



NATIONAL MARTYNAS MAŽVYDAS
LIBRARY OF LITHUANIA



Bibliotekos pažangai

THE PROJECT "LIBRARIES FOR INNOVATION"

Public Internet Access Users' Opinion Survey *(Instrument 4)*

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Vilnius
2008

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Summary

Demographical characteristics of respondents

Demographic features defining occupation and social status are the most suitable to define medium public internet access portrait. More frequent VIP access is used by specialists and white-collar workers, and from unemployed- schoolchildren and retired persons.

Usage of internet by the public internet access users

The main variables that explain activity of internet usage are: age, income, education and size of populated locality- more frequently internet is used by younger respondents, more educated, with higher income and residents from bigger cities. Usage of internet in the libraries is relevant with the same demographical factors except the age (connection is very weak and isn't statistically significant).

Majority of respondents have opportunities to use internet not only in the libraries. Residents of the smallest (up to 3000 residents) locations have less internet choices instead of libraries.

While summing up internet using habits of the residents it can be noticed that internet usage, irrespective of its' usage location, is more popular among younger, more active (schoolchildren, students, Employed respondents) and more educated respondents. Libraries slightly reduce parting between "active" and "passive" (elder, less education, with lower income) ones – even age factor is less relevant to internet using in the libraries. Price (i.e. its' absence) and support while using internet in the libraries expand group of internet users even more.

City and village public internet access users opportunities to use a computer at home is practically equal, similar number has no computer at home or at work, but in village workplace implementation of computers with internet access differs: in countryside areas third of respondents (33.8%) at work have access to the internet, meanwhile in the city only a quarter (28.0%).

The purposes and places of the internet usage

The results of survey detects few main tendencies. Independently from objectives, internet in libraries and other places is used equally often (not to forget, all respondents were VIP users). Differently from results of resident interview libraries are not only "fallback option".

The most popular internet purpose - the relations and communication. The least popular areas - health and e - government (excluding tax declarations). It should be noted that these "less request" areas are more popular public internet access in libraries.

Habits between city and village internet usage also differs. Like it is noticed in other interviews city users more frequently use higher technologies (WEB 2) and also search deeper (studies).

Benefits of the public internet access

Majority of respondents associate benefit of internet with leisure spending time, with communication, work and with financial benefit. While talking about situations when internet helps to save, respondents mentioned the most often: opportunities to use internet for free – 22%, to perform bank operations – 16%, help and information of librarians when declaring income – 14%.

Support of the librarians and its' evaluation

About third of respondents often or constantly asks for help in the libraries from personnel when using computers or internet. Elder, respondents with university education, residents of villages more frequent ask for help regarding using of computers or internet.

Help and support of the librarians satisfies absolute majority of the respondents.

Village respondents on the average more frequently need help. Evaluating help, quality evaluations of not city respondents were also more in favour.

Evaluation of the public internet access services quality

When evaluating quality of provided services of public internet access respondents accentuated attention of the personnel, their qualification and convenience of Employed hours. Relatively lower was evaluation of the software equipment, internet speed and opportunity to use own digital devices.

Correlation analysis have shown that evaluation of services quality is mostly connected with age factor (elder respondents were evaluating better). Respondents with higher education and residents of bigger towns more critically evaluate quality of computer technique.

Usage of services provided by libraries

The most popular services of the libraries used by respondents: opportunity to read periodical press, opportunity use internet for free and issue of books. New functions connected with modern technologies are more frequently used by younger respondents, with university education, specialists and white-collar workers, also students and schoolchildren. "Traditional" services are more frequently marked by elder, pensioners, residents of villages.

The evaluations of libraries' services are the most relevant to age (elder respondents evaluated changes more positively, except increase of periodical press) and size of place of residence (quality changes in the bigger cities are evaluated better (except evaluations of general atmosphere that are better in the smaller towns)).

Computer literacy skills of public internet access users

Users of public internet access evaluate their computer literacy better than average - 2,7 points of 4 possible. Younger respondents, with higher income for one member of family, with higher education, Specialists and white-collar workers, managers, students and schoolchildren and residents of the biggest cities evaluate their knowledge more positively.

When evaluating computer knowledge in different fields in subjective way respondents accentuated general computer skills, browsing in the internet or research systems, basics of internet usage (for example: e-mail, searching of the websites, browsing), sending e-mail with attached document. Respondents evaluated rated computer skills that require special knowledge the worst: using programs for files sharing and creating internet website.

Correlation analysis has shown that age, education and income are the most relevant to the level of computer knowledge. Age factor is particularly clear when evaluating more complex actions in IT field – in this case younger respondents evaluate their knowledge much better than the elder respondents. Size of place of residence correlates with computer knowledge very weakly.

Informativity of users of public internet access about projects, programs for the introduction of public internet access and participation in them

The best known project - "Window to the Future". The largest amount of information about the project is obtained by respondents directly – in the libraries, from friends and acquaintances. Mass media is important, but its' role in the communication is much less significant.

Image of the libraries

The strongest part of libraries' image is personnel, in this case all groups of respondents were unite: employees with high qualification is Employed in the libraries, librarians is great helpers for visitor, librarians are cheerful and polite.

General environment, openness, democracy are evaluated very positively: there is good atmosphere in the library, and library is open for all willing to visit it.

Library is rated as popular, pleasant, modern, but unpopular place for spending time, it is place for communication, but more suitable for elder people.

Infrastructure of the libraries, technical equipment and provided services are evaluated positively: equipment in the library is consistently updated, there are innovations implemented in the libraries, libraries provide comprehensive services. Library is evaluated as center of communal life.

While comparing with results of representative survey of Lithuanian residents, image of the libraries in the eyes of users of public internet access is much more favorable. Results of residents' survey well illustrate stereotypes that are dominant in the society: old-fashioned, boring, place of solitude and isolation, technical retardation. Opinions of VIP users are great guidelines that should be followed by the libraries while spreading information about provided services and while attracting new visitors – visit in the library is directly relevant with better image.

1. Purposes and methodology of research

1.1. Purposes of the research

To analyze initial situation before implementation of project "Libraries for Innovation" and measure initial maintenance indexes in order to measure effect of the project in the further evaluation stages and improve competencies of libraries' employees who will be included in the study of effect evaluation.

1.2. Target group

Users of the public internet access in the libraries (15-75 y.o.).

1.3. Survey method

Questionnaire based survey, when answers were filled by internet, in the libraries with public internet access.

1.4. Sampling

Random sampling, when survey questionnaire is presented for the n-th users of the public internet access. Sampling points (libraries) are arranged in such way that represents all state regions accordingly to libraries participating in the project, including distribution by city and rural location (sampling scheme is presented in B appendix). Questionnaire is fill in with participation and assistance of Specialist interviewer. Questionnaire is filled by respondent himself/herself. Older than 15 y.o. users of public internet access are participating in the survey (filling of questionnaire by younger residents is filtered). Sample of the survey – 1040 respondents, with intended ± 3 proc. statistical bias.

1.5. Field works

Surveyed	1246
Refused	160
Didn't match sampling criteria	151
Other reasons	18
Date of performance	2008 05 09 - 06 26

1.6. Quality control

"RAIT" UAB surveys are performed while following ESOMAR requirements.

Work control is performed in all stages of survey process:

- Data collection;
- Data entering;
- Date coding.

Repeated contact by telephone was established with 20 percents of respondents while checking work quality of the interviewers, in this ay sampling principles of the respondents, following rules of the questionnaire were checked. If respondent refuses present phone number, then home address or e-mail address can provided, that are used for sending letters with relevant questions.

Data entering and management. Date entering department checks entering quality of 20% of questionnaires. Entering and logics errors are checked with SPSS program.

1.7. Statistical date bias

- When evaluating results it is important to pay attention to statistical bias. It rises because of sampling of the respondents – survey isn't continuous. This bias is calculated mathematically.
- In following table biases with different numbers of respondents and different distributions of answers are presented.

Distribution of answers ⇒	50	45/55	40/60	35/65	30/70	25/75	20/80	15/85	10/90	5/95
Sample size ↓										
10	31	30.8	30.4	29.6	28.4	26.8	24.8	22.1	18.6	13.5
30	17.9	17.8	17.5	17.1	16.4	15.5	14.3	12.8	10.7	7.8
50	13.9	13.8	13.6	13.2	12.7	12	11.1	9.9	8.3	6
75	11.3	11.3	11.1	10.8	10.4	9.8	9.1	8.1	6.8	4.9
100	9.8	9.8	9.6	9.3	9	8.5	7.8	7	5.9	4.3
150	8	8	7.8	7.6	7.3	6.9	6.4	5.7	4.8	3.5
200	6.9	6.9	6.8	6.6	6.4	6	5.5	4.9	4.2	3
300	5.7	5.6	5.5	5.4	5.2	4.9	4.5	4	3.4	2.5
400	4.9	4.9	4.8	4.7	4.5	4.2	3.9	3.5	2.9	2.1
500	4.4	4.4	4.3	4.2	4	3.8	3.5	3.1	2.6	1.9
600	4	4	3.9	3.8	3.7	3.5	3.2	2.9	2.4	1.7
700	3.7	3.7	3.6	3.5	3.4	3.2	3	2.6	2.2	1.6
800	3.5	3.4	3.4	3.3	3.2	3	2.8	2.5	2.1	1.5
900	3.3	3.2	3.2	3.1	3	2.8	2.6	2.3	2	1.4
1000	3.1	3.1	3	3	2.8	2.7	2.5	2.2	1.9	1.4

Example

Let's say that 1000 were asked question about projects that they are aware of. Let's say, that 25 % of them said that know X project. That means that we can state with 95 % probability that real value is in the range $25 \% \pm 2,7\%$.

1.8. Methodological notes:

General distribution of answers and analysis of answers dispersion in demographical groups are presented in the report. In order to reveal connections among variables and significant differences among opinions following methods of statistical analysis were applied: correlation analysis, T-test, Chi-square criterion. .

Statistically significant differences are marked in yellow color.

1.9. Demographical characteristics of respondents

1 table. Demographical characteristics of respondents

		%	N
Gender	Woman	52,6	552
	Man	47,4	498
	In total:	100,0	1.050
Age	35-44 years	20,2	212
	45-54 years	19,5	205
	15-24 years	19,5	205
	25-34 years	16,0	168
	55-64 years	13,2	139
	65-74 years	11,5	121
	In total:	100,0	1.050
Education	General secondary, special secondary	33,3	349
	Higher	30,6	322
	University	18,7	196
	Basic	8,8	92
	Primary	6,7	71
	Science degree (master degree or doctorate)	2,0	21
In total:	100,0	1.050	
Income	Over 1000 LTL	26,6	218
	701-1000 LTL	25,1	206
	501-700 LTL	24,9	204
	Up to 500 LTL	23,5	193
	In total:	100,0	821
Employment	Employed	59,0	605
	Not Employed	41,0	421
	In total:	100,0	1.025
Status of workplace	In public office;	51,0	301
	In private establishment;	42,0	247
	In my personal establishment, I'm working for myself.	7,0	41
	Other	0,0	0
	In total:	100,0	589
Speciality	Specialist, white-collar worker	60,1	360
	Blue-collar worker, technical employee	33,0	198
	Top or middle level manager	3,5	21
	Farmer	3,4	21
	Other	0,0	0
	In total:	100,0	600
Unemployed:	Retirement pensioner	31,4	129
	Pupil	26,9	111
	Disability pensioners	15,0	62
	Student	9,9	41
	Housewife, on child care leave	7,5	31
	Jobless	7,4	31
	Other	2,0	8
	In total:	100,0	413
City - village	Rural areas	52,7	553
	City	47,3	497
	In total:	100,0	1.050
Size of location	Up to 3000 of residents	50,8	533
	100 001 - 500000 of residents	20,4	214
	10001 - 50 000 of residents	10,3	108
	500000 of residents and more	9,0	95
	3001 - 10000 of residents	7,5	78

	50001 - 100000 of residents	2,0	21
	In total:	100,0	1.050
County	Kaunas	24,6	258
	Vilnius	19,6	206
	Šiauliai	9,3	98
	Panevėžys	9,1	96
	Klaipėda	9,0	94
	Marijampolė	7,7	81
	Utena	5,9	62
	Alytus	5,5	58
	Tauragė	4,9	51
	Telšiai	4,5	47
	In total	100,0	1.050

2. Analysis of current situation and perspectives

2.1. Usage of internet by the public internet access users

Almost half of the respondents have an opportunity to use internet at home (45%), 31% can use internet at work. 41% have no opportunity to use neither at work nor at home. At home and at work internet is more used by younger, Employed respondents with higher income. Elder respondents with less income and pensioners – don't use internet neither at work nor at home. Internet is more frequently used at work and at home by respondents with higher education and by respondents who are Employed more qualified job. Internet is more frequently used at home by residents of the bigger cities, students and schoolchildren (2 Table).

59% of respondents don't use wireless connection (4% don't what it is). At home (in total 17%) and at work (in total 13%) wireless connection is more frequently used by younger respondents, with higher income for 1 member of the family, students and schoolchildren, residents of the bigger cities. In other locations the main users of wireless connection are youngest and studying respondents (3 Table).

The most popular places for internet usage are libraries (79%), home (43%) and work (23%). The main users of internet in the libraries are 15-24 y.o. respondents with lowest (up to 500 LTL) and highest (over 1000 LTL) income for one member of family, residents of villages, towns with up to 100000 (and of Vilnius county schoolchildren and students). At home internet is used by youngest respondents with average and higher income (over 700 LTL), Employed respondents, also schoolchildren and students, by residents of the biggest Lithuanian cities (100000 – 500000 of residents), except Vilnius city. At work internet is more frequently used by women, by 25-64 y.o. age group that is the most active in the market, respondents with higher education and with average of higher income (over 700 LTL), and respondents Employed in the public offices (4 Table).

The most often pointed places of internet usage (respondents could point only one answer) - libraries (43%), home (32%) and work (16%) (2 table).

From respondents who are using internet, 41% do it every day, and 30% - at least several times per week. The most active internet users – youth, students, schoolchildren, residents of the biggest cities Employed in the public offices (6 Table).

Internet is used in the libraries every day by 9% of respondents, several times per week – 27%, at least one time per week – 17% of respondents. Internet in the libraries is more often used by the youngest respondents, also by respondents Employed in the public offices, and by residents of the biggest cities (7 Table).

Correlation analysis has shown that the main variables that explain activity of internet usage are: age, income, education and size of populated locality. Usage of internet in the libraries is relevant with the same demographical factors except the age (connection is very weak and isn't statistically significant) (8 Table).

Public internet access in the library was used for the first time: in year 2006 – by 44%, in year 2007 – 30%, in year 2008 – 17% of respondents. In year 2006 public internet access was more often used for the first time by women, younger respondents, and respondents with university education, Specialists and white-collar workers, residents of the smaller villages and residents of Vilnius city (9 Table).

72% respondents have an opportunity to use internet not in the libraries only. Younger respondents, with higher education, with higher income for 1 member of family, Employed respondents, students and schoolchildren, residents of smaller towns (with 3000-10000 of residents) have more opportunities to use internet not only in the libraries. Residents of the smallest (up to 3000 residents) locations have less internet choices instead of libraries (10 Table).

The main motives to use internet in the libraries are following: free service – 66% (more often mentioned by men, younger respondents and residents of villages and smaller towns), using other services of the library – 48% (women, higher education, and Employed respondents) and convenience of the establishments (28%) (11 Table).

While summing up internet using habits of the residents it can be noticed that internet usage, irrespective of its' usage location, is more popular among younger, more active (schoolchildren, students, Employed respondents) and more educated respondents. Libraries slightly reduce parting between "active" and "passive" (elder, less education, with lower income) ones – even age factor is less relevant to internet using in the libraries. Price (i.e. its' absence) and support while using internet in the libraries expand group of internet users even more.

2.1.1. Internet usage by the public internet access users in urban and rural area

City and village public internet access users opportunities to use a computer at home is practically equal, similar number has no computer at home or at work, but in village workplace implementation of computers with internet access differs: in countryside areas third of respondents (33.8%) at work have access to the internet, meanwhile in the city only a quarter (28.0%).

3 table. Do you have computer in Employed place or at home that is connected to the internet and that you can use?

			Do you have the computer connected to the Internet at workplace, at home that you can use?		
			At home	Do not have at home or at workplace	At workplace
Gender	Man	%	43,1	46,3	25,3
		N	215	230	126
	Woman	%	46,6	36,4	36,3
		N	257	201	200
Age	15-24.	%	48,2	41,5	17,9
		N	99	85	37
	25-34.	%	48,0	35,7	38,9
		N	81	60	66
	35-44.	%	65,0	25,0	40,7
		N	138	53	86
	45-54.	%	45,8	32,5	42,3
		N	94	67	87
	55-64.	%	27,2	51,1	32,4
		N	38	71	45
65-74.	%	18,7	79,3	4,8	
	N	23	96	6	
Education	Primary	%	42,7	49,5	11,9
		N	30	35	8
	Basic education	%	41,5	52,0	7,8
		N	38	48	7
	General secondary special secondary education	%	33,0	59,5	15,7
		N	115	208	55
	Further	%	53,7	26,6	41,6
		N	173	86	134
	Higher	%	55,5	25,9	54,1
		N	109	51	106
Science degree (master degree or doctorate)	%	35,1	19,2	77,7	
	N	7	4	16	
Income	Up to 500 LT	%	40,0	51,2	20,6
		N	77	98	40
	501-700 LT	%	29,6	57,8	19,6
		N	60	118	40
	701-1000 LT	%	47,5	33,2	40,6
		N	98	68	84
Over 1000 LT	%	55,8	27,0	41,5	
	N	122	59	91	
Employment	Employed	%	54,6	25,9	47,2
		N	330	157	285
	Not Employed	%	31,1	63,6	7,1
		N	131	268	30
Status of workplace	In public office	%	56,7	14,1	67,4
		N	170	42	203
	In private establishment	%	49,5	38,8	29,7
		N	123	96	73
	In my personal establishment, I'm working for myself	%	63,8	34,8	21,6
		N	26	14	9
Other	%	0,0	0,0	0,0	
	N	0	0	0	
Speciality	Blue-collar worker, technical employee	%	47,6	43,2	20,5
		N	94	86	41
	Specialist, white-collar worker	%	56,7	16,7	64,0
		N	204	60	231
	Top or middle level manager	%	69,0	23,2	51,5
		N	15	5	11
	Farmer	%	72,6	21,4	11,6
		N	15	4	2
Other	%	0,0	0,0	0,0	
	N	0	0	0	

			Do you have the computer connected to the Internet at workplace, at home that you can use?		
			At home	Do not have at home or at workplace	At workplace
Unemployed:	Retirement pensioner	%	17,0	80,8	2,2
		N	22	105	3
	Disability pensioners	%	11,8	79,2	8,9
		N	7	49	6
	Housewife, on child care leave	%	54,7	42,3	16,2
		N	17	13	5
	Pupil	%	48,8	43,4	9,8
		N	54	48	11
	Student	%	46,8	47,1	8,5
		N	19	19	3
Jobless	%	20,6	74,9	5,1	
	N	6	23	2	
Other	%	0,0	92,3	7,7	
	N	0	7	1	
City - village	City	%	46,7	41,5	28,0
		N	232	206	139
	Rural areas	%	43,3	40,7	33,8
		N	240	225	187
Size of location	Up to 3000 of residents	%	42,5	41,2	34,0
		N	227	220	181
	3001 – 10000 of residents	%	52,8	29,9	37,8
		N	41	23	30
	10001 - 50 000 of residents	%	32,9	53,5	26,0
		N	36	58	28
	50001 – 100000 of residents	%	52,3	44,8	23,2
		N	11	9	5
	100 001 - 500000 of residents	%	53,2	39,4	22,1
		N	114	84	47
500000 of residents and more	%	45,3	38,4	36,6	
	N	43	37	35	
County	Kauno	%	48,9	42,0	24,3
		N	126	108	63
	Vilniaus	%	43,1	37,4	41,2
		N	89	77	85
	Šiaulių	%	34,8	52,5	23,1
		N	34	51	23
	Panevėžio	%	37,3	44,5	30,4
		N	36	43	29
	Klaipėdos	%	45,2	44,4	27,9
		N	43	42	26
	Marijampolės	%	41,4	45,4	34,6
		N	33	37	28
	Utenos	%	51,6	31,6	33,5
		N	32	19	21
	Alytaus	%	37,2	51,3	22,1
		N	22	30	13
	Tauragės	%	69,5	17,7	43,2
		N	36	9	22
	Telšių	%	47,7	32,3	36,9
		N	22	15	17
In total:		%	44,9	41,1	31,1
		N	472	431	326

4 table. Do you have possibility to use wireless connection internet?

			Do you have a possibility to use the wireless Internet connection?					
			No	Yes, I can use it at home	Yes, I can use it at workplace	Yes, I can use it elsewhere but not at home or at workplace	I do not know what it is	
Gender	Man	%	59,9	15,7	12,5	12,8	4,7	
		N	298	78	62	64	24	
	Woman	%	58,7	17,7	13,7	12,0	3,1	
		N	324	98	76	66	17	
Age	15-24.	%	50,7	21,0	8,8	21,3	2,2	
		N	104	43	18	44	4	
	25-34.	%	46,0	20,8	19,8	19,1	3,6	
		N	78	35	33	32	6	
	35-44.	%	65,9	16,1	11,1	7,4	3,0	
		N	140	34	24	16	6	
	45-54.	%	59,5	19,4	22,5	3,9	4,0	
		N	122	40	46	8	8	
	55-64.	%	74,8	9,5	10,1	6,9	1,2	
		N	104	13	14	10	2	
	65-74.	%	62,2	8,9	2,1	17,1	11,8	
		N	75	11	3	21	14	
	Education	Primary	%	33,2	22,8	4,7	34,3	5,8
			N	23	16	3	24	4
Basic education		%	52,6	16,3	7,1	19,7	6,8	
		N	49	15	7	18	6	
General secondary, special secondary education		%	66,5	14,9	9,0	9,4	3,4	
		N	232	52	31	33	12	
Further		%	61,6	15,4	16,6	7,7	4,2	
		N	198	49	53	25	13	
Higher		%	56,2	20,0	20,1	12,8	2,6	
		N	110	39	39	25	5	
Science degree (master degree or doctorate)	%	47,1	22,4	18,5	23,7	0,0		
	N	10	5	4	5	0		
Income	Up to 500 LT	%	68,3	11,8	6,1	10,8	4,6	
		N	132	23	12	21	9	
	501-700 LT	%	57,7	12,2	12,2	18,3	3,9	
		N	118	25	25	37	8	
	701-1000 LT	%	63,6	10,7	15,8	11,1	4,0	
		N	131	22	33	23	8	
	Over 1000 LT	%	51,9	27,0	17,1	10,1	3,2	
		N	113	59	37	22	7	
Employment	Employed	%	55,8	19,8	19,4	8,9	4,2	
		N	338	119	117	54	25	
	Not Employed	%	64,8	12,9	3,9	16,4	3,7	
		N	273	54	17	69	15	
Status of workplace	In public office	%	58,6	17,9	28,6	3,5	0,8	
		N	176	54	86	11	2	
	In private establishment	%	54,2	19,9	11,5	13,8	7,8	
		N	134	49	28	34	19	
	In my personal establishment, I'm working for myself	%	51,7	27,7	5,6	19,3	0,0	
		N	21	11	2	8	0	
	Other	%	0,0	0,0	0,0	0,0	0,0	
		N	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	56,6	21,3	10,5	10,0	6,8	
		N	112	42	21	20	13	
	Specialist, white-collar worker	%	55,4	17,7	24,9	7,9	3,1	
		N	200	64	90	28	11	
Top or middle level	%	47,3	32,4	22,9	20,3	0,0		

			Do you have a possibility to use the wireless Internet connection?				
			No	Yes, I can use it at home	Yes, I can use it at workplace	Yes, I can use it elsewhere but not at home or at workplace	I do not know what it is
	manager	N	10	7	5	4	0
		%	65,1	28,9	6,0	0,0	0,0
	Farmer	N	13	6	1	0	0
		%	0,0	0,0	0,0	0,0	0,0
Unemployed:	Other	N	0	0	0	0	0
		%	66,3	11,0	1,9	17,7	5,1
	Retirement pensioner	N	86	14	3	23	7
		%	81,5	7,2	0,0	4,7	6,5
	Disability pensioners	N	50	4	0	3	4
		%	64,6	19,6	7,6	14,7	0,0
	Housewife, on child care leave	N	20	6	2	5	0
		%	48,9	20,5	7,0	22,6	2,3
	Pupil	N	54	23	8	25	3
		%	65,1	13,3	3,5	16,6	1,4
	Student	N	27	5	1	7	1
		%	80,8	0,6	3,8	14,8	0,0
	Jobless	N	25	0	1	5	0
		%	57,1	15,2	15,2	7,7	20,0
City - village	Other	N	5	1	1	1	2
		%	62,8	15,4	9,1	11,6	4,6
	City	N	312	76	45	57	23
		%	56,1	18,1	16,7	13,1	3,3
Size of location	Rural areas	N	310	100	93	72	18
		%	56,1	17,7	16,4	13,6	3,4
	Up to 3000 of residents	N	299	94	88	73	18
		%	53,4	11,3	15,3	18,0	4,6
	3001 – 10000 of residents	N	42	9	12	14	4
		%	64,9	8,8	11,5	17,6	0,9
	10001 - 50 000 of residents	N	70	10	12	19	1
		%	89,1	3,0	0,0	5,2	2,7
	50001 – 100000 of residents	N	19	1	0	1	1
		%	61,1	23,9	7,2	6,4	5,8
	100 001 - 500000 of residents	N	131	51	15	14	12
		%	64,7	12,5	10,9	9,6	5,5
	500000 of residents and more	N	61	12	10	9	5
	County		%	61,9	21,7	11,2	7,8
Kauno		N	160	56	29	20	6
		%	60,2	15,9	14,6	8,0	5,9
Vilniaus		N	124	33	30	16	12
		%	55,2	16,3	13,2	9,1	11,4
Šiaulių		N	54	16	13	9	11
		%	49,4	11,8	15,5	25,8	1,1
Panevėžio		N	47	11	15	25	1
		%	63,4	13,8	9,7	18,2	0,4
Klaipėdos		N	60	13	9	17	0
		%	64,7	20,6	16,3	8,8	0,3
Marijampolės		N	52	17	13	7	0
		%	56,6	9,4	10,5	13,6	12,1
Utenos		N	35	6	6	8	7
		%	45,7	6,1	12,2	35,0	1,0
Alytaus		N	26	4	7	20	1
		%	76,8	17,3	10,9	4,6	0,0
Tauragės		N	39	9	6	2	0
		%	52,2	26,7	20,7	9,2	3,5
Telšių		N	25	13	10	4	2

			Do you have a possibility to use the wireless Internet connection?				
			No	Yes, I can use it at home	Yes, I can use it at workplace	Yes, I can use it elsewhere but not at home or at workplace	I do not know what it is
In total:	%		59,2	16,8	13,1	12,4	3,9
	N		622	176	138	130	41

5 table. Where (in what places) do you use computer connected to the internet?

			Where (in what places) do you use the computer connected to the Internet?								
			In the library	At home	At workplace	In the educational institution (school, university, college, other...)	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	DK / NA	Elsewhere	In Wi-fi (wireless Internet) access places
Gender	Man	%	80,2	42,2	24,6	15,0	10,5	9,6	5,0	5,7	1,4
		N	399	210	122	75	52	48	25	28	7
	Woman	%	76,9	43,0	32,5	14,3	6,7	5,3	5,9	3,4	1,2
		N	425	237	180	79	37	30	33	19	7
	15-24.	%	87,7	45,8	11,6	52,2	17,1	10,3	0,0	5,9	2,9
		N	180	94	24	107	35	21	0	12	6
	25-34.	%	88,1	45,4	40,2	14,3	17,1	13,0	0,7	5,0	3,4
		N	148	77	68	24	29	22	1	8	6
	35-44.	%	76,9	61,5	40,5	5,6	5,8	6,8	1,1	4,8	0,3
		N	163	130	86	12	12	14	2	10	1
	45-54.	%	75,4	43,2	38,7	0,8	3,9	3,5	2,4	2,5	0,0
		N	155	89	80	2	8	7	5	5	0
	55-64.	%	73,4	27,2	26,4	1,0	3,7	0,0	15,6	0,0	1,0
		N	102	38	37	1	5	0	22	0	1
	65-74.	%	63,3	16,6	6,9	6,5	0,0	10,6	22,8	9,2	0,0
		N	76	20	8	8	0	13	28	11	0
	Primary	%	76,3	40,8	4,7	36,5	8,6	16,2	0,0	1,7	0,8
		N	54	29	3	26	6	11	0	1	1
	Basic education	%	82,7	37,3	4,6	38,0	10,9	4,9	5,8	5,5	0,7
		N	76	34	4	35	10	4	5	5	1
	General secondary, special secondary education	%	73,8	31,7	13,4	11,2	9,3	7,7	14,1	4,2	1,7
		N	258	111	47	39	32	27	49	15	6
	Further	%	80,7	50,9	40,2	9,6	4,5	5,7	0,0	4,9	0,0
		N	260	164	129	31	15	18	0	16	0
	Higher	%	82,3	52,6	53,8	11,2	11,7	7,4	1,6	5,0	2,0
		N	161	103	105	22	23	14	3	10	4
	Science degree (master degree or doctorate)	%	73,8	33,6	63,8	5,4	15,3	8,4	0,0	3,0	11,3
		N	15	7	13	1	3	2	0	1	2
	Up to 500 LT	%	82,0	38,0	15,4	20,6	6,5	10,6	1,8	4,4	0,7
		N	158	73	30	40	12	20	4	8	1
	501-700 LT	%	77,5	26,8	16,8	10,7	3,7	9,4	13,1	6,0	0,7
		N	158	55	34	22	7	19	27	12	1
	701-1000 LT	%	68,3	44,3	38,6	8,9	10,1	6,5	7,6	5,0	0,5
		N	141	91	79	18	21	13	16	10	1
	Over 1000 LT	%	80,5	54,7	39,8	12,8	11,4	6,2	2,4	1,8	2,7

		Where (in what places) do you use the computer connected to the Internet?									
		In the library	At home	At workplace	In the educational institution (school, university, college, other...)	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	DK / NA	Elsewhere	In Wi-fi (wireless Internet) access places	
		N	176	119	87	28	25	13	5	4	6
Employment	Employed	%	79,2	51,9	44,5	8,3	8,3	6,1	1,4	3,7	0,8
		N	479	314	269	50	50	37	8	22	5
	Not Employed	%	78,1	29,2	6,3	23,0	7,5	9,1	11,4	5,8	1,5
		N	329	123	27	97	32	38	48	24	7
Status of workplace	In public office	%	77,7	53,2	62,6	7,8	2,6	4,4	0,9	3,2	0,6
		N	234	160	188	23	8	13	3	10	2
	In private establishment	%	79,5	47,4	29,2	8,5	12,8	6,6	2,2	4,4	0,9
		N	197	117	72	21	32	16	6	11	2
	In my personal establishment, I'm working for myself	%	93,0	63,8	20,1	8,6	18,4	12,9	0,0	2,4	1,5
		N	38	26	8	4	8	5	0	1	1
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	78,1	47,5	18,0	5,6	6,5	6,1	2,8	3,9	0,6
		N	155	94	36	11	13	12	6	8	1
	Specialist, white-collar worker	%	78,9	52,6	60,5	9,1	8,5	6,2	0,8	3,8	0,8
		N	284	190	218	33	31	22	3	14	3
	Top or middle level manager	%	82,9	63,7	53,8	17,7	19,1	3,4	0,0	3,1	1,5
		N	18	14	11	4	4	1	0	1	0
	Farmer	%	86,3	72,6	11,6	4,4	1,6	1,6	0,0	1,6	0,0
		N	18	15	2	1	0	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	66,7	15,1	4,1	6,1	0,0	9,9	23,5	8,6	0,0
		N	86	20	5	8	0	13	30	11	0
	Disability pensioners	%	69,6	11,8	8,6	1,8	2,3	4,7	18,4	2,3	2,3
		N	43	7	5	1	1	3	11	1	1
	Housewife, on child care leave	%	75,5	52,8	17,5	7,8	0,0	9,2	9,3	5,3	0,0
		N	23	16	5	2	0	3	3	2	0
	Pupil	%	88,4	45,0	4,4	54,7	10,6	7,0	0,0	3,7	0,6
		N	98	50	5	61	12	8	0	4	1
	Student	%	89,4	48,2	7,6	55,9	20,2	17,6	0,0	7,3	3,9
		N	37	20	3	23	8	7	0	3	2
	Jobless	%	88,0	16,9	4,4	0,0	20,9	0,0	11,4	1,1	9,1
		N	27	5	1	0	6	0	3	0	3
	Other	%	92,3	0,0	15,2	7,1	21,9	43,5	0,0	14,3	0,0
		N	7	0	1	1	2	4	0	1	0
City - village	City	%	72,7	44,9	26,1	17,5	12,4	7,3	10,6	6,4	2,0
		N	361	223	130	87	61	36	53	32	10
	Rural areas	%	83,7	40,6	31,1	12,1	5,0	7,4	0,9	2,7	0,6
		N	463	225	172	67	28	41	5	15	4
Size of location	Up to 3000 of residents	%	83,9	39,9	30,6	12,3	4,8	7,3	0,9	2,6	0,6
		N	447	213	163	66	26	39	5	14	3
	3001 – 10000 of residents	%	88,3	49,6	38,3	27,9	9,2	14,0	0,0	14,7	3,7
		N	69	39	30	22	7	11	0	11	3
	10001 - 50 000 of residents	%	87,3	33,2	24,6	16,4	13,2	5,4	2,6	6,4	2,5
		N	94	36	27	18	14	6	3	7	3
	50001 – 100000 of residents	%	86,6	52,3	23,2	14,8	11,7	7,6	0,0	11,6	0,0
		N	18	11	5	3	2	2	0	2	0

			Where (in what places) do you use the computer connected to the Internet?								
			In the library	At home	At workplace	In the educational institution (school, university, college, other...)	In the Internet cafes	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	DK / NA	Elsewhere	In Wi-fi (wireless Internet) access places
100 001 - 500000 of residents	%		51,7	50,5	20,5	12,4	10,2	5,8	23,3	3,1	0,9
	N		111	108	44	26	22	12	50	7	2
500000 of residents and more	%		88,3	43,0	35,0	19,7	18,6	8,0	0,0	6,0	3,2
	N		84	41	33	19	18	8	0	6	3
Kauno	%		53,6	47,0	25,9	10,2	7,5	6,7	21,2	3,8	0,5
	N		138	121	67	26	19	17	55	10	1
Vilniaus	%		87,9	41,6	38,9	12,7	10,6	7,2	0,0	3,7	2,6
	N		181	86	80	26	22	15	0	8	5
Šiaulių	%		86,7	32,3	25,2	22,6	5,9	9,6	2,9	5,5	1,0
	N		85	32	25	22	6	9	3	5	1
Panevėžio	%		86,5	32,1	27,2	28,0	19,7	24,4	0,0	12,8	1,4
	N		83	31	26	27	19	23	0	12	1
Klaipėdos	%		94,9	42,6	19,0	14,5	5,3	4,4	0,0	5,0	2,5
	N		89	40	18	14	5	4	0	5	2
Marijampolės	%		87,8	42,5	37,7	3,6	6,9	2,5	0,0	0,4	2,1
	N		71	34	30	3	6	2	0	0	2
Utenos	%		82,2	44,0	26,7	16,0	7,1	5,9	0,0	1,2	0,6
	N		51	27	16	10	4	4	0	1	0
Alytaus	%		76,9	34,0	23,4	13,1	6,5	3,7	0,0	5,8	0,0
	N		45	20	14	8	4	2	0	3	0
Tauragės	%		77,6	70,6	37,4	11,7	0,8	0,0	0,0	5,2	0,8
	N		40	36	19	6	0	0	0	3	0
Telšių	%		89,6	44,2	15,0	26,0	9,3	0,7	0,0	0,0	0,0
	N		42	21	7	12	4	0	0	0	0
In total:	%		78,5	42,6	28,7	14,6	8,5	7,4	5,5	4,5	1,3
	N		824	447	302	154	89	77	58	47	14

table. Where (in what places) do you use computer connected to internet the most often?

			Where (in what places) do you use the computer connected to the Internet most often?									
			In the library	At home	At workplace	DK / NA	In the educational institution (school, university, college, other...)	In the Internet cafes	At relatives, friends, acquaintance, neighbours	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places	
Gender	Woman	%	44,1	28,5	17,7	5,9	2,4	0,6	0,3	0,2	0,2	
		N	243	158	98	33	13	3	2	1	1	
Gender	Man	%	41,3	35,4	12,9	5,1	1,8	1,6	0,8	0,9	0,2	
		N	206	176	64	25	9	8	4	4	1	
Age	15-24.	%	42,4	39,0	5,3	0,2	9,1	1,7	0,6	0,7	1,0	
		N	87	80	11	0	19	4	1	2	2	
	25-34.	%	38,0	33,4	21,8	0,7	1,0	3,6	0,7	0,7	0,0	
		N	64	56	37	1	2	6	1	1	0	
	35-44.	%	33,1	46,5	17,4	1,1	0,3	0,0	1,6	0,0	0,0	
		N	70	99	37	2	1	0	3	0	0	
	45-54.	%	41,3	30,5	23,0	2,4	0,8	0,6	0,0	1,4	0,0	
		N	85	63	47	5	2	1	0	3	0	
	55-64.	%	52,3	14,0	18,0	15,6	0,0	0,0	0,0	0,0	0,0	
		N	73	19	25	22	0	0	0	0	0	
	65-74.	%	58,5	13,9	4,8	22,8	0,0	0,0	0,0	0,0	0,0	
		N	70	17	6	28	0	0	0	0	0	
	Education	Primary	%	47,1	39,4	0,6	0,0	5,5	1,6	0,6	5,3	0,0
			N	33	28	0	0	4	1	0	4	0
Basic education		%	47,5	35,6	3,1	6,2	7,2	0,0	0,0	0,4	0,0	
		N	44	33	3	6	7	0	0	0	0	
General secondary, special secondary education		%	49,5	25,3	7,1	14,1	1,4	1,4	0,5	0,1	0,6	
		N	173	88	25	49	5	5	2	0	2	
Further		%	38,6	39,4	18,6	0,0	1,2	1,0	1,1	0,0	0,0	
		N	124	127	60	0	4	3	3	0	0	
Higher	%	35,6	27,5	32,2	1,6	1,6	0,7	0,1	0,6	0,1		
	N	70	54	63	3	3	1	0	1	0		
Science degree (master degree or doctorate)	%	26,1	19,5	54,3	0,0	0,0	0,0	0,0	0,0	0,0		
	N	5	4	11	0	0	0	0	0	0		
Income	Up to 500 LT	%	51,9	32,4	7,0	1,8	2,8	1,4	0,6	1,9	0,2	
		N	100	62	13	4	5	3	1	4	0	
	501-700 LT	%	56,5	22,0	6,8	13,1	1,5	0,0	0,0	0,0	0,0	
		N	115	45	14	27	3	0	0	0	0	
	701-1000 LT	%	33,5	33,1	23,2	7,7	1,0	0,6	0,0	0,7	0,1	
		N	69	68	48	16	2	1	0	1	0	
Over 1000 LT	%	34,0	37,3	21,2	2,4	1,3	3,0	0,1	0,0	0,7		
	N	74	81	46	5	3	7	0	0	2		
Employment	Employed	%	35,0	35,2	25,4	1,4	0,9	1,1	0,8	0,1	0,1	
		N	211	213	154	8	5	7	5	0	1	
	Not Employed	%	54,5	26,7	1,3	11,5	3,7	0,7	0,3	1,2	0,2	
		N	229	112	5	48	16	3	1	5	1	
Status of workplace	In public office	%	30,6	30,1	36,1	0,9	0,9	0,0	1,1	0,0	0,1	
		N	92	91	109	3	3	0	3	0	0	
	In private establishment	%	41,1	35,9	17,7	2,2	0,8	1,4	0,5	0,1	0,2	
		N	102	89	44	6	2	4	1	0	0	
	In my personal establishment, I'm working for myself	%	32,3	59,6	2,8	0,0	0,0	5,4	0,0	0,0	0,0	
		N	13	24	1	0	0	2	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
	N	0	0	0	0	0	0	0	0	0		

		Where (in what places) do you use the computer connected to the Internet most often?								
		In the library	At home	At workplace	DK / NA	In the educational institution (school, university, college, other...)	In the Internet cafes	At relatives, friends, acquaintance, neighbours	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places
		N	0	0	0	0	0	0	0	0
		%	44,6	41,0	10,4	2,8	0,9	0,3	0,0	0,0
Speciality	Blue-collar worker, technical employee	N	88	81	21	6	2	1	0	0
	Specialist, white-collar worker	%	29,8	30,3	34,9	0,8	1,0	1,8	1,3	0,0
	Top or middle level manager	N	107	109	126	3	4	6	5	0
	Farmer	%	33,7	33,9	30,9	0,0	0,0	0,0	0,0	1,5
	Other	N	7	7	7	0	0	0	0	0
		%	27,4	72,6	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	15	0	0	0	0	0	0
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
Unemployed:	Retirement pensioner	N	0	0	0	0	0	0	0	0
	Disability pensioners	%	63,0	11,3	2,2	23,5	0,0	0,0	0,0	0,0
	Housewife, on child care leave	N	82	15	3	30	0	0	0	0
	Pupil	%	63,2	11,8	0,0	18,4	1,8	0,0	0,0	4,7
	Student	N	39	7	0	11	1	0	0	3
	Jobless	%	30,7	52,8	4,3	9,3	2,9	0,0	0,0	0,0
	Other	N	9	16	1	3	1	0	0	0
		%	45,8	43,1	0,8	0,0	7,8	1,4	0,4	0,7
		N	51	48	1	0	9	2	0	1
		%	42,4	42,0	0,5	0,0	11,8	0,0	1,9	1,0
City - village	City	N	17	17	0	0	5	0	1	0
	Rural areas	%	66,1	16,9	0,6	12,4	0,0	2,0	0,0	0,0
		N	20	5	0	4	0	1	0	1
		%	92,3	0,0	0,0	0,0	0,0	7,7	0,0	0,0
Size of location	Up to 3000 of residents	N	7	0	0	0	0	1	0	0
	3001 – 10000 of residents	%	35,9	33,7	15,1	10,7	2,6	1,3	0,3	0,0
	10001 - 50 000 of residents	N	179	167	75	53	13	7	1	0
	50001 – 100000 of residents	%	48,9	30,1	15,7	0,9	1,7	0,8	0,8	1,0
	100 001 - 500000 of residents	N	271	166	87	5	10	4	4	6
	500000 of residents and more	%	49,6	29,3	16,1	0,9	1,8	0,4	0,7	1,0
		N	264	156	86	5	10	2	4	6
		%	38,9	33,2	20,1	0,0	4,2	2,8	0,7	0,0
County	Kauno	N	31	26	16	0	3	2	1	0
	Vilniaus	%	52,6	23,0	16,8	2,9	1,9	1,1	1,1	0,0
	Šiaulių	N	57	25	18	3	2	1	1	0
	Panevėžio	%	45,0	32,0	20,2	0,0	2,7	0,0	0,0	0,0
		N	9	7	4	0	1	0	0	0
		%	20,9	40,6	10,2	23,3	2,1	2,4	0,1	0,0

		Where (in what places) do you use the computer connected to the Internet most often?									
		In the library	At home	At workplace	DK / NA	In the educational institution (school, university, college, other...)	In the Internet cafes	At relatives, friends, acquaintance, neighbours	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	In Wi-fi (wireless Internet) access places	
Klaipėdos	N	46	23	17	0	3	4	0	2	0	
	%	54,8	29,6	12,4	0,0	2,6	0,0	0,0	0,0	0,6	
Marijampolės	N	52	28	12	0	2	0	0	0	1	
	%	47,5	33,3	17,5	0,0	1,0	0,0	0,0	0,0	0,7	
Utenos	N	38	27	14	0	1	0	0	0	1	
	%	44,1	37,0	12,6	0,0	5,1	0,6	0,0	0,0	0,6	
Alytaus	N	27	23	8	0	3	0	0	0	0	
	%	52,3	24,5	20,5	0,6	2,2	0,0	0,0	0,0	0,0	
Tauragės	N	30	14	12	0	1	0	0	0	0	
	%	12,3	61,3	20,3	0,0	3,7	0,0	2,4	0,0	0,0	
Telšių	N	6	31	10	0	2	0	1	0	0	
	%	57,4	33,0	4,3	0,0	2,9	2,5	0,0	0,0	0,0	
In total:	N	27	16	2	0	1	1	0	0	0	
	%	42,8	31,8	15,5	5,5	2,1	1,0	0,6	0,5	0,2	
		N	449	334	162	58	22	11	6	6	2

6 table. How often do you use internet in general?

		How often do you use the Internet in general?									
		Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	It is the first time	N / N	
Gender	Woman	%	42,2	27,0	7,5	6,9	4,7	1,7	2,9	2,3	4,7
		N	233	149	42	38	26	10	16	13	26
	Man	%	39,2	31,1	9,0	6,8	3,3	3,0	2,6	0,0	5,0
		N	195	155	45	34	16	15	13	0	25
Age	15-24.	%	51,6	36,4	6,9	2,8	0,6	0,4	1,2	0,0	0,2
		N	106	75	14	6	1	1	2	0	0
	25-34.	%	47,3	36,5	6,1	7,1	0,9	0,0	2,0	0,0	0,0
		N	80	62	10	12	1	0	3	0	0
	35-44.	%	48,3	28,7	8,0	7,6	4,4	0,9	1,4	0,0	0,5
		N	102	61	17	16	9	2	3	0	1
	45-54.	%	42,6	31,1	6,4	6,1	4,2	3,1	4,1	0,0	2,4
		N	87	64	13	12	9	6	8	0	5
	55-64.	%	25,1	29,3	2,5	10,6	2,5	11,3	3,2	0,0	15,6
		N	35	41	3	15	3	16	4	0	22
65-74.	%	14,5	2,1	23,5	9,0	15,1	0,0	6,5	10,6	18,7	
	N	18	3	28	11	18	0	8	13	23	
Education	Primary	%	36,2	26,5	7,8	1,4	26,2	0,0	1,4	0,0	0,6
		N	26	19	5	1	18	0	1	0	0
	Basic education	%	38,3	34,7	5,6	4,2	1,3	1,0	6,0	3,1	5,8
		N	35	32	5	4	1	1	5	3	5
	General secondary, special secondary education	%	27,3	30,1	8,2	7,9	2,3	4,7	4,7	2,8	12,0
		N	95	105	29	28	8	16	17	10	42
	Further	%	42,9	28,7	10,2	10,6	3,5	2,1	2,0	0,0	0,0
		N	138	92	33	34	11	7	6	0	0

			How often do you use the Internet in general?									
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	It is the first time	N / N	
Income	Higher	%	62,1	24,8	6,7	2,9	1,7	0,3	0,0	0,0	1,6	
		N	122	49	13	6	3	1	0	0	3	
	Science degree (master degree or doctorate)	%	59,3	35,3	5,4	0,0	0,0	0,0	0,0	0,0	0,0	
		N	12	7	1	0	0	0	0	0	0	
	Income	Up to 500 LT	%	36,3	29,9	9,3	5,5	7,7	2,6	2,8	4,0	1,8
			N	70	58	18	11	15	5	5	8	4
501-700 LT		%	21,2	32,4	14,4	7,5	6,2	2,3	3,5	0,0	12,6	
		N	43	66	29	15	13	5	7	0	26	
701-1000 LT		%	48,7	30,7	7,3	1,5	2,1	0,0	2,2	0,0	7,6	
		N	100	63	15	3	4	0	5	0	16	
Over 1000 LT	%	52,0	29,2	5,7	4,0	0,0	5,0	2,3	0,0	1,8		
	N	113	64	12	9	0	11	5	0	4		
Employment	Employed	%	49,9	28,4	6,0	6,6	3,0	2,0	2,7	0,0	1,4	
		N	302	171	37	40	18	12	16	0	8	
	Not Employed	%	26,3	29,8	11,6	7,6	5,7	3,0	2,8	3,0	10,1	
		N	111	126	49	32	24	13	12	13	42	
Status of workplace	In public office	%	61,7	21,3	5,2	6,8	0,8	1,4	1,9	0,0	0,9	
		N	185	64	16	20	2	4	6	0	3	
	In private establishment	%	39,8	34,1	6,6	6,6	4,9	1,4	4,3	0,0	2,2	
		N	98	84	16	16	12	3	11	0	6	
	In my personal establishment, I'm working for myself	%	39,2	48,7	1,4	0,0	0,0	10,7	0,0	0,0	0,0	
		N	16	20	1	0	0	4	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
	N	0	0	0	0	0	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	27,2	38,4	4,4	11,8	6,8	2,1	6,3	0,0	2,8	
		N	54	76	9	23	14	4	13	0	6	
	Specialist, white-collar worker	%	62,2	22,5	7,0	4,2	1,2	1,0	1,0	0,0	0,8	
		N	224	81	25	15	4	3	4	0	3	
	Top or middle level manager	%	68,7	19,3	5,2	6,8	0,0	0,0	0,0	0,0	0,0	
		N	15	4	1	1	0	0	0	0	0	
	Farmer	%	36,2	42,4	0,0	0,0	0,0	21,4	0,0	0,0	0,0	
		N	7	9	0	0	0	4	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
	N	0	0	0	0	0	0	0	0	0		
Unemployed:	Retirement pensioner	%	6,2	12,0	21,9	10,1	14,1	0,0	6,3	9,8	19,6	
		N	8	16	28	13	18	0	8	13	25	
	Disability pensioners	%	14,3	21,1	12,9	16,8	4,7	11,8	0,0	0,0	18,4	
		N	9	13	8	10	3	7	0	0	11	
	Housewife, on child care leave	%	16,5	40,7	1,9	4,3	8,0	17,1	2,3	0,0	9,3	
		N	5	13	1	1	2	5	1	0	3	
	Pupil	%	49,0	38,9	7,9	1,9	0,5	0,2	1,2	0,0	0,4	
		N	54	43	9	2	1	0	1	0	0	
	Student	%	49,3	36,6	4,8	9,2	0,0	0,0	0,0	0,0	0,0	
		N	20	15	2	4	0	0	0	0	0	
	Jobless	%	44,9	43,7	0,0	3,8	0,0	0,0	0,0	0,0	7,6	
		N	14	13	0	1	0	0	0	0	2	
Other	%	0,0	64,8	15,2	0,0	0,0	0,0	20,0	0,0	0,0		
	N	0	5	1	0	0	0	2	0	0		
City - village	City	%	44,8	32,5	7,4	2,2	1,7	0,2	0,9	0,0	10,2	
		N	223	161	37	11	9	1	5	0	51	
	Rural areas	%	37,1	25,8	9,0	11,1	6,1	4,2	4,5	2,3	0,0	
		N	205	143	50	61	34	24	25	13	0	
Size of location	Up to 3000 of residents	%	36,1	25,8	9,0	11,3	6,3	4,4	4,7	2,4	0,0	
		N	193	138	48	60	34	24	25	13	0	
	3001 – 10000	%	49,9	27,3	13,3	3,4	6,1	0,0	0,0	0,0	0,0	

			How often do you use the Internet in general?								
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	It is the first time	N / N
County	of residents	N	39	21	10	3	5	0	0	0	0
	10001 - 50 000	%	37,9	43,2	7,9	7,3	0,5	0,5	0,0	0,0	2,6
	of residents	N	41	47	9	8	1	1	0	0	3
	50001 – 100000	%	52,6	35,4	11,9	0,0	0,0	0,0	0,0	0,0	0,0
	of residents	N	11	7	3	0	0	0	0	0	0
	100 001 - 500000	%	41,8	24,6	7,6	0,0	1,5	0,3	2,0	0,0	22,2
	of residents	N	89	53	16	0	3	1	4	0	48
	500000 of residents and more	%	57,5	40,0	0,7	1,5	0,0	0,0	0,0	0,0	0,4
		N	55	38	1	1	0	0	0	0	0
	Kauno	%	34,5	24,6	5,6	5,7	1,3	5,5	2,6	1,9	18,4
		N	89	63	14	15	3	14	7	5	48
	Vilniaus	%	48,7	28,3	2,8	12,1	6,0	0,0	1,9	0,0	0,2
		N	100	58	6	25	12	0	4	0	0
	Šiaulių	%	42,8	27,1	9,9	5,7	5,9	0,0	5,7	0,0	2,9
	N	42	27	10	6	6	0	6	0	3	
Panevėžio	%	27,8	35,7	26,3	0,2	5,6	1,2	3,1	0,0	0,0	
	N	27	34	25	0	5	1	3	0	0	
Klaipėdos	%	45,3	34,9	14,0	4,7	0,0	0,7	0,3	0,0	0,0	
	N	43	33	13	4	0	1	0	0	0	
Marijampolės	%	39,8	25,4	2,0	6,1	6,2	5,4	5,4	9,6	0,0	
	N	32	20	2	5	5	4	4	8	0	
Utenos	%	28,5	48,0	5,7	8,6	0,9	7,1	1,2	0,0	0,0	
	N	18	30	4	5	1	4	1	0	0	
Alytaus	%	35,0	28,1	12,1	2,0	17,2	0,0	5,6	0,0	0,0	
	N	20	16	7	1	10	0	3	0	0	
Tauragės	%	67,3	20,9	2,6	6,7	0,0	0,0	2,5	0,0	0,0	
	N	34	11	1	3	0	0	1	0	0	
Telšių	%	48,8	24,8	9,9	16,0	0,5	0,0	0,0	0,0	0,0	
	N	23	12	5	8	0	0	0	0	0	
In total:	%	40,7	28,9	8,2	6,9	4,0	2,4	2,8	1,2	4,8	
	N	428	304	86	72	42	25	29	13	51	

7 table How often do you use internet IN THE LIBRARY?

			How often do you use the Internet in the library?								
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	It is the first time	N / N
Gender	Woman	%	9,9	24,2	13,3	17,0	8,6	6,1	8,2	7,3	5,4
		N	55	133	74	94	48	33	45	40	30
	Man	%	7,1	29,0	20,8	12,8	7,1	6,8	5,8	4,6	6,0
		N	35	145	104	64	35	34	29	23	30
Age	15-24.	%	8,5	41,3	15,3	14,6	7,1	2,3	6,7	2,7	1,5
		N	17	85	31	30	14	5	14	6	3
	25-34.	%	9,0	25,9	17,3	23,9	10,3	5,1	5,0	3,1	0,4
		N	15	44	29	40	17	9	8	5	1
	35-44.	%	9,9	28,1	17,0	12,9	8,0	7,8	3,3	11,2	1,6
		N	21	60	36	27	17	17	7	24	3
	45-54.	%	9,9	26,3	18,2	16,6	5,0	5,5	9,6	6,4	2,4
		N	20	54	37	34	10	11	20	13	5
	55-64.	%	5,6	26,1	8,3	12,8	6,3	15,1	8,1	2,1	15,6
		N	8	36	12	18	9	21	11	3	22
	65-74.	%	6,9	0,0	26,2	7,0	12,4	4,1	11,4	10,6	21,5
		N	8	0	32	8	15	5	14	13	26
Education	Primary	%	10,5	27,1	14,1	8,6	18,8	7,1	8,3	2,5	3,0
		N	7	19	10	6	13	5	6	2	2
	Basic education	%	9,2	34,1	10,3	12,8	3,3	8,0	7,9	7,3	7,1
		N	8	31	10	12	3	7	7	7	7
	General secondary, special secondary education	%	6,4	22,4	15,8	16,4	6,4	5,9	6,5	7,3	12,7
		N	22	78	55	57	22	21	23	26	44
	Further	%	7,6	25,8	16,8	17,0	10,7	7,5	8,0	6,7	0,0
		N	25	83	54	55	34	24	26	21	0
	Higher	%	12,5	31,3	23,6	12,5	4,4	3,7	5,7	3,1	3,3
		N	24	61	46	24	9	7	11	6	6
Science degree (master degree or doctorate)	%	13,9	24,4	11,3	17,0	5,4	13,8	7,1	7,0	0,0	
	N	3	5	2	3	1	3	1	1	0	
Income	Up to 500 LT	%	10,1	29,5	14,7	17,0	6,0	7,4	4,4	8,3	2,6
		N	19	57	28	33	12	14	8	16	5
	501-700 LT	%	5,9	28,4	21,9	7,5	10,4	2,6	5,5	4,7	13,1
		N	12	58	45	15	21	5	11	10	27
	701-1000 LT	%	14,7	27,4	16,1	15,0	5,1	2,2	5,6	5,6	8,2
		N	30	56	33	31	10	5	12	12	17
	Over 1000 LT	%	6,4	23,0	18,1	18,4	8,7	10,6	9,4	2,9	2,5
		N	14	50	40	40	19	23	21	6	6
Employment	Employed	%	9,5	26,8	17,2	16,7	7,1	7,5	7,6	6,2	1,6
		N	57	162	104	101	43	45	46	37	10
	Not Employed	%	6,8	25,9	16,9	12,7	9,2	4,7	6,7	5,4	11,7
		N	29	109	71	53	39	20	28	23	49
Status of workplace	In public office	%	16,5	27,7	13,8	17,5	5,0	7,6	5,9	5,2	0,9
		N	49	83	41	52	15	23	18	16	3
	In private establishment	%	2,9	25,8	22,6	15,3	8,1	6,3	10,1	6,7	2,3
		N	7	64	56	38	20	16	25	17	6
	In my personal establishment, I'm working for myself	%	0,0	28,8	9,3	24,3	10,7	17,2	6,9	2,8	0,0
		N	0	12	4	10	4	7	3	1	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	7,0	24,0	15,3	21,3	8,8	7,9	7,3	5,6	2,9
		N	14	47	30	42	17	16	14	11	6
	Specialist, white-collar worker	%	11,8	27,9	18,6	14,2	6,1	6,5	7,7	6,1	1,1
		N	43	101	67	51	22	23	28	22	4

			How often do you use the Internet in the library?									
			Every day	Several times a week	Once a week	Several times a month	Once in a month	Several times in a half a year	More seldom	It is the first time	N / N	
	Top or middle level manager	%	0,0	32,4	21,3	19,1	2,7	6,0	15,6	2,9	0,0	
		N	0	7	5	4	1	1	3	1	0	
	Farmer	%	0,0	27,0	1,6	14,1	13,0	25,0	0,0	19,3	0,0	
		N	0	6	0	3	3	5	0	4	0	
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	4,5	5,0	24,7	10,9	11,5	5,1	6,3	9,8	22,2	
		N	6	7	32	14	15	7	8	13	29	
	Disability pensioners	%	4,1	21,8	12,9	10,4	8,6	11,8	12,0	0,0	18,4	
		N	3	13	8	6	5	7	7	0	11	
	Housewife, on child care leave	%	1,9	15,9	13,6	17,3	11,9	5,9	11,2	10,8	11,6	
		N	1	5	4	5	4	2	3	3	4	
	Pupil	%	10,3	43,0	16,7	10,9	5,9	1,5	6,4	3,3	2,0	
		N	11	48	19	12	7	2	7	4	2	
	Student	%	1,6	47,3	9,9	22,1	9,2	4,0	5,3	0,6	0,0	
		N	1	19	4	9	4	2	2	0	0	
	Jobless	%	25,5	36,6	4,8	3,8	15,2	0,0	0,0	2,7	11,4	
		N	8	11	1	1	5	0	0	1	3	
	Other	%	0,0	50,1	22,3	7,7	0,0	0,0	0,0	20,0	0,0	
		N	0	4	2	1	0	0	0	2	0	
	City - village	City	%	10,7	29,1	17,0	10,6	6,1	4,7	5,4	4,9	11,5
			N	53	145	84	53	30	23	27	25	57
		Rural areas	%	6,6	24,1	16,8	19,0	9,5	7,9	8,5	7,0	0,5
			N	37	134	93	105	53	44	47	39	3
Size of location	Up to 3000 of residents	%	6,1	24,7	16,2	19,5	10,0	8,0	8,3	6,5	0,5	
		N	33	132	87	104	54	43	44	35	3	
	3001 – 10000 of residents	%	14,9	22,9	30,4	8,0	10,6	0,3	7,3	5,7	0,0	
		N	12	18	24	6	8	0	6	4	0	
	10001 - 50 000 of residents	%	15,7	36,4	17,9	9,0	8,3	5,7	2,9	1,5	2,6	
		N	17	39	19	10	9	6	3	2	3	
	50001 – 100000 of residents	%	0,0	31,9	36,4	20,4	0,0	9,1	2,2	0,0	0,0	
		N	0	7	8	4	0	2	0	0	0	
	100 001 - 500000 of residents	%	7,3	21,6	11,7	11,3	3,5	3,3	6,9	9,4	25,1	
		N	16	46	25	24	8	7	15	20	54	
	500000 of residents and more	%	13,7	37,8	15,4	9,9	4,7	10,0	5,7	2,4	0,4	
		N	13	36	15	9	4	9	5	2	0	
County	Kauno	%	5,3	14,3	11,9	13,4	2,4	8,8	10,9	12,4	20,5	
		N	14	37	31	35	6	23	28	32	53	
	Vilniaus	%	12,6	29,4	16,0	19,8	7,4	7,7	4,3	2,6	0,2	
		N	26	60	33	41	15	16	9	5	0	
	Šiaulių	%	11,8	36,4	15,8	13,1	6,1	0,2	7,5	6,2	2,9	
		N	12	36	15	13	6	0	7	6	3	
	Panevėžio	%	3,1	30,2	29,2	15,0	12,9	2,4	5,1	1,5	0,6	
		N	3	29	28	14	12	2	5	1	1	
	Klaipėdos	%	8,2	44,1	23,8	13,2	2,5	3,3	3,9	0,4	0,6	
		N	8	42	22	12	2	3	4	0	1	
	Marijampolės	%	7,0	24,4	10,1	11,6	17,1	5,7	7,7	16,3	0,0	
		N	6	20	8	9	14	5	6	13	0	
	Utenos	%	6,3	23,8	18,5	13,9	7,1	20,7	7,8	0,0	1,9	
		N	4	15	11	9	4	13	5	0	1	
	Alytaus	%	7,0	23,6	25,8	12,8	17,9	3,3	7,6	1,0	1,0	
		N	4	14	15	7	10	2	4	1	1	
	Tauragės	%	13,5	27,6	7,2	25,1	7,5	7,1	5,4	6,7	0,0	
		N	7	14	4	13	4	4	3	3	0	
	Telšių	%	15,9	27,0	20,3	10,2	17,5	0,5	6,4	1,3	0,8	
		N	7	13	10	5	8	0	3	1	0	
	In total:	%	8,6	26,5	16,9	15,0	7,9	6,4	7,1	6,0	5,7	
		N	90	278	177	158	83	67	74	63	60	

8 table Usage of internet and usage of internet in the library. Correlation analysis

		How often do you use the Internet in general?	How often do you use the Internet IN THE LIBRARY?
Age	Coefficient	,289(**)	,160(**)
	p.	0,000	0,000
	N	914	905
Income	Coefficient	-,251(**)	0,061
	p.	0,000	0,219
	N	408	402
Education	Coefficient	-,288(**)	-,119(**)
	p.	0,000	0,000
	N	914	905
Size of location	Coefficient	-,262(**)	-,159(**)
	p.	0,000	0,000
	N	914	905
How often do you use the Internet in general?	Coefficient	1,000	,414(**)
	p.	.	0,000
	N	914	905

Methodology note.

Since many of the variables are rank ones, and not all of them meet normality criteria of statistical distribution, a non-parametric correlation coefficient Spearman's R_s was chosen. Asterisks and green background mark the statistically significant correlations. * and light green colour mark statistically significant correlations at the significance level of $\alpha = 0.05$, while ** and saturated green mark statistically significant correlations at the significance level of $\alpha = 0.01$.

Interpretation:

The correlation analysis shows the following indicators of the correlation between the variables:

Direction (the negative sign shows that with the value of one variable increasing, the other is decreasing – negative correlation; the positive sign shows that there is direct, positive correlation between the variables, i.e. with one variable increasing, the other is also increasing);

and strength. The correlation coefficient may range between -1 and 1 . The closer the digital value is to one or another critical limit, the stronger the correlation is.

For example, there is a strong negative correlation between the age and computer literacy assessment, which means that older respondents assess their computer literacy worse. (Spearman's $R_s = -0.599$, $p < 0.000$; $\alpha = 0.01$).

9 table When you have used internet in the public access in the library for the first time?

			When did you use the Internet in the public access in the library for the first time?				
			This year (in 2008)	Last year (in 2007)	In 2006 or earlier	N / N	
Gender	Woman	%	17,1	26,7	47,4	8,8	
		N	94	147	262	49	
	Man	%	16,2	33,2	39,7	10,8	
		N	81	165	198	54	
Age	15-24.	%	15,5	24,5	53,8	6,2	
		N	32	50	110	13	
	25-34.	%	12,0	30,2	53,1	4,7	
		N	20	51	89	8	
	35-44.	%	15,7	31,8	45,0	7,5	
		N	33	67	95	16	
	45-54.	%	18,1	32,0	44,4	5,5	
		N	37	66	91	11	
	55-64.	%	13,6	28,9	40,9	16,7	
		N	19	40	57	23	
	65-74.	%	28,0	31,9	13,6	26,4	
		N	34	38	16	32	
	Education	Primary	%	33,4	24,0	37,3	5,2
			N	24	17	26	4
		Basic education	%	25,5	22,4	41,1	11,0
			N	24	21	38	10
General secondary, special secondary education		%	18,5	26,0	37,7	17,9	
		N	64	91	132	62	
Further		%	13,5	40,3	42,1	4,1	
		N	43	130	135	13	
Higher		%	8,3	26,8	58,4	6,5	
		N	16	52	114	13	
Science degree (master degree or doctorate)		%	17,8	11,8	67,4	3,0	
		N	4	2	14	1	
Income	Up to 500 LT	%	19,1	40,1	35,8	5,0	
		N	37	77	69	10	
	501-700 LT	%	15,4	31,1	38,8	14,7	
		N	31	64	79	30	
	701-1000 LT	%	17,5	22,0	46,8	13,7	
		N	36	45	96	28	
	Over 1000 LT	%	14,7	24,4	52,6	8,3	
		N	32	53	115	18	
Employment	Employed	%	14,2	30,0	49,1	6,8	
		N	86	181	297	41	
	Not Employed	%	19,5	30,1	36,7	13,7	
		N	82	127	155	58	
Status of workplace	In public office	%	12,0	27,2	56,0	4,7	
		N	36	82	168	14	
	In private establishment	%	16,8	33,1	40,1	9,9	
		N	42	82	99	25	
	In my personal establishment, I'm working for myself	%	6,9	26,7	63,7	2,7	
		N	3	11	26	1	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	22,4	35,3	33,8	8,5	
		N	44	70	67	17	
	Specialist, white-collar worker	%	9,4	28,9	55,1	6,6	
		N	34	104	199	24	
	Top or middle level manager	%	14,9	11,2	73,9	0,0	
		N	3	2	16	0	
	Farmer	%	19,3	17,8	62,9	0,0	
		N	4	4	13	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement pensioner	%	31,8	31,2	14,9	22,2	

		When did you use the Internet in the public access in the library for the first time?					
		This year (in 2008)	Last year (in 2007)	In 2006 or earlier	N / N		
	Disability pensioners	N	41	40	19	29	
		%	9,6	29,6	42,4	18,4	
	Housewife, on child care leave	N	6	18	26	11	
		%	10,8	47,8	29,9	11,6	
	Pupil	N	3	15	9	4	
		%	14,8	24,9	54,9	5,5	
	Student	N	16	28	61	6	
		%	12,3	29,5	54,2	4,0	
	Jobless	N	5	12	22	2	
		%	21,0	19,7	38,1	21,2	
	Other	N	6	6	12	6	
		%	20,0	42,9	37,1	0,0	
	City - village	City	N	2	3	3	0
			%	14,8	28,8	38,6	17,8
	Rural areas	N	74	143	192	89	
		%	18,3	30,7	48,4	2,6	
Size of location	Up to 3000 of residents	N	101	170	268	14	
		%	18,2	31,4	47,8	2,6	
	3001 – 10000 of residents	N	97	167	255	14	
		%	18,7	28,3	51,3	1,7	
	10001 - 50 000 of residents	N	15	22	40	1	
		%	15,1	35,6	45,2	4,1	
	50001 – 100000 of residents	N	16	39	49	4	
		%	1,1	69,0	28,9	1,1	
	100 001 - 500000 of residents	N	0	14	6	0	
		%	15,2	19,1	29,0	36,7	
500000 of residents and more	N	33	41	62	79		
	%	14,8	30,9	49,9	4,4		
County	Kauno	N	14	29	47	4	
		%	17,7	22,2	30,4	29,7	
	Vilniaus	N	46	57	79	77	
		%	14,9	33,8	48,3	3,1	
	Šiaulių	N	31	70	99	6	
		%	31,8	21,4	40,3	6,6	
	Panevėžio	N	31	21	39	6	
		%	10,7	33,7	51,5	4,1	
	Klaipėdos	N	10	32	49	4	
		%	9,8	27,5	60,5	2,1	
	Marijampolės	N	9	26	57	2	
		%	23,8	36,9	38,7	0,7	
	Utenos	N	19	30	31	1	
		%	2,5	27,8	61,4	8,3	
	Alytaus	N	2	17	38	5	
		%	27,4	38,5	33,7	0,4	
	Tauragės	N	16	22	20	0	
		%	11,8	37,3	50,9	0,0	
	Telšių	N	6	19	26	0	
		%	11,9	39,3	45,5	3,3	
	In total:	N	6	18	21	2	
		%	16,7	29,8	43,8	9,8	
			N	175	313	460	103

10 table Do you have opportunity to use internet NOT ONLY IN THE LIBRARY?

			Do you have a possibility to use the Internet NOT ONLY IN THE LIBRARY?		
			Yes	Ne	N / N
Gender	Woman	%	70,4	28,0	1,6
		N	389	155	9
	Man	%	74,7	24,5	0,9
		N	372	122	4
Age	15-24.	%	88,1	11,5	0,5
		N	181	23	1
	25-34.	%	83,0	14,8	2,2
		N	140	25	4
	35-44.	%	84,9	14,4	0,7
		N	180	31	1
	45-54.	%	73,9	25,4	0,7
		N	152	52	1
	55-64.	%	55,7	42,2	2,1
		N	77	59	3
	65-74.	%	25,8	72,1	2,1
		N	31	87	3
Education	Primary	%	73,1	26,9	0,0
		N	52	19	0
	Basic education	%	73,7	26,3	0,0
		N	68	24	0
	General secondary, special secondary education	%	57,4	40,8	1,7
		N	201	143	6
	Further	%	80,2	18,9	0,9
		N	258	61	3
	Higher	%	83,5	14,5	2,0
		N	164	28	4
Science degree (master degree or doctorate)	%	91,6	8,4	0,0	
	N	19	2	0	
Income	Up to 500 LT	%	68,1	29,5	2,4
		N	131	57	5
	501-700 LT	%	57,0	43,0	0,0
		N	116	88	0
	701-1000 LT	%	75,2	22,5	2,3
		N	155	46	5
	Over 1000 LT	%	84,0	15,7	0,3
		N	183	34	1
Employment	Employed	%	81,5	17,2	1,2
		N	493	104	8
	Not Employed	%	58,3	40,5	1,3
		N	245	170	5
Status of workplace	In public office	%	84,4	14,8	0,8
		N	254	45	2
	In private establishment	%	76,7	21,3	2,1
		N	190	53	5
	In my personal establishment, I'm working for myself	%	89,3	10,7	0,0
		N	37	4	0
	Other	%	0,0	0,0	0,0
		N	0	0	0
Speciality	Blue-collar worker, technical employee	%	70,6	27,5	1,8
		N	140	55	4
	Specialist, white-collar worker	%	87,1	12,0	1,0
		N	314	43	4
	Top or middle level manager	%	94,8	5,2	0,0
		N	20	1	0
	Farmer	%	78,6	21,4	0,0
		N	16	4	0
	Other	%	0,0	0,0	0,0
		N	0	0	0
Unemployed:	Retirement pensioner	%	28,4	69,6	1,9
		N	37	90	3
	Disability pensioners	%	36,7	63,3	0,0
		N			

		Do you have a possibility to use the Internet NOT ONLY IN THE LIBRARY?			
		Yes	Ne	N / N	
		N	23	39	0
	Housewife, on child care leave	%	74,6	16,2	9,3
		N	23	5	3
	Pupil	%	88,0	12,0	0,0
		N	98	13	0
	Student	%	85,3	14,7	0,0
		N	35	6	0
	Jobless	%	52,1	47,9	0,0
		N	16	15	0
	Other	%	72,4	27,6	0,0
		N	6	2	0
	City - village	City	%	76,2	22,7
		N	378	113	6
Rural areas		%	69,1	29,6	1,3
		N	382	164	7
Size of location	Up to 3000 of residents	%	68,3	30,4	1,2
		N	364	162	7
	3001 – 10000 of residents	%	93,5	5,8	0,7
		N	73	5	1
	10001 - 50 000 of residents	%	67,6	29,7	2,6
		N	73	32	3
	50001 – 100000 of residents	%	85,1	14,9	0,0
		N	18	3	0
	100 001 - 500000 of residents	%	72,4	26,3	1,4
		N	155	56	3
County	500000 of residents and more	%	80,9	19,1	0,0
		N	77	18	0
	Kauno	%	71,1	27,3	1,5
		N	184	71	4
	Vilniaus	%	72,6	26,7	0,7
		N	149	55	1
	Šiaulių	%	71,7	25,4	2,9
		N	70	25	3
	Panevėžio	%	76,4	23,2	0,4
		N	73	22	0
	Klaipėdos	%	75,5	23,0	1,5
		N	71	22	1
	Marijampolės	%	61,8	38,2	0,0
		N	50	31	0
	Utenos	%	80,6	15,8	3,6
		N	50	10	2
	Alytaus	%	67,6	32,4	0,0
		N	39	19	0
	Tauragės	%	88,7	10,1	1,1
		N	45	5	1
Telšių	%	61,9	38,1	0,0	
	N	29	18	0	
In total:	%	72,4	26,3	1,2	
	N	761	277	13	

11 table. You have mentioned that you can use internet ELSEWHERE, please note three main reasons why do you use it HERE (in the library)?

			You have mentioned that you can use the Internet ELSEWHERE, please indicate three main reasons why you use it HERE (in the library)?													
			Free-of-charge Internet	I use other services of the library	Convenient place (for example, on the way)	Help and advice from the librarians	Possibility to use the printer, copying machine, scanner	I do not have the Internet access at home	I come around and use the Internet when I have a break, have to wait for something (the bus, when I have time between some activities: lessons, lectures, work, etc.)	Higher speed Internet connection in the library	Better environment in the library	Nežino / neatsaké	The computers are better here	Help and advice from other library visitors	Other	
Gender	Man	%	70,3	43,4	34,7	20,0	24,4	22,4	8,0	7,5	5,2	6,0	5,4	2,6	0,2	
		N	261	161	129	74	91	83	30	28	19	22	20	10	1	
	Woman	%	60,9	52,8	20,7	30,3	19,2	18,9	10,6	6,2	7,9	5,7	4,9	3,0	0,0	
		N	237	205	80	118	75	73	41	24	31	22	19	12	0	
Age	15-24.	%	68,2	39,8	33,1	14,3	22,9	32,2	17,0	9,6	9,6	2,1	5,0	4,3	0,5	
		N	123	72	60	26	41	58	31	17	17	4	9	8	1	
	25-34.	%	68,2	45,6	33,7	26,8	21,1	25,4	8,6	4,3	7,1	2,0	7,0	0,0	0,0	
		N	95	64	47	37	29	36	12	6	10	3	10	0	0	
	35-44.	%	71,3	51,7	23,8	28,9	27,0	10,3	7,1	5,8	2,2	9,6	4,3	3,1	0,0	
		N	128	93	43	52	49	18	13	11	4	17	8	6	0	
	45-54.	%	61,6	51,0	29,9	25,6	17,8	11,7	8,0	7,6	6,6	5,9	6,7	3,2	0,0	
		N	93	77	45	39	27	18	12	12	10	9	10	5	0	
	55-64.	%	47,1	59,1	15,2	32,5	14,1	20,5	0,0	4,5	11,1	11,2	2,9	4,5	0,0	
		N	36	46	12	25	11	16	0	3	9	9	2	3	0	
	65-74.	%	68,5	48,3	8,0	41,2	26,5	35,7	10,5	10,5	0,0	10,5	0,0	0,0	0,0	
		N	21	15	3	13	8	11	3	3	0	3	0	0	0	
	Education	Primary	%	70,8	20,0	34,0	17,3	23,6	28,8	14,4	9,4	7,9	3,0	7,6	4,5	1,1
			N	37	10	18	9	12	15	7	5	4	2	4	2	1
Basic education		%	66,6	41,3	27,9	19,6	17,7	32,6	19,2	7,0	4,9	0,7	4,5	4,2	0,5	
		N	45	28	19	13	12	22	13	5	3	0	3	3	0	
General secondary, special secondary education		%	63,8	47,3	31,9	20,9	20,4	22,6	9,9	5,6	4,9	10,2	3,7	3,9	0,0	
		N	128	95	64	42	41	45	20	11	10	20	7	8	0	
Further		%	68,4	52,3	19,6	32,3	24,9	12,9	3,8	7,5	6,3	6,2	6,2	1,9	0,0	
		N	176	135	50	83	64	33	10	19	16	16	16	5	0	
Higher		%	59,8	55,7	29,0	26,0	21,6	19,8	12,3	7,2	9,6	3,8	5,1	2,1	0,0	
		N	98	91	48	43	35	32	20	12	16	6	8	3	0	
Science degree (master degree or doctorate)	%	73,2	39,8	57,8	10,5	5,9	46,4	4,3	0,0	3,3	0,0	0,0	0,0	0,0		
	N	14	7	11	2	1	9	1	0	1	0	0	0	0		
Income	Up to 500 LT	%	69,0	43,4	20,9	36,3	26,1	21,8	13,2	13,4	5,0	1,4	6,4	6,8	0,4	
		N	90	57	27	48	34	29	17	18	7	2	8	9	1	
	501-700 LT	%	64,1	42,5	22,1	29,6	15,9	17,5	5,8	10,4	12,3	9,2	9,0	3,8	0,0	
		N	75	49	26	34	19	20	7	12	14	11	10	4	0	
	701-1000 LT	%	65,2	54,3	24,3	22,6	20,3	18,7	6,7	7,5	3,4	5,5	6,2	0,6	0,0	
		N	101	84	38	35	31	29	10	12	5	9	10	1	0	
Over 1000 LT	%	64,3	48,6	38,5	16,9	24,4	18,1	10,7	2,7	9,3	4,7	3,7	1,3	0,2		

		You have mentioned that you can use the Internet ELSEWHERE, please indicate three main reasons why you use it HERE (in the library)?													
		Free-of-charge Internet	I use other services of the library	Convenient place (for example, on the way)	Help and advice from the librarians	Possibility to use the printer, copying machine, scanner	I do not have the Internet access at home	I come around and use the Internet when I have a break, have to wait for something (the bus, when I have time between some activities: lessons, lectures, work, etc.)	Higher speed Internet connection in the library	Better environment in the library	Nežino / neatsaké	The computers are better here	Help and advice from other library visitors	Other	
Employment	Employed	N	118	89	71	31	45	33	20	5	17	9	7	2	0
		%	67,0	51,8	27,2	26,4	23,7	14,9	8,5	5,3	6,1	5,5	5,1	2,1	0,0
	Not Employed	N	330	255	134	130	117	73	42	26	30	27	25	10	0
		%	64,6	43,2	26,9	25,1	19,0	31,8	10,6	9,0	7,4	6,3	5,1	4,0	0,4
Status of workplace	In public office	N	158	106	66	61	46	78	26	22	18	15	12	10	1
		%	63,0	53,6	18,8	34,0	19,5	12,7	8,9	4,3	6,9	7,3	3,7	1,2	0,0
	In private establishment	N	160	136	48	86	49	32	23	11	18	19	9	3	0
		%	68,5	49,3	38,7	19,3	28,3	16,1	8,7	7,4	4,4	3,7	5,3	3,8	0,0
	In my personal establishment, I'm working for myself	N	130	94	73	37	54	31	17	14	8	7	10	7	0
		%	78,6	53,0	30,9	16,4	20,8	22,6	7,3	3,1	7,3	3,1	16,4	0,0	0,0
	Other	N	29	19	11	6	8	8	3	1	3	1	6	0	0
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
Speciality	Blue-collar worker, technical employee	%	69,8	52,1	30,8	26,4	27,0	13,8	7,9	5,8	2,3	3,8	6,2	3,4	0,0
		N	98	73	43	37	38	19	11	8	3	5	9	5	0
	Specialist, white-collar worker	%	65,4	51,9	25,0	26,3	21,7	15,4	8,9	5,5	7,5	6,6	3,4	1,2	0,0
		N	205	163	78	82	68	48	28	17	23	21	11	4	0
	Top or middle level manager	%	54,5	54,5	18,9	33,8	20,3	23,8	10,3	0,0	0,0	0,0	16,5	7,0	0,0
		N	11	11	4	7	4	5	2	0	0	0	3	1	0
	Farmer	%	84,2	47,6	44,1	24,6	35,3	0,0	4,0	0,0	20,1	7,1	16,5	2,0	0,0
		N	14	8	7	4	6	0	1	0	3	1	3	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	67,8	39,5	18,8	45,3	23,5	45,6	0,0	8,9	3,9	8,9	0,0	0,0	
		N	25	15	7	17	9	17	0	3	1	3	0	0	
	Disability pensioners	%	32,4	35,3	24,0	26,3	0,0	26,5	0,0	0,0	6,2	32,0	6,2	15,2	0,0
		N	7	8	5	6	0	6	0	0	1	7	1	3	0
	Housewife, on child care leave	%	47,4	56,3	6,2	29,0	12,2	21,6	5,7	14,9	5,2	8,4	12,6	0,0	0,0
		N	11	13	1	7	3	5	1	3	1	2	3	0	0
	Pupil	%	69,8	34,6	36,5	14,6	18,9	33,0	18,5	7,5	7,2	1,6	7,2	5,6	0,9
		N	68	34	36	14	18	32	18	7	7	2	7	5	1
	Student	%	64,5	55,3	24,9	24,3	32,5	26,0	13,4	14,3	15,4	0,0	1,6	2,8	0,0
		N	22	19	9	8	11	9	5	5	5	0	1	1	0
	Jobless	%	79,7	48,2	32,4	33,2	21,3	24,3	11,8	15,9	0,0	8,5	3,7	0,0	0,0
		N	13	8	5	5	3	4	2	3	0	1	1	0	0
	Other	%	69,2	69,2	9,8	70,5	21,0	50,5	0,0	0,0	9,8	0,0	0,0	0,0	0,0
		N													

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		Free-of-charge Internet	I use other services of the library	Convenient place (for example, on the way)	Help and advice from the librarians	Possibility to use the printer, copying machine, scanner	I do not have the Internet access at home	I come around and use the Internet when I have a break, have to wait for something (the bus, when I have time between some activities: lessons, lectures, work, etc.)	Higher speed Internet connection in the library	Better environment in the library	Nežino / neatsakė	The computers are better here	Help and advice from other library visitors	Other		
City - village	City	N	4	4	1	4	1	3	0	0	1	0	0	0	0	
		%	62,4	48,2	29,8	18,8	19,4	24,7	9,3	6,8	6,3	7,5	4,7	1,8	0,1	
		N	236	182	113	71	74	93	35	26	24	28	18	7	0	
	Rural areas	%	68,5	48,2	25,2	31,7	24,1	16,6	9,3	6,9	6,8	4,2	5,5	3,8	0,2	
		N	262	184	96	121	92	63	36	26	26	16	21	15	1	
		%	67,8	46,9	24,5	31,6	24,3	16,3	10,6	6,5	6,6	4,4	6,0	4,0	0,2	
Size of location	Up to 3000 of residents	N	247	171	89	115	88	59	39	24	24	16	22	14	1	
		%	74,9	49,2	28,4	32,9	17,7	35,6	5,5	6,5	7,0	0,0	1,7	2,9	0,0	
	3001 – 10000 of residents	N	55	36	21	24	13	26	4	5	5	0	1	2	0	
		%	68,5	44,7	15,2	25,6	19,5	25,3	6,9	17,5	11,3	0,0	12,3	1,5	0,4	
	10001 - 50 000 of residents	N	50	33	11	19	14	19	5	13	8	0	9	1	0	
		%	51,4	46,3	45,9	9,5	8,9	18,9	15,8	6,2	4,5	0,0	0,0	1,3	0,0	
	50001 – 100000 of residents	N	9	8	8	2	2	3	3	1	1	0	0	0	0	
		%	53,9	50,9	27,6	18,0	19,8	14,9	5,6	3,6	5,5	18,3	3,6	2,0	0,0	
	100 001 - 500000 of residents	N	84	79	43	28	31	23	9	6	9	28	6	3	0	
		%	68,9	52,2	48,1	5,8	22,9	34,2	15,4	5,4	4,1	0,0	1,8	0,9	0,0	
	500000 of residents and more	N	53	40	37	4	18	26	12	4	3	0	1	1	0	
		%	55,1	52,3	16,9	24,6	9,6	14,7	6,2	5,1	9,3	18,7	5,0	4,4	0,2	
County	Kauno	N	101	96	31	45	18	27	11	9	17	34	9	8	0	
		%	71,8	53,3	31,4	27,4	26,5	26,2	8,2	3,5	4,5	1,9	2,4	2,0	0,0	
	Vilniaus	N	107	79	47	41	39	39	12	5	7	3	4	3	0	
		%	59,0	39,6	44,0	33,1	23,0	24,5	8,8	5,3	9,4	0,0	3,2	3,6	0,0	
	Šiaulių	N	41	28	31	23	16	17	6	4	7	0	2	3	0	
		%	64,8	41,9	35,2	33,5	29,7	40,2	12,6	1,5	3,7	3,5	3,6	3,2	0,0	
	Panevėžio	N	47	31	26	25	22	29	9	1	3	3	3	2	0	
		%	63,9	58,3	35,8	12,0	27,0	23,0	13,6	14,8	7,5	0,0	2,7	3,9	0,8	
	Klaipėdos	N	45	41	25	9	19	16	10	11	5	0	2	3	1	
		%	65,1	48,9	16,4	23,1	35,4	9,9	10,8	31,8	3,0	2,3	19,1	0,0	0,0	
	Marijampolės	N	32	24	8	12	18	5	5	16	1	1	10	0	0	
		%	77,5	32,9	26,8	12,3	38,1	18,0	7,8	2,0	9,6	6,5	8,4	0,7	0,0	
	Utenos	N	38	16	13	6	19	9	4	1	5	3	4	0	0	
		%	64,4	33,4	32,5	7,6	12,8	18,3	15,0	9,6	2,0	0,0	3,5	1,6	0,0	
	Alytaus	N	25	13	13	3	5	7	6	4	1	0	1	1	0	
		%	78,4	66,7	21,7	41,6	11,0	8,2	6,5	1,7	5,8	0,0	3,1	0,0	0,0	
	Tauragės	N	36	30	10	19	5	4	3	1	3	0	1	0	0	
		%	81,0	25,2	17,8	35,4	16,5	10,2	15,0	2,5	6,3	1,4	9,8	6,7	0,0	
	Telšių	N	24	7	5	10	5	3	4	1	2	0	3	2	0	
		%	65,5	48,2	27,5	25,3	21,8	20,6	9,3	6,8	6,6	5,9	5,1	2,8	0,1	
	In total:		%	65,5	48,2	27,5	25,3	21,8	20,6	9,3	6,8	6,6	5,9	5,1	2,8	0,1

		You have mentioned that you can use the Internet ELSEWHERE, please indicate three main reasons why you use it HERE (in the library)?												
		Free-of-charge Internet	I use other services of the library	Convenient place (for example, on the way)	Help and advice from the librarians	Possibility to use the printer, copying machine, scanner	I do not have the Internet access at home	I come around and use the Internet when I have a break, have to wait for something (the bus, when I have time between some activities: lessons, lectures, work, etc.)	Higher speed Internet connection in the library	Better environment in the library	Nežino / neatsaké	The computers are better here	Help and advice from other library visitors	Other
	N	498	367	209	192	166	157	71	52	50	45	39	22	1

2.2. The purposes and places of internet usage

The most popular internet purpose - the relations and communication. The least popular areas - health and e - government (excluding tax declarations). It should be noted that these "less request" areas are more popular public internet access in libraries.

