NATIONAL MARTYNAS MAŽVYDAS
LIBRARY OF LITHUANIA

RINKOS ANALIZĖS ir TYRIMŲ GRUPĖ

Bibliotekos pažangai

THE PROJECT "LIBRARIES FOR INNOVATION"

15-74 y.o. Residents' Opinion Survey

(Instrument 3)

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Summary

The Objectives of the Study
To study the initial situation prior to the implementation of the Project "Libraries for Innovation" and to measure the initial supervised indicators.

Target Group
Lithuanian residents (15-74-year-old).

The Method of the Survey
Representative survey of Lithuanian residents (15-74-year-old) at the respondent's home. The survey is performed by means of a direct interview; the respondent's responses are marked in structured questionnaires prepared in advance.

In order to limit outside influence and to record objectively only the opinions of selected individuals, only trained interviewers and selected respondents were allowed to participate in the survey.

Analysis of the existing situation and prospects

Extension of the use of the internet by residents
More than half of the respondents can use the internet at home (55 %); 27 % can use the internet at work. 40 % do not use the internet. Younger respondents use the residential internet more, while older respondents use it less. Lower-income residents use the internet less frequently (especially at home). The internet both at home and at work is more frequently used by respondents with a higher educational level and performing more skilled labour. At home, the internet is more frequently used by residents of bigger cities, university and school students, and housewives. Disability pensioners use the internet more frequently than retirement pensioners.

The most popular places of using the internet are homes (51 %) and work (25 %). 14 percent of the respondents use the internet in libraries. The main users of the internet in libraries are university and school students, specialists, persons with lowest incomes (up to 600 Litas per family member) and with highest incomes (more than 1,500 Litas per family member). The most frequently indicated places of using the internet (the respondents could indicate only one response) are homes (64 %) and work (22 %). Out of those who use the internet, 69 % do it every day, and 20 % a least several times a week. The most active internet users are young people, university and school students, residents of bigger cities, and those with highest (more than 1,500 Litas) and lowest (up to 600 Litas) incomes per family member. Residents of Vilnius and Kaunas Counties use the internet relatively more frequently. 34 % of the internet users used the internet in a library at least once, while 64 % claim that they have not used the internet in a library at all. 10.4 percent of the internet users use the internet in a library at least once a week, while 1.7 % do it every day. Residents of smaller cities and villages use the internet in a library more frequently. The other demographical characteristics match the typical internet user.

Most of the respondents attribute the benefits of the internet to leisure – o 84 %, communication – o 81 % (big cities, unemployed respondents), work – 67 % (university education, highest-income, specialists, and managers) and studies – 56 % (younger respondents, university and school students).

A correlation analysis showed that the Main Variables that explain the intensity of using the internet are the user age and the size of the residential settlement: younger residents and residents of bigger cities use the internet more frequently. The use of the internet in a library is related to the age (the younger users are more active) and incomes (higher-income residents are more active). Three groups can be distinguished to summarize the internet use habits of residents. The first one is 'professionals': individuals of workable age of 24 -64, well-established in the society (job, income, education, position), for whom the internet 'works' as a necessary tool directly related to work. IT are less important for them for communication and entertainment purposes. The second group is 'growing' users. It includes the youngest respondents, school and university students, for whom the internet is currently an important means both for leisure,

communication, and creation of virtual social media. In future, this group will replace 'professionals'; however, it is probable that provided higher potential and store of knowledge, they will be more universal users of the internet opportunities. So far, the 'growing' group can be related to the general urbanisation level: so far, there are more of them in bigger cities with well-developed infrastructure and educational (especially university educational) system (the internet development project can change this situation). The third group includes 'minimal' internet users. They are the oldest, unemployed, residents of villages and smaller cities, and pensioners. Partially, this group is inaccessible due to unwillingness to be trained for new matters and absence of need or requirement. The other part, which is interested in innovations, can also be encouraged to become internet users through the development of public internet access and education.

Extension of the use of the internet by urban and rural area residents

Computer is not available for more than a half of rural area and around one third of city residents. The city is bigger, the more residents provide computers. Most frequently urban area residents have computers at workplace or at home.

Most seldom wireless is used by urban and rural area residents. It is the most popular among smaller cities with (2.000- 30.000) inhabitants where one quarter use it. 15,9% of rural area respondents on the whole do not know what the wireless is.

Computers with internet connection are not used by more than a half or rural area residents. The city is bigger, the more residents provide computers with internet connection.

At home third of rural area and two thirds of the biggest cities residents have computers with internet connection..

Every day internet is used by four fifths of the biggest cities residents, meanwhile one fourth of rural are residents use internet few times a week.

Benefits provided by the internet more highlighted city residents. They claimed that internet enriches leisure time, helps to take care of health also to find a job, to earn money, to complete work and makes communication easier. Internet for rural area residents helps to keep in touch with local and national government.

Purposes of using the internet by the population

Work and commercial activities: popularity of the internet

For performing tasks related to their main activities, the internet is constantly used by 43 %, sometimes – by 25 %, and is never used by 32 % of the respondents. Females, respondents with higher incomes and university education, specialists and managers, residents of big cities and especially of Vilnius County use the internet for this purpose more frequently.

Information about goods and services is constantly searched for by 27 %, sometimes – by 48 %, and never – by 23 % of the respondents. Females, respondents with higher incomes and university education, specialists and managers, residents of big cities and Vilnius County search for information about services and goods more frequently.

Goods and services are constantly ordered through the internet by 10 %, sometimes – by 29 %, and never – by 58 % of the respondents. Respondents with higher incomes and university education, managers, and residents of big cities order goods more frequently.

Jobs or employees were constantly searched for by 13 %, occasionally – by 39 %, and never – by 47 %. Services were constantly advertised or traded by 7 %, occasionally – by 19 %, and never – by 71 % of the respondents. Representatives of individual companies, top managers, and respondents of big cities conducted commercial activities through the internet more frequently.

Online banking is constantly used by 34 %, occasionally – by 17 %, and never – by 40 % of the respondents. Higher-income respondents, those who have university education, specialists and managers, and residents of big cities use the internet for this purpose more frequently. The main demographical factors explaining the use of the internet in the work-related fields include education (respondents of higher educational degrees use it more frequently), incomes (higher-income respondents use it more frequently), and the size of the residential settlement (big cities use it more frequently). The correlation between the age and the use of the internet at work or for commerce is very weak. Younger respondents

use the internet more frequently in most fields except for online banking, where the positive mark shows that older respondents use this service more frequently. Possibly, the correlation between the age of residents and the use of the internet in direct work is functional rather than linear, i.e. the frequency of use may increase with the age (workable, active age), and than decrease again (older people withdraw form the labour market).

Work and commercial activities: popularity of the internet in urban and rural area

More frequently city residents compared to countryside are residents use internet to complete tasks related to work also to look for information about goods and services the same time purchasing them. Internet for advertising or selling goods and services is used by similar number of urban and rural area residents. Internet banking is more popular among countryside area residents compared to city residents.

Work and commercial activities: places of use

For performing tasks related to the main activities, the internet is used most of all at home – 59 %, and at work – 46 %. In libraries, this service is used by 7 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed, lower-income, and lower-educated respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income, and higher-educated respondents, residents of big cities, specialists and managers.

Information about goods and services is searched for more frequently at home – 76 %, and at work – 23 %. In libraries, the information is searched for by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed, lower-income, and lower-educated respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income, and higher-educated respondents, and residents of big cities.

For ordering goods and services, the internet is used most of all at home – 73 %, and at work – 22 %. In libraries, this service is used by 4 % of the respondents. At work, the internet is used for this purpose by higher-income respondents.

For job or employee search, the internet is used most of all at home – 69 %, and at work – 28 %. 8 % of the respondents conducted this activity in libraries.

Most of the respondents advertised or traded their services on the internet at home – 71 %, and at work – 23 %. Less than 1 % of the respondents conducted this activity in libraries. At home, the internet is used for this purpose more frequently by unemployed respondents, at work – by higher-income and higher-educated respondents.

Online banking is used by more respondents at home – 74 %, and at work – 34 %. In libraries, this service is used by 2 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed and lower-income respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income respondents.

Work and commercial activities: places of use in urban and rural area

City residents compared to countryside area residents more frequently use internet at home or for work connected tasks. Especially the biggest cities (over 190 000) residents use internet at work searching information about goods and services, purchasing them on the internet also looking for job or new employees.

Relations and communication: popularity of the internet

For sending and receiving emails, the internet is constantly used by 69 %, sometimes – by 18 %, and is never used by 13 % of the respondents. Younger respondents, those with university education, specialists and managers, residents of big cities and especially of Vilnius County use the internet for this purpose more frequently.

Telephone calls through the internet are constantly used by 44 %, sometimes – by 26 %, and are never used by 29 % of the respondents. More frequently, the internet telephony is used by 15 – 34-year-old respondents, unemployed, and residents of bigger cities and especially respondents of Vilnius County.

Discussion forums and email conferences are constantly used by 25 %, sometimes – by 20 %, and are never used by 52 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old), respondents with incomes of up to 600 Litas per family member, unemployed respondents, university and school students, and residents of big cities.

Blogs are constantly created by 11 %, occasionally – by 11 %, and never – by 76 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old) residents of big cities.

Social networks on the internet are constantly used by 13 %, sometimes – by 17 %, and are never used by 68 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old) residents of big cities and Vilnius and Kaunas Counties.

A correlation analysis showed that the main demographical factors explaining the use of the internet in the fields related to relations and communication are the age and the size of the residential settlement (big cities use it more frequently).

Popularity of the internet fo relations and communication in urban and rural area

Almost one fifth of surveyed rural and smaller cities (up to 190 000) residents never used e-mail, meanwhile four fifth (79,7%) of the biggest cities residents use it constantly.

Internet phoning never used by more than third rural area residents. The same number use it constantly while among the biggest cities residents there are half of those who use it constantly.

The bigger part of interviewed urban and rural public internet access users do not take participation in discussion conferences and e-mail conferences. One fifth of countryside area and third of city residents constantly participate there.

Most of rural area and smaller cities residents never create blogs and personal internet Web sites while 15,2% of the biggest cities residents constantly are doing this.

Social networks are more popular among city public internet access users. Constantly social networks are used by one fifth of the biggest cities residents.

Relations and communication: places of use

For sending and receiving emails, the internet is used most of all at home – 81 %, and at work – 32 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by males, the youngest (15 – 24 years), unemployed, and lowest-income (up to 600 Litas) respondents. At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, respondents of big cities, specialists and managers.

Telephone calls through the internet are used by the respondents most of all at home – 82 %, and at work – 13 %. In libraries, this service is used by 5 % of the respondents. At home, the internet is used for this purpose more frequently by respondents of up to 64-year-old. At work, it is used by average and higher-income, higher-educated respondents, and respondents of big cities.

Discussion forums and email conferences are used most of all at home – 78 %, and at work – 20 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24 years) and unemployed respondents. At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, and respondents of big cities.

Blogs are written and read most of all at home – 76 %, and at work – 15 %. In libraries, this service is used by 5 % of the respondents.

Social networks on the internet are used most of all at home – 79 %, and at work – 21 %. In libraries, this service is used by 5 % of the respondents.

Relations and communication: places of use in urban and rural area

Internet for communication is most frequently used at home by urban and rural area residents (around four fifth of respondents). For this purpose most frequently internet is used at work by the biggest cities residents (one third of respondents). Most frequently respondents participate in discussion forums using internet at home, however more than one tenth of rural area respondents (12,1%) for this purpose use internet in education institution.

Leisure and culture: popularity of the internet

For reading newspapers, news portals, and magazines, the internet is constantly used by 53 %, sometimes – by 33 %, and never – by 13 % of the respondents. More frequently, the internet is used for this purpose by highest-income, employed residents of big cities and Vilnius and Kaunas Counties.

Radio is listened to or television is watched on the internet as follows: constantly – by 29 %, sometimes – by 29 %, never – by 41 % of the respondents. More frequently, the internet is used for this purpose by 15 – 34-year-old respondents of big cities, especially of Vilnius County.

For playing games, downloading games, pictures, movies or music, the internet is used as follows: constantly – by 37 %, sometimes – by 27 %, never – by 32 % of the respondents. More frequently, the internet is used for this purpose by males, the youngest (up to 25-year-old), respondents with incomes of up to 600 Litas per family member, unemployed, university and school students, and residents of big cities.

For social activities, announcing and searching for information about events, the internet is constantly used by 24 %, occasionally – by 36 %, and never – by 37 %. More frequently, the internet is used for this purpose by highest-income residents of big cities and Vilnius County.

Other information related to culture or leisure is constantly searched for by 24 %, occasionally – by 41 %, and never – by 33 % of the respondents. More frequently, the internet is used for this purpose by respondents with university education, specialists, managers, and residents of big cities and Vilnius County.

Digitalized cultural heritage is constantly used by 9 %, occasionally – by 14 %, never – by 70 % of the respondents. More frequently, the internet is used for this purpose by residents of big cities and Vilnius County.

A correlation analysis showed that the main demographical factors explaining the use of the internet in the fields related to leisure and culture are the age (the younger appreciate 'unserious' activities: games and internet radio), the educational level and incomes ('more serious' activities: search for cultural news, digitalized cultural materials, etc.).

Leisure and culture: popularity of the internet in urban and rural area

Newspapers, magazines and news portals on the internet regularly more frequently are read by residents of the bigger cities.

Less than a half of surveyed in city and village never tried to listen radio on the internet or watch internet TV. Regular users of this service are more in urban area than in the rural areas.

Regular search of other to culture or leisure related information (cultural heritage, exhibitions, performances) is more popular among city residents (32,6%), meanwhile among public internet access users this service is used only by 19,5% respondents.

Respondents of the biggest cities more frequently constantly use internet searching or announcing information.

Leisure and culture: places of use

For reading newspapers, news portals, and magazines, the internet is used most of all at home – 80 %, and at work – 24 %. In libraries, this service is used by 10 % of the respondents. At home, the internet is used for this purpose more frequently by males and the youngest (15 – 24 years). At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, respondents of big cities, specialists and managers.

Internet radio is listened to or internet television is watched most of all at home – 83 %, and at work – 11 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger (15 – 44 years) respondents and respondents of Kaunas, Klaipėda, and Šiauliai Counties.

For playing games, downloading games, pictures, movies or music, the internet is used most of all at home – 83 %, and at work – 11 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by respondents of Kaunas, Klaipėda, and Šiauliai Counties. At work – by higher-educated respondents and specialists.

For social activities and announcing information about events, the internet is used most of all at home – 76 %, and at work – 22 %. In libraries, this service is used by 10 % of the respondents. At home, the internet is used for this purpose more frequently by respondents 15 – 54-year-old, lower-educated respondents. At work – by females, 25 – 64-year-old, average and higher-income, and higher-educated respondents.

Other information related to culture or leisure is searched for most of all at home – 76 %, and at work – 20 %. In libraries, this service is used by 7 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24-year-old) respondents. At work – by females, 25 – 64-year-old, average and higher-income, and higher-educated respondents.

Digitalized cultural heritage is used most of all at home – 71 %, and at work – 23 %. In libraries, this service is used by 11 % of the respondents. At home, the internet is used for this purpose more frequently by 35 – 44-year-old respondents.

Leisure and culture: places of use in urban and rural areas

Both city and countryside area internet users most frequently read newspapers, magazines and news portals at home. For this purpose libraries more frequently are visited by countryside area residents (19,2%), meanwhile residents of the biggest cities (over 190 000) internet press read at work.

Studies and education: popularity of the internet

For downloading freely distributed software for educational purposes, the internet is constantly used by 19 %, sometimes – by 29 %, and is never used by 50 % of the respondents. More frequently, the internet is used for this purpose by younger, unemployed, lower-income respondents and students.

For information search and for university study registration, the internet is constantly used by 9 %, sometimes – by 23 %, and never – by 64 % of the respondents. More frequently, the internet is used for this purpose by females, 15 – 24-year-old respondents, university and school students.

Proposals regarding informal training, development opportunities or courses are constantly searched for by 9 %, sometimes – by 28 %, and never – by 59 % of the respondents. More frequently, the internet is used for this purpose by females, 15 – 24 year-olds, respondents with university education and respondents of rural areas. For studying some subject at courses, the internet is constantly used by 6 %, occasionally – by 12 %, and never – by 76 %.

Career guidance (qualifications improvement) databases are constantly used by 8 %, occasionally – by 21 %, and never – by 66 % of the respondents. More frequently, the internet is used for this purpose by females, respondents with university education and residents of rural areas.

Online databases (e.g., LITLEX) are constantly used by 8 %, occasionally – by 17 %, and never – by 67 % of the respondents.

Library catalogues (e.g., LIBIS) are constantly used by 6 %, occasionally – by 13 %, and never – by 75 % of the respondents. More frequently, the internet is used for this purpose by specialists and white-collar workers. Least frequently – by residents of Klaipėda and Alytus Counties.

For watching training video broadcasts, the internet is constantly used by 5 %, occasionally – by 14 %, and never – by 75 % of the respondents. More frequently, the internet is used for this purpose by specialists and white-collar workers.

A correlation analysis showed that the main demographical factor explaining the use of the internet for the purposes of studies and education is the age (the youngest respondents rank first in all fields except for qualifications improvement).

Studies and education: popularity of the internet in urban and rural area

Countryside area and city residents seldom use internet to search opportunities for informal training, which is very unpopular in cities, meanwhile there were few more attempts search information about this topic in countryside area. Career guidance (qualifications improvement) databases were used by more than a half of village and city respondents. In the biggest cities more than two third of residents used those databases, however one or two times countryside area residents more frequent tried to use this service.

Studies and education: places of use

For information search and for university study registration, the internet is used as follows: at home – 78 %, and at work – 18 %. In libraries, this service is used by 5 % of the respondents.

Proposals regarding informal training, development opportunities or courses are searched for at home by 72 %, at home – by 22 %. In libraries, this service is used by 8 % of the respondents. At home, the internet is used for this purpose more frequently by unemployed respondents. At work – by 25 – 54-year-old, average and higher-income, and higher-educated respondents. For studying some subject at courses, the internet was used at home by 79 %, at work – by 17 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by residents of big cities.

Career guidance (qualifications improvement) databases are used most of all at home – by 69 % and at work – by 32 %. In libraries, this service is used by 8 % of the respondents. At work, the internet is used for this purpose more frequently by females as well as average and higher-income respondents.

Online databases (e.g., LITLEX) are used at home by 68 %, at work – by 30 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24 years) and unemployed respondents. At work – by 25 – 34-year-old, higher-educated respondents.

Library catalogues (e.g., LIBIS) are used at home by 64 %, at work – by 9 %. In libraries, this service is used by 18 % of the respondents.

For watching training video broadcasts, the internet is used at home by 66 %, at work – by 25 percent. In libraries, this service is used by 8 % of the respondents. At home, the internet is used for this purpose more frequently by residents of big cities.

Studies and education: places of use in urban and rural area

Internet for studying and educational purposes at home is used by countryside area and city residents. Both in city and village at home is popular to participate in courses organized on the internet. Among residents of big cities paid translations are especially popular.

Heath: popularity of the internet

For search for health-related information, the internet is constantly used by 15 %, sometimes – by 40 %, and is never used by 44 % of the respondents. More frequently, the internet is used for this purpose by females, highest-income respondents, and residents of Kaunas, Klaipėda and Šiauliai Counties.

For registering with health care institutions and for doctor's appointment, the internet is constantly used by 5 %, sometimes – by 13 %, and never – by 80 % of the respondents. More frequently, the internet is used

for such registration by respondents with higher and university education, residents of big cities, especially of Vilnius County.

For monitoring information accumulated by the State Patients' Fund regarding themselves, the internet is constantly used by 4 %, sometimes – by 3 %, and never – by 89 % of the respondents. Least frequently, the internet is used for this purpose by the youngest (up to 25 years) respondents, university and school students, and residents of Kaunas, Klaipėda and Šiauliai Counties.

The main demographical factors explaining the use of the internet in the fields related to health protection are educational level (higher-educated respondents use it more frequently), incomes (higher-income individuals use it more frequently), and the size of the residential settlement (big cities use it more frequently).

Heath: popularity of the internet in urban and rural area

Search for health-related information is both unpopular in city and countryside area. Practically never rural and urban area residents made an appointment in health care institutions on the internet (several attempts were pointed out in the biggest cities) and also do not follow information provided by the State Patients' Fund on the internet.

Health: places of use

Health-related information is searched for most of all at home – 81 %, and at work – 16 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger (15 – 44 years) respondents, school and university students. At work – by 45 – 64 year-olds and higher-educated respondents.

For registering with health care institutions and for doctor's appointment, the internet is used at home by 78 %, and at work – by 21 %. In libraries, this service is used by 12 % of the respondents.

For monitoring information accumulated by the State Patients' Fund regarding them, the internet is used at home by 67 %, and at work – by 16 %. In libraries, this service is used by 23 % of the respondents.

E – valdžia (E – power): popularity of the internet

For obtaining information and/or submission of requests for social allowances and compensations, the internet is constantly used by 3 %, sometimes – by 16 %, and is never used by 78 % of the respondents. More frequently, the internet is used for this purpose by residents of big cities.

Personal documents are constantly inquired through the internet by 1 %, sometimes – by 6 %, and never – by 89 % of the respondents. Least frequently, this service is used by workers as well as respondents of Klaipėda, Šiauliai and Panevėžys Counties.

Those who receive information and/or register vehicles: constantly – 2 %, sometimes – 12 %, and never – 82 % of the respondents. More frequently, the internet is used for this purpose by males, residents of big cities and Kaunas County.

Those who submit online requests for construction permits: constantly – 1 %, occasionally – 1 %, and never– 94 %. Less frequently, this service is used by respondents of Kaunas, Klaipėda, Šiauliai and Panevėžys Counties.

For submitting notifications to the police, the internet is constantly used by 1 %, occasionally – by 1 %, and never – by 94 % of the respondents. Less frequently, this service is used by respondents of Kaunas, Klaipėda, and Panevėžys Counties.

Those inquiring birth, marriage, divorce, and death certificates on the internet: constantly – 1 %, occasionally – 1 %, and never – 93 % of the respondents. Least frequently, this service is used by workers as well as respondents of Klaipėda, Šiauliai and Panevėžys Counties.

For submission of residence place declarations, the internet is constantly used by 3 %, occasionally – by 7 %, and never – by 85 % of the respondents.

Those submitting income and/or property declarations online: constantly – 15 %, occasionally – 22 %, and never– 59 % of the respondents. More frequently, the internet is used for this purpose by 25 – 54-year-old, average and higher-income, respondents with higher and university education, specialists and managers.

The main demographical factors explaining the use of E – valdžia (E – power) services are educational level (higher-educated respondents use it more frequently) and incomes (higher-income individuals use it more frequently).

E – power: popularity of the internet in urban and rural area

Search engines for obtaining information about e- power services are both unpopular in city and village. Practically never countryside area and city residents applied for social benefits on the internet (several attempts appeared for one fifth of residents in the biggest cities) also it is not popular to obtain information or register vehicle (several attempts appeared for one fifth of residents in the biggest cities). Around half of surveyed rural and urban area respondents submitted income declarations online.

E – valdžia (E – power): places of use

For obtaining information and/or submission of requests for social allowances and compensations, the internet is used most of all at home – 74 %, and at work – 23 %. In libraries, this service is used by 6 % of the respondents.

For inquiring personal documents, the internet is used most of all at home – 77 %, and at work – 28 %. In libraries, this service is used by 4 % of the respondents.

For receiving information and/or registering vehicles, the internet is used most of all at home – 77 %, and at work – 19 %. In libraries, this service is used by 7 % of the respondents.

For submitting requests for construction permits, the internet is used most of all at home – 70 %, and at work – 33 %. In libraries, this service is used by 7 % of the respondents.

Those submitting notifications to the police on the internet are as follows: at home – 68 %, and at work – 43 %. In libraries, this service is used by 0 % of the respondents.

Those inquiring birth, marriage, divorce, and death certificates on the internet are as follows: at home – 85 %, and at work – 25 %. In libraries, this service is used by 0 % of the respondents.

For submitting residence place declarations, the internet is used most of all at home – 82 %, and at work – 22 %. In libraries, this service is used by 4 % of the respondents.

Those submitting income and/or property declarations online are as follows: at home – 77 %, and at work – 31 %. In libraries, this service is used by 2 % of the respondents.

General assessment of computer literacy

Lithuanian residents assess their computer literacy as average: 2.4 points out of 4 possible. Their knowledge is assessed better by younger, lowest-income (up to 600 Litas) and higher-than-average (more than 900 Litas per family member) individuals, those holding higher education degrees, working in private companies, specialists and white-collar workers, managers, university and school students, residents of bigger (more than 30,000) and big cities. The age is the main factor explaining the computer literacy assessments.

30 % of the respondents attended the computer literacy courses organized by "The Window to the Future", 20 % – those arranged by the Labour Exchange, and 6 % – the computer literacy courses organized by the

library. Many of the respondents learned computer literacy in courses arranged by other organizers – 41 % (employer, school, education department, women's employment center).

General assessment of computer literacy in urban and rural area

The residents of bigger cities their general computer literacy assess more favorably. Almost half of rural area residents assess their computer literacy as insufficient. Furthermore, almost one third of countryside area respondents claim, that none of their family members is computer literate. In bigger cities there are more respondents claiming that all family members are computer literate.

In biggest cities more than a half of surveyed people independently learned how to use computer, one fifth of those respondents these skills obtained at work or during special courses (9,7%). 42,6% of rural area residents claim do not know how to use computer at all.

Computer skills of residents

Best of all, the respondents assess the basic computer operation skills: general computer use skills (use of the mouse, printing), browsing on the internet and search systems, use of the internet (e.g. e-mail, search for websites, browsing). The worst assessment is assigned to interactive skills and skills requiring specific knowledge: participation in discussions on internet sites, forums, use of file exchange programs, and creation of an internet site. Higher self-assessment is made by younger respondents, lowest-income (up to 600 Litas) and higher-than-average-income (more than 900 Litas per family member) respondents, holders of university degrees, employees of private companies, specialists and white-collar workers, managers, university and school students, residents of bigger and big cities, and residents of Vilnius County.

The strongest correlation is between computer skills and the age (the skills of younger individuals are better). Other factors related to computer skills and knowledge of various levels are as follows: educational level (the skills of holders of higher educational levels are better), incomes (the skills of higher-income individuals are better), and the size of the residential settlement (the skills of residents of big cities are better).

Computer skills of residents in urban and rural area

City respondents compared to countryside area respondents assess their computer literacy higher. The city is bigger; the better residents assess their computer literacy.

City computer users more frequently compared to countryside area residents most of actions completed independently. More than a half of surveyed urban area residents completed document or storage copying or moving, using copying or moving tools for duplicating or moving information inside a document; one fourth of respondents independently integrated computers into a local network, one fifth- identified and resolved computer problems. Among countryside area residents there were half of those, who themselves could not perform any of the aforementioned operations

Attendance of public libraries by residents

37 % of the respondents visited a public library during the recent 12 months; 36 % – earlier than a year ago; while 22 % never visited a public library. During the recent year, libraries were visited more frequently by females, 15 – 24-year-old respondents, respondents holding university education degrees, specialists and white-collar workers, and respondents of Vilnius and Alytus Counties. Earlier, libraries were attended by 24 – 74-year-old respondents, pensioners, and housewives. Males and workers account for the majority of those who never visited libraries. The most frequent reasons for non-attending libraries are as follows: lack of time or other occupations – 33 %, absence of the need– 23 %, and lack of interest – 9 %.

Awareness of residents about the services provided by libraries and assessment of changes in the services provided by libraries

The most popular library services used by the respondents are as follows: lending out of books – 96 %; possibility to read periodicals – 62 %; lending out of other publications (language learning programs, CD, DVD, art publications) – 30 %; free access to the internet – 27 %; access to use of informational data bases on the internet – 18 %. New functions of libraries related to modern technologies are more frequently used by younger respondents, those earning lowest (up to 600 Litas) and highest (more than 1,500 Litas) per family member incomes, holders of university degrees, specialists and white-collar workers

as well as university and school students. "Traditional" services were more frequently chosen by older, unemployed respondents and pensioners.

In the opinion of the respondents, currently public libraries provide the following services: lending out of books – 100 %; possibility to read periodicals – 95 %; lending out of other publications (language learning programs, CD, DVD, art publications,) – 76 %; free access to the internet – 72 %; access to use of informational data bases on the internet – 63%; possibility to use computer games – 60 %; possibility to watch video materials – 55 %; possibility to listen to audio records – 54 %; possibility to be trained in computer literacy courses – 41 %. New services of libraries related to modern technologies are more frequently known by younger respondents, those earning higher incomes per family member, holders of university degrees, specialists and white-collar workers, university and school students as well as city residents.

Assessments of the quality of library services

Changes in the quality of library services are assessed quite positively. The variety of library databases, plenty of IT equipment, possibility to receive advice or assistance in using a computer or the internet, and overall atmosphere are assessed relatively better.

Renewal of the choice of books is assessed negatively by 6 %, neutrally – by 23 %, and positively – by 53 %. The changes are assessed more favourably by females, residents of cities with populations of 30,000 to 190,000 residents as well as respondents of Vilnius, Panevėžys and Šiauliai Counties.

The variety of other publications (CD, DVD) is assessed negatively by 2 %, neutrally – by 24 %, and positively – by 41 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), holders of university education degrees, employed, respondents of big cities and Vilnius County.

The variety of periodicals is assessed negatively by 2 %, neutrally – by 26 %, and positively – by 52 %.

The variety of databases is assessed negatively by less than 1 %, neutrally – by 20 %, and positively – by 41 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), holders of university education degrees, employed, and students as well as respondents of big cities and Vilnius County.

The variety of events arranged (exhibitions, meetings, trainings) is assessed negatively by 1 %, neutrally – by 26 %, and positively – by 41 %.

The quality of events arranged (exhibitions, meetings, trainings) is assessed negatively by 1 %, neutrally – by 28 %, and positively – by 39 %. The changes in the quality of events are assessed more favourably by respondents of Panevezys County.

The plenty of IT equipment is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 44 %. The changes are assessed more favorably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents as well as school students and residents of cities (30,000 – 190,000 residents).

The quality of IT equipment is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 42 %. The changes are assessed more favorably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents as well as school and university students and residents of cities (30,000 – 190,000 residents).

The plenty of software is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 41 %. The changes are assessed more favorably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents, and school students.

The quality of software is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 40 %. The changes are assessed more favorably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents, and school students.

The possibilities to receive advice or assistance from the library personnel in using a computer or the internet is assessed negatively by 1 %, neutrally – by 19 %, and positively – by 48 %. The changes are assessed more favorably by younger, employed respondents, specialists and white-collar workers, school students, and residents of Panevėžys County.

The overall atmosphere is assessed negatively by 1 %, neutrally – by 26 %, and positively – by 41 %. The overall changes are assessed more favorably by females, those earning higher incomes per family member (more than 1,500 Litas), and employed respondents. The changes in the overall atmosphere in libraries are assessed relatively better in Vilnius, Šiauliai and Tauragė Counties.

A correlation analysis shows that the quality of the e – services offered by libraries is assessed better by higher-income and higher-educated respondents.

Awareness of residents about free public internet access points in libraries and their use

60 % of the respondents are informed about public internet access points. Younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 900 Litas per family member, holders of university degrees, specialists and white-collar workers, school and university students, housewives, and respondents of Panevėžys County are informed about VIP services better.

Public internet access in a library is used by 32 % of the respondents. Public internet access is used more frequently by younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 1,500 Litas per family member, specialists and white-collar workers as well as school and university students.

The main reasons for non-using public internet access in libraries are as follows: using elsewhere (at work, at home) – 37 %, no interest – 31 %, are not capable to use – 15 %, lack of time – 13 %.

For the first time, public internet access in a library was used: in 2008 – by 3 %, in 2007 – by 8 %, in 2006 – by 23 % of the respondents. In 2006, public internet access was used for the first time most frequently by younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 900 Litas per family member, specialists and white-collar workers, and residents of big cities. When assessing the quality of services at public internet access points in libraries, the respondents pointed out helpfulness of the personnel, qualifications of the personnel, working hours, and the possibility to work without interruption by other persons. The following services and options were given the lowest assessments: the speed of the internet and the option of using one's own personal electronic equipment.

Most of the respondents do not intend to use public internet access points in libraries during the nearest half a year – 67 % (definitely no – 43 %, most likely no – 24 %). 29 % intended to use VIP points of libraries within the nearest 6 months. Most frequently, those who intend to use VIP services in libraries are the youngest (up to 24 years) respondents, specialists and white-collar workers. Those who intend not to use VIP services are 25 – 64-year-old respondents, workers, and residents of Vilnius, Kaunas, Klaipėda and Šiauliai Counties.

Awareness of residents about projects and programmes intended for the establishment of public internet access

18 % of the respondents heard about projects and programmes intended for the establishment of public internet access or development of computer literacy (spontaneous awareness is an open issue) (12 % – "The Window to the Future", 4 % – "Libraries for Innovation", 2 % – VIPT).

Upon mentioning the names of the programmes (primary awareness), the most well-known is "The Window to the Future" – 86 %, "Libraries for Innovation" – 42 %, and VIPT – 33 % of the respondents. "Libraries for Innovation" is known better by 45 – 54-year-old respondents, specialist and white-collar

workers, VIPT – by those who earn the highest incomes (more than 1,500 Litas), employed, and respondents of Vilnius County.

The rate of those who learned about the Project "Libraries for Innovation" through the Lithuanian National Television (LRT) is 39 %; from an announcement in a library – 38 %; from the national press – 31 %; from friends, relatives, and acquaintances – 30 %; from the internet – 24 %; and from the Lithuanian National Radio (LRT) – 23 %.

Awareness of the respondents about the Project "Window to the Future" mostly originates from the Lithuanian National Television (LRT) – 37 %; from friends, relatives, and acquaintances – 37 %; from the internet – 25 %; from the national press – 23 %; and from the Lithuanian National Radio (LRT) – 22 %.

Awareness of the respondents about the Project "VIPT" mostly originates from friends, relatives, and acquaintances – 33 %; from the Lithuanian National Television (LRT) – 32 %; from the internet – 27 %; and from the national press – 23 %.

The internet services provided by the Project "Libraries for Innovation" were used as follows: by the respondent himself/herself – 9 %, by his/her family member – 12 %, by an acquaintance – 19 %, by no one – 54 %.

The internet services provided by the Project "The Window to the Future" were used as follows: by the respondent himself/herself – 14 %, by his/her family member – 12 %, by an acquaintance – 26 %, by no one – 50 %.

The internet services provided by the Project "VIPT" were used as follows: by the respondent himself/herself – 13 %, by his/her family member – 12 %, by no one – 54 %.

Image of libraries

For most of the respondents, a library is associated with books, wide choice of books, and a book house – 47 %; information, a source of information and knowledge, storage of information – 24 %; reading books – 5 %; education, an educational institution, educational database, a temple of education – 5 %; lending out of publications for taking home – 4 %; a good place for spending time, leisure, and rest – 4 %.

The personnel are the strongest part of the image of libraries. At this point, all groups of the respondents were very uniform: the personnel working in libraries are highly qualified; librarians are good assistants for a visitor; librarians are cheerful and polite.

The overall environment, openness, and democratic attitude are assessed very favourably: there is a good atmosphere in the library (it is assessed worse by males and the youngest (15 – 24 years) respondents, school students, jobless, and residents of Telšiai County), and the library is designated for everyone willing. Libraries are assessed as old-fashioned and quite conservative institutions: the library is an unpopular place for spending time; the library is an out-of-fashion place for spending time; it is boring to spend time in the library; the library is an old-fashioned place; the library is place to stay alone; the library is more designated for elderly people.

The infrastructure, technical equipment, and services provided by the libraries are assessed quite negatively: the equipment in the library is outdated; innovations are not implemented or are implemented slowly in libraries (more innovative in Alytus and Marijampolė Counties); libraries just lend out books or allow reading them or press in libraries.

The library is not assessed as a centre of social life (in Alytus County, it is a centre of social life).

1. The Objectives of the Study and the Method of the Study

1.1. The objectives of the study

To study the initial situation prior to the implementation of the Project "Libraries for Innovation" and to measure the initial supervised indicators so that it would be possible to measure the impact of the Project at later stages of impact assessment as well as to improve the competences of those employees of libraries who will be involved in the impact assessment study.

1.2. Target group

Lithuanian residents (15-74-year-old).

1.3. The method of the survey

Representative survey of Lithuanian residents (15-74-year-old) at the respondent's home. The survey is performed by means of a direct interview; the respondent's responses are marked in structured questionnaires prepared in advance.

In order to limit outside influence and to record objectively only the opinions of selected individuals, only trained interviewers and selected respondents were allowed to participate in the survey.

1.4. Selection

The respondents were selected by multistage random (probability) route selection which ensures equal possibilities for all Lithuanian residents of 15 – 74-year-old to be involved in the survey and to express their opinion. The distribution of the respondents by sex, age, place of residence, nationality, and educational level matches the distribution by these characteristics of all Lithuanian residents of 15 – 74-year-old.

The following several stages are used for selecting a respondent by multistage random selection:

- Settlement selection – locations are selected by maintaining the proportion between the number of Lithuanian residents in rural settlements and cities in accordance with the data of the Lithuanian Statistics Department. The survey is performed in 50 settlements at the same time.
- House and apartment selection – a selection point (an address, e.g. Draugystės Street 1) or several points are selected in the settlement. The number of points is established by dividing the planned number of respondents to be surveyed in that settlement by 20. In a representative survey +/- 1000 respondents, normally there are approximately 110 selection points. In each selection point, in a district of multi-apartment buildings, the interviewers enter each building, and select in there every 5th apartment in Vilnius, Kaunas, and Klaipėda, and every 3rd apartment in other cities. In districts of private houses, the interviewers select every 2nd house.
- Selection of the respondent in an apartment/house is performed by using the rule of the closest birthday, and one respondent is selected and surveyed in the selected apartment.
- Children under 16 years are surveyed only subject to written agreement of parents or foster parents

1.5. Field works

Total visited	2,092
Surveyed	1,055
Unattainable	398
Refused	429
Failed to meet the selection criteria	202
Other reasons	8
Date of performance	2008 05 29 - 06 03

1.6. Quality control

Studies of UAB RAIT are performed in observance of ESOMAR requirements.
Work control is performed at all stages of the progress of the study:

- Data collection;
- Data entering;
- Data encoding.

In order to control the quality of work of the interviewers, 20 % of the respondents are repeatedly contacted on the phone; respondent selection principles and observance of the requirements of the questionnaire are checked. If a respondent refuses to provide his/her telephone number, the home address or e-mail address is indicated, and letters with corresponding questions are sent.

The principles of observance of the route and step are checked – route schedule control.

Entering and handling of data. The Data Entering Department checks the entering quality of 20 % of the questionnaires. Entering and logic errors are checked by SPSS program.

1.7. Statistical discrepancy of data

- When evaluating the results, it is necessary to pay attention to the statistical discrepancy. It arises from the fact that selection of respondents is performed rather than house-to-house survey. This discrepancy is calculated mathematically.
- The table below provides discrepancies for various numbers of respondents and distribution of responses.

Distribution of responses ⇒	50	45/55	40/60	35/65	30/70	25/75	20/80	15/85	10/90	5/95
Selection scope ⇓										
10	31	30.8	30.4	29.6	28.4	26.8	24.8	22.1	18.6	13.5
30	17.9	17.8	17.5	17.1	16.4	15.5	14.3	12.8	10.7	7.8
50	13.9	13.8	13.6	13.2	12.7	12	11.1	9.9	8.3	6
75	11.3	11.3	11.1	10.8	10.4	9.8	9.1	8.1	6.8	4.9
100	9.8	9.8	9.6	9.3	9	8.5	7.8	7	5.9	4.3
150	8	8	7.8	7.6	7.3	6.9	6.4	5.7	4.8	3.5
200	6.9	6.9	6.8	6.6	6.4	6	5.5	4.9	4.2	3
300	5.7	5.6	5.5	5.4	5.2	4.9	4.5	4	3.4	2.5
400	4.9	4.9	4.8	4.7	4.5	4.2	3.9	3.5	2.9	2.1
500	4.4	4.4	4.3	4.2	4	3.8	3.5	3.1	2.6	1.9
600	4	4	3.9	3.8	3.7	3.5	3.2	2.9	2.4	1.7
700	3.7	3.7	3.6	3.5	3.4	3.2	3	2.6	2.2	1.6
800	3.5	3.4	3.4	3.3	3.2	3	2.8	2.5	2.1	1.5
900	3.3	3.2	3.2	3.1	3	2.8	2.6	2.3	2	1.4
1000	3.1	3.1	3	3	2.8	2.7	2.5	2.2	1.9	1.4

Example

Assume that 1,000 respondents were asked which projects they knew. Assume that 25 % of them said that they knew the project X. It means that we can state, with 95 % probability, that the real value is within an interval of 25 % ± 2.7 %.

1.8. Methodology notes

The report provides general distribution of responses and an analysis of response dispersion in demographical groups. The following analytical methods were applied for establishing the correlations between the variables and statistically significant differences between opinions: correlative analysis, T – test, and Chi square criterion.

The statistically significant differences are marked in the tables with yellowish colour.

1.9. Demographical characteristics of the respondents

Table 1. Demographical characteristics of the library personnel surveyed

		%	N
Gender	**Male**	47,4	500
	Female	52,6	555
	Total:	100,0	1.055
Age	**15-24 years**	20,2	213
	25-34 years	17,3	182
	35-44 years	18,8	199
	45-54 years	18,3	193
	55-64 years	13,4	142
	65-74 years	11,9	126
	Total:	100,0	1.055
Income	**Up to 600 Litas**	27,8	225
	601 - 900 Litas	24,5	198
	901 – 1,500 Litas	26,5	215
	More than 1,500 Litas	21,2	171
	Total:	100,0	808
Education	**Primary**	4,1	44
	Basic	15,7	165
	General secondary, special secondary	39,9	421
	Further	20,0	211
	Higher	20,2	214
	Total:	100,0	1.055
Employment	**Employed**	59,6	629
	Unemployed	40,4	426
	Total:	100,0	1.055
Legal status of the employer	**In public office**	35,1	221
	In a private establishment	55,5	349
	In own company, work for himself/herself	9,4	59
	Total:	100,0	629
Speciality	**Worker, technical worker**	39,1	246
	Specialist, white-collar worker	50,2	316
	Top or medium-level manager	8,3	52
	Farmer	2,1	13
	Other	0,3	2
	Total:	100,0	629
Unemployed respondents	**Retirement pensioners**	31,5	134
	Disability pensioners	10,9	46
	Housewife, on a child rearing leave	12,7	54
	Pupil	21,7	93
	Student	12,1	52
	Jobless	8,2	35
	DK/NA	2,9	12
	Total:	100,0	426
Settlement size	**Up to 2,000 residents**	28,9	305
	2,000-30,000 residents	20,5	217
	30,000-190,000 residents	16,1	170
	More than 190,000 residents	34,4	363
	Total:	100,0	1.055
County:	**Alytus**	5,3	56
	Kaunas	20,3	214
	Klaipėda	11,5	121
	Marijampolė	5,2	55
	Panevėžys	8,8	92
	Šiauliai	10,8	114
	Tauragė	3,9	41
	Telšiai	4,8	51
	Utena	5,6	59
	Vilnius	23,8	251
	Total:	100,0	1.055

2. Analysis of the existing situation and prospects

2.1. Extension of the use of the internet by residents

More than half of the respondents can use the internet at home (55 %); 27 % can use the internet at work. 40 % do not use the internet. Younger respondents use the residential internet more, while older respondents use it less. Lower-income residents use the internet less frequently (especially at home). The internet both at home and at work is more frequently used by respondents with a higher educational level and performing more skilled labour. At home, the internet is more frequently used by residents of bigger cities, university and school students, and housewives. Disability pensioners use the internet more frequently than retirement pensioners (2 table).

56 % of the respondents do not use the wireless internet (12 % do not know what it is). Residents of villages and small cities have least possibilities to use the wireless internet. 21 % of the respondents use the wireless internet at home, while 12 % of the respondents use it at work (8 % – in other places). The wireless internet at home is most frequently used by younger, employed respondents, those with higher incomes per family member as well as university and school students. At work, it is used most frequently by younger respondents, those with higher incomes and higher educational level, and residents of big cities. In other places, the main users of the wireless internet are the youngest respondents and students (3 table).

The most popular places of using the internet are homes (51 %) and work (25 %). 14 percent of the respondents use the internet in libraries. The main users of the internet in libraries are university and school students, specialists, persons with lowest incomes (up to 600 Litas per family member) and with highest incomes (more than 1,500 Litas per family member) (4 table).The most frequently indicated places of using the internet (the respondents could indicate only one response) are homes (64 %) and work (22 %) (6 table).

Out of those who use the internet, 69 % do it every day, and 20 % a least several times a week. The most active internet users are young people, university and school students, residents of bigger cities, and those with highest (more than 1,500 Litas) and lowest (up to 600 Litas) incomes per family member. Residents of Vilnius and Kaunas Counties use the internet relatively more frequently (7 table).

34 % of the internet users used the internet in a library at least once, while 64 % claim that they have not used the internet in a library at all. 10.4 percent of the internet users use the internet in a library at least once a week, while 1.7 % do it every day. Residents of smaller cities and villages

use the internet in a library more frequently. The other demographical characteristics match the typical internet user (8 table).

Most of the respondents attribute the benefits of the internet to leisure – o 84 %, communication – o 81 % (big cities, unemployed respondents), work – 67 % (university education, highest-income, specialists, and managers) and studies – 56 % (youngest respondents, university and school students) (9 table).

A correlation analysis showed that the Main Variables that explain the intensity of using the internet are the user age and the size of the residential settlement: younger residents and residents of bigger cities use the internet more frequently. The use of the internet in a library is related to the age (the younger users are more active) and incomes (higher-income residents are more active) (10 table).

Three groups can be distinguished to summarize the internet use habits of residents. The first one is 'professionals': individuals of workable age of 24 -64, well-established in the society (job, income, education, position), for whom the internet 'works' as a necessary tool directly related to work. IT are less important for them for communication and entertainment purposes. The second group is 'growing' users. It includes the youngest respondents, school and university students, for whom the internet is currently an important means both for leisure, communication, and creation of virtual social media. In future, this group will replace 'professionals'; however, it is probable that provided higher potential and store of knowledge, they will be more universal users of the internet opportunities. So far, the 'growing' group can be related to the general urbanization level: so far, there are more of them in bigger cities with well-developed infrastructure and educational (especially university educational) system (the internet development project can change this situation). The third group includes 'minimal' internet users. They are the oldest, unemployed, residents of villages and smaller cities, and pensioners. Partially, this group is inaccessible due to unwillingness to be trained for new matters and absence of need or requirement. The other part, which is interested in innovations, can also be encouraged to become internet users through the development of public internet access and education.

2.1.1. Extension of the use of the internet by residents in urban and rural area

Computer is not available for more than a half of rural area and around one third of city residents. The city is bigger, the more residents provide computers. Most frequently urban area residents have computers at workplace or at home.

Most seldom wireless is used by urban and rural area residents. It is the most popular among smaller cities with (2.000- 30.000) inhabitants where one quarter use it. 15,9% of rural area respondents on the whole do not know what the wireless is.

Computers with internet connection are not used by more than a half or rural area residents. The city is bigger, the more residents provide computers with internet connection.

At home third of rural area and two thirds of the biggest cities residents have computers with internet connection..

Every day internet is used by four fifths of the biggest cities residents, meanwhile one fourth of rural are residents use internet few times a week.

Benefits provided by the internet more highlighted city residents. They claimed that internet enriches leisure time, helps to take care of health also to find a job, to earn money, to complete work and makes communication easier. Internet for rural area residents helps to keep in touch with local and national government.

2.1.1. Table 2. Do you have a computer at your working place or at home, which is connected to the internet and which you can use?

			Do you have a computer at your working place or at home, which is connected to the internet and which you can use?		
			Do not have at home or at workplace	At workplace	At home
Gender	Male	%	40,6	23,2	56,5
		N	203	116	282
	Female	%	38,7	29,8	53,3
		N	215	165	296
Age	15-24 years	%	12,9	18,5	85,8
		N	28	39	183
	25-34 years	%	30,7	41,8	58,0
		N	56	76	106
	35-44 years	%	29,5	37,0	64,3
		N	59	74	128
	45-54 years	%	37,4	32,7	55,8
		N	72	63	108
	55-64 years	%	64,6	17,9	30,1
		N	91	25	43
	65-74 years	%	89,0	2,9	8,7
		N	112	4	11
Income	Up to 600 Litas	%	49,6	5,1	50,1
		N	111	12	113
	601 - 900 Litas	%	65,9	9,3	30,7
		N	130	18	61

			Do you have a computer at your working place or at home, which is connected to the internet and which you can use?		
			Do not have at home or at workplace	At workplace	At home
	901 – 1,500 Litas	%	28,8	36,8	59,6
		N	62	79	128
	More than 1,500 Litas	%	13,7	62,6	77,2
		N	24	107	132
Education	Primary	%	71,2	4,3	26,7
		N	31	2	12
	Basic	%	52,6	2,8	45,8
		N	87	5	76
	General secondary, special secondary	%	45,7	14,9	51,4
		N	192	63	216
	Further	%	35,2	30,7	57,0
		N	74	65	120
	Higher	%	15,4	69,0	72,1
		N	33	147	154
Employment	Employed	%	28,0	41,6	63,2
		N	176	262	397
	Unemployed	%	56,6	4,7	42,4
		N	241	20	181
Legal status of employer	In public office	%	27,1	46,1	60,1
		N	60	102	133
	In a private establishment	%	27,5	41,0	65,9
		N	96	143	230
	In own company, work for himself/herself	%	35,0	28,3	58,8
		N	21	17	35
Speciality	Blue-collar worker, technical employee	%	48,5	13,8	48,2
		N	119	34	118
	Specialist/ white-collar worker	%	14,1	60,1	72,6
		N	44	190	229
	Top or middle level manager	%	8,4	71,2	82,2
		N	4	37	43
	Farmer	%	47,1	6,5	52,9
		N	6	1	7
	Other	%	100,0	0,0	0,0
		N	2	0	0
Unemployed respondents	Retirement pensioner	%	90,6	0,7	9,4
		N	121	1	13
	Disability pensioner	%	75,0	0,0	25,0
		N	35	0	12
	Housewife, on a child rearing leave	%	57,9	4,9	38,8
		N	31	3	21
	Pupil	%	14,9	5,0	84,1
		N	14	5	78
	Student	%	6,1	18,7	91,2
		N	3	10	47
	Jobless	%	78,9	5,4	21,1
		N	28	2	7
	DK/NA	%	74,9	0,0	25,1
		N	9	0	3
Settlement size	Up to 2,000 residents	%	53,9	16,4	41,9
		N	164	50	128
	2,000-30,000 residents	%	42,6	23,6	51,9
		N	92	51	112
	30,000-190,000 residents	%	36,0	23,3	58,0
		N	61	40	98
	More than 190,000 residents	%	27,5	38,7	65,9
		N	100	140	239
County:	Vilniaus	%	31,9	37,0	61,0

			Do you have a computer at your working place or at home, which is connected to the internet and which you can use?		
			Do not have at home or at workplace	At workplace	At home
		N	80	93	153
	Kauno	%	40,2	29,9	54,7
		N	86	64	117
	Klaipedos	%	42,8	18,8	54,3
		N	52	23	66
	Siauliu	%	32,7	20,0	65,6
		N	37	23	75
	Panevezio	%	44,5	25,5	48,4
		N	41	24	45
	Utenos	%	46,3	25,2	47,3
		N	27	15	28
	Alytaus	%	40,2	25,1	51,0
		N	22	14	28
	Marijampoles	%	54,1	10,8	37,3
		N	30	6	21
	Telsiu	%	43,5	20,2	52,3
		N	22	10	27
	Taurages	%	46,6	24,7	46,5
		N	19	10	19
	Total:	%	**39,6**	**26,7**	**54,8**
		N	**418**	**281**	**578**

Table 3. Can you use the wireless internet?

			Can you use the wireless internet?					
			No	Yes, I can use it at home	I do not know what it is	Yes, I can use it at workplace	Yes, I can use it elsewhere but not at home or at workplace	DK/NA
Gender	Male	%	54,9	22,3	11,2	9,7	8,7	1,7
		N	274	112	56	49	44	9
	Female	%	56,2	20,1	13,2	11,2	6,5	1,0
		N	312	112	73	62	36	5
Age	15-24 years	%	51,7	30,8	1,8	7,5	17,8	0,4
		N	110	66	4	16	38	1
	25-34 years	%	61,8	25,4	2,2	15,2	7,0	0,7
		N	113	46	4	28	13	1
	35-44 years	%	54,7	28,7	7,0	15,7	5,8	0,6
		N	109	57	14	31	11	1
	45-54 years	%	56,3	19,8	11,8	11,1	5,2	1,9
		N	109	38	23	22	10	4
	55-64 years	%	54,1	9,8	26,1	9,6	2,1	3,6
		N	77	14	37	14	3	5
	65-74 years	%	55,0	1,6	37,9	0,6	3,3	1,6
		N	69	2	48	1	4	2
Income	Up to 600 Litas	%	57,2	17,0	14,7	1,2	11,1	0,8
		N	129	38	33	3	25	2
	601 - 900 Litas	%	57,3	12,5	24,7	0,6	4,8	1,2
		N	113	25	49	1	9	2
	901 – 1,500 Litas	%	57,9	25,1	7,8	16,5	3,2	0,3
		N	124	54	17	35	7	1
	More than 1,500 Litas	%	47,7	33,2	3,0	23,0	12,9	2,1
		N	82	57	5	40	22	4
Education	Primary	%	46,9	8,9	39,6	0,0	4,6	0,0
		N	20	4	17	0	2	0
	Basic	%	59,9	18,1	16,1	1,9	6,3	0,6
		N	99	30	27	3	10	1
	General secondary, special secondary	%	57,4	19,5	12,7	5,2	8,5	1,8
		N	242	82	54	22	36	7
	Further	%	54,4	25,5	10,8	12,7	7,7	1,5
		N	115	54	23	27	16	3
	Higher	%	51,5	25,1	4,1	27,6	7,0	1,2
		N	110	54	9	59	15	3
Employment	Employed	%	54,0	25,7	7,6	16,7	6,9	1,3
		N	340	162	48	105	43	8
	Unemployed	%	57,9	14,5	19,1	1,3	8,5	1,4
		N	247	62	81	6	36	6
Legal status of employer	In public office	%	55,9	22,8	9,0	17,9	4,0	0,9
		N	123	50	20	39	9	2
	In a private establishment	%	52,1	27,1	6,1	16,9	9,5	1,7
		N	182	95	21	59	33	6
	In own company, work for himself/herself	%	57,9	28,4	11,9	11,0	1,9	0,0
		N	34	17	7	6	1	0
Speciality	Blue-collar worker, technical employee	%	57,8	19,0	12,7	6,0	6,8	1,0
		N	142	47	31	15	17	2
	Specialist/ white-collar worker	%	51,3	29,7	4,3	24,9	7,8	1,5
		N	162	94	14	79	25	5
	Top or middle level manager	%	52,4	31,3	2,2	20,9	3,4	1,8
		N	27	16	1	11	2	1
	Farmer	%	62,3	37,7	0,0	6,5	0,0	0,0
		N	8	5	0	1	0	0
	Other	%	0,0	0,0	100,0	0,0	0,0	0,0
		N	0	0	2	0	0	0

			Can you use the wireless internet?					
			No	Yes, I can use it at home	I do not know what it is	Yes, I can use it at workplace	Yes, I can use it elsewhere but not at home or at workplace	DK/NA
Unemployed respondents	Retirement pensioner	%	57,5	1,5	35,8	0,0	3,1	2,2
		N	77	2	48	0	4	3
	Disability pensioner	%	58,4	5,3	29,4	0,0	4,9	2,1
		N	27	2	14	0	2	1
	Housewife, on a child rearing leave	%	70,1	15,5	7,9	3,2	3,3	1,6
		N	38	8	4	2	2	1
	Pupil	%	57,9	28,5	2,0	1,1	14,5	0,0
		N	54	26	2	1	13	0
	Student	%	46,3	33,0	1,7	3,7	26,8	0,0
		N	24	17	1	2	14	0
	Jobless	%	52,2	15,4	26,3	2,9	2,6	3,6
		N	18	5	9	1	1	1
		N	0	0	0	0	0	0
	DK/NA	%	72,3	0,0	27,7	0,0	0,0	0,0
		N	9	0	3	0	0	0
Settlement size	Up to 2,000 residents	%	59,9	18,0	15,9	6,1	4,6	0,0
		N	183	55	49	19	14	0
	2,000-30,000 residents	%	50,8	27,4	9,4	11,0	7,4	0,5
		N	110	59	20	24	16	1
	30,000-190,000 residents	%	67,7	12,9	6,6	5,8	4,9	3,8
		N	115	22	11	10	8	7
	More than 190,000 residents	%	49,1	24,0	13,5	16,1	11,4	1,8
		N	179	87	49	58	41	7
County:	Vilniaus	%	43,3	25,8	16,2	17,6	13,6	0,9
		N	109	65	41	44	34	2
	Kauno	%	59,5	19,6	12,3	11,1	4,0	1,5
		N	128	42	26	24	9	3
	Klaipedos	%	55,1	18,0	18,7	6,1	5,0	1,7
		N	67	22	23	7	6	2
	Siauliu	%	50,5	33,1	7,2	10,7	5,2	2,4
		N	57	38	8	12	6	3
	Panevezio	%	62,7	18,5	5,4	8,5	5,9	2,8
		N	58	17	5	8	5	3
	Utenos	%	56,4	14,5	19,7	12,5	3,4	0,0
		N	33	9	12	7	2	0
	Alytaus	%	76,1	6,5	1,8	3,9	10,9	2,3
		N	43	4	1	2	6	1
	Marijampoles	%	50,1	24,7	12,2	3,7	11,0	0,0
		N	28	14	7	2	6	0
	Telsiu	%	75,8	9,9	7,2	2,0	5,2	0,0
		N	39	5	4	1	3	0
	Taurages	%	63,1	22,3	7,8	6,8	6,8	0,0
		N	26	9	3	3	3	0
	Total:	%	**55,6**	**21,2**	**12,2**	**10,5**	**7,5**	**1,3**
		N	**586**	**223**	**129**	**111**	**80**	**14**

Table 4. Where (in what places) do you use the computer connected to the internet?

			Where (in what places) do you use the computer connected to the internet?								
			At home	I don't use the computer that is connected to the internet at all	At workplace	In the library	In the educational institution (school, university, college, other...)	Elsewhere	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places
Gender	**Male**	**%**	52,3	37,7	21,9	11,8	11,5	5,7	5,2	2,4	0,7
		N	262	188	110	59	58	29	26	12	3
	Female	**%**	49,3	37,7	28,0	15,4	12,0	4,1	3,2	2,1	0,7
		N	274	209	156	85	67	23	18	12	4
Age	**15-24 years**	**%**	84,5	3,5	15,9	32,1	47,6	9,4	10,7	4,5	1,7
		N	180	8	34	68	102	20	23	10	4
	25-34 years	**%**	58,0	24,3	40,3	11,7	5,9	5,8	5,0	3,6	2,2
		N	106	44	73	21	11	11	9	7	4
	35-44 years	**%**	61,2	29,5	34,0	9,2	3,1	3,1	3,1	1,9	0,0
		N	122	59	68	18	6	6	6	4	0
	45-54 years	**%**	46,6	41,6	31,7	11,8	1,6	4,2	2,3	1,0	0,0
		N	90	80	61	23	3	8	4	2	0
	55-64 years	**%**	22,6	67,1	17,9	4,9	1,3	3,5	0,7	0,8	0,0
		N	32	95	25	7	2	5	1	1	0
	65-74 years	**%**	4,2	88,9	2,9	5,1	0,6	1,1	0,0	0,6	0,0
		N	5	112	4	6	1	1	0	1	0
Income	**Up to 600 Litas**	**%**	47,1	42,4	2,8	19,3	26,5	5,6	6,3	3,1	0,4
		N	106	95	6	43	60	13	14	7	1
	601 - 900 Litas	**%**	24,0	66,4	9,3	6,7	3,2	4,7	2,5	3,3	0,5
		N	48	131	18	13	6	9	5	7	1
	901 – 1,500 Litas	**%**	54,5	31,0	34,0	11,2	5,5	2,6	2,3	1,8	0,0
		N	117	67	73	24	12	6	5	4	0
	More than 1,500 Litas	**%**	73,2	13,6	61,3	17,3	7,8	6,8	8,9	2,1	2,9
		N	126	23	105	30	13	12	15	4	5
Education	**Primary**	**%**	26,7	66,9	0,0	6,4	21,6	4,3	2,3	0,0	0,0
		N	12	29	0	3	9	2	1	0	0
	Basic	**%**	44,0	46,2	2,2	12,7	26,3	8,0	5,2	1,8	0,5
		N	73	76	4	21	44	13	9	3	1
	General secondary, special secondary	**%**	45,7	45,1	13,7	11,8	9,4	3,8	3,4	1,5	0,4
		N	193	190	58	50	40	16	14	7	2
	Further	**%**	50,8	36,8	29,4	12,3	4,9	6,1	4,1	4,1	0,6
		N	107	78	62	26	10	13	9	9	1
	Higher	**%**	70,6	11,2	66,6	21,2	9,9	3,4	5,2	2,6	1,7
		N	151	24	142	45	21	7	11	6	4
Employment	**Employed**	**%**	58,3	27,5	40,1	12,4	5,9	5,1	4,4	2,2	0,9
		N	366	173	252	78	37	32	27	14	6
	Unemployed	**%**	39,6	52,7	3,0	15,6	20,4	4,4	3,8	2,3	0,4
		N	169	224	13	67	87	19	16	10	2
Legal status of employer	**In public office**	**%**	55,9	27,3	43,9	13,8	6,7	4,8	2,4	2,7	1,0
		N	123	60	97	30	15	11	5	6	2
	In a private establishment	**%**	61,1	26,1	40,1	12,3	6,2	4,8	5,1	2,0	1,0
		N	213	91	140	43	22	17	18	7	4
	In own company, work for	**%**	50,6	36,7	26,4	7,6	1,9	8,5	7,4	1,5	0,0

			Where (in what places) do you use the computer connected to the internet?								
			At home	I don't use the computer that is connected to the internet at all	At workplace	In the library	In the educational institution (school, university, college, other...)	Elsewhere	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places
	himself/herself	N	30	22	16	4	1	5	4	1	0
Speciality	Blue-collar worker, technical employee	%	42,1	46,8	12,6	7,4	3,0	5,1	1,9	0,7	0,0
		N	103	115	31	18	7	13	5	2	0
	Specialist/ white-collar worker	%	68,2	14,1	58,1	17,5	8,6	4,7	6,1	3,5	1,4
		N	216	45	184	55	27	15	19	11	5
	Top or middle level manager	%	80,0	7,9	71,2	8,8	5,2	9,4	4,4	2,4	2,4
		N	42	4	37	5	3	5	2	1	1
	Farmer	%	45,3	54,7	6,5	0,0	0,0	0,0	7,6	0,0	0,0
		N	6	7	1	0	0	0	1	0	0
	Other	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	2	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	5,6	90,2	0,7	4,7	0,0	0,5	0,0	0,5	0,0
		N	8	121	1	6	0	1	0	1	0
	Disability pensioner	%	20,5	79,5	0,0	4,4	2,2	0,0	0,0	2,2	0,0
		N	9	37	0	2	1	0	0	1	0
	Housewife, on a child rearing leave	%	31,7	59,7	3,3	4,3	0,0	4,3	1,6	0,0	1,6
		N	17	32	2	2	0	2	1	0	1
	Pupil	%	83,0	3,5	1,0	27,6	62,4	12,3	10,6	3,2	0,0
		N	77	3	1	26	58	11	10	3	0
	Student	%	91,2	0,0	14,2	50,9	50,0	1,7	10,6	9,7	1,7
		N	47	0	7	26	26	1	5	5	1
	Jobless	%	21,1	62,5	5,4	11,8	3,2	10,3	0,0	0,0	0,0
		N	7	22	2	4	1	4	0	0	0
		N	0	0	0	0	0	0	0	0	0
	DK/NA	%	25,1	74,9	0,0	0,0	8,0	0,0	0,0	0,0	0,0
		N	3	9	0	0	1	0	0	0	0
Settlement size	Up to 2,000 residents	%	36,0	52,6	15,1	13,4	11,1	3,7	3,2	2,5	0,0
		N	110	160	46	41	34	11	10	8	0
	2,000-30,000 residents	%	49,6	36,1	21,9	11,7	10,7	6,9	2,6	1,2	0,8
		N	107	78	47	25	23	15	6	3	2
	30,000-190,000 residents	%	55,8	34,7	21,5	12,1	8,7	4,1	3,5	2,5	0,5
		N	95	59	36	20	15	7	6	4	1
	More than 190,000 residents	%	61,4	27,4	37,3	15,9	14,3	5,0	6,1	2,6	1,4
		N	223	100	135	58	52	18	22	9	5
County:	Vilniaus	%	56,2	30,3	35,9	17,9	12,4	2,7	3,2	3,2	1,2
		N	141	76	90	45	31	7	8	8	3
	Kauno	%	49,2	43,0	28,4	9,1	16,2	7,0	4,5	1,9	0,7
		N	105	92	61	19	35	15	10	4	1
	Klaipedos	%	50,0	42,9	18,1	7,2	10,5	3,6	5,2	0,0	1,0
		N	61	52	22	9	13	4	6	0	1
	Siauliu	%	62,8	29,7	18,2	15,4	7,5	5,3	1,7	0,9	0,0
		N	71	34	21	17	8	6	2	1	0
	Panevezio	%	46,5	37,6	24,4	17,8	10,2	6,8	4,3	2,5	0,0
		N	43	35	23	16	9	6	4	2	0

			Where (in what places) do you use the computer connected to the internet?								
			At home	I don't use the computer that is connected to the internet at all	At workplace	In the library	In the educational institution (school, university, college, other...)	Elsewhere	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places
	Utenos	**%**	43,7	41,3	25,2	12,0	6,4	12,0	0,0	0,0	0,0
		N	26	24	15	7	4	7	0	0	0
	Alytaus	**%**	47,5	30,9	17,5	23,5	10,2	2,0	5,9	0,0	0,0
		N	27	17	10	13	6	1	3	0	0
	Marijampoles	**%**	35,3	45,8	10,8	11,0	12,9	4,5	9,6	5,7	1,6
		N	19	25	6	6	7	2	5	3	1
	Telsiu	**%**	48,3	42,4	16,3	5,1	14,4	3,9	7,9	5,3	1,7
		N	25	22	8	3	7	2	4	3	1
	Taurages	**%**	41,9	48,7	24,7	20,7	8,9	0,0	2,4	5,9	0,0
		N	17	20	10	9	4	0	1	2	0
	Total:	**%**	**50,7**	**37,7**	**25,1**	**13,7**	**11,8**	**4,8**	**4,1**	**2,3**	**0,7**
		N	**535**	**397**	**265**	**144**	**124**	**51**	**44**	**24**	**8**

Table 5. Using the internet elsewhere [Where?]

			Using the internet elsewhere [Where?]									
			With friends, familiars	With relatives (sister, brother)	In bank	With clildren	With parents	When I go abroad	In Top centre	In mobile	At hotel	At children's home
	Total:	**%**	**58,0**	**20,4**	**6,5**	**3,8**	**2,2**	**2,2**	**2,0**	**2,0**	**1,7**	**1,3**
		N	**30**	**10**	**3**	**2**	**1**	**1**	**1**	**1**	**1**	**1**

Table 6. Where do you use a computer connected to the internet most frequently?

			Where do you use a computer connected to the internet most frequently?						
			At home	At workplace	In the library	DK/NA	With friends, familiars	In the educational institution (school, university, college, other…)	With relatives (sister, brother)
Gender	Male	%	65,6	17,3	3,9	4,4	2,1	1,7	2,0
		N	204	54	12	14	7	5	6
	Female	%	62,8	25,8	4,0	2,5	1,5	1,7	0,7
		N	217	89	14	9	5	6	2
Age	15-24 years	%	79,7	5,5	3,3	1,9	4,1	3,7	0,0
		N	164	11	7	4	8	8	0
	25-34 years	%	59,1	30,4	1,9	1,9	1,8	1,9	1,9
		N	82	42	3	3	2	3	3
	35-44 years	%	60,3	27,2	2,8	4,6	0,0	0,6	2,2
		N	84	38	4	6	0	1	3
	45-54 years	%	55,7	31,8	3,9	4,2	0,0	0,0	2,4
		N	63	36	4	5	0	0	3
	55-64 years	%	50,9	27,6	8,5	6,5	2,4	0,0	0,0
		N	24	13	4	3	1	0	0
	65-74 years	%	33,6	21,0	30,3	10,5	0,0	0,0	0,0
		N	5	3	4	1	0	0	0
Income	Up to 600 Litas	%	77,8	1,4	6,8	1,8	1,5	5,3	1,5
		N	101	2	9	2	2	7	2
	601 - 900 Litas	%	63,2	15,6	5,4	1,5	6,4	0,0	2,2
		N	42	10	4	1	4	0	1
	901 – 1,500 Litas	%	60,3	30,1	2,1	5,6	0,0	0,6	0,0
		N	89	44	3	8	0	1	0
	More than 1,500 Litas	%	53,8	36,9	1,7	3,7	1,4	0,0	1,6
		N	80	55	2	5	2	0	2
Education	Primary	%	66,9	0,0	0,0	13,8	6,2	13,1	0,0
		N	10	0	0	2	1	2	0
	Basic	%	79,7	3,0	3,4	0,0	6,9	3,1	1,6
		N	71	3	3	0	6	3	1
	General secondary, special secondary	%	72,7	11,8	5,0	2,4	0,9	1,9	2,6
		N	168	27	12	6	2	4	6
	Further	%	62,1	26,8	2,4	3,2	1,4	0,7	0,8
		N	83	36	3	4	2	1	1
	Higher	%	47,4	40,9	4,3	5,5	0,5	0,7	0,0
		N	90	78	8	10	1	1	0
Employment	Employed	%	58,2	30,5	2,7	3,8	1,6	0,4	1,0
		N	265	139	12	17	7	2	5
	Unemployed	%	77,4	2,0	6,9	2,5	2,3	4,6	1,9
		N	156	4	14	5	5	9	4
Legal status of employer	In public office	%	55,9	32,2	3,1	5,0	1,3	0,5	0,8
		N	90	52	5	8	2	1	1
	In a private establishment	%	60,2	30,4	2,4	2,3	2,0	0,3	0,3
		N	155	78	6	6	5	1	1
	In own company, work for himself/herself	%	54,0	24,2	2,7	9,0	0,0	0,0	6,6
		N	20	9	1	3	0	0	2
Speciality	Blue-collar	%	72,3	12,5	5,6	1,6	4,9	0,0	1,5

			Where do you use a computer connected to the internet most frequently?						
			At home	At workplace	In the library	DK/NA	With friends, familiars	In the educational institution (school, university, college, other…)	With relatives (sister, brother)
	worker, technical employee	N	95	16	7	2	6	0	2
	Specialist/ white-collar worker	%	52,9	36,3	1,8	5,2	0,4	0,6	0,5
		N	144	98	5	14	1	2	1
	Top or middle level manager	%	45,8	49,0	0,0	2,3	0,0	0,0	2,8
		N	22	23	0	1	0	0	1
	Farmer	%	85,6	14,4	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	52,6	0,0	42,5	0,0	0,0	0,0	0,0
		N	7	0	6	0	0	0	0
	Disability pensioner	%	88,2	0,0	0,0	11,8	0,0	0,0	0,0
		N	8	0	0	1	0	0	0
	Housewife, on a child rearing leave	%	78,7	4,1	6,6	0,0	4,1	0,0	6,6
		N	17	1	1	0	1	0	1
	Pupil	%	81,8	0,0	2,2	3,2	4,1	6,4	0,0
		N	73	0	2	3	4	6	0
	Student	%	79,3	6,1	3,7	1,9	0,0	7,1	0,0
		N	41	3	2	1	0	4	0
	Jobless	%	49,7	0,0	23,0	0,0	0,0	0,0	18,8
		N	7	0	3	0	0	0	2
	DK/NA	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	58,4	20,8	5,4	3,3	2,8	3,7	1,0
		N	84	30	8	5	4	5	1
	2,000-30,000 residents	%	63,4	19,7	4,3	3,1	3,6	1,3	3,2
		N	88	27	6	4	5	2	4
	30,000-190,000 residents	%	74,1	17,8	1,1	0,9	0,8	1,7	1,2
		N	82	20	1	1	1	2	1
	More than 190,000 residents	%	63,4	25,0	4,2	4,6	0,8	0,8	0,5
		N	167	66	11	12	2	2	1
County:	Vilniaus	%	57,7	27,8	5,8	6,3	1,1	1,2	0,0
		N	101	49	10	11	2	2	0
	Kauno	%	65,2	25,9	0,8	2,6	0,7	2,3	0,0
		N	80	32	1	3	1	3	0
	Klaipedos	%	77,9	13,5	2,3	0,0	3,1	0,0	1,8
		N	54	9	2	0	2	0	1
	Siauliu	%	78,2	10,2	3,2	4,6	2,7	0,0	1,1
		N	62	8	3	4	2	0	1
	Panevezio	%	57,5	24,7	7,0	1,8	2,2	1,7	2,5
		N	33	14	4	1	1	1	1
	Utenos	%	52,2	28,0	0,0	2,9	8,0	5,1	3,9
		N	18	10	0	1	3	2	1
	Alytaus	%	58,1	17,9	12,5	2,5	0,0	2,6	2,9
		N	22	7	5	1	0	1	1
	Marijampoles	%	65,1	11,0	0,0	0,0	0,0	8,2	8,3

			Where do you use a computer connected to the internet most frequently?						
			At home	At workplace	In the library	DK/NA	With friends, familiars	In the educational institution (school, university, college, other…)	With relatives (sister, brother)
		N	19	3	0	0	0	2	2
	Telsiu	%	64,4	15,6	5,9	0,0	3,0	0,0	0,0
		N	19	5	2	0	1	0	0
	Taurages	%	58,1	30,8	0,0	6,4	0,0	0,0	0,0
		N	12	6	0	1	0	0	0
	Total:	%	**64,1**	**21,8**	**4,0**	**3,4**	**1,8**	**1,7**	**1,3**
		N	**421**	**143**	**26**	**22**	**12**	**11**	**8**

Table 7. How often in general do you use the internet?

			How often in general do you use the internet?							
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	DK/NA
Gender	**Male**	%	66,0	21,3	2,3	4,7	3,8	0,4	0,7	0,8
		N	205	66	7	15	12	1	2	3
	Female	%	71,5	16,9	3,9	3,3	3,0	0,4	0,5	0,5
		N	248	58	13	11	10	1	2	2
Age	**15-24 years**	%	80,7	14,8	1,8	1,8	0,4	0,0	0,0	0,4
		N	166	30	4	4	1	0	0	1
	25-34 years	%	68,6	21,1	1,0	4,6	2,7	1,0	0,0	0,9
		N	95	29	1	6	4	1	0	1
	35-44 years	%	68,4	16,9	2,7	5,1	4,9	0,0	1,4	0,6
		N	96	24	4	7	7	0	2	1
	45-54 years	%	59,2	22,3	6,0	3,9	6,2	1,2	0,0	1,2
		N	67	25	7	4	7	1	0	1
	55-64 years	%	51,9	22,2	8,9	6,5	6,1	0,0	4,4	0,0
		N	24	10	4	3	3	0	2	0
	65-74 years	%	36,2	44,1	5,3	9,9	4,6	0,0	0,0	0,0
		N	5	6	1	1	1	0	0	0
Income	**Up to 600 Litas**	%	76,4	12,6	2,9	2,3	3,8	1,1	0,9	0,0
		N	99	16	4	3	5	1	1	0
	601 - 900 Litas	%	50,4	26,0	6,0	11,9	3,0	0,0	2,7	0,0
		N	33	17	4	8	2	0	2	0
	901 – 1,500 Litas	%	65,9	21,7	2,3	4,2	3,0	0,9	0,0	2,0
		N	97	32	3	6	4	1	0	3
	More than 1,500 Litas	%	72,9	20,1	2,3	1,5	1,5	0,0	0,8	0,9
		N	108	30	3	2	2	0	1	1
Education	**Primary**	%	81,5	12,3	6,2	0,0	0,0	0,0	0,0	0,0
		N	12	2	1	0	0	0	0	0
	Basic	%	66,1	20,6	3,4	8,4	1,4	0,0	0,0	0,0
		N	59	18	3	8	1	0	0	0
	General secondary, special secondary	%	65,4	20,2	2,9	3,8	5,3	0,6	0,9	0,9
		N	151	47	7	9	12	1	2	2
	Further	%	61,9	20,4	5,3	4,5	4,5	1,0	0,7	1,7
		N	83	27	7	6	6	1	1	2
	Higher	%	78,4	16,2	1,4	2,0	1,3	0,0	0,6	0,0
		N	149	31	3	4	2	0	1	0
Employment	**Employed**	%	67,1	20,1	2,5	5,0	3,3	0,3	0,6	1,0
		N	306	92	11	23	15	1	3	4
	Unemployed	%	72,9	16,4	4,5	1,6	3,4	0,7	0,6	0,0
		N	147	33	9	3	7	1	1	0
Legal status of employer Speciality	**In public office**	%	67,8	20,3	1,1	3,9	5,0	0,8	1,1	0,0
		N	109	33	2	6	8	1	2	0
	In a private establishment	%	67,5	19,0	3,4	5,7	2,3	0,0	0,4	1,7
		N	174	49	9	15	6	0	1	4

			How often in general do you use the internet?							
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	DK/NA
	In own company, work for himself/herself	%	61,7	27,1	2,3	5,3	3,6	0,0	0,0	0,0
		N	23	10	1	2	1	0	0	0
	Blue-collar worker, technical employee	%	50,2	25,7	3,3	12,8	5,3	1,0	0,7	0,9
		N	66	34	4	17	7	1	1	1
	Specialist/ white-collar worker	%	73,9	17,5	1,9	2,2	2,6	0,0	0,8	1,1
		N	200	48	5	6	7	0	2	3
	Top or middle level manager	%	75,0	19,8	2,3	0,0	2,8	0,0	0,0	0,0
		N	36	9	1	0	1	0	0	0
	Farmer	%	68,8	16,7	14,4	0,0	0,0	0,0	0,0	0,0
		N	4	1	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	25,7	35,7	7,3	17,8	4,9	0,0	8,6	0,0
		N	3	5	1	2	1	0	1	0
	Disability pensioner	%	37,0	41,7	21,3	0,0	0,0	0,0	0,0	0,0
		N	4	4	2	0	0	0	0	0
	Housewife, on a child rearing leave	%	71,6	17,2	4,6	0,0	0,0	6,6	0,0	0,0
		N	16	4	1	0	0	1	0	0
	Pupil	%	79,1	18,9	2,0	0,0	0,0	0,0	0,0	0,0
		N	71	17	2	0	0	0	0	0
	Student	%	88,0	5,6	6,4	0,0	0,0	0,0	0,0	0,0
		N	45	3	3	0	0	0	0	0
	Jobless	%	39,4	6,7	0,0	6,8	47,1	0,0	0,0	0,0
		N	5	1	0	1	6	0	0	0
		N	0	0	0	0	0	0	0	0
	DK/NA	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	56,6	26,9	6,2	5,4	2,3	1,9	0,8	0,0
		N	82	39	9	8	3	3	1	0
	2,000-30,000 residents	%	66,0	20,4	0,7	6,7	5,4	0,0	0,0	0,9
		N	91	28	1	9	7	0	0	1
	30,000-190,000 residents	%	62,9	22,7	2,7	3,5	5,6	0,0	2,7	0,0
		N	70	25	3	4	6	0	3	0
	More than 190,000 residents	%	79,7	12,4	2,9	2,0	1,9	0,0	0,0	1,2
		N	210	33	8	5	5	0	0	3
County:	Vilniaus	%	81,2	12,1	1,5	1,9	1,6	0,0	0,0	1,8
		N	142	21	3	3	3	0	0	3
	Kauno	%	75,3	15,4	5,0	2,0	2,3	0,0	0,0	0,0
		N	92	19	6	2	3	0	0	0
	Klaipedos	%	67,1	17,4	6,0	6,3	3,2	0,0	0,0	0,0
		N	46	12	4	4	2	0	0	0
	Siauliu	%	58,3	28,0	1,3	8,1	2,5	1,8	0,0	0,0
		N	47	22	1	6	2	1	0	0
	Panevezio	%	58,7	22,7	1,6	3,8	7,6	0,0	3,5	2,2
		N	34	13	1	2	4	0	2	1
	Utenos	%	62,7	23,1	3,9	3,6	6,8	0,0	0,0	0,0
		N	22	8	1	1	2	0	0	0
	Alytaus	%	64,0	15,2	0,0	10,3	1,7	3,5	5,4	0,0
		N	25	6	0	4	1	1	2	0
	Marijampoles	%	33,6	39,1	14,5	0,0	12,8	0,0	0,0	0,0
		N	10	12	4	0	4	0	0	0
	Telsiu	%	66,4	29,8	0,0	0,0	3,8	0,0	0,0	0,0
		N	20	9	0	0	1	0	0	0
	Taurages	%	75,8	14,7	0,0	9,5	0,0	0,0	0,0	0,0
		N	16	3	0	2	0	0	0	0
	Total:	%	**68,9**	**19,0**	**3,1**	**4,0**	**3,3**	**0,4**	**0,6**	**0,7**
		N	**453**	**125**	**20**	**26**	**22**	**3**	**4**	**4**

Table 8. How often do you use the internet in a LIBRARY?

			How often do you use the internet in a LIBRARY?									
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	I used just one time	Never	DK/NA
Gender	Male	%	2,1	5,9	3,0	4,5	3,1	4,3	3,9	5,3	66,3	1,6
		N	7	18	9	14	10	13	12	17	206	5
	Female	%	1,4	4,8	3,8	6,2	3,8	5,9	6,2	3,6	62,7	1,5
		N	5	16	13	22	13	21	22	13	217	5
Age	15-24 years	%	1,5	9,7	7,4	7,8	6,3	8,5	7,2	6,5	44,3	0,9
		N	3	20	15	16	13	17	15	13	91	2
	25-34 years	%	2,8	0,9	3,1	2,8	2,8	2,8	2,8	4,6	74,4	2,7
		N	4	1	4	4	4	4	4	6	103	4
	35-44 years	%	0,8	3,5	0,0	3,9	2,7	4,3	3,5	2,8	76,1	2,5
		N	1	5	0	5	4	6	5	4	107	3
	45-54 years	%	0,9	3,0	2,1	6,6	0,0	4,8	6,6	3,9	71,1	1,2
		N	1	3	2	7	0	5	7	4	80	1
	55-64 years	%	2,0	2,4	0,0	4,1	4,4	2,4	4,4	2,0	78,1	0,0
		N	1	1	0	2	2	1	2	1	36	0
	65-74 years	%	10,5	30,3	5,3	5,3	0,0	0,0	5,3	0,0	43,4	0,0
		N	1	4	1	1	0	0	1	0	6	0
Income	Up to 600 Litas	%	0,0	8,8	6,1	6,6	4,1	9,1	8,9	6,5	49,9	0,0
		N	0	11	8	8	5	12	11	8	65	0
	601 - 900 Litas	%	1,1	5,4	5,0	2,7	1,3	0,0	8,5	4,6	71,4	0,0
		N	1	4	3	2	1	0	6	3	47	0
	901 – 1,500 Litas	%	1,6	1,4	3,0	6,9	4,9	3,8	2,1	3,2	70,4	2,6
		N	2	2	4	10	7	6	3	5	104	4
	More than 1,500 Litas	%	1,3	4,8	0,7	4,0	2,6	6,7	4,8	4,5	68,2	2,3
		N	2	7	1	6	4	10	7	7	101	3
Education	Primary	%	0,0	0,0	0,0	26,2	0,0	6,9	0,0	13,8	53,1	0,0
		N	0	0	0	4	0	1	0	2	8	0
	Basic	%	2,3	7,4	5,5	4,4	5,1	9,4	9,4	4,8	51,8	0,0
		N	2	7	5	4	5	8	8	4	46	0
	General secondary, special secondary	%	1,9	7,7	3,6	3,2	4,2	2,7	3,6	3,8	67,2	2,0
		N	4	18	8	7	10	6	8	9	155	5
	Further	%	2,3	1,0	1,4	3,1	3,5	6,5	4,4	3,4	71,4	3,0
		N	3	1	2	4	5	9	6	5	95	4
	Higher	%	1,1	4,8	3,9	8,6	2,0	5,0	5,9	5,0	62,8	0,9
		N	2	9	7	16	4	10	11	10	119	2
Employment	Employed	%	2,1	3,3	1,7	4,9	2,9	4,3	3,6	4,3	70,7	2,3
		N	9	15	8	22	13	19	17	20	322	10
	Unemployed	%	1,0	9,8	7,3	6,6	4,7	7,2	8,5	4,7	50,1	0,0
		N	2	20	15	13	9	14	17	9	101	0
Legal status of employer	In public office	%	3,7	2,9	3,7	7,1	3,2	0,5	2,4	4,9	69,5	2,2
		N	6	5	6	11	5	1	4	8	112	4
	In a private establishment	%	1,4	3,2	0,7	3,8	3,2	6,3	4,0	4,1	70,6	2,6
		N	4	8	2	10	8	16	10	11	182	7
	In own company, work for himself/herself	%	0,0	5,4	0,0	2,7	0,0	6,0	6,6	3,0	76,3	0,0
		N	0	2	0	1	0	2	2	1	29	0
Speciality	Blue-collar worker, technical employee	%	2,8	5,0	0,7	3,5	2,9	2,2	2,3	2,7	76,1	1,9
		N	4	7	1	5	4	3	3	4	99	2
	Specialist/ white-collar worker	%	2,2	2,7	2,5	5,8	3,5	5,4	3,1	5,1	66,8	2,9
		N	6	7	7	16	10	15	9	14	181	8
	Top or middle level manager	%	0,0	1,8	0,0	3,9	0,0	4,2	10,8	4,7	74,6	0,0
		N	0	1	0	2	0	2	5	2	36	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	0	0	0	0	0	6	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	26,6	0,0	12,9	0,0	0,0	8,6	0,0	52,0	0,0
		N	0	3	0	2	0	0	1	0	7	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	21,3	0,0	78,7	0,0
		N	0	0	0	0	0	0	2	0	7	0
	Housewife, on a child rearing leave	%	0,0	4,1	0,0	0,0	0,0	6,6	8,1	4,0	77,3	0,0
		N	0	1	0	0	0	1	2	1	17	0
	Pupil	%	2,2	9,5	5,6	6,5	5,1	9,3	10,3	5,6	45,8	0,0

			How often do you use the internet in a LIBRARY?									
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	I used just one time	Never	DK/NA
		N	2	8	5	6	5	8	9	5	41	0
	Student	%	0,0	13,6	18,9	9,7	7,1	5,4	1,7	5,2	38,3	0,0
		N	0	7	10	5	4	3	1	3	20	0
	Jobless	%	0,0	0,0	0,0	6,7	9,5	6,8	16,3	6,8	53,9	0,0
		N	0	0	0	1	1	1	2	1	7	0
	DK/NA	N	0	0	0	0	0	0	0	0	0	0
		%	0,0	0,0	0,0	0,0	0,0	32,1	0,0	0,0	67,9	0,0
		N	0	0	0	0	0	1	0	0	2	0
Settlement size	Up to 2,000 residents	%	3,3	6,5	6,8	4,6	2,0	5,5	7,5	5,1	56,5	2,3
		N	5	9	10	7	3	8	11	7	82	3
	2,000-30,000 residents	%	3,4	6,3	2,7	7,3	4,9	3,4	3,5	3,7	62,6	2,2
		N	5	9	4	10	7	5	5	5	87	3
	30,000-190,000 residents	%	0,9	0,8	3,6	2,7	4,4	5,1	5,5	1,6	74,6	0,8
		N	1	1	4	3	5	6	6	2	83	1
	More than 190,000 residents	%	0,4	6,0	1,9	6,0	3,1	5,9	4,6	5,6	65,4	1,2
		N	1	16	5	16	8	16	12	15	172	3
County:	Vilniaus	%	0,6	7,5	1,0	7,2	4,0	8,2	3,7	7,8	57,0	3,0
		N	1	13	2	13	7	14	7	14	100	5
	Kauno	%	3,4	3,9	3,3	5,2	2,5	3,1	5,3	1,7	71,5	0,0
		N	4	5	4	6	3	4	7	2	87	0
	Klaipedos	%	0,0	4,0	2,6	2,7	0,0	5,8	3,3	2,8	78,8	0,0
		N	0	3	2	2	0	4	2	2	55	0
	Siauliu	%	4,2	1,4	2,2	7,6	3,6	4,2	8,9	2,7	65,2	0,0
		N	3	1	2	6	3	3	7	2	52	0
	Panevezio	%	1,3	1,5	9,3	6,4	5,4	6,1	6,6	4,8	56,5	2,2
		N	1	1	5	4	3	4	4	3	33	1
	Utenos	%	0,0	2,9	5,4	0,0	9,2	2,9	0,0	3,9	75,7	0,0
		N	0	1	2	0	3	1	0	1	26	0
	Alytaus	%	0,0	12,3	2,6	5,1	0,0	7,8	7,8	5,2	59,2	0,0
		N	0	5	1	2	0	3	3	2	23	0
	Marijampoles	%	4,2	3,0	6,7	0,0	3,0	0,0	3,0	7,2	65,9	7,1
		N	1	1	2	0	1	0	1	2	20	2
	Telsiu	%	3,4	9,3	0,0	0,0	6,1	3,0	12,4	0,0	65,7	0,0
		N	1	3	0	0	2	1	4	0	19	0
	Taurages	%	0,0	12,6	13,6	14,4	4,1	0,0	0,0	4,2	42,7	8,4
		N	0	3	3	3	1	0	0	1	9	2
	Total:	%	**1,7**	**5,3**	**3,4**	**5,4**	**3,5**	**5,2**	**5,1**	**4,4**	**64,4**	**1,6**
		N	**11**	**35**	**23**	**36**	**23**	**34**	**34**	**29**	**423**	**10**

Table 9. Benefits of the internet:

			Did the use of the Internet for you:										
			Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Help to perform work related to studies, learning	Save money	Help to take care of health	Help to buy things (services)	Help to find a job	Help to increase your income	Help to contact the national or local authorities via the Internet	P Help to earn money
Gender	Male	%	85,7	78,1	62,1	50,8	40,6	28,6	37,3	26,5	24,8	19,6	20,7
		N	259	236	188	154	123	87	113	80	75	59	63
	Female	%	82,3	83,6	72,0	59,5	47,3	40,5	32,1	25,4	21,2	25,4	14,3
		N	275	279	241	199	158	135	107	85	71	85	48
Age	15-24 years	%	82,1	87,5	71,8	86,3	41,6	25,2	33,1	33,0	20,9	18,8	17,4
		N	167	178	146	175	84	51	67	67	43	38	35
	25-34 years	%	83,0	83,6	63,6	51,6	46,5	41,1	37,7	32,4	22,2	18,3	16,4
		N	112	113	86	70	63	56	51	44	30	25	22
	35-44 years	%	86,6	75,7	68,4	43,0	45,1	41,2	38,3	22,5	28,8	27,3	21,6
		N	116	101	91	57	60	55	51	30	38	36	29
	45-54 years	%	85,6	75,8	63,5	29,2	52,1	34,0	36,8	17,2	23,6	29,8	15,9
		N	94	83	70	32	57	37	40	19	26	33	17
	55-64 years	%	81,4	75,7	67,2	38,1	28,3	38,5	16,4	7,5	16,4	19,0	11,5
		N	35	32	29	16	12	16	7	3	7	8	5
	65-74 years	%	89,0	66,4	56,2	16,1	33,6	49,6	27,0	16,1	16,1	33,6	11,0
		N	11	8	7	2	4	6	3	2	2	4	1
Income	Up to 600 Litas	%	83,7	85,1	64,3	74,4	34,6	27,8	31,7	20,0	13,5	15,9	9,9
		N	105	107	81	93	43	35	40	25	17	20	12
	601 - 900 Litas	%	90,4	83,5	53,5	37,1	37,4	46,4	16,6	32,6	18,3	11,6	8,4
		N	55	51	33	23	23	28	10	20	11	7	5
	901 – 1,500 Litas	%	83,7	82,1	63,2	43,6	52,0	34,6	38,1	27,1	30,3	23,5	18,2
		N	118	116	89	61	73	49	54	38	43	33	26
	More than 1,500 Litas	%	80,8	79,7	85,2	64,8	61,4	49,1	47,1	33,7	37,1	35,4	35,0
		N	118	116	124	95	90	72	69	49	54	52	51
Education	Primary	%	100,0	93,8	73,8	86,9	45,4	12,3	26,9	13,1	6,9	6,2	0,0
		N	14	14	11	13	7	2	4	2	1	1	0
	Basic	%	84,5	86,8	57,7	73,7	32,7	20,3	23,9	15,7	12,8	13,6	6,6
		N	74	76	51	65	29	18	21	14	11	12	6
	General secondary, special secondary	%	83,3	79,9	60,2	50,5	41,2	33,0	37,8	31,7	21,0	16,2	13,7
		N	184	176	133	112	91	73	84	70	46	36	30
	Further	%	85,5	71,4	57,5	39,4	47,2	36,9	37,4	24,9	28,1	28,7	21,0
		N	112	93	75	51	62	48	49	32	37	37	27
	Higher	%	81,9	85,4	86,9	61,4	50,9	44,3	34,4	25,5	27,7	31,8	25,5
		N	150	157	159	113	93	81	63	47	51	58	47
Employment	Employed	%	83,7	78,9	68,2	46,4	47,5	38,0	35,9	26,7	25,5	25,5	19,7
		N	367	346	299	204	208	167	158	117	112	112	86
	Unemployed	%	84,4	85,6	65,3	75,3	36,6	27,8	31,6	24,0	17,1	16,3	12,0
		N	167	170	129	149	73	55	63	48	34	32	24
Legal status of employer	In public office	%	85,6	75,4	70,4	48,9	41,2	35,3	20,7	13,5	15,4	23,7	9,7
		N	129	114	106	74	62	53	31	20	23	36	15
	In a private establishment	%	83,0	80,3	69,1	45,6	51,0	40,4	44,2	36,0	29,3	26,7	22,3
		N	209	202	174	115	128	102	111	90	74	67	56
	In own company, work for himself/herself	%	80,6	83,8	52,7	42,1	49,3	33,1	41,2	17,8	41,7	24,5	42,9
		N	29	30	19	15	18	12	15	6	15	9	16
Speciality	Blue-collar worker, technical employee	%	86,6	71,6	44,1	32,3	38,8	29,1	29,0	26,9	18,7	15,1	8,0
		N	106	87	54	39	47	36	35	33	23	18	10
	Specialist/ white-collar worker	%	84,1	81,7	78,3	53,5	52,0	42,6	37,3	28,2	25,5	28,8	22,5
		N	222	216	207	141	137	113	99	74	67	76	59

			Did the use of the Internet for you:										
			Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Help to perform work related to studies, learning	Save money	Help to take care of health	Help to buy things (services)	Help to find a job	Help to increase your income	Help to contact the national or local authorities via the Internet	P Help to earn money
	Top or middle level manager	%	72,2	81,6	78,9	46,5	44,1	35,2	44,6	21,2	43,8	34,5	34,5
		N	35	39	38	22	21	17	21	10	21	16	16
	Farmer	%	100,0	82,3	17,3	17,3	55,2	40,2	44,8	0,0	17,3	20,1	17,3
		N	5	4	1	1	3	2	2	0	1	1	1
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	89,0	74,1	35,6	23,9	29,7	48,4	21,4	16,2	16,2	16,2	11,0
		N	11	9	4	3	4	6	3	2	2	2	1
	Disability pensioner	%	89,3	79,3	32,8	19,9	10,7	21,9	31,4	10,7	10,0	22,5	0,0
		N	8	8	3	2	1	2	3	1	1	2	0
	Housewife, on a child rearing leave	%	95,6	89,4	50,6	47,9	59,6	48,0	37,5	27,5	23,4	8,2	8,1
		N	21	20	11	10	13	10	8	6	5	2	2
	Pupil	%	86,5	91,8	73,5	91,4	34,0	18,1	30,1	19,2	10,5	17,4	8,6
		N	77	82	66	82	30	16	27	17	9	16	8
	Student	%	71,0	84,8	77,2	92,2	44,9	36,6	34,9	38,9	33,1	19,5	26,0
		N	35	42	39	46	22	18	17	19	17	10	13
	Jobless	%	100,0	48,9	37,9	34,1	8,5	8,5	29,3	8,5	0,0	8,5	0,0
		N	12	6	4	4	1	1	3	1	0	1	0
	DK/NA	%	67,9	100,0	64,1	64,1	32,1	32,1	32,1	32,1	0,0	0,0	0,0
		N	2	3	2	2	1	1	1	1	0	0	0
Settlement size	Up to 2,000 residents	%	87,4	75,1	61,6	49,2	41,2	24,8	22,3	14,9	15,7	27,7	6,2
		N	123	106	87	70	58	35	32	21	22	39	9
	2,000-30,000 residents	%	86,5	72,7	50,2	47,0	29,2	27,3	29,5	18,2	14,6	14,4	6,5
		N	117	99	68	64	40	37	40	25	20	19	9
	30,000-190,000 residents	%	90,3	83,2	71,4	53,6	40,7	43,9	30,2	23,3	20,1	22,7	10,0
		N	92	85	73	55	42	45	31	24	21	23	10
	More than 190,000 residents	%	78,1	87,7	77,8	63,9	54,9	40,7	45,7	37,0	32,4	24,2	32,0
		N	201	226	201	165	142	105	118	95	84	62	82
County:	Vilniaus	%	74,4	85,1	72,1	57,7	42,4	32,2	38,3	40,6	30,5	27,4	31,5
		N	128	146	124	99	73	55	66	70	52	47	54
	Kauno	%	80,0	81,7	75,9	65,4	58,9	45,2	39,8	24,3	22,3	29,0	15,9
		N	95	97	90	78	70	54	47	29	26	34	19
	Klaipedos	%	91,4	76,0	64,8	53,3	50,7	28,9	47,8	27,0	28,6	14,8	24,5
		N	63	53	45	37	35	20	33	19	20	10	17
	Siauliu	%	91,8	84,4	62,9	53,1	34,5	27,6	23,2	25,9	24,9	13,6	10,2
		N	67	61	46	39	25	20	17	19	18	10	7
	Panevezio	%	91,8	86,8	56,3	53,0	34,1	29,8	28,5	17,4	10,0	22,9	5,7
		N	48	45	29	28	18	16	15	9	5	12	3
	Utenos	%	93,4	73,0	40,9	35,2	25,3	36,6	21,2	9,6	9,4	17,6	2,6
		N	32	25	14	12	9	12	7	3	3	6	1
	Alytaus	%	90,3	78,9	60,0	46,9	32,7	47,5	16,9	10,0	23,9	14,2	8,2
		N	35	30	23	18	13	18	7	4	9	5	3
	Marijampoles	%	91,8	62,2	65,1	31,4	56,1	24,7	36,6	20,9	16,5	23,2	6,3
		N	27	19	19	9	17	7	11	6	5	7	2
	Telsiu	%	74,9	73,7	84,1	68,3	49,6	54,8	32,4	15,5	13,3	38,8	6,8
		N	22	22	25	20	15	16	10	5	4	11	2
	Taurages	%	86,8	86,8	65,5	65,1	37,4	15,8	39,3	9,0	13,8	4,8	9,0
		N	18	18	14	14	8	3	8	2	3	1	2
	Total:	%	**83,9**	**81,0**	**67,3**	**55,4**	**44,1**	**34,8**	**34,6**	**25,9**	**22,9**	**22,7**	**17,3**
		N	**535**	**516**	**429**	**353**	**281**	**222**	**220**	**165**	**146**	**144**	**110**

Table 10. The use of the internet. Correlation analysis

		How often do you use internet?	How often do you use internet in the library?	Rate your computer literacy (skills to use computer)
Age	**Coefficient**	,215(**)	,204(**)	-,599(**)
	p	0,000	0,000	0,000
	N	629	623	1.035
Income	**Coefficient**	-0,036	,131(**)	,137(**)
	p	0,440	0,005	0,000
	N	471	468	805
Education	**Coefficient**	-0,061	0,071	,265(**)
	p	0,125	0,077	0,000
	N	629	623	1.035
Settlement size	**Coefficient**	-,174(**)	0,077	,189(**)
	p	0,000	0,055	0,000
	N	629	623	1.035
How often do you use internet?	**Coefficient**	1,000	-0,010	-,472(**)
	p	.	0,803	0,000
	N	629	623	623
How often do you use internet in the library?	**Coefficient**	-0,010	1,000	-0,074
	p	0,803	.	0,067
	N	623	623	617
Rate your computer literacy (skills to use computer)	**Coefficient**	-,472(**)	-0,074	1,000
	p	0,000	0,067	.
	N	623	617	1.035

Methodology note.