2.2.1. Work and commercial practice: popularity of the internet

Internet is constantly used for the tasks that are relevant with the main practice by 29% respondents, by 27% - occasionally, by 40% of respondents – never. Internet is more often used for this purpose by women, younger respondents, and respondents with higher income, and with higher and university education., Specialists and managers, residents of big cities and especially residents of Vilnius county (12 Table). Information about goods and services is constantly searched by 21% of respondents, occasionally – by 45%, never - 33% by of respondents. Information about services and goods more often is searched by younger respondents, by respondents with higher income, with university education, specialists and managers (13 Table). Goods and services are constantly ordered by 6% of residents, occasionally – by 22%, never – by 71% of respondents. Goods are more often ordered by internet by 25-34 y.o. respondents, with highest income, with university education, by specialists and managers (14 Table). Job vacancies or new employees were searched in the internet: constantly - by 15%, occasionally – by 35%, never – 48%¹ (15 Table). Services were constantly promoted or sold by the internet by 6%, occasionally - by 20% of respondents, never - by 70% of respondents. Commercial practice in the internet was more often performed by younger (up to 54 y.o.) respondents, by respondents with high income, by residents of Vilnius and Klaipėda counties (16 Table). Internet banking is constantly used by 31% of respondents, occasionally – by 20% of respondents, never - by – 47% of respondents. Internet more often is used for this purpose by 25-54 y.o. respondents, respondents with higher income, by residents of the cities and by residents of Vilnius and Klaipėda counties (17 Table). The main demographical factors explaining internet usage in the spheres relevant to work are following: education (it was used more often by respondents with higher education), income (it was used more often by respondents with higher income, except for the searching of job vacancies) and age (it was used more often by younger respondents, except internet banking, where connection with age is very weak). Connection between place of residence and internet usage at work and in commerce field is quite weak (Correlation analysis, 18 Table).

Opinion survey of Lithuanian residents have shown similar tendencies, but contrary than in the case of public internet users of libraries, age factor wasn't so important, and factor of place of residence size was very important. One explanation for this phenomenon is following – development of public internet access

¹ It isn't purposeful to analyse statistically significant differences in demographical groups as formation of the question (to look for job/to look for employees) is dual.

as if "levels" particularities of internet infrastructure development (defined by objective economical interests) and provides broader internet accessibility in less urbanized territories.

2.2.1.1. The popularity of the internet for work and commercial practise in urban and rural area

A similar number of respondents in city and countryside areas (respectively 41.0% and 38.9%) never used the internet for work and commercial purposes; about one-third of public internet access users use it regularly (31.0% city and 27.1% rural). One third of surveyed countryside area residents (30.4%) and a quarter of city residents (24.0%) for these purposes used internet only few times.

12 table How often do you use computer with internet access for the following purposes? For the tasks that are relevant to your work/main occupation (including agriculture practice)

			To perform tasks connected with your work/main activity (including agricultural activity)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	38,9	26,0	32,0	3,1
		N	215	144	177	17
	Man	%	41,0	28,8	25,6	4,6
		N	204	143	128	23
Age	15-24.	%	40,3	29,5	27,4	2,9
		N	83	60	56	6
	25-34.	%	35,5	26,5	35,7	2,4
		N	60	45	60	4
	35-44.	%	28,1	34,1	32,7	5,2
		N	60	72	69	11
	45-54.	%	29,8	29,7	36,1	4,3
		N	61	61	74	9
	55-64.	%	41,8	28,9	23,7	5,7
		N	58	40	33	8
	65-74.	%	81,1	7,0	9,7	2,1
		N	98	8	12	3
Education	Primary	%	65,7	20,2	11,9	2,2
		N	46	14	8	2
	Basic education	%	54,1	28,4	12,9	4,6
		N	50	26	12	4
	General secondary, special secondary education	%	52,4	24,3	18,5	4,8
		N	183	85	65	17
	Further	%	28,7	36,8	31,5	3,0
		N	92	118	101	10
Higher	%	23,3	21,1	53,7	1,8	
	N	46	41	105	4	
Science degree (master degree or doctorate)	%	8,2	9,8	60,3	21,6	
	N	2	2	12	4	
Income	Up to 500 LT	%	41,8	32,0	18,5	7,6
		N	81	62	36	15
	501-700 LT	%	50,2	25,8	20,9	3,1
		N	102	53	43	6
	701-1000 LT	%	34,8	25,3	36,5	3,4
		N	72	52	75	7
Over 1000 LT	%	35,8	21,4	40,6	2,2	
	N	78	47	89	5	
Employment	Employed	%	26,2	30,4	40,0	3,4
		N	158	184	242	21
	Not Employed	%	59,9	22,9	13,2	4,0
		N	252	96	56	17
Status of workplace	In public office	%	18,7	29,3	49,7	2,3
		N	56	88	149	7

			To perform tasks connected with your work/main activity (including agricultural activity)			
			Never use	Have used once or several times	Use constantly	N / N
	In private establishment	%	33,7	32,9	28,1	5,3
		N	83	81	70	13
	In my personal establishment, I'm working for myself	%	27,0	19,7	53,3	0,0
		N	11	8	22	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	45,2	33,0	16,2	5,5
		N	89	65	32	11
	Specialist, white-collar worker	%	16,5	29,9	51,8	1,8
		N	60	108	187	7
	Top or middle level manager	%	15,4	13,7	70,9	0,0
		N	3	3	15	0
	Farmer	%	24,6	27,8	33,8	13,7
		N	5	6	7	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	85,1	9,9	1,1	3,9
		N	110	13	1	5
	Disability pensioners	%	53,6	33,2	6,5	6,8
		N	33	20	4	4
	Housewife, on child care leave	%	63,5	15,6	20,9	0,0
		N	20	5	6	0
	Pupil	%	49,5	30,1	16,6	3,8
		N	55	33	18	4
	Student	%	25,5	26,6	47,9	0,0
		N	10	11	20	0
	Jobless	%	55,3	21,6	13,9	9,2
		N	17	7	4	3
Other	%	63,5	36,5	0,0	0,0	
	N	5	3	0	0	
City - village	City	%	41,0	24,0	31,0	4,1
		N	204	119	154	20
	Rural areas	%	38,9	30,4	27,1	3,6
		N	215	168	150	20
Size of location	Up to 3000 of residents	%	38,8	31,1	26,9	3,2
		N	207	166	144	17
	3001 – 10000 of residents	%	38,7	24,6	32,0	4,7
		N	30	19	25	4
	10001 - 50 000 of residents	%	35,8	26,8	35,3	2,2
		N	39	29	38	2
	50001 – 100000 of residents	%	18,8	14,6	41,3	25,4
		N	4	3	9	5
	100 001 - 500000 of residents	%	50,6	20,1	27,1	2,2
		N	108	43	58	5
500000 of residents and more	%	32,2	28,0	32,2	7,6	
	N	31	27	31	7	
County	Kauno	%	45,1	23,3	28,7	2,9
		N	117	60	74	8
	Vilniaus	%	33,3	25,9	35,2	5,6
		N	69	53	72	11
	Šiaulių	%	46,8	26,8	25,9	0,6
		N	46	26	25	1
	Panevėžio	%	54,7	31,6	12,7	1,1
		N	52	30	12	1
	Klaipėdos	%	36,2	26,1	27,5	10,2
		N	34	25	26	10
	Marijampolės	%	34,3	34,2	28,0	3,5
		N				

		To perform tasks connected with your work/main activity (including agricultural activity)			
		Never use	Have used once or several times	Use constantly	N / N
	N	28	28	23	3
	%	55,5	23,6	20,9	0,0
Utenos	N	34	15	13	0
	%	42,5	16,0	29,2	12,3
Alytaus	N	25	9	17	7
	%	7,7	37,9	54,4	0,0
Tauragės	N	4	19	28	0
	%	23,8	46,2	30,0	0,0
Telšių	N	11	22	14	0
	%	39,9	27,3	29,0	3,8
In total:	N	419	287	304	40

13 table How often do you use computer with internet access for the following purposes? Searching for information about goods and services

		To look for information about goods and services				
		Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	33,2	44,8	20,6	1,4
		N	183	247	114	8
	Man	%	33,6	44,6	21,1	0,7
		N	167	222	105	4
Age	15-24.	%	29,1	47,7	21,6	1,5
		N	60	98	44	3
	25-34.	%	20,4	41,6	36,8	1,3
		N	34	70	62	2
	35-44.	%	23,4	57,5	19,1	0,0
		N	50	122	41	0
	45-54.	%	36,2	41,8	19,8	2,2
		N	74	86	41	4
	55-64.	%	35,6	46,7	16,7	1,0
		N	49	65	23	1
65-74.	%	69,0	24,1	6,9	0,0	
	N	83	29	8	0	
Education	Primary	%	51,5	36,1	11,3	1,1
		N	36	25	8	1
	Basic education	%	42,5	39,7	16,1	1,7
		N	39	37	15	2
	General secondary, special secondary education	%	42,9	40,2	15,6	1,2
		N	150	141	55	4
	Further	%	26,0	51,4	21,7	1,0
		N	83	165	70	3
	Higher	%	18,7	47,3	33,3	0,7
		N	37	93	65	1
Science degree (master degree or doctorate)	%	24,8	42,9	32,3	0,0	
	N	5	9	7	0	
Income	Up to 500 LT	%	30,5	46,1	22,3	1,1
		N	59	89	43	2
	501-700 LT	%	53,0	25,8	20,3	0,8
		N	108	53	42	2
	701-1000 LT	%	29,9	44,8	23,6	1,7
		N	62	92	49	3
	Over 1000 LT	%	23,1	51,3	24,2	1,3
		N	51	112	53	3

			To look for information about goods and services			
			Never use	Have used once or several times	Use constantly	N / N
Employment	Employed	%	24,5	50,2	24,0	1,3
		N	148	304	145	8
	Not Employed	%	46,3	36,8	16,1	0,8
		N	195	155	68	3
Status of workplace	In public office	%	21,9	50,8	25,5	1,8
		N	66	153	77	5
	In private establishment	%	29,6	50,1	19,4	0,9
		N	73	124	48	2
	In my personal establishment, I'm working for myself	%	21,0	34,4	44,6	0,0
		N	9	14	18	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	30,0	57,8	11,1	1,1
		N	59	114	22	2
	Specialist, white-collar worker	%	20,4	47,9	30,3	1,4
		N	74	173	109	5
	Top or middle level manager	%	26,8	36,8	36,4	0,0
		N	6	8	8	0
	Farmer	%	44,8	35,5	19,7	0,0
		N	9	7	4	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	64,5	26,0	9,2	0,3
		N	83	34	12	0
	Disability pensioners	%	42,2	35,8	20,0	2,1
		N	26	22	12	1
	Housewife, on child care leave	%	48,3	39,7	12,0	0,0
		N	15	12	4	0
	Unemployed: Pupil	%	40,2	43,5	14,8	1,5
		N	45	48	16	2
	Student	%	16,0	55,4	28,7	0,0
		N	7	23	12	0
Jobless	%	30,3	39,5	30,2	0,0	
	N	9	12	9	0	
Other	%	62,9	22,9	14,3	0,0	
	N	5	2	1	0	
City - village	City	%	33,9	41,3	23,8	1,0
		N	168	205	118	5
	Rural areas	%	32,9	47,8	18,2	1,1
		N	182	264	101	6
Size of location	Up to 3000 of residents	%	32,6	48,7	17,5	1,2
		N	174	260	93	6
	3001 – 10000 of residents	%	31,8	39,9	27,4	0,8
		N	25	31	22	1
	10001 - 50 000 of residents	%	30,0	34,8	34,8	0,4
		N	32	38	38	0
	50001 – 100000 of residents	%	15,3	37,3	47,4	0,0
		N	3	8	10	0
	100 001 - 500000 of residents	%	43,0	41,0	15,2	0,8
		N	92	88	33	2
	500000 of residents and more	%	25,3	47,2	25,2	2,3
		N	24	45	24	2
County	Kauno	%	41,4	35,4	20,9	2,3
		N	107	91	54	6
	Vilniaus	%	20,2	56,4	22,0	1,4
		N	41	116	45	3
	Šiaulių	%	41,4	45,2	13,1	0,3
		N	41	44	13	0

		To look for information about goods and services			
		Never use	Have used once or several times	Use constantly	N / N
Panevėžio	%	43,4	36,7	18,8	1,1
	N	42	35	18	1
Klaipėdos	%	19,3	56,4	23,1	1,2
	N	18	53	22	1
Marijampolės	%	28,9	59,3	11,8	0,0
	N	23	48	10	0
Utenos	%	41,8	44,9	13,3	0,0
	N	26	28	8	0
Alytaus	%	46,9	26,0	27,1	0,0
	N	27	15	16	0
Tauragės	%	14,8	38,1	47,1	0,0
	N	8	19	24	0
Telšių	%	38,4	41,0	20,6	0,0
	N	18	19	10	0
In total:	%	33,4	44,7	20,9	1,1
	N	350	469	219	11

14 table How often do you use computer with internet access for the following purposes? For ordering or purchasing goods or

services on the internet (for example: clothes, tickets, insurance services and etc.)

			To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	69,1	23,2	5,4	2,2	
		N	382	128	30	12	
	Man	%	72,1	19,5	5,9	2,5	
		N	359	97	29	13	
Age	15-24.	%	70,7	22,1	4,6	2,7	
		N	145	45	9	6	
	25-34.	%	56,7	27,3	14,1	2,0	
		N	96	46	24	3	
	35-44.	%	67,5	24,7	5,9	2,0	
		N	143	52	12	4	
	45-54.	%	72,8	17,9	4,3	5,0	
		N	150	37	9	10	
	55-64.	%	74,4	21,0	3,5	1,0	
		N	103	29	5	1	
	65-74.	%	86,8	13,2	0,0	0,0	
		N	105	16	0	0	
	Education	Primary	%	74,2	21,4	3,0	1,4
			N	52	15	2	1
Basic education		%	78,7	12,7	5,2	3,4	
		N	73	12	5	3	
General secondary, special secondary education		%	77,2	15,6	4,0	3,2	
		N	269	54	14	11	
Further		%	68,1	23,8	6,2	1,9	
		N	219	77	20	6	
Higher		%	60,2	30,9	7,4	1,5	
		N	118	61	14	3	
Science degree (master degree or doctorate)		%	46,0	33,5	19,6	1,0	
		N	9	7	4	0	
Income		Up to 500 LT	%	71,5	22,2	2,5	3,8
			N	138	43	5	7
	501-700 LT	%	75,8	19,2	2,9	2,1	
		N	155	39	6	4	
	701-1000 LT	%	71,0	19,9	5,8	3,2	
		N	146	41	12	7	
Over 1000 LT	%	62,4	25,9	10,2	1,5		
	N	136	56	22	3		
Employment	Employed	%	67,1	22,3	8,5	2,1	
		N	406	135	51	13	
	Not Employed	%	75,8	19,8	1,7	2,6	
		N	319	84	7	11	
Status of workplace	In public office	%	63,2	24,6	9,5	2,7	
		N	190	74	29	8	
	In private establishment	%	72,1	21,7	4,7	1,5	
		N	178	54	12	4	
	In my personal establishment, I'm working for myself	%	61,9	14,3	23,8	0,0	
		N	25	6	10	0	
Speciality	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Blue-collar worker, technical employee	%	79,4	15,6	3,1	1,9	
		N	157	31	6	4	
	Specialist, white-collar worker	%	61,1	26,3	10,5	2,1	
		N	220	95	38	8	
	Top or middle level manager	%	45,9	23,7	30,4	0,0	
		N	10	5	6	0	
Farmer	%	81,9	18,1	0,0	0,0		
	N	17	4	0	0		

			To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	86,5	13,2	0,0	0,3
		N	112	17	0	0
	Disability pensioners	%	59,3	32,1	1,8	6,8
		N	37	20	1	4
	Housewife, on child care leave	%	76,6	23,4	0,0	0,0
		N	24	7	0	0
	Pupil	%	76,2	18,6	2,9	2,3
		N	85	21	3	3
	Student	%	61,8	36,7	0,0	1,4
		N	25	15	0	1
	Jobless	%	77,1	6,5	7,2	9,2
		N	24	2	2	3
	Other	%	92,3	7,7	0,0	0,0
		N	7	1	0	0
City - village	City	%	69,7	22,6	5,8	1,9
		N	346	112	29	9
	Rural areas	%	71,3	20,4	5,5	2,8
		N	394	113	30	15
Size of location	Up to 3000 of residents	%	71,2	21,1	4,8	2,8
		N	380	113	26	15
	3001 – 10000 of residents	%	68,7	17,1	12,9	1,3
		N	54	13	10	1
	10001 - 50 000 of residents	%	67,4	29,9	1,6	1,1
		N	73	32	2	1
	50001 – 100000 of residents	%	75,1	14,4	10,5	0,0
		N	16	3	2	0
	100 001 - 500000 of residents	%	73,9	18,9	4,9	2,3
		N	158	41	10	5
500000 of residents and more	%	63,4	24,5	9,4	2,7	
	N	60	23	9	3	
County	Kauno	%	75,1	16,9	5,0	3,0
		N	194	44	13	8
	Vilniaus	%	57,8	33,1	6,3	2,8
		N	119	68	13	6
	Šiaulių	%	74,3	19,3	6,0	0,3
		N	73	19	6	0
	Panevėžio	%	70,1	22,4	3,9	3,6
		N	67	21	4	3
	Klaipėdos	%	63,4	24,7	6,0	5,9
		N	60	23	6	6
	Marijampolės	%	90,1	5,7	4,3	0,0
		N	73	5	3	0
	Utenos	%	80,8	16,4	2,3	0,5
		N	50	10	1	0
	Alytaus	%	82,9	7,2	7,2	2,7
		N	48	4	4	2
	Tauragės	%	62,8	26,3	11,0	0,0
		N	32	13	6	0
	Telšių	%	55,1	37,5	7,3	0,0
		N	26	18	3	0
In total:	%	70,6	21,5	5,6	2,4	
	N	741	225	59	25	

15 table. How often do you use computer with internet access for the following purposes? Looking for job vacancies or looking for new employees (for example: review of job advertisements, sending CV, consultations regarding career)

			To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	49,1	33,3	14,5	3,1
		N	271	184	80	17
	Man	%	45,7	36,6	15,2	2,6
		N	227	182	76	13
Age	15-24.	%	49,6	34,1	14,3	2,0
		N	102	70	29	4
	25-34.	%	25,3	46,7	27,3	0,7
		N	43	79	46	1
	35-44.	%	35,0	48,0	13,9	3,1
		N	74	102	30	7
	45-54.	%	37,8	43,1	13,8	5,3
		N	78	88	28	11
	55-64.	%	63,0	15,5	16,4	5,1
		N	87	22	23	7
	65-74.	%	95,2	4,8	0,0	0,0
		N	115	6	0	0
Education	Primary	%	78,4	15,5	4,4	1,6
		N	55	11	3	1
	Basic education	%	61,2	28,2	8,3	2,4
		N	57	26	8	2
	General secondary, special secondary education	%	51,5	32,8	13,2	2,4
		N	180	115	46	9
	Further	%	40,2	41,9	13,9	4,1
		N	129	135	45	13
	Higher	%	37,7	36,9	24,1	1,3
		N	74	72	47	3
Science degree (master degree or doctorate)	%	17,8	36,3	35,1	10,8	
	N	4	7	7	2	
Income	Up to 500 LT	%	47,8	38,1	10,2	3,9
		N	92	73	20	8
	501-700 LT	%	50,1	33,7	15,6	0,6
		N	102	69	32	1
	701-1000 LT	%	46,6	34,0	15,4	4,0
		N	96	70	32	8
	Over 1000 LT	%	35,7	35,4	25,8	3,0
		N	78	77	56	7
Employment	Employed	%	38,9	42,9	14,4	3,7
		N	235	260	87	22
	Not Employed	%	61,0	23,5	14,5	1,0
		N	257	99	61	4
Status of workplace	In public office	%	38,6	44,2	11,9	5,3
		N	116	133	36	16
	In private establishment	%	37,3	43,9	16,6	2,2
		N	92	109	41	5
	In my personal establishment, I'm working for myself	%	50,6	31,6	17,8	0,0
		N	21	13	7	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	41,6	44,5	10,6	3,3
		N	82	88	21	7
	Specialist, white-collar worker	%	36,7	43,5	15,8	4,0
		N	132	157	57	14

			To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)			
			Never use	Have used once or several times	Use constantly	N / N
	Top or middle level manager	%	38,8	27,7	33,5	0,0
		N	8	6	7	0
	Farmer	%	60,4	33,9	5,6	0,0
		N	12	7	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	89,2	9,5	1,1	0,3
		N	115	12	1	0
	Disability pensioners	%	40,4	24,6	32,9	2,1
		N	25	15	20	1
	Housewife, on child care leave	%	56,7	32,7	10,6	0,0
		N	17	10	3	0
	Pupil	%	67,6	22,6	7,6	2,3
		N	75	25	8	3
	Student	%	27,3	52,8	19,9	0,0
		N	11	22	8	0
	Jobless	%	16,1	27,4	56,5	0,0
		N	5	8	17	0
Other	%	27,0	58,7	14,3	0,0	
	N	2	5	1	0	
City - village	City	%	40,8	36,3	21,0	1,9
		N	203	180	104	9
	Rural areas	%	53,5	33,5	9,3	3,7
		N	296	185	51	20
Size of location	Up to 3000 of residents	%	53,0	34,1	9,0	3,9
		N	282	182	48	21
	3001 – 10000 of residents	%	43,9	39,5	15,8	0,8
		N	34	31	12	1
	10001 - 50 000 of residents	%	35,2	37,7	26,4	0,7
		N	38	41	29	1
	50001 – 100000 of residents	%	42,1	37,4	7,0	13,4
		N	9	8	1	3
	100 001 - 500000 of residents	%	50,0	30,8	18,1	1,1
		N	107	66	39	2
500000 of residents and more	%	29,1	40,7	27,9	2,3	
	N	28	39	27	2	
County	Kauno	%	56,7	28,3	12,9	2,1
		N	147	73	33	5
	Vilniaus	%	37,5	40,3	19,4	2,9
		N	77	83	40	6
	Šiaulių	%	47,7	36,0	16,0	0,3
		N	47	35	16	0
	Panevėžio	%	41,2	39,4	11,5	7,9
		N	39	38	11	8
	Klaipėdos	%	35,5	45,6	15,8	3,1
		N	33	43	15	3
	Marijampolės	%	57,7	27,2	15,1	0,0
		N	47	22	12	0
	Utenos	%	53,4	39,3	7,3	0,0
		N	33	24	4	0
	Alytaus	%	59,8	23,3	5,9	11,0
		N	35	13	3	6
	Tauragės	%	40,7	36,0	21,0	2,3
		N	21	18	11	1
	Telšių	%	43,5	34,1	22,4	0,0
		N				

		To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)			
		Never use	Have used once or several times	Use constantly	N / N
	N	20	16	11	0
In total:	%	47,5	34,8	14,9	2,8
	N	498	366	156	30

16 table How often do you use computer with internet access for the following purposes? Promoting or/and selling own goods or services (for example: automobiles, production of agriculture, tourism services and etc.)

			To advertise or/and sell one`s own goods or services (for example, cars, agricultural production, tourism services, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	74,7	17,7	4,1	3,5
		N	412	98	23	20
	Man	%	65,3	22,9	9,0	2,8
		N	325	114	45	14
Age	15-24.	%	70,4	22,3	4,9	2,4
		N	144	46	10	5
	25-34.	%	54,8	28,2	14,0	3,1
		N	92	48	24	5
	35-44.	%	62,3	28,0	7,9	1,9
		N	132	59	17	4
	45-54.	%	62,7	22,1	7,7	7,6
		N	129	45	16	16
	55-64.	%	88,2	8,1	1,0	2,6
		N	122	11	1	4
	65-74.	%	97,9	2,1	0,0	0,0
		N	118	3	0	0
Education	Primary	%	82,9	12,7	3,6	0,8
		N	58	9	3	1
	Basic education	%	73,7	17,5	6,4	2,4
		N	68	16	6	2
	General secondary, special secondary education	%	69,6	20,3	6,0	4,1
		N	243	71	21	14
	Further	%	70,2	20,2	6,7	2,9
		N	226	65	22	9
	Higher	%	65,9	24,9	7,1	2,2
		N	129	49	14	4
Science degree (master degree or doctorate)	%	66,0	9,8	12,4	11,8	
	N	14	2	3	2	
Income	Up to 500 LT	%	75,4	17,9	3,4	3,3
		N	145	34	7	6
	501-700 LT	%	71,0	16,6	9,2	3,2
		N	145	34	19	7
	701-1000 LT	%	68,7	22,8	5,3	3,2
		N	141	47	11	7
	Over 1000 LT	%	58,5	29,1	8,5	3,8
		N	128	64	19	8
Employment	Employed	%	63,9	23,9	8,3	3,9
		N	386	145	50	24
	Not Employed	%	80,9	14,0	3,4	1,7
		N	340	59	14	7
Status of workplace	In public office	%	62,7	27,4	5,2	4,7
		N	189	82	16	14
	In private establishment	%	66,9	20,1	9,6	3,4
		N	166	50	24	8

			To advertise or/and sell one`s own goods or services (for example, cars, agricultural production, tourism services, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
	In my personal establishment, I'm working for myself	%	46,7	26,6	26,6	0,0
		N	19	11	11	0
	Other	%	0,0	0,0	0,0	0,0
Speciality	Blue-collar worker, technical employee	%	68,1	20,2	6,8	4,8
		N	135	40	13	10
	Specialist, white-collar worker	%	63,5	25,9	7,1	3,5
		N	229	93	25	12
	Top or middle level manager	%	53,6	29,7	16,7	0,0
		N	11	6	4	0
	Farmer	%	47,6	20,6	31,8	0,0
		N	10	4	7	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	96,7	3,0	0,0	0,3
		N	125	4	0	0
	Disability pensioners	%	74,9	14,2	4,1	6,8
		N	46	9	3	4
	Housewife, on child care leave	%	71,5	23,9	4,5	0,0
		N	22	7	1	0
	Pupil	%	76,9	18,3	3,1	1,7
		N	85	20	3	2
	Student	%	72,5	17,6	9,4	0,5
		N	30	7	4	0
	Jobless	%	63,1	26,0	10,9	0,0
		N	19	8	3	0
Other	%	85,7	14,3	0,0	0,0	
	N	7	1	0	0	
City - village	City	%	69,4	20,1	7,6	2,9
		N	345	100	38	14
	Rural areas	%	71,0	20,2	5,4	3,5
		N	393	112	30	19
Size of location	Up to 3000 of residents	%	71,6	20,0	4,8	3,7
		N	382	107	25	20
	3001 – 10000 of residents	%	70,6	21,1	6,7	1,7
		N	55	17	5	1
	10001 - 50 000 of residents	%	75,4	12,0	10,3	2,3
		N	82	13	11	3
	50001 – 100000 of residents	%	52,8	17,3	16,6	13,4
		N	11	4	3	3
	100 001 - 500000 of residents	%	70,0	22,9	6,1	1,0
		N	150	49	13	2
500000 of residents and more	%	61,1	24,0	9,6	5,3	
	N	58	23	9	5	
County	Kauno	%	74,1	18,5	3,5	3,9
		N	191	48	9	10
	Vilniaus	%	67,2	22,5	6,1	4,2
		N	138	46	13	9
	Šiaulių	%	76,6	15,9	7,2	0,3
		N	75	16	7	0
	Panevėžio	%	71,9	15,5	9,0	3,6
		N	69	15	9	3
	Klaipėdos	%	59,6	33,3	4,8	2,3
		N	56	31	5	2
	Marijampolės	%	80,4	5,0	11,8	2,8
		N	65	4	10	2
	Utenos	%	57,8	37,7	4,5	0,0
		N	36	23	3	0

		To advertise or/and sell one`s own goods or services (for example, cars, agricultural production, tourism services, etc.)			
		Never use	Have used once or several times	Use constantly	N / N
Alytaus	%	71,6	9,2	8,2	11,0
	N	41	5	5	6
Tauragės	%	57,9	25,7	16,5	0,0
	N	30	13	8	0
Telšių	%	78,2	21,8	0,0	0,0
	N	37	10	0	0
In total:	%	70,3	20,2	6,4	3,2
	N	738	212	67	33

17 table. How often do you use computer with internet access for the following purposes? Using services of internet banking.

			To use e-banking services				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	42,7	22,1	33,0	2,2	
		N	235	122	182	12	
	Man	%	51,9	16,5	28,8	2,8	
		N	258	82	143	14	
Age	15-24.	%	61,1	17,8	18,4	2,8	
		N	125	37	38	6	
	25-34.	%	31,4	21,7	45,9	1,0	
		N	53	36	77	2	
	35-44.	%	37,3	24,4	35,9	2,4	
		N	79	52	76	5	
	45-54.	%	41,1	21,1	32,9	4,8	
		N	84	43	68	10	
	55-64.	%	57,0	14,3	26,0	2,6	
		N	79	20	36	4	
	65-74.	%	60,9	13,5	25,5	0,0	
		N	73	16	31	0	
	Education	Primary	%	61,9	19,2	18,0	0,8
			N	44	14	13	1
		Basic education	%	68,4	14,8	12,9	3,9
			N	63	14	12	4
General secondary, special secondary education		%	60,6	16,0	21,2	2,1	
		N	212	56	74	7	
Further		%	36,9	23,7	37,1	2,3	
		N	119	76	119	7	
Higher		%	25,4	21,1	50,9	2,5	
		N	50	41	100	5	
Science degree (master degree or doctorate)		%	33,6	17,8	37,8	10,8	
		N	7	4	8	2	
Income		Up to 500 LT	%	57,2	17,7	21,1	4,0
			N	110	34	41	8
		501-700 LT	%	52,7	19,4	26,3	1,5
			N	108	40	54	3
	701-1000 LT	%	42,9	21,1	33,9	2,1	
		N	88	43	70	4	
	Over 1000 LT	%	28,1	22,4	47,1	2,4	
		N	61	49	103	5	
Employment	Employed	%	37,7	20,0	39,3	3,0	
		N	228	121	237	18	
	Not Employed	%	59,8	19,0	19,9	1,2	
		N	252	80	84	5	
	In public office	%	32,2	21,6	44,0	2,2	
		N	97	65	132	7	
	In private establishment	%	44,5	19,1	32,6	3,8	
		N	110	47	81	9	
	In my personal establishment, I'm working for myself	%	35,4	11,1	52,1	1,4	
		N	15	5	21	1	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Speciality	Blue-collar worker, technical employee	%	49,8	22,0	23,2	4,9
			N	99	44	46	10
		Specialist, white-collar worker	%	31,6	19,4	47,1	1,9
			N	114	70	170	7
Top or middle level manager		%	15,7	13,2	71,1	0,0	
		N	3	3	15	0	
Farmer		%	55,6	19,0	23,8	1,6	
		N	11	4	5	0	
Other		%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	

			To use e-banking services				
			Never use	Have used once or several times	Use constantly	N / N	
Unemployed:	Retirement pensioner	%	60,5	18,2	21,0	0,3	
		N	78	24	27	0	
	Disability pensioners	%	42,1	17,5	38,2	2,1	
		N	26	11	24	1	
	Housewife, on child care leave	%	59,0	34,8	6,2	0,0	
		N	18	11	2	0	
	Pupil	%	77,8	10,8	8,5	2,9	
		N	86	12	9	3	
	Student	%	34,8	33,0	31,3	1,0	
		N	14	13	13	0	
	Jobless	%	64,5	7,9	27,7	0,0	
		N	20	2	8	0	
	Other	%	84,8	15,2	0,0	0,0	
		N	7	1	0	0	
City - village	City	%	42,7	18,2	36,8	2,3	
		N	212	90	183	11	
	Rural areas	%	50,9	20,6	25,8	2,7	
		N	282	114	143	15	
Size of location	Up to 3000 of residents	%	51,5	21,2	24,4	2,9	
		N	275	113	130	15	
	3001 – 10000 of residents	%	46,9	16,0	35,9	1,2	
		N	37	13	28	1	
	10001 - 50 000 of residents	%	40,0	13,2	45,5	1,2	
		N	43	14	49	1	
	50001 – 100000 of residents	%	46,9	12,8	26,8	13,4	
		N	10	3	6	3	
	100 001 - 500000 of residents	%	44,6	17,8	36,5	1,1	
		N	95	38	78	2	
500000 of residents and more	%	35,8	24,5	36,1	3,6		
	N	34	23	34	3		
County	Kauno	%	52,0	12,0	32,9	3,1	
		N	134	31	85	8	
	Vilniaus	%	32,4	31,6	32,5	3,5	
		N	67	65	67	7	
	Šiaulių	%	51,9	22,7	23,9	1,5	
		N	51	22	23	1	
	Panevėžio	%	64,1	16,7	15,6	3,6	
		N	61	16	15	3	
	Klaipėdos	%	31,8	24,5	41,7	2,0	
		N	30	23	39	2	
	Marijampolės	%	68,0	11,2	20,1	0,7	
		N	55	9	16	1	
	Utenos	%	56,3	30,8	12,8	0,0	
		N	35	19	8	0	
	Alytaus	%	41,3	13,3	39,4	6,0	
		N	24	8	23	3	
	Tauragės	%	41,3	7,4	51,3	0,0	
		N	21	4	26	0	
	Telšių	%	34,9	16,1	49,1	0,0	
		N	16	8	23	0	
	In total:		%	47,0	19,5	31,0	2,5
			N	494	204	326	26

18 table. Work and commercial practice. Correlation analysis

		To perform tasks connected with your work/main activity (including agricultural activity)	To look for information about goods and services	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	To use e-banking services
Age	Coefficient	-,180(**)	-,266(**)	-,182(**)	-,281(**)	-,263(**)	-,072(*)
	p.	0,000	0,000	0,000	0,000	0,000	0,028
	N	927	956	944	938	933	941
Income	Coefficient	,325(**)	,204(**)	,102(*)	,098(*)	,188(**)	,239(*)
	p.	0,000	0,000	0,031	0,040	0,000	0,000
	N	441	450	443	443	441	447
Education	Coefficient	,387(**)	,261(**)	,161(**)	,234(**)	0,048	,306(*)
	p.	0,000	0,000	0,000	0,000	0,143	0,000
	N	927	956	944	938	933	941
Size of location	Coefficient	-0,010	0,004	0,035	,142(**)	0,055	,114(*)
	p.	0,755	0,896	0,286	0,000	0,092	0,000
	N	927	956	944	938	933	941
How often do you use the Internet in general?	Coefficient	-,515(**)	-,300(**)	-,283(**)	-,298(**)	-,296(**)	-,389(*)
	p.	0,000	0,000	0,000	0,000	0,000	0,000
	N	878	907	895	889	884	892
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,178(**)	-,206(**)	-,136(**)	-,163(**)	-,099(**)	-,079(*)
	p.	0,000	0,000	0,000	0,000	0,003	0,020
	N	869	898	886	880	875	883
Rate your computer literacy (skills to use computer)	Coefficient	,364(**)	,284(**)	,284(**)	,287(**)	,259(**)	,307(*)
	p.	0,000	0,000	0,000	0,000	0,000	0,000
	N	915	941	929	923	918	926

2.2.2. Work and commercial practice: usage places

Internet was used in the libraries for work and commercial purposes mostly for: searching information about goods or services - 62%, performing tasks relevant with work/main practice– 46%, searching job vacancies or employees – 45%, using services of internet banking – 34%, ordering or purchasing of goods or services by internet– 17%, promoting or/and selling own goods or services– 16% (19 Table).

Internet was used (in other places than library) for work and commercial purposes mostly for: searching information about goods or services - 61%, using services of internet banking – 59%, performing tasks relevant with work/main practice– 59%, searching job vacancies or employees – 43%, ordering or purchasing of goods or services by internet– 30%, promoting or/and selling own goods or services– 29% (20 Table).

19 table Where (in what places) do you use computer with internet access for the following purposes the most often? In the library

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? In the library							
			To look for information about goods and services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To use e-banking services	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one`s own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other	
Gender	Man	%	60,1	41,8	49,2	29,1	14,2	19,9	6,1	
		N	192	133	157	93	45	63	20	
	Woman	%	63,4	49,0	41,7	38,6	18,7	12,5	4,9	
		N	216	167	142	131	63	42	17	
Age	15-24.	%	61,3	47,1	42,5	21,3	10,4	16,9	10,9	
		N	73	56	51	25	12	20	13	
	25-34.	%	67,4	35,0	60,8	39,4	25,5	19,3	5,4	
		N	78	41	70	46	29	22	6	
	35-44.	%	61,5	50,3	58,0	36,8	14,3	21,3	3,4	
		N	83	68	78	50	19	29	5	
	45-54.	%	53,4	53,5	48,0	31,4	13,3	22,4	2,0	
		N	76	76	68	45	19	32	3	
	55-64.	%	71,1	57,9	31,6	35,5	20,2	3,3	1,6	
		N	62	51	28	31	18	3	1	
	65-74.	%	59,3	14,4	5,6	47,3	18,6	0,0	13,3	
		N	35	8	3	28	11	0	8	
	Education	Primary	%	43,1	29,1	19,8	31,9	20,1	11,5	10,2
			N	18	12	8	13	8	5	4
Basic education		%	63,1	48,0	38,9	20,5	7,7	15,6	10,8	
		N	28	22	17	9	3	7	5	
General		%	64,8	39,0	54,4	29,5	10,4	21,9	2,9	
		N								

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? In the library						
			To look for information about goods and services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To use e-banking services	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other
	secondary, special secondary education	N	130	78	109	59	21	44	6
	Further	%	62,2	55,3	44,5	40,2	22,4	13,1	5,8
		N	135	120	96	87	49	28	13
	Higher	%	62,8	43,5	42,0	35,5	15,4	13,9	6,2
		N	86	59	57	48	21	19	8
Science degree (master degree or doctorate)	%	56,9	49,0	55,8	37,5	36,5	14,9	0,0	
	N	10	8	10	6	6	3	0	
Income	Up to 500 LT	%	70,9	49,6	45,0	27,4	15,9	13,5	3,7
		N	99	69	63	38	22	19	5
	501-700 LT	%	51,4	43,9	50,5	39,1	13,3	16,6	10,6
		N	66	56	65	50	17	21	14
	701-1000 LT	%	67,6	47,1	46,7	30,8	14,4	16,8	6,1
N		83	58	57	38	18	21	8	
Over 1000 LT	%	57,0	38,1	47,8	34,8	17,8	19,8	4,0	
	N	77	51	65	47	24	27	5	
Employment	Employed	%	63,8	52,4	47,1	33,9	16,0	17,3	3,1
		N	255	210	188	135	64	69	12
	Not Employed	%	59,9	34,4	41,7	35,8	17,0	13,4	9,3
		N	146	83	101	87	41	33	22
Status of workplace	In public office	%	63,0	59,8	44,2	42,3	19,4	17,7	2,0
		N	135	128	95	91	42	38	4
	In private establishment	%	64,7	43,2	53,8	25,1	11,1	17,6	3,8
		N	97	65	81	38	17	26	6
	In my personal establishment, I'm working for myself	%	67,3	46,8	29,0	17,1	19,5	14,1	8,0
		N	20	14	9	5	6	4	2
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	62,4	42,4	59,6	27,1	7,8	17,4	1,7
		N	76	51	72	33	9	21	2
	Specialist, white-collar worker	%	63,3	56,2	42,2	38,9	20,2	16,4	3,8
		N	159	141	106	97	51	41	10
	Top or middle level manager	%	62,3	59,1	37,3	23,4	27,6	30,5	4,5
		N	8	7	5	3	3	4	1
	Farmer	%	83,7	63,6	24,5	9,4	0,0	14,3	0,0
		N	11	8	3	1	0	2	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	58,9	11,6	9,7	50,7	17,2	2,3	14,6
		N	37	7	6	32	11	1	9
	Disability pensioners	%	64,8	39,8	64,8	52,8	32,6	12,5	0,0
		N	28	17	28	23	14	5	0
	Housewife, on child care leave	%	43,2	33,3	52,7	27,6	19,4	15,4	7,3
N		7	5	9	5	3	3	1	
Pupil	%	61,5	49,3	26,5	10,4	11,3	15,7	15,2	

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? In the library						
			To look for information about goods and services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To use e-banking services	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other
	Student	N	34	27	15	6	6	9	8
		%	73,8	55,4	54,2	34,6	12,9	21,4	2,9
	Jobless	N	20	15	15	9	3	6	1
		%	60,0	24,9	87,5	26,3	9,0	28,0	6,7
	Other	N	15	6	21	6	2	7	2
		%	40,4	20,9	89,5	20,9	10,5	19,5	19,5
City - village	City	%	59,0	41,5	54,5	32,9	15,5	15,8	8,7
		N	170	120	157	95	45	46	25
	Rural areas	%	64,0	48,7	38,2	34,9	17,3	16,3	3,0
		N	237	180	141	129	64	60	11
Size of location	Up to 3000 of residents	%	63,4	49,2	38,3	34,5	16,4	15,9	2,5
		N	224	174	135	122	58	56	9
	3001 – 10000 of residents	%	51,9	35,6	42,5	31,0	20,7	18,2	18,5
		N	32	22	26	19	13	11	11
	10001 - 50 000 of residents	%	56,5	56,4	54,5	40,1	17,6	9,3	8,7
		N	47	47	46	33	15	8	7
	50001 – 100000 of residents	%	95,6	21,8	63,6	34,4	30,4	22,3	0,0
		N	12	3	8	4	4	3	0
	100 001 - 500000 of residents	%	66,0	41,2	50,4	30,9	10,2	20,2	6,1
		N	51	32	39	24	8	16	5
500000 of residents and more	%	58,0	32,0	63,5	30,6	16,4	17,4	5,5	
	N	40	22	44	21	11	12	4	
County	Kauno	%	51,8	43,3	34,3	32,7	14,3	14,0	5,6
		N	60	50	40	38	16	16	6
	Vilniaus	%	67,6	43,0	53,3	41,0	26,8	16,3	3,1
		N	106	67	84	64	42	26	5
	Šiaulių	%	60,6	46,2	61,2	30,6	10,0	12,8	0,6
		N	33	25	33	17	5	7	0
	Panevėžio	%	49,8	33,9	43,4	24,8	6,1	20,2	22,3
		N	28	19	25	14	3	11	13
	Klaipėdos	%	75,7	40,9	47,5	46,3	11,0	22,8	4,6
		N	54	29	34	33	8	16	3
	Marijampolės	%	78,5	68,7	29,5	15,8	6,4	5,8	2,2
		N	43	38	16	9	4	3	1
	Utenos	%	46,2	31,0	44,9	22,3	8,6	27,9	2,0
		N	18	12	18	9	3	11	1
	Alytaus	%	49,7	18,2	35,4	53,7	10,7	7,9	6,7
		N	18	7	13	20	4	3	2
	Tauragės	%	70,6	69,2	47,8	16,8	20,2	18,8	9,5
		N	27	26	18	6	8	7	4
	Telšių	%	56,8	75,3	53,6	42,4	43,5	15,1	1,2
		N	20	26	18	15	15	5	0
In total:	%	61,8	45,5	45,3	34,0	16,5	16,1	5,5	
	N	407	300	299	224	109	106	36	

20 table. Where (in what places) do you use computer with internet access for the following purposes the most often? Elsewhere

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? Elsewhere							
			To look for information about goods and services	To use e-banking services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other	
Gender	Man	%	62,4	56,6	57,5	42,4	28,3	35,1	5,2	
		N	185	168	171	126	84	104	15	
	Woman	%	58,6	61,4	58,9	43,5	31,2	22,7	3,2	
		N	189	198	190	141	101	73	10	
Age	15-24.	%	61,6	42,9	56,2	43,3	34,5	26,2	8,3	
		N	81	56	73	57	45	34	11	
	25-34.	%	69,0	67,2	59,8	61,1	40,2	43,5	0,5	
		N	82	80	71	73	48	52	1	
	35-44.	%	71,0	66,3	63,0	41,1	29,5	35,4	1,3	
		N	107	100	95	62	45	54	2	
	45-54.	%	51,8	60,1	62,1	43,9	20,5	21,2	3,4	
		N	66	77	79	56	26	27	4	
	55-64.	%	54,2	50,5	49,4	29,4	29,1	14,9	0,0	
		N	30	28	28	16	16	8	0	
	65-74.	%	23,4	70,8	40,3	7,1	14,2	7,1	22,2	
		N	8	25	14	3	5	3	8	
	Education	Primary	%	45,9	39,4	36,8	21,5	30,0	16,3	6,2
			N	16	14	13	7	10	6	2
Basic education		%	61,9	36,6	42,2	35,3	26,6	32,8	8,2	
		N	27	16	19	16	12	15	4	
General secondary, special secondary education		%	54,8	52,8	54,6	40,2	29,9	29,4	2,9	
		N	87	84	86	64	47	47	5	
Further		%	63,9	60,7	57,5	45,7	21,9	28,9	5,3	
		N	143	136	129	102	49	65	12	
Higher		%	63,8	77,4	72,0	48,5	41,9	30,2	2,2	
		N	93	113	105	70	61	44	3	
Science degree (master degree or doctorate)	%	66,6	32,0	71,5	52,0	40,4	14,7	2,1		
	N	9	4	10	7	6	2	0		
Up to 500 LT	%	53,7	48,2	46,6	42,4	26,1	22,1	3,0		
	N	53	47	46	42	26	22	3		
501-700 LT	%	45,3	51,8	54,4	46,7	26,2	32,4	10,4		
	N	40	45	48	41	23	28	9		
701-1000 LT	%	60,6	62,9	62,1	35,4	27,2	27,3	3,8		
	N	87	91	89	51	39	39	6		
Over 1000 LT	%	69,4	73,5	63,9	52,6	37,6	35,6	3,5		
	N	110	117	102	84	60	57	5		
Employment	Employed	%	65,3	63,3	65,9	46,1	30,7	31,9	2,1	
		N	275	267	278	194	130	135	9	
Status of workplace	Not Employed	%	48,7	50,8	41,8	35,6	27,5	20,0	8,5	
		N	90	94	77	66	51	37	16	
	In public office	%	66,6	62,7	66,5	39,9	35,0	29,6	2,0	
		N	148	139	147	89	78	66	4	
	In private establishment	%	59,2	63,7	67,3	52,8	26,3	30,5	2,2	
		N	92	99	104	82	41	47	3	

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? Elsewhere						
			To look for information about goods and services	To use e-banking services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other
	In my personal establishment, I'm working for myself	%	75,4	68,6	62,5	53,4	26,9	61,4	3,6
		N	25	22	20	17	9	20	1
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	70,8	52,5	57,8	45,1	26,1	28,2	1,7
		N	86	64	70	55	32	34	2
	Specialist, white-collar worker	%	63,9	66,7	70,6	45,4	33,2	31,7	2,1
		N	171	178	189	121	89	85	6
	Top or middle level manager	%	67,0	93,3	62,9	53,2	48,0	36,1	5,1
		N	11	16	10	9	8	6	1
	Farmer	%	46,2	52,7	51,4	56,7	2,3	64,2	2,3
		N	7	8	7	8	0	9	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	22,8	69,5	15,3	21,6	17,6	7,2	22,4
		N	8	24	5	8	6	3	8
	Disability pensioners	%	43,1	89,5	39,9	47,8	37,4	24,4	3,2
		N	8	16	7	9	7	4	1
	Housewife, on child care leave	%	56,8	60,9	28,6	35,3	21,8	40,1	4,0
		N	9	9	4	5	3	6	1
	Pupil	%	60,6	26,1	47,9	29,8	30,1	21,2	8,3
		N	36	16	29	18	18	13	5
	Student	%	62,9	53,2	62,8	53,1	38,4	20,1	3,3
		N	21	17	21	17	13	7	1
	Jobless	%	47,2	34,1	20,6	57,2	14,4	23,8	3,8
		N	7	5	3	8	2	3	1
	Other	%	26,5	0,0	73,5	26,5	26,5	0,0	0,0
		N	1	0	2	1	1	0	0
City - village	City	%	61,3	68,0	55,8	47,8	32,0	28,5	5,8
		N	197	219	180	154	103	92	19
	Rural areas	%	59,5	49,5	60,8	37,8	27,5	28,8	2,4
		N	178	148	181	113	82	86	7
Size of location	Up to 3000 of residents	%	60,4	48,3	62,1	37,7	26,9	27,3	2,1
		N	171	136	175	107	76	77	6
	3001 – 10000 of residents	%	56,2	49,9	51,7	42,5	25,3	21,7	15,7
		N	35	31	32	27	16	14	10
	10001 - 50 000 of residents	%	59,6	64,2	47,4	40,0	35,7	26,0	4,0
		N	38	41	30	25	23	16	3
	50001 – 100000 of residents	%	42,6	66,9	71,5	24,3	24,3	27,3	4,7
		N	5	8	9	3	3	3	1
	100 001 - 500000 of residents	%	64,5	79,2	61,3	58,2	33,9	34,6	2,9
		N	83	102	79	75	44	45	4
500000 of residents and more	%	60,9	67,8	50,3	42,8	33,7	31,6	4,2	
	N	42	47	35	30	23	22	3	

			Where (in what places) do you use the computer with the Internet access for the listed aims most often? Elsewhere						
			To look for information about goods and services	To use e-banking services	To perform tasks connected with your work/main activity (including agricultural activity)	To look for work or employees (for example, review of work advertisements, CVs sending, consultations on career issues)	To order and buy goods and services through the Internet (for example, clothes, tickets, insurance services, etc.)	To advertise or/and sell one's own goods or services (for example, cars, agricultural production, tourism services, etc.)	Other
County	Kauno	%	64,5	63,6	64,3	48,9	29,7	30,6	2,2
		N	97	95	96	73	44	46	3
	Vilniaus	%	58,7	68,2	54,0	41,3	31,3	27,4	1,3
		N	79	91	72	55	42	37	2
	Šiaulių	%	54,0	62,5	53,6	36,5	41,8	32,7	2,4
		N	25	29	25	17	19	15	1
	Panevėžio	%	47,3	32,6	48,3	44,8	31,4	20,2	16,9
		N	28	19	28	26	18	12	10
	Klaipėdos	%	68,4	56,5	45,6	46,7	33,8	21,7	4,3
		N	46	38	31	31	23	14	3
	Marijampolės	%	57,8	53,6	57,4	39,9	8,2	28,7	0,9
		N	21	19	20	14	3	10	0
	Utenos	%	57,8	53,6	49,5	41,4	23,1	53,3	0,7
		N	20	18	17	14	8	18	0
	Alytaus	%	44,9	51,3	73,0	20,3	22,6	21,4	8,1
		N	12	14	20	6	6	6	2
	Tauragės	%	83,1	60,9	79,0	46,0	30,5	33,1	7,9
		N	36	26	34	20	13	14	3
	Telšių	%	52,5	65,7	71,1	40,7	32,7	20,6	2,3
		N	13	17	18	10	8	5	1
In total:	%	60,5	59,1	58,2	43,0	29,8	28,6	4,1	
	N	375	366	361	267	185	177	26	

2.2.3. Relations and communication: popularity of the internet

Internet is constantly used for the sending and receiving of e-mails by 53% of respondents, occasionally – by 24%, never used – by 22% of respondents. Internet is more often used for this purpose by younger respondents, by respondents with university education, Specialists and white-collar workers, by students, schoolchildren, by residents of cities, of Vilnius and Tauragė counties (21 Table).

Phone calls by internet are constantly used by 17% of respondents, occasionally – by 23%, never – by 57% of respondents. Internet telephony is more often used by younger respondents, by respondents with university education, by Specialists and white-collar workers, by students and schoolchildren (22 Table).

Discussion forums and e-mail conferences are constantly used by 15% of respondents, occasionally – by 20%, never – by 62% of respondents. Internet more often is used for this purpose by youngest (up to 25 y.o.) respondents, respondents with up to 500 LTL income for one member of family, students and schoolchildren (23 Table).

Blogs are constantly created by 5% of respondents, occasionally – by 11%, never – by 81% of respondents. Internet is more often used for this purpose by respondents with highest income for one member of family (24 Table).

Social networks in internet are constantly used by 9% of respondents, occasionally – by 19%, never – by 69% of respondents. Internet is more often used for this purpose by youngest (up to 25 y.o.) respondents, residents of the cities (25 Table).

Correlation analysis have shown that the main demographical factors that explains activity usage of the internet in the fields relevant to relations and communication are following: age (younger respondents use more often), education (respondents of higher education use more often), income (higher income – more active respondents). Size of place of residence is also statistically significant, but its' effect is relatively weaker (26 Table).

2.2.3.1. Popularity of the internet for relations and communication in urban and rural area

A fifth (18.1%) respondents in the city and more than a quarter (28.4%) countryside areas public internet access users used e-mail for several times. Nearly two thirds (61.5%) respondents constantly use Internet in cities and less than half (45.4%) of countryside areas public internet access users.

Most of the public internet access users in the surveyed cities (55.2%) and countryside areas (67.4%) do not participate in discussion forums and mailing lists. At the same time, for a few times 25.5% city and 15.8% countryside areas public internet access users used this service.

Internet social networks are more popular among the city public internet access users: 74.2% village and 63.6% city residents never used that. Constantly social internet networks used twice more often by the city (11.6%) than village (5.9%) public internet access users. Single attempt to use the internet social networks is also more popular among city public internet access users (respectively 22.3% city and 16.2% of the village).

21 table. How often do you use computer with internet access for the following purposes relevant to communication? For sending/receiving e-mail

			To send/get email				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	21,7	21,4	55,7	1,2	
		N	120	118	307	7	
	Man	%	23,1	26,0	50,1	0,8	
		N	115	129	249	4	
Age	15-24.	%	7,7	24,0	67,3	1,0	
		N	16	49	138	2	
	25-34.	%	9,1	21,1	69,9	0,0	
		N	15	36	118	0	
	35-44.	%	10,8	29,0	58,8	1,3	
		N	23	62	125	3	
	45-54.	%	22,8	27,2	49,3	0,6	
		N	47	56	101	1	
	55-64.	%	43,1	20,0	33,3	3,5	
		N	60	28	46	5	
	65-74.	%	61,7	14,5	23,9	0,0	
		N	74	17	29	0	
	Education	Primary	%	36,2	25,2	38,1	0,6
			N	25	18	27	0
Basic education		%	22,3	25,7	51,0	1,0	
		N	21	24	47	1	
General secondary, special secondary education		%	37,1	24,7	36,9	1,2	
		N	130	86	129	4	
Further		%	12,2	27,0	59,6	1,3	
		N	39	87	191	4	
Higher		%	9,0	16,4	73,8	0,7	
		N	18	32	145	1	
Science degree (master degree or doctorate)	%	11,8	3,0	85,2	0,0		
	N	2	1	18	0		
Income	Up to 500 LT	%	26,0	22,2	50,9	0,9	
		N	50	43	98	2	
	501-700 LT	%	36,7	19,3	43,4	0,6	
		N	75	39	89	1	
	701-1000 LT	%	18,3	23,7	55,9	2,1	
		N	38	49	115	4	
	Over 1000 LT	%	14,8	22,1	63,0	0,1	
		N	32	48	137	0	
	Employment	Employed	%	15,5	24,2	58,9	1,3
			N	94	147	356	8
Not Employed		%	32,7	23,2	43,3	0,8	
		N	138	98	182	3	
Status of workplace	In public office	%	9,5	19,6	69,3	1,6	
		N	28	59	208	5	
	In private establishment	%	21,7	28,6	48,5	1,1	
		N	54	71	120	3	
	In my personal	%	28,7	20,1	51,2	0,0	

			To send/get email			
			Never use	Have used once or several times	Use constantly	N / N
	establishment, I'm working for myself	N	12	8	21	0
		%	0,0	0,0	0,0	0,0
	Other	N	0	0	0	0
		%	0,0	0,0	0,0	0,0
Speciality	Blue-collar worker, technical employee	%	30,1	35,8	34,1	0,0
		N	59	71	68	0
	Specialist, white-collar worker	%	7,1	18,2	73,3	1,4
		N	26	66	264	5
	Top or middle level manager	%	2,5	14,1	83,4	0,0
		N	1	3	18	0
	Farmer	%	41,1	22,7	22,6	13,7
		N	8	5	5	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	62,7	19,9	17,4	0,0
		N	81	26	22	0
	Disability pensioners	%	46,0	22,4	29,5	2,1
		N	28	14	18	1
	Housewife, on child care leave	%	21,5	38,1	40,4	0,0
		N	7	12	12	0
	Pupil	%	10,8	28,3	59,7	1,1
		N	12	31	66	1
	Student	%	3,6	13,2	81,4	1,7
		N	1	5	33	1
Jobless	%	20,9	25,2	54,0	0,0	
	N	6	8	16	0	
	Other	%	20,0	22,9	57,1	0,0
		N	2	2	5	0
City - village	City	%	20,0	18,1	61,5	0,4
		N	99	90	305	2
	Rural areas	%	24,5	28,4	45,4	1,6
		N	136	157	251	9
Size of location	Up to 3000 of residents	%	25,1	29,1	44,7	1,1
		N	134	155	239	6
	3001 – 10000 of residents	%	6,6	18,7	70,7	4,0
		N	5	15	55	3
	10001 - 50 000 of residents	%	16,8	16,0	67,2	0,0
		N	18	17	73	0
	50001 – 100000 of residents	%	27,2	0,0	72,8	0,0
		N	6	0	15	0
	100 001 - 500000 of residents	%	31,1	18,7	49,5	0,6
		N	67	40	106	1
500000 of residents and more	%	5,9	21,2	72,2	0,7	
	N	6	20	69	1	
County	Kauno	%	36,8	15,5	46,6	1,1
		N	95	40	120	3
	Vilniaus	%	12,5	26,2	61,0	0,3
		N	26	54	125	1
	Šiaulių	%	17,6	28,7	53,4	0,3
		N	17	28	52	0
	Panevėžio	%	14,6	31,1	54,3	0,0
		N	14	30	52	0
	Klaipėdos	%	13,6	23,7	58,2	4,4
		N	13	22	55	4
	Marijampolės	%	32,4	12,4	51,7	3,5
		N	26	10	42	3
	Utenos	%	11,2	51,5	37,3	0,0
		N	7	32	23	0
	Alytaus	%	36,8	15,7	47,1	0,4

			To send/get email			
			Never use	Have used once or several times	Use constantly	N / N
	N		21	9	27	0
		%	10,6	16,7	72,7	0,0
Tauragės	N		5	9	37	0
		%	22,1	29,8	48,1	0,0
Telšių	N		10	14	23	0
		%	22,4	23,6	53,0	1,0
In total:	N		235	247	557	11
		%				

22 table. How often do you use computer with internet access for the following purposes relevant to communication? For phone calls by internet

			For telephone conversations via the Internet				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	55,5	25,4	16,6	2,5	
		N	306	140	92	14	
	Man	%	58,6	19,7	17,0	4,8	
		N	292	98	84	24	
Age	15-24.	%	39,5	35,3	22,4	2,7	
		N	81	72	46	6	
	25-34.	%	45,4	24,9	26,3	3,4	
		N	77	42	44	6	
	35-44.	%	58,6	22,2	16,2	2,9	
		N	124	47	34	6	
	45-54.	%	57,6	17,4	18,3	6,6	
		N	118	36	38	14	
	55-64.	%	64,2	22,9	8,2	4,7	
		N	89	32	11	7	
	65-74.	%	90,3	7,7	2,1	0,0	
		N	109	9	3	0	
Education	Primary	%	59,1	23,0	16,8	1,1	
		N	42	16	12	1	
	Basic education	%	52,6	25,2	20,2	1,9	
		N	49	23	19	2	
	General secondary, special secondary education	%	67,7	16,4	10,0	6,0	
		N	236	57	35	21	
	Further	%	52,3	27,3	19,3	1,1	
		N	168	88	62	4	
	Higher	%	48,0	24,6	23,1	4,3	
		N	94	48	45	8	
	Science degree (master degree or doctorate)	%	45,0	27,6	16,5	10,8	
		N	9	6	3	2	
	Income	Up to 500 LT	%	56,9	23,4	16,5	3,2
			N	110	45	32	6
		501-700 LT	%	74,4	11,2	8,9	5,5
			N	152	23	18	11
701-1000 LT		%	50,0	30,5	17,3	2,1	
		N	103	63	36	4	
Over 1000 LT		%	50,5	20,1	26,9	2,5	
		N	110	44	59	5	
Employment	Employed	%	51,9	25,4	19,5	3,2	
		N	314	153	118	20	
	Not Employed	%	65,1	18,7	12,5	3,7	
		N	274	79	53	16	
Status of workplace	In public office	%	46,3	30,0	21,5	2,1	

		For telephone conversations via the Internet				
		Never use	Have used once or several times	Use constantly	N / N	
	N	139	90	65	6	
	In private establishment	%	57,1	20,1	18,4	4,3
	N	141	50	46	11	
	In my personal establishment, I'm working for myself	%	54,6	28,8	15,1	1,4
	N	22	12	6	1	
	Other	%	0,0	0,0	0,0	0,0
	N	0	0	0	0	
	Blue-collar worker, technical employee	%	71,0	14,2	12,3	2,5
	N	141	28	24	5	
	Specialist, white-collar worker	%	41,8	32,9	22,4	2,9
	N	151	119	81	10	
	Top or middle level manager	%	31,5	15,6	52,9	0,0
	N	7	3	11	0	
	Farmer	%	67,3	17,4	0,0	15,3
	N	14	4	0	3	
	Other	%	0,0	0,0	0,0	0,0
	N	0	0	0	0	
	Retirement pensioner	%	88,5	7,4	1,9	2,2
	N	114	10	3	3	
	Disability pensioners	%	72,8	10,1	6,8	10,4
	N	45	6	4	6	
	Housewife, on child care leave	%	57,7	20,0	20,3	2,0
	N	18	6	6	1	
	Pupil	%	40,4	34,2	23,7	1,7
	N	45	38	26	2	
	Student	%	44,9	38,1	14,9	2,2
	N	18	16	6	1	
	Jobless	%	72,0	5,6	22,4	0,0
	N	22	2	7	0	
	Other	%	64,2	0,0	0,0	35,8
	N	5	0	0	3	
	City	%	59,1	21,7	16,3	2,8
	N	294	108	81	14	
	Rural areas	%	55,0	23,5	17,2	4,2
	N	304	130	95	24	
	Up to 3000 of residents	%	54,8	24,2	17,0	3,9
	N	292	129	91	21	
	3001 – 10000 of residents	%	60,4	21,0	12,7	5,9
	N	47	16	10	5	
	10001 - 50 000 of residents	%	67,9	21,0	11,1	0,0
	N	74	23	12	0	
	50001 – 100000 of residents	%	44,8	13,1	28,7	13,4
	N	9	3	6	3	
	100 001 - 500000 of residents	%	56,2	22,7	19,6	1,5
	N	120	48	42	3	
	500000 of residents and more	%	58,1	19,6	16,1	6,2
	N	55	19	15	6	
	Kauno	%	55,6	27,3	14,9	2,3
	N	144	70	39	6	
	Vilniaus	%	64,3	15,7	14,7	5,3
	N	132	32	30	11	
	Šiaulių	%	57,5	22,9	18,7	0,9
	N	56	22	18	1	
	Panevėžio	%	39,1	34,8	20,3	5,8
	N	37	33	19	6	
	Klaipėdos	%	49,9	25,2	20,9	4,0
	N	47	24	20	4	
	Marijampolės	%	71,3	12,9	12,0	3,7

			For telephone conversations via the Internet			
			Never use	Have used once or several times	Use constantly	N / N
Utenos	N		58	10	10	3
	%		65,6	23,6	10,9	0,0
Alytaus	N		40	14	7	0
	%		61,2	15,5	12,5	10,8
Tauragės	N		35	9	7	6
	%		56,4	17,4	26,2	0,0
Telšių	N		29	9	13	0
	%		41,4	28,1	27,4	3,1
In total:	N		19	13	13	1
	%		57,0	22,7	16,8	3,6
	N		598	238	176	38

23 table. How often do you use computer with internet access for the following purposes relevant to communication? For using discussion forums, e-mail conferences.

			To use discussions, forums, email conferences				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	59,7	22,6	14,7	3,0	
		N	330	125	81	17	
	Man	%	63,7	18,0	14,8	3,5	
		N	317	90	74	17	
Age	15-24.	%	32,2	33,8	31,6	2,3	
		N	66	69	65	5	
	25-34.	%	45,6	27,7	24,9	1,8	
		N	77	47	42	3	
	35-44.	%	61,4	19,3	15,2	4,1	
		N	130	41	32	9	
	45-54.	%	70,7	18,7	5,3	5,3	
		N	145	38	11	11	
	55-64.	%	82,2	9,4	3,7	4,7	
		N	114	13	5	7	
	65-74.	%	95,2	4,8	0,0	0,0	
		N	115	6	0	0	
	Education	Primary	%	53,3	25,4	19,1	2,2
			N	38	18	13	2
Basic education		%	47,6	24,7	26,5	1,3	
		N	44	23	24	1	
General secondary, special secondary education		%	70,2	13,7	11,1	5,0	
		N	245	48	39	17	
Further		%	66,7	20,8	10,9	1,6	
		N	214	67	35	5	
Higher		%	49,6	27,0	20,4	3,1	
		N	97	53	40	6	
Science degree (master degree or doctorate)	%	43,2	29,8	16,2	10,8		
	N	9	6	3	2		
Income	Up to 500 LT	%	55,0	19,0	22,2	3,7	
		N	106	37	43	7	
	501-700 LT	%	77,2	9,0	10,4	3,5	
		N	158	18	21	7	
	701-1000 LT	%	58,5	27,9	11,8	1,8	
		N	120	58	24	4	
	Over 1000 LT	%	60,0	21,4	15,9	2,7	
		N	131	47	35	6	
Employment	Employed	%	61,0	22,2	13,9	2,9	
		N	369	134	84	18	

			To use discussions, forums, email conferences			
			Never use	Have used once or several times	Use constantly	N / N
	Not Employed	%	64,4	17,2	15,5	3,0
		N	271	72	65	12
Status of workplace	In public office	%	59,8	25,1	13,1	2,0
		N	180	76	39	6
	In private establishment	%	61,9	18,9	15,3	4,0
		N	153	47	38	10
	In my personal establishment, I'm working for myself	%	64,2	23,7	10,7	1,4
		N	26	10	4	1
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	76,7	11,7	9,8	1,7
		N	152	23	19	3
	Specialist, white-collar worker	%	52,8	29,4	15,0	2,9
		N	190	106	54	10
	Top or middle level manager	%	43,9	16,5	39,6	0,0
		N	9	4	8	0
	Farmer	%	81,9	2,8	1,6	13,7
		N	17	1	0	3
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	94,8	1,3	1,7	2,2
		N	123	2	2	3
	Disability pensioners	%	76,9	10,2	4,1	8,8
		N	48	6	3	5
	Housewife, on child care leave	%	70,8	14,7	14,5	0,0
		N	22	5	4	0
	Pupil	%	33,1	31,6	33,3	2,0
		N	37	35	37	2
	Student	%	30,1	41,0	25,4	3,6
		N	12	17	10	1
Jobless	%	62,4	17,3	20,2	0,0	
	N	19	5	6	0	
Other	%	78,7	21,3	0,0	0,0	
	N	6	2	0	0	
City - village	City	%	55,2	25,5	16,6	2,7
		N	274	127	82	13
	Rural areas	%	67,4	15,8	13,1	3,7
		N	373	88	73	20
Size of location	Up to 3000 of residents	%	67,1	16,3	13,4	3,2
		N	358	87	71	17
	3001 – 10000 of residents	%	58,1	22,4	13,6	5,9
		N	46	18	11	5
	10001 - 50 000 of residents	%	61,1	17,4	20,7	0,8
		N	66	19	22	1
	50001 – 100000 of residents	%	47,3	32,7	3,9	16,1
		N	10	7	1	3
100 001 - 500000 of residents	%	60,1	23,4	14,9	1,6	
	N	129	50	32	3	
500000 of residents and more	%	41,0	35,6	19,0	4,4	
	N	39	34	18	4	
County	Kauno	%	66,8	19,2	12,1	1,9
		N	173	50	31	5
	Vilniaus	%	58,0	22,4	15,3	4,2
		N	119	46	32	9
	Šiaulių	%	59,6	19,9	19,6	0,9
		N	58	20	19	1
	Panevėžio	%	47,3	23,0	24,2	5,5
		N	45	22	23	5
	Klaipėdos	%	57,9	24,8	15,3	2,0
		N				

			To use discussions, forums, email conferences			
			Never use	Have used once or several times	Use constantly	N / N
		N	55	23	14	2
		%	63,2	13,9	18,0	4,9
Marijampolės		N	51	11	15	4
		%	66,8	23,3	9,8	0,0
Utenos		N	41	14	6	0
		%	64,9	20,5	3,0	11,6
Alytaus		N	38	12	2	7
		%	72,1	13,3	14,7	0,0
Tauragės		N	37	7	7	0
		%	64,5	20,1	12,2	3,1
Telšių		N	30	9	6	1
		%	61,6	20,4	14,8	3,2
In total:		N	647	214	155	34
		%				

24 table How often do you use computer with internet access for the following purposes relevant to communication? For creating blogs or personal internet websites

			To create blogs or personal websites				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	83,7	8,6	4,4	3,3	
		N	462	47	24	18	
	Man	%	77,7	13,4	5,0	3,9	
		N	387	67	25	19	
Age	15-24.	%	64,0	24,5	8,7	2,8	
		N	131	50	18	6	
	25-34.	%	72,3	18,2	8,1	1,4	
		N	122	31	14	2	
	35-44.	%	82,6	9,7	4,2	3,6	
		N	175	20	9	8	
	45-54.	%	85,5	4,3	3,5	6,7	
		N	175	9	7	14	
	55-64.	%	90,1	3,2	1,0	5,7	
		N	125	4	1	8	
	65-74.	%	100,0	0,0	0,0	0,0	
		N	121	0	0	0	
Education	Primary	%	72,4	19,1	6,6	1,9	
		N	51	13	5	1	
	Basic education	%	75,5	16,8	6,1	1,7	
		N	70	15	6	2	
	General secondary, special secondary education	%	82,2	8,4	5,0	4,3	
		N	287	29	18	15	
	Further	%	86,3	9,1	2,3	2,3	
		N	277	29	8	8	
	Higher	%	76,0	12,7	6,2	5,0	
		N	149	25	12	10	
	Income	Science degree (master degree or doctorate)	%	72,2	10,6	6,4	10,8
			N	15	2	1	2
Up to 500 LT		%	79,9	9,3	6,8	4,0	
		N	154	18	13	8	
501-700 LT		%	86,8	6,2	3,6	3,5	
		N	177	13	7	7	
701-1000 LT		%	82,0	10,6	3,4	3,9	
		N	169	22	7	8	
Over 1000 LT		%	77,7	15,0	5,1	2,2	
		N					

			To create blogs or personal websites				
			Never use	Have used once or several times	Use constantly	N / N	
Employment	Employed	N	170	33	11	5	
		%	80,3	11,1	4,8	3,8	
	Not Employed	N	486	67	29	23	
		%	83,1	10,2	4,2	2,6	
		N	350	43	17	11	
Status of workplace	In public office	%	83,3	8,7	4,1	3,9	
		N	250	26	12	12	
	In private establishment	%	76,0	14,9	5,5	3,6	
		N	188	37	14	9	
	In my personal establishment, I'm working for myself	%	83,6	8,7	6,3	1,4	
		N	34	4	3	1	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Speciality	Blue-collar worker, technical employee	%	81,4	10,1	6,4	2,1
			N	161	20	13	4
Specialist, white-collar worker		%	80,7	11,5	3,7	4,0	
		N	291	42	13	15	
Top or middle level manager		%	75,7	17,5	6,8	0,0	
		N	16	4	1	0	
Farmer		%	78,7	6,0	0,0	15,3	
		N	16	1	0	3	
Other		%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement pensioner	%	97,8	0,0	0,0	2,2	
		N	127	0	0	3	
	Disability pensioners	%	88,8	2,6	1,8	6,8	
		N	55	2	1	4	
	Housewife, on child care leave	%	90,6	4,6	4,8	0,0	
		N	28	1	1	0	
	Pupil	%	65,6	24,1	8,3	2,0	
		N	73	27	9	2	
	Student	%	75,7	19,3	2,8	2,2	
		N	31	8	1	1	
Jobless	%	69,1	16,1	14,8	0,0		
	N	21	5	5	0		
Other	%	100,0	0,0	0,0	0,0		
	N	8	0	0	0		
City - village	City	%	77,7	13,3	5,5	3,5	
		N	386	66	27	17	
	Rural areas	%	83,7	8,8	3,9	3,7	
		N	463	48	22	20	
Size of location	Up to 3000 of residents	%	83,5	9,1	4,0	3,3	
		N	445	49	22	18	
	3001 – 10000 of residents	%	80,3	9,5	4,3	5,9	
		N	63	7	3	5	
	10001 - 50 000 of residents	%	83,7	11,3	3,7	1,2	
		N	91	12	4	1	
	50001 – 100000 of residents	%	82,7	3,9	0,0	13,4	
		N	17	1	0	3	
	100 001 - 500000 of residents	%	77,3	14,2	6,2	2,3	
		N	166	30	13	5	
500000 of residents and more	%	70,9	15,6	7,1	6,4		
	N	67	15	7	6		
County	Kauno	%	84,3	9,1	4,1	2,5	
		N	218	24	10	6	
	Vilniaus	%	77,6	12,9	5,6	3,9	
		N	159	26	12	8	
	Šiaulių	%	80,5	10,9	7,8	0,9	
		N					

		To create blogs or personal websites			
		Never use	Have used once or several times	Use constantly	N / N
	N	79	11	8	1
Panevėžis	%	67,2	20,2	6,8	5,8
	N	64	19	7	6
Klaipėdos	%	85,4	8,6	3,8	2,2
	N	80	8	4	2
Marijampolės	%	89,4	5,9	1,2	3,5
	N	72	5	1	3
Utenos	%	79,2	16,6	0,7	3,5
	N	49	10	0	2
Alytaus	%	82,6	5,6	1,0	10,8
	N	48	3	1	6
Tauragės	%	82,8	9,1	5,0	3,1
	N	42	5	3	2
Telšių	%	79,1	7,3	10,1	3,5
	N	37	3	5	2
In total:	%	80,9	10,9	4,7	3,6
	N	849	114	49	38

25 table How often do you use computer with internet access for the following purposes relevant to communication? For participation in social internet networks (for example: Klase.lt, Facebook, Myspace)

			To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	67,9	20,3	9,1	2,7	
		N	375	112	50	15	
	Man	%	70,7	17,7	8,1	3,6	
		N	352	88	40	18	
Age	15-24.	%	50,1	30,3	16,5	3,1	
		N	103	62	34	6	
	25-34.	%	55,9	29,7	11,7	2,6	
		N	94	50	20	4	
	35-44.	%	71,5	20,5	5,1	2,9	
		N	152	43	11	6	
	45-54.	%	70,9	14,9	8,9	5,3	
		N	146	31	18	11	
	55-64.	%	85,0	5,7	5,6	3,7	
		N	118	8	8	5	
	65-74.	%	95,2	4,8	0,0	0,0	
		N	115	6	0	0	
Education	Primary	%	68,0	17,1	11,6	3,3	
		N	48	12	8	2	
	Basic education	%	65,2	24,8	8,4	1,7	
		N	60	23	8	2	
	General secondary, special secondary education	%	76,1	12,8	6,5	4,6	
		N	266	45	23	16	
	Further	%	70,6	19,7	7,8	1,9	
		N	227	63	25	6	
	Higher	%	60,3	26,8	10,5	2,4	
		N	118	52	21	5	
	Science degree (master degree or doctorate)	%	37,7	22,7	28,8	10,8	
		N	8	5	6	2	
Income	Up to 500 LT	%	74,4	16,3	6,1	3,2	
		N	143	31	12	6	
	501-700 LT	%	75,3	14,5	6,8	3,5	
		N	154	30	14	7	
	701-1000 LT	%	67,0	18,6	11,2	3,1	
		N	138	38	23	6	
	Over 1000 LT	%	58,8	26,9	11,9	2,3	
		N	128	59	26	5	
	Employment	Employed	%	67,9	20,3	9,0	2,8
			N	411	123	55	17
		Not Employed	%	72,4	16,8	7,6	3,2
			N	305	71	32	14
Status of workplace	In public office	%	66,5	21,7	10,5	1,3	
		N	200	65	32	4	
	In private establishment	%	69,3	17,8	8,7	4,2	
		N	171	44	22	10	
	In my personal establishment, I'm working for myself	%	66,3	28,7	3,6	1,4	
		N	27	12	1	1	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	78,7	13,4	5,8	2,1	
		N	156	27	11	4	
	Specialist, white-collar worker	%	61,7	24,9	11,1	2,3	
		N	222	90	40	8	
	Top or middle level manager	%	76,8	11,9	11,3	0,0	
		N	16	3	2	0	

			To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)			
			Never use	Have used once or several times	Use constantly	N / N
Farmer	%		68,2	18,1	0,0	13,7
	N		14	4	0	3
Other	%		0,0	0,0	0,0	0,0
	N		0	0	0	0
Retirement pensioner	%		93,0	3,6	1,1	2,2
	N		120	5	1	3
Disability pensioners	%		77,6	9,6	4,1	8,8
	N		48	6	3	5
Housewife, on child care leave	%		71,0	19,3	9,7	0,0
	N		22	6	3	0
Pupil	%		56,5	28,3	12,5	2,7
	N		63	31	14	3
Student	%		40,2	34,4	19,6	5,8
	N		16	14	8	2
Jobless	%		72,8	19,3	7,9	0,0
	N		22	6	2	0
Other	%		92,9	7,1	0,0	0,0
	N		8	1	0	0
City	%		63,6	22,3	11,6	2,5
	N		316	111	58	12
Rural areas	%		74,2	16,2	5,9	3,7
	N		411	89	33	20
Up to 3000 of residents	%		75,3	15,4	6,0	3,4
	N		401	82	32	18
3001 – 10000 of residents	%		68,2	18,6	6,6	6,6
	N		53	15	5	5
10001 - 50 000 of residents	%		68,2	19,3	12,2	0,3
	N		74	21	13	0
50001 – 100000 of residents	%		68,2	18,4	0,0	13,4
	N		14	4	0	3
100 001 - 500000 of residents	%		65,1	21,7	12,0	1,2
	N		139	46	26	3
500000 of residents and more	%		46,7	33,8	15,3	4,2
	N		44	32	14	4
Kauno	%		72,2	18,4	8,8	0,6
	N		186	48	23	1
Vilniaus	%		64,8	22,2	8,4	4,6
	N		133	46	17	9
Šiaulių	%		71,8	17,1	10,1	0,9
	N		70	17	10	1
Panevėžio	%		68,4	18,9	5,3	7,4
	N		66	18	5	7
Klaipėdos	%		60,8	24,1	12,1	3,0
	N		57	23	11	3
Marijampolės	%		76,4	16,1	4,0	3,5
	N		62	13	3	3
Utenos	%		69,9	22,0	8,1	0,0
	N		43	14	5	0
Alytaus	%		73,7	12,4	2,1	11,8
	N		43	7	1	7
Tauragės	%		56,6	19,2	24,1	0,0
	N		29	10	12	0
Telšių	%		80,4	12,1	4,3	3,1
	N		38	6	2	1
In total:	%		69,2	19,0	8,6	3,1
	N		727	200	90	33

26 table. Relations and communication. Correlation analysis

		To send/get email	For telephone conversations via the Internet	To use discussions, forums, email conferences	To create blogs or personal websites	To participate in social Internet networks (for example, klase.it, Facebook, Myspace)
Age	Coefficient	-,332(**)	-,271(**)	-,428(**)	-,314(**)	-,301(**)
	p.	0,000	0,000	0,000	0,000	0,000
	N	955	928	930	927	932
Income	Coefficient	,207(**)	,224(**)	,158(**)	0,038	,211(**)
	p.	0,000	0,000	0,001	0,423	0,000
	N	452	433	438	436	439
Education	Coefficient	,369(**)	,163(**)	,117(**)	-0,007	,149(**)
	p.	0,000	0,000	0,000	0,821	0,000
	N	955	928	930	927	932
Size of location	Coefficient	,126(**)	-0,007	,143(**)	,107(**)	,152(**)
	p.	0,000	0,834	0,000	0,001	0,000
	N	955	928	930	927	932
How often do you use the Internet in general?	Coefficient	-,575(**)	-,415(**)	-,382(**)	-,247(**)	-,347(**)
	p.	0,000	0,000	0,000	0,000	0,000
	N	906	879	881	878	883
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,358(**)	-,068(*)	-,194(**)	-,090(**)	-,134(**)
	p.	0,000	0,045	0,000	0,008	0,000
	N	897	870	872	869	874
Rate your computer literacy (skills to use computer)	Coefficient	,439(**)	,350(**)	,392(**)	,270(**)	,331(**)
	p.	0,000	0,000	0,000	0,000	0,000
	N	943	916	919	915	920

2.2.4. Relations and communication: usage places

Internet for communication purpose in the libraries is the most often used for: e-mail sending/receiving– 89%, using discussion forums, e-mail conferences - 29%, participating in social internet networks– 19%, phone calls by the internet -17%, creating blogs or personal internet websites– 8% (27 Table).

Internet was used (in other places than library) for communication purposes the most often for: e-mail sending/receiving – 86%, phone calls by the internet– 54%, using discussion forums, e-mail conferences – 38%, participating in social internet networks – 32%, creating blogs or personal internet websites - 17% (28 Table).

2.2.4.1. Internet usage places for relations and communication in urban and rural area

Public internet access users in city libraries use the internet mostly for social networks (24.9% in city and 14.2% in countryside areas, meanwhile village public internet access users more often than city users use phone over the Internet (respectively 26.0% and 7,8%).

27 table. Where (in what places) do you use computer with internet access for the following purposes relevant to communication the most often? In the library

			Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? In the Library					
			To send/get email	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	For telephone conversations via the Internet	To create blogs or personal websites	Other
Gender	Man	%	88,5	23,7	16,6	14,3	8,1	0,4
		N	235	63	44	38	21	1
	Woman	%	89,8	34,0	22,0	19,5	7,6	0,0
		N	264	100	65	57	22	0
Age	15-24.	%	84,1	41,4	29,4	19,5	14,2	0,8
		N	115	56	40	27	19	1
	25-34.	%	91,2	36,8	26,5	11,0	11,4	0,0
		N	100	40	29	12	13	0
	35-44.	%	91,2	28,7	13,1	15,2	6,6	0,0
		N	109	34	16	18	8	0
	45-54.	%	93,3	18,4	14,2	20,4	3,5	0,0
		N	101	20	15	22	4	0
	55-64.	%	77,0	23,0	11,4	26,2	0,0	0,0
		N	39	12	6	13	0	0
	65-74.	%	100,0	0,0	7,3	9,5	0,0	0,0
		N	34	0	3	3	0	0
Education	Primary	%	70,3	34,0	25,6	20,3	14,3	1,8
		N	23	11	8	7	5	1
	Basic education	%	85,6	46,8	26,2	20,9	14,2	0,0
		N	42	23	13	10	7	0
	General secondary, special secondary education	%	95,1	23,8	17,9	11,2	6,4	0,4
		N	141	35	26	17	10	1

			Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? In the Library					
			To send/get email	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	For telephone conversations via the Internet	To create blogs or personal websites	Other
	Further	%	89,0	27,3	12,5	23,4	6,6	0,0
		N	172	53	24	45	13	0
	Higher	%	88,5	30,5	24,5	12,2	6,6	0,0
		N	110	38	31	15	8	0
	Science degree (master degree or doctorate)	%	92,1	24,2	57,9	15,4	13,5	0,0
		N	10	3	6	2	1	0
Income	Up to 500 LT	%	91,0	35,9	19,4	15,9	9,6	0,5
		N	100	39	21	17	11	1
	501-700 LT	%	90,2	21,2	19,0	11,4	8,1	0,0
		N	91	21	19	11	8	0
	701-1000 LT	%	91,3	30,8	18,6	21,5	6,7	0,0
		N	94	32	19	22	7	0
Over 1000 LT	%	87,2	25,1	24,8	15,1	9,4	0,0	
	N	97	28	28	17	11	0	
Employment	Employed	%	90,0	28,8	17,2	19,0	6,9	0,0
		N	301	96	58	64	23	0
	Not Employed	%	89,1	29,7	22,4	14,2	9,4	0,5
		N	190	63	48	30	20	1
Status of workplace	In public office	%	89,8	30,9	18,4	24,8	4,0	0,0
		N	161	55	33	44	7	0
	In private establishment	%	88,9	29,1	15,5	13,5	11,8	0,0
		N	112	37	19	17	15	0
	In my personal establishment, I'm working for myself	%	94,0	11,4	25,2	8,3	1,7	0,0
		N	18	2	5	2	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	93,2	26,1	17,8	6,2	11,7	0,0
		N	85	24	16	6	11	0
	Specialist, white-collar worker	%	88,8	30,1	17,4	24,4	4,5	0,0
		N	198	67	39	54	10	0
	Top or middle level manager	%	88,5	33,2	17,3	25,1	17,7	0,0
		N	10	4	2	3	2	0
	Farmer	%	93,8	6,2	6,2	0,0	0,0	0,0
		N	5	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	92,0	4,3	10,2	15,9	0,0	0,0
		N	36	2	4	6	0	0
	Disability pensioners	%	94,6	11,2	0,0	18,2	5,4	0,0
		N	24	3	0	5	1	0
	Housewife, on child care leave	%	100,0	29,5	29,5	11,2	10,6	0,0
		N	11	3	3	1	1	0
	Pupil	%	81,0	43,4	29,9	18,4	16,7	1,6
		N	58	31	21	13	12	1
	Student	%	94,0	34,5	34,2	15,2	7,6	0,0
		N	28	10	10	5	2	0
	Jobless	%	84,4	44,6	34,5	0,0	13,1	0,0
		N	18	10	8	0	3	0
Other	%	100,0	26,6	8,8	0,0	0,0	0,0	
	N	6	2	1	0	0	0	
City - village	City	%	88,3	29,7	24,9	7,8	8,2	0,2
		N	241	81	68	21	22	1

			Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? In the Library						
			To send/get email	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	For telephone conversations via the Internet	To create blogs or personal websites	Other	
Rural areas	%		90,0	28,5	14,2	26,0	7,4	0,2	
	N		257	82	41	74	21	1	
Size of location	Up to 3000 of residents	%	89,7	30,2	13,7	25,4	7,3	0,0	
		N	243	82	37	69	20	0	
	3001 – 10000 of residents	%	92,2	16,8	17,9	11,5	6,8	1,0	
		N	53	10	10	7	4	1	
	10001 - 50 000 of residents	%	88,6	27,9	27,2	14,7	7,4	0,8	
		N	65	20	20	11	5	1	
	50001 – 100000 of residents	%	63,4	44,6	20,0	0,0	0,0	0,0	
		N	7	5	2	0	0	0	
	100 001 - 500000 of residents	%	90,4	21,0	23,9	9,2	13,9	0,0	
		N	68	16	18	7	10	0	
	500000 of residents and more	%	88,1	42,5	30,0	3,3	5,9	0,0	
		N	61	30	21	2	4	0	
	County	Kauno	%	82,9	26,9	24,4	18,5	7,1	0,7
			N	74	24	22	16	6	1
Vilniaus		%	92,7	31,6	19,9	12,5	6,1	0,0	
		N	133	45	28	18	9	0	
Šiaulių		%	95,4	27,6	15,1	15,0	6,3	0,0	
		N	52	15	8	8	3	0	
Panevėžio		%	87,3	42,0	20,3	29,1	16,8	0,0	
		N	47	23	11	16	9	0	
Klaipėdos		%	88,2	25,2	18,6	21,4	9,0	0,0	
		N	62	18	13	15	6	0	
Marijampolės		%	88,0	19,1	23,5	10,3	0,5	0,0	
		N	36	8	10	4	0	0	
Utenos		%	89,6	20,5	9,1	2,7	4,2	0,0	
		N	29	7	3	1	1	0	
Alytaus		%	74,1	37,7	17,2	12,3	5,0	0,0	
		N	17	9	4	3	1	0	
Tauragės		%	92,3	23,8	12,3	33,5	15,5	2,2	
		N	24	6	3	9	4	1	
Telšių		%	95,4	34,6	25,1	21,5	12,3	0,0	
		N	24	9	6	5	3	0	
In total:	%	89,2	29,1	19,4	17,1	7,8	0,2		
	N	498	163	109	95	44	1		

28 table. Where (in what places) do you use computer with internet access for the following purposes relevant to communication the most often? Elsewhere

			Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? Elsewhere						
			To send/get email	For telephone conversations via the Internet	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	To create blogs or personal websites	Other	
Gender	Man	%	87,1	51,9	39,0	35,9	24,7	0,0	
		N	246	146	110	101	70	0	
	Woman	%	85,7	56,6	37,1	29,2	11,6	0,0	
		N	273	180	118	93	37	0	
Age	15-24.	%	83,3	61,6	58,1	44,6	30,7	0,0	
		N	124	92	86	66	46	0	
	25-34.	%	86,1	61,6	51,4	41,0	24,8	0,0	
		N	102	73	61	48	29	0	
	35-44.	%	92,2	45,3	28,6	24,7	11,4	0,0	
		N	134	66	42	36	17	0	
	45-54.	%	80,7	55,0	24,5	34,2	9,0	0,0	
		N	83	57	25	35	9	0	
	55-64.	%	84,1	54,1	14,1	8,8	10,1	0,0	
		N	49	31	8	5	6	0	
	65-74.	%	100,0	31,4	21,4	12,1	0,0	0,0	
		N	27	8	6	3	0	0	
	Education	Primary	%	80,6	61,2	60,0	33,5	37,6	0,0
			N	27	20	20	11	12	0
Basic education		%	80,9	58,2	53,4	38,1	25,0	0,0	
		N	44	32	29	21	14	0	
General secondary, special secondary education		%	90,3	54,2	37,0	32,9	25,1	0,0	
		N	126	76	52	46	35	0	
Further		%	85,1	49,2	26,7	27,4	7,5	0,0	
		N	187	108	59	60	17	0	
Higher		%	89,8	61,6	45,9	36,9	19,5	0,0	
		N	122	83	62	50	26	0	
Science degree (master degree or doctorate)	%	72,1	41,5	36,6	34,7	13,8	0,0		
	N	12	7	6	6	2	0		
Income	Up to 500 LT	%	79,2	61,9	55,0	28,8	17,5	0,0	
		N	70	54	48	25	15	0	
	501-700 LT	%	90,3	35,9	21,8	28,7	11,7	0,0	
		N	75	30	18	24	10	0	
	701-1000 LT	%	86,3	58,3	39,8	33,4	17,4	0,0	
		N	117	79	54	45	24	0	
Over 1000 LT	%	86,4	56,0	37,1	41,0	18,8	0,0		
	N	133	86	57	63	29	0		
Employment	Employed	%	86,2	54,9	34,0	29,9	15,7	0,0	
		N	347	220	137	120	63	0	
	Not Employed	%	86,6	54,8	47,0	37,0	21,9	0,0	
		N	157	99	85	67	40	0	
Status of workplace	In public office	%	83,7	53,6	31,7	27,9	12,5	0,0	
		N	184	118	70	61	28	0	
	In private establishment	%	88,5	58,6	37,3	32,1	20,7	0,0	
		N	125	83	53	45	29	0	
	In my personal establishment, I'm working for myself	%	89,7	61,2	45,8	44,1	21,3	0,0	
		N	25	17	13	12	6	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0		
	N								

			Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often?					
			Elsewhere					
			To send/get email	For telephone conversations via the Internet	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	To create blogs or personal websites	Other
			N	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	88,6	45,9	27,3	23,6	23,3	0,0
		N	95	49	29	25	25	0
	Specialist, white-collar worker	%	84,7	58,9	36,9	32,9	12,3	0,0
		N	225	156	98	87	33	0
	Top or middle level manager	%	88,0	63,1	41,8	22,9	24,3	0,0
		N	15	11	7	4	4	0
	Farmer	%	100,0	39,9	10,1	38,0	0,0	0,0
		N	9	4	1	3	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	100,0	27,5	14,4	8,3	0,0	0,0
		N	27	7	4	2	0	0
	Disability pensioners	%	100,0	53,9	56,1	65,5	12,6	0,0
		N	11	6	6	7	1	0
	Housewife, on child care leave	%	96,7	52,8	28,7	25,8	8,7	0,0
		N	19	11	6	5	2	0
	Pupil	%	79,5	64,7	57,4	34,7	29,1	0,0
		N	59	48	43	26	22	0
	Student	%	81,9	56,7	60,3	57,7	26,0	0,0
		N	25	17	18	18	8	0
	Jobless	%	93,6	88,6	69,4	71,4	71,4	0,0
		N	9	9	7	7	7	0
Other	%	100,0	0,0	0,0	47,9	0,0	0,0	
	N	1	0	0	1	0	0	
City - village	City	%	87,8	53,0	45,1	37,7	22,8	0,0
		N	274	166	141	118	71	0
	Rural areas	%	84,9	56,0	30,1	26,5	12,3	0,0
		N	244	161	87	76	35	0
Size of location	Up to 3000 of residents	%	84,8	57,4	31,1	24,5	12,8	0,0
		N	235	159	86	68	35	0
	3001 – 10000 of residents	%	83,5	36,4	27,7	26,3	13,5	0,0
		N	48	21	16	15	8	0
	10001 - 50 000 of residents	%	81,8	42,6	40,9	32,6	18,0	0,0
		N	49	25	24	20	11	0
	50001 – 100000 of residents	%	100,0	83,2	23,8	36,7	7,7	0,0
		N	11	9	3	4	1	0
	100 001 - 500000 of residents	%	90,4	62,7	46,1	41,5	26,2	0,0
		N	118	82	60	54	34	0
	500000 of residents and more	%	89,7	47,1	59,4	52,0	27,1	0,0
		N	59	31	39	34	18	0
County	Kauno	%	86,3	63,5	42,9	40,0	19,1	0,0
		N	125	92	62	58	28	0
	Vilniaus	%	92,2	42,8	45,1	35,2	23,3	0,0
		N	110	51	54	42	28	0
	Šiaulių	%	86,7	58,1	46,9	37,7	28,9	0,0
		N	42	28	23	18	14	0
	Panevėžio	%	83,0	55,7	32,7	13,7	22,4	0,0
		N	54	36	21	9	15	0
	Klaipėdos	%	85,6	59,0	28,8	35,3	11,2	0,0
		N	46	32	16	19	6	0

		Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? Elsewhere					
		To send/get email	For telephone conversations via the Internet	To use discussions, forums, email conferences	To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	To create blogs or personal websites	Other
Marijampolės	%	77,7	50,2	44,6	20,7	5,2	0,0
	N	29	18	16	8	2	0
Utenos	%	86,0	49,5	29,9	37,2	12,5	0,0
	N	35	20	12	15	5	0
Alytaus	%	98,6	53,6	21,9	27,9	12,2	0,0
	N	23	13	5	7	3	0
Tauragės	%	83,6	35,7	23,8	36,4	3,7	0,0
	N	35	15	10	15	2	0
Telšių	%	75,5	83,1	32,9	12,5	19,2	0,0
	N	19	21	8	3	5	0
In total:	%	86,4	54,4	38,0	32,4	17,7	0,0
	N	518	327	228	194	106	0

2.2.5. Leisure and culture: popularity of the internet

Internet is constantly used for reading newspapers, news portals, magazines on the internet by 40% of respondents, occasionally – by 41%, never – by 19% of respondents. Internet is more often used for this purpose by younger respondents, respondents with highest income, with higher education, by residents of the cities, especially by the biggest cities, also by VIP users of Tauragė county residents (29 Table).

Internet is used for internet radio listening or internet television watching: constantly – by 14%, occasionally – by 30%, never – by 55% of respondents. Internet is more often used for this purpose by 15 – 34 y.o. respondents, by respondents with highest income, with higher education, by residents of the cities, Specialists and white-collar workers (30 Table).

Internet is used for playing and downloading of the games, pictures, movies or music: constantly - by 19%, occasionally – by 31%, never – by 49% of respondents. Internet is more often used for this purpose by men, youngest (up to 25 y.o.) respondents, by respondents with up to 500 LTL for one family member, unemployed respondents, students and schoolchildren (31 Table).

Internet is used for communal practice, for searching and promoting information about events: constantly – by 19%, occasionally – by 40%, never – by 39% of respondents. Internet is more often used for this purpose by women, younger respondents, respondents with highest income, with higher education, residents of the cities, respondents Employed in public offices (32 Table).

Other information relevant to culture or leisure is searched for constantly by 21%, occasionally – by 41%, never - by 36% of respondents. Internet is more often used for this purpose by women, 25-54 y.o. respondents, by respondent with highest income, Specialists and white-collar workers, residents of the biggest cities and residents of Vilnius county (33 Table).

Digitalized culture inheritance is constantly used by 9%, occasionally by – 25%, never – by 63% of respondents. Internet is more often used for this purpose by respondents with highest income (34 Table).

Correlation analysis has shown that the main demographical factors that explain internet usage in the fields relevant to leisure and culture are following: education and income (“more serious” occupations: searching for culture news, digitalized cultural material and similar), and age (younger respondents put more value on “unserious” occupations: games, internet radio) (35 Table).

2.2.5.1. Leisure and culture: popularity of the internet in urban and rural area

Occasional attempts to use internet for reading newspapers, magazines, news portals in internet are more frequently in countryside areas than in the cities (respectively 44,3% and 36,8%),

meanwhile regular use of the internet for these purposes is more regular in city(42,9%) than in village(36,7%.

More than half of respondents in both city and village did not try to listen radio on the internet or watch internet TV (respectively 50,5% and 59,2%). Regular users of this service is more in city than in countryside areas(respectively 15,8% and 11,6%).

Other culture or leisure related information (such as cultural heritage, exhibitions, performances) regular search engine is more popular among city public internet access users- 27,2%, while among village public internet access users this service regularly is used only by 15,4% of respondents. Occasional attempts to use this opportunity among village public internet access users appeared more(45,0%), while in the city it was little more than a third (37,3%).

29 table. How often do you use computer with internet access for the following purposes relevant to leisure, culture? Reading newspapers, news portals, magazines on the internet

			To read newspapers, news portals, magazines on the Internet			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	19,5	38,2	41,9	0,4
		N	107	211	232	2
	Man	%	18,4	43,6	37,1	0,8
		N	92	217	185	4
Age	15-24.	%	20,1	42,3	36,8	0,8
		N	41	87	75	2
	25-34.	%	6,0	37,7	56,2	0,0
		N	10	64	95	0
	35-44.	%	9,4	50,3	38,7	1,6
		N	20	107	82	3
	45-54.	%	14,7	36,9	47,8	0,6
		N	30	76	98	1
	55-64.	%	22,9	45,8	31,3	0,0
		N	32	64	43	0
	65-74.	%	54,9	26,5	18,7	0,0
		N	66	32	23	0
Education	Primary	%	51,9	33,7	13,6	0,8
		N	37	24	10	1
	Basic education	%	29,0	43,3	27,0	0,7
		N	27	40	25	1
	General secondary, special secondary education	%	26,5	41,0	31,2	1,3
		N	92	143	109	5
	Further	%	7,3	47,8	44,9	0,0
		N	23	154	144	0
	Higher	%	10,2	31,1	58,4	0,3
		N	20	61	114	1
Science degree (master degree or doctorate)	%	1,0	30,8	68,2	0,0	
	N	0	6	14	0	
Income	Up to 500 LT	%	19,4	39,9	38,1	2,6
		N	37	77	73	5
	501-700 LT	%	28,3	43,7	27,4	0,6
		N	58	89	56	1
	701-1000 LT	%	21,7	35,7	42,6	0,0
		N	45	73	88	0
Over 1000 LT	%	11,3	35,5	53,2	0,0	
	N	25	77	116	0	
Employment	Employed	%	10,1	40,0	49,3	0,6
		N	61	242	298	4
	Not Employed	%	31,5	42,1	25,8	0,6
		N	133	177	109	3
	In public office	%	7,1	38,0	54,8	0,1
		N	21	114	165	0
	In private establishment	%	12,7	40,3	45,9	1,1
		N	31	100	114	3
Status of workplace	In my personal establishment, I'm working for myself	%	13,7	42,3	42,6	1,4
		N	6	17	18	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	13,7	51,2	33,6	1,4
		N	27	101	67	3
	Specialist, white-collar worker	%	6,3	34,6	58,9	0,2
		N	23	125	212	1
	Top or middle level manager	%	28,7	20,0	51,3	0,0
		N	6	4	11	0
Farmer	%	19,4	49,6	31,0	0,0	
	N					

		To read newspapers, news portals, magazines on the Internet			
		Never use	Have used once or several times	Use constantly	N / N
	N	4	10	6	0
	%	0,0	0,0	0,0	0,0
Other	N	0	0	0	0
	%	53,5	34,0	12,4	0,0
Retirement pensioner	N	69	44	16	0
	%	23,6	52,7	21,6	2,1
Disability pensioners	N	15	33	13	1
	%	21,3	54,7	24,1	0,0
Housewife, on child care leave	N	7	17	7	0
	%	26,6	45,1	27,3	1,1
Pupil	N	30	50	30	1
	%	6,3	49,9	43,8	0,0
Student	N	3	20	18	0
	%	22,8	27,7	49,5	0,0
Jobless	N	7	8	15	0
	%	35,2	50,5	14,3	0,0
Other	N	3	4	1	0
	%	19,1	36,8	42,9	1,2
City	N	95	183	213	6
	%	18,9	44,3	36,7	0,1
Rural areas	N	104	245	203	0
	%	19,1	44,8	36,0	0,1
Up to 3000 of residents	N	102	239	192	0
	%	10,7	48,5	40,3	0,4
3001 – 10000 of residents	N	8	38	32	0
	%	15,1	42,0	42,9	0,0
10001 - 50 000 of residents	N	16	45	46	0
	%	1,1	10,0	75,5	13,4
50001 – 100000 of residents	N	0	2	16	3
	%	30,9	31,8	36,0	1,3
100 001 - 500000 of residents	N	66	68	77	3
	%	6,3	37,6	56,1	0,0
500000 of residents and more	N	6	36	53	0
	%	32,3	32,5	34,6	0,5
Kauno	N	84	84	89	1
	%	8,3	43,1	48,6	0,0
Vilniaus	N	17	89	100	0
	%	18,3	49,4	31,7	0,6
Šiaulių	N	18	48	31	1
	%	11,8	52,8	34,1	1,4
Panevėžio	N	11	51	33	1
	%	19,4	47,6	32,7	0,3
Klaipėdos	N	18	45	31	0
	%	19,5	41,1	39,5	0,0
Marijampolės	N	16	33	32	0
	%	7,1	58,6	34,3	0,0
Utenos	N	4	36	21	0
	%	35,8	16,6	42,8	4,9
Alytaus	N	21	10	25	3
	%	13,1	26,9	60,1	0,0
Tauragės	N	7	14	31	0
	%	7,8	40,8	51,3	0,0
Telšių	N	4	19	24	0
	%	19,0	40,8	39,6	0,6
In total:	N	199	428	416	6

30 table How often do you use computer with internet access for the following purposes relevant to leisure, culture? For listening internet radio or for watching internet television

			To listen to the Internet radio or watch the Internet television			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	56,9	30,2	11,5	1,4
		N	314	167	63	8
	Man	%	53,0	28,6	15,9	2,5
		N	264	142	79	12
Age	15-24.	%	33,7	40,2	23,6	2,4
		N	69	83	48	5
	25-34.	%	43,9	32,4	23,0	0,7
		N	74	55	39	1
	35-44.	%	48,5	39,3	8,7	3,5
		N	103	83	18	7
	45-54.	%	63,2	22,4	13,1	1,3
		N	130	46	27	3
	55-64.	%	67,6	22,6	7,2	2,6
		N	94	31	10	4
	65-74.	%	90,3	9,7	0,0	0,0
		N	109	12	0	0
Education	Primary	%	49,7	31,5	17,2	1,6
		N	35	22	12	1
	Basic education	%	49,6	33,6	14,7	2,1
		N	46	31	14	2
	General secondary, special secondary education	%	67,3	20,2	10,4	2,1
		N	235	70	36	7
	Further	%	49,0	38,6	11,7	0,6
		N	157	124	38	2
	Higher	%	49,4	28,1	19,9	2,6
		N	97	55	39	5
Science degree (master degree or doctorate)	%	39,0	31,4	18,8	10,8	
	N	8	6	4	2	
Income	Up to 500 LT	%	52,9	32,1	10,9	4,0
		N	102	62	21	8
	501-700 LT	%	68,3	20,6	9,9	1,2
		N	139	42	20	3
	701-1000 LT	%	56,7	31,2	11,7	0,4
		N	117	64	24	1
Over 1000 LT	%	46,6	30,8	20,8	1,7	
	N	102	67	45	4	
Employment	Employed	%	52,1	29,8	16,0	2,1
		N	315	180	97	13
	Not Employed	%	60,1	28,5	10,2	1,2
		N	253	120	43	5
Status of workplace	In public office	%	51,8	33,2	14,5	0,5
		N	156	100	44	1
	In private establishment	%	52,0	26,7	17,3	4,0
		N	129	66	43	10
	In my personal establishment, I'm working for myself	%	45,4	28,6	24,5	1,4
		N	19	12	10	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	67,8	20,6	8,9	2,8
		N	134	41	18	5
	Specialist, white-collar worker	%	45,1	33,9	19,7	1,3
		N	163	122	71	5
	Top or middle level manager	%	34,4	25,9	32,8	6,9
		N	7	5	7	1
	Farmer	%	43,9	54,5	0,0	1,6
N	9	11	0	0		

			To listen to the Internet radio or watch the Internet television			
			Never use	Have used once or several times	Use constantly	N / N
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	90,4	7,9	1,7	0,0
		N	117	10	2	0
	Disability pensioners	%	62,6	30,2	5,1	2,1
		N	39	19	3	1
	Housewife, on child care leave	%	64,1	31,0	5,0	0,0
		N	20	10	2	0
	Pupil	%	37,9	37,2	22,8	2,0
		N	42	41	25	2
	Student	%	27,6	51,5	20,4	0,5
		N	11	21	8	0
	Jobless	%	53,0	34,9	8,3	3,8
		N	16	11	3	1
	Other	%	85,7	14,3	0,0	0,0
		N	7	1	0	0
City - village	City	%	50,5	31,0	15,8	2,8
		N	251	154	79	14
	Rural areas	%	59,2	28,1	11,6	1,1
		N	327	156	64	6
Size of location	Up to 3000 of residents	%	58,3	29,1	11,4	1,2
		N	311	155	61	7
	3001 – 10000 of residents	%	64,1	22,3	12,8	0,8
		N	50	17	10	1
	10001 - 50 000 of residents	%	54,1	35,3	10,3	0,3
		N	59	38	11	0
	50001 – 100000 of residents	%	54,2	13,5	18,8	13,4
		N	11	3	4	3
	100 001 - 500000 of residents	%	52,0	26,5	18,0	3,4
		N	111	57	39	7
500000 of residents and more	%	37,7	41,2	18,8	2,3	
	N	36	39	18	2	
County	Kauno	%	57,6	28,8	12,4	1,1
		N	149	74	32	3
	Vilniaus	%	51,3	33,5	13,6	1,6
		N	105	69	28	3
	Šiaulių	%	54,1	24,4	19,1	2,4
		N	53	24	19	2
	Panevėžio	%	50,3	32,7	15,3	1,7
		N	48	31	15	2
	Klaipėdos	%	54,8	30,7	8,6	6,0
		N	52	29	8	6
	Marijampolės	%	75,4	21,1	3,5	0,0
		N	61	17	3	0
	Utenos	%	45,0	38,5	16,5	0,0
		N	28	24	10	0
	Alytaus	%	61,1	16,0	15,8	7,0
		N	35	9	9	4
	Tauragės	%	57,9	24,9	17,3	0,0
		N	30	13	9	0
	Telšių	%	37,1	41,6	21,3	0,0
		N	17	20	10	0
In total:	%	55,1	29,5	13,6	1,9	
	N	578	309	142	20	

31 table. How often do you use computer with internet access for the following purposes relevant to leisure, culture? For playing or for downloading games, pictures, movies and music.

			To play or download games, pictures, films or music			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	52,3	30,7	15,3	1,7
		N	289	169	85	10
	Man	%	44,5	31,1	22,2	2,2
		N	222	155	110	11
Age	15-24.	%	20,1	33,2	45,5	1,3
		N	41	68	93	3
	25-34.	%	26,7	42,4	29,5	1,4
		N	45	71	50	2
	35-44.	%	42,9	43,0	11,2	2,9
		N	91	91	24	6
	45-54.	%	61,5	27,1	10,0	1,3
		N	126	56	21	3
	55-64.	%	64,6	25,1	5,6	4,7
		N	90	35	8	7
	65-74.	%	97,3	2,7	0,0	0,0
		N	117	3	0	0
Education	Primary	%	38,7	23,8	36,7	0,8
		N	27	17	26	1
	Basic education	%	29,8	33,0	35,5	1,7
		N	28	30	33	2
	General secondary, special secondary education	%	57,3	27,6	12,6	2,5
		N	200	96	44	9
	Further	%	50,4	32,2	16,9	0,4
		N	162	104	54	1
	Higher	%	43,6	35,4	17,9	3,2
		N	85	69	35	6
Science degree (master degree or doctorate)	%	39,0	37,0	13,2	10,8	
	N	8	8	3	2	
Income	Up to 500 LT	%	41,4	27,9	27,4	3,3
		N	80	54	53	6
	501-700 LT	%	66,7	22,9	7,3	3,2
		N	136	47	15	6
	701-1000 LT	%	50,9	36,5	12,6	0,1
		N	105	75	26	0
Over 1000 LT	%	41,2	34,7	22,6	1,5	
	N	90	76	49	3	
Employment	Employed	%	45,9	36,0	16,4	1,7
		N	277	218	99	10
	Not Employed	%	53,2	23,6	21,7	1,5
		N	224	99	91	7
Status of workplace	In public office	%	46,1	40,1	13,0	0,8
		N	139	120	39	3
	In private establishment	%	45,9	32,4	18,9	2,8
		N	114	80	47	7
	In my personal establishment, I'm working for myself	%	38,8	34,0	25,8	1,4
		N	16	14	11	1
Speciality	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Blue-collar worker, technical employee	%	55,4	32,3	10,9	1,4
		N	110	64	21	3
	Specialist, white-collar worker	%	40,6	39,1	18,7	1,6
		N	146	141	67	6
	Top or middle level manager	%	43,4	13,6	36,1	6,9
		N	9	3	8	1
Farmer	%	45,1	46,8	8,1	0,0	

		To play or download games, pictures, films or music			
		Never use	Have used once or several times	Use constantly	N / N
	N	9	10	2	0
	%	0,0	0,0	0,0	0,0
Other	N	0	0	0	0
	%	90,2	7,6	0,0	2,2
Retirement pensioner	N	117	10	0	3
	%	58,7	22,5	16,7	2,1
Disability pensioners	N	36	14	10	1
	%	56,0	28,8	15,2	0,0
Housewife, on child care leave	N	17	9	5	0
	%	19,0	30,9	48,1	2,0
Pupil	N	21	34	53	2
	%	21,5	39,6	38,4	0,5
Student	N	9	16	16	0
	%	54,8	27,2	17,9	0,0
Jobless	N	17	8	5	0
	%	78,7	21,3	0,0	0,0
Other	N	6	2	0	0
	%	49,6	29,2	18,3	2,9
City	N	246	145	91	15
	%	47,7	32,4	18,8	1,1
Rural areas	N	264	180	104	6
	%	47,7	32,0	19,2	1,0
Up to 3000 of residents	N	255	171	102	6
	%	45,6	36,9	16,6	0,8
3001 – 10000 of residents	N	36	29	13	1
	%	51,8	29,8	18,3	0,0
10001 - 50 000 of residents	N	56	32	20	0
	%	56,7	16,6	13,3	13,4
50001 – 100000 of residents	N	12	3	3	3
	%	52,6	24,3	19,3	3,8
100 001 - 500000 of residents	N	113	52	41	8
	%	41,4	38,7	16,4	3,5
500000 of residents and more	N	39	37	16	3
	%	57,2	24,1	17,1	1,7
Kauno	N	148	62	44	4
	%	46,7	34,2	17,5	1,6
Vilniaus	N	96	70	36	3
	%	42,7	33,8	21,0	2,4
Šiaulių	N	42	33	21	2
	%	36,2	35,1	24,0	4,7
Panevėžio	N	35	34	23	4
	%	48,0	26,3	22,5	3,2
Klaipėdos	N	45	25	21	3
	%	56,5	33,5	10,0	0,0
Marijampolės	N	46	27	8	0
	%	18,3	58,9	22,8	0,0
Utenos	N	11	36	14	0
	%	62,5	16,8	15,4	5,2
Alytaus	N	36	10	9	3
	%	54,8	31,8	13,4	0,0
Tauragės	N	28	16	7	0
	%	50,5	23,2	26,3	0,0
Telšių	N	24	11	12	0
	%	48,6	30,9	18,6	2,0
In total:	N	510	324	195	21

32 table How often do you use computer with internet access for the following purposes relevant to leisure, culture? For communal practice, for advertising and searching of information about events

			To advertise or look for the communal activity, information on events				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	37,4	38,2	22,4	2,0	
		N	207	211	123	11	
	Man	%	41,1	41,5	15,3	2,1	
		N	205	206	76	11	
Age	15-24.	%	31,0	43,8	22,8	2,4	
		N	64	90	47	5	
	25-34.	%	24,9	43,1	32,0	0,0	
		N	42	73	54	0	
	35-44.	%	36,9	47,1	14,7	1,3	
		N	78	100	31	3	
	45-54.	%	44,6	31,1	20,8	3,5	
		N	91	64	43	7	
	55-64.	%	42,4	41,2	11,6	4,7	
		N	59	57	16	7	
	65-74.	%	63,9	28,5	7,7	0,0	
		N	77	34	9	0	
	Education	Primary	%	58,5	30,2	8,3	3,0
			N	41	21	6	2
		Basic education	%	49,8	33,9	14,0	2,3
			N	46	31	13	2
General secondary, special secondary education		%	48,7	37,0	12,3	2,0	
		N	170	129	43	7	
Further		%	34,1	46,2	18,5	1,2	
		N	110	149	59	4	
Higher		%	22,5	40,4	35,0	2,2	
		N	44	79	68	4	
Science degree (master degree or doctorate)		%	0,0	40,2	49,0	10,8	
		N	0	8	10	2	
Income		Up to 500 LT	%	38,7	43,1	14,9	3,3
			N	75	83	29	6
		501-700 LT	%	49,9	34,0	14,0	2,0
			N	102	69	29	4
	701-1000 LT	%	36,4	39,6	22,5	1,4	
		N	75	82	46	3	
	Over 1000 LT	%	23,7	44,7	29,7	1,9	
		N	52	97	65	4	
Employment	Employed	%	33,2	42,1	22,8	1,9	
		N	201	254	138	11	
	Not Employed	%	48,2	36,2	13,7	1,8	
		N	203	152	58	8	
Status of workplace	In public office	%	28,4	42,6	27,0	2,0	
		N	85	128	81	6	
	In private establishment	%	35,6	44,6	17,9	1,9	
		N	88	110	44	5	
	In my personal establishment, I'm working for myself	%	40,9	34,2	24,9	0,0	
		N	17	14	10	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	43,7	42,1	12,4	1,8	
		N	87	83	25	3	
	Specialist, white-collar worker	%	27,6	42,1	28,7	1,6	
		N	99	152	103	6	
	Top or middle level manager	%	27,5	27,2	38,4	6,9	
		N	6	6	8	1	
Farmer	%	33,5	63,4	1,6	1,6		

		To advertise or look for the communal activity, information on events			
		Never use	Have used once or several times	Use constantly	N / N
	N	7	13	0	0
	%	0,0	0,0	0,0	0,0
Other	N	0	0	0	0
	%	67,7	27,6	2,5	2,2
Retirement pensioner	N	88	36	3	3
	%	42,0	39,9	16,0	2,1
Disability pensioners	N	26	25	10	1
	%	49,6	35,0	15,4	0,0
Housewife, on child care leave	N	15	11	5	0
	%	36,8	44,8	15,1	3,2
Pupil	N	41	50	17	4
	%	26,9	44,3	28,8	0,0
Student	N	11	18	12	0
	%	39,7	27,2	33,2	0,0
Unemployed	N	12	8	10	0
	%	55,8	44,2	0,0	0,0
Other	N	5	4	0	0
	%	35,5	37,3	25,0	2,2
City	N	176	185	124	11
	%	42,4	42,0	13,7	1,9
Rural areas	N	235	232	76	11
	%	42,9	41,8	13,3	2,1
Up to 3000 of residents	N	229	223	71	11
	%	28,2	48,2	21,2	2,4
3001 – 10000 of residents	N	22	38	17	2
	%	40,3	32,3	27,3	0,0
10001 - 50 000 of residents	N	44	35	30	0
	%	20,7	46,5	19,4	13,4
50001 – 100000 of residents	N	4	10	4	3
	%	43,8	32,4	22,3	1,6
100 001 - 500000 of residents	N	94	69	48	3
	%	19,6	45,0	32,9	2,6
500000 of residents and more	N	19	43	31	2
	%	47,4	30,3	21,2	1,1
Kauno	N	122	78	55	3
	%	32,8	47,2	18,4	1,5
Vilniaus	N	68	97	38	3
	%	40,6	35,4	22,0	2,1
Šiaulių	N	40	35	21	2
	%	22,4	53,0	19,7	4,9
Panevėžio	N	22	51	19	5
	%	35,8	48,7	14,8	0,7
Klaipėdos	N	34	46	14	1
	%	56,3	36,0	6,9	0,8
Marijampolės	N	45	29	6	1
	%	43,0	44,3	12,7	0,0
Utenos	N	26	27	8	0
	%	52,1	24,6	12,9	10,4
Alytaus	N	30	14	7	6
	%	24,8	50,1	22,0	3,1
Tauragės	N	13	26	11	2
	%	24,4	31,5	44,1	0,0
Telšių	N	11	15	21	0
	%	39,2	39,8	19,0	2,0
In total:	N	411	418	200	21

33 table How often do you use computer with internet access for the following purposes relevant to leisure, culture? For searching other information relevant to culture or leisure (for example: culture inheritance, exhibitions, plays)

			To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	33,0	40,1	25,8	1,1
		N	182	221	143	6
	Man	%	39,6	42,7	15,7	2,0
		N	197	213	78	10
Age	15-24.	%	32,2	45,8	19,1	2,9
		N	66	94	39	6
	25-34.	%	22,8	44,0	33,1	0,0
		N	38	74	56	0
	35-44.	%	32,1	44,9	21,6	1,3
		N	68	95	46	3
	45-54.	%	34,9	43,6	20,2	1,3
		N	72	89	41	3
	55-64.	%	40,1	36,0	20,8	3,1
		N	56	50	29	4
	65-74.	%	66,3	26,1	7,7	0,0
		N	80	31	9	0
Education	Primary	%	61,5	29,3	5,8	3,3
		N	43	21	4	2
	Basic education	%	51,3	37,4	9,1	2,1
		N	47	35	8	2
	General secondary, special secondary education	%	49,3	34,7	13,7	2,3
		N	172	121	48	8
	Further	%	26,6	50,2	22,9	0,2
		N	86	162	74	1
	Higher	%	14,4	47,7	36,5	1,5
		N	28	93	71	3
	Science degree (master degree or doctorate)	%	13,8	13,4	72,8	0,0
		N	3	3	15	0
	Up to 500 LT	%	37,1	43,6	16,0	3,3
		N	71	84	31	6
	501-700 LT	%	51,3	28,1	18,5	2,0
		N	105	57	38	4
	701-1000 LT	%	28,6	45,4	25,4	0,6
		N	59	94	52	1
Over 1000 LT	%	23,3	46,2	29,7	0,8	
	N	51	101	65	2	
Employment	Employed	%	25,3	47,5	25,9	1,2
		N	153	287	157	7
	Not Employed	%	51,3	32,7	14,1	1,9
		N	216	138	59	8
	In public office	%	17,5	49,0	32,8	0,7
		N	53	147	98	2
	In private establishment	%	33,1	43,9	21,2	1,9
		N	82	108	52	5
	In my personal establishment, I'm working for myself	%	31,3	57,1	11,6	0,0
		N	13	23	5	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	44,4	41,6	12,2	1,8
		N	88	82	24	3
	Specialist, white-collar worker	%	14,7	49,5	35,2	0,6
		N	53	179	127	2
	Top or middle level manager	%	14,1	60,5	18,5	6,9
		N	3	13	4	1
	Farmer	%	37,2	59,6	1,6	1,6
		N	8	12	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)			
			Never use	Have used once or several times	Use constantly	N / N
Unemployed:	Retirement pensioner	%	70,0	25,3	2,5	2,2
		N	91	33	3	3
	Disability pensioners	%	51,2	26,2	20,6	2,1
		N	32	16	13	1
	Housewife, on child care leave	%	51,8	26,7	21,5	0,0
		N	16	8	7	0
	Pupil	%	37,6	46,2	12,6	3,6
		N	42	51	14	4
	Student	%	25,4	50,2	24,4	0,0
		N	10	21	10	0
Jobless	%	46,9	17,6	35,5	0,0	
	N	14	5	11	0	
Other	%	71,0	14,7	14,3	0,0	
	N	6	1	1	0	
City - village	City	%	33,8	37,3	27,2	1,6
		N	168	185	135	8
	Rural areas	%	38,2	45,0	15,4	1,4
		N	212	249	85	8
Size of location	Up to 3000 of residents	%	39,0	44,8	14,7	1,5
		N	208	239	78	8
	3001 – 10000 of residents	%	31,7	41,0	25,7	1,6
		N	25	32	20	1
	10001 - 50 000 of residents	%	32,7	44,0	22,9	0,3
		N	35	48	25	0
	50001 – 100000 of residents	%	38,3	16,4	31,9	13,4
		N	8	3	7	3
	100 001 - 500000 of residents	%	38,3	37,0	23,1	1,6
		N	82	79	49	3
500000 of residents and more	%	22,1	34,7	43,3	0,0	
	N	21	33	41	0	
County	Kauno	%	47,2	32,5	19,1	1,3
		N	122	84	49	3
	Vilniaus	%	27,4	48,0	24,7	0,0
		N	56	99	51	0
	Šiaulių	%	31,9	42,9	23,4	1,8
		N	31	42	23	2
	Panevėžio	%	30,0	44,0	20,7	5,3
		N	29	42	20	5
	Klaipėdos	%	22,9	57,4	18,7	1,0
		N	22	54	18	1
	Marijampolės	%	44,8	48,1	7,2	0,0
		N	36	39	6	0
	Utenos	%	56,6	33,8	9,6	0,0
		N	35	21	6	0
	Alytaus	%	56,2	17,8	17,9	8,0
		N	33	10	10	5
	Tauragės	%	13,0	48,1	38,9	0,0
		N	7	25	20	0
	Telšių	%	20,7	40,3	39,0	0,0
		N	10	19	18	0
In total:	%	36,1	41,4	21,0	1,5	
	N	380	434	220	16	

34 table How often do you use computer with internet access for the following purposes relevant to leisure, culture? Using digitalized culture inheritance (virtual exhibitions, digital collections of the libraries and etc.)

			To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	60,2	26,2	10,4	3,2	
		N	332	145	58	18	
	Man	%	66,3	23,1	6,7	3,9	
		N	330	115	34	19	
Age	15-24.	%	55,8	28,9	11,4	3,8	
		N	114	59	23	8	
	25-34.	%	45,5	35,3	16,9	2,3	
		N	77	60	28	4	
	35-44.	%	64,0	27,1	5,7	3,2	
		N	136	57	12	7	
	45-54.	%	67,2	22,0	6,4	4,5	
		N	138	45	13	9	
	55-64.	%	66,6	19,0	7,7	6,8	
		N	92	26	11	9	
	65-74.	%	87,5	9,7	2,7	0,0	
		N	106	12	3	0	
	Education	Primary	%	66,8	24,9	4,4	3,9
			N	47	18	3	3
Basic education		%	70,2	21,4	5,6	2,9	
		N	65	20	5	3	
General secondary, special secondary education		%	73,2	15,6	6,7	4,5	
		N	256	55	23	16	
Further		%	62,8	28,8	6,4	2,0	
		N	202	93	21	7	
Higher		%	44,9	36,5	14,9	3,6	
		N	88	72	29	7	
Science degree (master degree or doctorate)	%	25,3	16,8	47,1	10,8		
	N	5	3	10	2		
Income	Up to 500 LT	%	65,3	23,8	5,1	5,8	
		N	126	46	10	11	
	501-700 LT	%	76,2	11,0	10,0	2,8	
		N	155	22	20	6	
	701-1000 LT	%	60,7	31,1	6,3	1,9	
		N	125	64	13	4	
	Over 1000 LT	%	55,1	29,3	14,8	0,8	
		N	120	64	32	2	
Employment	Employed	%	59,4	26,5	10,6	3,5	
		N	359	160	64	21	
	Not Employed	%	69,7	21,5	5,6	3,1	
		N	293	91	24	13	
	In public office	%	53,5	29,9	12,9	3,7	
		N	161	90	39	11	
	In private establishment	%	63,8	23,8	8,3	4,1	
		N	158	59	21	10	
	In my personal establishment, I'm working for myself	%	65,7	24,6	9,7	0,0	
		N	27	10	4	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Speciality	Blue-collar worker, technical employee	%	76,7	15,6	5,5	2,2
			N	152	31	11	4
Specialist, white-collar worker		%	49,7	33,5	13,4	3,4	
		N	179	121	48	12	
Top or middle level manager		%	55,3	18,8	19,0	6,9	
		N	12	4	4	1	
Farmer		%	65,7	19,0	0,0	15,3	
		N	13	4	0	3	
Other		%	0,0	0,0	0,0	0,0	
		N					

		To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).					
		Never use	Have used once or several times	Use constantly	N / N		
Unemployed:	Retirement pensioner	N	0	0	0		
		%	84,3	10,9	2,5	2,2	
	Disability pensioners	N	109	14	3	3	
		%	66,3	25,2	6,4	2,1	
	Housewife, on child care leave	N	41	16	4	1	
		%	64,2	26,6	5,0	4,2	
	Pupil	N	20	8	2	1	
		%	59,5	28,3	6,7	5,5	
	Student	N	66	31	7	6	
		%	51,9	29,5	14,5	4,1	
	Jobless	N	21	12	6	2	
		%	70,2	27,9	1,9	0,0	
	Other	N	21	9	1	0	
		%	100,0	0,0	0,0	0,0	
City - village	City	N	8	0	0		
		%	59,6	26,8	10,9	2,7	
	Rural areas	N	296	133	54	13	
		%	66,2	22,8	6,7	4,3	
Size of location	Up to 3000 of residents	N	366	126	37	24	
		%	66,8	23,5	6,1	3,6	
	3001 – 10000 of residents	N	356	125	33	19	
		%	55,2	24,5	12,8	7,6	
	10001 - 50 000 of residents	N	43	19	10	6	
		%	65,1	24,9	9,7	0,3	
	50001 – 100000 of residents	N	70	27	10	0	
		%	46,4	24,4	15,8	13,4	
	100 001 - 500000 of residents	N	10	5	3	3	
		%	63,7	23,7	9,8	2,9	
	500000 of residents and more	N	136	51	21	6	
		%	49,0	33,8	14,5	2,7	
County	Kauno	N	46	32	14	3	
		%	67,0	22,6	7,8	2,6	
	Vilniaus	N	173	58	20	7	
		%	56,6	30,5	8,6	4,3	
	Šiaulių	N	116	63	18	9	
		%	60,4	23,8	13,6	2,1	
	Panevėžio	N	59	23	13	2	
		%	54,2	28,9	8,6	8,3	
	Klaipėdos	N	52	28	8	8	
		%	66,8	24,6	6,3	2,3	
	Marijampolės	N	63	23	6	2	
		%	73,4	18,6	4,2	3,8	
	Utenos	N	59	15	3	3	
		%	54,3	35,9	9,8	0,0	
	Alytaus	N	33	22	6	0	
		%	66,8	20,0	6,4	6,9	
	Tauragės	N	39	12	4	4	
		%	67,8	19,2	10,0	3,1	
	Telšių	N	35	10	5	2	
		%	70,6	11,9	16,2	1,2	
	In total:	N	33	6	8	1	
		%	63,1	24,7	8,7	3,5	
			N	662	259	91	37

35 table. Leisure and culture. Correlation analysis

		To read newspapers, news portals, magazines on the Internet	To listen to the Internet radio or watch the Internet television	To play or download games, pictures, films or music	To advertise or look for the communal activity, information on events	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).
Age	Coefficient	-,193(**)	-,352(**)	-,501(**)	-,214(**)	-,181(**)	-,211(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000
	N	958	947	947	943	949	932
Income	Coefficient	,291(**)	,145(**)	0,046	,223(**)	,263(**)	,206(**)
	p.	0,000	0,002	0,337	0,000	0,000	0,000
	N	452	448	447	443	448	443
Education	Coefficient	,356(**)	,118(**)	0,015	,348(**)	,425(**)	,265(**)
	p.	0,000	0,000	0,651	0,000	0,000	0,000
	N	958	947	947	943	949	932
Size of location	Coefficient	0,063	,107(**)	-0,022	,123(**)	,127(**)	,078(*)
	p.	0,051	0,001	0,492	0,000	0,000	0,017
	N	958	947	947	943	949	932
How often do you use the Internet in general?	Coefficient	-,433(**)	-,424(**)	-,306(**)	-,388(**)	-,449(**)	-,334(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000
	N	909	898	898	894	900	883
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,220(**)	-,076(*)	-0,052	-,225(**)	-,275(**)	-,177(**)
	p.	0,000	0,024	0,124	0,000	0,000	0,000
	N	901	890	890	886	892	875
Rate your computer literacy (skills to use computer)	Coefficient	,304(**)	,334(**)	,337(**)	,356(**)	,371(**)	,327(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000
	N	943	932	932	928	934	920

2.2.6. Leisure and culture: usage places

Internet for leisure and culture purposes in the libraries is the most often used for: reading newspapers, news portals, magazines on the internet – 81%, searching information relevant to culture or leisure – 57%, communal practice, for searching and promoting information about events– 50%, using digitalized culture inheritance - 30%, playing and downloading games, pictures, movies or music – 20%, listening internet radio or watching internet television - 17% (36 Table).

Internet was used (in other places than library) for leisure and culture purposes the most often for: reading newspapers, news portals, magazines on the internet – 69%, playing and downloading games, pictures, movies or music – 61%, searching information relevant to culture or leisure – 54%, listening internet radio or watching internet television - 52%, communal practice, for searching and promoting information about events– 51%, using digitalized culture inheritance - 25% (37 Table).

2.2.6.1. Leisure and culture: usage places in urban and rural area

A quarter (24,5%) of public internet access users in countryside area libraries use to play or download games, images, movies or music. In cities for those goals 13,7% respondents go to the libraries.

City public internet access users search for community activities in internet access places more frequently than it do village public internet access users (respectively 59,6% and 49,3%), search for digital cultural heritage (58,6% and 45,9%), playing or downloading games, music, movies (55,5% and 47,1%) and listen to internet radio or watch internet TV (30,8% and 19,3%).

36 table. Where (in what places) do you use computer with internet access for the purposes relevant to leisure, culture the most often? In the library

			Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? In the library							
			To read newspapers, news portals, magazines on the Internet	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	To play or download games, pictures, films or music	To listen to the Internet radio or watch the Internet television	Other	
Gender	Man	%	79,9	52,0	45,8	22,2	19,8	15,9	0,0	
		N	281	183	161	78	70	56	0	
	Woman	%	82,6	62,5	54,8	37,8	19,7	18,0	0,0	
		N	302	228	200	138	72	66	0	
Age	15-24.	%	69,5	54,0	50,3	29,5	34,5	22,2	0,0	
		N	101	78	73	43	50	32	0	
	25-34.	%	78,9	65,6	46,9	41,8	23,7	15,0	0,0	
		N	105	87	62	56	32	20	0	
	35-44.	%	87,6	55,4	50,7	28,6	14,5	10,5	0,0	
		N	126	80	73	41	21	15	0	
	45-54.	%	86,8	57,3	45,8	27,2	14,7	20,8	0,0	
		N	125	82	66	39	21	30	0	
	55-64.	%	80,6	59,1	54,8	29,3	18,7	22,8	0,0	
		N	78	58	53	28	18	22	0	
	65-74.	%	88,2	48,3	62,5	16,8	0,0	4,6	0,0	
		N	48	26	34	9	0	3	0	
	Education	Primary	%	59,0	38,8	35,3	32,4	42,7	32,9	0,0
			N	20	13	12	11	14	11	0
Basic education		%	74,4	46,1	41,6	20,9	43,6	24,0	0,0	
		N	43	27	24	12	25	14	0	
General secondary, special secondary education		%	82,2	46,8	47,7	21,5	17,6	11,0	0,0	
		N	183	104	106	48	39	25	0	
Further		%	84,4	63,4	50,2	31,4	16,3	19,8	0,0	
		N	202	152	121	75	39	48	0	
Higher		%	80,9	71,5	58,7	42,0	14,5	14,0	0,0	
		N	120	106	87	63	22	21	0	
Science degree (master degree or doctorate)		%	98,6	62,8	80,7	52,0	15,7	29,2	0,0	
		N	14	9	11	7	2	4	0	
Up to 500 LT		%	86,0	61,6	59,6	29,0	33,2	21,5	0,0	
		N	127	91	88	43	49	32	0	
501-700 LT		%	84,4	52,9	53,2	23,6	14,7	18,9	0,0	
		N	109	68	69	31	19	24	0	
701-1000 LT	%	75,5	62,2	47,6	33,8	19,1	19,5	0,0		
	N	96	79	61	43	24	25	0		
Over 1000 LT	%	79,5	62,3	49,9	30,5	13,4	7,7	0,0		
	N	121	95	76	47	20	12	0		
Employed	%	82,3	61,9	49,1	33,0	16,2	15,6	0,0		
	N	366	275	218	147	72	69	0		
Not Employed	%	79,6	50,1	53,3	24,7	25,4	19,3	0,0		
	N	208	131	139	64	66	50	0		
Status of workplace	In public office	%	85,4	67,2	56,7	37,4	13,1	18,0	0,0	
		N	199	156	132	87	31	42	0	
	In private establishment	%	79,5	55,9	39,7	29,1	21,3	13,6	0,0	
		N	136	96	68	50	36	23	0	
In my personal	%	71,7	61,9	45,8	24,1	6,5	5,7	0,0		

		Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? In the library							
		To read newspapers, news portals, magazines on the Internet	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	To play or download games, pictures, films or music	To listen to the Internet radio or watch the Internet television	Other	
	establishment, I'm working for myself	N	22	19	14	8	2	2	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
	Blue-collar worker, technical employee	%	84,3	48,6	39,4	20,5	16,8	10,4	0,0
Speciality		N	126	73	59	31	25	16	0
	Specialist, white-collar worker	%	82,8	69,1	53,4	41,2	15,9	18,7	0,0
		N	221	184	142	110	42	50	0
	Top or middle level manager	%	62,8	77,5	73,1	39,3	28,0	23,0	0,0
		N	8	10	9	5	3	3	0
	Farmer	%	72,2	54,1	51,4	0,0	0,0	0,0	0,0
		N	9	7	6	0	0	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
	Retirement pensioner	%	85,9	43,1	53,1	14,4	6,5	3,9	0,0
Unemployed:		N	55	28	34	9	4	3	0
	Disability pensioners	%	93,6	53,2	69,4	37,8	29,8	33,9	0,0
		N	40	23	30	16	13	14	0
	Housewife, on child care leave	%	90,5	57,0	42,9	25,8	25,8	17,0	0,0
		N	14	9	6	4	4	3	0
	Pupil	%	63,0	51,7	47,4	26,1	40,9	23,3	0,0
		N	49	41	37	20	32	18	0
	Student	%	80,6	62,3	51,0	33,0	25,2	23,2	0,0
		N	25	19	16	10	8	7	0
	Jobless	%	84,0	45,1	59,4	14,8	22,9	21,8	0,0
		N	17	9	12	3	5	4	0
	Other	%	81,0	36,2	45,7	0,0	17,8	17,8	0,0
City - village		N	5	2	3	0	1	1	0
	City	%	81,4	57,2	51,6	32,5	13,7	15,6	0,0
		N	258	181	163	103	44	49	0
	Rural areas	%	81,2	57,5	49,5	28,2	24,5	18,1	0,0
		N	326	231	198	113	98	73	0
	Up to 3000 of residents	%	81,1	56,8	49,0	28,3	25,2	19,2	0,0
Size of location		N	312	218	189	109	97	74	0
	3001 – 10000 of residents	%	79,8	54,4	60,3	37,0	9,5	5,7	0,0
		N	54	37	41	25	6	4	0
	10001 - 50 000 of residents	%	83,1	61,7	47,5	31,0	16,7	21,9	0,0
		N	74	55	43	28	15	20	0
	50001 – 100000 of residents	%	94,4	31,1	55,4	45,7	11,4	21,8	0,0
		N	14	5	8	7	2	3	0
	100 001 - 500000 of residents	%	78,6	61,8	47,4	25,8	11,3	13,6	0,0
		N	69	54	42	23	10	12	0
	500000 of residents and more	%	81,5	58,1	54,7	34,3	16,2	12,9	0,0
County		N	59	42	40	25	12	9	0
	Kauno	%	78,1	44,8	42,0	35,4	13,0	21,7	0,0
		N	97	55	52	44	16	27	0

		Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? In the library						
		To read newspapers, news portals, magazines on the Internet	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	To play or download games, pictures, films or music	To listen to the Internet radio or watch the Internet television	Other
Vilniaus	%	85,8	61,0	53,7	35,5	14,7	11,3	0,0
	N	143	102	90	59	25	19	0
Šiaulių	%	77,2	59,0	56,9	19,3	31,0	14,1	0,0
	N	55	42	41	14	22	10	0
Panevėžio	%	80,9	59,0	52,3	17,2	22,7	30,5	0,0
	N	56	41	36	12	16	21	0
Klaipėdos	%	76,6	72,7	51,2	28,4	19,5	16,4	0,0
	N	58	55	39	22	15	12	0
Marijampolės	%	82,9	59,5	38,4	27,3	20,4	3,7	0,0
	N	49	35	23	16	12	2	0
Utenos	%	79,9	31,3	29,5	37,3	36,4	13,8	0,0
	N	37	14	13	17	17	6	0
Alytaus	%	85,4	28,5	43,1	39,1	23,9	15,6	0,0
	N	26	9	13	12	7	5	0
Tauragės	%	77,8	85,0	79,0	33,6	15,4	9,9	0,0
	N	29	32	30	13	6	4	0
Telšių	%	88,6	69,6	67,5	21,8	17,3	41,7	0,0
	N	33	26	25	8	6	16	0
In total:	%	81,3	57,4	50,4	30,1	19,7	17,0	0,0
	N	583	412	362	216	142	122	0

37 table (in what places) do you use computer with internet access for the purposes relevant to leisure, culture the most often? Elsewhere

			Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? Elsewhere						
			To read newspapers, news portals, magazines on the Internet	To play or download games, pictures, films or music	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To listen to the Internet radio or watch the Internet television	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	Other
Gender	Man	%	67,9	72,0	50,1	58,9	51,4	26,5	0,0
		N	194	206	143	168	147	76	0
	Woman	%	70,1	52,6	58,1	46,7	51,2	23,9	0,2
		N	242	181	200	161	176	82	1
Age	15-24.	%	61,2	78,5	44,6	64,8	50,0	27,4	0,0
		N	97	124	70	102	79	43	0
	25-34.	%	75,6	71,8	61,6	57,1	56,4	32,0	0,0
		N	96	91	78	72	72	41	0
	35-44.	%	69,2	58,0	54,0	55,4	52,0	23,8	0,4
		N	107	90	84	86	81	37	1
	45-54.	%	74,5	47,1	58,6	37,8	49,9	18,8	0,0
		N	84	53	66	43	56	21	0
	55-64.	%	74,0	43,7	47,7	28,2	45,5	17,2	0,0
		N	43	25	28	16	26	10	0
	65-74.	%	44,2	17,1	87,0	48,2	48,2	30,1	0,0
		N	8	3	17	9	9	6	0
Education	Primary	%	40,0	76,2	31,4	66,0	44,9	22,2	0,0
		N	14	27	11	24	16	8	0
	Basic education	%	64,4	78,2	40,6	54,3	46,0	25,6	0,0
		N	37	45	23	31	27	15	0
	General secondary, special secondary education	%	73,9	61,6	51,7	48,1	45,5	17,9	0,0
		N	124	103	87	81	76	30	0
	Further	%	71,1	55,2	53,5	51,5	50,8	19,3	0,0
		N	152	118	115	110	109	41	0
	Higher	%	70,5	60,5	68,3	54,2	61,2	40,2	0,4
		N	98	84	95	75	85	56	1
Science degree (master degree or doctorate)	%	63,2	56,6	79,1	49,9	68,0	52,2	0,0	
	N	10	9	12	8	10	8	0	
Income	Up to 500 LT	%	65,3	63,5	50,1	53,1	43,3	20,3	0,0
		N	68	66	52	55	45	21	0
	501-700 LT	%	57,3	49,2	44,8	34,2	38,2	18,0	0,0
		N	51	44	40	31	34	16	0
	701-1000 LT	%	66,9	56,6	60,0	49,6	59,6	26,6	0,4
		N	90	76	81	67	81	36	1
	Over 1000 LT	%	78,4	69,8	64,5	64,3	65,4	36,5	0,0
		N	120	107	99	99	100	56	0
Employment	Employed	%	72,7	58,5	59,7	49,4	54,2	24,0	0,0
		N	306	246	251	208	228	101	0
	Not Employed	%	62,4	68,8	42,8	57,8	44,6	26,2	0,3
		N	120	132	82	111	86	50	1
Status of workplace	In public office	%	68,7	58,2	60,9	47,7	55,6	24,4	0,0
		N	149	126	132	103	120	53	0
	In private establishment	%	77,4	58,0	57,3	53,9	54,9	23,8	0,0
		N	124	93	92	87	88	38	0

			Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? Elsewhere						
			To read newspapers, news portals, magazines on the Internet	To play or download games, pictures, films or music	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To listen to the Internet radio or watch the Internet television	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	Other
	In my personal establishment, I'm working for myself	%	69,7	70,1	61,1	50,7	47,6	26,7	0,0
		N	23	23	20	17	16	9	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	79,4	52,6	46,0	37,1	55,1	16,8	0,0
		N	95	63	55	44	66	20	0
	Specialist, white-collar worker	%	69,7	61,3	65,7	54,4	54,3	27,6	0,0
		N	187	164	176	146	146	74	0
	Top or middle level manager	%	74,2	50,2	54,1	70,2	46,4	24,4	0,0
		N	10	7	8	10	7	3	0
	Farmer	%	75,3	62,1	68,2	40,6	57,0	16,5	0,0
		N	12	10	11	7	9	3	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	51,1	42,0	37,0	31,3	21,5	36,0	0,0
		N	12	10	8	7	5	8	0
	Disability pensioners	%	69,8	77,2	51,5	49,6	52,7	32,9	3,9
		N	10	12	8	7	8	5	1
	Housewife, on child care leave	%	79,8	43,8	52,2	34,6	48,5	28,3	0,0
		N	15	8	10	6	9	5	0
	Pupil	%	54,2	75,9	34,4	60,8	43,3	20,7	0,0
		N	44	62	28	50	35	17	0
	Student	%	72,6	75,3	50,6	65,9	53,0	28,3	0,0
		N	26	27	18	23	19	10	0
Jobless	%	74,8	59,5	86,5	98,1	80,6	49,6	0,0	
	N	8	6	9	10	8	5	0	
Other	%	47,9	47,9	52,1	0,0	52,1	0,0	0,0	
	N	1	1	1	0	1	0	0	
City - village	City	%	71,4	61,6	59,6	58,6	55,5	30,8	0,2
		N	224	194	188	184	174	97	1
	Rural areas	%	66,9	61,2	49,3	45,9	47,1	19,3	0,0
		N	211	193	155	145	149	61	0
Size of location	Up to 3000 of residents	%	65,2	61,3	47,7	46,6	46,4	18,6	0,0
		N	196	184	143	140	139	56	0
	3001 – 10000 of residents	%	71,1	64,7	59,4	41,5	46,2	27,9	0,0
		N	41	37	34	24	27	16	0
	10001 - 50 000 of residents	%	58,4	56,9	39,8	48,5	37,8	23,3	0,0
		N	36	35	24	30	23	14	0
	50001 – 100000 of residents	%	54,7	42,4	73,9	46,0	75,6	25,8	5,9
		N	5	4	7	5	7	3	1
	100 001 - 500000 of residents	%	80,8	63,2	64,7	63,0	60,4	34,9	0,0
		N	108	84	86	84	80	47	0
500000 of residents and more	%	73,5	62,5	70,0	69,3	68,2	33,1	0,0	
	N	50	42	47	47	46	22	0	

			Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? Elsewhere						
			To read newspapers, news portals, magazines on the Internet	To play or download games, pictures, films or music	To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	To listen to the Internet radio or watch the Internet television	To advertise or look for the communal activity, information on events	To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	Other
County	Kauno	%	79,8	63,0	64,6	57,0	67,2	33,9	0,0
		N	114	90	93	82	96	49	0
	Vilniaus	%	68,6	63,2	57,9	58,5	45,6	22,7	0,0
		N	92	84	77	78	61	30	0
	Šiaulių	%	53,3	62,9	45,7	58,0	37,1	38,6	0,0
		N	29	35	25	32	20	21	0
	Panevėžio	%	61,9	64,7	36,2	51,0	54,5	25,0	0,0
		N	32	34	19	26	28	13	0
	Klaipėdos	%	66,2	54,9	64,0	39,5	57,7	19,8	0,0
		N	43	36	41	26	37	13	0
	Marijampolės	%	82,8	56,8	60,6	43,5	37,8	9,0	0,0
		N	34	23	25	18	15	4	0
	Utenos	%	61,9	82,3	33,4	59,0	48,8	27,2	0,0
		N	27	36	15	26	22	12	0
	Alytaus	%	53,2	56,2	52,6	60,1	54,4	17,2	2,7
		N	11	12	11	13	12	4	1
	Tauragės	%	76,6	41,0	59,6	33,8	43,7	15,0	0,0
		N	36	19	28	16	20	7	0
	Telšių	%	59,6	62,3	32,6	45,1	38,4	18,8	0,0
		N	17	18	9	13	11	5	0
In total:	%	69,1	61,4	54,4	52,2	51,3	25,0	0,1	
	N	435	387	343	329	323	158	1	

2.2.7. Science and education: popularity of the internet

Internet is used for downloading freely distributed software necessary for learning purposes: constantly – by 10% of respondents, occasionally – by 25%, never – by 62% of respondents. Internet is more often used for this purpose by younger, by respondents with university education, and by respondents with highest income (38 Table).

Internet is constantly used for information searching and for registration to study in the higher education establishments by 6% of respondents, occasionally – by 26%, never - by 65% of respondents. Internet is more often used for this purpose by women, 15-24 y.o. respondents, by unemployed respondents, by schoolchildren (39 Table).

Invitations for non-formal education, trainings opportunities or courses is constantly searched for by 7% of respondents, occasionally – by 29%, never – by 61% of respondents. Internet is more often used for this purpose by women, younger respondents, respondents with university education, with highest income, Employed in public offices, VIP users of Vilnius and Klaipėda counties (40 Table).

Internet for learning particular subject in the courses is constantly used by 4% of respondents, occasionally – by 15%, never – by 77% (41 Table).

Bases of vocational guidance (qualification refreshment) are constantly used by 6% of respondents, occasionally – by 22%, never – by 69% of respondents. Internet is more often used for this purpose by women, respondents with university education (42 Table).

Electronic data bases (for example: LITLEX) are constantly used by 6% of respondents, occasionally – by 25%, never – by 67% of respondents. Internet is more often used for this purpose by 35-44 y.o. respondents, respondents with university education, and residents of the biggest cities (43 Table).

The catalogues of libraries (for example: LIBIS) is constantly used by 9%, occasionally – by 24%, never – by 64% of respondents. Internet is more often used for this purpose by women, respondents with university education, Employed in public offices, Specialists and white-collar workers, VIP users of the cities (44 Table).

Internet is constantly used for learning video translation by 4% of respondents, occasionally – by 17%, never – by 75% of respondents. Internet is more often used by Specialists and white-collar workers (45 Table).

Correlation analysis has shown that the main demographical factors that explain internet usage for science and education purpose are following: age (younger respondents are dominant in all fields except qualification refreshment), education and income (respondents with higher income and

higher education were more actively using internet sources for the improvement of their knowledge). Size of place of residence and internet usage for science and education purposes are the least connected (46 Table).

2.2.7.1. Science and education: popularity of the internet in urban and rural area

Regular use of library catalogues is several times more popular in city than in countryside areas (respectively 14,4% and 4,2%). Also city respondents for one or more times more often tried to use this service than it did in countryside areas public internet access users (respectively 26,9% and 21,7%).

38 table. How often do you use computer with internet access for the following purposes relevant to learning, education? For downloading free distributed software that is necessary for learning

			To download freely distributed software for learning aims				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	63,1	24,0	10,1	2,7	
		N	349	132	56	15	
	Man	%	61,2	26,3	9,8	2,7	
		N	305	131	49	14	
Age	15-24.	%	34,6	42,9	20,9	1,6	
		N	71	88	43	3	
	25-34.	%	49,6	33,8	13,2	3,4	
		N	84	57	22	6	
	35-44.	%	60,7	26,1	10,0	3,3	
		N	129	55	21	7	
	45-54.	%	70,1	22,0	5,9	2,0	
		N	144	45	12	4	
	55-64.	%	78,1	11,0	4,7	6,1	
		N	108	15	7	9	
65-74.	%	97,9	2,1	0,0	0,0		
	N	118	3	0	0		
Education	Primary	%	58,0	32,6	6,9	2,5	
		N	41	23	5	2	
	Basic education	%	49,0	36,0	14,1	1,0	
		N	45	33	13	1	
	General secondary, special secondary education	%	72,2	15,6	7,6	4,6	
		N	252	54	26	16	
	Further	%	69,0	23,0	6,0	2,0	
		N	222	74	19	6	
	Higher	%	44,7	37,1	17,5	0,7	
		N	88	73	34	1	
Science degree (master degree or doctorate)	%	26,2	29,3	33,7	10,8		
	N	5	6	7	2		
Income	Up to 500 LT	%	58,8	27,5	11,1	2,6	
		N	113	53	21	5	
	501-700 LT	%	78,1	13,5	5,7	2,6	
		N	159	28	12	5	
	701-1000 LT	%	58,1	32,2	6,5	3,2	
		N	120	66	13	7	
	Over 1000 LT	%	57,8	23,9	17,6	0,7	
		N	126	52	38	2	
	Employment	Employed	%	60,8	25,8	10,6	2,9
			N	367	156	64	17
Not Employed		%	66,2	22,4	9,2	2,2	
		N	278	94	39	9	
Status of workplace	In public office	%	54,5	32,1	11,2	2,2	
		N	164	96	34	7	
	In private establishment	%	69,5	18,8	7,8	3,8	
		N	172	47	19	9	
	In my personal establishment, I'm working for myself	%	56,9	20,9	22,2	0,0	
		N	23	9	9	0	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	76,9	14,1	6,9	2,1	
		N	152	28	14	4	
	Specialist, white-collar worker	%	53,6	32,9	11,5	2,1	
		N	193	118	41	8	
	Top or middle level manager	%	27,4	35,0	37,5	0,0	
		N	6	7	8	0	
	Farmer	%	74,3	4,4	1,6	19,7	
		N	15	1	0	4	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Unemployed:	Retirement pensioner	%	93,0	4,8	0,0	2,2	

		To download freely distributed software for learning aims					
		Never use	Have used once or several times	Use constantly	N / N		
	Disability pensioners	N	120	6	0	3	
		%	80,1	16,0	1,8	2,1	
	Housewife, on child care leave	N	50	10	1	1	
		%	72,6	19,7	7,7	0,0	
	Pupil	N	22	6	2	0	
		%	39,1	40,6	18,5	1,8	
	Student	N	43	45	21	2	
		%	30,2	44,1	25,2	0,5	
	Jobless	N	12	18	10	0	
		%	71,7	9,9	11,1	7,2	
	Other	N	22	3	3	2	
		%	71,0	14,7	14,3	0,0	
	City - village	City	N	6	1	1	0
			%	57,7	27,9	12,2	2,2
Rural areas		N	287	139	60	11	
		%	66,2	22,5	8,0	3,2	
Size of location	Up to 3000 of residents	N	367	125	44	18	
		%	66,4	23,0	7,9	2,7	
	3001 – 10000 of residents	N	354	123	42	14	
		%	54,8	28,5	12,4	4,3	
	10001 - 50 000 of residents	N	43	22	10	3	
		%	59,3	25,7	14,4	0,5	
	50001 – 100000 of residents	N	64	28	16	1	
		%	50,0	27,0	9,6	13,4	
	100 001 - 500000 of residents	N	10	6	2	3	
		%	60,1	28,0	10,5	1,4	
	500000 of residents and more	N	129	60	23	3	
		%	55,6	26,3	13,3	4,9	
	Kauno	N	53	25	13	5	
		%	66,0	23,4	9,8	0,7	
	Vilniaus	N	171	61	25	2	
		%	65,4	21,5	10,9	2,2	
	Šiaulių	N	135	44	22	4	
		%	59,1	29,2	11,4	0,3	
	Panevėžio	N	58	29	11	0	
		%	58,4	26,9	8,8	5,9	
Klaipėdos	N	56	26	8	6		
	%	53,2	30,1	9,9	6,8		
Marijampolės	N	50	28	9	6		
	%	70,5	22,3	3,2	4,0		
Utenos	N	57	18	3	3		
	%	62,7	28,5	6,8	2,0		
Alytaus	N	39	18	4	1		
	%	69,8	16,7	6,6	6,9		
Tauragės	N	40	10	4	4		
	%	52,7	26,7	17,5	3,1		
Telšių	N	27	14	9	2		
	%	45,3	36,2	18,5	0,0		
In total:	N	21	17	9	0		
	%	62,2	25,1	10,0	2,7		

39 table. How often do you use computer with internet access for the following purposes relevant to learning, education? For information searching and for registering for studies in the establishments of higher education

			To look for information and register to study at higher schools				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	60,9	29,3	6,6	3,1	
		N	336	162	36	17	
	Man	%	70,1	21,8	4,5	3,6	
		N	349	109	23	18	
Age	15-24.	%	39,5	47,3	11,5	1,8	
		N	81	97	23	4	
	25-34.	%	53,0	37,4	5,8	3,8	
		N	89	63	10	6	
	35-44.	%	64,5	26,1	5,6	3,7	
		N	137	55	12	8	
	45-54.	%	71,1	19,4	5,3	4,2	
		N	146	40	11	9	
	55-64.	%	82,2	9,6	2,1	6,1	
		N	114	13	3	9	
	65-74.	%	97,9	2,1	0,0	0,0	
		N	118	3	0	0	
	Education	Primary	%	69,0	22,7	6,9	1,4
			N	49	16	5	1
Basic education		%	62,6	29,3	6,3	1,8	
		N	58	27	6	2	
General secondary, special secondary education		%	68,3	21,3	5,2	5,1	
		N	239	74	18	18	
Further		%	68,4	25,3	4,8	1,6	
		N	220	81	15	5	
Higher		%	56,9	33,4	6,0	3,7	
		N	112	65	12	7	
Science degree (master degree or doctorate)		%	43,2	32,6	13,4	10,8	
		N	9	7	3	2	
Income		Up to 500 LT	%	63,5	28,6	5,7	2,1
			N	122	55	11	4
	501-700 LT	%	76,7	18,2	2,4	2,6	
		N	157	37	5	5	
	701-1000 LT	%	64,2	27,6	4,1	4,1	
		N	132	57	9	8	
Over 1000 LT	%	59,7	30,9	7,1	2,3		
	N	130	67	15	5		
Employment	Employed	%	64,1	26,4	5,8	3,7	
		N	387	159	35	23	
	Not Employed	%	69,3	23,1	5,2	2,4	
		N	292	97	22	10	
Status of workplace	In public office	%	56,6	32,2	8,1	3,1	
		N	170	97	24	9	
	In private establishment	%	71,4	20,3	3,6	4,7	
		N	177	50	9	12	
	In my personal establishment, I'm working for myself	%	75,5	18,4	4,7	1,4	
		N	31	8	2	1	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	78,4	16,8	3,4	1,4	
		N	155	33	7	3	
	Specialist, white-collar worker	%	55,9	33,7	7,2	3,2	
		N	201	121	26	12	
	Top or middle level manager	%	66,9	13,3	10,0	9,8	
		N	14	3	2	2	
	Farmer	%	77,1	1,6	1,6	19,7	
		N	16	0	0	4	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		

			To look for information and register to study at higher schools			
			Never use	Have used once or several times	Use constantly	N / N
Unemployed:	Retirement pensioner	%	93,0	4,8	0,0	2,2
		N	120	6	0	3
	Disability pensioners	%	75,5	15,9	6,5	2,1
		N	47	10	4	1
	Housewife, on child care leave	%	68,9	26,0	5,1	0,0
		N	21	8	2	0
	Pupil	%	52,7	34,7	10,7	1,8
		N	59	39	12	2
	Student	%	19,9	69,7	10,4	0,0
		N	8	28	4	0
	Jobless	%	84,5	4,5	0,0	11,0
		N	26	1	0	3
	Other	%	71,0	29,0	0,0	0,0
		N	6	2	0	0
City - village	City	%	62,3	28,6	6,1	3,0
		N	309	142	30	15
	Rural areas	%	67,9	23,3	5,2	3,6
		N	376	129	29	20
Size of location	Up to 3000 of residents	%	69,2	23,0	4,8	3,0
		N	369	123	26	16
	3001 – 10000 of residents	%	41,8	44,1	8,6	5,4
		N	33	35	7	4
	10001 - 50 000 of residents	%	66,0	25,9	7,3	0,8
		N	71	28	8	1
	50001 – 100000 of residents	%	64,6	17,8	4,1	13,4
		N	14	4	1	3
	100 001 - 500000 of residents	%	68,2	23,8	5,5	2,5
		N	146	51	12	5
500000 of residents and more	%	55,1	32,5	6,2	6,2	
	N	52	31	6	6	
County	Kauno	%	73,1	20,7	5,1	1,1
		N	189	54	13	3
	Vilniaus	%	60,3	31,1	5,9	2,7
		N	124	64	12	6
	Šiaulių	%	61,3	29,9	6,2	2,7
		N	60	29	6	3
	Panevėžio	%	59,8	30,2	4,1	5,9
		N	57	29	4	6
	Klaipėdos	%	52,5	34,6	5,4	7,5
		N	49	33	5	7
	Marijampolės	%	83,6	9,0	2,9	4,5
		N	67	7	2	4
	Utenos	%	67,8	24,7	4,5	2,9
		N	42	15	3	2
	Alytaus	%	75,3	18,0	1,9	4,9
		N	44	10	1	3
	Tauragės	%	51,8	28,2	17,0	3,1
		N	26	14	9	2
	Telšių	%	56,8	32,2	7,9	3,1
		N	27	15	4	1
	In total:	%	65,3	25,8	5,6	3,3
		N	685	271	59	35

40 table. How often do you use computer with internet access for the following purposes relevant to learning, education?
Searching for non-formal learning, training opportunities or courses invitations

			To look for proposals about informal learning, education possibilities or courses			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	54,5	34,7	7,8	3,0
		N	301	192	43	16
	Man	%	68,1	22,8	5,7	3,4
		N	339	114	28	17
Age	15-24.	%	45,1	44,0	8,4	2,5
		N	92	90	17	5
	25-34.	%	49,1	35,9	11,6	3,4
		N	83	60	19	6
	35-44.	%	58,5	31,9	6,4	3,2
		N	124	68	14	7
	45-54.	%	61,6	28,0	6,9	3,5
		N	126	58	14	7
	55-64.	%	71,0	17,7	5,2	6,1
		N	98	25	7	9
	65-74.	%	95,8	4,2	0,0	0,0
		N	116	5	0	0
Education	Primary	%	70,2	23,5	3,9	2,5
		N	49	17	3	2
	Basic education	%	62,6	29,8	5,9	1,7
		N	58	28	5	2
	General secondary, special secondary education	%	67,6	24,1	3,2	5,1
		N	236	84	11	18
	Further	%	62,6	28,1	7,8	1,6
		N	201	90	25	5
	Higher	%	45,9	41,3	10,2	2,7
		N	90	81	20	5
Science degree (master degree or doctorate)	%	26,2	28,2	34,9	10,8	
	N	5	6	7	2	
Income	Up to 500 LT	%	60,8	28,6	8,3	2,3
		N	117	55	16	4
	501-700 LT	%	70,1	21,3	6,0	2,6
		N	143	43	12	5
	701-1000 LT	%	58,0	30,8	7,1	4,0
		N	120	63	15	8
Over 1000 LT	%	54,6	34,3	9,0	2,1	
	N	119	75	20	4	
Employment	Employed	%	55,8	33,5	7,1	3,6
		N	337	202	43	21
	Not Employed	%	70,1	21,8	6,0	2,2
		N	295	92	25	9
Status of workplace	In public office	%	46,7	41,5	8,5	3,3
		N	140	125	26	10
	In private establishment	%	63,9	25,5	6,6	4,0
		N	158	63	16	10
	In my personal establishment, I'm working for myself	%	67,2	28,5	3,0	1,4
		N	28	12	1	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	67,7	26,3	4,6	1,4
		N	134	52	9	3
	Specialist, white-collar worker	%	49,8	39,0	8,2	3,0
		N	180	140	30	11
	Top or middle level manager	%	61,7	13,3	18,2	6,9
		N	13	3	4	1
	Farmer	%	50,0	27,1	1,6	21,3
		N	10	6	0	4

			To look for proposals about informal learning, education possibilities or courses			
			Never use	Have used once or several times	Use constantly	N / N
Unemployed:	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	91,1	6,7	0,0	2,2
		N	118	9	0	3
	Disability pensioners	%	82,2	9,3	6,5	2,1
		N	51	6	4	1
	Housewife, on child care leave	%	64,7	30,4	5,0	0,0
		N	20	9	2	0
	Pupil	%	53,8	37,4	6,9	1,9
		N	60	42	8	2
	Student	%	43,4	43,0	13,6	0,0
		N	18	18	6	0
	Jobless	%	57,0	15,2	20,6	7,2
		N	17	5	6	2
Other	%	71,0	29,0	0,0	0,0	
	N	6	2	0	0	
City - village	City	%	58,0	31,0	7,9	3,1
		N	288	154	39	15
	Rural areas	%	63,5	27,4	5,9	3,2
		N	352	151	32	18
Size of location	Up to 3000 of residents	%	63,1	28,0	6,1	2,8
		N	337	149	33	15
	3001 – 10000 of residents	%	53,2	36,9	5,9	4,0
		N	42	29	5	3
	10001 - 50 000 of residents	%	59,3	34,7	5,4	0,5
		N	64	38	6	1
	50001 – 100000 of residents	%	52,7	27,0	6,9	13,4
		N	11	6	1	3
	100 001 - 500000 of residents	%	66,2	23,8	7,3	2,7
		N	142	51	16	6
500000 of residents and more	%	46,7	34,6	12,1	6,6	
	N	44	33	11	6	
County	Kauno	%	67,6	24,0	7,3	1,1
		N	175	62	19	3
	Vilniaus	%	54,6	35,6	7,5	2,3
		N	112	73	15	5
	Šiaulių	%	55,4	30,5	11,3	2,8
		N	54	30	11	3
	Panevėžio	%	61,8	28,3	3,7	6,2
		N	59	27	4	6
	Klaipėdos	%	51,2	36,9	4,5	7,5
		N	48	35	4	7
	Marijampolės	%	80,4	10,8	4,1	4,7
		N	65	9	3	4
	Utenos	%	61,9	30,3	4,8	2,9
		N	38	19	3	2
	Alytaus	%	67,7	23,5	4,0	4,9
		N	39	14	2	3
	Tauragės	%	51,6	35,6	9,7	3,1
		N	26	18	5	2
	Telšių	%	48,4	41,0	10,6	0,0
		N	23	19	5	0
In total:	%	60,9	29,1	6,8	3,2	
	N	640	305	72	33	

41 table How often do you use computer with internet access for the following purposes relevant to learning, education? To learn particular subject in the courses on internet (remote learning)

			To learn some subject at courses via the Internet (distance learning)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	75,0	18,1	4,3	2,6
		N	414	100	24	14
	Man	%	79,8	12,5	4,3	3,4
		N	397	62	22	17
Age	15-24.	%	65,1	22,8	8,7	3,4
		N	133	47	18	7
	25-34.	%	74,2	13,9	7,4	4,5
		N	125	23	13	8
	35-44.	%	73,6	19,9	3,6	2,9
		N	156	42	8	6
	45-54.	%	79,9	15,2	2,8	2,0
		N	164	31	6	4
	55-64.	%	84,6	9,7	1,0	4,7
		N	117	13	1	7
	65-74.	%	95,8	4,2	0,0	0,0
		N	116	5	0	0
Education	Primary	%	65,2	24,9	6,4	3,6
		N	46	18	4	3
	Basic education	%	77,7	15,5	4,7	2,1
		N	72	14	4	2
	General secondary, special secondary education	%	83,7	8,6	2,8	4,9
		N	292	30	10	17
	Further	%	78,8	15,2	5,3	0,7
		N	253	49	17	2
	Higher	%	68,4	25,7	3,2	2,6
		N	134	50	6	5
Science degree (master degree or doctorate)	%	68,4	4,4	16,4	10,8	
	N	14	1	3	2	
Income	Up to 500 LT	%	71,3	21,3	4,5	2,9
		N	137	41	9	6
	501-700 LT	%	84,9	8,4	3,2	3,5
		N	173	17	7	7
	701-1000 LT	%	75,0	18,2	4,8	2,1
		N	154	37	10	4
	Over 1000 LT	%	79,6	15,0	4,4	1,0
		N	174	33	10	2
Employment	Employed	%	76,6	15,9	4,6	2,9
		N	463	96	28	17
	Not Employed	%	80,1	13,5	3,7	2,7
		N	337	57	16	11
	In public office	%	70,1	21,8	5,6	2,5
		N	211	66	17	8
	In private establishment	%	81,6	11,0	3,9	3,5
		N	202	27	10	9
	In my personal establishment, I'm working for myself	%	94,5	4,1	1,4	0,0
		N	39	2	1	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	84,6	9,1	4,5	1,8
		N	168	18	9	3
	Specialist, white-collar worker	%	72,8	20,5	4,3	2,3
		N	262	74	16	8
	Top or middle level manager	%	71,2	17,7	11,1	0,0
		N	15	4	2	0
	Farmer	%	78,7	0,0	1,6	19,7
		N	16	0	0	4
Other	%	0,0	0,0	0,0	0,0	
	N					

		To learn some subject at courses via the Internet (distance learning)				
		Never use	Have used once or several times	Use constantly	N / N	
Unemployed:		N	0	0	0	0
	Retirement pensioner	%	92,2	5,6	0,0	2,2
		N	119	7	0	3
	Disability pensioners	%	79,2	14,6	4,1	2,1
		N	49	9	3	1
	Housewife, on child care leave	%	79,7	14,4	5,9	0,0
		N	25	4	2	0
	Pupil	%	70,1	18,2	7,9	3,8
		N	78	20	9	4
	Student	%	69,2	24,0	6,3	0,5
		N	28	10	3	0
	Jobless	%	73,4	19,4	0,0	7,2
		N	22	6	0	2
Other	%	100,0	0,0	0,0	0,0	
	N	8	0	0	0	
City - village	City	%	77,5	14,3	5,0	3,1
		N	385	71	25	15
	Rural areas	%	77,1	16,4	3,7	2,9
		N	426	91	20	16
Size of location	Up to 3000 of residents	%	77,3	16,4	4,0	2,4
		N	412	88	21	13
	3001 – 10000 of residents	%	71,0	19,5	5,0	4,6
		N	56	15	4	4
	10001 - 50 000 of residents	%	85,1	11,9	2,1	0,8
		N	92	13	2	1
	50001 – 100000 of residents	%	74,9	7,0	4,7	13,4
		N	16	1	1	3
	100 001 - 500000 of residents	%	81,9	10,5	5,3	2,3
		N	175	23	11	5
500000 of residents and more	%	63,9	23,3	6,0	6,9	
	N	61	22	6	7	
County	Kauno	%	82,4	11,7	3,9	2,0
		N	213	30	10	5
	Vilniaus	%	76,1	15,7	4,3	3,9
		N	156	32	9	8
	Šiaulių	%	67,4	29,0	3,3	0,3
		N	66	28	3	0
	Panevėžio	%	71,9	14,6	7,2	6,2
		N	69	14	7	6
	Klaipėdos	%	72,8	23,0	2,0	2,2
		N	69	22	2	2
	Marijampolės	%	88,3	4,5	2,8	4,5
		N	71	4	2	4
	Utenos	%	75,5	19,0	3,5	2,0
		N	46	12	2	1
	Alytaus	%	77,6	15,5	2,1	4,9
		N	45	9	1	3
	Tauragės	%	76,2	7,2	13,5	3,1
		N	39	4	7	2
	Telšių	%	78,9	16,2	3,7	1,2
		N	37	8	2	1
In total:	%	77,3	15,4	4,3	3,0	
	N	811	162	45	31	

42 table How often do you use computer with internet access for the following purposes relevant to learning, education? For using data bases of vocational guidance (refreshing courses)

			To use Specialist orientation (improvement of qualification) databases				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	65,4	25,1	6,6	2,9	
		N	361	139	36	16	
	Man	%	73,5	19,2	4,5	2,9	
		N	366	95	22	14	
Age	15-24.	%	59,9	30,4	7,2	2,5	
		N	123	62	15	5	
	25-34.	%	60,3	29,3	8,4	2,0	
		N	102	49	14	3	
	35-44.	%	63,4	29,2	4,2	3,2	
		N	135	62	9	7	
	45-54.	%	71,0	19,7	6,2	3,1	
		N	146	41	13	6	
	55-64.	%	78,8	10,9	4,1	6,1	
		N	109	15	6	9	
	65-74.	%	93,8	4,2	2,1	0,0	
		N	113	5	3	0	
	Education	Primary	%	76,0	19,3	3,3	1,4
			N	54	14	2	1
		Basic education	%	71,1	21,6	4,5	2,7
			N	66	20	4	3
General secondary, special secondary education		%	76,3	16,3	3,0	4,4	
		N	266	57	10	15	
Further		%	70,7	23,8	3,9	1,6	
		N	227	77	13	5	
Higher		%	53,8	31,0	13,2	2,0	
		N	105	61	26	4	
Science degree (master degree or doctorate)		%	42,7	30,3	16,2	10,8	
		N	9	6	3	2	
Income	Up to 500 LT	%	70,5	22,7	4,1	2,7	
		N	136	44	8	5	
	501-700 LT	%	74,4	19,5	4,0	2,1	
		N	152	40	8	4	
	701-1000 LT	%	65,8	24,9	6,2	3,2	
		N	135	51	13	7	
Over 1000 LT	%	63,5	25,9	8,8	1,8		
	N	139	57	19	4		
Employment	Employed	%	65,4	25,3	6,4	2,9	
		N	395	153	39	17	
	Not Employed	%	75,7	17,4	4,5	2,4	
		N	319	73	19	10	
Status of workplace	In public office	%	61,8	27,1	8,4	2,6	
		N	186	82	25	8	
	In private establishment	%	68,3	23,7	4,5	3,6	
		N	169	59	11	9	
	In my personal establishment, I'm working for myself	%	78,6	19,6	0,5	1,4	
		N	32	8	0	1	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	73,3	22,4	2,9	1,4	
		N	145	44	6	3	
	Specialist, white-collar worker	%	62,2	27,6	7,9	2,3	
		N	224	99	29	8	
	Top or middle level manager	%	62,8	17,6	12,7	6,9	
		N	13	4	3	1	
	Farmer	%	56,5	22,3	0,0	21,3	
		N	12	5	0	4	
Other	%	0,0	0,0	0,0	0,0		
	N						

		To use Specialist orientation (improvement of qualification) databases			
		Never use	Have used once or several times	Use constantly	N / N
Unemployed:	N	0	0	0	0
	Retirement pensioner	% 91,1	6,7	0,0	2,2
	N	118	9	0	3
	Disability pensioners	% 82,3	11,5	4,1	2,1
	N	51	7	3	1
	Housewife, on child care leave	% 68,5	30,4	1,1	0,0
	N	21	9	0	0
	Pupil	% 65,5	26,2	5,7	2,6
	N	73	29	6	3
	Student	% 65,6	25,2	8,2	1,0
	N	27	10	3	0
	Jobless	% 60,1	12,0	20,6	7,2
	N	18	4	6	2
	Other	% 42,9	57,1	0,0	0,0
N	3	5	0	0	
City - village	City	% 69,3	21,8	6,1	2,8
	N	344	108	30	14
	Rural areas	% 69,2	22,8	5,1	3,0
	N	383	126	28	16
	Up to 3000 of residents	% 69,8	23,4	4,4	2,4
	N	372	125	23	13
	3001 – 10000 of residents	% 58,7	27,0	8,9	5,4
	N	46	21	7	4
	10001 - 50 000 of residents	% 72,4	19,1	7,5	1,0
	N	78	21	8	1
	50001 – 100000 of residents	% 72,7	11,1	2,8	13,4
	N	15	2	1	3
	100 001 - 500000 of residents	% 75,9	17,8	4,1	2,1
	N	163	38	9	5
500000 of residents and more	% 55,2	28,6	11,5	4,7	
N	52	27	11	4	
County	Kauno	% 76,3	18,2	4,5	1,0
	N	197	47	12	3
	Vilniaus	% 67,7	22,1	7,9	2,3
	N	139	45	16	5
	Šiaulių	% 64,4	24,0	9,2	2,4
	N	63	23	9	2
	Panevėžio	% 62,5	25,8	6,6	5,1
	N	60	25	6	5
	Klaipėdos	% 54,4	37,2	3,5	4,9
	N	51	35	3	5
	Marijampolės	% 80,0	13,0	1,7	5,3
	N	65	10	1	4
	Utenos	% 64,5	28,7	4,9	2,0
	N	40	18	3	1
	Alytaus	% 81,0	12,7	1,0	5,2
	N	47	7	1	3
	Tauragės	% 69,1	22,9	4,9	3,1
	N	35	12	3	2
	Telšių	% 63,6	24,2	10,6	1,6
	N	30	11	5	1
In total:	% 69,2	22,3	5,6	2,9	
N	727	234	59	30	

43 table How often do you use computer with internet access for the following purposes relevant to learning, education? For using electronic data bases (for example: LITLEX)

			To use electronic databases (for example LITLEX)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	66,5	23,9	6,8	2,7
		N	367	132	38	15
	Man	%	66,5	25,1	4,4	4,0
		N	331	125	22	20
Age	15-24.	%	62,3	25,0	10,5	2,3
		N	128	51	21	5
	25-34.	%	65,7	23,3	7,0	4,1
		N	111	39	12	7
	35-44.	%	56,9	33,4	4,9	4,8
		N	121	71	10	10
	45-54.	%	68,2	24,2	4,6	3,1
		N	140	50	9	6
	55-64.	%	69,5	20,7	4,7	5,1
		N	96	29	7	7
65-74.	%	85,5	14,5	0,0	0,0	
	N	103	18	0	0	
Education	Primary	%	72,1	20,4	5,5	1,9
		N	51	14	4	1
	Basic education	%	72,7	19,5	5,9	1,9
		N	67	18	5	2
	General secondary, special secondary education	%	77,2	14,6	4,0	4,1
		N	270	51	14	14
	Further	%	65,5	29,7	2,2	2,6
		N	211	96	7	8
Higher	%	47,0	37,3	12,1	3,6	
	N	92	73	24	7	
Science degree (master degree or doctorate)	%	39,0	24,6	25,6	10,8	
	N	8	5	5	2	
Income	Up to 500 LT	%	66,8	24,3	5,4	3,5
		N	129	47	10	7
	501-700 LT	%	76,1	17,5	5,2	1,2
		N	155	36	11	3
	701-1000 LT	%	65,9	23,8	6,1	4,1
		N	136	49	13	8
Over 1000 LT	%	59,9	30,6	8,0	1,5	
	N	131	67	17	3	
Employment	Employed	%	60,1	29,6	6,0	4,3
		N	363	179	36	26
	Not Employed	%	76,8	16,4	5,3	1,6
		N	323	69	22	7
Status of workplace	In public office	%	55,1	33,1	7,6	4,2
		N	166	99	23	13
	In private establishment	%	63,7	27,9	3,7	4,7
		N	158	69	9	12
	In my personal establishment, I'm working for myself	%	67,5	22,3	8,8	1,4
		N	28	9	4	1
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	74,5	19,3	4,2	2,0
		N	147	38	8	4
	Specialist, white-collar worker	%	53,5	36,0	6,4	4,1
		N	193	130	23	15
	Top or middle level manager	%	53,5	21,0	18,6	6,9
		N	11	4	4	1
	Farmer	%	49,2	29,6	0,0	21,3
		N	10	6	0	4
Other	%	0,0	0,0	0,0	0,0	
	N					

		To use electronic databases (for example LITLEX)				
		Never use	Have used once or several times	Use constantly	N / N	
Unemployed:		N	0	0	0	0
	Retirement pensioner	%	84,2	14,7	1,1	0,0
		N	109	19	1	0
	Disability pensioners	%	77,3	14,2	6,4	2,1
		N	48	9	4	1
	Housewife, on child care leave	%	84,5	13,4	2,0	0,0
		N	26	4	1	0
	Pupil	%	69,1	19,2	9,0	2,7
		N	77	21	10	3
	Student	%	64,7	24,8	10,4	0,0
		N	26	10	4	0
	Jobless	%	76,8	14,9	1,1	7,2
		N	23	5	0	2
	Other	%	85,7	0,0	14,3	0,0
N		7	0	1	0	
City - village	City	%	64,5	24,3	7,9	3,2
		N	320	121	39	16
	Rural areas	%	68,3	24,6	3,6	3,4
		N	378	136	20	19
Size of location	Up to 3000 of residents	%	68,5	25,0	3,5	3,0
		N	365	133	19	16
	3001 – 10000 of residents	%	61,8	27,8	6,5	3,9
		N	48	22	5	3
	10001 - 50 000 of residents	%	63,8	23,2	11,9	1,0
		N	69	25	13	1
	50001 – 100000 of residents	%	52,7	27,8	6,1	13,4
		N	11	6	1	3
	100 001 - 500000 of residents	%	74,1	17,2	5,5	3,2
		N	159	37	12	7
500000 of residents and more	%	48,1	36,1	10,1	5,7	
	N	46	34	10	5	
County	Kauno	%	74,8	17,3	5,2	2,7
		N	193	45	13	7
	Vilniaus	%	60,3	30,8	5,7	3,2
		N	124	63	12	7
	Šiaulių	%	56,5	35,5	5,9	2,1
		N	55	35	6	2
	Panevėžio	%	74,1	17,2	5,1	3,7
		N	71	16	5	4
	Klaipėdos	%	61,9	24,8	7,7	5,7
		N	58	23	7	5
	Marijampolės	%	55,8	35,2	4,6	4,5
		N	45	28	4	4
	Utenos	%	70,9	24,3	2,8	2,0
		N	44	15	2	1
	Alytaus	%	71,9	17,0	4,9	6,2
		N	42	10	3	4
	Tauragės	%	69,5	19,1	8,4	3,1
		N	35	10	4	2
	Telšių	%	65,9	24,9	8,0	1,2
		N	31	12	4	1
In total:	%	66,5	24,5	5,7	3,3	
	N	698	257	59	35	

44 table How often do you use computer with internet access for the following purposes relevant to learning, education? Using catalogues of the libraries (for example: LIBIS)

			To use the library catalogues (for example LIBIS)				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	59,8	25,5	11,7	3,0	
		N	330	141	64	16	
	Man	%	68,0	22,6	6,1	3,3	
		N	339	113	30	16	
Age	15-24.	%	60,2	27,8	9,9	2,1	
		N	123	57	20	4	
	25-34.	%	57,5	30,3	9,0	3,2	
		N	97	51	15	5	
	35-44.	%	52,2	32,0	10,9	4,8	
		N	111	68	23	10	
	45-54.	%	71,4	16,2	10,3	2,0	
		N	147	33	21	4	
	55-64.	%	59,6	23,5	10,7	6,1	
		N	83	33	15	9	
	65-74.	%	90,3	9,7	0,0	0,0	
		N	109	12	0	0	
Education	Primary	%	74,8	20,7	3,3	1,1	
		N	53	15	2	1	
	Basic education	%	73,5	21,2	3,1	2,3	
		N	68	20	3	2	
	General secondary, special secondary education	%	73,1	17,8	4,8	4,3	
		N	255	62	17	15	
	Further	%	60,7	26,7	10,0	2,6	
		N	195	86	32	8	
	Higher	%	46,9	33,8	17,2	2,0	
		N	92	66	34	4	
	Science degree (master degree or doctorate)	%	29,3	26,2	33,7	10,8	
		N	6	5	7	2	
Income	Up to 500 LT	%	57,1	32,5	7,5	2,9	
		N	110	63	14	6	
	501-700 LT	%	77,2	12,6	8,2	2,0	
		N	158	26	17	4	
	701-1000 LT	%	62,9	21,8	11,5	3,8	
		N	130	45	24	8	
	Over 1000 LT	%	62,0	25,1	11,1	1,8	
		N	135	55	24	4	
	Employment	Employed	%	58,0	27,2	11,0	3,8
			N	350	164	67	23
		Not Employed	%	73,1	19,3	5,9	1,6
			N	308	81	25	7
In public office		%	50,4	30,2	15,0	4,4	
		N	151	91	45	13	
Status of workplace	In private establishment	%	65,9	23,8	7,0	3,3	
		N	163	59	17	8	
	In my personal establishment, I'm working for myself	%	65,7	24,1	8,8	1,4	
		N	27	10	4	1	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	76,1	18,4	3,4	2,0	
		N	151	36	7	4	
	Specialist, white-collar worker	%	48,8	33,0	14,8	3,4	
		N	176	119	53	12	
	Top or middle level manager	%	44,1	21,3	29,3	5,2	
		N	9	5	6	1	
	Farmer	%	62,1	16,7	0,0	21,3	
		N	13	3	0	4	
Other	%	0,0	0,0	0,0	0,0		
	N						

		To use the library catalogues (for example LIBIS)				
		Never use	Have used once or several times	Use constantly	N / N	
Unemployed:	Retirement pensioner	N	0	0	0	
		%	84,7	13,1	0,0	2,2
	Disability pensioners	N	110	17	0	3
		%	64,4	21,4	12,1	2,1
	Housewife, on child care leave	%	83,7	14,2	2,1	0,0
		N	26	4	1	0
	Pupil	%	71,6	21,9	4,0	2,5
		N	80	24	4	3
	Student	%	47,6	35,3	17,1	0,0
		N	19	14	7	0
	Jobless	%	75,3	24,7	0,0	0,0
		N	23	8	0	0
	Other	%	85,7	0,0	14,3	0,0
		N	7	0	1	0
City - village	City	%	56,9	26,9	14,4	1,8
		N	283	134	72	9
	Rural areas	%	69,9	21,7	4,2	4,3
		N	387	120	23	24
Size of location	Up to 3000 of residents	%	71,0	21,3	4,1	3,6
		N	379	113	22	19
	3001 – 10000 of residents	%	50,0	34,9	9,4	5,7
		N	39	27	7	4
	10001 - 50 000 of residents	%	60,5	25,1	13,3	1,1
		N	65	27	14	1
	50001 – 100000 of residents	%	59,7	19,9	6,9	13,4
		N	13	4	1	3
100 001 - 500000 of residents	%	58,7	24,7	15,3	1,2	
	N	126	53	33	3	
500000 of residents and more	%	50,2	29,9	17,6	2,3	
	N	48	28	17	2	
County	Kauno	%	63,2	22,1	12,1	2,6
		N	163	57	31	7
	Vilniaus	%	58,8	29,1	10,5	1,5
		N	121	60	22	3
	Šiaulių	%	65,3	26,3	7,5	0,9
		N	64	26	7	1
	Panevėžio	%	74,2	14,9	4,2	6,7
		N	71	14	4	6
	Klaipėdos	%	56,1	26,9	11,3	5,7
		N	53	25	11	5
	Marijampolės	%	51,1	36,1	8,3	4,5
		N	41	29	7	4
	Utenos	%	67,0	24,9	6,1	2,0
		N	41	15	4	1
	Alytaus	%	76,6	15,0	3,2	5,2
		N	44	9	2	3
	Tauragės	%	61,2	28,0	7,6	3,1
		N	31	14	4	2
	Telšių	%	82,6	8,0	8,1	1,2
		N	39	4	4	1
In total:	%	63,7	24,1	9,0	3,1	
	N	669	254	95	33	

45 table How often do you use computer with internet access for the following purposes relevant to learning, education?
Watching learning video translations (sessions, conferences and etc.)