Since many of the variables are rank ones, and not all of them meet normality criteria of statistical distribution, a non-parametric correlation coefficient Spirman's Ro was chosen. Asterisks and green background mark the statistically significant correlations. * and light green colour mark statistically significant correlations at the significance level of α = 0.05, while ** and saturated green mark statistically significant correlations at the significance level of α = 0.01.

Interpretation:

The correlation analysis shows the following indicators of the correlation between the variables:

Direction (the negative sign shows that with the value of one variable increasing, the other is decreasing – negative correlation; the positive sign shows that there is direct, positive correlation between the variables, i.e. with one variable increasing, the other is also increasing);

and strength. The correlation coefficient may range between –1 and 1. The closer the digital value is to one or another critical limit, the stronger the correlation is.

For example, there is a strong negative correlation between the age and computer literacy assessmet, which means that older respondents assess their computer literacy worse. (Spirman's RO = -0.599, p <0.000; α = 0.01).

2.2. Purposes of using the internet by residents

2.2.1. Work and commercial activities: popularity of the internet

For performing tasks related to their main activities, the internet is constantly used by 43 %, sometimes – by 25 %, and is never used by 32 % of the respondents. Females, respondents with higher incomes and university education, specialists and managers, residents of big cities and especially of Vilnius County use the internet for this purpose more frequently (11 table).

Information about goods and services is constantly searched for by 27 %, sometimes – by 48 %, and never – by 23 % of the respondents. Females, respondents with higher incomes and university education, specialists and managers, residents of big cities and Vilnius County search for information about services and goods more frequently (12 table).

Goods and services are constantly ordered through the internet by 10 %, sometimes – by 29 %, and never – by 58 % of the respondents. Respondents with higher incomes and university education, managers, and residents of big cities order goods more frequently (13 table).

Jobs or employees were constantly searched for by 13 %, occasionally – by 39 %, and never – by 47 %[1] (14 table).

Services were constantly advertised or traded by 7 %, occasionally – by 19 %, and never – by 71 % of the respondents. Representatives of individual companies, top managers, and respondents of big cities conducted commercial activities through the internet more frequently (15 table).

Online banking is constantly used by 34 %, occasionally – by 17 %, and never – by 40 % of the respondents. Higher-income respondents, those who have university education, specialists and managers, and residents of big cities use the internet for this purpose more frequently (16 table).

The main demographical factors explaining the use of the internet in the work-related fields include education (respondents of higher educational degrees use it more frequently), incomes (higher-income respondents use it more frequently), and the size of the residential settlement (big cities use it more frequently). The correlation between the age and the use of the internet at work or for commerce is very weak. Younger respondents use the internet more frequently in most fields except for online banking, where the positive mark shows that older respondents use this service more frequently. Possibly, the correlation between the age of residents and the use of the internet in direct work is functional rather than linear, i.e. the frequency of use may increase with

[1] It is not reasonable to analyze the significant differences in the demographical groups because the wording of the questionnaire is two-fold (to search for a job/to search for employees).

the age (workable, active age), and than decrease again (older people withdraw form the labour market) (17 table).

2.2.1.1. Work and commercial activities: popularity of the internet in urban and rural area

City residents compared to countryside area residents more frequently use internet to complete work connected tasks, to search information about goods and services and purchasing those. Similar number of city and countryside area residents use internet advertising goods and services also for selling. Internet banking is more popular among countryside area than city residents.

Table 11. How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For performing tasks directly related to your work/main activities (including agricultural farming activities).

			For performing tasks directly related to your work/main activities (including agricultural farming activities)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	38,6	24,2	37,2	0,0
		N	120	75	116	0
	Female	%	26,9	24,8	47,5	0,8
		N	93	86	164	3
Age	15-24 years	%	28,4	32,3	39,3	0,0
		N	58	67	81	0
	25-34 years	%	35,9	19,7	42,4	2,1
		N	49	27	58	3
	35-44 years	%	32,4	22,4	45,2	0,0
		N	45	31	63	0
	45-54 years	%	30,3	21,7	48,0	0,0
		N	34	25	54	0
	55-64 years	%	38,9	20,2	40,9	0,0
		N	18	9	19	0
	65-74 years	%	54,0	15,1	30,9	0,0
		N	8	2	4	0
Income	Up to 600 Litas	%	33,6	28,0	38,3	0,0
		N	44	36	50	0
	601 - 900 Litas	%	49,5	30,2	20,4	0,0
		N	33	20	14	0
	901 – 1,500 Litas	%	28,7	23,6	45,7	1,9
		N	42	35	68	3
	More than 1,500 Litas	%	17,1	24,2	58,7	0,0
		N	25	36	87	0
Education	Primary	%	27,7	51,6	20,8	0,0
		N	4	7	3	0
	Basic	%	39,8	33,8	26,4	0,0
		N	35	30	23	0
	General secondary, special secondary	%	43,2	25,4	31,4	0,0
		N	100	59	73	0

			For performing tasks directly related to your work/main activities (including agricultural farming activities)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Further	%	35,8	24,2	39,0	1,1
		N	48	32	52	1
	Higher	%	13,9	17,3	68,1	0,8
		N	26	33	129	1
Employment	Employed	%	30,6	21,4	47,4	0,6
		N	140	97	216	3
	Unemployed	%	36,6	31,6	31,8	0,0
		N	74	64	64	0
Legal status of employer	In public office	%	24,7	21,2	53,3	0,9
		N	40	34	86	1
	In a private establishment	%	33,8	20,4	45,2	0,6
		N	87	53	117	1
	In own company, work for himself/herself	%	34,1	28,9	37,0	0,0
		N	13	11	14	0
Speciality	Blue-collar worker, technical employee	%	56,9	20,1	23,0	0,0
		N	74	26	30	0
	Specialist/ white-collar worker	%	21,1	19,9	58,0	1,1
		N	57	54	157	3
	Top or middle level manager	%	14,5	25,5	60,0	0,0
		N	7	12	29	0
	Farmer	%	16,7	83,3	0,0	0,0
		N	1	5	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	76,6	11,2	12,2	0,0
		N	10	1	2	0
	Disability pensioner	%	66,8	22,5	10,7	0,0
		N	6	2	1	0
	Housewife, on a child rearing leave	%	50,8	32,5	16,7	0,0
		N	11	7	4	0
	Pupil	%	33,4	37,1	29,5	0,0
		N	30	33	26	0
	Student	%	15,3	29,5	55,2	0,0
		N	8	15	29	0
	Jobless	%	65,7	26,5	7,7	0,0
		N	9	3	1	0
	DK/NA	N	0	0	0	0
		%	0,0	35,9	64,1	0,0
		N	0	1	2	0
Settlement size	Up to 2,000 residents	%	31,9	30,6	37,5	0,0
		N	46	44	54	0
	2,000-30,000 residents	%	40,9	23,5	34,6	1,0
		N	57	33	48	1
	30,000-190,000 residents	%	41,4	19,8	38,7	0,0
		N	46	22	43	0
	More than 190,000 residents	%	24,5	23,7	51,2	0,5
		N	65	62	135	1
County:	Vilniaus	%	27,0	20,3	51,9	0,8

			For performing tasks directly related to your work/main activities (including agricultural farming activities)			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	47	36	91	1
	Kauno	%	28,9	25,3	45,8	0,0
		N	35	31	56	0
	Klaipedos	%	34,9	27,5	37,5	0,0
		N	24	19	26	0
	Siauliu	%	22,9	33,0	44,1	0,0
		N	18	26	35	0
	Panevezio	%	48,0	25,1	26,9	0,0
		N	28	14	16	0
	Utenos	%	45,9	17,4	32,5	4,1
		N	16	6	11	1
	Alytaus	%	50,1	12,5	37,4	0,0
		N	19	5	14	0
	Marijampoles	%	39,4	30,6	30,0	0,0
		N	12	9	9	0
	Telsiu	%	22,7	36,6	40,7	0,0
		N	7	11	12	0
	Taurages	%	32,7	19,1	48,2	0,0
		N	7	4	10	0
	Total:	%	**32,4**	**24,5**	**42,6**	**0,4**
		N	**213**	**161**	**280**	**3**

<u>Table 12.</u> How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For the search for information about goods or services.

			For the search for information about goods or services.			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	28,0	43,3	28,4	0,4
		N	87	135	88	1
	Female	%	19,8	52,8	26,6	0,8
		N	69	183	92	3
Age	15-24 years	%	21,4	49,3	28,9	0,4
		N	44	101	60	1
	25-34 years	%	16,1	48,5	35,4	0,0
		N	22	67	49	0
	35-44 years	%	19,0	49,3	30,8	0,8
		N	27	69	43	1
	45-54 years	%	34,5	47,6	17,9	0,0
		N	39	54	20	0
	55-64 years	%	39,3	41,3	15,4	4,1
		N	18	19	7	2
	65-74 years	%	40,1	50,0	9,9	0,0
		N	6	7	1	0
Income	Up to 600 Litas	%	19,3	59,3	20,7	0,7

			For the search for information about goods or services.			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	25	77	27	1
	601 - 900 Litas	%	22,0	55,2	19,9	2,9
		N	15	37	13	2
	901 – 1,500 Litas	%	18,0	50,1	31,2	0,8
		N	27	74	46	1
	More than 1,500 Litas	%	20,6	40,9	38,4	0,0
		N	31	61	57	0
Education	Primary	%	40,8	52,3	6,9	0,0
		N	6	8	1	0
	Basic	%	21,2	63,8	15,0	0,0
		N	19	57	13	0
	General secondary, special secondary	%	25,2	48,9	25,5	0,4
		N	58	113	59	1
	Further	%	26,6	43,9	27,9	1,6
		N	35	59	37	2
	Higher	%	19,7	43,0	36,8	0,5
		N	37	81	70	1
Employment	Employed	%	23,9	46,2	29,7	0,2
		N	109	211	135	1
	Unemployed	%	23,3	53,0	22,3	1,4
		N	47	107	45	3
Legal status of employer	In public office	%	27,0	49,6	22,7	0,7
		N	43	80	37	1
	In a private establishment	%	23,5	42,9	33,6	0,0
		N	61	111	87	0
	In own company, work for himself/herself	%	12,9	54,6	32,5	0,0
		N	5	20	12	0
Speciality	Blue-collar worker, technical employee	%	29,6	50,5	19,0	0,9
		N	39	66	25	1
	Specialist/ white-collar worker	%	23,0	44,7	32,3	0,0
		N	62	121	88	0
	Top or middle level manager	%	13,3	38,9	47,8	0,0
		N	6	19	23	0
	Farmer	%	20,6	79,4	0,0	0,0
		N	1	5	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	24,0	51,0	10,5	14,6
		N	3	7	1	2
	Disability pensioner	%	48,8	40,5	10,7	0,0
		N	5	4	1	0
	Housewife, on a child rearing leave	%	9,0	49,0	42,0	0,0
		N	2	11	9	0
	Pupil	%	25,7	59,8	14,6	0,0
		N	23	53	13	0
	Student	%	19,1	43,5	35,6	1,7
		N	10	23	18	1
	Jobless	%	34,2	65,8	0,0	0,0
		N	4	9	0	0

			For the search for information about goods or services.			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	0	0	0	0
	DK/NA	%	0,0	35,9	64,1	0,0
		N	0	1	2	0
Settlement size	Up to 2,000 residents	%	19,9	52,8	25,3	2,1
		N	29	76	37	3
	2,000-30,000 residents	%	33,2	45,9	20,2	0,7
		N	46	64	28	1
	30,000-190,000 residents	%	24,1	50,9	25,0	0,0
		N	27	56	28	0
	More than 190,000 residents	%	20,6	45,9	33,4	0,0
		N	54	121	88	0
County:	Vilniaus	%	29,8	35,6	34,6	0,0
		N	52	62	61	0
	Kauno	%	14,0	54,4	31,6	0,0
		N	17	66	39	0
	Klaipedos	%	21,6	48,3	30,1	0,0
		N	15	33	21	0
	Siauliu	%	16,7	60,9	22,3	0,0
		N	13	49	18	0
	Panevezio	%	29,2	59,5	11,3	0,0
		N	17	34	7	0
	Utenos	%	24,4	52,7	22,9	0,0
		N	9	18	8	0
	Alytaus	%	29,6	46,8	18,7	4,9
		N	11	18	7	2
	Marijampoles	%	36,7	35,5	24,0	3,8
		N	11	11	7	1
	Telsiu	%	22,1	44,6	33,3	0,0
		N	6	13	10	0
	Taurages	%	19,6	58,2	17,9	4,2
		N	4	12	4	1
	Total:	%	**23,7**	**48,3**	**27,4**	**0,6**
		N	**156**	**318**	**180**	**4**

Table 13. How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).

			For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	60,7	28,3	10,5	0,4
		N	189	88	33	1
	Female	%	56,4	30,4	9,8	3,4
		N	195	105	34	12

			For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
Age	15-24 years	%	59,0	26,5	11,9	2,6
		N	121	55	25	5
	25-34 years	%	55,8	31,6	10,5	2,1
		N	77	44	14	3
	35-44 years	%	50,6	35,6	12,6	1,2
		N	71	50	18	2
	45-54 years	%	61,9	31,2	5,7	1,2
		N	70	35	6	1
	55-64 years	%	72,4	17,0	6,5	4,1
		N	34	8	3	2
	65-74 years	%	79,6	15,8	4,6	0,0
		N	11	2	1	0
Income	Up to 600 Litas	%	61,9	26,3	7,6	4,1
		N	80	34	10	5
	601 - 900 Litas	%	74,1	18,1	3,6	4,2
		N	49	12	2	3
	901 – 1,500 Litas	%	54,3	33,2	10,6	1,9
		N	80	49	16	3
	More than 1,500 Litas	%	45,9	38,4	14,8	0,9
		N	68	57	22	1
Education	Primary	%	86,9	6,9	0,0	6,2
		N	13	1	0	1
	Basic	%	75,8	18,9	4,3	1,0
		N	67	17	4	1
	General secondary, special secondary	%	60,0	28,6	8,3	3,1
		N	139	66	19	7
	Further	%	57,0	31,3	9,9	1,8
		N	76	42	13	2
	Higher	%	47,1	35,8	16,1	1,0
		N	89	68	31	2
Employment	Employed	%	55,7	32,5	10,6	1,3
		N	254	148	48	6
	Unemployed	%	64,7	22,6	9,1	3,6
		N	130	46	18	7
Legal status of employer	In public office	%	67,0	24,5	8,0	0,5
		N	108	39	13	1
	In a private establishment	%	52,0	34,4	11,6	2,0
		N	134	89	30	5
	In own company, work for himself/herself	%	32,2	53,4	14,3	0,0
		N	12	20	5	0
Speciality	Blue-collar worker, technical employee	%	71,9	24,5	2,5	1,0
		N	94	32	3	1
	Specialist/ white-collar worker	%	52,5	32,1	13,7	1,7
		N	143	87	37	5
	Top or middle level manager	%	32,0	51,6	16,5	0,0
		N	15	25	8	0
	Farmer	%	31,2	68,8	0,0	0,0
		N	2	4	0	0

			For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
Unemployed respondents	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	60,4	20,2	4,9	14,6
		N	8	3	1	2
	Disability pensioner	%	68,0	32,0	0,0	0,0
		N	6	3	0	0
	Housewife, on a child rearing leave	%	77,3	8,1	14,6	0,0
		N	17	2	3	0
	Pupil	%	73,5	20,3	4,2	2,0
		N	66	18	4	2
	Student	%	41,3	32,8	19,0	6,9
		N	21	17	10	4
	Jobless	%	85,5	6,8	7,7	0,0
		N	11	1	1	0
	DK/NA	N	0	0	0	0
		%	32,1	67,9	0,0	0,0
		N	1	2	0	0
Settlement size	Up to 2,000 residents	%	60,5	32,7	5,5	1,3
		N	88	47	8	2
	2,000-30,000 residents	%	64,1	28,8	5,5	1,7
		N	89	40	8	2
	30,000-190,000 residents	%	77,0	17,8	3,6	1,6
		N	85	20	4	2
	More than 190,000 residents	%	46,5	32,9	17,9	2,7
		N	123	87	47	7
County:	Vilniaus	%	50,0	29,0	21,0	0,0
		N	88	51	37	0
	Kauno	%	54,8	33,7	5,6	5,9
		N	67	41	7	7
	Klaipedos	%	52,1	33,1	14,8	0,0
		N	36	23	10	0
	Siauliu	%	60,4	34,9	4,7	0,0
		N	48	28	4	0
	Panevezio	%	76,4	21,6	1,9	0,0
		N	44	12	1	0
	Utenos	%	73,0	14,2	8,6	4,1
		N	25	5	3	1
	Alytaus	%	70,3	19,6	2,9	7,2
		N	27	8	1	3
	Marijampoles	%	71,2	24,6	4,2	0,0
		N	21	7	1	0
	Telsiu	%	74,4	22,6	0,0	3,0
		N	22	7	0	1
	Taurages	%	26,8	56,3	12,7	4,2
		N	6	12	3	1
	Total:	%	**58,4**	**29,4**	**10,1**	**2,0**
		N	**384**	**194**	**67**	**13**

Table 14. How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).

			For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	54,5	33,5	11,3	0,7
		N	170	104	35	2
	Female	%	41,0	43,3	13,9	1,8
		N	142	150	48	6
Age	15-24 years	%	42,6	38,6	17,9	0,9
		N	88	79	37	2
	25-34 years	%	34,8	52,6	11,5	1,0
		N	48	73	16	1
	35-44 years	%	51,7	36,2	11,3	0,8
		N	73	51	16	1
	45-54 years	%	56,2	32,7	9,2	1,8
		N	64	37	10	2
	55-64 years	%	61,5	25,9	8,5	4,1
		N	29	12	4	2
	65-74 years	%	80,3	15,1	4,6	0,0
		N	11	2	1	0
Income	Up to 600 Litas	%	48,8	36,8	11,9	2,6
		N	63	48	15	3
	601 - 900 Litas	%	43,4	40,2	11,9	4,6
		N	29	27	8	3
	901 – 1,500 Litas	%	38,6	49,0	11,8	0,7
		N	57	72	17	1
	More than 1,500 Litas	%	44,9	40,0	15,1	0,0
		N	67	59	22	0
Education	Primary	%	66,9	13,1	6,9	13,1
		N	10	2	1	2
	Basic	%	58,3	36,2	5,5	0,0
		N	52	32	5	0
	General secondary, special secondary	%	48,3	40,0	10,6	1,1
		N	112	93	24	3
	Further	%	47,1	39,8	12,4	0,7
		N	63	53	17	1
	Higher	%	39,9	39,1	19,4	1,6
		N	76	74	37	3
Employment	Employed	%	46,0	42,2	11,1	0,7
		N	210	193	51	3
	Unemployed	%	50,6	30,4	16,3	2,6
		N	102	61	33	5
Legal status of employer	In public office	%	54,0	37,7	7,7	0,6
		N	87	61	12	1
	In a private establishment	%	41,2	45,7	12,3	0,8
		N	106	118	32	2
	In own company, work for himself/herself	%	44,8	37,4	17,9	0,0
		N	17	14	7	0
Speciality	Blue-collar worker,	%	45,4	47,0	7,6	0,0

			For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).			
			Never used	Have used once or several times	Use constantly	DK/NA
	Technical employee	N	59	61	10	0
		%	47,2	39,5	12,5	0,8
	Specialist/ white-collar worker	N	128	107	34	2
		%	38,2	45,6	14,1	2,1
	Top or middle level manager	N	18	22	7	1
		%	66,5	33,5	0,0	0,0
	Farmer	N	4	2	0	0
		%	0,0	0,0	0,0	0,0
	Other	N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	57,2	23,4	4,9	14,6
		N	7	3	1	2
	Disability pensioner	%	65,0	35,0	0,0	0,0
		N	6	3	0	0
	Housewife, on a child rearing leave	%	37,6	28,4	27,4	6,6
		N	8	6	6	1
	Pupil	%	61,1	31,4	5,4	2,1
		N	55	28	5	2
	Student	%	32,5	29,7	37,8	0,0
		N	17	15	20	0
	Jobless	%	59,7	24,9	15,5	0,0
		N	8	3	2	0
	DK/NA	%	32,1	67,9	0,0	0,0
		N	1	2	0	0
Settlement size	Up to 2,000 residents	%	49,9	38,9	9,1	2,1
		N	72	56	13	3
	2,000-30,000 residents	%	50,5	40,5	8,3	0,7
		N	70	56	12	1
	30,000-190,000 residents	%	54,9	30,7	12,2	2,2
		N	61	34	14	2
	More than 190,000 residents	%	41,3	40,8	17,2	0,7
		N	109	108	45	2
County:	Vilniaus	%	46,0	33,0	20,4	0,6
		N	80	58	36	1
	Kauno	%	39,0	50,0	10,3	0,7
		N	48	61	13	1
	Klaipedos	%	41,9	41,3	16,8	0,0
		N	29	29	12	0
	Siauliu	%	48,2	41,2	10,6	0,0
		N	38	33	9	0
	Panevezio	%	60,9	32,5	6,5	0,0
		N	35	19	4	0
	Utenos	%	55,1	44,9	0,0	0,0
		N	19	16	0	0
	Alytaus	%	46,4	36,0	3,7	13,9
		N	18	14	1	5
	Marijampoles	%	55,5	26,9	17,7	0,0
		N	17	8	5	0

			For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).			
			Never used	Have used once or several times	Use constantly	DK/NA
	Telsiu	%	68,6	21,2	6,4	3,8
		N	20	6	2	1
	Taurages	%	34,0	52,9	13,2	0,0
		N	7	11	3	0
	Total:	%	**47,4**	**38,6**	**12,7**	**1,3**
		N	**312**	**254**	**84**	**8**

Table 15. How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.).

			For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	68,6	21,5	8,8	1,1
		N	214	67	27	3
	Female	%	73,2	16,1	5,9	4,8
		N	254	56	20	17
Age	15-24 years	%	70,4	18,2	8,8	2,7
		N	145	37	18	5
	25-34 years	%	72,0	18,2	5,7	4,2
		N	99	25	8	6
	35-44 years	%	67,6	22,7	7,7	2,0
		N	95	32	11	3
	45-54 years	%	70,0	19,9	8,0	2,1
		N	79	23	9	2
	55-64 years	%	80,6	10,9	2,4	6,1
		N	38	5	1	3
	65-74 years	%	84,9	5,3	4,6	5,3
		N	12	1	1	1
Income	Up to 600 Litas	%	71,3	19,1	3,7	5,9
		N	92	25	5	8
	601 - 900 Litas	%	81,7	10,4	2,3	5,6
		N	54	7	2	4
	901 – 1,500 Litas	%	72,6	19,2	6,2	1,9
		N	107	28	9	3
	More than 1,500 Litas	%	60,8	25,3	12,2	1,7
		N	90	37	18	2
Education	Primary	%	73,1	13,8	0,0	13,1
		N	11	2	0	2
	Basic	%	81,1	15,5	3,4	0,0
		N	72	14	3	0
	General secondary, special secondary	%	74,6	15,7	5,1	4,7
		N	172	36	12	11
	Further	%	67,6	20,2	8,8	3,3

			For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	90	27	12	4
	Higher	%	64,3	23,0	11,2	1,5
		N	122	44	21	3
Employment	Employed	%	70,3	20,0	7,7	2,0
		N	320	91	35	9
	Unemployed	%	72,8	15,5	6,2	5,4
		N	147	31	12	11
Legal status of employer	In public office	%	81,3	12,6	3,4	2,7
		N	131	20	5	4
	In a private establishment	%	66,9	22,2	9,5	1,4
		N	173	57	25	4
	In own company, work for himself/herself	%	46,3	36,7	14,0	3,0
		N	17	14	5	1
Speciality	Blue-collar worker, technical employee	%	82,9	11,1	3,0	3,0
		N	108	15	4	4
	Specialist/ white-collar worker	%	67,3	21,2	9,6	1,9
		N	183	58	26	5
	Top or middle level manager	%	53,3	35,5	11,2	0,0
		N	25	17	5	0
	Farmer	%	62,7	37,3	0,0	0,0
		N	4	2	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	74,9	0,0	4,9	20,2
		N	10	0	1	3
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	66,8	12,0	8,1	13,1
		N	15	3	2	3
	Pupil	%	76,2	19,5	2,1	2,1
		N	68	17	2	2
	Student	%	59,7	19,6	13,8	6,9
		N	31	10	7	4
	Jobless	%	92,3	0,0	7,7	0,0
		N	12	0	1	0
	DK/NA	%	64,1	35,9	0,0	0,0
		N	2	1	0	0
Settlement size	Up to 2,000 residents	%	79,5	13,8	4,9	1,8
		N	115	20	7	3
	2,000-30,000 residents	%	81,7	14,6	3,0	0,7
		N	113	20	4	1
	30,000-190,000 residents	%	73,7	16,2	2,6	7,4
		N	82	18	3	8
	More than 190,000 residents	%	59,7	24,5	12,7	3,1
		N	157	65	34	8
County:	Vilniaus	%	64,3	19,5	15,6	0,6
		N	113	34	27	1
	Kauno	%	61,3	26,4	6,5	5,9

			For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.).			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	75	32	8	7
	Klaipedos	%	69,7	22,7	7,6	0,0
		N	48	16	5	0
	Siauliu	%	76,8	20,7	2,5	0,0
		N	61	17	2	0
	Panevezio	%	85,0	12,7	2,3	0,0
		N	49	7	1	0
	Utenos	%	85,9	11,6	2,5	0,0
		N	30	4	1	0
	Alytaus	%	72,5	2,6	2,6	22,2
		N	28	1	1	9
	Marijampoles	%	85,8	14,2	0,0	0,0
		N	26	4	0	0
	Telsiu	%	78,9	13,3	0,0	7,8
		N	23	4	0	2
	Taurages	%	69,8	17,0	9,0	4,2
		N	15	4	2	1
	Total:	%	**71,1**	**18,7**	**7,2**	**3,0**
		N	**467**	**123**	**48**	**20**

Table 16. How often do you use a computer with internet access for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using online banking services.

			For using online banking services.			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	45,1	16,3	30,7	7,9
		N	140	51	96	25
	Female	%	35,1	18,5	36,6	9,9
		N	121	64	127	34
Age	15-24 years	%	45,5	15,6	28,1	10,7
		N	94	32	58	22
	25-34 years	%	32,1	20,2	42,0	5,7
		N	44	28	58	8
	35-44 years	%	38,2	16,0	34,0	11,8
		N	54	22	48	17
	45-54 years	%	38,1	15,8	39,0	7,1
		N	43	18	44	8
	55-64 years	%	41,3	23,5	28,7	6,5
		N	19	11	13	3
	65-74 years	%	55,9	24,4	9,9	9,9
		N	8	3	1	1
Income	Up to 600 Litas	%	43,4	17,6	26,0	13,1
		N	56	23	34	17
	601 - 900 Litas	%	64,9	13,4	15,9	5,7
		N	43	9	11	4

			For using online banking services.			
			Never used	Have used once or several times	Use constantly	DK/NA
	901 – 1,500 Litas	%	34,0	21,6	39,9	4,5
		N	50	32	59	7
	More than 1,500 Litas	%	23,5	18,5	52,4	5,6
		N	35	27	78	8
Education	Primary	%	66,2	13,8	6,9	13,1
		N	10	2	1	2
	Basic	%	61,9	13,8	12,9	11,4
		N	55	12	11	10
	General secondary, special secondary	%	45,4	17,1	27,1	10,4
		N	105	39	63	24
	Further	%	33,8	20,5	39,1	6,6
		N	45	27	52	9
	Higher	%	24,8	17,7	50,1	7,4
		N	47	34	95	14
Employment	Employed	%	36,4	17,8	38,4	7,4
		N	166	81	175	34
	Unemployed	%	47,6	16,5	23,5	12,5
		N	96	33	47	25
Legal status of employer	In public office	%	39,5	16,9	36,9	6,6
		N	63	27	59	11
	In a private establishment	%	32,8	17,4	41,3	8,5
		N	85	45	106	22
	In own company, work for himself/herself	%	47,5	24,7	24,8	3,0
		N	18	9	9	1
Speciality	Blue-collar worker, technical employee	%	55,2	17,2	16,8	10,8
		N	72	23	22	14
	Specialist/ white-collar worker	%	28,2	16,7	47,9	7,3
		N	76	45	130	20
	Top or middle level manager	%	29,3	26,5	44,2	0,0
		N	14	13	21	0
	Farmer	%	52,1	14,4	33,5	0,0
		N	3	1	2	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	38,8	17,1	10,5	33,6
		N	5	2	1	4
	Disability pensioner	%	39,9	23,7	25,8	10,7
		N	4	2	2	1
	Housewife, on a child rearing leave	%	38,9	0,0	50,4	10,7
		N	8	0	11	2
	Pupil	%	55,5	17,2	12,8	14,5
		N	50	15	11	13
	Student	%	36,6	22,0	32,8	8,6
		N	19	11	17	4
	Jobless	%	76,9	15,4	7,7	0,0
		N	10	2	1	0
		N	0	0	0	0
	DK/NA	%	0,0	0,0	100,0	0,0
		N	0	0	3	0

			For using online banking services.			
			Never used	Have used once or several times	Use constantly	DK/NA
Settlement size	Up to 2,000 residents	%	51,2	16,8	23,7	8,3
		N	74	24	34	12
	2,000-30,000 residents	%	40,2	15,0	30,6	14,3
		N	56	21	42	20
	30,000-190,000 residents	%	51,4	9,1	29,9	9,6
		N	57	10	33	11
	More than 190,000 residents	%	28,5	22,6	42,7	6,3
		N	75	59	113	16
County:	Vilniaus	%	35,3	17,6	37,2	9,9
		N	62	31	65	17
	Kauno	%	27,9	22,0	44,6	5,5
		N	34	27	54	7
	Klaipedos	%	33,4	17,5	43,1	6,0
		N	23	12	30	4
	Siauliu	%	46,4	11,2	33,4	9,1
		N	37	9	27	7
	Panevezio	%	58,2	21,9	18,2	1,8
		N	34	13	10	1
	Utenos	%	53,7	21,2	25,0	0,0
		N	19	7	9	0
	Alytaus	%	44,0	13,1	16,7	26,3
		N	17	5	6	10
	Marijampoles	%	54,4	20,5	21,0	4,2
		N	16	6	6	1
	Telsiu	%	26,8	16,3	39,2	17,7
		N	8	5	12	5
	Taurages	%	58,3	0,0	13,8	27,9
		N	12	0	3	6
	Total:	%	**39,8**	**17,4**	**33,8**	**9,0**
		N	**262**	**115**	**222**	**59**

Table 17. Work and commercial activities. Correlation analysis.

		To perform tasks connected with your work/main activity (including agricultural activity)	To look for information about goods and services	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	To use e-banking services
Age	**Coefficient**	0,012	-,103(**)	-0,016	-,108(**)	-0,032	,082(*)
	p	0,765	0,010	0,696	0,007	0,422	0,049
	N	631	629	620	625	614	574
Income	**Coefficient**	,185(**)	,133(**)	,201(**)	0,051	,153(**)	,276(**)
	p	0,000	0,004	0,000	0,273	0,001	0,000
	N	473	471	463	468	459	440
Education	**Coefficient**	,285(**)	,116(**)	,205(**)	,137(**)	,143(**)	,316(**)
	p	0,000	0,004	0,000	0,001	0,000	0,000
	N	631	629	620	625	614	574
Settlement size	**Coefficient**	,112(**)	0,062	,141(**)	,100(*)	,199(**)	,178(**)
	p	0,005	0,119	0,000	0,012	0,000	0,000
	N	631	629	620	625	614	574
How often do you use internet?	**Coefficient**	-,379(**)	-,226(**)	-,261(**)	-,185(**)	-,205(**)	-,351(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000
	N	627	625	616	621	610	570
How often do you use internet in the library?	**Coefficient**	-,098(*)	-0,016	-,094(*)	-,140(**)	-0,048	0,020
	p	0,015	0,697	0,020	0,000	0,238	0,640
	N	621	619	610	615	604	566
Rate your computer literacy (skills to use computer)	**Coefficient**	,308(**)	,213(**)	,243(**)	,099(*)	,185(**)	,285(**)
	p	0,000	0,000	0,000	0,014	0,000	0,000
	N	625	623	614	619	608	570

2.2.2. Work and commercial activities: places of use

For performing tasks related to the main activities, the internet is used most of all at home – 59 %, and at work – 46 %. In libraries, this service is used by 7 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed, lower-income, and lower-educated respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income, and higher-educated respondents, residents of big cities, specialists and managers (18 table).

Information about goods and services is searched for more frequently at home – 76 %, and at work – 23 %. In libraries, the information is searched for by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed, lower-income, and lower-educated respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income, and higher-educated respondents, and residents of big cities (19 table).

For ordering goods and services, the internet is used most of all at home – 73 %, and at work – 22 %. In libraries, this service is used by 4 % of the respondents. At work, the internet is used for this purpose by higher-income respondents (20 table).

For job or employee search, the internet is used most of all at home – 69 %, and at work – 28 %. 8 % of the respondents conducted this activity in libraries (21 table).

Most of the respondents advertised or traded their services on the internet at home – 71 %, and at work – 23 %. Less than 1 % of the respondents conducted this activity in libraries. At home, the internet is used for this purpose more frequently by unemployed respondents, at work – by higher-income and higher-educated respondents (22 table).

Online banking is used by more respondents at home – 74 %, and at work – 34 %. In libraries, this service is used by 2 % of the respondents. At home, the internet is used for this purpose more frequently by younger, unemployed and lower-income respondents, while at work it is used for this purpose more frequently by 25 – 64 year-olds, average and higher-income respondents. (23 table)

2.2.2.1. Work and commercial activities: places of use in urban and rural area

City residents compared to countryside area residents more frequently use internet at home or for work connected tasks. Especially the biggest cities (over 190 000) residents use internet at work searching information about goods and services, purchasing them on the internet also looking for job or new employees.

Table 18. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For performing tasks directly related to your work/main activities (including agricultural farming activities).

			For performing tasks directly related to your work/main activities (including agricultural farming activities).							
			At home	At workplace	In the library	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes	Elsewhere
Gender	Male	%	61,2	40,9	5,4	6,4	1,9	1,7	0,5	0,0
		N	117	78	10	12	4	3	1	0
	Female	%	57,7	51,5	7,8	5,5	0,7	0,4	0,7	0,6
		N	144	129	19	14	2	1	2	1
Age	15-24 years	%	78,8	17,2	10,1	14,7	0,0	2,0	1,9	0,0
		N	116	25	15	22	0	3	3	0
	25-34 years	%	44,8	66,1	7,9	3,1	0,0	1,5	0,0	1,7
		N	38	57	7	3	0	1	0	1
	35-44 years	%	61,6	52,8	0,0	0,9	3,3	0,0	0,0	0,0
		N	58	50	0	1	3	0	0	0
	45-54 years	%	44,0	66,7	5,1	0,0	1,7	0,0	0,0	0,0
		N	35	53	4	0	1	0	0	0
	55-64 years	%	44,2	66,4	3,9	0,0	3,3	0,0	0,0	0,0
		N	13	19	1	0	1	0	0	0
	65-74 years	%	21,4	57,1	44,3	11,4	0,0	0,0	0,0	0,0
		N	1	4	3	1	0	0	0	0
Income	Up to 600 Litas	%	85,9	6,2	12,8	16,7	1,3	1,0	2,2	0,0
		N	74	5	11	14	1	1	2	0
	601 - 900 Litas	%	59,8	32,0	16,2	5,6	0,0	3,0	2,7	4,3
		N	20	11	5	2	0	1	1	1
	901 – 1,500 Litas	%	58,1	55,7	4,3	2,4	1,3	0,0	0,0	0,0
		N	60	57	4	2	1	0	0	0
	More than 1,500 Litas	%	47,9	70,1	4,2	0,0	0,9	1,0	0,0	0,0
		N	59	86	5	0	1	1	0	0
Education	Primary	%	73,4	0,0	17,0	27,7	0,0	0,0	0,0	0,0
		N	8	0	2	3	0	0	0	0
	Basic	%	87,6	4,3	14,1	14,3	0,0	1,7	1,9	2,7
		N	47	2	8	8	0	1	1	1
	General secondary, special secondary	%	71,4	26,8	6,7	8,8	1,7	0,8	1,4	0,0
		N	94	35	9	12	2	1	2	0
	Further	%	55,4	56,4	2,1	1,2	0,0	2,7	0,0	0,0
		N	47	48	2	1	0	2	0	0
	Higher	%	41,1	75,3	6,1	1,8	2,0	0,0	0,0	0,0
		N	67	122	10	3	3	0	0	0
Employment	Employed	%	50,1	63,6	4,6	0,8	1,4	0,4	0,0	0,0
		N	157	199	15	2	4	1	0	0
	Unemployed	%	81,6	6,0	11,9	18,4	0,9	2,3	2,2	1,1
		N	104	8	15	23	1	3	3	1
Legal status of employer	In public office	%	50,1	63,7	7,9	1,3	1,7	1,0	0,0	0,0
		N	60	76	9	2	2	1	0	0
	In a private establishment	%	46,8	66,2	2,4	0,5	0,8	0,0	0,0	0,0
		N	79	112	4	1	1	0	0	0
	In own company, work for himself/herself	%	73,0	45,2	4,1	0,0	3,5	0,0	0,0	0,0
		N	18	11	1	0	1	0	0	0
Speciality	Blue-collar worker, technical employee	%	71,6	32,5	7,6	0,0	2,4	0,0	0,0	0,0
		N	40	18	4	0	1	0	0	0
	Specialist/ white-collar worker	%	44,7	70,5	4,9	1,2	1,4	0,6	0,0	0,0
		N	94	149	10	2	3	1	0	0
	Top or middle level manager	%	44,3	76,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	18	31	0	0	0	0	0	0
	Farmer	%	82,7	17,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	55,1	31,1	44,9	0,0	0,0	0,0	0,0	0,0
		N	2	1	1	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0

			For performing tasks directly related to your work/main activities (including agricultural farming activities).							
			At home	At workplace	In the library	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes	Elsewhere
		N	3	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	56,9	16,4	13,3	0,0	0,0	0,0	0,0	13,3
		N	6	2	1	0	0	0	0	1
	Pupil	%	89,0	0,0	14,0	19,4	0,0	1,5	1,7	0,0
		N	53	0	8	12	0	1	1	0
	Student	%	77,6	11,2	9,2	27,2	0,0	4,6	4,1	0,0
		N	34	5	4	12	0	2	2	0
	Jobless	%	75,0	0,0	0,0	0,0	25,0	0,0	0,0	0,0
		N	3	0	0	0	1	0	0	0
	DK/NA	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	62,4	36,3	14,6	9,5	0,0	2,3	0,0	1,5
		N	61	36	14	9	0	2	0	1
	2,000-30,000 residents	%	60,9	50,3	5,8	4,4	5,3	0,0	0,0	0,0
		N	49	40	5	4	4	0	0	0
	30,000-190,000 residents	%	72,0	33,0	1,5	5,8	0,0	1,4	0,0	0,0
		N	47	21	1	4	0	1	0	0
	More than 190,000 residents	%	52,8	55,3	4,9	4,7	0,6	0,5	1,4	0,0
		N	104	109	10	9	1	1	3	0
County:	Vilniaus	%	46,1	55,0	4,4	4,5	0,7	0,8	0,0	0,0
		N	58	70	6	6	1	1	0	0
	Kauno	%	58,0	57,6	5,2	7,4	2,6	0,0	0,0	0,0
		N	50	50	5	6	2	0	0	0
	Klaipedos	%	62,6	41,8	8,9	2,0	0,0	0,0	6,2	0,0
		N	28	19	4	1	0	0	3	0
	Siauliu	%	79,1	26,4	5,2	1,4	0,0	0,0	0,0	0,0
		N	49	16	3	1	0	0	0	0
	Panevezio	%	70,8	43,7	9,1	19,3	0,0	3,0	0,0	4,8
		N	21	13	3	6	0	1	0	1
	Utenos	%	20,9	72,7	5,1	0,0	7,7	0,0	0,0	0,0
		N	4	13	1	0	1	0	0	0
	Alytaus	%	60,4	46,1	0,0	10,4	4,9	0,0	0,0	0,0
		N	12	9	0	2	1	0	0	0
	Marijampoles	%	62,9	23,0	12,4	23,9	0,0	12,4	0,0	0,0
		N	11	4	2	4	0	2	0	0
	Telsiu	%	77,6	14,8	7,6	0,0	0,0	0,0	0,0	0,0
		N	18	3	2	0	0	0	0	0
	Taurages	%	73,7	71,6	33,6	0,0	0,0	0,0	0,0	0,0
		N	10	10	5	0	0	0	0	0
	Total:	%	**59,2**	**46,9**	**6,7**	**5,9**	**1,2**	**0,9**	**0,6**	**0,3**
		N	**261**	**207**	**30**	**26**	**5**	**4**	**3**	**1**

Table 19. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For the search for information about goods or services.

			For the search for information about goods or services.							
			At home	At workplace	In the library	Elsewhere	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes
Gender	Male	%	79,4	20,8	5,7	3,6	2,5	0,6	1,9	1,0
		N	177	46	13	8	5	1	4	2
	Female	%	73,8	24,4	6,6	2,8	1,6	3,1	0,7	0,6
		N	203	67	18	8	4	9	2	2
Age	15-24 years	%	82,9	7,1	5,9	3,5	4,6	1,7	2,4	1,7
		N	134	11	9	6	7	3	4	3
	25-34 years	%	68,5	35,9	6,9	2,3	2,1	2,3	1,1	1,1
		N	79	42	8	3	2	3	1	1
	35-44 years	%	80,6	24,1	5,3	2,8	0,0	1,6	0,0	0,0
		N	91	27	6	3	0	2	0	0
	45-54 years	%	75,0	29,1	2,7	1,8	0,0	2,7	1,4	0,0
		N	56	22	2	1	0	2	1	0
	55-64 years	%	66,3	42,2	7,2	11,4	0,0	0,0	0,0	0,0
		N	18	11	2	3	0	0	0	0
	65-74 years	%	39,6	8,8	42,8	0,0	0,0	8,8	0,0	0,0
		N	3	1	4	0	0	1	0	0
Income	Up to 600 Litas	%	84,3	2,6	11,4	4,4	2,9	1,7	1,8	0,9
		N	87	3	12	5	3	2	2	1
	601 - 900 Litas	%	71,0	13,8	8,0	8,9	0,0	0,0	2,0	1,8
		N	35	7	4	4	0	0	1	1
	901 – 1,500 Litas	%	72,2	27,6	5,1	0,8	0,7	3,9	0,8	0,0
		N	87	33	6	1	1	5	1	0
	More than 1,500 Litas	%	79,3	36,6	4,4	2,8	0,9	0,9	1,1	1,9
		N	93	43	5	3	1	1	1	2
Education	Primary	%	79,2	0,0	10,4	10,4	0,0	0,0	0,0	0,0
		N	7	0	1	1	0	0	0	0
	Basic	%	81,8	3,0	7,0	7,8	4,0	3,0	2,7	0,0
		N	57	2	5	5	3	2	2	0
	General secondary, special secondary	%	81,7	10,4	7,0	2,5	2,7	1,6	1,2	2,3
		N	141	18	12	4	5	3	2	4
	Further	%	74,4	28,7	5,6	4,3	0,0	0,9	2,3	0,0
		N	71	28	5	4	0	1	2	0
	Higher	%	68,5	43,5	5,1	0,7	1,6	2,7	0,0	0,0
		N	104	66	8	1	2	4	0	0
Employment	Employed	%	73,7	31,1	4,2	3,1	0,6	2,3	0,7	0,6
		N	255	108	15	11	2	8	2	2
	Unemployed	%	82,0	3,8	10,7	3,4	5,1	1,2	2,6	1,2
		N	125	6	16	5	8	2	4	2
Legal status of employer	In public office	%	75,2	31,7	4,4	2,6	0,0	2,4	1,1	0,0
		N	87	37	5	3	0	3	1	0
	In a private establishment	%	74,6	31,2	3,8	2,0	1,1	2,0	0,5	1,1
		N	147	61	7	4	2	4	1	2
	In own company, work for himself/herself	%	63,0	28,5	6,5	11,0	0,0	4,4	0,0	0,0
		N	20	9	2	4	0	1	0	0
Speciality	Blue-collar worker, technical employee	%	79,5	15,8	6,9	5,8	1,1	0,0	1,1	1,1
		N	72	14	6	5	1	0	1	1
	Specialist/ white-collar worker	%	71,5	34,7	4,0	1,9	0,6	3,3	0,6	0,6
		N	149	72	8	4	1	7	1	1
	Top or middle level manager	%	69,5	48,1	0,0	3,2	0,0	3,0	0,0	0,0
		N	29	20	0	1	0	1	0	0
	Farmer	%	100,0	18,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	52,9	0,0	47,1	0,0	0,0	0,0	0,0	0,0
		N	4	0	4	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	20,8	0,0	0,0	0,0	0,0	0,0

			For the search for information about goods or services.							
			At home	At workplace	In the library	Elsewhere	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes
		N	5	0	1	0	0	0	0	0
	Housewife, on a child rearing leave	%	76,6	8,9	7,2	11,7	0,0	0,0	0,0	0,0
		N	15	2	1	2	0	0	0	0
	Pupil	%	85,9	0,0	8,5	4,2	4,2	1,3	2,8	0,0
		N	57	0	6	3	3	1	2	0
	Student	%	81,9	7,7	7,7	0,0	12,0	2,2	4,9	4,4
		N	34	3	3	0	5	1	2	2
	Jobless	%	75,5	10,1	14,4	0,0	0,0	0,0	0,0	0,0
		N	7	1	1	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	67,3	19,9	14,5	5,5	2,6	3,2	2,0	1,1
		N	76	22	16	6	3	4	2	1
	2,000-30,000 residents	%	75,6	16,3	8,1	4,6	3,3	4,0	1,1	0,0
		N	69	15	7	4	3	4	1	0
	30,000-190,000 residents	%	88,5	13,9	1,5	2,7	0,0	0,0	2,3	0,0
		N	74	12	1	2	0	0	2	0
	More than 190,000 residents	%	76,4	30,7	2,9	1,5	1,9	1,3	0,5	1,3
		N	160	64	6	3	4	3	1	3
County:	Vilniaus	%	68,8	32,1	4,3	0,0	2,7	1,3	0,8	0,0
		N	85	39	5	0	3	2	1	0
	Kauno	%	81,4	31,0	2,8	0,8	2,7	1,8	1,9	1,0
		N	85	33	3	1	3	2	2	1
	Klaipedos	%	80,6	14,7	3,0	5,7	3,3	4,3	0,0	3,3
		N	44	8	2	3	2	2	0	2
	Siauliu	%	86,0	13,6	7,0	4,3	0,0	0,0	0,0	0,0
		N	57	9	5	3	0	0	0	0
	Panevezio	%	72,5	16,6	7,8	8,9	4,9	3,0	2,2	0,0
		N	30	7	3	4	2	1	1	0
	Utenos	%	60,1	19,8	12,6	12,3	0,0	6,6	0,0	0,0
		N	16	5	3	3	0	2	0	0
	Alytaus	%	77,7	20,1	11,1	4,4	0,0	0,0	0,0	0,0
		N	20	5	3	1	0	0	0	0
	Marijampoles	%	74,7	7,0	12,6	0,0	0,0	5,7	12,6	7,0
		N	13	1	2	0	0	1	2	1
	Telsiu	%	79,7	8,8	7,6	3,9	0,0	0,0	0,0	0,0
		N	18	2	2	1	0	0	0	0
	Taurages	%	75,8	24,2	19,8	0,0	0,0	0,0	0,0	0,0
		N	12	4	3	0	0	0	0	0
	Total:	%	**76,3**	**22,8**	**6,2**	**3,2**	**2,0**	**2,0**	**1,2**	**0,8**
		N	**380**	**113**	**31**	**16**	**10**	**10**	**6**	**4**

Table 20. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).

			For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).							
			At home	At workplace	In the library	DK/NA	Elsewhere	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
Gender	Male	%	70,5	21,8	3,6	4,8	4,5	1,9	1,0	0,8
		N	85	26	4	6	5	2	1	1
	Female	%	74,7	22,2	4,7	2,3	0,7	1,3	1,7	1,4
		N	104	31	7	3	1	2	2	2
Age	15-24 years	%	82,1	8,2	2,3	1,1	3,8	3,5	1,1	2,4
		N	65	6	2	1	3	3	1	2
	25-34 years	%	65,6	36,5	4,6	6,7	0,0	2,1	4,6	0,0
		N	38	21	3	4	0	1	3	0
	35-44 years	%	77,7	21,6	1,7	4,6	1,7	0,0	0,0	0,0
		N	52	15	1	3	1	0	0	0
	45-54 years	%	68,6	25,0	3,2	0,0	3,2	0,0	0,0	2,4
		N	29	10	1	0	1	0	0	1
	55-64 years	%	46,4	36,2	17,3	10,2	8,7	0,0	0,0	0,0
		N	5	4	2	1	1	0	0	0
	65-74 years	%	0,0	25,8	74,2	0,0	0,0	0,0	0,0	0,0
		N	0	1	2	0	0	0	0	0
Income	Up to 600 Litas	%	78,2	4,1	8,8	2,0	4,6	7,1	2,0	2,0
		N	34	2	4	1	2	3	1	1
	601 - 900 Litas	%	70,6	9,9	9,5	9,9	0,0	0,0	0,0	0,0
		N	10	1	1	1	0	0	0	0
	901 – 1,500 Litas	%	69,9	17,9	5,3	5,6	1,5	1,4	0,0	1,6
		N	45	12	3	4	1	1	0	1
	More than 1,500 Litas	%	73,4	33,0	1,7	2,5	1,3	0,0	3,4	0,0
		N	58	26	1	2	1	0	3	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Basic	%	90,3	0,0	0,0	0,0	4,9	4,9	0,0	0,0
		N	19	0	0	0	1	1	0	0
	General secondary, special secondary	%	75,3	12,3	3,1	4,2	2,8	2,1	2,5	3,4
		N	64	10	3	4	2	2	2	3
	Further	%	71,6	21,0	4,2	6,3	3,8	0,0	0,0	0,0
		N	39	12	2	3	2	0	0	0
	Higher	%	67,1	35,9	6,1	2,0	1,0	1,3	1,5	0,0
		N	66	35	6	2	1	1	1	0
Employment	Employed	%	70,6	27,2	3,3	4,2	2,3	0,0	1,4	0,5
		N	139	53	6	8	4	0	3	1
	Unemployed	%	79,1	6,3	7,0	1,4	3,1	6,3	1,4	3,0
		N	51	4	4	1	2	4	1	2
Legal status of employer	In public office	%	73,2	28,2	4,6	2,7	1,8	0,0	0,0	0,0
		N	38	15	2	1	1	0	0	0
	In a private establishment	%	72,4	27,4	3,4	3,7	0,8	0,0	2,3	0,9
		N	86	33	4	4	1	0	3	1
	In own company, work for himself/herself	%	57,1	23,8	0,0	9,3	9,7	0,0	0,0	0,0
		N	14	6	0	2	2	0	0	0
Speciality	Blue-collar worker, technical employee	%	82,6	6,7	7,0	7,6	0,0	0,0	0,0	2,9
		N	29	2	2	3	0	0	0	1
	Specialist/ white-collar worker	%	69,8	29,3	3,2	1,6	2,5	0,0	2,2	0,0
		N	87	36	4	2	3	0	3	0
	Top or middle level manager	%	60,8	44,9	0,0	6,9	4,1	0,0	0,0	0,0
		N	20	15	0	2	1	0	0	0
	Farmer	%	70,1	0,0	0,0	29,9	0,0	0,0	0,0	0,0
		N	3	0	0	1	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	29,1	0,0	70,9	0,0	0,0	0,0	0,0	0,0
		N	1	0	2	0	0	0	0	0

			For ordering or purchasing goods or services on the internet (e.g. clothing, tickets, insurance services, etc.).							
			At home	At workplace	In the library	DK/NA	Elsewhere	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	82,0	18,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	Pupil	%	82,2	0,0	4,1	0,0	9,1	4,6	0,0	0,0
		N	18	0	1	0	2	1	0	0
	Student	%	76,6	11,7	4,6	3,3	0,0	11,3	3,3	7,1
		N	20	3	1	1	0	3	1	2
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
		N	0	0	0	0	0	0	0	0
	DK/NA	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	73,5	11,1	5,6	0,0	5,7	1,8	2,2	0,0
		N	41	6	3	0	3	1	1	0
	2,000-30,000 residents	%	74,2	10,4	6,3	12,5	0,0	1,9	0,0	4,0
		N	35	5	3	6	0	1	0	2
	30,000-190,000 residents	%	76,9	17,8	0,0	8,5	5,7	0,0	0,0	0,0
		N	18	4	0	2	1	0	0	0
	More than 190,000 residents	%	71,1	31,5	3,6	0,8	1,5	1,6	1,7	0,7
		N	95	42	5	1	2	2	2	1
County:	Vilniaus	%	68,0	29,3	5,7	0,0	0,0	2,4	0,0	1,1
		N	59	26	5	0	0	2	0	1
	Kauno	%	73,7	35,0	0,0	1,8	2,1	0,0	3,0	2,1
		N	35	17	0	1	1	0	1	1
	Klaipedos	%	84,2	13,6	2,2	3,4	5,9	0,0	2,7	0,0
		N	28	5	1	1	2	0	1	0
	Siauliu	%	85,9	9,8	3,5	0,0	3,5	0,0	0,0	0,0
		N	27	3	1	0	1	0	0	0
	Panevezio	%	50,3	0,0	7,0	42,7	0,0	0,0	0,0	0,0
		N	7	0	1	6	0	0	0	0
	Utenos	%	48,6	36,0	0,0	0,0	29,5	0,0	0,0	0,0
		N	4	3	0	0	2	0	0	0
	Alytaus	%	77,4	26,0	11,0	0,0	0,0	0,0	0,0	0,0
		N	7	2	1	0	0	0	0	0
	Marijampoles	%	73,9	0,0	0,0	0,0	0,0	22,1	14,5	10,4
		N	6	0	0	0	0	2	1	1
	Telsiu	%	70,3	18,7	11,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	1	0	0	0	0	0
	Taurages	%	74,6	7,0	9,9	8,5	0,0	0,0	0,0	0,0
		N	11	1	1	1	0	0	0	0
	Total:	%	**72,7**	**22,1**	**4,2**	**3,5**	**2,5**	**1,5**	**1,4**	**1,1**
		N	**189**	**57**	**11**	**9**	**6**	**4**	**4**	**3**

Table 21. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).

			For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).							
			At home	At workplace	In the library	DK/NA	At the education institution (school, university…)	At the public access not in the library	At the internet cafes	Elsewhere
Gender	Male	%	68,8	24,5	8,1	2,4	3,0	2,3	2,3	2,3
		N	96	34	11	3	4	3	3	3
	Female	%	68,5	30,5	7,2	3,1	0,9	0,7	0,5	0,0
		N	136	60	14	6	2	1	1	0
Age	15-24 years	%	77,2	10,4	8,8	3,2	4,1	1,7	2,5	1,7
		N	90	12	10	4	5	2	3	2
	25-34 years	%	60,3	40,0	6,0	3,0	1,4	3,0	1,4	1,4
		N	53	35	5	3	1	3	1	1
	35-44 years	%	67,6	33,7	8,6	1,7	0,0	0,0	0,0	0,0
		N	45	22	6	1	0	0	0	0
	45-54 years	%	70,9	31,2	2,8	4,3	0,0	0,0	0,0	0,0
		N	34	15	1	2	0	0	0	0
	55-64 years	%	57,5	62,4	5,9	0,0	0,0	0,0	0,0	0,0
		N	9	10	1	0	0	0	0	0
	65-74 years	%	26,6	0,0	73,4	0,0	0,0	0,0	0,0	0,0
		N	1	0	2	0	0	0	0	0
Income	Up to 600 Litas	%	82,2	4,2	11,4	6,2	3,4	0,0	1,4	1,6
		N	52	3	7	4	2	0	1	1
	601 - 900 Litas	%	65,7	16,5	11,3	0,0	2,9	7,0	2,9	3,6
		N	23	6	4	0	1	2	1	1
	901 – 1,500 Litas	%	72,1	31,0	6,2	3,0	0,0	0,0	0,0	0,0
		N	65	28	6	3	0	0	0	0
	More than 1,500 Litas	%	67,1	42,9	4,9	0,0	0,0	1,5	2,7	1,2
		N	55	35	4	0	0	1	2	1
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Basic	%	77,5	3,9	5,1	7,5	5,1	0,0	0,0	6,0
		N	29	1	2	3	2	0	0	2
	General secondary, special secondary	%	75,1	16,7	11,5	0,0	1,6	0,9	3,5	0,0
		N	88	20	13	0	2	1	4	0
	Further	%	70,2	28,8	6,7	4,2	1,4	5,3	0,0	0,0
		N	49	20	5	3	1	4	0	0
	Higher	%	57,0	48,4	5,1	3,4	1,1	0,0	0,0	0,9
		N	63	54	6	4	1	0	0	1
Employment	Employed	%	65,4	37,3	5,1	2,3	0,0	1,1	1,3	0,9
		N	159	91	12	6	0	3	3	2
	Unemployed	%	77,1	4,3	14,1	4,1	6,4	2,1	0,9	1,1
		N	73	4	13	4	6	2	1	1
Legal status of employer	In public office	%	59,6	49,7	3,6	3,7	0,0	1,7	0,0	0,0
		N	43	36	3	3	0	1	0	0
	In a private establishment	%	67,4	32,2	5,8	1,9	0,0	1,0	2,2	1,5
		N	101	48	9	3	0	1	3	2
	In own company, work for himself/herself	%	70,8	30,3	4,9	0,0	0,0	0,0	0,0	0,0
		N	15	6	1	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	71,6	20,0	8,7	1,2	0,0	0,0	2,8	1,7
		N	51	14	6	1	0	0	2	1
	Specialist/ white-collar worker	%	65,0	41,2	4,3	3,3	0,0	1,9	0,9	0,7
		N	92	58	6	5	0	3	1	1
	Top or middle level manager	%	48,9	63,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	14	18	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	19,8	0,0	80,2	0,0	0,0	0,0	0,0	0,0
		N	1	0	3	0	0	0	0	0

			For searching for a job or employees (e.g. review of job advertisements, sending CV, consultations regarding career matters).							
			At home	At workplace	In the library	DK/NA	At the education institution (school, university...)	At the public access not in the library	At the internet cafes	Elsewhere
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	80,9	7,3	11,8	0,0	0,0	0,0	0,0	0,0
		N	10	1	1	0	0	0	0	0
	Pupil	%	80,0	0,0	8,5	8,5	5,8	0,0	0,0	3,0
		N	26	0	3	3	2	0	0	1
	Student	%	78,8	9,0	14,1	0,0	11,9	5,7	2,6	0,0
		N	28	3	5	0	4	2	1	0
	Jobless	%	55,2	0,0	23,5	21,3	0,0	0,0	0,0	0,0
		N	3	0	1	1	0	0	0	0
Settlement size	Up to 2,000 residents	%	69,6	21,6	11,8	1,3	4,3	3,2	1,8	3,2
		N	48	15	8	1	3	2	1	2
	2,000-30,000 residents	%	64,6	29,7	9,1	4,3	2,6	0,0	1,5	0,0
		N	44	20	6	3	2	0	1	0
	30,000-190,000 residents	%	82,7	10,7	2,6	6,4	0,0	3,0	0,0	0,0
		N	39	5	1	3	0	1	0	0
	More than 190,000 residents	%	65,6	35,7	6,6	1,7	0,8	0,7	1,2	0,7
		N	100	55	10	3	1	1	2	1
County:	Vilniaus	%	57,9	34,0	9,8	2,5	1,3	1,1	0,0	0,0
		N	54	32	9	2	1	1	0	0
	Kauno	%	71,0	38,7	1,2	3,2	1,2	0,0	1,4	0,0
		N	52	28	1	2	1	0	1	0
	Klaipedos	%	77,0	25,8	2,2	2,2	0,0	0,0	2,2	2,5
		N	31	10	1	1	0	0	1	1
	Siauliu	%	81,3	15,7	13,1	0,0	0,0	0,0	0,0	3,0
		N	34	7	5	0	0	0	0	1
	Panevezio	%	72,2	14,0	5,5	8,4	8,9	6,4	0,0	0,0
		N	16	3	1	2	2	1	0	0
	Utenos	%	59,7	33,4	14,9	6,5	0,0	0,0	0,0	6,4
		N	9	5	2	1	0	0	0	1
	Alytaus	%	68,8	11,9	12,7	6,6	0,0	0,0	0,0	0,0
		N	11	2	2	1	0	0	0	0
	Marijampoles	%	75,5	7,6	7,5	0,0	14,3	16,9	9,4	0,0
		N	10	1	1	0	2	2	1	0
	Telsiu	%	87,7	0,0	12,3	0,0	0,0	0,0	0,0	0,0
		N	7	0	1	0	0	0	0	0
	Taurages	%	53,3	45,8	12,5	0,0	0,0	0,0	7,2	0,0
		N	7	6	2	0	0	0	1	0
	Total:	%	**68,6**	**28,1**	**7,6**	**2,8**	**1,8**	**1,4**	**1,2**	**1,0**
		N	**232**	**95**	**26**	**9**	**6**	**5**	**4**	**3**

Table 22. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.).

			For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.)							
			At home	At workplace	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes	In the library	At the education institution (school, university...)
Gender	Male	%	72,1	20,4	6,2	2,5	2,1	1,1	0,7	0,0
		N	68	19	6	2	2	1	1	0
	Female	%	69,2	26,5	5,7	0,0	0,0	1,2	1,2	1,2
		N	53	20	4	0	0	1	1	1
Age	15-24 years	%	81,0	8,4	3,6	1,8	3,6	3,4	1,6	1,6
		N	45	5	2	1	2	2	1	1
	25-34 years	%	55,7	36,2	11,9	0,0	0,0	0,0	0,0	0,0
		N	18	12	4	0	0	0	0	0
	35-44 years	%	73,1	24,9	2,0	0,0	0,0	0,0	0,0	0,0
		N	31	11	1	0	0	0	0	0
	45-54 years	%	66,0	26,6	10,6	4,2	0,0	0,0	0,0	0,0
		N	21	8	3	1	0	0	0	0
	55-64 years	%	84,7	48,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
	65-74 years	%	0,0	53,3	0,0	0,0	0,0	0,0	46,7	0,0
		N	0	1	0	0	0	0	1	0
Income	Up to 600 Litas	%	85,7	3,0	7,9	0,0	3,4	3,0	0,0	0,0
		N	25	1	2	0	1	1	0	0
	601 - 900 Litas	%	80,5	0,0	0,0	0,0	0,0	11,9	7,6	0,0
		N	7	0	0	0	0	1	1	0
	901 – 1,500 Litas	%	61,0	25,9	13,1	0,0	0,0	0,0	0,0	0,0
		N	23	10	5	0	0	0	0	0
	More than 1,500 Litas	%	73,5	31,6	3,4	1,8	0,0	0,0	0,0	0,0
		N	41	18	2	1	0	0	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Basic	%	80,7	0,0	13,3	0,0	6,0	0,0	0,0	5,3
		N	14	0	2	0	1	0	0	1
	General secondary, special secondary	%	79,4	7,6	2,8	2,8	2,1	3,9	3,2	0,0
		N	38	4	1	1	1	2	2	0
	Further	%	69,2	28,8	8,4	0,0	0,0	0,0	0,0	0,0
		N	27	11	3	0	0	0	0	0
	Higher	%	62,0	37,9	5,1	1,5	0,0	0,0	0,0	0,0
		N	40	25	3	1	0	0	0	0
Employment	Employed	%	66,8	28,6	7,2	1,9	0,0	0,8	0,0	0,0
		N	84	36	9	2	0	1	0	0
	Unemployed	%	82,5	7,2	2,3	0,0	4,6	2,0	3,5	2,0
		N	36	3	1	0	2	1	2	1
Legal status of employer	In public office	%	80,0	28,1	3,9	0,0	0,0	0,0	0,0	0,0
		N	21	7	1	0	0	0	0	0
	In a private establishment	%	66,8	27,9	7,2	1,2	0,0	1,2	0,0	0,0
		N	55	23	6	1	0	1	0	0
	In own company, work for himself/herself	%	48,7	32,4	11,9	7,1	0,0	0,0	0,0	0,0
		N	9	6	2	1	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	81,4	5,2	13,2	0,0	0,0	5,4	0,0	0,0
		N	15	1	2	0	0	1	0	0
	Specialist/ white-collar worker	%	71,8	30,0	3,9	1,2	0,0	0,0	0,0	0,0
		N	60	25	3	1	0	0	0	0
	Top or middle level manager	%	37,9	46,0	10,1	6,0	0,0	0,0	0,0	0,0
		N	8	10	2	1	0	0	0	0
	Farmer	%	44,9	0,0	55,1	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	0	0	0	1	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0

			For advertising and/or selling one's own goods or services (e.g. vehicles, agricultural products, tourism services, etc.)							
			At home	At workplace	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes	In the library	At the education institution (school, university...)
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	79,6	20,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	Pupil	%	85,1	0,0	5,2	0,0	5,2	0,0	4,6	4,6
		N	16	0	1	0	1	0	1	1
	Student	%	81,2	13,0	0,0	0,0	5,8	5,2	0,0	0,0
		N	14	2	0	0	1	1	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	83,8	11,6	4,6	0,0	0,0	0,0	0,0	0,0
		N	23	3	1	0	0	0	0	0
	2,000-30,000 residents	%	65,8	11,4	24,2	0,0	0,0	4,1	0,0	3,7
		N	16	3	6	0	0	1	0	1
	30,000-190,000 residents	%	70,8	8,4	9,6	6,4	4,8	0,0	0,0	0,0
		N	15	2	2	1	1	0	0	0
	More than 190,000 residents	%	68,5	32,3	1,0	1,0	1,0	0,9	1,6	0,0
		N	67	32	1	1	1	1	2	0
County:	Vilniaus	%	61,3	30,6	4,0	0,0	1,6	0,0	2,5	1,4
		N	38	19	2	0	1	0	2	1
	Kauno	%	64,7	36,3	7,2	0,0	2,5	0,0	0,0	0,0
		N	26	15	3	0	1	0	0	0
	Klaipedos	%	91,1	9,0	0,0	4,8	0,0	4,3	0,0	0,0
		N	19	2	0	1	0	1	0	0
	Siauliu	%	95,3	4,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	18	1	0	0	0	0	0	0
	Panevezio	%	64,0	25,6	25,9	0,0	0,0	0,0	0,0	0,0
		N	6	2	2	0	0	0	0	0
	Utenos	%	72,6	0,0	0,0	27,4	0,0	0,0	0,0	0,0
		N	4	0	0	1	0	0	0	0
	Alytaus	%	50,0	50,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Marijampoles	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Taurages	%	34,6	0,0	47,2	0,0	0,0	18,3	0,0	0,0
		N	2	0	3	0	0	1	0	0
	Total:	%	**70,8**	**23,1**	**6,0**	**1,4**	**1,2**	**1,1**	**0,9**	**0,5**
		N	**121**	**39**	**10**	**2**	**2**	**2**	**2**	**1**

Table 23. Where (in which places) do you use a computer with internet access for the following purposes most frequently? For using online banking services.

			For using online banking services.							
			At home	At workplace	Elsewhere	DK/NA	In the library	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
Gender	Male	%	77,4	28,7	3,7	2,5	2,8	2,2	0,7	0,0
		N	113	42	5	4	4	3	1	0
	Female	%	70,6	37,4	2,9	3,2	1,6	0,0	0,0	0,0
		N	135	71	6	6	3	0	0	0
Age	15-24 years	%	85,0	12,5	4,2	0,0	2,1	2,2	1,1	0,0
		N	77	11	4	0	2	2	1	0
	25-34 years	%	68,4	42,2	4,8	3,1	4,6	1,4	0,0	0,0
		N	59	36	4	3	4	1	0	0
	35-44 years	%	74,9	37,0	1,6	1,2	0,0	0,0	0,0	0,0
		N	52	26	1	1	0	0	0	0
	45-54 years	%	69,6	43,5	0,0	5,4	0,0	0,0	0,0	0,0
		N	43	27	0	3	0	0	0	0
	55-64 years	%	59,6	52,9	8,5	8,5	0,0	0,0	0,0	0,0
		N	15	13	2	2	0	0	0	0
	65-74 years	%	55,8	0,0	0,0	15,4	28,8	0,0	0,0	0,0
		N	3	0	0	1	1	0	0	0
Income	Up to 600 Litas	%	89,7	8,1	3,4	1,7	5,1	2,2	0,0	0,0
		N	51	5	2	1	3	1	0	0
	601 - 900 Litas	%	65,5	23,9	7,3	0,0	3,3	0,0	0,0	0,0
		N	13	5	1	0	1	0	0	0
	901 – 1,500 Litas	%	69,8	35,0	1,0	3,3	1,6	0,0	0,0	0,0
		N	64	32	1	3	1	0	0	0
	More than 1,500 Litas	%	75,5	43,7	5,6	3,3	1,2	0,0	0,0	0,0
		N	79	46	6	3	1	0	0	0
Education	Primary	%	66,7	33,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Basic	%	82,7	6,0	9,8	5,2	0,0	0,0	0,0	0,0
		N	20	1	2	1	0	0	0	0
	General secondary, special secondary	%	81,1	17,5	2,2	1,0	3,7	2,0	1,0	0,0
		N	83	18	2	1	4	2	1	0
	Further	%	71,5	40,1	5,1	2,9	1,8	0,0	0,0	0,0
		N	57	32	4	2	1	0	0	0
	Higher	%	67,4	47,5	1,9	4,0	1,5	1,0	0,0	0,0
		N	87	61	2	5	2	1	0	0
Employment	Employed	%	69,8	41,8	3,0	3,8	1,7	0,0	0,0	0,0
		N	179	107	8	10	4	0	0	0
	Unemployed	%	85,8	7,3	4,1	0,0	3,6	4,0	1,2	0,0
		N	69	6	3	0	3	3	1	0
Legal status of employer	In public office	%	68,4	40,3	3,8	4,6	0,0	0,0	0,0	0,0
		N	59	35	3	4	0	0	0	0
	In a private establishment	%	70,8	41,9	1,3	3,8	2,8	0,0	0,0	0,0
		N	107	63	2	6	4	0	0	0
	In own company, work for himself/herself	%	68,2	48,7	13,8	0,0	0,0	0,0	0,0	0,0
		N	13	9	3	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	76,3	24,6	4,5	0,0	2,8	0,0	0,0	0,0
		N	34	11	2	0	1	0	0	0
	Specialist/ white-collar worker	%	67,9	41,4	2,5	4,8	1,7	0,0	0,0	0,0
		N	119	73	4	8	3	0	0	0
	Top or middle level manager	%	70,7	67,8	4,2	3,7	0,0	0,0	0,0	0,0
		N	24	23	1	1	0	0	0	0
	Farmer	%	69,9	30,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0

			For using online banking services.							
			At home	At workplace	Elsewhere	DK/NA	In the library	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
Unemployed respondents	Retirement pensioner	%	82,2	0,0	0,0	0,0	17,8	0,0	0,0	0,0
		N	3	0	0	0	1	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	78,9	8,1	13,0	0,0	0,0	0,0	0,0	0,0
		N	9	1	1	0	0	0	0	0
	Pupil	%	88,8	3,7	7,1	0,0	3,7	0,0	0,0	0,0
		N	24	1	2	0	1	0	0	0
	Student	%	80,6	14,2	0,0	0,0	4,4	11,5	3,5	0,0
		N	23	4	0	0	1	3	1	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	72,0	28,6	5,7	2,1	2,1	3,4	0,0	0,0
		N	42	17	3	1	1	2	0	0
	2,000-30,000 residents	%	75,2	32,8	3,2	1,6	2,3	0,0	0,0	0,0
		N	47	21	2	1	1	0	0	0
	30,000-190,000 residents	%	73,9	25,4	0,0	7,9	0,0	0,0	0,0	0,0
		N	32	11	0	3	0	0	0	0
	More than 190,000 residents	%	73,5	37,6	3,3	2,3	2,6	0,7	0,6	0,0
		N	126	65	6	4	5	1	1	0
County:	Vilniaus	%	61,8	44,9	0,9	0,8	3,0	1,3	1,0	0,0
		N	59	43	1	1	3	1	1	0
	Kauno	%	82,9	37,2	5,5	4,1	1,1	0,0	0,0	0,0
		N	67	30	4	3	1	0	0	0
	Klaipedos	%	80,7	24,7	7,6	2,4	1,7	0,0	0,0	0,0
		N	34	10	3	1	1	0	0	0
	Siauliu	%	76,6	16,2	0,0	9,6	0,0	0,0	0,0	0,0
		N	27	6	0	3	0	0	0	0
	Panevezio	%	74,9	34,2	6,2	5,4	0,0	4,3	0,0	0,0
		N	17	8	1	1	0	1	0	0
	Utenos	%	59,8	38,3	0,0	0,0	8,9	0,0	0,0	0,0
		N	10	6	0	0	1	0	0	0
	Alytaus	%	54,3	44,8	9,8	0,0	0,0	0,0	0,0	0,0
		N	6	5	1	0	0	0	0	0
	Marijampoles	%	81,8	18,2	0,0	0,0	10,0	8,1	0,0	0,0
		N	10	2	0	0	1	1	0	0
	Telsiu	%	86,2	13,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	14	2	0	0	0	0	0	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Total:	%	**73,6**	**33,6**	**3,3**	**2,9**	**2,1**	**1,0**	**0,3**	**0,0**
		N	**248**	**113**	**11**	**10**	**7**	**3**	**1**	**0**

2.2.3. Relations and communication: popularity of the internet

For sending and receiving emails, the internet is constantly used by 69 %, sometimes – by 18 %, and is never used by 13 % of the respondents. Younger respondents, those with university education, specialists and managers, residents of big cities and especially of Vilnius County use the internet for this purpose more frequently (24 table).

Telephone calls through the internet are constantly used by 44 %, sometimes – by 26 %, and are never used by 29 % of the respondents. More frequently, the internet telephony is used by 15 – 34-year-old respondents, unemployed, and residents of bigger cities and especially respondents of Vilnius County (25 table).

Discussion forums and email conferences are constantly used by 25 %, sometimes – by 20 %, and are never used by 52 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old), respondents with incomes of up to 600 Litas per family member, unemployed respondents, university and school students, and residents of big cities (26 table).

Blogs are constantly created by 11 %, occasionally – by 11 %, and never – by 76 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old) residents of big cities (27 table).

Social networks on the internet are constantly used by 13 %, sometimes – by 17 %, and are never used by 68 % of the respondents. More frequently, the internet is used for this purpose by the youngest (up to 25-year-old) residents of big cities and Vilnius and Kaunas Counties (28 table).

A correlation analysis showed that the main demographical factors explaining the use of the internet in the fields related to relations and communication are the age and the size of the residential settlement (big cities use it more frequently) (29 table).

2.2.3.1. Relations and communication: popularity of the internet in urban and rural area

Almost one fifth of surveyed rural and smaller cities (up to 190 000) residents never used e-mail, meanwhile four fifth (79,7%) of the biggest cities residents use it constantly.

Internet phoning never used by more than third rural area residents. The same number use it constantly while among the biggest cities residents there are half of those who use it constantly.

The bigger part of interviewed urban and rural public internet access users do not take participation in discussion conferences and e-mail conferences. One fifth of countryside area and third of city residents constantly participate there.

Most of rural area and smaller cities residents never create blogs and personal internet Web sites while 15,2% of the biggest cities residents constantly are doing this.

Social networks are more popular among city public internet access users. Constantly social networks are used by one fifth of the biggest cities residents.

Table 24. How often do you use a computer with internet access for the following purposes related to communication? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For sending/receiving e-mails

			For sending/receiving e-mails			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	16,0	18,5	65,5	0,0
		N	50	58	204	0
	Female	%	10,2	16,8	72,8	0,2
		N	35	58	252	1
Age	15-24 years	%	3,2	16,6	80,2	0,0
		N	7	34	165	0
	25-34 years	%	14,2	16,3	69,5	0,0
		N	20	22	96	0
	35-44 years	%	15,2	18,6	66,2	0,0
		N	21	26	93	0
	45-54 years	%	18,4	19,3	62,2	0,0
		N	21	22	70	0
	55-64 years	%	22,6	15,0	62,4	0,0
		N	11	7	29	0
	65-74 years	%	44,7	29,6	20,4	5,3
		N	6	4	3	1
Income	Up to 600 Litas	%	12,9	19,4	67,7	0,0
		N	17	25	88	0
	601 - 900 Litas	%	21,2	31,0	47,8	0,0
		N	14	21	32	0
	901 – 1,500 Litas	%	11,1	17,4	71,4	0,0
		N	16	26	106	0
	More than 1,500 Litas	%	9,0	13,6	76,9	0,5
		N	13	20	114	1
Education	Primary	%	6,2	39,2	54,6	0,0
		N	1	6	8	0
	Basic	%	11,4	23,7	64,8	0,0
		N	10	21	58	0
	General secondary, special secondary	%	19,0	19,6	61,1	0,3
		N	44	45	141	1
	Further	%	15,5	15,1	69,4	0,0
		N	21	20	93	0
	Higher	%	5,1	12,3	82,6	0,0
		N	10	23	157	0
Employment	Employed	%	13,8	16,9	69,1	0,2
		N	63	77	315	1
	Unemployed	%	11,0	19,1	69,8	0,0
		N	22	39	141	0
Legal status of employer	In public office	%	8,3	17,5	73,8	0,5
		N	13	28	118	1
	In a private establishment	%	16,7	16,8	66,5	0,0
		N	43	43	172	0
	In own company, work for himself/herself	%	17,3	15,1	67,6	0,0
		N	6	6	25	0

			For sending/receiving e-mails			
			Never use	Have used it once or several times	Use constantly	DK/NA
Speciality	Blue-collar worker, technical employee	%	23,9	19,3	56,8	0,0
		N	31	25	74	0
	Specialist/ white-collar worker	%	9,6	16,3	73,8	0,3
		N	26	44	200	1
	Top or middle level manager	%	5,2	12,0	82,8	0,0
		N	2	6	40	0
	Farmer	%	51,7	31,5	16,7	0,0
		N	3	2	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	47,4	27,6	25,1	0,0
		N	6	4	3	0
	Disability pensioner	%	10,7	52,4	37,0	0,0
		N	1	5	4	0
	Housewife, on a child rearing leave	%	21,5	27,9	50,6	0,0
		N	5	6	11	0
	Pupil	%	2,1	20,3	77,6	0,0
		N	2	18	69	0
	Student	%	2,8	3,7	93,6	0,0
		N	1	2	48	0
	Jobless	%	53,8	22,2	24,0	0,0
		N	7	3	3	0
		N	0	0	0	0
	DK/NA	%	0,0	32,1	67,9	0,0
		N	0	1	2	0
Settlement size	Up to 2,000 residents	%	16,8	23,3	59,4	0,5
		N	24	34	86	1
	2,000-30,000 residents	%	18,5	18,2	63,3	0,0
		N	26	25	88	0
	30,000-190,000 residents	%	15,9	18,9	65,2	0,0
		N	18	21	72	0
	More than 190,000 residents	%	6,7	13,6	79,7	0,0
		N	18	36	210	0
County:	Vilniaus	%	5,7	9,9	84,4	0,0
		N	10	17	148	0
	Kauno	%	12,8	16,8	69,8	0,6
		N	16	20	85	1
	Klaipedos	%	15,9	23,1	61,1	0,0
		N	11	16	42	0
	Siauliu	%	14,5	22,3	63,2	0,0
		N	12	18	50	0
	Panevezio	%	16,3	36,6	47,0	0,0
		N	9	21	27	0
	Utenos	%	14,8	11,5	73,7	0,0
		N	5	4	26	0
	Alytaus	%	21,3	11,2	67,4	0,0
		N	8	4	26	0
	Marijampoles	%	21,0	20,3	58,8	0,0
		N	6	6	18	0
	Telsiu	%	14,7	23,4	61,9	0,0
		N	4	7	18	0
	Taurages	%	17,0	8,4	74,6	0,0
		N	4	2	16	0

			For sending/receiving e-mails			
			Never use	Have used it once or several times	Use constantly	DK/NA
	Total:	%	13,0	17,6	69,3	0,1
		N	85	116	456	1

Table 25. How often do you use a computer with internet access for the following purposes related to communication? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For telephone conversations through the internet.

			For telephone conversations through the internet			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	27,8	23,6	47,4	1,2
		N	87	74	148	4
	Female	%	30,5	28,2	40,8	0,6
		N	105	98	141	2
Age	15-24 years	%	17,0	25,1	57,9	0,0
		N	35	52	119	0
	25-34 years	%	26,6	22,5	50,9	0,0
		N	37	31	70	0
	35-44 years	%	40,2	26,8	32,3	0,8
		N	56	37	45	1
	45-54 years	%	34,5	32,5	31,0	2,1
		N	39	37	35	2
	55-64 years	%	36,9	24,6	34,1	4,4
		N	17	11	16	2
	65-74 years	%	55,9	19,7	24,4	0,0
		N	8	3	3	0
Income	Up to 600 Litas	%	25,4	25,8	48,9	0,0
		N	33	33	63	0
	601 - 900 Litas	%	29,7	33,8	36,5	0,0
		N	20	22	24	0
	901 – 1,500 Litas	%	30,3	29,6	38,7	1,4
		N	45	44	57	2
	More than 1,500 Litas	%	23,3	25,3	49,1	2,3
		N	34	38	73	3
Education	Primary	%	26,9	24,6	48,4	0,0
		N	4	4	7	0
	Basic	%	27,6	22,3	50,1	0,0
		N	25	20	45	0
	General secondary, special secondary	%	28,8	28,1	42,7	0,5
		N	66	65	99	1
	Further	%	32,8	25,2	41,2	0,8
		N	44	34	55	1
	Higher	%	28,2	25,9	44,1	1,8
		N	53	49	84	3
Employment	Employed	%	31,9	26,3	40,5	1,2
		N	146	120	185	6
	Unemployed	%	23,1	25,3	51,6	0,0
		N	47	51	104	0
Legal status of employer	In public office	%	29,4	29,7	37,5	3,5
		N	47	48	60	6
	In a private establishment	%	32,7	25,3	42,0	0,0
		N	84	65	108	0

			For telephone conversations through the internet			
			Never use	Have used it once or several times	Use constantly	DK/NA
	In own company, work for himself/herself	%	37,3	19,1	43,7	0,0
		N	14	7	16	0
Speciality	Blue-collar worker, technical employee	%	32,6	25,7	41,7	0,0
		N	43	34	55	0
	Specialist/ white-collar worker	%	30,7	27,2	40,6	1,6
		N	83	74	110	4
	Top or middle level manager	%	38,9	22,7	35,6	2,8
		N	19	11	17	1
	Farmer	%	16,7	31,2	52,1	0,0
		N	1	2	3	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	49,7	21,0	29,3	0,0
		N	7	3	4	0
	Disability pensioner	%	10,0	48,3	41,7	0,0
		N	1	5	4	0
	Housewife, on a child rearing leave	%	25,3	30,6	44,1	0,0
		N	6	7	10	0
	Pupil	%	17,7	25,4	56,9	0,0
		N	16	23	51	0
	Student	%	20,7	20,3	59,1	0,0
		N	11	10	31	0
	Jobless	%	53,8	29,9	16,3	0,0
		N	7	4	2	0
Settlement size	Up to 2,000 residents	%	36,2	28,1	31,8	3,8
		N	52	41	46	6
	2,000-30,000 residents	%	32,5	33,3	34,1	0,0
		N	45	46	47	0
	30,000-190,000 residents	%	31,8	18,1	50,1	0,0
		N	35	20	56	0
	More than 190,000 residents	%	22,5	24,4	53,1	0,0
		N	59	64	140	0
County:	Vilniaus	%	27,4	19,3	53,2	0,0
		N	48	34	93	0
	Kauno	%	27,2	27,9	44,9	0,0
		N	33	34	55	0
	Klaipedos	%	30,7	30,0	39,3	0,0
		N	21	21	27	0
	Siauliu	%	25,1	28,1	46,8	0,0
		N	20	22	37	0
	Panevezio	%	30,1	31,6	38,3	0,0
		N	17	18	22	0
	Utenos	%	30,3	31,1	22,7	15,9
		N	11	11	8	6
	Alytaus	%	44,6	25,5	29,9	0,0
		N	17	10	12	0
	Marijampoles	%	51,3	19,8	28,9	0,0
		N	15	6	9	0
	Telsiu	%	27,7	32,5	39,9	0,0
		N	8	10	12	0
	Taurages	%	4,8	27,3	68,0	0,0

			For telephone conversations through the internet			
			Never use	Have used it once or several times	Use constantly	DK/NA
		N	1	6	14	0
	Total:	%	**29,2**	**26,0**	**43,9**	**0,8**
		N	**192**	**171**	**289**	**6**

Table 26. How often do you use a computer with internet access for the following purposes related to communication? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using discussion forums and e-mail conferences.

			For using discussion forums and e-mail conferences			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	**Male**	%	55,0	14,8	27,8	2,3
		N	171	46	87	7
	Female	%	49,8	24,2	22,6	3,4
		N	172	84	78	12
Age	**15-24 years**	%	27,4	27,0	44,2	1,3
		N	56	56	91	3
	25-34 years	%	62,3	15,6	21,2	0,9
		N	86	22	29	1
	35-44 years	%	60,4	18,8	16,1	4,7
		N	85	26	23	7
	45-54 years	%	68,7	15,2	11,9	4,2
		N	78	17	13	5
	55-64 years	%	60,0	17,8	15,7	6,5
		N	28	8	7	3
	65-74 years	%	79,6	5,3	9,9	5,3
		N	11	1	1	1
Income	**Up to 600 Litas**	%	33,1	26,0	40,2	0,7
		N	43	34	52	1
	601 - 900 Litas	%	69,5	20,0	7,9	2,6
		N	46	13	5	2
	901 – 1,500 Litas	%	58,3	14,9	19,8	7,1
		N	86	22	29	10
	More than 1,500 Litas	%	44,5	21,4	31,3	2,8
		N	66	32	46	4
Education	**Primary**	%	13,8	45,4	34,6	6,2
		N	2	7	5	1
	Basic	%	40,4	19,0	38,2	2,4
		N	36	17	34	2
	General secondary, special secondary	%	54,9	21,8	19,6	3,8
		N	127	50	45	9
	Further	%	58,1	17,6	22,2	2,1
		N	78	23	30	3
	Higher	%	53,4	17,2	27,0	2,3
		N	101	33	51	4
Employment	**Employed**	%	58,8	17,6	19,7	3,8
		N	268	80	90	17
	Unemployed	%	37,4	24,5	37,2	0,9
		N	75	49	75	2
Legal status of employer	**In public office**	%	56,2	20,8	16,2	6,8
		N	90	33	26	11
	In a private	%	61,6	14,5	21,8	2,1

			For using discussion forums and e-mail conferences			
			Never use	Have used it once or several times	Use constantly	DK/NA
	establishment	N	159	37	56	5
	In own company, work for himself/herself	%	51,1	25,9	20,6	2,4
		N	19	10	8	1
Speciality	Blue-collar worker, technical employee	%	69,5	12,7	14,6	3,2
		N	91	17	19	4
	Specialist/ white-collar worker	%	57,2	17,9	21,7	3,2
		N	155	49	59	9
	Top or middle level manager	%	39,7	28,0	25,1	7,2
		N	19	13	12	3
	Farmer	%	54,1	31,2	0,0	14,8
		N	3	2	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	82,2	0,0	17,8	0,0
		N	11	0	2	0
	Disability pensioner	%	65,7	23,7	10,7	0,0
		N	6	2	1	0
	Housewife, on a child rearing leave	%	73,3	18,6	8,1	0,0
		N	16	4	2	0
	Pupil	%	24,9	26,4	46,7	2,0
		N	22	24	42	2
	Student	%	14,0	33,4	52,6	0,0
		N	7	17	27	0
	Jobless	%	91,4	8,6	0,0	0,0
		N	12	1	0	0
		N	0	0	0	0
Settlement size	Up to 2,000 residents	%	55,5	18,9	19,2	6,4
		N	80	27	28	9
	2,000-30,000 residents	%	64,3	17,1	15,6	3,0
		N	89	24	22	4
	30,000-190,000 residents	%	54,7	17,6	25,1	2,6
		N	61	20	28	3
	More than 190,000 residents	%	43,1	22,5	33,4	1,0
		N	114	59	88	3
County:	Vilniaus	%	42,5	18,9	37,8	0,8
		N	74	33	66	1
	Kauno	%	46,6	24,2	26,3	2,9
		N	57	30	32	4
	Klaipedos	%	63,1	18,4	17,2	1,4
		N	44	13	12	1
	Siauliu	%	54,6	21,3	22,7	1,4
		N	44	17	18	1
	Panevezio	%	62,7	15,3	19,8	2,2
		N	36	9	11	1
	Utenos	%	65,4	7,9	10,8	15,9
		N	23	3	4	6
	Alytaus	%	63,4	14,4	17,7	4,5
		N	24	6	7	2
	Marijampoles	%	63,8	19,4	13,9	2,9
		N	19	6	4	1
	Telsiu	%	49,2	26,2	21,6	3,0

			For using discussion forums and e-mail conferences			
			Never use	Have used it once or several times	Use constantly	DK/NA
		N	14	8	6	1
	Taurages	%	39,2	32,5	19,9	8,5
		N	8	7	4	2
	Total:	%	**52,3**	**19,8**	**25,1**	**2,9**
		N	**344**	**130**	**165**	**19**

Table 27. How often do you use a computer with internet access for the following purposes related to communication? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For creating blogs or personal internet sites.

			For creating blogs or personal internet sites			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	72,8	10,8	12,7	3,7
		N	227	34	40	12
	Female	%	77,9	10,9	8,8	2,4
		N	270	38	30	8
Age	15-24 years	%	62,3	16,5	19,4	1,9
		N	128	34	40	4
	25-34 years	%	82,7	5,8	9,4	2,1
		N	114	8	13	3
	35-44 years	%	80,7	9,3	6,9	3,0
		N	113	13	10	4
	45-54 years	%	83,6	6,8	5,1	4,5
		N	95	8	6	5
	55-64 years	%	76,1	15,0	2,4	6,5
		N	36	7	1	3
	65-74 years	%	79,6	10,5	4,6	5,3
		N	11	1	1	1
Income	Up to 600 Litas	%	69,4	14,9	13,2	2,6
		N	90	19	17	3
	601 - 900 Litas	%	86,3	7,3	6,4	0,0
		N	57	5	4	0
	901 – 1,500 Litas	%	73,6	9,3	11,1	6,0
		N	109	14	16	9
	More than 1,500 Litas	%	69,7	12,5	13,3	4,5
		N	103	19	20	7
Education	Primary	%	53,8	12,3	20,8	13,1
		N	8	2	3	2
	Basic	%	72,6	13,3	13,0	1,1
		N	65	12	12	1
	General secondary, special secondary	%	74,9	10,7	9,9	4,5
		N	173	25	23	10
	Further	%	75,1	9,3	13,3	2,3
		N	100	12	18	3
	Higher	%	79,6	10,8	7,8	1,8
		N	151	20	15	3
Employment	Employed	%	77,8	10,1	8,7	3,4
		N	354	46	40	15
	Unemployed	%	70,4	12,4	15,0	2,1
		N	142	25	30	4
Legal status of employer	In public office	%	81,0	10,3	3,0	5,7

			For creating blogs or personal internet sites			
			Never use	Have used it once or several times	Use constantly	DK/NA
		N	130	16	5	9
	In a private establishment	%	77,7	9,0	11,3	2,0
		N	200	23	29	5
	In own company, work for himself/herself	%	64,3	17,7	15,0	3,0
		N	24	7	6	1
Speciality	Blue-collar worker, technical employee	%	82,5	7,5	4,8	5,2
		N	108	10	6	7
	Specialist/ white-collar worker	%	77,4	9,8	10,1	2,7
		N	210	27	27	7
	Top or middle level manager	%	68,5	18,4	10,3	2,8
		N	33	9	5	1
	Farmer	%	64,7	14,8	20,6	0,0
		N	4	1	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	87,8	7,3	4,9	0,0
		N	11	1	1	0
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	82,8	6,6	4,1	6,6
		N	18	1	1	1
	Pupil	%	65,6	15,2	15,9	3,2
		N	59	14	14	3
	Student	%	56,2	15,7	28,0	0,0
		N	29	8	14	0
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	82,3	7,7	5,7	4,3
		N	119	11	8	6
	2,000-30,000 residents	%	83,8	5,8	8,8	1,7
		N	116	8	12	2
	30,000-190,000 residents	%	80,1	7,0	8,7	4,2
		N	89	8	10	5
	More than 190,000 residents	%	65,5	16,9	15,2	2,5
		N	173	44	40	6
County:	Vilniaus	%	66,7	10,3	21,7	1,3
		N	117	18	38	2
	Kauno	%	72,1	18,6	4,1	5,1
		N	88	23	5	6
	Klaipedos	%	72,5	15,9	10,2	1,4
		N	50	11	7	1
	Siauliu	%	84,1	6,0	8,5	1,4
		N	67	5	7	1
	Panevezio	%	79,4	6,7	13,9	0,0
		N	46	4	8	0
	Utenos	%	84,1	0,0	0,0	15,9
		N	29	0	0	6
	Alytaus	%	80,2	10,6	0,0	9,2
		N	31	4	0	4
	Marijampoles	%	92,8	0,0	7,2	0,0
		N	28	0	2	0

			For creating blogs or personal internet sites			
			Never use	Have used it once or several times	Use constantly	DK/NA
	Telsiu	%	83,3	16,7	0,0	0,0
		N	24	5	0	0
	Taurages	%	76,7	9,0	14,4	0,0
		N	16	2	3	0
	Total:	%	**75,5**	**10,8**	**10,7**	**3,0**
		N	**496**	**71**	**70**	**20**

Table 28. How often do you use a computer with internet access for the following purposes related to communication? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. To participate in social internet networks (e.g. klase.lt, Facebook, Myspace).