			To watch educational video broadcastings (lectures, conferences, etc.)				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	74,1	19,7	3,5	2,7	
		N	409	109	19	15	
	Man	%	76,0	14,7	5,3	4,0	
		N	378	73	27	20	
Age	15-24.	%	58,6	29,8	8,7	2,9	
		N	120	61	18	6	
	25-34.	%	64,4	21,8	9,1	4,7	
		N	109	37	15	8	
	35-44.	%	78,0	13,2	3,2	5,6	
		N	165	28	7	12	
	45-54.	%	79,4	15,7	1,5	3,4	
		N	163	32	3	7	
	55-64.	%	80,9	15,4	2,1	1,6	
		N	112	21	3	2	
	65-74.	%	97,9	2,1	0,0	0,0	
		N	118	3	0	0	
	Education	Primary	%	69,0	21,6	6,6	2,8
			N	49	15	5	2
Basic education		%	70,0	22,7	5,1	2,3	
		N	65	21	5	2	
General secondary, special secondary education		%	79,9	12,6	3,6	3,9	
		N	279	44	12	14	
Further		%	78,1	16,4	3,5	2,0	
		N	251	53	11	6	
Higher		%	68,3	22,0	5,4	4,3	
		N	134	43	11	8	
Science degree (master degree or doctorate)	%	48,8	27,8	12,6	10,8		
	N	10	6	3	2		
Income	Up to 500 LT	%	75,3	16,5	4,7	3,6	
		N	145	32	9	7	
	501-700 LT	%	84,0	11,2	2,8	2,0	
		N	172	23	6	4	
	701-1000 LT	%	76,9	17,0	3,3	2,7	
		N	158	35	7	6	
	Over 1000 LT	%	66,9	23,5	6,9	2,7	
		N	146	51	15	6	
Employment	Employed	%	74,7	16,8	4,4	4,1	
		N	452	102	27	25	
	Not Employed	%	77,4	16,4	4,3	1,9	
		N	326	69	18	8	
	Status of workplace	In public office	%	70,7	21,1	4,2	4,0
			N	213	63	13	12
In private establishment		%	79,4	11,7	4,4	4,4	
		N	196	29	11	11	
In my personal establishment, I'm working for myself		%	73,6	17,8	7,2	1,4	
		N	30	7	3	1	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	86,6	7,4	4,6	1,4	
		N	171	15	9	3	
	Specialist, white-collar worker	%	70,1	22,4	3,8	3,7	
		N	252	81	14	13	
	Top or middle level manager	%	64,1	7,4	16,3	12,1	
		N	14	2	3	3	
	Farmer	%	60,5	18,2	0,0	21,3	
		N	12	4	0	4	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	

			To watch educational video broadcastings (lectures, conferences, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Unemployed:	Retirement pensioner	%	90,4	9,6	0,0	0,0
		N	117	12	0	0
	Disability pensioners	%	82,4	13,7	1,8	2,1
		N	51	8	1	1
	Housewife, on child care leave	%	76,5	20,3	1,1	2,1
		N	24	6	0	1
	Pupil	%	64,6	24,0	7,4	3,9
		N	72	27	8	4
	Student	%	58,6	26,6	11,2	3,6
		N	24	11	5	1
	Jobless	%	79,1	9,8	11,1	0,0
		N	24	3	3	0
	Other	%	85,7	14,3	0,0	0,0
		N	7	1	0	0
City - village	City	%	73,2	17,9	6,0	2,9
		N	364	89	30	14
	Rural areas	%	76,6	16,8	2,9	3,7
		N	424	93	16	21
Size of location	Up to 3000 of residents	%	77,6	16,4	2,9	3,0
		N	414	88	16	16
	3001 – 10000 of residents	%	67,4	22,0	4,8	5,7
		N	53	17	4	4
	10001 - 50 000 of residents	%	79,4	15,5	3,4	1,7
		N	86	17	4	2
	50001 – 100000 of residents	%	63,8	17,8	5,0	13,4
		N	13	4	1	3
	100 001 - 500000 of residents	%	72,0	18,7	6,6	2,8
		N	154	40	14	6
500000 of residents and more	%	70,6	17,3	8,1	3,9	
	N	67	16	8	4	
County	Kauno	%	73,9	17,4	5,8	2,8
		N	191	45	15	7
	Vilniaus	%	78,6	14,2	5,1	2,1
		N	162	29	10	4
	Šiaulių	%	68,1	22,7	6,2	3,0
		N	67	22	6	3
	Panevėžio	%	71,8	20,8	4,1	3,3
		N	69	20	4	3
	Klaipėdos	%	70,7	22,1	2,7	4,6
		N	67	21	3	4
	Marijampolės	%	87,4	6,3	0,5	5,9
		N	70	5	0	5
	Utenos	%	72,3	23,4	2,3	2,0
		N	44	14	1	1
	Alytaus	%	76,4	14,4	1,8	7,4
		N	44	8	1	4
	Tauragės	%	78,0	15,0	3,9	3,1
		N	40	8	2	2
	Telšių	%	71,8	19,8	6,4	2,1
		N	34	9	3	1
In total:	%	75,0	17,3	4,4	3,3	
	N	787	182	46	35	

46 table Science and education. Correlation analysis

		To download freely distributed software for learning aims	To look for information and register to study at higher schools	To look for proposals about informal learning, education possibilities or courses	To learn some subject at courses via the Internet (distance learning)	To use Specialist orientation (improvement of qualification) databases	Naudotis el. duomenų bazėmis (pvz. LITLEX) To use electronic databases (for example LITLEX)	To use the library catalogues (for example LIBIS)	To watch educational video broadcastings (lectures, conferences, etc.)
Age	Coefficient	-,389(**)	-,360(**)	-,283(**)	-,231(**)	-,235(**)	-,132(**)	-,137(**)	-,257(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	937	932	934	934	937	932	934	931
Income	Coefficient	,099(*)	0,048	,230(**)	-0,012	,169(**)	,229(**)	,158(**)	,126(**)
	p.	0,036	0,312	0,000	0,801	0,000	0,000	0,001	0,008
	N	444	441	442	444	444	447	445	443
Education	Coefficient	,208(**)	,143(**)	,238(**)	,100(**)	,209(**)	,242(**)	,273(**)	,072(*)
	p.	0,000	0,000	0,000	0,002	0,000	0,000	0,000	0,029
	N	937	932	934	934	937	932	934	931
Size of location	Coefficient	,078(*)	0,053	0,049	-0,013	0,011	0,045	,164(**)	0,048
	p.	0,017	0,108	0,134	0,690	0,732	0,171	0,000	0,143
	N	937	932	934	934	937	932	934	931
How often do you use the Internet in general?	Coefficient	-,458(**)	-,317(**)	-,384(**)	-,214(**)	-,238(**)	-,312(**)	-,322(**)	-,274(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	888	883	885	885	888	883	885	882
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,138(**)	-,137(**)	-,205(**)	-,168(**)	-,166(**)	-,200(**)	-,197(**)	-,100(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,003
	N	879	874	876	876	879	874	876	873
Rate your computer literacy (skills to use computer)	Coefficient	,426(**)	,348(**)	,366(**)	,262(**)	,244(**)	,265(**)	,274(**)	,270(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	925	920	922	922	925	920	922	919

2.2.8. Science and education: usage of places

Internet for science and education purposes in the libraries is the most often used for: using catalogues of the libraries (for example: LIBIS) – 53%, using electronic data bases (for example: LITLEX) – 42%, searching invitations for non-formal learning, training opportunities or courses in the library– 40%, searching information and registration for studying in the establishments of higher education – 36%, using data bases of vocational guidance (qualification refreshment)– 25%, downloading of freely distributed software necessary for learning purposes– 25%, learning particular subject in the courses on the internet -21%, watching learning video translations (sessions, conferences and etc.)– 15% (47 Table).

Internet was used (in other places than library) for science and education purposes the most often for: downloading of freely distributed software necessary for learning purposes– 59%, searching invitations for non-formal learning, training opportunities or courses in the library– 48%, searching information and registration for studying in the establishments of higher education – 42%, using data bases of vocational guidance (qualification refreshment)– 38%, watching learning video translations (sessions, conferences and etc.)– 31%, using electronic data bases (for example: LITLEX) – 28%, using catalogues of the libraries (for example: LIBIS) – 23%, learning particular subject in the courses on the internet (learning in remote approach) -21% (48 Table).

2.2.8.1. Science and education: usage of places in urban and rural area

Village public internet access users are more likely to use vocational guidance databases than the city library visitors (respectively 29,14% and 21,2%), meanwhile among city respondents library catalogues are more popular (respectively 63,5% and 43,3%).

47 table Where (in what places) do you use computer with internet access for the following purposes relevant to learning, education the most often? In the library

			Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? In the library									
			To use the library catalogues (for example LIBIS)	To use electronic databases (for example LITLEX)	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To download freely distributed software for learning aims	To learn some subject at courses via the Internet (distance learning)	To watch educational video broadcastings (lectures, conferences, etc.)	Other	
Gender	Man	%	44,9	42,6	30,4	31,6	17,9	22,2	16,9	14,4	0,1	
		N	101	96	68	71	40	50	38	32	0	
	Woman	%	59,7	40,7	48,3	38,7	31,1	26,8	24,8	16,3	0,0	
		N	170	116	138	110	89	76	71	46	0	
Age	15-24.	%	41,4	27,7	46,4	51,7	28,7	34,8	19,7	16,8	0,3	
		N	53	35	59	66	37	44	25	21	0	
	25-34.	%	54,3	36,0	44,0	44,5	30,5	20,8	19,8	19,2	0,0	
		N	48	32	39	40	27	18	18	17	0	
	35-44.	%	62,7	49,0	38,6	30,3	21,9	17,8	20,6	8,6	0,0	
		N	71	55	44	34	25	20	23	10	0	
	45-54.	%	45,8	41,9	41,5	31,2	31,0	30,6	25,9	21,1	0,0	
		N	45	41	41	31	31	30	26	21	0	
	55-64.	%	65,7	50,9	32,1	17,1	15,5	20,2	22,9	15,4	0,0	
		N	43	33	21	11	10	13	15	10	0	
	65-74.	%	67,0	85,7	14,3	0,0	0,0	0,0	14,3	0,0	0,0	
		N	12	15	3	0	0	0	3	0	0	
	Education	Primary	%	24,7	21,9	34,2	43,2	22,0	26,1	32,1	13,7	0,0
			N	7	6	10	12	6	7	9	4	0
Basic education		%	35,4	28,1	40,8	37,2	23,4	36,2	18,1	21,0	0,7	
		N	16	13	18	17	10	16	8	9	0	
General secondary, special secondary education		%	43,1	28,9	43,6	38,8	29,8	17,5	16,7	15,7	0,0	
		N	59	40	60	53	41	24	23	22	0	
Further		%	59,0	46,4	35,4	35,0	21,9	21,7	24,5	13,5	0,0	
		N	94	74	56	56	35	35	39	21	0	
Higher		%	67,0	55,1	43,0	28,4	25,5	30,7	21,1	13,7	0,0	
		N	85	70	55	36	32	39	27	17	0	
Science degree (master degree or doctorate)		%	76,4	70,5	53,7	55,2	30,3	37,7	21,1	38,0	0,0	
		N	10	9	7	7	4	5	3	5	0	
Up to 500 LT		%	55,5	32,0	40,8	34,1	22,3	23,9	25,5	11,6	0,0	
		N	63	36	46	39	25	27	29	13	0	
501-700 LT		%	50,9	49,1	47,8	24,9	34,6	19,7	17,1	9,4	0,0	
		N	37	36	35	18	25	14	13	7	0	
701-1000 LT		%	57,8	34,5	38,7	34,1	29,3	23,8	27,3	18,0	0,4	
		N	53	32	36	32	27	22	25	17	0	
Over 1000 LT	%	44,0	48,6	38,3	42,8	24,9	24,5	14,3	19,5	0,0		
	N	53	59	46	52	30	30	17	24	0		
Employment	Employed	%	57,3	47,9	41,5	34,0	25,7	23,8	21,0	18,2	0,0	
		N	184	154	133	109	83	76	67	58	0	
	Not Employed	%	46,1	30,7	38,5	37,4	24,8	25,1	21,5	9,8	0,2	
		N	82	55	68	67	44	45	38	17	0	
Status of workplace	In public office	%	59,7	48,4	46,0	41,0	25,7	28,5	26,8	18,4	0,0	
		N	113	92	88	78	49	54	51	35	0	
	In private establishment	%	56,2	47,3	35,1	22,6	27,2	15,8	13,7	17,2	0,0	
		N	61	51	38	25	30	17	15	19	0	
	In my personal establishment, I'm working for N myself	%	44,7	50,6	27,0	19,9	10,7	10,9	0,0	20,3	0,0	
			8	9	5	4	2	2	0	4	0	

			Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? In the library								
			To use the library catalogues (for example LIBIS)	To use electronic databases (for example LITLEX)	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To download freely distributed software for learning aims	To learn some subject at courses via the Internet (distance learning)	To watch educational video broadcastings (lectures, conferences, etc.)	Other
Speciality	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0
	Blue-collar worker, technical employee	%	37,2	36,7	41,6	22,2	28,0	12,7	16,4	12,1	0,0
		N	29	29	33	17	22	10	13	9	0
	Specialist, white-collar worker	%	65,9	50,6	41,2	38,9	25,6	27,3	22,1	20,4	0,0
		N	147	113	92	87	57	61	49	46	0
	Top or middle level manager	%	62,3	70,2	45,7	32,0	30,7	41,2	40,9	27,8	0,0
		N	7	8	5	4	3	5	5	3	0
	Farmer	%	0,0	51,3	43,7	4,9	0,0	0,0	0,0	0,0	0,0
		N	0	3	3	0	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	61,0	81,2	21,3	0,0	0,0	10,0	21,3	0,0	0,0
		N	13	18	5	0	0	2	5	0	0
	Disability pensioners	%	59,0	22,7	22,7	36,4	23,1	12,6	33,8	7,8	0,0
		N	18	7	7	11	7	4	10	2	0
	Housewife, on child care leave	%	36,0	17,3	54,2	61,5	34,2	46,5	45,4	17,3	0,0
		N	3	1	4	4	2	3	3	1	0
	Pupil	%	30,5	20,9	48,7	46,2	27,1	37,0	18,7	15,5	0,5
		N	19	13	31	29	17	23	12	10	0
	Student	%	54,8	27,3	43,8	57,7	23,2	28,6	17,9	10,8	0,0
		N	18	9	14	19	8	9	6	4	0
Jobless	%	47,0	43,1	43,7	0,0	43,7	8,0	22,3	0,0	0,0	
	N	5	5	5	0	5	1	3	0	0	
Other	%	22,0	22,0	44,7	44,7	88,2	32,9	0,0	0,0	0,0	
	N	1	1	2	2	5	2	0	0	0	
City - village	City	%	63,5	43,0	39,7	35,6	21,2	22,1	15,2	11,5	0,1
		N	159	107	99	89	53	55	38	29	0
Rural areas	%	43,3	40,1	41,1	35,5	29,1	27,3	27,2	19,3	0,0	
	N	113	105	107	93	76	71	71	50	0	
Size of location	Up to 3000 of residents	%	43,0	40,6	41,3	34,8	29,6	27,3	27,0	18,5	0,0
		N	108	102	104	87	74	69	68	46	0
	3001 – 10000 of residents	%	54,8	37,2	45,1	59,5	21,8	27,2	12,2	16,4	0,0
		N	27	18	22	29	11	13	6	8	0
	10001 - 50 000 of residents	%	61,3	53,0	45,7	33,2	21,7	30,9	13,3	6,8	0,5
		N	37	32	28	20	13	19	8	4	0
	50001 – 100000 of residents	%	73,4	58,5	43,4	22,1	0,0	22,0	0,0	43,4	0,0
		N	6	4	3	2	0	2	0	3	0
	100 001 - 500000 of residents	%	76,9	30,7	30,6	26,1	18,0	17,4	11,2	17,0	0,0
		N	58	23	23	20	14	13	8	13	0
500000 of residents and more	%	53,6	48,1	39,2	35,3	25,9	15,9	28,0	6,2	0,0	
	N	35	32	26	23	17	11	18	4	0	
County	Kauno	%	63,5	37,8	27,9	23,0	17,2	19,3	21,3	24,6	0,0
		N	57	34	25	21	15	17	19	22	0
	Vilniaus	%	51,0	45,2	41,8	38,5	21,3	16,4	17,7	7,3	0,2
		N	69	61	56	52	29	22	24	10	0
	Šiaulių	%	44,6	52,0	41,4	32,0	24,9	18,7	28,4	11,6	0,0
		N	27	32	25	19	15	11	17	7	0

		Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? In the library								
		To use the library catalogues (for example LIBIS)	To use electronic databases (for example LITLEX)	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To download freely distributed software for learning aims	To learn some subject at courses via the Internet (distance learning)	To watch educational video broadcasts (lectures, conferences, etc.)	Other
Panevėžio	%	32,1	28,4	52,2	54,8	50,1	37,6	32,7	16,7	0,0
	N	11	10	18	19	17	13	11	6	0
Klaipėdos	%	54,9	26,9	44,7	36,5	38,6	24,1	22,0	17,0	0,0
	N	31	15	26	21	22	14	13	10	0
Marijampolės	%	85,2	71,0	22,0	9,0	14,1	26,3	7,6	6,3	0,0
	N	31	26	8	3	5	10	3	2	0
Utenos	%	59,0	30,3	34,5	42,6	23,4	37,8	25,9	14,6	0,0
	N	15	8	9	11	6	10	7	4	0
Alytaus	%	56,5	41,6	40,8	32,3	19,8	20,9	31,0	36,0	0,0
	N	9	7	6	5	3	3	5	6	0
Tauragės	%	48,7	30,2	56,5	59,2	21,0	36,4	16,9	16,9	0,0
	N	16	10	18	19	7	12	6	6	0
Telšių	%	24,3	44,4	61,0	48,4	39,5	59,7	21,6	30,4	0,0
	N	6	11	15	12	10	15	5	7	0
In total:	%	53,2	41,5	40,4	35,6	25,3	24,7	21,3	15,4	0,1
	N	271	212	206	182	129	126	109	79	0

48 table. Where (in what places) do you use computer with internet access for the following purposes relevant to learning, education the most often? Elsewhere

		Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? Elsewhere									
		To download freely distributed software for learning aims	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To watch educational video broadcasts (lectures, conferences, etc.)	To use electronic databases (for example LITLEX)	To use the library catalogues (for example LIBIS)	To learn some subject at courses via the Internet (distance learning)	Other	
Gender	Man	%	65,2	41,1	34,2	35,5	32,0	30,5	24,9	21,8	0,2
		N	138	87	72	75	68	65	53	46	0
	Woman	%	52,5	53,7	49,6	40,5	29,9	25,4	20,3	20,7	0,2
		N	124	126	117	95	70	60	48	49	0
Age	15-24.	%	73,1	44,1	54,2	31,9	39,2	30,5	20,9	29,0	0,6
		N	100	60	74	44	54	42	29	40	1
	25-34.	%	64,5	55,2	49,4	41,7	37,6	21,9	21,2	18,2	0,0
		N	61	52	47	39	35	21	20	17	0
	35-44.	%	56,0	46,8	39,1	45,2	18,9	26,6	21,8	29,3	0,0
		N	59	49	41	48	20	28	23	31	0
	45-54.	%	42,5	51,2	27,1	29,7	24,6	32,4	29,3	9,8	0,0
		N	30	36	19	21	18	23	21	7	0
	55-64.	%	37,4	49,0	25,6	44,2	36,7	16,4	15,7	0,0	0,0
		N	12	15	8	14	11	5	5	0	0
	65-74.	%	0,0	0,0	0,0	60,5	0,0	69,8	39,5	0,0	0,0
		N	0	0	0	5	0	6	3	0	0
Education	Primary	%	70,2	32,4	27,0	26,3	51,3	44,5	31,0	43,9	0,0
		N	20	9	8	8	15	13	9	13	0
	Basic education	%	65,1	35,6	38,9	32,0	33,4	26,9	18,1	20,5	1,6

			Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? Elsewhere									
			To download freely distributed software for learning aims	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To watch educational video broadcastings (lectures, conferences, etc.)	To use electronic databases (for example LITLEX)	To use the library catalogues (for example LIBIS)	To learn some subject at courses via the Internet (distance learning)	Other	
Income	General secondary, special secondary education	N	31	17	19	15	16	13	9	10	1	
		%	58,9	46,8	52,9	26,5	27,6	28,7	19,7	16,6	0,0	
	Further	N	62	50	56	28	29	30	21	18	0	
		%	52,6	56,3	40,3	41,2	31,5	23,0	22,8	22,2	0,0	
	Higher	N	68	73	52	53	41	30	30	29	0	
		%	57,8	45,4	39,5	49,0	25,8	30,0	24,4	19,8	0,0	
	Science degree (master degree or doctorate)	N	70	55	48	60	31	37	30	24	0	
		%	72,7	72,8	49,4	51,8	45,0	14,0	21,4	14,0	0,0	
	Up to 500 LT	N	9	9	6	6	6	2	3	2	0	
		%	63,7	47,9	45,1	32,7	29,4	26,9	16,6	26,7	0,0	
	501-700 LT	N	50	38	35	26	23	21	13	21	0	
		%	48,2	44,7	46,7	46,7	33,5	25,2	15,7	16,9	0,0	
	701-1000 LT	N	23	22	23	23	16	12	8	8	0	
		%	60,8	51,3	41,1	42,9	25,5	30,4	23,3	23,1	0,3	
	Over 1000 LT	N	59	50	40	42	25	30	23	22	0	
		%	60,5	50,6	39,3	41,6	39,3	31,7	30,6	20,5	0,0	
	Employment	Employed	N	70	59	46	48	46	37	36	24	0
			%	53,7	50,6	39,9	39,1	24,9	27,1	24,2	18,8	0,0
		Not Employed	N	156	147	116	114	72	79	71	55	0
			%	67,7	41,5	45,6	35,7	41,5	27,4	17,3	24,2	0,6
Status of workplace	In public office	N	96	59	64	50	59	39	24	34	1	
		%	57,4	54,6	40,6	40,8	26,3	22,9	19,5	19,9	0,0	
	In private establishment	N	89	85	63	63	41	36	30	31	0	
		%	49,9	51,1	42,5	37,5	22,5	38,9	29,0	21,7	0,0	
	In my personal establishment, I'm working for myself	N	48	49	41	36	22	37	28	21	0	
		%	59,1	41,7	31,3	28,6	33,6	17,8	29,5	2,1	0,0	
	Other	N	16	11	8	8	9	5	8	1	0	
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	Speciality	Blue-collar worker, technical employee	N	0	0	0	0	0	0	0	0	0
			%	48,2	54,1	35,1	44,8	20,8	36,9	21,8	20,3	0,0
Specialist, white-collar worker		N	33	37	24	31	14	25	15	14	0	
		%	54,7	50,5	44,5	37,0	25,9	23,9	23,9	19,4	0,0	
Top or middle level manager		N	108	100	88	73	51	47	47	38	0	
		%	95,6	33,2	27,1	27,1	16,7	21,3	32,5	13,8	0,0	
Farmer		N	13	4	4	4	2	3	4	2	0	
		%	14,2	67,7	0,0	52,5	43,0	30,7	39,3	0,0	0,0	
Other	N	1	6	0	5	4	3	3	0	0		
	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
Unemployed:	Retirement pensioner	N	0	0	0	0	0	0	0	0	0	
		%	15,0	15,0	38,1	64,1	73,9	26,1	35,9	0,0	0,0	
	Disability pensioners	N	1	1	4	6	7	3	3	0	0	
		%	76,3	38,2	25,5	36,4	63,6	64,7	51,3	12,3	0,0	
Housewife, on child care leave	N	9	4	3	4	7	7	6	1	0		
	%	62,8	75,1	67,3	75,6	51,3	33,9	0,0	48,2	0,0		

			Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? Elsewhere								
			To download freely distributed software for learning aims	To look for proposals about informal learning, education possibilities or courses in the library	To look for information and register to study at higher schools	To use Specialist orientation (improvement of qualification) databases	To watch educational video broadcastings (lectures, conferences, etc.)	To use electronic databases (for example LITLEX)	To use the library catalogues (for example LIBIS)	To learn some subject at courses via the Internet (distance learning)	Other
City - village	Pupil	%	69,6	34,5	40,0	28,6	34,4	28,1	13,2	25,7	1,2
		N	46	23	26	19	22	18	9	17	1
	Student	%	75,4	46,9	69,3	26,0	42,5	22,6	22,1	24,4	0,0
		N	22	14	20	8	12	7	6	7	0
	Jobless	%	70,6	76,0	16,8	64,4	43,4	3,9	0,0	44,9	0,0
		N	6	6	1	5	4	0	0	4	0
	Other	%	47,9	100,0	100,0	47,9	0,0	0,0	0,0	0,0	0,0
		N	1	1	1	1	0	0	0	0	0
	City	%	63,2	49,5	43,6	34,7	34,3	25,8	27,2	23,7	0,2
		N	152	119	105	83	83	62	65	57	1
	Rural areas	%	53,1	45,6	40,9	42,3	26,8	30,1	17,0	18,4	0,1
		N	110	94	84	87	55	62	35	38	0
	Up to 3000 of residents	%	53,9	48,1	38,8	42,5	25,2	30,8	16,0	19,0	0,1
		N	106	95	76	84	50	61	32	37	0
	3001 – 10000 of residents	%	49,4	40,0	48,7	39,1	31,5	20,6	21,5	25,9	0,0
		N	24	19	23	19	15	10	10	12	0
	10001 - 50 000 of residents	%	61,4	48,4	45,7	35,7	32,5	15,1	12,6	16,5	0,7
		N	28	22	21	16	15	7	6	8	0
50001 – 100000 of residents	%	100,0	50,4	39,2	32,9	28,3	43,2	9,1	7,6	0,0	
	N	8	4	3	3	2	3	1	1	0	
100 001 - 500000 of residents	%	64,6	44,9	42,6	27,4	37,5	23,9	39,1	20,8	0,2	
	N	63	44	42	27	37	23	38	20	0	
500000 of residents and more	%	64,7	57,8	47,2	44,4	38,2	40,0	27,5	32,4	0,0	
	N	33	29	24	23	19	20	14	16	0	
County	Kauno	%	63,7	52,6	44,5	36,8	35,2	24,4	40,7	19,3	0,2
		N	71	58	49	41	39	27	45	21	0
	Vilniaus	%	54,6	54,9	43,5	39,8	28,6	27,7	18,8	23,6	0,3
		N	54	54	43	39	28	27	19	23	0
	Šiaulių	%	62,3	44,3	49,1	42,9	45,5	23,4	19,7	28,4	0,0
		N	23	16	18	16	17	9	7	10	0
	Panevėžio	%	48,2	47,1	46,7	41,1	34,6	26,7	11,7	28,1	0,6
		N	18	18	18	16	13	10	4	11	0
	Klaipėdos	%	55,3	43,9	39,1	35,7	26,3	38,4	18,7	22,5	0,0
		N	26	20	18	16	12	18	9	10	0
	Marijampolės	%	56,6	19,0	24,6	25,9	8,1	35,0	31,6	6,8	0,0
		N	14	5	6	6	2	9	8	2	0
	Utenos	%	58,8	41,9	37,0	57,5	40,8	36,6	15,1	21,7	0,0
		N	16	12	10	16	11	10	4	6	0
	Alytaus	%	70,4	51,2	44,2	29,5	25,0	41,6	11,6	20,6	0,0
		N	11	8	7	5	4	7	2	3	0
	Tauragės	%	53,8	45,7	38,5	33,0	12,8	11,2	4,4	14,2	0,0
		N	15	13	11	9	4	3	1	4	0
	Telšių	%	69,2	45,2	44,3	31,7	38,3	24,5	6,8	18,2	0,0
		N	14	9	9	6	8	5	1	4	0
	In total:	%	58,6	47,7	42,3	38,2	30,9	27,8	22,5	21,2	0,2
		N	262	213	189	171	138	124	101	95	1

2.2.9. Health: popularity of the internet

Information relevant to health is constantly searched by 14% of respondents, occasionally – by 44%, never – by 40% of respondents. Internet is used for this purpose more often by women, 25-34 y.o. and 55-64 y.o. respondents, by respondents with higher and university education, employees of public offices, VIP users of smaller towns (with up to 3000 residents) (49 Table).

Internet is constantly used for registration in medical care establishments, for visits to specialists by 3% of respondents, occasionally – by 12%, never – by 83% of respondents. Internet is more often used for registration by women, respondents with higher and university education (50 Table).

Internet is constantly used for tracing personal information collected by State Patients' Fund by 2% of respondents, occasionally – by 8%, never - by 87% of respondents (51 Table).

The main demographical factor that explain internet usage in the fields relevant to health care is education (internet is more often used for this purpose by respondents with higher education) (52 Table).

49 table. How often do you use computer with internet access for the following purposes relevant to health? Searching information relevant to health (for example: Injuries, diseases, nutrition, medicines, health care and etc.)

			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	34,4	45,7	19,5	0,4
		N	190	252	107	2
	Man	%	46,7	42,1	8,8	2,4
		N	233	209	44	12
Age	15-24.	%	52,2	36,5	8,3	2,9
		N	107	75	17	6
	25-34.	%	33,8	45,8	19,4	1,0
		N	57	77	33	2
	35-44.	%	30,7	50,2	16,1	2,9
		N	65	107	34	6
	45-54.	%	32,6	55,7	11,4	0,3
		N	67	114	23	1
	55-64.	%	32,3	40,9	26,8	0,0
		N	45	57	37	0
	65-74.	%	68,1	26,6	5,4	0,0
		N	82	32	6	0
Education	Primary	%	67,5	25,3	3,3	3,9
		N	48	18	2	3
	Basic education	%	61,7	30,7	5,2	2,4
		N	57	28	5	2
	General secondary, special secondary education	%	48,6	39,9	9,5	1,9
		N	170	139	33	7
	Further	%	24,8	55,4	19,8	0,0
		N	80	178	64	0
	Higher	%	31,8	45,6	21,4	1,2
		N	62	89	42	2
	Science degree (master degree or doctorate)	%	30,3	41,6	25,1	3,0
		N	6	9	5	1

			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Income	Up to 500 LT	%	34,5	47,8	14,8	2,9
		N	66	92	29	6
	501-700 LT	%	45,8	39,1	15,0	0,0
		N	94	80	31	0
	701-1000 LT	%	39,5	43,5	17,0	0,0
		N	81	90	35	0
Over 1000 LT	%	38,0	44,5	16,8	0,7	
	N	83	97	37	2	
Employment	Employed	%	31,1	50,9	16,5	1,6
		N	188	308	100	9
Status of workplace	Not Employed	%	52,6	34,2	12,0	1,1
		N	221	144	51	5
	In public office	%	20,4	57,1	22,6	0,0
		N	61	171	68	0
	In private establishment	%	44,9	41,6	10,6	2,9
		N	111	103	26	7
	In my personal establishment, I'm working for myself	%	31,6	56,8	10,2	1,4
		N	13	23	4	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	36,7	55,6	6,0	1,7
		N	73	110	12	3
	Specialist, white-collar worker	%	27,6	49,5	22,3	0,5
		N	100	178	80	2
	Top or middle level manager	%	38,6	29,9	31,5	0,0
		N	8	6	7	0
	Farmer	%	25,4	59,3	0,0	15,3
		N	5	12	0	3
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	58,7	32,4	8,9	0,0
		N	76	42	12	0
	Disability pensioners	%	40,0	36,6	23,4	0,0
		N	25	23	14	0
	Housewife, on child care leave	%	40,1	49,8	10,1	0,0
		N	12	15	3	0
	Pupil	%	62,1	29,1	5,4	3,3
		N	69	32	6	4
	Student	%	34,1	45,2	19,3	1,4
		N	14	18	8	1
Jobless	%	45,5	35,5	19,0	0,0	
	N	14	11	6	0	
Other	%	78,1	7,7	14,3	0,0	
	N	6	1	1	0	
City - village	City	%	42,9	43,0	12,8	1,4
		N	213	213	63	7
	Rural areas	%	37,9	44,8	15,9	1,4
		N	210	248	88	8
Size of location	Up to 3000 of residents	%	38,8	44,7	15,6	0,9
		N	207	238	83	5
	3001 – 10000 of residents	%	19,9	61,7	14,4	4,0
		N	16	48	11	3
	10001 - 50 000 of residents	%	34,8	45,5	18,8	0,8
		N	38	49	20	1
	50001 – 100000 of residents	%	42,9	37,3	6,4	13,4
		N	9	8	1	3
100 001 - 500000 of residents	%	56,1	36,8	6,1	1,0	
	N	120	79	13	2	
500000 of residents and	%	35,1	41,1	22,7	1,0	
	N					

			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
County	more	N	33	39	22	1
		%	45,6	39,5	14,2	0,7
	Kauno	N	118	102	37	2
		%	30,2	48,9	20,5	0,5
	Vilniaus	N	62	100	42	1
		%	51,8	37,9	8,7	1,6
	Šiaulių	N	51	37	9	2
		%	42,2	41,9	12,6	3,3
	Panevėžio	N	40	40	12	3
		%	25,6	53,1	19,7	1,6
	Klaipėdos	N	24	50	19	2
		%	44,1	47,0	5,4	3,5
	Marijampolės	N	36	38	4	3
		%	51,8	46,0	2,3	0,0
	Utenos	N	32	28	1	0
		%	53,3	30,9	11,0	4,9
	Alytaus	N	31	18	6	3
		%	14,7	58,2	27,2	0,0
	Tauragės	N	7	30	14	0
		%	46,5	38,1	15,4	0,0
Telšių	N	22	18	7	0	
	%	40,3	44,0	14,4	1,4	
In total:	N	423	462	151	15	

50 table How often do you use computer with internet access for the following purposes relevant to health? For registering in health care establishments, for visits to specialists

			To register at health care institutions, specialists			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	79,4	15,8	3,7	1,1
		N	438	87	20	6
	Man	%	86,9	8,4	1,1	3,5
		N	433	42	6	17
Age	15-24.	%	81,2	13,5	2,1	3,1
		N	167	28	4	6
	25-34.	%	78,7	12,5	5,4	3,4
		N	133	21	9	6
	35-44.	%	83,4	12,2	1,5	2,9
		N	177	26	3	6
	45-54.	%	83,8	13,3	1,5	1,4
		N	172	27	3	3
	55-64.	%	86,2	7,7	4,6	1,6
		N	120	11	6	2
	65-74.	%	85,9	14,1	0,0	0,0
		N	104	17	0	0
Education	Primary	%	84,0	10,5	1,4	4,1
		N	59	7	1	3
	Basic education	%	87,2	7,6	2,7	2,5
		N	80	7	3	2
	General secondary, special secondary education	%	88,6	7,9	0,7	2,9
		N	309	27	2	10
	Further	%	79,0	16,5	4,0	0,5
		N	254	53	13	2
	Higher	%	79,5	16,1	2,5	1,9
		N	156	32	5	4

			To register at health care institutions, specialists			
			Never use	Have used once or several times	Use constantly	N / N
	Science degree (master degree or doctorate)	%	59,5	14,2	12,4	13,8
		N	12	3	3	3
Income	Up to 500 LT	%	83,5	10,3	3,8	2,5
		N	161	20	7	5
	501-700 LT	%	91,1	6,8	1,5	0,6
		N	186	14	3	1
	701-1000 LT	%	81,1	14,4	3,3	1,2
		N	167	30	7	2
Over 1000 LT	%	80,3	16,2	2,4	1,1	
	N	175	35	5	2	
Employment	Employed	%	81,2	13,7	3,1	2,0
		N	491	83	19	12
	Not Employed	%	86,3	9,9	1,8	2,1
		N	363	42	7	9
Status of workplace	In public office	%	79,7	16,1	3,5	0,7
		N	239	48	10	2
	In private establishment	%	82,0	11,9	3,0	3,1
		N	203	29	8	8
	In my personal establishment, I'm working for myself	%	98,6	0,0	0,0	1,4
		N	40	0	0	1
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	83,5	11,7	2,9	1,8
		N	165	23	6	4
	Specialist, white-collar worker	%	80,5	15,6	2,6	1,3
		N	290	56	9	5
	Top or middle level manager	%	77,7	11,2	11,1	0,0
		N	17	2	2	0
	Farmer	%	83,1	1,6	1,6	13,7
		N	17	0	0	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	91,3	8,7	0,0	0,0
		N	118	11	0	0
	Disability pensioners	%	79,5	10,5	7,9	2,1
		N	49	6	5	1
Housewife, on child care leave	%	94,0	6,0	0,0	0,0	
	N	29	2	0	0	
Pupil	%	83,8	10,8	1,4	4,0	
	N	93	12	2	4	
Student	%	73,8	24,3	1,4	0,5	
	N	30	10	1	0	
Jobless	%	92,8	0,0	0,0	7,2	
	N	28	0	0	2	
Other	%	100,0	0,0	0,0	0,0	
	N	8	0	0	0	
City - village	City	%	80,5	14,9	2,0	2,7
		N	400	74	10	13
	Rural areas	%	85,2	10,0	3,0	1,8
		N	472	56	16	10
Size of location	Up to 3000 of residents	%	85,8	9,8	3,1	1,3
		N	458	52	17	7
	3001 – 10000 of residents	%	77,4	15,2	3,4	4,0
		N	61	12	3	3
	10001 - 50 000 of residents	%	86,0	12,3	0,3	1,4
		N	93	13	0	2
	50001 – 100000 of residents	%	74,6	11,9	0,0	13,4
		N	16	3	0	3
100 001 - 500000 of	%	81,7	14,3	2,0	2,1	

			To register at health care institutions, specialists			
			Never use	Have used once or several times	Use constantly	N / N
	residents	N	175	31	4	4
	500000 of residents and more	%	72,9	19,7	2,4	5,0
County	Kauno	N	69	19	2	5
		%	81,2	13,3	3,7	1,8
	Vilniaus	N	210	34	10	5
		%	75,5	19,0	2,9	2,6
	Šiaulių	N	155	39	6	5
		%	90,8	6,1	1,3	1,8
	Panevėžio	N	89	6	1	2
		%	82,9	13,1	1,2	2,7
	Klaipėdos	N	79	13	1	3
		%	83,5	14,1	1,7	0,7
	Marijampolės	N	79	13	2	1
		%	93,4	0,9	2,3	3,5
	Utenos	N	75	1	2	3
		%	82,3	14,9	2,8	0,0
	Alytaus	N	51	9	2	0
		%	79,8	10,9	2,7	6,5
	Tauragės	N	46	6	2	4
		%	86,2	8,5	2,2	3,1
	Telšių	N	44	4	1	2
		%	91,6	7,4	0,5	0,5
In total:	N	43	3	0	0	
	%	83,0	12,3	2,5	2,2	
	N	871	129	26	23	
	%					

51 table How often do you use computer with internet access for the following purposes relevant to health? For tracing personal information collected by State Patients' Fund (for example: receipts of compensated medicines)

			To follow the stored information about you at the Patients' Fund (for example recipes of compensated drugs)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	84,6	10,8	2,9	1,7
		N	467	60	16	9
	Man	%	89,4	5,7	1,2	3,8
		N	445	28	6	19
Age	15-24.	%	86,0	8,8	2,2	2,9
		N	176	18	5	6
	25-34.	%	86,3	6,0	4,3	3,4
		N	145	10	7	6
	35-44.	%	85,5	10,2	1,1	3,2
		N	181	22	2	7
	45-54.	%	86,7	8,8	2,3	2,1
		N	178	18	5	4
	55-64.	%	84,1	10,1	2,1	3,7
		N	117	14	3	5
	65-74.	%	95,0	5,0	0,0	0,0
		N	115	6	0	0
Education	Primary	%	87,3	9,7	1,4	1,6
		N	62	7	1	1
	Basic education	%	90,5	5,2	1,6	2,6
		N	84	5	1	2
	General secondary, special secondary education	%	87,7	7,6	0,8	3,9
		N	306	26	3	14
	Further	%	85,6	10,7	3,0	0,7
		N	275	34	10	2

			To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)			
			Never use	Have used once or several times	Use constantly	N / N
	Higher	%	87,9	6,6	2,9	2,6
		N	172	13	6	5
	Science degree (master degree or doctorate)	%	65,6	12,4	5,4	16,6
		N	13	3	1	3
Income	Up to 500 LT	%	87,9	8,6	1,0	2,5
		N	169	17	2	5
	501-700 LT	%	88,6	6,6	2,7	2,0
		N	181	13	6	4
	701-1000 LT	%	87,7	9,0	1,9	1,4
		N	180	18	4	3
	Over 1000 LT	%	84,5	9,8	3,3	2,4
		N	184	21	7	5
Employment	Employed	%	86,5	8,3	2,6	2,6
		N	523	50	16	15
	Not Employed	%	88,0	8,2	1,4	2,3
		N	370	35	6	10
Status of workplace	In public office	%	86,1	9,8	2,6	1,4
		N	259	29	8	4
	In private establishment	%	85,2	8,3	2,9	3,6
		N	211	20	7	9
	In my personal establishment, I'm working for myself	%	98,6	0,0	0,0	1,4
		N	40	0	0	1
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	88,0	7,9	2,0	2,1
		N	174	16	4	4
	Specialist, white-collar worker	%	86,6	9,3	2,4	1,7
		N	312	34	9	6
	Top or middle level manager	%	82,4	3,8	11,1	2,7
		N	18	1	2	1
	Farmer	%	83,1	1,6	0,0	15,3
		N	17	0	0	3
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	91,0	6,8	0,0	2,2
		N	118	9	0	3
	Disability pensioners	%	76,7	16,5	4,7	2,1
		N	47	10	3	1
	Housewife, on child care leave	%	93,4	6,6	0,0	0,0
		N	29	2	0	0
	Pupil	%	87,4	7,7	1,9	3,0
		N	97	9	2	3
	Student	%	87,8	10,3	1,4	0,5
		N	36	4	1	0
	Jobless	%	92,1	0,6	0,0	7,2
		N	28	0	0	2
Other	%	100,0	0,0	0,0	0,0	
	N	8	0	0	0	
City - village	City	%	87,1	7,9	2,0	3,0
		N	433	39	10	15
	Rural areas	%	86,7	8,8	2,1	2,4
		N	480	49	12	13
Size of location	Up to 3000 of residents	%	86,7	9,4	2,0	1,9
		N	463	50	11	10
	3001 – 10000 of residents	%	88,0	3,9	4,2	4,0
		N	69	3	3	3
	10001 - 50 000 of residents	%	88,9	9,1	1,3	0,7
		N	96	10	1	1
	50001 – 100000 of residents	%	83,8	2,8	0,0	13,4
		N	18	1	0	3

			To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)			
			Never use	Have used once or several times	Use constantly	N / N
County	100 001 - 500000 of residents	%	88,1	7,3	2,3	2,3
		N	189	16	5	5
	500000 of residents and more	%	82,6	9,1	1,7	6,5
		N	78	9	2	6
	Kauno	%	87,8	7,4	3,3	1,5
		N	227	19	8	4
	Vilniaus	%	80,9	13,0	3,1	2,9
		N	166	27	6	6
	Šiaulių	%	92,3	4,6	1,3	1,8
		N	90	4	1	2
	Panevėžio	%	88,3	6,0	0,0	5,7
		N	85	6	0	5
	Klaipėdos	%	87,2	8,5	1,7	2,6
		N	82	8	2	2
	Marijampolės	%	91,7	4,3	0,5	3,5
		N	74	3	0	3
	Utenos	%	79,6	19,5	0,0	0,9
		N	49	12	0	1
	Alytaus	%	88,0	3,8	2,7	5,5
		N	51	2	2	3
Tauragės	%	92,3	1,3	3,3	3,1	
	N	47	1	2	2	
Telšių	%	87,4	12,2	0,5	0,0	
	N	41	6	0	0	
In total:	%	86,9	8,4	2,1	2,7	
	N	912	88	22	28	

52 table. Health. Correlation analysis

		To look for information related to health	To register at health care institutions, specialists	To follow the stored information about you at the Patients` Fund
Age	Coefficient	-0,023	-0,036	-0,034
	p.	0,485	0,275	0,298
	N	948	940	936
Income	Coefficient	,119(*)	0,052	0,024
	p.	0,011	0,269	0,609
	N	452	449	442
Education	Coefficient	,302(**)	,143(**)	0,039
	p.	0,000	0,000	0,235
	N	948	940	936
Size of location	Coefficient	-,084(**)	,067(*)	-0,031
	p.	0,009	0,041	0,341
	N	948	940	936
How often do you use the Internet in general?	Coefficient	-,222(**)	-,178(**)	-,096(**)
	p.	0,000	0,000	0,004
	N	898	891	887
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,192(**)	-0,054	-,068(*)
	p.	0,000	0,110	0,044
	N	890	883	879
Rate your computer literacy (skills to use computer)	Coefficient	,222(**)	,102(**)	,100(**)
	p.	0,000	0,002	0,002
	N	936	928	924

2.2.10. Health: usage places

Internet for the collection of information regarding medicine and healthcare purposes in the libraries is the most often used for: searching information about health - 98%, registering in health care establishments, for visits to specialists - 13%, tracing personal information collected by State Patients' Fund – 12% (53 Table).

Internet was used (in other places than library) for collecting information about medicine and healthcare purposes the most often for: searching information about health– 91%, registering in health care establishments, for visits to specialists – 25%, tracing personal information collected by State Patients' Fund – 14% (54 Table).

53 table. Where (in what places) do you use computer with internet access for the following purposes relevant to your self the most often? In the library

			Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? In the library			
			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients' Fund (for example recipes of compensated drugs)	Other
Gender	Man	%	96,9	8,2	7,6	0,0
		N	158	13	12	0
	Woman	%	97,8	16,5	15,8	0,5
		N	226	38	37	1
Age	15-24.	%	86,8	23,3	17,3	0,0
		N	39	11	8	0
	25-34.	%	98,2	17,8	10,2	0,0
		N	69	13	7	0
	35-44.	%	96,6	6,9	8,9	1,4
		N	80	6	7	1
	45-54.	%	100,0	11,3	13,7	0,0
		N	88	10	12	0
	55-64.	%	100,0	6,0	11,9	0,0
		N	72	4	9	0
65-74.	%	100,0	23,6	16,6	0,0	
	N	36	8	6	0	
Education	Primary	%	86,2	20,7	16,6	0,0
		N	12	3	2	0
	Basic education	%	90,4	18,9	18,1	0,0
		N	13	3	3	0
	General secondary, special secondary education	%	97,3	11,5	10,9	1,0
		N	114	13	13	1
	Further	%	99,1	11,2	12,1	0,0
		N	160	18	19	0
Higher	%	97,4	14,7	11,6	0,0	
	N					

			Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? In the library			
			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	Other
		N	78	12	9	0
		%	100,0	33,1	33,1	0,0
Science degree (master degree or doctorate)		N	8	3	3	0
		%				
Income	Up to 500 LT	%	95,7	7,7	10,6	0,0
		N	90	7	10	0
	501-700 LT	%	99,7	11,2	14,9	1,5
		N	76	9	11	1
	701-1000 LT	%	96,1	18,8	15,3	0,0
		N	62	12	10	0
Over 1000 LT	%	97,0	17,0	11,1	0,0	
	N	79	14	9	0	
Employment	Employed	%	98,6	11,1	9,7	0,0
		N	246	28	24	0
	Not Employed	%	96,5	15,7	17,2	0,8
		N	137	22	24	1
Status of workplace	In public office	%	98,7	9,8	6,8	0,0
		N	152	15	10	0
	In private establishment	%	97,8	15,5	18,0	0,0
		N	73	12	13	0
	In my personal establishment, I'm working for myself	%	100,0	0,0	0,0	0,0
		N	14	0	0	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	98,7	12,8	10,2	0,0
		N	72	9	7	0
	Specialist, white-collar worker	%	99,1	9,8	9,2	0,0
		N	157	16	15	0
	Top or middle level manager	%	96,6	18,0	21,4	0,0
		N	9	2	2	0
	Farmer	%	95,7	4,3	0,0	0,0
		N	7	0	0	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	100,0	17,1	14,9	0,0
		N	50	8	7	0
	Disability pensioners	%	100,0	9,8	29,4	0,0
		N	29	3	9	0
	Housewife, on child care leave	%	91,0	7,8	9,0	0,0
		N	14	1	1	0
	Pupil	%	87,6	25,5	23,8	0,0
		N	17	5	5	0
	Student	%	90,7	41,5	19,9	0,0
		N	10	5	2	0
	Jobless	%	100,0	0,0	0,0	0,0
		N	13	0	0	0
	Other	%	100,0	0,0	0,0	65,0
		N	2	0	0	1

			Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? In the library			
			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	Other
City - village	City	%	96,9	13,8	10,5	0,7
		N	162	23	18	1
	Rural areas	%	97,9	12,6	13,8	0,0
		N	223	29	31	0
Size of location	Up to 3000 of residents	%	98,1	12,9	14,3	0,0
		N	212	28	31	0
	3001 – 10000 of residents	%	96,1	11,0	7,3	0,0
		N	44	5	3	0
	10001 - 50 000 of residents	%	98,2	10,8	15,5	0,0
		N	43	5	7	0
	50001 – 100000 of residents	%	100,0	0,0	0,0	0,0
		N	7	0	0	0
	100 001 - 500000 of residents	%	95,6	15,0	4,8	0,0
		N	39	6	2	0
500000 of residents and more	%	96,0	19,2	14,5	2,8	
	N	39	8	6	1	
County	Kauno	%	94,8	10,3	4,5	0,0
		N	64	7	3	0
	Vilniaus	%	98,2	17,9	20,1	1,1
		N	103	19	21	1
	Šiaulių	%	96,4	8,7	12,1	0,0
		N	28	3	4	0
	Panevėžio	%	98,1	9,0	2,6	0,0
		N	29	3	1	0
	Klaipėdos	%	99,4	12,5	8,9	0,0
		N	58	7	5	0
	Marijampolės	%	100,0	7,3	7,3	0,0
		N	25	2	2	0
	Utenos	%	88,4	27,7	37,3	0,0
		N	15	5	6	0
	Alytaus	%	100,0	10,8	2,2	0,0
		N	18	2	0	0
	Tauragės	%	100,0	10,0	6,2	0,0
		N	28	3	2	0
	Telšių	%	95,2	12,3	31,5	0,0
		N	16	2	5	0
In total:	%	97,5	13,1	12,4	0,3	
	N	385	52	49	1	

54 table. Where (in what places) do you use computer with internet access for the following purposes relevant to your help the most often? Elsewhere

			Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? Elsewhere				
			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients' Fund (for example recipes of compensated drugs)	Other	
Gender	Man	%	97,1	22,6	11,8	0,0	
		N	150	35	18	0	
	Woman	%	87,1	26,7	15,2	0,0	
		N	205	63	36	0	
Age	15-24.	%	91,0	29,3	17,7	0,0	
		N	65	21	13	0	
	25-34.	%	94,4	25,0	17,2	0,0	
		N	67	18	12	0	
	35-44.	%	93,9	20,5	16,5	0,0	
		N	97	21	17	0	
	45-54.	%	92,4	25,1	11,6	0,0	
		N	73	20	9	0	
	55-64.	%	87,2	19,8	5,8	0,0	
		N	43	10	3	0	
	65-74.	%	63,4	52,0	0,0	0,0	
		N	10	8	0	0	
	Education	Primary	%	78,0	45,6	35,5	0,0
			N	9	5	4	0
Basic education		%	95,0	26,1	16,7	0,0	
		N	23	6	4	0	
General secondary, special secondary education		%	95,7	13,8	17,6	0,0	
		N	86	12	16	0	
Further		%	88,1	29,7	10,8	0,0	
		N	141	48	17	0	
Higher		%	91,6	24,2	11,9	0,0	
		N	88	23	11	0	
Science degree (master degree or doctorate)	%	97,5	37,1	14,0	0,0		
	N	8	3	1	0		
Income	Up to 500 LT	%	81,8	24,4	10,2	0,0	
		N	57	17	7	0	
	501-700 LT	%	94,4	11,9	9,3	0,0	
		N	58	7	6	0	
	701-1000 LT	%	90,6	28,1	17,9	0,0	
		N	85	26	17	0	
	Over 1000 LT	%	97,0	31,0	15,0	0,0	
		N	81	26	12	0	
Employment	Employed	%	90,9	25,8	12,8	0,0	
		N	256	73	36	0	
	Not Employed	%	91,6	22,9	15,9	0,0	
		N	93	23	16	0	
Status of workplace	In public office	%	89,5	25,2	12,2	0,0	
		N	142	40	19	0	
	In private establishment	%	90,4	29,2	17,2	0,0	
		N	85	27	16	0	
	In my personal	%	100,0	0,0	0,0	0,0	
		N					

			Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? Elsewhere			
			To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	Other
Speciality	establishment, I'm working for myself	N	19	0	0	0
		%	0,0	0,0	0,0	0,0
	Other	N	0	0	0	0
		%	95,4	24,0	15,5	0,0
	Blue-collar worker, technical employee	N	79	20	13	0
		%	89,0	26,4	11,3	0,0
	Specialist, white-collar worker	N	162	48	21	0
		%	76,1	48,9	23,3	0,0
	Top or middle level manager	N	6	4	2	0
		%	100,0	4,2	4,2	0,0
	Farmer	N	8	0	0	0
		%	0,0	0,0	0,0	0,0
	Other	N	0	0	0	0
	Unemployed:	Retirement pensioner	N	92,9	0,0	14,2
		%	19	0	3	0
Disability pensioners		N	75,4	66,7	31,9	0,0
		%	11	9	4	0
Housewife, on child care leave		N	100,0	5,4	5,4	0,0
		%	11	1	1	0
Pupil		N	88,1	25,4	17,7	0,0
		%	25	7	5	0
Student		N	99,0	28,1	12,6	0,0
		%	19	6	2	0
Jobless		N	100,0	0,0	3,5	0,0
		%	6	0	0	0
Other		N	0,0	0,0	0,0	0,0
		%	0	0	0	0
City - village	City	N	92,5	29,1	13,8	0,0
		%	184	58	27	0
	Rural areas	N	89,6	20,9	13,9	0,0
		%	171	40	27	0
Size of location	Up to 3000 of residents	N	89,4	20,8	14,5	0,0
		%	162	38	26	0
	3001 – 10000 of residents	N	96,3	24,9	8,7	0,0
		%	45	12	4	0
	10001 - 50 000 of residents	N	91,2	17,2	10,3	0,0
		%	36	7	4	0
	50001 – 100000 of residents	N	100,0	34,1	10,3	0,0
		%	6	2	1	0
	100 001 - 500000 of residents	N	89,3	33,1	21,3	0,0
		%	70	26	17	0
500000 of residents and more	N	94,4	35,7	5,4	0,0	
	%	37	14	2	0	
County	Kauno	N	87,1	30,3	21,6	0,0
		%	96	33	24	0
	Vilniaus	N	95,7	36,2	13,3	0,0
		%	75	28	10	0

		Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? Elsewhere			
		To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	To register at health care institutions, specialists	To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	Other
Šiaulių	%	96,2	17,4	11,8	0,0
	N	18	3	2	0
Panevėžio	%	89,5	18,7	13,3	0,0
	N	33	7	5	0
Klaipėdos	%	89,1	20,4	10,2	0,0
	N	37	8	4	0
Marijampolės	%	98,8	1,2	2,2	0,0
	N	26	0	1	0
Utenos	%	84,2	34,1	25,3	0,0
	N	17	7	5	0
Alytaus	%	86,6	39,9	15,1	0,0
	N	10	5	2	0
Tauragės	%	93,6	12,8	0,0	0,0
	N	30	4	0	0
Telšių	%	91,7	9,9	5,8	0,0
	N	13	1	1	0
In total:	%	91,0	25,1	13,8	0,0
	N	355	98	54	0

2.2.11. E – government: popularity of the internet

Internet is used for obtaining information and/or presenting application for social payouts and compensations: constantly – by 3%, occasionally – by 13%, never – by 82% of respondents (55 Table).

Personal documents are constantly ordered by internet by 2%, occasionally – by 7%, never – by 89% of respondents (56 Table).

Receive information and/order register transport vehicles: constantly by 2%, occasionally – by 162%, never – by 80% of respondents. Internet for this purpose is more often used by men, respondents with higher income (57 Table).

Internet is used for applications for construction licenses: constantly by 1%, occasionally – by 3%, never – by 93%. More rarely this service is used by residents of villages (with up to 3000 of residents) (58 Table).

Internet is used for providing reports for the police: constantly by 1%, occasionally by – by 4%, never – by 93% of respondents (59 Table).

Internet is used for ordering birth, marriage, divorce, death certificated: constantly - by 1%, occasionally – by 3%, never – by 94% of respondents (60 Table).

Internet is used for the declaration of place of residence: constantly – by 4%, occasionally – by 13%, never – by 82% of respondents. Above mentioned service is more often used by respondents with university education and with higher income (61 Table).

Present income and/or property declarations by internet: constantly – by 11%, occasionally – by 25%, never – by 63% of respondents. Internet is more often used for this purpose by 25-54 y.o. respondents, respondents with average and higher income, respondents with higher and university education (62 Table).

The main demographical factors that explain e-government usage are following: education (respondents with higher education use more often), income (respondents with higher income use more often), and age (younger are more active) (63 Table).

55 table. How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? For obtaining information and/or presenting applications for social payouts and compensations (for example: unemployment benefit, scholarships and etc.)

			To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	81,1	15,1	2,9	1,0
		N	447	83	16	6
	Man	%	82,8	11,3	2,9	3,0
		N	412	56	14	15
Age	15-24.	%	79,9	14,9	1,9	3,3
		N	164	30	4	7
	25-34.	%	70,6	23,2	4,5	1,7
		N	119	39	8	3
	35-44.	%	81,2	15,4	2,0	1,3
		N	172	33	4	3
	45-54.	%	81,4	12,6	3,2	2,8
		N	167	26	7	6
	55-64.	%	84,4	8,2	5,7	1,6
		N	117	11	8	2
	65-74.	%	100,0	0,0	0,0	0,0
		N	121	0	0	0
Education	Primary	%	85,4	9,9	0,6	4,1
		N	60	7	0	3
	Basic education	%	84,3	12,6	1,0	2,1
		N	78	12	1	2
	General secondary, special secondary education	%	84,8	11,5	1,5	2,3
		N	296	40	5	8
	Further	%	81,4	16,6	1,6	0,5
		N	262	53	5	2
	Higher	%	76,6	13,5	8,3	1,6
		N	150	27	16	3
Science degree (master degree or doctorate)	%	68,4	5,4	12,4	13,8	
	N	14	1	3	3	
Income	Up to 500 LT	%	79,7	15,8	2,0	2,5
		N	153	30	4	5
	501-700 LT	%	84,3	9,8	5,3	0,6
		N	172	20	11	1
	701-1000 LT	%	79,6	16,0	3,6	0,9
		N	164	33	7	2
	Over 1000 LT	%	81,0	14,0	2,7	2,4
		N	177	31	6	5
Employment	Employed	%	77,9	16,5	4,1	1,5
		N	471	100	25	9
	Not Employed	%	87,7	9,1	1,2	2,0
		N	369	38	5	8
Status of workplace	In public office	%	78,7	16,9	3,3	1,1
		N	236	51	10	3
	In private establishment	%	76,1	17,4	4,5	2,0
		N	188	43	11	5
	In my personal establishment, I'm working for myself	%	83,6	8,1	8,3	0,0
		N	34	3	3	0
Speciality	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Blue-collar worker, technical employee	%	79,7	16,4	2,2	1,7
		N	158	32	4	3
	Specialist, white-collar worker	%	77,5	16,9	4,5	1,0
		N	279	61	16	4
Top or middle level	%	68,7	5,8	18,6	6,9	

			To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
Unemployed:	manager	N	15	1	4	1
		%	83,1	15,3	1,6	0,0
	Farmer	N	17	3	0	0
		%	0,0	0,0	0,0	0,0
	Other	N	0	0	0	0
		%	97,8	2,2	0,0	0,0
	Retirement pensioner	N	127	3	0	0
		%	83,9	9,4	4,7	2,1
	Disability pensioners	N	52	6	3	1
		%	77,1	22,9	0,0	0,0
	Housewife, on child care leave	N	24	7	0	0
		%	85,0	10,0	1,3	3,8
	Pupil	N	94	11	1	4
		%	75,9	22,2	1,4	0,5
	Student	N	31	9	1	0
		%	90,3	2,5	0,0	7,2
Jobless	N	28	1	0	2	
	%	92,3	7,7	0,0	0,0	
Other	N	7	1	0	0	
City - village	City	%	80,2	13,1	3,6	3,1
		N	399	65	18	15
	Rural areas	%	83,4	13,5	2,2	1,0
		N	461	75	12	5
Size of location	Up to 3000 of residents	%	83,7	12,9	2,4	1,0
		N	446	69	13	5
	3001 – 10000 of residents	%	77,4	19,4	2,5	0,7
		N	61	15	2	1
	10001 - 50 000 of residents	%	81,8	10,3	6,6	1,3
		N	88	11	7	1
	50001 – 100000 of residents	%	55,2	15,6	15,9	13,4
		N	12	3	3	3
100 001 - 500000 of residents	%	82,9	13,3	1,7	2,1	
	N	178	28	4	5	
500000 of residents and more	%	79,1	13,2	1,5	6,2	
	N	75	13	1	6	
County	Kauno	%	84,2	11,2	3,4	1,3
		N	217	29	9	3
	Vilniaus	%	82,3	12,7	2,8	2,2
		N	169	26	6	4
	Šiaulių	%	87,5	9,4	0,6	2,5
		N	86	9	1	2
	Panevėžio	%	78,2	18,8	1,1	2,0
		N	75	18	1	2
	Klaipėdos	%	74,5	21,6	1,0	2,9
		N	70	20	1	3
	Marijampolės	%	85,7	7,2	6,8	0,3
		N	69	6	5	0
	Utenos	%	86,5	11,1	2,3	0,0
		N	53	7	1	0
	Alytaus	%	77,9	9,4	5,7	6,9
		N	45	5	3	4
	Tauragės	%	69,8	24,9	2,2	3,1
		N	36	13	1	2
	Telšių	%	83,1	12,9	4,0	0,0
		N	39	6	2	0
In total:	%	81,9	13,3	2,9	2,0	
	N	860	140	30	21	

56 table. How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? For ordering personal documents (for example: passports, identity cards, driving licenses and etc.)

			To order personal documents (for example passports, identity cards, driver`s licenses, etc.)				
			Never use	Have used once or several times	Use constantly	N / N	
Gender	Woman	%	91,0	5,8	1,7	1,6	
		N	502	32	9	9	
	Man	%	86,7	9,0	1,5	2,8	
		N	432	45	7	14	
Age	15-24.	%	80,2	15,3	1,5	3,1	
		N	164	31	3	6	
	25-34.	%	88,8	6,8	1,0	3,4	
		N	150	11	2	6	
	35-44.	%	85,9	10,6	2,2	1,3	
		N	182	22	5	3	
	45-54.	%	93,9	3,2	1,5	1,4	
		N	193	7	3	3	
	55-64.	%	92,2	1,0	3,1	3,7	
		N	128	1	4	5	
	65-74.	%	97,3	2,7	0,0	0,0	
		N	117	3	0	0	
	Education	Primary	%	83,1	11,4	2,2	3,3
			N	59	8	2	2
Basic education		%	88,4	8,5	0,8	2,3	
		N	82	8	1	2	
General secondary, special secondary education		%	89,6	7,2	0,0	3,1	
		N	313	25	0	11	
Further		%	92,3	5,5	1,7	0,5	
		N	297	18	5	2	
Higher		%	87,1	8,2	3,2	1,6	
		N	171	16	6	3	
Science degree (master degree or doctorate)		%	65,7	8,0	12,6	13,8	
		N	13	2	3	3	
Income		Up to 500 LT	%	91,7	4,2	1,5	2,6
			N	177	8	3	5
	501-700 LT	%	93,9	2,3	1,7	2,0	
		N	192	5	3	4	
	701-1000 LT	%	88,6	10,2	0,0	1,2	
		N	182	21	0	2	
	Over 1000 LT	%	85,9	10,5	2,1	1,5	
		N	187	23	5	3	
	Employment	Employed	%	88,7	7,7	2,1	1,5
			N	536	46	13	9
		Not Employed	%	90,4	6,2	0,9	2,5
			N	380	26	4	11
	Status of workplace	In public office	%	90,6	5,1	3,5	0,9
			N	272	15	10	3
In private establishment		%	86,9	10,3	0,8	2,0	
		N	215	26	2	5	
In my personal establishment, I'm working for myself		%	98,1	0,5	1,4	0,0	
		N	40	0	1	0	
Other		%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality		Blue-collar worker, technical employee	%	90,1	7,6	0,6	1,7
			N	178	15	1	3
	Specialist, white-collar worker	%	88,7	7,4	2,7	1,1	
		N	320	27	10	4	
	Top or middle level manager	%	89,4	2,5	8,2	0,0	
		N	19	1	2	0	

			To order personal documents (for example passports, identity cards, driver`s licenses, etc.)			
			Never use	Have used once or several times	Use constantly	N / N
	Farmer	%	84,7	13,7	0,0	1,6
		N	17	3	0	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	97,8	0,0	0,0	2,2
		N	127	0	0	3
	Disability pensioners	%	90,9	4,7	2,3	2,1
		N	56	3	1	1
	Housewife, on child care leave	%	95,2	4,8	0,0	0,0
		N	29	1	0	0
	Pupil	%	83,5	11,8	1,6	3,0
		N	93	13	2	3
	Student	%	79,9	18,5	1,2	0,5
		N	33	8	0	0
	Jobless	%	92,8	0,0	0,0	7,2
		N	28	0	0	2
	Other	%	85,7	14,3	0,0	0,0
		N	7	1	0	0
City - village	City	%	85,1	10,2	2,1	2,7
		N	422	51	10	13
	Rural areas	%	92,5	4,7	1,2	1,7
		N	512	26	6	9
Size of location	Up to 3000 of residents	%	92,6	4,6	1,0	1,8
		N	494	25	6	10
	3001 – 10000 of residents	%	86,1	12,5	1,0	0,4
		N	67	10	1	0
	10001 - 50 000 of residents	%	91,9	6,0	0,8	1,3
		N	99	6	1	1
	50001 – 100000 of residents	%	81,1	5,5	0,0	13,4
		N	17	1	0	3
	100 001 - 500000 of residents	%	87,8	9,3	0,9	2,0
		N	188	20	2	4
500000 of residents and more	%	72,2	15,4	7,8	4,7	
	N	69	15	7	4	
County	Kauno	%	92,7	4,2	1,6	1,5
		N	240	11	4	4
	Vilniaus	%	83,4	10,3	3,8	2,5
		N	171	21	8	5
	Šiaulių	%	90,7	7,2	1,2	1,0
		N	89	7	1	1
	Panevėžio	%	86,5	7,4	0,0	6,1
		N	83	7	0	6
	Klaipėdos	%	86,3	11,8	0,2	1,7
		N	81	11	0	2
	Marijampolės	%	92,6	7,1	0,2	0,0
		N	75	6	0	0
	Utenos	%	89,6	10,4	0,0	0,0
		N	55	6	0	0
	Alytaus	%	90,1	3,0	0,0	6,9
		N	52	2	0	4
	Tauragės	%	91,2	3,5	2,2	3,1
		N	47	2	1	2
	Telšių	%	88,5	7,2	4,4	0,0
		N	42	3	2	0
In total:		%	89,0	7,3	1,6	2,2
		N	934	76	17	23

57 table. How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? Obtaining information and/or registering transport vehicles

			To get information and/or register vehicles			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	86,6	11,0	1,2	1,2
		N	478	61	6	7
	Man	%	72,6	21,9	2,5	3,0
		N	362	109	12	15
Age	15-24.	%	76,2	18,4	2,9	2,5
		N	156	38	6	5
	25-34.	%	76,5	16,4	5,1	2,1
		N	129	28	9	3
	35-44.	%	80,3	15,8	0,3	3,6
		N	170	33	1	8
	45-54.	%	78,0	19,2	1,1	1,7
		N	160	39	2	4
	55-64.	%	83,1	14,3	1,0	1,6
		N	115	20	1	2
65-74.	%	90,3	9,7	0,0	0,0	
	N	109	12	0	0	
Education	Primary	%	81,2	14,1	2,2	2,5
		N	57	10	2	2
	Basic education	%	84,1	11,4	2,8	1,7
		N	78	11	3	2
	General secondary, special secondary education	%	80,7	15,1	1,7	2,5
		N	282	53	6	9
	Further	%	80,9	17,7	0,9	0,5
		N	260	57	3	2
	Higher	%	75,7	19,0	2,5	2,8
		N	148	37	5	6
Science degree (master degree or doctorate)	%	69,8	11,0	5,4	13,8	
	N	14	2	1	3	
Income	Up to 500 LT	%	85,8	10,3	1,5	2,3
		N	165	20	3	5
	501-700 LT	%	89,3	7,4	2,2	1,2
		N	182	15	4	2
	701-1000 LT	%	79,8	18,3	0,9	1,1
		N	164	38	2	2
Over 1000 LT	%	67,7	27,7	2,4	2,2	
	N	148	60	5	5	
Employment	Employed	%	76,3	19,4	1,9	2,4
		N	461	117	12	14
	Not Employed	%	85,5	11,7	1,7	1,1
		N	360	49	7	4
Status of workplace	In public office	%	81,4	15,4	1,6	1,6
		N	245	46	5	5
	In private establishment	%	72,1	22,8	2,0	3,1
		N	178	56	5	8
	In my personal establishment, I'm working for myself	%	72,3	23,2	4,5	0,0
		N	30	10	2	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	77,8	19,4	0,8	2,0
		N	154	38	2	4
	Specialist, white-collar worker	%	76,5	19,6	2,3	1,7
		N	276	70	8	6
	Top or middle level manager	%	84,1	7,7	8,2	0,0
		N	18	2	2	0
	Farmer	%	59,2	27,1	0,0	13,7
		N	12	6	0	3
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	94,2	5,8	0,0	0,0

		To get information and/or register vehicles					
		Never use	Have used once or several times	Use constantly	N / N		
City - village	Disability pensioners	N	122	8	0	0	
		%	77,7	20,2	0,0	2,1	
	Housewife, on child care leave	N	48	12	0	1	
		%	89,8	10,2	0,0	0,0	
	Pupil	N	28	3	0	0	
		%	79,5	14,7	3,0	2,8	
	Student	N	88	16	3	3	
		%	78,5	17,5	4,0	0,0	
	Jobless	N	32	7	2	0	
		%	89,8	2,9	7,2	0,0	
	Other	N	27	1	2	0	
		%	100,0	0,0	0,0	0,0	
	City	N	8	0	0	0	
		%	78,8	16,8	1,9	2,5	
	Rural areas	N	391	84	9	12	
		%	81,0	15,6	1,7	1,7	
	Size of location	Up to 3000 of residents	N	448	86	9	9
			%	82,4	15,1	1,3	1,3
		3001 – 10000 of residents	N	439	80	7	7
			%	59,3	33,5	2,4	4,8
		10001 - 50 000 of residents	N	46	26	2	4
			%	86,8	10,5	2,0	0,7
		50001 – 100000 of residents	N	94	11	2	1
			%	50,4	25,7	10,5	13,4
		100 001 - 500000 of residents	N	11	5	2	3
			%	84,5	12,8	0,7	2,0
		500000 of residents and more	N	181	27	1	4
%			71,9	20,0	4,6	3,5	
County		Kauno	N	68	19	4	3
			%	82,5	15,1	1,5	1,0
	Vilniaus	N	213	39	4	3	
		%	71,5	23,6	3,0	1,9	
	Šiaulių	N	147	48	6	4	
		%	84,1	14,0	0,9	1,0	
	Panevėžio	N	82	14	1	1	
		%	74,9	21,0	1,0	3,1	
	Klaipėdos	N	72	20	1	3	
		%	85,9	11,3	0,0	2,8	
	Marijampolės	N	81	11	0	3	
		%	91,7	3,8	0,2	4,3	
	Utenos	N	74	3	0	3	
		%	78,6	18,2	3,2	0,0	
	Alytaus	N	48	11	2	0	
		%	76,2	13,4	3,8	6,5	
	Tauragės	N	44	8	2	4	
		%	72,8	19,1	5,0	3,1	
	Telšių	N	37	10	3	2	
		%	86,8	13,2	0,0	0,0	
In total:	N	41	6	0	0		
	%	80,0	16,2	1,8	2,1		
		N	840	170	19	22	

58 table How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? Presenting applications for construction licenses

			To submit applications for construction permits			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	95,9	1,6	0,7	1,9
		N	529	9	4	10
	Man	%	90,0	5,1	1,0	3,9
		N	448	25	5	19
Age	15-24.	%	88,4	6,8	1,7	3,1
		N	181	14	4	6
	25-34.	%	87,9	4,9	2,3	4,9
		N	148	8	4	8
	35-44.	%	94,8	1,3	0,5	3,3
		N	201	3	1	7
	45-54.	%	95,7	2,9	0,0	1,4
		N	196	6	0	3
	55-64.	%	96,3	0,0	0,0	3,7
		N	134	0	0	5
	65-74.	%	97,3	2,7	0,0	0,0
		N	117	3	0	0
Education	Primary	%	89,3	5,2	2,2	3,3
		N	63	4	2	2
	Basic education	%	91,9	5,4	0,5	2,3
		N	85	5	0	2
	General secondary, special secondary education	%	91,6	3,5	1,0	3,9
		N	320	12	4	14
	Further	%	97,0	2,0	0,0	1,0
		N	312	6	0	3
	Higher	%	92,7	3,5	1,0	2,8
		N	182	7	2	6
Science degree (master degree or doctorate)	%	79,8	1,0	5,4	13,8	
	N	16	0	1	3	
Income	Up to 500 LT	%	95,2	1,6	0,6	2,6
		N	183	3	1	5
	501-700 LT	%	95,4	1,0	1,1	2,6
		N	195	2	2	5
	701-1000 LT	%	93,4	5,3	0,1	1,2
		N	192	11	0	2
	Over 1000 LT	%	91,4	4,9	1,5	2,2
		N	200	11	3	5
Employment	Employed	%	92,7	3,7	1,0	2,6
		N	560	22	6	16
	Not Employed	%	95,0	1,9	0,6	2,5
		N	400	8	2	11
Status of workplace	In public office	%	97,0	1,4	0,4	1,2
		N	291	4	1	4
	In private establishment	%	86,7	7,2	1,8	4,3
		N	214	18	5	11
	In my personal establishment, I'm working for myself	%	98,6	0,0	1,4	0,0
		N	40	0	1	0
Speciality	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Blue-collar worker, technical employee	%	93,4	4,3	0,6	1,7
		N	185	9	1	3
	Specialist, white-collar worker	%	93,6	3,4	0,8	2,2
		N	337	12	3	8
	Top or middle level manager	%	89,4	2,5	8,2	0,0
		N	19	1	2	0
	Farmer	%	84,7	0,0	0,0	15,3
		N	17	0	0	3
Other	%	0,0	0,0	0,0	0,0	
	N					

		To submit applications for construction permits					
		Never use	Have used once or several times	Use constantly	N / N		
Unemployed:	Retirement pensioner	N	0	0	0	0	
		%	97,8	0,0	0,0	2,2	
	Disability pensioners	N	127	0	0	3	
		%	97,5	0,4	0,0	2,1	
	Housewife, on child care leave	N	60	0	0	1	
		%	100,0	0,0	0,0	0,0	
	Pupil	N	31	0	0	0	
		%	91,1	4,4	1,5	3,0	
	Student	N	101	5	2	3	
		%	91,5	6,1	1,9	0,5	
	Jobless	N	37	3	1	0	
		%	90,9	1,9	0,0	7,2	
Other	N	28	1	0	2		
	%	100,0	0,0	0,0	0,0		
City - village	City	N	8	0	0	0	
		%	91,0	4,9	1,0	3,2	
	Rural areas	N	452	24	5	16	
		%	95,0	1,8	0,7	2,5	
	Up to 3000 of residents	N	526	10	4	14	
		%	95,1	2,2	0,6	2,1	
Size of location	3001 – 10000 of residents	N	507	12	3	11	
		%	92,8	2,4	0,8	4,0	
	10001 - 50 000 of residents	N	73	2	1	3	
		%	95,3	2,4	1,1	1,3	
	50001 – 100000 of residents	N	103	3	1	1	
		%	76,1	0,0	10,5	13,4	
	100 001 - 500000 of residents	N	16	0	2	3	
		%	92,7	4,2	0,5	2,6	
	500000 of residents and more	N	198	9	1	6	
		%	84,4	9,6	0,2	5,8	
County	Kauno	N	80	9	0	6	
		%	96,2	1,9	0,5	1,5	
	Vilniaus	N	248	5	1	4	
		%	91,4	4,7	0,2	3,7	
	Šiaulių	N	188	10	0	8	
		%	92,0	6,4	0,6	1,0	
	Panevėžio	N	90	6	1	1	
		%	89,3	3,6	1,0	6,1	
	Klaipėdos	N	86	3	1	6	
		%	91,4	4,6	0,9	3,2	
	Marijampolės	N	86	4	1	3	
		%	93,7	2,5	0,2	3,5	
	Utenos	N	76	2	0	3	
		%	96,8	2,9	0,4	0,0	
	Alytaus	N	60	2	0	0	
		%	88,3	1,0	3,8	6,9	
	Tauragės	N	51	1	2	4	
		%	94,1	0,6	2,2	3,1	
	Telšių	N	48	0	1	2	
		%	95,7	2,2	2,1	0,0	
	In total:	N	45	1	1	0	
		%	93,1	3,3	0,8	2,8	
			N	978	34	9	30

59 table. How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? Presenting reports for the police

			To submit notices to the police			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	95,1	2,5	0,7	1,7
		N	525	14	4	10
	Man	%	91,4	5,0	0,3	3,3
		N	455	25	2	17
Age	15-24.	%	90,1	5,6	1,1	3,2
		N	185	11	2	7
	25-34.	%	90,8	4,5	0,7	4,0
		N	153	8	1	7
	35-44.	%	92,4	5,1	0,3	2,3
		N	196	11	1	5
	45-54.	%	95,1	2,7	0,8	1,4
		N	195	6	2	3
	55-64.	%	94,3	2,1	0,0	3,7
		N	131	3	0	5
	65-74.	%	100,0	0,0	0,0	0,0
		N	121	0	0	0
Education	Primary	%	89,0	6,4	1,4	3,3
		N	63	4	1	2
	Basic education	%	92,8	4,4	0,2	2,5
		N	86	4	0	2
	General secondary, special secondary education	%	94,7	2,0	0,2	3,1
		N	331	7	1	11
	Further	%	94,9	4,1	0,5	0,5
		N	305	13	2	2
	Higher	%	91,5	4,9	0,4	3,1
		N	179	10	1	6
Science degree (master degree or doctorate)	%	80,8	0,0	5,4	13,8	
	N	17	0	1	3	
Income	Up to 500 LT	%	95,0	2,1	0,3	2,6
		N	183	4	1	5
	501-700 LT	%	96,1	0,5	0,8	2,6
		N	196	1	2	5
	701-1000 LT	%	92,8	6,0	0,1	1,2
		N	191	12	0	2
	Over 1000 LT	%	94,2	2,3	1,0	2,6
		N	206	5	2	6
Employment	Employed	%	92,7	4,7	0,6	2,0
		N	560	28	4	12
	Not Employed	%	95,1	1,9	0,4	2,6
		N	400	8	2	11
Status of workplace	In public office	%	92,7	5,2	0,7	1,4
		N	278	16	2	4
	In private establishment	%	92,5	4,6	0,5	2,5
		N	229	11	1	6
	In my personal establishment, I'm working for myself	%	98,6	0,0	1,4	0,0
		N	40	0	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	94,8	2,9	0,3	2,0
		N	188	6	1	4
	Specialist, white-collar worker	%	92,5	5,1	0,6	1,8
		N	333	18	2	6
	Top or middle level manager	%	93,2	1,5	5,2	0,0
		N	20	0	1	0
	Farmer	%	84,7	13,7	0,0	1,6
		N	17	3	0	0

			To submit notices to the police			
			Never use	Have used once or several times	Use constantly	N / N
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Retirement pensioner	%	97,8	0,0	0,0	2,2
		N	127	0	0	3
	Disability pensioners	%	97,9	0,0	0,0	2,1
		N	61	0	0	1
	Housewife, on child care leave	%	98,0	2,0	0,0	0,0
		N	30	1	0	0
Unemployed:	Pupil	%	90,7	4,8	1,3	3,2
		N	101	5	1	4
	Student	%	93,6	5,4	0,5	0,5
		N	38	2	0	0
	Jobless	%	92,8	0,0	0,0	7,2
		N	28	0	0	2
	Other	%	100,0	0,0	0,0	0,0
		N	8	0	0	0
City - village	City	%	92,8	3,7	0,3	3,3
		N	461	18	1	16
	Rural areas	%	93,8	3,6	0,7	1,8
		N	519	20	4	10
	Up to 3000 of residents	%	94,3	3,1	0,8	1,9
		N	503	16	4	10
	3001 – 10000 of residents	%	92,6	7,0	0,0	0,4
		N	73	6	0	0
Size of location	10001 - 50 000 of residents	%	94,7	3,5	0,5	1,3
		N	102	4	1	1
	50001 – 100000 of residents	%	83,8	2,8	0,0	13,4
		N	18	1	0	3
	100 001 - 500000 of residents	%	92,8	4,3	0,3	2,6
		N	199	9	1	6
	500000 of residents and more	%	90,6	3,2	0,2	6,1
		N	86	3	0	6
	Kauno	%	93,2	5,1	0,0	1,7
		N	241	13	0	4
	Vilniaus	%	93,3	2,6	1,0	3,1
		N	192	5	2	6
	Šiaulių	%	95,9	2,6	0,6	1,0
		N	94	3	1	1
	Panevėžio	%	88,5	5,0	0,4	6,1
		N	85	5	0	6
	Klaipėdos	%	91,8	5,0	0,0	3,2
		N	86	5	0	3
County	Marijampolės	%	95,9	3,9	0,2	0,0
		N	77	3	0	0
	Utenos	%	97,1	2,9	0,0	0,0
		N	60	2	0	0
	Alytaus	%	91,1	2,0	0,0	6,9
		N	53	1	0	4
	Tauragės	%	91,4	3,4	2,2	3,1
		N	47	2	1	2
	Telšių	%	97,4	0,0	2,6	0,0
		N	46	0	1	0
In total:		%	93,3	3,7	0,5	2,5
		N	980	38	5	26

60 table How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? For ordering birth, marriage, divorce, death certificates

			To order birth, marriage, divorce, death certificates			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	94,6	3,2	0,5	1,7
		N	522	18	3	9
	Man	%	92,4	3,1	1,0	3,5
		N	460	15	5	17
Age	15-24.	%	89,4	5,4	1,9	3,4
		N	183	11	4	7
	25-34.	%	90,3	5,3	1,0	3,4
		N	152	9	2	6
	35-44.	%	95,3	0,8	0,9	2,9
		N	202	2	2	6
	45-54.	%	95,1	3,5	0,0	1,4
		N	195	7	0	3
	55-64.	%	93,1	3,3	0,0	3,7
		N	129	5	0	5
	65-74.	%	100,0	0,0	0,0	0,0
		N	121	0	0	0
Education	Primary	%	88,7	5,0	2,2	4,1
		N	63	4	2	3
	Basic education	%	90,2	6,8	0,7	2,3
		N	83	6	1	2
	General secondary, special secondary education	%	93,7	2,2	0,2	3,9
		N	327	8	1	14
	Further	%	97,3	2,0	0,2	0,5
		N	313	6	1	2
	Higher	%	91,7	4,9	1,5	1,9
		N	180	10	3	4
	Science degree (master degree or doctorate)	%	80,8	0,0	5,4	13,8
		N	17	0	1	3
Income	Up to 500 LT	%	95,6	1,5	0,4	2,5
		N	184	3	1	5
	501-700 LT	%	94,8	3,2	0,0	2,0
		N	194	6	0	4
	701-1000 LT	%	93,0	4,8	1,0	1,2
		N	191	10	2	2
	Over 1000 LT	%	93,0	3,2	1,8	2,0
		N	203	7	4	4
Employment	Employed	%	94,3	2,7	0,8	2,1
		N	570	17	5	13
	Not Employed	%	93,8	3,2	0,5	2,5
		N	395	14	2	11
Status of workplace	In public office	%	95,7	2,9	0,4	1,1
		N	288	9	1	3
	In private establishment	%	92,2	3,2	1,4	3,2
		N	228	8	3	8
	In my personal establishment, I'm working for myself	%	98,6	0,0	1,4	0,0
		N	40	0	1	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	95,2	2,5	0,3	2,0
		N	188	5	1	4
	Specialist, white-collar worker	%	95,3	3,0	0,6	1,1
		N	343	11	2	4
	Top or middle level manager	%	90,3	1,5	8,2	0,0
		N	19	0	2	0
	Farmer	%	84,7	1,6	0,0	13,7
		N	17	0	0	3

			To order birth, marriage, divorce, death certificates			
			Never use	Have used once or several times	Use constantly	N / N
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	96,5	1,3	0,0	2,2
		N	125	2	0	3
	Disability pensioners	%	90,5	7,4	0,0	2,1
		N	56	5	0	1
	Housewife, on child care leave	%	100,0	0,0	0,0	0,0
		N	31	0	0	0
	Pupil	%	91,2	4,7	1,0	3,0
		N	101	5	1	3
	Student	%	92,0	5,3	2,2	0,5
		N	38	2	1	0
	Jobless	%	92,8	0,0	0,0	7,2
		N	28	0	0	2
	Other	%	100,0	0,0	0,0	0,0
		N	8	0	0	0
City - village	City	%	91,7	4,6	0,8	2,9
		N	455	23	4	14
	Rural areas	%	95,2	1,9	0,6	2,3
		N	527	10	4	12
Size of location	Up to 3000 of residents	%	95,4	2,2	0,6	1,9
		N	509	11	3	10
	3001 – 10000 of residents	%	93,8	1,2	1,0	4,0
		N	74	1	1	3
	10001 - 50 000 of residents	%	96,3	1,6	0,5	1,6
		N	104	2	1	2
	50001 – 100000 of residents	%	83,8	2,8	0,0	13,4
		N	18	1	0	3
	100 001 - 500000 of residents	%	91,9	4,9	0,9	2,2
		N	197	10	2	5
500000 of residents and more	%	85,8	8,6	0,9	4,7	
	N	81	8	1	4	
County	Kauno	%	93,8	4,0	0,6	1,7
		N	242	10	1	4
	Vilniaus	%	92,7	4,3	0,5	2,5
		N	191	9	1	5
	Šiaulių	%	95,0	2,9	0,8	1,3
		N	93	3	1	1
	Panevėžio	%	92,7	1,3	0,0	6,1
		N	89	1	0	6
	Klaipėdos	%	90,2	6,1	1,7	1,9
		N	85	6	2	2
	Marijampolės	%	95,6	0,4	0,5	3,5
		N	77	0	0	3
	Utenos	%	97,2	1,9	0,9	0,0
		N	60	1	1	0
	Alytaus	%	91,1	2,0	0,0	6,9
		N	53	1	0	4
	Tauragės	%	94,1	0,6	2,2	3,1
		N	48	0	1	2
	Telšių	%	95,7	3,0	1,2	0,0
		N	45	1	1	0
In total:	%	93,6	3,2	0,7	2,5	
	N	982	33	8	27	

61 table How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? For presenting declarations of place of residence

			To submit residential place declarations			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	83,4	10,8	5,0	0,8
		N	460	60	27	5
	Man	%	79,4	15,6	2,2	2,8
		N	396	78	11	14
Age	15-24.	%	81,7	13,1	2,5	2,7
		N	167	27	5	6
	25-34.	%	78,7	15,0	3,3	3,0
		N	133	25	6	5
	35-44.	%	79,8	16,0	2,9	1,3
		N	169	34	6	3
	45-54.	%	78,0	16,3	4,3	1,4
		N	160	33	9	3
	55-64.	%	78,9	12,8	6,6	1,6
		N	109	18	9	2
	65-74.	%	97,3	0,0	2,7	0,0
		N	117	0	3	0
Education	Primary	%	87,6	6,9	2,2	3,3
		N	62	5	2	2
	Basic education	%	90,3	6,5	1,2	2,0
		N	83	6	1	2
	General secondary, special secondary education	%	86,3	9,5	1,9	2,2
		N	302	33	7	8
	Further	%	78,2	18,4	3,0	0,5
		N	251	59	10	2
	Higher	%	73,2	16,6	8,8	1,5
		N	143	33	17	3
Science degree (master degree or doctorate)	%	71,8	8,0	9,4	10,8	
	N	15	2	2	2	
Income	Up to 500 LT	%	87,1	9,1	1,2	2,5
		N	168	18	2	5
	501-700 LT	%	89,5	6,8	3,1	0,6
		N	183	14	6	1
	701-1000 LT	%	78,7	15,9	4,6	0,8
		N	162	33	9	2
Over 1000 LT	%	72,5	20,2	5,9	1,4	
	N	158	44	13	3	
Employment	Employed	%	76,3	17,4	5,0	1,4
		N	461	105	30	9
	Not Employed	%	89,9	6,6	1,9	1,6
		N	379	28	8	7
Status of workplace	In public office	%	73,0	20,3	5,8	0,9
		N	219	61	17	3
	In private establishment	%	80,6	13,2	4,6	1,7
		N	199	33	11	4
	In my personal establishment, I'm working for myself	%	74,0	24,1	1,9	0,0
		N	30	10	1	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	85,5	12,2	0,6	1,7
		N	169	24	1	3
	Specialist, white-collar worker	%	73,6	17,8	7,6	0,9
		N	265	64	28	3
	Top or middle level manager	%	68,4	26,4	5,2	0,0
		N	15	6	1	0
	Farmer	%	53,6	44,8	0,0	1,6
		N	11	9	0	0
Other	%	0,0	0,0	0,0	0,0	
	N					

		To submit residential place declarations				
		Never use	Have used once or several times	Use constantly	N / N	
Unemployed:	Retirement pensioner	N	0	0	0	0
		%	97,8	0,0	2,2	0,0
	Disability pensioners	N	127	0	3	0
		%	82,8	12,8	2,3	2,1
	Housewife, on child care leave	%	89,0	11,0	0,0	0,0
		N	27	3	0	0
	Pupil	%	85,4	9,3	2,8	2,5
		N	95	10	3	3
	Student	%	85,7	13,3	1,0	0,0
		N	35	5	0	0
	Jobless	%	92,8	0,0	0,0	7,2
		N	28	0	0	2
	Other	%	92,3	7,7	0,0	0,0
		N	7	1	0	0
City - village	City	%	81,9	12,6	2,9	2,6
		N	407	62	15	13
	Rural areas	%	81,2	13,6	4,2	1,0
		N	449	75	23	6
Size of location	Up to 3000 of residents	%	80,9	13,6	4,3	1,1
		N	432	73	23	6
	3001 – 10000 of residents	%	85,7	12,9	1,0	0,4
		N	67	10	1	0
	10001 - 50 000 of residents	%	90,7	5,8	2,6	0,9
		N	98	6	3	1
	50001 – 100000 of residents	%	73,2	10,6	2,8	13,4
		N	15	2	1	3
	100 001 - 500000 of residents	%	81,6	14,7	1,9	1,9
		N	175	31	4	4
500000 of residents and more	%	72,8	15,6	7,0	4,7	
	N	69	15	7	4	
County	Kauno	%	83,5	13,4	1,4	1,6
		N	216	35	4	4
	Vilniaus	%	79,7	13,1	5,0	2,2
		N	164	27	10	4
	Šiaulių	%	88,8	8,3	2,6	0,3
		N	87	8	3	0
	Panevėžio	%	84,1	8,2	4,6	3,1
		N	81	8	4	3
	Klaipėdos	%	84,5	11,5	2,4	1,7
		N	80	11	2	2
	Marijampolės	%	86,3	11,6	2,1	0,0
		N	70	9	2	0
	Utenos	%	74,7	21,8	3,5	0,0
		N	46	13	2	0
	Alytaus	%	79,5	13,6	1,0	5,9
		N	46	8	1	3
	Tauragės	%	65,3	21,1	10,5	3,1
		N	33	11	5	2
	Telšių	%	72,7	16,3	11,0	0,0
		N	34	8	5	0
	In total:	%	81,5	13,1	3,6	1,8
		N	856	137	38	18

62 table How often do you use computer with internet access for the following purposes relevant to applications to various public institutions? For presenting income and/or property declaration on the internet

			To submit income and/or property declarations via the Internet			
			Never use	Have used once or several times	Use constantly	N / N
Gender	Woman	%	60,4	26,7	12,3	0,5
		N	333	148	68	3
	Man	%	66,0	23,3	8,7	2,0
		N	329	116	43	10
Age	15-24.	%	74,5	18,4	4,6	2,6
		N	153	38	9	5
	25-34.	%	60,9	24,8	12,3	2,0
		N	103	42	21	3
	35-44.	%	50,5	32,4	15,8	1,3
		N	107	69	34	3
	45-54.	%	45,1	43,4	10,9	0,6
		N	92	89	22	1
	55-64.	%	66,7	17,4	15,9	0,0
		N	92	24	22	0
	65-74.	%	95,2	2,1	2,7	0,0
		N	115	3	3	0
Education	Primary	%	88,1	7,2	2,2	2,5
		N	62	5	2	2
	Basic education	%	82,6	12,5	3,0	1,9
		N	76	11	3	2
	General secondary, special secondary education	%	72,8	18,9	5,9	2,3
		N	254	66	21	8
	Further	%	52,7	36,4	10,9	0,0
		N	169	117	35	0
	Higher	%	46,4	30,9	22,0	0,6
		N	91	61	43	1
	Science degree (master degree or doctorate)	%	43,0	17,0	40,0	0,0
		N	9	3	8	0
Income	Up to 500 LT	%	74,9	18,0	4,7	2,5
		N	144	35	9	5
	501-700 LT	%	72,7	21,4	5,2	0,6
		N	148	44	11	1
	701-1000 LT	%	59,3	28,5	12,2	0,0
		N	122	59	25	0
	Over 1000 LT	%	45,5	33,0	21,0	0,5
		N	99	72	46	1
Employment	Employed	%	48,9	34,5	15,7	0,8
		N	296	209	95	5
	Not Employed	%	83,4	11,9	3,0	1,8
		N	351	50	13	7
Status of workplace	In public office	%	38,0	44,7	17,2	0,1
		N	114	134	52	0
	In private establishment	%	61,7	24,2	13,0	1,1
		N	153	60	32	3
	In my personal establishment, I'm working for myself	%	49,1	24,4	26,5	0,0
		N	20	10	11	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	61,3	31,5	5,5	1,7
		N	121	62	11	3
	Specialist, white-collar worker	%	43,8	35,6	20,5	0,0
		N	158	128	74	0
	Top or middle level manager	%	48,4	28,8	22,8	0,0
		N	10	6	5	0
	Farmer	%	26,6	50,5	22,9	0,0
		N	5	10	5	0
	Other	%	0,0	0,0	0,0	0,0
		N				

		To submit income and/or property declarations via the Internet				
		Never use	Have used once or several times	Use constantly	N / N	
Unemployed:		N	0	0	0	0
	Retirement pensioner	%	97,8	0,0	2,2	0,0
		N	127	0	3	0
	Disability pensioners	%	68,8	24,5	4,7	2,1
		N	43	15	3	1
	Housewife, on child care leave	%	70,8	22,6	6,6	0,0
		N	22	7	2	0
	Pupil	%	84,6	9,8	2,5	3,0
		N	94	11	3	3
	Student	%	65,9	31,7	2,4	0,0
		N	27	13	1	0
	Jobless	%	80,1	9,1	3,6	7,2
		N	24	3	1	2
	Other	%	92,3	7,7	0,0	0,0
N		7	1	0	0	
City - village	City	%	65,8	20,9	11,5	1,7
		N	327	104	57	9
	Rural areas	%	60,6	28,9	9,8	0,7
		N	335	160	54	4
Size of location	Up to 3000 of residents	%	60,4	29,3	9,6	0,7
		N	322	156	51	4
	3001 – 10000 of residents	%	65,8	24,5	9,3	0,4
		N	52	19	7	0
	10001 - 50 000 of residents	%	68,4	18,8	11,6	1,3
		N	74	20	13	1
	50001 – 100000 of residents	%	53,0	25,2	8,5	13,4
		N	11	5	2	3
	100 001 - 500000 of residents	%	67,7	21,6	9,7	1,1
		N	145	46	21	2
	500000 of residents and more	%	61,4	17,3	19,0	2,3
		N	58	16	18	2
County	Kauno	%	65,4	21,1	12,5	1,0
		N	169	55	32	3
	Vilniaus	%	58,8	28,3	11,8	1,1
		N	121	58	24	2
	Šiaulių	%	74,6	16,7	8,4	0,3
		N	73	16	8	0
	Panevėžio	%	73,0	13,9	10,0	3,1
		N	70	13	10	3
	Klaipėdos	%	59,3	32,8	7,2	0,7
		N	56	31	7	1
	Marijampolės	%	70,2	22,8	7,0	0,0
		N	57	18	6	0
	Utenos	%	52,0	42,7	5,3	0,0
		N	32	26	3	0
	Alytaus	%	61,0	26,1	6,0	6,9
		N	35	15	3	4
	Tauragės	%	55,9	25,8	18,2	0,0
		N	29	13	9	0
	Telšių	%	44,0	37,2	18,8	0,0
		N	21	17	9	0
	In total:	%	63,0	25,1	10,6	1,2
		N	662	264	112	13

63 table. E – government. Correlation analysis

		Gauti informacijos ir/ar teikti prašymus socialinėms išmokoms ir kompensacijoms	Užsisakyti asmens dokumentus (pvz. pasus, tapatybės korteles, vairuotojų pažymėjimus ir pan.)	Gauti informaciją ir/ar registruoti transporto priemones	Pateikti prašymus statybos leidimams	Teikti pranešimus policijai	Užsisakyti gimimo, santuokos, ištuokos, mirties liudijimus	Pateikti gyvenamosios vietos deklaracijas	Pateikti pajamų ir/ar turto deklaracijas el. būdu
Age	Coefficient	-,169(**)	-,153(**)	-,117(**)	-,160(**)	-,109(**)	-,103(**)	-,088(**)	-,090(**)
	p.	0,000	0,000	0,000	0,000	0,001	0,002	0,007	0,006
	N	945	942	942	936	939	937	946	953
Income	Coefficient	0,005	,161(**)	,226(**)	,094(*)	0,037	0,048	,166(**)	,308(**)
	p.	0,922	0,001	0,000	0,048	0,435	0,315	0,000	0,000
	N	447	446	447	446	445	445	450	452
Education	Coefficient	,103(**)	0,036	0,035	-0,040	0,032	0,018	,149(**)	,324(**)
	p.	0,002	0,269	0,288	0,227	0,321	0,574	0,000	0,000
	N	945	942	942	936	939	937	946	953
Size of location	Coefficient	0,010	,123(**)	0,024	,083(*)	0,017	,094(**)	-0,028	-0,049
	p.	0,761	0,000	0,464	0,011	0,595	0,004	0,396	0,129
	N	945	942	942	936	939	937	946	953
How often do you use the Internet in general?	Coefficient	-,224(**)	-,134(**)	-,120(**)	-,086(*)	-,081(*)	-,085(*)	-,263(**)	-,311(**)
	p.	0,000	0,000	0,000	0,011	0,016	0,012	0,000	0,000
	N	896	893	893	887	890	888	897	904
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,095(**)	-0,061	-,068(*)	-,098(**)	-0,034	-0,028	-,106(**)	-,083(*)
	p.	0,004	0,068	0,044	0,004	0,315	0,401	0,002	0,013
	N	888	885	885	879	882	880	889	896
Rate your computer literacy (skills to use computer)	Coefficient	,210(**)	,155(**)	,133(**)	,112(**)	0,038	,092(**)	,174(**)	,219(**)
	p.	0,000	0,000	0,000	0,001	0,252	0,005	0,000	0,000
	N	930	927	930	924	924	925	931	938

2.2.12. E – government – usage places

Internet in the libraries was used for e-government services the most often for: presentation of income and/or property declarations by internet – 63%, obtaining information and/or registering transport vehicles – 35%, obtaining information and/or presenting applications for social payouts and compensations – 31%, presentation of place of residence declaration – 18%, ordering personal documents– 10%, providing applications for construction licenses – 8%, ordering birth, marriage, divorce, death certificates – 7%, presenting reports for the police – 7% (64 Table)

Internet is used (in other places than library) for e-government services most often for: presentation of income and/or property declarations by internet – 70%, presentation of place of residence declaration – 35%, obtaining information and/or registering transport vehicles – 35%, obtaining information and/or presenting applications for social payouts and compensations – 28%, ordering personal documents– 18%, providing applications for construction licenses – 7%, ordering birth, marriage, divorce, death certificates – 7%, presenting reports for the police – 5% (65 Table).

64 table. Where (in what places) do you use computer with internet access for the following purposes relevant to to applications to various public institutions the most often? In the library

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? In the library								
			To submit income and/or property declarations via the Internet	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To submit residential place declarations	To order personal documents (for example passports, identity cards, driver`s licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita
Gender	Man	%	47,9	50,7	23,4	17,9	9,8	10,8	6,2	8,2	0,0
		N	51	53	25	19	10	11	6	9	0
	Woman	%	75,8	21,5	37,4	18,3	10,4	5,1	8,0	5,5	0,7
		N	96	27	47	23	13	6	10	7	1
Age	15-24.	%	38,8	43,1	30,3	24,9	29,0	21,0	16,3	12,2	2,3
		N	15	16	11	9	11	8	6	5	1
	25-34.	%	37,5	44,2	54,3	26,0	14,1	13,7	15,7	6,6	0,0
		N	15	17	21	10	6	5	6	3	0
	35-44.	%	75,1	28,1	26,4	14,3	6,5	0,0	0,0	8,8	0,0
		N	46	17	16	9	4	0	0	5	0
	45-54.	%	76,7	35,0	21,1	12,9	2,6	7,3	4,7	2,6	0,0
		N	47	21	13	8	2	4	3	2	0
	55-64.	%	72,3	27,6	34,0	19,4	4,9	0,0	4,9	4,9	0,0
		N	21	8	10	6	1	0	1	1	0
	65-74.	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	3	0	0	0	0	0	0	0	0

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often?								
			In the library								
			To submit income and/or property declarations via the Internet	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To submit residential place declarations	To order personal documents (for example passports, identity cards, driver's licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita
Education	Primary	%	24,4	46,2	36,6	26,8	17,1	12,2	26,8	31,7	4,9
		N	2	4	3	2	1	1	2	3	0
	Basic education	%	32,9	40,3	29,9	16,7	29,3	26,5	25,3	14,7	0,0
		N	4	5	3	2	3	3	3	2	0
	General secondary, special secondary education	%	57,5	42,4	28,4	18,6	7,7	11,1	4,8	0,5	0,0
		N	42	31	21	14	6	8	3	0	0
	Further	%	71,9	33,0	26,7	11,0	4,4	4,4	3,6	7,6	0,6
		N	61	28	23	9	4	4	3	6	0
	Higher	%	67,7	22,8	38,3	23,9	16,0	1,6	7,8	6,8	0,0
		N	34	12	19	12	8	1	4	3	0
Science degree (master degree or doctorate)	%	92,8	47,7	92,8	100,0	47,7	40,5	40,5	40,5	0,0	
	N	3	1	3	3	1	1	1	1	0	
Income	Up to 500 LT	%	37,5	25,5	43,4	12,4	8,0	5,2	2,3	3,8	0,0
		N	14	10	16	5	3	2	1	1	0
	501-700 LT	%	62,3	30,8	55,7	25,0	12,1	8,5	13,1	3,6	0,0
		N	28	14	25	11	5	4	6	2	0
	701-1000 LT	%	76,7	24,1	22,8	17,5	15,4	7,5	7,0	9,5	1,0
		N	32	10	9	7	6	3	3	4	0
Over 1000 LT	%	54,7	48,6	25,5	13,1	10,3	6,4	9,4	4,4	0,9	
	N	29	26	14	7	5	3	5	2	0	
Employment	Employed	%	68,8	31,6	28,8	16,0	7,5	6,6	4,5	5,9	0,3
		N	122	56	51	28	13	12	8	10	0
	Not Employed	%	45,0	48,4	41,2	25,2	18,6	9,6	11,5	7,7	0,8
		N	23	25	21	13	9	5	6	4	0
Status of workplace	In public office	%	88,3	25,0	21,6	16,6	4,9	2,8	4,6	7,6	0,0
		N	88	25	21	16	5	3	5	8	0
	In private establishment	%	41,3	40,7	47,0	16,0	10,8	14,9	5,7	2,4	0,8
		N	25	25	28	10	7	9	3	1	0
	In my personal establishment, I'm working for myself	%	54,7	47,0	7,3	6,8	1,7	0,0	0,0	0,0	0,0
		N	6	5	1	1	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	57,4	27,6	29,5	10,3	2,2	7,3	3,6	1,1	0,0
		N	30	15	16	5	1	4	2	1	0
	Specialist, white-collar worker	%	75,1	31,1	29,5	18,2	8,7	4,5	3,4	7,5	0,4
		N	85	35	33	21	10	5	4	8	0
	Top or middle level manager	%	42,7	100,0	61,1	48,5	67,0	61,1	61,1	42,7	0,0
		N	1	3	2	2	2	2	2	1	0
	Farmer	%	60,2	39,8	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	4	3	0	0	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Unemployed: Retirement pensioner	%	100,0	100,0	100,0	100,0	0,0	0,0	0,0	0,0	0,0	
	N	3	3	3	3	0	0	0	0	0	

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often?									
			In the library									
			To submit income and/or property declarations via the Internet	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To submit residential place declarations	To order personal documents (for example passports, identity cards, driver's licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita	
	Disability pensioners	%	50,1	58,7	41,3	10,3	10,3	0,0	10,3	0,0	0,0	
		N	7	8	6	1	1	0	1	0	0	
	Housewife, on child care leave	%	46,3	39,4	39,4	41,1	0,0	0,0	0,0	0,0	0,0	
		N	2	2	2	2	0	0	0	0	0	
	Pupil	%	23,3	47,8	34,4	25,4	25,0	17,7	18,6	15,3	2,7	
		N	3	7	5	4	4	3	3	2	0	
	Student	%	46,9	39,3	43,7	23,3	44,5	23,3	17,5	17,5	0,0	
		N	5	4	4	2	4	2	2	2	0	
	Jobless	%	71,7	10,3	18,1	0,0	0,0	0,0	0,0	0,0	0,0	
		N	2	0	1	0	0	0	0	0	0	
	Other	%	0,0	0,0	100,0	100,0	0,0	0,0	0,0	0,0	0,0	
		N	0	0	1	1	0	0	0	0	0	
	City - village	City	%	50,1	36,4	40,8	22,6	15,9	10,5	12,3	8,0	0,6
			N	41	30	34	19	13	9	10	7	0
Rural areas		%	70,4	33,8	25,7	15,7	6,9	6,1	4,3	6,0	0,3	
		N	105	50	38	23	10	9	6	9	0	
Size of location	Up to 3000 of residents	%	74,0	31,1	26,5	16,7	6,2	5,6	4,0	6,3	0,3	
		N	106	45	38	24	9	8	6	9	0	
	3001 – 10000 of residents	%	42,3	71,2	23,8	22,4	8,4	5,7	4,2	1,2	0,0	
		N	11	19	6	6	2	2	1	0	0	
	10001 - 50 000 of residents	%	39,6	25,1	47,3	18,6	23,2	11,9	10,4	18,3	0,0	
		N	9	6	10	4	5	3	2	4	0	
	50001 – 100000 of residents	%	14,7	56,7	85,3	0,0	0,0	56,7	0,0	0,0	0,0	
		N	1	2	3	0	0	2	0	0	0	
	100 001 - 500000 of residents	%	46,3	7,7	44,3	20,5	13,2	0,0	15,8	10,2	2,4	
		N	9	2	9	4	3	0	3	2	0	
	500000 of residents and more	%	66,0	47,1	32,4	24,5	29,0	21,5	27,8	1,4	0,0	
		N	11	8	5	4	5	3	4	0	0	
	County	Kauno	%	63,3	28,7	22,5	6,1	4,6	3,4	4,1	11,6	0,9
			N	32	15	11	3	2	2	2	6	0
Vilniaus		%	66,9	50,7	22,7	16,9	14,4	8,9	10,5	3,6	0,0	
		N	41	31	14	10	9	5	6	2	0	
Šiaulių		%	34,2	47,7	36,0	13,6	12,4	16,9	6,9	8,2	0,0	
		N	4	6	5	2	2	2	1	1	0	
Panevėžio		%	53,3	33,4	47,9	36,7	9,4	2,1	3,0	12,5	0,0	
		N	10	6	9	7	2	0	1	2	0	
Klaipėdos		%	58,5	31,5	77,1	33,6	28,7	15,6	19,6	8,1	0,0	
		N	11	6	14	6	5	3	4	1	0	
Marijampolės		%	54,4	7,4	59,7	36,5	3,8	3,8	3,8	2,4	2,9	
		N	7	1	8	5	1	1	1	0	0	
Utenos		%	80,8	20,3	3,9	19,3	3,0	2,8	0,0	0,0	0,0	
		N	17	4	1	4	1	1	0	0	0	
Alytaus		%	69,3	20,4	30,7	9,0	0,0	20,4	5,4	5,4	0,0	
		N	8	2	3	1	0	2	1	1	0	
Tauragės		%	25,5	64,0	30,9	26,1	19,7	14,1	14,1	10,9	0,0	
		N	3	7	3	3	2	1	1	1	0	
Telšių		%	94,6	20,3	23,4	7,7	3,9	3,9	3,9	3,9	0,0	
		N	14	3	4	1	1	1	1	1	0	
In total:		%	63,1	34,8	31,1	18,1	10,1	7,7	7,2	6,7	0,4	

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? In the library								
			To submit income and/or property declarations via the Internet	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To submit residential place declarations	To order personal documents (for example passports, identity cards, driver`s licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita
		N	146	81	72	42	23	18	17	16	1

65 table. . Where (in what places) do you use computer with internet access for the following purposes relevant to to applications to various public institutions the most often? Elsewhere

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? Elsewhere								
			To submit income and/or property declarations via the Internet	To submit residential place declarations	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To order personal documents (for example passports, identity cards, driver`s licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita
Gender	Man	%	71,3	38,4	46,7	27,5	23,2	12,1	6,5	5,6	0,0
		N	123	66	81	47	40	21	11	10	0
	Woman	%	68,8	32,4	21,8	28,3	12,5	2,3	4,9	4,6	0,2
		N	135	64	43	56	25	5	10	9	0
Age	15-24.	%	49,2	30,6	41,0	36,0	33,1	12,3	10,2	9,5	0,7
		N	33	21	28	24	22	8	7	6	0
	25-34.	%	74,9	28,9	37,2	41,7	13,0	9,9	5,8	9,0	0,0
		N	51	20	25	28	9	7	4	6	0
	35-44.	%	71,5	33,4	23,6	21,0	22,7	3,0	2,8	2,7	0,0
		N	67	31	22	20	21	3	3	3	0
	45-54.	%	82,7	42,1	28,2	22,6	8,4	4,9	4,9	2,4	0,0
		N	73	37	25	20	7	4	4	2	0
	55-64.	%	77,4	44,9	29,5	27,1	3,6	0,0	7,8	3,6	0,0
		N	31	18	12	11	1	0	3	1	0
	65-74.	%	27,9	27,9	100,0	0,0	27,9	27,9	0,0	0,0	0,0
		N	3	3	12	0	3	3	0	0	0
Education	Primary	%	30,8	23,6	58,8	33,8	51,5	32,2	22,1	14,7	0,0
		N	4	3	8	4	7	4	3	2	0
	Basic education	%	57,4	23,1	36,0	44,5	26,9	10,7	18,1	13,5	0,0
		N	11	5	7	9	5	2	4	3	0
	General secondary, special secondary education	%	63,9	33,7	37,2	30,0	23,1	11,4	4,9	4,3	0,0
		N	53	28	31	25	19	9	4	4	0
	Further	%	72,5	39,5	29,7	22,1	13,9	1,9	2,4	2,9	0,3
		N	101	55	42	31	19	3	3	4	0

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? Elsewhere								
			To submit income and/or property declarations via the Internet	To submit residential place declarations	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To order personal documents (for example passports, identity cards, driver's licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita
	Higher	%	77,4	37,4	33,3	32,1	11,9	6,6	6,8	6,3	0,0
		N	79	38	34	33	12	7	7	6	0
	Science degree (master degree or doctorate)	%	84,2	7,5	18,9	10,1	15,3	1,8	0,0	0,0	0,0
		N	9	1	2	1	2	0	0	0	0
Income	Up to 500 LT	%	57,9	26,2	26,1	42,4	8,5	2,2	2,3	2,5	0,0
		N	30	13	13	22	4	1	1	1	0
	501-700 LT	%	72,7	24,1	15,2	22,0	8,2	0,0	0,9	1,4	0,0
		N	33	11	7	10	4	0	0	1	0
	701-1000 LT	%	66,4	40,4	37,1	32,9	15,5	8,5	9,2	9,9	0,0
		N	58	35	32	29	13	7	8	9	0
Over 1000 LT	%	83,0	38,8	37,9	23,4	18,6	9,1	4,9	3,6	0,4	
	N	94	44	43	27	21	10	6	4	0	
Employment	Employed	%	74,0	37,0	33,0	27,0	15,2	6,4	3,6	4,7	0,2
		N	207	104	92	76	42	18	10	13	0
	Not Employed	%	55,3	28,9	35,4	32,0	23,9	7,1	12,3	6,1	0,0
		N	44	23	28	26	19	6	10	5	0
Status of workplace	In public office	%	80,8	41,2	25,8	24,5	11,2	1,5	2,8	4,7	0,0
		N	116	59	37	35	16	2	4	7	0
	In private establishment	%	69,1	33,8	39,1	32,7	22,7	15,8	5,9	6,5	0,5
		N	69	34	39	33	23	16	6	6	0
	In my personal establishment, I'm working for N myself	%	70,6	35,0	37,5	21,3	0,7	0,0	0,0	0,0	0,0
		N	20	10	11	6	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	63,5	28,9	33,6	32,2	19,5	10,4	4,4	7,0	0,0
		N	48	22	25	24	15	8	3	5	0
	Specialist, white-collar worker	%	78,8	40,8	34,5	25,1	13,4	5,2	3,6	4,0	0,3
		N	134	69	59	43	23	9	6	7	0
	Top or middle level manager	%	69,2	20,8	12,6	27,2	5,9	5,9	4,5	0,0	0,0
		N	10	3	2	4	1	1	1	0	0
Farmer	%	82,1	51,2	31,0	19,3	15,6	0,0	0,0	0,0	0,0	
	N	15	9	6	3	3	0	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	0,0	0,0	74,1	0,0	0,0	0,0	25,9	0,0	0,0
		N	0	0	5	0	0	0	2	0	0
	Disability pensioners	%	100,0	63,8	34,6	34,9	23,3	1,8	25,1	0,0	0,0
		N	12	8	4	4	3	0	3	0	0
	Housewife, on child care leave	%	70,8	11,7	4,9	45,8	11,7	0,0	0,0	4,9	0,0
		N	9	1	1	6	1	0	0	1	0
	Pupil	%	42,3	37,3	46,8	28,3	40,1	15,2	15,6	13,7	0,0
		N	11	10	12	7	10	4	4	4	0
	Student	%	59,4	21,3	28,3	38,6	19,8	6,0	6,7	4,3	0,0

			Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? Elsewhere									
			To submit income and/or property declarations via the Internet	To submit residential place declarations	To get information and/or register vehicles	To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	To order personal documents (for example passports, identity cards, driver's licenses, etc.)	To submit applications for construction permits	To order birth, marriage, divorce, death certificates	To submit notices to the police	Kita	
City - village	Jobless	N	10	4	5	6	3	1	1	1	0	
		%	64,3	0,0	35,7	7,8	0,0	22,7	0,0	0,0	0,0	
	Other	N	2	0	1	0	0	1	0	0	0	
		%	35,0	35,0	0,0	35,0	65,0	0,0	0,0	0,0	0,0	
	City	N	1	1	0	1	1	0	0	0	0	
		%	70,3	31,2	38,9	27,5	22,7	10,8	7,8	5,8	0,2	
Rural areas	N	134	59	74	52	43	21	15	11	0		
	%	69,5	39,5	27,7	28,4	12,0	2,8	3,4	4,3	0,0		
Size of location	Up to 3000 of residents	N	124	71	49	51	21	5	6	8	0	
		%	69,8	40,7	27,7	27,4	11,4	2,9	3,6	3,8	0,0	
	3001 – 10000 of residents	N	116	68	46	46	19	5	6	6	0	
		%	51,5	18,6	53,2	37,2	22,1	3,2	2,6	4,7	0,0	
	10001 - 50 000 of residents	N	20	7	20	14	8	1	1	2	0	
		%	67,7	13,7	22,8	24,1	6,1	3,1	0,0	0,8	0,0	
	50001 – 100000 of residents	N	25	5	8	9	2	1	0	0	0	
		%	100,0	39,7	76,4	62,1	8,3	0,0	8,3	8,3	0,0	
	100 001 - 500000 of residents	N	7	3	5	4	1	0	1	1	0	
		%	77,0	41,2	30,0	29,6	21,4	12,2	9,8	9,2	0,6	
	500000 of residents and more	N	60	32	23	23	17	9	8	7	0	
		%	71,3	35,5	47,0	16,2	41,9	20,8	13,3	6,1	0,0	
County	Kauno	N	30	15	20	7	18	9	6	3	0	
		%	68,3	38,1	32,6	29,5	12,1	4,9	10,2	7,4	0,5	
	Vilniaus	N	61	34	29	26	11	4	9	7	0	
		%	64,6	28,7	41,8	22,0	25,3	8,6	4,8	1,1	0,0	
	Šiaulių	N	53	24	34	18	21	7	4	1	0	
		%	76,2	27,5	35,2	12,9	24,6	14,3	3,4	3,2	0,0	
	Panevėžio	N	19	7	9	3	6	4	1	1	0	
		%	60,3	26,0	52,2	28,3	18,6	14,0	2,2	9,9	0,0	
	Klaipėdos	N	17	7	15	8	5	4	1	3	0	
		%	76,4	20,8	18,0	37,8	16,0	5,8	8,9	6,8	0,0	
	Marijampolės	N	30	8	7	15	6	2	4	3	0	
		%	87,9	36,9	13,0	19,7	17,5	6,3	0,9	0,9	0,0	
	Utenos	N	19	8	3	4	4	1	0	0	0	
		%	61,6	51,2	40,4	26,6	24,8	4,1	2,8	8,5	0,0	
	Alytaus	N	13	11	8	6	5	1	1	2	0	
		%	88,2	44,7	53,9	37,8	8,8	4,4	4,4	4,4	0,0	
	Tauragės	N	12	6	7	5	1	1	1	1	0	
		%	68,1	46,1	31,5	40,5	1,1	0,0	0,0	5,9	0,0	
	Telšių	N	20	13	9	12	0	0	0	2	0	
		%	72,4	60,1	8,8	29,5	25,0	7,4	7,4	3,2	0,0	
	In total:	N	14	12	2	6	5	1	1	1	0	
		%	70,0	35,2	33,5	27,9	17,5	6,9	5,7	5,1	0,1	
			N	258	130	123	103	65	25	21	19	0

2.3. Benefits provided by the public internet access

Majority of respondents associate benefit of internet with leisure spending time - 85%, with communication – 67% (women, younger respondents, higher and university education, Specialists and white-collar workers, schoolchildren, residents of average size cities), work – 64% (women, younger respondents, university education, specialists, schoolchildren, residents from populated locality with from 3000 to 10000 residents and over 500000 residents, in counties of Vilnius and Tauragė) and with financial benefit (saving)– 60% (university education, specialists, residents of the cities, Vilnius, Kaunas, Klaipėda, Šiauliai counties) (66 Table).

While talking about situations when internet helps to save, respondents mentioned the most often: opportunities to use internet for free – 22%, to perform bank operations – 16%, help and information of librarians when declaring income – 14% (67 Table).

On survey day respondents were planning to use in the libraries following services: internet– 91%, e-mail – 69%, printer – 46%, get help or advice from librarian – 34%. Help or advice from library personnel is more often expected by elder respondents, residents from smaller towns (68 Table).

2.3.1. Benefits provided by the public internet access for urban and rural area users

On survey day public internet access users more than city respondents were interested in printer (respectively 49,4% and 41,7%) and get help or advice from librarian (respectively 36,3% and 31,9%). The survey day city respondents more than countryside public internet access users wanted to use office package (17,7% and 12,6%) and library catalogues (23,6% and 18,7%).

66 table Does using internet in the LIBRARY:

			Did the use of the Internet IN THE LIBRARY for you:											
			Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Save money	Help to perform work related to studies, learning	Help to take care of health	Help to buy things (services)	Help to increase your income	Help to contact the national or local authorities via the Internet	Help to find a job	Help to earn money	Other
Gender	Man	%	83,6	63,0	58,0	59,4	41,1	38,7	26,8	19,7	15,5	16,8	14,9	0,0
		N	349	263	242	248	172	162	112	82	65	70	62	0
	Woman	%	86,4	70,5	69,8	59,8	52,7	54,6	24,9	18,3	21,7	15,8	6,6	0,3
		N	401	327	324	277	245	253	116	85	101	73	31	1
Age	15-24.	%	83,6	73,3	67,9	61,1	75,9	25,5	23,1	14,1	14,9	18,8	14,2	0,1
		N	159	139	129	116	144	48	44	27	28	36	27	0
	25-34.	%	89,9	75,6	70,3	59,2	60,9	42,2	33,5	26,6	19,5	25,0	18,3	0,0
		N	137	115	107	90	92	64	51	40	30	38	28	0
	35-44.	%	83,1	63,9	65,1	59,9	44,4	44,7	24,0	11,3	18,2	13,7	5,7	0,6
		N												

			Did the use of the Internet IN THE LIBRARY for you:											
			Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Save money	Help to perform work related to studies, learning	Help to take care of health	Help to buy things (services)	Help to increase your income	Help to contact the national or local authorities via the Internet	Help to find a job	Help to earn money	Other
	45-54.	N	148	114	116	107	79	80	43	20	32	24	10	1
		%	85,8	65,9	65,4	54,6	31,1	58,5	23,5	17,4	30,2	15,6	7,7	0,0
	55-64.	N	148	113	113	94	53	101	40	30	52	27	13	0
		%	82,6	62,7	63,7	56,4	32,4	68,3	29,0	20,5	20,6	16,2	7,8	0,0
	65-74.	N	94	72	73	64	37	78	33	23	23	19	9	0
		%	85,4	49,6	38,8	71,9	13,6	58,2	22,0	35,3	0,0	0,0	7,6	0,0
	Primary	N	65	38	30	55	10	44	17	27	0	0	6	0
		%	79,3	61,1	46,0	69,8	52,9	28,3	27,4	28,2	16,3	14,2	17,5	0,0
	Basic education	N	51	39	30	45	34	18	18	18	11	9	11	0
%		81,3	72,3	58,3	54,9	62,4	26,2	19,3	14,9	12,7	11,7	11,7	0,3	
General secondary, special secondary education	N	60	54	43	41	46	19	14	11	9	9	9	0	
	%	87,3	51,4	55,1	44,5	35,3	35,8	23,7	17,2	13,2	15,8	8,1	0,4	
Further	N	229	135	144	117	93	94	62	45	35	41	21	1	
	%	83,8	79,0	70,8	65,2	43,7	63,8	23,6	13,7	21,2	16,3	8,4	0,0	
Higher	N	241	227	203	187	126	183	68	39	61	47	24	0	
	%	88,9	68,6	72,6	69,3	60,4	51,3	30,3	25,3	24,0	17,2	12,5	0,0	
Science degree (master degree or doctorate)	N	156	120	127	121	106	90	53	44	42	30	22	0	
	%	71,2	83,8	98,9	77,1	64,0	55,2	67,8	50,0	44,2	40,2	32,0	0,0	
Up to 500 LT	N	13	15	18	14	12	10	13	9	8	7	6	0	
	%	91,9	68,7	64,0	50,9	48,0	52,6	29,2	22,2	15,5	17,0	9,3	0,0	
501-700 LT	N	159	119	111	88	83	91	51	39	27	29	16	0	
	%	85,2	62,5	56,0	63,3	39,2	46,2	25,0	24,1	20,8	16,2	9,3	0,7	
701-1000 LT	N	143	105	94	106	66	78	42	41	35	27	16	1	
	%	85,7	72,2	64,3	50,9	43,4	50,5	24,6	22,5	22,3	17,3	9,5	0,0	
Over 1000 LT	N	139	117	104	83	70	82	40	37	36	28	15	0	
	%	79,6	63,5	68,9	70,0	52,1	43,0	23,7	20,3	19,1	24,0	17,4	0,0	
Employed	N	144	115	124	127	94	78	43	37	35	43	31	0	
	%	84,9	68,4	68,4	56,9	44,5	49,7	26,3	16,2	22,8	16,4	9,1	0,0	
Not Employed	N	448	360	360	300	235	262	139	85	120	86	48	0	
	%	84,9	64,1	56,7	63,5	51,1	44,0	24,5	22,5	12,3	16,0	12,1	0,4	
In public office	N	284	215	190	213	171	147	82	75	41	54	41	1	
	%	85,4	78,3	74,7	57,9	53,4	60,4	28,0	11,5	29,0	13,2	5,1	0,0	
In private establishment	N	234	215	205	159	146	166	77	32	80	36	14	0	
	%	86,3	57,0	61,9	53,4	35,4	39,9	23,8	19,4	14,7	21,2	12,4	0,0	
In my personal establishment, I'm working for myself	N	177	117	127	110	73	82	49	40	30	44	25	0	
	%	69,8	56,2	68,3	61,6	30,4	31,7	31,6	36,0	24,8	12,5	22,0	0,0	
Other	N	23	19	23	20	10	11	11	12	8	4	7	0	
	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
Blue-collar worker, technical employee	N	0	0	0	0	0	0	0	0	0	0	0	0	
	%	88,2	57,7	53,3	46,4	22,3	39,8	20,8	15,0	11,2	16,3	10,2	0,0	
Specialist, white-collar worker	N	154	100	93	81	39	69	36	26	19	28	18	0	
	%	85,2	75,9	77,8	61,5	58,2	55,9	28,5	16,2	27,8	16,4	7,1	0,0	
Top or middle level manager	N	270	241	247	195	185	177	90	51	88	52	23	0	
	%	89,4	60,5	78,3	74,0	58,3	65,8	33,1	23,5	47,2	28,7	20,4	0,0	
Farmer	N	14	9	12	12	9	10	5	4	7	5	3	0	
	%	51,4	47,1	44,1	63,4	1,9	23,8	37,2	22,3	27,7	0,0	22,3	0,0	

			Did the use of the Internet IN THE LIBRARY for you:												
			Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Save money	Help to perform work related to studies, learning	Help to take care of health	Help to buy things (services)	Help to increase your income	Help to contact the national or local authorities via the Internet	Help to find a job	Help to earn money	Other	
	Other	N	9	8	7	11	0	4	6	4	5	0	4	0	
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	Other	N	0	0	0	0	0	0	0	0	0	0	0	0	
		%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
Unemployed:	Retirement pensioner	%	84,8	51,5	33,8	69,2	13,4	64,3	20,4	33,1	3,2	7,4	9,1	0,0	
		N	74	45	30	61	12	56	18	29	3	7	8	0	
	Disability pensioners	%	99,5	71,8	60,7	61,9	53,8	73,2	44,5	42,8	16,2	36,1	21,0	0,0	
		N	46	33	28	28	25	34	20	20	7	17	10	0	
	Housewife, on child care leave	%	73,3	57,3	78,7	53,7	43,4	51,7	21,3	11,0	5,8	11,0	11,0	0,0	
		N	15	11	16	11	9	10	4	2	1	2	2	0	
	Pupil	%	82,8	76,0	61,3	57,8	72,5	21,7	18,8	8,4	13,7	13,5	12,2	0,2	
		N	85	78	63	60	75	22	19	9	14	14	13	0	
	Student	%	83,9	65,2	75,9	68,9	90,7	32,4	27,4	17,0	12,5	24,8	8,0	0,0	
		N	34	26	30	28	36	13	11	7	5	10	3	0	
	Jobless	%	72,3	45,2	63,0	70,8	36,7	32,7	25,1	21,3	18,4	12,6	8,2	0,0	
		N	19	12	17	19	10	9	7	6	5	3	2	0	
	Other	%	100,0	82,2	55,3	36,2	55,3	27,4	9,6	9,6	72,1	9,6	28,6	17,8	
		N	6	5	4	2	4	2	1	1	5	1	2	1	
	City - village	City	%	85,0	67,3	67,5	67,1	55,7	45,0	31,0	25,5	19,1	19,4	14,1	0,4
			N	328	260	261	259	215	174	120	99	74	75	54	1
Rural areas		%	85,1	66,7	61,6	53,8	40,6	48,6	21,7	13,8	18,6	13,8	7,8	0,0	
		N	421	330	305	266	201	241	108	69	92	68	39	0	
Size of location	Up to 3000 of residents	%	84,6	65,5	62,1	51,6	39,9	49,0	20,7	13,4	18,3	13,0	6,9	0,0	
		N	401	311	295	245	189	233	98	63	87	62	33	0	
	3001 – 10000 of residents	%	93,1	81,1	76,7	76,8	71,4	47,6	29,4	9,6	17,3	17,4	11,8	0,3	
		N	72	63	60	60	56	37	23	7	13	14	9	0	
	10001 - 50 000 of residents	%	82,5	72,3	58,2	73,4	52,9	49,4	35,3	31,3	16,2	19,6	18,1	0,0	
		N	83	73	59	74	53	50	36	32	16	20	18	0	
	50001 – 100000 of residents	%	92,1	35,6	32,0	41,3	29,0	15,7	30,1	13,3	15,9	0,0	2,7	0,0	
		N	19	7	7	9	6	3	6	3	3	0	1	0	
	100 001 - 500000 of residents	%	87,1	69,5	64,1	67,5	55,6	40,5	28,3	29,1	20,6	22,6	10,3	0,0	
		N	102	82	75	79	65	48	33	34	24	26	12	0	
	500000 of residents and more	%	78,9	60,5	78,8	65,2	51,8	49,3	34,7	30,9	23,7	24,3	22,2	1,3	
		N	71	55	71	59	47	44	31	28	21	22	20	1	
County	Kauno	%	81,6	63,4	63,8	60,3	45,2	46,5	22,4	18,5	17,0	13,1	8,6	0,0	
		N	126	98	99	93	70	72	35	29	26	20	13	0	
	Vilniaus	%	86,3	66,5	78,2	64,3	52,2	61,0	37,8	17,1	16,8	17,1	12,6	0,7	
		N	171	132	155	127	103	121	75	34	33	34	25	1	
	Šiaulių	%	92,9	70,0	64,6	72,6	49,7	41,0	17,8	23,4	20,9	20,0	15,3	0,0	
		N	80	60	56	62	43	35	15	20	18	17	13	0	
	Panevėžio	%	86,7	86,2	50,9	52,2	47,6	35,6	13,5	9,2	21,1	23,0	6,8	0,0	
		N	72	71	42	43	39	30	11	8	17	19	6	0	
	Klaipėdos	%	88,6	68,9	66,6	65,4	51,8	47,5	33,0	20,1	18,2	19,6	8,3	0,0	
		N	83	64	62	61	48	44	31	19	17	18	8	0	
	Marijampolės	%	86,9	56,6	66,8	33,7	41,7	38,9	24,0	13,1	19,9	8,5	6,3	0,0	
		N	57	37	44	22	27	26	16	9	13	6	4	0	
	Utenos	%	82,3	65,2	44,8	49,6	39,0	28,3	13,0	10,8	16,4	3,8	2,8	0,0	
		N	42	34	23	26	20	15	7	6	8	2	1	0	
	Alytaus	%	77,2	44,7	40,2	54,6	29,9	30,5	17,4	32,8	14,3	10,3	6,3	0,0	
		N	45	26	23	32	17	18	10	19	8	6	4	0	
	Tauragės	%	84,4	70,6	79,0	63,9	45,9	74,2	27,7	18,8	26,7	19,4	13,1	0,0	
		N	42	35	39	32	23	37	14	9	13	10	7	0	

		Did the use of the Internet IN THE LIBRARY for you:											
		Enrich leisure time	Improve communication with the relatives and friends	Help to perform work better	Save money	Help to perform work related to studies, learning	Help to take care of health	Help to buy things (services)	Help to increase your income	Help to contact the national or local authorities via the Internet	Help to find a job	Help to earn money	Other
Telšiai	%	76,4	78,7	55,3	64,1	59,7	43,7	34,3	36,8	25,3	27,9	29,4	0,0
	N	32	33	23	27	25	18	14	15	11	12	12	0
In total:	%	85,0	67,0	64,2	59,6	47,2	47,0	25,8	19,0	18,8	16,3	10,5	0,2
	N	750	590	566	525	416	415	227	167	166	143	93	1

67 table Can you recall situation from your experience when using internet in the library helped you save money or avoid expenses?

			Could you remember the situation from your experience when the use of the Internet in the library allowed you to save money or to avoid mistakes?											
			Can use free of charge the Internet	Performing bank operations, paying bank account, taxes	Librarian informed and arranged income declaration	Communion, possibility to use e-mail, send letters	Using the Internet saved travel expense	Get, find necessary informatikon free of charge	Books, informatikon publications booking	Can book tickets on the Internet	Job search	Cheaply buy things, services	New press on the Internet free of charge	
Gender	Man	%	24,9	10,4	11,9	7,2	3,4	9,8	0,6	2,8	6,3	5,2	3,3	
		N	25	10	12	7	3	10	1	3	6	5	3	
	Woman	%	19,9	21,4	16,1	11,1	9,4	3,0	7,4	4,3	0,6	0,6	1,6	
		N	22	23	18	12	10	3	8	5	1	1	2	
Age	15-24.	%	49,8	5,6	0,6	3,7	5,6	9,2	5,1	1,7	0,0	3,5	1,1	
		N	17	2	0	1	2	3	2	1	0	1	0	
	25-34.	%	22,2	7,3	9,9	6,2	11,9	2,6	7,8	0,0	2,6	7,3	0,0	
		N	5	2	2	1	3	1	2	0	1	2	0	
	35-44.	%	19,2	14,7	24,1	7,4	0,0	5,9	2,4	1,0	10,7	4,9	2,4	
		N	11	8	14	4	0	3	1	1	6	3	1	
	45-54.	%	11,3	27,4	17,9	16,7	7,3	8,8	5,6	1,7	0,0	0,0	0,0	
		N	4	11	7	7	3	3	2	1	0	0	0	
	55-64.	%	13,6	21,8	15,5	15,1	9,2	5,9	3,8	15,1	0,0	0,0	0,0	
		N	5	8	6	6	3	2	1	6	0	0	0	
	65-74.	%	22,1	16,9	0,0	0,0	16,9	0,0	0,0	0,0	0,0	0,0	22,1	
		N	3	3	0	0	3	0	0	0	0	0	3	
	Education	Primary	%	40,9	0,0	0,0	11,0	0,0	7,5	26,0	0,0	0,0	0,0	0,0
			N	2	0	0	1	0	0	1	0	0	0	0
Basic education		%	44,4	5,8	0,0	7,2	0,0	7,2	0,0	0,0	0,0	6,8	0,0	
		N	4	1	0	1	0	1	0	0	0	1	0	
General secondary, special secondary education		%	34,6	8,5	25,6	7,2	5,8	1,7	0,7	1,0	5,0	6,0	0,7	
		N	19	5	14	4	3	1	0	1	3	3	0	
Further		%	10,2	27,6	13,2	11,4	7,3	11,3	4,3	5,0	4,9	0,0	2,0	
		N	7	19	9	8	5	8	3	3	3	0	1	
Higher		%	22,0	13,3	10,1	6,9	6,2	5,2	4,3	2,1	1,1	3,0	5,6	
		N	13	8	6	4	4	3	3	1	1	2	3	
Science degree (master degree or doctorate)	%	6,5	15,1	0,0	21,6	18,3	0,0	15,1	23,3	0,0	0,0	0,0		
	N	1	1	0	2	2	0	1	2	0	0	0		
Income	Up to 500 LT	%	23,6	20,5	5,0	11,7	9,8	10,0	4,9	1,4	1,5	7,6	3,4	
		N	10	8	2	5	4	4	2	1	1	3	1	
	501-700 LT	%	16,6	12,1	12,6	18,7	5,7	17,2	0,0	8,4	0,0	0,0	0,0	
		N	7	5	5	8	2	7	0	3	0	0	0	
	701-1000 LT	%	39,0	18,8	4,9	1,4	7,0	1,5	0,0	1,4	0,0	4,2	0,9	
		N	16	8	2	1	3	1	0	1	0	2	0	
Over 1000 LT	%	10,9	23,5	12,8	9,5	5,3	1,3	9,3	1,2	11,7	1,1	6,2		
	N	6	12	7	5	3	1	5	1	6	1	3		
Employment	Employed	%	19,7	19,4	20,6	12,2	4,6	3,7	5,2	3,3	2,8	1,0	0,0	
		N	24	24	25	15	6	4	6	4	3	1	0	
	Not Employed	%	26,7	12,0	5,1	5,3	8,8	10,2	2,9	1,5	4,1	5,5	6,1	
		N	22	10	4	4	7	8	2	1	3	5	5	
Status of workplace	In public office	%	9,5	23,2	29,7	16,9	4,1	0,9	6,5	6,1	0,0	0,9	0,0	
		N	6	15	20	11	3	1	4	4	0	1	0	
	In private establishment	%	38,3	18,1	2,5	8,0	6,4	1,0	4,4	0,0	7,4	1,2	0,0	
		N	18	8	1	4	3	0	2	0	3	1	0	
	In my personal establishment, I'm working for myself	%	0,0	0,0	52,5	0,0	0,0	40,7	0,0	0,0	0,0	0,0	0,0	
		N	0	0	4	0	0	3	0	0	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
	N	0	0	0	0	0	0	0	0	0	0	0		

			Could you remember the situation from your experience when the use of the Internet in the library allowed you to save money or to avoid mistakes?										
			Can use free of charge the Internet	Performing bank operations, paying bank account, taxes	Librarian informed and arranged income declaration	Communion, possibility to use e-mail, send letters	Using the Internet saved travel expense	Get, find necessary informatikon free of charge	Books, informatikon publications booking	Can book tickets on the Internet	Job search	Cheaply buy things, services	New press on the Internet free of charge
Speciality	Blue-collar worker, technical employee	%	33,8	18,5	11,6	17,0	3,0	0,0	3,2	0,0	7,9	1,3	0,0
		N	15	8	5	7	1	0	1	0	3	1	0
	Specialist, white-collar worker	%	13,5	22,9	23,0	11,0	4,7	1,6	6,2	5,9	0,0	0,9	0,0
		N	9	16	16	8	3	1	4	4	0	1	0
	Top or middle level manager	%	0,0	0,0	0,0	0,0	47,3	0,0	26,4	0,0	0,0	0,0	0,0
		N	0	0	0	0	1	0	1	0	0	0	0
	Farmer	%	0,0	0,0	56,3	0,0	0,0	43,7	0,0	0,0	0,0	0,0	0,0
		N	0	0	4	0	0	3	0	0	0	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	22,8	12,1	0,0	10,7	12,1	10,7	0,0	0,0	0,0	0,0	15,8
		N	5	3	0	2	3	2	0	0	0	0	3
	Disability pensioners	%	7,4	34,6	14,9	0,0	17,8	18,0	0,0	0,0	0,0	0,0	7,2
		N	1	7	3	0	3	3	0	0	0	0	1
	Housewife, on child care leave	%	0,0	7,6	0,0	27,2	0,0	0,0	0,0	15,4	0,0	0,0	0,0
		N	0	0	0	1	0	0	0	1	0	0	0
	Pupil	%	48,5	1,9	0,0	6,8	8,1	7,1	11,6	4,8	0,0	5,5	0,0
		N	6	0	0	1	1	1	1	1	0	1	0
	Student	%	54,3	1,7	1,7	2,0	3,4	16,3	3,4	0,0	0,0	0,0	0,0
		N	6	0	0	0	0	2	0	0	0	0	0
Jobless	%	33,3	0,0	9,4	0,0	0,0	0,0	0,0	0,0	28,6	23,6	0,0	
	N	4	0	1	0	0	0	0	0	3	3	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	35,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	1	0	0	0	0	
City - village	City	%	34,0	5,8	5,0	8,7	3,3	7,9	4,4	3,8	6,4	3,8	3,4
		N	36	6	5	9	4	8	5	4	7	4	4
	Rural areas	%	9,9	27,1	23,8	9,9	10,0	4,4	4,0	3,4	0,0	1,7	1,4
		N	10	27	24	10	10	4	4	3	0	2	1
Size of location	Up to 3000 of residents	%	10,7	28,1	23,9	10,0	9,1	4,8	4,1	3,5	0,0	1,8	0,0
		N	11	27	23	10	9	5	4	3	0	2	0
	3001 – 10000 of residents	%	11,0	19,1	5,9	7,6	10,8	0,0	0,0	0,0	0,0	0,0	13,2
		N	1	2	1	1	1	0	0	0	0	0	1
	10001 - 50 000 of residents	%	31,5	6,3	2,5	1,9	1,1	17,8	5,3	0,0	0,0	0,9	9,5
		N	11	2	1	1	0	6	2	0	0	0	3
	50001 – 100000 of residents	%	65,0	0,0	0,0	0,0	18,2	0,0	0,0	0,0	0,0	0,0	0,0
		N	2	0	0	0	1	0	0	0	0	0	0
100 001 - 500000 of residents	%	45,3	5,7	0,0	4,6	0,0	4,2	11,2	7,2	0,0	13,4	1,6	
	N	11	1	0	1	0	1	3	2	0	3	0	
500000 of residents and more	%	27,8	1,6	12,3	18,7	6,8	2,8	0,0	6,0	18,6	0,9	0,0	
	N	10	1	5	7	3	1	0	2	7	0	0	
County	Kauno	%	20,0	7,9	25,4	0,0	16,7	11,6	7,4	0,0	0,0	0,0	3,9
		N	7	3	9	0	6	4	3	0	0	0	1
	Vilniaus	%	19,6	20,3	25,6	9,7	4,0	1,7	0,6	3,6	11,0	0,5	0,0
		N	12	13	16	6	3	1	0	2	7	0	0
	Šiaulių	%	29,6	14,7	0,0	19,4	0,0	10,2	10,6	0,0	0,0	1,1	1,4
		N	8	4	0	6	0	3	3	0	0	0	0
	Panevėžio	%	32,2	0,0	17,0	6,3	0,0	4,3	6,7	0,0	0,0	18,2	0,0
		N	3	0	2	1	0	0	1	0	0	2	0
Klaipėdos	%	37,7	6,8	3,2	2,8	6,3	0,0	0,0	8,8	0,0	13,7	0,0	
	N												

		Could you remember the situation from your experience when the use of the Internet in the library allowed you to save money or to avoid mistakes?										
		Can use free of charge the Internet	Performing bank operations, paying bank account, taxes	Librarian informed and arranged income declaration	Communion, possibility to use e-mail, send letters	Using the Internet saved travel expense	Get, find necessary information free of charge	Books, information publications booking	Can book tickets on the Internet	Job search	Cheaply buy things, services	New press on the Internet free of charge
Marijampolės	N	8	1	1	1	1	0	0	2	0	3	0
	%	3,5	49,4	11,0	4,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
Utenos	N	0	3	1	0	0	0	0	0	0	0	0
	%	23,5	16,3	14,5	30,0	4,1	4,1	0,0	0,0	0,0	0,0	0,0
Alytaus	N	2	2	1	3	0	0	0	0	0	0	0
	%	26,1	20,2	0,0	0,0	6,4	0,0	20,9	0,0	0,0	6,4	0,0
Tauragės	N	3	2	0	0	1	0	2	0	0	1	0
	%	16,6	22,3	1,6	5,3	22,3	32,0	0,0	0,0	0,0	0,0	0,0
Telšių	N	2	3	0	1	3	4	0	0	0	0	0
	%	5,5	24,4	0,0	19,8	0,0	0,0	0,0	23,8	0,0	0,0	22,6
In total:	N	1	4	0	3	0	0	3	0	0	0	3
	%	22,3	16,2	14,1	9,3	6,5	6,2	4,2	3,6	3,3	2,8	2,4
	N	46	34	29	19	14	13	9	7	7	6	5

68 table What programs or services you used/are going to use today?

		What programmes or services are you using/intend to use today?														
		The Internet	Email	Printer	To get help or advice from the librarian	The Internet references, dictionaries, etc.	Information storage/collecting	Library catalogues	Office package programmes (for example MS Word, Excel)	Scanner	Computer learning means	To get help or advice from other visitors at that time present in the library	Libraries with the wireless connection	Other	Means meant for the disabled	
Gender	Man	%	94,0	66,1	37,4	27,4	19,6	21,7	12,1	13,6	12,2	12,7	4,5	4,9	0,3	0,0
		N	434	305	173	126	91	100	56	63	56	59	21	23	1	0
	Woman	%	88,1	70,7	53,8	40,7	28,4	26,2	29,0	16,1	16,6	13,0	11,4	3,7	0,0	0,3
		N	443	356	271	205	143	132	146	81	84	65	57	18	0	1
Age	15-24.	%	91,9	81,4	38,4	19,8	29,8	26,0	16,1	16,6	18,2	22,1	8,0	8,0	0,8	0,0
		N	188	166	78	41	61	53	33	34	37	45	16	16	2	0
	25-34.	%	91,6	78,1	46,3	29,0	21,1	20,0	20,9	14,2	14,2	8,2	6,3	1,0	0,0	0,0
		N	152	130	77	48	35	33	35	24	24	14	10	2	0	0
	35-44.	%	93,6	74,0	56,3	34,9	27,7	28,7	23,2	18,2	16,5	12,6	5,9	3,5	0,0	0,0
		N	187	148	113	70	55	57	46	36	33	25	12	7	0	0
	45-54.	%	91,3	62,3	50,2	40,1	15,2	16,1	18,2	11,7	15,2	6,6	8,7	3,5	0,0	0,0
		N	183	125	101	80	30	32	36	23	30	13	17	7	0	0
	55-64.	%	96,3	46,6	45,9	43,8	25,1	26,0	25,1	8,5	13,5	13,4	16,4	7,7	0,0	1,2
		N	113	55	54	51	29	30	29	10	16	16	19	9	0	1
65-74.	%	71,0	48,3	27,6	53,3	28,7	32,9	28,1	21,2	0,0	14,4	4,3	0,0	0,0	0,0	
	N	55	37	21	41	22	25	22	16	0	11	3	0	0	0	
Education	Primary	%	78,2	73,7	32,8	19,5	17,7	16,1	10,0	4,5	19,0	19,0	10,0	7,1	0,0	0,0
		N	47	45	20	12	11	10	6	3	11	11	6	4	0	0
	Basic education	%	95,1	70,5	31,4	22,9	29,2	22,9	13,3	12,7	13,3	20,0	6,8	5,6	0,7	0,0
	N	78	58	26	19	24	19	11	11	11	16	6	5	1	0	
	General	%	86,8	59,0	39,7	29,4	22,4	19,8	18,0	12,1	12,9	8,8	4,7	3,3	0,4	0,0

		What programmes or services are you using/intend to use today?														
		The Internet	Email	Printer	To get help or advice from the librarian	The Internet references, dictionaries, etc.	Information storage/collecting	Library catalogues	Office package programmes (for example MS Word, Excel)	Scanner	Computer learning means	To get help or advice from other visitors at that time present in the library	Libraries with the wireless connection	Other	Means meant for the disabled	
	secondary, special secondary education	N	254	173	116	86	66	58	53	35	38	26	14	10	1	0
	Further	%	94,5	72,0	57,3	40,7	20,5	25,0	19,7	16,0	13,4	12,5	9,0	3,9	0,0	0,0
		N	303	230	183	130	66	80	63	51	43	40	29	13	0	0
	Higher	%	93,2	73,5	48,8	41,4	32,5	31,5	32,7	19,6	17,3	15,6	12,4	5,4	0,0	0,8
		N	176	139	92	78	61	59	62	37	33	29	23	10	0	1
	Science degree (master degree or doctorate)	%	94,1	79,4	29,6	29,2	28,0	27,5	32,9	33,2	20,7	5,4	4,0	0,0	0,0	0,0
		N	19	16	6	6	6	6	7	7	4	1	1	0	0	0
Income	Up to 500 LT	%	89,1	65,7	42,6	38,8	26,5	19,7	20,7	10,3	10,7	15,2	6,7	5,5	0,8	0,0
		N	167	123	80	73	50	37	39	19	20	29	13	10	1	0
	501-700 LT	%	94,6	71,5	50,6	42,1	29,6	27,6	15,9	16,9	11,7	15,9	17,8	3,9	0,0	0,9
		N	155	117	83	69	48	45	26	28	19	26	29	6	0	1
	701-1000 LT	%	91,8	66,9	45,4	24,7	25,6	21,8	17,2	12,7	17,2	8,5	5,9	3,0	0,0	0,0
		N	173	126	86	47	48	41	32	24	33	16	11	6	0	0
Over 1000 LT	%	87,9	63,6	46,2	30,8	17,2	20,1	16,3	15,6	14,3	13,5	6,8	6,8	0,0	0,0	
	N	185	134	97	65	36	42	34	33	30	28	14	14	0	0	
Employment	Employed	%	92,4	67,6	49,0	36,0	21,5	21,9	22,5	15,0	16,2	9,6	8,1	4,2	0,0	0,0
		N	541	396	287	211	126	129	132	88	95	56	47	25	0	0
	Not Employed	%	88,3	69,0	41,6	33,0	28,7	27,4	18,4	15,6	11,8	17,6	8,5	4,3	0,4	0,4
	N	313	245	148	117	102	97	65	55	42	62	30	15	1	1	
Status of workplace	In public office	%	92,9	72,2	58,3	40,8	24,7	29,0	27,9	19,1	23,9	11,8	10,8	4,5	0,0	0,0
		N	274	213	172	120	73	85	82	56	71	35	32	13	0	0
	In private establishment	%	91,1	61,4	39,6	31,4	17,8	15,1	17,6	11,3	8,4	7,9	6,2	3,5	0,0	0,0
		N	214	144	93	74	42	36	41	27	20	19	15	8	0	0
	In my personal establishment, I'm working for myself	%	93,2	58,9	35,5	16,8	22,3	12,1	12,2	6,2	7,2	2,6	0,0	3,6	0,0	0,0
		N	38	24	15	7	9	5	5	3	3	1	0	1	0	0
	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	87,9	58,9	38,2	38,4	13,4	16,7	8,9	8,6	8,8	5,1	6,5	3,1	0,0	0,0
		N	165	111	72	72	25	31	17	16	17	10	12	6	0	0
	Specialist, white-collar worker	%	94,5	73,3	56,5	37,5	26,5	27,0	31,0	18,7	21,3	12,0	9,4	4,9	0,0	0,0
		N	332	258	199	132	93	95	109	66	75	42	33	17	0	0
	Top or middle level manager	%	88,3	66,6	57,6	27,7	27,3	8,1	23,5	28,3	8,1	9,5	6,8	6,8	0,0	0,0
		N	19	14	12	6	6	2	5	6	2	2	1	1	0	0
	Farmer	%	100,0	45,2	10,0	5,2	8,8	1,6	5,2	0,0	6,5	9,6	1,6	1,6	0,0	0,0
N		21	9	2	1	2	0	1	0	1	2	0	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	73,1	49,6	39,0	61,0	27,9	39,0	30,0	21,4	3,4	17,7	9,1	0,0	0,0	0,0
		N	61	41	32	51	23	32	25	18	3	15	8	0	0	0
	Disability pensioners	%	88,5	60,4	43,3	36,9	33,1	11,9	21,3	0,0	5,7	10,9	11,2	10,5	0,0	2,9
		N	45	30	22	19	17	6	11	0	3	5	6	5	0	1

		What programmes or services are you using/intend to use today?														
		The Internet	Email	Printer	To get help or advice from the librarian	The Internet references, dictionaries, etc.	Information storage/collecting	Library catalogues	Office package programmes (for example MS Word, Excel)	Scanner	Computer learning means	To get help or advice from other visitors at that time present in the library	Libraries with the wireless connection	Other	Means meant for the disabled	
Housewife, on child care leave	%	92,6	66,8	54,9	37,5	21,3	35,9	18,4	16,7	9,4	17,1	8,6	2,1	0,0	0,0	
	N	26	19	15	10	6	10	5	5	3	5	2	1	0	0	
Pupil	%	93,2	77,5	37,0	16,8	28,8	20,1	11,2	11,2	17,5	21,5	9,1	6,7	1,3	0,0	
	N	104	86	41	19	32	22	12	12	19	24	10	7	1	0	
Student	%	93,1	87,5	39,3	27,9	34,8	31,9	23,8	32,0	23,1	21,8	8,0	2,8	0,0	0,0	
	N	38	36	16	11	14	13	10	13	9	9	3	1	0	0	
Jobless	%	97,8	81,8	41,8	14,8	26,6	42,2	4,3	21,5	8,2	12,6	4,3	1,2	0,0	0,0	
	N	26	22	11	4	7	11	1	6	2	3	1	0	0	0	
Other	%	100,0	100,0	91,2	53,6	27,4	17,8	9,6	17,8	28,6	9,6	0,0	9,6	0,0	0,0	
	N	6	6	6	3	2	1	1	1	2	1	0	1	0	0	
City - village	City	%	90,4	70,4	41,7	31,9	30,0	26,5	23,6	17,7	10,5	14,2	7,7	3,0	0,1	0,3
		N	391	304	181	138	130	115	102	77	46	62	33	13	0	1
	Rural areas	%	91,4	66,9	49,4	36,3	19,4	22,0	18,7	12,6	17,8	11,8	8,4	5,3	0,3	0,0
		N	487	356	263	193	104	117	99	67	95	63	45	28	1	0
Size of location	Up to 3000 of residents	%	91,1	66,5	48,2	35,5	18,8	21,1	17,6	13,1	17,2	11,0	7,7	5,2	0,2	0,0
		N	467	341	247	182	96	108	90	67	88	56	39	26	1	0
	3001 – 10000 of residents	%	90,8	86,7	60,6	46,8	42,7	37,0	27,9	19,1	16,8	26,9	15,0	4,1	0,7	0,0
		N	71	68	48	37	33	29	22	15	13	21	12	3	1	0
	10001 - 50 000 of residents	%	94,8	72,8	39,2	49,6	38,1	34,8	25,9	20,3	13,2	15,6	13,4	3,0	0,0	1,4
		N	99	76	41	52	40	36	27	21	14	16	14	3	0	1
	50001 – 100000 of residents	%	96,7	40,0	20,8	10,6	3,0	12,7	17,5	6,6	5,7	1,9	0,0	13,3	1,1	0,0
		N	20	8	4	2	1	3	4	1	1	0	0	3	0	0
	100 001 - 500000 of residents	%	89,9	60,0	41,8	27,1	20,0	22,7	23,3	13,2	9,2	8,3	4,0	1,3	0,0	0,0
		N	138	92	64	42	31	35	36	20	14	13	6	2	0	0
	500000 of residents and more	%	86,3	79,3	41,4	17,9	34,1	21,7	24,2	19,6	9,9	18,1	7,4	3,8	0,0	0,0
		N	82	75	39	17	32	21	23	19	9	17	7	4	0	0
County	Kauno	%	90,5	61,5	48,9	38,8	23,6	31,8	25,5	11,0	15,0	11,9	8,7	3,4	0,0	0,7
		N	174	118	94	75	45	61	49	21	29	23	17	6	0	1
	Vilniaus	%	87,8	77,1	48,1	39,7	31,5	25,2	25,8	24,4	13,9	14,7	10,5	5,0	0,0	0,0
		N	179	157	98	81	64	51	53	50	28	30	21	10	0	0
	Šiaulių	%	85,7	72,6	31,1	34,5	18,6	20,2	8,8	11,3	5,0	8,5	7,3	3,9	0,3	0,0
		N	80	68	29	32	17	19	8	11	5	8	7	4	0	0
	Panevėžio	%	93,2	68,6	62,6	33,5	25,7	21,4	19,9	22,9	24,5	19,5	9,8	2,1	0,0	0,0
		N	89	66	60	32	25	21	19	22	23	19	9	2	0	0
	Klaipėdos	%	95,3	70,1	46,4	34,0	28,7	31,0	17,6	14,2	9,9	14,8	6,0	2,9	0,0	0,0
		N	90	66	44	32	27	29	17	13	9	14	6	3	0	0
	Marijampolės	%	91,6	60,5	42,6	28,5	12,0	11,9	21,7	4,6	12,3	3,4	2,6	1,8	0,0	0,0
		N	74	49	34	23	10	10	18	4	10	3	2	1	0	0
	Utenos	%	93,3	70,9	53,7	24,8	23,3	27,4	13,5	7,5	18,2	17,4	6,8	4,5	0,0	0,0
		N	57	44	33	15	14	17	8	5	11	11	4	3	0	0
	Alytaus	%	92,9	62,0	34,4	11,3	11,9	15,7	14,6	7,2	7,7	5,8	4,8	11,5	0,5	0,0
		N	42	28	15	5	5	7	7	3	3	3	2	5	0	0
	Tauragės	%	94,6	70,4	41,0	35,9	30,5	17,2	31,9	26,0	18,1	20,3	5,1	1,3	1,1	0,0
		N	48	36	21	18	16	9	16	13	9	10	3	1	1	0
	Telšių	%	93,1	62,5	31,7	37,2	20,9	17,7	15,5	4,5	24,9	9,4	15,7	13,1	1,2	0,0
		N	44	29	15	17	10	8	7	2	12	4	7	6	1	0
In total:	%	90,9	68,5	46,0	34,3	24,2	24,0	20,9	14,9	14,5	12,9	8,1	4,3	0,2	0,1	
	N	878	661	444	331	233	232	201	144	140	124	78	41	2	1	

2.4. Help of the librarians and its' evaluation

About third of respondents often or constantly asks for help in the libraries from personnel when using computers or internet (11% – constantly, 20% – often). 31% of respondents ask help from the librarians occasionally, and 35% feel self- enough independent (16% – never ask for help, 19% – ask for help rarely). Elder, respondents with university education, residents of villages (with up to 3000 of residents) more often ask for help regarding using of computers or internet (69 Table).

Help and support of the librarians satisfies absolute majority of the respondents. Only 7% of respondents were unsatisfied with provided consultation or help regarding questions when using computer or internet (70 Table).

2.4.1. Help of the librarians and its' evaluation: the opinion of urban and rural area users

A quarter of the city public internet access users never ask librarians help meanwhile countryside area public internet access users never asked for this help three times less - only 8,1%. Respectively, among village public access Internet users there are much more those who need help from library worker often (27,0%, in city – 12,7%) or constantly (16.4%, in the city – 4,6%).

69 table. How often do you ask for help, advice or consultation of the librarian when using computers, internet in the library?

			How often do you address for help, advice or consult with the librarian when using computers, the Internet in the library?					
			Never	Rarely	Sometimes	Often	Constantly	N / N
Gender	Woman	%	14,1	13,4	32,2	24,9	11,6	3,9
		N	78	74	178	137	64	21
	Man	%	18,9	24,6	29,3	15,0	9,9	2,2
		N	94	122	146	75	49	11
Age	15-24.	%	19,4	35,1	34,8	8,7	2,0	0,1
		N	40	72	71	18	4	0
	25-34.	%	17,1	23,6	35,3	16,8	7,1	0,0
		N	29	40	59	28	12	0
	35-44.	%	16,7	14,8	33,2	22,7	9,4	3,2
		N	35	31	70	48	20	7
	45-54.	%	7,6	17,3	31,1	25,8	14,4	3,9
		N	16	35	64	53	29	8
	55-64.	%	15,0	7,4	30,2	24,1	16,1	7,3
		N	21	10	42	33	22	10
	65-74.	%	26,4	6,5	13,7	26,0	21,3	6,2
		N	32	8	16	31	26	7
Education	Primary	%	19,1	27,7	25,4	3,9	24,0	0,0
		N	13	20	18	3	17	0
	Basic education	%	24,9	27,7	30,1	9,1	8,0	0,2
		N	23	26	28	8	7	0
	General secondary, special secondary education	%	20,6	20,4	25,7	18,4	9,8	5,0
		N	72	71	90	64	34	18
	Further	%	9,6	12,4	34,8	26,7	12,9	3,6
		N	31	40	112	86	42	12
	Higher	%	14,0	17,0	36,7	25,5	5,2	1,6
		N	27	33	72	50	10	3
Science degree	%	25,1	33,5	20,6	5,4	15,3	0,0	

			How often do you address for help, advice or consult with the librarian when using computers, the Internet in the library?					N / N
			Never	Rarely	Sometimes	Often	Constantly	
	(master degree or doctorate)	N	5	7	4	1	3	0
Income	Up to 500 LT	%	10,7	24,7	30,6	18,1	13,4	2,5
		N	21	48	59	35	26	5
	501-700 LT	%	15,6	8,3	32,4	24,1	14,7	5,0
		N	32	17	66	49	30	10
	701-1000 LT	%	22,8	17,8	34,8	16,3	4,8	3,6
		N	47	37	72	34	10	7
Over 1000 LT	%	19,9	22,2	32,0	16,9	9,0	0,0	
	N	43	49	70	37	20	0	
Employment	Employed	%	14,3	17,8	34,4	21,0	10,6	1,9
		N	86	108	208	127	64	12
	Not Employed	%	18,7	18,9	26,0	20,0	11,4	5,0
		N	79	80	109	84	48	21
Status of workplace	In public office	%	10,5	13,0	35,4	23,8	14,0	3,3
		N	32	39	106	71	42	10
	In private establishment	%	17,1	23,5	31,3	19,8	7,6	0,6
		N	42	58	77	49	19	2
	In my personal establishment, I'm working for myself	%	21,7	22,9	32,0	16,4	7,1	0,0
		N	9	9	13	7	3	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	12,0	19,0	31,6	21,1	15,5	0,8
		N	24	38	63	42	31	2
	Specialist, white-collar worker	%	15,5	16,2	36,5	20,5	8,5	2,8
		N	56	58	132	74	30	10
	Top or middle level manager	%	12,2	26,1	23,7	38,0	0,0	0,0
		N	3	6	5	8	0	0
	Farmer	%	10,0	26,7	32,6	16,6	14,1	0,0
		N	2	5	7	3	3	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	20,2	7,7	12,7	31,6	19,8	7,9
		N	26	10	16	41	26	10
	Disability pensioners	%	9,2	9,4	27,7	18,7	25,7	9,2
		N	6	6	17	12	16	6
	Housewife, on child care leave	%	9,2	16,3	12,8	38,5	9,8	13,5
		N	3	5	4	12	3	4
	Pupil	%	21,7	29,7	35,8	10,3	2,3	0,2
		N	24	33	40	11	3	0
	Student	%	14,5	35,4	41,8	6,3	2,0	0,0
		N	6	14	17	3	1	0
	Jobless	%	25,7	28,2	34,3	9,6	0,0	2,2
		N	8	9	10	3	0	1
Other	%	20,0	14,3	30,0	35,8	0,0	0,0	
	N	2	1	2	3	0	0	
City - village	City	%	25,6	22,3	31,2	12,7	4,6	3,6
		N	127	111	155	63	23	18
	Rural areas	%	8,1	15,5	30,5	27,0	16,4	2,6
		N	45	86	169	149	90	15
Size of location	Up to 3000 of residents	%	8,1	15,1	30,8	27,2	16,2	2,7
		N	43	81	164	145	86	14
	3001 – 10000 of residents	%	11,4	22,0	30,6	15,2	20,5	0,3
		N	9	17	24	12	16	0
	10001 - 50 000 of residents	%	6,1	22,9	41,0	24,5	2,9	2,6
		N	7	25	44	26	3	3
	50001 – 100000 of residents	%	65,6	12,7	18,9	2,8	0,0	0,0
		N	14	3	4	1	0	0
100 001 -	%	37,8	16,9	25,5	9,6	3,2	7,0	

			How often do you address for help, advice or consult with the librarian when using computers, the Internet in the library?					N / N
			Never	Rarely	Sometimes	Often	Constantly	
500000 of residents	N		81	36	55	20	7	15
	%		19,7	36,7	34,4	8,3	1,0	0,0
500000 of residents and more	N		19	35	33	8	1	0
	%		32,0	12,4	23,6	14,0	7,8	10,3
Kauno	N		83	32	61	36	20	27
	%		11,7	21,9	30,1	21,6	14,2	0,6
Vilniaus	N		24	45	62	44	29	1
	%		10,6	22,5	34,3	25,4	4,3	2,9
Šiaulių	N		10	22	34	25	4	3
	%		15,2	22,2	31,6	14,7	16,3	0,0
Panevėžio	N		15	21	30	14	16	0
	%		11,9	15,4	44,1	26,6	2,0	0,0
Klaipėdos	N		11	15	42	25	2	0
	%		4,6	34,4	26,1	24,2	10,4	0,3
Marijampolės	N		4	28	21	20	8	0
	%		5,3	24,2	36,6	26,3	7,7	0,0
Utenos	N		3	15	23	16	5	0
	%		26,7	15,8	28,4	4,2	22,1	2,7
Alytaus	N		15	9	16	2	13	2
	%		4,4	5,5	41,3	28,4	20,4	0,0
Tauragės	N		2	3	21	15	10	0
	%		10,2	15,1	30,0	31,9	12,8	0,0
Telšių	N		5	7	14	15	6	0
	%		16,4	18,7	30,8	20,2	10,8	3,1
In total:	N		172	196	323	212	113	33
	%							

70 table. Are you satisfied with help of librarian, with his/her answers to your questions?