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	68,5	15,0	13,9	2,6
		N	213	47	43	8
	Female	%	67,1	18,9	12,0	2,0
		N	232	65	42	7
Age	15-24 years	%	54,8	21,4	22,0	1,8
		N	113	44	45	4
	25-34 years	%	63,3	22,1	13,6	1,0
		N	87	30	19	1
	35-44 years	%	77,2	13,5	7,7	1,6
		N	108	19	11	2
	45-54 years	%	78,3	10,1	8,3	3,3
		N	88	11	9	4
	55-64 years	%	78,1	15,4	0,0	6,5
		N	36	7	0	3
	65-74 years	%	90,1	0,0	4,6	5,3
		N	13	0	1	1
Income	Up to 600 Litas	%	55,8	26,2	15,5	2,6
		N	72	34	20	3
	601 - 900 Litas	%	85,0	9,0	6,0	0,0
		N	57	6	4	0
	901 – 1,500 Litas	%	71,5	12,7	11,3	4,4
		N	106	19	17	7
	More than 1,500 Litas	%	56,9	21,0	19,3	2,8
		N	84	31	29	4
Education	Primary	%	46,2	33,1	13,8	6,9
		N	7	5	2	1
	Basic	%	65,7	17,9	14,4	2,0
		N	58	16	13	2
	General secondary, special secondary	%	71,5	14,7	10,9	2,9
		N	165	34	25	7
	Further	%	74,0	9,3	15,2	1,5
		N	99	12	20	2
	Higher	%	61,5	23,7	13,0	1,8
		N	117	45	25	3
Employment	Employed	%	70,8	15,6	11,3	2,3
		N	323	71	52	11
	Unemployed	%	61,0	20,3	16,6	2,1
		N	123	41	33	4

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)			
			Never use	Have used it once or several times	Use constantly	DK/NA
Legal status of employer	In public office	%	71,1	18,2	5,5	5,1
		N	114	29	9	8
	In a private establishment	%	69,9	14,3	14,8	1,0
		N	180	37	38	2
	In own company, work for himself/herself	%	75,2	13,2	11,7	0,0
		N	28	5	4	0
Speciality	Blue-collar worker, technical employee	%	77,0	12,0	8,4	2,6
		N	101	16	11	3
	Specialist/ white-collar worker	%	68,5	16,0	13,3	2,2
		N	186	44	36	6
	Top or middle level manager	%	62,7	24,9	9,5	2,8
		N	30	12	5	1
	Farmer	%	100,0	0,0	0,0	0,0
		N	6	0	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	95,1	0,0	4,9	0,0
		N	12	0	1	0
	Disability pensioner	%	88,2	11,8	0,0	0,0
		N	8	1	0	0
	Housewife, on a child rearing leave	%	70,2	19,2	4,1	6,6
		N	15	4	1	1
	Pupil	%	57,8	22,2	16,9	3,1
		N	52	20	15	3
	Student	%	40,9	26,7	32,4	0,0
		N	21	14	17	0
	Jobless	%	92,3	7,7	0,0	0,0
		N	12	1	0	0
Settlement size	Up to 2,000 residents	%	71,2	16,7	7,8	4,3
		N	103	24	11	6
	2,000-30,000 residents	%	78,3	11,4	7,9	2,3
		N	108	16	11	3
	30,000-190,000 residents	%	74,8	9,5	11,8	4,0
		N	83	10	13	4
	More than 190,000 residents	%	57,4	23,3	18,9	0,4
		N	151	62	50	1
County:	Vilniaus	%	62,5	11,8	24,3	1,3
		N	109	21	43	2
	Kauno	%	57,2	32,1	10,1	0,6
		N	70	39	12	1
	Klaipedos	%	68,3	21,9	8,3	1,4
		N	47	15	6	1
	Siauliu	%	74,2	12,7	11,7	1,4
		N	59	10	9	1
	Panevezio	%	81,7	4,8	13,5	0,0
		N	47	3	8	0
	Utenos	%	74,5	7,0	0,0	18,5
		N	26	2	0	6
	Alytaus	%	87,8	5,8	0,0	6,3
		N	34	2	0	2
	Marijampoles	%	58,5	30,7	10,8	0,0

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)			
			Never use	Have used it once or several times	Use constantly	DK/NA
		N	17	9	3	0
	Telsiu	%	61,2	25,4	13,3	0,0
		N	18	7	4	0
	Taurages	%	82,6	13,2	0,0	4,2
		N	17	3	0	1
	Total:	%	**67,8**	**17,0**	**12,9**	**2,3**
		N	**446**	**112**	**85**	**15**

Table 29. Relations and communication. Correlation analysis.

		For sending/receiving e-mails	For telephone conversations through the internet	For using discussion forums and e-mail conferences	For creating blogs or personal internet sites	To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)
Age	Coefficient	-,209(**)	-,223(**)	-,356(**)	-,193(**)	-,242(**)
	p	0,000	0,000	0,000	0,000	0,000
	N	632	628	614	615	619
Income	Coefficient	,101(*)	-0,012	-,093(*)	-0,018	0,001
	p	0,028	0,790	0,047	0,694	0,990
	N	474	470	458	458	462
Education	Coefficient	,137(**)	-0,041	-,106(**)	-0,074	0,011
	p	0,001	0,310	0,009	0,068	0,787
	N	632	628	614	615	619
Settlement size	Coefficient	,168(**)	,161(**)	,154(**)	,188(**)	,167(**)
	p	0,000	0,000	0,000	0,000	0,000
	N	632	628	614	615	619
How often do you use internet?	Coefficient	-,561(**)	-,320(**)	-,341(**)	-,217(**)	-,216(**)
	p	0,000	0,000	0,000	0,000	0,000
	N	628	624	610	611	615
How often do you use internet in the library?	Coefficient	-,104(**)	-0,046	-,187(**)	-,142(**)	-,204(**)
	p	0,010	0,250	0,000	0,000	0,000
	N	622	618	604	605	609
Rate your computer literacy (skills to use computer)	Coefficient	,467(**)	,295(**)	,351(**)	,207(**)	,257(**)
	p	0,000	0,000	0,000	0,000	0,000
	N	626	622	609	609	613

2.2.4. Relations and communication: places of use

For sending and receiving emails, the internet is used most of all at home – 81 %, and at work – 32 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by males, the youngest (15 – 24 years), unemployed, and lowest-income (up to 600 Litas) respondents. At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, respondents of big cities, specialists and managers. (30 table)

Telephone calls through the internet are used by the respondents most of all at home – 82 %, and at work – 13 %. In libraries, this service is used by 5 % of the respondents. At home, the internet is used for this purpose more frequently by respondents of up to 64-year-old. At work, it is used by average and higher-income, higher-educated respondents, and respondents of big cities. (31 table)

Discussion forums and email conferences are used most of all at home – 78 %, and at work – 20 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24 years) and unemployed respondents. At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, and respondents of big cities. (32 table)

Blogs are written and read most of all at home – 76 %, and at work – 15 %. In libraries, this service is used by 5 % of the respondents. (33 table)

Social networks on the internet are used most of all at home – 79 %, and at work – 21 %. In libraries, this service is used by 5 % of the respondents. (34 table)

2.2.4.1. Relations and communication: places of use in urban and rural area

Internet for communication is most frequently used at home by urban and rural area residents (around four fifth of respondents). For this purpose most frequently internet is used at work by the biggest cities residents (one third of respondents). Most frequently respondents participate in discussion forums using internet at home, however more than one tenth of rural area respondents (12,1%) for this purpose use internet in education institution.

Table 30. Where (in which places) do you use a computer with internet access for the following purposes related to communication most frequently? For sending/receiving e-mails.

			For sending/receiving e-mails.							
			At home	At workplace	At the library	At the education institution (school, university...)	Elsewhere	At the internet cafes	DK/NA	At the public access not in the library
Gender	Male	%	84,7	26,2	4,3	4,0	2,9	2,1	0,6	0,9
		N	222	68	11	10	8	5	2	2
	Female	%	77,4	35,9	7,3	2,6	2,8	1,6	1,6	0,3
		N	240	111	23	8	9	5	5	1
Age	15-24 years	%	85,7	8,9	7,5	8,0	3,8	2,9	1,0	1,0
		N	171	18	15	16	8	6	2	2
	25-34 years	%	78,1	42,9	4,5	2,1	3,3	3,3	1,2	1,0
		N	92	51	5	2	4	4	1	1
	35-44 years	%	84,3	37,7	4,6	0,0	1,7	0,7	0,7	0,0
		N	100	45	5	0	2	1	1	0
	45-54 years	%	75,5	50,0	3,3	0,0	1,1	0,0	1,1	0,0
		N	70	46	3	0	1	0	1	0
	55-64 years	%	71,0	52,4	7,9	0,0	5,3	0,0	0,0	0,0
		N	26	19	3	0	2	0	0	0
	65-74 years	%	39,5	21,0	30,3	0,0	0,0	0,0	19,7	0,0
		N	3	1	2	0	0	0	1	0
Income	Up to 600 Litas	%	87,3	3,9	9,1	9,3	2,5	3,2	0,0	1,7
		N	98	4	10	10	3	4	0	2
	601 - 900 Litas	%	68,5	19,6	9,0	1,9	11,1	3,6	4,9	0,0
		N	36	10	5	1	6	2	3	0
	901 – 1,500 Litas	%	75,5	38,5	5,6	0,7	0,7	0,0	1,2	0,0
		N	99	51	7	1	1	0	2	0
	More than 1,500 Litas	%	82,5	54,4	2,2	0,9	2,2	3,7	0,0	0,9
		N	111	73	3	1	3	5	0	1
Education	Primary	%	86,1	0,0	0,0	13,9	0,0	0,0	0,0	0,0
		N	12	0	0	2	0	0	0	0
	Basic	%	84,1	0,0	6,1	7,2	9,6	1,3	1,1	1,3
		N	66	0	5	6	8	1	1	1
	General secondary, special secondary	%	86,1	17,5	7,0	3,5	1,0	3,8	0,9	0,5
		N	161	33	13	7	2	7	2	1
	Further	%	73,9	39,6	4,8	1,7	4,5	0,9	2,9	1,1
		N	83	45	5	2	5	1	3	1
	Higher	%	77,5	57,0	5,8	1,4	1,0	0,8	0,4	0,0
		N	140	103	11	2	2	1	1	0
Employment	Employed	%	77,7	44,2	5,0	0,3	2,6	1,5	1,0	0,3
		N	305	173	20	1	10	6	4	1
	Unemployed	%	87,3	3,6	7,8	9,6	3,4	2,6	1,4	1,1
		N	157	6	14	17	6	5	3	2
Legal status of employer	In public office	%	74,5	46,0	7,0	0,0	2,7	0,0	2,3	0,8
		N	109	67	10	0	4	0	3	1
	In a private establishment	%	79,5	45,1	3,5	0,6	2,4	2,7	0,3	0,0
		N	171	97	7	1	5	6	1	0
	In own company, work for himself/herself	%	80,5	29,6	6,5	0,0	3,6	0,0	0,0	0,0
		N	25	9	2	0	1	0	0	0
Speciality	Blue-collar	%	81,6	18,8	5,2	0,0	5,5	1,0	1,9	0,0

			For sending/receiving e-mails.							
			At home	At workplace	At the library	At the education institution (school, university...)	Elsewhere	At the internet cafes	DK/NA	At the public access not in the library
	worker, technical employee	N	81	19	5	0	5	1	2	0
	Specialist/ white-collar worker	%	76,4	50,0	5,5	0,0	1,6	2,0	0,9	0,5
		N	187	122	14	0	4	5	2	1
	Top or middle level manager	%	75,0	71,7	2,2	2,7	1,9	0,0	0,0	0,0
		N	34	33	1	1	1	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	67,5	13,8	23,1	0,0	0,0	0,0	9,3	0,0
		N	5	1	2	0	0	0	1	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	81,2	10,3	0,0	0,0	8,4	0,0	5,2	0,0
		N	14	2	0	0	1	0	1	0
	Pupil	%	86,9	0,0	6,5	10,9	5,3	1,1	1,1	1,1
		N	76	0	6	10	5	1	1	1
	Student	%	90,0	5,3	11,8	15,3	0,0	7,3	0,0	1,8
		N	45	3	6	8	0	4	0	1
	Jobless	%	85,3	16,7	14,7	0,0	0,0	0,0	0,0	0,0
		N	5	1	1	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	77,9	27,0	12,1	7,3	4,6	2,7	0,0	1,0
		N	93	32	14	9	5	3	0	1
	2,000-30,000 residents	%	76,2	30,8	5,1	1,6	5,4	0,8	3,8	0,8
		N	86	35	6	2	6	1	4	1
	30,000-190,000 residents	%	85,8	18,5	0,9	2,1	2,2	0,9	1,0	1,1
		N	80	17	1	2	2	1	1	1
	More than 190,000 residents	%	82,3	38,9	5,2	2,5	1,1	2,2	0,6	0,0
		N	202	96	13	6	3	5	1	0
County:	Vilniaus	%	77,5	37,5	6,2	2,4	0,6	0,0	0,8	0,0
		N	128	62	10	4	1	0	1	0
	Kauno	%	84,3	37,4	1,8	3,0	2,5	3,5	1,4	0,9
		N	89	40	2	3	3	4	1	1
	Klaipedos	%	89,9	29,8	2,8	3,1	3,4	3,1	0,0	0,0
		N	52	17	2	2	2	2	0	0
	Siauliu	%	89,2	17,1	2,9	2,8	1,8	0,0	0,0	0,0
		N	61	12	2	2	1	0	0	0
	Panevezio	%	78,3	28,9	7,4	6,0	11,7	3,9	0,0	0,0
		N	38	14	4	3	6	2	0	0
	Utenos	%	68,1	43,0	9,4	0,0	9,4	0,0	3,4	0,0
		N	20	13	3	0	3	0	1	0
	Alytaus	%	73,9	22,8	3,1	3,3	3,7	0,0	3,3	0,0
		N	22	7	1	1	1	0	1	0
	Marijampoles	%	73,0	13,3	13,3	12,3	0,0	13,3	3,7	9,1
		N	17	3	3	3	0	3	1	2
	Telsiu	%	79,1	13,4	4,0	4,0	0,0	0,0	3,6	0,0
		N	20	3	1	1	0	0	1	0

			For sending/receiving e-mails.							
			At home	At workplace	At the library	At the education institution (school, university…)	Elsewhere	At the internet cafes	DK/NA	At the public access not in the library
	Taurages	%	78,6	53,0	37,9	0,0	0,0	0,0	0,0	0,0
		N	14	9	7	0	0	0	0	0
	Total:	**%**	**80,7**	**31,5**	**5,9**	**3,2**	**2,9**	**1,8**	**1,2**	**0,5**
		N	**462**	**180**	**34**	**19**	**16**	**10**	**7**	**3**

Table 31. Where (in which places) do you use a computer with internet access for the following purposes related to communication most frequently? For telephone conversations through the internet.

			For telephone conversations through the internet							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university…)	At the public access not in the library	At the internet cafes
Gender	**Male**	**%**	82,5	12,9	4,4	3,7	2,5	0,9	1,1	0,5
		N	183	29	10	8	5	2	2	1
	Female	**%**	81,0	13,5	4,5	3,3	3,2	0,7	0,3	0,4
		N	193	32	11	8	8	2	1	1
Age	**15-24 years**	**%**	84,4	5,0	4,0	3,9	2,2	2,2	0,6	1,1
		N	144	8	7	7	4	4	1	2
	25-34 years	**%**	81,1	23,8	4,1	2,6	2,6	0,0	0,0	0,0
		N	82	24	4	3	3	0	0	0
	35-44 years	**%**	83,1	11,7	4,8	2,4	3,5	0,0	0,0	0,0
		N	69	10	4	2	3	0	0	0
	45-54 years	**%**	81,2	15,0	2,8	1,4	2,8	0,0	1,9	0,0
		N	58	11	2	1	2	0	1	0
	55-64 years	**%**	77,9	29,0	3,5	11,0	4,1	0,0	0,0	0,0
		N	21	8	1	3	1	0	0	0
	65-74 years	**%**	20,9	0,0	44,8	10,5	11,9	0,0	11,9	0,0
		N	1	0	3	1	1	0	1	0
Income	**Up to 600 Litas**	**%**	85,0	0,9	3,1	5,8	3,2	2,9	1,0	2,0
		N	82	1	3	6	3	3	1	2
	601 - 900 Litas	**%**	70,9	5,1	9,5	11,2	3,7	0,0	1,6	0,0
		N	33	2	4	5	2	0	1	0
	901 – 1,500 Litas	**%**	79,7	17,6	4,4	0,9	4,1	0,0	0,0	0,0
		N	80	18	4	1	4	0	0	0
	More than 1,500 Litas	**%**	80,7	24,9	2,8	2,9	0,8	0,0	1,2	0,0
		N	89	27	3	3	1	0	1	0
Education	**Primary**	**%**	73,7	0,0	0,0	8,4	0,0	17,9	0,0	0,0
		N	8	0	0	1	0	2	0	0
	Basic	**%**	84,9	0,0	3,1	8,5	1,9	0,0	1,6	1,6
		N	55	0	2	5	1	0	1	1
	General secondary, special secondary	**%**	82,5	8,8	5,7	2,4	4,3	1,2	0,0	0,5
		N	135	14	9	4	7	2	0	1
	Further	**%**	77,9	13,4	5,2	5,3	3,7	0,0	1,5	0,0
		N	69	12	5	5	3	0	1	0
	Higher	**%**	82,5	26,1	3,6	0,8	1,2	0,0	0,6	0,0

			For telephone conversations through the internet							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
		N	110	35	5	1	2	0	1	0
Employment	Employed	%	80,3	19,1	4,1	2,7	2,8	0,0	0,4	0,0
		N	245	58	13	8	9	0	1	0
	Unemployed	%	84,5	1,8	5,2	5,0	3,0	2,4	1,1	1,2
		N	131	3	8	8	5	4	2	2
Legal status of employer	In public office	%	79,0	12,6	5,8	3,7	5,8	0,0	0,0	0,0
		N	85	14	6	4	6	0	0	0
	In a private establishment	%	81,7	22,4	3,0	1,8	1,4	0,0	0,8	0,0
		N	142	39	5	3	2	0	1	0
	In own company, work for himself/herself	%	75,7	24,2	4,3	4,8	0,0	0,0	0,0	0,0
		N	18	6	1	1	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	79,9	10,5	3,8	4,9	4,5	0,0	1,5	0,0
		N	70	9	3	4	4	0	1	0
	Specialist/ white-collar worker	%	81,4	18,6	5,0	2,1	1,8	0,0	0,0	0,0
		N	150	34	9	4	3	0	0	0
	Top or middle level manager	%	70,7	49,1	0,0	0,0	4,5	0,0	0,0	0,0
		N	20	14	0	0	1	0	0	0
	Farmer	%	100,0	17,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	48,5	14,5	19,5	9,8	11,1	0,0	11,1	0,0
		N	3	1	1	1	1	0	1	0
	Disability pensioner	%	88,1	0,0	11,9	0,0	0,0	0,0	0,0	0,0
		N	8	0	1	0	0	0	0	0
	Housewife, on a child rearing leave	%	80,3	5,5	0,0	14,3	0,0	0,0	0,0	0,0
		N	13	1	0	2	0	0	0	0
	Pupil	%	84,4	0,0	3,9	6,5	2,6	2,6	1,4	1,4
		N	62	0	3	5	2	2	1	1
	Student	%	92,9	0,0	4,9	0,0	2,2	4,6	0,0	2,2
		N	38	0	2	0	1	2	0	1
	Jobless	%	66,7	16,7	14,7	0,0	18,5	0,0	0,0	0,0
		N	4	1	1	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	75,0	7,7	11,1	6,0	5,6	1,2	0,0	1,2
		N	65	7	10	5	5	1	0	1
	2,000-30,000 residents	%	81,3	9,8	2,2	4,5	8,0	0,0	0,0	1,0
		N	76	9	2	4	7	0	0	1
	30,000-190,000 residents	%	86,9	7,4	0,0	4,7	1,2	1,3	1,3	0,0
		N	66	6	0	4	1	1	1	0
	More than 190,000 residents	%	82,9	19,3	4,4	1,5	0,0	0,9	1,0	0,0
		N	169	40	9	3	0	2	2	0
County:	Vilniaus	%	80,6	17,8	7,0	0,0	0,8	0,7	1,6	0,0
		N	102	23	9	0	1	1	2	0
	Kauno	%	85,1	21,3	0,8	2,1	1,6	1,0	1,1	0,0
		N	76	19	1	2	1	1	1	0
	Klaipedos	%	90,6	8,0	0,0	6,4	0,0	0,0	0,0	0,0

			For telephone conversations through the internet							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
		N	43	4	0	3	0	0	0	0
	Siauliu	%	87,4	4,6	3,6	2,9	1,5	0,0	0,0	0,0
		N	52	3	2	2	1	0	0	0
	Panevezio	%	77,0	8,8	6,7	15,6	3,1	2,5	0,0	2,5
		N	31	4	3	6	1	1	0	1
	Utenos	%	77,0	13,6	0,0	5,3	10,1	0,0	0,0	0,0
		N	14	3	0	1	2	0	0	0
	Alytaus	%	80,1	4,5	0,0	5,2	9,9	4,7	0,0	0,0
		N	17	1	0	1	2	1	0	0
	Marijampoles	%	63,8	8,6	15,5	0,0	20,7	0,0	0,0	6,1
		N	9	1	2	0	3	0	0	1
	Telsiu	%	66,6	16,9	4,7	4,2	7,6	0,0	0,0	0,0
		N	14	4	1	1	2	0	0	0
	Taurages	%	80,7	5,0	14,3	0,0	0,0	0,0	0,0	0,0
		N	16	1	3	0	0	0	0	0
	Total:	%	**81,7**	**13,3**	**4,5**	**3,5**	**2,9**	**0,8**	**0,7**	**0,4**
		N	**376**	**61**	**21**	**16**	**13**	**4**	**3**	**2**

Table 32. Where (in which places) do you use a computer with internet access for the following purposes related to communication most frequently? For using discussion forums and e-mail conferences.

			For using discussion forums and e-mail conferences							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	At the internet cafes	Elsewhere	At the public access not in the library
Gender	Male	%	81,0	14,1	4,4	4,5	4,5	1,5	0,8	0,0
		N	108	19	6	6	6	2	1	0
	Female	%	75,3	25,0	6,6	3,9	3,3	1,1	1,7	0,0
		N	122	40	11	6	5	2	3	0
Age	15-24 years	%	84,0	6,8	5,2	8,3	2,6	2,0	2,5	0,0
		N	123	10	8	12	4	3	4	0
	25-34 years	%	78,6	37,6	2,4	0,0	2,4	0,0	0,0	0,0
		N	40	19	1	0	1	0	0	0
	35-44 years	%	75,3	27,0	8,9	0,0	5,3	1,8	0,0	0,0
		N	37	13	4	0	3	1	0	0
	45-54 years	%	56,1	28,6	6,6	0,0	12,1	0,0	0,0	0,0
		N	17	9	2	0	4	0	0	0
	55-64 years	%	74,6	52,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	12	8	0	0	0	0	0	0
	65-74 years	%	34,8	0,0	65,2	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
Income	Up to 600 Litas	%	85,9	4,3	3,2	6,6	3,1	3,2	2,1	0,0
		N	74	4	3	6	3	3	2	0
	601 - 900 Litas	%	79,4	12,9	12,8	5,4	0,0	5,4	0,0	0,0
		N	15	2	2	1	0	1	0	0
	901 – 1,500	%	69,1	33,9	3,7	1,7	9,3	0,0	0,0	0,0

			For using discussion forums and e-mail conferences							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	At the internet cafes	Elsewhere	At the public access not in the library
	Litas	N	35	17	2	1	5	0	0	0
	More than 1,500 Litas	%	79,8	29,0	5,0	0,0	3,4	0,0	0,0	0,0
		N	62	23	4	0	3	0	0	0
Education	Primary	%	75,0	0,0	0,0	17,3	0,0	0,0	7,7	0,0
		N	9	0	0	2	0	0	1	0
	Basic	%	88,8	0,0	3,7	9,2	2,0	2,0	3,5	0,0
		N	45	0	2	5	1	1	2	0
	General secondary, special secondary	%	77,7	12,5	7,8	3,8	7,7	1,8	1,0	0,0
		N	74	12	7	4	7	2	1	0
	Further	%	74,4	29,3	8,4	3,6	4,0	1,9	0,0	0,0
		N	39	16	4	2	2	1	0	0
	Higher	%	74,0	37,9	3,3	0,0	1,0	0,0	0,0	0,0
		N	62	32	3	0	1	0	0	0
Employment	Employed	%	72,5	31,4	6,0	0,0	5,1	0,5	0,0	0,0
		N	124	53	10	0	9	1	0	0
	Unemployed	%	85,2	4,6	5,1	9,8	2,1	2,3	3,0	0,0
		N	106	6	6	12	3	3	4	0
Legal status of employer	In public office	%	64,5	34,6	7,6	0,0	8,4	0,0	0,0	0,0
		N	38	21	4	0	5	0	0	0
	In a private establishment	%	78,9	28,9	5,1	0,0	2,9	0,9	0,0	0,0
		N	74	27	5	0	3	1	0	0
	In own company, work for himself/herself	%	66,0	33,3	5,8	0,0	5,8	0,0	0,0	0,0
		N	11	6	1	0	1	0	0	0
Speciality	Blue-collar worker, technical employee	%	75,4	15,3	3,5	0,0	11,8	0,0	0,0	0,0
		N	27	5	1	0	4	0	0	0
	Specialist/ white-collar worker	%	72,7	30,1	7,4	0,0	4,2	0,8	0,0	0,0
		N	78	32	8	0	4	1	0	0
	Top or middle level manager	%	65,5	58,1	4,0	0,0	0,0	0,0	0,0	0,0
		N	17	15	1	0	0	0	0	0
	Farmer	%	100,0	46,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	72,4	40,9	27,6	0,0	0,0	0,0	0,0	0,0
		N	2	1	1	0	0	0	0	0
	Disability pensioner	%	68,9	65,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	2	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	69,8	15,3	0,0	0,0	14,9	0,0	0,0	0,0
		N	4	1	0	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	62,7	22,0	14,1	12,1	3,4	3,6	3,2	0,0
		N	34	12	8	7	2	2	2	0
	2,000-30,000 residents	%	86,4	15,7	1,9	0,0	6,4	2,0	2,0	0,0
		N	39	7	1	0	3	1	1	0
	30,000-190,000 residents	%	84,9	4,5	1,8	4,2	4,5	1,8	2,1	0,0
		N	40	2	1	2	2	1	1	0

			For using discussion forums and e-mail conferences							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	At the internet cafes	Elsewhere	At the public access not in the library
	More than 190,000 residents	%	78,7	25,7	4,8	2,4	3,0	0,0	0,0	0,0
		N	116	38	7	4	4	0	0	0
County:	Vilniaus	%	76,9	24,2	6,2	2,7	1,0	0,0	0,0	0,0
		N	76	24	6	3	1	0	0	0
	Kauno	%	80,0	20,6	0,0	1,4	5,8	0,0	2,9	0,0
		N	49	13	0	1	4	0	2	0
	Klaipedos	%	89,0	23,7	7,2	3,6	3,5	0,0	0,0	0,0
		N	22	6	2	1	1	0	0	0
	Siauliu	%	86,7	2,9	0,0	10,8	2,5	0,0	2,5	0,0
		N	30	1	0	4	1	0	1	0
	Panevezio	%	71,7	10,5	12,9	4,9	0,0	9,2	4,9	0,0
		N	15	2	3	1	0	2	1	0
	Utenos	%	86,6	30,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	0	0	0	0	0	0
	Alytaus	%	77,0	15,4	0,0	8,1	7,2	0,0	0,0	0,0
		N	10	2	0	1	1	0	0	0
	Marijampoles	%	48,3	12,5	22,6	20,2	19,0	19,1	0,0	0,0
		N	5	1	2	2	2	2	0	0
	Telsiu	%	76,8	7,2	0,0	0,0	16,0	0,0	0,0	0,0
		N	11	1	0	0	2	0	0	0
	Taurages	%	57,0	66,9	34,0	0,0	0,0	0,0	0,0	0,0
		N	6	7	4	0	0	0	0	0
	Total:	%	**77,9**	**20,1**	**5,6**	**4,2**	**3,8**	**1,3**	**1,2**	**0,0**
		N	**230**	**59**	**17**	**12**	**11**	**4**	**4**	**0**

Table 33. Where (in which places) do you use a computer with internet access for the following purposes related to communication most frequently? For creating blogs or personal internet sites.

			For creating blogs or personal internet sites							
			At home	At workplace	DK/NA	At the library	Elsewhere	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
Gender	Male	%	82,9	10,0	3,5	3,6	1,5	0,0	3,1	0,0
		N	61	7	3	3	1	0	2	0
	Female	%	69,2	19,3	7,6	5,4	2,6	3,9	0,0	0,0
		N	47	13	5	4	2	3	0	0
Age	15-24 years	%	80,4	6,0	4,8	5,1	2,4	3,6	1,4	0,0
		N	59	4	4	4	2	3	1	0
	25-34 years	%	81,4	12,7	5,9	0,0	0,0	0,0	5,9	0,0
		N	17	3	1	0	0	0	1	0
	35-44 years	%	77,6	22,4	3,8	3,8	4,9	0,0	0,0	0,0
		N	18	5	1	1	1	0	0	0
	45-54 years	%	62,6	27,5	10,0	7,5	0,0	0,0	0,0	0,0
		N	8	4	1	1	0	0	0	0
	55-64 years	%	64,9	46,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	4	0	0	0	0	0	0
	65-74 years	%	0,0	34,8	34,8	30,5	0,0	0,0	0,0	0,0

			For creating blogs or personal internet sites							
			At home	At workplace	DK/NA	At the library	Elsewhere	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
		N	0	1	1	1	0	0	0	0
Income	Up to 600 Litas	%	77,6	4,9	7,4	5,2	4,9	7,4	2,8	0,0
		N	28	2	3	2	2	3	1	0
	601 - 900 Litas	%	93,0	10,4	0,0	7,0	0,0	0,0	0,0	0,0
		N	8	1	0	1	0	0	0	0
	901 – 1,500 Litas	%	65,7	25,7	12,3	2,9	0,0	0,0	0,0	0,0
		N	20	8	4	1	0	0	0	0
	More than 1,500 Litas	%	84,9	14,8	0,0	0,0	2,9	0,0	3,2	0,0
		N	32	6	0	0	1	0	1	0
Education	Primary	%	81,4	0,0	0,0	0,0	18,6	0,0	0,0	0,0
		N	4	0	0	0	1	0	0	0
	Basic	%	82,8	0,0	9,1	4,3	3,8	0,0	4,3	0,0
		N	19	0	2	1	1	0	1	0
	General secondary, special secondary	%	76,2	6,5	5,6	7,2	0,0	5,6	2,6	0,0
		N	36	3	3	3	0	3	1	0
	Further	%	72,5	21,8	9,8	2,9	3,7	0,0	0,0	0,0
		N	22	7	3	1	1	0	0	0
	Higher	%	74,7	30,5	0,0	2,9	0,0	0,0	0,0	0,0
		N	26	11	0	1	0	0	0	0
Employment	Employed	%	73,4	20,6	5,9	3,2	1,3	0,0	1,4	0,0
		N	63	18	5	3	1	0	1	0
	Unemployed	%	80,7	4,9	4,8	6,4	3,2	4,8	1,8	0,0
		N	45	3	3	4	2	3	1	0
Legal status of employer	In public office	%	71,0	25,6	7,5	4,7	0,0	0,0	0,0	0,0
		N	15	5	2	1	0	0	0	0
	In a private establishment	%	76,8	16,6	4,9	3,4	0,0	0,0	2,4	0,0
		N	40	9	3	2	0	0	1	0
	In own company, work for himself/herself	%	63,4	29,3	7,3	0,0	9,2	0,0	0,0	0,0
		N	8	4	1	0	1	0	0	0
Speciality	Blue-collar worker, technical employee	%	78,6	14,4	0,0	0,0	7,0	0,0	0,0	0,0
		N	13	2	0	0	1	0	0	0
	Specialist/ white-collar worker	%	76,0	18,5	5,5	5,1	0,0	0,0	2,3	0,0
		N	41	10	3	3	0	0	1	0
	Top or middle level manager	%	59,6	39,6	9,1	0,0	0,0	0,0	0,0	0,0
		N	8	5	1	0	0	0	0	0
	Farmer	%	58,2	0,0	41,8	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	59,7	59,7	0,0	40,3	0,0	0,0	0,0	0,0
		N	1	1	0	1	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	61,6	38,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Pupil	%	83,6	0,0	3,2	6,8	6,4	0,0	3,6	0,0

			For creating blogs or personal internet sites							
			At home	At workplace	DK/NA	At the library	Elsewhere	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
		N	23	0	1	2	2	0	1	0
	Student	%	79,8	3,9	7,9	4,4	0,0	11,8	0,0	0,0
		N	18	1	2	1	0	3	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	63,7	0,0	15,5	5,2	9,2	0,0	11,6	0,0
		N	12	0	3	1	2	0	2	0
	2,000-30,000 residents	%	82,9	17,4	4,4	0,0	5,6	4,4	0,0	0,0
		N	17	4	1	0	1	1	0	0
	30,000-190,000 residents	%	90,7	4,2	5,1	0,0	0,0	0,0	0,0	0,0
		N	16	1	1	0	0	0	0	0
	More than 190,000 residents	%	74,6	19,2	3,5	6,3	0,0	2,1	0,0	0,0
		N	63	16	3	5	0	2	0	0
County:	Vilniaus	%	71,4	23,2	1,3	7,9	0,0	1,6	0,0	0,0
		N	40	13	1	4	0	1	0	0
	Kauno	%	73,1	12,4	8,0	3,2	3,2	3,2	0,0	0,0
		N	20	3	2	1	1	1	0	0
	Klaipedos	%	94,7	10,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	17	2	0	0	0	0	0	0
	Siauliu	%	84,6	0,0	7,7	0,0	7,7	0,0	0,0	0,0
		N	10	0	1	0	1	0	0	0
	Panevezio	%	73,8	9,4	17,8	8,4	0,0	0,0	8,4	0,0
		N	9	1	2	1	0	0	1	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	72,5	23,3	0,0	0,0	27,5	0,0	0,0	0,0
		N	3	1	0	0	1	0	0	0
	Marijampoles	%	41,8	0,0	0,0	0,0	0,0	41,8	58,2	0,0
		N	1	0	0	0	0	1	1	0
	Telsiu	%	81,8	0,0	18,2	0,0	0,0	0,0	0,0	0,0
		N	4	0	1	0	0	0	0	0
	Taurages	%	81,9	0,0	18,1	0,0	0,0	0,0	0,0	0,0
		N	4	0	1	0	0	0	0	0
	Total:	%	**76,3**	**14,5**	**5,5**	**4,5**	**2,1**	**1,9**	**1,6**	**0,0**
		N	**108**	**20**	**8**	**6**	**3**	**3**	**2**	**0**

Table 34. Where (in which places) do you use a computer with internet access for the following purposes related to communication most frequently? To participate in social internet networks (e.g. klase.lt, Facebook, Myspace).

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)							
			At home	At workplace	At the education institution (school, university…)	At the library	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
Gender	Male	%	83,1	16,0	8,6	7,9	2,5	0,0	2,2	1,4
		N	75	14	8	7	2	0	2	1
	Female	%	75,9	25,3	5,0	2,5	4,6	2,5	0,0	0,0
		N	81	27	5	3	5	3	0	0
Age	15-24 years	%	82,3	7,1	10,5	6,5	2,1	3,0	2,2	0,0
		N	74	6	9	6	2	3	2	0
	25-34 years	%	72,4	41,0	7,6	5,0	5,4	0,0	0,0	2,5
		N	36	20	4	2	3	0	0	1
	35-44 years	%	80,8	25,9	0,0	2,9	8,8	0,0	0,0	0,0
		N	24	8	0	1	3	0	0	0
	45-54 years	%	83,9	21,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	18	4	0	0	0	0	0	0
	55-64 years	%	73,5	39,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
Income	Up to 600 Litas	%	84,1	4,9	12,6	6,0	3,3	3,3	1,9	0,0
		N	45	3	7	3	2	2	1	0
	601 - 900 Litas	%	60,3	14,4	10,1	16,5	8,8	0,0	10,1	0,0
		N	6	1	1	2	1	0	1	0
	901 – 1,500 Litas	%	71,9	35,3	0,0	2,4	2,4	0,0	0,0	0,0
		N	26	13	0	1	1	0	0	0
	More than 1,500 Litas	%	83,1	27,8	2,1	3,6	1,7	0,0	0,0	2,1
		N	50	17	1	2	1	0	0	1
Education	Primary	%	59,0	0,0	27,9	0,0	0,0	13,1	0,0	0,0
		N	4	0	2	0	0	1	0	0
	Basic	%	86,8	0,0	10,1	7,0	3,5	6,2	3,5	0,0
		N	25	0	3	2	1	2	1	0
	General secondary, special secondary	%	81,2	14,5	4,5	7,9	3,0	0,0	0,0	0,0
		N	48	9	3	5	2	0	0	0
	Further	%	67,7	25,6	5,8	5,7	10,8	0,0	3,1	3,8
		N	22	8	2	2	4	0	1	1
	Higher	%	81,6	35,2	5,3	1,8	1,3	0,0	0,0	0,0
		N	57	25	4	1	1	0	0	0
Employment	Employed	%	77,9	30,8	2,0	2,5	4,4	0,0	0,0	1,0
		N	95	38	2	3	5	0	0	1
	Unemployed	%	81,3	5,0	14,2	9,1	2,4	3,6	2,7	0,0
		N	60	4	11	7	2	3	2	0
Legal status of employer	In public office	%	72,5	25,2	0,0	0,0	11,6	0,0	0,0	3,3
		N	28	10	0	0	4	0	0	1
	In a private establishment	%	82,6	30,9	3,3	4,0	0,0	0,0	0,0	0,0
		N	62	23	2	3	0	0	0	0
	In own company, work for himself/herself	%	61,7	53,0	0,0	0,0	10,8	0,0	0,0	0,0
		N	6	5	0	0	1	0	0	0
Speciality	Blue-collar worker, technical employee	%	82,9	19,0	0,0	4,7	7,0	0,0	0,0	0,0
		N	22	5	0	1	2	0	0	0

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
	Specialist/ white-collar worker	%	75,9	33,9	1,6	2,2	4,5	0,0	0,0	1,6
		N	60	27	1	2	4	0	0	1
	Top or middle level manager	%	79,1	35,3	7,5	0,0	0,0	0,0	0,0	0,0
		N	13	6	1	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	65,3	17,6	0,0	0,0	17,2	0,0	0,0	0,0
		N	3	1	0	0	1	0	0	0
	Pupil	%	81,5	0,0	13,7	8,3	0,0	7,6	2,9	0,0
		N	29	0	5	3	0	3	1	0
	Student	%	83,5	5,8	19,0	10,6	2,9	0,0	3,3	0,0
		N	26	2	6	3	1	0	1	0
	Jobless	%	100,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	79,1	12,7	8,2	9,2	0,0	5,0	5,7	3,5
		N	28	4	3	3	0	2	2	1
	2,000-30,000 residents	%	73,6	19,5	4,6	0,0	12,4	3,3	0,0	0,0
		N	20	5	1	0	3	1	0	0
	30,000-190,000 residents	%	78,1	8,6	4,3	0,0	9,1	0,0	0,0	0,0
		N	18	2	1	0	2	0	0	0
	More than 190,000 residents	%	80,8	26,7	7,1	5,9	1,6	0,0	0,0	0,0
		N	90	30	8	7	2	0	0	0
County:	Vilniaus	%	76,3	23,9	6,7	8,8	0,0	0,0	0,0	0,0
		N	48	15	4	6	0	0	0	0
	Kauno	%	78,1	29,9	7,6	0,0	4,7	3,5	0,0	0,0
		N	40	15	4	0	2	2	0	0
	Klaipedos	%	84,9	20,5	4,8	4,8	8,3	0,0	0,0	0,0
		N	18	4	1	1	2	0	0	0
	Siauliu	%	85,7	0,0	14,9	0,0	4,6	4,6	0,0	0,0
		N	17	0	3	0	1	1	0	0
	Panevezio	%	90,5	18,9	0,0	9,5	0,0	0,0	9,5	0,0
		N	10	2	0	1	0	0	1	0
	Utenos	%	41,2	58,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Marijampoles	%	74,8	10,0	8,1	18,1	7,0	0,0	8,1	10,0
		N	9	1	1	2	1	0	1	1
	Telsiu	%	71,4	17,7	0,0	0,0	10,9	0,0	0,0	0,0
		N	8	2	0	0	1	0	0	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Total:	%	**79,2**	**21,0**	**6,6**	**5,0**	**3,6**	**1,4**	**1,0**	**0,6**

			To participate in social internet networks (e.g. klase.lt, Facebook, Myspace)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
		N	156	41	13	10	7	3	2	1

2.2.5. Leisure and culture: popularity of the internet

For reading newspapers, news portals, and magazines, the internet is constantly used by 53 %, sometimes (– by 33 %, and never – by 13 % of the respondents. More frequently, the internet is used for this purpose by highest-income, employed residents of big cities and Vilnius and Kaunas Counties. (35 table)

Radio is listened to or television is watched on the internet as follows: constantly – by 29 %, sometimes – by 29 %, never – by 41 % of the respondents. More frequently, the internet is used for this purpose by 15 – 34-year-old respondents of big cities, especially of Vilnius County. (36 table)

For playing games, downloading games, pictures, movies or music, the internet is used as follows: constantly – by 37 %, sometimes – by 27 %, never – by 32 % of the respondents. More frequently, the internet is used for this purpose by males, the youngest (up to 25-year-old), respondents with incomes of up to 600 Litas per family member, unemployed, university and school students, and residents of big cities. (37 table)

For social activities, announcing and searching for information about events, the internet is constantly used by 24 %, occasionally – by 36 %, and never – by 37 %. More frequently, the internet is used for this purpose by highest-income residents of big cities and Vilnius County. (38 table)

Other information related to culture or leisure is constantly searched for by 24 %, occasionally – by 41 %, and never – by 33 % of the respondents. More frequently, the internet is used for this purpose by respondents with university education, specialists, managers, and residents of big cities and Vilnius County. (39 table)

Digitalized cultural heritage is constantly used by 9 %, occasionally – by 14 %, never – by 70 % of the respondents. More frequently, the internet is used for this purpose by residents of big cities and Vilnius County. (40 table)

A correlation analysis showed that the main demographical factors explaining the use of the internet in the fields related to leisure and culture are the age (the younger appreciate 'unserious' activities: games and internet radio), the educational level and incomes ('more serious' activities: search for cultural news, digitalized cultural materials, etc.). (41 table)

2.2.5.1. Leisure and culture: popularity of the internet

Newspapers, magazines and news portals on the internet regularly more frequently are read by residents of the bigger cities.

Less than a half of surveyed in city and village never tried to listen radio on the internet or watch internet TV. Regular users of this service are more in urban area than in the rural areas.

Regular search of other to culture or leisure related information (cultural heritage, exhibitions, performances) is more popular among city residents (32,6%), meanwhile among public internet access users this service is used only by 19,5% respondents.

Respondents of the biggest cities more frequently constantly use internet searching or announcing information.

Table 35. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For reading newspapers, new portals, and magazines on the internet.

			For reading newspapers, new portals, and magazines on the internet			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	15,2	32,3	52,5	0,0
		N	47	100	164	0
	Female	%	11,5	33,5	54,2	0,8
		N	40	116	188	3
Age	15-24 years	%	12,1	38,1	49,4	0,4
		N	25	78	102	1
	25-34 years	%	13,3	37,7	49,0	0,0
		N	18	52	68	0
	35-44 years	%	14,0	24,3	61,1	0,6
		N	20	34	86	1
	45-54 years	%	9,2	34,2	55,6	0,9
		N	10	39	63	1
	55-64 years	%	23,9	19,8	56,3	0,0
		N	11	9	26	0
	65-74 years	%	19,7	29,6	50,6	0,0
		N	3	4	7	0
Income	Up to 600 Litas	%	12,1	44,5	43,5	0,0
		N	16	58	56	0
	601 - 900 Litas	%	20,3	34,0	45,7	0,0
		N	13	23	30	0
	901 – 1,500 Litas	%	13,5	31,7	53,6	1,3
		N	20	47	79	2
	More than 1,500 Litas	%	10,6	26,1	63,4	0,0
		N	16	39	94	0
Education	Primary	%	6,9	73,1	20,0	0,0
		N	1	11	3	0
	Basic	%	13,0	52,6	33,4	1,0
		N	12	47	30	1
	General secondary, special secondary	%	16,3	33,0	50,3	0,4
		N	38	76	116	1
	Further	%	15,6	31,3	52,5	0,7
		N	21	42	70	1
	Higher	%	8,5	21,8	69,7	0,0
		N	16	41	132	0
Employment	Employed	%	13,7	28,8	57,1	0,4
		N	62	131	260	2
	Unemployed	%	12,3	42,2	45,1	0,4
		N	25	85	91	1
Legal status of employer	In public office	%	13,3	24,4	61,7	0,5
		N	21	39	99	1
	In a private establishment	%	13,5	32,2	54,0	0,4
		N	35	83	139	1
	In own company, work for himself/herself	%	16,8	24,6	58,6	0,0
		N	6	9	22	0
Speciality	Blue-collar worker, technical employee	%	19,7	32,4	46,5	1,4
		N	26	42	61	2
	Specialist/ white-collar	%	11,0	27,0	62,0	0,0

			For reading newspapers, new portals, and magazines on the internet			
			Never use	Have used it once or several times	Use constantly	DK/NA
	worker	N	30	73	168	0
	Top or middle level manager	%	14,5	28,8	56,7	0,0
		N	7	14	27	0
	Farmer	%	0,0	31,2	68,8	0,0
		N	0	2	4	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	13,5	27,6	58,9	0,0
		N	2	4	8	0
	Disability pensioner	%	20,7	48,3	31,0	0,0
		N	2	5	3	0
	Housewife, on a child rearing leave	%	12,4	54,7	32,9	0,0
		N	3	12	7	0
	Pupil	%	10,8	48,1	40,1	1,0
		N	10	43	36	1
	Student	%	9,9	34,1	56,1	0,0
		N	5	18	29	0
	Jobless	%	26,6	34,0	39,4	0,0
		N	3	4	5	0
		N	0	0	3	0
Settlement size	Up to 2,000 residents	%	13,5	43,4	43,1	0,0
		N	20	63	62	0
	2,000-30,000 residents	%	11,1	30,8	56,1	2,0
		N	15	43	78	3
	30,000-190,000 residents	%	16,5	46,4	37,2	0,0
		N	18	51	41	0
	More than 190,000 residents	%	12,9	22,7	64,4	0,0
		N	34	60	170	0
County:	Vilniaus	%	13,7	19,1	67,2	0,0
		N	24	33	118	0
	Kauno	%	9,2	27,0	63,0	0,8
		N	11	33	77	1
	Klaipedos	%	19,9	37,1	43,0	0,0
		N	14	26	30	0
	Siauliu	%	4,9	53,5	41,6	0,0
		N	4	43	33	0
	Panevezio	%	17,7	47,3	35,1	0,0
		N	10	27	20	0
	Utenos	%	17,1	40,0	40,4	2,6
		N	6	14	14	1
	Alytaus	%	19,3	38,8	41,9	0,0
		N	7	15	16	0
	Marijampoles	%	18,8	35,5	42,8	2,9
		N	6	11	13	1
	Telsiu	%	10,7	50,9	38,4	0,0
		N	3	15	11	0
	Taurages	%	9,0	0,0	91,0	0,0
		N	2	0	19	0
	Total:	%	**13,3**	**32,9**	**53,4**	**0,4**
		N	**87**	**217**	**351**	**3**

Table 36. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For listening to the internet radio or watching the internet television.

			For listening to the internet radio or watching the internet television			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	36,7	29,9	32,2	1,2
		N	114	93	100	4
	Female	%	43,9	27,6	25,6	2,9
		N	152	95	89	10
Age	15-24 years	%	23,9	34,7	41,4	0,0
		N	49	71	85	0
	25-34 years	%	39,5	31,9	25,4	3,1
		N	55	44	35	4
	35-44 years	%	51,0	23,8	23,7	1,4
		N	71	33	33	2
	45-54 years	%	52,1	24,7	18,4	4,8
		N	59	28	21	5
	55-64 years	%	50,8	22,6	22,2	4,4
		N	24	11	10	2
	65-74 years	%	60,5	9,9	29,6	0,0
		N	8	1	4	0
Income	Up to 600 Litas	%	39,6	33,9	26,5	0,0
		N	51	44	34	0
	601 - 900 Litas	%	47,2	30,2	22,6	0,0
		N	31	20	15	0
	901 – 1,500 Litas	%	47,9	18,6	28,9	4,7
		N	71	27	43	7
	More than 1,500 Litas	%	36,1	30,9	30,0	3,0
		N	54	46	44	4
Education	Primary	%	27,7	58,5	13,8	0,0
		N	4	8	2	0
	Basic	%	34,1	27,7	38,2	0,0
		N	30	25	34	0
	General secondary, special secondary	%	38,9	32,9	26,7	1,5
		N	90	76	62	4
	Further	%	48,1	26,0	24,5	1,4
		N	64	35	33	2
	Higher	%	41,0	23,7	30,9	4,4
		N	78	45	59	8
Employment	Employed	%	43,4	26,2	27,3	3,0
		N	198	119	125	14
	Unemployed	%	33,8	34,3	31,9	0,0
		N	68	69	64	0
Legal status of employer	In public office	%	42,9	27,4	24,2	5,5
		N	69	44	39	9
	In a private establishment	%	43,2	25,8	29,1	1,9
		N	112	67	75	5
	In own company, work for himself/herself	%	47,2	23,9	29,0	0,0
		N	18	9	11	0
Speciality	Blue-collar worker, technical employee	%	47,7	23,6	27,3	1,4
		N	62	31	36	2
	Specialist/ white-collar worker	%	42,2	26,0	28,4	3,4
		N	115	71	77	9
	Top or middle level	%	38,0	35,5	20,7	5,8

			For listening to the internet radio or watching the internet television			
			Never use	Have used it once or several times	Use constantly	DK/NA
	manager	N	18	17	10	3
	Farmer	%	47,9	16,7	35,3	0,0
		N	3	1	2	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	49,0	10,5	40,5	0,0
		N	6	1	5	0
	Disability pensioner	%	58,9	31,0	10,0	0,0
		N	6	3	1	0
	Housewife, on a child rearing leave	%	49,3	29,8	20,9	0,0
		N	11	7	5	0
	Pupil	%	22,2	36,4	41,5	0,0
		N	20	33	37	0
	Student	%	31,9	40,1	28,0	0,0
		N	16	21	14	0
	Jobless	%	70,1	23,1	6,8	0,0
		N	9	3	1	0
Settlement size	Up to 2,000 residents	%	47,4	26,9	21,2	4,5
		N	69	39	31	7
	2,000-30,000 residents	%	44,4	23,7	29,8	2,1
		N	62	33	41	3
	30,000-190,000 residents	%	45,2	37,1	17,7	0,0
		N	50	41	20	0
	More than 190,000 residents	%	32,6	28,8	37,0	1,6
		N	86	76	97	4
County:	Vilniaus	%	35,1	17,0	46,5	1,4
		N	62	30	81	2
	Kauno	%	42,5	34,7	20,9	2,0
		N	52	42	25	2
	Klaipedos	%	42,3	36,1	19,5	2,1
		N	29	25	13	1
	Siauliu	%	42,0	33,1	25,0	0,0
		N	34	26	20	0
	Panevezio	%	45,1	29,4	25,5	0,0
		N	26	17	15	0
	Utenos	%	36,2	33,1	14,8	15,9
		N	13	12	5	6
	Alytaus	%	59,4	25,9	12,1	2,6
		N	23	10	5	1
	Marijampoles	%	47,7	23,5	25,9	2,9
		N	14	7	8	1
	Telsiu	%	33,8	46,9	19,3	0,0
		N	10	14	6	0
	Taurages	%	21,2	27,8	51,1	0,0
		N	4	6	11	0
	Total:	%	**40,5**	**28,7**	**28,7**	**2,1**
		N	**266**	**189**	**189**	**14**

Table 37. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For playing games and downloading games, pictures, movies, and music.

			For playing games and downloading games, pictures, movies, and music			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	23,4	27,8	46,1	2,7
		N	73	87	144	8
	Female	%	39,7	26,5	28,6	5,3
		N	137	92	99	18
Age	15-24 years	%	10,8	24,4	64,0	0,9
		N	22	50	132	2
	25-34 years	%	28,2	33,7	33,0	5,1
		N	39	47	46	7
	35-44 years	%	39,5	35,0	21,8	3,6
		N	55	49	31	5
	45-54 years	%	49,4	19,0	22,9	8,6
		N	56	22	26	10
	55-64 years	%	64,8	15,7	13,0	6,5
		N	30	7	6	3
	65-74 years	%	55,9	25,0	19,1	0,0
		N	8	3	3	0
Income	Up to 600 Litas	%	20,3	26,2	51,1	2,5
		N	26	34	66	3
	601 - 900 Litas	%	45,8	27,0	23,9	3,2
		N	30	18	16	2
	901 – 1,500 Litas	%	35,4	24,5	31,7	8,4
		N	52	36	47	12
	More than 1,500 Litas	%	31,4	32,7	32,2	3,7
		N	46	48	48	6
Education	Primary	%	6,9	18,5	74,6	0,0
		N	1	3	11	0
	Basic	%	17,1	26,5	54,4	2,0
		N	15	24	48	2
	General secondary, special secondary	%	24,7	29,5	43,7	2,1
		N	57	68	101	5
	Further	%	47,0	26,5	19,9	6,6
		N	63	35	27	9
	Higher	%	39,2	25,5	29,4	5,9
		N	74	48	56	11
Employment	Employed	%	37,1	28,7	29,3	4,9
		N	169	131	134	22
	Unemployed	%	20,5	23,4	53,9	2,2
		N	41	47	109	4
Legal status of employer	In public office	%	44,8	27,5	19,5	8,2
		N	72	44	31	13
	In a private establishment	%	32,6	29,4	35,0	3,0
		N	84	76	90	8
	In own company, work for himself/herself	%	35,0	29,4	32,2	3,3
		N	13	11	12	1
Speciality	Blue-collar worker, technical employee	%	33,5	27,6	34,1	4,9
		N	44	36	45	6
	Specialist/ white-collar worker	%	38,2	30,3	26,7	4,9
		N	104	82	72	13
	Top or middle level	%	41,6	22,8	32,9	2,8

			For playing games and downloading games, pictures, movies, and music			
			Never use	Have used it once or several times	Use constantly	DK/NA
	manager	N	20	11	16	1
	Farmer	%	31,2	31,5	16,7	20,6
		N	2	2	1	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	49,0	21,0	30,0	0,0
		N	6	3	4	0
	Disability pensioner	%	68,3	31,7	0,0	0,0
		N	6	3	0	0
	Housewife, on a child rearing leave	%	48,9	18,7	21,2	11,2
		N	11	4	5	2
	Pupil	%	7,5	20,8	70,7	1,0
		N	7	19	63	1
	Student	%	11,6	24,8	63,6	0,0
		N	6	13	33	0
	Jobless	%	38,4	37,6	15,4	8,6
		N	5	5	2	1
Settlement size	Up to 2,000 residents	%	33,0	29,1	29,7	8,1
		N	48	42	43	12
	2,000-30,000 residents	%	29,8	27,9	36,5	5,8
		N	41	39	51	8
	30,000-190,000 residents	%	45,8	24,9	27,0	2,3
		N	51	28	30	3
	More than 190,000 residents	%	26,7	26,5	45,1	1,6
		N	71	70	119	4
County:	Vilniaus	%	25,1	13,6	58,9	2,5
		N	44	24	103	4
	Kauno	%	35,8	35,6	25,5	3,1
		N	44	43	31	4
	Klaipedos	%	34,3	38,6	25,5	1,6
		N	24	27	18	1
	Siauliu	%	20,5	42,7	33,6	3,2
		N	16	34	27	3
	Panevezio	%	38,5	21,1	37,8	2,5
		N	22	12	22	1
	Utenos	%	38,0	16,7	32,6	12,7
		N	13	6	11	4
	Alytaus	%	47,1	29,1	15,0	8,8
		N	18	11	6	3
	Marijampoles	%	45,3	21,3	18,8	14,6
		N	14	6	6	4
	Telsiu	%	33,6	25,1	41,3	0,0
		N	10	7	12	0
	Taurages	%	26,8	34,0	33,4	5,9
		N	6	7	7	1
	Total:	%	**32,0**	**27,1**	**36,9**	**4,1**
		N	**210**	**178**	**242**	**27**

Table 38. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For social activities as well as for publishing and searching for information about events.

			For social activities as well as for publishing and searching for information about events			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	41,3	34,0	21,9	2,8
		N	129	106	68	9
	Female	%	33,2	37,7	26,7	2,5
		N	115	130	92	9
Age	15-24 years	%	29,5	36,6	31,2	2,8
		N	61	75	64	6
	25-34 years	%	44,7	35,8	18,5	1,0
		N	62	49	26	1
	35-44 years	%	36,3	35,7	24,4	3,6
		N	51	50	34	5
	45-54 years	%	39,6	36,9	20,5	3,0
		N	45	42	23	3
	55-64 years	%	41,7	34,8	21,1	2,4
		N	19	16	10	1
	65-74 years	%	44,1	25,6	25,0	5,3
		N	6	4	3	1
Income	Up to 600 Litas	%	31,5	39,2	26,4	3,0
		N	41	51	34	4
	601 - 900 Litas	%	44,2	35,0	16,6	4,1
		N	29	23	11	3
	901 – 1,500 Litas	%	35,2	30,2	29,7	4,9
		N	52	45	44	7
	More than 1,500 Litas	%	20,3	47,5	30,6	1,7
		N	30	70	45	2
Education	Primary	%	40,0	32,3	20,8	6,9
		N	6	5	3	1
	Basic	%	41,4	35,3	21,3	2,0
		N	37	31	19	2
	General secondary, special secondary	%	39,3	37,4	19,7	3,6
		N	91	86	46	8
	Further	%	41,3	29,3	28,0	1,4
		N	55	39	37	2
	Higher	%	28,9	39,4	29,3	2,4
		N	55	75	56	5
Employment	Employed	%	38,7	36,2	23,0	2,1
		N	176	165	105	10
	Unemployed	%	33,3	35,3	27,6	3,8
		N	67	71	56	8
Legal status of employer	In public office	%	40,4	37,3	18,4	4,0
		N	65	60	29	6
	In a private establishment	%	37,1	37,6	24,0	1,3
		N	96	97	62	3
	In own company, work for himself/herself	%	42,1	22,0	35,9	0,0
		N	16	8	13	0
Speciality	Blue-collar worker, technical employee	%	48,1	33,1	16,6	2,2
		N	63	43	22	3
	Specialist/ white-collar worker	%	34,7	37,3	25,4	2,5
		N	94	101	69	7
	Top or middle level	%	36,0	38,9	25,1	0,0

			For social activities as well as for publishing and searching for information about events			
			Never use	Have used it once or several times	Use constantly	DK/NA
	manager	N	17	19	12	0
	Farmer	%	31,2	31,5	37,3	0,0
		N	2	2	2	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	51,6	20,2	22,7	5,6
		N	7	3	3	1
	Disability pensioner	%	41,1	47,1	11,8	0,0
		N	4	4	1	0
	Housewife, on a child rearing leave	%	42,8	33,1	20,1	4,1
		N	9	7	4	1
	Pupil	%	32,0	40,1	24,7	3,2
		N	29	36	22	3
	Student	%	20,2	33,0	45,0	1,7
		N	10	17	23	1
	Jobless	%	61,7	23,1	6,7	8,6
		N	8	3	1	1
Settlement size	Up to 2,000 residents	%	44,6	29,4	21,8	4,2
		N	64	43	32	6
	2,000-30,000 residents	%	35,6	38,8	19,1	6,6
		N	49	54	26	9
	30,000-190,000 residents	%	35,7	47,4	16,1	0,8
		N	40	52	18	1
	More than 190,000 residents	%	34,2	33,2	32,1	0,5
		N	90	87	85	1
County:	Vilniaus	%	38,5	19,6	40,3	1,6
		N	67	34	71	3
	Kauno	%	25,9	52,3	19,2	2,6
		N	32	64	23	3
	Klaipedos	%	46,0	34,0	18,7	1,3
		N	32	24	13	1
	Siauliu	%	35,5	39,2	24,0	1,4
		N	28	31	19	1
	Panevezio	%	43,8	32,5	23,8	0,0
		N	25	19	14	0
	Utenos	%	33,7	46,7	2,7	16,8
		N	12	16	1	6
	Alytaus	%	28,8	50,9	17,7	2,6
		N	11	20	7	1
	Marijampoles	%	54,3	22,2	20,6	2,9
		N	16	7	6	1
	Telsiu	%	40,4	53,5	3,0	3,0
		N	12	16	1	1
	Taurages	%	38,4	29,8	27,5	4,2
		N	8	6	6	1
	Total:	%	**37,0**	**35,9**	**24,4**	**2,7**
		N	**243**	**236**	**160**	**17**

Table 39. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances).

			For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances)			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	38,3	37,0	21,0	3,7
		N	119	115	65	11
	Female	%	27,2	44,1	26,9	1,7
		N	94	153	93	6
Age	15-24 years	%	28,2	42,6	27,8	1,4
		N	58	88	57	3
	25-34 years	%	35,4	44,2	19,4	1,0
		N	49	61	27	1
	35-44 years	%	31,5	39,9	24,8	3,8
		N	44	56	35	5
	45-54 years	%	36,3	38,7	20,8	4,2
		N	41	44	24	5
	55-64 years	%	32,8	34,4	28,0	4,8
		N	15	16	13	2
	65-74 years	%	44,7	25,6	24,4	5,3
		N	6	4	3	1
Income	Up to 600 Litas	%	33,7	43,5	20,5	2,3
		N	44	56	27	3
	601 - 900 Litas	%	39,0	38,8	19,1	3,0
		N	26	26	13	2
	901 – 1,500 Litas	%	30,2	38,2	26,3	5,3
		N	45	57	39	8
	More than 1,500 Litas	%	22,1	39,0	36,4	2,4
		N	33	58	54	4
Education	Primary	%	54,6	31,6	13,8	0,0
		N	8	5	2	0
	Basic	%	42,7	40,2	16,2	1,0
		N	38	36	14	1
	General secondary, special secondary	%	36,9	38,6	20,3	4,1
		N	85	89	47	10
	Further	%	32,1	40,8	25,6	1,4
		N	43	54	34	2
	Higher	%	20,8	44,3	32,2	2,6
		N	39	84	61	5
Employment	Employed	%	32,2	40,7	24,4	2,7
		N	147	185	111	13
	Unemployed	%	33,1	40,9	23,6	2,4
		N	67	82	48	5
Legal status of employer	In public office	%	30,8	42,2	22,6	4,3
		N	49	68	36	7
	In a private establishment	%	32,8	41,2	23,8	2,2
		N	85	106	61	6
	In own company, work for himself/herself	%	33,8	30,7	35,5	0,0
		N	13	11	13	0
Speciality	Blue-collar worker, technical employee	%	43,2	38,4	15,4	3,1
		N	57	50	20	4
	Specialist/ white-collar worker	%	29,0	39,8	28,0	3,1
		N	79	108	76	8

			For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances)			
			Never use	Have used it once or several times	Use constantly	DK/NA
	Top or middle level manager	%	24,2	47,1	28,8	0,0
		N	12	22	14	0
	Farmer	%	0,0	79,4	20,6	0,0
		N	0	5	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	46,7	20,2	27,6	5,6
		N	6	3	4	1
	Disability pensioner	%	58,3	29,9	11,8	0,0
		N	6	3	1	0
	Housewife, on a child rearing leave	%	51,8	27,9	16,2	4,1
		N	11	6	4	1
	Pupil	%	33,2	45,6	20,1	1,1
		N	30	41	18	1
	Student	%	11,6	48,5	39,9	0,0
		N	6	25	21	0
	Jobless	%	61,7	23,1	6,7	8,6
		N	8	3	1	1
Settlement size	Up to 2,000 residents	%	38,2	38,8	19,5	3,5
		N	55	56	28	5
	2,000-30,000 residents	%	37,4	38,2	19,0	5,4
		N	52	53	26	7
	30,000-190,000 residents	%	40,1	41,4	16,6	2,0
		N	44	46	18	2
	More than 190,000 residents	%	23,6	42,9	32,6	1,0
		N	62	113	86	3
County:	Vilniaus	%	25,6	31,2	41,0	2,2
		N	45	55	72	4
	Kauno	%	23,5	55,0	19,8	1,7
		N	29	67	24	2
	Klaipedos	%	34,5	48,5	17,0	0,0
		N	24	34	12	0
	Siauliu	%	34,9	44,6	19,1	1,4
		N	28	36	15	1
	Panevezio	%	48,1	32,5	17,1	2,3
		N	28	19	10	1
	Utenos	%	34,1	46,0	7,7	12,2
		N	12	16	3	4
	Alytaus	%	43,6	31,3	17,7	7,4
		N	17	12	7	3
	Marijampoles	%	40,1	33,9	23,0	2,9
		N	12	10	7	1
	Telsiu	%	42,0	39,5	15,5	3,0
		N	12	12	5	1
	Taurages	%	36,4	40,3	23,4	0,0
		N	8	8	5	0
	Total:	%	**32,5**	**40,7**	**24,1**	**2,6**
		N	**214**	**268**	**159**	**17**

Table 40. How often do you use a computer with internet access for the following purposes related to leisure and culture? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.).

			For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.)			
			Never use	Have used it once or several times	Use constantly	DK/NA
Gender	Male	%	73,1	11,4	9,1	6,4
		N	228	36	28	20
	Female	%	67,5	16,8	9,3	6,5
		N	234	58	32	23
Age	15-24 years	%	67,4	17,1	10,9	4,5
		N	139	35	22	9
	25-34 years	%	74,8	13,6	8,7	3,0
		N	103	19	12	4
	35-44 years	%	68,9	13,2	9,0	9,0
		N	97	18	13	13
	45-54 years	%	71,4	12,8	7,1	8,6
		N	81	14	8	10
	55-64 years	%	69,3	11,3	8,5	10,9
		N	32	5	4	5
	65-74 years	%	70,4	9,9	9,2	10,5
		N	10	1	1	1
Income	Up to 600 Litas	%	69,9	14,2	8,8	7,1
		N	91	18	11	9
	601 - 900 Litas	%	78,6	11,3	6,3	3,8
		N	52	8	4	2
	901 – 1,500 Litas	%	67,7	13,7	10,6	8,0
		N	100	20	16	12
	More than 1,500 Litas	%	61,3	17,6	13,1	8,1
		N	91	26	19	12
Education	Primary	%	73,8	13,1	6,9	6,2
		N	11	2	1	1
	Basic	%	76,8	13,8	5,1	4,3
		N	68	12	5	4
	General secondary, special secondary	%	74,5	11,6	6,2	7,7
		N	172	27	14	18
	Further	%	68,4	16,5	10,4	4,8
		N	91	22	14	6
	Higher	%	62,7	16,1	14,0	7,2
		N	119	31	27	14
Employment	Employed	%	71,0	14,2	8,1	6,7
		N	324	65	37	31
	Unemployed	%	68,2	14,3	11,7	5,8
		N	138	29	24	12
Legal status of employer	In public office	%	70,1	15,6	4,1	10,2
		N	112	25	7	16
	In a private establishment	%	72,1	14,1	9,1	4,7
		N	186	36	23	12
	In own company, work for himself/herself	%	67,4	9,0	17,9	5,7
		N	25	3	7	2
Speciality	Blue-collar worker, technical employee	%	81,2	7,1	3,5	8,2
		N	106	9	5	11
	Specialist/ white-collar worker	%	66,4	17,1	9,9	6,5
		N	180	46	27	18
	Top or middle level manager	%	70,2	14,0	11,2	4,6
		N	34	7	5	2

			For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.)			
			Never use	Have used it once or several times	Use constantly	DK/NA
	Farmer	%	62,7	37,3	0,0	0,0
		N	4	2	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	59,5	4,9	17,1	18,5
		N	8	1	2	2
	Disability pensioner	%	69,0	21,9	0,0	9,2
		N	7	2	0	1
	Housewife, on a child rearing leave	%	83,8	4,0	8,1	4,1
		N	18	1	2	1
	Pupil	%	71,5	17,1	7,2	4,2
		N	64	15	6	4
	Student	%	50,2	19,4	25,3	5,2
		N	26	10	13	3
	Jobless	%	91,4	0,0	0,0	8,6
		N	12	0	0	1
Settlement size	Up to 2,000 residents	%	73,5	12,2	2,8	11,4
		N	106	18	4	16
	2,000-30,000 residents	%	70,1	17,5	6,5	5,9
		N	97	24	9	8
	30,000-190,000 residents	%	80,0	11,6	4,8	3,6
		N	89	13	5	4
	More than 190,000 residents	%	64,2	14,7	15,9	5,2
		N	169	39	42	14
County:	Vilniaus	%	62,0	10,2	24,5	3,4
		N	109	18	43	6
	Kauno	%	63,0	22,6	3,5	10,9
		N	77	28	4	13
	Klaipedos	%	84,6	14,0	1,4	0,0
		N	59	10	1	0
	Siauliu	%	76,3	15,8	5,4	2,5
		N	61	13	4	2
	Panevezio	%	74,4	16,7	4,8	4,1
		N	43	10	3	2
	Utenos	%	68,7	9,2	3,2	18,8
		N	24	3	1	7
	Alytaus	%	68,8	9,5	2,5	19,3
		N	27	4	1	7
	Marijampoles	%	76,2	6,2	10,5	7,1
		N	23	2	3	2
	Telsiu	%	78,7	18,3	0,0	3,0
		N	23	5	0	1
	Taurages	%	81,5	10,1	0,0	8,4
		N	17	2	0	2
	Total:	%	**70,2**	**14,2**	**9,2**	**6,4**
		N	**461**	**94**	**60**	**42**

Table 41. Leisure and culture. Correlation analysis.

		To read newspapers, news portals, magazines on the Internet	To listen to the Internet radio or watch the Internet television	To play or download games, pictures, films or music	To advertise or look for the communal activity, information on events	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).
Age	**Coefficient**	0,058	-,242(**)	-,450(**)	-,080(*)	-0,035	-0,047
	p	0,146	0,000	0,000	0,047	0,384	0,251
	N	630	621	609	616	617	592
Income	**Coefficient**	,130(**)	0,007	-,137(**)	,096(*)	,141(**)	0,085
	p	0,005	0,872	0,003	0,039	0,002	0,074
	N	473	465	454	459	460	441
Education	**Coefficient**	,203(**)	-0,070	-,265(**)	,100(*)	,178(**)	,112(**)
	p	0,000	0,083	0,000	0,013	0,000	0,006
	N	630	621	609	616	617	592
Settlement size	**Coefficient**	,105(**)	,128(**)	,090(*)	,100(*)	,148(**)	,139(**)
	p	0,008	0,001	0,026	0,013	0,000	0,001
	N	630	621	609	616	617	592
How often do you use internet?	**Coefficient**	-,339(**)	-,278(**)	-,264(**)	-,232(**)	-,291(**)	-,185(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000
	N	626	617	605	612	613	588
How often do you use internet in the library?	**Coefficient**	-0,061	-,207(**)	-,163(**)	-,216(**)	-,148(**)	-,221(**)
	p	0,129	0,000	0,000	0,000	0,000	0,000
	N	620	611	599	606	607	582
Rate your computer literacy (skills to use computer)	**Coefficient**	,189(**)	,277(**)	,270(**)	,166(**)	,242(**)	,198(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000
	N	624	615	604	610	611	587

2.2.6. Leisure and culture: places of use

For reading newspapers, news portals, and magazines, the internet is used most of all at home – 80 %, and at work – 24 %. In libraries, this service is used by 10 % of the respondents. At home, the internet is used for this purpose more frequently by males and the youngest (15 – 24 years). At work, it is used by 25 – 64 year-olds, average and higher-income, higher-educated respondents, respondents of big cities, specialists and managers. (42 table)

Internet radio is listened to or internet television is watched most of all at home – 83 %, and at work – 11 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger (15 – 44 years) respondents and respondents of Kaunas, Klaipėda, and Šiauliai Counties. (43 table)

For playing games, downloading games, pictures, movies or music, the internet is used most of all at home – 83 %, and at work – 11 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by respondents of Kaunas, Klaipėda, and Šiauliai Counties. At work – by higher-educated respondents and specialists. (44 table)

For social activities and announcing information about events, the internet is used most of all at home – 76 %, and at work – 22 %. In libraries, this service is used by 10 % of the respondents. At home, the internet is used for this purpose more frequently by respondents 15 – 54-year-old, lower-educated respondents. At work – by females, 25 – 64-year-old, average and higher-income, and higher-educated respondents. (45 table)

Other information related to culture or leisure is searched for most of all at home – 76 %, and at work – 20 %. In libraries, this service is used by 7 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24-year-old) respondents. At work – by females, 25 – 64-year-old, average and higher-income, and higher-educated respondents. (46 table)

Digitalized cultural heritage is used most of all at home – 71 %, and at work – 23 %. In libraries, this service is used by 11 % of the respondents. At home, the internet is used for this purpose more frequently by 35 – 44-year-old respondents. (47 table)

2.2.6.1. Leisure and culture: places of use in urban and rural area

Both city and countryside area internet users most frequently read newspapers, magazines and news portals at home. For this purpose libraries more frequently are visited by countryside area residents (19,2%), meanwhile residents of the biggest cities (over 190 000) internet press read at work.

Table 42. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For reading newspapers, new portals, and magazines on the internet.

			For reading newspapers, new portals, and magazines on the internet							
			At home	At workplace	At the library	At the education institution (school, university...)	Elsewhere	DK/NA	At the public access not in the library	At the internet cafes
Gender	Male	%	83,9	18,7	7,6	4,0	2,8	1,7	0,8	0,8
		N	222	49	20	10	7	4	2	2
	Female	%	75,8	27,6	12,1	4,1	3,4	0,8	0,5	0,3
		N	230	84	37	12	10	2	2	1
Age	15-24 years	%	87,5	6,6	11,4	11,4	3,1	1,1	1,1	1,1
		N	158	12	21	20	6	2	2	2
	25-34 years	%	72,5	33,7	8,1	2,1	3,4	2,2	1,0	1,0
		N	87	40	10	2	4	3	1	1
	35-44 years	%	83,5	27,1	5,7	0,0	2,6	1,9	0,0	0,0
		N	100	32	7	0	3	2	0	0
	45-54 years	%	77,8	31,8	11,9	0,0	2,3	0,0	0,0	0,0
		N	79	32	12	0	2	0	0	0
	55-64 years	%	70,1	39,4	5,4	0,0	5,4	0,0	0,0	0,0
		N	25	14	2	0	2	0	0	0
	65-74 years	%	30,3	19,7	50,8	0,0	5,7	0,0	6,6	0,0
		N	3	2	6	0	1	0	1	0
Income	Up to 600 Litas	%	85,6	2,3	14,4	12,5	3,2	0,8	0,8	0,8
		N	97	3	16	14	4	1	1	1
	601 - 900 Litas	%	73,0	10,3	14,5	3,6	11,7	0,0	3,3	1,9
		N	39	5	8	2	6	0	2	1
	901 – 1,500 Litas	%	73,1	36,4	9,9	0,7	0,8	2,6	0,0	0,0
		N	92	46	13	1	1	3	0	0
	More than 1,500 Litas	%	80,8	35,6	7,2	0,9	2,7	1,1	0,9	0,9
		N	107	47	10	1	4	1	1	1
Education	Primary	%	86,8	0,0	6,6	0,0	6,6	0,0	0,0	0,0
		N	12	0	1	0	1	0	0	0
	Basic	%	83,7	1,6	8,9	13,5	7,0	2,5	1,2	0,0
		N	64	1	7	10	5	2	1	0
	General secondary, special secondary	%	84,5	15,3	11,3	4,9	1,2	0,0	0,0	0,5
		N	163	29	22	9	2	0	0	1
	Further	%	75,1	23,0	9,3	1,7	6,1	1,1	2,0	2,0
		N	84	26	10	2	7	1	2	2
	Higher	%	74,6	44,2	9,7	0,7	1,4	2,1	0,4	0,0
		N	129	77	17	1	2	4	1	0
Employment	Employed	%	77,4	33,1	7,9	0,5	2,5	1,5	0,3	0,3
		N	303	129	31	2	10	6	1	1
	Unemployed	%	84,4	2,1	14,7	11,8	4,5	0,5	1,5	1,1
		N	149	4	26	21	8	1	3	2
Legal status of employer	In public office	%	72,6	41,1	12,2	0,0	2,1	2,7	0,9	0,9
		N	100	57	17	0	3	4	1	1
	In a private establishment	%	80,4	30,1	5,9	1,0	1,4	0,0	0,0	0,0
		N	179	67	13	2	3	0	0	0
	In own company, work for himself/herself	%	77,0	18,8	3,3	0,0	11,8	6,8	0,0	0,0
		N	24	6	1	0	4	2	0	0
Speciality	Blue-collar	%	83,2	16,0	5,4	0,0	3,1	1,0	0,0	0,0

			For reading newspapers, new portals, and magazines on the internet							
			At home	At workplace	At the library	At the education institution (school, university...)	Elsewhere	DK/NA	At the public access not in the library	At the internet cafes
	worker, technical employee	N	86	16	6	0	3	1	0	0
	Specialist/ white-collar worker	%	73,5	38,8	10,0	0,9	2,1	2,0	0,5	0,5
		N	177	94	24	2	5	5	1	1
	Top or middle level manager	%	82,5	47,0	2,5	0,0	3,5	0,0	0,0	0,0
		N	34	19	1	0	1	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	55,2	0,0	39,1	0,0	5,7	0,0	6,5	0,0
		N	6	0	4	0	1	0	1	0
	Disability pensioner	%	100,0	0,0	13,4	0,0	0,0	0,0	0,0	0,0
		N	8	0	1	0	0	0	0	0
	Housewife, on a child rearing leave	%	75,7	4,7	12,2	0,0	12,2	0,0	0,0	0,0
		N	14	1	2	0	2	0	0	0
	Pupil	%	85,6	0,0	12,1	13,1	3,4	1,1	1,1	0,0
		N	67	0	10	10	3	1	1	0
	Student	%	93,0	6,0	14,6	22,5	2,2	0,0	2,2	4,1
		N	43	3	7	10	1	0	1	2
	Jobless	%	67,7	0,0	18,4	0,0	14,0	0,0	0,0	0,0
		N	7	0	2	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	73,8	19,5	19,2	7,6	5,3	0,8	2,4	1,8
		N	92	24	24	9	7	1	3	2
	2,000-30,000 residents	%	78,8	24,1	8,9	1,5	4,3	0,0	0,0	0,0
		N	95	29	11	2	5	0	0	0
	30,000-190,000 residents	%	89,3	13,6	3,5	3,4	2,7	1,3	1,0	0,0
		N	83	13	3	3	3	1	1	0
	More than 190,000 residents	%	79,2	29,2	8,2	3,7	1,5	2,0	0,0	0,4
		N	182	67	19	9	3	5	0	1
County:	Vilniaus	%	75,0	29,7	10,2	2,0	0,0	1,3	0,0	0,0
		N	113	45	15	3	0	2	0	0
	Kauno	%	83,7	24,5	5,9	5,1	2,9	1,0	0,0	0,0
		N	92	27	6	6	3	1	0	0
	Klaipedos	%	86,2	28,6	2,9	6,4	3,5	2,6	0,0	1,6
		N	48	16	2	4	2	1	0	1
	Siauliu	%	87,6	11,2	9,2	2,3	5,4	0,0	0,0	0,0
		N	67	8	7	2	4	0	0	0
	Panevezio	%	71,3	20,7	16,4	12,9	8,5	0,0	1,9	0,0
		N	34	10	8	6	4	0	1	0
	Utenos	%	72,8	30,1	11,9	0,0	0,0	0,0	0,0	0,0
		N	20	8	3	0	0	0	0	0
	Alytaus	%	78,2	16,7	15,1	0,0	3,6	0,0	0,0	0,0
		N	24	5	5	0	1	0	0	0
	Marijampoles	%	71,7	14,0	13,4	12,4	10,0	0,0	9,6	9,6
		N	17	3	3	3	2	0	2	2
	Telsiu	%	81,4	3,9	2,8	0,0	3,4	8,5	2,8	0,0
		N	21	1	1	0	1	2	1	0
	Taurages	%	80,5	48,4	34,5	0,0	0,0	0,0	0,0	0,0

			For reading newspapers, new portals, and magazines on the internet							
			At home	At workplace	At the library	At the education institution (school, university...)	Elsewhere	DK/NA	At the public access not in the library	At the internet cafes
		N	15	9	7	0	0	0	0	0
	Total:	%	79,6	23,5	10,0	4,0	3,1	1,2	0,7	0,6
		N	452	133	57	23	18	7	4	3

Table 43. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For listening to the internet radio or watching the internet television.

			For listening to the internet radio or watching the internet television							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
Gender	Male	%	86,6	8,1	6,0	1,9	1,2	1,6	1,2	0,6
		N	167	16	12	4	2	3	2	1
	Female	%	81,7	13,7	5,3	2,8	3,5	1,5	0,0	0,0
		N	151	25	10	5	6	3	0	0
Age	15-24 years	%	86,5	3,4	4,8	3,0	3,4	3,6	0,6	0,0
		N	136	5	7	5	5	6	1	0
	25-34 years	%	84,4	15,6	3,4	1,8	1,6	0,0	1,6	1,6
		N	67	12	3	1	1	0	1	1
	35-44 years	%	85,6	12,0	6,0	1,7	1,7	0,0	0,0	0,0
		N	57	8	4	1	1	0	0	0
	45-54 years	%	80,7	16,6	5,5	2,1	2,1	0,0	0,0	0,0
		N	39	8	3	1	1	0	0	0
	55-64 years	%	85,5	34,3	5,4	0,0	0,0	0,0	0,0	0,0
		N	18	7	1	0	0	0	0	0
	65-74 years	%	25,0	0,0	63,3	11,7	0,0	0,0	0,0	0,0
		N	1	0	3	1	0	0	0	0
Income	Up to 600 Litas	%	88,1	3,4	2,4	2,4	4,9	2,6	0,0	0,0
		N	69	3	2	2	4	2	0	0
	601 - 900 Litas	%	70,9	9,0	7,8	10,1	5,1	0,0	2,9	0,0
		N	25	3	3	4	2	0	1	0
	901 – 1,500 Litas	%	84,4	12,2	6,1	0,0	1,4	0,0	0,0	0,0
		N	59	9	4	0	1	0	0	0
	More than 1,500 Litas	%	83,9	15,2	6,6	2,8	0,0	0,0	1,4	1,4
		N	76	14	6	3	0	0	1	1
Education	Primary	%	83,0	0,0	0,0	8,5	8,5	0,0	0,0	0,0
		N	9	0	0	1	1	0	0	0
	Basic	%	85,7	0,0	1,5	3,2	4,6	6,5	0,0	0,0
		N	50	0	1	2	3	4	0	0
	General secondary, special secondary	%	85,1	7,9	8,9	0,6	1,4	0,7	0,9	0,0
		N	117	11	12	1	2	1	1	0
	Further	%	77,6	20,6	6,4	5,6	1,8	1,3	1,5	1,8
		N	52	14	4	4	1	1	1	1
	Higher	%	86,6	15,6	3,8	1,4	1,9	0,0	0,0	0,0
		N	90	16	4	1	2	0	0	0
Employment	Employed	%	84,3	16,0	5,0	1,8	1,3	0,0	0,5	0,5
		N	206	39	12	4	3	0	1	1

			For listening to the internet radio or watching the internet television							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
	Unemployed	%	84,1	1,3	7,0	3,3	4,2	4,3	0,8	0,0
		N	112	2	9	4	6	6	1	0
Legal status of employer	In public office	%	87,0	15,3	3,7	1,2	2,7	0,0	0,0	1,5
		N	72	13	3	1	2	0	0	1
	In a private establishment	%	84,0	15,3	6,4	0,6	0,6	0,0	0,9	0,0
		N	119	22	9	1	1	0	1	0
	In own company, work for himself/herself	%	74,6	24,5	0,0	12,9	0,0	0,0	0,0	0,0
		N	15	5	0	3	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	84,1	10,6	7,3	3,0	0,0	0,0	0,0	0,0
		N	56	7	5	2	0	0	0	0
	Specialist/ white-collar worker	%	86,1	15,5	4,9	0,7	2,1	0,0	0,8	0,8
		N	127	23	7	1	3	0	1	1
	Top or middle level manager	%	73,0	34,0	0,0	5,3	0,0	0,0	0,0	0,0
		N	20	9	0	1	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	49,2	0,0	41,2	9,6	0,0	0,0	0,0	0,0
		N	3	0	3	1	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	83,9	8,1	8,1	0,0	8,1	0,0	0,0	0,0
		N	9	1	1	0	1	0	0	0
	Pupil	%	84,0	0,0	5,4	4,0	3,8	5,4	0,0	0,0
		N	58	0	4	3	3	4	0	0
	Student	%	91,8	2,5	2,8	2,8	2,5	5,4	2,8	0,0
		N	32	1	1	1	1	2	1	0
	Jobless	%	48,6	0,0	22,8	0,0	28,6	0,0	0,0	0,0
		N	2	0	1	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	81,4	3,0	8,8	5,5	0,0	6,9	3,2	1,8
		N	57	2	6	4	0	5	2	1
	2,000-30,000 residents	%	82,8	9,7	4,1	2,7	5,3	0,0	0,0	0,0
		N	61	7	3	2	4	0	0	0
	30,000-190,000 residents	%	86,6	9,2	0,0	2,7	5,0	0,0	0,0	0,0
		N	53	6	0	2	3	0	0	0
	More than 190,000 residents	%	85,1	15,0	7,1	0,8	1,0	0,5	0,0	0,0
		N	148	26	12	1	2	1	0	0
County:	Vilniaus	%	79,2	15,2	11,8	0,0	0,8	0,8	0,0	0,0
		N	88	17	13	0	1	1	0	0
	Kauno	%	89,2	16,7	0,0	3,4	3,0	0,0	0,0	0,0
		N	60	11	0	2	2	0	0	0
	Klaipedos	%	92,5	7,8	0,0	0,0	0,0	2,3	0,0	0,0
		N	36	3	0	0	0	1	0	0
	Siauliu	%	93,5	2,2	2,4	1,9	0,0	1,9	0,0	0,0
		N	43	1	1	1	0	1	0	0
	Panevezio	%	85,8	10,3	2,3	5,2	0,0	6,3	0,0	0,0

			For listening to the internet radio or watching the internet television							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
		N	27	3	1	2	0	2	0	0
	Utenos	%	77,2	6,1	0,0	11,4	5,3	0,0	0,0	0,0
		N	13	1	0	2	1	0	0	0
	Alytaus	%	80,8	6,5	19,5	7,7	0,0	0,0	0,0	0,0
		N	12	1	3	1	0	0	0	0
	Marijampoles	%	50,6	8,4	8,4	6,8	19,0	6,8	15,2	8,4
		N	7	1	1	1	3	1	2	1
	Telsiu	%	82,1	6,9	0,0	0,0	11,0	0,0	0,0	0,0
		N	16	1	0	0	2	0	0	0
	Taurages	%	91,4	5,4	13,9	0,0	0,0	0,0	0,0	0,0
		N	15	1	2	0	0	0	0	0
	Total:	%	**84,2**	**10,8**	**5,7**	**2,4**	**2,3**	**1,5**	**0,6**	**0,3**
		N	**318**	**41**	**21**	**9**	**9**	**6**	**2**	**1**

Table 44. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For playing games and downloading games, pictures, movies, and music.

			For playing games and downloading games, pictures, movies, and music							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
Gender	Male	%	82,1	7,2	6,4	5,4	3,5	2,3	0,4	0,0
		N	189	17	15	12	8	5	1	0
	Female	%	83,0	15,3	4,7	3,1	2,6	1,4	0,0	0,0
		N	158	29	9	6	5	3	0	0
Age	15-24 years	%	86,5	4,5	5,2	4,2	2,6	3,7	0,6	0,0
		N	157	8	9	8	5	7	1	0
	25-34 years	%	78,5	16,3	4,3	5,6	4,3	1,3	0,0	0,0
		N	72	15	4	5	4	1	0	0
	35-44 years	%	81,1	16,1	5,3	3,9	3,9	0,0	0,0	0,0
		N	65	13	4	3	3	0	0	0
	45-54 years	%	81,6	12,1	5,7	2,8	2,8	0,0	0,0	0,0
		N	39	6	3	1	1	0	0	0
	55-64 years	%	84,5	29,7	0,0	8,4	0,0	0,0	0,0	0,0
		N	11	4	0	1	0	0	0	0
	65-74 years	%	43,3	0,0	56,7	0,0	0,0	0,0	0,0	0,0
		N	3	0	3	0	0	0	0	0
Income	Up to 600 Litas	%	85,1	1,8	4,3	3,7	4,0	5,9	1,0	0,0
		N	85	2	4	4	4	6	1	0
	601 - 900 Litas	%	71,4	2,6	8,6	12,9	9,8	0,0	0,0	0,0
		N	24	1	3	4	3	0	0	0
	901 – 1,500 Litas	%	84,3	19,3	4,7	0,0	1,6	0,0	0,0	0,0
		N	70	16	4	0	1	0	0	0
	More than 1,500 Litas	%	79,3	16,0	7,2	7,2	2,3	0,0	0,0	0,0
		N	76	15	7	7	2	0	0	0
Education	Primary	%	86,8	0,0	6,6	6,6	0,0	0,0	0,0	0,0
		N	12	0	1	1	0	0	0	0
	Basic	%	84,9	1,7	1,4	7,3	3,2	4,2	1,4	0,0

			For playing games and downloading games, pictures, movies, and music							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
		N	61	1	1	5	2	3	1	0
	General secondary, special secondary	%	80,3	7,2	7,3	3,8	5,6	2,2	0,0	0,0
		N	136	12	12	6	9	4	0	0
	Further	%	77,0	17,9	9,2	5,2	2,0	0,0	0,0	0,0
		N	48	11	6	3	1	0	0	0
	Higher	%	87,1	20,3	3,7	2,3	0,0	1,2	0,0	0,0
		N	91	21	4	2	0	1	0	0
Employment	Employed	%	81,3	16,6	4,8	4,6	3,1	0,0	0,0	0,0
		N	215	44	13	12	8	0	0	0
	Unemployed	%	84,6	1,1	7,1	3,9	3,2	5,1	0,6	0,0
		N	132	2	11	6	5	8	1	0
Legal status of employer	In public office	%	81,7	17,6	2,3	3,1	3,4	0,0	0,0	0,0
		N	62	13	2	2	3	0	0	0
	In a private establishment	%	81,5	16,2	5,9	3,8	3,3	0,0	0,0	0,0
		N	135	27	10	6	6	0	0	0
	In own company, work for himself/herself	%	78,2	15,6	4,9	15,9	0,0	0,0	0,0	0,0
		N	18	4	1	4	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	75,9	7,7	8,3	9,3	5,8	0,0	0,0	0,0
		N	61	6	7	7	5	0	0	0
	Specialist/ white-collar worker	%	82,8	21,0	3,9	2,2	2,3	0,0	0,0	0,0
		N	128	32	6	3	3	0	0	0
	Top or middle level manager	%	86,2	19,8	0,0	5,4	0,0	0,0	0,0	0,0
		N	23	5	0	1	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	58,8	0,0	41,2	0,0	0,0	0,0	0,0	0,0
		N	4	0	3	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	73,3	10,2	26,7	0,0	0,0	0,0	0,0	0,0
		N	6	1	2	0	0	0	0	0
	Pupil	%	87,5	0,0	4,6	4,5	2,2	3,7	1,2	0,0
		N	72	0	4	4	2	3	1	0
	Student	%	88,8	2,0	4,9	2,2	2,0	10,8	0,0	0,0
		N	41	1	2	1	1	5	0	0
	Jobless	%	48,3	0,0	0,0	19,3	32,3	0,0	0,0	0,0
		N	3	0	0	1	2	0	0	0
Settlement size	Up to 2,000 residents	%	74,2	6,7	7,1	8,3	3,8	3,5	1,2	0,0
		N	63	6	6	7	3	3	1	0
	2,000-30,000 residents	%	80,9	10,8	3,6	6,1	4,9	1,0	0,0	0,0
		N	72	10	3	5	4	1	0	0
	30,000-190,000 residents	%	90,8	3,7	1,7	0,0	5,5	0,0	0,0	0,0
		N	52	2	1	0	3	0	0	0
	More than	%	84,4	14,9	7,2	3,1	1,2	2,1	0,0	0,0

			For playing games and downloading games, pictures, movies, and music							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the internet cafes	At the public access not in the library
	190,000 residents	N	159	28	14	6	2	4	0	0
County:	Vilniaus	%	83,2	15,1	9,9	0,0	0,7	1,7	0,0	0,0
		N	105	19	13	0	1	2	0	0
	Kauno	%	85,6	11,7	2,2	5,7	3,1	2,5	0,0	0,0
		N	64	9	2	4	2	2	0	0
	Klaipedos	%	90,4	14,4	0,0	7,6	0,0	0,0	0,0	0,0
		N	40	6	0	3	0	0	0	0
	Siauliu	%	85,9	1,7	4,2	6,8	1,5	0,0	0,0	0,0
		N	52	1	3	4	1	0	0	0
	Panevezio	%	83,5	6,9	2,9	3,7	0,0	5,9	2,9	0,0
		N	28	2	1	1	0	2	1	0
	Utenos	%	74,6	13,1	5,2	11,0	7,8	0,0	0,0	0,0
		N	13	2	1	2	1	0	0	0
	Alytaus	%	77,6	5,6	16,8	6,6	0,0	0,0	0,0	0,0
		N	13	1	3	1	0	0	0	0
	Marijampoles	%	41,9	10,4	10,4	19,6	19,7	15,8	0,0	0,0
		N	5	1	1	2	2	2	0	0
	Telsiu	%	73,0	5,2	0,0	0,0	21,8	0,0	0,0	0,0
		N	14	1	0	0	4	0	0	0
	Taurages	%	80,7	18,6	7,1	0,0	7,1	0,0	0,0	0,0
		N	11	3	1	0	1	0	0	0
	Total:	%	**82,5**	**10,9**	**5,7**	**4,4**	**3,1**	**1,9**	**0,2**	**0,0**
		N	**347**	**46**	**24**	**18**	**13**	**8**	**1**	**0**

Table 45. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For social activities as well as for publishing and searching for information about events.

			For social activities as well as for publishing and searching for information about events							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
Gender	Male	%	80,2	14,7	8,9	3,2	4,2	2,4	2,6	1,9
		N	140	26	16	5	7	4	4	3
	Female	%	72,3	27,2	10,9	3,6	2,4	2,3	0,6	0,0
		N	161	60	24	8	5	5	1	0
Age	15-24 years	%	82,6	6,5	10,0	7,9	2,7	3,4	1,4	1,4
		N	115	9	14	11	4	5	2	2
	25-34 years	%	74,7	32,1	5,2	3,3	3,3	1,9	5,2	1,7
		N	56	24	4	2	2	1	4	1
	35-44 years	%	74,9	25,7	9,2	0,0	3,7	2,7	0,0	0,0
		N	63	22	8	0	3	2	0	0
	45-54 years	%	72,5	29,0	12,4	0,0	3,1	0,0	0,0	0,0
		N	47	19	8	0	2	0	0	0
	55-64 years	%	70,8	41,4	7,3	0,0	0,0	3,6	0,0	0,0
		N	18	11	2	0	0	1	0	0
	65-74 years	%	9,1	20,8	61,0	0,0	19,5	0,0	0,0	0,0
		N	1	1	4	0	1	0	0	0

			For social activities as well as for publishing and searching for information about events							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
Income	Up to 600 Litas	%	83,2	3,1	14,7	8,8	3,3	2,2	0,0	1,2
		N	71	3	13	7	3	2	0	1
	601 - 900 Litas	%	68,8	17,2	13,8	2,9	7,3	2,9	2,9	2,9
		N	24	6	5	1	3	1	1	1
	901 – 1,500 Litas	%	75,4	34,6	8,2	0,0	2,1	0,0	0,0	0,0
		N	67	31	7	0	2	0	0	0
	More than 1,500 Litas	%	75,7	27,7	6,5	0,0	2,9	3,1	4,3	1,1
		N	88	32	8	0	3	4	5	1
Education	Primary	%	88,4	0,0	11,6	23,2	0,0	0,0	0,0	0,0
		N	7	0	1	2	0	0	0	0
	Basic	%	90,1	2,8	7,3	3,8	1,8	3,5	0,0	2,0
		N	45	1	4	2	1	2	0	1
	General secondary, special secondary	%	76,8	14,5	13,2	4,8	4,4	0,0	1,7	0,0
		N	101	19	17	6	6	0	2	0
	Further	%	76,2	21,9	9,1	1,3	4,3	6,7	2,9	2,9
		N	58	17	7	1	3	5	2	2
	Higher	%	68,2	37,4	8,3	1,9	2,2	1,9	1,1	0,0
		N	89	49	11	2	3	2	1	0
Employment	Employed	%	71,9	30,9	8,1	1,1	3,5	2,4	1,8	0,5
		N	194	83	22	3	9	7	5	1
	Unemployed	%	83,9	2,1	14,1	8,3	2,7	2,2	0,8	1,6
		N	107	3	18	10	3	3	1	2
Legal status of employer	In public office	%	70,8	36,8	10,5	0,0	1,4	1,1	1,4	1,4
		N	63	33	9	0	1	1	1	1
	In a private establishment	%	73,2	29,5	7,9	1,9	4,4	1,2	2,3	0,0
		N	116	47	13	3	7	2	4	0
	In own company, work for himself/herself	%	66,4	16,6	0,0	0,0	5,2	17,0	0,0	0,0
		N	14	4	0	0	1	4	0	0
Speciality	Blue-collar worker, technical employee	%	77,7	21,2	8,6	0,0	4,6	3,1	1,5	0,0
		N	50	14	6	0	3	2	1	0
	Specialist/ white-collar worker	%	70,4	33,3	9,1	1,8	3,7	1,8	2,3	0,7
		N	120	57	16	3	6	3	4	1
	Top or middle level manager	%	64,2	42,0	2,8	0,0	0,0	4,7	0,0	0,0
		N	20	13	1	0	0	1	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	34,0	0,0	54,6	0,0	11,4	0,0	0,0	0,0
		N	2	0	3	0	1	0	0	0
	Disability pensioner	%	81,9	0,0	18,1	0,0	18,1	0,0	0,0	0,0
		N	5	0	1	0	1	0	0	0
	Housewife, on a child rearing leave	%	79,9	7,7	20,1	0,0	0,0	0,0	0,0	0,0
		N	9	1	2	0	0	0	0	0
	Pupil	%	87,3	0,0	12,9	6,3	1,5	3,1	0,0	1,7
		N	51	0	7	4	1	2	0	1

			For social activities as well as for publishing and searching for information about events							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
	Student	%	87,3	4,4	7,8	16,9	2,2	2,5	2,5	2,5
		N	35	2	3	7	1	1	1	1
	Jobless	%	77,6	0,0	22,4	0,0	0,0	0,0	0,0	0,0
		N	3	0	1	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	67,7	19,5	19,4	5,3	3,0	4,1	3,0	3,0
		N	50	14	14	4	2	3	2	2
	2,000-30,000 residents	%	76,0	22,3	6,2	2,7	2,3	4,8	0,0	0,0
		N	61	18	5	2	2	4	0	0
	30,000-190,000 residents	%	84,2	14,3	4,4	2,5	4,5	0,0	0,0	1,4
		N	59	10	3	2	3	0	0	1
	More than 190,000 residents	%	75,6	25,3	10,1	3,3	3,2	1,4	2,1	0,0
		N	130	44	17	6	6	2	4	0
County:	Vilniaus	%	67,3	26,1	14,2	3,2	3,2	0,8	0,0	0,0
		N	71	27	15	3	3	1	0	0
	Kauno	%	81,4	27,0	5,2	6,1	2,1	3,7	4,2	0,0
		N	71	24	5	5	2	3	4	0
	Klaipedos	%	83,3	20,5	2,0	0,0	3,1	2,7	0,0	0,0
		N	30	7	1	0	1	1	0	0
	Siauliu	%	85,2	6,6	11,1	0,0	3,8	2,2	0,0	0,0
		N	43	3	6	0	2	1	0	0
	Panevezio	%	82,2	17,6	14,8	11,7	0,0	2,9	0,0	3,1
		N	27	6	5	4	0	1	0	1
	Utenos	%	64,6	30,8	10,4	0,0	5,9	0,0	0,0	0,0
		N	11	5	2	0	1	0	0	0
	Alytaus	%	71,1	15,9	17,3	0,0	0,0	4,2	0,0	0,0
		N	19	4	5	0	0	1	0	0
	Marijampoles	%	64,8	17,7	9,7	7,8	9,7	7,8	17,6	17,6
		N	8	2	1	1	1	1	2	2
	Telsiu	%	79,0	13,6	0,0	0,0	7,5	0,0	0,0	0,0
		N	13	2	0	0	1	0	0	0
	Taurages	%	62,7	37,4	14,4	0,0	8,3	0,0	0,0	0,0
		N	8	5	2	0	1	0	0	0
	Total:	%	**75,7**	**21,7**	**10,0**	**3,4**	**3,2**	**2,3**	**1,5**	**0,8**
		N	**301**	**86**	**40**	**14**	**13**	**9**	**6**	**3**

Table 46. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances).