			Are you satisfied with the help of the librarian, answers to your questions?					
			Fully dissatisfied	Dissatisfied	Satisfied	Fully satisfied	N / N	
Gender	Woman	%	6,1	0,8	39,0	48,4	5,7	
		N	33	5	216	267	31	
	Man	%	7,4	1,4	45,0	41,5	4,6	
		N	37	7	224	207	23	
Age	15-24.	%	5,9	2,7	54,9	31,8	4,7	
		N	12	6	113	65	10	
	25-34.	%	6,6	1,3	34,4	51,6	6,1	
		N	11	2	58	87	10	
	35-44.	%	2,4	0,3	46,1	44,7	6,6	
		N	5	1	98	95	14	
	45-54.	%	9,5	0,6	42,2	42,1	5,5	
		N	20	1	87	86	11	
	55-64.	%	7,2	1,6	49,7	39,4	2,1	
		N	10	2	69	55	3	
	65-74.	%	10,3	0,0	13,3	71,5	5,0	
		N	12	0	16	86	6	
	Education	Primary	%	2,5	4,1	49,2	41,4	2,8
			N	2	3	35	29	2
Basic education		%	5,2	0,6	45,8	44,1	4,4	
		N	5	1	42	41	4	
General secondary, special secondary education		%	8,6	1,3	41,5	44,5	4,1	
		N	30	5	145	155	14	
Further		%	5,3	0,2	40,1	47,5	6,9	
		N	17	1	129	153	22	
Higher		%	8,6	1,4	39,9	45,2	4,9	
		N	17	3	78	88	10	

			Are you satisfied with the help of the librarian, answers to your questions?				
			Fully dissatisfied	Dissatisfied	Satisfied	Fully satisfied	N / N
	Science degree (master degree or doctorate)	%	0,0	1,0	51,3	37,7	10,0
		N	0	0	11	8	2
Income	Up to 500 LT	%	2,9	2,3	44,2	47,7	2,9
		N	6	4	85	92	6
	501-700 LT	%	4,9	0,4	45,2	46,9	2,6
		N	10	1	92	96	5
	701-1000 LT	%	9,4	2,6	44,9	35,6	7,5
		N	19	5	93	73	15
Over 1000 LT	%	7,9	0,3	43,0	43,2	5,6	
	N	17	1	94	94	12	
Employment	Employed	%	6,7	1,0	43,1	42,6	6,7
		N	40	6	260	257	40
	Not Employed	%	7,0	1,1	40,1	48,9	2,9
		N	29	5	169	206	12
Status of workplace	In public office	%	5,0	0,0	42,6	45,1	7,3
		N	15	0	128	136	22
	In private establishment	%	7,6	2,4	42,7	40,3	7,0
		N	19	6	106	100	17
	In my personal establishment, I'm working for myself	%	10,7	0,0	49,9	36,6	2,8
		N	4	0	20	15	1
Other	%	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	5,1	1,1	42,0	46,6	5,2
		N	10	2	83	92	10
	Specialist, white-collar worker	%	6,4	1,0	41,9	42,8	7,9
		N	23	3	151	154	28
	Top or middle level manager	%	12,1	0,9	60,4	26,5	0,0
		N	3	0	13	6	0
Farmer	%	21,4	0,0	55,3	17,8	5,6	
	N	4	0	11	4	1	
Other	%	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	9,6	0,0	21,7	68,7	0,0
		N	12	0	28	89	0
	Disability pensioners	%	2,1	0,0	48,8	49,1	0,0
		N	1	0	30	30	0
	Housewife, on child care leave	%	2,0	0,0	26,4	58,2	13,4
		N	1	0	8	18	4
	Pupil	%	6,2	3,5	55,9	30,3	4,1
		N	7	4	62	34	5
	Student	%	10,2	1,9	41,9	38,9	7,0
		N	4	1	17	16	3
Unemployed	%	9,3	0,0	46,8	42,1	1,9	
	N	3	0	14	13	1	
Other	%	14,3	0,0	30,0	55,8	0,0	
	N	1	0	2	5	0	
City - village	City	%	8,0	1,9	41,9	41,5	6,7
		N	40	9	208	206	33
	Rural areas	%	5,5	0,5	41,9	48,4	3,7
		N	31	3	232	268	21
Size of location	Up to 3000 of residents	%	5,6	0,5	41,4	48,3	4,2
		N	30	3	221	258	22
	3001 – 10000 of residents	%	1,6	1,2	42,0	52,6	2,6
		N	1	1	33	41	2
	10001 - 50 000 of residents	%	9,4	2,6	36,5	48,6	2,9
		N	10	3	40	53	3
	50001 – 100000 of residents	%	13,3	0,0	41,7	35,2	9,8
		N	3	0	9	7	2
100 001 - 500000 of residents	%	10,5	2,3	39,1	39,7	8,4	
	N	22	5	84	85	18	

			Are you satisfied with the help of the librarian, answers to your questions?				
			Fully dissatisfied	Dissatisfied	Satisfied	Fully satisfied	N / N
500000 of residents and more	%		4,2	0,6	56,9	31,5	6,8
	N		4	1	54	30	6
Kauno	%		10,5	1,0	35,2	43,9	9,4
	N		27	2	91	114	24
Vilniaus	%		3,2	0,3	40,7	50,2	5,7
	N		7	1	84	103	12
Šiaulių	%		3,8	1,5	42,2	51,1	1,4
	N		4	1	41	50	1
Panevėžio	%		2,4	3,1	58,1	31,8	4,5
	N		2	3	56	30	4
Klaipėdos	%		6,8	0,4	40,0	50,2	2,6
	N		6	0	38	47	2
Marijampolės	%		15,0	2,7	44,7	33,5	4,0
	N		12	2	36	27	3
Utenos	%		3,7	0,9	41,4	52,7	1,2
	N		2	1	25	32	1
Alytaus	%		5,8	0,0	41,5	48,2	4,6
	N		3	0	24	28	3
Tauragės	%		7,5	0,0	52,1	38,3	2,2
	N		4	0	27	20	1
Telšių	%		5,5	2,4	39,0	48,1	5,1
	N		3	1	18	23	2
In total:	%		6,7	1,1	41,9	45,1	5,2
	N		70	12	440	474	54

2.5. Evaluation of quality of the public internet access services

When evaluating quality of provided services of public internet access respondents accentuated attention of the personnel, their qualification and convenience of Employed hours. Relatively lower was evaluation of the software equipment, internet speed and opportunity to use own digital devices (71 Table).

Correlation analysis have shown that evaluation of services quality is mostly connected with age factor (elder respondents were evaluating better). Respondents with higher education and residents of bigger towns more critically evaluate quality of computer technique (72 Table).

71 table. How do you rate quality of the public internet access services in this library? Please evaluate in the scale of 4 points, where 1 means very bad, and 4 – very good?

			Staff helpfulness	Staff qualification	Employed hours	Possibility to work undisturbed	Computer hardware	Software	Internet speed	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)
Gender	Woman	Mean	3,6	3,5	3,4	3,3	3	3	2,9	2,8
	Man	Mean	3,5	3,5	3,4	3,2	2,9	2,9	2,8	2,8
Age	15-24.	Mean	3,4	3,3	3,2	3,1	2,9	2,9	2,8	2,9
	25-34.	Mean	3,7	3,6	3,4	3,4	3	2,9	2,9	2,9
	35-44.	Mean	3,6	3,5	3,4	3,1	2,8	2,9	2,8	2,6
	45-54.	Mean	3,5	3,5	3,3	3,3	3,1	3	3	2,8
	55-64.	Mean	3,6	3,5	3,3	3,2	3	2,9	2,9	2,5
	65-74.	Mean	3,9	4	3,8	3,4	3,2	3,3	3,1	3,4
Education	Primary	Mean	3,3	3,3	3,2	3,1	3,2	3	2,9	3,1
	Basic	Mean	3,4	3,4	3,3	3,1	2,9	2,9	2,8	2,8
	General secondary, special secondary	Mean								
	Further	Mean	3,6	3,5	3,5	3,2	2,9	2,9	2,9	2,6
	Higher	Mean	3,6	3,5	3,4	3,3	2,9	2,9	2,9	2,8
	Science degree (master degree or doctorate)	Mean	3,7	3,7	3,3	3,6	3,1	3	3,1	3
Income	Up to 500 LT	Mean	3,6	3,4	3,4	3,1	3	2,8	2,8	2,5
	501-700 LT	Mean	3,7	3,6	3,5	3,4	3,1	3,1	3	3
	701-1000 LT	Mean	3,5	3,5	3,3	3,3	2,9	3	2,9	2,9
	Over 1000 LT	Mean	3,5	3,6	3,4	3,3	3	2,9	2,9	2,8
Employment	Employed	Mean	3,6	3,5	3,4	3,3	3	3	2,9	2,8
	Not Employed	Mean	3,6	3,5	3,4	3,2	3	2,9	2,9	2,8
Status of workplace	In public office	Mean	3,6	3,5	3,4	3,2	3	3	2,9	2,7
	In private establishment	Mean	3,6	3,5	3,4	3,4	3,1	3	2,9	2,9
	In private establishment	Mean	3,6	3,5	3,3	3,1	2,7	2,7	2,8	2,7

			Staff helpfulness	Staff qualification	Employed hours	Possibility to work undisturbed	Computer hardware	Software	Internet speed	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)
Speciality	Blue-collar worker, technical employee	Mean	3,6	3,6	3,5	3,3	3,1	3	2,9	2,9
	Specialist, white-collar worker	Mean	3,6	3,5	3,3	3,2	2,9	2,9	2,9	2,7
	Higest or avegare level manager	Mean	3,6	3,4	3,5	3,4	3,1	2,9	2,7	2,7
	Farmer	Mean	3,5	3,3	3,3	3	2,6	2,6	2,4	2,8
Unemployed:	Retirement pensioner	Mean	3,9	3,9	3,8	3,3	3,2	3,3	3,1	3,3
	Disability pensioner	Mean	3,6	3,6	3,2	3,3	2,6	2,6	2,5	2
	Housewife, on a child rearing leave	Mean	3,7	3,7	3,6	3,4	3	3	3,1	2,9
	Pupil	Mean	3,3	3,2	3,2	3	2,9	2,9	2,7	2,8
	Student	Mean	3,5	3,4	3,3	3,2	3,1	3	3	3,2
	Jobless	Mean	3,5	3,3	3,2	3,1	3	2,9	3,1	2,8
	Other	Mean	3,6	3,4	3	2,8	2,5	2,5	2,5	2,6
City - Village	City	Mean	3,6	3,5	3,3	3,3	2,9	2,9	2,9	2,9
	Rural areas	Mean	3,6	3,5	3,4	3,2	3,1	3	2,9	2,8
Size of location	Up to 3000 of residents	Mean	3,6	3,5	3,4	3,1	3,1	3	2,9	2,8
	3001 - 10000 of residents	Mean	3,7	3,6	3,5	3,2	2,7	2,9	2,6	2,7
	10001 - 50 000 of residents	Mean	3,6	3,6	3,4	3,4	2,9	3	2,9	2,9
	50001 – 100000 of residents	Mean	3,6	3,6	3,4	3,4	3,4	3,4	3,5	3,4
	100 001 - 500000 of residents	Mean	3,7	3,6	3,4	3,5	2,9	2,9	3	3,1
	More than 500000 of residents	Mean	3,5	3,3	3,2	3,1	2,7	2,7	2,8	2,5
County	Kauno	Mean	3,7	3,6	3,4	3,5	3	2,9	3	2,8
	Vilniaus	Mean	3,6	3,5	3,3	3,1	2,8	2,8	2,8	2,6
	Šiaulių	Mean	3,4	3,4	3,3	3,2	2,8	2,7	2,5	2,8
	Panevėžio	Mean	3,5	3,4	3,3	3,2	2,9	3	2,8	2,8
	Klaipėdos	Mean	3,7	3,6	3,6	3,3	3,1	3,1	3	3,2
	Marijampolės	Mean	3,6	3,4	3,5	2,9	3,3	3,1	3,2	2,7
	Utenos	Mean	3,4	3,4	3,2	3,1	2,9	2,9	2,9	2,8
	Alytaus	Mean	3,5	3,5	3,5	3,4	3,4	3,4	3,4	3,4
	Tauragės	Mean	3,5	3,5	3,4	3,2	2,6	2,7	2,6	2,7
	Telšių	Mean	3,6	3,6	3,2	3,3	3	2,9	2,8	2,8
In total:		Mean	3,6	3,5	3,4	3,2	3	2,9	2,9	2,8

72 table Quality of public internet access services in the library. Correlation analysis

		Computer hardware	Software	Internet speed	Staff helpfulness	Staff qualification	Employed hours	Possibility to work undisturbed	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)
Age	Coefficient	,101(**)	,111(**)	,101(**)	,155(**)	,188(**)	,165(**)	0,060	-0,032
	p.	0,003	0,001	0,003	0,000	0,000	0,000	0,073	0,392
	N	868	833	847	899	881	898	896	699
Income	Coefficient	0,004	-0,041	0,019	0,001	0,076	0,013	-0,074	-0,010
	p.	0,941	0,437	0,711	0,988	0,137	0,804	0,139	0,856
	N	390	369	376	397	389	396	396	313
Education	Coefficient	-,103(**)	-0,054	-0,011	,071(*)	0,045	0,026	,066(*)	-,146(**)
	p.	0,002	0,116	0,760	0,033	0,180	0,429	0,049	0,000
	N	868	833	847	899	881	898	896	699
Size of location	Coefficient	-,133(**)	-,078(*)	-0,023	-0,002	0,001	-0,030	,144(**)	0,035
	p.	0,000	0,025	0,499	0,941	0,965	0,370	0,000	0,359
	N	868	833	847	899	881	898	896	699
How often do you use the Internet in general?	Coefficient	,087(*)	0,063	0,060	0,060	,079(*)	0,023	-0,027	-0,033
	p.	0,010	0,069	0,083	0,072	0,019	0,498	0,421	0,379
	N	865	830	847	896	878	895	893	699
How often do you use the Internet IN THE LIBRARY?	Coefficient	-0,015	-,075(*)	0,030	-0,010	0,044	0,011	-0,033	-,142(**)
	p.	0,652	0,032	0,384	0,765	0,193	0,753	0,320	0,000
	N	862	827	844	893	875	892	890	696
Rate your computer literacy (skills to use computer)	Coefficient	-,073(*)	-,075(*)	-0,043	0,019	-0,012	-0,009	0,029	0,025
	p.	0,033	0,033	0,217	0,566	0,723	0,795	0,393	0,514
	N	853	818	835	884	867	883	881	687

2.6 Using services provided by libraries

The most popular services of the libraries used by respondents: opportunity to read periodical press – 89%, opportunity use internet for free – 88%, issue of books – 86%, opportunity to use information data bases on the internet – 57%. New functions connected with modern technologies are more often used by younger respondents, with university education, Specialists and white-collar workers, also students and schoolchildren. “Traditional” services are more often marked by elder, pensioners, residents of villages (73 Table).

Changes of services quality of the libraries are evaluated quite positive. Relatively better is rated variety of libraries’ data bases, variety and quality of organized events (exhibitions, meetings, trainings), opportunity to get advice or help from personnel when using computers, internet² (74 Table).

Update of books assortment was evaluated negatively by 7% of the respondents, 35% – were indifferent, 48% – evaluated positively. More favorable changes were evaluated by 25 – 34 y.o. and 45 – 54 y.o. respondents, with higher income, by residents of villages and smaller towns (75 Table).

Variety of other publications (CD, DVD) is evaluated negative by 3% of respondents, 47% of respondents are indifferent, 23% – evaluate positively. More favorable changes were evaluated by cities residents (10000-50000 residents), by respondents from Panevėžys county (76 Table).

Variety of periodical press is negatively evaluated by 5%, 44% are indifferent, 42% – evaluate positively. More favorably changes were evaluated by 25 -34 y.o. respondents, with lowest income, Employed in public offices, residents of villages and smaller towns (up to 10000 of residents), respondents from Panevėžys, Klaipėda, Marijampolė, Tauragė counties (77 Table).

Variety of data bases is negatively evaluated by less than 2% of respondents, 43% – are indifferent, 29% – evaluated positively. More favorable changes are evaluated by respondents with higher and university education, Specialists and white-collar workers, schoolchildren, residents of the cities (with 3000 – 50000 residents) (78 Table).

Variety of organized events (exhibitions, meetings, trainings) is negatively evaluated by 2% of respondents, 36% – are indifferent, 44% – evaluated positively. More favorable changes are evaluated by residents of villages and smaller cities, by respondents from Panevėžys, Alytus, Tauragė counties (79 Table).

Quality of organized events (exhibitions, meetings, trainings) is evaluated negatively by 1% of respondents, 34% – are indifferent, 46% – evaluate positively. More favorable changes of quality

² Vertinimų „pablogėjo“ – 1, „nepakito“ – 2 ir „pagerėjo“ – 3 vidurkiai.

of events was evaluated by 55 – 64 y.o. respondents, with higher and university education, residents of villages and smaller towns (up to 50000 of residents), by respondents from Panevėžys, Alytus, Telšiai, Tauragė counties (80 Table).

Plenty of IT equipment is negatively evaluated by 2% of respondents, 43% – are indifferent, 37% – evaluated positively. More favorable changes are evaluated by residents of smaller towns (up to 50000 residents), residents of Šiauliai county (81 Table).

Quality of IT equipment is evaluated negatively by 4% of respondents, 44% – are indifferent, 34% – evaluate positively (82 Table).

Plenty of software is evaluated negatively by 3%, 45% – are indifferent, 31% – evaluate positively. More favorably changes are evaluated by younger respondents, students and schoolchildren, residents of villages and smaller towns (up to 50000 residents) (83 Table).

Quality of software is evaluated negatively by 4% of respondents, 45% – are indifferent, 31% – evaluate positively (84 Table).

Opportunity to get advice or help from personnel when using computer or internet is evaluated negatively by 1% of respondents, 31% – are indifferent, 57% – evaluate positively. More favorable changes are evaluated by women, Employed in public offices, pensioners, residents of villages and smaller towns (up to 50000 of residents), residents of Tauragė and Klaipėda counties (85 Table).

General atmosphere is evaluated negatively by 1%, 37% – are indifferent, 57% – evaluate positively. Changes of general atmosphere are relatively better evaluated by women, youngest residents, respondents with higher education, residents of villages and smaller towns (86 Table).

Correlation analysis shows that evaluations of libraries' services are the most relevant to age (elder respondents evaluated changes more positively, except increase of periodical press) and size of place of residence (quality changes in the bigger cities are evaluated better (except evaluations of general atmosphere that are better in the smaller towns)) (87 Table).

2.6.1. Using services provided by libraries in urban and rural area

Village public internet access users much more active use internet: more often than city users read newspapers online (respectively 92,3% and 85,0%); enjoy free internet (94,6% and 80,8%); take books from the library (91,4% and 79,0%); review video material(42,0% and 27,8%), play computer games (44,6% and 22,9%), listen to audio recordings (40, 2% and 21,4%), and learn computer literacy (37,3% and 17,1%).

Village library users are more critical of the changes in the assortment of books - one tenth of them (10,4%) said that the range became worse (only 2,2% city library users thought so). Village public internet access users were better informed about developments in the range of books, as

compared to city users, they much less frequently had no opinion on this matter (respectively 4,5% and 17%). Improvements were also more often noticed by village users (52,2%, city – 43,4%).

A third of city library users (33,1%) and less than a quarter (22,7%) of village library users did not put any attention to the changes of other publications - CD, DVD. Village public internet access users were more likely not to notice any development changes in this sphere than it did city public internet access users (respectively 50,1% and 43,0%).

More by village library users than by city library users evolution of periodical press diversity was criticised: 7,6% claimed deterioration (respectively city library users only 1,7%), almost half of village library users (47,7%) did not notice any changes, similar number (46,7%) welcomed the improvement in periodicals diversity (respectively, 40,5% of city library users did not notice any development changes, while 36,9% pointed to an improvement).

Half of village library users (49,1%) and more than a third of the city public internet access users (36,9%) did not notice any changes in the databases, a quarter of rural (24,8%) and a third of the city library users (32,6%) highlights the positive trends. A similar number of users did not pay attention to the changes in this area (city – 29,5%, village – 22,6%).

More than half of village (51,2%) and more than a third of the city (36,8%) public internet access users were satisfied about improvement in diversity of organized events. About a third of surveyed people (31,1% city and village 39,8%) said they did not notice any changes in this area. Citizens comparing with village public internet access users much more frequently did not pay attention at all to the changes in organizing events (respectively 30,7% and 7,3%).

Village library users more often than the city library users has highlighted the improvement in the quality of events (respectively 55,2% and 36,1%). A third (32,2%) of city public internet access users for this matter did not have an opinion at all while between village library users this number was lower- only 7,3%.

The increase of IT technology village users observed more often (40,3%, city - 33,2%), but less frequently than city users had no opinion on this subject (respectively 12,9% and 23,8%). Village public internet access users also paid attention more frequently to the quality of IT development (23,7% city and 14,6% village users did not have opinions on this matter).

The improvement of software quantity identified a third (33,7%) village and a quarter (26,9%) of city library users. Similar number of the city public internet access users (26,0%) claimed they had no opinion on this matter, as well as the quality of software changes (did not notice 25,3% of city and 17,2% of village users).

Improved access to advice or staff assistance using computer or internet noticed two-thirds of village (65,1%) and almost half of city (47,4%) respondents. Almost one fifth (18,8%) city public internet access users have had no opinion on this matter, among village users this number was few times lower - only 3,1%.

The overall atmosphere of the library is in favour of two-thirds (64,8%) village and almost half of the city (49.2%) users. City users more frequently compared village users claimed that there were not any changes detected in the library (respectively 42,9% and 32,5%), or had no opinion at all (respectively 6,5% and 2,1%).

73 table What services provided by library do you use?

			What services rendered by the libraries do you use?									
			Possibility to read periodic press	Possibility to use the Internet free of charge	Delivery of books	Possibility to use informational databases on the Internet	Possibility to review video material	Possibility to play computer games	Delivery of other publications (language learning programmes, CDs, DVDs, art publications, sheet music, etc.)	Possibility to listen to audio records	Possibility to learn at computer literacy courses	Other
Gender	Man	%	86,9	89,7	76,3	58,4	36,0	34,3	28,3	27,8	24,0	0,3
		N	420	433	369	282	174	166	137	134	116	1
	Woman	%	90,6	86,7	93,6	56,4	34,7	34,4	38,9	34,4	31,0	0,6
		N	496	475	513	309	190	188	213	188	170	3
Age	15-24.	%	67,9	91,5	87,4	65,2	43,2	49,6	36,0	41,3	25,6	1,3
		N	136	184	176	131	87	100	72	83	52	3
	25-34.	%	86,8	94,9	84,5	65,7	38,4	34,4	35,1	37,0	28,3	0,4
		N	146	159	142	110	65	58	59	62	48	1
	35-44.	%	94,1	86,6	82,6	51,7	30,5	33,0	30,6	25,5	17,5	0,7
		N	193	177	169	106	62	67	63	52	36	1
	45-54.	%	94,4	92,7	87,6	55,6	33,5	29,8	36,5	30,8	30,8	0,0
		N	191	188	177	113	68	60	74	62	62	0
	55-64.	%	96,2	85,5	85,5	72,2	44,9	34,8	40,6	34,7	36,5	0,0
		N	129	115	115	97	60	47	55	47	49	0
65-74.	%	100,0	70,4	85,4	28,7	18,5	18,3	22,9	13,5	32,7	0,0	
	N	121	85	103	35	22	22	28	16	39	0	
Education	Primary	%	62,0	93,2	87,6	43,1	41,6	50,2	29,8	39,1	33,9	0,6
		N	43	64	60	30	29	35	20	27	23	0
	Basic education	%	75,5	87,4	89,7	51,7	41,5	49,6	29,1	37,2	31,6	0,6
		N	68	79	81	47	38	45	26	34	29	1
	General secondary, special secondary education	%	89,4	79,5	82,9	45,6	25,7	25,6	32,4	23,5	26,5	0,5
		N	302	268	280	154	87	86	109	79	89	2
	Further	%	95,2	94,1	86,1	65,2	40,6	40,7	35,7	35,6	29,7	0,4
		N	302	299	273	207	129	129	113	113	94	1
	Higher	%	93,5	91,7	86,0	70,2	37,5	25,7	35,6	31,1	23,1	0,4
		N	183	180	169	138	74	50	70	61	45	1
Science degree (master degree or doctorate)	%	86,2	86,4	89,2	79,2	42,1	43,7	51,8	42,1	24,8	0,0	
	N	18	18	18	16	9	9	11	9	5	0	
Income	Up to 500 LT	%	86,5	94,2	89,4	62,1	37,8	45,4	37,7	35,1	39,5	0,9

		What services rendered by the libraries do you use?										
		Possibility to read periodic press	Possibility to use the Internet free of charge	Delivery of books	Possibility to use informational databases on the Internet	Possibility to review video material	Possibility to play computer games	Delivery of other publications (language learning programmes, CDs, DVDs, art publications, sheet music, etc.)	Possibility to listen to audio records	Possibility to learn at computer literacy courses	Other	
501-700 LT	N	159	173	164	114	69	83	69	64	73	2	
	%	95,5	83,0	76,8	51,8	29,1	28,8	25,8	24,1	29,8	0,5	
	N	191	166	153	104	58	57	52	48	59	1	
	%	92,9	85,1	87,4	56,3	35,9	32,7	42,0	35,1	29,4	0,2	
	N	191	175	180	116	74	67	86	72	61	0	
	%	88,1	88,4	86,5	62,8	38,9	35,4	38,0	29,9	19,4	0,3	
	N	191	192	188	136	84	77	83	65	42	1	
Employment	Employed	%	92,4	91,1	86,8	62,1	36,3	32,6	37,1	32,1	28,1	0,5
	N	551	543	518	370	216	194	221	191	168	3	
Not Employed	%	85,0	83,6	84,0	50,4	32,6	36,8	28,4	29,2	27,3	0,4	
	N	351	345	347	208	135	152	117	121	112	2	
Status of workplace	In public office	%	94,0	92,4	91,0	67,2	41,1	36,3	39,2	40,9	34,6	0,7
	N	279	275	271	200	122	108	117	121	103	2	
	In private establishment	%	91,9	90,9	84,7	57,4	31,4	32,0	36,5	22,9	21,8	0,0
	N	223	220	205	139	76	77	89	56	53	0	
	In my personal establishment, I'm working for myself	%	87,2	87,3	75,1	64,4	37,7	16,2	30,7	28,5	25,5	0,8
	N	36	36	31	26	15	7	13	12	10	0	
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
N	0	0	0	0	0	0	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	93,6	91,2	81,1	46,9	27,1	30,1	34,0	24,3	20,0	0,5
	N	181	177	157	91	52	58	66	47	39	1	
	Specialist, white-collar worker	%	92,4	91,6	90,8	70,5	40,5	35,5	40,1	37,1	32,1	0,6
	N	329	326	323	251	144	127	143	132	114	2	
	Top or middle level manager	%	81,7	80,9	76,4	55,4	44,4	29,4	23,4	39,4	35,9	0,0
	N	17	17	16	12	9	6	5	8	8	0	
	Farmer	%	97,1	92,7	83,2	66,7	44,6	9,0	29,9	10,6	27,8	0,0
N	20	19	17	13	9	2	6	2	6	0		
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	98,3	68,5	83,6	29,0	18,9	20,1	24,3	17,7	24,1	0,0
	N	127	89	108	38	25	26	31	23	31	0	
	Disability pensioners	%	88,8	80,1	84,3	54,7	30,7	42,3	25,7	23,2	38,9	0,0
	N	51	46	48	31	18	24	15	13	22	0	
	Housewife, on child care leave	%	89,9	97,8	78,1	57,6	20,4	31,7	16,3	27,0	40,8	0,0
	N	26	28	22	17	6	9	5	8	12	0	
	Pupil	%	62,5	91,4	90,2	59,8	45,5	61,8	34,5	43,8	28,0	0,6
	N	68	100	98	65	50	67	38	48	31	1	
	Student	%	84,6	96,0	84,8	75,4	33,9	24,7	41,0	32,3	18,5	2,8
	N	35	39	35	31	14	10	17	13	8	1	
	Jobless	%	93,6	88,0	66,5	50,8	45,9	17,9	18,6	30,7	14,4	0,0
	N	29	27	20	16	14	5	6	9	4	0	
Other	%	84,8	100,0	77,7	100,0	92,3	85,3	43,5	55,8	49,9	0,0	
N	7	8	6	8	7	7	4	5	4	0		
City - village	City	%	85,0	80,8	79,0	57,5	27,8	22,9	33,8	21,4	17,1	0,4
	N	414	393	384	280	135	111	165	104	83	2	
	Rural areas	%	92,3	94,6	91,4	57,2	42,0	44,6	34,0	40,2	37,3	0,5
N	502	515	497	311	229	243	185	219	203	3		
Size of location	Up to 3000 of residents	%	92,2	95,1	92,2	56,1	42,4	45,0	33,6	40,0	38,0	0,6
	N	483	498	483	294	222	236	176	210	199	3	

		What services rendered by the libraries do you use?									
		Possibility to read periodic press	Possibility to use the Internet free of charge	Delivery of books	Possibility to use informational databases on the Internet	Possibility to review video material	Possibility to play computer games	Delivery of other publications (language learning programmes, CDs, DVDs, art publications, sheet music, etc.)	Possibility to listen to audio records	Possibility to learn at computer literacy courses	Other
3001 – 10000 of residents	%	90,1	93,5	78,4	74,6	41,5	38,1	33,2	44,0	22,6	0,0
	N	70	73	61	58	32	30	26	34	18	0
10001 - 50 000 of residents	%	83,1	96,7	72,2	80,2	40,1	36,2	32,8	29,8	30,0	0,4
	N	90	105	78	87	43	39	35	32	32	0
50001 – 100000 of residents	%	98,8	96,1	84,0	71,2	30,4	3,4	34,3	18,8	3,4	0,0
	N	18	17	15	13	6	1	6	3	1	0
100 001 - 500000 of residents	%	84,5	62,6	82,1	36,3	19,2	15,6	37,0	15,6	11,1	0,3
	N	175	130	170	75	40	32	77	32	23	1
500000 of residents and more	%	83,6	89,1	77,4	67,2	22,0	17,2	31,0	11,4	13,7	0,8
	N	79	85	74	64	21	16	29	11	13	1
Kauno	%	89,2	68,0	84,0	43,5	32,7	26,2	38,0	28,1	24,8	0,4
	N	221	169	208	108	81	65	94	70	61	1
Vilniaus	%	89,7	94,1	86,0	65,9	31,6	26,5	32,3	25,7	12,9	0,3
	N	183	192	176	135	65	54	66	53	26	1
Šiaulių	%	82,3	90,7	86,5	63,2	49,4	57,1	31,6	38,6	28,8	0,0
	N	80	88	84	61	48	56	31	37	28	0
Panevėžio	%	89,7	96,8	83,7	58,1	40,7	43,5	33,4	42,0	34,5	0,6
	N	85	92	79	55	38	41	32	40	33	1
Klaipėdos	%	87,5	99,3	82,2	62,7	29,4	27,2	29,4	26,2	31,3	0,4
	N	82	93	77	59	28	25	28	25	29	0
Marijampolės	%	94,7	96,3	88,8	63,5	23,9	30,0	26,2	16,7	44,6	2,0
	N	76	77	71	51	19	24	21	13	36	2
Utenos	%	79,0	84,3	91,5	48,2	55,7	63,3	43,5	60,5	39,1	0,9
	N	48	51	55	29	34	38	26	36	24	1
Alytaus	%	92,6	95,5	84,7	53,3	36,1	29,0	20,1	27,9	34,8	0,0
	N	51	53	47	29	20	16	11	15	19	0
Tauragės	%	95,4	95,6	75,0	61,8	23,3	26,9	62,6	38,3	24,5	0,0
	N	49	49	38	32	12	14	32	20	13	0
Telšių	%	88,6	96,6	98,7	70,1	42,7	45,6	20,3	29,9	36,5	0,0
	N	41	45	46	33	20	21	9	14	17	0
In total:	%	88,9	88,1	85,5	57,4	35,3	34,4	33,9	31,3	27,7	0,5
	N	916	908	882	591	364	354	350	323	286	5

74 table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved?

			Variety of databases	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Possibility to get advice or help from the staff when using the computer or the Internet	Variety of other publications (CDs, DVDs)	Abundance of IT equipment	Quality of IT equipment	Abundance of software	Quality of software	Update of the assortment of books	Variety of periodic press	Overall atmosphere
Gender	Woman	Mean	2,8	2,8	2,8	2,8	2,8	2,7	2,7	2,7	2,7	2,5	2,5	2,7
	Man	Mean	2,7	2,8	2,8	2,7	2,7	2,7	2,6	2,7	2,7	2,7	2,6	2,6
Age	15-24.	Mean	2,6	2,6	2,7	2,6	2,6	2,6	2,6	2,6	2,5	2,5	2,7	2,6
	25-34.	Mean	2,8	2,9	2,9	2,8	2,8	2,7	2,7	2,6	2,6	2,7	2,8	2,7
	35-44.	Mean	2,7	2,7	2,8	2,7	2,6	2,6	2,6	2,6	2,6	2,7	2,5	2,7
	45-54.	Mean	2,7	2,7	2,8	2,8	2,7	2,7	2,6	2,7	2,6	2,7	2,6	2,7
	55-64.	Mean	2,9	2,8	2,9	2,9	2,7	2,8	2,8	2,9	2,9	2,6	2,3	2,6
	65-74.	Mean	3,1	3,1	3,1	3,1	3,3	3,1	3	3,1	3,1	2,4	2,4	2,6
Education	Primary	Mean	2,3	2,6	2,6	2,5	2,3	2,7	2,5	2,6	2,5	2,3	2,5	2,5
	Basic	Mean	2,8	2,7	2,8	2,7	2,7	2,7	2,7	2,7	2,7	2,5	2,6	2,6
	General secondary, special secondary	Mean	2,9	2,9	2,9	2,9	2,9	2,8	2,7	2,8	2,8	2,6	2,6	2,6
	Further	Mean	2,7	2,7	2,8	2,7	2,7	2,7	2,6	2,7	2,6	2,7	2,6	2,7
	Higher	Mean	2,9	2,9	2,9	2,8	2,8	2,7	2,7	2,7	2,7	2,7	2,6	2,7
	Science degree (master degree or doctorate)	Mean	2,6	2,6	2,6	2,8	2,6	2,6	2,6	2,5	2,5	2,9	2,7	2,8
Income	Up to 500 LT	Mean	2,7	2,6	2,6	2,6	2,7	2,6	2,6	2,6	2,6	2,4	2,6	2,6
	501-700 LT	Mean	2,8	3	3	2,9	2,9	2,9	2,8	2,8	2,8	2,6	2,4	2,6
	701-1000 LT	Mean	2,8	2,9	2,9	2,8	2,6	2,8	2,8	2,7	2,7	2,6	2,5	2,6
	Over 1000 LT	Mean	2,8	2,9	2,9	2,7	2,7	2,7	2,7	2,8	2,7	2,7	2,6	2,7
Employment	Employed	Mean	2,8	2,8	2,8	2,7	2,7	2,7	2,6	2,7	2,7	2,7	2,6	2,7
	Not Employed	Mean	2,8	2,8	2,9	2,8	2,8	2,7	2,7	2,8	2,7	2,5	2,5	2,6
Status of workplace	In public office	Mean	2,8	2,7	2,7	2,8	2,7	2,7	2,7	2,6	2,6	2,7	2,6	2,8
	In private establishment	Mean	2,7	2,8	2,9	2,7	2,7	2,7	2,6	2,7	2,7	2,6	2,6	2,6
	In private establishment	Mean	2,7	2,9	2,9	2,7	2,9	2,6	2,6	2,7	2,7	3	2,7	2,6
Speciality	Blue-collar worker, technical employee	Mean	2,8	2,7	2,7	2,7	2,6	2,8	2,7	2,7	2,8	2,7	2,6	2,6
	Specialist, white-collar worker	Mean	2,8	2,8	2,8	2,7	2,7	2,7	2,6	2,7	2,6	2,7	2,6	2,7
	Highest or average level manager	Mean	3	2,8	2,8	2,5	2,9	2,6	2,7	2,8	2,8	2,7	2,7	2,7
	Farmer	Mean	2,2	2,7	2,7	2,7	2,5	2,3	2,1	2,7	2,7	3	2,4	2,4
Unemployed:	Retirement pensioner	Mean	3	3	3	3,1	3,1	3	3	3	3	2,4	2,4	2,6
	Disability pensioner	Mean	2,5	2,9	2,9	2,9	2,7	2,6	2,5	2,6	2,5	2,5	2,2	2,5
	Housewife, on a child rearing leave	Mean	2,9	2,8	2,9	2,5	3	2,7	2,6	2,8	2,7	2,4	2,5	2,7
	Pupil	Mean	2,6	2,6	2,6	2,6	2,5	2,6	2,5	2,5	2,6	2,5	2,6	2,5
	Student	Mean	2,8	2,7	2,9	2,7	2,9	2,7	2,6	2,6	2,5	2,6	2,7	2,6
	Jobless	Mean	3,1	3,2	3,2	2,8	3	2,8	2,8	3	3	2,8	2,7	2,6
	Other	Mean	3	2,8	3,1	2,7	2,7	2,4	2,7	2,2	2,7	2,9	2,6	2,9

			Variety of databases	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Possibility to get advice or help from the staff when using the computer or the Internet	Variety of other publications (CDs, DVDs)	Abundance of IT equipment	Quality of IT equipment	Abundance of software	Quality of software	Update of the assortment of books	Variety of periodic press	Overall atmosphere
City - Village	City	Mean	2,9	3	3	2,8	2,9	2,8	2,8	2,8	2,8	2,8	2,6	2,6
	Rural areas	Mean	2,7	2,6	2,7	2,7	2,6	2,6	2,6	2,7	2,6	2,5	2,5	2,7
Size of location	Up to 3000 of residents	Mean	2,7	2,6	2,7	2,7	2,6	2,6	2,6	2,7	2,6	2,5	2,5	2,7
	3001 - 10000 of residents	Mean	2,7	2,7	2,7	2,7	2,6	2,5	2,3	2,4	2,4	2,8	2,8	2,7
	10001 - 50 000 of residents	Mean	2,8	2,9	2,9	2,7	2,7	2,6	2,5	2,5	2,5	2,7	2,6	2,7
	50001 – 100000 of residents	Mean	3,3	3	3,2	3,3	3,4	3	3,2	3,1	3,3	2,9	3	3
	100 001 - 500000 of residents	Mean	3,1	3,2	3,2	3	3	3	3	3,1	3	2,8	2,6	2,5
	More than 500000 of residents	Mean	2,7	2,8	2,9	2,6	2,9	2,6	2,5	2,5	2,6	2,8	2,7	2,6
	In total:	Mean	2,8	2,8	2,8	2,8	2,7	2,7	2,7	2,7	2,7	2,7	2,6	2,6
County	Kauno	Mean	3,1	3,1	3,2	3,1	3,1	3,1	3,1	3,1	3,1	2,8	2,5	2,7
	Vilniaus	Mean	2,7	2,7	2,8	2,7	2,7	2,5	2,5	2,5	2,5	2,6	2,6	2,7
	Šiaulių	Mean	2,6	2,7	2,7	2,6	2,4	2,6	2,5	2,6	2,5	2,6	2,5	2,6
	Panevėžio	Mean	2,7	2,7	2,6	2,6	2,8	2,5	2,4	2,5	2,4	2,7	2,6	2,6
	Klaipėdos	Mean	2,8	2,8	2,9	2,8	2,9	2,6	2,6	2,6	2,5	2,8	2,8	2,7
	Marijampolės	Mean	2,6	2,4	2,4	2,5	2,5	2,6	2,6	2,7	2,7	2,2	2,8	2,5
	Utenos	Mean	2,5	2,7	2,7	2,5	2,4	2,5	2,6	2,6	2,6	2,4	2,4	2,5
	Alytaus	Mean	2,7	2,9	3	2,7	2,6	2,8	2,8	2,8	2,8	2,4	2,5	2,6
	Tauragės	Mean	2,6	2,7	2,7	2,8	2,7	2,7	2,6	2,6	2,6	2,8	2,7	2,7
	Telšių	Mean	2,7	2,6	2,8	2,7	2,5	2,6	2,6	2,6	2,6	2,5	2,3	2,7
	In total:	Mean	2,8	2,8	2,8	2,8	2,7	2,7	2,7	2,7	2,7	2,6	2,6	2,6

75 table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Update of books assortment

			Update of the assortment of books				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	8,5	35,7	50,7	5,1	
		N	47	197	280	28	
	Man	%	4,2	34,4	45,1	16,2	
		N	21	171	225	81	
Age	15-24.	%	5,0	42,4	45,3	7,3	
		N	10	87	93	15	
	25-34.	%	6,0	27,0	55,1	11,9	
		N	10	45	93	20	
	35-44.	%	3,9	35,6	49,2	11,3	
		N	8	75	104	24	
	45-54.	%	5,6	28,7	57,3	8,4	
		N	12	59	118	17	
	55-64.	%	3,1	46,6	39,8	10,6	
		N	4	65	55	15	
	65-74.	%	19,6	30,9	34,4	15,1	
		N	24	37	41	18	
	Education	Primary	%	10,7	57,5	27,7	4,1
			N	8	41	20	3
Basic education		%	8,1	41,0	44,5	6,4	
		N	7	38	41	6	
General secondary, special secondary education		%	8,5	33,5	45,6	12,4	
		N	30	117	159	43	
Further		%	4,7	29,9	56,1	9,2	
		N	15	96	180	30	
Higher		%	4,2	36,0	47,6	12,1	
		N	8	71	93	24	
Science degree (master degree or doctorate)		%	0,0	31,4	51,8	16,8	
		N	0	6	11	3	
Income	Up to 500 LT	%	15,4	34,6	40,8	9,2	
		N	30	67	79	18	
	501-700 LT	%	3,8	39,6	45,5	11,1	
		N	8	81	93	23	
	701-1000 LT	%	3,5	40,8	45,4	10,2	
		N	7	84	93	21	
	Over 1000 LT	%	3,0	30,6	55,0	11,4	
		N	7	67	120	25	
Employment	Employed	%	4,8	31,1	53,7	10,4	
		N	29	188	324	63	
	Not Employed	%	9,0	40,6	40,2	10,2	
		N	38	171	169	43	
Status of workplace	In public office	%	3,2	28,3	62,8	5,7	
		N	10	85	189	17	
	In private establishment	%	7,3	36,9	41,1	14,7	
		N	18	91	102	36	
	In my personal establishment, I'm working for myself	%	2,7	12,5	62,6	22,1	
		N	1	5	26	9	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	5,4	34,5	48,8	11,4	
		N	11	68	97	23	
	Specialist, white-collar worker	%	4,0	30,8	57,0	8,2	
		N	14	111	205	30	
	Top or middle level manager	%	12,0	32,7	27,1	28,2	
		N	3	7	6	6	
	Farmer	%	6,0	6,0	71,4	16,6	
		N	1	1	15	3	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement	%	18,3	34,8	35,8	11,2	

			Update of the assortment of books			
			Have got worse	Have not changed	Have improved	N / N
	pensioner	N	24	45	46	14
	Disability pensioners	%	5,1	50,2	30,2	14,6
		N	3	31	19	9
	Housewife, on child care leave	%	13,7	39,6	39,7	7,0
		N	4	12	12	2
	Pupil	%	4,5	44,8	47,4	3,3
		N	5	50	53	4
	Student	%	3,5	37,5	51,3	7,8
		N	1	15	21	3
	Jobless	%	1,9	48,0	19,8	30,3
		N	1	15	6	9
	Other	%	0,0	14,3	78,7	7,1
		N	0	1	6	1
	City - village	City	%	2,2	37,5	43,4
N			11	186	215	84
Rural areas		%	10,4	32,9	52,2	4,5
		N	58	182	289	25
Size of location	Up to 3000 of residents	%	10,9	33,4	51,8	3,9
		N	58	178	276	21
	3001 – 10000 of residents	%	0,7	29,1	64,3	5,9
		N	1	23	50	5
	10001 - 50 000 of residents	%	3,7	34,5	49,9	11,9
		N	4	37	54	13
	50001 – 100000 of residents	%	0,0	31,4	43,5	25,1
		N	0	7	9	5
	100 001 - 500000 of residents	%	1,1	42,8	34,9	21,1
		N	2	92	75	45
500000 of residents and more	%	3,1	33,5	42,1	21,2	
	N	3	32	40	20	
County	Kauno	%	3,6	34,3	44,1	18,0
		N	9	89	114	46
	Vilniaus	%	10,9	26,9	50,1	12,1
		N	22	55	103	25
	Šiaulių	%	5,4	35,8	52,8	5,9
		N	5	35	52	6
	Panevėžio	%	0,4	35,2	59,4	5,0
		N	0	34	57	5
	Klaipėdos	%	1,0	28,1	61,3	9,7
		N	1	26	58	9
	Marijampolės	%	21,1	43,8	33,7	1,4
		N	17	35	27	1
	Utenos	%	11,5	40,0	46,9	1,6
		N	7	25	29	1
	Alytaus	%	3,7	62,2	22,3	11,8
		N	2	36	13	7
	Tauragės	%	0,4	25,3	65,4	8,8
		N	0	13	33	5
	Telšių	%	6,9	43,7	39,9	9,5
		N	3	21	19	4
In total:	%	6,5	35,1	48,0	10,4	
	N	68	369	504	109	

76 table. table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved?
Variety of other publications (CD, DVD)

			Variety of other publications (CDs, DVDs)				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	3,6	44,4	23,9	28,1	
		N	20	245	132	155	
	Man	%	2,7	49,3	20,8	27,2	
		N	13	245	104	135	
Age	15-24.	%	3,7	52,4	23,2	20,7	
		N	8	107	48	42	
	25-34.	%	2,0	45,2	26,1	26,8	
		N	3	76	44	45	
	35-44.	%	2,2	57,0	19,5	21,2	
		N	5	121	41	45	
	45-54.	%	5,0	43,1	28,4	23,5	
		N	10	88	58	48	
	55-64.	%	1,0	52,3	18,8	27,9	
		N	1	73	26	39	
	65-74.	%	5,0	21,0	15,4	58,7	
		N	6	25	19	71	
	Education	Primary	%	7,5	65,7	14,4	12,5
			N	5	46	10	9
Basic education		%	6,5	47,1	21,3	25,2	
		N	6	43	20	23	
General secondary, special secondary education		%	1,6	41,8	20,9	35,6	
		N	6	146	73	124	
Further		%	3,3	47,9	25,2	23,5	
		N	11	154	81	76	
Higher		%	2,3	47,5	21,6	28,7	
		N	4	93	42	56	
Science degree (master degree or doctorate)		%	7,0	37,6	46,3	9,1	
		N	1	8	10	2	
Income	Up to 500 LT	%	3,5	49,3	24,1	23,2	
		N	7	95	46	45	
	501-700 LT	%	2,0	40,6	27,2	30,3	
		N	4	83	55	62	
	701-1000 LT	%	2,7	57,4	14,8	25,1	
		N	6	118	31	52	
	Over 1000 LT	%	2,2	44,8	29,8	23,2	
		N	5	98	65	51	
Employment	Employed	%	2,2	49,9	24,1	23,7	
		N	13	302	146	143	
	Not Employed	%	4,5	42,9	19,3	33,3	
		N	19	180	81	140	
Status of workplace	In public office	%	2,2	47,8	28,2	21,9	
		N	6	144	85	66	
	In private establishment	%	2,6	54,0	18,9	24,4	
		N	7	134	47	60	
	In my personal establishment, I'm working for myself	%	0,0	45,8	22,4	31,8	
		N	0	19	9	13	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	1,2	56,9	20,7	21,3	
		N	2	113	41	42	
	Specialist, white-collar worker	%	2,9	45,7	27,5	23,8	
		N	11	165	99	86	
	Top or middle level manager	%	0,0	49,9	10,6	39,5	
		N	0	11	2	8	
	Farmer	%	0,0	65,7	14,1	20,2	
		N	0	13	3	4	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement	%	4,6	30,1	16,5	48,8	

			Variety of other publications (CDs, DVDs)				
			Have got worse	Have not changed	Have improved	N / N	
	pensioner	N	6	39	21	63	
	Disability pensioners	%	9,8	42,6	15,7	31,9	
		N	6	26	10	20	
	Housewife, on child care leave	%	2,3	41,9	12,9	42,8	
		N	1	13	4	13	
	Pupil	%	3,9	58,6	21,3	16,2	
		N	4	65	24	18	
	Student	%	0,6	38,5	34,1	26,8	
		N	0	16	14	11	
	Jobless	%	0,0	43,9	14,4	41,7	
		N	0	13	4	13	
	Other	%	20,0	15,2	42,9	21,9	
		N	2	1	3	2	
	City - village	City	%	1,8	43,0	22,1	33,1
N			9	213	110	165	
Rural areas		%	4,4	50,1	22,8	22,7	
		N	24	277	126	126	
Size of location	Up to 3000 of residents	%	4,8	50,4	22,0	22,8	
		N	26	269	117	122	
	3001 – 10000 of residents	%	2,4	51,7	31,7	14,2	
		N	2	41	25	11	
	10001 - 50 000 of residents	%	1,3	45,4	32,3	21,0	
		N	1	49	35	23	
	50001 – 100000 of residents	%	0,0	7,6	40,5	51,9	
		N	0	2	8	11	
	100 001 - 500000 of residents	%	2,0	39,6	15,7	42,7	
		N	4	85	34	91	
	500000 of residents and more	%	0,0	48,3	17,5	34,3	
		N	0	46	17	33	
	County	Kauno	%	1,1	32,6	23,6	42,7
			N	3	84	61	110
Vilniaus		%	6,5	48,0	16,3	29,3	
		N	13	99	33	60	
Šiaulių		%	11,0	47,3	28,3	13,5	
		N	11	46	28	13	
Panevėžio		%	0,4	42,9	33,0	23,7	
		N	0	41	32	23	
Klaipėdos		%	1,0	43,9	21,9	33,2	
		N	1	41	21	31	
Marijampolės		%	3,5	63,3	9,5	23,7	
		N	3	51	8	19	
Utenos		%	0,5	65,1	24,0	10,4	
		N	0	40	15	6	
Alytaus		%	0,7	61,6	15,0	22,7	
		N	0	36	9	13	
Tauragės		%	1,3	41,6	46,0	11,1	
		N	1	21	23	6	
Telšių		%	1,9	65,9	14,8	17,4	
		N	1	31	7	8	
In total:		%	3,2	46,7	22,5	27,6	
		N	33	491	236	290	

77 table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Variety of periodical press

			Variety of periodic press				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	5,0	43,3	44,8	7,0	
		N	27	239	247	39	
	Man	%	4,6	44,6	39,1	11,8	
		N	23	222	194	59	
Age	15-24.	%	2,3	42,7	41,5	13,5	
		N	5	87	85	28	
	25-34.	%	3,4	32,8	48,6	15,2	
		N	6	55	82	26	
	35-44.	%	2,7	48,0	41,6	7,7	
		N	6	102	88	16	
	45-54.	%	5,8	39,3	45,8	9,0	
		N	12	81	94	19	
	55-64.	%	10,1	53,8	31,5	4,7	
		N	14	75	44	7	
	65-74.	%	6,8	50,7	40,4	2,1	
		N	8	61	49	3	
	Education	Primary	%	6,9	45,6	35,3	12,2
			N	5	32	25	9
Basic education		%	1,2	49,9	38,9	10,0	
		N	1	46	36	9	
General secondary, special secondary education		%	5,8	43,5	40,5	10,2	
		N	20	152	141	36	
Further		%	4,0	43,0	46,3	6,8	
		N	13	138	149	22	
Higher		%	5,7	42,9	41,2	10,2	
		N	11	84	81	20	
Science degree (master degree or doctorate)	%	1,4	40,8	48,7	9,1		
	N	0	8	10	2		
Income	Up to 500 LT	%	6,1	35,5	49,6	8,7	
		N	12	68	96	17	
	501-700 LT	%	1,9	58,1	34,9	5,1	
		N	4	119	71	10	
	701-1000 LT	%	3,1	48,4	39,5	9,0	
		N	6	100	81	18	
	Over 1000 LT	%	8,5	35,7	44,5	11,3	
		N	19	78	97	25	
Employment	Employed	%	3,8	41,8	44,8	9,6	
		N	23	253	271	58	
	Not Employed	%	6,3	47,5	37,7	8,5	
		N	26	200	159	36	
Status of workplace	In public office	%	4,9	39,2	49,8	6,1	
		N	15	118	150	18	
	In private establishment	%	1,4	47,3	39,1	12,3	
		N	4	117	97	30	
	In my personal establishment, I'm working for myself	%	10,7	24,3	49,6	15,4	
		N	4	10	20	6	
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Speciality	Blue-collar worker, technical employee	%	2,6	48,0	40,2	9,1	
		N	5	95	80	18	
	Specialist, white-collar worker	%	3,1	40,4	46,9	9,6	
		N	11	146	169	35	
	Top or middle level manager	%	8,1	31,3	39,3	21,3	
		N	2	7	8	5	
	Farmer	%	21,4	21,8	56,8	0,0	
		N	4	4	12	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement	%	6,3	51,1	40,6	1,9	

			Variety of periodic press			
			Have got worse	Have not changed	Have improved	N / N
	pensioner	N	8	66	53	3
	Disability pensioners	%	20,2	53,6	17,0	9,2
		N	12	33	10	6
	Housewife, on child care leave	%	3,7	52,5	37,0	6,7
		N	1	16	11	2
	Pupil	%	2,3	45,0	40,0	12,7
		N	3	50	44	14
	Student	%	3,6	36,0	51,3	9,1
		N	1	15	21	4
	Jobless	%	1,9	46,1	28,6	23,4
		N	1	14	9	7
	Other	%	0,0	41,9	58,1	0,0
		N	0	3	5	0
	City - village	City	%	1,7	47,7	36,9
N			8	237	183	68
Rural areas		%	7,6	40,5	46,7	5,2
		N	42	224	258	29
Size of location	Up to 3000 of residents	%	7,9	41,4	45,6	5,1
		N	42	221	243	27
	3001 – 10000 of residents	%	0,0	27,3	67,8	4,9
		N	0	21	53	4
	10001 - 50 000 of residents	%	4,2	44,3	39,5	11,9
		N	5	48	43	13
	50001 – 100000 of residents	%	0,0	34,7	29,6	35,7
		N	0	7	6	7
	100 001 - 500000 of residents	%	1,4	54,8	30,9	12,9
		N	3	117	66	28
	500000 of residents and more	%	0,3	48,9	31,7	19,0
		N	0	46	30	18
County	Kauno	%	6,8	50,3	31,6	11,2
		N	18	130	82	29
	Vilniaus	%	4,3	44,6	39,3	11,9
		N	9	92	81	24
	Šiaulių	%	5,7	49,6	36,6	8,1
		N	6	49	36	8
	Panevėžio	%	4,4	36,2	51,0	8,4
		N	4	35	49	8
	Klaipėdos	%	0,6	29,4	61,1	8,9
		N	1	28	58	8
	Marijampolės	%	0,0	25,4	72,7	1,9
		N	0	20	59	2
	Utenos	%	10,1	52,6	27,2	10,1
		N	6	32	17	6
	Alytaus	%	1,0	65,7	17,6	15,6
		N	1	38	10	9
	Tauragės	%	2,7	24,4	72,3	0,6
		N	1	12	37	0
	Telšių	%	11,2	53,3	30,7	4,8
		N	5	25	14	2
	In total:	%	4,8	43,9	42,1	9,3
		N	50	461	442	97

78 table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Variety of data bases

			Variety of databases			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	2,6	39,7	29,4	28,3
		N	14	219	162	156
	Man	%	2,0	47,3	27,5	23,2
		N	10	236	137	115
Age	15-24.	%	3,1	47,6	31,9	17,4
		N	6	98	65	36
	25-34.	%	0,7	41,4	32,8	25,1
		N	1	70	55	42
	35-44.	%	1,2	51,4	26,8	20,6
		N	3	109	57	44
	45-54.	%	1,4	43,2	35,5	19,9
		N	3	89	73	41
	55-64.	%	0,0	43,2	20,3	36,5
		N	0	60	28	51
	65-74.	%	9,1	24,9	17,5	48,6
		N	11	30	21	59
Education	Primary	%	13,7	52,3	20,5	13,6
		N	10	37	14	10
	Basic education	%	1,5	44,7	26,8	26,9
		N	1	41	25	25
	General secondary, special secondary education	%	0,8	44,3	21,5	33,3
		N	3	155	75	116
	Further	%	2,1	44,7	32,3	20,9
		N	7	144	104	67
	Higher	%	1,5	35,8	36,0	26,7
		N	3	70	70	52
Science degree (master degree or doctorate)	%	1,4	39,0	53,5	6,0	
	N	0	8	11	1	
Income	Up to 500 LT	%	5,1	45,4	25,7	23,8
		N	10	87	50	46
	501-700 LT	%	0,0	42,5	30,4	27,2
		N	0	87	62	55
	701-1000 LT	%	0,6	46,4	27,2	25,8
		N	1	95	56	53
	Over 1000 LT	%	1,5	41,3	37,2	19,9
		N	3	90	81	44
Employment	Employed	%	0,9	44,4	31,1	23,5
		N	6	268	188	142
	Not Employed	%	4,2	42,5	23,8	29,6
		N	18	179	100	125
	In public office	%	0,0	41,5	34,8	23,6
		N	0	125	105	71
	In private establishment	%	2,2	45,3	28,7	23,9
		N	5	112	71	59
	In my personal establishment, I'm working for myself	%	0,0	54,2	25,1	20,7
		N	0	22	10	8
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	0,9	47,8	25,8	25,5
		N	2	95	51	51
	Specialist, white-collar worker	%	0,8	41,2	35,8	22,2
		N	3	148	129	80
	Top or middle level manager	%	1,3	34,7	27,4	36,5
		N	0	7	6	8
	Farmer	%	0,0	87,6	7,2	5,2
		N	0	18	1	1
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	8,5	30,3	18,4	42,8
		N	11	39	24	55

			Variety of databases				
			Have got worse	Have not changed	Have improved	N / N	
	Disability pensioners	%	5,1	62,2	6,5	26,2	
		N	3	38	4	16	
	Housewife, on child care leave	%	0,0	40,1	25,2	34,7	
		N	0	12	8	11	
	Pupil	%	2,5	52,8	27,8	17,0	
		N	3	59	31	19	
	Student	%	1,7	37,1	44,0	17,2	
		N	1	15	18	7	
	Jobless	%	0,0	38,1	15,5	46,3	
		N	0	12	5	14	
	Other	%	0,0	20,0	58,1	21,9	
		N	0	2	5	2	
	City - village	City	%	1,0	36,9	32,6	29,5
			N	5	183	162	146
Rural areas		%	3,4	49,1	24,8	22,6	
		N	19	272	137	125	
Size of location	Up to 3000 of residents	%	3,7	49,0	24,2	23,1	
		N	20	261	129	123	
	3001 – 10000 of residents	%	0,3	42,7	45,5	11,5	
		N	0	33	36	9	
	10001 - 50 000 of residents	%	0,3	34,1	49,9	15,8	
		N	0	37	54	17	
	50001 – 100000 of residents	%	0,0	22,5	25,6	51,9	
		N	0	5	5	11	
	100 001 - 500000 of residents	%	1,2	32,6	24,5	41,7	
		N	3	70	52	89	
500000 of residents and more	%	1,1	51,2	24,4	23,2		
	N	1	49	23	22		
County	Kauno	%	0,4	29,0	27,3	43,3	
		N	1	75	71	112	
	Vilniaus	%	6,4	42,4	23,6	27,5	
		N	13	87	49	57	
	Šiaulių	%	6,5	42,1	39,3	12,1	
		N	6	41	38	12	
	Panevėžio	%	0,7	46,9	36,2	16,2	
		N	1	45	35	15	
	Klaipėdos	%	0,6	42,6	30,1	26,7	
		N	1	40	28	25	
	Marijampolės	%	0,2	54,0	28,9	16,8	
		N	0	44	23	14	
	Utenos	%	0,0	62,5	27,8	9,6	
		N	0	38	17	6	
	Alytaus	%	1,0	51,5	26,0	21,5	
		N	1	30	15	12	
	Tauragės	%	0,6	57,7	26,1	15,5	
		N	0	29	13	8	
	Telšių	%	1,7	53,7	21,4	23,2	
		N	1	25	10	11	
In total:	%	2,3	43,3	28,5	25,9		
	N	24	455	300	272		

**79 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved?
Variety of organized events (exhibitions, meetings, trainings)**

			Variety of organised events (exhibitions, meetings, trainings)				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	1,2	33,3	49,7	15,7	
		N	7	184	275	87	
	Man	%	2,0	38,3	38,5	21,3	
		N	10	191	192	106	
Age	15-24.	%	4,9	40,7	40,8	13,6	
		N	10	83	84	28	
	25-34.	%	0,4	33,8	42,2	23,7	
		N	1	57	71	40	
	35-44.	%	1,2	42,0	37,7	19,1	
		N	3	89	80	40	
	45-54.	%	1,4	34,7	51,8	12,1	
		N	3	71	106	25	
	55-64.	%	0,0	33,1	51,1	15,8	
		N	0	46	71	22	
	65-74.	%	0,0	23,6	45,2	31,2	
		N	0	28	55	38	
	Education	Primary	%	9,1	36,3	44,0	10,5
			N	6	26	31	7
		Basic education	%	2,0	38,9	43,1	16,0
			N	2	36	40	15
General secondary, special secondary education		%	1,4	34,5	36,9	27,2	
		N	5	120	129	95	
Further		%	0,0	38,5	49,5	12,0	
		N	0	124	159	38	
Higher		%	1,5	30,3	49,6	18,6	
		N	3	59	97	36	
Science degree (master degree or doctorate)		%	0,0	46,2	50,8	3,0	
		N	0	9	10	1	
Income	Up to 500 LT	%	3,5	45,3	40,7	10,5	
		N	7	87	78	20	
	501-700 LT	%	0,5	24,7	51,9	22,9	
		N	1	50	106	47	
	701-1000 LT	%	0,2	34,6	44,7	20,4	
		N	0	71	92	42	
	Over 1000 LT	%	1,2	31,7	46,9	20,2	
		N	3	69	102	44	
Employment	Employed	%	0,9	37,0	46,1	16,0	
		N	6	223	279	97	
	Not Employed	%	2,2	33,6	42,5	21,7	
		N	9	142	179	91	
Status of workplace	In public office	%	0,4	35,5	55,8	8,4	
		N	1	107	168	25	
	In private establishment	%	1,4	39,3	35,1	24,3	
		N	3	97	87	60	
	In my personal establishment, I'm working for myself	%	0,0	35,2	43,0	21,8	
		N	0	14	18	9	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	1,2	41,5	41,9	15,4	
		N	2	82	83	31	
	Specialist, white-collar worker	%	0,7	34,4	49,2	15,7	
		N	3	124	177	57	
	Top or middle level manager	%	0,0	40,4	35,8	23,8	
		N	0	9	8	5	
	Farmer	%	0,0	42,2	44,7	13,0	
		N	0	9	9	3	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement pensioner	%	0,0	26,7	47,9	25,4	
		N	0	35	62	33	

			Variety of organised events (exhibitions, meetings, trainings)				
			Have got worse	Have not changed	Have improved	N / N	
	Disability pensioners	%	4,7	30,9	34,9	29,4	
		N	3	19	22	18	
	Housewife, on child care leave	%	0,0	44,5	34,5	21,0	
		N	0	14	11	6	
	Pupil	%	4,4	43,3	39,9	12,5	
		N	5	48	44	14	
	Student	%	4,1	31,4	52,1	12,5	
		N	2	13	21	5	
	Jobless	%	0,0	32,4	19,4	48,1	
		N	0	10	6	15	
	Other	%	0,0	20,0	80,0	0,0	
		N	0	2	6	0	
	City - village	City	%	1,4	31,1	36,8	30,7
			N	7	154	183	153
Rural areas		%	1,7	39,8	51,2	7,3	
		N	9	220	283	40	
Size of location	Up to 3000 of residents	%	1,7	39,5	51,9	6,8	
		N	9	211	277	36	
	3001 – 10000 of residents	%	1,7	40,1	47,3	10,8	
		N	1	31	37	9	
	10001 - 50 000 of residents	%	0,8	23,1	64,4	11,7	
		N	1	25	70	13	
	50001 – 100000 of residents	%	0,0	34,8	26,6	38,6	
		N	0	7	6	8	
	100 001 - 500000 of residents	%	1,6	26,1	25,2	47,1	
		N	3	56	54	101	
500000 of residents and more	%	1,6	46,5	24,2	27,7		
	N	2	44	23	26		
County	Kauno	%	1,1	20,0	44,1	34,7	
		N	3	52	114	90	
	Vilniaus	%	1,3	44,5	34,3	19,9	
		N	3	91	71	41	
	Šiaulių	%	4,8	36,6	43,1	15,5	
		N	5	36	42	15	
	Panevėžio	%	2,6	36,1	54,5	6,7	
		N	3	35	52	6	
	Klaipėdos	%	1,4	34,4	45,7	18,5	
		N	1	32	43	17	
	Marijampolės	%	0,5	66,3	28,7	4,5	
		N	0	54	23	4	
	Utenos	%	0,0	43,1	45,9	11,0	
		N	0	27	28	7	
	Alytaus	%	1,4	22,2	59,7	16,7	
		N	1	13	35	10	
	Tauragės	%	0,6	32,2	66,2	1,0	
		N	0	16	34	1	
	Telšių	%	1,6	41,2	51,8	5,3	
		N	1	19	24	2	
In total:	%	1,5	35,7	44,4	18,4		
	N	16	375	466	193		

80 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Quality of organized events (exhibitions, meetings, trainings)

			Quality of organised events (exhibitions, meetings, trainings)			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	1,3	30,7	51,4	16,6
		N	7	169	284	92
	Man	%	0,9	37,0	40,3	21,8
		N	4	184	201	109
Age	15-24.	%	3,6	42,5	38,9	15,0
		N	7	87	80	31
	25-34.	%	0,4	30,5	43,1	26,1
		N	1	51	73	44
	35-44.	%	1,8	38,4	39,9	19,9
		N	4	81	85	42
	45-54.	%	0,0	36,0	52,4	11,7
		N	0	74	107	24
	55-64.	%	0,0	24,9	59,3	15,8
		N	0	35	82	22
	65-74.	%	0,0	20,9	47,9	31,2
		N	0	25	58	38
Education	Primary	%	1,9	45,4	43,5	9,1
		N	1	32	31	6
	Basic education	%	1,8	38,1	42,1	18,0
		N	2	35	39	17
	General secondary, special secondary education	%	1,8	33,9	36,2	28,1
		N	6	118	126	98
	Further	%	0,0	34,3	53,6	12,1
		N	0	110	172	39
	Higher	%	1,3	25,0	53,8	19,9
		N	3	49	105	39
	Science degree (master degree or doctorate)	%	0,0	42,2	51,8	6,0
		N	0	9	11	1
Income	Up to 500 LT	%	1,8	47,0	40,0	11,3
		N	3	90	77	22
	501-700 LT	%	0,2	20,6	55,6	23,7
		N	0	42	113	48
	701-1000 LT	%	0,9	32,9	45,4	20,9
		N	2	68	93	43
	Over 1000 LT	%	0,9	27,9	51,0	20,2
		N	2	61	111	44
Employment	Employed	%	1,1	34,3	47,8	16,8
		N	7	207	289	101
	Not Employed	%	1,2	32,6	43,9	22,3
		N	5	137	185	94
Status of workplace	In public office	%	0,4	32,8	58,5	8,3
		N	1	99	176	25
	In private establishment	%	1,9	36,0	36,3	25,8
		N	5	89	90	64
	In my personal establishment, I'm working for myself	%	0,0	35,2	39,9	24,9
		N	0	14	16	10
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	2,0	39,0	43,5	15,6
		N	4	77	86	31
	Specialist, white-collar worker	%	0,7	31,2	51,2	17,0
		N	2	112	184	61
	Top or middle level manager	%	0,0	40,4	35,8	23,8
		N	0	9	8	5
	Farmer	%	0,0	43,8	43,2	13,0
		N	0	9	9	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	0,0	24,2	50,4	25,4

		Quality of organised events (exhibitions, meetings, trainings)					
		Have got worse	Have not changed	Have improved	N / N		
	Disability pensioners	N	0	31	65	33	
		%	0,4	35,3	34,9	29,4	
	Housewife, on child care leave	N	0	22	22	18	
		%	0,0	31,2	47,9	21,0	
	Pupil	N	0	10	15	6	
		%	2,9	47,3	37,7	12,1	
	Student	N	3	53	42	13	
		%	3,6	24,6	54,2	17,7	
	Jobless	N	1	10	22	7	
		%	0,0	32,4	19,4	48,1	
	Other	N	0	10	6	15	
		%	0,0	0,0	85,7	14,3	
	City - village	City	N	0	7	1	
			%	1,5	30,2	36,1	32,2
		Rural areas	N	7	150	179	160
			%	0,8	36,8	55,2	7,3
	Size of location	Up to 3000 of residents	N	4	204	305	40
			%	0,8	36,7	55,6	6,9
3001 – 10000 of residents		N	4	196	296	37	
		%	1,0	43,0	44,0	12,0	
10001 - 50 000 of residents		N	1	34	35	9	
		%	0,9	21,8	65,9	11,3	
50001 – 100000 of residents		N	1	24	71	12	
		%	0,0	17,2	41,5	41,3	
100 001 - 500000 of residents		N	0	4	9	9	
		%	1,4	27,0	23,5	48,1	
500000 of residents and more		N	3	58	50	103	
		%	2,7	41,1	24,3	31,9	
Kauno		N	3	39	23	30	
		%	0,8	18,4	45,1	35,7	
Vilniaus		N	2	48	117	92	
		%	1,6	41,0	34,9	22,5	
Šiaulių		N	3	84	72	46	
		%	1,8	39,0	43,2	16,1	
Panevėžio	N	2	38	42	16		
	%	3,3	36,3	54,4	6,0		
Klaipėdos	N	3	35	52	6		
	%	0,6	29,8	50,9	18,6		
Marijampolės	N	1	28	48	18		
	%	0,0	67,2	27,9	4,9		
Utenos	N	0	54	23	4		
	%	0,0	44,9	43,2	11,8		
Alytaus	N	0	28	27	7		
	%	0,4	18,9	65,8	15,0		
Tauragės	N	0	11	38	9		
	%	0,0	29,7	69,3	1,0		
Telšių	N	0	15	35	1		
	%	1,7	26,9	66,1	5,3		
In total:	N	1	13	31	2		
	%	1,1	33,7	46,1	19,1		
		N	12	354	484	200	

81 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Plenty of IT equipment

			Abundance of IT equipment			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	2,9	40,5	36,6	20,0
		N	16	224	202	110
	Man	%	1,5	45,4	37,3	15,9
		N	7	226	186	79
Age	15-24.	%	4,0	47,7	34,0	14,3
		N	8	98	70	29
	25-34.	%	0,7	45,9	35,0	18,4
		N	1	77	59	31
	35-44.	%	3,0	49,2	31,2	16,6
		N	6	104	66	35
	45-54.	%	0,8	44,2	43,2	11,7
		N	2	91	89	24
	55-64.	%	0,0	42,8	35,4	21,8
		N	0	59	49	30
	65-74.	%	5,0	16,7	45,8	32,6
		N	6	20	55	39
Education	Primary	%	3,9	40,2	42,9	13,0
		N	3	28	30	9
	Basic education	%	2,0	43,5	36,4	18,1
		N	2	40	34	17
	General secondary, special secondary education	%	1,8	45,3	28,5	24,4
		N	6	158	100	85
	Further	%	2,9	40,6	43,0	13,4
		N	9	130	138	43
	Higher	%	1,4	42,7	38,6	17,3
		N	3	84	76	34
Science degree (master degree or doctorate)	%	0,0	42,9	51,1	6,0	
	N	0	9	10	1	
Income	Up to 500 LT	%	3,2	54,1	26,3	16,3
		N	6	104	51	31
	501-700 LT	%	0,8	31,8	46,0	21,5
		N	2	65	94	44
	701-1000 LT	%	0,8	42,4	36,5	20,4
		N	2	87	75	42
	Over 1000 LT	%	0,8	36,9	50,1	12,2
		N	2	81	109	27
Employment	Employed	%	1,5	44,2	38,4	15,8
		N	9	267	232	96
	Not Employed	%	3,1	41,0	35,0	20,9
		N	13	173	147	88
Status of workplace	In public office	%	0,8	43,0	42,4	13,8
		N	3	129	127	41
	In private establishment	%	2,4	44,9	34,1	18,6
		N	6	111	84	46
	In my personal establishment, I'm working for myself	%	0,0	52,7	35,8	11,5
		N	0	22	15	5
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	1,7	42,0	35,8	20,6
		N	3	83	71	41
	Specialist, white-collar worker	%	1,5	43,9	40,5	14,1
		N	6	158	146	51
	Top or middle level manager	%	0,0	44,2	47,4	8,3
		N	0	9	10	2
	Farmer	%	0,0	74,7	25,3	0,0
		N	0	15	5	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			Abundance of IT equipment				
			Have got worse	Have not changed	Have improved	N / N	
Unemployed:	Retirement pensioner	%	4,6	22,5	43,7	29,2	
		N	6	29	57	38	
	Disability pensioners	%	0,0	64,3	11,8	24,0	
		N	0	40	7	15	
	Housewife, on child care leave	%	0,0	46,8	41,1	12,2	
		N	0	14	13	4	
	Pupil	%	4,5	48,2	33,6	13,7	
		N	5	53	37	15	
	Student	%	1,9	42,3	43,0	12,8	
		N	1	17	18	5	
	Jobless	%	0,0	46,1	25,9	27,9	
		N	0	14	8	9	
	Other	%	14,3	35,2	42,9	7,7	
		N	1	3	3	1	
City - village	City	%	1,8	41,2	33,2	23,8	
		N	9	205	165	118	
	Rural areas	%	2,6	44,3	40,3	12,9	
		N	14	245	223	71	
Size of location	Up to 3000 of residents	%	2,7	43,7	40,4	13,3	
		N	14	233	215	71	
	3001 – 10000 of residents	%	1,1	52,9	42,2	3,8	
		N	1	41	33	3	
	10001 - 50 000 of residents	%	1,5	43,8	50,9	3,8	
		N	2	47	55	4	
	50001 – 100000 of residents	%	0,0	35,8	25,5	38,6	
		N	0	8	5	8	
	100 001 - 500000 of residents	%	1,5	32,1	26,4	40,0	
		N	3	69	57	86	
500000 of residents and more	%	3,6	54,2	23,8	18,5		
	N	3	51	23	18		
County	Kauno	%	0,3	27,5	36,7	35,5	
		N	1	71	95	92	
	Vilniaus	%	4,7	52,7	26,1	16,5	
		N	10	108	54	34	
	Šiaulių	%	3,6	40,7	47,4	8,3	
		N	3	40	46	8	
	Panevėžio	%	4,5	55,8	27,9	11,8	
		N	4	53	27	11	
	Klaipėdos	%	0,6	52,0	34,5	12,9	
		N	1	49	33	12	
	Marijampolės	%	0,9	42,4	49,6	7,1	
		N	1	34	40	6	
	Utenos	%	0,0	58,1	34,0	7,9	
		N	0	36	21	5	
	Alytaus	%	1,0	32,5	49,8	16,7	
		N	1	19	29	10	
	Tauragės	%	1,8	41,0	38,6	18,6	
		N	1	21	20	10	
	Telšių	%	4,6	39,5	51,4	4,5	
		N	2	19	24	2	
	In total:		%	2,2	42,8	36,9	18,0
			N	23	450	388	189

82 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Quality of IT equipment

			Quality of IT equipment			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	4,7	40,0	33,7	21,6
		N	26	221	186	119
	Man	%	2,8	48,0	33,4	15,9
		N	14	239	166	79
Age	15-24.	%	4,3	48,3	33,9	13,5
		N	9	99	69	28
	25-34.	%	2,2	43,8	34,6	19,5
		N	4	74	58	33
	35-44.	%	6,6	47,2	29,5	16,6
		N	14	100	63	35
	45-54.	%	3,6	46,1	38,1	12,2
		N	7	95	78	25
	55-64.	%	0,0	44,3	33,8	21,8
		N	0	61	47	30
	65-74.	%	5,0	25,6	30,4	39,0
		N	6	31	37	47
Education	Primary	%	6,9	43,0	39,6	10,5
		N	5	30	28	7
	Basic education	%	3,8	40,2	34,4	21,6
		N	4	37	32	20
	General secondary, special secondary education	%	3,3	44,8	26,2	25,7
		N	12	156	92	90
	Further	%	4,7	44,3	37,1	13,9
		N	15	142	119	45
	Higher	%	2,5	43,2	36,5	17,9
		N	5	85	71	35
Science degree (master degree or doctorate)	%	0,0	44,4	49,5	6,0	
	N	0	9	10	1	
Income	Up to 500 LT	%	5,0	50,5	26,7	17,8
		N	10	97	51	34
	501-700 LT	%	3,2	36,3	39,5	20,9
		N	7	74	81	43
	701-1000 LT	%	1,4	41,8	36,9	19,8
		N	3	86	76	41
	Over 1000 LT	%	1,9	43,4	42,0	12,7
		N	4	95	92	28
Employment	Employed	%	3,1	45,7	34,9	16,3
		N	19	276	211	98
	Not Employed	%	4,9	41,1	31,6	22,4
		N	21	173	133	94
Status of workplace	In public office	%	3,5	42,4	39,4	14,7
		N	11	127	119	44
	In private establishment	%	2,9	49,3	29,6	18,3
		N	7	122	73	45
	In my personal establishment, I'm working for myself	%	0,0	55,5	31,5	13,0
		N	0	23	13	5
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	2,4	43,8	33,5	20,2
		N	5	87	66	40
	Specialist, white-collar worker	%	3,7	44,6	36,8	14,9
		N	13	161	132	54
	Top or middle level manager	%	0,0	41,3	47,4	11,3
		N	0	9	10	2
	Farmer	%	0,0	91,2	8,8	0,0
		N	0	19	2	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			Quality of IT equipment			
			Have got worse	Have not changed	Have improved	N / N
Unemployed:	Retirement pensioner	%	4,6	26,4	33,8	35,2
		N	6	34	44	46
	Disability pensioners	%	9,8	54,5	11,8	24,0
		N	6	34	7	15
	Housewife, on child care leave	%	3,7	47,3	36,8	12,2
		N	1	15	11	4
	Pupil	%	4,7	50,6	32,5	12,2
		N	5	56	36	14
	Student	%	5,8	39,0	42,4	12,8
		N	2	16	17	5
	Jobless	%	0,0	46,1	25,9	27,9
		N	0	14	8	9
	Other	%	0,0	35,2	57,1	7,7
		N	0	3	5	1
City - village	City	%	2,7	42,7	31,0	23,7
		N	13	212	154	118
	Rural areas	%	4,8	44,8	35,8	14,6
		N	27	248	198	81
Size of location	Up to 3000 of residents	%	5,0	43,5	36,3	15,2
		N	27	232	193	81
	3001 – 10000 of residents	%	4,5	63,7	29,0	2,8
		N	4	50	23	2
	10001 - 50 000 of residents	%	2,1	47,0	47,3	3,6
		N	2	51	51	4
	50001 – 100000 of residents	%	0,0	19,9	41,4	38,6
		N	0	4	9	8
	100 001 - 500000 of residents	%	1,5	33,0	25,5	40,0
		N	3	71	55	86
	500000 of residents and more	%	4,5	54,9	22,6	18,0
		N	4	52	21	17
County	Kauno	%	0,3	28,0	34,5	37,2
		N	1	72	89	96
	Vilniaus	%	9,6	50,3	23,2	16,8
		N	20	103	48	35
	Šiaulių	%	7,9	39,9	43,9	8,3
		N	8	39	43	8
	Panevėžio	%	8,1	58,5	21,6	11,8
		N	8	56	21	11
	Klaipėdos	%	0,6	53,2	32,9	13,3
		N	1	50	31	13
	Marijampolės	%	0,4	50,8	37,7	11,0
		N	0	41	30	9
	Utenos	%	0,5	52,3	38,3	8,8
		N	0	32	24	5
	Alytaus	%	1,7	31,4	50,2	16,7
		N	1	18	29	10
	Tauragės	%	0,0	56,5	24,8	18,6
		N	0	29	13	10
	Telšių	%	3,8	39,7	52,4	4,0
		N	2	19	25	2
In total:	%	3,8	43,8	33,5	18,9	
	N	40	460	352	198	

83 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Plenty of software equipment

			Abundance of software				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	3,3	43,2	29,2	24,3	
		N	18	239	161	134	
	Man	%	2,1	47,0	32,0	19,0	
		N	10	234	159	94	
Age	15-24.	%	4,6	48,0	34,9	12,5	
		N	9	98	72	26	
	25-34.	%	2,0	51,2	28,2	18,7	
		N	3	86	48	31	
	35-44.	%	3,9	50,9	26,6	18,6	
		N	8	108	56	40	
	45-54.	%	0,8	49,4	32,8	17,0	
		N	2	101	67	35	
	55-64.	%	0,0	40,1	26,0	33,9	
		N	0	56	36	47	
	65-74.	%	5,0	19,1	34,2	41,7	
		N	6	23	41	50	
	Education	Primary	%	3,0	43,5	45,7	7,8
			N	2	31	32	5
Basic education		%	2,4	43,0	32,5	22,2	
		N	2	40	30	20	
General secondary, special secondary education		%	2,2	45,6	24,6	27,6	
		N	8	159	86	96	
Further		%	3,4	43,2	33,5	20,0	
		N	11	139	108	64	
Higher		%	3,0	47,1	29,0	20,9	
		N	6	92	57	41	
Science degree (master degree or doctorate)	%	0,0	58,3	35,6	6,0		
	N	0	12	7	1		
Income	Up to 500 LT	%	4,2	53,9	23,1	18,8	
		N	8	104	44	36	
	501-700 LT	%	0,4	39,8	35,8	24,0	
		N	1	81	73	49	
	701-1000 LT	%	1,4	45,3	32,4	20,9	
		N	3	93	67	43	
	Over 1000 LT	%	2,2	38,6	39,0	20,1	
		N	5	84	85	44	
Employment	Employed	%	2,5	47,2	29,5	20,8	
		N	15	285	178	126	
	Not Employed	%	3,1	42,0	31,7	23,2	
		N	13	177	133	98	
Status of workplace	In public office	%	1,8	50,0	30,7	17,5	
		N	5	150	92	53	
	In private establishment	%	3,2	44,1	28,1	24,6	
		N	8	109	69	61	
	In my personal establishment, I'm working for myself	%	0,0	51,4	22,3	26,3	
		N	0	21	9	11	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Blue-collar worker, technical employee	%	3,2	44,0	29,3	23,5	
		N	6	87	58	46	
Specialist, white-collar worker	%	1,8	48,9	30,9	18,4		
	N	7	176	111	66		
Top or middle level manager	%	0,0	41,3	34,9	23,8		
	N	0	9	7	5		
Farmer	%	0,0	60,0	5,6	34,4		
	N	0	12	1	7		
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Unemployed:	Retirement pensioner	%	4,6	22,8	37,3	35,2	

		Abundance of software					
		Have got worse	Have not changed	Have improved	N / N		
	Disability pensioners	N	6	30	48	46	
		%	0,0	64,3	13,8	22,0	
	Housewife, on child care leave	N	0	40	9	14	
		%	0,0	48,7	27,5	23,8	
	Pupil	N	0	15	8	7	
		%	4,4	48,2	35,8	11,6	
	Student	N	5	54	40	13	
		%	5,2	46,5	35,0	13,3	
	Jobless	N	2	19	14	5	
		%	0,0	37,0	25,9	37,1	
	Other	N	0	11	8	11	
		%	0,0	77,7	22,3	0,0	
	City - village	City	N	0	6	2	0
			%	2,9	44,2	26,9	26,0
		Rural areas	N	14	219	134	129
			%	2,5	45,8	33,7	18,0
	Size of location	Up to 3000 of residents	N	14	253	186	100
			%	2,5	45,2	34,0	18,3
3001 – 10000 of residents		N	13	241	181	97	
		%	6,1	50,9	37,8	5,3	
10001 - 50 000 of residents		N	5	40	30	4	
		%	2,9	54,4	37,0	5,7	
50001 – 100000 of residents		N	3	59	40	6	
		%	0,0	25,2	36,2	38,6	
100 001 - 500000 of residents		N	0	5	8	8	
		%	1,5	32,9	22,7	43,0	
500000 of residents and more		N	3	70	48	92	
		%	4,3	60,0	13,7	22,0	
Kauno		N	4	57	13	21	
		%	1,0	28,6	27,2	43,2	
Vilniaus		N	3	74	70	112	
		%	6,3	56,1	19,5	18,1	
Šiaulių		N	13	115	40	37	
		%	4,3	44,8	39,7	11,2	
Panevėžio	N	4	44	39	11		
	%	3,2	55,7	32,0	9,1		
Klaipėdos	N	3	53	31	9		
	%	1,0	53,3	30,7	15,0		
Marijampolės	N	1	50	29	14		
	%	0,6	46,5	35,8	17,0		
Utenos	N	1	38	29	14		
	%	0,0	52,7	32,5	14,8		
Alytaus	N	0	32	20	9		
	%	2,7	32,5	47,1	17,7		
Tauragės	N	2	19	27	10		
	%	2,2	52,2	26,8	18,8		
Telšių	N	1	27	14	10		
	%	3,4	43,3	45,8	7,5		
In total:	N	2	20	22	4		
	%	2,7	45,0	30,5	21,8		
County	N	28	473	320	229		
	%						

84 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? Quality of software equipment