			For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances)							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
Gender	Male	%	79,6	12,7	6,8	4,0	6,7	2,3	2,5	1,8
		N	144	23	12	7	12	4	4	3
	Female	%	73,8	26,0	7,4	5,1	3,1	2,4	0,6	0,0
		N	182	64	18	12	8	6	1	0
Age	15-24 years	%	81,2	5,0	8,4	12,8	2,6	3,9	1,4	1,4
		N	118	7	12	18	4	6	2	2
	25-34 years	%	69,3	32,6	4,5	1,4	8,7	1,6	4,5	1,4
		N	61	29	4	1	8	1	4	1
	35-44 years	%	81,6	22,0	6,3	0,0	4,1	1,2	0,0	0,0
		N	74	20	6	0	4	1	0	0
	45-54 years	%	76,5	29,0	5,0	0,0	5,5	0,0	0,0	0,0
		N	52	20	3	0	4	0	0	0
	55-64 years	%	66,7	37,7	6,5	0,0	0,0	6,5	0,0	0,0
		N	19	11	2	0	0	2	0	0
	65-74 years	%	29,0	10,5	50,0	0,0	10,5	0,0	0,0	0,0
		N	2	1	3	0	1	0	0	0
Income	Up to 600 Litas	%	81,8	3,2	11,5	14,8	2,2	4,5	0,0	1,2
		N	68	3	10	12	2	4	0	1
	601 - 900 Litas	%	73,4	9,7	15,8	2,6	2,3	4,9	2,6	2,6
		N	28	4	6	1	1	2	1	1
	901 – 1,500 Litas	%	74,9	29,9	5,3	1,9	4,2	1,0	0,0	0,0
		N	72	28	5	2	4	1	0	0
	More than 1,500 Litas	%	74,5	27,5	3,7	0,0	6,8	1,3	4,4	1,1
		N	83	31	4	0	8	1	5	1
Education	Primary	%	57,6	0,0	13,6	42,4	0,0	13,6	0,0	0,0
		N	4	0	1	3	0	1	0	0
	Basic	%	80,9	0,0	11,3	13,1	4,3	3,8	0,0	2,0
		N	41	0	6	7	2	2	0	1
	General secondary, special secondary	%	80,8	12,1	8,1	5,3	3,9	0,7	1,6	0,0
		N	110	16	11	7	5	1	2	0
	Further	%	73,6	19,9	5,5	1,1	5,5	5,7	2,5	2,5
		N	65	18	5	1	5	5	2	2
	Higher	%	72,9	36,4	5,5	1,5	5,1	1,0	1,0	0,0
		N	106	53	8	2	7	1	1	0
Employment	Employed	%	73,9	28,7	5,1	0,3	5,7	2,1	1,7	0,4
		N	219	85	15	1	17	6	5	1
	Unemployed	%	81,6	1,4	11,9	14,5	2,1	2,9	0,8	1,5
		N	106	2	15	19	3	4	1	2
Legal status of employer	In public office	%	71,4	35,8	6,6	0,0	3,8	2,8	1,2	1,2
		N	74	37	7	0	4	3	1	1
	In a private establishment	%	74,7	25,7	4,9	0,5	7,0	0,5	2,2	0,0
		N	125	43	8	1	12	1	4	0
	In own company, work for himself/herself	%	79,7	19,5	0,0	0,0	4,5	10,3	0,0	0,0
		N	20	5	0	0	1	3	0	0

			For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances)							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
Speciality	Blue-collar worker, technical employee	%	81,0	18,1	4,6	0,0	4,9	2,7	1,4	0,0
		N	57	13	3	0	3	2	1	0
	Specialist/ white-collar worker	%	70,1	32,5	6,0	0,5	6,1	1,6	2,1	0,7
		N	129	60	11	1	11	3	4	1
	Top or middle level manager	%	75,2	34,7	2,4	0,0	5,8	4,0	0,0	0,0
		N	27	13	1	0	2	1	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	52,5	0,0	47,5	0,0	0,0	0,0	0,0	0,0
		N	3	0	3	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	90,7	9,3	9,3	0,0	0,0	0,0	0,0	0,0
		N	9	1	1	0	0	0	0	0
	Pupil	%	77,8	0,0	12,7	15,9	3,2	4,7	0,0	1,7
		N	46	0	7	9	2	3	0	1
	Student	%	86,6	2,0	7,1	20,8	2,0	2,2	2,2	2,2
		N	40	1	3	9	1	1	1	1
	Jobless	%	77,6	0,0	22,4	0,0	0,0	0,0	0,0	0,0
		N	3	0	1	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	64,9	19,2	13,2	6,9	5,5	6,9	2,7	2,7
		N	55	16	11	6	5	6	2	2
	2,000-30,000 residents	%	79,5	21,5	6,1	4,5	1,1	2,5	0,0	0,0
		N	63	17	5	4	1	2	0	0
	30,000-190,000 residents	%	83,2	14,0	4,3	5,9	4,9	0,0	0,0	1,6
		N	53	9	3	4	3	0	0	1
	More than 190,000 residents	%	77,5	22,5	5,9	3,3	5,5	1,2	1,8	0,0
		N	154	45	12	7	11	2	4	0
County:	Vilniaus	%	72,1	20,5	7,2	3,8	6,8	0,8	0,0	0,0
		N	91	26	9	5	9	1	0	0
	Kauno	%	83,1	26,7	1,8	5,9	2,1	2,5	4,0	0,0
		N	76	24	2	5	2	2	4	0
	Klaipedos	%	83,0	18,7	3,8	2,0	3,2	2,1	0,0	0,0
		N	38	8	2	1	1	1	0	0
	Siauliu	%	84,7	9,9	4,4	2,0	1,8	4,0	0,0	0,0
		N	43	5	2	1	1	2	0	0
	Panevezio	%	68,6	17,6	13,0	16,7	4,3	3,3	0,0	3,5
		N	20	5	4	5	1	1	0	1
	Utenos	%	57,4	27,6	20,2	0,0	5,4	10,1	0,0	0,0
		N	11	5	4	0	1	2	0	0
	Alytaus	%	75,4	22,3	15,0	0,0	4,6	0,0	0,0	0,0
		N	14	4	3	0	1	0	0	0
	Marijampoles	%	60,3	13,3	7,3	17,1	14,6	5,9	13,2	13,2
		N	10	2	1	3	2	1	2	2
	Telsiu	%	78,4	13,9	0,0	0,0	7,7	0,0	0,0	0,0

			For searching for other information related to culture and leisure (e.g. cultural heritage, exhibitions, theatre performances)							
			At home	At workplace	At the library	At the education institution (school, university…)	DK/NA	Elsewhere	At the internet cafes	At the public access not in the library
		N	13	2	0	0	1	0	0	0
	Taurages	%	76,0	31,4	31,4	0,0	0,0	0,0	0,0	0,0
		N	10	4	4	0	0	0	0	0
	Total:	%	**76,3**	**20,4**	**7,2**	**4,6**	**4,6**	**2,4**	**1,4**	**0,8**
		N	**325**	**87**	**31**	**20**	**20**	**10**	**6**	**3**

Table 47. Where (in which places) do you use a computer with internet access for the following purposes related to leisure and culture most frequently? For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.).

			For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university…)	Elsewhere	At the public access not in the library	At the internet cafes
Gender	Male	%	66,0	18,7	15,4	9,6	5,1	1,6	0,0	0,0
		N	42	12	10	6	3	1	0	0
	Female	%	74,1	25,4	7,5	4,8	7,9	0,0	0,0	0,0
		N	67	23	7	4	7	0	0	0
Age	15-24 years	%	70,9	7,7	12,9	11,4	14,3	1,7	0,0	0,0
		N	41	4	7	7	8	1	0	0
	25-34 years	%	48,3	39,6	16,8	8,1	4,1	0,0	0,0	0,0
		N	15	12	5	2	1	0	0	0
	35-44 years	%	84,3	27,7	6,4	0,0	2,8	0,0	0,0	0,0
		N	26	9	2	0	1	0	0	0
	45-54 years	%	80,6	28,4	6,0	0,0	0,0	0,0	0,0	0,0
		N	18	6	1	0	0	0	0	0
	55-64 years	%	87,9	34,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	3	0	0	0	0	0	0
	65-74 years	%	24,2	0,0	24,2	51,7	0,0	0,0	0,0	0,0
		N	1	0	1	1	0	0	0	0
Income	Up to 600 Litas	%	83,8	11,9	10,6	9,0	13,6	0,0	0,0	0,0
		N	25	4	3	3	4	0	0	0
	601 - 900 Litas	%	72,9	0,0	13,1	14,0	0,0	0,0	0,0	0,0
		N	9	0	2	2	0	0	0	0
	901 – 1,500 Litas	%	62,1	41,4	12,0	8,0	4,9	0,0	0,0	0,0
		N	22	15	4	3	2	0	0	0
	More than 1,500 Litas	%	73,6	23,7	8,4	2,7	0,0	2,2	0,0	0,0
		N	33	11	4	1	0	1	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	30,8	0,0	0,0	0,0
		N	3	0	0	0	1	0	0	0
	Basic	%	66,9	0,0	17,2	16,6	21,9	0,0	0,0	0,0
		N	11	0	3	3	4	0	0	0
	General secondary, special secondary	%	69,6	13,0	16,2	8,3	6,8	0,0	0,0	0,0
		N	29	5	7	3	3	0	0	0
	Further	%	68,3	30,2	6,2	9,7	4,9	0,0	0,0	0,0
		N	24	11	2	3	2	0	0	0

			For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university...)	Elsewhere	At the public access not in the library	At the internet cafes
	Higher	%	72,8	32,6	8,4	1,3	2,2	1,8	0,0	0,0
		N	42	19	5	1	1	1	0	0
Employment	Employed	%	70,2	32,5	8,9	4,0	0,9	1,0	0,0	0,0
		N	71	33	9	4	1	1	0	0
	Unemployed	%	71,8	3,4	14,4	12,1	18,1	0,0	0,0	0,0
		N	38	2	8	6	9	0	0	0
Legal status of employer	In public office	%	72,6	36,6	7,3	2,8	2,8	0,0	0,0	0,0
		N	23	12	2	1	1	0	0	0
	In a private establishment	%	67,8	30,2	11,2	3,3	0,0	1,7	0,0	0,0
		N	41	18	7	2	0	1	0	0
	In own company, work for himself/herself	%	76,5	33,4	0,0	12,3	0,0	0,0	0,0	0,0
		N	8	3	0	1	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	66,1	19,3	17,1	6,4	0,0	0,0	0,0	0,0
		N	9	3	2	1	0	0	0	0
	Specialist/ white-collar worker	%	72,7	34,4	7,4	2,7	1,2	1,4	0,0	0,0
		N	53	25	5	2	1	1	0	0
	Top or middle level manager	%	64,6	42,3	10,3	0,0	0,0	0,0	0,0	0,0
		N	8	5	1	0	0	0	0	0
	Farmer	%	44,9	0,0	0,0	55,1	0,0	0,0	0,0	0,0
		N	1	0	0	1	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	55,4	0,0	22,3	22,3	0,0	0,0	0,0	0,0
		N	2	0	1	1	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	66,2	33,8	33,8	0,0	0,0	0,0	0,0	0,0
		N	2	1	1	0	0	0	0	0
	Pupil	%	69,7	0,0	17,4	13,3	21,0	0,0	0,0	0,0
		N	15	0	4	3	5	0	0	0
	Student	%	73,9	3,9	9,7	12,1	21,3	0,0	0,0	0,0
		N	17	1	2	3	5	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	66,1	27,2	5,7	4,6	12,8	0,0	0,0	0,0
		N	14	6	1	1	3	0	0	0
	2,000-30,000 residents	%	65,9	26,7	7,7	9,4	8,0	0,0	0,0	0,0
		N	22	9	3	3	3	0	0	0
	30,000-190,000 residents	%	82,8	11,7	10,4	0,0	4,9	0,0	0,0	0,0
		N	15	2	2	0	1	0	0	0
	More than 190,000 residents	%	71,3	22,1	13,5	7,8	5,0	1,2	0,0	0,0
		N	58	18	11	6	4	1	0	0
County:	Vilniaus	%	70,2	20,0	12,8	8,9	5,0	0,0	0,0	0,0
		N	43	12	8	5	3	0	0	0
	Kauno	%	71,3	30,6	3,9	5,6	5,6	0,0	0,0	0,0
		N	23	10	1	2	2	0	0	0

			For using digitalised cultural heritage (virtual exhibitions, digital library collections, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university...)	Elsewhere	At the public access not in the library	At the internet cafes
	Klaipedos	%	82,3	18,4	17,7	0,0	9,4	9,4	0,0	0,0
		N	9	2	2	0	1	1	0	0
	Siauliu	%	73,7	19,6	15,1	0,0	5,3	0,0	0,0	0,0
		N	12	3	3	0	1	0	0	0
	Panevezio	%	68,7	24,2	15,2	0,0	15,2	0,0	0,0	0,0
		N	9	3	2	0	2	0	0	0
	Utenos	%	56,8	25,9	0,0	23,1	20,1	0,0	0,0	0,0
		N	2	1	0	1	1	0	0	0
	Alytaus	%	78,0	22,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	Marijampoles	%	54,9	24,9	24,9	20,1	17,9	0,0	0,0	0,0
		N	3	1	1	1	1	0	0	0
	Telsiu	%	76,9	23,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	Taurages	%	41,8	0,0	0,0	58,2	0,0	0,0	0,0	0,0
		N	1	0	0	1	0	0	0	0
	Total:	%	**70,7**	**22,6**	**10,8**	**6,8**	**6,7**	**0,7**	**0,0**	**0,0**
		N	**109**	**35**	**17**	**10**	**10**	**1**	**0**	**0**

2.2.7. Studies and education: popularity of the internet

For downloading freely distributed software for educational purposes, the internet is constantly used by 19 %, sometimes – by 29 %, and is never used by 50 % of the respondents. More frequently, the internet is used for this purpose by younger, unemployed, lower-income respondents and students. (48 table)

For information search and for university study registration, the internet is constantly used by 9 %, sometimes – by 23 %, and never – by 64 % of the respondents. More frequently, the internet is used for this purpose by females, 15 – 24-year-old respondents, university and school students. (49 table)

Proposals regarding informal training, development opportunities or courses are constantly searched for by 9 %, sometimes – by 28 %, and never – by 59 % of the respondents. More frequently, the internet is used for this purpose by females, 15 – 24 year-olds, respondents with university education and respondents of rural areas. (50 table)

For studying some subject at courses, the internet is constantly used by 6 %, occasionally – by 12 %, and never – by 76 %. (51 table)

Career guidance (qualifications improvement) databases are constantly used by 8 %, occasionally – by 21 %, and never – by 66 % of the respondents. More frequently, the internet is used for this purpose by females, respondents with university education and residents of rural areas. (52 table)

Online databases (e.g., LITLEX) are constantly used by 8 %, occasionally – by 17 %, and never – by 67 % of the respondents. (53 table)

Library catalogues (e.g., LIBIS) are constantly used by 6 %, occasionally – by 13 %, and never – by 75 % of the respondents. More frequently, the internet is used for this purpose by specialists and white-collar workers. Least frequently – by residents of Klaipėda and Alytus Counties. (54 table)

For watching training video broadcasts, the internet is constantly used by 5 %, occasionally – by 14 %, and never – by 75 % of the respondents. More frequently, the internet is used for this purpose by specialists and white-collar workers. (55 table)

A correlation analysis showed that the main demographical factor explaining the use of the internet for the purposes of studies and education is the age (the youngest respondents rank first in all fields except for qualifications improvement). (56 table)

2.2.7.1. Studies and education: popularity of the internet in urban and rural area

Countryside area and city residents seldom use internet to search opportunities for informal training, which is very unpopular in cities, meanwhile there were few more attempts search

information about this topic in countryside area. Career guidance (qualifications improvement) databases were used by more than a half of village and city respondents. In the biggest cities more than two third of residents used those databases, however one or two times countryside area residents more frequent tried to use this service.

Table 48. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For downloading freely accessible software necessary for the purposes of studies.

			For downloading freely accessible software necessary for the purposes of studies			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	52,7	27,6	16,6	3,1
		N	164	86	52	10
	Female	%	47,4	30,0	20,7	1,9
		N	164	104	72	7
Age	15-24 years	%	22,8	34,6	41,3	1,4
		N	47	71	85	3
	25-34 years	%	55,1	35,2	9,7	0,0
		N	76	49	13	0
	35-44 years	%	59,4	26,4	12,6	1,6
		N	83	37	18	2
	45-54 years	%	67,0	19,9	5,7	7,4
		N	76	23	6	8
	55-64 years	%	74,4	19,4	2,0	4,1
		N	35	9	1	2
	65-74 years	%	84,9	9,9	0,0	5,3
		N	12	1	0	1
Income	Up to 600 Litas	%	36,1	26,8	36,2	0,9
		N	47	35	47	1
	601 - 900 Litas	%	65,9	22,2	10,3	1,5
		N	44	15	7	1
	901 – 1,500 Litas	%	49,0	31,3	16,5	3,2
		N	73	46	24	5
	More than 1,500 Litas	%	47,0	34,8	14,8	3,5
		N	70	52	22	5
Education	Primary	%	33,1	20,0	46,9	0,0
		N	5	3	7	0
	Basic	%	37,4	35,9	24,5	2,1
		N	33	32	22	2
	General secondary, special secondary	%	51,7	22,7	22,2	3,4
		N	119	53	51	8
	Further	%	63,1	28,3	6,3	2,3
		N	84	38	8	3
	Higher	%	45,7	34,0	18,5	1,7
		N	87	65	35	3
Employment	Employed	%	54,6	29,3	13,2	2,9
		N	249	134	60	13
	Unemployed	%	39,3	27,8	31,4	1,5
		N	79	56	63	3
Legal status of employer	In public office	%	52,1	30,5	13,5	3,9
		N	84	49	22	6
	In a private establishment	%	56,0	28,8	12,9	2,3
		N	145	74	33	6

			For downloading freely accessible software necessary for the purposes of studies			
			Never used	Have used once or several times	Use constantly	DK/NA
	In own company, work for himself/herself	%	56,1	27,6	13,6	2,7
		N	21	10	5	1
Speciality	Blue-collar worker, technical employee	%	64,5	20,4	9,7	5,4
		N	84	27	13	7
	Specialist/ white-collar worker	%	50,3	32,8	15,2	1,8
		N	136	89	41	5
	Top or middle level manager	%	50,7	33,7	12,7	2,8
		N	24	16	6	1
	Farmer	%	68,8	31,2	0,0	0,0
		N	4	2	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	87,8	12,2	0,0	0,0
		N	11	2	0	0
	Disability pensioner	%	89,3	10,7	0,0	0,0
		N	8	1	0	0
	Housewife, on a child rearing leave	%	77,4	14,6	8,0	0,0
		N	17	3	2	0
	Pupil	%	27,5	36,1	35,4	1,0
		N	25	32	32	1
	Student	%	15,1	32,5	52,4	0,0
		N	8	17	27	0
	Jobless	%	76,9	0,0	6,8	16,3
		N	10	0	1	2
Settlement size	Up to 2,000 residents	%	42,9	33,0	19,6	4,5
		N	62	48	28	7
	2,000-30,000 residents	%	50,5	23,4	20,6	5,4
		N	70	32	29	8
	30,000-190,000 residents	%	63,3	23,7	13,0	0,0
		N	70	26	14	0
	More than 190,000 residents	%	47,9	31,6	19,8	0,8
		N	126	83	52	2
County:	Vilniaus	%	51,5	23,7	24,1	0,8
		N	90	41	42	1
	Kauno	%	36,4	39,8	19,1	4,8
		N	44	49	23	6
	Klaipedos	%	56,7	30,7	12,6	0,0
		N	39	21	9	0
	Siauliu	%	54,6	24,3	21,1	0,0
		N	44	19	17	0
	Panevezio	%	54,6	28,1	17,3	0,0
		N	31	16	10	0
	Utenos	%	44,6	31,6	7,9	15,9
		N	16	11	3	6
	Alytaus	%	79,4	20,6	0,0	0,0
		N	31	8	0	0
	Marijampoles	%	55,3	23,7	16,5	4,5
		N	16	7	5	1
	Telsiu	%	35,8	34,6	25,8	3,8
		N	11	10	8	1
	Taurages	%	30,2	30,9	34,1	4,8

			For downloading freely accessible software necessary for the purposes of studies			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	6	7	7	1
	Total:	%	**49,9**	**28,8**	**18,8**	**2,5**
		N	**328**	**190**	**123**	**16**

Table 49. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For the search of information and university admission registration.

			For the search of information and university admission registration			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	69,1	18,4	8,3	4,2
		N	215	57	26	13
	Female	%	59,8	27,7	9,3	3,2
		N	207	96	32	11
Age	15-24 years	%	39,2	37,5	22,0	1,4
		N	81	77	45	3
	25-34 years	%	73,2	19,9	4,8	2,1
		N	101	28	7	3
	35-44 years	%	72,7	20,5	2,5	4,3
		N	102	29	3	6
	45-54 years	%	79,2	11,3	0,9	8,6
		N	90	13	1	10
	55-64 years	%	78,5	15,0	2,0	4,4
		N	37	7	1	2
	65-74 years	%	89,5	0,0	5,3	5,3
		N	12	0	1	1
Income	Up to 600 Litas	%	49,7	35,3	14,2	0,9
		N	64	46	18	1
	601 - 900 Litas	%	76,5	13,1	5,7	4,8
		N	51	9	4	3
	901 – 1,500 Litas	%	65,2	18,7	8,7	7,4
		N	97	28	13	11
	More than 1,500 Litas	%	67,9	23,7	5,2	3,2
		N	101	35	8	5
Education	Primary	%	53,8	46,2	0,0	0,0
		N	8	7	0	0
	Basic	%	54,7	27,1	14,5	3,7
		N	49	24	13	3
	General secondary, special secondary	%	64,7	19,3	10,2	5,9
		N	149	44	24	14
	Further	%	72,2	21,3	4,2	2,3
		N	96	28	6	3
	Higher	%	63,2	26,2	8,4	2,3
		N	120	50	16	4
Employment	Employed	%	69,9	19,9	5,8	4,5
		N	319	91	26	21
	Unemployed	%	51,3	31,1	15,7	1,9
		N	104	63	32	4
Legal status of employer	In public office	%	66,9	23,8	4,1	5,2
		N	107	38	7	8
	In a private establishment	%	71,3	17,1	7,3	4,3
		N	184	44	19	11
	In own company, work for himself/herself	%	72,4	22,6	2,3	2,7
		N	27	8	1	1
Speciality	Blue-collar worker, technical employee	%	73,1	11,0	7,7	8,2
		N	96	14	10	11
	Specialist/ white-collar worker	%	67,7	23,9	5,3	3,1
		N	184	65	14	9

			For the search of information and university admission registration			
			Never used	Have used once or several times	Use constantly	DK/NA
Unemployed respondents	Top or middle level manager	%	71,9	21,6	3,7	2,8
		N	34	10	2	1
	Farmer	%	83,3	16,7	0,0	0,0
		N	5	1	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	87,1	7,3	0,0	5,6
		N	11	1	0	1
	Disability pensioner	%	80,1	19,9	0,0	0,0
		N	8	2	0	0
	Housewife, on a child rearing leave	%	82,8	10,7	6,6	0,0
		N	18	2	1	0
	Pupil	%	46,0	36,4	16,7	1,0
		N	41	33	15	1
	Student	%	29,7	42,5	27,8	0,0
		N	15	22	14	0
	Jobless	%	68,3	15,4	0,0	16,3
		N	9	2	0	2
Settlement size	Up to 2,000 residents	%	62,8	24,8	8,3	4,1
		N	91	36	12	6
	2,000-30,000 residents	%	56,6	28,6	7,4	7,4
		N	78	40	10	10
	30,000-190,000 residents	%	70,9	21,0	8,1	0,0
		N	79	23	9	0
	More than 190,000 residents	%	66,1	20,6	10,2	3,1
		N	174	54	27	8
County:	Vilniaus	%	65,3	17,7	16,3	0,8
		N	114	31	29	1
	Kauno	%	56,3	29,3	5,3	9,1
		N	69	36	7	11
	Klaipedos	%	74,0	23,3	2,7	0,0
		N	51	16	2	0
	Siauliu	%	74,6	19,5	4,9	1,1
		N	60	16	4	1
	Panevezio	%	64,5	27,3	8,1	0,0
		N	37	16	5	0
	Utenos	%	57,2	13,2	7,9	21,7
		N	20	5	3	8
	Alytaus	%	64,1	25,1	10,8	0,0
		N	25	10	4	0
	Marijampoles	%	64,2	27,9	3,4	4,5
		N	19	8	1	1
	Telsiu	%	52,2	31,5	12,5	3,8
		N	15	9	4	1
	Taurages	%	56,4	34,6	4,2	4,8
		N	12	7	1	1
	Total:	%	**64,2**	**23,3**	**8,8**	**3,7**
		N	**422**	**153**	**58**	**24**

Table 50. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For the search of proposals regarding informal studies and education opportunities or courses.

			For the search of proposals regarding informal studies and education opportunities or courses			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	68,2	19,7	7,3	4,8
		N	212	61	23	15
	Female	%	50,7	36,3	11,0	1,9
		N	176	126	38	7
Age	15-24 years	%	47,2	32,5	17,0	3,3
		N	97	67	35	7
	25-34 years	%	60,5	32,6	6,9	0,0
		N	83	45	9	0
	35-44 years	%	64,7	25,9	6,4	3,0
		N	91	36	9	4
	45-54 years	%	61,9	27,1	3,6	7,4
		N	70	31	4	8
	55-64 years	%	74,8	14,6	6,1	4,4
		N	35	7	3	2
	65-74 years	%	84,9	9,9	5,3	0,0
		N	12	1	1	0
Income	Up to 600 Litas	%	52,8	34,8	10,7	1,6
		N	68	45	14	2
	601 - 900 Litas	%	72,0	25,2	1,3	1,5
		N	48	17	1	1
	901 – 1,500 Litas	%	53,8	27,4	12,2	6,6
		N	80	41	18	10
	More than 1,500 Litas	%	55,9	35,0	6,8	2,3
		N	83	52	10	3
Education	Primary	%	60,0	33,1	6,9	0,0
		N	9	5	1	0
	Basic	%	55,9	30,3	10,5	3,3
		N	50	27	9	3
	General secondary, special secondary	%	66,2	22,1	6,9	4,8
		N	153	51	16	11
	Further	%	62,3	31,3	4,1	2,3
		N	83	42	6	3
	Higher	%	49,4	33,0	15,4	2,3
		N	94	62	29	4
Employment	Employed	%	60,5	28,9	7,2	3,4
		N	276	132	33	16
	Unemployed	%	55,6	27,5	14,0	2,9
		N	112	55	28	6
Legal status of employer	In public office	%	54,6	33,3	7,9	4,1
		N	88	54	13	7
	In a private establishment	%	64,8	25,1	7,1	3,1
		N	167	65	18	8
	In own company, work for himself/herself	%	56,5	35,5	5,3	2,7
		N	21	13	2	1
Speciality	Blue-collar worker, technical employee	%	67,6	22,2	4,0	6,1
		N	88	29	5	8
	Specialist/ white-collar worker	%	57,3	30,9	9,5	2,3
		N	155	84	26	6

			For the search of proposals regarding informal studies and education opportunities or courses			
			Never used	Have used once or several times	Use constantly	DK/NA
Unemployed respondents	Top or middle level manager	%	62,6	30,9	3,7	2,8
		N	30	15	2	1
	Farmer	%	35,0	65,0	0,0	0,0
		N	2	4	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	87,8	12,2	0,0	0,0
		N	11	2	0	0
	Disability pensioner	%	90,8	9,2	0,0	0,0
		N	9	1	0	0
	Housewife, on a child rearing leave	%	63,6	25,8	10,6	0,0
		N	14	6	2	0
	Pupil	%	53,4	30,6	13,8	2,1
		N	48	27	12	2
	Student	%	37,5	32,7	26,1	3,7
		N	19	17	13	2
	Jobless	%	60,6	23,1	0,0	16,3
		N	8	3	0	2
Settlement size	Up to 2,000 residents	%	51,2	37,7	6,3	4,8
		N	74	55	9	7
	2,000-30,000 residents	%	51,8	29,9	10,6	7,6
		N	72	41	15	11
	30,000-190,000 residents	%	72,8	19,9	7,3	0,0
		N	81	22	8	0
	More than 190,000 residents	%	61,3	26,2	11,0	1,5
		N	162	69	29	4
County:	Vilniaus	%	65,5	15,4	17,3	1,8
		N	115	27	30	3
	Kauno	%	46,0	43,8	6,1	4,2
		N	56	53	7	5
	Klaipedos	%	65,3	28,5	6,2	0,0
		N	45	20	4	0
	Siauliu	%	68,1	25,0	5,8	1,1
		N	54	20	5	1
	Panevezio	%	64,2	29,2	4,8	1,7
		N	37	17	3	1
	Utenos	%	41,6	30,8	5,1	22,5
		N	14	11	2	8
	Alytaus	%	68,7	22,8	8,5	0,0
		N	27	9	3	0
	Marijampoles	%	58,4	34,1	3,0	4,5
		N	17	10	1	1
	Telsiu	%	54,0	35,4	6,8	3,8
		N	16	10	2	1
	Taurages	%	30,3	47,6	17,4	4,8
		N	6	10	4	1
	Total:	%	**59,0**	**28,4**	**9,3**	**3,3**
		N	**388**	**187**	**61**	**22**

Table 51. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For studying some subject in courses on the internet (distance studies).

			For studying some subject in courses on the internet (distance studies)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	79,3	10,4	5,4	4,9
		N	247	32	17	15
	Female	%	73,8	14,0	7,1	5,1
		N	255	49	25	17
Age	15-24 years	%	68,0	16,4	11,5	4,1
		N	140	34	24	8
	25-34 years	%	82,0	10,0	6,0	2,1
		N	113	14	8	3
	35-44 years	%	78,7	12,5	3,9	4,9
		N	110	18	5	7
	45-54 years	%	75,9	10,7	3,9	9,5
		N	86	12	4	11
	55-64 years	%	87,4	6,1	0,0	6,5
		N	41	3	0	3
	65-74 years	%	89,5	5,3	0,0	5,3
		N	12	1	0	1
Income	Up to 600 Litas	%	69,6	18,8	7,2	4,4
		N	90	24	9	6
	601 - 900 Litas	%	84,3	10,7	1,3	3,7
		N	56	7	1	2
	901 – 1,500 Litas	%	71,3	13,5	7,6	7,5
		N	106	20	11	11
	More than 1,500 Litas	%	77,1	11,3	7,2	4,4
		N	114	17	11	6
Education	Primary	%	73,1	13,8	6,9	6,2
		N	11	2	1	1
	Basic	%	68,6	17,9	7,5	6,0
		N	61	16	7	5
	General secondary, special secondary	%	79,9	8,2	4,9	7,0
		N	185	19	11	16
	Further	%	82,7	11,3	3,7	2,3
		N	110	15	5	3
	Higher	%	71,6	15,3	9,4	3,8
		N	136	29	18	7
Employment	Employed	%	78,5	11,7	4,6	5,3
		N	358	53	21	24
	Unemployed	%	71,7	13,7	10,3	4,3
		N	145	28	21	9
Legal status of employer	In public office	%	73,4	15,2	4,5	6,9
		N	118	24	7	11
	In a private establishment	%	80,6	9,8	4,9	4,7
		N	208	25	13	12
	In own company, work for himself/herself	%	85,0	9,3	3,0	2,7
		N	32	3	1	1
Speciality	Blue-collar worker, technical employee	%	83,4	5,2	3,2	8,2
		N	109	7	4	11
	Specialist/ white-collar worker	%	75,6	14,1	5,8	4,4
		N	205	38	16	12
	Top or middle level	%	80,5	14,8	1,9	2,8

			For studying some subject in courses on the internet (distance studies)			
			Never used	Have used once or several times	Use constantly	DK/NA
	manager	N	38	7	1	1
	Farmer	%	83,3	16,7	0,0	0,0
		N	5	1	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	92,7	7,3	0,0	0,0
		N	12	1	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	85,4	8,1	6,6	0,0
		N	19	2	1	0
	Pupil	%	70,2	18,1	7,5	4,2
		N	63	16	7	4
	Student	%	57,5	13,0	24,4	5,2
		N	30	7	13	3
	Jobless	%	67,4	16,3	0,0	16,3
		N	9	2	0	2
Settlement size	Up to 2,000 residents	%	72,7	15,3	5,3	6,7
		N	105	22	8	10
	2,000-30,000 residents	%	74,8	12,8	5,5	7,0
		N	104	18	8	10
	30,000-190,000 residents	%	84,4	11,7	3,9	0,0
		N	93	13	4	0
	More than 190,000 residents	%	75,9	10,6	8,4	5,1
		N	200	28	22	13
County:	Vilniaus	%	76,1	11,0	12,1	0,8
		N	133	19	21	1
	Kauno	%	71,9	10,1	3,2	14,8
		N	88	12	4	18
	Klaipedos	%	83,5	7,5	9,0	0,0
		N	58	5	6	0
	Siauliu	%	75,5	18,6	6,0	0,0
		N	60	15	5	0
	Panevezio	%	82,7	10,0	5,6	1,7
		N	48	6	3	1
	Utenos	%	63,3	8,9	2,5	25,2
		N	22	3	1	9
	Alytaus	%	78,7	17,6	3,7	0,0
		N	30	7	1	0
	Marijampoles	%	89,2	6,3	0,0	4,5
		N	27	2	0	1
	Telsiu	%	84,8	11,4	0,0	3,8
		N	25	3	0	1
	Taurages	%	55,9	39,4	0,0	4,8
		N	12	8	0	1
	Total:	%	**76,4**	**12,3**	**6,3**	**5,0**
		N	**502**	**81**	**42**	**33**

Table 52. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using career guidance (qualifications improvement) databases.

			For using career guidance (qualifications improvement) databases			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	72,1	16,1	6,2	5,6
		N	225	50	19	17
	Female	%	60,7	24,5	10,2	4,7
		N	210	85	35	16
Age	15-24 years	%	63,0	21,9	11,0	4,2
		N	130	45	23	9
	25-34 years	%	68,6	21,6	8,8	1,0
		N	95	30	12	1
	35-44 years	%	64,7	23,2	6,4	5,7
		N	91	33	9	8
	45-54 years	%	66,1	18,8	5,7	9,5
		N	75	21	6	11
	55-64 years	%	72,8	10,6	8,2	8,5
		N	34	5	4	4
	65-74 years	%	79,6	9,9	5,3	5,3
		N	11	1	1	1
Income	Up to 600 Litas	%	67,3	19,9	5,9	6,9
		N	87	26	8	9
	601 - 900 Litas	%	73,0	20,5	2,8	3,7
		N	49	14	2	2
	901 – 1,500 Litas	%	58,5	23,7	11,3	6,6
		N	87	35	17	10
	More than 1,500 Litas	%	61,8	21,7	11,6	5,0
		N	92	32	17	7
Education	Primary	%	73,1	13,8	6,9	6,2
		N	11	2	1	1
	Basic	%	72,1	18,8	4,3	4,9
		N	64	17	4	4
	General secondary, special secondary	%	71,2	17,0	5,0	6,9
		N	164	39	12	16
	Further	%	64,5	23,4	8,4	3,8
		N	86	31	11	5
	Higher	%	57,7	24,1	14,4	3,8
		N	109	46	27	7
Employment	Employed	%	65,8	21,5	7,6	5,2
		N	300	98	35	24
	Unemployed	%	66,8	18,3	10,0	4,9
		N	135	37	20	10
Legal status of employer	In public office	%	58,6	27,9	6,6	6,9
		N	94	45	11	11
	In a private establishment	%	68,7	18,0	8,9	4,5
		N	177	46	23	12
	In own company, work for himself/herself	%	76,4	18,0	3,0	2,7
		N	29	7	1	1
Speciality	Blue-collar worker, technical employee	%	72,0	14,1	4,9	8,9
		N	94	19	6	12
	Specialist/ white-collar worker	%	63,2	24,1	8,8	3,9
		N	171	65	24	11
	Top or middle level	%	63,1	25,4	8,7	2,8

			For using career guidance (qualifications improvement) databases			
			Never used	Have used once or several times	Use constantly	DK/NA
Unemployed respondents	manager	N	30	12	4	1
	Farmer	%	68,8	31,2	0,0	0,0
		N	4	2	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	80,5	19,5	0,0	0,0
		N	11	3	0	0
	Disability pensioner	%	80,1	9,2	0,0	10,7
		N	8	1	0	1
	Housewife, on a child rearing leave	%	78,8	14,6	6,6	0,0
		N	17	3	1	0
	Pupil	%	68,9	21,5	6,5	3,1
		N	62	19	6	3
	Student	%	53,6	15,9	25,1	5,4
		N	28	8	13	3
	Jobless	%	53,9	21,2	0,0	24,9
		N	7	3	0	3
Settlement size	Up to 2,000 residents	%	53,7	33,6	6,1	6,7
		N	78	49	9	10
	2,000-30,000 residents	%	67,0	18,1	6,4	8,4
		N	93	25	9	12
	30,000-190,000 residents	%	76,7	18,8	4,5	0,0
		N	85	21	5	0
	More than 190,000 residents	%	67,9	15,3	12,2	4,6
		N	179	40	32	12
County:	Vilniaus	%	70,6	14,1	14,0	1,3
		N	124	25	25	2
	Kauno	%	58,9	17,3	10,0	13,8
		N	72	21	12	17
	Klaipedos	%	79,1	16,1	4,8	0,0
		N	55	11	3	0
	Siauliu	%	77,0	20,7	1,1	1,3
		N	61	17	1	1
	Panevezio	%	54,8	37,2	8,1	0,0
		N	32	21	5	0
	Utenos	%	52,5	14,3	5,1	28,1
		N	18	5	2	10
	Alytaus	%	73,6	20,2	6,2	0,0
		N	28	8	2	0
	Marijampoles	%	58,1	29,9	7,5	4,5
		N	17	9	2	1
	Telsiu	%	55,9	36,9	3,4	3,8
		N	16	11	1	1
	Taurages	%	52,0	34,9	8,4	4,8
		N	11	7	2	1
	Total:	%	**66,1**	**20,5**	**8,3**	**5,1**
		N	**435**	**135**	**55**	**33**

Table 53. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using online databases (e.g. LITLEX).

			For using online databases (e.g. LITLEX)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	67,7	17,8	8,6	5,9
		N	211	56	27	18
	Female	%	69,3	16,3	8,1	6,3
		N	240	56	28	22
Age	15-24 years	%	58,7	22,9	12,0	6,4
		N	121	47	25	13
	25-34 years	%	72,2	17,3	8,4	2,1
		N	100	24	12	3
	35-44 years	%	72,4	11,6	9,1	6,9
		N	102	16	13	10
	45-54 years	%	70,5	15,8	4,2	9,5
		N	80	18	5	11
	55-64 years	%	78,5	13,0	2,0	6,5
		N	37	6	1	3
	65-74 years	%	89,5	5,3	0,0	5,3
		N	12	1	0	1
Income	Up to 600 Litas	%	62,8	18,8	11,0	7,4
		N	81	24	14	10
	601 - 900 Litas	%	79,0	10,4	4,1	6,5
		N	53	7	3	4
	901 – 1,500 Litas	%	66,3	18,4	8,1	7,3
		N	98	27	12	11
	More than 1,500 Litas	%	67,6	19,7	7,5	5,1
		N	100	29	11	8
Education	Primary	%	73,1	13,8	6,9	6,2
		N	11	2	1	1
	Basic	%	67,1	18,4	6,4	8,1
		N	60	16	6	7
	General secondary, special secondary	%	69,7	15,5	7,4	7,4
		N	161	36	17	17
	Further	%	77,1	11,0	6,8	5,1
		N	103	15	9	7
	Higher	%	61,6	22,7	11,4	4,3
		N	117	43	22	8
Employment	Employed	%	70,2	17,5	6,9	5,4
		N	320	80	31	25
	Unemployed	%	64,9	15,9	11,5	7,6
		N	131	32	23	15
Legal status of employer	In public office	%	68,5	17,8	6,2	7,5
		N	110	29	10	12
	In a private establishment	%	70,8	17,2	7,5	4,6
		N	183	44	19	12
	In own company, work for himself/herself	%	73,4	18,6	5,3	2,7
		N	27	7	2	1
Speciality	Blue-collar worker, technical employee	%	75,9	11,2	4,1	8,8
		N	99	15	5	12
	Specialist/ white-collar worker	%	68,1	19,1	8,5	4,4
		N	185	52	23	12
	Top or middle level manager	%	67,5	23,5	6,2	2,8
		N	32	11	3	1

			For using online databases (e.g. LITLEX)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Farmer	%	64,7	35,3	0,0	0,0
		N	4	2	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	92,7	7,3	0,0	0,0
		N	12	1	0	0
	Disability pensioner	%	89,3	0,0	0,0	10,7
		N	8	0	0	1
	Housewife, on a child rearing leave	%	88,0	4,0	8,0	0,0
		N	19	1	2	0
	Pupil	%	64,8	21,4	7,5	6,4
		N	58	19	7	6
	Student	%	46,7	15,7	28,7	8,8
		N	24	8	15	5
	Jobless	%	60,6	7,7	0,0	31,7
		N	8	1	0	4
Settlement size	Up to 2,000 residents	%	70,3	11,2	7,4	11,2
		N	102	16	11	16
	2,000-30,000 residents	%	68,9	19,7	4,5	6,9
		N	95	27	6	10
	30,000-190,000 residents	%	75,0	14,4	8,8	1,8
		N	83	16	10	2
	More than 190,000 residents	%	64,8	19,9	10,6	4,7
		N	171	52	28	13
	Vilniaus	%	74,4	10,3	14,0	1,3
		N	130	18	25	2
	Kauno	%	56,5	22,9	7,1	13,5
		N	69	28	9	16
County:	Klaipedos	%	72,3	22,4	2,7	2,5
		N	50	16	2	2
	Siauliu	%	67,4	18,3	11,6	2,7
		N	54	15	9	2
	Panevezio	%	79,8	8,8	3,3	8,0
		N	46	5	2	5
	Utenos	%	57,9	15,0	5,0	22,0
		N	20	5	2	8
	Alytaus	%	84,8	15,2	0,0	0,0
		N	33	6	0	0
	Marijampoles	%	64,8	13,5	10,9	10,8
		N	19	4	3	3
	Telsiu	%	55,2	30,0	11,0	3,8
		N	16	9	3	1
	Taurages	%	63,5	31,8	0,0	4,8
		N	13	7	0	1
	Total:	%	**68,6**	**17,0**	**8,3**	**6,1**
		N	**451**	**112**	**55**	**40**

Table 54. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For using library catalogues (e.g. LIBIS).

			For using library catalogues (e.g. LIBIS)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	75,2	13,4	5,5	6,0
		N	234	42	17	19
	Female	%	74,0	13,1	7,2	5,7
		N	256	45	25	20
Age	15-24 years	%	64,7	20,1	9,7	5,5
		N	133	41	20	11
	25-34 years	%	78,4	9,8	7,8	4,0
		N	108	14	11	6
	35-44 years	%	78,0	13,4	3,1	5,5
		N	109	19	4	8
	45-54 years	%	77,4	9,5	3,6	9,5
		N	88	11	4	11
	55-64 years	%	85,0	4,1	4,1	6,8
		N	40	2	2	3
	65-74 years	%	89,5	5,3	5,3	0,0
		N	12	1	1	0
Income	Up to 600 Litas	%	68,8	17,8	7,5	5,9
		N	89	23	10	8
	601 - 900 Litas	%	84,4	9,1	2,8	3,7
		N	56	6	2	2
	901 – 1,500 Litas	%	70,6	9,9	10,6	8,9
		N	104	15	16	13
	More than 1,500 Litas	%	74,5	16,8	4,0	4,6
		N	110	25	6	7
Education	Primary	%	80,0	6,9	6,9	6,2
		N	12	1	1	1
	Basic	%	76,9	12,8	2,3	8,1
		N	68	11	2	7
	General secondary, special secondary	%	72,2	13,5	6,4	7,9
		N	167	31	15	18
	Further	%	81,7	9,2	5,5	3,7
		N	109	12	7	5
	Higher	%	70,8	16,6	8,7	3,8
		N	134	31	17	7
Employment	Employed	%	77,0	11,9	5,7	5,4
		N	351	54	26	25
	Unemployed	%	68,9	16,4	7,9	6,9
		N	139	33	16	14
Legal status of employer	In public office	%	74,9	8,9	9,8	6,5
		N	120	14	16	10
	In a private establishment	%	77,6	13,3	3,9	5,1
		N	200	34	10	13
	In own company, work for himself/herself	%	82,4	14,9	0,0	2,7
		N	31	6	0	1
Speciality	Blue-collar worker, technical employee	%	81,3	5,6	4,0	9,1
		N	106	7	5	12
	Specialist/ white-collar worker	%	74,2	14,4	7,2	4,2
		N	201	39	19	11
	Top or middle level manager	%	78,6	16,0	2,6	2,8
		N	38	8	1	1

			For using library catalogues (e.g. LIBIS)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Farmer	%	100,0	0,0	0,0	0,0
		N	6	0	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	92,7	7,3	0,0	0,0
		N	12	1	0	0
	Disability pensioner	%	89,3	0,0	0,0	10,7
		N	8	0	0	1
	Housewife, on a child rearing leave	%	96,0	4,0	0,0	0,0
		N	21	1	0	0
	Pupil	%	74,1	17,3	2,2	6,4
		N	66	15	2	6
	Student	%	40,9	24,3	26,8	7,9
		N	21	13	14	4
	Jobless	%	68,3	8,6	0,0	23,1
		N	9	1	0	3
Settlement size	Up to 2,000 residents	%	74,6	12,6	2,4	10,4
		N	108	18	3	15
	2,000-30,000 residents	%	75,9	10,8	6,8	6,5
		N	105	15	9	9
	30,000-190,000 residents	%	80,4	10,0	7,8	1,8
		N	89	11	9	2
	More than 190,000 residents	%	71,3	16,2	7,7	4,7
		N	188	43	20	13
County:	Vilniaus	%	75,9	12,0	10,9	1,3
		N	133	21	19	2
	Kauno	%	58,4	22,6	7,8	11,2
		N	71	28	10	14
	Klaipedos	%	84,3	14,5	0,0	1,3
		N	58	10	0	1
	Siauliu	%	71,6	13,5	10,7	4,2
		N	57	11	9	3
	Panevezio	%	82,7	9,3	0,0	8,0
		N	48	5	0	5
	Utenos	%	69,7	2,6	2,5	25,2
		N	24	1	1	9
	Alytaus	%	92,3	7,7	0,0	0,0
		N	36	3	0	0
	Marijampoles	%	73,8	7,5	9,3	9,3
		N	22	2	3	3
	Telsiu	%	76,9	15,9	3,4	3,8
		N	23	5	1	1
	Taurages	%	86,8	8,5	0,0	4,8
		N	18	2	0	1
	Total:	%	**74,5**	**13,3**	**6,4**	**5,8**
		N	**490**	**87**	**42**	**38**

Table 55. How often do you use a computer with internet access for the following purposes related to studies and education? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For watching training video broadcasts (lectures, conferences, etc.).

			For watching training video broadcasts (lectures, conferences, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	76,0	13,0	4,4	6,5
		N	237	41	14	20
	Female	%	73,1	15,1	5,9	5,9
		N	253	52	20	21
Age	15-24 years	%	63,6	22,5	6,6	7,4
		N	131	46	14	15
	25-34 years	%	80,3	9,7	6,9	3,1
		N	111	13	9	4
	35-44 years	%	78,0	11,3	5,0	5,7
		N	109	16	7	8
	45-54 years	%	78,0	9,8	3,6	8,6
		N	88	11	4	10
	55-64 years	%	85,0	8,5	0,0	6,5
		N	40	4	0	3
	65-74 years	%	79,6	15,1	0,0	5,3
		N	11	2	0	1
Income	Up to 600 Litas	%	67,6	21,3	3,0	8,1
		N	88	28	4	10
	601 - 900 Litas	%	83,1	9,6	3,7	3,7
		N	55	6	2	2
	901 – 1,500 Litas	%	71,5	11,7	8,7	8,1
		N	106	17	13	12
	More than 1,500 Litas	%	73,8	14,6	6,6	5,1
		N	109	22	10	7
Education	Primary	%	73,1	20,8	0,0	6,2
		N	11	3	0	1
	Basic	%	69,6	17,9	4,4	8,1
		N	62	16	4	7
	General secondary, special secondary	%	76,9	10,5	3,5	9,1
		N	178	24	8	21
	Further	%	78,9	13,9	3,1	4,0
		N	105	19	4	5
	Higher	%	70,8	16,3	9,5	3,4
		N	134	31	18	6
Employment	Employed	%	77,2	12,2	5,0	5,5
		N	352	56	23	25
	Unemployed	%	68,4	18,3	5,5	7,8
		N	138	37	11	16
Legal status of employer	In public office	%	67,2	17,5	8,5	6,8
		N	108	28	14	11
	In a private establishment	%	81,8	9,8	3,3	5,1
		N	211	25	9	13
	In own company, work for himself/herself	%	88,4	6,6	2,3	2,7
		N	33	2	1	1
Speciality	Blue-collar worker, technical employee	%	83,2	4,4	3,5	8,9
		N	109	6	5	12
	Specialist/ white-collar worker	%	73,7	15,4	6,5	4,4
		N	200	42	18	12

			For watching training video broadcasts (lectures, conferences, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Top or middle level manager	%	78,1	17,3	1,8	2,8
		N	37	8	1	1
	Farmer	%	100,0	0,0	0,0	0,0
		N	6	0	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	95,1	4,9	0,0	0,0
		N	12	1	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	81,4	12,1	0,0	6,6
		N	18	3	0	1
	Pupil	%	63,8	25,5	4,4	6,4
		N	57	23	4	6
	Student	%	58,4	18,9	13,8	8,8
		N	30	10	7	5
	Jobless	%	68,3	0,0	0,0	31,7
		N	9	0	0	4
Settlement size	Up to 2,000 residents	%	72,6	13,1	5,1	9,2
		N	105	19	7	13
	2,000-30,000 residents	%	71,8	14,8	5,6	7,8
		N	99	20	8	11
	30,000-190,000 residents	%	83,5	14,3	0,9	1,3
		N	93	16	1	1
	More than 190,000 residents	%	73,2	14,2	6,7	5,8
		N	193	37	18	15
County:	Vilniaus	%	74,1	14,0	10,0	1,8
		N	130	25	18	3
	Kauno	%	65,0	16,3	3,7	15,0
		N	79	20	4	18
	Klaipedos	%	88,3	9,0	1,4	1,3
		N	61	6	1	1
	Siauliu	%	79,8	17,7	2,5	0,0
		N	64	14	2	0
	Panevezio	%	75,4	14,8	3,3	6,5
		N	44	9	2	4
	Utenos	%	63,0	8,9	0,0	28,1
		N	22	3	0	10
	Alytaus	%	91,1	5,2	0,0	3,7
		N	35	2	0	1
	Marijampoles	%	74,8	13,1	7,5	4,5
		N	22	4	2	1
	Telsiu	%	72,2	24,0	0,0	3,8
		N	21	7	0	1
	Taurages	%	56,1	15,8	23,3	4,8
		N	12	3	5	1
	Total:	%	**74,5**	**14,1**	**5,2**	**6,2**
		N	**490**	**93**	**34**	**41**

Table 56. Studies and education. Correlation analysis.

		To download freely distributed software for learning aims	To look for information and register to study at higher schools	To look for proposals about informal learning, education possibilities or courses	To learn some subject at courses via the Internet (distance learning)	To use professional orientation (improvement of qualification) databases	To use electronic databases (for example LITLEX)	To use the library catalogues (for example LIBIS)	To watch educational video broadcastings (lectures, conferences, etc.)
Age	**Coefficient**	-,419(**)	-,363(**)	-,184(**)	-,160(**)	-0,063	-,152(**)	-,149(**)	-,152(**)
	p	0,000	0,000	0,000	0,000	0,122	0,000	0,000	0,000
	N	618	611	613	602	601	594	597	594
Income	**Coefficient**	-,121(**)	-,152(**)	-0,008	-0,032	,100(*)	-0,007	-0,011	-0,005
	p	0,009	0,001	0,872	0,503	0,034	0,876	0,812	0,917
	N	464	457	460	451	448	444	447	444
Education	**Coefficient**	-,089(*)	-0,069	,089(*)	0,031	,159(**)	0,061	0,045	0,052
	p	0,027	0,087	0,028	0,455	0,000	0,138	0,278	0,207
	N	618	611	613	602	601	594	597	594
Settlement size	**Coefficient**	-0,026	-0,037	-0,065	-0,011	-,082(*)	0,078	0,071	0,015
	p	0,524	0,362	0,106	0,787	0,045	0,058	0,083	0,720
	N	618	611	613	602	601	594	597	594
How often do you use internet?	**Coefficient**	-,356(**)	-,284(**)	-,287(**)	-,230(**)	-,215(**)	-,244(**)	-,204(**)	-,222(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	614	607	609	598	597	590	593	590
How often do you use internet in the library?	**Coefficient**	-,223(**)	-,232(**)	-,231(**)	-,189(**)	-,203(**)	-,229(**)	-,343(**)	-,272(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	608	601	603	592	591	584	587	584
Rate your computer literacy (skills to use computer)	**Coefficient**	,334(**)	,264(**)	,246(**)	,212(**)	,187(**)	,310(**)	,252(**)	,225(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	612	605	607	596	595	588	591	588

2.2.8. Studies and education: places of use

For information search and for university study registration, the internet is used as follows: at home – 78 %, and at work – 18 %. In libraries, this service is used by 5 % of the respondents. (57 table)

Proposals regarding informal training, development opportunities or courses are searched for at home by 72 %, at home – by 22 %. In libraries, this service is used by 8 % of the respondents. At home, the internet is used for this purpose more frequently by unemployed respondents. At work – by 25 – 54-year-old, average and higher-income, and higher-educated respondents. (58 table)

For studying some subject at courses, the internet was used at home by 79 %, at work – by 17 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by residents of big cities.(59 table)

Career guidance (qualifications improvement) databases are used most of all at home – by 69 % and at work – by 32 %. In libraries, this service is used by 8 % of the respondents. At work, the internet is used for this purpose more frequently by females as well as average and higher-income respondents. (60 table)

Online databases (e.g., LITLEX) are used at home by 68 %, at work – by 30 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by the youngest (15 – 24 years) and unemployed respondents. At work – by 25 – 34-year-old, higher-educated respondents. (61 table)

Library catalogues (e.g., LIBIS) are used at home by 64 %, at work – by 9 %. In libraries, this service is used by 18 % of the respondents. (62 table)

For watching training video broadcasts, the internet is used at home by 66 %, at work – by 25 percent. In libraries, this service is used by 8 % of the respondents. At home, the internet is used for this purpose more frequently by residents of big cities. (63 table)

2.2.8.1. Studies and education: places of use in urban and rural area

Internet for studying and educational purposes at home is used by countryside area and city residents. Both in city and village at home is popular to participate in courses organized on the internet. Among residents of big cities paid translations are especially popular.

Table 57. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For the search of information and university admission registration.

			For the search of information and university admission registration							
			At home	At workplace	At the education institution (school, university…)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
Gender	Male	%	82,2	11,7	8,7	6,3	2,7	1,2	1,2	0,0
		N	68	10	7	5	2	1	1	0
	Female	%	78,0	17,3	6,3	4,7	4,1	1,4	0,0	0,7
		N	100	22	8	6	5	2	0	1
Age	15-24 years	%	80,8	8,5	11,5	7,6	1,5	2,3	0,8	0,7
		N	99	10	14	9	2	3	1	1
	25-34 years	%	72,3	24,1	3,6	3,6	7,8	0,0	0,0	0,0
		N	25	8	1	1	3	0	0	0
	35-44 years	%	86,5	19,7	0,0	0,0	2,7	0,0	0,0	0,0
		N	28	6	0	0	1	0	0	0
	45-54 years	%	78,0	22,0	0,0	0,0	14,6	0,0	0,0	0,0
		N	11	3	0	0	2	0	0	0
	55-64 years	%	76,1	50,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	4	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
Income	Up to 600 Litas	%	85,0	2,8	16,4	6,1	1,6	0,0	0,0	0,0
		N	54	2	10	4	1	0	0	0
	601 - 900 Litas	%	83,9	0,0	8,0	0,0	8,0	0,0	0,0	0,0
		N	10	0	1	0	1	0	0	0
	901 – 1,500 Litas	%	75,1	31,2	2,2	2,5	2,2	0,0	0,0	2,2
		N	30	13	1	1	1	0	0	1
	More than 1,500 Litas	%	76,2	29,8	0,0	3,8	0,0	4,4	0,0	0,0
		N	33	13	0	2	0	2	0	0
Education	Primary	%	86,7	0,0	0,0	13,3	0,0	0,0	0,0	0,0
		N	6	0	0	1	0	0	0	0
	Basic	%	85,2	0,0	20,2	4,8	0,0	2,4	0,0	0,0
		N	32	0	7	2	0	1	0	0
	General secondary, special secondary Further	%	82,1	8,3	8,2	9,4	2,8	1,3	1,5	0,0
		N	56	6	6	6	2	1	1	0
		%	77,3	19,7	2,9	0,0	10,9	0,0	0,0	0,0
		N	26	7	1	0	4	0	0	0
	Higher	%	74,4	29,9	1,9	3,4	2,9	1,5	0,0	1,4
		N	49	20	1	2	2	1	0	1
Employment	Employed	%	77,9	25,0	0,0	2,2	4,8	1,6	0,0	0,8
		N	91	29	0	3	6	2	0	1
	Unemployed	%	81,8	2,8	16,2	9,3	2,0	0,9	1,1	0,0
		N	77	3	15	9	2	1	1	0
Legal status of employer	In public office	%	73,6	26,4	0,0	1,6	10,2	0,0	0,0	0,0
		N	33	12	0	1	5	0	0	0
	In a private establishment	%	80,0	23,5	0,0	2,8	1,6	3,0	0,0	1,4
		N	50	15	0	2	1	2	0	1
	In own company, work for himself/herself	%	84,6	28,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	3	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	82,4	17,6	0,0	0,0	4,1	0,0	0,0	0,0
		N	20	4	0	0	1	0	0	0

			For the search of information and university admission registration							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
	Specialist/ white-collar worker	%	76,9	23,3	0,0	3,2	5,8	2,4	0,0	1,1
		N	61	18	0	3	5	2	0	1
	Top or middle level manager	%	73,5	53,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	9	7	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Disability pensioner	%	46,3	0,0	0,0	0,0	53,7	0,0	0,0	0,0
		N	1	0	0	0	1	0	0	0
	Housewife, on a child rearing leave	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Pupil	%	80,5	0,0	17,8	7,7	1,9	1,9	2,1	0,0
		N	38	0	8	4	1	1	1	0
	Student	%	83,4	7,4	18,7	11,7	0,0	0,0	0,0	0,0
		N	30	3	7	4	0	0	0	0
	Jobless	%	55,7	0,0	0,0	44,3	0,0	0,0	0,0	0,0
		N	1	0	0	1	0	0	0	0
Settlement size	Up to 2,000 residents	%	69,7	17,5	14,2	3,6	6,1	0,0	0,0	0,0
		N	33	8	7	2	3	0	0	0
	2,000-30,000 residents	%	75,7	12,3	1,8	1,8	6,6	1,8	2,0	1,8
		N	38	6	1	1	3	1	1	1
	30,000-190,000 residents	%	93,4	9,7	5,5	2,8	3,9	0,0	0,0	0,0
		N	30	3	2	1	1	0	0	0
	More than 190,000 residents	%	82,5	17,6	7,1	9,6	0,0	2,3	0,0	0,0
		N	67	14	6	8	0	2	0	0
County:	Vilniaus	%	79,9	15,0	6,6	11,6	1,7	1,5	0,0	1,5
		N	48	9	4	7	1	1	0	1
	Kauno	%	69,9	24,2	6,6	6,0	3,4	2,1	0,0	0,0
		N	30	10	3	3	1	1	0	0
	Klaipedos	%	94,4	5,3	5,6	0,0	0,0	5,6	0,0	0,0
		N	17	1	1	0	0	1	0	0
	Siauliu	%	90,3	16,3	9,7	0,0	5,2	0,0	0,0	0,0
		N	18	3	2	0	1	0	0	0
	Panevezio	%	95,1	10,4	13,1	4,9	0,0	0,0	0,0	0,0
		N	19	2	3	1	0	0	0	0
	Utenos	%	63,1	24,8	0,0	12,1	0,0	0,0	0,0	0,0
		N	5	2	0	1	0	0	0	0
	Alytaus	%	72,3	13,2	0,0	0,0	7,3	0,0	7,2	0,0
		N	10	2	0	0	1	0	1	0
	Marijampoles	%	56,9	10,8	32,2	0,0	0,0	0,0	0,0	0,0
		N	5	1	3	0	0	0	0	0
	Telsiu	%	83,5	0,0	0,0	0,0	16,5	0,0	0,0	0,0
		N	11	0	0	0	2	0	0	0
	Taurages	%	78,7	23,0	0,0	0,0	10,6	0,0	0,0	0,0
		N	6	2	0	0	1	0	0	0

			For the search of information and university admission registration							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
	Total:	%	79,7	15,1	7,2	5,4	3,5	1,3	0,5	0,4
		N	168	32	15	11	7	3	1	1

Table 58. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For the search of proposals regarding informal studies and education opportunities or courses.

			For the search of proposals regarding informal studies and education opportunities or courses							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
Gender	Male	%	77,8	19,2	7,4	2,4	4,0	2,7	2,7	0,0
		N	65	16	6	2	3	2	2	0
	Female	%	68,5	23,4	8,5	6,5	3,0	2,2	0,0	0,5
		N	112	38	14	11	5	4	0	1
Age	15-24 years	%	77,0	11,1	10,2	12,5	1,9	3,6	1,0	0,9
		N	79	11	10	13	2	4	1	1
	25-34 years	%	62,3	29,5	10,2	0,0	4,9	2,3	2,3	0,0
		N	34	16	6	0	3	1	1	0
	35-44 years	%	76,3	21,2	5,8	0,0	4,4	0,0	0,0	0,0
		N	34	10	3	0	2	0	0	0
	45-54 years	%	72,8	36,9	2,9	0,0	2,9	0,0	0,0	0,0
		N	25	13	1	0	1	0	0	0
	55-64 years	%	50,9	49,1	0,0	0,0	0,0	9,8	0,0	0,0
		N	5	5	0	0	0	1	0	0
	65-74 years	%	30,5	0,0	34,8	0,0	34,8	0,0	0,0	0,0
		N	1	0	1	0	1	0	0	0
Income	Up to 600 Litas	%	80,3	4,5	9,9	13,8	3,6	0,0	0,0	0,0
		N	47	3	6	8	2	0	0	0
	601 - 900 Litas	%	79,7	8,1	5,1	5,1	0,0	12,1	0,0	5,1
		N	14	1	1	1	0	2	0	1
	901 – 1,500 Litas	%	64,7	29,0	8,3	3,0	1,5	1,6	0,0	0,0
		N	38	17	5	2	1	1	0	0
	More than 1,500 Litas	%	68,3	39,6	7,9	0,0	1,2	3,1	2,0	0,0
		N	42	25	5	0	1	2	1	0
Education	Primary	%	67,3	0,0	15,4	15,4	17,3	0,0	0,0	0,0
		N	4	0	1	1	1	0	0	0
	Basic	%	74,8	6,4	7,7	15,3	0,0	5,9	0,0	0,0
		N	27	2	3	6	0	2	0	0
	General secondary, special secondary	%	76,9	15,1	12,3	8,0	1,1	2,7	1,5	1,3
		N	51	10	8	5	1	2	1	1
	Further	%	75,0	12,5	4,9	0,0	7,5	2,0	2,6	0,0
		N	35	6	2	0	4	1	1	0
	Higher	%	65,2	39,5	6,6	1,0	3,3	1,1	0,0	0,0
		N	60	36	6	1	3	1	0	0
Employment	Employed	%	65,6	32,1	6,8	0,5	3,8	3,0	0,8	0,0

			For the search of proposals regarding informal studies and education opportunities or courses							
			At home	At workplace	At the library	At the education institution (school, university...)	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
		N	108	53	11	1	6	5	1	0
	Unemployed	%	83,5	2,1	10,8	14,1	2,5	1,1	1,2	1,1
		N	70	2	9	12	2	1	1	1
Legal status of employer	In public office	%	59,3	35,1	6,3	0,0	8,0	1,4	1,9	0,0
		N	39	23	4	0	5	1	1	0
	In a private establishment	%	66,1	32,4	8,5	1,1	1,1	4,9	0,0	0,0
		N	55	27	7	1	1	4	0	0
	In own company, work for himself/herself	%	90,6	17,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	14	3	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	67,2	29,7	8,8	0,0	0,0	6,2	0,0	0,0
		N	23	10	3	0	0	2	0	0
	Specialist/ white-collar worker	%	63,8	32,7	7,5	0,8	5,6	2,6	1,1	0,0
		N	70	36	8	1	6	3	1	0
	Top or middle level manager	%	66,5	41,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	11	7	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	82,0	11,0	18,0	0,0	0,0	0,0	0,0	0,0
		N	7	1	1	0	0	0	0	0
	Pupil	%	78,7	0,0	9,2	16,3	2,5	2,2	2,5	0,0
		N	31	0	4	6	1	1	1	0
	Student	%	93,8	2,9	9,9	17,6	0,0	0,0	0,0	2,9
		N	29	1	3	5	0	0	0	1
	Jobless	%	33,4	0,0	29,5	0,0	37,1	0,0	0,0	0,0
		N	1	0	1	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	62,3	22,4	12,4	3,1	5,7	3,3	1,9	0,0
		N	40	14	8	2	4	2	1	0
	2,000-30,000 residents	%	65,0	24,0	7,5	4,8	6,1	1,6	1,8	0,0
		N	37	13	4	3	3	1	1	0
	30,000-190,000 residents	%	86,2	6,7	5,9	5,9	4,1	0,0	0,0	0,0
		N	26	2	2	2	1	0	0	0
	More than 190,000 residents	%	77,1	25,3	6,5	6,4	0,0	2,9	0,0	0,9
		N	76	25	6	6	0	3	0	1
County:	Vilniaus	%	75,6	19,0	8,1	6,2	1,6	1,6	0,0	0,0
		N	43	11	5	4	1	1	0	0
	Kauno	%	66,3	37,9	3,1	5,9	5,4	1,5	0,0	0,0
		N	40	23	2	4	3	1	0	0
	Klaipedos	%	81,3	16,0	7,2	3,7	0,0	8,1	0,0	3,7
		N	20	4	2	1	0	2	0	1
	Siauliu	%	85,6	7,1	5,8	4,1	0,0	5,1	0,0	0,0

			For the search of proposals regarding informal studies and education opportunities or courses							
			At home	At workplace	At the library	At the education institution (school, university…)	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
		N	21	2	1	1	0	1	0	0
	Panevezio	%	80,2	10,3	9,6	13,6	4,4	0,0	0,0	0,0
		N	16	2	2	3	1	0	0	0
	Utenos	%	43,6	22,7	33,7	0,0	0,0	7,1	0,0	0,0
		N	5	3	4	0	0	1	0	0
	Alytaus	%	58,8	16,3	0,0	0,0	16,7	0,0	8,3	0,0
		N	7	2	0	0	2	0	1	0
	Marijampoles	%	70,6	20,4	11,2	9,0	0,0	0,0	11,2	0,0
		N	8	2	1	1	0	0	1	0
	Telsiu	%	81,8	8,2	0,0	0,0	10,0	0,0	0,0	0,0
		N	10	1	0	0	1	0	0	0
	Taurages	%	53,5	36,1	23,2	0,0	0,0	0,0	0,0	0,0
		N	7	5	3	0	0	0	0	0
	Total:	%	**71,7**	**22,0**	**8,2**	**5,1**	**3,3**	**2,4**	**0,9**	**0,4**
		N	**178**	**55**	**20**	**13**	**8**	**6**	**2**	**1**

Table 59. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For studying some subject in courses on the internet (distance studies).

			For studying some subject in courses on the internet (distance studies)							
			At home	At workplace	At the education institution (school, university…)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
Gender	Male	%	84,3	4,1	10,7	8,6	2,7	2,3	2,0	0,0
		N	42	2	5	4	1	1	1	0
	Female	%	74,7	26,1	6,1	3,4	4,5	0,0	0,0	0,0
		N	55	19	4	2	3	0	0	0
Age	15-24 years	%	82,2	12,8	14,7	5,2	0,0	0,0	1,7	0,0
		N	47	7	8	3	0	0	1	0
	25-34 years	%	74,8	13,0	5,7	5,7	6,5	0,0	0,0	0,0
		N	16	3	1	1	1	0	0	0
	35-44 years	%	76,2	30,3	0,0	7,6	3,8	4,9	0,0	0,0
		N	18	7	0	2	1	1	0	0
	45-54 years	%	85,7	12,3	0,0	0,0	14,3	0,0	0,0	0,0
		N	14	2	0	0	2	0	0	0
	55-64 years	%	33,3	66,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	2	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
Income	Up to 600 Litas	%	76,1	10,5	17,6	3,7	4,0	0,0	0,0	0,0
		N	26	4	6	1	1	0	0	0
	601 - 900 Litas	%	72,9	17,9	0,0	9,2	0,0	0,0	0,0	0,0
		N	6	1	0	1	0	0	0	0
	901 – 1,500 Litas	%	76,6	24,8	2,9	6,4	7,4	0,0	0,0	0,0
		N	24	8	1	2	2	0	0	0
	More than 1,500	%	89,1	20,6	0,0	6,4	0,0	4,1	0,0	0,0

			For studying some subject in courses on the internet (distance studies)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
	Litas	N	24	6	0	2	0	1	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Basic	%	73,5	10,3	29,1	0,0	0,0	0,0	0,0	0,0
		N	17	2	7	0	0	0	0	0
	General secondary, special secondary	%	86,0	9,2	6,3	3,3	4,4	0,0	3,3	0,0
		N	26	3	2	1	1	0	1	0
	Further	%	90,7	4,4	0,0	13,1	0,0	5,6	0,0	0,0
		N	18	1	0	3	0	1	0	0
	Higher	%	69,7	32,4	2,7	6,7	7,1	0,0	0,0	0,0
		N	33	15	1	3	3	0	0	0
Employment	Employed	%	76,3	24,9	0,0	4,7	6,3	1,5	0,0	0,0
		N	57	18	0	3	5	1	0	0
	Unemployed	%	82,1	5,5	20,0	6,7	0,0	0,0	2,1	0,0
		N	40	3	10	3	0	0	1	0
Legal status of employer	In public office	%	70,0	39,2	0,0	11,0	6,0	0,0	0,0	0,0
		N	22	12	0	3	2	0	0	0
	In a private establishment	%	81,6	16,0	0,0	0,0	7,3	0,0	0,0	0,0
		N	31	6	0	0	3	0	0	0
	In own company, work for himself/herself	%	75,6	0,0	0,0	0,0	0,0	24,4	0,0	0,0
		N	3	0	0	0	0	1	0	0
Speciality	Blue-collar worker, technical employee	%	55,7	30,2	0,0	0,0	13,0	10,2	0,0	0,0
		N	6	3	0	0	1	1	0	0
	Specialist/ white-collar worker	%	81,6	22,9	0,0	6,4	6,0	0,0	0,0	0,0
		N	44	12	0	3	3	0	0	0
	Top or middle level manager	%	66,0	34,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	72,7	27,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Pupil	%	79,5	0,0	28,8	0,0	0,0	0,0	4,4	0,0
		N	18	0	7	0	0	0	1	0
	Student	%	83,8	9,2	16,2	16,8	0,0	0,0	0,0	0,0
		N	16	2	3	3	0	0	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	73,8	17,0	16,1	8,7	3,4	0,0	0,0	0,0
		N	22	5	5	3	1	0	0	0
	2,000-30,000	%	57,3	31,3	0,0	3,4	14,4	4,4	4,0	0,0

			For studying some subject in courses on the internet (distance studies)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	Elsewhere	At the public access not in the library	At the internet cafes
	residents	N	14	8	0	1	4	1	1	0
	30000-190000 of residents	%	94,9	0,0	5,1	0,0	0,0	0,0	0,0	0,0
		N	16	0	1	0	0	0	0	0
	More than 190,000 residents	%	86,5	16,2	8,0	6,5	0,0	0,0	0,0	0,0
		N	43	8	4	3	0	0	0	0
County:	Vilniaus	%	78,7	21,5	7,5	8,0	3,5	0,0	0,0	0,0
		N	32	9	3	3	1	0	0	0
	Kauno	%	89,0	22,6	11,7	0,0	0,0	0,0	0,0	0,0
		N	14	4	2	0	0	0	0	0
	Klaipedos	%	91,7	17,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	10	2	0	0	0	0	0	0
	Siauliu	%	91,1	8,9	9,7	0,0	0,0	0,0	0,0	0,0
		N	18	2	2	0	0	0	0	0
	Panevezio	%	70,8	0,0	21,1	8,1	0,0	0,0	0,0	0,0
		N	6	0	2	1	0	0	0	0
	Utenos	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Alytaus	%	39,8	22,1	0,0	0,0	12,3	13,6	12,2	0,0
		N	3	2	0	0	1	1	1	0
	Marijampoles	%	47,1	0,0	52,9	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Taurages	%	45,3	38,5	0,0	33,1	26,7	0,0	0,0	0,0
		N	4	3	0	3	2	0	0	0
	Total:	%	**78,6**	**17,2**	**7,9**	**5,5**	**3,8**	**0,9**	**0,8**	**0,0**
		N	**96**	**21**	**10**	**7**	**5**	**1**	**1**	**0**

Table 60. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For using career guidance (qualifications improvement) databases.

			For using career guidance (qualifications improvement) databases							
			At home	At workplace	At the education institution (school, university…)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
Gender	Male	%	72,7	20,0	11,9	9,3	5,0	3,2	1,4	0,0
		N	51	14	8	6	3	2	1	0
	Female	%	67,5	39,3	5,9	6,9	1,5	0,0	0,0	0,0
		N	81	47	7	8	2	0	0	0
Age	15-24 years	%	76,3	14,8	19,6	9,9	2,8	1,5	1,5	0,0
		N	52	10	13	7	2	1	1	0
	25-34 years	%	61,3	39,2	3,0	12,8	5,9	3,0	0,0	0,0
		N	26	16	1	5	2	1	0	0
	35-44 years	%	68,8	38,1	2,1	4,2	2,1	0,0	0,0	0,0
		N	29	16	1	2	1	0	0	0
	45-54 years	%	69,5	45,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	19	12	0	0	0	0	0	0
	55-64 years	%	67,3	56,4	0,0	10,9	0,0	0,0	0,0	0,0
		N	6	5	0	1	0	0	0	0
	65-74 years	%	30,5	69,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
Income	Up to 600 Litas	%	79,5	13,3	26,0	12,2	0,0	0,0	0,0	0,0
		N	27	4	9	4	0	0	0	0
	601 - 900 Litas	%	58,9	23,2	0,0	20,6	0,0	0,0	6,5	0,0
		N	9	4	0	3	0	0	1	0
	901 – 1,500 Litas	%	66,0	41,7	3,4	6,6	1,7	0,0	0,0	0,0
		N	34	22	2	3	1	0	0	0
	More than 1,500 Litas	%	68,5	46,4	0,0	2,5	2,5	2,5	0,0	0,0
		N	34	23	0	1	1	1	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Basic	%	75,1	15,7	32,6	9,2	0,0	0,0	0,0	0,0
		N	15	3	7	2	0	0	0	0
	General secondary, special secondary	%	71,3	17,3	13,0	9,7	3,7	2,0	0,0	0,0
		N	36	9	7	5	2	1	0	0
	Further	%	66,5	32,2	2,1	4,4	7,9	2,9	2,4	0,0
		N	28	14	1	2	3	1	1	0
	Higher	%	67,0	48,6	1,7	8,3	0,0	0,0	0,0	0,0
		N	49	35	1	6	0	0	0	0
Employment	Employed	%	65,9	44,1	0,7	5,2	3,2	0,9	0,0	0,0
		N	87	58	1	7	4	1	0	0
	Unemployed	%	77,7	4,7	25,4	13,8	1,8	1,8	1,8	0,0
		N	44	3	14	8	1	1	1	0
Legal status of employer	In public office	%	62,4	50,9	1,6	7,0	3,8	2,2	0,0	0,0
		N	35	28	1	4	2	1	0	0
	In a private establishment	%	66,1	39,1	0,0	4,3	3,1	0,0	0,0	0,0
		N	46	27	0	3	2	0	0	0
	In own company, work for himself/herself	%	88,9	41,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	3	0	0	0	0	0	0
Speciality	Blue-collar	%	65,8	35,0	0,0	12,0	0,0	0,0	0,0	0,0

			For using career guidance (qualifications improvement) databases							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
	worker, technical employee	N	16	9	0	3	0	0	0	0
	Specialist/ white-collar worker	%	64,3	43,8	1,0	4,3	4,8	1,4	0,0	0,0
		N	57	39	1	4	4	1	0	0
	Top or middle level manager	%	76,1	60,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	12	10	0	0	0	0	0	0
	Farmer	%	53,7	46,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	62,6	0,0	0,0	37,4	0,0	0,0	0,0	0,0
		N	2	0	0	1	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	100,0	18,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Pupil	%	76,9	0,0	30,7	7,6	4,0	4,0	0,0	0,0
		N	19	0	8	2	1	1	0	0
	Student	%	75,8	8,4	32,1	19,5	0,0	0,0	4,7	0,0
		N	16	2	7	4	0	0	1	0
	Jobless	%	68,6	0,0	0,0	31,4	0,0	0,0	0,0	0,0
		N	2	0	0	1	0	0	0	0
Settlement size	Up to 2,000 residents	%	63,2	25,3	13,6	13,6	1,5	2,2	1,7	0,0
		N	36	15	8	8	1	1	1	0
	2,000-30,000 residents	%	61,4	47,4	5,2	7,8	2,6	2,9	0,0	0,0
		N	21	16	2	3	1	1	0	0
	30000-190000 of residents	%	72,4	23,2	6,9	0,0	8,7	0,0	0,0	0,0
		N	19	6	2	0	2	0	0	0
	More than 190,000 residents	%	77,0	33,9	5,6	5,9	1,7	0,0	0,0	0,0
		N	56	25	4	4	1	0	0	0
County:	Vilniaus	%	72,3	21,1	4,3	10,2	4,3	0,0	0,0	0,0
		N	36	10	2	5	2	0	0	0
	Kauno	%	65,6	50,0	11,4	0,0	0,0	0,0	0,0	0,0
		N	22	17	4	0	0	0	0	0
	Klaipedos	%	76,2	54,2	0,0	6,9	0,0	0,0	0,0	0,0
		N	11	8	0	1	0	0	0	0
	Siauliu	%	90,0	20,2	10,9	0,0	0,0	0,0	0,0	0,0
		N	16	4	2	0	0	0	0	0
	Panevezio	%	74,6	27,3	14,5	3,3	3,3	0,0	0,0	0,0
		N	19	7	4	1	1	0	0	0
	Utenos	%	71,8	27,9	12,9	13,2	0,0	0,0	0,0	0,0
		N	5	2	1	1	0	0	0	0
	Alytaus	%	61,5	19,3	0,0	9,4	0,0	9,8	0,0	0,0
		N	6	2	0	1	0	1	0	0
	Marijampoles	%	52,8	20,2	26,0	19,1	0,0	11,1	9,0	0,0
		N	6	2	3	2	0	1	1	0
	Telsiu	%	62,0	19,0	0,0	0,0	19,0	0,0	0,0	0,0

			For using career guidance (qualifications improvement) databases							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
		N	7	2	0	0	2	0	0	0
	Taurages	%	39,9	79,5	0,0	42,4	0,0	0,0	0,0	0,0
		N	4	7	0	4	0	0	0	0
	Total:	%	**69,4**	**32,3**	**8,1**	**7,8**	**2,8**	**1,2**	**0,5**	**0,0**
		N	**132**	**61**	**15**	**15**	**5**	**2**	**1**	**0**

Table 61. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For using online databases (e.g. LITLEX).

			For using online databases (e.g. LITLEX)							
			At home	At workplace	DK/NA	At the library	At the education institution (school, university...)	At the public access not in the library	Elsewhere	At the internet cafes
Gender	Male	%	74,9	21,3	7,1	6,7	2,7	2,7	2,7	1,5
		N	62	18	6	5	2	2	2	1
	Female	%	61,4	37,0	6,0	4,3	4,2	0,0	0,0	0,0
		N	52	31	5	4	4	0	0	0
Age	15-24 years	%	80,3	12,9	5,3	5,4	6,4	1,4	1,4	0,0
		N	58	9	4	4	5	1	1	0
	25-34 years	%	51,2	44,7	11,1	7,0	3,5	3,5	3,5	3,5
		N	18	16	4	2	1	1	1	1
	35-44 years	%	71,1	34,9	3,0	0,0	0,0	0,0	0,0	0,0
		N	21	10	1	0	0	0	0	0
	45-54 years	%	56,7	37,4	10,4	4,5	0,0	0,0	0,0	0,0
		N	13	8	2	1	0	0	0	0
	55-64 years	%	59,2	72,8	0,0	13,6	0,0	0,0	0,0	0,0
		N	4	5	0	1	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
Income	Up to 600 Litas	%	82,7	9,2	4,6	8,0	10,2	0,0	0,0	0,0
		N	32	4	2	3	4	0	0	0
	601 - 900 Litas	%	70,2	9,3	0,0	7,6	0,0	0,0	12,9	0,0
		N	7	1	0	1	0	0	1	0
	901 – 1,500 Litas	%	71,8	30,7	0,0	5,1	2,3	0,0	0,0	0,0
		N	28	12	0	2	1	0	0	0
	More than 1,500 Litas	%	64,3	42,3	6,4	5,6	0,0	3,1	2,5	3,1
		N	26	17	3	2	0	1	1	1
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Basic	%	90,3	4,0	4,0	0,0	0,0	0,0	5,6	0,0
		N	20	1	1	0	0	0	1	0
	General secondary, special secondary	%	72,2	9,7	10,3	3,6	8,6	1,9	0,0	2,3
		N	38	5	5	2	5	1	0	1
	Further	%	62,2	28,1	11,3	8,3	0,0	5,2	0,0	0,0

			For using online databases (e.g. LITLEX)							
			At home	At workplace	DK/NA	At the library	At the education institution (school, university...)	At the public access not in the library	Elsewhere	At the internet cafes
		N	15	7	3	2	0	1	0	0
	Higher	%	57,8	55,7	2,9	8,1	1,9	0,0	1,5	0,0
		N	37	36	2	5	1	0	1	0
Employment	Employed	%	61,0	41,2	6,4	3,6	0,0	1,1	2,0	1,1
		N	68	46	7	4	0	1	2	1
	Unemployed	%	82,4	5,4	6,8	9,2	10,5	1,8	0,0	0,0
		N	46	3	4	5	6	1	0	0
Legal status of employer	In public office	%	59,3	39,8	9,6	7,8	0,0	3,2	0,0	0,0
		N	23	15	4	3	0	1	0	0
	In a private establishment	%	58,2	44,0	5,4	1,6	0,0	0,0	3,5	2,0
		N	37	28	3	1	0	0	2	1
	In own company, work for himself/herself	%	87,5	26,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	2	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	77,7	20,8	0,0	0,0	0,0	0,0	6,2	0,0
		N	16	4	0	0	0	0	1	0
	Specialist/ white-collar worker	%	57,9	42,0	8,4	5,3	0,0	1,7	1,3	1,7
		N	43	31	6	4	0	1	1	1
	Top or middle level manager	%	47,6	71,6	6,1	0,0	0,0	0,0	0,0	0,0
		N	7	10	1	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	100,0	33,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	Pupil	%	92,7	0,0	3,5	0,0	0,0	3,9	0,0	0,0
		N	24	0	1	0	0	1	0	0
	Student	%	69,9	9,3	12,6	18,0	25,3	0,0	0,0	0,0
		N	16	2	3	4	6	0	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	64,3	17,3	10,8	10,9	3,7	4,6	0,0	4,6
		N	17	5	3	3	1	1	0	1
	2,000-30,000 residents	%	70,5	25,2	4,3	3,0	0,0	3,0	3,7	0,0
		N	24	8	1	1	0	1	1	0
	30000-190000 of residents	%	73,6	26,0	4,8	0,0	3,5	0,0	0,0	0,0
		N	19	7	1	0	1	0	0	0
	More than 190,000 residents	%	66,6	36,0	6,7	6,4	4,9	0,0	1,2	0,0
		N	53	29	5	5	4	0	1	0
County:	Vilniaus	%	66,7	33,9	7,4	7,6	7,1	0,0	0,0	0,0
		N	28	14	3	3	3	0	0	0
	Kauno	%	66,0	38,1	10,0	2,8	2,4	0,0	0,0	0,0

			For using online databases (e.g. LITLEX)							
			At home	At workplace	DK/NA	At the library	At the education institution (school, university...)	At the public access not in the library	Elsewhere	At the internet cafes
		N	24	14	4	1	1	0	0	0
	Klaipedos	%	59,9	35,1	5,8	10,9	0,0	0,0	5,8	0,0
		N	10	6	1	2	0	0	1	0
	Siauliu	%	86,7	20,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	21	5	0	0	0	0	0	0
	Panevezio	%	57,4	16,0	0,0	10,5	27,1	0,0	17,8	0,0
		N	4	1	0	1	2	0	1	0
	Utenos	%	60,5	55,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	4	0	0	0	0	0	0
	Alytaus	%	17,1	17,3	32,2	16,3	0,0	17,1	0,0	0,0
		N	1	1	2	1	0	1	0	0
	Marijampoles	%	69,0	13,9	0,0	17,1	0,0	17,1	0,0	17,1
		N	5	1	0	1	0	1	0	1
	Telsiu	%	71,1	18,6	10,3	0,0	0,0	0,0	0,0	0,0
		N	9	2	1	0	0	0	0	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	0	0	0	0	0	0	0
	Total:	%	**68,1**	**29,3**	**6,6**	**5,5**	**3,5**	**1,3**	**1,3**	**0,7**
		N	**113**	**49**	**11**	**9**	**6**	**2**	**2**	**1**

Table 62. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For using library catalogues (e.g. LIBIS).

			For using library catalogues (e.g. LIBIS)							
			At home	At the library	At workplace	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes	Elsewhere
Gender	Male	%	68,4	17,0	15,6	8,9	3,6	1,7	0,0	0,0
		N	40	10	9	5	2	1	0	0
	Female	%	60,6	21,2	19,6	6,4	7,8	0,0	0,0	0,0
		N	43	15	14	4	5	0	0	0
Age	15-24 years	%	63,4	21,2	12,1	13,8	3,1	1,6	0,0	0,0
		N	39	13	7	8	2	1	0	0
	25-34 years	%	50,0	26,4	27,2	5,1	11,8	0,0	0,0	0,0
		N	12	6	7	1	3	0	0	0
	35-44 years	%	79,0	0,0	19,9	0,0	12,4	0,0	0,0	0,0
		N	18	0	5	0	3	0	0	0
	45-54 years	%	77,3	20,5	22,7	0,0	0,0	0,0	0,0	0,0
		N	11	3	3	0	0	0	0	0
	55-64 years	%	50,0	25,0	25,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	1	0	0	0	0	0
	65-74 years	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
Income	Up to 600 Litas	%	64,7	20,6	8,1	20,8	6,1	0,0	0,0	0,0
		N	21	7	3	7	2	0	0	0
	601 - 900 Litas	%	79,5	20,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	0	0	0	0	0	0
	901 – 1,500 Litas	%	69,0	20,5	14,2	2,9	5,7	0,0	0,0	0,0
		N	21	6	4	1	2	0	0	0
	More than 1,500 Litas	%	70,5	20,5	29,7	0,0	0,0	0,0	0,0	0,0
		N	22	6	9	0	0	0	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Basic	%	65,0	28,3	6,7	7,5	0,0	0,0	0,0	0,0
		N	9	4	1	1	0	0	0	0
	General secondary, special secondary	%	65,2	18,1	8,8	16,2	4,1	2,2	0,0	0,0
		N	30	8	4	7	2	1	0	0
	Further	%	72,8	3,7	11,7	0,0	11,8	0,0	0,0	0,0
		N	14	1	2	0	2	0	0	0
	Higher	%	58,0	25,1	32,8	2,6	7,1	0,0	0,0	0,0
		N	28	12	16	1	3	0	0	0
Employment	Employed	%	65,4	18,9	22,5	1,1	5,8	0,0	0,0	0,0
		N	52	15	18	1	5	0	0	0
	Unemployed	%	62,2	20,0	10,1	18,0	6,2	2,1	0,0	0,0
		N	30	10	5	9	3	1	0	0
Legal status of employer	In public office	%	60,6	19,4	26,1	0,0	10,6	0,0	0,0	0,0
		N	18	6	8	0	3	0	0	0
	In a private establishment	%	66,7	20,9	20,4	2,0	3,2	0,0	0,0	0,0
		N	30	9	9	1	1	0	0	0
	In own company, work for himself/herself	%	79,9	0,0	20,1	0,0	0,0	0,0	0,0	0,0
		N	4	0	1	0	0	0	0	0
Speciality	Blue-collar	%	71,6	17,0	21,3	0,0	0,0	0,0	0,0	0,0

			For using library catalogues (e.g. LIBIS)							
			At home	At the library	At workplace	At the education institution (school, university...)	DK/NA	At the public access not in the library	At the internet cafes	Elsewhere
	worker, technical employee	N	9	2	3	0	0	0	0	0
	Specialist/ white-collar worker	%	64,5	17,9	22,6	1,5	7,9	0,0	0,0	0,0
		N	38	10	13	1	5	0	0	0
	Top or middle level manager	%	62,1	27,9	24,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	2	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Pupil	%	61,8	21,7	5,1	11,5	0,0	5,7	0,0	0,0
		N	11	4	1	2	0	1	0	0
	Student	%	63,3	19,0	15,2	25,8	7,2	0,0	0,0	0,0
		N	17	5	4	7	2	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	100,0	0,0	0,0	0,0
		N	0	0	0	0	1	0	0	0
Settlement size	Up to 2,000 residents	%	60,1	21,4	10,4	18,4	0,0	0,0	0,0	0,0
		N	13	5	2	4	0	0	0	0
	2,000-30,000 residents	%	43,8	17,3	21,2	3,7	17,6	4,1	0,0	0,0
		N	11	4	5	1	4	1	0	0
	30000-190000 of residents	%	74,3	9,0	9,5	4,5	7,2	0,0	0,0	0,0
		N	15	2	2	1	1	0	0	0
	More than 190,000 residents	%	70,3	22,5	21,7	6,2	3,0	0,0	0,0	0,0
		N	44	14	14	4	2	0	0	0
County:	Vilniaus	%	69,3	17,3	26,5	7,6	2,5	0,0	0,0	0,0
		N	28	7	11	3	1	0	0	0
	Kauno	%	64,2	19,2	19,9	5,1	9,3	0,0	0,0	0,0
		N	24	7	7	2	3	0	0	0
	Klaipedos	%	73,3	36,7	10,1	0,0	0,0	0,0	0,0	0,0
		N	7	4	1	0	0	0	0	0
	Siauliu	%	76,1	7,4	4,5	0,0	11,9	0,0	0,0	0,0
		N	15	1	1	0	2	0	0	0
	Panevezio	%	51,1	30,2	0,0	35,3	0,0	0,0	0,0	0,0
		N	3	2	0	2	0	0	0	0
	Utenos	%	0,0	50,6	0,0	0,0	49,4	0,0	0,0	0,0
		N	0	1	0	0	1	0	0	0
	Alytaus	%	0,0	66,2	0,0	0,0	0,0	33,8	0,0	0,0
		N	0	2	0	0	0	1	0	0
	Marijampoles	%	17,7	24,7	24,7	57,6	0,0	0,0	0,0	0,0
		N	1	1	1	3	0	0	0	0
	Telsiu	%	82,3	0,0	17,7	0,0	0,0	0,0	0,0	0,0
		N	5	0	1	0	0	0	0	0
	Taurages	%	50,0	0,0	50,0	0,0	0,0	0,0	0,0	0,0

			For using library catalogues (e.g. LIBIS)							
			At home	At the library	At workplace	At the education institution (school, university…)	DK/NA	At the public access not in the library	At the internet cafes	Elsewhere
		N	1	0	1	0	0	0	0	0
	Total:	%	**64,2**	**19,3**	**17,8**	**7,5**	**5,9**	**0,8**	**0,0**	**0,0**
		N	**83**	**25**	**23**	**10**	**8**	**1**	**0**	**0**

Table 63. Where (in which places) do you use a computer with internet access for the following purposes related to studies and education most frequently? For watching training video broadcasts (lectures, conferences, etc.).

			For watching training video broadcasts (lectures, conferences, etc.)							
			At home	At workplace	At the education institution (school, university…)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
Gender	**Male**	%	74,0	12,2	7,4	12,0	6,0	1,8	1,8	0,0
		N	40	7	4	6	3	1	1	0
	Female	%	59,1	33,9	12,3	5,8	7,0	0,0	0,0	0,0
		N	43	25	9	4	5	0	0	0
Age	**15-24 years**	%	73,4	9,3	20,1	8,2	6,3	1,7	1,7	0,0
		N	44	6	12	5	4	1	1	0
	25-34 years	%	52,3	30,5	0,0	17,2	11,7	0,0	0,0	0,0
		N	12	7	0	4	3	0	0	0
	35-44 years	%	63,4	44,3	3,8	3,8	3,8	0,0	0,0	0,0
		N	14	10	1	1	1	0	0	0
	45-54 years	%	66,6	26,7	0,0	6,7	6,7	0,0	0,0	0,0
		N	10	4	0	1	1	0	0	0
	55-64 years	%	47,9	76,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	3	0	0	0	0	0	0
	65-74 years	%	30,5	69,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
Income	**Up to 600 Litas**	%	82,7	5,6	20,6	2,8	6,0	0,0	0,0	0,0
		N	26	2	6	1	2	0	0	0
	601 - 900 Litas	%	64,0	24,6	0,0	11,4	0,0	0,0	11,4	0,0
		N	6	2	0	1	0	0	1	0
	901 – 1,500 Litas	%	62,4	34,6	5,9	11,4	3,0	0,0	0,0	0,0
		N	19	10	2	3	1	0	0	0
	More than 1,500 Litas	%	63,7	35,2	2,8	13,9	0,0	0,0	0,0	0,0
		N	20	11	1	4	0	0	0	0
Education	**Primary**	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Basic	%	72,5	0,0	33,1	4,5	9,6	0,0	0,0	0,0
		N	14	0	7	1	2	0	0	0
	General secondary, special secondary	%	72,8	12,5	16,9	6,9	5,8	3,1	0,0	0,0
		N	24	4	5	2	2	1	0	0
	Further	%	70,7	23,2	3,8	8,8	11,8	0,0	4,4	0,0
		N	16	5	1	2	3	0	1	0
	Higher	%	53,3	44,7	0,0	11,4	3,9	0,0	0,0	0,0
		N	26	22	0	6	2	0	0	0
Employment	**Employed**	%	59,9	36,2	3,4	8,6	6,9	0,0	0,0	0,0
		N	47	29	3	7	5	0	0	0

			For watching training video broadcasts (lectures, conferences, etc.)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
	Unemployed	%	74,7	5,5	21,4	8,1	6,0	2,1	2,1	0,0
		N	36	3	10	4	3	1	1	0
Legal status of employer	In public office	%	47,7	49,9	2,1	10,4	8,8	0,0	0,0	0,0
		N	20	21	1	4	4	0	0	0
	In a private establishment	%	70,9	22,7	5,3	7,4	5,2	0,0	0,0	0,0
		N	24	8	2	2	2	0	0	0
	In own company, work for himself/herself	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	65,7	25,8	8,6	12,0	8,4	0,0	0,0	0,0
		N	7	3	1	1	1	0	0	0
	Specialist/ white-collar worker	%	58,5	38,1	3,0	7,3	7,7	0,0	0,0	0,0
		N	35	23	2	4	5	0	0	0
	Top or middle level manager	%	61,8	35,0	0,0	13,6	0,0	0,0	0,0	0,0
		N	6	3	0	1	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	66,9	33,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Pupil	%	75,8	0,0	24,6	3,3	7,1	3,7	0,0	0,0
		N	20	0	7	1	2	1	0	0
	Student	%	71,7	10,5	21,7	17,8	5,9	0,0	5,9	0,0
		N	12	2	4	3	1	0	1	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	55,5	42,3	14,4	15,6	3,8	0,0	3,8	0,0
		N	15	11	4	4	1	0	1	0
	2,000-30,000 residents	%	43,0	30,8	9,4	5,1	14,4	3,5	0,0	0,0
		N	12	9	3	1	4	1	0	0
	30000-190000 of residents	%	59,2	16,9	16,5	11,3	7,4	0,0	0,0	0,0
		N	10	3	3	2	1	0	0	0
	More than 190,000 residents	%	83,7	15,3	6,7	5,9	3,6	0,0	0,0	0,0
		N	46	8	4	3	2	0	0	0
County:	Vilniaus	%	76,3	14,9	8,5	4,8	4,5	0,0	0,0	0,0
		N	32	6	4	2	2	0	0	0
	Kauno	%	73,6	22,6	4,1	5,1	9,6	0,0	0,0	0,0
		N	18	5	1	1	2	0	0	0
	Klaipedos	%	86,1	27,2	0,0	0,0	13,9	0,0	0,0	0,0
		N	6	2	0	0	1	0	0	0
	Siauliu	%	69,5	25,1	11,7	8,9	5,4	0,0	0,0	0,0
		N	11	4	2	1	1	0	0	0
	Panevezio	%	54,3	27,5	36,4	0,0	0,0	0,0	0,0	0,0

			For watching training video broadcasts (lectures, conferences, etc.)							
			At home	At workplace	At the education institution (school, university...)	At the library	DK/NA	At the public access not in the library	Elsewhere	At the internet cafes
		N	6	3	4	0	0	0	0	0
	Utenos	%	71,3	0,0	28,1	28,7	0,0	0,0	0,0	0,0
		N	2	0	1	1	0	0	0	0
	Alytaus	%	0,0	0,0	0,0	0,0	50,2	49,8	0,0	0,0
		N	0	0	0	0	1	1	0	0
	Marijampoles	%	32,7	36,6	14,5	36,4	0,0	0,0	16,3	0,0
		N	2	2	1	2	0	0	1	0
	Telsiu	%	53,8	14,2	12,7	14,4	17,6	0,0	0,0	0,0
		N	4	1	1	1	1	0	0	0
	Taurages	%	22,7	87,8	0,0	22,7	0,0	0,0	0,0	0,0
		N	2	7	0	2	0	0	0	0
	Total:	%	**65,5**	**24,6**	**10,2**	**8,4**	**6,6**	**0,8**	**0,8**	**0,0**
		N	**83**	**31**	**13**	**11**	**8**	**1**	**1**	**0**

2.2.9. Heath: popularity of the internet

For search for health-related information, the internet is constantly used by 15 %, sometimes – by 40 %, and is never used by 44 % of the respondents. More frequently, the internet is used for this purpose by females, highest-income respondents, and residents of Kaunas, Klaipėda and Šiauliai Counties. (64 table)

For registering with health care institutions and for doctor's appointment, the internet is constantly used by 5 %, sometimes – by 13 %, and never – by 80 % of the respondents. More frequently, the internet is used for such registration by respondents with higher and university education, residents of big cities, especially of Vilnius County. (65 table)

For monitoring information accumulated by the State Patients' Fund regarding themselves, the internet is constantly used by 4 %, sometimes – by 3 %, and never – by 89 % of the respondents. Least frequently, the internet is used for this purpose by the youngest (up to 25 years) respondents, university and school students, and residents of Kaunas, Klaipeda, Siauliai, Panevezio Counties. (66 table)

The main demographical factors explaining the use of the internet in the fields related to health protection are educational level (higher-educated respondents use it more frequently), incomes (higher-income individuals use it more frequently), and the size of the residential settlement (big cities use it more frequently). (67 table)

2.2.9.1. Heath: popularity of the internet in urban and rural area

Search for health-related information is both unpopular in city and countryside area. Practically never rural and urban area residents made an appointment in health care institutions on the internet (several attempts were pointed out in the biggest cities) and also do not follow information provided by the State Patients' Fund on the internet.

Table 64. How often do you use a computer with internet access for the following purposes related to health? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.).

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	56,6	33,4	8,3	1,8
		N	176	104	26	5
	Female	%	31,9	46,0	20,8	1,3
		N	110	159	72	4
Age	15-24 years	%	51,7	32,1	13,4	2,8
		N	107	66	28	6
	25-34 years	%	41,1	46,2	12,7	0,0

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	57	64	17	0
	35-44 years	%	42,6	39,9	17,5	0,0
		N	60	56	25	0
	45-54 years	%	37,8	44,9	15,2	2,1
		N	43	51	17	2
	55-64 years	%	34,4	42,0	21,1	2,4
		N	16	20	10	1
	65-74 years	%	34,9	50,0	9,9	5,3
		N	5	7	1	1
Income	Up to 600 Litas	%	44,3	45,9	8,4	1,4
		N	57	59	11	2
	601 - 900 Litas	%	31,9	49,1	14,9	4,1
		N	21	33	10	3
	901 – 1,500 Litas	%	41,1	43,9	15,0	0,0
		N	61	65	22	0
	More than 1,500 Litas	%	34,6	39,8	24,0	1,7
		N	51	59	36	2
Education	Primary	%	54,6	38,5	6,9	0,0
		N	8	6	1	0
	Basic	%	55,2	40,7	3,1	1,0
		N	49	36	3	1
	General secondary, special secondary	%	43,4	42,3	12,3	2,0
		N	100	98	28	5
	Further	%	47,7	33,4	18,8	0,0
		N	64	45	25	0
	Higher	%	34,6	41,7	21,4	2,3
		N	66	79	41	4
Employment	Employed	%	44,0	38,8	16,0	1,2
		N	201	177	73	5
	Unemployed	%	42,7	42,7	12,4	2,2
		N	86	86	25	4
Legal status of employer	In public office	%	42,6	42,3	12,9	2,2
		N	68	68	21	3
	In a private establishment	%	43,8	38,1	17,4	0,8
		N	113	98	45	2
	In own company, work for himself/herself	%	51,5	28,9	19,5	0,0
		N	19	11	7	0
Speciality	Blue-collar worker, technical employee	%	47,4	42,1	8,9	1,5
		N	62	55	12	2
	Specialist/ white-collar worker	%	40,9	38,3	20,1	0,8
		N	111	104	54	2
	Top or middle level manager	%	53,3	31,6	12,3	2,8
		N	25	15	6	1
	Farmer	%	35,0	48,3	16,7	0,0
		N	2	3	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	27,6	49,0	17,8	5,6
		N	4	6	2	1
	Disability pensioner	%	11,8	79,0	9,2	0,0
		N	1	7	1	0

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Housewife, on a child rearing leave	%	13,1	60,1	26,8	0,0
		N	3	13	6	0
	Pupil	%	57,0	35,6	5,2	2,1
		N	51	32	5	2
	Student	%	36,0	38,8	21,8	3,4
		N	19	20	11	2
	Jobless	%	60,6	39,4	0,0	0,0
		N	8	5	0	0
Settlement size	Up to 2,000 residents	%	39,6	46,4	11,0	3,0
		N	57	67	16	4
	2,000-30,000 residents	%	40,0	44,9	12,4	2,6
		N	55	62	17	4
	30000-190000 of residents	%	51,9	34,4	13,7	0,0
		N	58	38	15	0
	More than 190,000 residents	%	44,2	36,3	18,8	0,7
		N	116	96	50	2
County:	Vilniaus	%	56,4	18,4	24,1	1,1
		N	99	32	42	2
	Kauno	%	24,7	60,0	15,2	0,0
		N	30	73	19	0
	Klaipedos	%	46,0	44,4	9,6	0,0
		N	32	31	7	0
	Siauliu	%	36,1	54,6	8,1	1,3
		N	29	44	6	1
	Panevezio	%	59,8	33,7	6,5	0,0
		N	35	19	4	0
	Utenos	%	24,3	50,3	16,2	9,2
		N	8	18	6	3
	Alytaus	%	44,4	36,6	16,5	2,6
		N	17	14	6	1
	Marijampoles	%	50,7	43,3	6,0	0,0
		N	15	13	2	0
	Telsiu	%	35,4	48,9	15,8	0,0
		N	10	14	5	0
	Taurages	%	54,2	23,6	8,9	13,2
		N	11	5	2	3
	Total:	%	**43,6**	**40,0**	**14,9**	**1,5**
		N	**287**	**263**	**98**	**10**

Table 65. How often do you use a computer with internet access for the following purposes related to health? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For registration with a health care institution and for doctor's appointment.

			For registration with a health care institution and for doctor's appointment			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	82,6	11,0	3,9	2,5
		N	257	34	12	8
	Female	%	77,3	14,2	5,2	3,4
		N	268	49	18	12
Age	15-24 years	%	83,7	8,2	4,9	3,2
		N	172	17	10	7

			For registration with a health care institution and for doctor's appointment			
			Never used	Have used once or several times	Use constantly	DK/NA
	25-34 years	%	79,7	16,6	3,7	0,0
		N	110	23	5	0
	35-44 years	%	78,5	15,6	5,3	0,6
		N	110	22	7	1
	45-54 years	%	75,3	14,0	6,0	4,8
		N	85	16	7	5
	55-64 years	%	82,2	8,5	0,0	9,3
		N	38	4	0	4
	65-74 years	%	64,5	15,1	4,6	15,8
		N	9	2	1	2
Income	Up to 600 Litas	%	89,5	6,2	0,0	4,3
		N	116	8	0	6
	601 - 900 Litas	%	83,1	10,3	1,0	5,6
		N	55	7	1	4
	901 – 1,500 Litas	%	78,0	16,3	3,7	2,0
		N	115	24	5	3
	More than 1,500 Litas	%	75,5	11,6	9,4	3,5
		N	112	17	14	5
Education	Primary	%	93,8	0,0	0,0	6,2
		N	14	0	0	1
	Basic	%	92,6	4,2	1,0	2,1
		N	82	4	1	2
	General secondary, special secondary	%	78,8	15,0	3,2	3,1
		N	182	35	7	7
	Further	%	82,6	7,5	7,8	2,2
		N	110	10	10	3
	Higher	%	72,0	18,5	6,1	3,4
		N	136	35	12	6
Employment	Employed	%	78,2	14,2	4,7	2,9
		N	356	65	21	13
	Unemployed	%	83,4	9,2	4,4	3,0
		N	168	19	9	6
Legal status of employer	In public office	%	79,3	13,9	1,8	5,0
		N	127	22	3	8
	In a private establishment	%	77,2	14,4	6,3	2,0
		N	199	37	16	5
	In own company, work for himself/herself	%	80,0	14,6	5,3	0,0
		N	30	5	2	0
Speciality	Blue-collar worker, technical employee	%	82,0	12,6	1,5	3,9
		N	107	16	2	5
	Specialist/ white-collar worker	%	74,0	16,7	6,8	2,5
		N	201	45	18	7
	Top or middle level manager	%	88,6	6,7	1,8	2,8
		N	42	3	1	1
	Farmer	%	100,0	0,0	0,0	0,0
		N	6	0	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	44,7	39,2	4,9	11,2
		N	6	5	1	1
	Disability pensioner	%	100,0	0,0	0,0	0,0

			For registration with a health care institution and for doctor's appointment			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	9	0	0	0
	Housewife, on a child rearing leave	%	66,6	22,7	10,7	0,0
		N	15	5	2	0
	Pupil	%	92,8	2,1	2,0	3,1
		N	83	2	2	3
	Student	%	75,8	12,7	8,0	3,4
		N	39	7	4	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	84,2	7,2	1,9	6,8
		N	122	10	3	10
	2,000-30,000 residents	%	82,0	10,5	1,9	5,6
		N	114	15	3	8
	30000-190000 of residents	%	88,1	9,6	2,3	0,0
		N	98	11	3	0
	More than 190,000 residents	%	72,7	18,2	8,4	0,7
		N	192	48	22	2
County:	Vilniaus	%	61,9	22,8	14,2	1,1
		N	108	40	25	2
	Kauno	%	86,2	12,5	0,0	1,3
		N	105	15	0	2
	Klaipedos	%	95,0	5,0	0,0	0,0
		N	66	3	0	0
	Siauliu	%	92,9	5,9	0,0	1,3
		N	74	5	0	1
	Panevezio	%	88,9	9,6	0,0	1,5
		N	51	6	0	1
	Utenos	%	58,1	15,9	5,0	20,9
		N	20	6	2	7
	Alytaus	%	67,0	13,8	9,2	10,0
		N	26	5	4	4
	Marijampoles	%	94,1	5,9	0,0	0,0
		N	28	2	0	0
	Telsiu	%	100,0	0,0	0,0	0,0
		N	29	0	0	0
	Taurages	%	77,8	9,0	0,0	13,2
		N	16	2	0	3
	Total:	%	**79,8**	**12,7**	**4,6**	**2,9**
		N	**525**	**83**	**30**	**19**

Table 66. How often do you use a computer with internet access for the following purposes related to health? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines).

			To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines).			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	89,7	3,8	3,3	3,2
		N	279	12	10	10
	Female	%	88,6	2,7	3,7	5,0
		N	307	9	13	17
Age	15-24 years	%	90,9	1,9	4,0	3,2
		N	187	4	8	7
	25-34 years	%	92,4	2,8	2,7	2,1
		N	127	4	4	3
	35-44 years	%	90,4	4,9	2,7	2,0
		N	127	7	4	3
	45-54 years	%	86,3	2,1	5,1	6,6
		N	98	2	6	7
	55-64 years	%	81,9	4,4	2,0	11,7
		N	38	2	1	5
	65-74 years	%	64,5	15,1	4,6	15,8
		N	9	2	1	2
Income	Up to 600 Litas	%	92,1	2,8	0,0	5,1
		N	119	4	0	7
	601 - 900 Litas	%	85,7	4,2	1,0	9,1
		N	57	3	1	6
	901 – 1,500 Litas	%	91,9	1,3	3,1	3,7
		N	136	2	5	5
	More than 1,500 Litas	%	83,6	4,8	8,0	3,6
		N	124	7	12	5
Education	Primary	%	93,8	0,0	0,0	6,2
		N	14	0	0	1
	Basic	%	96,9	0,0	1,0	2,1
		N	86	0	1	2
	General secondary, special secondary	%	89,7	3,3	2,4	4,6
		N	207	8	6	11
	Further	%	85,8	6,0	5,2	3,0
		N	115	8	7	4
	Higher	%	86,7	2,9	5,1	5,3
		N	164	6	10	10
Employment	Employed	%	89,3	2,8	3,4	4,4
		N	407	13	16	20
	Unemployed	%	88,7	4,1	3,7	3,5
		N	179	8	7	7
Legal status of employer	In public office	%	89,3	1,1	1,2	8,4
		N	143	2	2	14
	In a private establishment	%	88,9	3,2	5,3	2,6
		N	230	8	14	7
	In own company, work for himself/herself	%	92,0	8,0	0,0	0,0
		N	34	3	0	0
Speciality	Blue-collar worker, technical employee	%	92,5	2,1	0,7	4,7
		N	121	3	1	6
	Specialist/ white-collar worker	%	87,2	3,1	5,4	4,4
		N	236	8	15	12

	Top or middle level manager	%	91,4	3,9	0,0	4,6
		N	44	2	0	2
	Farmer	%	100,0	0,0	0,0	0,0
		N	6	0	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	64,8	10,5	4,9	19,8
		N	8	1	1	3
	Disability pensioner	%	78,1	21,9	0,0	0,0
		N	7	2	0	0
	Housewife, on a child rearing leave	%	91,9	4,0	4,1	0,0
		N	20	1	1	0
	Pupil	%	92,7	2,2	2,0	3,1
		N	83	2	2	3
	Student	%	84,9	3,7	8,0	3,4
		N	44	2	4	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	87,4	2,6	0,0	10,0
		N	126	4	0	14
	2,000-30,000 residents	%	93,1	0,6	0,6	5,6
		N	129	1	1	8
	30000-190000 of residents	%	98,4	1,6	0,0	0,0
		N	109	2	0	0
	More than 190,000 residents	%	84,1	5,6	8,4	1,9
		N	222	15	22	5
County:	Vilniaus	%	80,7	5,1	13,1	1,1
		N	141	9	23	2
	Kauno	%	93,2	1,8	0,0	5,0
		N	114	2	0	6
	Klaipedos	%	93,6	6,4	0,0	0,0
		N	65	4	0	0
	Siauliu	%	95,2	3,6	0,0	1,3
		N	76	3	0	1
	Panevezio	%	98,5	0,0	0,0	1,5
		N	57	0	0	1
	Utenos	%	73,8	5,2	0,0	20,9
		N	26	2	0	7
	Alytaus	%	82,2	0,0	0,0	17,8
		N	32	0	0	7
	Marijampoles	%	100,0	0,0	0,0	0,0
		N	30	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0
		N	29	0	0	0
	Taurages	%	80,0	4,2	0,0	15,8
		N	17	1	0	3
	Total:	%	**89,1**	**3,2**	**3,5**	**4,2**
		N	**586**	**21**	**23**	**27**

Table 67. Health. Correlation analysis.

		For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)	For registration with a health care institution and for doctor's appointment	To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines).
Age	**Coefficient**	,129(**)	0,079	0,057
	p	0,001	0,052	0,162
	N	623	613	606
Income	**Coefficient**	,141(**)	,182(**)	,143(**)
	p	0,002	0,000	0,002
	N	468	457	452
Education	**Coefficient**	,158(**)	,159(**)	,106(**)
	p	0,000	0,000	0,009
	N	623	613	606
Settlement size	**Coefficient**	0,001	,180(**)	,204(**)
	p	0,977	0,000	0,000
	N	623	613	606
How often do you use internet?	**Coefficient**	-,144(**)	-,114(**)	-0,049
	p	0,000	0,005	0,228
	N	619	609	602
How often do you use internet in the library?	**Coefficient**	-0,065	-,126(**)	-,205(**)
	p	0,106	0,002	0,000
	N	613	603	596
Rate your computer literacy (skills to use computer)	**Coefficient**	0,065	0,066	-0,018
	p	0,109	0,102	0,661
	N	617	607	601

2.2.10. Health: places of use

Health-related information is searched for most of all at home – 81 %, and at work – 16 %. In libraries, this service is used by 6 % of the respondents. At home, the internet is used for this purpose more frequently by younger (15 – 44 years) respondents, school and university students. At work – by 45 – 64 year-olds and higher-educated respondents. (68 table)

For registering with health care institutions and for doctor's appointment, the internet is used at home by 78 %, and at work – by 21 %. In libraries, this service is used by 12 % of the respondents. (69 table)

For monitoring information accumulated by the State Patients' Fund regarding them, the internet is used at home by 67 %, and at work – by 16 %. In libraries, this service is used by 23 % of the respondents. (70 table)

Table 68. Where (in which places) do you use a computer with internet access for the following purposes related to your health most frequently? For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.).

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university…)	At the public access not in the library	At the internet cafes
Gender	Male	%	86,7	12,2	5,9	0,0	1,7	0,8	0,5	0,0
		N	113	16	8	0	2	1	1	0
	Female	%	78,2	17,8	6,7	2,9	1,1	1,5	1,1	0,0
		N	181	41	15	7	2	4	3	0
Age	15-24 years	%	88,0	4,9	6,9	1,9	1,1	4,9	0,0	0,0
		N	82	5	6	2	1	5	0	0
	25-34 years	%	76,2	18,5	5,1	3,5	3,3	0,0	0,0	0,0
		N	62	15	4	3	3	0	0	0
	35-44 years	%	89,9	16,9	1,1	0,0	0,0	0,0	1,1	0,0
		N	72	14	1	0	0	0	1	0
	45-54 years	%	79,7	19,8	5,4	1,5	1,5	0,0	1,5	0,0
		N	54	13	4	1	1	0	1	0
	55-64 years	%	69,8	30,2	10,3	3,2	0,0	0,0	0,0	0,0
		N	21	9	3	1	0	0	0	0
	65-74 years	%	23,1	17,6	60,4	0,0	0,0	0,0	16,5	0,0
		N	2	1	5	0	0	0	1	0
Income	Up to 600 Litas	%	86,3	0,0	11,1	2,6	0,0	3,8	0,0	0,0
		N	61	0	8	2	0	3	0	0
	601 - 900 Litas	%	78,3	11,6	10,0	5,7	0,0	0,0	5,3	0,0
		N	33	5	4	2	0	0	2	0
	901 – 1,500 Litas	%	76,3	24,4	3,0	0,0	4,2	1,0	1,2	0,0
		N	67	21	3	0	4	1	1	0
	More than 1,500 Litas	%	82,7	21,9	4,9	1,5	0,0	0,0	0,0	0,0
		N	78	21	5	1	0	0	0	0

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
Education	Primary	%	72,9	0,0	0,0	0,0	0,0	27,1	0,0	0,0
		N	5	0	0	0	0	2	0	0
	Basic	%	82,3	3,7	4,9	8,2	3,2	2,3	0,0	0,0
		N	32	1	2	3	1	1	0	0
	General secondary, special secondary	%	83,5	12,0	6,8	0,0	0,8	0,8	1,3	0,0
		N	105	15	9	0	1	1	2	0
	Further	%	78,1	18,8	7,5	2,8	2,1	0,0	1,2	0,0
		N	54	13	5	2	1	0	1	0
	Higher	%	80,7	22,8	6,3	1,2	0,8	0,7	0,6	0,0
		N	97	27	7	1	1	1	1	0
Employment	Employed	%	80,0	22,1	4,9	1,4	1,5	0,4	0,8	0,0
		N	200	55	12	3	4	1	2	0
	Unemployed	%	84,0	1,6	9,9	2,9	0,9	3,3	1,2	0,0
		N	93	2	11	3	1	4	1	0
Legal status of employer	In public office	%	75,7	25,2	5,5	2,2	1,1	0,0	0,0	0,0
		N	67	22	5	2	1	0	0	0
	In a private establishment	%	81,8	22,1	5,1	0,0	1,9	0,6	0,7	0,0
		N	117	32	7	0	3	1	1	0
	In own company, work for himself/herself	%	87,3	6,9	0,0	7,9	0,0	0,0	4,8	0,0
		N	16	1	0	1	0	0	1	0
Speciality	Blue-collar worker, technical employee	%	83,6	14,9	5,4	1,5	1,9	0,0	1,5	0,0
		N	56	10	4	1	1	0	1	0
	Specialist/ white-collar worker	%	76,3	26,6	5,4	0,6	1,5	0,6	0,6	0,0
		N	121	42	9	1	2	1	1	0
	Top or middle level manager	%	93,2	14,6	0,0	6,8	0,0	0,0	0,0	0,0
		N	20	3	0	1	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	36,5	0,0	56,2	0,0	0,0	0,0	15,7	0,0
		N	3	0	5	0	0	0	1	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	80,2	4,7	12,3	7,6	0,0	0,0	0,0	0,0
		N	15	1	2	1	0	0	0	0
	Pupil	%	82,3	0,0	7,6	4,9	2,7	7,3	0,0	0,0
		N	30	0	3	2	1	3	0	0
	Student	%	93,6	2,8	3,2	0,0	0,0	3,2	0,0	0,0
		N	29	1	1	0	0	1	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	77,6	11,2	12,0	2,8	1,5	3,4	1,9	0,0
		N	64	9	10	2	1	3	2	0

			For searching for health-related information (e.g. injuries, diseases, nutrition, medicines, health improvement, etc.)							
			At home	At workplace	At the library	Elsewhere	DK/NA	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
	2,000-30,000 residents	%	78,0	15,3	3,6	3,6	3,1	1,1	1,3	0,0
		N	62	12	3	3	2	1	1	0
	30000-190000 of residents	%	89,0	11,2	0,0	0,0	1,9	0,0	0,0	0,0
		N	47	6	0	0	1	0	0	0
	More than 190,000 residents	%	82,2	20,3	7,1	1,0	0,0	0,6	0,4	0,0
		N	120	30	10	1	0	1	1	0
County:	Vilniaus	%	68,7	25,9	14,1	0,0	0,0	1,2	0,9	0,0
		N	51	19	10	0	0	1	1	0
	Kauno	%	83,1	19,8	0,8	3,5	1,1	1,9	1,1	0,0
		N	76	18	1	3	1	2	1	0
	Klaipedos	%	98,0	8,5	2,0	0,0	0,0	0,0	0,0	0,0
		N	37	3	1	0	0	0	0	0
	Siauliu	%	85,6	7,2	4,6	0,0	2,5	1,8	1,7	0,0
		N	43	4	2	0	1	1	1	0
	Panevezio	%	77,9	7,5	7,3	10,3	0,0	4,3	0,0	0,0
		N	18	2	2	2	0	1	0	0
	Utenos	%	85,1	17,3	0,0	4,4	6,2	0,0	0,0	0,0
		N	20	4	0	1	1	0	0	0
	Alytaus	%	70,6	10,7	18,6	0,0	0,0	0,0	0,0	0,0
		N	14	2	4	0	0	0	0	0
	Marijampoles	%	84,7	15,3	8,5	0,0	0,0	0,0	0,0	0,0
		N	12	2	1	0	0	0	0	0
	Telsiu	%	85,5	5,3	3,9	0,0	5,3	0,0	3,9	0,0
		N	16	1	1	0	1	0	1	0
	Taurages	%	79,1	20,9	20,9	0,0	0,0	0,0	0,0	0,0
		N	5	1	1	0	0	0	0	0
	Total:	%	**81,2**	**15,8**	**6,4**	**1,8**	**1,3**	**1,3**	**0,9**	**0,0**
		N	**293**	**57**	**23**	**7**	**5**	**5**	**3**	**0**

Table 69. Where (in which places) do you use a computer with internet access for the following purposes related to your health most frequently? For registration with a health care institution and for doctor's appointment.

			For registration with a health care institution and for doctor's appointment							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university…)	Elsewhere	DK/NA
Gender	Male	%	76,8	28,7	13,8	1,4	0,0	0,0	0,0	0,0
		N	36	13	6	1	0	0	0	0
	Female	%	78,7	16,4	9,9	1,5	0,0	0,0	0,0	0,0
		N	53	11	7	1	0	0	0	0
Age	15-24 years	%	82,7	14,0	17,3	0,0	0,0	0,0	0,0	0,0
		N	22	4	5	0	0	0	0	0
	25-34 years	%	80,2	32,4	5,1	0,0	0,0	0,0	0,0	0,0
		N	22	9	1	0	0	0	0	0
	35-44 years	%	87,2	18,7	3,0	0,0	0,0	0,0	0,0	0,0
		N	26	5	1	0	0	0	0	0
	45-54 years	%	73,2	22,3	11,9	4,5	0,0	0,0	0,0	0,0
		N	16	5	3	1	0	0	0	0
	55-64 years	%	23,9	23,9	52,1	0,0	0,0	0,0	0,0	0,0
		N	1	1	2	0	0	0	0	0
	65-74 years	%	26,6	0,0	50,0	23,4	0,0	0,0	0,0	0,0
		N	1	0	1	1	0	0	0	0
Income	Up to 600 Litas	%	74,3	0,0	25,7	0,0	0,0	0,0	0,0	0,0
		N	6	0	2	0	0	0	0	0
	601 - 900 Litas	%	73,1	0,0	18,3	8,6	0,0	0,0	0,0	0,0
		N	5	0	1	1	0	0	0	0
	901 – 1,500 Litas	%	72,9	18,9	10,8	3,4	0,0	0,0	0,0	0,0
		N	22	6	3	1	0	0	0	0
	More than 1,500 Litas	%	76,7	30,6	8,6	0,0	0,0	0,0	0,0	0,0
		N	24	10	3	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	69,2	30,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	General secondary, special secondary	%	73,2	17,4	10,6	3,9	0,0	0,0	0,0	0,0
		N	31	7	4	2	0	0	0	0
	Further	%	75,5	17,5	24,5	0,0	0,0	0,0	0,0	0,0
		N	15	4	5	0	0	0	0	0
	Higher	%	84,1	25,9	7,9	0,0	0,0	0,0	0,0	0,0
		N	39	12	4	0	0	0	0	0
Employment	Employed	%	80,1	27,2	6,8	1,2	0,0	0,0	0,0	0,0
		N	69	23	6	1	0	0	0	0
	Unemployed	%	71,3	3,2	26,4	2,3	0,0	0,0	0,0	0,0
		N	20	1	7	1	0	0	0	0
Legal status of employer	In public office	%	96,0	9,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	24	2	0	0	0	0	0	0
	In a private establishment	%	69,8	39,6	11,0	1,9	0,0	0,0	0,0	0,0
		N	37	21	6	1	0	0	0	0
	In own company, work for himself/herself	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	0	0	0	0	0	0	0
Speciality	Blue-collar	%	72,7	19,9	7,3	5,5	0,0	0,0	0,0	0,0

			For registration with a health care institution and for doctor's appointment							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
	worker, technical employee	N	13	4	1	1	0	0	0	0
	Specialist/ white-collar worker	%	80,9	31,1	7,1	0,0	0,0	0,0	0,0	0,0
		N	51	20	5	0	0	0	0	0
	Top or middle level manager	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	29,2	0,0	59,7	11,1	0,0	0,0	0,0	0,0
		N	2	0	3	1	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	87,8	12,2	12,2	0,0	0,0	0,0	0,0	0,0
		N	6	1	1	0	0	0	0	0
	Pupil	%	48,5	0,0	51,5	0,0	0,0	0,0	0,0	0,0
		N	2	0	2	0	0	0	0	0
	Student	%	90,6	0,0	9,4	0,0	0,0	0,0	0,0	0,0
		N	10	0	1	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	77,6	6,6	15,8	0,0	0,0	0,0	0,0	0,0
		N	10	1	2	0	0	0	0	0
	2,000-30,000 residents	%	77,4	15,6	8,3	5,9	0,0	0,0	0,0	0,0
		N	13	3	1	1	0	0	0	0
	30000-190000 of residents	%	90,6	9,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	12	1	0	0	0	0	0	0
	More than 190,000 residents	%	75,8	27,9	13,7	0,9	0,0	0,0	0,0	0,0
		N	53	20	10	1	0	0	0	0
County:	Vilniaus	%	75,9	28,7	14,8	1,0	0,0	0,0	0,0	0,0
		N	49	19	10	1	0	0	0	0
	Kauno	%	69,5	29,6	0,0	6,6	0,0	0,0	0,0	0,0
		N	11	5	0	1	0	0	0	0
	Klaipedos	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	Siauliu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	0	0	0	0	0	0	0
	Panevezio	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	0	0	0	0	0	0	0
	Utenos	%	80,4	0,0	19,6	0,0	0,0	0,0	0,0	0,0
		N	6	0	1	0	0	0	0	0
	Alytaus	%	62,6	14,0	23,4	0,0	0,0	0,0	0,0	0,0
		N	6	1	2	0	0	0	0	0
	Marijampoles	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Telsiu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0

			For registration with a health care institution and for doctor's appointment							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university…)	Elsewhere	DK/NA
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Total:	%	**78,0**	**21,4**	**11,5**	**1,5**	**0,0**	**0,0**	**0,0**	**0,0**
		N	**89**	**24**	**13**	**2**	**0**	**0**	**0**	**0**

Table 70. Where (in which places) do you use a computer with internet access for the following purposes related to your health most frequently? To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines).

			To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines)							
			At home	At the library	At workplace	At the education institution (school, university…)	At the public access not in the library	At the internet cafes	Elsewhere	DK/NA
Gender	**Male**	%	68,0	24,1	11,1	0,0	2,9	0,0	0,0	0,0
		N	15	5	2	0	1	0	0	0
	Female	%	65,0	22,7	20,3	4,0	0,0	0,0	0,0	0,0
		N	14	5	4	1	0	0	0	0
Age	**15-24 years**	%	54,1	38,5	14,7	7,3	0,0	0,0	0,0	0,0
		N	7	5	2	1	0	0	0	0
	25-34 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	0	0	0	0	0	0	0
	35-44 years	%	72,9	8,2	27,1	0,0	0,0	0,0	0,0	0,0
		N	8	1	3	0	0	0	0	0
	45-54 years	%	66,7	33,3	16,6	0,0	0,0	0,0	0,0	0,0
		N	5	3	1	0	0	0	0	0
	55-64 years	%	68,5	0,0	31,5	0,0	0,0	0,0	0,0	0,0
		N	2	0	1	0	0	0	0	0
	65-74 years	%	0,0	76,6	0,0	0,0	23,4	0,0	0,0	0,0
		N	0	2	0	0	1	0	0	0
Income	**Up to 600 Litas**	%	79,8	20,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	601 - 900 Litas	%	41,6	39,8	0,0	0,0	18,6	0,0	0,0	0,0
		N	1	1	0	0	1	0	0	0
	901 – 1,500 Litas	%	73,0	27,0	27,0	0,0	0,0	0,0	0,0	0,0
		N	5	2	2	0	0	0	0	0
	More than 1,500 Litas	%	75,0	14,1	18,0	0,0	0,0	0,0	0,0	0,0
		N	14	3	3	0	0	0	0	0
Education	**Primary**	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	0
	General secondary, special secondary	%	53,1	33,5	15,2	0,0	4,9	0,0	0,0	0,0
		N	7	4	2	0	1	0	0	0
	Further	%	76,1	23,9	14,9	0,0	0,0	0,0	0,0	0,0
		N	11	4	2	0	0	0	0	0
	Higher	%	72,5	15,5	17,9	0,0	0,0	0,0	0,0	0,0

			To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines)							
			At home	At the library	At workplace	At the education institution (school, university…)	At the public access not in the library	At the internet cafes	Elsewhere	DK/NA
		N	11	2	3	0	0	0	0	0
Employment	Employed	%	71,5	18,1	21,2	0,0	0,0	0,0	0,0	0,0
		N	20	5	6	0	0	0	0	0
	Unemployed	%	57,3	32,9	5,7	5,7	4,1	0,0	0,0	0,0
		N	9	5	1	1	1	0	0	0
Legal status of employer	In public office	%	50,8	0,0	49,2	0,0	0,0	0,0	0,0	0,0
		N	2	0	2	0	0	0	0	0
	In a private establishment	%	71,1	23,7	19,4	0,0	0,0	0,0	0,0	0,0
		N	16	5	4	0	0	0	0	0
	In own company, work for himself/herself	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	63,4	36,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Specialist/ white-collar worker	%	70,5	16,7	26,3	0,0	0,0	0,0	0,0	0,0
		N	16	4	6	0	0	0	0	0
	Top or middle level manager	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	68,2	0,0	0,0	31,8	0,0	0,0	0,0
		N	0	1	0	0	1	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	49,4	50,6	50,6	0,0	0,0	0,0	0,0	0,0
		N	1	1	1	0	0	0	0	0
	Pupil	%	26,5	50,0	0,0	23,5	0,0	0,0	0,0	0,0
		N	1	2	0	1	0	0	0	0
	Student	%	83,4	16,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	2,000-30,000 residents	%	49,4	0,0	0,0	50,6	0,0	0,0	0,0	0,0
		N	1	0	0	1	0	0	0	0
	30000-190000 of residents	%	52,2	0,0	47,8	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
	More than 190,000 residents	%	64,6	28,0	16,5	0,0	1,7	0,0	0,0	0,0
		N	24	10	6	0	1	0	0	0
County:	Vilniaus	%	58,7	30,0	19,0	2,8	2,0	0,0	0,0	0,0
		N	19	10	6	1	1	0	0	0
	Kauno	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Klaipedos	%	83,4	16,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0

			To monitor the information regarding you accumulated by the State Patients' Fund (e.g. prescriptions for compensated medicines)							
			At home	At the library	At workplace	At the education institution (school, university...)	At the public access not in the library	At the internet cafes	Elsewhere	DK/NA
	Siauliu	%	69,6	0,0	30,4	0,0	0,0	0,0	0,0	0,0
		N	2	0	1	0	0	0	0	0
	Panevezio	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Utenos	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Alytaus	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Marijampoles	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Telsiu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Total:	%	**66,5**	**23,4**	**15,7**	**2,0**	**1,4**	**0,0**	**0,0**	**0,0**
		N	**29**	**10**	**7**	**1**	**1**	**0**	**0**	**0**

2.2.11. E – valdžia (E – power): popularity of the internet

For obtaining information and/or submission of requests for social allowances and compensations, the internet is constantly used by 3 %, sometimes – by 16 %, and is never used by 78 % of the respondents. More frequently, the internet is used for this purpose by residents of big cities. (71 table)

Personal documents are constantly inquired through the internet by 1 %, sometimes – by 6 %, and never – by 89 % of the respondents. Least frequently, this service is used by workers as well as respondents of Klaipėda, Šiauliai and Panevėžys Counties. (72 table)

Those who receive information and/or register vehicles: constantly – 2 %, sometimes – 12 %, and never – 82 % of the respondents. More frequently, the internet is used for this purpose by males, residents of big cities and Kaunas County. (73 table)

Those who submit online requests for construction permits: constantly – 1 %, occasionally – 1 %, and never– 94 %. Less frequently, this service is used by respondents of Kaunas, Klaipėda, Šiauliai and Panevėžys Counties. (74 table)

For submitting notifications to the police, the internet is constantly used by 1 %, occasionally – by 1 %, and never – by 94 % of the respondents. Less frequently, this service is used by respondents of Kaunas, Klaipėda, and Panevėžys Counties. (75 table)

Those inquiring birth, marriage, divorce, and death certificates on the internet: constantly – 1 %, occasionally – 1 %, and never – 93 % of the respondents. Least frequently, this service is used by workers as well as respondents of Klaipėda, Šiauliai and Panevėžys Counties. (76 table)

For submission of residence place declarations, the internet is constantly used by 3 %, occasionally – by 7 %, and never – by 85 % of the respondents. (77 table)

Those submitting income and/or property declarations online: constantly – 15 %, occasionally – 22 %, and never– 59 % of the respondents. More frequently, the internet is used for this purpose by 25 – 54-year-old, average and higher-income, respondents with higher and university education, specialists and managers. (78 table)

The main demographical factors explaining the use of E – valdžia (E – power) services are educational level (higher-educated respondents use it more frequently) and incomes (higher-income individuals use it more frequently). (79 table)

2.2.11.1. E – power: popularity of the internet in urban and rural area

Search engines for obtaining information about e- power services are both unpopular in city and village. Practically never countryside area and city residents applied for social benefits on the

internet (several attempts appeared for one fifth of residents in the biggest cities) also it is not popular to obtain information or register vehicle (several attempts appeared for one fifth of residents in the biggest cities). Around half of surveyed rural and urban area respondents submitted income declarations online.

Table 71. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.).

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	81,5	12,7	2,5	3,3
		N	254	40	8	10
	Female	%	74,6	18,9	4,1	2,4
		N	258	65	14	8
Age	15-24 years	%	78,6	13,6	3,6	4,1
		N	162	28	7	8
	25-34 years	%	79,3	17,0	2,8	0,9
		N	109	23	4	1
	35-44 years	%	76,6	18,0	5,3	0,0
		N	107	25	7	0
	45-54 years	%	73,8	19,3	2,7	4,2
		N	83	22	3	5
	55-64 years	%	80,2	10,9	0,0	8,9
		N	37	5	0	4
	65-74 years	%	90,1	9,9	0,0	0,0
		N	13	1	0	0
Income	Up to 600 Litas	%	78,3	13,3	4,3	4,1
		N	101	17	6	5
	601 - 900 Litas	%	85,6	10,0	2,8	1,5
		N	57	7	2	1
	901 – 1,500 Litas	%	73,8	19,1	3,0	4,1
		N	109	28	4	6
	More than 1,500 Litas	%	74,2	18,5	5,6	1,7
		N	110	27	8	2
Education	Primary	%	93,1	6,9	0,0	0,0
		N	13	1	0	0
	Basic	%	85,0	8,6	1,1	5,3
		N	76	8	1	5
	General secondary, special secondary	%	80,6	15,3	2,3	1,8
		N	186	35	5	4
	Further	%	74,5	18,8	4,3	2,4
		N	99	25	6	3
	Higher	%	72,5	18,9	5,1	3,5
		N	137	36	10	7
Employment	Employed	%	77,3	16,1	3,8	2,8
		N	353	73	17	13
	Unemployed	%	79,1	15,7	2,3	2,9
		N	160	32	5	6
Legal status of employer	In public office	%	81,2	14,4	1,7	2,8

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	130	23	3	4
	In a private establishment	%	75,3	17,4	4,8	2,4
		N	194	45	13	6
	In own company, work for himself/herself	%	74,6	14,3	5,3	5,7
		N	28	5	2	2
Speciality	Blue-collar worker, technical employee	%	80,9	16,0	0,8	2,3
		N	106	21	1	3
	Specialist/ white-collar worker	%	77,0	15,4	5,3	2,3
		N	209	42	14	6
	Top or middle level manager	%	73,3	20,2	3,7	2,8
		N	35	10	2	1
	Farmer	%	47,9	16,7	0,0	35,3
		N	3	1	0	2
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	73,6	10,5	0,0	15,9
		N	10	1	0	2
	Disability pensioner	%	55,0	45,0	0,0	0,0
		N	5	4	0	0
	Housewife, on a child rearing leave	%	62,7	29,3	8,0	0,0
		N	14	6	2	0
	Pupil	%	86,2	7,5	2,2	4,1
		N	77	7	2	4
	Student	%	75,0	23,3	1,7	0,0
		N	39	12	1	0
	Jobless	%	92,3	7,7	0,0	0,0
		N	12	1	0	0
Settlement size	Up to 2,000 residents	%	78,4	15,5	2,3	3,8
		N	113	22	3	6
	2,000-30,000 residents	%	76,7	15,5	0,6	7,2
		N	106	21	1	10
	30000-190000 of residents	%	89,7	8,5	1,8	0,0
		N	99	9	2	0
	More than 190,000 residents	%	73,2	19,7	6,0	1,1
		N	193	52	16	3
County:	Vilniaus	%	68,1	24,7	6,7	0,6
		N	119	43	12	1
	Kauno	%	79,7	16,2	2,5	1,6
		N	97	20	3	2
	Klaipedos	%	83,0	12,9	2,7	1,4
		N	57	9	2	1
	Siauliu	%	78,3	20,4	1,3	0,0
		N	63	16	1	0
	Panevezio	%	86,0	8,2	4,2	1,5
		N	50	5	2	1
	Utenos	%	85,0	0,0	2,5	12,5
		N	30	0	1	4
	Alytaus	%	85,0	9,6	0,0	5,4
		N	33	4	0	2
	Marijampoles	%	82,4	17,6	0,0	0,0
		N	25	5	0	0

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Telsiu	%	85,6	11,0	3,4	0,0
		N	25	3	1	0
	Taurages	%	65,5	0,0	0,0	34,5
		N	14	0	0	7
	Total:	%	**77,9**	**16,0**	**3,3**	**2,8**
		N	**512**	**105**	**22**	**19**

Table 72. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.).

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	88,9	4,1	1,0	5,9
		N	277	13	3	18
	Female	%	88,3	7,2	0,5	3,9
		N	306	25	2	14
Age	15-24 years	%	87,4	5,7	0,9	5,9
		N	180	12	2	12
	25-34 years	%	88,6	8,7	0,0	2,7
		N	122	12	0	4
	35-44 years	%	90,2	5,5	2,2	2,0
		N	126	8	3	3
	45-54 years	%	86,9	5,7	0,0	7,4
		N	98	6	0	8
	55-64 years	%	91,1	0,0	0,0	8,9
		N	43	0	0	4
	65-74 years	%	94,7	0,0	0,0	5,3
		N	13	0	0	1
Income	Up to 600 Litas	%	90,1	5,1	0,7	4,1
		N	117	7	1	5
	601 - 900 Litas	%	94,7	2,7	0,0	2,6
		N	63	2	0	2
	901 – 1,500 Litas	%	83,4	8,4	1,4	6,8
		N	123	12	2	10
	More than 1,500 Litas	%	86,5	8,2	0,8	4,5
		N	128	12	1	7
Education	Primary	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
	Basic	%	91,1	2,6	1,0	5,3
		N	81	2	1	5
	General secondary, special secondary	%	91,8	4,1	0,4	3,7
		N	212	9	1	8
	Further	%	89,9	4,3	0,8	5,0
		N	120	6	1	7
	Higher	%	81,7	10,7	1,1	6,5
		N	155	20	2	12
Employment	Employed	%	87,5	6,7	0,9	4,9
		N	399	30	4	22
	Unemployed	%	91,0	3,7	0,4	4,8

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
		N	184	7	1	10
Legal status of employer	In public office	%	90,9	5,0	0,6	3,4
		N	146	8	1	5
	In a private establishment	%	86,5	7,3	0,4	5,7
		N	223	19	1	15
	In own company, work for himself/herself	%	79,7	9,3	5,3	5,7
		N	30	3	2	2
Speciality	Blue-collar worker, technical employee	%	92,9	3,1	0,0	4,0
		N	121	4	0	5
	Specialist/ white-collar worker	%	86,0	7,7	1,2	5,0
		N	233	21	3	14
	Top or middle level manager	%	86,2	9,1	1,8	2,8
		N	41	4	1	1
	Farmer	%	47,9	16,7	0,0	35,3
		N	3	1	0	2
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	89,3	10,7	0,0	0,0
		N	8	1	0	0
	Housewife, on a child rearing leave	%	95,9	4,1	0,0	0,0
		N	21	1	0	0
	Pupil	%	91,7	2,1	1,0	5,2
		N	82	2	1	5
	Student	%	88,5	7,1	0,0	4,3
		N	46	4	0	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	90,3	4,1	0,0	5,6
		N	131	6	0	8
	2,000-30,000 residents	%	87,7	4,5	0,6	7,2
		N	121	6	1	10
	30000-190000 of residents	%	95,1	4,0	0,9	0,0
		N	105	4	1	0
	More than 190,000 residents	%	85,4	8,1	1,2	5,3
		N	225	21	3	14
County:	Vilniaus	%	80,5	10,4	2,3	6,8
		N	141	18	4	12
	Kauno	%	89,0	8,4	0,0	2,6
		N	109	10	0	3
	Klaipedos	%	97,1	1,5	0,0	1,4
		N	67	1	0	1
	Siauliu	%	93,5	5,3	1,3	0,0
		N	75	4	1	0
	Panevezio	%	98,5	0,0	0,0	1,5
		N	57	0	0	1
	Utenos	%	87,5	0,0	0,0	12,5
		N	30	0	0	4
	Alytaus	%	89,4	5,2	0,0	5,4
		N	34	2	0	2

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)			
			Never used	Have used once or several times	Use constantly	DK/NA
	Marijampoles	%	95,5	0,0	0,0	4,5
		N	28	0	0	1
	Telsiu	%	92,4	7,6	0,0	0,0
		N	27	2	0	0
	Taurages	%	65,5	0,0	0,0	34,5
		N	14	0	0	7
	Total:	%	**88,6**	**5,8**	**0,8**	**4,9**
		N	**583**	**38**	**5**	**32**

Table 73. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For receiving information and/or registering vehicles.

			For receiving information and/or registering vehicles			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	77,4	14,5	2,9	5,1
		N	241	45	9	16
	Female	%	86,3	8,8	1,0	3,9
		N	299	31	3	14
Age	15-24 years	%	79,3	12,9	1,9	5,9
		N	163	27	4	12
	25-34 years	%	80,4	15,0	3,7	0,9
		N	111	21	5	1
	35-44 years	%	85,2	11,1	1,6	2,0
		N	119	16	2	3
	45-54 years	%	82,7	8,9	0,9	7,4
		N	94	10	1	8
	55-64 years	%	84,6	6,5	0,0	8,9
		N	39	3	0	4
	65-74 years	%	94,7	0,0	0,0	5,3
		N	13	0	0	1
Income	Up to 600 Litas	%	83,3	11,1	1,5	4,1
		N	108	14	2	5
	601 - 900 Litas	%	88,9	8,5	0,0	2,6
		N	59	6	0	2
	901 – 1,500 Litas	%	79,3	12,3	3,2	5,1
		N	117	18	5	8
	More than 1,500 Litas	%	77,2	15,1	3,1	4,5
		N	114	22	5	7
Education	Primary	%	93,1	6,9	0,0	0,0
		N	13	1	0	0
	Basic	%	84,1	9,6	1,1	5,3
		N	75	9	1	5
	General secondary, special secondary	%	83,3	12,1	1,0	3,7
		N	192	28	2	8
	Further	%	82,3	11,1	3,5	3,1
		N	110	15	5	4
	Higher	%	78,7	12,4	2,3	6,5
		N	149	24	4	12
Employment	Employed	%	80,7	12,7	2,3	4,4
		N	368	58	10	20
	Unemployed	%	85,2	9,0	1,0	4,8
		N	172	18	2	10
Legal status of employer	In public office	%	85,4	10,3	0,9	3,4
		N	137	17	1	5
	In a private establishment	%	78,3	13,4	3,0	5,3
		N	202	35	8	14
	In own company, work for himself/herself	%	77,2	17,4	3,0	2,4
		N	29	7	1	1
Speciality	Blue-collar worker, technical employee	%	84,9	11,1	0,0	4,0
		N	111	15	0	5
	Specialist/ white-collar worker	%	78,9	13,1	3,5	4,6
		N	214	35	9	12
	Top or middle level	%	86,0	9,3	1,9	2,8

			For receiving information and/or registering vehicles			
			Never used	Have used once or several times	Use constantly	DK/NA
	manager	N	41	4	1	1
	Farmer	%	31,2	54,1	0,0	14,8
		N	2	3	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	90,0	10,0	0,0	0,0
		N	9	1	0	0
	Housewife, on a child rearing leave	%	95,9	4,1	0,0	0,0
		N	21	1	0	0
	Pupil	%	84,1	9,6	1,1	5,2
		N	75	9	1	5
	Student	%	82,7	11,0	1,9	4,3
		N	43	6	1	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	78,7	13,5	3,1	4,8
		N	114	19	4	7
	2,000-30,000 residents	%	83,2	10,5	0,0	6,3
		N	115	14	0	9
	30000-190000 of residents	%	95,8	4,2	0,0	0,0
		N	106	5	0	0
	More than 190,000 residents	%	77,6	14,1	3,0	5,3
		N	205	37	8	14
County:	Vilniaus	%	78,7	10,5	3,9	6,8
		N	138	18	7	12
	Kauno	%	75,7	20,0	2,7	1,6
		N	92	24	3	2
	Klaipedos	%	87,8	10,7	0,0	1,4
		N	61	7	0	1
	Siauliu	%	82,8	17,2	0,0	0,0
		N	66	14	0	0
	Panevezio	%	96,7	1,8	0,0	1,5
		N	56	1	0	1
	Utenos	%	87,5	0,0	0,0	12,5
		N	30	0	0	4
	Alytaus	%	86,2	8,4	0,0	5,4
		N	33	3	0	2
	Marijampoles	%	73,9	14,1	7,5	4,5
		N	22	4	2	1
	Telsiu	%	92,8	7,2	0,0	0,0
		N	27	2	0	0
	Taurages	%	65,5	5,9	0,0	28,6
		N	14	1	0	6
	Total:	%	**82,1**	**11,5**	**1,9**	**4,5**
		N	**540**	**76**	**12**	**30**

Table 74. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For submitting requests for construction permits.

			For submitting requests for construction permits			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	92,3	1,5	0,7	5,5
		N	287	5	2	17
	Female	%	94,5	1,3	0,3	3,9
		N	327	5	1	14
Age	15-24 years	%	91,8	2,2	0,0	5,9
		N	189	5	0	12
	25-34 years	%	97,3	1,8	0,0	0,9
		N	134	2	0	1
	35-44 years	%	94,9	0,8	2,2	2,0
		N	133	1	3	3
	45-54 years	%	91,7	0,9	0,0	7,4
		N	104	1	0	8
	55-64 years	%	88,7	0,0	0,0	11,3
		N	41	0	0	5
	65-74 years	%	94,7	0,0	0,0	5,3
		N	13	0	0	1
Income	Up to 600 Litas	%	95,2	0,0	0,7	4,1
		N	123	0	1	5
	601 - 900 Litas	%	96,1	1,3	0,0	2,6
		N	64	1	0	2
	901 – 1,500 Litas	%	91,9	1,3	0,8	6,0
		N	136	2	1	9
	More than 1,500 Litas	%	92,3	1,7	0,8	5,3
		N	137	2	1	8
Education	Primary	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
	Basic	%	93,7	1,0	0,0	5,3
		N	83	1	0	5
	General secondary, special secondary	%	95,7	1,2	0,0	3,1
		N	221	3	0	7
	Further	%	94,3	0,9	0,8	4,0
		N	126	1	1	5
	Higher	%	89,5	2,3	1,1	7,2
		N	170	4	2	14
Employment	Employed	%	93,3	1,4	0,7	4,6
		N	425	6	3	21
	Unemployed	%	93,8	1,4	0,0	4,8
		N	189	3	0	10
Legal status of employer	In public office	%	94,4	0,6	0,0	4,9
		N	152	1	0	8
	In a private establishment	%	92,7	2,1	0,4	4,7
		N	239	5	1	12
	In own company, work for himself/herself	%	92,3	0,0	5,3	2,4
		N	34	0	2	1
Speciality	Blue-collar worker, technical employee	%	96,3	0,7	0,0	3,0
		N	126	1	0	4
	Specialist/ white-collar worker	%	92,1	1,6	0,8	5,5
		N	250	4	2	15

			For submitting requests for construction permits			
			Never used	Have used once or several times	Use constantly	DK/NA
Unemployed respondents	Top or middle level manager	%	93,0	2,3	1,8	2,8
		N	44	1	1	1
	Farmer	%	85,2	0,0	0,0	14,8
		N	5	0	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	95,9	4,1	0,0	0,0
		N	21	1	0	0
	Pupil	%	93,8	1,0	0,0	5,2
		N	84	1	0	5
	Student	%	93,7	1,9	0,0	4,3
		N	48	1	0	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	94,5	0,7	0,0	4,8
		N	137	1	0	7
	2,000-30,000 residents	%	92,4	1,3	0,0	6,3
		N	128	2	0	9
	30000-190000 of residents	%	100,0	0,0	0,0	0,0
		N	111	0	0	0
	More than 190,000 residents	%	90,7	2,4	1,2	5,7
		N	239	6	3	15
County:	Vilniaus	%	87,4	4,0	1,8	6,8
		N	153	7	3	12
	Kauno	%	96,5	1,0	0,0	2,5
		N	118	1	0	3
	Klaipedos	%	98,6	0,0	0,0	1,4
		N	68	0	0	1
	Siauliu	%	98,3	0,0	0,0	1,7
		N	79	0	0	1
	Panevezio	%	98,5	0,0	0,0	1,5
		N	57	0	0	1
	Utenos	%	87,5	0,0	0,0	12,5
		N	30	0	0	4
	Alytaus	%	92,0	2,6	0,0	5,4
		N	35	1	0	2
	Marijampoles	%	100,0	0,0	0,0	0,0
		N	30	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0
		N	29	0	0	0
	Taurages	%	71,4	0,0	0,0	28,6
		N	15	0	0	6
	Total:	%	**93,5**	**1,4**	**0,5**	**4,7**
		N	**615**	**9**	**3**	**31**

Table 75. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For submitting notifications to the police.

			For submitting notifications to the police			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	93,1	1,0	0,7	5,1
		N	290	3	2	16
	Female	%	94,2	1,3	0,3	4,2
		N	326	5	1	15
Age	15-24 years	%	91,3	2,3	0,4	5,9
		N	188	5	1	12
	25-34 years	%	97,3	0,9	0,0	1,8
		N	134	1	0	2
	35-44 years	%	95,1	0,6	1,6	2,7
		N	133	1	2	4
	45-54 years	%	92,9	0,9	0,0	6,2
		N	105	1	0	7
	55-64 years	%	91,1	0,0	0,0	8,9
		N	43	0	0	4
	65-74 years	%	94,7	0,0	0,0	5,3
		N	13	0	0	1
Income	Up to 600 Litas	%	95,2	0,0	0,0	4,8
		N	123	0	0	6
	601 - 900 Litas	%	96,1	1,3	0,0	2,6
		N	64	1	0	2
	901 – 1,500 Litas	%	92,2	1,9	0,8	5,1
		N	136	3	1	8
	More than 1,500 Litas	%	93,1	0,8	0,8	5,4
		N	138	1	1	8
Education	Primary	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
	Basic	%	92,6	1,1	1,0	5,3
		N	82	1	1	5
	General secondary, special secondary	%	95,2	1,2	0,0	3,6
		N	220	3	0	8
	Further	%	94,4	0,9	0,8	3,8
		N	126	1	1	5
	Higher	%	91,5	1,5	0,6	6,5
		N	173	3	1	12
Employment	Employed	%	94,1	1,1	0,5	4,3
		N	429	5	2	20
	Unemployed	%	92,9	1,4	0,4	5,3
		N	187	3	1	11
Legal status of employer	In public office	%	96,0	0,6	0,0	3,4
		N	154	1	0	5
	In a private establishment	%	92,8	1,5	0,4	5,2
		N	240	4	1	13
	In own company, work for himself/herself	%	94,6	0,0	3,0	2,4
		N	35	0	1	1
Speciality	Blue-collar worker, technical employee	%	96,3	0,7	0,0	3,0
		N	126	1	0	4
	Specialist/ white-collar worker	%	92,6	1,5	0,8	5,0
		N	251	4	2	14
	Top or middle level	%	97,2	0,0	0,0	2,8

			For submitting notifications to the police			
			Never used	Have used once or several times	Use constantly	DK/NA
	manager	N	46	0	0	1
	Farmer	%	85,2	0,0	0,0	14,8
		N	5	0	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	91,9	4,1	0,0	4,0
		N	20	1	0	1
	Pupil	%	92,7	1,1	1,0	5,2
		N	83	1	1	5
	Student	%	93,7	1,9	0,0	4,3
		N	48	1	0	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	95,5	0,7	0,0	3,8
		N	138	1	0	6
	2,000-30,000 residents	%	92,4	0,6	0,6	6,3
		N	128	1	1	9
	30000-190000 of residents	%	99,2	0,8	0,0	0,0
		N	110	1	0	0
	More than 190,000 residents	%	91,1	1,9	0,9	6,1
		N	240	5	2	16
County:	Vilniaus	%	88,1	2,8	1,8	7,3
		N	154	5	3	13
	Kauno	%	96,6	0,8	0,0	2,6
		N	118	1	0	3
	Klaipedos	%	98,6	0,0	0,0	1,4
		N	68	0	0	1
	Siauliu	%	100,0	0,0	0,0	0,0
		N	80	0	0	0
	Panevezio	%	96,9	1,5	0,0	1,5
		N	56	1	0	1
	Utenos	%	87,5	0,0	0,0	12,5
		N	30	0	0	4
	Alytaus	%	92,0	2,6	0,0	5,4
		N	35	1	0	2
	Marijampoles	%	100,0	0,0	0,0	0,0
		N	30	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0
		N	29	0	0	0
	Taurages	%	71,4	0,0	0,0	28,6
		N	15	0	0	6
	Total:	%	**93,7**	**1,2**	**0,5**	**4,6**
		N	**616**	**8**	**3**	**30**

Table 76. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For inquiring birth, marriage, divorce, and death certificates.

			For inquiring birth, marriage, divorce, and death certificates			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	92,7	0,7	0,7	5,9
		N	289	2	2	18
	Female	%	93,7	1,8	0,3	4,2
		N	324	6	1	15
Age	15-24 years	%	91,8	2,2	0,0	5,9
		N	189	5	0	12
	25-34 years	%	97,3	0,9	0,0	1,8
		N	134	1	0	2
	35-44 years	%	93,1	1,2	2,2	3,5
		N	130	2	3	5
	45-54 years	%	91,7	0,9	0,0	7,4
		N	104	1	0	8
	55-64 years	%	91,1	0,0	0,0	8,9
		N	43	0	0	4
	65-74 years	%	94,7	0,0	0,0	5,3
		N	13	0	0	1
Income	Up to 600 Litas	%	94,6	0,0	0,7	4,8
		N	122	0	1	6
	601 - 900 Litas	%	96,1	1,3	0,0	2,6
		N	64	1	0	2
	901 – 1,500 Litas	%	91,3	1,9	0,8	6,0
		N	135	3	1	9
	More than 1,500 Litas	%	91,7	1,4	0,8	6,1
		N	136	2	1	9
Education	Primary	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
	Basic	%	93,7	1,0	0,0	5,3
		N	83	1	0	5
	General secondary, special secondary	%	94,3	1,6	0,0	4,1
		N	218	4	0	10
	Further	%	94,4	0,9	0,8	3,8
		N	126	1	1	5
	Higher	%	90,3	1,5	1,1	7,2
		N	171	3	2	14
Employment	Employed	%	93,4	1,1	0,7	4,9
		N	426	5	3	22
	Unemployed	%	92,9	1,8	0,0	5,3
		N	187	4	0	11
Legal status of employer	In public office	%	95,1	0,6	0,0	4,2
		N	153	1	0	7
	In a private establishment	%	92,4	1,5	0,4	5,7
		N	238	4	1	15
Speciality	In own company, work for himself/herself	%	92,3	0,0	5,3	2,4
		N	34	0	2	1
	Blue-collar worker, technical employee	%	95,5	0,7	0,0	3,8
		N	125	1	0	5
	Specialist/ white-collar worker	%	92,2	1,5	0,8	5,5
		N	250	4	2	15

			For inquiring birth, marriage, divorce, and death certificates			
			Never used	Have used once or several times	Use constantly	DK/NA
	Top or middle level manager	%	95,4	0,0	1,8	2,8
		N	46	0	1	1
	Farmer	%	85,2	0,0	0,0	14,8
		N	5	0	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	87,9	8,1	0,0	4,0
		N	19	2	0	1
	Pupil	%	93,8	1,0	0,0	5,2
		N	84	1	0	5
	Student	%	93,7	1,9	0,0	4,3
		N	48	1	0	2
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
Settlement size	Up to 2,000 residents	%	93,3	1,9	0,0	4,8
		N	135	3	0	7
	2,000-30,000 residents	%	91,6	1,3	0,0	7,1
		N	127	2	0	10
	30000-190000 of residents	%	100,0	0,0	0,0	0,0
		N	111	0	0	0
	More than 190,000 residents	%	91,2	1,5	1,2	6,1
		N	240	4	3	16
County:	Vilniaus	%	87,1	3,8	1,8	7,3
		N	152	7	3	13
	Kauno	%	97,4	0,0	0,0	2,6
		N	119	0	0	3
	Klaipedos	%	96,9	0,0	0,0	3,1
		N	67	0	0	2
	Siauliu	%	97,2	1,1	0,0	1,7
		N	78	1	0	1
	Panevezio	%	98,5	0,0	0,0	1,5
		N	57	0	0	1
	Utenos	%	87,5	0,0	0,0	12,5
		N	30	0	0	4
	Alytaus	%	92,0	2,6	0,0	5,4
		N	35	1	0	2
	Marijampoles	%	100,0	0,0	0,0	0,0
		N	30	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0
		N	29	0	0	0
	Taurages	%	71,4	0,0	0,0	28,6
		N	15	0	0	6
	Total:	%	**93,2**	**1,3**	**0,5**	**5,0**
		N	**613**	**9**	**3**	**33**

Table 77. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For submitting place of residence declarations.

			For submitting place of residence declarations			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	84,5	5,9	3,8	5,9
		N	263	18	12	18
	Female	%	85,9	8,3	1,5	4,2
		N	298	29	5	15
Age	15-24 years	%	86,4	5,8	1,4	6,4
		N	178	12	3	13
	25-34 years	%	84,0	9,7	3,6	2,7
		N	116	13	5	4
	35-44 years	%	82,5	10,4	4,3	2,8
		N	116	15	6	4
	45-54 years	%	87,8	4,8	1,2	6,2
		N	99	5	1	7
	55-64 years	%	84,6	2,0	4,4	8,9
		N	39	1	2	4
	65-74 years	%	89,5	5,3	0,0	5,3
		N	12	1	0	1
Income	Up to 600 Litas	%	89,8	5,4	0,7	4,1
		N	116	7	1	5
	601 - 900 Litas	%	91,9	5,5	0,0	2,6
		N	61	4	0	2
	901 – 1,500 Litas	%	82,1	9,9	2,9	5,1
		N	122	15	4	8
	More than 1,500 Litas	%	80,5	10,3	4,0	5,2
		N	119	15	6	8
Education	Primary	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
	Basic	%	91,7	2,0	0,0	6,3
		N	82	2	0	6
	General secondary, special secondary	%	87,4	6,4	1,5	4,7
		N	202	15	3	11
	Further	%	84,5	9,2	3,1	3,1
		N	113	12	4	4
	Higher	%	79,0	9,6	5,0	6,4
		N	150	18	10	12
Employment	Employed	%	83,1	8,5	3,5	4,9
		N	379	39	16	22
	Unemployed	%	90,2	4,0	0,5	5,3
		N	182	8	1	11
Legal status of employer	In public office	%	87,2	9,5	0,8	2,6
		N	140	15	1	4
	In a private establishment	%	79,6	8,8	5,0	6,7
		N	205	23	13	17
	In own company, work for himself/herself	%	89,3	3,0	5,3	2,4
		N	33	1	2	1
Speciality	Blue-collar worker, technical employee	%	87,5	6,0	1,6	4,9
		N	114	8	2	6
	Specialist/ white-collar worker	%	81,5	9,4	3,7	5,5
		N	221	25	10	15
	Top or middle level manager	%	79,6	11,9	8,5	0,0
		N	38	6	4	0

			For submitting place of residence declarations			
			Never used	Have used once or several times	Use constantly	DK/NA
	Farmer	%	85,2	0,0	0,0	14,8
		N	5	0	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	78,5	0,0	0,0	21,5
		N	10	0	0	3
	Disability pensioner	%	100,0	0,0	0,0	0,0
		N	9	0	0	0
	Housewife, on a child rearing leave	%	91,9	8,1	0,0	0,0
		N	20	2	0	0
	Pupil	%	91,7	2,1	0,0	6,2
		N	82	2	0	6
	Student	%	87,3	6,4	1,9	4,3
		N	45	3	1	2
	Jobless	%	91,4	8,6	0,0	0,0
		N	12	1	0	0
Settlement size	Up to 2,000 residents	%	86,0	9,7	1,4	2,9
		N	124	14	2	4
	2,000-30,000 residents	%	82,1	7,7	1,5	8,7
		N	114	11	2	12
	30000-190000 of residents	%	95,9	2,2	1,9	0,0
		N	106	2	2	0
	More than 190,000 residents	%	82,0	7,6	4,1	6,3
		N	216	20	11	17
County:	Vilniaus	%	77,6	8,0	5,5	8,8
		N	136	14	10	15
	Kauno	%	86,8	8,1	2,5	2,6
		N	106	10	3	3
	Klaipedos	%	89,1	5,0	2,9	3,1
		N	62	3	2	2
	Siauliu	%	89,8	10,2	0,0	0,0
		N	72	8	0	0
	Panevezio	%	91,5	4,8	2,2	1,5
		N	53	3	1	1
	Utenos	%	87,5	3,9	0,0	8,7
		N	30	1	0	3
	Alytaus	%	89,7	4,9	0,0	5,4
		N	35	2	0	2
	Marijampoles	%	92,5	7,5	0,0	0,0
		N	28	2	0	0
	Telsiu	%	84,5	11,3	4,2	0,0
		N	25	3	1	0
	Taurages	%	71,4	0,0	0,0	28,6
		N	15	0	0	6
	Total:	%	**85,3**	**7,2**	**2,6**	**5,0**
		N	**561**	**47**	**17**	**33**

Table 78. How often do you use a computer with internet access for addressing various public institutions for the following purposes? Please assess the frequency by points 1 to 3, where 1 – never use; 2 – have used once or several times; 3 – use constantly. For submitting income and/or property declarations online.

			For submitting income and/or property declarations online			
			Never used	Have used once or several times	Use constantly	DK/NA
Gender	Male	%	62,7	18,8	14,2	4,3
		N	195	58	44	14
	Female	%	54,8	25,2	16,4	3,7
		N	190	87	57	13
Age	15-24 years	%	75,8	14,1	4,7	5,5
		N	156	29	10	11
	25-34 years	%	49,7	27,0	21,5	1,8
		N	69	37	30	2
	35-44 years	%	48,4	25,8	23,7	2,0
		N	68	36	33	3
	45-54 years	%	51,2	26,8	17,9	4,2
		N	58	30	20	5
	55-64 years	%	50,2	23,2	17,8	8,9
		N	23	11	8	4
	65-74 years	%	79,0	15,8	0,0	5,3
		N	11	2	0	1
Income	Up to 600 Litas	%	74,1	17,4	3,7	4,8
		N	96	23	5	6
	601 - 900 Litas	%	74,4	21,7	1,3	2,6
		N	49	14	1	2
	901 – 1,500 Litas	%	51,5	27,3	17,4	3,8
		N	76	40	26	6
	More than 1,500 Litas	%	38,8	24,5	32,2	4,4
		N	58	36	48	7
Education	Primary	%	86,2	6,9	6,9	0,0
		N	12	1	1	0
	Basic	%	80,2	13,5	0,0	6,3
		N	71	12	0	6
	General secondary, special secondary	%	70,7	19,5	6,6	3,2
		N	163	45	15	7
	Further	%	49,8	28,2	18,9	3,1
		N	66	38	25	4
	Higher	%	37,5	26,3	31,4	4,7
		N	71	50	60	9
Employment	Employed	%	49,8	25,9	20,8	3,4
		N	227	118	95	16
	Unemployed	%	78,1	13,5	3,1	5,3
		N	158	27	6	11
Legal status of employer	In public office	%	50,6	27,2	19,6	2,6
		N	81	44	31	4
	In a private establishment	%	49,0	26,1	20,8	4,1
		N	126	67	54	11
	In own company, work for himself/herself	%	52,2	19,1	26,4	2,4
		N	19	7	10	1
Speciality	Blue-collar worker, technical employee	%	69,4	18,2	10,2	2,2
		N	91	24	13	3
	Specialist/ white-collar worker	%	43,0	28,8	23,9	4,3
		N	117	78	65	12

			For submitting income and/or property declarations online			
			Never used	Have used once or several times	Use constantly	DK/NA
	Top or middle level manager	%	34,8	30,1	35,1	0,0
		N	17	14	17	0
	Farmer	%	54,1	31,2	0,0	14,8
		N	3	2	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed respondents	Retirement pensioner	%	65,7	12,9	0,0	21,5
		N	9	2	0	3
	Disability pensioner	%	77,5	22,5	0,0	0,0
		N	7	2	0	0
	Housewife, on a child rearing leave	%	72,7	12,7	14,6	0,0
		N	16	3	3	0
	Pupil	%	82,1	10,6	1,1	6,2
		N	73	9	1	6
	Student	%	74,1	17,7	3,9	4,3
		N	38	9	2	2
	Jobless	%	83,7	16,3	0,0	0,0
		N	11	2	0	0
Settlement size	Up to 2,000 residents	%	60,6	25,8	10,6	2,9
		N	88	37	15	4
	2,000-30,000 residents	%	54,9	22,1	17,3	5,7
		N	76	31	24	8
	30000-190000 of residents	%	70,0	13,9	16,1	0,0
		N	78	15	18	0
	More than 190,000 residents	%	54,4	23,6	16,6	5,4
		N	143	62	44	14
County:	Vilniaus	%	49,1	27,3	17,4	6,3
		N	86	48	30	11
	Kauno	%	59,4	22,5	16,3	1,8
		N	73	27	20	2
	Klaipedos	%	57,3	17,7	22,2	2,7
		N	40	12	15	2
	Siauliu	%	64,6	16,1	19,3	0,0
		N	52	13	15	0
	Panevezio	%	74,9	17,7	5,9	1,5
		N	43	10	3	1
	Utenos	%	65,2	18,6	7,5	8,7
		N	23	6	3	3
	Alytaus	%	55,5	23,6	15,6	5,4
		N	21	9	6	2
	Marijampoles	%	61,5	30,6	7,9	0,0
		N	18	9	2	0
	Telsiu	%	48,9	32,4	18,7	0,0
		N	14	10	5	0
	Taurages	%	71,4	4,2	0,0	24,3
		N	15	1	0	5
	Total:	%	**58,5**	**22,1**	**15,4**	**4,0**
		N	**385**	**146**	**101**	**26**

Table 79. E – valdžia (E- power). Correlation analysis.

		For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.).	For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)	For receiving information and/or registering vehicles	For submitting requests for construction permits	For submitting notifications to the police	U For inquiring birth, marriage, divorce, and death certificates	For submitting place of residence declarations	For submitting income and/or property declarations online
Age	**Coefficient**	0,035	-0,040	-0,074	-0,038	-0,059	-0,030	0,026	,214(**)
	p	0,384	0,322	0,071	0,346	0,148	0,469	0,525	0,000
	N	615	602	604	603	603	601	601	607
Income	**Coefficient**	0,089	0,074	,093(*)	0,061	0,059	0,061	,127(**)	,337(**)
	p	0,055	0,117	0,047	0,196	0,213	0,197	0,007	0,000
	N	461	452	454	452	452	450	453	455
Education	**Coefficient**	,133(**)	,125(**)	0,043	0,066	0,017	0,043	,154(**)	,376(**)
	p	0,001	0,002	0,289	0,108	0,672	0,289	0,000	0,000
	N	615	602	604	603	603	601	601	607
Settlement size	**Coefficient**	,096(*)	,083(*)	0,031	,086(*)	0,063	0,027	0,006	0,017
	p	0,017	0,042	0,442	0,035	0,120	0,512	0,882	0,682
	N	615	602	604	603	603	601	601	607
How often do you use internet?	**Coefficient**	-,088(*)	-,104(*)	-,106(**)	-0,065	-0,060	-0,065	-,088(*)	-,211(**)
	p	0,029	0,010	0,010	0,111	0,143	0,109	0,031	0,000
	N	611	600	602	601	601	599	599	605
How often do you use internet in the library?	**Coefficient**	-,136(**)	-,092(*)	-,101(*)	-,097(*)	-,135(**)	-,096(*)	-,095(*)	0,035
	p	0,001	0,025	0,014	0,018	0,001	0,019	0,021	0,389
	N	605	594	596	595	595	593	593	599
Rate your computer literacy (skills to use computer)	**Coefficient**	0,032	,099(*)	,143(**)	0,065	0,049	0,065	,153(**)	,248(**)
	p	0,425	0,015	0,000	0,114	0,234	0,116	0,000	0,000
	N	609	596	598	597	597	595	596	601

2.2.12. E – valdžia (E – power): places of use

For obtaining information and/or submission of requests for social allowances and compensations, the internet is used most of all at home – 74 %, and at work – 23 %. In libraries, this service is used by 6 % of the respondents. (80 table)

For inquiring personal documents, the internet is used most of all at home – 77 %, and at work – 28 %. In libraries, this service is used by 4 % of the respondents. (81 table)

For receiving information and/or registering vehicles, the internet is used most of all at home – 77 %, and at work – 19 %. In libraries, this service is used by 7 % of the respondents. (82 table)

For submitting requests for construction permits, the internet is used most of all at home – 70 %, and at work – 33 %. In libraries, this service is used by 7 % of the respondents. (83 table)

Those submitting notifications to the police on the internet are as follows: at home – 68 %, and at work – 43 %. In libraries, this service is used by 0 % of the respondents. (84 table)

Those inquiring birth, marriage, divorce, and death certificates on the internet are as follows: at home – 85 %, and at work – 25 %. In libraries, this service is used by 0 % of the respondents. (85 table)

For submitting residence place declarations, the internet is used most of all at home – 82 %, and at work – 22 %. In libraries, this service is used by 4 % of the respondents. (86 table)

Those submitting income and/or property declarations online are as follows: at home – 77 %, and at work – 31 %. In libraries, this service is used by 2 % of the respondents. (87 table)

Table 80. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.).

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university...)	At the internet cafes	Elsewhere	At the public access not in the library
Gender	Male	%	71,7	20,6	10,1	3,5	2,1	5,2	2,1	0,0
		N	34	10	5	2	1	2	1	0
	Female	%	75,5	24,9	3,8	2,2	2,2	0,0	1,1	1,3
		N	60	20	3	2	2	0	1	1
Age	15-24 years	%	76,2	10,0	2,8	2,8	7,8	0,0	5,3	0,0
		N	27	4	1	1	3	0	2	0
	25-34 years	%	64,7	30,8	5,2	0,0	0,0	9,1	0,0	0,0
		N	18	8	1	0	0	2	0	0
	35-44 years	%	74,5	28,9	6,1	5,3	0,0	0,0	0,0	0,0
		N	24	9	2	2	0	0	0	0
	45-54 years	%	79,8	24,3	10,8	0,0	0,0	0,0	0,0	4,1
		N	20	6	3	0	0	0	0	1

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university...)	At the internet cafes	Elsewhere	At the public access not in the library
	55-64 years	%	100,0	40,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	2	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	53,3	46,7	0,0	0,0	0,0	0,0
		N	0	0	1	1	0	0	0	0
Income	Up to 600 Litas	%	74,2	7,8	6,3	3,8	7,8	0,0	3,9	0,0
		N	17	2	1	1	2	0	1	0
	601 - 900 Litas	%	84,0	0,0	8,5	7,5	0,0	0,0	0,0	0,0
		N	7	0	1	1	0	0	0	0
	901 – 1,500 Litas	%	73,1	37,0	2,7	2,7	0,0	0,0	0,0	3,1
		N	24	12	1	1	0	0	0	1
	More than 1,500 Litas	%	79,0	21,5	10,6	0,0	0,0	6,9	0,0	0,0
		N	28	8	4	0	0	2	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Basic	%	73,3	16,5	0,0	0,0	0,0	0,0	10,3	0,0
		N	6	1	0	0	0	0	1	0
	General secondary, special secondary	%	70,6	11,2	8,7	4,0	6,8	6,1	0,0	0,0
		N	29	5	4	2	3	2	0	0
	Further	%	82,0	22,4	11,5	0,0	0,0	0,0	3,2	3,3
		N	25	7	4	0	0	0	1	1
	Higher	%	71,6	36,6	1,6	3,8	0,0	0,0	0,0	0,0
		N	33	17	1	2	0	0	0	0
Employment	Employed	%	76,4	29,0	5,2	1,0	0,0	2,7	1,1	1,1
		N	69	26	5	1	0	2	1	1
	Unemployed	%	68,4	8,9	8,7	6,9	7,7	0,0	2,4	0,0
		N	25	3	3	3	3	0	1	0
Legal status of employer	In public office	%	82,6	25,0	0,0	3,4	0,0	0,0	3,9	0,0
		N	21	6	0	1	0	0	1	0
	In a private establishment	%	72,5	30,7	8,1	0,0	0,0	4,3	0,0	1,8
		N	42	18	5	0	0	2	0	1
	In own company, work for himself/herself	%	84,7	30,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	69,8	19,5	6,1	0,0	0,0	0,0	4,6	0,0
		N	15	4	1	0	0	0	1	0
	Specialist/ white-collar worker	%	78,9	29,8	5,9	1,6	0,0	4,4	0,0	1,8
		N	44	17	3	1	0	2	0	1
	Top or middle level manager	%	74,8	46,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	9	5	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	53,3	46,7	0,0	0,0	0,0	0,0
		N	0	0	1	1	0	0	0	0
	Disability	%	100,0	26,3	0,0	0,0	0,0	0,0	0,0	0,0

			For receiving information and/or submitting requests for social allowances and compensations (e.g. unemployment allowance, scholarship, etc.)							
			At home	At workplace	At the library	DK/NA	At the education institution (school, university...)	At the internet cafes	Elsewhere	At the public access not in the library
	pensioner	N	4	1	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	60,7	11,0	17,6	10,7	0,0	0,0	0,0	0,0
		N	5	1	1	1	0	0	0	0
	Pupil	%	66,7	0,0	11,5	11,5	0,0	0,0	10,3	0,0
		N	6	0	1	1	0	0	1	0
	Student	%	68,8	9,6	0,0	0,0	21,6	0,0	0,0	0,0
		N	9	1	0	0	3	0	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	69,9	12,9	5,6	3,4	3,9	4,8	3,5	0,0
		N	18	3	1	1	1	1	1	0
	2,000-30,000 residents	%	67,8	23,2	0,0	0,0	0,0	0,0	4,5	4,5
		N	15	5	0	0	0	0	1	1
	30000-190000 of residents	%	71,9	36,7	0,0	8,7	0,0	0,0	0,0	0,0
		N	8	4	0	1	0	0	0	0
	More than 190,000 residents	%	78,2	25,0	9,5	2,2	2,6	1,8	0,0	0,0
		N	53	17	6	2	2	1	0	0
County:	Vilniaus	%	68,3	31,0	11,7	1,2	0,0	0,0	1,8	0,0
		N	37	17	6	1	0	0	1	0
	Kauno	%	84,4	12,7	0,0	3,8	7,8	5,5	3,9	0,0
		N	19	3	0	1	2	1	1	0
	Klaipedos	%	100,0	22,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	11	2	0	0	0	0	0	0
	Siauliu	%	75,8	10,1	8,3	5,0	0,0	0,0	0,0	5,8
		N	13	2	1	1	0	0	0	1
	Panevezio	%	54,0	46,1	0,0	0,0	13,9	0,0	0,0	0,0
		N	4	3	0	0	1	0	0	0
	Utenos	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Marijampoles	%	76,3	0,0	0,0	0,0	0,0	23,7	0,0	0,0
		N	4	0	0	0	0	1	0	0
	Telsiu	%	44,7	31,7	0,0	23,6	0,0	0,0	0,0	0,0
		N	2	1	0	1	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Total:	%	**74,1**	**23,3**	**6,2**	**2,7**	**2,2**	**2,0**	**1,5**	**0,8**
		N	**94**	**30**	**8**	**3**	**3**	**2**	**2**	**1**

Table 81. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.).

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)							
			At home	At workplace	Elsewhere	DK/NA	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)
Gender	Male	%	86,9	21,6	0,0	6,2	0,0	0,0	0,0	0,0
		N	14	3	0	1	0	0	0	0
	Female	%	70,4	31,0	7,1	0,0	3,3	0,0	0,0	0,0
		N	19	8	2	0	1	0	0	0
Age	15-24 years	%	60,2	19,5	6,5	7,3	6,5	0,0	0,0	0,0
		N	8	3	1	1	1	0	0	0
	25-34 years	%	88,0	34,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	11	4	0	0	0	0	0	0
	35-44 years	%	89,6	36,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	10	4	0	0	0	0	0	0
	45-54 years	%	68,4	15,8	15,8	0,0	0,0	0,0	0,0	0,0
		N	4	1	1	0	0	0	0	0
	55-64 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Income	Up to 600 Litas	%	62,6	11,9	25,5	0,0	0,0	0,0	0,0	0,0
		N	5	1	2	0	0	0	0	0
	601 - 900 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	901 – 1,500 Litas	%	70,2	30,7	0,0	6,9	0,0	0,0	0,0	0,0
		N	10	4	0	1	0	0	0	0
	More than 1,500 Litas	%	91,6	28,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	12	4	0	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	0,0	44,5	27,7	0,0	27,7	0,0	0,0	0,0
		N	0	1	1	0	1	0	0	0
	General secondary, special secondary	%	72,3	8,5	9,6	9,6	0,0	0,0	0,0	0,0
		N	8	1	1	1	0	0	0	0
	Further	%	100,0	18,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	1	0	0	0	0	0	0
	Higher	%	82,5	36,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	18	8	0	0	0	0	0	0
Employment	Employed	%	81,6	31,5	0,0	2,9	0,0	0,0	0,0	0,0
		N	28	11	0	1	0	0	0	0
	Unemployed	%	55,9	10,7	22,8	0,0	10,7	0,0	0,0	0,0
		N	5	1	2	0	1	0	0	0
Legal status of employer	In public office	%	89,0	9,6	0,0	11,0	0,0	0,0	0,0	0,0
		N	8	1	0	1	0	0	0	0
	In a private establishment	%	78,8	38,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	16	8	0	0	0	0	0	0
	In own company, work for himself/herself	%	79,5	41,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	2	0	0	0	0	0	0

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)							
			At home	At workplace	Elsewhere	DK/NA	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)
Speciality	Blue-collar worker, technical employee	%	64,8	35,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	Specialist/ white-collar worker	%	92,2	26,6	0,0	4,1	0,0	0,0	0,0	0,0
		N	22	6	0	1	0	0	0	0
	Top or middle level manager	%	42,3	57,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	3	0	0	0	0	0	0
	Farmer	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	1	0	0	0	0	0
	Housewife, on a child rearing leave	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Pupil	%	36,0	0,0	32,0	0,0	32,0	0,0	0,0	0,0
		N	1	0	1	0	1	0	0	0
	Student	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	68,0	17,0	15,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	1	0	0	0	0	0
	2,000-30,000 residents	%	67,2	20,2	0,0	0,0	12,6	0,0	0,0	0,0
		N	5	1	0	0	1	0	0	0
	30000-190000 of residents	%	81,7	16,0	0,0	18,3	0,0	0,0	0,0	0,0
		N	4	1	0	1	0	0	0	0
	More than 190,000 residents	%	80,3	34,7	4,1	0,0	0,0	0,0	0,0	0,0
		N	20	8	1	0	0	0	0	0
County:	Vilniaus	%	72,4	34,3	0,0	0,0	4,0	0,0	0,0	0,0
		N	16	8	0	0	1	0	0	0
	Kauno	%	81,4	22,5	18,6	0,0	0,0	0,0	0,0	0,0
		N	8	2	2	0	0	0	0	0
	Klaipedos	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Siauliu	%	80,8	16,7	0,0	19,2	0,0	0,0	0,0	0,0
		N	4	1	0	1	0	0	0	0
	Panevezio	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	50,0	50,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Marijampoles	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0

			For inquiring personal documents (e.g. passports, identity cards, driver's certificates, etc.)							
			At home	At workplace	Elsewhere	DK/NA	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)
		N	2	0	0	0	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Total:	%	**76,6**	**27,5**	**4,4**	**2,3**	**2,1**	**0,0**	**0,0**	**0,0**
		N	**33**	**12**	**2**	**1**	**1**	**0**	**0**	**0**

Table 82. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For receiving information and/or registering vehicles.

			For receiving information and/or registering vehicles							
			At home	At workplace	DK/NA	At the internet cafes	At the library	At the public access not in the library	At the education institution (school, university...)	Elsewhere
Gender	Male	%	81,4	15,8	0,0	6,4	6,2	1,8	1,8	1,8
		N	44	9	0	3	3	1	1	1
	Female	%	68,9	23,1	17,7	0,0	0,0	0,0	0,0	0,0
		N	23	8	6	0	0	0	0	0
Age	15-24 years	%	69,2	8,8	8,8	3,3	3,3	3,3	3,3	3,3
		N	21	3	3	1	1	1	1	1
	25-34 years	%	75,2	34,4	5,6	9,6	4,8	0,0	0,0	0,0
		N	19	9	1	2	1	0	0	0
	35-44 years	%	83,9	16,1	4,9	0,0	6,3	0,0	0,0	0,0
		N	15	3	1	0	1	0	0	0
	45-54 years	%	81,8	9,1	9,1	0,0	0,0	0,0	0,0	0,0
		N	9	1	1	0	0	0	0	0
	55-64 years	%	100,0	31,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Income	Up to 600 Litas	%	65,8	5,5	22,6	6,2	0,0	0,0	0,0	0,0
		N	11	1	4	1	0	0	0	0
	601 - 900 Litas	%	82,3	0,0	0,0	0,0	17,7	17,7	0,0	0,0
		N	5	0	0	0	1	1	0	0
	901 – 1,500 Litas	%	77,7	22,3	0,0	0,0	4,9	0,0	0,0	0,0
		N	18	5	0	0	1	0	0	0
	More than 1,500 Litas	%	80,9	23,7	5,3	9,2	4,6	0,0	0,0	0,0
		N	22	6	1	2	1	0	0	0
Education	Primary	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Basic	%	80,1	0,0	9,4	10,5	0,0	0,0	0,0	0,0
		N	8	0	1	1	0	0	0	0
	General secondary, special secondary	%	72,1	17,5	3,4	8,2	7,8	0,0	3,3	0,0
		N	22	5	1	2	2	0	1	0
	Further	%	78,8	17,3	0,0	0,0	5,2	5,2	0,0	5,2
		N	15	3	0	0	1	1	0	1

			For receiving information and/or registering vehicles							
			At home	At workplace	DK/NA	At the internet cafes	At the library	At the public access not in the library	At the education institution (school, university...)	Elsewhere
	Higher	%	77,8	27,7	14,6	0,0	0,0	0,0	0,0	0,0
		N	22	8	4	0	0	0	0	0
Employment	Employed	%	76,7	22,8	7,5	3,7	3,5	0,0	0,0	1,5
		N	52	15	5	2	2	0	0	1
	Unemployed	%	76,2	4,4	4,4	5,0	5,0	5,0	5,0	0,0
		N	15	1	1	1	1	1	1	0
Legal status of employer	In public office	%	79,1	15,8	4,8	0,0	0,0	0,0	0,0	5,6
		N	14	3	1	0	0	0	0	1
	In a private establishment	%	73,9	27,2	7,6	5,9	5,6	0,0	0,0	0,0
		N	31	12	3	2	2	0	0	0
	In own company, work for himself/herself	%	86,8	14,7	13,2	0,0	0,0	0,0	0,0	0,0
		N	7	1	1	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	76,9	17,1	0,0	0,0	16,2	0,0	0,0	6,9
		N	11	2	0	0	2	0	0	1
	Specialist/ white-collar worker	%	79,2	24,1	7,1	5,5	0,0	0,0	0,0	0,0
		N	36	11	3	2	0	0	0	0
	Top or middle level manager	%	60,0	41,1	16,7	0,0	0,0	0,0	0,0	0,0
		N	3	2	1	0	0	0	0	0
	Farmer	%	69,0	0,0	31,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Disability pensioner	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Pupil	%	80,2	0,0	9,3	10,5	0,0	0,0	0,0	0,0
		N	8	0	1	1	0	0	0	0
	Student	%	70,0	0,0	0,0	0,0	15,0	15,0	15,0	0,0
		N	5	0	0	0	1	1	1	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	71,9	10,4	4,2	5,2	9,4	4,2	4,2	0,0
		N	17	2	1	1	2	1	1	0
	2,000-30,000 residents	%	72,2	15,6	6,2	0,0	7,7	0,0	0,0	6,9
		N	10	2	1	0	1	0	0	1
	30000-190000 of residents	%	78,6	26,6	0,0	21,4	0,0	0,0	0,0	0,0
		N	4	1	0	1	0	0	0	0
	More than 190,000 residents	%	80,3	23,1	9,1	2,8	0,0	0,0	0,0	0,0
		N	36	10	4	1	0	0	0	0
County:	Vilniaus	%	78,5	24,8	7,1	0,0	0,0	0,0	0,0	4,0
		N	20	6	2	0	0	0	0	1
	Kauno	%	77,8	20,5	6,4	8,1	0,0	0,0	0,0	0,0
		N	22	6	2	2	0	0	0	0

			For receiving information and/or registering vehicles							
			At home	At workplace	DK/NA	At the internet cafes	At the library	At the public access not in the library	At the education institution (school, university…)	Elsewhere
	Klaipedos	%	80,7	12,8	19,3	0,0	0,0	0,0	0,0	0,0
		N	6	1	1	0	0	0	0	0
	Siauliu	%	91,8	0,0	0,0	0,0	8,2	0,0	0,0	0,0
		N	13	0	0	0	1	0	0	0
	Panevezio	%	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	1	0	0	0	0	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	100,0	38,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	Marijampoles	%	14,8	34,9	0,0	19,3	34,8	15,5	15,5	0,0
		N	1	2	0	1	2	1	1	0
	Telsiu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Total:	%	**76,6**	**18,6**	**6,8**	**4,0**	**3,8**	**1,1**	**1,1**	**1,1**
		N	**68**	**16**	**6**	**3**	**3**	**1**	**1**	**1**

Table 83. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For submitting requests for construction permits.

			For submitting requests for construction permits							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university…)	Elsewhere	DK/NA
Gender	Male	%	83,6	32,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	0	0	0	0	0	0
	Female	%	50,9	32,7	16,4	0,0	0,0	0,0	0,0	0,0
		N	3	2	1	0	0	0	0	0
Age	15-24 years	%	41,4	39,0	19,5	0,0	0,0	0,0	0,0	0,0
		N	2	2	1	0	0	0	0	0
	25-34 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	35-44 years	%	73,5	53,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	2	0	0	0	0	0	0
	45-54 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	55-64 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Income	Up to 600 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	601 - 900 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0

			For submitting requests for construction permits							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university…)	Elsewhere	DK/NA
	901 – 1,500 Litas	%	70,4	66,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	2	0	0	0	0	0	0
	More than 1,500 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	1	0	0	0	0	0
	General secondary, special secondary	%	68,0	32,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Further	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Higher	%	67,8	50,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	3	0	0	0	0	0	0
Employment	Employed	%	78,8	32,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	3	0	0	0	0	0	0
	Unemployed	%	36,0	32,0	32,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	1	0	0	0	0	0
Legal status of employer	In public office	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	In a private establishment	%	69,1	30,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	2	0	0	0	0	0	0
	In own company, work for himself/herself	%	100,0	56,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Specialist/ white-collar worker	%	86,6	30,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	2	0	0	0	0	0	0
	Top or middle level manager	%	43,7	56,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Pupil	%	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	1	0	0	0	0	0
	Student	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0

			For submitting requests for construction permits							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
Settlement size	Up to 2,000 residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	2,000-30,000 residents	%	50,0	0,0	50,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	1	0	0	0	0	0
	30000-190000 of residents	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	More than 190,000 residents	%	69,4	42,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	4	0	0	0	0	0	0
County:	Vilniaus	%	62,2	40,1	8,9	0,0	0,0	0,0	0,0	0,0
		N	6	4	1	0	0	0	0	0
	Kauno	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Klaipedos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Siauliu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Panevezio	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Marijampoles	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Telsiu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Total:	%	**69,1**	**32,7**	**7,2**	**0,0**	**0,0**	**0,0**	**0,0**	**0,0**
		N	**9**	**4**	**1**	**0**	**0**	**0**	**0**	**0**

Table 84. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For submitting notifications to the police.

			For submitting notifications to the police							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
Gender	Male	%	100,0	20,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Female	%	34,9	65,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	4	0	0	0	0	0	0
Age	15-24 years	%	52,0	48,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	3	0	0	0	0	0	0
	25-34 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	35-44 years	%	72,0	64,0	0,0	0,0	0,0	0,0	0,0	0,0

			For submitting notifications to the police							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university…)	Elsewhere	DK/NA
		N	2	2	0	0	0	0	0	0
	45-54 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	55-64 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Income	Up to 600 Litas	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	601 - 900 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	901 – 1,500 Litas	%	54,6	74,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	3	0	0	0	0	0	0
	More than 1,500 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	52,9	47,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	General secondary, special secondary	%	68,0	32,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
	Further	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Higher	%	54,8	74,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	3	0	0	0	0	0	0
Employment	Employed	%	75,4	40,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
	Unemployed	%	52,9	47,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	2	0	0	0	0	0	0
Legal status of employer	In public office	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	In a private establishment	%	64,9	35,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	2	0	0	0	0	0	0
	In own company, work for himself/herself	%	100,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Specialist/ white-collar worker	%	71,8	46,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	3	0	0	0	0	0	0
	Top or middle level manager	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0

			For submitting notifications to the police							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Pupil	%	52,9	47,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Student	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	2,000-30,000 residents	%	50,0	50,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	30000-190000 of residents	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	More than 190,000 residents	%	75,5	39,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
County:	Vilniaus	%	66,8	47,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	4	0	0	0	0	0	0
	Kauno	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Klaipedos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Siauliu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Panevezio	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Marijampoles	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Telsiu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Total:	%	**67,6**	**42,7**	**0,0**	**0,0**	**0,0**	**0,0**	**0,0**	**0,0**
		N	**7**	**5**	**0**	**0**	**0**	**0**	**0**	**0**

Table 85. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For inquiring birth, marriage, divorce, and death certificates.

			For inquiring birth, marriage, divorce, and death certificates							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
Gender	Male	%	100,0	25,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	Female	%	75,2	24,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	2	0	0	0	0	0	0
Age	15-24 years	%	61,0	39,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	2	0	0	0	0	0	0
	25-34 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	35-44 years	%	100,0	23,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	45-54 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	55-64 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	65-74 years	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Income	Up to 600 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	601 - 900 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	901 – 1,500 Litas	%	77,1	51,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	2	0	0	0	0	0	0
	More than 1,500 Litas	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	General secondary, special secondary	%	75,6	24,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
	Further	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Higher	%	81,3	42,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	2	0	0	0	0	0	0
Employment	Employed	%	88,9	25,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	2	0	0	0	0	0	0
	Unemployed	%	75,6	24,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	1	0	0	0	0	0	0
Legal status of employer	In public office	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	In a private establishment	%	82,2	17,8	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	1	0	0	0	0	0	0
	In own company, work for himself/herself	%	100,0	56,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0	0	0
Speciality	Blue-collar	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0

			For inquiring birth, marriage, divorce, and death certificates							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
	worker, technical employee	N	1	0	0	0	0	0	0	0
	Specialist/ white-collar worker	%	85,8	32,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	2	0	0	0	0	0	0
	Top or middle level manager	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	49,4	50,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Pupil	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Student	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Jobless	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	2,000-30,000 residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	30000-190000 of residents	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	More than 190,000 residents	%	75,0	40,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	3	0	0	0	0	0	0
County:	Vilniaus	%	81,8	29,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	3	0	0	0	0	0	0
	Kauno	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Klaipedos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Siauliu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Panevezio	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Utenos	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Marijampoles	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Telsiu	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0

			For inquiring birth, marriage, divorce, and death certificates							
			At home	At workplace	At the library	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	Elsewhere	DK/NA
		N	0	0	0	0	0	0	0	0
	Total:	%	84,7	24,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	10	3	0	0	0	0	0	0

Table 86. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For submitting place of residence declarations.