			Quality of software			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	4,1	44,5	27,9	23,6
		N	22	246	154	130
	Man	%	3,5	45,0	33,4	18,2
		N	17	224	166	91
Age	15-24.	%	5,4	47,6	35,1	11,9
		N	11	98	72	24
	25-34.	%	3,2	50,0	29,7	17,1
		N	5	84	50	29
	35-44.	%	3,9	51,5	26,5	18,1
		N	8	109	56	38
	45-54.	%	4,4	47,0	33,1	15,5
		N	9	97	68	32
	55-64.	%	0,0	42,6	23,5	33,9
		N	0	59	33	47
	65-74.	%	5,0	19,1	34,2	41,7
		N	6	23	41	50
Education	Primary	%	7,2	38,8	46,5	7,5
		N	5	27	33	5
	Basic education	%	3,1	41,5	33,6	21,8
		N	3	38	31	20
	General secondary, special secondary education	%	3,0	43,5	26,0	27,5
		N	10	152	91	96
	Further	%	4,5	45,7	31,7	18,1
		N	15	147	102	58
	Higher	%	3,3	47,8	28,7	20,1
		N	6	94	56	39
Science degree (master degree or doctorate)	%	1,4	56,0	36,6	6,0	
	N	0	11	8	1	
Income	Up to 500 LT	%	6,1	51,9	22,6	19,4
		N	12	100	44	37
	501-700 LT	%	2,4	34,4	39,9	23,3
		N	5	70	81	47
	701-1000 LT	%	1,5	48,2	29,9	20,4
		N	3	99	62	42
	Over 1000 LT	%	2,9	42,4	36,3	18,4
		N	6	93	79	40
Employment	Employed	%	2,8	48,6	29,1	19,6
		N	17	294	176	118
	Not Employed	%	5,2	39,2	32,5	23,1
		N	22	165	137	97
Status of workplace	In public office	%	2,5	52,4	28,8	16,3
		N	7	158	87	49
	In private establishment	%	3,0	44,1	30,0	22,9
		N	7	109	74	57
	In my personal establishment, I'm working for myself	%	1,4	52,3	20,0	26,3
		N	1	21	8	11
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
	Blue-collar worker, technical employee	%	2,6	41,8	33,4	22,2
		N	5	83	66	44
Specialist, white-collar worker	%	2,6	52,6	27,9	16,9	
	N	9	189	100	61	
Top or middle level manager	%	1,3	40,0	34,9	23,8	
	N	0	8	7	5	
Speciality	Farmer	%	0,0	60,0	5,6	34,4
		N	0	12	1	7
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			Quality of software			
			Have got worse	Have not changed	Have improved	N / N
Unemployed:	Retirement pensioner	%	4,6	22,8	37,3	35,2
		N	6	30	48	46
	Disability pensioners	%	9,8	54,5	11,8	24,0
		N	6	34	7	15
	Housewife, on child care leave	%	3,7	49,2	23,3	23,8
		N	1	15	7	7
	Pupil	%	4,0	47,5	37,3	11,2
		N	4	53	41	12
	Student	%	10,5	43,8	33,1	12,6
		N	4	18	14	5
	Jobless	%	0,0	37,0	28,6	34,4
		N	0	11	9	11
	Other	%	0,0	27,6	72,4	0,0
		N	0	2	6	0
City - village	City	%	2,8	43,6	28,4	25,3
		N	14	216	141	126
	Rural areas	%	4,7	45,8	32,4	17,2
		N	26	253	179	95
Size of location	Up to 3000 of residents	%	4,8	44,9	32,7	17,5
		N	26	240	175	93
	3001 – 10000 of residents	%	3,2	57,6	35,1	4,1
		N	3	45	28	3
	10001 - 50 000 of residents	%	1,5	54,5	38,0	6,0
		N	2	59	41	6
	50001 – 100000 of residents	%	0,0	11,4	50,0	38,6
		N	0	2	10	8
	100 001 - 500000 of residents	%	2,1	33,2	23,1	41,6
		N	5	71	50	89
500000 of residents and more	%	5,5	55,1	17,8	21,6	
	N	5	52	17	21	
County	Kauno	%	1,5	28,1	27,7	42,7
		N	4	73	72	110
	Vilniaus	%	8,2	52,8	21,9	17,1
		N	17	108	45	35
	Šiaulių	%	6,9	44,5	37,8	10,8
		N	7	44	37	11
	Panevėžio	%	7,1	52,8	31,1	9,1
		N	7	51	30	9
	Klaipėdos	%	1,6	56,8	28,0	13,5
		N	2	54	26	13
	Marijampolės	%	0,6	46,8	35,4	17,1
		N	1	38	29	14
	Utenos	%	0,0	58,4	27,8	13,8
		N	0	36	17	8
	Alytaus	%	1,0	31,9	53,1	14,0
		N	1	18	31	8
	Tauragės	%	1,1	56,6	24,1	18,2
		N	1	29	12	9
	Telšių	%	4,7	42,3	45,5	7,5
		N	2	20	21	4
In total:	%	3,8	44,7	30,5	21,0	
	N	40	470	320	221	

**85 table. In your opinion, following services of the libraries during last one year got worse, stayed the same or improved?
Possibility obtain advice or help from the personnel when using computer, internet**

			Possibility to get advice or help from the staff when using the computer or the Internet			
			Have got worse	Have not changed	Have improved	N / N
Gender	Woman	%	1,2	27,5	63,2	8,2
		N	7	152	349	45
	Man	%	1,6	35,6	49,7	13,2
		N	8	177	247	66
Age	15-24.	%	2,9	40,8	50,1	6,2
		N	6	84	103	13
	25-34.	%	0,0	33,6	57,4	9,1
		N	0	57	97	15
	35-44.	%	0,9	37,9	52,0	9,1
		N	2	80	110	19
	45-54.	%	3,2	25,0	64,6	7,2
		N	7	51	133	15
	55-64.	%	0,0	25,9	59,4	14,6
		N	0	36	82	20
	65-74.	%	0,0	17,2	59,3	23,5
		N	0	21	71	28
Education	Primary	%	4,1	45,9	46,1	3,9
		N	3	32	33	3
	Basic education	%	1,0	36,4	53,6	9,1
		N	1	34	49	8
	General secondary, special secondary education	%	0,5	29,8	52,2	17,5
		N	2	104	182	61
	Further	%	2,1	29,8	63,1	5,1
		N	7	96	203	16
	Higher	%	1,2	29,2	59,1	10,5
		N	2	57	116	20
Science degree (master degree or doctorate)	%	0,0	27,4	64,1	8,4	
	N	0	6	13	2	
Income	Up to 500 LT	%	1,6	39,0	55,1	4,2
		N	3	75	106	8
	501-700 LT	%	0,8	23,2	60,4	15,6
		N	2	47	123	32
	701-1000 LT	%	0,0	31,5	55,9	12,6
		N	0	65	115	26
	Over 1000 LT	%	0,4	36,9	53,2	9,5
		N	1	81	116	21
Employment	Employed	%	1,7	31,3	59,7	7,4
		N	10	189	361	45
	Not Employed	%	0,9	31,5	53,4	14,3
		N	4	133	225	60
Status of workplace	In public office	%	2,2	24,1	66,1	7,6
		N	7	72	199	23
	In private establishment	%	1,2	39,3	52,7	6,8
		N	3	97	130	17
	In my personal establishment, I'm working for myself	%	0,0	34,1	59,4	6,5
		N	0	14	24	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	0,2	35,8	56,3	7,7
		N	0	71	111	15
	Specialist, white-collar worker	%	2,5	27,2	63,9	6,4
		N	9	98	230	23
	Top or middle level manager	%	0,0	48,3	49,0	2,7
		N	0	10	10	1
	Farmer	%	0,0	44,3	42,7	13,0
		N	0	9	9	3
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			Possibility to get advice or help from the staff when using the computer or the Internet			
			Have got worse	Have not changed	Have improved	N / N
Unemployed:	Retirement pensioner	%	0,0	16,5	59,4	24,1
		N	0	21	77	31
	Disability pensioners	%	0,0	24,9	56,7	18,4
		N	0	15	35	11
	Housewife, on child care leave	%	0,0	47,4	50,8	1,9
		N	0	15	16	1
	Pupil	%	3,3	43,4	47,7	5,6
		N	4	48	53	6
	Student	%	0,0	37,9	56,1	6,0
		N	0	15	23	2
	Jobless	%	0,0	44,6	28,6	26,8
		N	0	14	9	8
	Other	%	0,0	34,2	65,8	0,0
		N	0	3	5	0
City - village	City	%	1,1	32,7	47,4	18,8
		N	5	162	236	93
	Rural areas	%	1,7	30,1	65,1	3,1
		N	9	167	360	17
Size of location	Up to 3000 of residents	%	1,8	30,2	64,8	3,2
		N	10	161	345	17
	3001 – 10000 of residents	%	1,0	31,1	66,3	1,6
		N	1	24	52	1
	10001 - 50 000 of residents	%	0,0	29,7	67,4	3,0
		N	0	32	73	3
	50001 – 100000 of residents	%	0,0	13,1	48,3	38,6
		N	0	3	10	8
	100 001 - 500000 of residents	%	1,5	28,0	39,8	30,7
		N	3	60	85	66
500000 of residents and more	%	1,2	50,9	32,1	15,9	
	N	1	48	30	15	
County	Kauno	%	0,4	17,1	55,3	27,1
		N	1	44	143	70
	Vilniaus	%	2,4	33,8	56,9	6,9
		N	5	69	117	14
	Šiaulių	%	1,9	36,4	59,6	2,1
		N	2	36	58	2
	Panevėžio	%	2,7	34,9	58,3	4,1
		N	3	33	56	4
	Klaipėdos	%	0,6	24,3	70,4	4,8
		N	1	23	66	4
	Marijampolės	%	0,2	52,8	44,2	2,8
		N	0	43	36	2
	Utenos	%	2,6	50,0	41,2	6,2
		N	2	31	25	4
	Alytaus	%	2,0	41,4	42,6	14,0
		N	1	24	25	8
	Tauragės	%	1,1	21,0	75,7	2,2
		N	1	11	39	1
	Telšių	%	0,0	32,2	66,6	1,2
		N	0	15	31	1
In total:	%	1,4	31,3	56,8	10,5	
	N	15	329	596	111	

86 table In your opinion, following services of the libraries during last one year got worse, stayed the same or improved? General atmosphere

			Overall atmosphere				
			Have got worse	Have not changed	Have improved	N / N	
Gender	Woman	%	1,1	32,6	63,0	3,2	
		N	6	180	348	18	
	Man	%	0,8	42,7	51,2	5,2	
		N	4	212	255	26	
Age	15-24.	%	2,8	42,4	49,9	4,9	
		N	6	87	102	10	
	25-34.	%	0,0	31,2	67,1	1,7	
		N	0	53	113	3	
	35-44.	%	0,7	37,3	54,9	7,1	
		N	1	79	116	15	
	45-54.	%	1,5	32,2	61,2	5,1	
		N	3	66	126	11	
	55-64.	%	0,0	39,1	58,9	2,1	
		N	0	54	82	3	
	65-74.	%	0,0	44,8	53,1	2,1	
		N	0	54	64	3	
	Education	Primary	%	1,9	49,2	43,6	5,3
			N	1	35	31	4
Basic education		%	2,0	37,9	58,0	2,0	
		N	2	35	54	2	
General secondary, special secondary education		%	0,7	42,8	50,8	5,6	
		N	3	149	178	20	
Further		%	1,0	32,1	64,8	2,1	
		N	3	103	208	7	
Higher		%	0,7	33,0	60,6	5,7	
		N	1	65	119	11	
Science degree (master degree or doctorate)	%	0,0	27,4	69,7	2,8		
	N	0	6	14	1		
Income	Up to 500 LT	%	2,1	37,2	56,7	4,1	
		N	4	72	109	8	
	501-700 LT	%	0,8	42,0	54,7	2,6	
		N	2	86	112	5	
	701-1000 LT	%	0,0	41,3	55,4	3,3	
		N	0	85	114	7	
	Over 1000 LT	%	0,2	36,4	59,4	4,1	
		N	0	79	130	9	
Employment	Employed	%	1,0	32,7	61,8	4,5	
		N	6	198	374	27	
	Not Employed	%	1,0	44,0	51,6	3,4	
		N	4	185	217	14	
Status of workplace	In public office	%	0,5	26,2	68,1	5,1	
		N	2	79	205	15	
	In private establishment	%	1,6	39,4	54,2	4,8	
		N	4	97	134	12	
	In my personal establishment, I'm working for myself	%	0,0	36,5	63,5	0,0	
		N	0	15	26	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
	Blue-collar worker, technical employee	%	0,4	38,6	56,8	4,2	
		N	1	76	112	8	
Specialist, white-collar worker	%	1,3	28,2	66,2	4,3		
	N	5	102	238	16		
Top or middle level manager	%	0,0	36,3	54,1	9,6		
	N	0	8	11	2		
Farmer	%	0,0	57,3	42,7	0,0		
	N	0	12	9	0		
Other	%	0,0	0,0	0,0	0,0		
	N	0	0	0	0		
Unemployed:	Retirement pensioner	%	0,0	46,4	51,6	1,9	

		Overall atmosphere					
		Have got worse	Have not changed	Have improved	N / N		
	Disability pensioners	N	0	60	67	3	
		%	0,4	52,3	45,2	2,1	
	Housewife, on child care leave	N	0	32	28	1	
		%	0,0	28,0	70,2	1,9	
	Pupil	N	0	9	22	1	
		%	3,1	43,6	49,5	3,8	
	Student	N	3	48	55	4	
		%	1,0	38,3	56,4	4,4	
	Jobless	N	0	16	23	2	
		%	0,0	56,5	30,6	12,9	
	Other	N	0	17	9	4	
		%	0,0	14,3	85,7	0,0	
	City - village	City	N	0	1	7	0
			%	1,4	42,9	49,2	6,5
		Rural areas	N	7	213	244	32
			%	0,6	32,5	64,8	2,1
Size of location	Up to 3000 of residents	N	3	180	359	11	
		%	0,7	32,7	64,4	2,1	
	3001 – 10000 of residents	N	4	174	344	11	
		%	1,2	29,3	68,6	0,9	
	10001 - 50 000 of residents	N	1	23	54	1	
		%	2,1	28,5	66,5	2,8	
	50001 – 100000 of residents	N	2	31	72	3	
		%	0,0	16,8	67,9	15,3	
	100 001 - 500000 of residents	N	0	4	14	3	
		%	1,3	51,6	41,1	6,0	
	500000 of residents and more	N	3	110	88	13	
		%	0,3	53,2	33,3	13,1	
	Kauno	N	0	51	32	12	
		%	0,3	37,8	55,1	6,8	
	Vilniaus	N	1	98	142	18	
		%	0,3	35,4	58,0	6,3	
	Šiaulių	N	1	73	119	13	
		%	2,2	33,3	63,1	1,5	
	Panevėžio	N	2	33	62	1	
		%	2,5	34,9	59,8	2,8	
Klaipėdos	N	2	33	57	3		
	%	0,6	35,4	61,0	2,9		
Marijampolės	N	1	33	57	3		
	%	0,0	52,5	46,1	1,4		
Utenos	N	0	42	37	1		
	%	0,5	50,6	47,0	1,9		
Alytaus	N	0	31	29	1		
	%	0,0	49,6	44,9	5,5		
Tauragės	N	0	29	26	3		
	%	2,5	22,6	74,9	0,0		
Telšių	N	1	12	38	0		
	%	4,7	19,6	74,0	1,7		
In total:	N	2	9	35	1		
	%	1,0	37,4	57,4	4,2		
County	N	10	393	603	44		
	%						

87 table Evaluation of changes of library services. Correlation analysis

		Update of the assortment of books	Variety of other publications (CDs, DVDs)	Variety of periodic press	Variety of databases	Variety of organised events (exhibitions, meetings, trainings)	Quality of organised events (exhibitions, meetings, trainings)	Abundance of IT equipment	Quality of IT equipment	Abundance of software	Quality of software	Possibility to get advice or help from the staff when using the computer or the Internet	Overall atmosphere
Age	Coefficient	-0,036	,133(**)	- ,176(**)	,116(**)	,097(**)	,102(**)	,130(**)	,120(**)	,192(**)	,185(**)	,175(**)	-0,028
	p.	0,265	0,000	0,000	0,000	0,003	0,001	0,000	0,000	0,000	0,000	0,000	0,392
	N	964	964	964	964	964	964	964	964	964	964	964	964
Income	Coefficient	-0,006	-0,012	0,053	-0,012	-0,051	-0,045	-0,086	-0,080	-0,004	-0,021	-0,096(*)	0,064
	p.	0,897	0,793	0,262	0,800	0,274	0,344	0,066	0,089	0,928	0,657	0,041	0,171
	N	453	453	453	453	453	453	453	453	453	453	453	453
Education	Coefficient	,122(**)	-0,007	0,031	0,041	0,015	0,034	-0,018	-0,022	-0,038	-0,057	0,017	,099(**)
	p.	0,000	0,832	0,344	0,204	0,651	0,297	0,585	0,486	0,236	0,079	0,601	0,002
	N	964	964	964	964	964	964	964	964	964	964	964	964
Size of location	Coefficient	,168(**)	,148(**)	0,060	,144(**)	,221(**)	,219(**)	,109(**)	,094(**)	,079(*)	,113(**)	,095(**)	- ,112(**)
	p.	0,000	0,000	0,063	0,000	0,000	0,000	0,001	0,003	0,014	0,000	0,003	0,001
	N	964	964	964	964	964	964	964	964	964	964	964	964
How often do you use the Internet in general?	Coefficient	-0,076(*)	,094(**)	-0,052	,076(*)	-0,023	0,010	0,036	0,054	,132(**)	,162(**)	0,043	-0,033
	p.	0,021	0,004	0,119	0,021	0,487	0,773	0,272	0,100	0,000	0,000	0,191	0,314
	N	914	914	914	914	914	914	914	914	914	914	914	914
How often do you use the Internet IN THE LIBRARY?	Coefficient	-0,039	,082(*)	-0,039	,067(*)	-0,036	0,004	,087(**)	,139(**)	,200(**)	,200(**)	-0,036	-0,035
	p.	0,242	0,013	0,241	0,045	0,279	0,893	0,009	0,000	0,000	0,000	0,273	0,294
	N	905	905	905	905	905	905	905	905	905	905	905	905
Rate your computer literacy (skills to use computer)	Coefficient	0,020	- ,131(**)	,104(**)	- ,148(**)	-0,024	-0,050	- ,131(**)	- ,123(**)	- ,178(**)	- ,217(**)	-0,060	,163(**)
	p.	0,543	0,000	0,001	0,000	0,464	0,121	0,000	0,000	0,000	0,000	0,066	0,000
	N	949	949	949	949	949	949	949	949	949	949	949	949

2.7. Computer literacy skills of the public internet access users

Users of public internet access evaluate their computer literacy better than average - 2,7 points of 4 possible. Younger respondents, with higher income for one member of family, with higher education, Specialists and white-collar workers, managers, students and schoolchildren, residents of the bigger cities (over 30000 of residents) and residents of the biggest cities evaluate their knowledge more positively. Correlation analysis shows that age (younger respondents evaluate their skills better) is the main factor explaining evaluations of computer literacy (89 Table).

When evaluating computer knowledge in different fields in subjective way respondents accentuated general computer skills, browsing in the internet or research systems, basics of internet usage (for example: e-mail, searching of the websites, browsing), sending e-mail with attached document. Respondents evaluated rated computer skills that require special knowledge the worst: using programs for files sharing and creating internet website (90 Table).

Correlation analysis has shown that age, education and income are the most relevant to the level of computer knowledge. Age factor is particularly clear when evaluating more complex actions in IT field – in this case younger respondents evaluate their knowledge much better than the elder respondents. Size of place of residence correlates with computer knowledge very weakly (91 Table).

34% of respondents participated in computer literacy courses organized by "Window to the Future", 14% – by employment exchange, 35% – in the courses organized by library. Third of respondents, i.e. 29%, learned computer literacy in the courses of other organizers (at work, school, education department, woman employment centre).

70% of respondents are able to copy and move document or file, use copying or moving tools, in order multiply or move information inside the document – 52%, compress (decrease) files – 41%, connect and install new devices, for example: printer or modem– 29%, use main arithmetical formulas in different documents – 23%, connect computer into local network – 15%, localize and solve computer problems (for example: if computer works too slowly)– 14%, to write computer program while using programming language– 10% of respondents. 25% of respondents can't do anything of above mentioned actions.

These actions are better managed by men, younger respondents, with lower (up to 500 LTL) income and with higher than average income (over 1000 LTL for one family member), respondents with higher education, Specialists and white-collar workers, managers, students, schoolchildren, residents of the cities (3001 – 10000 of residents and over 500000 of residents). It is interesting are better basic knowledge is better among respondents with higher income and

higher education, and actions that require special knowledge is more typical to schoolchildren and students (92 Table).

68% of respondents have learned to work with computer on their own (men, 25-44 y.o. respondents, with higher than 1000 LTL income for one member of family, employees of private establishments, residents of the cities (with 3001 – 10000 and over 500000 of residents), in the secondary school – 25% (the youngest respondents with elementary and primary education, schoolchildren and students), at work– 23% (women, 25 – 54 y.o. respondents, with higher and university education, Employed in the public offices, Specialists and white-collar workers, residents of villages and smaller towns (up to 10000 of residents) (93 Table).

34% of respondents participated in computer literacy courses organized by “Window to the Future”, 14% – by employment exchange, 35% – in the courses organized by library. Third of respondents, i.e. 29%, learned computer literacy in the courses of other organizers (at work, school, education department, woman employment centre) (94 Table).

2.7.1. Computer literacy skills of the public internet access users in urban and rural area

City public internet access users evaluate their computer literacy better than village users (respectively 2,8 and 2,6 points).

City users comparing with village users more frequently most of actions completed independently: were able to copy and move document or file (respectively 74,6% and 65,4%); were copying or moving tools, in order multiply or move information inside the document (57,7% and 46,7%); connected and installed new devices (35,1% and 24,0%), used main arithmetical formulas (28,6% and 18,4%), localized and solved computer problems (18,3% and 10,9%). Among village public internet access users were more those who could not manage non of those actions independently (respectively 27,8% and 21,8%).

88 table. Please evaluate your computer literacy (ability to use computer)

			Rate your computer literacy (skills to use computer)
Gender	Woman	Mean	2,7
	Man	Mean	2,7
Age	15-24.	Mean	3,2
	25-34.	Mean	3,0
	35-44.	Mean	2,8
	45-54.	Mean	2,6
	55-64.	Mean	2,3
	65-74.	Mean	2,0
Education	Primary	Mean	2,8
	Basic	Mean	2,9
	General secondary, special secondary	Mean	2,5
	Further	Mean	2,7
	Higher	Mean	2,9
	Science degree (master degree or doctorate)	Mean	3,2
Income	Up to 500 LT	Mean	2,8
	501-700 LT	Mean	2,5
	701-1000 LT	Mean	2,7
	Over 1000 LT	Mean	2,9
Employment	Employed	Mean	2,8
	Not Employed	Mean	2,5
Status of workplace	In public office;	Mean	2,9
	In private establishment;	Mean	2,7
	In my personal establishment, I'm Employed for myself	Mean	2,8
Speciality	Blue-collar worker, technical employee	Mean	2,5
	Specialist, white-collar worker	Mean	3,0
	Highest or average level manager	Mean	3,1
	Farmer	Mean	2,5
	Other	Mean	.
Unemployed:	Retirement pensioner	Mean	2,0
	Disability pensioners	Mean	2,0
	Housewife, on child care leave	Mean	2,6
	Pupil	Mean	3,1
	Student	Mean	3,1
	Jobless	Mean	2,7
	Other	Mean	2,2
City - Village	City	Mean	2,8
	Rural areas	Mean	2,6
Size of location	Up to 3000 of residents	Mean	2,6
	3001 – 10000 of residents	Mean	3,0

			Rate your computer literacy (skills to use computer)
	10001 - 50 000 of residents	Mean	2,9
	50001 – 100000 of residents	Mean	2,9
	100 001 – 500000 of residents	Mean	2,6
	Over 500000 of residents	Mean	2,8
County	Kauno	Mean	2,6
	Vilniaus	Mean	2,7
	Šiaulių	Mean	2,8
	Panevėžio	Mean	2,7
	Klaipėdos	Mean	2,8
	Marijampolės	Mean	2,4
	Utenos	Mean	2,8
	Alytaus	Mean	2,8
	Tauragės	Mean	2,9
	Telšių	Mean	3,0
In total:	Mean	2,7	

89 table. Evaluation of own computer literacy skills. Correlation analysis

		Rate your computer literacy (skills to use computer)
Age	Coefficient	-,423(**)
	p.	0,000
	N	949
Income	Coefficient	,172(**)
	p.	0,000
	N	451
Education	Coefficient	,194(**)
	p.	0,000
	N	949
Size of location	Coefficient	,080(*)
	p.	0,014
	N	949
How often do you use the Internet in general?	Coefficient	-,477(**)
	p.	0,000
	N	902
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,204(**)
	p.	0,000
	N	893
Rate your computer literacy (skills to use computer)	Coefficient	1,000
	p.	.
	N	949

90 table How would you evaluate your skills of using information technologies in the scale of 4 points, where 1 means – absolutely insufficient, 4 – absolutely sufficient?

			General computer use skills (for example use of the mouse, printing)	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	General use of the Internet (for example email, search for websites, browsing)	Sending of email with attached document	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	Use of the Internet databases (for example paid databases searching for a certain content)	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	Use of the Internet for telephone conversations	To use files exchange programmes (to exchange films, music, etc.)	Website creation
Gender	Woman	Mean	3,1	2,9	2,9	2,9	2,6	2,5	2,4	2,3	2,3	2,1	1,8
	Man	Mean	3	3	2,9	2,7	2,6	2,6	2,5	2,4	2,3	2,3	1,8
Age	15-24.	Mean	3,4	3,4	3,4	3,3	3,1	3	2,9	3,1	2,8	2,9	2,4
	25-34.	Mean	3,3	3,3	3,3	3,2	3	2,8	2,8	2,7	2,7	2,7	2,2
	35-44.	Mean	3,2	3,1	3	3	2,7	2,6	2,6	2,6	2,4	2,3	1,7
	45-54.	Mean	3,1	3	2,9	2,7	2,5	2,4	2,4	2,1	2,2	1,9	1,6
	55-64.	Mean	2,7	2,6	2,5	2,3	2,2	2,1	2,1	1,8	2	1,6	1,5
	65-74.	Mean	2,2	2	1,8	1,8	1,8	1,6	1,4	1,3	1,3	1,3	1,2
		Primary	Mean	2,9	2,7	2,7	2,5	2,5	2,5	2,3	2,4	2,3	2,4
Education	Basic	Mean	3	3	3	2,8	2,7	2,6	2,5	2,8	2,5	2,6	2,2
	General secondary, special secondary	Mean											
	Further	Mean	2,8	2,7	2,6	2,4	2,3	2,3	2,2	2,2	2,1	2	1,7
	Higher	Mean	3,2	3,1	3,1	3	2,7	2,5	2,5	2,3	2,3	2	1,7
	Science degree (master degree or doctorate)	Mean	3,3	3,2	3,2	3,2	3	2,8	2,7	2,6	2,5	2,4	1,9
Income	Up to 500 LT	Mean	3,5	3,5	3,5	3,5	3,1	2,9	2,9	3	2,8	2,7	2
	501-700 LT	Mean	3	2,9	2,9	2,7	2,6	2,5	2,4	2,5	2,4	2,2	1,8
	701-1000 LT	Mean	2,9	2,8	2,6	2,5	2,3	2,2	2	2	1,9	1,8	1,5
	Over 1000 LT	Mean	3	2,9	2,8	2,8	2,6	2,5	2,4	2,4	2,3	2,1	1,8
Employment	Employed	Mean	3,2	3,2	3,1	3	2,7	2,7	2,6	2,5	2,4	2,3	1,9
	Not Employed	Mean	2,8	2,7	2,7	2,5	2,4	2,3	2,2	2,2	2,1	2,1	1,7
Status of workplace	In public office;	Mean	3,4	3,3	3,3	3,1	2,8	2,8	2,7	2,5	2,6	2,2	1,9
	In private establishment;	Mean	3,1	3,1	2,9	2,9	2,7	2,5	2,5	2,4	2,3	2,2	1,8
	In my personal establishment, I'm Employed for myself	Mean											
Speciality	Blue-collar worker, technical employee	Mean	3,2	3,2	3	2,8	2,7	2,6	2,6	2,5	2,6	2,6	2
	Specialist, white-collar worker	Mean	2,9	2,9	2,7	2,6	2,4	2,3	2,2	2,2	2,1	2	1,7
	Highest or average level manager	Mean	3,4	3,3	3,3	3,2	2,9	2,8	2,8	2,6	2,6	2,3	1,9
	Farmer	Mean	3,6	3,6	3,6	3,6	3,4	3,5	3,4	2,8	2,8	3,2	2,4
		Mean	2,9	3	2,6	2,2	2,1	2,4	2,2	2,2	2,3	2	1,6

			General computer use skills (for example use of the mouse, printing)	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	General use of the Internet (for example email, search for websites, browsing)	Sending of email with attached document	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	Use of the Internet databases (for example paid databases searching for a certain content)	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	Use of the Internet for telephone conversations	To use files exchange programmes (to exchange films, music, etc.)	Website creation
Unemployed:	Retirement pensioner	Mean	2,2	1,9	1,8	1,7	1,7	1,6	1,4	1,3	1,3	1,3	1,3
	Disability pensioners	Mean	2,6	2,4	2,3	2	2	1,8	2	1,7	1,8	1,7	1,3
	Housewife, on child care leave	Mean	2,7	2,8	2,8	2,7	2,4	2,1	2,2	2	2,3	1,9	1,6
	Pupil	Mean	3,3	3,4	3,4	3,2	3,1	3	2,9	3,1	2,8	3	2,5
	Student	Mean	3,5	3,5	3,6	3,5	3,1	3,1	2,9	3	2,8	3	2,2
	Jobless	Mean	3,1	3,1	3,1	2,7	2,7	2,4	2,5	2,5	2,3	2,3	1,5
	Other	Mean	2,7	2,8	2,5	2,6	2,3	2,3	2,3	2,2	1,4	1,7	1,5
City - Village	City	Mean	3,1	3	3	2,9	2,7	2,5	2,5	2,4	2,3	2,2	1,8
	Rural areas	Mean	3	3	2,9	2,7	2,5	2,5	2,4	2,3	2,3	2,1	1,8
Size of location	Up to 3000 of residents	Mean	3	2,9	2,8	2,7	2,5	2,5	2,3	2,3	2,3	2,1	1,8
	3001 – 10000 of residents	Mean	3,4	3,4	3,2	3,2	2,8	2,9	2,8	2,5	2,3	2,3	1,8
	10001 - 50 000 of residents	Mean	3,4	3,2	3,3	2,9	2,9	2,6	2,6	2,4	2,3	2,2	2
	50001 – 100000 of residents	Mean	3,3	3,3	3,2	3	3	2,8	2,9	2,6	2,6	2,5	2
	100 001 – 500000 of residents	Mean	2,8	2,7	2,7	2,7	2,5	2,3	2,3	2,2	2,2	2,1	1,7
	Over 500000 of residents	Mean	3,2	3,1	3,2	3,2	2,7	2,6	2,7	2,8	2,4	2,4	1,9
County	Kauno	Mean	2,8	2,8	2,7	2,6	2,5	2,4	2,4	2,2	2,2	2,1	1,7
	Vilniaus	Mean	3,2	3	3,1	2,9	2,6	2,5	2,6	2,4	2,3	2,3	1,9
	Šiaulių	Mean	3	2,9	3	2,9	2,8	2,5	2,5	2,5	2,4	2,3	2
	Panevėžio	Mean	3,1	3,1	3	2,8	2,7	2,6	2,6	2,6	2,4	2,2	2
	Klaipėdos	Mean	3,4	3,3	3,1	2,9	2,7	2,6	2,3	2,5	2,5	2,3	1,9
	Marijampolės	Mean	2,9	2,7	2,6	2,6	2,3	2,3	2,2	2,1	1,9	1,8	1,5
	Utenos	Mean	3,1	3,2	3,1	2,9	2,5	2,6	2,4	2,6	2,3	2,3	1,9
	Alytaus	Mean	3,2	2,8	2,7	2,5	2,4	2,6	2,4	2,2	2,1	2,1	1,8
	Tauragės	Mean	3,2	3,2	3,1	3,1	2,7	2,7	2,2	2,4	2,4	2,3	1,6
	Telšių	Mean	3,4	3,2	3,2	2,9	3	2,7	2,8	2,6	2,8	2,5	2,1
In total:		Mean	3,1	3	2,9	2,8	2,6	2,5	2,4	2,4	2,3	2,2	1,8

91 table. Skills of using information technologies. Correlation analysis

		General computer use skills	Use of the main computer programmes	Removal of the main technical problems	General use of the Internet	Sending of email with attached document	Browsing the Internet or search systems	Use of the Internet databases	Website creation	Use of the Internet for telephone conversations	Participation in conversations on the Internet sites, forums	To use files exchange programmes
Age	Coefficient	-,349(**)	-,427(**)	-,433(**)	-,436(**)	-,424(**)	-,413(**)	-,428(**)	-,402(**)	-,434(**)	-,507(**)	-,519(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	960	949	946	953	950	959	929	930	938	932	922
Income	Coefficient	,196(**)	,214(**)	,179(**)	,227(**)	,254(**)	,198(**)	,212(**)	,165(**)	,274(**)	,231(**)	,240(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	452	449	448	452	450	452	441	447	445	445	442
Education	Coefficient	,286(**)	,291(**)	,194(**)	,307(**)	,326(**)	,270(**)	,199(**)	0,029	,150(**)	,143(**)	,109(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,378	0,000	0,000	0,001
	N	960	949	946	953	950	959	929	930	938	932	922
Size of location	Coefficient	0,044	,089(**)	-0,015	,084(**)	,106(**)	0,037	,104(**)	-0,022	-0,011	0,056	0,056
	p.	0,172	0,006	0,654	0,009	0,001	0,256	0,001	0,502	0,747	0,089	0,091
	N	960	949	946	953	950	959	929	930	938	932	922
How often do you use the Internet in general?	Coefficient	-,424(**)	-,486(**)	-,443(**)	-,498(**)	-,524(**)	-,437(**)	-,447(**)	-,272(**)	-,424(**)	-,430(**)	-,367(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	910	899	896	903	900	909	879	880	888	882	872
How often do you use the Internet IN THE LIBRARY?	Coefficient	-,178(**)	-,201(**)	-,219(**)	-,217(**)	-,219(**)	-,189(**)	-,211(**)	-,138(**)	-,096(**)	-,223(**)	-,117(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,004	0,000	0,001
	N	902	891	888	895	892	901	871	872	880	874	864
Rate your computer literacy (skills to use computer)	Coefficient	,626(**)	,666(**)	,618(**)	,628(**)	,624(**)	,636(**)	,576(**)	,406(**)	,524(**)	,548(**)	,500(**)
	p.	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	945	937	931	941	938	944	914	918	923	917	910

92 table. Which actions relevant to work with computer of following you used to perform on your own?

			Which from the below mentioned actions related to work on computer have you performed independently?								
			Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Connect and install new devices, for example a printer or a modem	Neither of the mentioned	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language
Gender	Woman	%	65,8	49,6	40,7	36,7	27,7	24,7	19,2	21,0	13,8
		N	318	240	197	177	134	119	93	101	66
	Man	%	73,2	54,0	42,0	22,5	22,5	21,9	11,5	8,4	6,5
		N	391	288	224	120	120	117	62	45	35
Age	15-24.	%	83,2	65,6	59,9	46,8	7,4	39,0	26,4	30,3	26,2
		N	167	131	120	94	15	78	53	61	52
	25-34.	%	80,8	62,0	55,3	43,6	13,1	31,4	24,4	19,8	10,3
		N	135	104	92	73	22	53	41	33	17
	35-44.	%	77,1	58,7	39,6	31,1	17,7	23,7	16,1	16,3	8,7
		N	163	124	84	66	37	50	34	35	18
	45-54.	%	73,2	53,2	37,5	23,8	20,6	17,4	8,4	7,5	3,9
		N	143	104	73	46	40	34	16	15	8
	55-64.	%	53,6	32,2	33,8	14,0	44,8	13,7	7,8	2,8	4,3
		N	71	43	45	19	59	18	10	4	6
	65-74.	%	27,4	20,0	5,9	0,0	72,6	3,0	0,0	0,0	0,0
		N	30	22	7	0	80	3	0	0	0
Education	Primary	%	55,1	39,6	36,5	32,8	28,9	20,9	15,0	18,6	18,3
		N	35	25	23	21	18	13	10	12	12
	Basic education	%	64,0	46,0	42,4	35,6	26,2	19,3	22,4	22,8	19,0
		N	57	41	38	32	23	17	20	20	17
	General secondary, special secondary education	%	57,7	42,2	31,7	22,2	37,9	21,9	13,9	13,8	10,0
		N	191	140	105	74	126	73	46	46	33
	Further	%	77,7	52,2	38,5	25,6	17,5	14,2	15,2	10,3	3,3
		N	247	166	122	81	56	45	48	33	11
	Higher	%	81,6	70,8	60,4	40,9	15,7	38,2	12,4	15,4	11,2
		N	160	139	118	80	31	75	24	30	22
Science degree (master degree or doctorate)	%	100,0	92,2	75,1	51,9	0,0	70,1	33,1	30,3	36,3	
	N	18	17	14	10	0	13	6	6	7	
Income	Up to 500 LT	%	66,4	50,6	41,6	24,4	26,7	20,2	15,0	12,7	10,1
		N	121	92	76	45	49	37	27	23	19
	501-700 LT	%	58,9	39,0	26,2	18,2	36,8	10,9	9,7	8,6	3,6
		N	112	74	50	35	70	21	18	16	7
	701-1000 LT	%	75,9	55,2	38,6	30,4	22,4	25,4	11,6	13,0	7,8
		N	152	111	77	61	45	51	23	26	16
	Over 1000 LT	%	73,7	58,3	55,2	40,9	17,5	31,2	22,8	21,9	16,3
		N	160	127	120	89	38	68	49	48	35
Employment	Employed	%	78,2	58,1	46,0	31,1	16,8	24,4	17,2	13,3	8,2
		N	466	346	274	185	100	145	102	79	49
	Not Employed	%	56,4	41,4	32,9	25,3	38,2	19,6	11,7	15,4	11,5
		N	224	165	130	100	152	78	46	61	46
Status of workplace	In public office	%	88,3	66,4	54,3	32,0	10,4	23,4	14,7	10,9	7,2
		N	261	196	160	95	31	69	44	32	21
	In private establishment	%	71,1	52,1	34,1	28,4	22,1	25,5	16,9	16,2	10,1
		N	173	127	83	69	54	62	41	40	25
	In my personal establishment, I'm working for myself	%	55,9	38,9	54,3	40,3	29,4	22,3	25,6	4,1	4,1
		N	23	16	22	17	12	9	10	2	2
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	

		Which from the below mentioned actions related to work on computer have you performed independently?									
		Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Connect and install new devices, for example a printer or a modem	Neither of the mentioned	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language	
		N	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	60,7	34,1	23,8	18,7	32,2	13,0	16,3	13,2	5,3
		N	117	66	46	36	62	25	32	25	10
	Specialist, white-collar worker	%	90,8	72,6	57,3	37,6	7,3	28,8	17,2	13,7	9,9
		N	324	259	204	134	26	103	61	49	35
	Top or middle level manager	%	90,0	82,0	72,3	54,3	3,1	56,0	22,8	19,6	14,7
		N	19	17	15	12	1	12	5	4	3
	Farmer	%	6,0	7,6	23,4	7,2	55,7	13,7	14,6	1,6	0,0
		N	1	2	5	1	11	3	3	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	22,7	12,7	4,3	0,3	75,4	1,5	0,3	2,2	0,3
		N	27	15	5	0	88	2	0	3	0
	Disability pensioners	%	48,9	37,6	34,8	24,2	45,9	12,7	2,8	0,4	5,5
		N	27	21	20	14	26	7	2	0	3
	Housewife, on child care leave	%	68,5	45,6	32,9	25,8	26,8	16,5	7,6	11,4	9,2
		N	20	13	9	7	8	5	2	3	3
	Pupil	%	78,3	59,5	53,0	43,8	9,9	30,4	27,6	31,6	25,6
		N	84	64	57	47	11	32	29	34	27
	Student	%	90,4	74,8	63,5	52,0	6,9	47,0	19,7	32,9	24,0
		N	37	31	26	21	3	19	8	13	10
	Jobless	%	62,7	38,7	31,4	26,2	37,3	20,3	10,2	23,2	8,2
		N	19	12	10	8	11	6	3	7	3
Other	%	44,2	44,2	44,2	36,5	55,8	7,7	7,1	7,1	0,0	
	N	4	4	4	3	5	1	1	1	0	
City - village	City	%	74,6	57,7	43,7	35,1	21,8	28,6	15,2	18,3	11,1
		N	357	277	210	168	104	137	73	88	53
	Rural areas	%	65,4	46,7	39,2	24,0	27,8	18,4	15,1	10,9	8,9
		N	352	251	211	129	149	99	81	59	48
Size of location	Up to 3000 of residents	%	65,3	45,9	39,5	22,0	28,6	18,6	14,4	10,0	8,5
		N	338	238	205	114	148	96	74	52	44
	3001 – 10000 of residents	%	83,3	68,6	41,6	47,6	8,7	19,6	20,9	17,1	12,7
		N	65	54	33	37	7	15	16	13	10
	10001 - 50 000 of residents	%	67,4	48,1	41,3	33,1	26,4	27,0	17,1	17,9	12,2
		N	73	52	45	36	29	29	18	19	13
	50001 – 100000 of residents	%	78,2	78,2	33,6	54,0	21,8	27,3	31,0	40,4	7,9
		N	14	14	6	10	4	5	6	7	1
	100 001 - 500000 of residents	%	70,3	54,3	40,7	29,6	26,0	29,4	12,4	18,4	11,8
		N	142	110	82	60	52	59	25	37	24
500000 of residents and more	%	82,6	65,7	54,4	43,9	15,2	33,6	15,6	18,7	9,6	
	N	76	61	50	41	14	31	14	17	9	
County	Kauno	%	68,7	49,4	42,3	29,6	29,4	22,8	11,9	17,0	9,7
		N	170	122	104	73	73	56	29	42	24
	Vilniaus	%	73,7	58,2	42,9	30,6	22,8	24,5	16,4	12,6	7,7
		N	144	114	84	60	45	48	32	25	15
	Šiaulių	%	64,7	48,4	37,6	24,3	24,5	20,5	11,7	14,3	12,5
		N	63	47	36	24	24	20	11	14	12

		Which from the below mentioned actions related to work on computer have you performed independently?								
		Copy or move document or storage	Use copying or moving tools in order to copy or move information inside the document	Compress files	Connect and install new devices, for example a printer or a modem	Neither of the mentioned	Use main arithmetic formulas in separate documents	Connect computer to the local network	Identify and solve computer problems (for example computer work is slow)	Write a computer programme using programming language
Panevėžio	%	81,5	63,8	45,8	25,8	13,4	29,3	16,0	19,0	9,4
	N	74	58	41	23	12	26	14	17	8
Klaipėdos	%	73,3	45,9	33,7	33,0	21,2	25,0	16,7	10,7	10,9
	N	68	43	31	31	20	23	16	10	10
Marijampolės	%	58,2	53,2	33,4	23,8	34,6	22,3	9,9	6,4	5,4
	N	47	43	27	19	28	18	8	5	4
Utenos	%	77,1	49,2	46,1	23,7	12,9	14,6	24,8	8,8	15,1
	N	47	30	28	15	8	9	15	5	9
Alytaus	%	59,1	51,2	34,6	33,1	35,8	19,5	17,4	19,0	8,2
	N	33	28	19	18	20	11	10	10	5
Tauragės	%	63,2	47,6	40,6	40,1	26,9	24,1	20,8	18,6	6,3
	N	31	24	20	20	13	12	10	9	3
Telšių	%	68,1	41,9	60,6	31,2	25,4	26,5	17,4	18,2	21,7
	N	32	20	29	15	12	12	8	9	10
In total:	%	69,7	51,9	41,4	29,2	25,0	23,2	15,2	14,4	10,0
	N	709	528	421	297	254	236	154	146	101

93 table. Where have you learned/ where are you learning to work with computer?

		Where did (do) you learn to work on computer?							
		Independently	At higher school	At special computer literacy courses	At work	At higher school	At special courses (not computer literacy)	Other	
Gender	Woman	%	78,3	25,3	13,6	19,8	14,1	7,7	6,0
		N	365	118	63	92	66	36	28
	Man	%	57,7	24,5	34,2	26,5	12,7	6,5	4,0
		N	290	123	172	133	64	32	20
Age	15-24.	%	60,7	76,1	4,8	5,3	18,4	3,3	3,4
		N	124	155	10	11	37	7	7
	25-34.	%	74,7	42,7	14,4	22,0	28,4	2,1	2,4
		N	125	71	24	37	47	4	4
	35-44.	%	80,8	3,0	25,4	27,1	12,9	12,3	0,6
		N	168	6	53	56	27	26	1
	45-54.	%	67,1	2,9	33,7	39,3	5,6	13,2	3,8
		N	131	6	66	76	11	26	7
	55-64.	%	52,9	0,0	46,4	23,6	5,9	1,3	10,7
		N	61	0	53	27	7	1	12
	65-74.	%	58,3	3,1	37,4	22,1	0,0	6,7	20,0
		N	47	3	30	18	0	5	16
Education	Primary	%	56,5	55,6	6,9	5,1	1,5	5,1	3,3
		N	36	36	4	3	1	3	2
	Basic education	%	70,5	63,0	6,6	1,5	3,6	4,8	4,2
		N	58	52	5	1	3	4	3
	General secondary, special secondary education	%	66,1	28,4	20,5	8,4	8,4	6,2	5,8
		N	192	83	60	24	24	18	17
Further	%	69,9	10,8	30,0	33,4	8,5	7,4	5,3	

			Where did (do) you learn to work on computer?						
			Independently	At higher school	At special computer literacy courses	At work	At higher school	At special courses (not computer literacy)	Other
	Higher	N	223	34	96	107	27	24	17
		%	69,0	15,5	34,0	42,0	33,3	10,1	4,1
	Science degree (master degree or doctorate)	N	131	30	65	80	63	19	8
		%	65,4	32,3	23,6	45,9	50,6	0,0	2,8
Income	Up to 500 LT	%	58,1	32,9	27,8	17,9	9,5	11,8	8,7
		N	101	57	48	31	17	20	15
	501-700 LT	%	66,1	18,1	35,4	20,6	7,3	2,3	7,0
		N	117	32	62	36	13	4	12
	701-1000 LT	%	66,0	20,2	27,9	25,9	10,8	6,7	3,4
		N	124	38	53	49	20	13	6
Over 1000 LT	%	73,9	26,0	16,8	26,6	23,4	7,6	1,3	
	N	156	55	35	56	50	16	3	
Employment	Employed	%	70,0	16,9	27,7	32,1	13,9	8,3	3,2
		N	412	100	163	189	82	49	19
	Not Employed	%	64,2	36,3	19,6	8,5	11,5	5,0	7,7
		N	228	129	70	30	41	18	28
Status of workplace	In public office	%	63,0	9,1	42,7	41,4	16,1	9,2	1,7
		N	186	27	126	122	48	27	5
	In private establishment	%	76,9	22,0	11,6	27,0	11,6	7,9	4,8
		N	183	52	28	64	28	19	11
	In my personal establishment, I'm working for myself	%	74,3	43,0	20,5	5,7	10,9	7,9	6,2
		N	31	18	8	2	4	3	3
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	74,4	19,7	11,7	10,8	5,2	5,6	5,9
		N	139	37	22	20	10	10	11
	Specialist, white-collar worker	%	67,7	14,3	35,7	45,8	17,0	9,8	1,5
		N	241	51	127	163	61	35	5
	Top or middle level manager	%	71,0	27,6	37,2	27,1	45,2	15,0	13,2
		N	15	6	8	6	10	3	3
Farmer	%	77,1	14,6	27,4	0,0	0,0	0,0	0,0	
	N	16	3	6	0	0	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	62,2	3,4	37,8	10,1	0,0	6,4	21,7
		N	52	3	32	8	0	5	18
	Disability pensioners	%	52,0	8,5	33,9	20,8	11,4	16,3	8,5
		N	27	4	18	11	6	8	4
	Housewife, on child care leave	%	78,1	12,9	29,8	24,5	19,3	2,1	0,0
		N	22	4	8	7	5	1	0
	Pupil	%	62,3	74,5	3,2	0,4	1,4	1,6	2,2
		N	68	82	3	0	2	2	2
	Student	%	58,4	77,8	10,7	6,1	52,7	3,8	3,1
		N	24	32	4	3	22	2	1
Jobless	%	85,9	6,1	7,4	0,7	15,5	0,0	0,0	
	N	23	2	2	0	4	0	0	
Other	%	100,0	18,4	17,8	19,0	9,6	0,0	19,0	
	N	6	1	1	1	1	0	1	
City - village	City	%	75,2	27,5	19,6	23,8	17,1	7,2	4,8
		N	334	122	87	106	76	32	21
	Rural areas	%	61,2	22,6	28,3	22,8	10,1	6,9	5,1
		N	321	119	148	119	53	36	27
Size of location	Up to 3000 of residents	%	61,5	22,9	28,7	22,1	9,9	6,6	5,1
		N	310	115	145	111	50	33	26

			Where did (do) you learn to work on computer?							
			Independently	At higher school	At special computer literacy courses	At work	At higher school	At special courses (not computer literacy)	Other	
	3001 – 10000 of residents	%	80,3	23,7	18,4	29,3	14,8	8,7	11,4	
		N	63	19	14	23	12	7	9	
	10001 - 50 000 of residents	%	72,3	25,4	32,6	25,0	16,4	3,3	8,3	
		N	75	26	34	26	17	3	9	
	50001 – 100000 of residents	%	71,9	37,8	2,8	44,0	14,2	14,7	0,0	
		N	15	8	1	9	3	3	0	
	100 001 - 500000 of residents	%	70,2	29,8	14,1	17,0	17,5	10,6	2,2	
		N	117	50	23	28	29	18	4	
	500000 of residents and more	%	79,5	24,3	19,2	28,9	19,6	4,2	0,8	
		N	75	23	18	27	19	4	1	
	County	Kauno	%	64,8	16,8	34,2	25,7	14,5	8,8	5,0
			N	134	35	71	53	30	18	10
Vilniaus		%	78,5	20,2	17,6	28,8	18,1	3,8	1,1	
		N	154	40	35	57	36	7	2	
Šiaulių		%	57,2	39,1	34,2	22,4	12,0	6,6	9,5	
		N	51	35	31	20	11	6	9	
Panevėžio		%	64,2	33,8	27,0	10,5	10,5	7,5	8,8	
		N	61	32	26	10	10	7	8	
Klaipėdos		%	56,4	29,1	23,2	12,4	13,5	8,9	2,2	
		N	53	27	22	12	13	8	2	
Marijampolės		%	79,5	16,9	10,4	40,0	10,9	6,4	18,8	
		N	58	12	8	29	8	5	14	
Utenos		%	82,1	37,6	21,9	19,9	10,7	1,0	3,6	
		N	48	22	13	12	6	1	2	
Alytaus		%	63,7	30,2	8,8	19,2	9,5	13,5	0,0	
		N	37	17	5	11	5	8	0	
Tauragės		%	60,2	14,6	27,9	28,1	17,4	12,6	0,0	
		N	30	7	14	14	9	6	0	
Telšių		%	59,8	26,8	26,4	16,2	4,1	4,3	1,0	
		N	28	13	12	8	2	2	0	
In total:	%	67,6	24,9	24,3	23,3	13,4	7,1	4,9		
	N	655	241	235	225	129	68	48		

94 table. Who organized courses of computer literacy where you have learned or deepen you knowledge of Employed with computer?

			Who organised computer literacy courses where you learned or improved your knowledge of work on computer?				
			Public library	Alliance "Window to the Future"	Other	Labour exchange	
Gender	Woman	%	26,3	29,9	40,3	19,5	
		N	15	17	23	11	
	Man	%	38,4	36,0	24,6	11,9	
		N	60	57	39	19	
Age	15-24.	%	33,0	19,0	25,9	38,6	
		N	3	2	2	3	
	25-34.	%	20,8	37,7	12,4	35,8	
		N	5	8	3	8	
	35-44.	%	19,6	41,9	36,9	13,5	
		N	10	21	19	7	
	45-54.	%	36,9	37,7	20,1	13,9	
		N	23	24	13	9	
	55-64.	%	43,2	20,1	33,9	5,7	
		N	22	10	17	3	
	65-74.	%	69,0	44,5	42,1	0,0	
		N	13	8	8	0	
	Education	Primary	%	21,8	13,0	0,0	91,2
			N	1	1	0	4
Basic education		%	10,8	17,6	4,4	71,6	
		N	1	1	0	4	
General secondary, special secondary education		%	27,7	50,4	14,6	9,9	
		N	12	22	6	4	
Further		%	44,8	32,6	34,2	4,9	
		N	42	30	32	5	
Higher		%	31,6	30,8	32,2	18,5	
		N	20	19	20	11	
Science degree (master degree or doctorate)		%	0,0	0,0	66,0	34,0	
		N	0	0	3	1	
Income	Up to 500 LT	%	25,0	30,3	33,0	25,7	
		N	12	15	16	12	
	501-700 LT	%	52,2	29,2	26,0	9,0	
		N	27	15	13	5	
	701-1000 LT	%	31,9	50,7	26,2	7,8	
		N	16	26	13	4	
	Over 1000 LT	%	23,3	45,0	23,7	12,6	
		N	7	13	7	4	
Employment	Employed	%	35,6	37,3	25,5	13,2	
		N	54	57	39	20	
	Not Employed	%	35,7	28,0	34,7	16,2	
		N	21	16	20	9	
Status of workplace	In public office	%	41,0	36,4	23,9	11,2	
		N	48	43	28	13	
	In private establishment	%	15,9	36,4	32,4	26,6	
		N	4	10	9	7	
	In my personal establishment, I'm working for myself	%	14,9	56,5	28,6	0,0	
		N	1	4	2	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	41,3	36,9	18,7	9,9	
		N	9	8	4	2	
	Specialist, white-collar worker	%	37,6	35,9	25,6	13,4	
		N	45	43	31	16	
	Top or middle level manager	%	0,0	0,0	74,7	25,3	
		N	0	0	4	1	
	Farmer	%	0,0	100,0	0,0	0,0	
		N	0	6	0	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Unemployed:	Retirement pensioner	%	50,7	49,3	38,4	0,0	
		N	10	10	8	0	

			Who organised computer literacy courses where you learned or improved your knowledge of work on computer?				
			Public library	Alliance "Window to the Future"	Other	Labour exchange	
	Disability pensioners	%	24,4	8,0	39,6	28,0	
		N	4	1	7	5	
	Housewife, on child care leave	%	56,3	13,9	14,9	14,9	
		N	5	1	1	1	
	Pupil	%	31,9	6,5	6,5	55,1	
		N	1	0	0	2	
	Student	%	7,2	70,5	17,4	5,0	
		N	0	3	1	0	
	Jobless	%	0,0	29,1	100,0	0,0	
		N	0	1	2	0	
	Other	%	0,0	0,0	100,0	0,0	
		N	0	0	1	0	
	City - village	City	%	32,9	42,3	34,8	13,1
			N	24	30	25	9
Rural areas		%	36,4	30,4	25,7	14,3	
		N	51	43	36	20	
Size of location	Up to 3000 of residents	%	37,2	31,1	24,4	14,2	
		N	51	43	34	20	
	3001 – 10000 of residents	%	54,2	14,0	77,7	8,3	
		N	8	2	11	1	
	10001 - 50 000 of residents	%	29,6	42,5	26,3	16,5	
		N	10	14	9	5	
	50001 – 100000 of residents	%	0,0	0,0	0,0	100,0	
		N	0	0	0	1	
	100 001 - 500000 of residents	%	20,2	69,8	22,8	16,2	
		N	3	9	3	2	
	500000 of residents and more	%	24,8	37,1	33,4	4,7	
		N	3	5	5	1	
County	Kauno	%	44,7	14,4	42,2	5,1	
		N	29	9	28	3	
	Vilniaus	%	32,8	44,6	29,8	2,9	
		N	10	13	9	1	
	Šiaulių	%	20,9	46,9	6,9	37,8	
		N	5	12	2	10	
	Panevėžio	%	40,3	33,6	45,1	18,3	
		N	10	9	12	5	
	Klaipėdos	%	32,1	53,0	15,0	7,5	
		N	5	8	2	1	
	Marijampolės	%	0,0	77,5	0,0	22,5	
		N	0	5	0	2	
	Utenos	%	57,9	61,3	5,4	0,0	
		N	7	8	1	0	
	Alytaus	%	25,1	30,9	0,0	44,0	
		N	1	2	0	2	
	Tauragės	%	0,0	21,4	38,0	40,6	
		N	0	3	5	6	
	Telšių	%	54,6	31,8	25,1	3,5	
		N	7	4	3	0	
	In total:	%	35,2	34,4	28,7	13,9	
		N	75	73	61	30	

2.8. Informativity of the public internet access users about projects, programs for the implementation of public internet access and participation in them

43% of respondents (31% – “Window to the Future”, 7% – “Libraries for Innovation”, 11% – VIPT) have heard about project and programs for the implementation of public internet access or for the education of computer literacy (spontaneous awareness – open question) (95 Table). After mentioning names of the programs (prompted awareness), the most known is program “Window to the Future” – 83%, “Libraries for Innovation” – 48%, VIPT – 57% of respondents. “Libraries for Innovation” is better known by 45 – 54 y.o. respondents, Specialists and white-collar workers, VIPT – respondents with highest income (over 1500 LTL), Employed, and residents of Vilnius county (96 Table). Respondents were informed about project “Libraries for Innovation” mostly by advertisements in the library – 56% of respondents, by Republican press – 45%, from friends, relatives, acquaintances– 42%, local press – 39%, internet – 37%, Lithuanian national television (LRT) – 35% (97 Table).

Respondents got information about project “Window to the Future” mostly from advertisements in the library – 53% of respondents, internet – 45%, local press – 43%, friends, relatives, acquaintances– 41%, Republican press – 41% (98 Table).

Services provided by public internet access was used by respondents themselves: “Window to the Future” – 70%, VIPT (points of public internet access) – 50%, “Libraries for Innovation”– 20% (99 Table).

Services provided by public internet access was used by members of the family of respondents “Window to the Future” – 64%, VIPT (points of public internet access) – 45%, “Libraries for Innovation”– 22% (100 Table).

Services provided by public internet access was used by acquaintances of respondents: “Window to the Future” – 70%, VIPT (points of public internet access) – 48%, “Libraries for Innovation” – 24% (101 Table).

The best known project - “Window to the Future”. The largest amount of information about the project is obtained by respondents directly – in the libraries, from friends and acquaintances. Mass media is important, but its' role in the communication is much less significant.

If internet services in the public internet access places would be charged, in general 19% of respondents agree to pay for it (more men, the youngest and the eldest respondents), 30% of respondents stop using VIP internet, 52% of respondents didn't have opinion regarding this question (102 Table).

Respondents would agree to pay 2 LTL for one hour of using internet or computer. Higher price would be affordable for respondents with university education, highest income, Employed residents of the biggest cities (103 Table).

2.8.1. Informativity of the public internet access users about projects, programs for the implementation of public internet access and participation in them in urban and rural area

Village users compared to city public internet users are better informed about public computer education projects (respectively 72,4% and 43,3%). They better than the citizens are aware of the program "Window to the Future", VIPT and the "Libraries for Innovation".

Village public internet access users about project "Libraries for Innovation" compared to city users more frequently information about the project obtained from advertisements in libraries (respectively 47,0% and 56,3%), mass media (33,2% and 45,4%) and also from LRT (18,2% and 26,1%).

Friends of respondents also used services of the project "Window to the Future": in city 79,1%, in village 64,5%, VIPT- 37,2% in city and 53,0% in village.

A third (33.3%) of village public internet access users at all would refuse to use public internet access if this became payable. A quarter of surveyed city respondents would do the same (25,3%).

City users would agree to pay higher price compared with village users (2,4 and 1,6 litas).

95 table. What projects, programs for the implementation of public internet access and for the improvement of society computer literacy do you know?

			What projects, programmes meant for implementing the public internet access and foster computer literacy of the society have you heard of?			
			N / N	Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation
Gender	Woman	%	63,9	26,2	7,8	4,2
		N	318	130	39	21
	Man	%	50,8	34,4	14,6	9,2
		N	281	190	81	51
Age	15-24.	%	70,7	21,3	8,2	2,4
		N	145	44	17	5
	25-34.	%	56,9	27,7	15,6	5,8
		N	96	47	26	10
	35-44.	%	44,7	39,9	12,5	8,3
		N	95	85	26	18
	45-54.	%	44,3	42,0	12,1	10,1
		N	91	86	25	21
	55-64.	%	67,6	23,5	8,3	7,7
		N	94	33	11	11
	65-74.	%	65,3	22,1	11,1	6,5
		N	79	27	13	8
Education	Primary	%	60,4	28,1	2,8	11,0

		What projects, programmes meant for implementing the public internet access and foster computer literacy of the society have you heard of?				
		N / N	Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	
		N	43	20	2	8
	Basic education	%	67,6	16,2	12,4	5,7
		N	62	15	11	5
	General secondary, special secondary education	%	66,5	19,8	10,3	6,4
		N	232	69	36	22
	Further	%	49,4	42,1	13,0	6,1
		N	159	135	42	20
	Higher	%	47,8	37,1	13,3	7,4
		N	94	73	26	14
	Science degree (master degree or doctorate)	%	44,7	41,4	9,4	9,8
N		9	9	2	2	
Income	Up to 500 LT	%	60,5	26,1	10,8	4,7
		N	116	50	21	9
	501-700 LT	%	56,2	29,4	6,2	9,2
		N	115	60	13	19
	701-1000 LT	%	63,1	31,9	7,3	8,7
		N	130	66	15	18
Over 1000 LT	%	61,9	29,8	5,7	4,8	
	N	135	65	12	11	
Employment	Employed	%	50,1	36,4	13,1	8,3
		N	303	220	79	50
	Not Employed	%	65,5	23,4	9,6	5,0
		N	276	99	40	21
Status of workplace	In public office	%	37,8	47,3	18,0	11,2
		N	114	142	54	34
	In private establishment	%	61,9	26,1	9,3	4,5
		N	153	65	23	11
	In my personal establishment, I'm working for myself	%	61,3	20,6	4,6	13,5
		N	25	8	2	6
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	61,9	27,3	11,4	4,9
		N	123	54	23	10
	Specialist, white-collar worker	%	42,7	42,9	14,8	9,7
		N	154	155	53	35
	Top or middle level manager	%	62,0	18,6	15,5	5,2
		N	13	4	3	1
	Farmer	%	48,4	30,2	0,0	21,4
		N	10	6	0	4
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Unemployed:	Retirement pensioner	%	65,6	21,4	11,5	6,1
		N	85	28	15	8
	Disability pensioners	%	73,1	15,9	10,9	0,0
		N	45	10	7	0
	Housewife, on child care leave	%	42,1	46,4	9,6	19,5
		N	13	14	3	6
	Pupil	%	64,6	25,1	8,4	3,8
		N	72	28	9	4
	Student	%	69,3	24,3	9,0	0,5
		N	28	10	4	0
	Jobless	%	74,8	21,4	3,8	0,0
		N	23	7	1	0
Other	%	14,7	29,5	20,0	35,8	
	N					

			What projects, programmes meant for implementing the public internet access and foster computer literacy of the society have you heard of?				
			N / N	Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	
			N	1	2	2	3
City - village	City	%	72,4	22,5	2,3	3,8	
		N	360	112	11	19	
	Rural areas	%	43,3	37,7	19,5	9,5	
		N	239	209	108	53	
Size of location	Up to 3000 of residents	%	44,7	36,0	19,7	9,8	
		N	238	192	105	52	
	3001 – 10000 of residents	%	52,7	34,6	10,7	13,5	
		N	41	27	8	11	
	10001 - 50 000 of residents	%	58,7	32,0	4,4	3,1	
		N	64	35	5	3	
	50001 – 100000 of residents	%	91,9	2,8	0,0	5,3	
		N	19	1	0	1	
	100 001 - 500000 of residents	%	80,7	17,3	0,3	1,8	
		N	173	37	1	4	
	500000 of residents and more	%	67,0	30,3	0,3	0,4	
		N	64	29	0	0	
County	Kauno	%	67,1	23,2	4,1	11,5	
		N	173	60	10	30	
	Vilniaus	%	46,8	34,7	24,0	3,4	
		N	96	71	49	7	
	Šiaulių	%	60,0	24,7	13,3	2,3	
		N	59	24	13	2	
	Panevėžio	%	75,4	16,8	8,2	3,1	
		N	72	16	8	3	
	Klaipėdos	%	44,6	50,9	6,1	4,3	
		N	42	48	6	4	
	Marijampolės	%	54,2	21,6	22,5	10,5	
		N	44	17	18	8	
	Utenos	%	70,7	25,7	5,4	0,0	
		N	43	16	3	0	
	Alytaus	%	46,0	30,3	3,4	21,7	
		N	27	18	2	13	
	Tauragės	%	41,4	51,9	14,8	6,3	
		N	21	27	8	3	
	Telšių	%	45,3	50,6	4,1	2,8	
		N	21	24	2	1	
	In total:		%	57,0	30,5	11,4	6,8
			N	599	320	119	72

96 table. Do you know these projects?

			Have you heard of these projects?			
			Window to the Future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
Gender	Woman	%	84,9	54,4	35,9	0,0
		N	272	174	115	0
	Man	%	81,7	59,4	56,0	0,3
		N	358	260	245	1
Age	15-24.	%	84,7	51,0	41,5	0,0
		N	129	77	63	0
	25-34.	%	79,4	54,5	44,3	0,0
		N	102	70	57	0
	35-44.	%	87,3	61,4	36,7	0,0
		N	145	102	61	0
	45-54.	%	87,2	56,5	57,7	0,0
		N	129	84	86	0
	55-64.	%	90,6	72,0	64,8	1,6
		N	84	66	60	1
	65-74.	%	57,1	48,4	47,9	0,0
		N	40	34	34	0
Education	Primary	%	64,0	36,7	47,3	0,0
		N	36	21	27	0
	Basic education	%	79,0	46,0	38,4	0,0
		N	55	32	27	0
	General secondary, special secondary education	%	75,7	55,5	43,5	0,0
		N	161	118	93	0
	Further	%	91,9	60,3	52,3	0,0
		N	231	152	131	0
	Higher	%	87,7	64,7	51,5	0,0
		N	132	97	77	0
Science degree (master degree or doctorate)	%	81,4	83,1	31,4	8,1	
	N	15	15	6	1	
Income	Up to 500 LT	%	83,7	66,6	44,8	0,0
		N	114	90	61	0
	501-700 LT	%	69,5	56,7	51,9	0,0
		N	95	77	71	0
	701-1000 LT	%	89,6	50,5	49,0	1,0
		N	131	74	71	1
	Over 1000 LT	%	90,1	54,7	47,4	0,0
		N	141	86	74	0
Employment	Employed	%	88,5	58,7	51,3	0,3
		N	411	273	238	1
	Not Employed	%	74,3	54,5	41,3	0,0
		N	207	152	115	0
Status of workplace	In public office	%	90,0	66,7	64,1	0,5
		N	239	177	170	1
	In private establishment	%	85,1	47,2	29,8	0,0
		N	132	73	46	0
	In my personal establishment, I'm working for myself	%	91,7	59,0	56,8	0,0
		N	28	18	17	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	86,3	45,2	38,2	0,0
		N	118	62	52	0
	Specialist, white-collar worker	%	89,4	65,7	55,8	0,5
		N	261	191	163	1
	Top or middle level manager	%	80,1	57,4	68,1	0,0
		N	16	11	14	0
	Farmer	%	100,0	39,0	52,7	0,0
		N	14	5	7	0
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0

			Have you heard of these projects?			
			Window to the Future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
Unemployed:	Retirement pensioner	%	56,9	52,0	45,4	0,0
		N	48	44	39	0
	Disability pensioners	%	73,7	84,2	40,6	0,0
		N	23	26	13	0
	Housewife, on child care leave	%	79,2	44,1	51,1	0,0
		N	16	9	10	0
	Pupil	%	85,7	48,5	40,4	0,0
		N	73	41	34	0
	Student	%	82,2	49,3	34,1	0,0
		N	25	15	11	0
Jobless	%	98,6	66,4	22,6	0,0	
	N	14	10	3	0	
Other	%	44,2	49,5	42,9	0,0	
	N	4	4	3	0	
City - village	City	%	82,5	45,3	43,4	0,5
		N	247	135	130	1
	Rural areas	%	83,3	65,1	50,2	0,0
Size of location	Up to 3000 of residents	%	82,4	65,4	50,2	0,3
		N	361	287	220	1
	3001 – 10000 of residents	%	89,7	33,8	54,4	0,0
		N	66	25	40	0
	10001 - 50 000 of residents	%	83,8	56,4	44,4	0,0
		N	64	43	34	0
	50001 – 100000 of residents	%	66,5	34,7	51,0	0,0
		N	2	1	2	0
	100 001 - 500000 of residents	%	75,5	45,9	42,9	0,0
		N	80	49	45	0
500000 of residents and more	%	92,7	49,5	31,7	0,0	
	N	56	30	19	0	
County	Kauno	%	80,3	58,0	62,4	0,0
		N	137	99	106	0
	Vilniaus	%	81,2	63,1	43,5	0,0
		N	137	107	74	0
	Šiaulių	%	80,1	63,9	27,7	0,0
		N	51	40	17	0
	Panevėžio	%	85,6	47,5	45,9	0,0
		N	61	34	32	0
	Klaipėdos	%	95,4	41,1	34,5	0,0
		N	76	33	27	0
	Marijampolės	%	75,3	65,3	37,1	3,4
		N	32	28	16	1
	Utenos	%	87,4	72,5	24,4	0,0
		N	40	33	11	0
	Alytaus	%	51,1	34,8	78,0	0,0
		N	20	13	30	0
	Tauragės	%	96,4	50,1	59,3	0,0
		N	41	21	25	0
	Telšių	%	99,4	74,3	57,9	0,0
		N	36	27	21	0
In total:	%	83,0	57,3	47,5	0,2	
	N	629	434	360	1	

97 table. From what sources do you know about these projects? Libraries for Innovation

			From what sources did you learn about these projects? Libraries for Innovation												
			Advertisements in the library	Republic press	Friends, relatives, acquaintances	Local press	The Internet	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Regional television	Regional radio	Other radios	Other	
Gender	Woman	%	56,0	41,4	36,0	40,3	32,2	26,3	23,0	24,4	12,5	12,0	7,3	0,0	
		N	56	41	36	40	32	26	23	24	12	12	7	0	
	Man	%	56,4	47,0	44,8	38,9	39,7	38,5	25,6	22,3	19,4	16,4	16,4	1,8	
		N	126	105	100	87	89	86	57	50	43	37	37	4	
Age	15-24.	%	53,2	41,6	37,7	46,3	42,4	35,2	31,0	32,2	27,9	27,6	26,5	2,0	
		N	29	22	20	25	23	19	17	17	15	15	14	1	
	25-34.	%	63,4	32,2	52,4	38,2	43,5	24,4	22,6	16,0	18,4	9,9	7,6	0,0	
		N	36	18	30	22	25	14	13	9	10	6	4	0	
	35-44.	%	51,2	45,8	38,2	43,3	45,9	25,3	22,5	21,5	16,4	12,2	13,9	0,0	
		N	28	25	21	24	25	14	12	12	9	7	8	0	
	45-54.	%	55,5	44,8	43,2	47,1	40,3	37,3	26,2	27,0	14,2	14,4	16,0	2,0	
		N	45	36	35	38	32	30	21	22	11	12	13	2	
	55-64.	%	66,2	59,1	39,9	26,3	32,5	47,1	35,2	19,2	10,1	20,2	10,1	3,0	
		N	32	29	19	13	16	23	17	9	5	10	5	1	
	65-74.	%	43,4	55,4	38,0	20,8	0,0	44,7	0,0	17,2	17,4	0,0	0,0	0,0	
		N	12	16	11	6	0	13	0	5	5	0	0	0	
	Education	Primary	%	70,8	21,9	25,2	29,2	23,6	54,0	25,1	22,7	39,4	21,9	25,1	0,0
			N	17	5	6	7	6	13	6	5	9	5	6	0
Basic education		%	52,5	24,1	39,7	28,8	41,5	34,0	18,5	22,5	18,3	18,8	19,7	2,9	
		N	12	6	9	7	10	8	4	5	4	4	5	1	
General secondary, special secondary education		%	52,4	51,3	53,3	42,4	26,5	30,4	25,2	26,5	16,3	12,6	11,9	0,5	
		N	41	40	42	33	21	24	20	21	13	10	9	0	
Further		%	52,8	48,5	40,5	44,8	37,1	31,9	28,6	26,6	14,1	18,4	12,4	1,4	
		N	62	57	47	52	43	37	33	31	16	21	14	2	
Higher		%	59,6	47,4	37,6	33,7	51,6	38,2	19,5	14,9	16,6	9,5	12,3	1,9	
		N	45	35	28	25	39	29	15	11	12	7	9	1	
Science degree (master degree or doctorate)	%	96,1	56,8	60,3	43,6	50,7	28,6	34,2	5,7	5,7	5,7	5,7	0,0		
	N	5	3	3	2	3	1	2	0	0	0	0	0		
Income	Up to 500 LT	%	56,9	46,8	47,1	43,0	42,7	45,9	37,5	27,9	26,2	22,7	22,9	0,7	
		N	31	26	26	24	23	25	21	15	14	13	13	0	
	501-700 LT	%	59,0	28,0	26,4	35,1	22,3	32,4	25,9	7,7	17,9	17,7	9,0	2,7	
		N	36	17	16	21	14	20	16	5	11	11	6	2	
	701-1000 LT	%	52,3	60,9	24,6	31,4	39,8	33,3	21,9	22,4	10,0	11,3	8,3	0,0	
		N	35	41	16	21	27	22	15	15	7	8	6	0	
Over 1000 LT	%	62,9	39,8	46,7	49,7	41,4	46,5	30,2	33,9	18,3	13,7	17,0	0,0		
	N	39	25	29	31	26	29	19	21	11	9	11	0		
Employment	Employed	%	56,4	46,1	41,0	38,4	41,1	32,7	23,1	20,9	13,6	12,8	10,6	0,7	
		N	124	101	90	84	90	72	51	46	30	28	23	2	
	Not Employed	%	55,0	43,2	45,8	41,3	29,9	40,0	28,0	26,7	25,6	19,6	20,0	2,6	
		N	53	42	44	40	29	39	27	26	25	19	19	3	
Status of workplace	In public office	%	53,3	50,8	40,1	38,7	43,2	36,5	20,8	17,3	10,8	13,1	13,0	1,0	
		N	84	80	63	61	68	58	33	27	17	21	21	2	
	In private establishment	%	57,8	33,3	41,7	32,2	36,9	16,7	26,3	25,4	22,8	14,1	6,2	0,0	
		N	23	13	17	13	15	7	11	10	9	6	3	0	
	In my personal establishment, I'm working for myself	%	81,1	38,1	53,3	47,3	31,8	38,1	34,5	34,7	14,5	3,6	0,0	0,0	
		N	13	6	8	8	5	6	5	6	2	1	0	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		
	N	0	0	0	0	0	0	0	0	0	0	0	0		
Speciality	Blue-collar	%	63,7	41,5	44,5	42,9	27,4	18,5	18,7	23,6	18,1	14,8	12,6	0,0	

		From what sources did you learn about these projects? Libraries for Innovation												
		Advertisements in the library	Republic press	Friends, relatives, acquaintances	Local press	The Internet	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Regional television	Regional radio	Other radios	Other	
	worker, technical employee	N	30	19	21	20	13	9	9	11	8	7	6	0
	Specialist, white-collar worker	%	51,4	47,8	39,3	35,8	46,7	37,1	21,8	18,8	12,0	11,0	11,2	1,0
		N	78	72	59	54	70	56	33	28	18	17	17	2
	Top or middle level manager	%	91,0	29,7	32,0	43,7	56,7	18,0	20,4	11,3	11,3	11,3	2,3	0,0
		N	11	4	4	5	7	2	3	1	1	1	0	0
	Farmer	%	70,4	70,4	81,6	65,5	0,0	65,5	65,5	65,5	18,4	23,3	0,0	0,0
		N	5	5	5	4	0	4	4	4	1	2	0	0
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	
	N	0	0	0	0	0	0	0	0	0	0	0	0	
Unemployed:	Retirement pensioner	%	40,9	53,3	45,1	19,6	9,3	43,2	9,3	16,2	16,3	9,3	0,0	4,7
		N	12	16	14	6	3	13	3	5	5	3	0	1
	Disability pensioners	%	96,9	69,7	100,0	69,7	69,7	69,7	66,6	66,6	69,7	66,6	66,6	0,0
		N	7	5	7	5	5	5	5	5	5	5	5	0
	Housewife, on child care leave	%	94,0	24,5	55,0	30,0	24,1	24,5	24,5	24,5	42,7	18,1	24,5	0,0
		N	10	3	6	3	3	3	3	3	4	2	3	0
	Pupil	%	49,0	36,0	39,6	44,1	45,5	38,9	29,9	28,4	26,2	23,9	27,5	3,4
		N	15	11	12	14	14	12	9	9	8	8	9	1
	Student	%	54,2	54,9	24,2	73,1	34,8	42,4	35,7	36,5	22,7	20,6	16,5	0,0
		N	5	5	2	7	3	4	3	3	2	2	2	0
Jobless	%	80,4	19,6	80,4	61,1	19,6	41,5	41,5	41,5	0,0	0,0	41,5	0,0	
	N	2	1	2	2	1	1	1	1	0	0	1	0	
Other	%	0,0	0,0	16,5	83,5	0,0	0,0	83,5	0,0	0,0	0,0	0,0	0,0	
	N	0	0	1	3	0	0	3	0	0	0	0	0	
City - village	City	%	53,4	50,4	38,7	40,9	40,1	34,4	24,9	21,9	16,5	10,5	14,6	1,3
		N	60	56	43	46	45	39	28	24	18	12	16	1
	Rural areas	%	57,8	42,6	43,9	38,5	36,0	34,9	24,7	23,5	17,7	17,4	13,1	1,3
		N	122	90	93	81	76	74	52	50	37	37	28	3
Size of location	Up to 3000 of residents	%	56,8	42,6	44,6	37,6	35,8	33,3	24,4	23,4	17,3	17,7	11,2	1,3
		N	114	85	90	76	72	67	49	47	35	36	23	3
	3001 – 10000 of residents	%	62,3	50,7	53,0	48,4	38,2	40,2	22,1	17,0	15,2	8,7	21,9	0,0
		N	24	20	21	19	15	16	9	7	6	3	9	0
	10001 - 50 000 of residents	%	53,5	47,2	53,5	55,0	50,3	41,2	32,6	29,3	24,3	13,9	24,8	4,6
		N	17	15	17	17	16	13	10	9	8	4	8	1
	50001 – 100000 of residents	%	65,7	34,3	0,0	0,0	34,3	34,3	34,3	0,0	0,0	0,0	34,3	0,0
		N	1	1	0	0	1	1	1	0	0	0	1	0
	100 001 - 500000 of residents	%	47,3	54,5	23,8	31,2	30,4	26,3	20,6	24,9	17,3	11,7	10,6	0,0
		N	15	17	7	10	10	8	6	8	5	4	3	0
500000 of residents and more	%	57,0	45,6	7,3	29,9	43,5	42,1	27,6	18,4	11,4	8,1	7,1	0,0	
	N	11	9	1	6	8	8	5	3	2	2	1	0	
County	Kauno	%	55,1	37,8	49,3	42,3	28,5	29,6	24,1	28,1	17,5	15,6	8,7	0,0
		N	49	34	44	38	25	26	21	25	16	14	8	0
	Vilniaus	%	51,3	44,9	51,5	46,4	40,5	29,2	15,1	11,9	12,2	7,0	10,1	0,0
		N	35	30	35	31	27	20	10	8	8	5	7	0
	Šiaulių	%	33,4	26,7	39,5	25,1	42,8	19,0	21,7	15,5	8,0	5,7	16,1	1,5
		N	5	4	6	4	7	3	3	2	1	1	2	0
	Panevėžio	%	63,6	62,6	43,4	29,5	29,8	32,8	31,3	30,4	16,0	21,1	12,8	1,3
		N	20	20	14	9	9	10	10	10	5	7	4	0
	Klaipėdos	%	54,2	59,8	29,1	28,5	32,5	8,3	22,1	19,8	13,7	14,9	20,9	7,5
		N	12	13	6	6	7	2	5	4	3	3	5	2

		From what sources did you learn about these projects? Libraries for Innovation											
		Advertisements in the library	Republic press	Friends, relatives, acquaintances	Local press	The Internet	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Regional television	Regional radio	Other radios	Other
Marijampolės	%	51,2	67,0	21,0	34,0	75,7	65,5	38,7	28,0	3,0	17,4	9,9	0,0
	N	7	9	3	4	10	9	5	4	0	2	1	0
Utenos	%	43,3	44,0	44,7	35,9	27,6	33,5	17,5	21,5	30,0	38,0	15,7	2,3
	N	4	4	4	4	3	3	2	2	3	4	2	0
Alytaus	%	58,5	26,9	8,6	7,9	13,8	57,2	4,3	3,6	24,3	4,5	3,3	0,0
	N	17	8	3	2	4	17	1	1	7	1	1	0
Tauragės	%	58,2	48,8	44,7	64,7	69,8	69,0	58,2	35,1	17,2	12,9	28,8	0,0
	N	14	12	11	16	17	17	14	9	4	3	7	0
Telšių	%	90,2	60,3	51,3	61,0	55,2	26,7	39,8	45,8	38,6	42,0	36,8	7,7
	N	18	12	10	12	11	5	8	9	8	9	8	2
In total:	%	56,3	45,3	42,1	39,3	37,4	34,8	24,8	23,0	17,3	15,0	13,6	1,3
	N	182	146	136	127	121	112	80	74	56	48	44	4

98 table. From what sources do you know about these projects? Window to the Future

			From what sources did you learn about these projects? Window to the future												
			Advertisements in the library	The Internet	Local press	Friends, relatives, acquaintances	Republic press	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Other radios	Regional television	Regional radio	Other	
Gender	Woman	%	42,9	42,3	42,3	40,6	39,7	40,6	20,8	15,3	17,2	16,6	12,5	4,2	
		N	108	106	106	102	100	102	52	38	43	42	31	11	
	Man	%	59,8	46,9	44,0	41,8	41,0	37,1	24,5	15,9	12,9	11,8	11,4	1,4	
		N	197	154	145	138	135	122	81	52	42	39	37	5	
Age	15-24.	%	53,6	59,0	33,7	45,2	32,1	33,8	24,1	22,1	19,1	23,0	18,4	2,4	
		N	63	69	39	53	38	39	28	26	22	27	22	3	
	25-34.	%	51,4	41,6	38,5	41,2	35,7	44,1	19,8	15,8	15,7	18,3	13,4	2,7	
		N	49	40	37	40	34	42	19	15	15	18	13	3	
	35-44.	%	51,2	47,1	49,1	43,2	41,5	36,8	24,5	11,0	14,3	6,7	8,1	2,1	
		N	70	64	67	59	57	50	33	15	20	9	11	3	
	45-54.	%	51,4	38,0	46,5	40,6	50,3	37,5	22,2	12,7	15,3	12,7	8,9	1,3	
		N	60	45	55	48	59	44	26	15	18	15	10	2	
	55-64.	%	60,6	44,3	49,6	32,7	45,1	46,7	35,6	9,7	14,7	16,6	17,4	3,0	
		N	45	32	36	24	33	34	26	7	11	12	13	2	
	65-74.	%	45,2	25,7	41,5	41,5	35,3	33,9	0,0	31,8	0,0	0,0	0,0	8,1	
		N	18	10	17	17	14	14	0	13	0	0	0	3	
	Education	Primary	%	57,4	56,8	35,6	33,8	36,9	33,1	18,8	14,4	25,0	20,6	13,8	4,4
			N	18	18	11	11	12	10	6	5	8	6	4	1
Basic education		%	49,7	53,7	33,8	45,8	27,3	34,9	20,5	19,7	18,7	18,9	16,8	0,9	
		N	24	26	17	22	13	17	10	10	9	9	8	0	
General secondary, special secondary education		%	49,9	37,9	45,1	37,1	39,2	36,5	22,0	18,2	14,1	12,6	10,7	2,4	
		N	78	59	70	58	61	57	34	28	22	20	17	4	
Further		%	48,7	43,4	43,4	48,6	42,5	42,5	24,1	14,5	12,5	12,0	9,9	1,5	
		N	101	90	90	101	88	88	50	30	26	25	20	3	
Higher		%	61,8	50,8	45,7	34,9	43,7	39,7	24,8	14,6	15,9	15,2	14,2	5,3	
		N	77	64	57	44	55	50	31	18	20	19	18	7	
Science degree (master degree or doctorate)	%	54,6	33,3	50,4	38,1	49,6	18,3	13,4	2,2	8,7	12,4	10,9	0,0		
	N	7	4	6	5	6	2	2	0	1	2	1	0		
Income	Up to 500 LT	%	48,6	50,8	39,5	37,3	41,6	42,6	26,3	20,1	18,0	16,1	15,0	1,3	
		N	49	51	40	38	42	43	26	20	18	16	15	1	
	501-700 LT	%	46,1	49,8	46,9	36,1	38,0	41,7	28,6	18,5	12,2	17,5	14,8	3,7	
		N	40	43	41	31	33	36	25	16	11	15	13	3	
	701-1000 LT	%	57,3	49,4	52,4	33,4	35,9	38,6	20,8	15,3	21,6	16,6	15,6	5,2	
		N	71	61	65	41	44	48	26	19	27	21	19	6	
	Over 1000 LT	%	51,3	38,7	43,2	48,9	47,5	43,2	26,9	13,0	13,2	12,6	9,1	2,5	
		N	67	50	56	63	62	56	35	17	17	16	12	3	
Employment	Employed	%	53,5	44,5	46,9	41,7	44,2	41,9	25,5	13,2	14,8	12,8	12,2	2,4	
		N	206	171	180	160	170	161	98	51	57	49	47	9	
	Not Employed	%	51,0	46,3	35,6	41,3	33,5	32,3	17,5	20,7	14,7	15,4	10,8	2,9	
		N	95	87	67	77	63	60	33	39	28	29	20	5	
Status of workplace	In public office	%	58,1	46,1	48,8	38,0	43,5	39,2	26,4	11,7	14,8	13,1	12,6	1,4	
		N	129	103	109	85	97	87	59	26	33	29	28	3	
	In private establishment	%	47,8	48,7	43,7	50,1	41,5	45,4	23,4	17,6	15,5	9,4	10,2	5,0	
		N	59	60	54	62	51	56	29	22	19	12	13	6	
	In my personal establishment, I'm working for myself	%	44,0	17,9	46,2	23,7	46,4	56,3	21,7	6,7	6,9	21,3	14,3	0,0	
		N	12	5	13	6	13	15	6	2	2	6	4	0	
Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0		