			For submitting place of residence declarations							
			At home	At workplace	At the library	Elsewhere	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	DK/NA
Gender	Male	%	81,0	20,2	7,5	6,7	3,3	0,0	0,0	0,0
		N	24	6	2	2	1	0	0	0
	Female	%	83,3	23,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	28	8	0	0	0	0	0	0
Age	15-24 years	%	74,4	12,0	6,8	13,5	6,8	0,0	0,0	0,0
		N	11	2	1	2	1	0	0	0
	25-34 years	%	85,4	29,2	6,8	0,0	0,0	0,0	0,0	0,0
		N	16	5	1	0	0	0	0	0
	35-44 years	%	86,1	23,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	18	5	0	0	0	0	0	0
	45-54 years	%	80,1	19,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	55-64 years	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0
	65-74 years	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
Income	Up to 600 Litas	%	100,0	11,1	0,0	0,0	0,0	0,0	0,0	0,0
		N	8	1	0	0	0	0	0	0
	601 - 900 Litas	%	72,6	0,0	27,4	27,4	27,4	0,0	0,0	0,0
		N	3	0	1	1	1	0	0	0
	901 – 1,500 Litas	%	86,8	19,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	16	4	0	0	0	0	0	0
	More than 1,500 Litas	%	82,5	30,1	5,9	0,0	0,0	0,0	0,0	0,0
		N	18	6	1	0	0	0	0	0
Education	Primary	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Basic	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	General secondary, special secondary	%	80,5	19,5	6,8	0,0	0,0	0,0	0,0	0,0
		N	15	4	1	0	0	0	0	0
	Further	%	82,5	12,9	6,1	12,2	6,1	0,0	0,0	0,0
		N	14	2	1	2	1	0	0	0
	Higher	%	82,1	30,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	23	8	0	0	0	0	0	0
Employment	Employed	%	82,7	23,9	2,3	1,8	0,0	0,0	0,0	0,0

			For submitting place of residence declarations							
			At home	At workplace	At the library	Elsewhere	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	DK/NA
		N	46	13	1	1	0	0	0	0
	Unemployed	%	79,2	9,8	11,0	11,0	11,0	0,0	0,0	0,0
		N	7	1	1	1	1	0	0	0
Legal status of employer	In public office	%	76,0	23,2	0,0	6,1	0,0	0,0	0,0	0,0
		N	13	4	0	1	0	0	0	0
	In a private establishment	%	87,5	20,0	3,5	0,0	0,0	0,0	0,0	0,0
		N	31	7	1	0	0	0	0	0
	In own company, work for himself/herself	%	64,0	72,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	2	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	77,4	12,5	12,5	10,1	0,0	0,0	0,0	0,0
		N	8	1	1	1	0	0	0	0
	Specialist/ white-collar worker	%	86,4	26,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	31	9	0	0	0	0	0	0
	Top or middle level manager	%	74,8	25,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	2	0	0	0	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	49,4	50,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	1	0	0	0	0	0	0
	Pupil	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Student	%	76,9	0,0	23,1	23,1	23,1	0,0	0,0	0,0
		N	3	0	1	1	1	0	0	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	72,1	21,6	14,0	6,3	6,3	0,0	0,0	0,0
		N	12	3	2	1	1	0	0	0
	2,000-30,000 residents	%	85,4	6,8	0,0	7,8	0,0	0,0	0,0	0,0
		N	11	1	0	1	0	0	0	0
	30000-190000 of residents	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	0	0	0	0	0	0	0
	More than 190,000 residents	%	83,6	31,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	26	10	0	0	0	0	0	0
County:	Vilniaus	%	74,4	31,4	0,0	4,2	0,0	0,0	0,0	0,0
		N	18	7	0	1	0	0	0	0
	Kauno	%	100,0	17,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	13	2	0	0	0	0	0	0
	Klaipedos	%	84,0	16,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Siauliu	%	89,3	10,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	1	0	0	0	0	0	0

			For submitting place of residence declarations							
			At home	At workplace	At the library	Elsewhere	At the public access not in the library	At the internet cafes	At the education institution (school, university...)	DK/NA
	Panevezio	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	0	0	0	0	0	0	0
	Utenos	%	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	0
	Alytaus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
	Marijampoles	%	0,0	55,4	100,0	44,6	44,6	0,0	0,0	0,0
		N	0	1	2	1	1	0	0	0
	Telsiu	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	0	0	0	0	0	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
	Total:	%	**82,2**	**21,9**	**3,5**	**3,1**	**1,6**	**0,0**	**0,0**	**0,0**
		N	**53**	**14**	**2**	**2**	**1**	**0**	**0**	**0**

Table 87. Where (in which places) do you use a computer with internet access for addressing various public institutions for the following purposes most frequently? For submitting income and/or property declarations online.

			For submitting income and/or property declarations online							
			At home	At workplace	DK/NA	Elsewhere	At the library	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
Gender	Male	%	80,2	27,4	2,2	1,9	2,2	1,0	1,0	0,0
		N	82	28	2	2	2	1	1	0
	Female	%	68,4	34,1	2,5	2,6	2,4	0,6	0,5	0,0
		N	98	49	4	4	3	1	1	0
Age	15-24 years	%	78,1	14,4	2,6	7,5	2,6	4,9	2,6	0,0
		N	30	6	1	3	1	2	1	0
	25-34 years	%	75,4	34,4	1,9	0,0	4,0	0,0	0,0	0,0
		N	50	23	1	0	3	0	0	0
	35-44 years	%	82,9	29,1	1,3	0,0	0,0	0,0	0,0	0,0
		N	58	20	1	0	0	0	0	0
	45-54 years	%	62,0	39,3	4,0	2,0	4,0	0,0	0,0	0,0
		N	31	20	2	1	2	0	0	0
	55-64 years	%	59,3	41,6	0,0	10,0	0,0	0,0	0,0	0,0
		N	11	8	0	2	0	0	0	0
	65-74 years	%	0,0	33,3	33,3	0,0	0,0	0,0	33,3	0,0
		N	0	1	1	0	0	0	1	0
Income	Up to 600 Litas	%	67,0	14,7	3,7	14,1	3,7	3,7	0,0	0,0
		N	18	4	1	4	1	1	0	0
	601 - 900 Litas	%	79,3	15,1	0,0	6,6	6,6	0,0	11,3	0,0
		N	12	2	0	1	1	0	2	0
	901 – 1,500 Litas	%	69,4	33,9	1,1	1,4	3,7	0,0	0,0	0,0
		N	46	22	1	1	2	0	0	0
	More than 1,500 Litas	%	71,6	39,5	4,9	0,0	1,5	0,0	0,0	0,0
		N	60	33	4	0	1	0	0	0
Education	Primary	%	50,0	50,0	0,0	0,0	0,0	0,0	0,0	0,0

			For submitting income and/or property declarations online							
			At home	At workplace	DK/NA	Elsewhere	At the library	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
		N	1	1	0	0	0	0	0	0
	Basic	%	72,3	11,9	0,0	7,4	8,4	7,4	0,0	0,0
		N	9	1	0	1	1	1	0	0
	General secondary, special secondary	%	72,8	24,8	3,3	3,3	2,1	1,7	0,0	0,0
		N	44	15	2	2	1	1	0	0
	Further	%	76,1	28,1	0,0	4,6	3,9	0,0	1,6	0,0
		N	48	18	0	3	2	0	1	0
	Higher	%	72,5	38,6	3,5	0,0	0,9	0,0	0,7	0,0
		N	79	42	4	0	1	0	1	0
Employment	Employed	%	73,2	34,4	2,8	0,9	2,2	0,0	0,0	0,0
		N	156	73	6	2	5	0	0	0
	Unemployed	%	74,1	12,0	0,0	11,7	3,0	5,7	5,2	0,0
		N	25	4	0	4	1	2	2	0
Legal status of employer	In public office	%	75,2	31,2	0,0	2,5	2,7	0,0	0,0	0,0
		N	56	23	0	2	2	0	0	0
	In a private establishment	%	71,8	37,4	4,0	0,0	2,2	0,0	0,0	0,0
		N	87	45	5	0	3	0	0	0
	In own company, work for himself/herself	%	73,9	26,8	6,0	0,0	0,0	0,0	0,0	0,0
		N	13	5	1	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	82,4	23,3	0,0	0,0	6,1	0,0	0,0	0,0
		N	31	9	0	0	2	0	0	0
	Specialist/ white-collar worker	%	72,1	35,2	3,4	1,3	1,7	0,0	0,0	0,0
		N	103	50	5	2	2	0	0	0
	Top or middle level manager	%	71,5	42,9	0,0	0,0	0,0	0,0	0,0	0,0
		N	22	13	0	0	0	0	0	0
	Farmer	%	0,0	46,3	53,7	0,0	0,0	0,0	0,0	0,0
		N	0	1	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	56,5	0,0	0,0	0,0	0,0	0,0	43,5	0,0
		N	1	0	0	0	0	0	1	0
	Disability pensioner	%	52,6	0,0	0,0	47,4	0,0	0,0	0,0	0,0
		N	1	0	0	1	0	0	0	0
	Housewife, on a child rearing leave	%	85,0	15,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	0	0	0	0	0
	Pupil	%	81,9	9,6	0,0	8,5	0,0	8,5	0,0	0,0
		N	9	1	0	1	0	1	0	0
	Student	%	62,9	19,2	0,0	18,0	9,0	9,0	9,0	0,0
		N	7	2	0	2	1	1	1	0
	Jobless	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	70,0	34,8	1,9	3,6	4,3	0,0	3,3	0,0
		N	37	18	1	2	2	0	2	0
	2,000-30,000 residents	%	69,9	26,8	1,6	1,7	6,3	1,6	0,0	0,0
		N	38	15	1	1	3	1	0	0

			For submitting income and/or property declarations online							
			At home	At workplace	DK/NA	Elsewhere	At the library	At the education institution (school, university...)	At the public access not in the library	At the internet cafes
	30000-190000 of residents	%	76,9	26,1	6,7	0,0	0,0	0,0	0,0	0,0
		N	26	9	2	0	0	0	0	0
	More than 190,000 residents	%	75,5	33,6	1,6	2,8	0,0	0,9	0,0	0,0
		N	80	36	2	3	0	1	0	0
County:	Vilniaus	%	69,9	37,2	2,2	0,0	0,0	1,1	0,0	0,0
		N	55	29	2	0	0	1	0	0
	Kauno	%	72,5	34,9	1,8	6,1	2,1	2,1	0,0	0,0
		N	34	17	1	3	1	1	0	0
	Klaipedos	%	88,2	23,8	0,0	3,4	0,0	0,0	0,0	0,0
		N	24	7	0	1	0	0	0	0
	Siauliu	%	89,9	20,3	0,0	0,0	0,0	0,0	0,0	0,0
		N	25	6	0	0	0	0	0	0
	Panevezio	%	71,7	31,8	7,4	7,0	0,0	0,0	0,0	0,0
		N	10	4	1	1	0	0	0	0
	Utenos	%	49,4	44,4	0,0	0,0	15,7	0,0	0,0	0,0
		N	4	4	0	0	1	0	0	0
	Alytaus	%	67,9	33,6	0,0	0,0	6,7	0,0	0,0	0,0
		N	10	5	0	0	1	0	0	0
	Marijampoles	%	71,6	19,6	0,0	8,7	19,5	0,0	8,7	0,0
		N	8	2	0	1	2	0	1	0
	Telsiu	%	55,5	24,6	15,0	0,0	0,0	0,0	4,9	0,0
		N	8	4	2	0	0	0	1	0
	Taurages	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
	Total:	%	**73,3**	**31,3**	**2,4**	**2,4**	**2,3**	**0,8**	**0,7**	**0,0**
		N	**181**	**77**	**6**	**6**	**6**	**2**	**2**	**0**

2.3. General assessment of computer literacy

Lithuanian residents assess their computer literacy as average: 2.4 points out of 4 possible. Their knowledge is assessed better by younger, lowest-income (up to 600 Litas) and higher-than-average (more than 900 Litas per family member) individuals, those holding higher education degrees, working in private companies, specialists and white-collar workers, managers, university and school students, residents of bigger (more than 30,000) and big cities. The age is the main factor explaining the computer literacy assessments. (88-90 table)

Speaking about the computer literacy of their families, 44.9 % of the respondents stated that there were several literate individuals in the family, 22.8 % – that all were literate, 20.7 % – no one was literate, and 10.4 % – that literate were only themselves. (91 table)

47 % of the respondents learned to operate a computer by themselves (males, younger respondents, those earning up to 600 Litas and more than 900 Litas per family member, holders of higher and university education degrees, employees of private companies, university and school students, residents of bigger cities); 19 % – in secondary education schools (younger, holders of primary and basic educational level, school and university students); 12 % – at work (females, 25 – 54-year-old individuals earning more than 900 Litas per family member, respondents holding higher and university education degrees); 11 % – in special training courses (females, 35 – 54-year-old individuals, those earning more than 900 Litas per family member, holders of higher and university education degrees, employees of state-owned companies, residents of big cities). (92 table)

30 % of the respondents attended the computer literacy courses organised by "The Window to the Future", 20 % – those arranged by the Labour Exchange, and 6 % – the computer literacy courses organised by the library. Many of the respondents learned computer literacy in courses arranged by other organisers – 41 % (employer, school, education department, women's employment centre). (93 table)

2.3.1. General assessment of computer literacy in urban and rural area

The residents of bigger cities their general computer literacy assess more favorably. Almost half of rural area residents assess their computer literacy as insufficient. Furthermore, almost one third of countryside area respondents claim, that none of their family members is computer literate. In bigger cities there are more respondents claiming that all family members are computer literate.

In biggest cities more than a half of surveyed people independently learned how to use computer, one fifth of those respondents these skills obtained at work or during special courses (9,7%). 42,6% of rural area residents claim do not know how to use computer at all.

Table 88. Please assess your computer literacy (1 – absolutely insufficient; 4 – absolutely sufficient).

			Please assess your computer literacy
Gender	**Male**	**Mean**	2,4
	Female	**Mean**	2,4
Age	**15-24 years**	**Mean**	3,2
	25-34 years	**Mean**	2,8
	35-44 years	**Mean**	2,5
	45-54 years	**Mean**	2,2
	55-64 years	**Mean**	1,7
	65-74 years	**Mean**	1,3
Income	**Up to 600 Litas**	**Mean**	2,4
	601 - 900 Litas	**Mean**	1,7
	901 – 1,500 Litas	**Mean**	2,4
	More than 1,500 Litas	**Mean**	2,9
Education	**Primary**	**Mean**	1,8
	Basic	**Mean**	2,2
	General secondary, special secondary	**Mean**	2,2
	Further	**Mean**	2,3
	Higher	**Mean**	3,0
Employment	**Employed**	**Mean**	2,5
	Unemployed	**Mean**	2,2
Legal status of employer	**In public office**	**Mean**	2,5
	In a private establishment	**Mean**	2,6
	In own company, work for himself/herself	**Mean**	2,2
Speciality	**Blue-collar worker, technical employee**	**Mean**	2,1
	Specialist/ white-collar worker	**Mean**	2,9
	Top or middle level manager	**Mean**	2,8
	Farmer	**Mean**	2,0
	Other	**Mean**	1,0
Unemployed respondents	**Retirement pensioner**	**Mean**	1,3
	Disability pensioner	**Mean**	1,5
	Housewife, on a child rearing leave	**Mean**	2,3
	Pupil	**Mean**	3,1
	Student	**Mean**	3,6
	Jobless	**Mean**	1,7
Settlement size	**Up to 2,000 residents**	**Mean**	2,1
	2,000-30,000 residents	**Mean**	2,3
	30000-190000 of residents	**Mean**	2,4
	More than 190,000 residents	**Mean**	2,7
County:	**Vilniaus**	**Mean**	2,6
	Kauno	**Mean**	2,4
	Klaipedos	**Mean**	2,3
	Siauliu	**Mean**	2,5
	Panevezio	**Mean**	2,3
	Utenos	**Mean**	2,3
	Alytaus	**Mean**	2,5
	Marijampoles	**Mean**	2,1
	Telsiu	**Mean**	2,3
	Taurages	**Mean**	2,2
	Total:	**Mean**	**2,4**

Table 89. Please assess your computer literacy.

			Please assess your computer literacy				
			Fully insufficient	Insufficient	Sufficient	Fully sufficient	DK/NA
Gender	Male	%	30,4	17,1	33,9	17,4	1,2
		N	152	85	169	87	6
	Female	%	27,9	17,1	39,4	13,6	2,0
		N	155	95	219	75	11
Age	15-24 years	%	0,9	6,2	59,0	32,2	1,7
		N	2	13	126	69	4
	25-34 years	%	10,9	20,5	51,5	17,2	0,0
		N	20	37	94	31	0
	35-44 years	%	22,6	21,6	39,6	15,3	1,0
		N	45	43	79	30	2
	45-54 years	%	33,0	23,8	31,3	10,8	1,0
		N	64	46	61	21	2
	55-64 years	%	55,6	21,8	15,5	4,9	2,1
		N	79	31	22	7	3
	65-74 years	%	77,9	8,2	5,7	3,3	5,0
		N	98	10	7	4	6
Income	Up to 600 Litas	%	32,6	12,6	36,8	17,0	1,0
		N	73	28	83	38	2
	601 - 900 Litas	%	56,7	17,6	18,1	5,5	2,0
		N	112	35	36	11	4
	901 – 1,500 Litas	%	24,9	23,0	39,7	11,8	0,5
		N	53	49	85	25	1
	More than 1,500 Litas	%	9,7	17,0	49,4	23,3	0,7
		N	17	29	85	40	1
Education	Primary	%	60,2	3,8	26,2	6,0	3,8
		N	26	2	11	3	2
	Basic	%	36,4	16,1	34,5	12,0	1,1
		N	60	27	57	20	2
	General secondary, special secondary	%	35,7	18,3	31,5	13,3	1,1
		N	151	77	133	56	5
	Further	%	28,2	20,1	37,7	12,4	1,5
		N	60	43	80	26	3
	Higher	%	4,9	15,3	50,3	26,9	2,6
		N	10	33	107	57	6
Employment	Employed	%	21,0	20,1	41,6	16,2	1,0
		N	132	127	262	102	6
	Unemployed	%	41,1	12,7	29,6	14,1	2,5
		N	175	54	126	60	10
Legal status of employer	In public office	%	21,3	19,6	40,5	17,0	1,5
		N	47	43	89	37	3
	In a private establishment	%	19,8	19,0	43,1	17,3	0,9
		N	69	66	150	61	3
	In own company, work for himself/herself	%	27,0	28,6	37,2	7,2	0,0
		N	16	17	22	4	0
Speciality	Blue-collar worker, technical employee	%	37,5	22,1	31,4	8,6	0,4
		N	92	54	77	21	1
	Specialist/ white-collar worker	%	9,8	17,3	48,9	22,5	1,5
		N	31	55	155	71	5
	Top or middle level manager	%	5,8	23,0	50,0	19,5	1,7
		N	3	12	26	10	1
	Farmer	%	27,7	41,3	31,0	0,0	0,0
		N	4	6	4	0	0
Unemployed respondents	Other	%	100,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	0
	Retirement pensioner	%	77,7	8,6	4,2	3,9	5,6
		N	104	11	6	5	7
	Disability pensioner	%	63,5	20,7	13,3	0,0	2,4
		N	29	10	6	0	1
	Housewife, on a child rearing leave	%	23,0	37,3	30,6	9,1	0,0
		N	12	20	17	5	0
	Pupil	%	2,0	6,6	66,1	23,2	2,0
		N	2	6	61	21	2

			Please assess your computer literacy				
			Fully insufficient	Insufficient	Sufficient	Fully sufficient	DK/NA
	Student	%	0,0	0,0	44,8	55,2	0,0
		N	0	0	23	29	0
	Jobless	%	55,1	17,4	27,5	0,0	0,0
		N	19	6	10	0	0
Settlement size	Up to 2,000 residents	%	40,9	18,3	29,7	10,9	0,3
		N	125	56	90	33	1
	2,000-30,000 residents	%	26,9	21,0	38,6	11,3	2,2
		N	58	46	84	24	5
	30000-190000 of residents	%	27,4	17,5	41,3	13,2	0,7
		N	46	30	70	22	1
	More than 190,000 residents	%	21,3	13,6	39,6	22,7	2,8
		N	77	50	144	82	10
County:	Vilniaus	%	26,7	11,2	39,7	21,8	0,7
		N	67	28	100	55	2
	Kauno	%	31,4	13,5	33,8	15,5	5,7
		N	67	29	73	33	12
	Klaipedos	%	33,6	21,3	31,5	13,6	0,0
		N	41	26	38	17	0
	Siauliu	%	21,4	21,0	40,1	17,5	0,0
		N	24	24	46	20	0
	Panevezio	%	29,7	19,2	42,7	8,4	0,0
		N	27	18	39	8	0
	Utenos	%	24,5	25,5	41,2	8,8	0,0
		N	15	15	24	5	0
	Alytaus	%	24,4	19,1	40,2	14,7	1,6
		N	14	11	22	8	1
	Marijampoles	%	34,9	27,1	30,1	6,1	1,8
		N	19	15	17	3	1
	Telsiu	%	34,9	12,7	33,2	16,9	2,2
		N	18	6	17	9	1
	Taurages	%	36,7	22,0	29,8	11,5	0,0
		N	15	9	12	5	0
	Total:	%	**29,1**	**17,1**	**36,8**	**15,4**	**1,6**
		N	**307**	**181**	**388**	**162**	**17**

Table 90. Assessment of one's own computer literacy. Correlation analysis.

		Please assess your computer literacy
Age	**Coefficient**	-,599(**)
	p	0,000
	N	1.035
Income	**Coefficient**	,137(**)
	p	0,000
	N	805
Education	**Coefficient**	,265(**)
	p	0,000
	N	1.035
Settlement size	**Coefficient**	,189(**)
	p	0,000
	N	1.035
How often do you use internet?	**Coefficient**	-,472(**)
	p	0,000
	N	623
How often do you use internet in the library?	**Coefficient**	-0,074
	p	0,067
	N	617
Rate your computer literacy (skills to use computer)	**Coefficient**	1,000
	p	.
	N	1.035

Table 91. Which of the statements describes the computer literacy of your family members?

			Which of the statements describes the computer literacy of your family members?				
			Only few members of family are literate	All family members are literate	No one is literate	Only me is literate	DK/NA
Gender	Male	%	45,7	24,1	21,1	8,4	0,7
		N	229	120	105	42	4
	Female	%	44,2	21,7	20,4	12,2	1,5
		N	245	121	113	68	8
Age	15-24 years	%	56,3	29,2	0,8	13,7	0,0
		N	120	62	2	29	0
	25-34 years	%	52,6	26,3	7,8	13,2	0,0
		N	96	48	14	24	0
	35-44 years	%	46,1	31,9	13,0	8,5	0,4
		N	92	63	26	17	1
	45-54 years	%	43,3	24,3	20,7	11,1	0,5
		N	84	47	40	22	1
	55-64 years	%	37,6	12,3	39,2	8,1	2,8
		N	53	17	56	11	4
	65-74 years	%	23,2	2,3	64,5	5,1	5,0
		N	29	3	81	6	6
Income	Up to 600 Litas	%	48,0	20,2	24,1	7,0	0,7
		N	108	45	54	16	1
	601 - 900 Litas	%	40,2	7,3	42,4	8,1	2,0
		N	79	14	84	16	4
	901 – 1,500 Litas	%	46,9	28,1	12,8	12,2	0,0
		N	101	60	28	26	0
	More than 1,500 Litas	%	43,2	38,6	7,6	10,6	0,0
		N	74	66	13	18	0
Education	Primary	%	26,9	12,7	56,7	2,3	1,5
		N	12	6	25	1	1
	Basic	%	46,2	16,2	27,2	10,4	0,0
		N	76	27	45	17	0
	General secondary, special secondary	%	50,3	19,4	22,9	6,5	0,9
		N	212	82	96	27	4
	Further	%	39,9	26,9	21,2	10,6	1,4
		N	84	57	45	22	3
	Higher	%	42,0	32,8	3,4	19,6	2,2
		N	90	70	7	42	5
Employment	Employed	%	48,6	27,6	11,6	11,7	0,6
		N	306	174	73	73	3
	Unemployed	%	39,5	15,7	34,2	8,5	2,0
		N	168	67	146	36	9
Legal status of employer	In public office	%	49,6	25,1	11,3	13,3	0,7
		N	109	55	25	29	2
	In a private establishment	%	48,2	29,6	11,1	10,6	0,6
		N	168	103	39	37	2
	In own company, work for himself/herself	%	47,3	25,5	15,4	11,8	0,0
		N	28	15	9	7	0
Speciality	Blue-collar worker, technical employee	%	54,5	19,7	18,5	6,8	0,4
		N	134	48	46	17	1
	Specialist/ white-collar worker	%	44,9	32,5	6,1	16,0	0,5
		N	142	103	19	51	2
	Top or middle level manager	%	47,7	37,8	3,8	9,0	1,7
		N	25	20	2	5	1
	Farmer	%	38,7	22,5	29,4	9,3	0,0
		N	5	3	4	1	0
	Other	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	2	0	0
Unemployed respondents	Retirement pensioner	%	25,9	3,0	62,2	3,3	5,6
		N	35	4	83	4	7

			Which of the statements describes the computer literacy of your family members?				
			Only few members of family are literate	All family members are literate	No one is literate	Only me is literate	DK/NA
	Disability pensioner	%	24,5	14,5	54,4	4,1	2,4
		N	11	7	25	2	1
	Housewife, on a child rearing leave	%	61,8	11,8	16,2	10,2	0,0
		N	33	6	9	6	0
	Pupil	%	55,5	28,6	2,4	13,5	0,0
		N	51	27	2	12	0
	Student	%	53,9	30,5	0,0	15,6	0,0
		N	28	16	0	8	0
	Jobless	%	24,7	19,1	50,5	5,8	0,0
		N	9	7	18	2	0
Settlement size	Up to 2,000 residents	%	48,5	15,0	29,7	6,5	0,3
		N	148	46	91	20	1
	2,000-30,000 residents	%	37,3	29,8	20,1	12,3	0,4
		N	81	65	44	27	1
	30000-190000 of residents	%	42,1	28,4	20,2	9,3	0,0
		N	71	48	34	16	0
	More than 190,000 residents	%	47,8	22,6	13,8	13,0	2,8
		N	174	82	50	47	10
County:	Vilniaus	%	48,6	16,9	17,4	17,1	0,0
		N	122	43	44	43	0
	Kauno	%	39,0	29,1	19,0	8,1	4,8
		N	84	62	41	17	10
	Klaipedos	%	46,3	19,2	27,5	6,3	0,8
		N	56	23	33	8	1
	Siauliu	%	47,0	27,6	13,9	11,5	0,0
		N	53	31	16	13	0
	Panevezio	%	48,7	17,2	24,6	9,6	0,0
		N	45	16	23	9	0
	Utenos	%	44,7	24,3	18,5	12,4	0,0
		N	27	14	11	7	0
	Alytaus	%	36,6	44,9	11,7	5,2	1,6
		N	20	25	7	3	1
	Marijampoles	%	40,4	21,4	30,8	7,4	0,0
		N	22	12	17	4	0
	Telsiu	%	54,7	16,3	23,9	5,1	0,0
		N	28	8	12	3	0
	Taurages	%	40,8	14,3	38,1	6,7	0,0
		N	17	6	16	3	0
	Total:	%	**44,9**	**22,8**	**20,7**	**10,4**	**1,1**
		N	**474**	**241**	**218**	**110**	**12**

Table 92. Where did (do) you learn to operate a computer?

			Where did (do) you learn to operate a computer?								
			Independently	I don't know how to use PC	At secondary school	At workplace	At special computer literacy courses	At higher school	At special courses (not computer literacy)	Elsewhere	DK/NA
Gender	Male	%	52,3	31,6	19,0	9,4	6,6	7,5	2,3	4,7	2,3
		N	261	158	95	47	33	37	12	23	12
	Female	%	41,8	29,0	18,0	15,4	14,8	10,2	7,0	4,8	2,5
		N	232	161	100	85	82	57	39	27	14
Age	15-24 years	%	67,2	1,8	70,9	4,0	4,0	11,0	2,6	3,5	0,4
		N	144	4	151	8	9	23	6	8	1
	25-34 years	%	58,4	13,0	18,3	18,3	7,8	22,3	8,5	8,6	0,0
		N	106	24	33	33	14	41	16	16	0
	35-44 years	%	59,5	23,1	4,6	17,9	17,7	9,8	7,5	4,5	0,9
		N	118	46	9	36	35	19	15	9	2
	45-54 years	%	44,2	34,4	0,0	17,9	18,8	3,8	5,0	4,5	2,6
		N	85	67	0	35	36	7	10	9	5
	55-64 years	%	21,2	54,9	0,8	11,4	10,7	2,3	2,8	5,6	7,9
		N	30	78	1	16	15	3	4	8	11
	65-74 years	%	8,2	80,6	0,0	3,4	4,7	0,0	0,6	1,2	5,5
		N	10	101	0	4	6	0	1	1	7
Income	Up to 600 Litas	%	40,8	31,3	35,2	2,6	6,1	7,9	3,7	5,0	2,9
		N	92	70	79	6	14	18	8	11	7
	601 - 900 Litas	%	27,9	58,3	8,3	6,3	6,9	3,0	3,7	0,8	4,3
		N	55	115	16	12	14	6	7	2	9
	901 – 1,500 Litas	%	50,4	28,7	11,4	17,5	18,8	7,2	4,4	2,6	0,3
		N	108	62	24	38	40	15	9	6	1
	More than 1,500 Litas	%	61,9	10,9	13,0	24,3	16,5	21,4	9,8	2,0	0,8
		N	106	19	22	42	28	37	17	3	1
Education	Primary	%	24,4	61,4	21,9	0,0	2,3	0,0	0,0	0,0	5,5
		N	11	27	10	0	1	0	0	0	2
	Basic	%	43,3	38,4	38,0	2,5	1,7	0,0	1,7	4,3	0,7
		N	72	64	63	4	3	0	3	7	1
	General secondary, special secondary	%	45,8	36,3	18,9	5,2	6,2	4,7	2,8	3,9	2,6
		N	193	153	80	22	26	20	12	17	11
	Further	%	49,0	30,2	7,7	16,2	15,1	7,9	4,0	5,1	2,0
		N	103	64	16	34	32	17	8	11	4
	Higher	%	54,0	5,6	12,4	33,8	25,0	26,9	13,0	7,4	3,2
		N	115	12	27	72	53	57	28	16	7
Employment	Employed	%	55,1	22,2	11,9	18,6	15,3	10,4	6,4	5,9	1,6
		N	346	139	75	117	96	66	40	37	10
	Unemployed	%	34,6	42,1	28,2	3,6	4,4	6,7	2,4	3,1	3,7
		N	147	180	120	15	19	28	10	13	16
Legal status of employer	In public office	%	48,1	23,7	6,2	19,5	22,9	8,4	7,9	8,0	1,8
		N	106	52	14	43	51	18	17	18	4
	In a private establishment	%	59,8	20,4	15,4	19,8	11,4	12,4	5,4	5,0	1,1
		N	209	71	54	69	40	43	19	18	4
	In own company, work for himself/herself	%	53,2	26,9	12,7	8,7	9,8	6,8	6,6	3,0	3,9
		N	31	16	8	5	6	4	4	2	2
Speciality	Blue-collar worker, technical employee	%	48,2	40,7	12,9	6,1	4,4	1,3	1,7	4,2	1,2
		N	118	100	32	15	11	3	4	10	3
	Specialist/ white-collar worker	%	59,1	10,1	11,6	28,0	23,9	16,8	9,3	8,1	1,5
		N	187	32	37	88	75	53	29	26	5
	Top or middle level manager	%	67,0	5,8	8,2	24,9	17,8	18,2	12,8	0,0	0,0
		N	35	3	4	13	9	9	7	0	0
	Farmer	%	47,0	27,0	16,0	6,5	7,6	0,0	0,0	6,5	10,1

			Where did (do) you learn to operate a computer?								
			Independently	I don't know how to use PC	At secondary school	At workplace	At special computer literacy courses	At higher school	At special courses (not computer literacy)	Elsewhere	DK/NA
	Other	N	6	4	2	1	1	0	0	1	1
		%	0,0	54,1	0,0	0,0	0,0	0,0	0,0	0,0	45,9
Unemployed respondents	Retirement pensioner	N	0	1	0	0	0	0	0	0	1
		%	9,9	76,8	0,0	2,8	2,3	0,0	0,5	1,8	9,9
	Disability pensioner	N	13	103	0	4	3	0	1	2	13
		%	14,2	69,4	0,0	4,5	12,0	2,4	0,0	4,4	5,3
	Housewife, on a child rearing leave	N	7	32	0	2	6	1	0	2	2
		%	36,7	25,3	18,2	8,1	7,6	14,0	9,1	7,9	0,0
	Pupil	N	20	14	10	4	4	8	5	4	0
		%	67,1	2,0	74,9	0,0	3,2	0,0	2,5	1,9	0,0
	Student	N	62	2	69	0	3	0	2	2	0
		%	62,1	0,0	73,7	6,3	0,0	32,1	4,5	3,7	0,0
	Jobless	N	32	0	38	3	0	17	2	2	0
		%	29,8	58,4	2,6	3,2	5,7	6,1	0,0	2,6	0,0
		N	10	20	1	1	2	2	0	1	0
Settlement size	Up to 2,000 residents	%	37,0	42,6	16,0	7,7	10,1	5,5	2,9	4,9	1,8
		N	113	130	49	23	31	17	9	15	6
	2,000-30,000 residents	%	45,7	30,1	19,4	7,7	15,4	6,2	5,3	1,5	1,1
		N	99	65	42	17	33	14	12	3	2
	30000-190000 of residents	%	50,2	27,8	18,1	9,2	9,3	3,2	1,6	0,0	1,5
		N	85	47	31	16	16	5	3	0	2
	More than 190,000 residents	%	54,1	21,0	20,2	21,1	9,7	16,0	7,5	8,8	4,2
		N	197	76	74	77	35	58	27	32	15
County:	Vilniaus	%	55,2	25,9	19,0	18,8	6,6	10,9	5,6	9,8	1,9
		N	139	65	48	47	17	27	14	25	5
	Kauno	%	38,8	33,7	15,1	16,4	12,9	12,8	4,5	2,6	5,2
		N	83	72	32	35	28	27	10	6	11
	Klaipedos	%	48,4	35,6	19,8	11,6	7,1	13,3	8,4	5,4	0,0
		N	59	43	24	14	9	16	10	7	0
	Siauliu	%	54,9	22,4	17,9	5,4	14,2	3,3	1,9	7,1	1,2
		N	62	25	20	6	16	4	2	8	1
	Panevezio	%	49,9	29,8	25,5	10,5	10,7	3,4	2,0	4,1	0,0
		N	46	28	24	10	10	3	2	4	0
	Utenos	%	49,2	27,9	19,7	13,1	17,9	4,8	3,4	0,0	0,0
		N	29	17	12	8	11	3	2	0	0
	Alytaus	%	38,3	23,1	16,0	10,2	22,7	9,5	1,6	1,7	4,4
		N	21	13	9	6	13	5	1	1	2
	Marijampoles	%	37,5	37,9	16,5	4,3	10,2	6,0	0,0	0,0	4,5
		N	21	21	9	2	6	3	0	0	2
	Telsiu	%	42,4	33,6	20,1	2,4	3,5	0,0	5,4	1,4	7,2
		N	22	17	10	1	2	0	3	1	4
	Taurages	%	29,3	43,9	17,9	8,1	13,5	11,3	16,9	0,0	0,0
		N	12	18	7	3	6	5	7	0	0
	Total:	%	**46,8**	**30,2**	**18,5**	**12,6**	**10,9**	**8,9**	**4,8**	**4,8**	**2,4**
		N	**494**	**319**	**195**	**132**	**115**	**94**	**51**	**50**	**26**

Table 93. Who organised the computer literacy courses, where you learned or improved computer operation knowledge?

			Who organised the computer literacy courses, where you learned or improved computer operation knowledge?				
			Other	Alliance "Window to the Future"	Labour exchange	DK/NA	Public library
Gender	Male	%	47,7	24,8	14,6	9,9	3,0
		N	16	8	5	3	1
	Female	%	37,8	31,8	22,7	5,7	7,1
		N	31	26	19	5	6
Age	15-24 years	%	22,1	11,7	32,5	11,7	22,1
		N	2	1	3	1	2
	25-34 years	%	59,5	30,4	10,1	0,0	10,1
		N	8	4	1	0	1
	35-44 years	%	36,9	34,4	20,6	8,2	5,0
		N	13	12	7	3	2
	45-54 years	%	43,5	29,6	21,3	5,6	2,8
		N	16	11	8	2	1
	55-64 years	%	41,1	26,3	18,9	13,7	0,0
		N	6	4	3	2	0
	65-74 years	%	25,0	37,5	25,0	0,0	12,5
		N	1	2	1	0	1
Income	Up to 600 Litas	%	12,7	30,5	49,5	6,4	7,3
		N	2	4	7	1	1
	601 - 900 Litas	%	27,9	21,0	32,0	7,4	18,1
		N	4	3	4	1	2
	901 – 1,500 Litas	%	41,2	42,8	12,1	5,0	2,5
		N	17	17	5	2	1
	More than 1,500 Litas	%	60,6	23,9	11,8	7,3	0,0
		N	17	7	3	2	0
Education	Primary	%	0,0	100,0	0,0	0,0	0,0
		N	0	1	0	0	0
	Basic	%	36,0	0,0	64,0	0,0	0,0
		N	1	0	2	0	0
	General secondary, special secondary	%	8,2	31,7	40,9	12,0	10,6
		N	2	8	11	3	3
	Further	%	46,4	22,3	24,5	0,0	9,5
		N	15	7	8	0	3
	Higher	%	54,0	33,6	6,1	9,0	1,9
		N	29	18	3	5	1
Employment	Employed	%	45,2	32,4	14,2	7,4	5,1
		N	44	31	14	7	5
	Unemployed	%	16,9	16,4	52,1	4,6	10,1
		N	3	3	10	1	2
Legal status of employer	In public office	%	54,7	29,1	9,3	3,7	9,7
		N	28	15	5	2	5
	In a private establishment	%	34,2	35,0	20,0	13,0	0,0
		N	14	14	8	5	0
	In own company, work for himself/herself	%	38,3	44,2	17,5	0,0	0,0
		N	2	3	1	0	0
Speciality	Blue-collar worker, technical employee	%	27,5	30,9	31,2	10,4	0,0
		N	3	3	3	1	0
	Specialist/ white-collar worker	%	48,1	34,6	12,4	4,0	6,5
		N	36	26	9	3	5
	Top or middle level manager	%	47,7	20,4	0,0	31,9	0,0
		N	4	2	0	3	0
Unemployed respondents	Farmer	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	1	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
	Retirement pensioner	%	23,2	30,3	46,5	0,0	0,0
		N	1	1	1	0	0
	Disability pensioner	%	0,0	0,0	100,0	0,0	0,0

			Who organised the computer literacy courses, where you learned or improved computer operation knowledge?				
			Other	Alliance "Window to the Future"	Labour exchange	DK/NA	Public library
		N	0	0	6	0	0
	Housewife, on a child rearing leave	%	35,0	0,0	21,8	21,3	21,8
		N	1	0	1	1	1
	Pupil	%	33,3	33,3	33,3	0,0	0,0
		N	1	1	1	0	0
	Student	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
	Jobless	%	0,0	56,3	43,7	0,0	0,0
		N	0	1	1	0	0
Settlement size	Up to 2,000 residents	%	48,3	39,9	8,0	3,6	10,9
		N	15	12	2	1	3
	2,000-30,000 residents	%	25,0	28,8	35,9	3,0	7,3
		N	8	10	12	1	2
	30000-190000 of residents	%	46,6	29,3	23,2	6,4	0,0
		N	7	5	4	1	0
	More than 190,000 residents	%	46,0	22,1	15,2	13,7	2,9
		N	16	8	5	5	1
County:	Vilniaus	%	24,2	33,3	31,2	11,3	0,0
		N	4	6	5	2	0
	Kauno	%	54,3	19,4	10,5	3,4	12,5
		N	15	5	3	1	3
	Klaipedos	%	11,7	64,0	0,0	36,0	0,0
		N	1	6	0	3	0
	Siauliu	%	54,5	19,4	14,4	6,3	5,4
		N	9	3	2	1	1
	Panevezio	%	47,3	26,4	17,6	10,1	7,4
		N	5	3	2	1	1
	Utenos	%	48,5	26,1	25,4	0,0	0,0
		N	5	3	3	0	0
	Alytaus	%	38,8	37,3	23,9	0,0	6,9
		N	5	5	3	0	1
	Marijampoles	%	31,1	0,0	53,0	0,0	15,9
		N	2	0	3	0	1
	Telsiu	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	2	0	0
	Taurages	%	25,9	84,2	15,8	0,0	0,0
		N	1	5	1	0	0
	Total:	%	**40,6**	**29,8**	**20,4**	**6,9**	**5,9**
		N	**47**	**34**	**23**	**8**	**7**

2.4. Computer skills of residents

54 % of the respondents are capable of copying or moving a document; 47 % – of using copying or moving tools for duplicating or moving information inside a document; 40 % – of compressing files; 34 % – of connecting and installing new equipment, e.g. a printer or modem; 29 % – of using main arithmetic formulas in separate documents; 21 % – of integrating computers into a local network; 20 % – of identifying and resolving computer problems (e.g. the computer is operating slowly); 14 % of the respondents – of writing a computer program and using a programming language. 39 % of the respondents cannot perform any of the aforementioned operations.

These operations are better mastered by males, younger respondents, lowest-income (up to 600 Litas) and higher-than-average-income (more than 900 Litas per family member) respondents, holders of university degrees, employees of private companies, specialists and white-collar workers, managers, university and school students, residents of big cities, and residents of Vilnius County. (94 table)

Best of all, the respondents assess the basic computer operation skills: general computer use skills (use of the mouse, printing), browsing on the internet and search systems, use of the internet (e.g. e-mail, search for websites, browsing). The worst assessment is assigned to interactive skills and skills requiring specific knowledge: participation in discussions on internet sites, forums, use of file exchange programs, and creation of an internet site. Higher self-assessment is made by younger respondents, lowest-income (up to 600 Litas) and higher-than-average-income (more than 900 Litas per family member) respondents, holders of university degrees, employees of private companies, specialists and white-collar workers, managers, university and school students, residents of bigger and big cities, and residents of Vilnius County. (95 table)

The strongest correlation is between computer skills and the age (the skills of younger individuals are better). Other factors related to computer skills and knowledge of various levels are as follows: educational level (the skills of holders of higher educational levels are better), incomes (the skills of higher-income individuals are better), and the size of the residential settlement (the skills of residents of big cities are better). (96 table)

2.4.1. Computer skills of residents in urban and rural area

City respondents compared to countryside area respondents assess their computer literacy higher. The city is bigger; the better residents assess their computer literacy.

City computer users more frequently compared to countryside area residents most of actions completed independently. More than a half of surveyed urban area residents completed document or storage copying or moving, using copying or moving tools for duplicating or moving information inside a document; one fourth of respondents independently integrated computers into a local network, one fifth- identified and resolved computer problems. Among countryside area residents there were half of those, who themselves could not perform any of the aforementioned operations.

Table 94. Which of the computer operations listed below you have performed independently?

			Which of the computer operations listed below you have performed independently?									
			Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Neither of the mentioned	Connect and install new devices, for example a printer or a modem	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language	DK/NA
Gender	**Male**	%	51,7	47,2	38,3	40,1	40,3	31,1	26,6	26,2	18,2	4,3
		N	258	236	191	200	202	155	133	131	91	22
	Female	%	55,5	47,4	40,7	38,3	28,0	27,0	15,9	14,1	10,9	4,1
		N	308	263	226	213	155	150	89	78	61	23
Age	**15-24 years**	%	90,7	83,5	75,7	4,1	71,6	50,6	44,9	45,6	34,5	1,8
		N	194	178	162	9	153	108	96	97	74	4
	25-34 years	%	65,4	60,8	52,2	29,1	46,0	38,4	28,4	28,0	18,5	0,7
		N	119	111	95	53	84	70	52	51	34	1
	35-44 years	%	57,4	47,5	39,5	32,5	30,3	30,9	21,4	16,1	12,8	6,0
		N	114	94	78	65	60	61	43	32	25	12
	45-54 years	%	49,6	40,9	31,0	46,2	23,1	23,8	11,1	9,0	6,1	2,1
		N	96	79	60	89	45	46	22	17	12	4
	55-64 years	%	25,0	21,4	13,5	66,6	10,4	12,0	6,5	6,4	4,9	8,4
		N	35	30	19	94	15	17	9	9	7	12
	65-74 years	%	6,8	5,1	2,3	81,9	0,6	1,7	0,6	1,7	0,0	9,0
		N	9	6	3	103	1	2	1	2	0	11
Income	**Up to 600 Litas**	%	52,9	47,2	42,1	40,3	40,3	29,1	22,9	23,7	18,9	2,4
		N	119	106	95	91	91	65	51	53	43	5
	601 - 900 Litas	%	23,1	19,0	12,4	67,8	9,0	7,5	6,9	8,0	3,4	6,0
		N	46	38	25	134	18	15	14	16	7	12
	901 – 1,500 Litas	%	55,0	49,4	37,2	40,2	28,9	28,4	18,8	15,1	10,8	2,2
		N	118	106	80	86	62	61	40	32	23	5
	More than 1,500 Litas	%	78,4	69,6	60,5	15,0	53,6	50,3	29,6	29,9	21,3	5,2
		N	134	119	104	26	92	86	51	51	36	9
Education	**Primary**	%	33,1	28,8	21,9	65,4	22,2	10,7	6,6	11,5	6,9	1,5
		N	14	13	10	29	10	5	3	5	3	1
	Basic	%	44,9	40,1	35,4	47,6	36,8	18,9	20,3	20,5	13,4	2,2
		N	74	66	59	79	61	31	34	34	22	4
	General secondary, special secondary	%	45,4	39,7	33,7	47,6	29,7	24,0	21,0	18,3	13,3	3,8
		N	191	167	142	200	125	101	88	77	56	16
	Further	%	52,8	44,0	31,2	40,9	25,7	22,6	15,1	12,0	9,4	4,0
		N	111	93	66	86	54	48	32	25	20	8

			Which of the computer operations listed below you have performed independently?									
			Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Neither of the mentioned	Connect and install new devices, for example a printer or a modem	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language	DK/NA
	Higher	%	82,1	75,0	66,1	8,9	50,1	56,3	30,4	31,7	23,7	7,4
		N	175	160	141	19	107	120	65	68	51	16
Employment	Employed	%	61,4	54,0	44,0	32,0	37,0	33,9	23,3	20,9	15,0	3,9
		N	386	340	276	201	233	213	146	131	94	24
	Unemployed	%	42,3	37,4	33,0	49,7	29,2	21,6	17,7	18,2	13,4	4,6
		N	180	160	141	212	124	92	75	78	57	20
Legal status of employer	In public office	%	60,8	55,7	46,2	32,1	29,7	34,4	20,8	16,2	14,4	5,8
		N	134	123	102	71	66	76	46	36	32	13
	In a private establishment	%	62,7	54,8	43,8	31,0	42,7	35,3	25,6	25,7	15,8	3,0
		N	219	191	153	108	149	123	89	90	55	11
	In own company, work for himself/herself	%	56,3	42,8	36,2	38,0	31,0	23,1	18,7	9,4	12,5	1,7
		N	33	25	21	22	18	14	11	6	7	1
Speciality	Blue-collar worker, technical employee	%	37,4	32,6	24,0	55,0	23,6	16,7	16,0	13,4	9,1	3,1
		N	92	80	59	135	58	41	39	33	22	8
	Specialist/ white-collar worker	%	77,8	69,3	58,4	16,7	44,6	44,3	29,4	26,4	19,8	4,6
		N	246	219	185	53	141	140	93	83	63	15
	Top or middle level manager	%	86,3	72,8	61,6	7,9	61,6	61,4	21,2	29,0	18,1	4,1
		N	45	38	32	4	32	32	11	15	9	2
	Farmer	%	28,4	20,8	6,7	53,9	14,1	0,0	24,2	0,0	0,0	0,0
		N	4	3	1	7	2	0	3	0	0	0
	Other	%	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	2	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	6,4	4,6	2,3	82,9	0,7	0,7	1,3	1,7	0,7	10,3
		N	9	6	3	111	1	1	2	2	1	14
	Disability pensioner	%	22,4	16,0	9,6	73,1	5,2	5,2	0,0	0,0	2,1	4,5
		N	10	7	4	34	2	2	0	0	1	2
	Housewife, on a child rearing leave	%	34,8	27,2	24,5	51,2	11,8	14,4	12,4	1,6	5,9	1,6
		N	19	15	13	28	6	8	7	1	3	1
	Pupil	%	89,3	78,5	73,1	5,2	72,0	38,7	36,4	44,2	27,3	1,1
		N	83	73	68	5	67	36	34	41	25	1
	Student	%	96,3	96,6	87,3	0,0	80,6	69,8	54,3	50,6	42,1	1,7
		N	50	50	45	0	42	36	28	26	22	1
	Jobless	%	19,8	13,7	11,2	73,7	8,7	14,4	9,0	11,9	8,7	3,2
		N	7	5	4	26	3	5	3	4	3	1
Settlement size	Up to 2,000 residents	%	39,3	35,2	27,1	54,2	24,8	18,7	15,2	10,7	7,7	1,4
		N	120	107	83	165	76	57	46	33	23	4
	2,000-30,000 residents	%	53,3	47,2	37,2	39,0	31,4	24,8	16,8	16,5	9,6	4,4
		N	116	102	81	84	68	54	36	36	21	10
	30000-190000 of residents	%	56,0	43,3	36,3	35,8	32,6	22,7	26,3	21,5	14,7	4,9
		N	95	74	62	61	55	39	45	36	25	8
	More than 190,000 residents	%	64,9	59,4	52,8	28,2	43,5	42,8	25,9	28,6	22,6	6,0
		N	236	216	192	103	158	155	94	104	82	22
County:	Vilniaus	%	66,7	59,7	52,9	31,7	42,8	41,1	28,1	28,7	25,7	0,6
		N	168	150	133	80	108	103	71	72	65	2
	Kauno	%	48,7	43,5	38,9	40,0	33,6	29,8	17,0	20,9	11,1	9,4
		N	104	93	83	86	72	64	36	45	24	20
	Klaipedos	%	44,2	36,8	25,4	46,4	26,0	18,7	16,8	10,6	7,2	1,6

		Which of the computer operations listed below you have performed independently?									
		Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Neither of the mentioned	Connect and install new devices, for example a printer or a modem	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language	DK/NA
	N	54	45	31	56	31	23	20	13	9	2
Siauliu	%	57,8	52,6	40,2	34,6	38,2	38,0	24,0	23,1	19,1	3,4
	N	66	60	46	39	43	43	27	26	22	4
Panevezio	%	53,1	40,2	35,5	44,7	32,0	16,5	21,7	23,8	6,5	1,2
	N	49	37	33	41	30	15	20	22	6	1
Utenos	%	58,1	56,1	36,2	28,6	25,4	20,9	23,3	10,7	3,4	8,8
	N	34	33	21	17	15	12	14	6	2	5
Alytaus	%	54,8	41,7	33,5	37,0	22,7	29,0	10,2	7,8	10,2	6,6
	N	31	23	19	21	13	16	6	4	6	4
Marijampoles	%	32,5	36,5	30,3	56,4	23,0	20,4	11,2	11,6	10,8	3,7
	N	18	20	17	31	13	11	6	6	6	2
Telsiu	%	50,3	42,8	41,0	36,7	39,1	24,2	21,9	21,9	20,0	9,2
	N	26	22	21	19	20	12	11	11	10	5
Taurages	%	43,4	37,9	33,7	56,6	31,2	11,1	24,4	6,5	6,5	0,0
	N	18	16	14	23	13	5	10	3	3	0
Total:	%	**53,7**	**47,3**	**39,5**	**39,1**	**33,8**	**28,9**	**21,0**	**19,8**	**14,4**	**4,2**
	N	**567**	**499**	**417**	**413**	**357**	**305**	**222**	**209**	**152**	**44**

Table 95. How do you assess your informational technology skills by a 4-point scale, where 1 – absolutely insufficient, 4 – absolutely sufficient? (Distribution of averages in sociodemographical groups).

			General computer use skills (for example use of the mouse, printing)	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	General use of the Internet (for example email, search for websites, browsing)	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	Sending of email with attached document	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	Use of the Internet databases (for example paid databases searching for a certain content)	Use of the Internet for telephone conversations	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	To use files exchange programmes (to exchange films, music, etc.)	Website creation
Gender	**Male**	**Mean**	2,7	2,7	2,6	2,4	2,4	2,4	2,3	2,3	2,3	2,3	1,8
	Female	**Mean**	2,8	2,7	2,6	2,5	2,6	2,3	2,3	2,2	2,2	2,1	1,6
Age	**15-24 years**	**Mean**	3,5	3,7	3,6	3,4	3,5	3,2	3,2	3,1	3,3	3,3	2,3
	25-34 years	**Mean**	3,1	3	2,9	2,7	2,8	2,6	2,6	2,7	2,5	2,5	1,8
	35-44 years	**Mean**	2,8	2,8	2,7	2,5	2,6	2,3	2,3	2,2	2,3	2,1	1,7
	45-54 years	**Mean**	2,5	2,5	2,3	2,2	2,2	2	2	2	1,8	1,7	1,5
	55-64 years	**Mean**	2	1,9	1,8	1,8	1,8	1,7	1,6	1,7	1,6	1,5	1,4
	65-74 years	**Mean**	1,3	1,3	1,3	1,3	1,2	1,2	1,2	1,2	1,1	1,1	1,1
Income	**Up to 600 Litas**	**Mean**	2,7	2,7	2,6	2,5	2,6	2,4	2,3	2,3	2,4	2,4	1,8
	601 - 900 Litas	**Mean**	2	2	1,9	1,8	1,7	1,7	1,7	1,7	1,6	1,5	1,3
	901 – 1,500 Litas	**Mean**	2,7	2,7	2,6	2,4	2,4	2,2	2,3	2,2	2,1	2	1,6
	More than 1,500 Litas	**Mean**	3,2	3,3	3,1	2,9	3,1	2,8	2,7	2,8	2,7	2,6	1,9
Education	**Primary**	**Mean**	2,1	2,1	2,1	2	2	2	1,9	1,8	1,9	2	1,5
	Basic	**Mean**	2,5	2,5	2,4	2,3	2,3	2,2	2,1	2,2	2,2	2,3	1,7
	General secondary, special secondary	**Mean**	2,5	2,5	2,4	2,3	2,3	2,2	2,1	2,2	2,1	2,1	1,6
	Further	**Mean**	2,7	2,7	2,6	2,4	2,4	2,2	2,2	2,2	2,1	2	1,7
	Higher	**Mean**	3,3	3,4	3,3	3,1	3,3	2,8	2,9	2,7	2,7	2,6	2
Employment	**Employed**	**Mean**	2,9	2,9	2,8	2,6	2,7	2,4	2,4	2,4	2,3	2,3	1,8
	Unemployed	**Mean**	2,4	2,4	2,4	2,2	2,3	2,1	2,1	2,1	2,1	2,1	1,6
Legal status of employer	**In public office**	**Mean**	2,8	2,8	2,7	2,6	2,6	2,4	2,4	2,4	2,3	2,1	1,7
	In a private establishment	**Mean**	3	3	2,8	2,6	2,7	2,5	2,5	2,5	2,4	2,4	1,9
	In own company, work for himself/herself	**Mean**	2,7	2,7	2,6	2,4	2,4	2,2	2	2,1	2	2	1,6
Speciality	**Blue-collar worker, technical employee**	**Mean**	2,4	2,4	2,2	2,1	2,1	2	1,9	2,1	1,9	1,9	1,5
	Specialist/ white-collar worker	**Mean**	3,2	3,2	3,1	2,9	3	2,7	2,7	2,7	2,6	2,5	1,9
	Top or middle level manager	**Mean**	3,4	3,4	3,2	3,2	3,2	2,9	2,7	2,6	2,6	2,6	2
	Farmer	**Mean**	2,6	2,5	2,5	2,1	2	2,1	1,7	2	1,7	1,4	1,3
	Other	**Mean**	1	1	1	1	1	1	1	1	1	1	1
Unemployed respondents	**Retirement pensioner**	**Mean**	1,3	1,3	1,2	1,2	1,2	1,2	1,2	1,2	1,1	1,1	1,1
	Disability pensioner	**Mean**	1,7	1,6	1,6	1,5	1,6	1,4	1,4	1,5	1,4	1,4	1,3
	Housewife, on a child rearing leave	**Mean**	2,6	2,4	2,3	2,1	2,1	1,9	1,9	2	2	1,9	1,4
	Pupil	**Mean**	3,5	3,6	3,5	3,2	3,4	3,1	3	3	3,2	3,3	2,1
	Student	**Mean**	3,7	3,9	3,8	3,7	3,8	3,3	3,6	3,3	3,5	3,3	2,4
	Jobless	**Mean**	1,9	1,8	1,7	1,5	1,4	1,5	1,5	1,3	1,4	1,4	1,3
Settlement size	**Up to 2,000 residents**	**Mean**	2,5	2,4	2,3	2,2	2,2	2,1	2	2	2	1,9	1,5
	2,000-30,000 residents	**Mean**	2,7	2,7	2,6	2,4	2,5	2,2	2,2	2,3	2,1	2,1	1,6

			General computer use skills (for example use of the mouse, printing)	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	General use of the Internet (for example email, search for websites, browsing)	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	Sending of email with attached document	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	Use of the Internet databases (for example paid databases searching for a certain content)	Use of the Internet for telephone conversations	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	To use files exchange programmes (to exchange films, music, etc.)	Website creation
	30000-190000 of residents	**Mean**	2,8	2,8	2,8	2,5	2,6	2,5	2,2	2,2	2,3	2,3	1,6
	More than 190,000 residents	**Mean**	2,9	2,9	2,8	2,7	2,8	2,5	2,6	2,6	2,5	2,5	2
County:	**Vilniaus**	**Mean**	2,9	2,9	2,9	2,7	2,8	2,6	2,6	2,4	2,5	2,5	2
	Kauno	**Mean**	2,6	2,7	2,5	2,4	2,5	2,2	2,2	2,3	2,2	2,1	1,6
	Klaipedos	**Mean**	2,6	2,6	2,4	2,2	2,2	2	2,1	2,4	2,1	2,2	1,7
	Siauliu	**Mean**	2,8	2,7	2,7	2,6	2,6	2,4	2,3	2,4	2,3	2,3	1,8
	Panevezio	**Mean**	2,8	2,7	2,7	2,5	2,5	2,4	2,5	2,3	2,3	2,3	1,6
	Utenos	**Mean**	2,8	2,7	2,6	2,5	2,5	2,3	2,2	2,1	1,9	2	1,5
	Alytaus	**Mean**	2,8	2,9	2,8	2,5	2,7	2,6	2,1	2,2	2,2	2,1	1,7
	Marijampoles	**Mean**	2,4	2,5	2,3	2,3	2	2	2	1,9	1,9	1,7	1,5
	Telsiu	**Mean**	2,6	2,6	2,5	2,2	2,4	2,1	2,1	1,8	2,2	2,3	1,3
	Taurages	**Mean**	2,2	2,3	2,1	2	2,1	1,6	1,7	2,1	1,9	1,8	1,3
	Total:	**Mean**	**2,7**	**2,7**	**2,6**	**2,5**	**2,5**	**2,3**	**2,3**	**2,3**	**2,2**	**2,2**	**1,7**

Table 96. Assessments of computer skills. Correlation analysis.

		General computer use skills (for example use of the mouse, printing)	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	General use of the Internet (for example email, search for websites, browsing)	Sending of email with attached document	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	Use of the Internet databases (for example paid databases searching for a certain content)	Website creation	Use of the Internet for telephone conversations	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	To use files exchange programmes (to exchange films, music, etc.)
Age	Coefficient	-,570(**)	-,565(**)	-,564(**)	-,593(**)	-,579(**)	-,602(**)	-,546(**)	-,412(**)	-,536(**)	-,610(**)	-,631(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	979	977	974	971	972	972	965	963	962	960	954
Income	Coefficient	,135(**)	,123(**)	,097(**)	,116(**)	,126(**)	,123(**)	,103(**)	0,059	,112(**)	0,055	0,051
	p	0,000	0,001	0,008	0,001	0,001	0,001	0,005	0,110	0,002	0,138	0,167
	N	755	753	750	748	750	749	747	743	742	741	736
Education	Coefficient	,233(**)	,244(**)	,189(**)	,232(**)	,240(**)	,228(**)	,218(**)	,135(**)	,171(**)	,146(**)	,100(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,002
	N	979	977	974	971	972	972	965	963	962	960	954
Settlement size	Coefficient	,110(**)	,158(**)	,139(**)	,138(**)	,172(**)	,153(**)	,158(**)	,175(**)	,169(**)	,166(**)	,183(**)
	p	0,001	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	979	977	974	971	972	972	965	963	962	960	954
Kaip dažnai Jūs naudojatės internetu apskritai?	Coefficient	-,395(**)	-,433(**)	-,380(**)	-,446(**)	-,484(**)	-,428(**)	-,384(**)	-,282(**)	-,356(**)	-,435(**)	-,425(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	629	627	629	626	626	628	621	619	618	616	613
Kaip dažnai Jūs naudojatės internetu AT THE LIBRARY?	Coefficient	-0,049	-0,061	-0,026	0,000	-0,073	0,014	-0,042	-0,007	0,007	-,082(*)	-,101(*)
	p	0,219	0,129	0,521	0,995	0,071	0,732	0,303	0,861	0,867	0,042	0,013
	N	623	621	623	620	620	622	615	613	612	610	607
Įvertinkite savo kompiuterinį raštingumą	Coefficient	,819(**)	,834(**)	,809(**)	,825(**)	,820(**)	,821(**)	,798(**)	,617(**)	,751(**)	,781(**)	,778(**)
	p	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	971	969	966	963	964	964	957	956	955	953	947

2.5. Attendance of public libraries by residents

37 % of the respondents visited a public library during the recent 12 months; 36 % – earlier than a year ago; while 22 % never visited a public library. During the recent year, libraries were visited more frequently by females, 15 – 24-year-old respondents, respondents holding university education degrees, specialists and white-collar workers, and respondents of Vilnius and Alytus Counties. Earlier, libraries were attended by 24 – 74-year-old respondents, pensioners, and housewives. Males and workers account for the majority of those who never visited libraries. (97 table)The most frequent reasons for non-attending libraries are as follows: lack of time or other occupations – 33 %, absence of the need– 23 %, and lack of interest – 9 %. (98 table)

Table 97. Have you attended a public library during the recent year (12 months)?

			Have you attended a public library during the recent year (12 months)?			
			Yes	NO, I've been there before	No, never been there	Don't remember
Gender	Male	%	32,5	34,6	26,8	6,1
		N	162	173	134	30
	Female	%	41,5	37,1	17,6	3,8
		N	231	206	98	21
Age	15-24 years	%	63,1	22,8	12,7	1,4
		N	135	49	27	3
	25-34 years	%	26,4	42,2	26,2	5,2
		N	48	77	48	9
	35-44 years	%	36,8	30,0	24,3	8,8
		N	73	60	48	18
	45-54 years	%	31,1	44,7	20,5	3,7
		N	60	86	40	7
	55-64 years	%	29,2	41,2	26,7	2,9
		N	41	58	38	4
	65-74 years	%	28,2	38,9	24,8	8,2
		N	35	49	31	10
Income	Up to 600 Litas	%	45,7	29,2	21,8	3,4
		N	103	66	49	8
	601 - 900 Litas	%	30,6	41,9	22,1	5,4
		N	61	83	44	11
	901 – 1,500 Litas	%	36,3	40,8	18,2	4,8
		N	78	88	39	10
	More than 1,500 Litas	%	40,1	36,7	17,3	5,9
		N	69	63	30	10
Education	Primary	%	23,0	33,3	34,2	9,4
		N	10	15	15	4
	Basic	%	38,5	36,6	20,0	4,9
		N	64	61	33	8
	General secondary, special secondary	%	34,2	33,5	26,3	6,0
		N	144	141	111	25
	Further	%	34,0	39,7	21,1	5,2
		N	72	84	44	11
	Higher	%	48,5	36,9	13,3	1,4
		N	104	79	28	3
Employment	Employed	%	33,4	38,5	23,2	5,0
		N	210	242	146	31
	Unemployed	%	43,0	32,1	20,2	4,7
		N	183	137	86	20
Legal status of employer	In public office	%	39,4	35,9	20,5	4,2

			Have you attended a public library during the recent year (12 months)?			
			Yes	NO, I've been there before	No, never been there	Don't remember
		N	87	79	45	9
	In a private establishment	%	30,3	38,5	25,2	6,0
		N	106	134	88	21
	In own company, work for himself/herself	%	28,8	48,4	20,9	1,9
		N	17	29	12	1
Speciality	Blue-collar worker, technical employee	%	24,6	36,3	31,3	7,9
		N	60	89	77	19
	Specialist/ white-collar worker	%	41,2	37,8	17,9	3,2
		N	130	119	56	10
	Top or middle level manager	%	30,9	52,7	14,8	1,7
		N	16	27	8	1
	Farmer	%	16,9	46,0	28,7	8,4
		N	2	6	4	1
	Other	%	54,1	0,0	45,9	0,0
		N	1	0	1	0
Unemployed respondents	Retirement pensioner	%	28,4	39,8	24,9	6,9
		N	38	53	33	9
	Disability pensioner	%	20,5	42,6	34,0	2,9
		N	9	20	16	1
	Housewife, on a child rearing leave	%	27,5	52,4	13,2	6,9
		N	15	28	7	4
	Pupil	%	63,0	22,5	14,5	0,0
		N	58	21	13	0
	Student	%	87,5	7,1	5,4	0,0
		N	45	4	3	0
	Jobless	%	35,6	17,7	33,5	13,2
		N	12	6	12	5
Settlement size	Up to 2,000 residents	%	36,7	36,5	22,4	4,4
		N	112	111	68	13
	2,000-30,000 residents	%	39,3	34,5	21,8	4,3
		N	85	75	47	9
	30000-190000 of residents	%	33,4	31,2	28,0	7,4
		N	57	53	47	13
	More than 190,000 residents	%	38,2	38,5	18,9	4,4
		N	139	140	69	16
County:	Vilniaus	%	41,4	31,4	24,2	3,0
		N	104	79	61	8
	Kauno	%	38,6	38,0	17,2	6,2
		N	83	81	37	13
	Klaipedos	%	26,1	41,4	24,7	7,8
		N	32	50	30	9
	Siauliu	%	39,8	32,7	27,5	0,0
		N	45	37	31	0
	Panevezio	%	38,3	46,5	15,2	0,0
		N	35	43	14	0
	Utenos	%	40,9	37,9	19,9	1,2
		N	24	22	12	1
	Alytaus	%	45,2	23,9	28,7	2,2
		N	25	13	16	1
	Marijampoles	%	16,5	38,0	28,8	16,7
		N	9	21	16	9
	Telsiu	%	42,2	33,4	9,3	15,2
		N	22	17	5	8
	Taurages	%	33,6	35,2	25,3	5,8
		N	14	14	10	2
	Total:	%	**37,2**	**35,9**	**22,0**	**4,9**
		N	**393**	**379**	**232**	**51**

Table 98. Please tell the reasons for non-attending a library.

			Please tell the reasons for non-attending a library							
			No time, it is other activities	Didn't need, Hasn't demand	It is not interesting, I dislike, I don't like	DK/NA	For health problems	I use internet in other places (At workplace,at home)	It is enough books in home, I have books in home	I don't read, I don't like read, I read little
Gender	Male	%	31,7	23,1	11,2	10,2	5,9	7,9	5,8	7,4
		N	97	71	34	31	18	24	18	23
	Female	%	33,6	21,9	6,4	6,2	10,5	6,2	5,4	3,7
		N	102	67	19	19	32	19	16	11
Age	15-24 years	%	21,0	26,7	7,8	9,0	0,0	10,3	0,0	7,6
		N	16	20	6	7	0	8	0	6
	25-34 years	%	34,2	24,8	13,6	11,7	1,1	8,4	6,1	5,1
		N	43	31	17	15	1	11	8	6
	35-44 years	%	48,1	23,0	7,4	8,9	0,8	10,4	2,9	2,9
		N	52	25	8	10	1	11	3	3
	45-54 years	%	42,1	27,7	8,8	8,0	3,5	4,8	0,8	3,7
		N	53	35	11	10	4	6	1	5
	55-64 years	%	26,1	14,1	9,6	7,3	16,1	6,5	11,8	10,0
		N	25	14	9	7	15	6	11	10
	65-74 years	%	13,4	16,1	3,4	2,6	35,0	1,6	14,0	5,1
		N	11	13	3	2	28	1	11	4
Income	Up to 600 Litas	%	25,5	20,0	9,0	8,3	8,6	4,2	5,2	5,9
		N	29	23	10	10	10	5	6	7
	601 - 900 Litas	%	31,8	15,4	9,5	6,4	21,7	0,5	6,7	8,0
		N	40	20	12	8	27	1	8	10
	901 – 1,500 Litas	%	37,4	26,2	7,4	5,2	4,8	11,4	5,7	3,7
		N	47	33	9	7	6	14	7	5
	More than 1,500 Litas	%	23,6	32,3	11,7	17,4	1,9	15,9	5,1	7,1
		N	22	30	11	16	2	15	5	7
Education	Primary	%	16,8	18,6	4,6	0,0	22,7	3,4	2,2	10,6
		N	5	5	1	0	7	1	1	3
	Basic	%	34,7	12,9	10,0	10,6	10,8	6,0	1,2	8,6
		N	32	12	9	10	10	6	1	8
	General secondary, special secondary	%	37,5	18,8	10,4	8,3	7,6	4,7	6,7	5,3
		N	94	47	26	21	19	12	17	13
	Further	%	30,6	24,3	7,5	8,2	9,2	5,8	6,4	6,3
		N	39	31	10	11	12	8	8	8
	Higher	%	26,3	38,6	6,8	8,3	2,2	15,9	7,0	1,0
		N	28	41	7	9	2	17	8	1
Employment	Employed	%	40,8	24,8	10,5	9,0	2,6	9,1	4,7	4,9
		N	158	96	41	35	10	35	18	19
	Unemployed	%	18,4	18,4	5,9	6,9	17,9	3,4	7,2	6,7
		N	41	41	13	15	40	8	16	15
Legal status of employer	In public office	%	33,9	29,8	8,4	5,0	2,0	10,0	6,7	4,4
		N	42	37	10	6	2	12	8	5
	In a private establishment	%	41,9	24,4	13,0	9,9	3,5	9,9	4,4	4,5
		N	93	54	29	22	8	22	10	10
	In own company, work for himself/herself	%	55,8	12,2	3,3	16,2	0,0	2,5	0,0	8,1
		N	23	5	1	7	0	1	0	3
Speciality	Blue-collar	%	39,1	20,3	16,6	8,0	3,4	6,1	5,1	5,9

			Please tell the reasons for non-attending a library							
			No time, it is other activities	Didn't need, Hasn't demand	It is not interesting, I dislike, I don't like	DK/NA	For health problems	I use internet in other places (At workplace,at home)	It is enough books in home, I have books in home	I don't read, I don't like read, I read little
	worker, technical employee	N	65	34	28	13	6	10	9	10
	Specialist/ white-collar worker	%	41,6	27,8	7,4	9,0	1,9	12,0	4,8	3,2
		N	73	49	13	16	3	21	8	6
	Top or middle level manager	%	42,5	29,4	0,0	13,2	3,2	9,2	3,5	5,7
		N	15	10	0	5	1	3	1	2
	Farmer	%	44,6	32,8	0,0	10,2	0,0	10,2	0,0	13,5
		N	4	3	0	1	0	1	0	1
	Other	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	0	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	13,4	16,3	4,3	5,9	30,4	0,7	14,2	7,1
		N	12	14	4	5	26	1	12	6
	Disability pensioner	%	13,5	16,8	10,0	2,7	27,1	3,2	8,5	3,2
		N	5	6	4	1	10	1	3	1
	Housewife, on a child rearing leave	%	47,2	10,9	2,7	5,1	4,0	2,5	0,0	6,5
		N	17	4	1	2	1	1	0	2
	Pupil	%	2,9	31,8	11,4	8,4	0,0	11,7	0,0	11,4
		N	1	11	4	3	0	4	0	4
	Student	%	13,8	41,4	0,0	15,5	0,0	15,5	0,0	0,0
		N	1	3	0	1	0	1	0	0
	Jobless	%	23,1	19,5	6,3	19,9	0,0	0,0	0,0	7,5
		N	4	3	1	4	0	0	0	1
Settlement size	Up to 2,000 residents	%	43,2	14,9	7,9	4,6	6,2	5,5	2,2	5,8
		N	78	27	14	8	11	10	4	10
	2,000-30,000 residents	%	33,6	25,0	6,8	7,4	9,5	9,1	3,7	3,5
		N	41	30	8	9	12	11	5	4
	30000-190000 of residents	%	35,3	20,9	10,1	10,3	11,4	5,7	3,4	6,5
		N	35	21	10	10	11	6	3	7
	More than 190,000 residents	%	21,8	28,4	10,2	10,8	7,6	7,8	10,7	6,0
		N	45	59	21	22	16	16	22	12
County:	Vilniaus	%	25,3	21,6	12,6	8,6	6,4	11,1	12,9	6,4
		N	35	30	18	12	9	16	18	9
	Kauno	%	27,6	29,1	3,4	6,9	11,7	4,7	6,3	7,4
		N	33	34	4	8	14	6	7	9
	Klaipedos	%	25,5	28,5	11,1	13,4	10,0	3,7	5,5	8,7
		N	20	23	9	11	8	3	4	7
	Siauliu	%	40,6	25,5	6,9	0,0	4,2	6,2	1,4	0,0
		N	28	17	5	0	3	4	1	0
	Panevezio	%	40,5	8,1	11,2	16,9	12,1	11,7	2,2	9,2
		N	23	5	6	10	7	7	1	5
	Utenos	%	40,4	23,7	7,5	3,3	5,9	7,2	2,1	1,9
		N	14	8	3	1	2	2	1	1
	Alytaus	%	31,8	37,3	6,0	14,3	4,7	3,0	4,7	3,4
		N	9	11	2	4	1	1	1	1
	Marijampoles	%	49,0	5,2	7,0	3,7	6,3	7,5	0,0	1,7
		N	18	2	3	1	2	3	0	1
	Telsiu	%	29,7	26,1	5,7	0,0	17,8	9,3	0,0	7,0

			Please tell the reasons for non-attending a library							
			No time, it is other activities	Didn't need, Hasn't demand	It is not interesting, I dislike, I don't like	DK/NA	For health problems	I use internet in other places (At workplace,at home)	It is enough books in home, I have books in home	I don't read, I don't like read, I read little
		N	6	6	1	0	4	2	0	2
	Taurages	%	50,2	5,0	16,3	11,7	0,0	0,0	0,0	0,0
		N	13	1	4	3	0	0	0	0
	Total:	**%**	**32,7**	**22,5**	**8,8**	**8,2**	**8,2**	**7,1**	**5,6**	**5,5**
		N	**199**	**137**	**54**	**50**	**50**	**43**	**34**	**34**

2.6. Awareness of residents about the services provided by libraries and assessment of changes in the services provided by libraries

The most popular library services used by the respondents are as follows: lending out of books – 96 %; possibility to read periodicals – 62 %; lending out of other publications (language learning programs, CD, DVD, art publications) – 30 %; free access to the internet – 27 %; access to use of informational data bases on the internet – 18 %. New functions of libraries related to modern technologies are more frequently used by younger respondents, those earning lowest (up to 600 Litas) and highest (more than 1,500 Litas) per family member incomes, holders of university degrees, specialists and white-collar workers as well as university and school students. "Traditional" services were more frequently chosen by older, unemployed respondents and pensioners. (99 table)

In the opinion of the respondents, currently public libraries provide the following services: lending out of books – 100 %; possibility to read periodicals – 95 %; lending out of other publications (language learning programs, CD, DVD, art publications,) – 76 %; free access to the internet – 72 %; access to use of informational data bases on the internet – 63%; possibility to use computer games – 60 %; possibility to watch video materials – 55 %; possibility to listen to audio records – 54 %; possibility to be trained in computer literacy courses – 41 %. New services of libraries related to modern technologies are more frequently known by younger respondents, those earning higher incomes per family member, holders of university degrees, specialists and white-collar workers, university and school students as well as city residents. (100 table)

2.6.1. Awareness of residents about the services provided by libraries and assessment of changes in the services provided by libraries in urban and rural area

Rural area residents compared to city residents more frequently use various services provided by library, especially popular is reading periodicals. City residents more frequently visit libraries to borrow other publications- CD, DVD, notes, art publications and ect. Residents of bigger cities are better informed about services provided by libraries.

Table 99. What libraty services have you used?

			What libraty services have you used?								
			Dispense of books	Possibility to read periodical press	Dispense of other publications (programs for language learning, CD, DVD, art publications, notes, etc.)	Possibility to use internet for free	Possibility to use information databases on the internet	Possibility to watch videos	Possibility to listen audios records	Possibility to play computer games	Possibility to learn in computer literacy courses
Gender	Male	%	94,7	60,9	27,5	27,0	18,0	10,8	12,1	11,9	4,4
		N	330	212	96	94	63	38	42	42	15
	Female	%	96,8	63,5	32,0	26,8	17,7	11,2	10,0	8,1	5,2
		N	424	278	140	117	77	49	44	36	23
Age	15-24 years	%	96,5	48,2	36,6	49,3	30,9	21,5	21,0	18,1	6,6
		N	179	89	68	91	57	40	39	34	12
	25-34 years	%	94,7	67,4	24,7	27,7	18,5	7,2	8,0	9,2	4,1
		N	122	87	32	36	24	9	10	12	5
	35-44 years	%	95,9	63,6	30,7	26,3	17,5	9,7	9,8	9,4	3,7
		N	135	89	43	37	25	14	14	13	5
	45-54 years	%	96,5	64,9	31,6	19,9	14,3	9,2	7,9	5,8	4,8
		N	141	95	46	29	21	13	11	8	7
	55-64 years	%	93,2	68,3	28,6	9,3	6,1	6,1	7,2	5,2	4,2
		N	92	68	28	9	6	6	7	5	4
	65-74 years	%	98,3	71,9	21,1	10,7	8,3	5,0	5,0	5,7	5,0
		N	85	62	18	9	7	4	4	5	4
Income	Up to 600 Litas	%	96,2	53,7	23,9	31,3	21,2	12,0	10,8	8,8	2,5
		N	162	90	40	53	36	20	18	15	4
	601 - 900 Litas	%	97,3	66,0	20,2	14,4	7,2	4,5	6,1	6,4	3,9
		N	146	99	30	22	11	7	9	10	6
	901 – 1,500 Litas	%	94,6	65,3	29,2	24,2	17,6	10,0	10,4	9,4	5,0
		N	156	108	48	40	29	17	17	16	8
	More than 1,500 Litas	%	98,2	72,3	40,3	31,5	24,6	15,0	13,9	9,4	5,4
		N	137	101	56	44	34	21	19	13	8
Education	Primary	%	95,5	45,3	6,1	11,5	11,5	0,0	0,0	8,0	0,0
		N	24	11	2	3	3	0	0	2	0
	Basic	%	98,5	58,0	21,2	25,9	15,9	14,4	13,8	13,0	3,1
		N	126	74	27	33	20	18	18	17	4
	General secondary, special secondary	%	95,2	57,5	25,9	24,1	14,2	7,8	8,1	6,8	3,8
		N	286	173	78	72	43	24	24	20	11
	Further	%	95,5	63,4	27,1	21,3	14,8	8,0	10,4	9,9	5,5
		N	152	101	43	34	24	13	17	16	9
	Higher	%	95,6	75,4	49,7	40,0	29,1	18,4	15,9	12,9	8,2
		N	165	131	86	69	50	32	28	22	14
Employment	Employed	%	96,7	64,2	32,3	27,9	19,1	11,0	10,9	9,1	5,3
		N	440	292	147	127	87	50	49	41	24
	Unemployed	%	94,8	59,8	26,7	25,6	16,0	11,0	11,1	10,8	4,3
		N	314	198	88	85	53	36	37	36	14
Legal status of employer	In public office	%	95,4	65,7	35,2	25,8	16,8	13,6	11,1	8,5	7,5
		N	156	108	58	42	28	22	18	14	12
	In a private establishment	%	97,4	63,5	31,1	30,6	21,5	9,9	10,8	9,4	4,2
		N	241	157	77	76	53	25	27	23	10
	In own company, work for himself/herself	%	97,5	62,7	28,6	20,6	13,8	7,8	10,3	9,8	3,0
		N	43	28	13	9	6	3	5	4	1
Speciality	Blue-collar worker, technical employee	%	98,2	58,1	26,5	18,8	8,4	5,4	6,7	7,5	4,0
		N	152	90	41	29	13	8	10	12	6
	Specialist/ white-collar worker	%	96,1	68,3	36,5	38,0	29,4	17,0	14,3	12,1	7,2
		N	237	169	90	94	73	42	35	30	18
	Top or middle level manager	%	94,4	61,6	34,8	9,3	2,8	0,0	8,6	0,0	0,0

			What libraty services have you used?								
			Dispense of books	Possibility to read periodical press	Dispense of other publications (programs for language learning, CD, DVD, art publications, notes, etc.)	Possibility to use internet for free	Possibility to use information databases on the internet	Possibility to watch videos	Possibility to listen audios records	Possibility to play computer games	Possibility to learn in computer literacy courses
Unemployed respondents	Farmer	N	42	27	15	4	1	0	4	0	0
		%	100,0	64,7	10,7	0,0	0,0	0,0	0,0	0,0	0,0
	Other	N	8	5	1	0	0	0	0	0	0
		%	100,0	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
	Retirement pensioner	N	1	1	0	0	0	0	0	0	0
		%	98,4	70,9	24,3	8,6	4,8	5,4	3,3	4,8	2,3
	Disability pensioner	N	91	65	22	8	4	5	3	4	2
		%	92,7	67,7	21,8	3,3	3,3	0,0	4,1	0,0	0,0
	Housewife, on a child rearing leave	N	28	21	7	1	1	0	1	0	0
		%	96,3	54,6	16,5	16,2	6,8	5,7	3,8	8,7	6,8
	Pupil	N	45	26	8	8	3	3	2	4	3
		%	95,2	45,0	34,9	40,1	26,3	19,3	19,3	21,2	4,8
	Student	N	75	36	28	32	21	15	15	17	4
		%	100,0	53,1	36,2	62,6	42,4	27,3	31,2	19,6	10,7
	Jobless	N	49	26	18	31	21	13	15	10	5
		%	65,2	79,7	24,2	22,2	12,4	0,0	0,0	3,8	0,0
		N	15	18	6	5	3	0	0	1	0
Settlement size	Up to 2,000 residents	%	95,4	67,8	25,7	25,5	15,4	10,6	8,2	13,4	3,4
		N	217	154	58	58	35	24	19	30	8
	2,000-30,000 residents	%	94,3	61,2	33,5	25,1	14,2	11,6	11,1	6,3	3,2
		N	154	100	55	41	23	19	18	10	5
	30000-190000 of residents	%	97,4	45,2	20,4	24,1	16,6	7,2	9,4	7,0	3,2
		N	116	54	24	29	20	9	11	8	4
	More than 190,000 residents	%	96,6	65,9	35,6	30,4	22,4	12,7	13,8	10,2	7,8
		N	267	182	98	84	62	35	38	28	22
County:	Vilniaus	%	95,6	55,8	35,7	34,7	22,6	14,2	16,0	14,1	10,8
		N	165	97	62	60	39	25	28	24	19
	Kauno	%	97,6	71,1	34,1	20,8	16,2	10,4	11,2	4,5	3,3
		N	166	121	58	35	27	18	19	8	6
	Klaipedos	%	96,9	49,3	15,8	15,9	14,7	7,4	5,3	4,4	2,2
		N	86	44	14	14	13	7	5	4	2
	Siauliu	%	97,4	57,5	29,8	32,4	21,4	12,6	10,1	15,7	5,4
		N	79	47	24	26	17	10	8	13	4
	Panevezio	%	97,3	70,0	13,0	28,0	20,8	11,9	13,3	13,4	3,4
		N	76	54	10	22	16	9	10	10	3
	Utenos	%	78,7	71,6	36,6	22,1	8,5	4,1	6,1	8,5	0,0
		N	36	33	17	10	4	2	3	4	0
	Alytaus	%	100,0	67,9	36,8	35,5	15,4	10,9	5,1	15,7	5,7
		N	39	27	14	14	6	4	2	6	2
	Marijampoles	%	96,3	79,3	49,3	34,6	23,4	8,7	13,5	11,7	5,6
		N	35	29	18	12	8	3	5	4	2
	Telsiu	%	96,2	44,6	16,7	21,5	7,0	9,7	9,7	5,9	1,6
		N	45	21	8	10	3	4	4	3	1
	Taurages	%	96,8	68,6	39,5	27,6	17,8	15,8	6,3	3,6	0,0
		N	27	19	11	8	5	4	2	1	0
	Total:	%	**95,9**	**62,3**	**30,0**	**26,9**	**17,8**	**11,0**	**10,9**	**9,8**	**4,9**
		N	**754**	**490**	**236**	**212**	**140**	**87**	**86**	**77**	**38**

Table 100. What services, in your opinion, do libraries provide currently?

			What services, in your opinion, do libraries provide currently?								
			Dispense of books	Possibility to read periodical press	Dispense of other publications (programs for language learning, CD, DVD, art publications, notes, etc.)	Possibility to use internet for free	Possibility to use information databases on the internet	Possibility to play computer games	Possibility to watch videos	Possibility to listen audios records	Possibility to learn in computer literacy courses
Gender	Male	%	100,0	94,6	74,1	72,1	63,1	59,8	53,7	54,0	41,1
		N	491	465	364	354	310	294	264	265	202
	Female	%	99,8	95,2	76,8	71,6	63,1	60,2	55,7	54,1	41,7
		N	544	519	419	390	344	328	303	295	228
Age	15-24 years	%	99,6	96,5	88,4	85,2	78,5	66,6	70,8	67,8	52,0
		N	210	203	186	179	165	140	149	143	110
	25-34 years	%	100,0	92,9	75,9	73,6	65,9	63,2	56,3	55,6	42,6
		N	179	167	136	132	118	113	101	100	77
	35-44 years	%	100,0	97,1	73,4	76,6	70,4	63,9	60,8	59,2	46,6
		N	195	189	143	149	137	124	118	115	91
	45-54 years	%	100,0	94,6	74,5	74,0	62,4	60,3	50,7	51,1	37,1
		N	192	182	143	142	120	116	98	98	71
	55-64 years	%	100,0	97,1	71,3	63,3	53,1	59,1	49,7	49,7	39,0
		N	138	134	98	87	73	81	68	68	54
	65-74 years	%	100,0	89,8	62,4	44,8	32,9	38,6	26,9	29,1	22,8
		N	121	109	76	54	40	47	33	35	28
Income	Up to 600 Litas	%	100,0	96,6	74,5	70,4	64,5	57,5	54,8	53,7	41,8
		N	218	210	162	153	141	125	119	117	91
	601 - 900 Litas	%	100,0	94,0	67,8	60,1	52,4	52,2	43,7	44,8	31,3
		N	196	184	133	118	103	102	86	88	61
	901 – 1,500 Litas	%	99,6	96,6	76,4	76,4	64,9	66,5	55,5	55,1	42,7
		N	209	202	160	160	136	139	116	115	89
	More than 1,500 Litas	%	100,0	98,0	92,6	83,1	79,3	65,0	74,4	73,6	55,5
		N	169	166	157	141	134	110	126	125	94
Education	Primary	%	100,0	87,1	53,0	44,0	29,0	44,4	24,7	30,4	13,5
		N	42	36	22	18	12	19	10	13	6
	Basic	%	100,0	92,8	69,5	65,6	53,1	54,0	45,7	44,2	35,1
		N	162	150	112	106	86	87	74	71	57
	General secondary, special secondary	%	99,8	94,4	73,3	70,3	61,3	59,2	54,5	53,3	40,6
		N	413	391	303	291	254	245	226	221	168
	Further	%	100,0	95,4	72,0	69,7	65,8	63,2	50,3	51,7	40,0
		N	209	199	150	145	137	132	105	108	84
	Higher	%	100,0	98,7	92,5	87,3	78,3	66,4	72,4	70,2	55,0
		N	210	208	195	184	165	140	152	148	116
Employment	Employed	%	100,0	95,4	77,8	76,4	67,3	64,9	58,9	58,1	44,4
		N	621	592	483	474	417	403	365	360	276
	Unemployed	%	99,8	94,3	72,2	65,0	56,9	52,9	48,5	48,0	37,0
		N	415	392	300	270	236	220	202	200	154
Legal status of employer	In public office	%	100,0	96,1	80,2	76,0	65,0	65,5	61,5	61,4	45,1
		N	219	210	175	166	142	143	135	134	99
	In a private establishment	%	100,0	94,8	77,6	76,5	67,5	64,1	57,5	56,8	45,7
		N	344	326	267	263	232	220	198	195	157
	In own company, work for himself/herself	%	100,0	96,1	69,3	77,9	73,9	67,2	56,7	53,1	34,7
		N	58	56	40	45	43	39	33	31	20
Speciality	Blue-collar worker, technical employee	%	100,0	93,4	69,1	66,5	57,1	60,7	48,0	48,2	39,5
		N	242	226	167	161	138	147	116	116	95
	Specialist/ white-collar worker	%	100,0	97,0	84,6	84,6	75,2	69,4	66,7	65,5	48,4
		N	312	302	264	264	234	216	208	204	151
	Top or middle level manager	%	100,0	93,1	80,1	76,6	73,6	61,0	67,8	68,7	48,2
		N	52	48	42	40	38	32	35	36	25

			What services, in your opinion, do libraries provide currently?								
			Dispense of books	Possibility to read periodical press	Dispense of other publications (programs for language learning, CD, DVD, art publications, notes, etc.)	Possibility to use internet for free	Possibility to use information databases on the internet	Possibility to play computer games	Possibility to watch videos	Possibility to listen audios records	Possibility to learn in computer literacy courses
Unemployed respondents	Farmer	%	100,0	100,0	60,7	68,1	51,2	51,2	48,7	31,8	25,0
		N	13	13	8	9	7	7	7	4	3
	Other	%	100,0	100,0	100,0	54,1	0,0	54,1	0,0	0,0	54,1
		N	2	2	2	1	0	1	0	0	1
	Retirement pensioner	%	100,0	91,4	63,7	45,7	34,4	40,3	27,4	29,2	24,3
		N	129	118	82	59	44	52	35	38	31
	Disability pensioner	%	100,0	93,2	58,9	53,0	45,5	44,8	32,8	32,1	28,6
		N	44	41	26	23	20	20	15	14	13
	Housewife, on a child rearing leave	%	100,0	92,9	73,4	60,0	61,1	62,8	50,8	50,8	38,8
		N	53	49	39	32	32	33	27	27	20
	Pupil	%	99,0	97,0	86,5	81,4	74,4	64,8	65,9	63,9	43,0
		N	91	89	79	75	68	59	60	59	39
	Student	%	100,0	98,3	91,2	98,1	91,4	66,4	84,7	78,0	61,0
		N	52	51	47	51	47	34	44	40	32
	Jobless	%	100,0	93,3	48,8	63,1	47,4	51,3	37,6	40,8	34,6
		N	35	33	17	22	17	18	13	14	12
Settlement size	Up to 2,000 residents	%	100,0	91,1	60,0	65,0	55,1	62,0	45,5	44,7	29,3
		N	299	272	179	194	165	185	136	134	87
	2,000-30,000 residents	%	100,0	98,4	79,6	73,9	63,5	64,7	51,5	50,4	46,2
		N	216	212	172	159	137	140	111	109	100
	30000-190000 of residents	%	99,5	94,2	74,5	72,9	73,9	68,0	66,4	65,4	32,4
		N	166	157	124	121	123	113	110	109	54
	More than 190,000 residents	%	100,0	96,4	86,6	75,9	64,5	51,8	59,0	58,7	53,1
		N	355	342	308	270	229	184	210	209	189
County:	Vilniaus	%	100,0	92,8	76,6	79,4	57,8	59,6	51,0	49,0	51,7
		N	245	228	188	194	142	146	125	120	127
	Kauno	%	100,0	94,0	78,7	64,5	59,0	41,4	54,1	55,1	40,3
		N	209	197	164	135	123	87	113	115	84
	Klaipedos	%	100,0	96,6	81,7	56,6	62,6	60,4	51,1	52,0	40,8
		N	121	117	99	69	76	73	62	63	49
	Siauliu	%	100,0	93,3	63,4	72,2	67,9	77,7	62,2	59,4	27,5
		N	112	104	71	81	76	87	69	66	31
	Panevezio	%	100,0	99,2	70,4	76,4	75,2	74,0	64,4	64,7	32,1
		N	90	89	63	68	67	66	58	58	29
	Utenos	%	100,0	98,5	88,8	82,8	75,1	75,0	64,9	70,8	35,4
		N	59	58	53	49	45	44	38	42	21
	Alytaus	%	100,0	97,7	82,8	76,9	77,4	85,5	62,5	60,7	71,0
		N	56	55	46	43	43	48	35	34	40
	Marijampoles	%	100,0	84,9	56,9	60,5	57,5	48,5	31,6	33,6	30,3
		N	54	46	31	33	31	26	17	18	16
	Telsiu	%	98,2	100,0	78,1	94,8	64,1	58,6	64,5	60,4	58,2
		N	49	50	39	47	32	29	32	30	29
	Taurages	%	100,0	100,0	71,3	63,0	46,6	39,0	42,2	32,6	9,2
		N	41	41	29	26	19	16	17	13	4
	Total:	%	**99,9**	**94,9**	**75,5**	**71,9**	**63,1**	**60,1**	**54,7**	**54,0**	**41,5**
		N	**1.035**	**984**	**783**	**745**	**654**	**622**	**567**	**560**	**430**

2.7. Assessments of the quality of library services

Changes in the quality of library services are assessed quite positively. The variety of library databases, plenty of IT equipment, possibility to receive advice or assistance in using a computer or the internet, and overall atmosphere are assessed relatively better[2]. (101 table)

Renewal of the choice of books is assessed negatively by 6 %, neutrally – by 23 %, and positively – by 53 %. The changes are assessed more favourably by females, residents of cities with populations of 30,000 to 190,000 residents as well as respondents of Vilnius, Panevėžys and Šiauliai Counties. (102 table)

The variety of other publications (CD, DVD) is assessed negatively by 2 %, neutrally – by 24 %, and positively – by 41 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), holders of university education degrees, employed, respondents of big cities and Vilnius County. (103 table)

The variety of periodicals is assessed negatively by 2 %, neutrally – by 26 %, and positively – by 52 %. (104 table)

The variety of databases is assessed negatively by less than 1 %, neutrally – by 20 %, and positively – by 41 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), holders of university education degrees, employed, and students as well as respondents of big cities and Vilnius County. (105 table)

The variety of events arranged (exhibitions, meetings, trainings) is assessed negatively by 1 %, neutrally – by 26 %, and positively – by 41 %. (106 table)

The quality of events arranged (exhibitions, meetings, trainings) is assessed negatively by 1 %, neutrally – by 28 %, and positively – by 39 %. The changes in the quality of events are assessed more favourably by respondents of Panevėžys County. (107 table)

The plenty of IT equipment is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 44 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents as well as school students and residents of cities (30,000 – 190,000 residents). (108 table)

The quality of IT equipment is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 42 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents as well as school and university students and residents of cities (30,000 – 190,000 residents). (109 table)

[2] Evaluations means „reduced“ – 1, „unchanged“ – 2 ant „mended“ – 3.

The plenty of software is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 41 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents, and school students. (110 table)

The quality of software is assessed negatively by 1 %, neutrally – by 21 %, and positively – by 40 %. The changes are assessed more favourably by younger respondents, those earning higher incomes per family member (more than 1,500 Litas), employed respondents, and school students. (111 table)

The possibilities to receive advice or assistance from the library personnel in using a computer or the internet is assessed negatively by 1 %, neutrally – by 19 %, and positively – by 48 %. The changes are assessed more favourably by younger, employed respondents, specialists and white-collar workers, school students, and residents of Panevėžys County. (112 table)

The overall atmosphere is assessed negatively by 1 %, neutrally – by 26 %, and positively – by 41 %. The overall changes are assessed more favourably by females, those earning higher incomes per family member (more than 1,500 Litas), and employed respondents. The changes in the overall atmosphere in libraries are assessed relatively better in Vilnius, Šiauliai and Tauragė Counties. (113 table)

A correlation analysis shows that the quality of the e – services offered by libraries is assessed better by higher-income and higher-educated respondents. (114 table)

2.7.1. Assessments of the quality of library services in urban and rural area

Urban area residents compared to other respondents more frequently marked improved conditions in libraries. The residents of smaller cities (2.000- 30.000) noticed least changes. The residents of biggest cities separated increased CD, DVD and databases diversity. Residents of the bigger cities (30.000- 190.000) highlighted plenty of IT technique and increased quality.

Table 101. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? (Distribution of averages in sociodemographical groups).

			Variety of databases	Abundance of IT equipment	Possibility to get advice or help from the staff when using the computer or the Internet	Overall atmosphere	Update of the assortment of books	Variety of other publications (CDs, DVDs)	Variety of periodic press	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Quality of IT equipment	Abundance of software	Quality of software
Gender	Male	Mean	2,7	2,7	2,7	2,6	2,5	2,6	2,6	2,5	2,5	2,6	2,6	2,6
	Female	Mean	2,7	2,7	2,7	2,7	2,6	2,6	2,7	2,6	2,6	2,6	2,7	2,7
Age	15-24 years	Mean	2,6	2,6	2,6	2,6	2,6	2,5	2,6	2,5	2,5	2,6	2,6	2,6
	25-34 years	Mean	2,7	2,7	2,8	2,7	2,5	2,6	2,6	2,6	2,5	2,7	2,7	2,7
	35-44 years	Mean	2,7	2,7	2,8	2,7	2,6	2,7	2,6	2,6	2,6	2,7	2,7	2,7
	45-54 years	Mean	2,7	2,7	2,7	2,7	2,6	2,6	2,7	2,6	2,6	2,7	2,7	2,7
	55-64 years	Mean	2,7	2,7	2,8	2,7	2,5	2,6	2,6	2,7	2,6	2,7	2,7	2,6
	65-74 years	Mean	2,6	2,6	2,6	2,6	2,5	2,5	2,6	2,6	2,6	2,6	2,5	2,6
Income	Up to 600 Litas	Mean	2,6	2,6	2,7	2,6	2,6	2,5	2,6	2,5	2,5	2,5	2,6	2,5
	601 - 900 Litas	Mean	2,6	2,7	2,7	2,6	2,7	2,6	2,7	2,7	2,7	2,7	2,7	2,7
	901 – 1,500 Litas	Mean	2,7	2,7	2,7	2,8	2,7	2,6	2,6	2,6	2,6	2,7	2,7	2,7
	More than 1,500 Litas	Mean	2,8	2,7	2,8	2,8	2,6	2,7	2,7	2,7	2,6	2,7	2,8	2,7
Education	Primary	Mean	2,4	2,5	2,6	2,6	2,5	2,4	2,6	2,5	2,5	2,4	2,5	2,5
	Basic	Mean	2,5	2,6	2,7	2,6	2,7	2,5	2,7	2,5	2,5	2,5	2,5	2,5
	General secondary, special secondary	Mean	2,7	2,7	2,7	2,7	2,6	2,6	2,6	2,6	2,6	2,6	2,6	2,6
	Further	Mean	2,7	2,7	2,7	2,6	2,6	2,6	2,6	2,6	2,6	2,7	2,7	2,6
	Higher	Mean	2,8	2,7	2,8	2,7	2,5	2,7	2,6	2,6	2,6	2,7	2,7	2,7
Employment	Employed	Mean	2,7	2,7	2,7	2,7	2,5	2,6	2,6	2,6	2,6	2,7	2,7	2,7
	Unemployed	Mean	2,6	2,6	2,7	2,6	2,6	2,5	2,7	2,6	2,6	2,6	2,6	2,6
Legal status of employer	In public office	Mean	2,7	2,7	2,8	2,7	2,5	2,6	2,6	2,6	2,6	2,7	2,7	2,7
	In a private establishment	Mean	2,7	2,7	2,7	2,7	2,5	2,6	2,6	2,6	2,6	2,7	2,7	2,7
	In own company, work for himself/herself	Mean	2,7	2,6	2,7	2,7	2,6	2,6	2,7	2,6	2,5	2,6	2,5	2,5
Speciality	Blue-collar worker, technical employee	Mean	2,6	2,6	2,7	2,6	2,5	2,6	2,6	2,5	2,5	2,6	2,7	2,7
	Specialist/ white-collar worker	Mean	2,8	2,7	2,8	2,7	2,5	2,7	2,6	2,6	2,6	2,7	2,7	2,7
	Top or middle level manager	Mean	2,8	2,7	2,8	2,7	2,5	2,5	2,6	2,6	2,6	2,7	2,6	2,6
	Farmer	Mean	2,3	2,5	2,6	2,7	2,9	2,6	2,9	2,6	2,6	2,5	2,4	2,4
	Other	Mean	2	.	.	3	3	3	3	2	2	.	.	.
Unemployed respondents	Retirement pensioner	Mean	2,6	2,6	2,7	2,7	2,6	2,5	2,7	2,7	2,7	2,6	2,6	2,6
	Disability pensioner	Mean	2,6	2,7	2,8	2,5	2,5	2,4	2,6	2,6	2,5	2,6	2,7	2,7
	Housewife, on a child rearing leave	Mean	2,5	2,6	2,7	2,5	2,7	2,5	2,7	2,5	2,5	2,5	2,6	2,6
	Pupil	Mean	2,5	2,7	2,6	2,6	2,7	2,5	2,7	2,5	2,5	2,6	2,6	2,6
	Student	Mean	2,7	2,5	2,6	2,6	2,7	2,6	2,6	2,5	2,5	2,5	2,5	2,5
	Jobless	Mean	2,7	2,7	2,7	2,6	2,5	2,7	2,7	2,5	2,5	2,6	2,6	2,6
Settlement size	Up to 2,000 residents	Mean	2,6	2,6	2,8	2,7	2,6	2,5	2,7	2,6	2,6	2,6	2,6	2,6
	2,000-30,000 residents	Mean	2,7	2,6	2,7	2,7	2,7	2,7	2,7	2,6	2,6	2,6	2,7	2,6
	30000-190000 of residents	Mean	2,6	2,7	2,7	2,6	2,6	2,5	2,6	2,6	2,6	2,7	2,7	2,7

			Variety of databases	Abundance of IT equipment	Possibility to get advice or help from the staff when using the computer or the Internet	Overall atmosphere	Update of the assortment of books	Variety of other publications (CDs, DVDs)	Variety of periodic press	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Quality of IT equipment	Abundance of software	Quality of software
	More than 190,000 residents	Mean	2,7	2,7	2,7	2,6	2,5	2,6	2,6	2,6	2,6	2,7	2,7	2,7
County:	Vilniaus	Mean	2,7	2,7	2,7	2,7	2,6	2,7	2,7	2,6	2,6	2,6	2,6	2,6
	Kauno	Mean	2,7	2,7	2,8	2,7	2,6	2,5	2,6	2,7	2,6	2,7	2,7	2,7
	Klaipedos	Mean	2,6	2,7	2,6	2,5	2,6	2,6	2,6	2,4	2,4	2,7	2,7	2,6
	Siauliu	Mean	2,6	2,6	2,7	2,8	2,5	2,5	2,4	2,5	2,5	2,5	2,6	2,6
	Panevezio	Mean	2,6	2,6	2,8	2,6	2,6	2,5	2,7	2,7	2,7	2,6	2,5	2,5
	Utenos	Mean	2,9	3	2,9	2,7	2,8	2,7	2,7	2,8	2,8	2,9	3	3
	Alytaus	Mean	2,4	2,6	2,6	2,6	2,4	2,3	2,5	2,5	2,5	2,6	2,5	2,5
	Marijampoles	Mean	2,7	2,6	2,6	2,7	2,5	2,5	2,7	2,5	2,5	2,6	2,5	2,5
	Telsiu	Mean	2,4	2,6	2,7	2,6	2,6	2,4	2,6	2,5	2,5	2,7	2,7	2,7
	Taurages	Mean	2,7	2,5	2,6	2,8	2,8	2,7	2,8	2,5	2,5	2,5	2,6	2,6
	Total:	**Mean**	**2,7**	**2,7**	**2,7**	**2,7**	**2,6**	**2,6**	**2,6**	**2,6**	**2,6**	**2,6**	**2,6**	**2,6**

Table 102. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Update of the assortment of books.

			Update of the assortment of books			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	6,5	25,7	47,7	20,1
		N	32	128	239	101
	Female	%	5,7	20,3	57,3	16,7
		N	31	113	318	93
Age	15-24 years	%	3,2	25,3	60,7	10,8
		N	7	54	130	23
	25-34 years	%	6,9	22,2	50,7	20,2
		N	13	40	92	37
	35-44 years	%	4,9	25,2	52,0	17,9
		N	10	50	103	36
	45-54 years	%	7,0	21,6	55,1	16,4
		N	13	42	107	32
	55-64 years	%	10,6	18,9	48,8	21,7
		N	15	27	69	31
	65-74 years	%	5,0	22,3	44,4	28,3
		N	6	28	56	36
Income	Up to 600 Litas	%	2,6	28,7	50,0	18,8
		N	6	65	112	42
	601 - 900 Litas	%	3,2	20,8	57,0	19,0
		N	6	41	113	38
	901 – 1,500 Litas	%	4,8	18,4	60,8	16,0
		N	10	39	130	34

			Update of the assortment of books			
			Have got worse	Have not changed	Have improved	DK/NA
	More than 1,500 Litas	%	3,3	23,0	55,7	18,0
		N	6	39	95	31
Education	Primary	%	2,9	36,7	39,2	21,1
		N	1	16	17	9
	Basic	%	3,4	18,6	56,0	21,9
		N	6	31	93	36
	General secondary, special secondary	%	4,4	23,6	52,9	19,2
		N	18	99	223	81
	Further	%	6,1	23,5	53,1	17,3
		N	13	50	112	36
	Higher	%	12,0	21,1	52,5	14,4
		N	26	45	112	31
Employment	Employed	%	7,4	23,0	52,4	17,2
		N	47	145	329	108
	Unemployed	%	4,0	22,6	53,3	20,1
		N	17	96	227	86
Legal status of employer	In public office	%	10,9	18,9	54,3	15,9
		N	24	42	120	35
	In a private establishment	%	6,1	25,0	50,9	18,0
		N	21	87	178	63
	In own company, work for himself/herself	%	2,1	26,6	54,0	17,3
		N	1	16	32	10
Speciality	Blue-collar worker, technical employee	%	5,9	25,2	47,6	21,3
		N	15	62	117	52
	Specialist/ white-collar worker	%	9,1	21,2	56,0	13,7
		N	29	67	177	43
	Top or middle level manager	%	6,9	28,4	45,6	19,1
		N	4	15	24	10
	Farmer	%	0,0	9,3	73,0	17,6
		N	0	1	10	2
	Other	%	0,0	0,0	100,0	0,0
		N	0	0	2	0
Unemployed respondents	Retirement pensioner	%	5,3	21,8	48,0	24,9
		N	7	29	64	33
	Disability pensioner	%	7,4	21,5	42,8	28,4
		N	3	10	20	13
	Housewife, on a child rearing leave	%	2,6	20,5	53,4	23,4
		N	1	11	29	13
	Pupil	%	1,1	26,2	59,3	13,5
		N	1	24	55	12
	Student	%	1,7	23,1	69,8	5,4
		N	1	12	36	3
	Jobless	%	9,3	20,3	49,2	21,2
		N	3	7	17	7
Settlement size	Up to 2,000 residents	%	4,1	22,6	53,0	20,2
		N	12	69	162	62
	2,000-30,000 residents	%	2,9	21,8	56,5	18,8
		N	6	47	123	41
	30000-190000 of residents	%	0,9	33,7	49,4	16,0
		N	2	57	84	27
	More than 190,000 residents	%	12,0	18,6	51,9	17,6
		N	43	67	188	64
County:	Vilniaus	%	11,7	13,7	63,1	11,5

		Update of the assortment of books			
		Have got worse	Have not changed	Have improved	DK/NA
	N	29	34	159	29
Kauno	%	7,2	15,8	45,9	31,1
	N	15	34	98	67
Klaipedos	%	5,2	26,0	51,8	17,0
	N	6	32	63	21
Siauliu	%	1,9	43,1	44,7	10,3
	N	2	49	51	12
Panevezio	%	4,3	22,8	60,2	12,7
	N	4	21	56	12
Utenos	%	0,0	18,0	54,6	27,4
	N	0	11	32	16
Alytaus	%	1,6	42,8	30,7	25,0
	N	1	24	17	14
Marijampoles	%	6,6	25,5	51,8	16,1
	N	4	14	29	9
Telsiu	%	3,9	28,2	51,2	16,7
	N	2	14	26	9
Taurages	%	0,0	19,7	64,4	15,9
	N	0	8	26	7
Total:	%	**6,1**	**22,8**	**52,8**	**18,3**
	N	**64**	**241**	**557**	**194**

Table 103. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Variety of other publications (CDs, DVDs).

			Variety of other publications (CDs, DVDs)			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,8	24,6	38,2	35,4
		N	9	123	191	177
	Female	%	1,6	24,2	42,5	31,6
		N	9	135	236	176
Age	15-24 years	%	0,9	35,0	45,4	18,8
		N	2	75	97	40
	25-34 years	%	2,0	22,5	39,0	36,5
		N	4	41	71	66
	35-44 years	%	0,6	22,3	44,9	32,2
		N	1	44	89	64
	45-54 years	%	1,7	22,4	43,1	32,7
		N	3	43	83	63
	55-64 years	%	3,4	19,5	38,1	39,0
		N	5	28	54	55
	65-74 years	%	2,7	21,3	25,7	50,3
		N	3	27	32	63
Income	Up to 600 Litas	%	0,4	29,1	35,8	34,6
		N	1	65	81	78
	601 - 900 Litas	%	2,4	22,9	39,9	34,8
		N	5	45	79	69
	901 – 1,500 Litas	%	2,1	20,2	43,1	34,6
		N	4	43	92	74
	More than 1,500 Litas	%	0,4	22,0	53,9	23,8
		N	1	38	92	41
Education	Primary	%	2,9	32,6	24,6	39,8
		N	1	14	11	17
	Basic	%	1,3	27,8	30,3	40,6
		N	2	46	50	67
	General secondary, special secondary	%	1,4	23,6	40,9	34,0
		N	6	99	172	143
	Further	%	1,1	27,2	39,7	32,0
		N	2	57	84	68
	Higher	%	3,0	19,0	51,3	26,6
		N	6	41	110	57
Employment	Employed	%	1,8	23,8	44,7	29,7
		N	11	150	281	187
	Unemployed	%	1,7	25,3	34,1	38,8
		N	7	108	145	166
Legal status of employer	In public office	%	1,5	23,5	49,3	25,7
		N	3	52	109	57
	In a private establishment	%	1,9	23,4	42,3	32,4
		N	7	82	148	113
	In own company, work for himself/herself	%	2,1	27,3	42,0	28,5
		N	1	16	25	17
Speciality	Blue-collar worker, technical employee	%	0,8	26,5	37,6	35,1
		N	2	65	92	86
	Specialist/ white-collar worker	%	2,1	21,7	50,4	25,8
		N	7	69	159	81
	Top or middle level	%	4,8	24,2	44,9	26,1

			Variety of other publications (CDs, DVDs)			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	2	13	23	14
	Farmer	%	0,0	25,3	32,6	42,1
		N	0	3	4	6
	Other	%	0,0	0,0	100,0	0,0
		N	0	0	2	0
Unemployed respondents	Retirement pensioner	%	2,9	20,0	30,4	46,7
		N	4	27	41	63
	Disability pensioner	%	2,9	21,5	24,7	50,9
		N	1	10	11	24
	Housewife, on a child rearing leave	%	0,0	28,3	26,1	45,6
		N	0	15	14	25
	Pupil	%	2,0	34,9	41,2	21,9
		N	2	32	38	20
	Student	%	0,0	35,1	50,7	14,2
		N	0	18	26	7
	Jobless	%	0,0	9,6	25,6	64,8
		N	0	3	9	23
Settlement size	Up to 2,000 residents	%	1,8	28,6	30,8	38,9
		N	5	87	94	119
	2,000-30,000 residents	%	0,4	22,9	45,1	31,6
		N	1	50	98	68
	30000-190000 of residents	%	1,5	25,1	34,9	38,4
		N	3	43	59	65
	More than 190,000 residents	%	2,6	21,5	48,4	27,5
		N	9	78	176	100
County:	Vilniaus	%	0,0	18,6	53,6	27,7
		N	0	47	135	70
	Kauno	%	4,7	17,0	35,7	42,5
		N	10	37	76	91
	Klaipedos	%	0,0	25,2	34,3	40,5
		N	0	30	42	49
	Siauliu	%	1,9	34,7	33,6	29,7
		N	2	39	38	34
	Panevezio	%	1,3	24,9	34,5	39,3
		N	1	23	32	36
	Utenos	%	0,0	17,4	48,1	34,5
		N	0	10	28	20
	Alytaus	%	0,0	46,9	21,3	31,8
		N	0	26	12	18
	Marijampoles	%	3,0	30,0	43,4	23,6
		N	2	16	24	13
	Telsiu	%	4,2	39,6	35,6	20,7
		N	2	20	18	11
	Taurages	%	2,2	20,2	52,1	25,5
		N	1	8	21	10
	Total:	%	**1,7**	**24,4**	**40,5**	**33,4**
		N	**18**	**258**	**427**	**352**

Table 104. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Variety of periodic press

			Variety of periodic press			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,8	27,0	48,1	23,2
		N	9	135	240	116
	Female	%	1,2	24,5	55,5	18,8
		N	7	136	308	104
Age	15-24 years	%	0,0	31,0	55,0	14,0
		N	0	66	117	30
	25-34 years	%	2,0	23,7	49,6	24,8
		N	4	43	90	45
	35-44 years	%	0,6	28,3	51,3	19,8
		N	1	56	102	39
	45-54 years	%	1,9	23,3	55,5	19,3
		N	4	45	107	37
	55-64 years	%	3,4	22,3	51,7	22,6
		N	5	32	73	32
	65-74 years	%	1,6	23,0	46,5	28,8
		N	2	29	58	36
Income	Up to 600 Litas	%	0,4	29,7	49,0	20,9
		N	1	67	110	47
	601 - 900 Litas	%	2,7	20,6	57,4	19,3
		N	5	41	113	38
	901 – 1,500 Litas	%	2,1	27,6	52,7	17,6
		N	5	59	113	38
	More than 1,500 Litas	%	2,0	19,9	58,7	19,4
		N	3	34	101	33
Education	Primary	%	2,9	26,5	43,6	27,0
		N	1	12	19	12
	Basic	%	0,8	21,7	50,5	27,1
		N	1	36	83	45
	General secondary, special secondary	%	1,0	25,8	52,6	20,6
		N	4	109	221	87
	Further	%	2,2	25,6	53,2	19,0
		N	5	54	112	40
	Higher	%	1,8	28,5	52,5	17,1
		N	4	61	112	37
Employment	Employed	%	1,6	27,1	52,6	18,7
		N	10	171	331	118
	Unemployed	%	1,2	23,6	51,2	24,0
		N	5	100	218	102
Legal status of employer	In public office	%	2,2	29,0	52,2	16,6
		N	5	64	115	37
	In a private establishment	%	1,5	25,7	52,6	20,2
		N	5	90	184	71
	In own company, work for himself/herself	%	0,0	28,7	53,9	17,5
		N	0	17	32	10
Speciality	Blue-collar worker, technical employee	%	1,0	29,3	48,1	21,7
		N	2	72	118	53
	Specialist/ white-collar worker	%	1,4	27,9	55,0	15,8
		N	4	88	174	50
	Top or middle level manager	%	6,6	18,2	53,5	21,7
		N	3	9	28	11
	Farmer	%	0,0	9,3	65,5	25,2

			Variety of periodic press			
			Have got worse	Have not changed	Have improved	DK/NA
		N	0	1	9	3
	Other	%	0,0	0,0	100,0	0,0
		N	0	0	2	0
Unemployed respondents	Retirement pensioner	%	2,2	19,8	50,8	27,2
		N	3	26	68	36
	Disability pensioner	%	5,0	20,2	47,0	27,8
		N	2	9	22	13
	Housewife, on a child rearing leave	%	0,0	23,9	49,1	27,0
		N	0	13	27	15
	Pupil	%	0,0	26,8	54,3	18,9
		N	0	25	50	17
	Student	%	0,0	34,5	56,4	9,1
		N	0	18	29	5
	Jobless	%	0,0	19,6	44,5	35,9
		N	0	7	16	13
Settlement size	Up to 2,000 residents	%	1,5	22,2	51,0	25,3
		N	5	68	155	77
	2,000-30,000 residents	%	0,0	24,7	55,4	19,9
		N	0	54	120	43
	30000-190000 of residents	%	1,7	32,0	48,0	18,4
		N	3	54	82	31
	More than 190,000 residents	%	2,1	26,3	52,7	18,8
		N	8	96	192	68
County:	Vilniaus	%	0,5	23,3	62,8	13,4
		N	1	59	158	34
	Kauno	%	3,0	20,0	42,2	34,7
		N	7	43	90	74
	Klaipedos	%	1,1	28,5	50,4	20,0
		N	1	35	61	24
	Siauliu	%	1,9	44,0	39,7	14,4
		N	2	50	45	16
	Panevezio	%	1,3	23,0	60,1	15,5
		N	1	21	56	14
	Utenos	%	0,0	18,1	54,1	27,8
		N	0	11	32	17
	Alytaus	%	0,0	35,1	39,0	25,9
		N	0	20	22	14
	Marijampoles	%	3,0	22,4	57,0	17,6
		N	2	12	31	10
	Telsiu	%	2,2	29,0	49,8	18,9
		N	1	15	25	10
	Taurages	%	0,0	15,4	68,8	15,9
		N	0	6	28	7
	Total:	%	**1,5**	**25,7**	**52,0**	**20,9**
		N	**15**	**271**	**549**	**220**

Table 105. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Variety of databases.

			Variety of databases			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	0,6	18,5	42,2	38,7
		N	3	92	211	194
	Female	%	0,0	21,4	40,7	37,9
		N	0	119	226	210
Age	15-24 years	%	0,0	31,2	47,8	20,9
		N	0	67	102	45
	25-34 years	%	0,7	16,7	43,1	39,5
		N	1	30	78	72
	35-44 years	%	0,6	19,4	47,3	32,7
		N	1	39	94	65
	45-54 years	%	0,0	18,1	44,0	37,9
		N	0	35	85	73
	55-64 years	%	0,0	14,3	34,5	51,2
		N	0	20	49	73
	65-74 years	%	0,5	16,2	22,4	60,9
		N	1	20	28	76
Income	Up to 600 Litas	%	0,0	26,3	36,3	37,4
		N	0	59	82	84
	601 - 900 Litas	%	0,3	18,3	35,2	46,2
		N	1	36	70	91
	901 – 1,500 Litas	%	1,1	17,8	46,1	35,0
		N	2	38	99	75
	More than 1,500 Litas	%	0,0	12,3	58,8	28,9
		N	0	21	101	50
Education	Primary	%	1,5	27,1	21,9	49,5
		N	1	12	10	22
	Basic	%	0,8	25,2	30,6	43,5
		N	1	42	51	72
	General secondary, special secondary	%	0,0	21,1	41,4	37,6
		N	0	89	174	158
	Further	%	0,5	17,5	44,0	38,0
		N	1	37	93	80
	Higher	%	0,0	15,1	51,2	33,7
		N	0	32	109	72
Employment	Employed	%	0,4	18,9	47,2	33,5
		N	2	119	297	211
	Unemployed	%	0,2	21,7	32,8	45,3
		N	1	93	140	193
Legal status of employer	In public office	%	0,5	18,0	50,7	30,8
		N	1	40	112	68
	In a private establishment	%	0,4	19,0	45,6	35,1
		N	1	66	159	122
	In own company, work for himself/herself	%	0,0	21,8	43,6	34,7
		N	0	13	26	20
Speciality	Blue-collar worker, technical employee	%	0,5	21,9	39,0	38,7
		N	1	54	96	95
	Specialist/ white-collar worker	%	0,0	17,0	54,1	28,9
		N	0	54	171	91
	Top or middle level	%	2,4	11,3	54,0	32,3

			Variety of databases			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	6	28	17
	Farmer	%	0,0	32,0	15,8	52,2
		N	0	4	2	7
	Other	%	0,0	54,1	0,0	45,9
		N	0	1	0	1
Unemployed respondents	Retirement pensioner	%	0,5	17,5	23,9	58,2
		N	1	23	32	78
	Disability pensioner	%	0,0	15,6	27,0	57,3
		N	0	7	13	27
	Housewife, on a child rearing leave	%	0,0	24,8	27,7	47,5
		N	0	13	15	26
	Pupil	%	0,0	34,5	40,5	25,0
		N	0	32	38	23
	Student	%	0,0	21,1	59,5	19,4
		N	0	11	31	10
	Jobless	%	0,0	10,0	23,4	66,6
		N	0	3	8	23
Settlement size	Up to 2,000 residents	%	0,8	20,4	34,9	43,9
		N	2	62	106	134
	2,000-30,000 residents	%	0,0	19,9	43,1	37,1
		N	0	43	93	80
	30000-190000 of residents	%	0,4	22,6	34,6	42,4
		N	1	38	59	72
	More than 190,000 residents	%	0,0	18,6	49,0	32,3
		N	0	68	178	118
County:	Vilniaus	%	0,0	19,0	49,5	31,5
		N	0	48	124	79
	Kauno	%	0,0	12,3	35,6	52,1
		N	0	26	76	112
	Klaipedos	%	0,0	21,9	37,8	40,4
		N	0	27	46	49
	Siauliu	%	0,0	24,7	43,7	31,6
		N	0	28	50	36
	Panevezio	%	1,3	22,8	40,4	35,4
		N	1	21	37	33
	Utenos	%	0,0	4,5	47,1	48,4
		N	0	3	28	29
	Alytaus	%	0,0	36,9	24,9	38,2
		N	0	21	14	21
	Marijampoles	%	3,2	13,9	47,3	35,6
		N	2	8	26	20
	Telsiu	%	0,0	40,3	32,1	27,6
		N	0	21	16	14
	Taurages	%	0,0	24,7	46,4	28,9
		N	0	10	19	12
	Total:	%	**0,3**	**20,0**	**41,4**	**38,3**
		N	**3**	**211**	**437**	**404**

Table 106. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Variety of events organised (exhibitions, meetings, conferences).

			Variety of events organised (exhibitions, meetings, conferences)			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,1	27,4	37,0	34,4
		N	5	137	185	172
	Female	%	1,0	25,3	45,0	28,8
		N	5	140	250	160
Age	15-24 years	%	0,9	37,1	42,7	19,3
		N	2	79	91	41
	25-34 years	%	2,2	23,9	39,4	34,6
		N	4	43	72	63
	35-44 years	%	0,0	29,2	40,9	29,8
		N	0	58	81	59
	45-54 years	%	1,7	21,6	44,7	32,0
		N	3	42	86	62
	55-64 years	%	0,7	20,8	42,7	35,8
		N	1	29	61	51
	65-74 years	%	0,5	20,3	34,8	44,4
		N	1	26	44	56
Income	Up to 600 Litas	%	1,9	31,3	36,6	30,1
		N	4	70	82	68
	601 - 900 Litas	%	0,8	21,7	45,0	32,4
		N	2	43	89	64
	901 – 1,500 Litas	%	1,2	23,3	48,4	27,1
		N	2	50	104	58
	More than 1,500 Litas	%	0,0	23,7	50,1	26,2
		N	0	41	86	45
Education	Primary	%	1,5	30,0	29,3	39,2
		N	1	13	13	17
	Basic	%	1,3	26,8	36,6	35,3
		N	2	44	61	58
	General secondary, special secondary	%	1,3	26,7	41,1	30,9
		N	6	112	173	130
	Further	%	0,5	26,2	43,9	29,4
		N	1	55	93	62
	Higher	%	0,7	24,5	44,8	30,0
		N	1	52	96	64
Employment	Employed	%	0,6	27,8	43,0	28,6
		N	3	175	271	180
	Unemployed	%	1,7	24,1	38,5	35,7
		N	7	103	164	152
Legal status of employer	In public office	%	0,5	28,1	43,7	27,7
		N	1	62	97	61
	In a private establishment	%	0,7	26,9	43,2	29,2
		N	2	94	151	102
	In own company, work for himself/herself	%	0,0	31,6	39,8	28,6
		N	0	19	23	17
Speciality	Blue-collar worker, technical employee	%	0,9	30,3	37,7	31,1
		N	2	75	93	76
	Specialist/ white-collar worker	%	0,0	26,8	47,1	26,0
		N	0	85	149	82
	Top or middle level	%	2,4	21,3	45,3	30,9

			Variety of events organised (exhibitions, meetings, conferences)			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	11	24	16
	Farmer	%	0,0	24,4	42,8	32,8
		N	0	3	6	4
	Other	%	0,0	54,1	0,0	45,9
		N	0	1	0	1
Unemployed respondents	Retirement pensioner	%	0,5	16,7	39,3	43,5
		N	1	22	53	58
	Disability pensioner	%	0,0	21,1	31,6	47,3
		N	0	10	15	22
	Housewife, on a child rearing leave	%	6,3	21,6	37,1	35,0
		N	3	12	20	19
	Pupil	%	2,0	33,7	43,4	20,9
		N	2	31	40	19
	Student	%	0,0	38,5	41,8	19,6
		N	0	20	22	10
	Jobless	%	3,8	15,7	30,2	50,3
		N	1	5	11	18
Settlement size	Up to 2,000 residents	%	1,5	26,1	38,6	33,8
		N	5	80	118	103
	2,000-30,000 residents	%	1,3	24,6	45,1	29,1
		N	3	53	98	63
	30000-190000 of residents	%	2,1	30,1	46,5	21,4
		N	3	51	79	36
	More than 190,000 residents	%	0,0	25,7	38,7	35,6
		N	0	93	141	129
County:	Vilniaus	%	0,0	25,9	44,1	30,0
		N	0	65	111	75
	Kauno	%	0,4	15,6	38,3	45,7
		N	1	33	82	98
	Klaipedos	%	3,9	27,4	29,1	39,7
		N	5	33	35	48
	Siauliu	%	0,0	40,1	37,3	22,6
		N	0	46	42	26
	Panevezio	%	2,3	22,9	57,9	16,9
		N	2	21	53	16
	Utenos	%	0,0	12,4	50,7	36,9
		N	0	7	30	22
	Alytaus	%	0,0	37,7	40,3	21,9
		N	0	21	23	12
	Marijampoles	%	3,6	26,2	44,3	25,8
		N	2	14	24	14
	Telsiu	%	2,0	38,7	39,0	20,4
		N	1	20	20	10
	Taurages	%	0,0	40,2	34,0	25,8
		N	0	17	14	11
	Total:	%	**1,0**	**26,3**	**41,2**	**31,5**
		N	**11**	**277**	**435**	**332**

Table 107. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Quality of events organised (exhibitions, meetings, conferences).

			Quality of events organised (exhibitions, meetings, conferences)			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	0,6	29,4	34,4	35,5
		N	3	147	172	178
	Female	%	0,9	25,8	43,6	29,7
		N	5	143	242	165
Age	15-24 years	%	0,8	38,0	41,0	20,2
		N	2	81	88	43
	25-34 years	%	1,5	26,6	36,5	35,4
		N	3	48	67	64
	35-44 years	%	0,0	28,8	40,4	30,8
		N	0	57	80	61
	45-54 years	%	1,2	22,6	43,0	33,2
		N	2	44	83	64
	55-64 years	%	0,7	23,9	39,7	35,8
		N	1	34	56	51
	65-74 years	%	0,5	20,8	32,2	46,5
		N	1	26	40	58
Income	Up to 600 Litas	%	1,4	31,5	35,2	31,9
		N	3	71	79	72
	601 - 900 Litas	%	0,8	21,6	44,1	33,5
		N	2	43	87	66
	901 – 1,500 Litas	%	0,6	24,3	46,0	29,1
		N	1	52	99	62
	More than 1,500 Litas	%	0,0	27,7	46,8	25,5
		N	0	48	80	44
Education	Primary	%	1,5	25,7	30,7	42,1
		N	1	11	13	18
	Basic	%	1,8	25,5	35,8	36,9
		N	3	42	59	61
	General secondary, special secondary	%	0,5	28,3	39,8	31,4
		N	2	119	168	132
	Further	%	0,5	27,4	41,4	30,8
		N	1	58	87	65
	Higher	%	0,7	28,2	40,5	30,7
		N	1	60	86	66
Employment	Employed	%	0,4	29,2	40,9	29,5
		N	2	184	257	186
	Unemployed	%	1,4	25,0	36,8	36,7
		N	6	107	157	156
Legal status of employer	In public office	%	0,5	29,5	42,0	28,1
		N	1	65	93	62
	In a private establishment	%	0,4	28,7	41,2	29,8
		N	1	100	144	104
	In own company, work for himself/herself	%	0,0	31,6	35,1	33,3
		N	0	19	21	20
Speciality	Blue-collar worker, technical employee	%	0,4	31,1	37,0	31,5
		N	1	76	91	77
	Specialist/ white-collar worker	%	0,0	28,7	44,2	27,1
		N	0	91	140	86
	Top or middle level	%	2,4	23,7	42,9	30,9

			Quality of events organised (exhibitions, meetings, conferences)			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	12	22	16
	Farmer	%	0,0	24,4	32,7	42,9
		N	0	3	4	6
	Other	%	0,0	54,1	0,0	45,9
		N	0	1	0	1
Unemployed respondents	Retirement pensioner	%	0,5	18,5	37,0	44,0
		N	1	25	50	59
	Disability pensioner	%	0,0	23,5	27,8	48,6
		N	0	11	13	23
	Housewife, on a child rearing leave	%	4,4	23,5	37,1	35,0
		N	2	13	20	19
	Pupil	%	1,9	32,7	42,4	23,0
		N	2	30	39	21
	Student	%	0,0	39,2	41,2	19,6
		N	0	20	21	10
	Jobless	%	3,8	15,7	30,2	50,3
		N	1	5	11	18
Settlement size	Up to 2,000 residents	%	0,7	27,0	36,1	36,2
		N	2	82	110	110
	2,000-30,000 residents	%	1,3	24,8	43,9	29,9
		N	3	54	95	65
	30000-190000 of residents	%	2,0	30,1	46,1	21,8
		N	3	51	78	37
	More than 190,000 residents	%	0,0	28,4	35,9	35,7
		N	0	103	130	130
County:	Vilniaus	%	0,0	28,6	41,1	30,3
		N	0	72	103	76
	Kauno	%	0,4	17,8	34,0	47,7
		N	1	38	73	102
	Klaipedos	%	2,0	29,2	27,1	41,7
		N	2	35	33	51
	Siauliu	%	0,0	41,5	35,9	22,6
		N	0	47	41	26
	Panevezio	%	3,3	19,7	60,2	16,9
		N	3	18	56	16
	Utenos	%	0,0	10,9	50,7	38,4
		N	0	6	30	23
	Alytaus	%	0,0	35,9	42,1	21,9
		N	0	20	24	12
	Marijampoles	%	3,6	28,5	38,5	29,4
		N	2	16	21	16
	Telsiu	%	0,0	40,8	38,9	20,4
		N	0	21	20	10
	Taurages	%	0,0	40,2	34,0	25,8
		N	0	17	14	11
	Total:	%	**0,8**	**27,5**	**39,2**	**32,4**
		N	**8**	**290**	**414**	**342**

Table 108. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Plenty of IT equipment.

			Plenty of IT equipment			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	0,8	21,2	43,5	34,4
		N	4	106	217	172
	Female	%	0,8	20,7	45,1	33,4
		N	4	115	250	185
Age	15-24 years	%	0,5	33,1	50,9	15,5
		N	1	71	109	33
	25-34 years	%	2,2	16,5	50,1	31,2
		N	4	30	91	57
	35-44 years	%	0,4	20,7	44,0	34,9
		N	1	41	87	69
	45-54 years	%	0,5	17,4	46,6	35,5
		N	1	34	90	69
	55-64 years	%	0,7	18,6	41,6	39,2
		N	1	26	59	55
	65-74 years	%	0,5	15,7	25,0	58,9
		N	1	20	31	74
Income	Up to 600 Litas	%	1,1	25,9	41,6	31,4
		N	2	58	94	71
	601 - 900 Litas	%	0,3	19,4	41,7	38,5
		N	1	38	82	76
	901 – 1,500 Litas	%	1,6	20,2	50,2	28,1
		N	3	43	108	60
	More than 1,500 Litas	%	1,2	17,8	56,2	24,9
		N	2	30	96	43
Education	Primary	%	1,5	23,3	30,6	44,7
		N	1	10	13	20
	Basic	%	1,6	22,8	37,3	38,2
		N	3	38	62	63
	General secondary, special secondary	%	0,8	21,7	44,3	33,3
		N	3	91	187	140
	Further	%	0,4	21,3	46,6	31,6
		N	1	45	98	67
	Higher	%	0,5	17,4	50,4	31,7
		N	1	37	108	68
Employment	Employed	%	0,9	20,4	48,0	30,7
		N	5	128	302	193
	Unemployed	%	0,7	21,8	38,9	38,5
		N	3	93	166	164
Legal status of employer	In public office	%	0,9	19,6	50,8	28,8
		N	2	43	112	64
	In a private establishment	%	1,0	20,0	47,7	31,3
		N	3	70	167	109
	In own company, work for himself/herself	%	0,0	26,2	39,7	34,1
		N	0	15	23	20
Speciality	Blue-collar worker, technical employee	%	0,4	22,7	41,4	35,4
		N	1	56	102	87
	Specialist/ white-collar worker	%	1,0	19,1	52,9	27,0
		N	3	60	167	85
	Top or middle level	%	2,4	15,4	56,8	25,3

			Plenty of IT equipment			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	8	30	13
	Farmer	%	0,0	32,0	26,2	41,8
		N	0	4	3	6
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	2
Unemployed respondents	Retirement pensioner	%	1,2	14,8	28,0	55,9
		N	2	20	38	75
	Disability pensioner	%	0,0	17,4	33,2	49,4
		N	0	8	15	23
	Housewife, on a child rearing leave	%	2,6	20,8	44,0	32,5
		N	1	11	24	18
	Pupil	%	0,0	28,5	56,0	15,5
		N	0	26	52	14
	Student	%	0,0	39,7	48,1	12,3
		N	0	20	25	6
	Jobless	%	0,0	13,8	26,1	60,1
		N	0	5	9	21
Settlement size	Up to 2,000 residents	%	2,2	19,7	39,2	38,9
		N	7	60	120	119
	2,000-30,000 residents	%	0,5	23,5	42,7	33,3
		N	1	51	93	72
	30000-190000 of residents	%	0,4	22,1	56,1	21,3
		N	1	38	95	36
	More than 190,000 residents	%	0,0	20,0	44,1	35,8
		N	0	73	160	130
County:	Vilniaus	%	0,0	23,6	44,2	32,2
		N	0	59	111	81
	Kauno	%	0,5	13,6	38,6	47,4
		N	1	29	83	101
	Klaipedos	%	0,0	18,5	41,0	40,5
		N	0	22	50	49
	Siauliu	%	1,1	29,1	42,8	27,0
		N	1	33	49	31
	Panevezio	%	6,0	16,8	58,9	18,3
		N	5	16	54	17
	Utenos	%	0,0	2,3	61,5	36,2
		N	0	1	36	21
	Alytaus	%	0,0	33,0	45,7	21,3
		N	0	18	26	12
	Marijampoles	%	1,2	22,5	36,6	39,7
		N	1	12	20	22
	Telsiu	%	0,0	27,9	51,7	20,4
		N	0	14	26	10
	Taurages	%	0,0	37,6	31,8	30,6
		N	0	15	13	13
	Total:	%	**0,8**	**21,0**	**44,4**	**33,9**
		N	**8**	**221**	**468**	**357**

Table 109. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Quality of IT equipment.

			Quality of IT equipment			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	0,8	21,5	41,8	35,9
		N	4	107	209	179
	Female	%	1,0	21,1	42,7	35,2
		N	6	117	237	195
Age	15-24 years	%	0,5	35,7	48,3	15,5
		N	1	76	103	33
	25-34 years	%	2,9	16,5	48,8	31,8
		N	5	30	89	58
	35-44 years	%	0,4	20,1	43,7	35,7
		N	1	40	87	71
	45-54 years	%	0,5	17,4	43,8	38,3
		N	1	34	85	74
	55-64 years	%	0,7	17,9	38,7	42,8
		N	1	25	55	61
	65-74 years	%	0,5	15,1	22,1	62,2
		N	1	19	28	78
Income	Up to 600 Litas	%	1,7	27,3	37,7	33,3
		N	4	61	85	75
	601 - 900 Litas	%	0,3	18,9	39,5	41,3
		N	1	37	78	82
	901 – 1,500 Litas	%	1,6	20,6	47,6	30,3
		N	3	44	102	65
	More than 1,500 Litas	%	1,2	17,2	53,6	28,0
		N	2	29	92	48
Education	Primary	%	1,5	26,4	22,7	49,5
		N	1	12	10	22
	Basic	%	1,6	24,0	34,7	39,6
		N	3	40	57	66
	General secondary, special secondary	%	1,1	21,5	42,8	34,6
		N	5	91	180	146
	Further	%	0,4	21,3	44,7	33,6
		N	1	45	94	71
	Higher	%	0,5	17,6	48,6	33,3
		N	1	38	104	71
Employment	Employed	%	0,9	20,2	46,8	32,2
		N	5	127	294	202
	Unemployed	%	1,0	22,8	35,7	40,5
		N	4	97	152	172
Legal status of employer	In public office	%	0,9	19,1	49,0	31,1
		N	2	42	108	69
	In a private establishment	%	1,0	19,9	46,2	33,0
		N	3	69	161	115
	In own company, work for himself/herself	%	0,0	26,2	42,1	31,7
		N	0	15	25	19
Speciality	Blue-collar worker, technical employee	%	0,4	22,7	40,0	36,8
		N	1	56	98	90
	Specialist/ white-collar worker	%	1,0	18,9	52,0	28,1
		N	3	60	164	89
	Top or middle level	%	2,4	13,8	54,0	29,9

			Quality of IT equipment			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	7	28	16
	Farmer	%	0,0	32,0	26,2	41,8
		N	0	4	3	6
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	2
Unemployed respondents	Retirement pensioner	%	1,2	14,3	25,8	58,7
		N	2	19	35	79
	Disability pensioner	%	0,0	17,4	29,6	53,0
		N	0	8	14	25
	Housewife, on a child rearing leave	%	5,3	20,8	37,9	35,9
		N	3	11	21	19
	Pupil	%	0,0	32,8	51,7	15,5
		N	0	30	48	14
	Student	%	0,0	41,4	46,3	12,3
		N	0	21	24	6
	Jobless	%	0,0	13,8	23,2	63,0
		N	0	5	8	22
Settlement size	Up to 2,000 residents	%	2,2	19,4	38,7	39,7
		N	7	59	118	121
	2,000-30,000 residents	%	0,5	25,5	38,9	35,1
		N	1	55	84	76
	30000-190000 of residents	%	1,2	21,9	51,2	25,7
		N	2	37	87	44
	More than 190,000 residents	%	0,0	20,0	43,1	36,9
		N	0	73	157	134
County:	Vilniaus	%	0,0	23,6	42,7	33,7
		N	0	59	107	85
	Kauno	%	1,1	13,8	36,7	48,3
		N	2	30	79	104
	Klaipedos	%	0,0	19,7	40,1	40,2
		N	0	24	49	49
	Siauliu	%	1,1	30,0	40,4	28,5
		N	1	34	46	32
	Panevezio	%	6,0	16,8	48,0	29,2
		N	5	16	44	27
	Utenos	%	0,0	3,7	60,7	35,6
		N	0	2	36	21
	Alytaus	%	0,0	33,0	45,7	21,3
		N	0	18	26	12
	Marijampoles	%	1,2	22,5	35,3	41,1
		N	1	12	19	23
	Telsiu	%	0,0	26,4	53,2	20,4
		N	0	13	27	10
	Taurages	%	0,0	37,6	31,8	30,6
		N	0	15	13	13
	Total:	%	**0,9**	**21,3**	**42,3**	**35,5**
		N	**10**	**224**	**446**	**375**

Table 110. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Plenty of software.

			Plenty of software			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,1	22,3	38,9	37,8
		N	5	111	194	189
	Female	%	0,6	19,8	42,8	36,8
		N	3	110	238	204
Age	15-24 years	%	0,9	33,7	48,0	17,4
		N	2	72	102	37
	25-34 years	%	2,2	16,5	47,3	34,0
		N	4	30	86	62
	35-44 years	%	0,6	19,5	43,8	36,2
		N	1	39	87	72
	45-54 years	%	0,0	19,0	40,5	40,5
		N	0	37	78	78
	55-64 years	%	0,7	17,2	37,5	44,7
		N	1	24	53	63
	65-74 years	%	0,5	15,7	19,9	63,9
		N	1	20	25	80
Income	Up to 600 Litas	%	1,5	26,0	37,0	35,5
		N	3	58	83	80
	601 - 900 Litas	%	0,3	18,5	37,4	43,8
		N	1	36	74	87
	901 – 1,500 Litas	%	1,7	20,5	46,9	30,9
		N	4	44	101	66
	More than 1,500 Litas	%	0,6	16,9	54,9	27,6
		N	1	29	94	47
Education	Primary	%	1,5	21,5	27,8	49,2
		N	1	9	12	22
	Basic	%	2,2	23,3	34,5	40,0
		N	4	39	57	66
	General secondary, special secondary	%	0,8	22,0	41,7	35,6
		N	3	93	176	150
	Further	%	0,5	20,2	41,8	37,4
		N	1	43	88	79
	Higher	%	0,0	17,9	46,2	35,9
		N	0	38	99	77
Employment	Employed	%	0,7	20,6	45,3	33,4
		N	5	130	285	210
	Unemployed	%	0,9	21,6	34,6	42,9
		N	4	92	147	183
Legal status of employer	In public office	%	0,0	20,2	47,1	32,7
		N	0	44	104	72
	In a private establishment	%	1,0	19,3	46,0	33,7
		N	3	68	161	118
	In own company, work for himself/herself	%	1,9	29,8	33,9	34,4
		N	1	18	20	20
Speciality	Blue-collar worker, technical employee	%	0,4	21,2	42,8	35,7
		N	1	52	105	88
	Specialist/ white-collar worker	%	0,4	20,0	48,2	31,4
		N	1	63	152	99
	Top or middle level	%	4,6	19,5	46,0	29,9

			Plenty of software			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	2	10	24	16
	Farmer	%	0,0	32,0	25,2	42,9
		N	0	4	3	6
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	2
Unemployed respondents	Retirement pensioner	%	1,2	14,8	24,2	59,8
		N	2	20	32	80
	Disability pensioner	%	0,0	13,4	32,1	54,5
		N	0	6	15	25
	Housewife, on a child rearing leave	%	2,6	18,2	40,5	38,7
		N	1	10	22	21
	Pupil	%	1,0	27,9	52,4	18,7
		N	1	26	49	17
	Student	%	0,0	44,8	39,2	15,9
		N	0	23	20	8
	Jobless	%	0,0	13,8	17,5	68,7
		N	0	5	6	24
Settlement size	Up to 2,000 residents	%	1,9	20,7	36,8	40,5
		N	6	63	112	124
	2,000-30,000 residents	%	0,5	20,4	42,1	36,9
		N	1	44	91	80
	30000-190000 of residents	%	0,9	21,7	44,8	32,6
		N	2	37	76	55
	More than 190,000 residents	%	0,0	21,2	41,9	36,9
		N	0	77	152	134
County:	Vilniaus	%	0,0	24,5	42,3	33,1
		N	0	62	106	83
	Kauno	%	0,0	13,1	38,2	48,7
		N	0	28	82	104
	Klaipedos	%	0,0	20,3	39,0	40,7
		N	0	25	47	49
	Siauliu	%	1,1	27,9	38,1	33,0
		N	1	32	43	37
	Panevezio	%	7,2	19,2	40,0	33,6
		N	7	18	37	31
	Utenos	%	0,0	0,0	56,0	44,0
		N	0	0	33	26
	Alytaus	%	0,0	34,5	41,1	24,4
		N	0	19	23	14
	Marijampoles	%	1,2	24,4	28,0	46,4
		N	1	13	15	26
	Telsiu	%	0,0	27,5	52,1	20,4
		N	0	14	27	10
	Taurages	%	0,0	27,0	44,0	29,1
		N	0	11	18	12
	Total:	%	**0,8**	**21,0**	**40,9**	**37,3**
		N	**9**	**221**	**432**	**393**

Table 111. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Quality of software.

			Quality of software			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,3	21,9	38,6	38,2
		N	6	110	193	191
	Female	%	0,3	20,4	42,0	37,3
		N	2	113	233	207
Age	15-24 years	%	0,9	33,7	47,6	17,8
		N	2	72	102	38
	25-34 years	%	1,4	18,8	45,0	34,8
		N	2	34	82	63
	35-44 years	%	0,6	19,4	44,2	35,9
		N	1	38	88	71
	45-54 years	%	0,0	19,0	40,7	40,4
		N	0	37	79	78
	55-64 years	%	1,5	16,4	35,9	46,2
		N	2	23	51	65
	65-74 years	%	0,5	14,6	19,8	65,1
		N	1	18	25	82
Income	Up to 600 Litas	%	0,8	27,0	35,3	36,9
		N	2	61	79	83
	601 - 900 Litas	%	0,3	16,9	37,9	44,9
		N	1	33	75	89
	901 – 1,500 Litas	%	1,7	20,6	46,5	31,2
		N	4	44	100	67
	More than 1,500 Litas	%	1,2	17,5	53,8	27,5
		N	2	30	92	47
Education	Primary	%	1,5	19,7	23,9	54,9
		N	1	9	10	24
	Basic	%	1,3	24,5	32,7	41,4
		N	2	41	54	69
	General secondary, special secondary	%	0,8	21,3	42,1	35,8
		N	3	90	177	151
	Further	%	1,1	20,7	40,6	37,6
		N	2	44	86	79
	Higher	%	0,0	18,7	45,9	35,3
		N	0	40	98	75
Employment	Employed	%	0,9	20,0	45,2	33,9
		N	6	126	284	213
	Unemployed	%	0,6	22,8	33,2	43,4
		N	2	97	142	185
Legal status of employer	In public office	%	0,0	19,9	47,2	32,8
		N	0	44	104	72
	In a private establishment	%	1,3	18,4	45,3	34,9
		N	5	64	158	122
	In own company, work for himself/herself	%	1,9	29,6	37,1	31,4
		N	1	17	22	19
Speciality	Blue-collar worker, technical employee	%	0,4	20,7	41,5	37,3
		N	1	51	102	92
	Specialist/ white-collar worker	%	0,7	19,5	48,4	31,3
		N	2	62	153	99
	Top or middle level manager	%	4,6	17,6	49,7	28,2
		N	2	9	26	15
	Farmer	%	0,0	32,0	25,2	42,9
		N	0	4	3	6

			Quality of software			
			Have got worse	Have not changed	Have improved	DK/NA
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	2
Unemployed respondents	Retirement pensioner	%	1,2	15,1	23,4	60,3
		N	2	20	31	81
	Disability pensioner	%	0,0	13,4	34,1	52,4
		N	0	6	16	24
	Housewife, on a child rearing leave	%	0,0	25,4	33,3	41,3
		N	0	14	18	22
	Pupil	%	1,0	28,8	49,4	20,8
		N	1	27	46	19
	Student	%	0,0	46,6	39,4	14,0
		N	0	24	20	7
	Jobless	%	0,0	11,3	20,1	68,7
		N	0	4	7	24
Settlement size	Up to 2,000 residents	%	1,5	20,4	36,9	41,3
		N	4	62	113	126
	2,000-30,000 residents	%	1,0	22,3	38,6	38,0
		N	2	48	84	82
	30000-190000 of residents	%	0,9	20,6	44,2	34,3
		N	2	35	75	58
	More than 190,000 residents	%	0,0	21,3	42,5	36,2
		N	0	77	155	132
County:	Vilniaus	%	0,4	23,8	43,2	32,5
		N	1	60	109	82
	Kauno	%	0,0	12,7	37,2	50,1
		N	0	27	80	107
	Klaipedos	%	0,0	22,3	37,0	40,7
		N	0	27	45	49
	Siauliu	%	1,1	27,0	38,9	33,0
		N	1	31	44	38
	Panevezio	%	5,6	19,7	38,3	36,4
		N	5	18	35	34
	Utenos	%	0,0	1,5	56,2	42,4
		N	0	1	33	25
	Alytaus	%	0,0	34,4	37,8	27,8
		N	0	19	21	16
	Marijampoles	%	1,2	26,7	25,7	46,4
		N	1	15	14	26
	Telsiu	%	0,0	25,8	53,8	20,4
		N	0	13	27	10
	Taurages	%	0,0	29,4	41,5	29,1
		N	0	12	17	12
	Total:	%	**0,8**	**21,1**	**40,4**	**37,7**
		N	**8**	**223**	**426**	**398**

improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Possibility to receive advice or assistance from the personnel in using a computer or the internet.

			Possibility to receive advice or assistance from the personnel in using a computer or the internet			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	1,0	19,9	44,6	34,5
		N	5	100	223	173
	Female	%	0,2	17,3	51,2	31,3
		N	1	96	284	174
Age	15-24 years	%	1,8	30,8	52,2	15,2
		N	4	66	111	32
	25-34 years	%	0,0	14,7	54,0	31,3
		N	0	27	98	57
	35-44 years	%	0,6	16,2	53,5	29,8
		N	1	32	106	59
	45-54 years	%	0,0	18,4	44,7	36,9
		N	0	36	86	71
	55-64 years	%	0,0	12,1	47,8	40,1
		N	0	17	68	57
	65-74 years	%	0,5	14,6	29,4	55,6
		N	1	18	37	70
Income	Up to 600 Litas	%	0,0	22,5	44,5	33,0
		N	0	51	100	74
	601 - 900 Litas	%	0,3	16,4	46,4	36,9
		N	1	32	92	73
	901 – 1,500 Litas	%	0,5	16,7	52,9	29,9
		N	1	36	114	64
	More than 1,500 Litas	%	0,6	13,5	58,4	27,5
		N	1	23	100	47
Education	Primary	%	1,5	18,5	28,4	51,6
		N	1	8	12	23
	Basic	%	1,1	18,0	42,3	38,6
		N	2	30	70	64
	General secondary, special secondary	%	0,2	21,0	46,1	32,6
		N	1	88	194	137
	Further	%	0,5	18,0	49,9	31,6
		N	1	38	105	67
	Higher	%	0,5	14,8	58,5	26,2
		N	1	32	125	56
Employment	Employed	%	0,3	18,6	51,9	29,2
		N	2	117	326	184
	Unemployed	%	0,8	18,6	42,4	38,2
		N	4	79	181	163
Legal status of employer	In public office	%	0,0	15,8	59,1	25,2
		N	0	35	130	56
	In a private establishment	%	0,3	20,1	48,0	31,7
		N	1	70	168	111
	In own company, work for himself/herself	%	1,9	20,1	48,4	29,7
		N	1	12	29	18
Speciality	Blue-collar worker, technical employee	%	0,4	21,5	43,5	34,6
		N	1	53	107	85
	Specialist/ white-collar worker	%	0,0	17,3	58,9	23,8
		N	0	55	186	75
	Top or middle level	%	2,2	11,6	55,8	30,5

			Possibility to receive advice or assistance from the personnel in using a computer or the internet			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	1	6	29	16
	Farmer	%	0,0	24,4	32,7	42,9
		N	0	3	4	6
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	2
Unemployed respondents	Retirement pensioner	%	0,5	12,1	35,1	52,4
		N	1	16	47	70
	Disability pensioner	%	0,0	11,0	35,8	53,2
		N	0	5	17	25
	Housewife, on a child rearing leave	%	0,0	18,2	44,5	37,3
		N	0	10	24	20
	Pupil	%	2,0	24,8	55,5	17,7
		N	2	23	51	16
	Student	%	1,9	35,8	51,5	10,8
		N	1	19	27	6
	Jobless	%	0,0	12,8	33,3	53,9
		N	0	4	12	19
Settlement size	Up to 2,000 residents	%	0,0	15,0	46,9	38,0
		N	0	46	143	116
	2,000-30,000 residents	%	0,4	20,9	45,8	32,8
		N	1	45	99	71
	30000-190000 of residents	%	0,4	18,2	55,6	25,8
		N	1	31	94	44
	More than 190,000 residents	%	1,1	20,3	46,8	31,8
		N	4	74	170	115
County:	Vilniaus	%	1,6	21,2	50,2	27,0
		N	4	53	126	68
	Kauno	%	0,4	11,2	41,0	47,3
		N	1	24	88	101
	Klaipedos	%	0,0	21,3	35,9	42,7
		N	0	26	44	52
	Siauliu	%	0,0	19,3	53,4	27,3
		N	0	22	61	31
	Panevezio	%	0,0	13,8	69,1	17,1
		N	0	13	64	16
	Utenos	%	0,0	6,7	54,7	38,5
		N	0	4	32	23
	Alytaus	%	0,0	33,8	42,9	23,3
		N	0	19	24	13
	Marijampoles	%	1,2	20,9	42,8	35,1
		N	1	12	24	19
	Telsiu	%	0,0	24,5	53,3	22,2
		N	0	12	27	11
	Taurages	%	0,0	26,9	43,5	29,6
		N	0	11	18	12
	Total:	%	**0,5**	**18,6**	**48,1**	**32,8**
		N	**6**	**196**	**507**	**347**

Table 112. In your opinion, have the services provided by the library, which I will name, worsened, remained unchanged, or improved during the recent one year, IRRESPECTIVE OF WHETHER YOU HAVE ATTENED IT OR NOT? Overall atmosphere.

			Overall atmosphere			
			Have got worse	Have not changed	Have improved	DK/NA
Gender	Male	%	0,7	29,3	46,3	23,6
		N	3	147	232	118
	Female	%	0,8	22,3	56,9	20,0
		N	5	124	316	111
Age	15-24 years	%	1,3	33,7	54,6	10,3
		N	3	72	117	22
	25-34 years	%	0,7	24,9	51,3	23,1
		N	1	45	94	42
	35-44 years	%	0,0	24,6	54,0	21,4
		N	0	49	107	42
	45-54 years	%	1,0	24,0	50,9	24,0
		N	2	46	99	46
	55-64 years	%	0,8	20,9	55,7	22,6
		N	1	30	79	32
	65-74 years	%	0,6	22,6	41,8	35,0
		N	1	28	52	44
Income	Up to 600 Litas	%	1,3	31,4	46,5	20,8
		N	3	71	105	47
	601 - 900 Litas	%	1,4	24,7	47,5	26,4
		N	3	49	94	52
	901 – 1,500 Litas	%	0,0	19,4	61,7	18,9
		N	0	42	132	41
	More than 1,500 Litas	%	0,0	20,4	62,7	16,9
		N	0	35	107	29
Education	Primary	%	0,0	28,3	36,6	35,0
		N	0	12	16	15
	Basic	%	1,7	23,6	50,9	23,8
		N	3	39	84	39
	General secondary, special secondary	%	0,7	25,6	51,0	22,7
		N	3	108	215	96
	Further	%	0,5	27,7	51,3	20,5
		N	1	58	108	43
	Higher	%	0,6	24,7	58,1	16,5
		N	1	53	124	35
Employment	Employed	%	0,5	24,3	55,1	20,0
		N	3	153	347	126
	Unemployed	%	1,1	27,7	47,1	24,2
		N	5	118	201	103
Legal status of employer	In public office	%	0,6	21,5	58,8	19,1
		N	1	48	130	42
	In a private establishment	%	0,6	25,9	52,4	21,1
		N	2	91	183	74
	In own company, work for himself/herself	%	0,0	25,0	57,5	17,5
		N	0	15	34	10
Speciality	Blue-collar worker, technical employee	%	0,4	27,7	47,3	24,6
		N	1	68	116	60
	Specialist/ white-collar worker	%	0,7	22,3	60,9	16,1
		N	2	71	192	51
	Top or middle level	%	0,0	22,6	57,8	19,6

			Overall atmosphere			
			Have got worse	Have not changed	Have improved	DK/NA
	manager	N	0	12	30	10
	Farmer	%	0,0	17,7	47,0	35,3
		N	0	2	6	5
	Other	%	0,0	0,0	100,0	0,0
		N	0	0	2	0
Unemployed respondents	Retirement pensioner	%	0,5	19,0	47,4	33,0
		N	1	25	64	44
	Disability pensioner	%	2,4	23,9	34,5	39,2
		N	1	11	16	18
	Housewife, on a child rearing leave	%	0,0	33,9	40,9	25,2
		N	0	18	22	14
	Pupil	%	3,0	32,2	52,3	12,5
		N	3	30	48	12
	Student	%	0,0	36,5	60,1	3,4
		N	0	19	31	2
	Jobless	%	0,0	29,3	44,2	26,5
		N	0	10	15	9
Settlement size	Up to 2,000 residents	%	1,0	20,3	52,6	26,1
		N	3	62	161	80
	2,000-30,000 residents	%	0,5	23,8	53,4	22,3
		N	1	52	116	48
	30000-190000 of residents	%	0,6	33,8	50,8	14,8
		N	1	57	86	25
	More than 190,000 residents	%	0,8	27,4	50,8	20,9
		N	3	100	185	76
County:	Vilniaus	%	1,2	25,5	57,2	16,1
		N	3	64	144	41
	Kauno	%	1,0	20,7	44,8	33,5
		N	2	44	96	72
	Klaipedos	%	2,3	36,6	36,8	24,3
		N	3	44	45	29
	Siauliu	%	0,0	19,9	62,1	18,0
		N	0	23	71	20
	Panevezio	%	0,0	30,8	56,9	12,3
		N	0	28	53	11
	Utenos	%	0,0	25,1	49,9	24,9
		N	0	15	30	15
	Alytaus	%	0,0	32,9	52,4	14,6
		N	0	18	29	8
	Marijampoles	%	0,0	20,9	49,7	29,4
		N	0	11	27	16
	Telsiu	%	0,0	32,2	48,9	18,9
		N	0	16	25	10
	Taurages	%	0,0	13,9	70,3	15,9
		N	0	6	29	7
	Total:	%	**0,7**	**25,7**	**51,9**	**21,7**
		N	**8**	**271**	**547**	**229**

Table 113. Assessments of the quality of library services. Correlation analysis.

		Update of the assortment of books	Variety of other publications (CDs, DVDs)	Variety of periodic press	Variety of databases	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Abundance of IT equipment	Quality of IT equipment	Abundance of software	Quality of software	Possibility to get advice or help from the staff when using the computer or the Internet	erall atmosphere
Age	**Coefficient**	-0,050	0,007	0,007	0,043	,086(*)	,075(*)	0,039	0,062	0,035	0,045	0,072	0,037
	p	0,144	0,860	0,834	0,282	0,021	0,047	0,304	0,112	0,377	0,257	0,056	0,287
	N	857	697	833	642	719	708	685	666	649	644	700	821
Income	**Coefficient**	0,044	,117(**)	0,040	,187(**)	,102(*)	0,070	,106(*)	,129(**)	,135(**)	,127(**)	,111(**)	,144(**)
	p	0,260	0,006	0,301	0,000	0,014	0,099	0,013	0,003	0,002	0,004	0,010	0,000
	N	664	542	653	502	572	562	549	528	518	512	545	639
Education	**Coefficient**	-0,049	,108(**)	-0,019	,185(**)	0,067	0,033	,093(*)	,114(**)	,102(**)	,098(*)	,106(**)	0,037
	p	0,153	0,004	0,587	0,000	0,071	0,385	0,015	0,003	0,010	0,013	0,005	0,295
	N	857	697	833	642	719	708	685	666	649	644	700	821
Settlement size	**Coefficient**	-,071(*)	,101(**)	-0,051	,089(*)	0,005	-0,017	0,051	0,053	0,031	0,033	-0,058	-,076(*)
	p	0,037	0,008	0,143	0,024	0,892	0,643	0,182	0,176	0,423	0,407	0,128	0,030
	N	857	697	833	642	719	708	685	666	649	644	700	821
How often do you use internet?	**Coefficient**	-0,022	-0,056	0,015	-0,007	0,024	0,022	-0,012	0,014	0,003	0,026	0,018	0,012
	p	0,608	0,225	0,733	0,885	0,600	0,638	0,797	0,766	0,951	0,576	0,686	0,780
	N	544	470	528	451	476	471	480	471	454	455	488	532
How often do you use internet in the library?	**Coefficient**	-,137(**)	-0,044	-0,041	-0,017	0,011	0,035	0,033	0,070	0,041	0,032	0,021	-0,075
	p	0,001	0,342	0,348	0,715	0,817	0,446	0,469	0,132	0,391	0,503	0,639	0,083
	N	539	467	524	448	473	468	477	468	451	452	485	529
Rate your computer literacy (skills to use computer)	**Coefficient**	-0,036	0,024	-,079(*)	0,038	-0,056	-0,054	-0,003	-0,005	-0,003	-0,004	-0,012	-0,010
	p	0,294	0,527	0,024	0,341	0,137	0,156	0,933	0,901	0,944	0,913	0,746	0,774
	N	840	681	817	636	710	699	679	660	643	638	693	806

2.8. Awareness of residents about free public internet access points in libraries and their use

60 % of the respondents are informed about public internet access points. Younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 900 Litas per family member, holders of university degrees, specialists and white-collar workers, school and university students, housewives, and respondents of Panevėžys County are informed about VIP services better. (115 table)

Public internet access in a library is used by 32 % of the respondents. Public internet access is used more frequently by younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 1,500 Litas per family member, specialists and white-collar workers as well as school and university students. (116 table)

The main reasons for non-using public internet access in libraries are as follows: using elsewhere (at work, at home) – 37 %, no interest – 31 %, are not capable to use – 15 %, lack of time – 13 %. (117 table)

For the first time, public internet access in a library was used: in 2008 – by 3 %, in 2007 – by 8 %, in 2006 – by 23 % of the respondents. In 2006, public internet access was used for the first time most frequently by younger, lowest-income (up to 600 Litas) respondents and those earning incomes of more than 900 Litas per family member, specialists and white-collar workers, and residents of big cities. (118 table)

When assessing the quality of services at public internet access points in libraries, the respondents pointed out helpfulness of the personnel, qualifications of the personnel, working hours, and the possibility to work without interruption by other persons. The following services and options were given the lowest assessments: the speed of the internet and the option of using one's own personal electronic equipment. (119 table)

Most of the respondents do not intend to use public internet access points in libraries during the nearest half a year – 67 % (definitely no – 43 %, most likely no – 24 %). 29 % intended to use VIP points of libraries within the nearest 6 months. Most frequently, those who intend to use VIP services in libraries are the youngest (up to 24 years) respondents, specialists and white-collar workers. Those who intend not to use VIP services are 25 – 64-year-old respondents, workers, and residents of Vilnius, Kaunas, Klaipėda and Šiauliai Counties. (120 table)

2.8.1. Awareness of residents about free public internet access points in urban and rural area

The residents of bigger cities do not use public internet access, because they do not want and do not take interest (around one third of respondents), meanwhile residents of rural area claim, that they do not know how to use that (one fifth respondents). One third surveyed residents from the

biggest cities claimed, that for the first time they used public internet access in the year of 2006 or even earlier.

Table 114. Have you heard about free public internet access in libraries?

			Have you heard about free of charge public internet access in libraries	
			Yes	No
Gender	Male	%	59,3	40,7
		N	296	203
	Female	%	61,5	38,5
		N	341	214
Age	15-24 years	%	76,7	23,3
		N	164	50
	25-34 years	%	64,4	35,6
		N	117	65
	35-44 years	%	62,9	37,1
		N	125	74
	45-54 years	%	59,1	40,9
		N	114	79
	55-64 years	%	53,9	46,1
		N	76	65
	65-74 years	%	32,4	67,6
		N	41	85
Income	Up to 600 Litas	%	63,7	36,3
		N	143	82
	601 - 900 Litas	%	50,4	49,6
		N	100	98
	901 – 1,500 Litas	%	63,9	36,1
		N	137	77
	More than 1,500 Litas	%	69,7	30,3
		N	120	52
Education	Primary	%	45,3	54,7
		N	20	24
	Basic	%	55,1	44,9
		N	91	74
	General secondary, special secondary	%	58,1	41,9
		N	245	177
	Further	%	55,6	44,4
		N	117	94
	Higher	%	77,1	22,9
		N	165	49
Employment	Employed	%	62,5	37,5
		N	393	236
	Unemployed	%	57,4	42,6
		N	245	182
Legal status of employer	In public office	%	66,2	33,8
		N	146	75
	In a private establishment	%	60,1	39,9
		N	210	139
	In own company, work for himself/herself	%	62,8	37,2
		N	37	22
Speciality	Blue-collar worker, technical employee	%	49,6	50,4
		N	122	124
	Specialist/ white-collar worker	%	72,0	28,0
		N	227	89
	Top or middle level manager	%	69,5	30,5
		N	36	16
	Farmer	%	49,5	50,5
		N	7	7
	Other	%	54,1	45,9
		N	1	1
Unemployed respondents	Retirement pensioner	%	35,8	64,2
		N	48	86
	Disability pensioner	%	49,6	50,4

			Have you heard about free of charge public internet access in libraries	
			Yes	No
	Housewife, on a child rearing leave	N	23	23
		%	63,3	36,7
	Pupil	N	34	20
		%	75,5	24,5
	Student	N	70	23
		%	87,1	12,9
	Jobless	N	45	7
		%	49,8	50,2
		N	17	18
Settlement size	Up to 2,000 residents	%	60,1	39,9
		N	183	122
	2,000-30,000 residents	%	55,9	44,1
		N	121	96
	30000-190000 of residents	%	60,3	39,7
		N	102	67
	More than 190,000 residents	%	63,5	36,5
		N	231	133
County:	Vilniaus	%	60,6	39,4
		N	152	99
	Kauno	%	54,9	45,1
		N	118	97
	Klaipedos	%	50,3	49,7
		N	61	60
	Siauliu	%	70,1	29,9
		N	80	34
	Panevezio	%	77,8	22,2
		N	72	20
	Utenos	%	55,4	44,6
		N	33	26
	Alytaus	%	67,5	32,5
		N	38	18
	Marijampoles	%	48,0	52,0
		N	26	29
	Telsiu	%	75,8	24,2
		N	39	12
	Taurages	%	47,8	52,2
		N	20	21
	Total:	%	**60,4**	**39,6**
		N	**638**	**417**

Table 115. Have you used free public internet access in a library?

			Have you used free of charge public internet access in the library?	
			Yes	No
Gender	Male	%	30,6	69,4
		N	91	206
	Female	%	33,4	66,6
		N	114	227
Age	15-24 years	%	57,6	42,4
		N	94	69
	25-34 years	%	27,2	72,8
		N	32	85
	35-44 years	%	26,8	73,2
		N	34	92
	45-54 years	%	25,9	74,1
		N	30	85
	55-64 years	%	11,9	88,1
		N	9	67
	65-74 years	%	15,7	84,3
		N	6	34
Income	Up to 600 Litas	%	38,1	61,9
		N	55	89
	601 - 900 Litas	%	19,7	80,3
		N	20	80
	901 – 1,500 Litas	%	27,5	72,5
		N	38	99
	More than 1,500 Litas	%	35,9	64,1
		N	43	77
Education	Primary	%	19,7	80,3
		N	4	16
	Basic	%	33,5	66,5
		N	31	61
	General secondary, special secondary	%	28,8	71,2
		N	71	174
	Further	%	26,4	73,6
		N	31	86
	Higher	%	41,9	58,1
		N	69	96
Employment	Employed	%	29,8	70,2
		N	117	276
	Unemployed	%	35,8	64,2
		N	88	157
Legal status of employer	In public office	%	28,2	71,8
		N	41	105
	In a private establishment	%	31,6	68,4
		N	66	144
	In own company, work for himself/herself	%	26,5	73,5
		N	10	27
Speciality	Blue-collar worker, technical employee	%	19,2	80,8
		N	23	98
	Specialist/ white-collar worker	%	38,5	61,5
		N	88	140
	Top or middle level manager	%	14,2	85,8
		N	5	31
	Farmer	%	15,3	84,7
		N	1	6
	Other	%	0,0	100,0
		N	0	1
Unemployed respondents	Retirement pensioner	%	15,1	84,9
		N	7	41
	Disability pensioner	%	8,8	91,2
		N	2	21
	Housewife, on a child rearing leave	%	19,7	80,3
		N	7	28
	Pupil	%	49,5	50,5
		N	35	35
	Student	%	66,6	33,4

			Have you used free of charge public internet access in the library?	
			Yes	No
	Jobless	N	30	15
		%	34,7	65,3
Settlement size	Up to 2,000 residents	N	6	11
		%	28,8	71,2
	2,000-30,000 residents	N	53	130
		%	29,9	70,1
	30000-190000 of residents	N	36	85
		%	25,9	74,1
	More than 190,000 residents	N	27	76
		%	38,7	61,3
		N	89	141
County:	Vilniaus	%	40,8	59,2
		N	62	90
	Kauno	%	28,2	71,8
		N	33	85
	Klaipedos	%	27,1	72,9
		N	17	44
	Siauliu	%	32,3	67,7
		N	26	54
	Panevezio	%	28,3	71,7
		N	20	52
	Utenos	%	15,0	85,0
		N	5	28
	Alytaus	%	29,1	70,9
		N	11	27
	Marijampoles	%	37,7	62,3
		N	10	16
	Telsiu	%	35,6	64,4
		N	14	25
	Taurages	%	38,2	61,8
		N	8	12
	Total:	%	**32,1**	**67,9**
		N	**205**	**433**

Table 116. Why you do not use free public internet access in a library?

			Why you do not use free public internet access in a library?					
			I use in other places (At workplace, at home)	I don't like, I don't interest in it	I don't know how to use it	I don't have time	I don't visit library	At the library isn't such approach
Gender	Male	%	30,8	34,9	17,5	14,2	6,9	3,5
		N	63	72	36	29	14	7
	Female	%	42,7	27,0	13,2	11,8	5,2	3,8
		N	97	61	30	27	12	9
Age	15-24 years	%	57,7	24,7	0,0	9,3	4,3	2,7
		N	40	17	0	6	3	2
	25-34 years	%	42,4	24,4	1,5	18,6	14,7	4,6
		N	36	21	1	16	13	4
	35-44 years	%	46,4	31,3	7,8	18,0	5,9	3,8
		N	42	29	7	16	5	3
	45-54 years	%	34,1	31,8	25,8	16,3	1,6	3,2
		N	29	27	22	14	1	3
	55-64 years	%	16,6	36,5	24,4	4,2	4,8	5,9
		N	11	25	16	3	3	4
	65-74 years	%	3,7	44,0	56,5	1,9	1,9	0,0
		N	1	15	19	1	1	0
Income	Up to 600 Litas	%	33,1	23,5	18,9	15,3	8,2	1,1
		N	29	21	17	14	7	1
	601 - 900 Litas	%	18,1	30,2	30,5	7,5	2,6	6,5
		N	14	24	24	6	2	5
	901 – 1,500 Litas	%	42,9	34,5	13,8	11,1	6,5	4,4
		N	43	34	14	11	6	4
	More than 1,500 Litas	%	56,8	26,3	3,2	6,6	4,8	3,4
		N	44	20	2	5	4	3
Education	Primary	%	17,5	32,2	34,0	11,9	6,3	0,0
		N	3	5	5	2	1	0
	Basic	%	32,1	26,9	17,4	23,9	7,4	7,2
		N	19	16	11	15	5	4
	General secondary, special secondary	%	31,2	29,3	19,0	12,9	7,1	3,2
		N	54	51	33	22	12	6
	Further	%	49,0	29,6	11,1	15,1	2,3	4,8
		N	42	26	10	13	2	4
	Higher	%	43,0	36,8	7,7	4,4	6,5	1,9
		N	41	35	7	4	6	2
Employment	Employed	%	42,8	33,1	8,4	14,4	6,5	3,4
		N	118	91	23	40	18	9
	Unemployed	%	26,8	26,6	27,3	10,3	5,1	4,2
		N	42	42	43	16	8	7
Legal status of employer	In public office	%	44,6	32,9	7,9	11,0	4,5	4,3
		N	47	34	8	11	5	4
	In a private establishment	%	44,1	32,8	7,1	15,7	7,8	2,7
		N	63	47	10	23	11	4
	In own company, work for himself/herself	%	29,3	35,7	16,9	21,4	7,8	3,2
		N	8	10	5	6	2	1
Speciality	Blue-collar worker, technical employee	%	30,8	33,8	14,6	17,9	10,4	2,6
		N	30	33	14	18	10	3
	Specialist/ white-collar worker	%	50,6	31,9	4,6	13,3	4,0	4,2
		N	71	45	6	19	6	6
	Top or middle level manager	%	48,6	32,9	3,3	8,0	7,2	0,0
		N	15	10	1	2	2	0
	Farmer	%	33,7	40,3	24,0	20,1	0,0	15,6
		N	2	2	1	1	0	1
Unemployed respondents	Other	%	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0
	Retirement pensioner	%	3,9	36,7	61,1	2,3	1,6	2,3
		N	2	15	25	1	1	1
	Disability pensioner	%	15,5	13,6	35,3	4,8	5,4	14,1
		N	3	3	7	1	1	3

			Why you do not use free public internet access in a library?					
			I use in other places (At workplace, at home)	I don't like, I don't interest in it	I don't know how to use it	I don't have time	I don't visit library	At the library isn't such approach
	Housewife, on a child rearing leave	%	27,3	20,9	6,8	36,2	19,1	3,2
		N	8	6	2	10	5	1
	Pupil	%	52,7	24,6	3,8	5,4	2,8	5,4
		N	19	9	1	2	1	2
	Student	%	66,7	11,9	0,0	0,0	0,0	0,0
		N	10	2	0	0	0	0
	Jobless	%	0,0	37,6	52,5	20,8	0,0	0,0
		N	0	4	6	2	0	0
Settlement size	Up to 2,000 residents	%	26,7	25,1	21,9	16,4	6,0	7,2
		N	35	33	29	21	8	9
	2,000-30,000 residents	%	41,4	21,4	22,3	13,3	7,2	2,7
		N	35	18	19	11	6	2
	30000-190000 of residents	%	41,9	36,2	14,8	17,9	2,8	1,8
		N	32	27	11	14	2	1
	More than 190,000 residents	%	41,3	38,7	5,2	6,9	7,0	2,1
		N	58	55	7	10	10	3
County:	Vilniaus	%	39,5	31,4	11,3	9,0	14,3	0,0
		N	36	28	10	8	13	0
	Kauno	%	38,3	39,5	3,9	7,9	1,2	6,0
		N	32	33	3	7	1	5
	Klaipedos	%	45,5	28,8	16,5	23,8	4,0	0,0
		N	20	13	7	11	2	0
	Siauliu	%	45,0	24,5	18,3	8,3	2,3	11,7
		N	24	13	10	4	1	6
	Panevezio	%	35,1	22,8	25,6	16,4	11,1	0,0
		N	18	12	13	8	6	0
	Utenos	%	31,4	42,3	24,3	16,1	3,6	0,0
		N	9	12	7	4	1	0
	Alytaus	%	31,7	47,1	19,3	8,8	4,2	3,6
		N	8	13	5	2	1	1
	Marijampoles	%	35,7	0,0	26,9	6,1	8,2	0,0
		N	6	0	4	1	1	0
	Telsiu	%	7,6	37,2	17,7	19,7	0,0	9,2
		N	2	9	4	5	0	2
	Taurages	%	37,3	0,0	11,0	40,6	0,0	11,0
		N	5	0	1	5	0	1
	Total:	%	**37,0**	**30,8**	**15,3**	**13,0**	**6,0**	**3,7**
		N	**160**	**133**	**66**	**56**	**26**	**16**

Table 117. When did you use free public internet access in a librariy for the first time (whether it is was paid or free)?

			When did you use free public internet access in a librariy for the first time (whether it is was paid or free)?			
			This year (in 2008)	Last year (in 2007)	In 2006 or earlier	DK/NA
Gender	Male	%	2,8	7,8	20,0	69,4
		N	8	23	59	206
	Female	%	2,2	7,7	24,6	65,5
		N	7	26	84	224
Age	15-24 years	%	6,3	12,2	39,6	41,9
		N	10	20	65	69
	25-34 years	%	0,0	7,9	19,5	72,6
		N	0	9	23	85
	35-44 years	%	2,7	5,5	20,4	71,4
		N	3	7	26	89
	45-54 years	%	1,8	7,7	17,4	73,2
		N	2	9	20	84
	55-64 years	%	0,0	4,0	7,9	88,1
		N	0	3	6	67
	65-74 years	%	0,0	3,6	10,3	86,1
		N	0	1	4	35
Income	Up to 600 Litas	%	3,4	9,7	26,0	60,9
		N	5	14	37	87
	601 - 900 Litas	%	0,9	6,4	9,9	82,8
		N	1	6	10	82
	901 – 1,500 Litas	%	0,8	6,3	26,1	66,8
		N	1	9	36	92
	More than 1,500 Litas	%	1,7	8,0	24,7	65,6
		N	2	10	30	78
Education	Primary	%	0,0	5,1	5,1	89,9
		N	0	1	1	18
	Basic	%	5,3	9,5	18,7	66,5
		N	5	9	17	61
	General secondary, special secondary	%	2,4	8,0	20,2	69,4
		N	6	20	49	170
	Further	%	1,7	4,6	20,9	72,7
		N	2	5	25	85
	Higher	%	1,9	8,9	31,2	58,0
		N	3	15	51	96
Employment	Employed	%	1,5	6,8	22,4	69,2
		N	6	27	88	272
	Unemployed	%	4,0	9,2	22,5	64,3
		N	10	22	55	157
Legal status of employer	In public office	%	1,4	4,2	22,5	71,9
		N	2	6	33	105
	In a private establishment	%	1,4	7,7	24,3	66,7
		N	3	16	51	140
	In own company, work for himself/herself	%	3,0	12,4	11,8	72,8
		N	1	5	4	27
Speciality	Blue-collar worker, technical employee	%	3,4	5,9	12,5	78,1
		N	4	7	15	95
	Specialist/ white-collar worker	%	0,8	7,3	30,8	61,1
		N	2	17	70	139
	Top or middle level manager	%	0,0	5,9	8,0	86,1
		N	0	2	3	31
	Farmer	%	0,0	15,3	0,0	84,7
		N	0	1	0	6
	Other	%	0,0	0,0	0,0	100,0
		N	0	0	0	1
Unemployed respondents	Retirement pensioner	%	0,0	5,4	6,2	88,4
		N	0	3	3	42

			When did you use free public internet access in a librariy for the first time (whether it is was paid or free)?			
			This year (in 2008)	Last year (in 2007)	In 2006 or earlier	DK/NA
	Disability pensioner	%	0,0	4,4	8,5	87,0
		N	0	1	2	20
	Housewife, on a child rearing leave	%	0,0	11,9	14,5	73,6
		N	0	4	5	25
	Pupil	%	5,4	12,6	27,4	54,6
		N	4	9	19	38
	Student	%	8,4	8,9	51,2	31,4
		N	4	4	23	14
	Jobless	%	12,3	5,1	17,3	65,3
		N	2	1	3	11
Settlement size	Up to 2,000 residents	%	2,1	9,6	15,8	72,5
		N	4	18	29	133
	2,000-30,000 residents	%	3,6	7,8	17,8	70,8
		N	4	9	22	86
	30000-190000 of residents	%	1,0	3,6	24,4	71,0
		N	1	4	25	73
	Virš 190 000 of residents	%	2,9	8,0	29,3	59,8
		N	7	18	68	138
County:	Vilniaus	%	3,7	11,6	30,3	54,4
		N	6	18	46	83
	Kauno	%	1,8	4,0	18,5	75,7
		N	2	5	22	89
	Klaipedos	%	1,6	5,2	20,2	72,9
		N	1	3	12	44
	Siauliu	%	1,4	11,6	19,3	67,7
		N	1	9	15	54
	Panevezio	%	0,0	6,6	26,3	67,1
		N	0	5	19	48
	Utenos	%	5,8	0,0	17,9	76,4
		N	2	0	6	25
	Alytaus	%	5,7	7,6	10,5	76,2
		N	2	3	4	29
	Marijampoles	%	0,0	8,1	32,9	59,0
		N	0	2	9	16
	Telsiu	%	4,9	7,2	12,3	75,6
		N	2	3	5	29
	Taurages	%	0,0	10,2	28,0	61,8
		N	0	2	5	12
	Total:	%	**2,5**	**7,7**	**22,5**	**67,3**
		N	**16**	**49**	**143**	**429**

Table 118. How do you assess the quality of the services at the public internet access point, where you use the internet most frequently? Please assess by a 4-point scale, where 1 – very bad, 4 – very good. (Distribution of averages in sociodemographical groups).

			Staff helpfulness	Staff qualification	Working hours	Possibility to work undisturbed	Computer hardware	Comouter software	Internet speed	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)
Gender	Male	Mean	3	3	3	2,9	2,9	2,9	2,8	2,7
	Female	Mean	3,2	3,2	3	3	3	2,9	2,8	2,8
Age	15-24 years	Mean	3,1	3,1	3	3	2,9	2,9	2,8	2,8
	25-34 years	Mean	3,1	3	3	2,7	2,8	2,6	2,6	2,4
	35-44 years	Mean	3,2	3	3	3	3	3	2,8	2,7
	45-54 years	Mean	3,1	3,2	3	3,1	3	3	2,9	2,9
	55-64 years	Mean	3,4	3,4	3,1	3,3	3,1	3,1	3	3,4
	65-74 years	Mean	3,4	3,4	3,2	3,3	3	3	3,2	3
Income	Up to 600 Litas	Mean	3,1	3,1	3	2,9	2,9	2,8	2,8	2,8
	601 - 900 Litas	Mean	3,4	3,3	2,9	3,2	3,1	3	2,9	2,9
	901 – 1,500 Litas	Mean	3,1	3,1	3	3	2,9	2,9	2,8	2,8
	More than 1,500 Litas	Mean	3,1	3,1	3,1	3,1	2,9	3	2,9	2,8
Education	Primary	Mean	3	3	3	3	3	3	2,7	2
	Basic	Mean	3,1	3,1	3	2,9	2,9	2,8	2,8	2,7
	General secondary, special secondary	Mean	3,1	3,1	3	3	3	2,9	2,8	2,8
	Further	Mean	3,2	3,1	3	3	2,9	2,9	2,7	2,8
	Higher	Mean	3,2	3,1	3	3	2,9	2,9	2,9	2,8
Employment	Employed	Mean	3,2	3,1	3	3	2,9	2,9	2,8	2,8
	Unemployed	Mean	3,1	3,1	3	2,9	2,9	2,8	2,8	2,8
Legal status of employer	In public office	Mean	3,3	3,3	3,1	3,2	2,9	2,9	2,8	2,9
	In a private establishment	Mean	3,1	3	3	2,9	3	3	2,8	2,7
	In own company, work for himself/herself	Mean	3,3	3	3,3	2,7	2,6	2,7	2,3	2,3
Speciality	Blue-collar worker, technical employee	Mean	3,1	3,1	3,1	2,9	2,9	2,9	2,8	2,6
	Specialist/ white-collar worker	Mean	3,2	3,1	3	3	3	2,9	2,8	2,9
	Top or middle level manager	Mean	2,7	2,4	3,3	2,7	2,7	3	1,9	1,9
	Farmer	Mean	3	3	.	3	3	.	.	.
Unemployed respondents	Retirement pensioner	Mean	3,4	3,4	3,2	3,2	3,1	3,1	3,3	3,1
	Disability pensioner	Mean	3	3	3	2,7	3	3	2,3	.
	Housewife, on a child rearing leave	Mean	2,9	3,1	2,7	2,8	2,6	2,5	2,6	2,5
	Pupil	Mean	3	3,1	2,9	2,9	3	2,9	2,8	2,6
	Student	Mean	3,1	3,1	3	3	2,9	2,8	2,8	3
	Jobless	Mean	3,5	3,4	3,2	3,2	2,8	2,8	2,9	2,6
Settlement size	Up to 2,000 residents	Mean	3,2	3,2	3	3	3	3	2,8	2,8
	2,000-30,000 residents	Mean	3,2	3,1	3	2,9	2,9	2,8	2,7	2,5
	30000-190000 of residents	Mean	3,2	3,2	3	3,1	2,9	2,9	2,8	2,9
	Virš 190 000 of residents	Mean	3	3,1	3	3	2,9	2,9	2,9	2,8
County:	Vilniaus	Mean	3	3	2,9	2,9	2,9	2,8	2,8	2,7
	Kauno	Mean	3,2	3,2	3,2	3,1	3	3	2,9	2,8
	Klaipedos	Mean	3,1	3,1	3,1	2,9	2,9	2,9	2,9	2,8
	Siauliu	Mean	3,1	3	3	2,9	2,9	2,9	2,9	2,7
	Panevezio	Mean	3,2	3,2	3	3,1	2,9	2,8	2,8	2,9
	Utenos	Mean	3,1	3,1	3	3	3,1	3,1	2,8	2,3
	Alytaus	Mean	3,1	3	3	3,1	2,9	2,9	2,9	2,8

			Staff helpfulness	Staff qualification	Working hours	Possibility to work undisturbed	Computer hardware	Comouter software	Internet speed	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)
	Marijampoles	Mean	3,5	3,5	2,9	3,1	3	2,8	2,4	2,9
	Telsiu	Mean	3,4	3,5	3	3,2	3,1	3,1	2,8	3,1
	Taurages	Mean	2,9	2,8	3	3	3	2,7	2	2,3
	Total:	Mean	**3,1**	**3,1**	**3**	**3**	**2,9**	**2,9**	**2,8**	**2,8**

Table 119. Do you intend to use the internet in a library during the nearest 6 months?

			Do you intend to use the internet in a library during the nearest 6 months?				
			Yes	Rather yes	Rather no	No	DK/NA
Gender	Male	%	14,0	13,2	23,2	46,5	3,1
		N	42	39	69	138	9
	Female	%	18,0	13,0	24,3	40,1	4,6
		N	62	44	83	137	16
Age	15-24 years	%	25,3	19,2	20,5	28,7	6,3
		N	41	32	34	47	10
	25-34 years	%	11,2	9,1	27,2	50,2	2,3
		N	13	11	32	59	3
	35-44 years	%	11,5	13,8	32,6	38,5	3,7
		N	14	17	41	48	5
	45-54 years	%	18,2	12,1	27,6	40,3	1,8
		N	21	14	32	46	2
	55-64 years	%	9,0	9,6	12,7	64,8	4,0
		N	7	7	10	49	3
	65-74 years	%	15,9	7,0	9,9	62,0	5,2
		N	6	3	4	25	2
Income	Up to 600 Litas	%	19,2	12,0	20,0	45,0	3,8
		N	27	17	29	64	6
	601 - 900 Litas	%	10,5	13,1	22,6	49,3	4,5
		N	10	13	23	49	4
	901 – 1,500 Litas	%	17,5	10,2	27,8	42,4	2,1
		N	24	14	38	58	3
	More than 1,500 Litas	%	16,8	14,3	21,8	45,4	1,8
		N	20	17	26	54	2
Education	Primary	%	4,5	19,7	22,3	53,5	0,0
		N	1	4	4	11	0
	Basic	%	15,2	11,3	28,7	40,6	4,2
		N	14	10	26	37	4
	General secondary, special secondary	%	13,1	13,4	22,9	47,2	3,4
		N	32	33	56	115	8
	Further	%	13,7	14,7	28,3	39,1	4,3
		N	16	17	33	46	5
	Higher	%	24,5	11,7	19,2	39,9	4,7
		N	40	19	32	66	8
Employment	Employed	%	15,5	12,8	25,7	42,3	3,6
		N	61	50	101	166	14
	Unemployed	%	17,2	13,6	20,6	44,3	4,3
		N	42	33	50	108	11

			Do you intend to use the internet in a library during the nearest 6 months?				
			Yes	Rather yes	Rather no	No	DK/NA
Legal status of employer	In public office	%	20,2	11,4	26,3	38,1	4,0
		N	30	17	38	56	6
	In a private establishment	%	13,4	12,2	24,2	46,1	4,0
		N	28	26	51	97	8
	In own company, work for himself/herself	%	8,8	21,2	32,5	37,5	0,0
		N	3	8	12	14	0
Speciality	Blue-collar worker, technical employee	%	9,3	6,9	34,6	44,6	4,6
		N	11	8	42	54	6
	Specialist/ white-collar worker	%	21,3	14,9	20,7	39,3	3,8
		N	48	34	47	89	9
	Top or middle level manager	%	3,4	16,8	26,8	52,9	0,0
		N	1	6	10	19	0
	Farmer	%	0,0	28,5	35,8	35,7	0,0
		N	0	2	2	2	0
	Other	%	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	1	0
Unemployed respondents	Retirement pensioner	%	12,9	4,8	14,3	62,1	5,8
		N	6	2	7	30	3
	Disability pensioner	%	7,9	5,8	14,0	69,1	3,2
		N	2	1	3	16	1
	Housewife, on a child rearing leave	%	2,6	11,9	30,6	48,2	6,8
		N	1	4	10	17	2
	Pupil	%	16,6	26,6	20,1	32,6	4,1
		N	12	19	14	23	3
	Student	%	43,8	12,6	17,3	24,3	2,0
		N	20	6	8	11	1
	Jobless	%	11,0	7,2	25,8	51,0	5,0
		N	2	1	4	9	1
Settlement size	Up to 2,000 residents	%	12,3	16,8	24,9	41,2	4,8
		N	23	31	46	76	9
	2,000-30,000 residents	%	12,6	14,5	23,3	44,3	5,2
		N	15	18	28	54	6
	30000-190000 of residents	%	11,3	8,8	23,3	51,6	5,0
		N	12	9	24	53	5
	Virš 190 000 of residents	%	23,3	11,4	23,3	40,1	2,0
		N	54	26	54	93	5
County:	Vilniaus	%	21,7	14,1	21,2	41,9	1,2
		N	33	21	32	64	2
	Kauno	%	21,2	9,0	25,1	40,7	4,0
		N	25	11	29	48	5
	Klaipedos	%	10,5	8,0	23,7	57,8	0,0
		N	6	5	14	35	0
	Siauliu	%	14,1	13,9	21,1	49,8	1,1
		N	11	11	17	40	1
	Panevezio	%	9,6	13,8	19,8	52,0	4,8
		N	7	10	14	37	3
	Utenos	%	2,7	12,2	36,3	40,4	8,4
		N	1	4	12	13	3
	Alytaus	%	17,9	19,7	30,9	11,5	20,0
		N	7	7	12	4	8
	Marijampoles	%	6,8	22,3	37,1	33,8	0,0
		N	2	6	10	9	0
	Telsiu	%	14,3	14,2	18,0	44,1	9,4
		N	6	6	7	17	4
	Taurages	%	29,2	14,1	20,2	36,4	0,0
		N	6	3	4	7	0
	Total:	%	**16,2**	**13,1**	**23,8**	**43,1**	**3,9**
		N	**103**	**83**	**152**	**275**	**25**

2.9. Awareness of residents about projects and programmes intended for the establishment of public internet access

18 % of the respondents heard about projects and programmes intended for the establishment of public internet access or development of computer literacy (spontaneous awareness is an open issue) (12 % – "The Window to the Future", 4 % – "Libraries for Innovation", 2 % – VIPT). (121 table)

Upon mentioning the names of the programmes (primary awareness), the most well-known is "The Window to the Future" – 86 %, "Libraries for Innovation" – 42 %, and VIPT – 33 % of the respondents. "Libraries for Innovation" is known better by 45 – 54-year-old respondents, specialist and white-collar workers, VIPT – by those who earn the highest incomes (more than 1,500 Litas), employed, and respondents of Vilnius County. (122 table)

The rate of those who learned about the Project "Libraries for Innovation" through the Lithuanian National Television (LRT) is 39 %; from an announcement in a library – 38 %; from the national press – 31 %; from friends, relatives, and acquaintances – 30 %; from the internet – 24 %; and from the Lithuanian National Radio (LRT) – 23 %. (123 table)

Awareness of the respondents about the Project "Window to the Future" mostly originates from the Lithuanian National Television (LRT) – 37 %; from friends, relatives, and acquaintances – 37 %; from the internet – 25 %; from the national press – 23 %; and from the Lithuanian National Radio (LRT) – 22 %. (124 table)

Awareness of the respondents about the Project "VIPT" mostly originates from friends, relatives, and acquaintances – 33 %; from the Lithuanian National Television (LRT) – 32 %; from the internet – 27 %; and from the national press – 23 %. (125 table)

The internet services provided by the Project "Libraries for Innovation" were used as follows: by the respondent himself/herself – 9 %, by his/her family member – 12 %, by an acquaintance – 19 %, by no one – 54 %. (126 table)

The internet services provided by the Project "The Window to the Future" were used as follows: by the respondent himself/herself – 14 %, by his/her family member – 12 %, by an acquaintance – 26 %, by no one – 50 %. (127 table)

The internet services provided by the Project "VIPT" were used as follows: by the respondent himself/herself – 13 %, by his/her family member – 12 %, by no one – 54 %. (128 table)

Table 120. About which projects and programmes designated for the establishment of public internet access and development of the computer literacy of the public you have heard?

			About which projects and programmes designated for the establishment of public internet access and development of the computer literacy of the public you have heard?				
			DK/NA	None	Window to the Future	Libraries for Innovation	VIPT
Gender	Male	%	49,0	35,3	10,2	3,8	1,6
		N	245	176	51	19	8
	Female	%	46,9	32,7	13,8	4,8	1,3
		N	260	182	77	27	7
Age	15-24 years	%	47,7	33,9	10,1	5,2	1,4
		N	102	72	21	11	3
	25-34 years	%	44,7	37,1	12,4	4,2	0,0
		N	81	68	23	8	0
	35-44 years	%	47,9	28,4	16,7	4,3	2,0
		N	95	56	33	9	4
	45-54 years	%	47,0	33,6	14,8	5,4	2,4
		N	91	65	29	10	5
	55-64 years	%	45,6	39,0	9,9	3,4	2,1
		N	65	55	14	5	3
	65-74 years	%	57,0	33,1	6,4	2,8	0,6
		N	72	42	8	3	1
Income	Up to 600 Litas	%	51,6	31,3	12,2	1,2	0,8
		N	116	70	27	3	2
	601 - 900 Litas	%	45,9	38,3	10,8	3,8	2,0
		N	91	76	21	7	4
	901 – 1,500 Litas	%	49,4	29,1	13,2	4,8	2,0
		N	106	62	28	10	4
	More than 1,500 Litas	%	44,3	30,6	19,8	5,8	2,3
		N	76	52	34	10	4
Education	Primary	%	52,7	41,3	4,3	0,0	0,0
		N	23	18	2	0	0
	Basic	%	53,5	34,3	7,0	1,8	1,1
		N	88	57	12	3	2
	General secondary, special secondary	%	47,6	33,7	11,9	4,0	1,2
		N	200	142	50	17	5
	Further	%	45,1	36,9	13,4	7,0	2,0
		N	95	78	28	15	4
	Higher	%	46,0	29,8	16,9	5,3	2,0
		N	98	64	36	11	4
Employment	Employed	%	45,0	33,9	14,0	5,5	2,1
		N	283	213	88	34	13
	Unemployed	%	52,2	34,1	9,3	2,7	0,4
		N	222	145	40	12	2
Legal status of employer	In public office	%	49,9	26,8	15,1	5,7	2,5
		N	110	59	33	13	6
	In a private establishment	%	40,5	40,4	13,3	5,8	1,9
		N	141	141	46	20	7
	In own company, work for himself/herself	%	53,6	21,9	14,3	2,3	2,3
		N	32	13	8	1	1
Speciality	Blue-collar worker, technical employee	%	47,8	38,7	6,7	3,2	2,2
		N	117	95	17	8	5
	Specialist/ white-collar worker	%	42,7	30,5	19,6	7,6	2,6
		N	135	96	62	24	8
	Top or middle level manager	%	44,8	30,4	16,1	5,0	0,0
		N	23	16	8	3	0
	Farmer	%	46,8	36,3	9,3	0,0	0,0
		N	6	5	1	0	0

			About which projects and programmes designated for the establishment of public internet access and development of the computer literacy of the public you have heard?				
			DK/NA	None	Window to the Future	Libraries for Innovation	VIPT
	Other	%	54,1	45,9	0,0	0,0	0,0
		N	1	1	0	0	0
Unemployed respondents	Retirement pensioner	%	60,9	30,4	4,4	2,8	0,0
		N	82	41	6	4	0
	Disability pensioner	%	33,4	55,9	10,6	0,0	0,0
		N	15	26	5	0	0
	Housewife, on a child rearing leave	%	51,7	30,3	14,7	1,6	0,0
		N	28	16	8	1	0
	Pupil	%	45,0	35,5	9,5	3,0	2,0
		N	42	33	9	3	2
	Student	%	57,5	22,2	16,6	6,3	0,0
		N	30	11	9	3	0
	Jobless	%	65,4	29,5	5,1	2,6	0,0
		N	23	10	2	1	0
Settlement size	Up to 2,000 residents	%	50,6	31,1	10,1	3,2	2,3
		N	154	95	31	10	7
	2,000-30,000 residents	%	42,9	38,1	12,3	4,3	3,0
		N	93	83	27	9	7
	30000-190000 of residents	%	46,7	36,2	11,1	1,2	1,1
		N	79	61	19	2	2
	Virš 190 000 of residents	%	49,2	32,8	14,2	6,8	0,0
		N	179	119	52	25	0
County:	Vilniaus	%	39,9	43,2	11,3	10,2	1,2
		N	100	108	28	26	3
	Kauno	%	44,1	41,5	11,1	1,1	1,8
		N	95	89	24	2	4
	Klaipedos	%	66,8	17,8	11,9	0,0	0,8
		N	81	22	14	0	1
	Siauliu	%	46,2	28,7	15,0	5,6	1,0
		N	52	33	17	6	1
	Panevezio	%	46,7	24,5	18,6	5,0	3,4
		N	43	23	17	5	3
	Utenos	%	48,5	36,5	15,0	2,3	0,0
		N	29	22	9	1	0
	Alytaus	%	61,3	20,8	6,6	6,7	5,7
		N	34	12	4	4	3
	Marijampoles	%	50,3	41,6	8,1	0,0	0,0
		N	28	23	4	0	0
	Telsiu	%	48,5	32,5	3,4	0,0	0,0
		N	25	17	2	0	0
	Taurages	%	45,3	27,3	20,5	4,5	0,0
		N	19	11	8	2	0
	Total:	%	**47,9**	**33,9**	**12,1**	**4,4**	**1,5**
		N	**505**	**358**	**128**	**46**	**15**

Table 121. Have you heard about the following projects?