		From what sources did you learn about these projects? Window to the future												
		Advertisements in the library	The Internet	Local press	Friends, relatives, acquaintances	Republic press	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Other radios	Regional television	Regional radio	Other	
		N	0	0	0	0	0	0	0	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	50,7	34,9	50,7	50,6	43,4	40,1	26,5	17,6	14,7	10,7	12,2	3,7
		N	54	37	54	54	46	43	28	19	16	11	13	4
	Specialist, white-collar worker	%	57,2	48,7	43,7	40,2	42,3	40,4	24,5	11,5	14,2	14,1	12,8	2,1
		N	142	121	108	100	105	100	61	29	35	35	32	5
	Top or middle level manager	%	56,8	54,3	33,6	16,4	37,9	36,4	9,8	2,0	7,8	2,0	12,3	0,0
		N	8	8	5	2	5	5	1	0	1	0	2	0
	Farmer	%	2,5	35,5	94,3	29,4	91,9	91,9	56,9	23,7	29,4	4,9	0,0	0,0
		N	0	5	12	4	12	12	8	3	4	1	0	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	43,5	21,5	41,1	38,1	39,3	27,0	0,7	27,1	0,7	6,6	0,7	6,8
		N	21	10	20	18	19	13	0	13	0	3	0	3
	Disability pensioners	%	40,3	65,2	75,1	34,8	76,0	65,7	20,1	9,9	20,8	24,8	4,1	0,0
		N	6	9	11	5	11	9	3	1	3	3	1	0
	Housewife, on child care leave	%	86,3	44,4	17,7	36,7	17,1	34,2	8,1	12,5	8,1	12,8	12,8	0,0
		N	12	6	3	5	2	5	1	2	1	2	2	0
	Pupil	%	61,7	61,8	36,4	45,0	28,9	28,5	23,5	23,0	21,4	22,3	21,0	2,8
		N	41	41	24	30	19	19	16	15	14	15	14	2
	Student	%	40,7	58,3	24,1	45,1	30,6	39,6	20,6	14,1	12,3	12,5	8,8	1,6
		N	10	14	6	11	7	10	5	3	3	3	2	0
	Jobless	%	17,2	19,1	8,7	26,3	8,6	19,7	38,3	9,2	34,5	8,3	0,0	0,0
		N	2	3	1	4	1	3	5	1	5	1	0	0
	Other	%	84,0	34,4	17,4	67,8	0,0	0,0	0,0	32,2	0,0	0,0	0,0	0,0
		N	3	1	1	2	0	0	0	1	0	0	0	0
City - village	City	%	47,0	48,7	41,2	39,0	33,2	40,9	18,2	18,4	15,1	14,6	12,1	3,9
		N	111	115	97	92	79	97	43	43	36	34	28	9
	Rural areas	%	56,3	42,3	44,7	42,9	45,4	37,1	26,1	13,8	14,5	13,5	11,7	1,8
		N	194	146	154	148	156	128	90	47	50	46	40	6
Size of location	Up to 3000 of residents	%	53,4	41,3	43,9	41,6	46,0	35,7	24,2	12,5	13,7	13,3	11,5	1,7
		N	173	133	142	134	149	115	78	40	44	43	37	6
	3001 – 10000 of residents	%	56,9	60,7	44,4	42,8	33,0	44,7	33,2	33,8	24,2	11,1	10,1	0,9
		N	37	40	29	28	22	29	22	22	16	7	7	1
	10001 - 50 000 of residents	%	45,3	55,4	45,2	44,1	41,7	48,9	14,4	16,1	18,9	23,9	18,6	11,0
		N	27	33	27	27	25	29	9	10	11	14	11	7
	50001 – 100000 of residents	%	52,2	25,9	0,0	0,0	47,8	73,7	26,3	26,3	0,0	0,0	26,3	0,0
		N	1	1	0	0	1	2	1	1	0	0	1	0
	100 001 - 500000 of residents	%	52,5	43,5	53,4	40,2	32,2	30,4	19,2	17,3	11,6	14,0	16,2	1,4
		N	39	32	39	30	24	22	14	13	9	10	12	1
500000 of residents and more	%	50,0	38,4	24,2	38,0	26,3	46,6	16,6	9,6	10,2	10,1	2,0	2,7	
	N	28	21	13	21	15	26	9	5	6	6	1	1	
County	Kauno	%	50,6	33,5	42,6	36,7	37,5	35,3	21,1	15,5	10,4	14,6	11,5	0,0
		N	64	43	54	47	48	45	27	20	13	19	15	0
	Vilniaus	%	58,7	39,3	33,1	43,4	36,0	31,3	12,8	8,5	8,3	5,8	2,0	2,1
		N	73	49	41	54	45	39	16	11	10	7	3	3
	Šiaulių	%	35,7	42,2	37,6	53,8	43,0	33,8	16,6	5,9	11,3	13,4	16,7	0,9
		N	16	19	17	25	20	15	8	3	5	6	8	0
	Panevėžio	%	40,2	54,3	46,5	29,8	45,0	45,6	21,8	32,7	21,8	21,6	18,6	2,2
		N	22	30	26	17	25	25	12	18	12	12	10	1

		From what sources did you learn about these projects? Window to the future											
		Advertisements in the library	The Internet	Local press	Friends, relatives, acquaintances	Republic press	Lithuanian National Television (LRT)	Lithuanian National Radio (LRT)	Other televisions	Other radios	Regional television	Regional radio	Other
Klaipėdos	%	58,8	49,8	41,0	43,8	31,5	46,0	30,1	16,7	20,9	14,9	13,4	4,4
	N	43	37	30	32	23	34	22	12	15	11	10	3
Marijampolės	%	63,2	77,5	42,9	44,5	52,3	64,7	54,1	20,8	17,2	9,2	10,0	7,1
	N	20	24	13	14	16	20	17	6	5	3	3	2
Utenos	%	59,1	55,3	51,3	40,8	31,4	18,5	12,1	9,7	6,4	15,4	14,9	4,7
	N	20	19	17	14	11	6	4	3	2	5	5	2
Alytaus	%	70,7	35,2	34,7	20,7	51,2	54,4	15,3	16,2	25,1	19,3	26,6	0,0
	N	14	7	7	4	10	11	3	3	5	4	5	0
Tauragės	%	36,0	51,9	68,7	49,2	62,4	50,5	41,8	20,0	29,0	22,0	11,7	1,6
	N	13	19	25	18	23	18	15	7	11	8	4	1
Telšių	%	57,7	43,8	60,5	48,2	44,7	31,1	27,4	21,8	20,1	17,7	19,0	10,5
	N	19	15	20	16	15	10	9	7	7	6	6	3
In total:	%	52,5	44,9	43,3	41,3	40,4	38,6	22,9	15,7	14,8	13,9	11,8	2,6
	N	305	261	251	240	235	224	133	91	86	81	69	15

99 table. Have you, or your acquaintances, relative tried services of free of charge internet provided by these projects? I tried it myself

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? I myself have used			
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
Gender	Woman	%	79,9	41,4	20,5	0,0
		N	120	62	31	0
	Man	%	64,3	54,3	19,8	0,0
		N	162	137	50	0
Age	15-24.	%	71,6	47,1	32,6	0,0
		N	46	30	21	0
	25-34.	%	56,8	56,8	24,3	0,0
		N	32	32	14	0
	35-44.	%	72,0	46,2	9,4	0,0
		N	59	38	8	0
	45-54.	%	77,2	52,0	21,7	0,0
		N	77	52	22	0
	55-64.	%	78,9	40,8	25,4	0,0
		N	52	27	17	0
	65-74.	%	47,3	59,9	0,0	0,0
		N	16	21	0	0
Education	Primary	%	63,2	47,8	23,1	0,0
		N	12	9	4	0
	Basic education	%	59,4	51,2	31,0	0,0
		N	15	13	8	0
	General secondary, special secondary education	%	62,4	56,5	14,9	0,0
		N	65	59	16	0
	Further	%	71,1	44,6	23,5	0,0
		N	106	66	35	0
	Higher	%	78,9	50,0	16,5	0,0
		N	76	48	16	0
	Science degree (master degree or doctorate)	%	92,2	45,0	22,9	0,0
		N	9	4	2	0
Income	Up to 500 LT	%	58,9	54,0	20,5	0,0
		N	44	40	15	0
	501-700 LT	%	75,0	52,7	21,6	0,0
		N	44	31	13	0
	701-1000 LT	%	83,2	39,2	29,3	0,0
		N	64	30	22	0
	Over 1000 LT	%	79,3	36,0	9,1	0,0
		N	71	32	8	0
Employment	Employed	%	73,4	50,8	18,9	0,0
		N	193	134	50	0
	Not Employed	%	62,7	46,4	20,8	0,0
		N	84	62	28	0
Status of workplace	In public office	%	74,5	54,7	18,7	0,0
		N	131	96	33	0
	In private establishment	%	66,4	46,0	16,7	0,0
		N	46	32	12	0
	In my personal establishment, I'm working for myself	%	86,8	39,8	30,8	0,0
		N	11	5	4	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	80,4	38,6	13,6	0,0
		N	51	24	9	0
	Specialist, white-collar worker	%	71,7	54,4	19,3	0,0
		N	130	99	35	0
	Top or middle level manager	%	60,3	80,3	41,8	0,0
		N	7	9	5	0
	Farmer	%	79,3	20,7	5,5	0,0
		N	5	1	0	0

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? I myself have used			
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	51,9	57,7	3,8	0,0
		N	20	22	1	0
	Disability pensioners	%	47,1	55,4	20,7	0,0
		N	12	14	5	0
	Housewife, on child care leave	%	68,2	14,1	26,6	0,0
		N	10	2	4	0
	Pupil	%	78,2	40,9	34,2	0,0
		N	27	14	12	0
	Student	%	58,5	58,6	32,5	0,0
		N	7	7	4	0
	Jobless	%	84,2	33,0	15,8	0,0
		N	7	3	1	0
Other	%	100,0	0,0	0,0	0,0	
	N	1	0	0	0	
City - village	City	%	82,4	33,1	22,2	0,0
		N	105	42	28	0
	Rural areas	%	64,4	57,1	19,0	0,0
		N	178	158	53	0
Size of location	Up to 3000 of residents	%	62,8	58,5	18,7	0,0
		N	165	154	49	0
	3001 – 10000 of residents	%	91,8	21,0	29,7	0,0
		N	28	6	9	0
	10001 - 50 000 of residents	%	84,0	51,9	16,8	0,0
		N	35	22	7	0
	50001 – 100000 of residents	%	25,5	25,5	48,9	0,0
		N	1	1	1	0
	100 001 - 500000 of residents	%	78,5	34,4	22,4	0,0
		N	27	12	8	0
500000 of residents and more	%	85,9	17,6	21,2	0,0	
	N	27	6	7	0	
County	Kauno	%	75,8	37,6	28,1	0,0
		N	63	31	23	0
	Vilniaus	%	57,4	52,9	12,8	0,0
		N	62	57	14	0
	Šiaulių	%	66,9	52,3	11,7	0,0
		N	18	14	3	0
	Panevėžio	%	45,2	63,4	38,6	0,0
		N	11	15	9	0
	Klaipėdos	%	95,2	46,5	27,4	0,0
		N	36	18	10	0
	Marijampolės	%	72,1	53,6	7,3	0,0
		N	21	16	2	0
	Utenos	%	73,7	67,7	11,1	0,0
		N	22	20	3	0
	Alytaus	%	59,9	69,8	50,1	0,0
		N	9	10	7	0
	Tauragės	%	85,6	6,6	18,5	0,0
		N	20	2	4	0
	Telšių	%	80,2	66,8	14,2	0,0
		N	19	16	3	0
In total:	%	70,1	49,5	20,0	0,0	
	N	283	200	81	0	

100 table. Have you, or your acquaintances, relative tried services of free of charge internet provided by these projects? My member of family tried it

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? Member of my family have used				
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other	
Gender	Woman	%	83,3	30,5	16,2	0,0	
		N	76	28	15	0	
	Man	%	51,1	53,6	25,8	0,0	
		N	73	77	37	0	
Age	15-24.	%	60,7	38,9	32,4	0,0	
		N	21	13	11	0	
	25-34.	%	85,4	60,8	16,0	0,0	
		N	26	19	5	0	
	35-44.	%	73,9	35,8	10,0	0,0	
		N	54	26	7	0	
	45-54.	%	63,1	31,1	28,0	0,0	
		N	31	16	14	0	
	55-64.	%	44,1	59,3	38,2	0,0	
		N	11	14	9	0	
	65-74.	%	23,7	76,3	23,7	0,0	
		N	5	16	5	0	
	Education	Primary	%	37,1	58,3	21,6	0,0
			N	5	7	3	0
Basic education		%	42,5	58,1	23,8	0,0	
		N	7	9	4	0	
General secondary, special secondary education		%	65,0	37,5	30,4	0,0	
		N	41	24	19	0	
Further		%	68,1	39,9	17,4	0,0	
		N	70	41	18	0	
Higher		%	70,8	52,0	20,6	0,0	
		N	23	17	7	0	
Science degree (master degree or doctorate)		%	47,7	88,3	20,0	0,0	
		N	3	6	1	0	
Income	Up to 500 LT	%	52,8	36,8	18,4	0,0	
		N	26	18	9	0	
	501-700 LT	%	63,7	64,3	18,8	0,0	
		N	24	24	7	0	
	701-1000 LT	%	85,6	38,0	13,1	0,0	
		N	25	11	4	0	
	Over 1000 LT	%	70,3	22,5	28,9	0,0	
		N	32	10	13	0	
Employment	Employed	%	69,1	42,1	17,0	0,0	
		N	105	64	26	0	
	Not Employed	%	54,2	47,4	32,6	0,0	
		N	42	36	25	0	
Status of workplace	In public office	%	61,3	45,2	21,8	0,0	
		N	57	42	20	0	
	In private establishment	%	80,7	44,2	10,6	0,0	
		N	36	20	5	0	
	In my personal establishment, I'm working for myself	%	66,1	21,3	12,6	0,0	
		N	4	1	1	0	
	Other	%	0,0	0,0	0,0	0,0	
		N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	80,4	27,6	10,5	0,0	
		N	42	15	6	0	
	Specialist, white-collar worker	%	62,8	50,6	18,7	0,0	
		N	57	46	17	0	
	Top or middle level manager	%	68,7	54,5	41,6	0,0	
		N	4	3	3	0	
	Farmer	%	62,2	0,0	37,8	0,0	
		N	1	0	1	0	

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? Member of my family have used			
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
	Other	%	0,0	0,0	0,0	0,0
		N	0	0	0	0
Unemployed:	Retirement pensioner	%	31,0	80,3	31,0	0,0
		N	8	20	8	0
	Disability pensioners	%	49,1	16,3	48,6	0,0
		N	5	2	5	0
	Housewife, on child care leave	%	68,9	21,7	22,9	0,0
		N	6	2	2	0
	Pupil	%	58,1	37,6	35,0	0,0
		N	11	7	7	0
	Student	%	82,7	42,6	41,1	0,0
		N	6	3	3	0
	Jobless	%	100,0	24,7	0,0	0,0
		N	5	1	0	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
City - village	City	%	69,4	29,9	21,3	0,0
		N	47	20	14	0
	Rural areas	%	61,3	50,6	22,4	0,0
		N	102	84	37	0
Size of location	Up to 3000 of residents	%	59,4	50,4	22,2	0,0
		N	93	79	35	0
	3001 – 10000 of residents	%	86,6	21,6	39,4	0,0
		N	20	5	9	0
	10001 - 50 000 of residents	%	47,3	33,5	31,1	0,0
		N	7	5	5	0
	50001 – 100000 of residents	%	100,0	0,0	0,0	0,0
		N	1	0	0	0
	100 001 - 500000 of residents	%	64,9	36,3	11,7	0,0
		N	14	8	2	0
500000 of residents and more	%	83,2	43,5	3,7	0,0	
	N	14	7	1	0	
County	Kauno	%	70,0	38,3	23,6	0,0
		N	40	22	14	0
	Vilniaus	%	51,4	59,3	10,7	0,0
		N	34	39	7	0
	Šiaulių	%	50,0	48,0	11,2	0,0
		N	8	8	2	0
	Panevėžio	%	53,4	76,1	54,1	0,0
		N	12	17	12	0
	Klaipėdos	%	76,6	17,5	23,4	0,0
		N	16	4	5	0
	Marijampolės	%	100,0	74,5	0,0	0,0
		N	11	8	0	0
	Utenos	%	89,4	17,9	14,5	0,0
		N	10	2	2	0
	Alytaus	%	17,8	0,0	82,2	0,0
		N	1	0	3	0
	Tauragės	%	66,5	11,2	38,3	0,0
		N	12	2	7	0
	Telšių	%	69,5	32,7	13,2	0,0
		N	5	3	1	0
In total:	%	63,6	44,6	22,1	0,0	
	N	148	104	52	0	

101 table Have you, or your acquaintances, relative tried services of free of charge internet provided by these projects? My acquaintance tried

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? My acquaintance have used			
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
Gender	Woman	%	69,3	45,9	14,0	0,0
		N	74	49	15	0
	Man	%	69,2	49,0	29,6	0,0
		N	142	101	61	0
Age	15-24.	%	66,4	53,1	24,7	0,0
		N	35	28	13	0
	25-34.	%	62,9	50,0	38,6	0,0
		N	26	21	16	0
	35-44.	%	66,5	52,3	10,7	0,0
		N	51	40	8	0
	45-54.	%	65,0	35,7	29,1	0,0
		N	48	26	22	0
	55-64.	%	84,3	54,7	25,1	0,0
		N	31	20	9	0
	65-74.	%	82,9	46,2	25,6	0,0
		N	24	13	7	0
Education	Primary	%	63,6	49,7	8,9	0,0
		N	11	9	2	0
	Basic education	%	69,8	47,8	26,4	0,0
		N	14	10	5	0
	General secondary, special secondary education	%	63,1	53,0	25,7	0,0
		N	52	43	21	0
	Further	%	71,1	43,5	23,9	0,0
		N	82	50	28	0
	Higher	%	73,0	47,8	26,9	0,0
		N	52	34	19	0
Science degree (master degree or doctorate)	%	88,7	63,1	15,8	0,0	
	N	5	3	1	0	
Income	Up to 500 LT	%	64,2	52,6	26,5	0,0
		N	41	33	17	0
	501-700 LT	%	73,3	46,5	34,3	0,0
		N	23	14	11	0
	701-1000 LT	%	64,2	51,9	25,7	0,0
		N	42	34	17	0
	Over 1000 LT	%	72,7	36,3	25,3	0,0
		N	45	23	16	0
Employment	Employed	%	64,4	49,4	24,5	0,0
		N	125	96	47	0
	Not Employed	%	77,1	45,6	23,8	0,0
		N	91	54	28	0
Status of workplace	In public office	%	66,5	44,6	28,1	0,0
		N	82	55	35	0
	In private establishment	%	56,7	63,5	16,6	0,0
		N	34	39	10	0
	In my personal establishment, I'm working for myself	%	100,0	14,4	58,8	0,0
		N	4	1	3	0
Other	%	0,0	0,0	0,0	0,0	
	N	0	0	0	0	
Speciality	Blue-collar worker, technical employee	%	74,0	48,7	23,1	0,0
		N	35	23	11	0
	Specialist, white-collar worker	%	61,0	51,5	21,4	0,0
		N	83	71	29	0
	Top or middle level manager	%	73,3	19,8	69,5	0,0
		N	6	2	5	0
	Farmer	%	0,0	0,0	100,0	0,0
		N	0	0	1	0

			Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? My acquaintance have used			
			Window to the future	PIAP (Public Internet Access Points)	Libraries for Innovation	Other
Other	%		0,0	0,0	0,0	0,0
	N		0	0	0	0
Unemployed:	Retirement pensioner	%	79,4	49,9	34,0	0,0
		N	25	16	11	0
	Disability pensioners	%	93,3	43,8	16,5	0,0
		N	19	9	3	0
	Housewife, on child care leave	%	77,3	25,9	29,7	0,0
		N	12	4	4	0
	Pupil	%	73,7	44,1	23,7	0,0
		N	22	13	7	0
	Student	%	64,6	58,8	20,2	0,0
		N	8	7	3	0
Jobless	%	95,9	28,4	0,0	0,0	
	N	5	1	0	0	
Other	%	20,7	79,3	0,0	0,0	
	N	1	2	0	0	
City - village	City	%	79,1	37,2	21,8	0,0
		N	80	38	22	0
	Rural areas	%	64,5	53,0	25,4	0,0
		N	136	112	54	0
Size of location	Up to 3000 of residents	%	64,8	53,5	25,6	0,0
		N	132	109	52	0
	3001 – 10000 of residents	%	73,9	34,2	28,5	0,0
		N	21	10	8	0
	10001 - 50 000 of residents	%	89,7	41,2	22,3	0,0
		N	28	13	7	0
	50001 – 100000 of residents	%	45,3	54,7	0,0	0,0
		N	0	1	0	0
	100 001 - 500000 of residents	%	67,9	38,0	18,3	0,0
		N	17	10	5	0
500000 of residents and more	%	79,0	35,0	16,6	0,0	
	N	17	7	4	0	
County	Kauno	%	84,0	36,8	27,3	0,0
		N	68	30	22	0
	Vilniaus	%	57,3	56,7	12,4	0,0
		N	50	49	11	0
	Šiaulių	%	70,1	36,8	5,3	0,0
		N	12	7	1	0
	Panevėžio	%	57,0	57,9	53,7	0,0
		N	18	18	17	0
	Klaipėdos	%	94,7	23,9	16,9	0,0
		N	20	5	4	0
	Marijampolės	%	73,5	75,5	21,7	0,0
		N	10	10	3	0
	Utenos	%	65,7	57,4	14,2	0,0
		N	17	15	4	0
	Alytaus	%	30,0	45,7	34,6	0,0
		N	4	5	4	0
	Tauragės	%	78,2	45,1	40,9	0,0
		N	10	6	5	0
	Telšių	%	75,4	45,1	55,4	0,0
		N	8	5	6	0
In total:	%	69,3	47,9	24,3	0,0	
	N	216	150	76	0	

102 table If internet in the public internet access libraries would become charged, what price you could pay for using internet in the public internet access for one hour?

			If the Internet in the public access in the libraries became paid, what price would you agree to pay for hour of use of the Internet in the public access in the library?		
			Would agree to pay	I would not use it at all	It is hard to tell
Gender	Woman	%	15,5	29,3	55,2
		N	86	162	305
	Man	%	22,3	29,7	48,0
		N	111	148	239
Age	15-24.	%	22,4	26,9	50,7
		N	46	55	104
	25-34.	%	20,3	23,1	56,5
		N	34	39	95
	35-44.	%	16,8	31,7	51,5
		N	36	67	109
	45-54.	%	17,6	29,1	53,3
		N	36	60	109
	55-64.	%	8,9	39,7	51,4
		N	12	55	71
65-74.	%	27,0	27,9	45,1	
	N	33	34	54	
Education	Primary	%	17,4	31,7	50,9
		N	12	22	36
	Basic education	%	21,4	24,0	54,5
		N	20	22	50
	General secondary, special secondary education	%	16,3	29,9	53,8
		N	57	105	188
	Further	%	19,3	29,6	51,2
		N	62	95	165
	Higher	%	21,6	30,4	48,0
		N	42	60	94
Science degree (master degree or doctorate)	%	18,4	29,6	52,0	
	N	4	6	11	
Income	Up to 500 LT	%	19,9	38,7	41,4
		N	38	74	80
	501-700 LT	%	18,1	25,9	56,0
		N	37	53	114
	701-1000 LT	%	21,5	25,7	52,8
		N	44	53	109
Over 1000 LT	%	22,5	27,8	49,7	
	N	49	61	108	
Employment	Employed	%	18,1	28,8	53,0
		N	110	174	321
	Not Employed	%	20,2	31,0	48,9
		N	85	130	206
Status of workplace	In public office	%	16,8	25,6	57,6
		N	51	77	173
	In private establishment	%	20,8	29,3	49,9
		N	51	73	123
	In my personal establishment, I'm working for myself	%	13,6	38,1	48,3
		N	6	16	20
Other	%	0,0	0,0	0,0	
	N	0	0	0	
Speciality	Blue-collar worker, technical employee	%	19,2	30,9	50,0
		N	38	61	99
	Specialist, white-collar worker	%	18,5	27,3	54,2
		N	67	99	195
	Top or middle level manager	%	22,4	23,4	54,2
		N	5	5	12
	Farmer	%	0,0	43,1	56,9
		N	0	9	12
Other	%	0,0	0,0	0,0	
	N	0	0	0	

			If the Internet in the public access in the libraries became paid, what price would you agree to pay for hour of use of the Internet in the public access in the library?		
			Would agree to pay	I would not use it at all	It is hard to tell
Unemployed:	Retirement pensioner	%	20,7	29,7	49,6
		N	27	38	64
	Disability pensioners	%	14,6	55,2	30,2
		N	9	34	19
	Housewife, on child care leave	%	14,9	29,4	55,7
		N	5	9	17
	Pupil	%	20,4	26,6	53,1
		N	23	30	59
	Student	%	20,8	21,8	57,4
		N	8	9	23
Jobless	%	32,8	23,0	44,2	
	N	10	7	14	
Other	%	21,3	20,0	58,7	
	N	2	2	5	
City - village	City	%	19,9	25,3	54,8
		N	99	125	272
	Rural areas	%	17,7	33,3	49,0
		N	98	184	271
Size of location	Up to 3000 of residents	%	17,5	33,9	48,6
		N	93	181	259
	3001 – 10000 of residents	%	26,4	20,5	53,1
		N	21	16	42
	10001 - 50 000 of residents	%	27,5	27,5	44,9
		N	30	30	49
	50001 – 100000 of residents	%	8,1	38,2	53,7
		N	2	8	11
100 001 - 500000 of residents	%	10,9	22,1	67,0	
	N	23	47	143	
500000 of residents and more	%	29,6	29,3	41,1	
	N	28	28	39	
County	Kauno	%	7,6	30,6	61,8
		N	20	79	160
	Vilniaus	%	22,8	30,6	46,7
		N	47	63	96
	Šiaulių	%	32,6	31,0	36,4
		N	32	30	36
	Panevėžio	%	27,9	22,9	49,2
		N	27	22	47
	Klaipėdos	%	26,3	24,7	49,0
		N	25	23	46
	Marijampolės	%	17,7	35,6	46,8
		N	14	29	38
	Utenos	%	25,9	28,6	45,5
		N	16	18	28
	Alytaus	%	3,6	24,8	71,5
		N	2	14	41
	Tauragės	%	12,5	31,6	55,9
		N	6	16	29
Telšių	%	17,6	33,2	49,2	
	N	8	16	23	
In total:		%	18,8	29,5	51,8
		N	197	310	543

103 table. If internet in the public internet access libraries would become charged, what price you could pay for using internet in the public internet access for one hour?

			If the Internet in the public access in the libraries became paid, what price would you agree to pay for hour of use of the Internet in the public access in the library?
Gender	Woman	Mean	2,1
	Man	Mean	1,9
Age	15-24.	Mean	1,8
	25-34.	Mean	2,1
	35-44.	Mean	1,8
	45-54.	Mean	1,6
	55-64.	Mean	3,7
	65-74.	Mean	2,0
Education	Primary	Mean	2,1
	Basic	Mean	1,7
	General secondary, special secondary	Mean	1,9
	Further	Mean	1,2
	Higher	Mean	2,7
	Science degree (master degree or doctorate)	Mean	8,9
Income	Up to 500 LT	Mean	1,2
	501-700 LT	Mean	1,4
	701-1000 LT	Mean	1,6
	Over 1000 LT	Mean	3,5
Employment	Employed	Mean	2,4
	Not Employed	Mean	1,4
Status of workplace	In public office	Mean	2,1
	In private establishment	Mean	2,7
	In my personal establishment, I'm working for myself	Mean	2,9
	Other	Mean	.
Speciality	Blue-collar worker, technical employee	Mean	1,7
	Specialist, white-collar worker	Mean	2,8
	Highest or average level manager	Mean	2,7
Unemployed:	Retirement pensioner	Mean	1,0
	Disability pensioners	Mean	1,1
	Housewife, on child care leave	Mean	1,8
	Pupil	Mean	2,0
	Student	Mean	1,4
	Jobless	Mean	1,4
	Other	Mean	1,0
City - Village	City	Mean	2,4
	Rural areas	Mean	1,6
Size of location	Up to 3000 of residents	Mean	1,6
	3001 – 10000 of residents	Mean	1,2
	10001 - 50 000 of residents	Mean	2,0
	50001 - 100000 of residents	Mean	1,3
	100 001 – 500000 of residents	Mean	2,3

		If the Internet in the public access in the libraries became paid, what price would you agree to pay for hour of use of the Internet in the public access in the library?	
	Over 500000 of residents	Mean	3,6
County	Kauno	Mean	1,9
	Vilniaus	Mean	2,7
	Šiaulių	Mean	1,8
	Panevėžio	Mean	1,2
	Klaipėdos	Mean	2,0
	Marijampolės	Mean	1,2
	Utenos	Mean	1,8
	Alytaus	Mean	1,3
	Tauragės	Mean	2,0
	Telšių	Mean	3,0
	In total:	Mean	2,0

2.9. Image of the libraries

Majority of respondents associate library with books, broad assortment of the books, home of books – 26%, with information, storage of information – 23%, with knowledge, source of knowledge – 19%. Only 3% of respondents associate library with internet (104 Table).

The strongest part of libraries' image is personnel, in this case all groups of respondents were unite: employees with high qualification is Employed in the libraries, librarians is great helpers for visitor, librarians are cheerful and polite.

General environment, openness, democracy are evaluated very positively: there is good atmosphere in the library, and library is open for all willing to visit it.

Library is rated as popular, pleasant, modern, but unpopular place for spending time, it is place for communication, but more suitable for elder people.

Infrastructure of the libraries, technical equipment and provided services are evaluated positively: equipment in the library is consistently updated, there are innovations implemented in the libraries, libraries provide comprehensive services. Library is evaluated as center of communal life³ (105 – 106 Table).

While comparing with results of representative survey of Lithuanian residents, image of the libraries in the eyes of users of public internet access is much more favorable. Results of residents' survey well illustrate stereotypes that are dominant in the society: old-fashioned, boring, place of solitude and isolation, technical retardation. Opinions of VIP users are great guidelines that should be followed by the libraries while spreading information about provided services and while attracting new visitors – visit in the library is directly relevant with better image.

2.9.1. Image of the libraries in urban and rural area

City public internet access users associate library with broad assortment of the books (29,0% city and 23,4% village users). These institutions for village users more associate with knowledge (20,8% village and 15,8% city users).

³ Paryškinti skirtumai nuo reprezentatyvios gyventojų apklausos rezultatų.

104 table What is your association for library?

			What associations do you have with a library?									
			Books, very much books, big choice of books, house of books	Information, source of information and knowledge, storage of information	Knowledge, source, center of knowledge (searching, receiving, storage of knowledge)	Good place to spend time, spending of leisure	Science, educational institution, educational database, temple of science	Science, institution, temple of science, source of science, knowledge	The Internet, Access to the internet, reading-room of the internet, internet cafe	Possibility to improve, broaden horizon, self-education	Communication, place for communication	Peace, calm atmosphere, calm place, silence.
Gender	Man	%	28,5	18,4	13,6	6,6	3,5	3,0	3,9	2,8	1,3	3,3
		N	142	92	68	33	18	15	19	14	7	16
	Woman	%	23,9	26,9	22,8	4,8	4,6	4,0	1,9	2,4	3,7	2,0
		N	132	149	126	26	26	22	10	13	21	11
Age	15-24.	%	27,5	15,7	14,0	7,1	1,8	9,7	8,1	1,4	1,0	3,9
		N	56	32	29	15	4	20	17	3	2	8
	25-34.	%	26,5	23,2	17,4	4,0	4,2	5,3	4,0	3,7	3,7	1,9
		N	45	39	29	7	7	9	7	6	6	3
	35-44.	%	30,4	32,2	15,1	4,0	4,6	1,2	2,3	1,3	2,3	2,4
		N	64	68	32	9	10	3	5	3	5	5
	45-54.	%	18,5	27,1	21,4	7,8	2,9	1,1	0,8	2,1	2,2	3,5
		N	38	56	44	16	6	2	2	4	4	7
	55-64.	%	27,8	22,4	22,1	1,6	12,0	2,5	0,0	0,0	1,6	2,5
		N	39	31	31	2	17	3	0	0	2	3
	65-74.	%	26,2	11,8	23,6	9,5	0,0	0,0	0,0	9,5	6,2	0,0
		N	32	14	28	11	0	0	0	11	7	0
Education	Primary	%	24,0	7,2	6,1	8,8	0,0	6,7	6,9	0,0	0,6	0,8
		N	17	5	4	6	0	5	5	0	0	1
	Basic education	%	35,7	12,8	11,0	4,7	1,9	7,8	7,2	2,8	1,3	2,9
		N	33	12	10	4	2	7	7	3	1	3
	General secondary, special secondary education	%	24,7	16,1	17,4	6,6	2,6	2,5	2,6	2,9	1,5	4,2
		N	86	56	61	23	9	9	9	10	5	15
	Further	%	25,2	32,8	24,2	5,4	5,0	2,7	1,5	0,6	3,8	1,7
		N	81	105	78	17	16	9	5	2	12	5
	Higher	%	22,6	30,4	20,4	4,3	6,7	3,4	1,6	6,0	4,2	1,9
		N	44	59	40	8	13	7	3	12	8	4
Science degree (master degree or doctorate)	%	60,0	12,4	1,0	0,0	15,2	5,4	5,4	5,4	0,0	0,0	
	N	12	3	0	0	3	1	1	1	0	0	
Income	Up to 500 LT	%	29,0	24,0	14,5	6,2	4,0	3,9	3,4	2,1	1,2	1,4
		N	56	46	28	12	8	7	7	4	2	3
	501-700 LT	%	21,6	16,0	14,8	9,1	4,1	3,6	3,5	4,1	3,1	1,6
		N	44	33	30	19	8	7	7	8	6	3
	Up to 500 LT	%	21,8	26,4	25,3	5,9	1,8	0,8	1,5	1,9	3,6	1,4
		N	45	54	52	12	4	2	3	4	7	3
	501-700 LT	%	28,0	20,9	14,0	2,8	8,6	5,5	3,4	2,6	2,3	4,9
		N	61	46	31	6	19	12	7	6	5	11
Employment	Employed	%	24,9	29,0	18,4	5,1	3,6	3,6	1,8	1,5	2,4	2,5
		N	150	175	111	31	22	21	11	9	15	15
	Not Employed	%	26,8	15,3	19,2	6,5	4,7	3,6	3,4	4,4	3,0	2,7
		N	113	64	81	27	20	15	14	19	13	11
Status of workplace	In public office	%	21,7	34,6	23,7	4,7	3,7	2,7	2,1	1,5	2,7	1,3
		N	65	104	71	14	11	8	6	5	8	4
	In my personal	%	28,4	21,1	13,8	6,3	3,4	4,6	1,0	1,7	2,2	4,4

		What associations do you have with a library?										
		Books, very much books, big choice of books, house of books	Information, source of information and knowlege, storage of information	Knowledge, source, center of knowledge (searching, receiving, storage of knowledge)	Good place to spend time, spending of leisure	Science, educational institution, educational database, temple of science	Science, institution, tample of science, source of science, knowledge	The Internet, Access to the internet, reading-room of the internet, internet cafe	Possibility to improve, broaden horizon, self-education	Communication, place for communication	Peace, calm atmosphere, calm place, silence.	
	establishment, I'm working for myself In public office	N	70	52	34	16	8	11	3	4	5	11
	In private establishment	%	28,1	32,7	14,9	1,5	6,3	0,5	5,4	0,0	2,3	0,0
		N	12	13	6	1	3	0	2	0	1	0
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0
Speciality	Blue-collar worker, technical employee	%	25,0	20,6	12,7	6,6	2,1	2,8	1,1	0,9	2,6	3,9
		N	49	41	25	13	4	6	2	2	5	8
	Specialist, white-collar worker	%	24,7	34,0	21,5	4,8	4,3	4,3	2,1	2,0	2,5	2,0
		N	89	122	77	17	15	16	8	7	9	7
	Highest or average level manager	%	33,9	21,7	22,4	0,0	9,4	0,0	2,9	0,0	2,9	0,0
		N	7	5	5	0	2	0	1	0	1	0
	Farmer	%	17,3	28,6	19,0	0,0	0,0	0,0	0,0	0,0	0,0	2,8
		N	4	6	4	0	0	0	0	0	0	1
	Other	%	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0	0	0	0	0
Unemployed:	Retirement pensioner	%	23,7	7,7	23,1	8,8	2,7	0,0	0,0	8,9	7,5	0,0
		N	31	10	30	11	3	0	0	11	10	0
	Disability pensioners	%	29,4	8,0	20,8	2,3	10,9	0,0	0,0	0,0	0,0	4,7
		N	18	5	13	1	7	0	0	0	0	3
	Housewife, on child care leave	%	27,4	28,3	23,9	2,1	17,3	1,9	0,0	2,0	6,7	11,2
		N	8	9	7	1	5	1	0	1	2	3
	Pupil	%	26,4	13,2	10,9	8,8	2,3	8,2	9,8	0,9	0,9	2,5
		N	29	15	12	10	3	9	11	1	1	3
	Student	%	22,9	23,9	24,0	4,6	4,6	9,4	7,3	2,4	0,0	4,0
		N	9	10	10	2	2	4	3	1	0	2
	Jobless	%	34,8	49,1	17,0	3,1	0,0	5,6	1,9	0,0	0,0	2,0
		N	11	15	5	1	0	2	1	0	0	1
	Other	%	14,7	7,7	42,9	0,0	0,0	0,0	0,0	55,8	0,0	0,0
		N	1	1	3	0	0	0	0	5	0	0
City - Village	City	%	29,0	20,6	15,8	4,5	4,8	4,8	2,1	2,3	1,0	2,3
		N	144	102	78	22	24	24	11	11	5	11
	Rural areas	%	23,4	25,0	20,8	6,8	3,5	2,4	3,5	2,9	4,1	2,9
		N	130	138	115	37	20	13	19	16	23	16
	Size of locality	%	22,8	24,8	20,5	6,8	3,5	2,8	2,9	2,8	3,5	3,0
	Up to 3000 of residents	N	122	132	109	36	19	15	15	15	18	16
	3001 - 10000 of residents	%	26,3	22,9	27,8	5,2	2,9	1,1	6,9	1,3	4,4	1,1
		N	21	18	22	4	2	1	5	1	3	1
	10001 - 50 000 of residents	%	22,5	26,5	19,6	5,0	7,5	3,8	4,9	6,5	2,1	2,4
		N	24	29	21	5	8	4	5	7	2	3
	50001 - 100000 of residents	%	39,3	7,6	6,9	13,5	2,8	3,0	0,0	0,0	0,0	0,0
		N	8	2	1	3	1	1	0	0	0	0
	100 001 -	%	30,1	15,0	13,4	3,7	4,7	5,8	1,4	1,3	0,3	1,3

		What associations do you have with a library?									
		Books, very much books, big choice of books, house of books	Information, source of information and knowledge, storage of information	Knowledge, source, center of knowledge (searching, receiving, storage of knowledge)	Good place to spend time, spending of leisure	Science, educational institution, educational database, temple of science	Science, institution, temple of science, source of science, knowledge	The Internet, Access to the internet, reading-room of the internet, internet cafe	Possibility to improve, broaden horizon, self-education	Communication, place for communication	Peace, calm atmosphere, calm place, silence.
500000 of residents	N	64	32	29	8	10	12	3	3	1	3
	%	36,2	29,0	11,5	3,2	3,7	4,5	0,8	1,6	2,6	5,2
More than 500000 of residents	N	34	28	11	3	3	4	1	1	3	5
	%	24,3	21,6	19,4	2,2	6,4	3,6	2,6	4,3	3,5	2,6
Kauno	N	63	56	50	6	16	9	7	11	9	7
	%	33,2	34,2	18,5	3,9	3,6	2,4	1,2	1,4	3,0	4,7
Vilniaus	N	68	70	38	8	7	5	2	3	6	10
	%	25,0	17,0	16,7	10,9	5,9	4,9	5,1	3,6	3,8	0,6
Šiaulių	N	25	17	16	11	6	5	5	4	4	1
	%	24,4	19,8	29,3	4,1	1,8	5,5	3,8	0,0	0,0	1,3
Panevėžio	N	23	19	28	4	2	5	4	0	0	1
	%	10,9	29,1	17,9	10,6	4,1	6,4	3,2	4,6	2,4	0,3
Klaipėdos	N	10	27	17	10	4	6	3	4	2	0
	%	48,4	12,8	16,6	6,3	1,8	1,1	2,4	0,0	2,0	0,7
Marijampolės	N	39	10	13	5	1	1	2	0	2	1
	%	13,6	21,7	29,9	7,9	4,9	1,0	4,3	2,0	4,6	5,7
Utenos	N	8	13	18	5	3	1	3	1	3	3
	%	26,8	6,3	2,9	18,0	1,7	1,8	2,2	0,0	0,0	0,7
Alytaus	N	16	4	2	10	1	1	1	0	0	0
	%	18,0	24,5	12,6	1,1	1,3	0,0	1,1	1,9	3,1	3,3
Tauragės	N	9	13	6	1	1	0	1	1	2	2
	%	26,0	24,6	8,7	0,5	4,2	8,8	5,4	7,0	0,0	5,3
Telšių	N	12	12	4	0	2	4	3	3	0	3
	%	26,1	22,9	18,4	5,7	4,1	3,5	2,8	2,6	2,6	2,6
In total:	N	274	240	193	60	43	37	30	27	27	27

105 table Which of the following statements in your opinion is more suitable to library as such establishment in general?

	Gender		Age						Education						Income				Employment		Status of workplace			Speciality					
	Woman	Man	15-24.	25-34.	35-44.	45-54.	55-64.	65-74.	Primary	Basic	General secondary, special secondary	Further	Hihger	Science degree (master degree or doktrate)	Up to 500 LT	501-700 LT	701-1000 LT	Over 1000 LT	Employed	Not Employed	In public office	In private establishment	In my personal establishment, I'm	Blue-collar worker, technical employee	Specialist, white-collar worker	Highest or avegare level manager	Farmer	In total:	
Library is a popular place to spend time	1,7	1,8	2,1	1,8	1,8	1,6	1,6	1,7	2,0	2,0	1,9	1,5	1,7	2,2	1,9	1,8	1,6	1,8	1,7	1,9	1,6	1,8	1,4	1,9	1,6	1,5	1,1	1,8	Library is an unpopular place to spend time
Library is a fashionable place to spend time	2,2	2,2	2,3	2,1	2,4	2,0	2,2	2,3	2,1	2,2	2,3	2,1	2,2	2,8	2,4	2,2	2,0	2,2	2,2	2,2	2,1	2,3	1,9	2,2	2,2	1,9	1,5	2,2	Library is an unfashionable place to spend time
Library is modern	1,8	1,9	1,9	1,8	2,1	1,7	1,8	1,8	1,8	1,9	2,1	1,7	1,7	1,8	1,8	2,0	1,8	1,8	1,8	1,9	1,8	1,8	1,5	1,9	1,8	1,5	1,4	1,8	Library is fusty
Library is a place to communicate with other people, friends	1,8	2,2	2,2	2,0	2,0	1,9	1,8	2,1	1,9	2,2	2,1	1,8	2,0	2,6	1,9	2,2	1,9	2,0	1,9	2,1	1,8	2,1	1,9	2,0	1,9	1,9	1,8	2,0	Library is a place to stay alone
Library is equipped with the newest equipment	2,1	2,3	2,2	2,1	2,4	2,0	2,1	2,4	2,0	2,1	2,4	2,1	2,2	2,4	2,0	2,3	2,2	2,2	2,2	2,3	2,2	2,1	2,1	2,2	1,8	2,2	2,2	2,2	Equipment in the library is old-fashioned
Library is the centre of communal life	1,8	2,0	2,0	1,9	1,8	1,7	1,8	2,1	2,0	2,2	2,0	1,7	1,8	1,9	2,1	1,9	1,8	1,8	1,8	2,0	1,7	1,9	1,6	1,9	1,8	1,7	1,4	1,9	Library is not the centre of communal life
Library is meant more for the youth	2,3	2,3	2,2	2,1	2,3	2,3	2,5	2,8	2,4	2,2	2,4	2,2	2,4	2,5	2,2	2,5	2,4	2,3	2,3	2,4	2,4	2,2	2,2	2,3	2,3	2,4	2,2	2,3	Library is meant more for the older people
It is fun to spend time in the library	1,6	1,8	1,9	1,7	1,7	1,5	1,5	1,6	1,9	1,8	1,7	1,6	1,6	2,1	1,6	1,6	1,7	1,7	1,6	1,7	1,6	1,7	1,6	1,7	1,6	1,7	1,5	1,7	It is dull to spend time in the library
There is good atmosphere in the library	1,3	1,5	1,7	1,4	1,4	1,3	1,2	1,2	1,7	1,5	1,4	1,3	1,3	1,6	1,4	1,3	1,4	1,4	1,3	1,4	1,3	1,4	1,2	1,4	1,3	1,3	1,3	1,4	There is bad atmosphere in the library
Novelties are being constantly implemented in libraries	1,8	2,1	2,1	1,9	2,2	1,7	1,9	1,8	1,9	1,9	2,2	1,7	1,9	2,0	1,9	2,0	1,9	2,0	1,9	2,0	1,8	2,0	2,0	1,8	1,7	2,0	1,9	1,9	Novelties are not implemented or are being implemented slowly
Library is more meant for academicians, students	3,2	3,1	2,9	2,8	3,2	3,1	3,6	3,5	2,6	3,0	3,3	3,2	3,0	3,1	3,2	3,3	3,1	3,2	3,1	3,2	3,3	3,0	3,1	3,2	3,1	2,9	3,1	3,1	Library is meant for all who want
High qualification specialists work in libraries	1,4	1,5	1,8	1,5	1,5	1,4	1,3	1,2	1,9	1,6	1,4	1,4	1,4	1,9	1,6	1,4	1,5	1,4	1,4	1,5	1,4	1,5	1,4	1,4	1,4	1,5	1,7	1,5	Low qualification specialists work in libraries
Librarians are good helpers for a visitor	1,3	1,4	1,6	1,3	1,3	1,2	1,2	1,1	1,7	1,5	1,3	1,2	1,3	1,6	1,4	1,2	1,4	1,3	1,3	1,3	1,3	1,3	1,2	1,4	1,3	1,2	1,1	1,3	Librarians are bad helpers for a visitor
Librarians are cheerful and polite	1,3	1,4	1,7	1,4	1,4	1,3	1,3	1,2	1,9	1,5	1,4	1,2	1,4	1,7	1,4	1,3	1,5	1,4	1,3	1,4	1,3	1,4	1,1	1,4	1,3	1,3	1,1	1,4	Librarians are grim and impolite
Libraries render a lot of various services	1,6	1,9	1,8	1,6	1,9	1,6	1,7	1,9	1,9	1,8	2,0	1,5	1,6	1,6	1,6	1,9	1,8	1,6	1,6	1,9	1,6	1,7	1,6	1,3	1,7	1,7	1,7	1,7	Libraries only deliver books and allow to read them or press in the library

106 table. (continued) Which of the following statements in your opinion is more suitable to library as such establishment in general?

	Unemployed:							City - Village		Size of location						County											
	Retirement pensioner	Disability pensioner	Housewife, on a child rearing leave	Pupil	Student	Jobless	Other	City	Rural areas	Up to 3000 of residents	3001 - 10000 of residents	10001 - 50 000 of residents	50001 - 100000 of residents	100 001 - 500000 of residents	Over 500000 of residents	Kauno	Vilniaus	Šiaulių	Panevėžio	Klaipėdos	Marijampolės	Utenos	Alytaus	Tauragės	Teišių	Iš viso:	
Library is a popular place to spend time	1,7	1,6	1,8	2,0	2,2	2,4	1,6	1,9	1,6	1,7	1,6	1,6	2,0	1,9	2,4	1,6	2,1	1,7	1,6	1,8	1,8	1,6	1,9	1,8	1,4	1,8	Library is an unpopular place to spend time
Library is a fashionable place to spend time	2,2	2,2	2,3	2,2	2,5	2,1	1,8	2,3	2,1	2,1	2,1	2,1	2,4	2,4	2,5	2,2	2,3	2,5	1,8	2,2	2,6	2,0	2,1	2,3	1,9	2,2	Library is an unfashionable place to spend time
Library is modern	1,9	1,9	1,8	1,8	2,0	2,4	1,9	2,0	1,7	1,7	1,8	1,6	2,0	2,2	2,3	2,1	2,0	1,6	1,5	1,6	1,6	1,8	1,8	2,3	1,7	1,8	Library is fusty
Library is a place to communicate with other people, friends	2,1	1,9	1,6	2,0	2,5	2,8	1,8	2,3	1,7	1,7	2,0	2,2	2,2	2,2	2,8	1,9	2,2	2,4	1,8	2,2	1,9	1,7	2,0	1,8	1,9	2,0	Library is a place to stay alone
Library is equipped with the newest equipment	2,4	2,3	2,1	2,1	2,1	2,5	2,1	2,5	2,0	2,0	2,4	2,3	1,8	2,5	2,7	2,4	2,3	2,1	2,1	2,3	1,8	2,1	1,9	2,5	2,1	2,2	Equipment in the library is old-fashioned
Library is the centre of communal life	2,2	1,9	1,6	2,0	1,8	2,2	1,4	2,0	1,8	1,8	1,8	1,7	1,8	2,0	2,4	1,8	2,2	1,7	1,9	1,8	2,6	1,7	1,8	1,5	1,5	1,9	Library is not the centre of communal life
Library is meant more for the youth	2,7	2,3	2,6	2,1	2,3	2,5	1,8	2,5	2,2	2,2	2,2	2,5	1,9	2,6	2,4	2,5	2,2	2,2	2,6	2,2	2,2	2,2	2,3	2,8	2,2	2,3	Library is meant more for the older people
It is fun to spend time in the library	1,6	1,6	1,7	1,8	2,0	1,8	1,2	1,8	1,5	1,6	1,6	1,8	1,5	1,8	2,0	1,7	1,8	1,7	1,5	1,7	1,6	1,7	1,7	1,7	1,6	1,7	It is dull to spend time in the library
There is good atmosphere in the library	1,2	1,2	1,3	1,7	1,6	1,5	1,2	1,4	1,3	1,3	1,3	1,4	1,5	1,3	1,7	1,3	1,4	1,3	1,5	1,2	1,4	1,6	1,7	1,2	1,5	1,4	There is bad atmosphere in the library
Novelties are being constantly implemented in libraries	1,9	2,1	1,7	2,0	2,0	2,5	1,8	2,2	1,7	1,7	1,9	1,8	2,2	2,4	2,4	2,1	2,0	1,9	1,7	1,8	1,8	1,8	2,0	2,2	1,8	1,9	Novelties are not implemented or are being implemented slowly
Library is more meant for academicians, students	3,5	3,3	3,1	2,9	3,0	3,3	3,1	3,2	3,1	3,1	3,2	3,3	2,9	3,3	3,2	3,3	3,1	3,3	3,1	3,2	3,3	2,8	2,5	3,5	2,9	3,1	Library is meant for all who want
High qualification specialists work in libraries	1,2	1,3	1,4	1,8	1,7	1,8	1,4	1,5	1,4	1,4	1,5	1,6	1,7	1,3	1,8	1,3	1,5	1,6	1,4	1,4	1,7	1,4	1,8	1,5	1,5	1,5	Low qualification specialists work in libraries
Librarians are good helpers for a visitor	1,1	1,1	1,2	1,6	1,6	1,4	1,3	1,4	1,3	1,3	1,2	1,4	1,8	1,2	1,5	1,2	1,3	1,4	1,5	1,2	1,3	1,4	1,8	1,2	1,3	1,3	Librarians are bad helpers for a visitor

Librarians are cheerful and polite	1,2	1,2	1,3	1,7	1,6	1,8	1,2	1,5	1,3	1,3	1,3	1,5	1,6	1,3	1,8	1,2	1,4	1,6	1,5	1,3	1,3	1,4	1,7	1,2	1,4	1,4	Librarians are grim and impolite
Libraries render a lot of various services	2,0	1,9	1,5	1,7	1,8	2,2	2,2	1,9	1,6	1,6	1,5	1,5	1,7	2,3	1,9	2,1	1,6	1,6	1,5	1,5	1,6	1,7	1,8	1,9	1,6	1,7	Libraries only deliver books and allow to read them or press in the library

A appendix. Questionnaire of the survey

QUESTIONNAIRE FOR 15-74 YEAR OLD USERS OF THE PUBLIC INTERNET ACCESS IN THE LIBRARIES Instrument 4

INTERNET USAGE HABITS

G1-1. Do you have the computer connected to the Internet at workplace, at home that you can use? (SEVERAL ANSWERS ARE POSSIBLE)

1	At workplace
2	At home
0	Do not have at home or at workplace

G2-2. Do you have a possibility to use the wireless Internet connection? (SEVERAL ANSWERS ARE POSSIBLE)

1.	Yes, I can use it at workplace
2.	Yes, I can use it at home
3.	Yes, I can use it elsewhere but not at home or at workplace
4.	No
5.	I do not know what it is

G3-3. Where (in what places) do you use the computer connected to the Internet? (ANSWERS TO BE MARKED IN COLUMN 3, SEVERAL ANSWERS ARE POSSIBLE)

G3-4. Where do you use the computer connected to the Internet most often? (ANSWERS TO BE MARKED IN COLUMN 4, MARK ONLY ONE ANSWER)

		3. Uses the computer connected to the Internet:	4. Uses the computer connected to the Internet <u>most often</u> :
1.	At workplace	1	1
2.	At home	2	2
3.	In the library	3	3
4.	In the public Internet access place other than the library (for example, in the community centre, culture house, etc.)	4	4
5.	In the Internet cafes	5	5
6.	In Wi-fi (wireless Internet) access places	6	6
7.	In the educational institution (school, university, college, other...)	7	7
8.	Elsewhere (<i>INDICATE</i>) _____	8	8
99.	N/N	99	99

G4-5. How often do you use the Internet in general? (MARK ONLY ONE STATEMENT)

G4-6. How often do you use the Internet in the library? (MARK ONLY ONE STATEMENT)

		5. Uses The Internet IN GENERAL	6. Uses the Internet IN THE LIBRARY
1	Every day	1	1
2	Several times a week	2	2
3	Once a week	3	3
4	Several times a month	4	4
5	Once in a month	5	5
6	Several times in a half a year	6	6
7	More seldom	7	7
8	It is the first time	8	8

G5-7. When did you use the Internet in the public access in the library for the first time? (MARK ONLY ONE STATEMENT)

1. This year (in 2008)
2. Last year (in 2007)
3. In 2006 or earlier

V1-8. Do you have a possibility to use the Internet NOT ONLY IN THE LIBRARY?

1. Yes → GO TO QUESTION V2-9.
2. No → GO TO QUESTION G6-10.

V2-9. You have mentioned that you can use the Internet ELSEWHERE, please indicate three main reasons why you use it HERE (in the library)? (NO MORE THAN 3 ANSWER VARIANTS)

1. Free-of-charge Internet
2. I use other services of the library
3. The computers are better here
4. I do not have the Internet access at home
5. Help and advice from the librarians
6. Help and advice from other library visitors
7. Convenient place (for example, on the way)
8. Higher speed Internet connection in the library
9. Better environment in the library
10. Possibility to use the printer, copying machine, scanner
11. I come around and use the Internet when I have a break, have to wait for something (the bus, when I have time between some activities: lessons, lectures, work, etc.)
12. Other (INDICATE) _____

ASK ALL

G7-12. How often do you use the computer with the Internet access for the listed aims related to communication? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

ASK ONLY ABOUT THOSE ACTIVITIES WHICH ARE USED, SEE QUEST. G6-12.

G7-13. Where (in what places) do you use the computer with the Internet access for the listed aims related to communication most often? In the library or other places (at home, at work, at friends` or elsewhere)? (MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW)

	G6-12.	G6-13. Where do you use?	
		In the library	Elsewhere (in other places including home, work, friends and other)
1. To send/get email	1 2 3	1	2
2. For telephone conversations via the Internet	1 2 3	1	2
3. To use discussions, forums, email conferences	1 2 3	1	2
4. To create blogs or personal websites	1 2 3	1	2
5. To participate in social Internet networks (for example, klase.lt, Facebook, Myspace)	1 2 3	1	2
6. Other (indicate) _____	1 2 3	1	2

ASK ALL

G8-14. How often do you use the computer with Internet access for the listed aims related to leisure, culture? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

ASK ONLY ABOUT THOSE ACTIVITIES WHICH ARE USED, SEE QUEST.G8-14.

G8-15. Where (in what places) do you use the computer with the Internet access for the listed aims related to leisure, culture most often? In the library or other places (at home, at work, at friends` or elsewhere)? (MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW)

	G6-14.	G6-15. Where do you use?	
		In the library	Elsewhere (in other places including home, work, friends and other)
1. To read newspapers, news portals, magazines on the Internet	1 2 3	1	2
2. To listen to the Internet radio or watch the Internet television	1 2 3	1	2
3. To play or download games, pictures, films or music	1 2 3	1	2
4. To advertise or look for the communal activity, information on events	1 2 3	1	2
5. To look for other information related to culture or leisure (for example, culture heritage, exhibitions, plays)	1 2 3	1	2
6. To use digital culture heritage (virtual exhibitions, digital collections of the libraries, etc.).	1 2 3	1	2
7. Other (indicate) _____	1 2 3	1	2

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ASK ALL

G9-16. How often do you use the computer with Internet access for the listed aims related to learning, education? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

ASK ONLY ABOUT THOSE ACTIVITIES WHICH ARE USED, SEE QUEST.G9-16.

G9-17. Where (in what places) do you use the computer with the Internet access for the listed aims related to learning, education most often? In the library or other places (at home, at work, at friends` or elsewhere)? (MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW).

	G6-16.	G6-17. Where do you use?	
		In the library	Elsewhere (in other places including home, work, friends and other)
1. To download freely distributed software for learning aims	1 2 3	1	2
2. To look for information and register to study at higher schools	1 2 3	1	2
3. To look for proposals about informal learning, education possibilities or courses	1 2 3	1	2
4. To learn some subject at courses via the Internet (distance learning)	1 2 3	1	2
5. To use Specialist orientation (improvement of qualification) databases	1 2 3	1	2
6. To use electronic databases (for example LITLEX)	1 2 3	1	2
7. To use the library catalogues (for example LIBIS)	1 2 3	1	2
8. To watch educational video broadcastings (lectures, conferences, etc.)	1 2 3	1	2
9. Other (indicate) _____	1 2 3	1	2

ASK ALL

G10-18. How often do you use the computer with the Internet access for the listed aims related to health? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

ASK ONLY ABOUT THOSE ACTIVITIES WHICH ARE USED, SEE QUEST.G10-18.

G10-19. Where (in what places) do you use the computer with the Internet access for the listed aims related to health most often? In the library or other places (at home, at work, at friends` or elsewhere)? (MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW).

	G6-18.	G6-19. Where do you use	
		In the library	Elsewhere (in other places including home, work, friends and other)
1. To look for information related to health (for example injuries, diseases, nutrition, medicine, health improvement, etc.)	1 2 3	1	2
2. To register at health care institutions, specialists	1 2 3	1	2
3. To follow the stored information about you at the Patients` Fund (for example recipes of compensated drugs)	1 2 3	1	2
4. Other (indicate) _____	1 2 3	1	2

KLAUSTI VISŪ

ASK ALL

G11-20. How often do you use the computer with the Internet access when addressing various public institutions for the listed aims? Rate the frequency in points from 1 to 3, where 1 – never use, 2 – have used once or several times, 3 – use constantly. (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

ASK ONLY ABOUT THOSE ACTIVITIES WHICH ARE USED, SEE QUEST. G11-20.

G11-21. Where (in what places) do you use the computer with the Internet access when addressing various public institutions for the listed aims most often? In the library or other places (at home, at work, at friends` or elsewhere)? (MARK ABOUT EACH ACTIVITY WHICH IS USED, SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW).

	G6-20.	G6-21. Where do you use?	
		In the library	Elsewhere (in other places including home, work, friends and other)
1. To get information and/or submit applications for social allowances or compensations (for example unemployment benefits, scholarships, etc.)	1 2 3	1	2
2. To order personal documents (for example passports, identity cards, driver`s licenses, etc.)	1 2 3	1	2
3. To get information and/or register vehicles	1 2 3	1	2
4. To submit applications for construction permits	1 2 3	1	2
5. To submit notices to the police	1 2 3	1	2
6. To order birth, marriage, divorce, death certificates	1 2 3	1	2
7. To submit residential place declarations	1 2 3	1	2
8. To submit income and/or property declarations via the Internet	1 2 3	1	2
9. Other (indicate) _____	1 2 3	1	2

BENEFIT

V3-22. Did the use of the Internet IN THE LIBRARY for you:
(MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW)

	Statements	Yes	No	N/N
1.	Save money	1	2	99
2.	Help to buy things (services)	1	2	99
3.	Help to earn money	1	2	99
4.	Help to find a job	1	2	99
5.	Help to increase your income	1	2	99
6.	Help to perform work related to studies, learning	1	2	99
7.	Help to contact the national or local authorities via the Internet	1	2	99
8.	Improve communication with the relatives and friends	1	2	99
9.	Help to take care of health	1	2	99
10.	Help to perform work better	1	2	99
11.	Enrich leisure time	1	2	99
12.	Other (indicate) _____	1	2	99

23. Could you remember the situation from your experience when the use of the Internet in the library allowed you to save money or to avoid mistakes?

_____ (WRITE IT DOWN)

99. I do not remember such situation

24. What programmes or services are you using/intend to use today? (MARK ALL STATEMENTS THAT APPLY)

1. Email
2. The Internet
3. The Internet references, dictionaries, etc.
4. Library catalogues
5. Office package programmes (for example MS Word, Excel)
6. Computer learning means
7. Means meant for the disabled -----→ 13.8.1. **If used/will use, write what:**

8. Printer
9. Scanner
10. Information storage/collecting
11. To get help or advice from the librarian
12. To get help or advice from other visitors at that time present in the library
13. Libraries with the wireless connection
14. Other (INDICATE) _____

LIBRARIES SERVICES AND THEIR ASSESSMENT

G24-25. What does the library associate with for you? INDICATE

26. How often do you address for help, advice or consult with the librarian when using computers, the Internet in the library? (ONE ANSWER)

1. Never
2. Rarely
3. Sometimes
4. Often
5. Constantly

27. Are you satisfied with the help of the librarian, answers to your questions? (ONE ANSWER)

1. Fully dissatisfied
2. Dissatisfied
3. Satisfied
4. Fully satisfied

GB-28. Which statement from the listed pairs of statements in your opinion is more suitable for library, the institution as such, in general? (ONE ANSWER IN EACH ROW. ROTATION OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END.)

	The statement on the left is most suitable for the library	The statement on the left is a bit more suitable for the library	The statement on the right is a bit more suitable for the library	The statement on the right is most suitable for the library	
Library is a popular place to spend time	1	2	3	4	Library is an unpopular place to spend time
Library is a fashionable place to spend time	1	2	3	4	Library is an unfashionable place to spend time
Library is modern	1	2	3	4	Library is fusty
Library is a place to communicate with other people, friends	1	2	3	4	Library is a place to stay alone
Library is equipped with the newest equipment	1	2	3	4	Equipment in the library is old-fashioned
Library is the centre of communal life	1	2	3	4	Library is not the centre of communal life
Library is meant more for the youth	1	2	3	4	Library is meant more for the older people
It is fun to spend time in the library	1	2	3	4	It is dull to spend time in the library
There is good atmosphere in the library	1	2	3	4	There is bad atmosphere in the library
Novelties are being constantly implemented in libraries	1	2	3	4	Novelties are not implemented or are being implemented slowly
Library is more meant for academicians, students	1	2	3	4	Library is meant for all who want
High qualification specialists work in libraries	1	2	3	4	Low qualification specialists work in libraries
Librarians are good helpers for a visitor	1	2	3	4	Librarians are bad helpers for a visitor
Librarians are cheerful and polite	1	2	3	4	Librarians are grim and impolite
Libraries render a lot of various services	1	2	3	4	Libraries only deliver books and allow to read them or press in the library

G12-29. How do you rate the quality of services in the public Internet access in this library? Rate in the scale of 4 points, where 1 – very bad, 4 – very good? (MARK ABOUT EACH FACTOR, ONE ANSWER IN EACH ROW)

		Very bad	Bad	Good	Very good	N/N
1.	Computer hardware	1	2	3	4	99
2.	Software	1	2	3	4	99
3.	Internet speed	1	2	3	4	99
4.	Staff helpfulness	1	2	3	4	99
5.	Staff qualification	1	2	3	4	99
6.	Employed hours	1	2	3	4	99
7.	Possibility to work undisturbed	1	2	3	4	99
8.	Possibility to use own digital means (laptops, palms, photo/video/audio means, etc.)	1	2	3	4	99

BG23-30. What services rendered by the libraries do you use? (MARK ABOUT EACH SERVICE, ONE ANSWER IN EACH ROW)

		Yes	No	N/N
1.	Delivery of books	1	2	99
2.	Delivery of other publications (language learning programmes, CDs, DVDs, art publications, sheet music, etc.)	1	2	99
3.	Possibility to read periodic press	1	2	99
4.	Possibility to use the Internet free of charge	1	2	99
5.	Possibility to learn at computer literacy courses	1	2	99
6.	Possibility to review video material	1	2	99
7.	Possibility to listen to audio records	1	2	99
8.	Possibility to use informational databases on the Internet	1	2	99
9.	Possibility to play computer games	1	2	99
10.	Other (indicate) _____	1	2	99

BG22-31. Have the below mentioned services rendered in the libraries in your opinion got worse, not changed or improved during the last one year? (MARK ABOUT EACH SERVICE, ONE ANSWER IN EACH ROW)

		Have got worse	Have not changed	Have improved	N/N
1.	Update of the assortment of books	1	2	3	99
2.	Variety of other publications (CDs, DVDs)	1	2	3	99
3.	Variety of periodic press	1	2	3	99
4.	Variety of databases	1	2	3	99
5.	Variety of organised events (exhibitions, meetings, trainings)	1	2	3	99
6.	Quality of organised events (exhibitions, meetings, trainings)	1	2	3	99
7.	Abundance of IT equipment	1	2	3	99
8.	Quality of IT equipment	1	2	3	99
9.	Abundance of software	1	2	3	99
10.	Quality of software	1	2	3	99
11.	Possibility to get advice or help from the staff when using the computer or the Internet	1	2	3	99
12.	Overall atmosphere	1	2	3	99
13.	Other (indicate) _____	1	2	3	99

COMPUTER LITERACY

G13-32. Rate your computer literacy (skills to use computer) (MARK ONLY ONE STATEMENT)

1. Fully insufficient
2. Insufficient
3. Sufficient
4. Fully sufficient

G14-33. How would you rate your IT use skills in the scale of 4 points, where 1 – fully insufficient, 4 – fully sufficient? (MARK ABOUT EACH STATEMENT, ONE ANSWER IN EACH ROW. **ROTATION** OF STATEMENTS: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR THE OTHER – FROM THE END.)

		Fully insufficient	Insufficient	Sufficient	Fully sufficient	N/N
1.	General computer use skills (for example use of the mouse, printing)	1	2	3	4	99
2.	Use of the main computer programmes (for example Word, Excel, Databases, Presentations)	1	2	3	4	99
3.	Removal of the main technical problems (for example "sleeping" computer, "jammed" printer, etc.)	1	2	3	4	99
4.	General use of the Internet (for example email, search for websites, browsing)	1	2	3	4	99
5.	Sending of email with attached document	1	2	3	4	99
6.	Browsing the Internet or search systems (for example use of Google™, Yahoo™, etc. for search of information and sources)	1	2	3	4	99
7.	Use of the Internet databases (for example paid databases searching for a certain content)	1	2	3	4	99
8.	Website creation	1	2	3	4	99
9.	Use of the Internet for telephone conversations	1	2	3	4	99
10.	Participation in conversations on the Internet sites, forums (to leave messages, start new discussions)	1	2	3	4	99
11.	To use files exchange programmes (to exchange films, music, etc.)	1	2	3	4	99

G15-34. Which from the below mentioned actions related to work on computer have you performed independently? (MARK EACH APPLICABLE STATEMENT)

1. Copy or move document or storage
2. Use copying or moving tools in order to copy or move information inside the document
3. Use main arithmetic formulas in separate documents
4. Compress files
5. Connect and install new devices, for example a printer or a modem
6. Write a computer programme using programming language
7. Connect computer to the local network
8. Identify and solve computer problems (for example computer work is slow)
9. Neither of the mentioned.

G16-35. Where did (do) you learn to work on computer? (MARK ALL APPLICABLE VARIANTS)

1. At secondary school
2. At special computer literacy courses -> quest. G17-36.
3. At special courses (not computer literacy)
4. At work
5. Independently
6. At higher school
7. Elsewhere (INDICATE) _____

ASK THE QUESTION G17-36 IF THE RESPONDENT LEARNED TO WORK ON COMPUTER AT COMPUTER LITERACY COURSES, OTHERS ASK QUESTION G18-37

G17-36. Who organised computer literacy courses where you learned or improved your knowledge of work on computer? (SEVERAL ANSWERS ARE POSSIBLE)

1. Labour exchange
2. Public library
3. Alliance "Window to the Future"
4. Other (indicate) _____

INFORMATION ON THE PROJECTS MEANT FOR IMPLEMENTING THE PUBLIC INTERNET ACCESS

ASK ALL

G18-37. What projects, programmes meant for implementing the public internet access and foster computer literacy of the society have you heard of? (INDICATE)**G19-38. Have you heard of these projects? (ONE ANSWER IN EACH ROW)**

		Have heard	Have not heard	N/N
1.	Libraries for Innovation	1	2	99
2.	Window to the Future	1	2	99
3.	PIAP (Public Internet Access Points)	1	2	99
4.	Other (INDICATE)	1	2	99

ASK QUESTIONS G20-39 AND G21-40 ABOUT THE KNOWN PROJECTS, ASK QUESTION 41 THOSE WHO DO NOT KNOW ANY .

G20-39. From what sources did you learn about these projects? (SEVERAL ANSWERS ARE POSSIBLE IN EACH COLUMN)

		Libraries for Innovation	Window to the Future	PIAP (Public Internet Access Points)
1.	Local press	1	1	1
2.	Republic press	2	2	2
3.	Advertisements in the library	3	3	3
4.	Lithuanian National Television (LRT)	4	4	4
5.	Lithuanian National Radio (LRT)	5	5	5
6.	Regional television	6	6	6
7.	Regional radio	7	7	7
8.	Other televisions	8	8	8
9.	Other radios	9	9	9
10.	Friends, relatives, acquaintances	10	10	10
11.	The Internet	11	11	11
12.	Other (indicate) _____	12	12	12
99.	N/N	99	99	99

G21-40. Have you, your acquaintances, relatives ever used the free Internet services provided by these projects? (SEVERAL ANSWERS ARE POSSIBLE IN EACH ROW, AT LEAST ONE ANSWER IN A ROW)

		I myself have used	Member of my family have used	My acquaintance have used	Nobody have used	N/N
1.	Libraries for Innovation	1	2	3	4	99
2.	Window to the Future	1	2	3	4	99
3.	PIAP (Public Internet Access Points)	1	2	3	4	99
4.	Other (INDICATE)	1	2	3	4	99

41. If the Internet in the public access in the libraries became paid, what price would you agree to pay for hour of use of the Internet in the public access in the library?

_____ LITAS (WRITE IN PRICE IN LITAS)

98. I would not use it at all

99. It is hard to tell

FINALLY SOME QUESTIONS ABOUT YOU

ASK ALL

GD1. Sex MARK:

1. Male

2. Female

GD2. How old were you on your last birthday? (WRITE IN) _____

GD3. What is your education? (MARK ONE VARIANT, THE LAST OBTAINED)

- 1. Primary
- 2. Basic
- 3. Secondary, special secondary
- 4. High
- 5. Higher
- 6. Scientific degree (master` degree, doctor`s degree)

GD4. What is your marital status? (MARK ONE VARIANT)

- 1. Married; Live not married
- 2. Divorced; Widower/widow
- 3. Single

GD5. Would you please indicate what average income of one family member per month is? INCOME IS CALCULATED ADDING INCOME RECEIVED BY ALL FAMILY MEMBERS – SALARY, WAGES, BENEFITS, SCHOLARSHIPS, ETC. AND DIVIDING THEM FROM THE NUMBER OF MEMBERS.

1	0	-	100	Litas
2	101	-	200	Litas
3	201	-	300	Litas
4	301	-	400	Litas
5	401	-	500	Litas
6	501	-	600	Litas
7	601	-	700	Litas
8	701	-	800	Litas
9	801	-	900	Litas
10	901	-	1000	Litas
11	1001	-	1100	Litas
12	1101	-	1200	Litas
13	1201	-	1300	Litas
14	1301	-	1400	Litas
15	1401	-	1500	Litas

16	1501	-	1600	Litas
17	1601	-	1700	Litas
18	1701	-	1800	Litas
19	1801	-	1900	Litas
20	1901	-	2000	Litas
21	2001	-	2100	Litas
22	2101	-	2200	Litas
23	2201	-	2300	Litas
24	2301	-	2400	Litas
25	2401	-	2500	Litas
26	2501	-	2600	Litas
27	2601	-	2700	Litas
28	2701	-	2800	Litas
29	2801	-	2900	Litas

30	2901	-	3000	Litas
31	3001	-	3100	Litas
32	3101	-	3200	Litas
33	3201	-	3300	Litas
34	3301	-	3400	Litas
35	3401	-	3500	Litas
36	3501	-	3600	Litas
37	3601	-	3700	Litas
38	3701	-	3800	Litas
39	3801	-	3900	Litas
40	3901	-	4000	Litas
41	4001		And more	Litas
98	Refuses to indicate			
99	Does not know			

GD6. What is your average personal income per month?

_____ Litas

98. Refuses to indicate

99. N/N

GD7. Are you employed at the moment?

1. Employed

→

GO TO QUESTION GD8

2. Unemployed

→

GO TO QUESTION GD10

ONLY FOR THE EMPLOYED

GD8. Where do you work at the moment? (MARK ONE VARIANT, THE MAIN WORKPLACE)

1. In a state institution;
2. In a private company;
3. In my own company, I work for myself.
4. Other (WRITE IN) _____

GD9. What is your main occupation at the moment: (MARK ONE VARIANT, THE MAIN WORKPLACE)

1. Worker, technical worker
2. Specialist, office employee
3. Top and middle manager
4. Farmer
5. Other (WRITE IN) _____

ONLY FOR THE UNEMPLOYED

GD10. Are you are unemployed because you are? (MARK ONE VARIANT, THE MAIN REASON)

1. Pensioner due to age
 2. Pensioner due to disability
 3. Housewife, on maternity leave
 4. Schoolboy or schoolgirl
 5. Student
 6. Other (WRITE IN) _____
99. N/N

B appendix. Research's of public Internet access users sample scheme

15-74 m. Research of public Internet Access users				
			N of resp.	
	Total sample size		1060	
	Mieste		530	
	Kaime		530	
			N of resp.	
	ALYTUS COUNTY		60	
	City		24	
	Rural areas		36	
	Alytaus m. ir r.sav.		26	
1910003	Alytaus J. Kunčino viešoji b-ka	Vidzgirio filialas		city 16
1020015	Alytaus r. savivaldybės viešoji b-ka	Alovės filialas		rural areas 10
	Druskininkų sav.		6	
1620000	Druskininkų savivaldybės viešoji b-ka			city 4
1620030	Druskininkų savivaldybės viešoji b-ka	Ricelių kaimo filialas		2
	Lazdijų r. sav.		14	
1160000	Lazdijų r. savivaldybės viešoji biblioteka			city 2
1160150	Lazdijų r. savivaldybės viešoji biblioteka	Seirijų padalinys		rural areas 12
	Varėnos r. sav.		14	
1410000	Varėnos r. savivaldybės viešoji b-ka			city 2
1410052	Varėnos r. savivaldybės viešoji b-ka	Perlojos filialas		rural areas 12
	KAUNAS COUNTY		205	
	City		117	
	Rural areas		88	
	Kauno m. ir r. sav.		105	
2020000	Kauno apskrities viešoji b-ka			city 30
1920040	Kauno miesto savivaldybės V. Kudirkos viešoji b-ka	Dainavos filialas		city 29
1920230	Kauno miesto savivaldybės V. Kudirkos viešoji b-ka	Šilainių filialas		city 29
1100180	Kauno r. savivaldybės viešoji b-ka	Ežerėlio filialas		rural areas 13
1100000	Kauno r. savivaldybės viešoji b-ka	Garliava		city 4
	Birštono sav.		2	
1610000	Birštono viešoji b-ka			city 2
	Jonavos sav.		18	
1060000	Jonavos r. savivaldybės viešoji b-ka			city 3
1060130	Jonavos r. savivaldybės viešoji b-ka	Žeimių filialas		rural areas 15
	Kaišiadorių sav.		19	
1090000	Kaišiadorių r. savivaldybės viešoji b-ka			city 4
1090520	Kaišiadorių r. savivaldybės viešoji b-ka	Žaslių filialas		rural areas 15
	Kėdainių sav.		22	
1110000	Kėdainių r. savivaldybės M. Daukšos viešoji b-ka			city 7
1110080	Kėdainių r. savivaldybės M. Daukšos viešoji b-ka	Dotnuvos filialas		rural areas 15
	Prienų sav.		19	
1240000	Prienų r. savivaldybės viešoji b-ka			city 4
1240032	Prienų r. savivaldybės viešoji b-ka	Išlaužo kaimo biblioteka-filialas		rural areas 15
	Raseinių sav.		20	
1260000	Raseinių r. savivaldybės viešoji b-ka			city 5
1260010	Raseinių r. savivaldybės viešoji b-ka	Ariogalos biblioteka		rural areas 15
	KLAIPĖDA COUNTY		112	
	City		65	
	Rural areas		47	
	Klaipėdos m. ir r. sav.		61	
2003000	Klaipėdos apskrities viešoji I. Simonaitytės b-ka			city 24

1930062	Klaipėdos miesto savivaldybės viešoji b-ka	Laukininkų filialas	city	24
1130180	Klaipėdos r. savivaldybės J. Lankučio viešoji b-ka	Priekulės filialas	rural areas	13
	Palangos ir Neringos sav.	5		
1680000	Palangos miesto savivaldybės viešoji b-ka		city	5
	Kretingos sav.	16		
1140000	Kretingos r. savivaldybės M. Valančiaus viešoji b-ka		city	5
1140164	Kretingos r. savivaldybės M. Valančiaus viešoji b-ka	Salantų miesto filialas	rural areas	11
	Skuodo sav.	14		
1280000	Skuodo savivaldybės viešoji b-ka		city	2
1280018	Skuodo savivaldybės viešoji b-ka	Ylakių filialas	rural areas	12
	Šilutės sav.	16		
1330000	Šilutės r. savivaldybės F. Bajoraičio viešoji b-ka		city	5
1330100	Šilutės r. savivaldybės F. Bajoraičio viešoji b-ka	Pašyšių filialas	rural areas	11
	MARIJAMPOLĖ COUNTY	64		
	City	20		
	Rural areas	44		
	Marijampolės sav.	27		
1170000	Marijampolės P. Kriaučiūno viešoji b-ka		city	11
1170110	Marijampolės P. Kriaučiūno viešoji b-ka	Mokolų filialas	rural areas	16
	Kalvarijos sav.	2		
1640000	Kalvarijos savivaldybės viešoji b-ka		city	2
	Kazlų Rūdos sav.	2		
1650000	Kazlų Rūdos savivaldybės viešoji b-ka		city	2
	Šakių sav.	16		
1290000	Šakių r. savivaldybės viešoji b-ka		city	2
1290050	Šakių r. savivaldybės viešoji b-ka	Lekėčių filialas	rural areas	14
	Vilkaviškio sav.	17		
1420000	Vilkaviškio r. savivaldybės viešoji b-ka		city	3
1420130	Vilkaviškio r. savivaldybės viešoji b-ka	Pilviškių filialas	rural areas	14
	PANEVĖŽYS COUNTY	96		
	City	39		
	Rural areas	57		
	Panevėžio m. ir r. sav.	39		
2050000	Panevėžio apskrities G.Petkevičaitės - Bitės viešoji b-ka		city	14
1950060	Panevėžio miesto savivaldybės viešoji b-ka	Šiaurinė biblioteka	city	13
1210120	Panevėžio r. savivaldybės viešoji b-ka	Naujamesčio filialas	rural areas	12
	Biržų sav.	14		
1040000	Biržų r. savivaldybės viešoji b-ka		city	3
1040084	Biržų r. savivaldybės viešoji b-ka	Pabiržės filialas	city	11
	Kupiškio sav.	13		
1150000	Kupiškio r. savivaldybės viešoji b-ka		city	2
1150550	Kupiškio r. savivaldybės viešoji b-ka	Noriūnų kaimo filialas	city	11
	Pasvalio sav.	14		
1220000	Pasvalio M. Katiliškio viešoji b-ka		city	3
1220152	Pasvalio M. Katiliškio viešoji b-ka	Pumpėnų filialas	city	11
	Rokiškio sav.	16		
1270000	Rokiškio r. savivaldybės Juozo Keliuočio viešoji b-ka		city	4
1270064	Rokiškio r. savivaldybės Juozo Keliuočio viešoji b-ka	Južintų filialas	city	12
	ŠIAULIAI COUNTY	116		
	City	51		
	Rural areas	65		
	Šiaulių m. ir r. sav.	44		
2060000	Šiaulių apskrities P. Višinskio viešoji b-ka		city	15
1960050	Šiaulių miesto savivaldybės viešoji b-ka	Rekyvos filialas	city	15
1310110	Šiaulių r. savivaldybės viešoji b-ka	Kuršėnų miesto biblioteka	city	3
1310116	Šiaulių r. savivaldybės viešoji b-ka	Meškuičių filialas	rural areas	11

	Akmenės sav.	16		
1010020	Akmenės r. savivaldybės viešoji b-ka	Akmenės miesto biblioteka-filialas	city	2
1010000	Akmenės r. savivaldybės viešoji b-ka	Naujoji akmenė	city	3
1010100	Akmenės r. savivaldybės viešoji b-ka	Papilės kaimo biblioteka-filialas	rural areas	11
	Joniškio sav.	14		
1070000	Joniškio r. savivaldybės J. Avyžiaus viešoji b-ka		city	3
1070170	Joniškio r. savivaldybės J. Avyžiaus viešoji b-ka	Skaistgirio filialas	rural areas	11
	Kelmės sav.	14		
1120000	Kelmės r. savivaldybės Žemaitės viešoji b-ka		city	3
1120190	Kelmės r. savivaldybės Žemaitės viešoji b-ka	Kražių kaimo filialas	rural areas	11
	Pakruojo sav.	12		
1200000	Pakruojo r. savivaldybės J. Paukštelio viešoji b-ka		city	2
1200068	Pakruojo r. savivaldybės J. Paukštelio viešoji b-ka	Rozalino filialas	rural areas	10
	Radviliškio sav.	16		
1250000	Radviliškio r. savivaldybės viešoji biblioteka		city	5
1250150	Radviliškio r. savivaldybės viešoji biblioteka	Šiaulėnų biblioteka	rural areas	11
	TAURAGĖ COUNTY	47		
	City	12		
	Rural areas	35		
	Jurbarko sav.	15		
1080001	Jurbarko r. savivaldybės viešoji b-ka		city	3
1080140	Jurbarko r. savivaldybės viešoji b-ka	Skirsnemunės filialas	rural areas	12
	Pagėgių sav.	1		
1670000	Pagėgių savivaldybės viešoji b-ka		city	1
	Šilalės sav.	12		
1320000	Šilalės r. savivaldybės viešoji b-ka		city	1
1320010	Šilalės r. savivaldybės viešoji b-ka	Bijotų kaimo filialas	rural areas	11
	Tauragės sav.	19		
1360140	Tauragės r. savivaldybės viešoji b-ka	Miesto Nr. 3 biblioteka - filialas	city	7
1360270	Tauragės r. savivaldybės viešoji b-ka	Žygaičių kaimo biblioteka - filialas	rural areas	12
	TELŠIAI COUNTY	56		
	City	23		
	Rural areas	33		
	Mažeikių sav.	9		
1180000	Mažeikių r. savivaldybės viešoji b-ka		city	9
	Plungės sav.	16		
1230000	Plungės r. savivaldybės viešoji b-ka		city	5
1230092	Plungės r. savivaldybės viešoji b-ka	Platelių kaimo biblioteka-filialas	rural areas	11
	Rietavo sav.	12		
1690001	Rietavo savivaldybės viešoji b-ka		city	2
1690012	Rietavo savivaldybės viešoji b-ka	Daugėdų biblioteka-filialas	rural areas	10
	Telšių sav.	19		
1370000	Telšių r. savivaldybės Karolinos Praniauskaitės viešoji b-ka		city	7
1370560	Telšių r. savivaldybės Karolinos Praniauskaitės viešoji b-ka	Nevarėnų kaimo biblioteka- filialas	rural areas	12
	UTENA COUNTY	62		
	City	22		
	Rural areas	40		
	Visagino sav.	6		
1700000	Visagino viešoji b-ka		city	6
	Anykščių sav.	11		
1030000	Anykščių rajono savivaldybės Liudvikos ir Stanislovo Didžiulių viešoji biblioteka		city	3
1030154	Anykščių rajono savivaldybės Liudvikos ir Stanislovo Didžiulių viešoji biblioteka	Troškūnų filialas	rural areas	8
	Ignalinos sav.	9		
1050000	Ignalinos r. savivaldybės viešoji b-ka		city	2
1050060	Ignalinos r. savivaldybės viešoji b-ka	Dūkšto miesto filialas	rural areas	7

	Molėtų sav.	10		
1190000	Molėtų r. savivaldybės viešoji b-ka		city	2
1190090	Molėtų r. savivaldybės viešoji b-ka	Skudutiškio biblioteka	rural areas	8
	Utenos sav.	16		
1400000	Utenos A. ir M. Miškinių viešoji b-ka		city	7
1400030	Utenos A. ir M. Miškinių viešoji b-ka	Daugailių filialas	rural areas	9
	Zarasų sav.	10		
1440000	Zarasų r. savivaldybės viešoji b-ka		city	2
1440070	Zarasų r. savivaldybės viešoji b-ka	Dusetų filialas	rural areas	8
	VILNIUS COUNTY	242		
	City	157		
	Rural areas	85		
	Vilniaus m. ir r. sav.	148		
1900040	Vilniaus miesto savivaldybės centrinė b-ka	Antakalnio biblioteka	city	26
1900080	Vilniaus miesto savivaldybės centrinė b-ka	Gerosios Vilties biblioteka	city	26
1900104	Vilniaus miesto savivaldybės centrinė b-ka	Kalvarijų biblioteka	city	26
1900110	Vilniaus miesto savivaldybės centrinė b-ka	Lazdynų biblioteka	city	26
2000000	Vilniaus apskrities A. Mickevičiaus viešoji b-ka		city	27
1430410	Vilniaus r. savivaldybės viešoji b-ka	Sudervės kaimo filialas	rural areas	17
	Elektrėnų sav.	21		
1630000	Elektrėnų savivaldybės viešoji b-ka		city	4
1630050	Elektrėnų savivaldybės viešoji b-ka	Semeliškių filialas	rural areas	17
	Šalčininkų sav.	4		
1300000	Šalčininkų r. savivaldybės viešoji b-ka		city	4
	Širvintų sav.	3		
1340000	Širvintų r. savivaldybės viešoji b-ka		city	3
	Švenčionių sav.	21		
1350190	Švenčionių r. savivaldybės viešoji b-ka	Švenčionėlių miesto biblioteka – filialas	rural areas	4
1350010	Švenčionių r. savivaldybės viešoji b-ka	Adutiškio kaimo biblioteka-filialas	city	17
	Trakų sav.	22		
1380001	Trakų r. savivaldybės viešoji b-ka		city	5
1380112	Trakų r. savivaldybės viešoji b-ka	Rūdiškių miesto filialas	rural areas	17
	Ukmergės sav.	12		
1390000	Ukmergės r. savivaldybės V. Šlaito viešoji b-ka		city	6
1390154	Ukmergės r. savivaldybės V. Šlaito viešoji b-ka	Šventupės kaimo filialas	rural areas	17