			Have you heard about the following projects?		
			Window to the Future	Libraries for Innovation	VIPT
Gender	Male	%	84,0	41,3	36,6
		N	153	75	67
	Female	%	86,8	42,1	30,7
		N	210	102	74
Age	15-24 years	%	88,3	34,2	35,5
		N	92	36	37
	25-34 years	%	84,1	40,3	36,7
		N	70	34	30
	35-44 years	%	88,7	30,5	29,2
		N	78	27	26
	45-54 years	%	87,6	54,8	32,7
		N	67	42	25
	55-64 years	%	80,2	49,3	34,0
		N	38	23	16
	65-74 years	%	72,6	62,5	27,4
		N	19	16	7
Income	Up to 600 Litas	%	88,3	36,8	25,6
		N	83	35	24
	601 - 900 Litas	%	81,5	41,2	23,5
		N	56	28	16
	901 – 1,500 Litas	%	81,0	40,2	34,7
		N	75	37	32
	More than 1,500 Litas	%	84,8	49,1	54,1
		N	73	42	46
Education	Primary	%	80,9	36,5	16,5
		N	9	4	2
	Basic	%	83,3	33,0	27,3
		N	53	21	17
	General secondary, special secondary	%	84,1	35,7	30,9
		N	130	55	48
	Further	%	91,4	44,5	34,7
		N	75	37	29
	Higher	%	85,2	53,6	40,5
		N	96	60	46
Employment	Employed	%	84,7	43,6	39,4
		N	226	116	105
	Unemployed	%	87,2	38,6	22,9
		N	137	61	36
Legal status of employer	In public office	%	87,3	51,3	41,2
		N	91	53	43
	In a private establishment	%	82,0	39,3	40,9
		N	111	53	55
	In own company, work for himself/herself	%	88,2	35,4	24,7
		N	24	10	7
Speciality	Blue-collar worker, technical employee	%	78,8	29,5	37,7
		N	57	21	27
	Specialist/ white-collar worker	%	88,8	48,1	41,3
		N	145	79	68
	Top or middle level manager	%	76,1	54,9	39,9
		N	19	14	10
	Farmer	%	81,5	43,0	0,0
		N	4	2	0
	Other	%	0,0	0,0	0,0
		N	0	0	0
Unemployed respondents	Retirement pensioner	%	74,8	53,3	16,7
		N	24	17	5
	Disability pensioner	%	100,0	29,2	0,0
		N	15	4	0

			Have you heard about the following projects?		
			Window to the Future	Libraries for Innovation	VIPT
	Housewife, on a child rearing leave	%	96,0	39,7	20,8
		N	21	9	5
	Pupil	%	82,8	34,3	27,8
		N	43	18	14
	Student	%	96,0	38,3	38,7
		N	24	10	10
	Jobless	%	100,0	24,6	28,2
		N	7	2	2
Settlement size	Up to 2,000 residents	%	82,9	43,4	25,3
		N	105	55	32
	2,000-30,000 residents	%	85,9	33,7	28,3
		N	69	27	23
	30000-190000 of residents	%	89,2	37,5	35,8
		N	61	26	24
	Virš 190 000 of residents	%	86,1	46,6	41,6
		N	128	69	62
County:	Vilniaus	%	80,2	54,3	47,1
		N	68	46	40
	Kauno	%	89,8	35,5	39,6
		N	79	31	35
	Klaipedos	%	89,8	37,2	18,2
		N	32	13	6
	Siauliu	%	84,5	32,2	19,7
		N	47	18	11
	Panevezio	%	79,6	44,6	36,3
		N	42	24	19
	Utenos	%	94,3	24,2	20,6
		N	19	5	4
	Alytaus	%	92,7	62,9	28,1
		N	24	16	7
	Marijampoles	%	89,5	25,6	34,1
		N	15	4	6
	Telsiu	%	75,5	28,7	49,3
		N	18	7	12
	Taurages	%	92,2	60,2	4,1
		N	20	13	1
	Total:	%	**85,6**	**41,7**	**33,3**
		N	**363**	**177**	**141**

Table 122. From which sources did you learn about the following projects? Libraries for Innovation.

			From which sources did you learn about the following projects? Libraries for Innovation												
			Lithuanian National Television (LRT)	Advertisements in the library	Republic press	Friends, relatives, acquaintances	Internet	Regional radio	Local press	Other televisions	DK/NA	Other	Regional radio	Regional television	Other radios
Gender	Male	%	40,5	40,5	31,0	23,2	29,7	26,0	17,5	9,8	4,6	1,3	0,9	0,0	0,9
		N	30	30	23	17	22	20	13	7	3	1	1	0	1
	Female	%	37,6	35,7	30,9	34,5	20,3	20,6	14,8	4,9	6,7	3,2	1,4	1,7	0,0
		N	38	36	31	35	21	21	15	5	7	3	1	2	0
Age	15-24 years	%	31,6	47,8	15,9	25,9	23,7	24,1	13,4	5,0	10,3	7,8	0,0	2,5	0,0
		N	11	17	6	9	8	9	5	2	4	3	0	1	0
	25-34 years	%	24,5	27,6	27,6	44,2	30,8	20,8	20,8	11,7	4,3	0,0	0,0	0,0	0,0
		N	8	9	9	15	10	7	7	4	1	0	0	0	0
	35-44 years	%	44,9	42,6	48,1	49,1	32,9	9,7	19,9	11,6	0,0	0,0	0,0	3,2	0,0
		N	12	11	13	13	9	3	5	3	0	0	0	1	0
	45-54 years	%	53,2	28,2	30,6	20,2	26,6	26,6	16,1	6,4	5,6	0,0	0,0	0,0	0,0
		N	22	12	13	8	11	11	7	3	2	0	0	0	0
	55-64 years	%	34,5	47,6	43,4	21,4	13,1	31,1	13,1	4,1	9,0	0,0	0,0	0,0	0,0
		N	8	11	10	5	3	7	3	1	2	0	0	0	0
	65-74 years	%	43,8	38,8	25,3	12,4	7,9	25,3	8,4	0,0	4,5	9,0	12,9	0,0	3,9
		N	7	6	4	2	1	4	1	0	1	1	2	0	1
Income	Up to 600 Litas	%	33,6	27,9	13,7	29,2	5,5	13,2	20,4	6,9	8,2	7,3	0,0	0,0	0,0
		N	12	10	5	10	2	5	7	2	3	3	0	0	0
	601 - 900 Litas	%	41,1	31,2	41,2	23,8	10,7	33,2	10,1	11,0	5,1	0,0	2,3	3,1	2,3
		N	12	9	12	7	3	9	3	3	1	0	1	1	1
	901 – 1,500 Litas	%	46,3	31,1	42,4	36,0	34,2	33,7	26,3	10,0	4,7	0,0	2,0	0,0	0,0
		N	17	12	16	13	13	13	10	4	2	0	1	0	0
	More than 1,500 Litas	%	40,0	42,8	36,6	36,4	41,5	16,8	11,0	5,6	5,9	1,7	0,0	0,0	0,0
		N	17	18	15	15	17	7	5	2	2	1	0	0	0
Education	Primary	%	76,1	23,9	41,3	0,0	0,0	58,7	23,9	0,0	0,0	17,4	0,0	0,0	0,0
		N	3	1	2	0	0	2	1	0	0	1	0	0	0
	Basic	%	30,6	23,2	27,8	34,3	9,1	30,2	24,1	23,5	13,3	4,3	3,1	4,3	0,0
		N	6	5	6	7	2	6	5	5	3	1	1	1	0
	General secondary, special secondary	%	25,8	37,9	27,7	34,7	21,7	20,5	11,9	7,5	5,8	2,9	0,0	0,0	0,0
		N	14	21	15	19	12	11	7	4	3	2	0	0	0
	Further	%	47,6	42,7	28,0	22,0	37,8	31,9	9,0	2,6	2,0	0,0	2,0	2,4	0,0
		N	17	16	10	8	14	12	3	1	1	0	1	1	0
	Higher	%	45,8	40,6	36,1	30,3	25,4	14,6	20,5	4,1	5,9	1,7	1,2	0,0	1,1
		N	28	24	22	18	15	9	12	2	4	1	1	0	1
Employment	Employed	%	39,8	36,1	35,0	34,8	29,1	22,9	15,8	7,5	5,6	1,5	0,6	0,7	0,0
		N	46	42	41	41	34	27	18	9	7	2	1	1	0
	Unemployed	%	37,1	40,8	23,2	19,8	15,1	22,9	16,2	6,0	6,2	4,1	2,3	1,5	1,1
		N	22	25	14	12	9	14	10	4	4	3	1	1	1
Legal status of employer	In public office	%	37,2	34,9	39,5	36,2	22,5	18,5	18,0	8,2	7,8	3,2	0,0	1,6	0,0
		N	20	19	21	19	12	10	10	4	4	2	0	1	0
	In a private establishment	%	39,6	44,0	32,4	37,7	36,3	29,0	10,4	6,1	4,4	0,0	1,4	0,0	0,0
		N	21	23	17	20	19	15	6	3	2	0	1	0	0
	In own company, work for himself/herself	%	55,1	0,0	24,2	11,5	25,3	13,8	33,4	11,5	0,0	0,0	0,0	0,0	0,0
		N	5	0	2	1	2	1	3	1	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	50,4	42,0	43,3	37,4	21,5	37,5	17,2	17,3	4,2	0,0	0,0	0,0	0,0
		N	11	9	9	8	5	8	4	4	1	0	0	0	0
	Specialist/ white-collar worker	%	34,5	37,9	31,0	40,2	26,8	19,3	12,9	5,0	5,9	2,2	0,9	1,1	0,0
		N	27	30	24	32	21	15	10	4	5	2	1	1	0
	Top or middle level manager	%	50,5	23,3	43,6	6,8	58,4	24,4	25,4	8,0	7,2	0,0	0,0	0,0	0,0
		N	7	3	6	1	8	3	4	1	1	0	0	0	0
	Farmer	%	57,0	0,0	43,0	0,0	0,0	0,0	43,0	0,0	0,0	0,0	0,0	0,0	0,0

			From which sources did you learn about the following projects? Libraries for Innovation												
			Lithuanian National Television (LRT)	Advertisements in the library	Republic press	Friends, relatives, acquaintances	Internet	Regional radio	Local press	Other televisions	DK/NA	Other	Regional radio	Regional television	Other radios
Unemployed respondents	Other	N	1	0	1	0	0	0	1	0	0	0	0	0	0
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
	Retirement pensioner	N	0	0	0	0	0	0	0	0	0	0	0	0	0
		%	42,9	51,5	25,3	13,0	7,5	20,3	8,0	0,0	5,6	4,3	4,3	0,0	3,7
	Disability pensioner	N	7	9	4	2	1	3	1	0	1	1	1	0	1
		%	21,8	30,7	21,8	0,0	0,0	47,5	30,7	0,0	0,0	0,0	0,0	0,0	0,0
	Housewife, on a child rearing leave	N	1	1	1	0	0	2	1	0	0	0	0	0	0
		%	36,2	10,1	9,9	37,8	0,0	10,1	11,5	16,2	10,1	0,0	0,0	0,0	0,0
		N	3	1	1	3	0	1	1	1	1	0	0	0	0
	Pupil	%	35,5	50,0	29,1	16,4	10,8	27,8	34,8	12,7	10,8	5,1	0,0	5,1	0,0
		N	6	9	5	3	2	5	6	2	2	1	0	1	0
	Student	%	32,7	32,7	19,7	37,2	53,5	19,7	0,0	0,0	0,0	9,3	0,0	0,0	0,0
		N	3	3	2	4	5	2	0	0	0	1	0	0	0
	Jobless	%	49,4	100,0	49,4	0,0	49,4	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	2	1	0	1	0	0	0	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	27,5	28,8	28,7	22,8	19,0	16,5	22,1	10,5	9,6	2,7	2,5	3,2	0,0
		N	15	16	16	13	10	9	12	6	5	1	1	2	0
	2,000-30,000 residents	%	43,0	40,3	40,8	28,9	18,4	20,5	20,8	17,1	9,8	0,0	0,0	0,0	0,0
		N	12	11	11	8	5	6	6	5	3	0	0	0	0
	30000-190000 of residents	%	38,4	22,6	22,4	31,2	9,6	27,9	18,2	0,0	5,2	7,4	0,0	0,0	2,5
		N	10	6	6	8	2	7	5	0	1	2	0	0	1
	Virš 190 000 of residents	%	46,4	49,4	32,0	35,0	36,2	27,0	8,4	2,9	1,4	1,3	1,1	0,0	0,0
		N	32	34	22	24	25	19	6	2	1	1	1	0	0
County:	Vilniaus	%	53,3	69,5	15,5	28,3	41,5	28,6	5,5	4,4	1,9	0,0	1,6	0,0	0,0
		N	25	32	7	13	19	13	3	2	1	0	1	0	0
	Kauno	%	30,1	14,2	42,3	44,9	10,9	14,2	12,4	4,0	9,1	5,2	0,0	0,0	2,0
		N	9	4	13	14	3	4	4	1	3	2	0	0	1
	Klaipedos	%	41,1	34,6	59,5	31,3	26,0	47,5	32,9	0,0	0,0	0,0	5,6	0,0	0,0
		N	5	5	8	4	3	6	4	0	0	0	1	0	0
	Siauliu	%	37,3	16,2	52,6	12,0	46,2	33,9	35,7	25,7	0,0	5,0	3,6	5,0	0,0
		N	7	3	9	2	8	6	6	5	0	1	1	1	0
	Panevezio	%	32,2	33,2	22,4	30,9	25,5	25,4	19,3	10,1	0,0	3,1	0,0	0,0	0,0
		N	8	8	5	7	6	6	5	2	0	1	0	0	0
	Utenos	%	56,4	0,0	48,2	0,0	0,0	28,2	20,0	0,0	23,6	0,0	0,0	0,0	0,0
		N	3	0	2	0	0	1	1	0	1	0	0	0	0
	Alytaus	%	8,3	62,3	19,5	23,7	0,0	0,0	25,7	0,0	6,2	0,0	0,0	5,4	0,0
		N	1	10	3	4	0	0	4	0	1	0	0	1	0
	Marijampoles	%	31,9	21,2	29,5	0,0	21,2	29,5	0,0	0,0	17,4	0,0	0,0	0,0	0,0
		N	1	1	1	0	1	1	0	0	1	0	0	0	0
	Telsiu	%	19,7	13,1	0,0	32,9	0,0	0,0	0,0	13,1	19,7	14,7	0,0	0,0	0,0
		N	1	1	0	2	0	0	0	1	1	1	0	0	0
	Taurages	%	64,5	24,3	40,1	44,5	14,6	15,9	11,0	10,3	17,8	0,0	0,0	0,0	0,0
		N	8	3	5	6	2	2	1	1	2	0	0	0	0
	Total:	%	**38,8**	**37,7**	**30,9**	**29,7**	**24,3**	**22,9**	**15,9**	**7,0**	**5,8**	**2,4**	**1,2**	**1,0**	**0,4**
		N	**69**	**67**	**55**	**53**	**43**	**41**	**28**	**12**	**10**	**4**	**2**	**2**	**1**

Table 123. From which sources did you learn about the following projects? The Window to the Future

			From which sources did you learn about the following projects? The Window to the Future												
			Lithuanian National Television (LRT)	Friends, relatives, acquaintances	Internet	Republic press	Lithuanian National Radio (LRT)	Local press	Advertisements in the library	Other televisions	Regional television	Other	DK/NA	Other radios	Regional radio
Gender	Male	%	40,6	30,0	30,4	24,0	21,1	18,2	18,1	13,2	4,2	2,9	3,0	2,8	1,8
		N	62	46	47	37	32	28	28	20	6	4	5	4	3
	Female	%	35,5	42,0	21,3	22,4	22,4	16,8	15,8	11,2	6,6	5,2	4,0	3,1	2,5
		N	75	88	45	47	47	35	33	24	14	11	8	6	5
Age	15-24 years	%	29,8	34,9	31,2	12,5	12,3	17,6	22,0	13,4	6,3	5,1	5,1	3,1	2,1
		N	27	32	29	11	11	16	20	12	6	5	5	3	2
	25-34 years	%	30,9	44,7	24,7	28,6	23,5	11,2	9,7	9,2	7,7	2,0	5,9	0,0	0,0
		N	22	31	17	20	16	8	7	6	5	1	4	0	0
	35-44 years	%	40,9	41,1	24,8	30,1	15,1	17,2	11,8	9,1	4,5	5,9	1,1	2,5	3,7
		N	32	32	19	24	12	13	9	7	3	5	1	2	3
	45-54 years	%	51,5	29,8	26,8	22,2	34,8	23,2	20,2	13,1	4,6	3,5	2,0	3,0	1,5
		N	34	20	18	15	23	15	13	9	3	2	1	2	1
	55-64 years	%	35,2	33,9	16,1	26,7	29,7	23,7	18,7	20,7	5,1	2,5	5,1	8,1	2,5
		N	13	13	6	10	11	9	7	8	2	1	2	3	1
	65-74 years	%	44,0	32,9	10,2	21,7	29,0	7,2	22,2	7,7	3,9	7,7	0,0	3,9	7,2
		N	8	6	2	4	5	1	4	1	1	1	0	1	1
Income	Up to 600 Litas	%	29,1	38,8	21,1	14,5	10,8	17,5	13,8	15,2	7,0	3,9	3,4	0,0	3,2
		N	24	32	18	12	9	15	11	13	6	3	3	0	3
	601 - 900 Litas	%	50,6	37,3	16,6	26,0	36,2	16,2	14,9	15,3	8,1	1,7	5,8	11,8	2,7
		N	28	21	9	15	20	9	8	9	5	1	3	7	2
	901 – 1,500 Litas	%	39,0	39,9	29,7	29,4	25,1	14,9	10,1	9,5	3,5	5,0	3,2	2,9	3,8
		N	29	30	22	22	19	11	8	7	3	4	2	2	3
	More than 1,500 Litas	%	47,3	33,6	34,7	31,8	23,9	29,5	21,0	13,3	5,1	3,4	3,6	0,0	0,0
		N	34	24	25	23	17	21	15	10	4	2	3	0	0
Education	Primary	%	40,7	62,2	43,1	31,1	0,0	32,3	10,8	28,2	21,5	9,6	0,0	10,8	10,8
		N	4	6	4	3	0	3	1	3	2	1	0	1	1
	Basic	%	24,4	32,7	19,3	10,5	15,6	13,5	16,7	16,6	8,6	5,2	7,2	0,0	1,7
		N	13	17	10	6	8	7	9	9	5	3	4	0	1
	General secondary, special secondary	%	41,4	38,9	24,1	23,8	25,5	17,5	11,9	14,5	5,9	3,7	2,3	3,6	2,1
		N	54	51	31	31	33	23	16	19	8	5	3	5	3
	Further	%	45,1	31,2	26,0	22,0	27,4	8,8	18,5	12,4	3,1	4,8	1,9	1,3	0,0
		N	34	23	19	16	21	7	14	9	2	4	1	1	0
	Higher	%	33,8	38,8	27,3	29,2	18,2	24,7	22,7	4,4	3,9	3,6	4,9	4,1	3,7
		N	32	37	26	28	17	24	22	4	4	3	5	4	4
Employment	Employed	%	41,4	38,8	25,8	26,8	25,0	19,7	16,3	10,6	4,6	4,6	3,2	3,0	1,7
		N	94	88	58	61	57	45	37	24	10	10	7	7	4
	Unemployed	%	31,6	34,0	24,0	17,0	16,7	13,5	17,5	14,5	7,2	3,7	4,1	2,8	3,2
		N	43	47	33	23	23	19	24	20	10	5	6	4	4
Legal status of employer	In public office	%	30,2	43,7	22,7	21,8	20,1	21,7	17,9	8,4	1,9	7,3	5,5	2,2	1,1
		N	27	40	21	20	18	20	16	8	2	7	5	2	1
	In a private establishment	%	47,7	35,4	27,2	30,0	28,8	18,3	16,7	11,1	7,9	2,4	2,1	2,5	1,5
		N	53	39	30	33	32	20	19	12	9	3	2	3	2
	In own company, work for himself/herself	%	54,2	35,8	31,2	30,8	26,2	19,0	8,8	16,5	0,0	4,6	0,0	8,8	4,6
		N	13	9	8	7	6	5	2	4	0	1	0	2	1
Speciality	Blue-collar worker, technical employee	%	48,9	33,3	20,7	24,0	26,0	24,0	15,7	21,4	7,7	1,5	0,0	4,8	1,6
		N	28	19	12	14	15	14	9	12	4	1	0	3	1
	Specialist/ white-collar worker	%	35,2	41,5	26,2	27,3	21,8	18,6	18,0	6,1	3,2	5,8	4,1	2,1	2,0
		N	51	60	38	40	32	27	26	9	5	8	6	3	3
	Top or middle level manager	%	62,9	37,0	37,5	30,9	41,9	14,2	9,7	15,0	7,4	5,8	6,9	5,2	0,0
		N	12	7	7	6	8	3	2	3	1	1	1	1	0
	Farmer	%	52,7	27,8	27,8	27,8	42,2	27,8	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	1	1	1	2	1	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0	0

			From which sources did you learn about the following projects? The Window to the Future												
			Lithuanian National Television (LRT)	Friends, relatives, acquaintances	Internet	Republic press	Lithuanian National Radio (LRT)	Local press	Advertisements in the library	Other televisions	Regional television	Other	DK/NA	Other radios	Regional radio
Unemployed respondents	Retirement pensioner	%	35,6	31,7	12,0	22,9	23,8	13,6	23,1	14,9	7,0	0,0	4,0	4,0	6,6
		N	9	8	3	6	6	3	6	4	2	0	1	1	2
	Disability pensioner	%	20,2	26,2	16,3	0,0	35,0	21,7	9,0	19,1	6,4	9,0	0,0	0,0	0,0
		N	3	4	2	0	5	3	1	3	1	1	0	0	0
	Housewife, on a child rearing leave	%	43,9	37,3	17,5	25,6	24,3	15,5	4,1	4,7	19,6	0,0	0,0	0,0	8,2
		N	9	8	4	5	5	3	1	1	4	0	0	0	2
	Pupil	%	20,7	39,0	23,6	11,5	7,1	20,4	27,7	13,6	7,1	6,5	8,9	2,4	2,4
		N	9	17	10	5	3	9	12	6	3	3	4	1	1
	Student	%	32,0	27,4	53,7	17,5	7,9	0,0	7,9	15,3	0,0	3,7	3,7	0,0	0,0
		N	8	7	13	4	2	0	2	4	0	1	1	0	0
	Jobless	%	42,0	28,2	12,2	29,6	0,0	0,0	24,6	15,7	0,0	0,0	0,0	0,0	0,0
		N	3	2	1	2	0	0	2	1	0	0	0	0	0
Settlement size	Up to 2,000 residents	%	28,1	31,8	25,0	25,3	13,5	15,0	15,0	8,5	8,8	4,6	4,5	1,8	1,7
		N	29	33	26	27	14	16	16	9	9	5	5	2	2
	2,000-30,000 residents	%	28,5	31,5	22,3	21,7	13,1	30,6	22,5	11,9	8,1	2,9	7,5	5,5	4,0
		N	20	22	15	15	9	21	16	8	6	2	5	4	3
	30000-190000 of residents	%	24,3	43,4	20,8	11,1	15,2	13,0	18,4	17,9	4,9	4,6	3,5	1,6	1,1
		N	15	26	13	7	9	8	11	11	3	3	2	1	1
	Virš 190 000 of residents	%	56,8	41,1	28,8	27,8	36,7	14,3	14,3	12,3	1,9	4,5	0,7	3,1	2,2
		N	73	53	37	36	47	18	18	16	2	6	1	4	3
County:	Vilniaus	%	47,9	30,9	38,5	14,7	23,2	9,3	23,5	9,0	1,3	7,2	0,0	3,0	4,0
		N	33	21	26	10	16	6	16	6	1	5	0	2	3
	Kauno	%	46,1	38,4	14,8	33,3	31,1	16,4	9,4	14,2	3,8	4,3	1,1	3,6	2,1
		N	37	30	12	26	25	13	7	11	3	3	1	3	2
	Klaipedos	%	77,0	61,1	23,1	35,2	38,2	26,8	9,8	15,3	6,9	0,0	0,0	6,0	3,2
		N	24	19	7	11	12	8	3	5	2	0	0	2	1
	Siauliu	%	15,8	41,1	45,0	15,0	8,6	18,5	9,1	21,3	6,2	2,0	4,8	0,0	0,0
		N	7	19	21	7	4	9	4	10	3	1	2	0	0
	Panevezio	%	27,1	31,9	24,3	20,0	23,4	10,2	17,6	11,6	6,3	5,0	2,4	2,4	0,0
		N	11	13	10	8	10	4	7	5	3	2	1	1	0
	Utenos	%	42,1	15,9	7,2	28,3	21,2	17,1	10,2	7,2	5,1	0,0	15,0	0,0	0,0
		N	8	3	1	5	4	3	2	1	1	0	3	0	0
	Alytaus	%	18,8	21,0	9,4	13,5	13,8	22,2	47,0	0,0	7,9	5,6	8,0	4,0	0,0
		N	4	5	2	3	3	5	11	0	2	1	2	1	0
	Marijampoles	%	39,5	8,4	28,7	44,1	8,4	15,3	6,1	14,9	8,4	0,0	0,0	0,0	0,0
		N	6	1	4	7	1	2	1	2	1	0	0	0	0
	Telsiu	%	5,3	63,9	5,3	10,6	5,3	20,8	8,9	5,3	10,1	15,3	9,8	5,3	15,0
		N	1	11	1	2	1	4	2	1	2	3	2	1	3
	Taurages	%	27,3	50,5	29,6	20,1	17,9	39,9	35,5	11,7	13,8	0,0	11,6	5,0	0,0
		N	5	10	6	4	4	8	7	2	3	0	2	1	0
	Total:	%	**37,7**	**37,0**	**25,1**	**23,1**	**21,9**	**17,4**	**16,8**	**12,1**	**5,6**	**4,3**	**3,6**	**2,9**	**2,2**
		N	**137**	**134**	**91**	**84**	**79**	**63**	**61**	**44**	**20**	**15**	**13**	**11**	**8**

Table 124. From which sources did you learn about the following projects? VIPT.

			From which sources did you learn about the following projects? VIPT												
			Friends, relatives, acquaintances	Lithuanian National Television (LRT)	Internet	Republic press	Lietuvos nacionalinio radijo (LRT)	Advertisements in the library	Local press	DK/NA	Other televisions	Other	Other radios	Regional television	Regional radio
Gender	Male	%	32,2	36,9	31,1	24,9	15,4	14,1	10,6	3,0	7,0	4,7	2,0	2,0	0,0
		N	21	25	21	17	10	9	7	2	5	3	1	1	0
	Female	%	32,7	26,9	24,1	21,7	16,9	13,0	9,4	16,0	4,3	4,7	4,4	4,3	2,2
		N	24	20	18	16	13	10	7	12	3	3	3	3	2
Age	15-24 years	%	30,7	28,3	28,3	5,4	10,2	12,7	5,4	17,5	5,1	5,4	2,4	2,4	2,4
		N	11	10	10	2	4	5	2	6	2	2	1	1	1
	25-34 years	%	57,4	33,9	33,2	29,8	14,1	8,2	8,8	0,0	8,8	0,0	4,7	4,7	0,0
		N	17	10	10	9	4	2	3	0	3	0	1	1	0
	35-44 years	%	29,0	33,3	36,7	33,3	6,8	18,8	3,4	3,4	7,7	11,1	0,0	3,4	0,0
		N	7	9	9	9	2	5	1	1	2	3	0	1	0
	45-54 years	%	24,3	47,3	23,0	18,9	33,8	14,9	23,0	8,1	5,4	4,1	5,4	5,4	0,0
		N	6	12	6	5	8	4	6	2	1	1	1	1	0
	55-64 years	%	13,0	13,0	17,9	31,0	20,1	12,0	13,0	23,9	0,0	0,0	6,0	0,0	0,0
		N	2	2	3	5	3	2	2	4	0	0	1	0	0
	65-74 years	%	19,2	20,5	0,0	48,7	19,2	20,5	10,3	10,3	0,0	10,3	0,0	0,0	10,3
		N	1	1	0	3	1	1	1	1	0	1	0	0	1
Income	Up to 600 Litas	%	36,6	20,4	27,3	3,6	3,7	19,4	0,0	20,0	12,6	0,0	3,7	9,7	3,7
		N	9	5	7	1	1	5	0	5	3	0	1	2	1
	601 - 900 Litas	%	18,8	37,5	5,9	33,8	36,6	0,0	12,4	16,0	0,0	0,0	0,0	5,4	0,0
		N	3	6	1	5	6	0	2	3	0	0	0	1	0
	901 – 1,500 Litas	%	41,1	37,7	29,9	27,0	21,8	11,2	17,2	6,1	4,5	9,8	4,5	0,0	2,3
		N	13	12	10	9	7	4	6	2	1	3	1	0	1
	More than 1,500 Litas	%	33,1	34,8	37,5	32,2	12,3	13,1	14,2	2,2	7,5	5,3	5,0	0,0	0,0
		N	15	16	17	15	6	6	7	1	3	2	2	0	0
Education	Primary	%	0,0	52,9	0,0	0,0	0,0	0,0	0,0	47,1	0,0	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	0	0	1	0	0	0	0	0
	Basic	%	48,0	27,5	27,7	12,0	21,7	16,0	8,3	16,8	19,2	0,0	13,4	5,2	5,2
		N	8	5	5	2	4	3	1	3	3	0	2	1	1
	General secondary, special secondary	%	46,9	28,7	25,1	18,9	9,1	12,3	6,5	5,7	2,8	3,6	2,8	3,0	0,0
		N	23	14	12	9	4	6	3	3	1	2	1	1	0
	Further	%	23,1	27,4	27,7	28,1	30,6	15,5	0,0	5,9	3,1	7,5	0,0	3,1	0,0
		N	7	8	8	8	9	4	0	2	1	2	0	1	0
	Higher	%	18,5	38,2	30,5	29,9	13,1	13,2	20,9	12,5	5,2	6,0	2,1	2,9	1,6
		N	8	17	14	14	6	6	10	6	2	3	1	1	1
Employment	Employed	%	31,3	33,3	28,2	28,3	17,6	12,2	13,4	7,0	4,6	6,3	3,5	2,1	0,7
		N	33	35	30	30	19	13	14	7	5	7	4	2	1
	Unemployed	%	35,7	26,7	25,0	8,4	11,9	17,5	0,0	18,1	8,4	0,0	2,5	6,5	2,5
		N	13	10	9	3	4	6	0	7	3	0	1	2	1
Legal status of employer	In public office	%	26,5	35,5	18,9	34,3	21,7	14,5	20,6	8,2	3,3	6,4	5,6	2,0	0,0
		N	11	15	8	15	9	6	9	4	1	3	2	1	0
	In a private establishment	%	37,3	31,6	37,3	27,1	14,2	8,3	9,4	7,0	4,7	4,9	2,4	0,0	1,3
		N	21	18	21	15	8	5	5	4	3	3	1	0	1
	In own company, work for himself/herself	%	12,8	34,5	12,8	0,0	19,7	29,3	0,0	0,0	12,8	16,5	0,0	19,7	0,0
		N	1	2	1	0	1	2	0	0	1	1	0	1	0
Speciality	Blue-collar worker, technical employee	%	40,3	51,1	16,5	33,5	23,6	8,0	16,2	3,5	5,2	3,7	5,2	0,0	0,0
		N	11	14	4	9	6	2	4	1	1	1	1	0	0
	Specialist/ white-collar worker	%	31,1	26,0	31,2	21,9	15,9	14,4	14,3	8,0	3,8	6,6	3,4	3,3	1,1
		N	21	18	21	15	11	10	10	5	3	4	2	2	1
	Top or middle level manager	%	8,6	34,8	39,5	57,2	13,2	8,6	0,0	10,0	8,6	11,0	0,0	0,0	0,0
		N	1	4	4	6	1	1	0	1	1	1	0	0	0
	Farmer	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployed	Retirement pensioner	%	11,9	27,2	17,7	37,4	25,5	13,6	0,0	17,7	0,0	0,0	0,0	0,0	0,0

			From which sources did you learn about the following projects? VIPT												
			Friends, relatives, acquaintances	Lithuanian National Television (LRT)	Internet	Republic press	Lietuvos nacionalinio radijo (LRT)	Advertisements in the library	Local press	DK/NA	Other televisions	Other	Other radios	Regional television	Regional radio
respondents		N	1	1	1	2	1	1	0	1	0	0	0	0	0
	Disability pensioner	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0	0
	Housewife, on a child rearing leave	%	61,9	0,0	0,0	0,0	0,0	18,8	0,0	19,3	0,0	0,0	0,0	31,0	0,0
		N	3	0	0	0	0	1	0	1	0	0	0	1	0
	Pupil	%	33,6	20,3	26,6	0,0	13,3	20,3	0,0	32,8	6,3	0,0	6,3	6,3	6,3
		N	5	3	4	0	2	3	0	5	1	0	1	1	1
	Student	%	47,1	42,6	43,8	10,3	10,3	9,2	0,0	0,0	10,3	0,0	0,0	0,0	0,0
		N	5	4	4	1	1	1	0	0	1	0	0	0	0
	Jobless	%	0,0	55,7	0,0	0,0	0,0	44,3	0,0	0,0	55,7	0,0	0,0	0,0	0,0
		N	0	1	0	0	0	1	0	0	1	0	0	0	0
Settlement size	Up to 2,000 residents	%	41,3	21,6	22,4	15,5	11,8	15,2	10,2	14,0	7,3	8,2	7,3	14,2	2,8
		N	13	7	7	5	4	5	3	4	2	3	2	5	1
	2,000-30,000 residents	%	30,3	26,4	14,8	36,5	9,4	8,6	8,9	21,1	4,9	13,1	0,0	0,0	0,0
		N	7	6	3	8	2	2	2	5	1	3	0	0	0
	30000-190000 of residents	%	38,9	23,2	22,4	11,1	24,6	13,2	16,7	3,6	9,6	4,1	5,5	0,0	0,0
		N	10	6	5	3	6	3	4	1	2	1	1	0	0
	Virš 190 000 of residents	%	26,1	42,1	36,5	27,1	17,6	14,6	7,6	6,0	3,4	0,0	1,5	0,0	1,2
		N	16	26	23	17	11	9	5	4	2	0	1	0	1
County:	Vilniaus	%	19,9	54,9	38,7	16,8	23,7	20,4	3,4	7,1	2,2	2,5	2,4	0,0	1,8
		N	8	22	15	7	9	8	1	3	1	1	1	0	1
	Kauno	%	46,1	27,2	20,2	35,8	7,0	12,7	17,5	8,1	6,7	7,1	0,0	0,0	0,0
		N	16	10	7	13	2	4	6	3	2	2	0	0	0
	Klaipedos	%	15,7	0,0	46,3	37,4	17,6	0,0	13,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	1	0	3	2	1	0	1	0	0	0	0	0	0
	Siauliu	%	26,6	6,7	60,1	24,9	27,9	10,3	0,0	17,1	17,3	0,0	8,2	8,2	8,2
		N	3	1	7	3	3	1	0	2	2	0	1	1	1
	Panevezio	%	45,0	29,5	15,6	16,8	23,0	7,0	19,6	8,7	7,4	11,1	7,4	7,4	0,0
		N	9	6	3	3	4	1	4	2	1	2	1	1	0
	Utenos	%	0,0	54,6	0,0	44,9	33,1	22,0	23,5	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	2	0	2	1	1	1	0	0	0	0	0	0
	Alytaus	%	30,3	29,2	17,2	12,0	13,1	0,0	0,0	27,1	0,0	0,0	0,0	30,6	0,0
		N	2	2	1	1	1	0	0	2	0	0	0	2	0
	Marijampoles	%	55,8	44,2	0,0	44,2	0,0	22,1	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	2	0	2	0	1	0	0	0	0	0	0	0
	Telsiu	%	32,2	0,0	19,5	0,0	0,0	16,0	8,6	15,2	11,4	8,5	11,4	0,0	0,0
		N	4	0	2	0	0	2	1	2	1	1	1	0	0
	Taurages	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	1	0	0	0	0	0
	Total:	%	**32,5**	**31,7**	**27,4**	**23,2**	**16,2**	**13,5**	**10,0**	**9,8**	**5,6**	**4,7**	**3,3**	**3,2**	**1,1**
		N	**46**	**45**	**39**	**33**	**23**	**19**	**14**	**14**	**8**	**7**	**5**	**5**	**2**

Table 125. Have you, your acquaintances, or relatives have used the services of the free internet provided by these projects? Libraries for Innovation.

			Libraries for Innovation				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
Gender	Male	%	8,8	16,3	22,4	47,6	11,4
		N	7	12	17	36	9
	Female	%	9,2	7,9	16,8	58,4	12,4
		N	9	8	17	59	13
Age	15-24 years	%	10,6	10,9	18,4	52,5	13,1
		N	4	4	7	19	5
	25-34 years	%	3,7	3,7	20,2	68,7	3,7
		N	1	1	7	23	1
	35-44 years	%	11,6	17,1	13,9	56,5	7,4
		N	3	5	4	15	2
	45-54 years	%	12,1	12,1	23,4	49,2	10,5
		N	5	5	10	21	4
	55-64 years	%	9,0	18,0	22,1	34,5	26,2
		N	2	4	5	8	6
	65-74 years	%	4,5	8,4	12,4	61,2	17,4
		N	1	1	2	10	3
Income	Up to 600 Litas	%	8,6	14,2	10,0	57,7	16,0
		N	3	5	3	20	6
	601 - 900 Litas	%	5,7	11,8	24,5	58,5	4,9
		N	2	3	7	16	1
	901 – 1,500 Litas	%	8,5	10,7	22,3	55,8	7,8
		N	3	4	8	21	3
	More than 1,500 Litas	%	8,0	8,8	14,9	47,2	21,1
		N	3	4	6	20	9
Education	Primary	%	23,9	0,0	0,0	34,8	41,3
		N	1	0	0	1	2
	Basic	%	0,0	4,8	17,8	62,4	15,0
		N	0	1	4	13	3
	General secondary, special secondary	%	7,3	18,8	22,6	52,7	6,1
		N	4	10	12	29	3
	Further	%	10,5	4,8	23,5	54,8	8,1
		N	4	2	9	20	3
	Higher	%	11,9	11,9	15,2	52,6	16,5
		N	7	7	9	32	10
Employment	Employed	%	12,1	11,9	19,0	53,7	10,1
		N	14	14	22	63	12
	Unemployed	%	3,1	10,6	19,4	54,1	15,5
		N	2	6	12	33	9
Legal status of employer	In public office	%	15,9	10,9	12,2	55,4	14,5
		N	8	6	7	30	8
	In a private establishment	%	10,5	12,6	29,3	46,1	7,5
		N	6	7	16	25	4
	In own company, work for himself/herself	%	0,0	13,8	0,0	86,2	0,0
		N	0	1	0	8	0
Speciality	Blue-collar worker, technical employee	%	10,5	9,9	36,4	58,3	0,0
		N	2	2	8	12	0
	Specialist/ white-collar worker	%	15,1	12,1	14,8	54,7	9,3
		N	12	10	12	43	7
	Top or middle level manager	%	0,0	15,8	19,1	33,3	31,7
		N	0	2	3	5	4
	Farmer	%	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	2	0
	Other	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	25,7	13,0	37,4	27,7
		N	0	4	2	6	5
	Disability pensioner	%	0,0	0,0	30,7	69,3	0,0

			Libraries for Innovation				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
		N	0	0	1	3	0
	Housewife, on a child rearing leave	%	0,0	0,0	26,3	63,6	10,1
		N	0	0	2	6	1
	Pupil	%	5,7	11,4	18,4	53,8	16,4
		N	1	2	3	9	3
	Student	%	9,3	0,0	9,3	72,1	9,3
		N	1	0	1	7	1
	Jobless	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	2	0	0
Settlement size	Up to 2,000 residents	%	6,8	13,8	15,6	54,1	19,0
		N	4	8	9	30	10
	2,000-30,000 residents	%	18,3	10,6	25,0	47,5	9,2
		N	5	3	7	13	3
	30000-190000 of residents	%	7,4	22,6	16,5	44,9	11,1
		N	2	6	4	12	3
	Virš 190 000 of residents	%	7,8	5,8	20,7	59,4	7,7
		N	5	4	14	41	5
County:	Vilniaus	%	9,0	10,6	17,7	59,3	7,4
		N	4	5	8	27	3
	Kauno	%	10,4	3,6	4,4	62,0	19,6
		N	3	1	1	19	6
	Klaipedos	%	0,0	0,0	54,2	34,6	11,2
		N	0	0	7	5	1
	Siauliu	%	16,2	4,9	27,0	47,1	9,7
		N	3	1	5	8	2
	Panevezio	%	7,1	12,6	25,5	48,5	9,0
		N	2	3	6	11	2
	Utenos	%	0,0	28,2	0,0	0,0	71,8
		N	0	1	0	0	3
	Alytaus	%	13,1	47,7	33,8	32,0	12,1
		N	2	8	5	5	2
	Marijampoles	%	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	4	0
	Telsiu	%	14,7	19,7	14,7	51,0	0,0
		N	1	1	1	3	0
	Taurages	%	6,8	0,0	0,0	86,3	6,8
		N	1	0	0	11	1
	Total:	%	**9,0**	**11,5**	**19,2**	**53,8**	**12,0**
		N	**16**	**20**	**34**	**95**	**21**

Table 126. Have you, your acquaintances, or relatives have used the services of the free internet provided by these projects? The Window to the Future.

			Window to the Future				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
Gender	Male	%	11,9	13,3	25,5	51,9	10,6
		N	18	20	39	80	16
	Female	%	15,6	10,5	26,6	47,8	9,7
		N	33	22	56	100	20
Age	15-24 years	%	9,3	8,4	22,9	58,5	10,4
		N	9	8	21	54	10
	25-34 years	%	9,7	7,7	21,7	63,3	1,8
		N	7	5	15	44	1
	35-44 years	%	19,1	15,0	29,1	38,2	13,2
		N	15	12	23	30	10
	45-54 years	%	19,7	13,1	32,8	40,9	8,6
		N	13	9	22	27	6
	55-64 years	%	16,1	16,6	24,6	43,6	16,1
		N	6	6	9	16	6
	65-74 years	%	7,7	14,5	25,1	44,4	18,8
		N	1	3	5	8	4
Income	Up to 600 Litas	%	8,6	11,4	25,3	54,6	10,9
		N	7	9	21	45	9
	601 - 900 Litas	%	8,0	17,7	35,1	46,3	5,1
		N	4	10	20	26	3
	901 – 1,500 Litas	%	26,3	9,4	27,9	41,8	11,4
		N	20	7	21	31	8
	More than 1,500 Litas	%	15,3	12,0	20,8	48,6	13,2
		N	11	9	15	35	10
Education	Primary	%	10,8	0,0	20,3	59,3	20,3
		N	1	0	2	6	2
	Basic	%	7,4	9,1	26,2	57,5	7,2
		N	4	5	14	30	4
	General secondary, special secondary	%	10,3	14,1	27,8	51,5	8,9
		N	13	18	36	67	12
	Further	%	16,4	9,5	24,1	47,9	9,2
		N	12	7	18	36	7
	Higher	%	21,2	12,7	26,0	42,8	12,9
		N	20	12	25	41	12
Employment	Employed	%	18,7	13,0	25,2	46,1	10,1
		N	42	29	57	104	23
	Unemployed	%	6,4	9,6	27,6	55,2	9,9
		N	9	13	38	76	14
Legal status of employer	In public office	%	24,9	12,3	23,9	39,8	13,9
		N	23	11	22	36	13
	In a private establishment	%	16,5	12,3	30,3	47,0	8,4
		N	18	14	34	52	9
	In own company, work for himself/herself	%	5,1	18,5	7,2	65,6	3,6
		N	1	4	2	16	1
Speciality	Blue-collar worker, technical employee	%	11,8	12,3	24,9	56,0	7,0
		N	7	7	14	32	4
	Specialist/ white-collar worker	%	22,9	12,4	26,6	43,0	10,1
		N	33	18	39	63	15
	Top or middle level manager	%	4,9	16,7	21,6	44,1	17,2
		N	1	3	4	9	3
	Farmer	%	27,8	22,6	0,0	30,0	19,5
		N	1	1	0	1	1
	Other	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	19,4	26,3	48,8	14,9
		N	0	5	6	12	4
	Disability pensioner	%	6,4	6,4	34,7	36,1	16,5

			Window to the Future				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
		N	1	1	5	5	2
	Housewife, on a child rearing leave	%	0,0	4,1	37,2	62,8	0,0
		N	0	1	8	13	0
	Pupil	%	11,5	13,6	20,9	54,5	13,4
		N	5	6	9	23	6
	Student	%	3,7	3,7	23,1	69,0	7,9
		N	1	1	6	17	2
	Jobless	%	27,9	0,0	28,2	59,7	0,0
		N	2	0	2	4	0
Settlement size	Up to 2,000 residents	%	14,2	13,1	26,3	42,4	15,3
		N	15	14	28	44	16
	2,000-30,000 residents	%	26,3	13,4	26,7	40,3	9,6
		N	18	9	18	28	7
	30000-190000 of residents	%	12,7	9,3	29,0	53,6	4,9
		N	8	6	18	33	3
	Virš 190 000 of residents	%	7,9	10,8	24,3	58,4	8,4
		N	10	14	31	75	11
County:	Vilniaus	%	7,3	9,0	17,4	63,0	6,2
		N	5	6	12	43	4
	Kauno	%	11,5	7,9	29,3	46,9	16,7
		N	9	6	23	37	13
	Klaipedos	%	13,0	14,9	23,2	60,8	6,3
		N	4	5	7	19	2
	Siauliu	%	8,8	13,9	37,4	50,6	4,0
		N	4	7	17	24	2
	Panevezio	%	18,3	15,0	22,2	44,0	7,3
		N	8	6	9	19	3
	Utenos	%	24,5	21,9	37,7	11,8	33,2
		N	5	4	7	2	6
	Alytaus	%	8,9	28,0	39,5	36,0	17,4
		N	2	7	9	9	4
	Marijampoles	%	21,8	0,0	6,1	72,2	0,0
		N	3	0	1	11	0
	Telsiu	%	5,6	10,1	40,4	49,1	5,0
		N	1	2	7	9	1
	Taurages	%	50,0	0,0	5,0	40,5	4,5
		N	10	0	1	8	1
	Total:	%	**14,0**	**11,7**	**26,1**	**49,5**	**10,0**
		N	**51**	**42**	**95**	**180**	**36**

Table 127. Have you, your acquaintances, or relatives have used the services of the free internet provided by these projects? VIPT.

			VIPT				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
Gender	Male	%	10,1	18,6	14,5	55,3	10,1
		N	7	12	10	37	7
	Female	%	15,0	6,4	12,8	53,0	16,5
		N	11	5	10	39	12
Age	15-24 years	%	15,1	10,5	10,2	59,0	12,7
		N	6	4	4	22	5
	25-34 years	%	8,2	8,2	8,8	70,2	12,9
		N	2	2	3	21	4
	35-44 years	%	12,1	3,4	14,5	51,2	18,8
		N	3	1	4	13	5
	45-54 years	%	20,3	24,3	13,5	41,8	4,1
		N	5	6	3	10	1
	55-64 years	%	6,0	20,1	27,1	37,0	23,9
		N	1	3	4	6	4
	65-74 years	%	10,3	9,0	19,2	51,3	10,3
		N	1	1	1	4	1
Income	Up to 600 Litas	%	18,5	7,7	11,6	57,8	11,8
		N	4	2	3	14	3
	601 - 900 Litas	%	4,5	17,2	23,8	56,8	4,5
		N	1	3	4	9	1
	901 – 1,500 Litas	%	15,9	10,5	8,5	47,7	20,5
		N	5	3	3	15	7
	More than 1,500 Litas	%	14,4	12,6	19,5	50,1	13,4
		N	7	6	9	23	6
Education	Primary	%	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	2	0
	Basic	%	10,3	11,0	8,9	60,9	19,2
		N	2	2	2	11	3
	General secondary, special secondary	%	10,7	16,8	10,7	57,3	8,9
		N	5	8	5	27	4
	Further	%	10,0	9,7	24,0	53,8	6,4
		N	3	3	7	15	2
	Higher	%	17,8	9,7	12,6	46,5	21,1
		N	8	4	6	21	10
Employment	Employed	%	14,5	12,0	15,0	51,0	13,9
		N	15	13	16	54	15
	Unemployed	%	7,4	12,5	9,5	63,3	12,2
		N	3	4	3	23	4
Legal status of employer	In public office	%	13,0	8,1	15,9	46,7	21,2
		N	6	3	7	20	9
	In a private establishment	%	17,4	14,1	16,2	50,7	9,9
		N	10	8	9	28	5
	In own company, work for himself/herself	%	0,0	19,7	0,0	80,3	0,0
		N	0	1	0	5	0
Speciality	Blue-collar worker, technical employee	%	12,3	11,5	8,2	58,2	17,6
		N	3	3	2	16	5
	Specialist/ white-collar worker	%	16,0	12,1	18,0	49,5	11,2
		N	11	8	12	34	8
	Top or middle level manager	%	10,0	13,2	14,1	41,2	21,6
		N	1	1	1	4	2
	Farmer	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0
Unemployed respondents	Retirement pensioner	%	0,0	29,6	11,9	44,9	13,6

			VIPT				
			I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	DK/NA
	Disability pensioner	N	0	2	1	2	1
		%	0,0	0,0	0,0	0,0	0,0
	Housewife, on a child rearing leave	N	0	0	0	0	0
		%	0,0	0,0	0,0	80,7	19,3
	Pupil	N	0	0	0	4	1
		%	12,5	13,3	13,3	60,2	13,3
	Student	N	2	2	2	9	2
		%	9,2	10,3	9,2	62,1	9,2
	Jobless	N	1	1	1	6	1
		%	0,0	0,0	0,0	100,0	0,0
		N	0	0	0	2	0
Settlement size	Up to 2,000 residents	%	9,3	12,2	8,2	59,3	11,0
		N	3	4	3	19	4
	2,000-30,000 residents	%	30,7	4,4	9,4	47,0	17,3
		N	7	1	2	11	4
	30000-190000 of residents	%	11,4	22,7	30,1	36,5	6,6
		N	3	6	7	9	2
	Virš 190 000 of residents	%	8,3	10,8	11,5	61,0	16,0
		N	5	7	7	38	10
County:	Vilniaus	%	10,4	10,5	8,3	61,4	11,8
		N	4	4	3	25	5
	Kauno	%	14,3	15,3	19,2	49,5	18,1
		N	5	5	7	17	6
	Klaipedos	%	0,0	0,0	22,4	77,6	0,0
		N	0	0	1	5	0
	Siauliu	%	10,3	0,0	10,3	64,8	14,7
		N	1	0	1	7	2
	Panevezio	%	8,4	15,6	13,8	48,0	18,8
		N	2	3	3	9	4
	Utenos	%	22,0	55,1	0,0	0,0	44,9
		N	1	2	0	0	2
	Alytaus	%	27,1	0,0	13,1	59,8	0,0
		N	2	0	1	4	0
	Marijampoles	%	38,0	17,8	0,0	44,2	0,0
		N	2	1	0	2	0
	Telsiu	%	8,5	11,4	25,7	54,4	0,0
		N	1	1	3	6	0
	Taurages	%	0,0	0,0	0,0	0,0	100,0
		N	0	0	0	0	1
	Total:	%	**12,7**	**12,1**	**13,6**	**54,1**	**13,5**
		N	**18**	**17**	**19**	**76**	**19**

2.10. Image of libraries

For most of the respondents, a library is associated with books, wide choice of books, and a book house – 47 %; information, a source of information and knowledge, storage of information – 24 %; reading books – 5 %; education, an educational institution, educational database, a temple of education – 5 %; lending out of publications for taking home – 4 %; a good place for spending time, leisure, and rest – 4 %. (129 table)

The personnel are the strongest part of the image of libraries. At this point, all groups of the respondents were very uniform: the personnel working in libraries are highly qualified; librarians are good assistants for a visitor; librarians are cheerful and polite.

The overall environment, openness, and democratic attitude are assessed very favourably: there is a good atmosphere in the library (it is assessed worse by males and the youngest (15 – 24 years) respondents, school students, jobless, and residents of Telšiai County), and the library is designated for everyone willing. Libraries are assessed as old-fashioned and quite conservative institutions: the library is an unpopular place for spending time (more popular in Alytus County); the library is an out-of-fashion place for spending time; it is boring to spend time in the library (much more lively – in Alytus County); the library is an old-fashioned place (in Alytus and Panevėžys Counties – a modern place); the library is place to stay alone; the library is more designated for elderly people.

The infrastructure, technical equipment, and services provided by the libraries are assessed quite negatively: the equipment in the library is outdated; innovations are not implemented or are implemented slowly in libraries (more innovative in Alytus and Marijampolė Counties); libraries just lend out books or allow reading them or press in libraries. (130-131 table)

Table 128. What associations do you have with a library?

			What associations do you have with a library?						
			Books, very much books, big choise of books, house of books	Information, source of information and knowlegde, storage of information	DK/NA	Reading of books	Science, educational institution, educational database, temple of science	Delivery of publications to the home	Good place to spend time, spending of leisure, relaxation
Gender	Male	%	46,6	21,2	8,6	4,2	3,9	4,9	4,2
		N	233	106	43	21	20	24	21
	Female	%	46,7	26,4	6,8	5,9	5,7	3,8	4,0
		N	259	147	38	32	32	21	22
Age	15-24 years	%	52,5	31,1	4,5	3,9	7,8	2,6	3,1
		N	112	66	10	8	17	6	7
	25-34 years	%	46,3	25,6	10,0	2,9	8,1	2,8	4,1

			What associations do you have with a library?						
			Books, very much books, big choise of books, house of books	Information, source of information and knowlegde, storage of information	DK/NA	Reading of books	Science, educational institution, educational database, temple of science	Delivery of publications to the home	Good place to spend time, spending of leisure, relaxation
		N	84	47	18	5	15	5	7
	35-44 years	%	41,6	25,8	8,5	6,6	5,3	2,6	4,5
		N	83	51	17	13	11	5	9
	45-54 years	%	42,1	20,9	8,3	8,0	2,1	4,2	7,0
		N	81	40	16	15	4	8	13
	55-64 years	%	52,3	17,0	6,3	3,5	1,6	7,4	1,3
		N	74	24	9	5	2	11	2
	65-74 years	%	45,4	18,9	8,8	5,1	2,3	8,8	4,0
		N	57	24	11	6	3	11	5
Income	Up to 600 Litas	%	46,7	20,2	8,4	4,6	4,7	5,1	3,4
		N	105	45	19	10	11	11	8
	601 - 900 Litas	%	47,8	25,1	6,5	5,1	2,0	6,2	1,7
		N	95	50	13	10	4	12	3
	901 – 1,500 Litas	%	44,7	24,3	7,0	6,9	5,5	3,8	5,9
		N	96	52	15	15	12	8	13
	More than 1,500 Litas	%	42,4	37,2	6,6	4,4	7,3	1,3	7,1
		N	73	64	11	8	12	2	12
Education	Primary	%	55,5	9,3	9,4	3,3	2,3	5,2	1,7
		N	24	4	4	1	1	2	1
	Basic	%	48,9	21,0	7,6	9,3	3,6	4,4	2,7
		N	81	35	13	15	6	7	5
	General secondary, special secondary	%	49,3	23,5	7,5	4,8	4,7	3,5	2,8
		N	208	99	32	20	20	15	12
	Further	%	47,4	24,6	4,2	5,7	5,0	2,8	6,7
		N	100	52	9	12	11	6	14
	Higher	%	36,9	29,5	11,0	2,1	6,5	7,2	5,6
		N	79	63	23	5	14	15	12
Employment	Employed	%	43,5	26,2	8,3	5,0	5,9	3,5	5,3
		N	274	165	52	31	37	22	33
	Unemployed	%	51,2	20,7	6,7	5,2	3,3	5,5	2,4
		N	218	88	29	22	14	24	10
Legal status of employer	In public office	%	39,6	27,1	8,2	3,2	5,7	6,6	4,6
		N	87	60	18	7	13	15	10
	In a private establishment	%	46,3	26,4	8,5	5,0	7,0	0,6	4,8
		N	162	92	30	18	24	2	17
	In own company, work for himself/herself	%	41,2	21,3	7,5	11,6	0,0	8,7	10,4
		N	24	13	4	7	0	5	6
Speciality	Blue-collar worker, technical employee	%	44,7	21,8	10,1	6,3	3,2	3,9	5,2
		N	110	53	25	15	8	10	13
	Specialist/ white-collar worker	%	42,2	30,0	7,3	3,2	8,0	3,2	4,9
		N	133	95	23	10	25	10	15
	Top or middle level manager	%	43,2	30,1	1,7	9,1	7,5	4,6	7,0
		N	22	16	1	5	4	2	4
	Farmer	%	59,8	6,5	9,3	8,4	0,0	0,0	9,3

			What associations do you have with a library?						
			Books, very much books, big choise of books, house of books	Information, source of information and knowlegde, storage of information	DK/NA	Reading of books	Science, educational institution, educational database, temple of science	Delivery of publications to the home	Good place to spend time, spending of leisure, relaxation
		N	8	1	1	1	0	0	1
	Other	%	0,0	0,0	100,0	0,0	0,0	0,0	0,0
		N	0	0	2	0	0	0	0
Unemployed respondents	Retirement pensioner	%	47,4	14,5	9,3	5,3	2,1	10,9	3,2
		N	63	19	13	7	3	15	4
	Disability pensioner	%	50,0	19,0	9,9	7,7	0,0	5,3	2,1
		N	23	9	5	4	0	2	1
	Housewife, on a child rearing leave	%	50,3	16,7	3,4	11,8	0,0	0,0	1,6
		N	27	9	2	6	0	0	1
	Pupil	%	61,1	29,7	2,0	2,0	7,1	4,0	1,9
		N	57	28	2	2	7	4	2
	Student	%	51,0	27,6	6,9	0,0	6,9	3,7	4,3
		N	26	14	4	0	4	2	2
	Jobless	%	42,7	13,7	12,5	9,0	3,2	2,9	0,0
		N	15	5	4	3	1	1	0
Settlement size	Up to 2,000 residents	%	47,7	18,6	7,5	5,9	3,1	3,3	3,9
		N	145	57	23	18	10	10	12
	2,000-30,000 residents	%	42,2	21,1	12,7	6,7	2,1	5,7	2,7
		N	91	46	27	15	5	12	6
	30000-190000 of residents	%	55,0	30,3	4,9	2,7	7,4	0,0	2,4
		N	93	51	8	5	12	0	4
	Virš 190 000 of residents	%	44,5	27,2	6,1	4,5	6,8	6,4	5,9
		N	162	99	22	16	25	23	21
County:	Vilniaus	%	45,5	24,8	10,9	5,0	4,6	1,9	5,1
		N	114	62	27	13	12	5	13
	Kauno	%	46,1	27,2	6,4	5,7	3,9	10,9	1,7
		N	99	58	14	12	8	23	4
	Klaipedos	%	52,3	22,3	2,3	5,4	8,3	4,0	7,6
		N	63	27	3	7	10	5	9
	Siauliu	%	49,0	15,5	6,3	6,7	10,6	0,0	0,8
		N	56	18	7	8	12	0	1
	Panevezio	%	43,6	38,1	4,4	1,9	2,5	1,0	5,0
		N	40	35	4	2	2	1	5
	Utenos	%	50,4	13,1	10,1	1,9	1,7	10,8	10,3
		N	30	8	6	1	1	6	6
	Alytaus	%	45,8	26,9	16,5	8,5	3,4	2,0	4,9
		N	26	15	9	5	2	1	3
	Marijampoles	%	50,0	20,4	9,7	1,8	3,2	1,6	0,0
		N	28	11	5	1	2	1	0
	Telsiu	%	49,5	32,1	0,0	6,6	4,2	6,3	2,0
		N	25	16	0	3	2	3	1
	Taurages	%	27,4	4,3	12,2	6,8	0,0	0,0	5,5
		N	11	2	5	3	0	0	2
	Total:	%	**46,6**	**24,0**	**7,7**	**5,1**	**4,9**	**4,3**	**4,1**
		N	**492**	**253**	**81**	**54**	**51**	**46**	**43**

Table 129. Which of the statements of the positive pairs, in your opinion, matches the library as an institution in general? [3]

	Gender		Age						Income				Education					Employment		Legal status of employer			Total:	
	Male	Female	15-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	Up to 600 Litas	601 - 900 Litas	901 – 1,500 Litas	More than 1,500 Litas	Primary	Basic	General secondary, special secondary	Further	Higher	Employed	Unemployed	In public office	In a private establishment	In own company, work for himself/herself		
Library is a popular place to spend time	2,6	2,3	2,8	2,7	2,4	2,3	2,2	2,1	2,6	2,2	2,3	2,6	2,5	2,6	2,4	2,4	2,4	2,5	2,4	2,4	2,5	2,5	2,4	Library is an unpopular place to spend time
Library is a fashionable place to spend time	2,8	2,6	2,9	3,0	2,6	2,7	2,5	2,5	2,8	2,6	2,7	2,8	2,6	2,8	2,7	2,7	2,8	2,8	2,7	2,7	2,8	2,8	2,7	Library is an unfashionable place to spend time
Library is modern	2,4	2,2	2,5	2,5	2,2	2,2	2,1	2,2	2,4	2,1	2,3	2,3	2,5	2,4	2,3	2,3	2,2	2,3	2,3	2,2	2,4	2,3	2,3	Library is fusty
Library is a place to communicate with other people, friends	3,0	2,9	3,1	3,1	2,9	2,8	2,8	2,8	3,0	2,8	2,9	3,0	2,8	2,9	3,0	2,9	2,9	2,9	2,9	2,9	2,9	3,0	2,9	Library is a place to stay alone
Library is equipped with the newest equipment	2,5	2,4	2,3	2,6	2,3	2,4	2,5	2,4	2,4	2,4	2,3	2,3	2,4	2,4	2,4	2,4	2,3	2,4	2,4	2,4	2,5	2,5	2,4	Equipment in the library is old-fashioned
Library is the centre of communal life	2,5	2,3	2,5	2,5	2,5	2,4	2,4	2,2	2,5	2,3	2,4	2,4	2,4	2,4	2,4	2,4	2,4	2,4	2,4	2,4	2,4	2,6	2,4	Library is not the centre of communal life
Library is meant more for the youth	2,5	2,5	2,5	2,5	2,5	2,3	2,6	2,4	2,6	2,4	2,4	2,4	2,5	2,6	2,4	2,5	2,6	2,5	2,5	2,5	2,4	2,7	2,5	Library is meant more for the older people
It is fun to spend time in the library	2,5	2,2	2,7	2,4	2,3	2,3	2,1	2,1	2,5	2,2	2,3	2,4	2,2	2,5	2,4	2,2	2,3	2,4	2,3	2,3	2,4	2,4	2,3	It is dull to spend time in the library
There is good atmosphere in the library	2,0	1,7	2,1	1,9	1,8	1,9	1,7	1,7	1,9	1,7	1,8	1,8	1,9	1,9	1,9	1,8	1,7	1,9	1,8	1,8	1,9	2,0	1,9	There is bad atmosphere in the library
Novelties are being constantly implemented in libraries	2,3	2,3	2,3	2,6	2,3	2,2	2,3	2,3	2,3	2,2	2,3	2,2	2,4	2,4	2,3	2,3	2,3	2,3	2,3	2,2	2,4	2,4	2,3	Novelties are not implemented or are being implemented slowly
Library is more meant for academicians, students	3,2	3,2	3,1	3,0	3,3	3,2	3,3	3,4	3,3	3,3	3,2	3,0	3,5	3,3	3,2	3,1	3,1	3,2	3,2	3,2	3,1	3,3	3,2	Library is meant for all who want
High qualification specialists work in libraries	1,8	1,7	1,9	1,8	1,8	1,8	1,7	1,6	1,8	1,6	1,8	1,6	1,6	1,8	1,8	1,7	1,7	1,8	1,7	1,7	1,8	2,1	1,8	Low qualification specialists work in libraries
Librarians are good helpers for a visitor	1,6	1,6	1,8	1,6	1,6	1,6	1,5	1,4	1,6	1,4	1,7	1,5	1,5	1,7	1,6	1,6	1,5	1,6	1,5	1,6	1,7	1,8	1,6	Librarians are bad helpers for a visitor
Librarians are cheerful and polite	1,7	1,7	1,9	1,8	1,6	1,6	1,6	1,5	1,7	1,5	1,7	1,7	1,8	1,7	1,7	1,7	1,7	1,7	1,7	1,6	1,8	1,8	1,7	Librarians are grim and impolite
Libraries render a lot of various services	2,1	2,0	2,1	2,2	2,0	2,0	2,0	2,0	2,1	1,9	2,1	2,1	2,0	2,0	2,1	2,0	2,0	2,1	2,0	2,0	2,1	2,2	2,0	Libraries only deliver books and allow to read them or press in the library

[3] Light green colour indicates evaluations which are closer to the statement on the left, and pink – to the statement on the right.

Table 130. Which of the statements of the positive pairs, in your opinion, matches the library as an institution in general? (Continued).

	Speciality				Unemployed respondents						Settlement size				County:										Total:	
	Blue-collar worker, technical employee	Specialist/ white-collar worker	Top or middle level manager	Farmer	Retirement pensioner	Disability pensioner	Housewife, on a child rearing leave	Pupil	Student	Jobless	Up to 2,000 residents	2,000-30,000 residents	30000-190000 of residents	Virš 190 000 of residents	Vilniaus	Kauno	Klaipedos	Siauliu	Panevezio	Utenos	Alytaus	Marijampoles	Telsiu	Taurages		
Library is a popular place to spend time	2,5	2,5	2,6	2,1	2,1	2,1	2,4	2,8	2,6	2,6	2,4	2,3	2,5	2,6	2,5	2,4	2,7	2,6	2,3	2,1	1,9	2,2	2,8	2,5	**2,4**	**Library is an unpopular place to spend time**
Library is a fashionable place to spend time	2,7	2,8	3,0	2,3	2,5	2,3	2,7	3,0	2,8	2,8	2,7	2,6	2,8	2,9	2,7	2,8	3,0	2,8	2,6	2,6	2,2	2,5	3,0	2,7	**2,7**	**Library is an unfashionable place to spend time**
Library is modern	2,4	2,3	2,4	2,0	2,2	2,3	2,3	2,7	2,3	2,4	2,2	2,2	2,3	2,5	2,5	2,4	2,4	2,3	2,0	2,1	2,0	2,1	2,5	2,5	**2,3**	**Library is fusty**
Library is a place to communicate with other people, friends	2,9	2,9	3,1	2,9	2,7	2,9	3,0	3,2	3,1	2,9	2,7	2,7	3,2	3,1	2,8	3,2	3,0	3,1	2,9	2,4	2,7	2,8	2,9	2,7	**2,9**	**Library is a place to stay alone**
Library is equipped with the newest equipment	2,4	2,4	2,8	2,5	2,4	2,5	2,5	2,3	2,1	2,6	2,4	2,3	2,3	2,6	2,5	2,6	2,5	2,4	2,1	2,1	2,0	2,3	2,4	2,7	**2,4**	**Equipment in the library is old-fashioned**
Library is the centre of communal life	2,5	2,4	2,8	2,4	2,2	2,5	2,3	2,5	2,5	2,5	2,3	2,4	2,4	2,6	2,4	2,5	2,7	2,5	2,4	2,5	1,7	2,1	2,4	2,5	**2,4**	**Library is not the centre of communal life**
Library is meant more for the youth	2,4	2,5	2,7	2,2	2,5	2,3	2,6	2,6	2,4	2,7	2,5	2,6	2,3	2,5	2,6	2,6	2,4	2,4	2,4	2,3	2,3	2,6	2,4	2,6	**2,5**	**Library is meant more for the older people**
It is fun to spend time in the library	2,4	2,3	2,4	2,0	2,1	2,1	2,2	2,7	2,5	2,4	2,2	2,4	2,4	2,4	2,4	2,3	2,4	2,5	2,0	2,2	2,0	2,2	2,7	2,6	**2,3**	**It is dull to spend time in the library**
There is good atmosphere in the library	1,9	1,8	2,0	1,9	1,6	1,8	1,7	2,1	1,9	2,1	1,8	1,9	1,8	1,9	2,0	1,7	1,9	2,0	1,5	1,9	1,8	1,8	2,0	1,9	**1,9**	**There is bad atmosphere in the library**
Novelties are being constantly implemented in libraries	2,4	2,3	2,5	2,3	2,3	2,3	2,6	2,3	2,1	2,3	2,3	2,2	2,2	2,4	2,3	2,4	2,7	2,4	2,1	2,2	2,0	2,0	2,3	2,5	**2,3**	**Novelties are not implemented or are being implemented slowly**
Library is more meant for academicians, students	3,2	3,1	3,1	3,7	3,4	3,1	3,1	3,2	2,9	3,2	3,3	3,2	3,3	3,0	2,9	3,3	3,0	3,3	3,6	2,9	2,6	3,6	3,4	3,7	**3,2**	**Library is meant for all who want**
High qualification specialists work in libraries	1,8	1,7	1,9	2,0	1,6	1,8	1,8	1,9	1,7	1,7	1,8	1,9	1,5	1,8	1,8	1,7	1,8	1,8	1,3	1,9	1,6	1,8	1,6	2,0	**1,8**	**Low qualification specialists work in libraries**
Librarians are good helpers for a visitor	1,7	1,6	1,8	1,9	1,4	1,6	1,6	1,7	1,6	1,5	1,5	1,7	1,4	1,7	1,7	1,6	1,7	1,7	1,2	1,7	1,4	1,4	1,5	1,8	**1,6**	**Librarians are bad helpers for a visitor**
Librarians are cheerful and polite	1,7	1,7	1,8	1,7	1,5	1,6	1,7	1,9	1,7	1,5	1,6	1,7	1,6	1,9	1,9	1,7	1,9	1,8	1,3	1,6	1,4	1,5	1,5	1,7	**1,7**	**Librarians are grim and impolite**
Libraries render a lot of various services	2,1	2,0	2,3	2,3	1,9	2,4	2,1	2,1	1,8	1,7	2,0	2,0	1,9	2,2	2,2	2,3	2,1	2,1	1,5	1,8	1,6	1,9	1,9	2,5	**2,0**	**Libraries only deliver books and allow to read them or press in the library**

Annex A. Study Questionnaire

QUESTIONNAIRE FOR 15-74 YEAR OLD RESIDENTS 2008
Instrument 3

INTERNET USAGE HABITS

G1-1. Do you have the computer connected to the Internet at workplace, at home that you can use? *(SEVERAL ANSWERS ARE POSSIBLE)*

1	At workplace
2	At home
0	Do not have at home or at workplace

G2-2. Do you have a possibility to use the wireless Internet connection? *(SEVERAL ANSWERS ARE POSSIBLE)*

1	Yes, I can use it at workplace
2	Yes, I can use it at home
3	Yes, I can use it elsewhere but not at home or at workplace
4	No
0	I do not know what it is

SHOW CARD **PLACES**
G3-3. Where (in what places) do you use the computer connected to the Internet? *(ANSWERS TO BE MARKED IN COLUMN 3, SEVERAL ANSWERS ARE POSSIBLE)*
SHOW CARD **PLACES**
G3-4. Where do you use the computer connected to the Internet most often? (*ANSWERS TO BE MARKED IN COLUMN 4, MARK ONLY ONE ANSWER*)

		3. Uses the computer connected to the Internet:	**4. Uses the computer connected to the Internet most often:** *(SINGLE ANSWER)*
1.	At workplace	1	1
2.	At home	2	2
3.	In the library	3	3
4.	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	4	4
5.	In the Internet cafes	5	5
6.	In Wi-fi (wireless Internet) access places	6	6
7.	In the educational institution (school, university, college, other...)	7	7
8.	Elsewhere *(INDICATE)*_____	8	8
0.	I don't use the computer that is connected to the internet at all	-> *SKIP TO* ***G13-19***	

SHOW CARD **G4-5**
G4-5. How often do you use the Internet in general? (*MARK ONLY ONE STATEMENT*)

		Uses the Internet in general
1.	Every day	1
2.	Several times a week	2
3.	Once a week	3
4.	Several times a month	4
5.	Once in a month	5
6.	Several times in a half a year	6
7.	More seldom	7

SHOW CARD **G4-6**

G4-6. How often do you use the Internet in the library? (*MARK ONLY ONE STATEMENT*)

		Uses the Internet in the library
1	Every day	1
2	Several times a week	2
3	Once a week	3
4	Several times a month	4
5	Once in a month	5
6	Several times in a half a year	6
7	More seldom	7
8	It is the first time	8
9	Never	9

V3-6.1. Did the use of the Internet for you:

(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

	Statement	**Yes**	**No**	*N/N*
1.	Save money	1	2	*99*
2.	Help to buy things (services)	1	2	*99*
3.	Help to earn money	1	2	*99*
4.	Help to find a job	1	2	*99*
5.	Help to increase your income	1	2	*99*
6.	Help to perform work related to studies, learning	1	2	*99*
7.	Help to contact the national or local authorities via the Internet	1	2	*99*
8.	Improve communication with the relatives and friends	1	2	*99*
9.	Help to take care of health	1	2	*99*
10.	Help to perform work better	1	2	*99*
11.	Enrich leisure time	1	2	*99*
12.	Other (indicate) _____	1	2	*99*

ASK ALL WHO USE THE INTERNET (Look at question G3-3)

SHOW CARD **G6-7**

G6-7. How often do you use the computer with the Internet access for these listed aims? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (*MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never use	**Have used it once or several times**	**Use constantly**	***N/N***
1. To perform tasks connected with your work/main activity (including agricultural activity)	1	2	3	99
2. To look for information about goods and services	1	2	3	99
3. To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	1	2	3	99
4. To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	1	2	3	99
5. To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	1	2	3	99
6. To use e-banking services				
7. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G6-7)

SHOW CARD **G6-8**

G6-8. . Where (in what places) do you use the computer with the Internet access for the listed aims most often?

(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW. ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At workplace**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N / N***
1. To perform tasks connected with your work/main activity (including agricultural activity)	1	2	3	4	5	6	7	99
2. To look for information about goods and	1	2	3	4	5	6	7	99

services								
3. To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	1	2	3	4	5	6	7	99
4. To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	1	2	3	4	5	6	7	99
5. To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	1	2	3	4	5	6	7	99
6. To use e-banking services	1	2	3	4	5	6	7	99
7. Other (indicate) _____	1	2	3	4	5	6	7	99

ASK ALL WHO USE THE INTERNET (Look at question G3-3)
SHOW CARD **G7-9**

G7-9. How often do you use the computer with the Internet access for the listed aims related to communication? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. *(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never use	**Have used it once or several times**	**Use constantly**	***N/N***
1. To send/get email	1	2	3	99
2. For telephone conversations via the Internet	1	2	3	99
3. To use discussions, forums, email conferences	1	2	3	99
4. To create blogs or personal websites	1	2	3	99
5. To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	1	2	3	99
6. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G7-9)
SHOW CARD **G7-10**

G7-10. Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often?)? *(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At workplace**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N/N***
1. To send/get email	1	2	3	4	5	6	7	99
2. For telephone conversations via the Internet	1	2	3	4	5	6	7	99
3. To use discussions, forums, email conferences	1	2	3	4	5	6	7	99
4. To create blogs or personal websites	1	2	3	4	5	6	7	99
5. To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	1	2	3	4	5	6	7	99
6. Other (indicate) _____	1	2	3	4	5	6	7	99

ASK ALL WHO USE THE INTERNET (Look at question G3-3)
SHOW CARD **G8-11**

G8-11 How often do you use the computer with Internet access for the listed aims related to leisure, culture? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. *(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never use	**Have used it once or several times**	**Use constantly**	***N/N***
1. To read newspapers, news portals, magazines on the Internet	1	2	3	99
2. To listen to the Internet radio or watch the Internet television	1	2	3	99
3. To play or download games, pictures, films or music	1	2	3	99
4. To advertise or look for the communal activity, information on events	1	2	3	99
5. To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	1	2	3	99
6. To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	1	2	3	99
7. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G8-11)
SHOW CARD **G8-12**

G8-12. Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? *(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At workplace**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N/N***
1. To read newspapers, news portals, magazines on the Internet	1	2	3	4	5	6	7	99
2. To listen to the Internet radio or watch the Internet television	1	2	3	4	5	6	7	99
3. To play or download games, pictures, films or music	1	2	3	4	5	6	7	99
4. To advertise or look for the communal activity, information on events	1	2	3	4	5	6	7	99
5. To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	1	2	3	4	5	6	7	99
6. To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	1	2	3	4	5	6	7	99
7. Other (indicate) _____	1	2	3	4	5	6	7	99

ASK ALL WHO USE THE INTERNET (Look at question G3-3)
SHOW CARD **G9-13**

G9-13. How often do you use the computer with Internet access for the listed aims related to learning, education? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. *(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never used	**Have used once or several times**	**Use constantly**	***N/N***
1. To download freely distributed software for learning aims	1	2	3	99
2. To look for information and register to study at higher schools	1	2	3	99
3. To look for proposals about informal learning, education possibilities or courses	1	2	3	99
4. To learn some subject at courses via the Internet (distance learning)	1	2	3	99
5. To use professional orientation (improvement of qualification) databases	1	2	3	99
6. To use electronic databases (for example LITLEX)	1	2	3	99
7. To use the library catalogues (for example LIBIS)	1	2	3	99
8. To watch educational video broadcastings (lectures, conferences, etc.)	1	2	3	99
9. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G9-13)
SHOW CARD **G9-14**

G9-14. Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? *(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At work place**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N / N***
1. To download freely distributed software for learning aims	1	2	3	4	5	6	7	99
2. To look for information and register to study at higher schools	1	2	3	4	5	6	7	99
3. To look for proposals about informal learning, education possibilities or courses	1	2	3	4	5	6	7	99
4. To learn some subject at courses via the Internet (distance learning)	1	2	3	4	5	6	7	99
5. To use professional orientation (improvement of qualification) databases	1	2	3	4	5	6	7	99
6. To use electronic databases (for example LITLEX)	1	2	3	4	5	6	7	99
7. To use the library catalogues (for example LIBIS)	1	2	3	4	5	6	7	99
8. To watch educational video broadcastings (lectures, conferences, etc.)	1	2	3	4	5	6	7	99
9. Other (indicate) _____	1	2	3	4	5	6	7	99

ASK ALL WHO USE THE INTERNET (Look at question G3-3)
SHOW CARD **G10-15**

G10-15. How often do you use the computer with the Internet access for the listed aims related to health? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. *(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never used	**Have used once or several times**	**Use constantly**	***N/N***
1. To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	1	2	3	99
2. To register at health care institutions, specialists	1	2	3	99
3. To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	1	2	3	99
4. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G10-15)
SHOW CARD **G10-16**

G10-16. Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? *(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At workplace**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N / N***
1. To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	1	2	3	4	5	6	7	99
2. To register at health care institutions, specialists	1	2	3	4	5	6	7	99
3. To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	1	2	3	4	5	6	7	99
4. Other (indicate) _____	1	2	3	4	5	6	7	99

ASK ALL WHO USE THE INTERNET (Look at question G3-3)
SHOW CARD **G11-17**

G11-17. How often do you use the computer with the Internet access when addressing various public institutions for the listed aims? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. *(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	Never used	**Have used once or several times**	**Use constantly**	***N/N***
1. To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	1	2	3	99
2. To order personal documents (for example passports, identity cards, driver's licenses, etc.)	1	2	3	99
3. To get information and/or register vehicles	1	2	3	99
4. To submit applications for construction permits	1	2	3	99
5. To submit notices to the police	1	2	3	99
6. To order birth, marriage, divorce, death certificates	1	2	3	99
7. To submit residential place declarations	1	2	3	99
8. To submit income and/or property declarations via the Internet	1	2	3	99
9. Other (indicate) _____	1	2	3	99

ASK ONLY ABOUT ACTIVITIES RESPONDENT USES (Look at question G11-17)
SHOW CARD **G11-18**

G11-18. Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? *(MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END)*

	At home	**At workplace**	**At the library**	**At the public access not in the library**	**At the internet cafes**	**At the education institution (school, university…)**	**Elsewhere. Where?**	***N / N***
1. To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	1	2	3	4	5	6	7	99
2. To order personal documents (for example passports, identity cards, driver's licenses, etc.)	1	2	3	4	5	6	7	99
3. To get information and/or register vehicles	1	2	3	4	5	6	7	99
4. To submit applications for construction permits	1	2	3	4	5	6	7	99
5. To submit notices to the police	1	2	3	4	5	6	7	99
6. To order birth, marriage, divorce, death certificates	1	2	3	4	5	6	7	99
7. To submit residential place declarations	1	2	3	4	5	6	7	99
8. To submit income and/or property declarations via the Internet	1	2	3	4	5	6	7	99
9. Other (indicate) _____	1	2	3	4	5	6	7	99

COMPUTER LITERACY

G13-19. Rate your computer literacy (skills to use computer) *(MARK ONLY ONE STATEMENT*)
1. Fully insufficient 2. Insufficient 3. Sufficient 4. Fully sufficient

20. Which of the statements describes computer literacy of your family members the best? (*SINGLE ANSWER*)
1. Only me is literate
2. Only few members of family are literate
3. All family members are literate
4. No one is literate
5. Other *(SPECIFY)* _____

SHOW CARD **G16-21**

G16-21. Where did (do) you learn to work on computer? *(MARK ALL APPLICABLE VARIANTS*)
1. At secondary school
2. At special computer literacy courses -> quest. G17-22.
3. At special courses (not computer literacy)
4. At work
5. Independently
6. At higher school
7. Elsewhere *(INDICATE)*_____
8. I don't know how to use PC.

QUESTION G17-22 ASK THOSE WHO LEARNED TO WORK ON COMPUTER AT SPECIAL COMPUTER LITERACY COURSES, OTHERS ASK QUESTION G15-23

G17-22. Who organized computer literacy courses where you learned or improved your knowledge of work on computer? *(SEVERAL ANSWERS ARE POSSIBLE)*
1. Labour exchange
2. Public library
3. Alliance "Window to the Future"
4. Other (indicate) _____

ASK ALL
SHOW CARD **G15-23**
G15-23. Which from the below mentioned actions related to work on computer have you performed independently? (*MARK EACH APPLICABLE STATEMENT)*
1 Copy or move document or storage
2. Use copying or moving tools in order to copy or move information inside the document
3. Use main arithmetic formulas in separate documents
4. Compress files
5. Connect and install new devices, for example a printer or a modem
6. Write a computer programme using programming language
7. Connect computer to the local network
8. Identify and solve computer problems (for example computer work is slow)
9. Neither of the mentioned.

SHOW CARD **G14-24**
G14-24. How would you rate your IT use skills in the scale of 4 points, where 1 – fully insufficient, 4 – fully sufficient? (*MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END.)*

		Fully insufficient	**Insufficient**	**Sufficient**	**Fully sufficient**	*N/N*
1.	General computer use skills (for example use of the mouse, printing)	1	2	3	4	*99*
2.	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	1	2	3	4	*99*
3.	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	1	2	3	4	*99*
4.	General use of the Internet (for example email, search for websites, browsing)	1	2	3	4	*99*
5.	Sending of email with attached document	1	2	3	4	*99*
6.	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	1	2	3	4	*99*
7.	Use of the Internet databases (for example paid databases searching for a certain content)	1	2	3	4	*99*
8.	Website creation	1	2	3	4	*99*
9.	Use of the Internet for telephone conversations	1	2	3	4	*99*
10.	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	1	2	3	4	*99*
11.	To use files exchange programmes (to exchange films, music, etc.)	1	2	3	4	*99*

LIBRARIES SERVICES

ASK ALL

G24-25. What does the library associate with for you? *INDICATE*

_____
_____

SHOW CARD **GB-26**

GB-26. Which statement from the listed pairs of statements in your opinion is more suitable for library, the institution as such, in general? *(ONE ANSWER IN EACH ROW.* ***ROTATION*** *OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END.)*

	The statement on the left is most suitable for the library	The statement on the left is a bit more suitable for the library	The statement on the right is a bit more suitable for the library	The statement on the right is most suitable for the library	
Library is a popular place to spend time	1	2	3	4	Library is an unpopular place to spend time
Library is a fashionable place to spend time	1	2	3	4	Library is an unfashionable place to spend time
Library is modern	1	2	3	4	Library is fusty
Library is a place to communicate with other people, friends	1	2	3	4	Library is a place to stay alone
Library is equipped with the newest equipment	1	2	3	4	Equipment in the library is old-fashioned
Library is the centre of communal life	1	2	3	4	Library is not the centre of communal life
Library is meant more for the youth	1	2	3	4	Library is meant more for the older people
It is fun to spend time in the library	1	2	3	4	It is dull to spend time in the library
There is good atmosphere in the library	1	2	3	4	There is bad atmosphere in the library
Novelties are being constantly implemented in libraries	1	2	3	4	Novelties are not implemented or are being implemented slowly
Library is more meant for academicians, students	1	2	3	4	Library is meant for all who want
High qualification specialists work in libraries	1	2	3	4	Low qualification specialists work in libraries
Librarians are good helpers for a visitor	1	2	3	4	Librarians are bad helpers for a visitor
Librarians are cheerful and polite	1	2	3	4	Librarians are grim and impolite
Libraries render a lot of various services	1	2	3	4	Libraries only deliver books and allow to read them or press in the library

27. Have you been in the public library during the last year (12 months)? *(SINGLE ANSWER)*

1. Yes → *SKIP TO QUESTION 29*
2. NO, I've been there before → *SKIP TO QUESTION 28, AFTERWARDS ASK QUESTION 29.*
3. No, never been there → *SKIP TO QUESTION 28*
4. *Don't remember (DON'T READ)* → *SKIP TO QUESTION 29*

28. Please tell me the reasons why you have never been in library? *WRITE THE EXACT RESPONDENT'S ANSWER*

_____
_____
_____
_____

ASK QUESTION 29 ONLY THOSE, WHO BEEN IN LIBRARY (27=1; 27=2, 27=4), OTHERS (27=3) ASK QUESTION BG23-30.
SHOW CARD **SERVICES**

29. What library's services have you ever used? *(SINGLE ANSWER IN EVERY ROW)*

		Yes	No	DK/NA
1.	Dispense of books	1	2	99
2.	Dispense of other publications (programs for language learning, CD, DVD, art publications, notes, etc.)	1	2	99
3.	Possibility to read periodical press	1	2	99
4.	Possibility to use internet for free	1	2	99
5.	Possibility to learn in computer literacy courses	1	2	99
6.	Possibility to watch videos	1	2	99
7.	Possibility to listen audios records	1	2	99
8.	Possibility to use information data bases on the internet	1	2	99
9.	Possibility to play computer games	1	2	99
10.	Other (SPECIFY)_____	1	2	99

ASK ALL
SHOW CARD **SERVICES**

BG23-30. What services rendered by the libraries do you use? *(MARK ABOUT EACH SERVICE, ONE ANSWER IN EACH ROW)*

		Yes	No	N/N
1.	Delivery of books	1	2	99
2.	Delivery of other publications (language learning programmes, CDs, DVDs, art publications, sheet music, etc.)	1	2	99
3.	Possibility to read periodic press	1	2	99
4.	Possibility to use the Internet free of charge	1	2	99
5.	Possibility to learn at computer literacy courses	1	2	99
6.	Possibility to review video material	1	2	99
7.	Possibility to listen to audio records	1	2	99
8.	Possibility to use informational databases on the Internet	1	2	99
9.	Possibility to play computer games	1	2	99
10.	Other (indicate)_____	1	2	99

SHOW CARD **BG22-31**

BG22-31. Have the below mentioned services rendered in the libraries in your opinion got worse, not changed or improved during the last one year? *(MARK ABOUT EACH SERVICE, ONE ANSWER IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END*

		Have got worse	Have not changed	Have improved	N/N
1.	Update of the assortment of books	1	2	3	99
2.	Variety of other publications (CDs, DVDs)	1	2	3	99
3.	Variety of periodic press	1	2	3	99
4.	Variety of databases	1	2	3	99
5.	Variety of organised events (exhibitions, meetings, trainings)	1	2	3	99
6.	Quality of organised events (exhibitions, meetings, trainings)	1	2	3	99
7.	Abundance of IT equipment	1	2	3	99
8.	Quality of IT equipment	1	2	3	99
9.	Abundance of software	1	2	3	99
10.	Quality of software	1	2	3	99
11.	Possibility to get advice or help from the staff when using the computer or the Internet	1	2	3	99
12.	Overall atmosphere	1	2	3	99
13.	Other (indicate)_____	1	2	3	99

PUBLIC INTERNET ACCESS

ASK ALL

V4-32. Have you heard about free of charge public internet access in libraries?

1. Yes → *SKIP TO QUESTION V5-33* 2. No → *SKIP TO QUESTION G18-37*

V5-33. Have you used free of charge public internet access in the library?

1. Yes -> *SKIP TO QUESTION G5-35* 2. No -> *SKIP TO QUESTION V6-34*

V6-34. Please tell me the reasons why you do not use fee of charge internet in the library? *WRITE THE EXACT RESPONDENT'S ANSWER*

_____ _____ _____ _____	*-> ASK QUEST 36.1*

G5-35. When did you use the Internet in the public access in the library independently it was free of charge or paid for the first time? (*MARK ONLY ONE STATEMENT*)
1. This year (in 2008) 2. Last year (in 2007) 3. In 2006 or earlier

SHOW CARD **G12-36**
G12-36. How do you rate the quality of services in the public Internet access in this library? Rate in the scale of 4 points, where 1 – very bad, 4 – very good? (*MARK ABOUT EACH FACTOR, ONE ANSWER IN EACH ROW*)

		Very bad	**Bad**	**Good**	**Very good**	*N/N*
1.	Computer hardware	1	2	3	4	*99*
2.	Software	1	2	3	4	*99*
3.	Internet speed	1	2	3	4	*99*
4.	Staff helpfulness	1	2	3	4	*99*
5.	Staff qualification	1	2	3	4	*99*
6.	Working hours	1	2	3	4	*99*
7.	Possibility to work undisturbed	1	2	3	4	*99*
8.	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)	1	2	3	4	*99*

36.1. Are you thinking of using the internet in the library in the nearest 6 months?
1. Yes 2. Rather yes 3. Rather no 4. No

INFORMATION ON THE PROJECTS MEANT FOR IMPLEMENTING THE PUBLIC INTERNET ACCESS

ASK ALL
G18-37. What projects, programmes meant for implementing the public internet access and foster computer literacy of the society have you heard of? *(INDICATE)*
_____
_____

G19-38. Have you heard of these projects? (ONE ANSWER IN EACH ROW)

		Have heard	**Have not heard**	**N/N**
1.	Libraries for Innovation	1	2	99
2.	Window to the Future	1	2	99
3.	PIAP (Public Internet Access Points)	1	2	99
4.	Other *(INDICATE)*	1	2	99

QUESTIONS G20-39 AND G21-40 ASK ABOUT PROJECTS RESPONDENT KNOWS, OTHERS ASK QUESTION GD1.

SHOW CARD **SOURCES**
G20-39. From what sources did you learn about these projects? *(SEVERAL ANSWERS ARE POSSIBLE IN EACH COLUMN)*

		Libraries for Innovation	Window to the Future	PIAP (Public Internet Access Points)	N/N
1.	Local press	1	1	1	99
2.	Republic press	2	2	2	99
3.	Advertisements in the library	3	3	3	99
4.	Lithuanian National Television (LRT)	4	4	4	99
5.	Lithuanian National Radio (LRT)	5	5	5	99
6.	Regional television	6	6	6	99
7.	Regional radio	7	7	7	99
8.	Other televisions	8	8	8	99
9.	Other radios	9	9	9	99
10.	Friends, relatives, acquaintances	10	10	10	99
11.	The Internet	11	11	11	99
12.	Other (indicate) _____	12	12	12	99

G21-40. Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? *(SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW, AT LEAST ONE ANSWER IN A ROW)*

		I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	N/N
1.	Libraries for Innovation	1	2	3	4	99
2.	Window to the Future	1	2	3	4	99
3.	PIAP (Public Internet Access Points)	1	2	3	4	99
4.	Other *(INDICATE)*	1	2	3	4	99

FINALLY SOME QUESTIONS ABOUT YOU

ASK ALL

GD1. Sex *MARK:* 1. Male 2. Female

GD2. How old were you on your last birthday? *(WRITE IN)* _____

GD3. What is your education? *(MARK ONE VARIANT, THE LAST OBTAINED)*

1. Primary
2. Basic
3. Secondary, special secondary
4. High
5. Higher
6. Scientific degree (master degree, doctor's degree)

GD4. What is your marital status? *(MARK ONE VARIANT***)**

1. Married; Live not married
2. Divorced; Widower/widow
3. Single

GD5. Would you please indicate what average income of one family member per month is? *INCOME IS CALCULATED ADDING INCOME RECEIVED BY ALL FAMILY MEMBERS – SALARY, WAGES, BENEFITS, SCHOLARSHIPS, ETC. AND DIVIDING THEM FROM THE NUMBER OF MEMBERS.*

SHOW CARD **GD5**

1	0	-	100	Litas	16	1501	-	1600	Litas	30	2901	-	3000	Litas
2	101	-	200	Litas	17	1601	-	1700	Litas	31	3001	-	3100	Litas
3	201	-	300	Litas	18	1701	-	1800	Litas	32	3101	-	3200	Litas
4	301	-	400	Litas	19	1801	-	1900	Litas	33	3201	-	3300	Litas
5	401	-	500	Litas	20	1901	-	2000	Litas	34	3301	-	3400	Litas
6	501	-	600	Litas	21	2001	-	2100	Litas	35	3401	-	3500	Litas
7	601	-	700	Litas	22	2101	-	2200	Litas	36	3501	-	3600	Litas
8	701	-	800	Litas	23	2201	-	2300	Litas	37	3601	-	3700	Litas
9	801	-	900	Litas	24	2301	-	2400	Litas	38	3701	-	3800	Litas
10	901	-	1000	Litas	25	2401	-	2500	Litas	39	3801	-	3900	Litas
11	1001	-	1100	Litas	26	2501	-	2600	Litas	40	3901	-	4000	Litas
12	1101	-	1200	Litas	27	2601	-	2700	Litas	41	4001		And more	Litas
13	1201	-	1300	Litas	28	2701	-	2800	Litas	98	Refuses to indicate			
14	1301	-	1400	Litas	29	2801	-	2900	Litas	99	Does not know			
15	1401	-	1500	Litas										

GD6. What is your average personal income per month?

_____ Litas

98. Refuses to indicate 99. N/N

GD7. Are you employed at the moment?

1. Employed → GO TO QUESTION *GD8*
2. Unemployed → GO TO QUESTION *GD10*

ONLY FOR THE EMPLOYED

GD8. Where do you work at the moment? *(MARK ONE VARIANT, THE MAIN WORKPLACE)*

1. In public office;
2. In a private establishment;
3. In my own company, I work for myself.
4. Other *(WRITE IN)* _____

GD9. What is your main occupation at the moment: *(MARK ONE VARIANT, THE MAIN WORKPLACE)*

1. Worker, technical worker
2. Specialist, office employee
3. Top and middle manager
4. Farmer
5. Other *(WRITE IN)* _____

ONLY FOR THE UNEMPLOYED

GD10. Are you are unemployed because you are? *(MARK ONE VARIANT, THE MAIN REASON)*

1. Pensioner due to age
2. Pensioner due to disability
3. Housewife, on maternity leave
4. Schoolboy or schoolgirl
5. Student
6. Other *(WRITE IN)* _____

99. N/N

FOR ALL

G GD11. Name of the place you live in: *(WRITE IN)*_____

GD12. Region: 1. Alytaus 2. Kauno 3. Klaipedos 4. Marijampoles 5. Panevezio 6. Siaulių 7. Taurages 8. Telsiu 9. Utenos 10. Vilniaus

GD13. Municipality:

1	Alytus city mun.	17	Neringa mun.	33	Akmenė r. mun.	49	Telšiai
2	Alytus r. mun.	18	Palanga city mun.	34	Joniškis r. mun.	50	Anykščiai r. mun.
3	Druskininkai mun.	19	Skuodas r. mun.	35	Kelmė r. mun.	51	Ignalina r. mun.
4	Lazdijai r. mun.	20	Šilutė r. mun.	36	Pakruojis r. mun.	52	Molėtai r. mun.
5	Varėna r. mun.	21	Kalvarija mun.	37	Radviliškis r. mun.	53	Utena r. mun.
6	Birštonas mun.	22	Kazlų Rūda mun.	38	Šiauliai city mun.	54	Utena
7	Jonava r. mun.	23	Marijampolė mun.	39	Šiauliai r. mun.	55	Visaginas mun.
8	Kaišiadorys r. mun.	24	Marijampolė	40	Jurbarkas r. mun.	56	Zarasai r. mun.
9	Kaunas city mun.	25	Šakiai r. mun.	41	Pagėgiai mun.	57	Elektrėnai mun.
10	Kaunas r. mun.	26	Vilkaviškis r. mun.	42	Šilalė r. mun.	58	Šalčininkai r. mun.
11	Kėdainiai r. mun.	27	Biržai r. mun.	43	Tauragė r. mun.	59	Širvintos r. mun.
12	Prienai r. mun.	28	Kupiškis r. mun.	44	Tauragė	60	Švenčionys r. mun.
13	Raseiniai r. mun.	29	Panevėžys city mun.	45	Mažeikiai r. mun.	61	Trakai r. mun.
14	Klaipėda city mun.	30	Panevėžys r. mun.	46	Plungė r. mun.	62	Ukmergė r. mun.
15	Klaipėda r. mun.	31	Pasvalys r. mun.	47	Rietavas mun.	63	Vilnius city mun.
16	Kretinga r. mun.	32	Rokiškis r. mun.	48	Telšiai r. mun.	64	Vilnius r. mun.