



NATIONAL MARTYNAS MAŽVYDAS
LIBRARY OF LITHUANIA



Bibliotekos pažangai

THE PROJECT "LIBRARIES FOR INNOVATION"

12-14 y.o. Children's Opinion Survey *(Instrument 11)*

THE CLIENT:

Martynas Mazvydas National Library of Lithuania

THE CONTRACTOR:

UAB "RAIT"

Naugarduko g. 68B, Vilnius

Tel: +370 5 2691247

Fax: +370 5 2691248

Email: info@rait.lt

REPORT PREPARED BY:

Gintaras Sumskas

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Summary

Research aims

To analyse the initial situation before conducting the project „For Library Progress“ and measure initial indexes of supervision.

Target group

Children (12 to 14 years old) who are permanent residents of Lithuania.

Method of survey

Direct interviewing at respondent's home. All respondents were interviewed with the permission of their parents or foster-parents.

Current situation and prospect analysis

Most popular leisure time activities

The results of the research show that computers have become one of the most popular teenagers' leisure time activities and it is more popular even than watching TV. Computers by their popularity have almost twice exceeded reading books, sport and creative activities.

Watching TV is more popular in village than in the city area.

Attendance in public libraries

The research shows that a majority of interviewed young respondents have at least once attended public libraries; two thirds last year were in the library at least once a month. The margin between city and village is becoming more distinct – libraries are becoming more popular in villages, towns and in the capital. Children from average and bigger towns (with 10000 to 500000 residents) attend libraries less.

Most popular services provided by public libraries and their evaluation

In the libraries children most frequently: take books home, read books and magazines, use the Internet, play computer games.

In village among the children more popular services provided by libraries are: Internet, computer and non computer games.

Using the Internet

The results show that access to the Internet is rather high (even 95% can use the Internet not only in the libraries), and libraries are rather an "extra" variant of Internet usage (between common frequency of Internet usage and frequency of Internet usage in the library there is a negative relation, i.e. those children who use the Internet more rarely – they do it more often in the library). "Secondary" role of libraries as Internet provider also is indirectly confirmed by main causes of using the Internet in libraries: free service, extra service (besides borrowing of books), and convenience (while having a break).

In the city children have more possibilities to use computer at home meanwhile in the countryside areas computers are more accessible at school and in the libraries.

Aims of using computer and the Internet

The usage of Internet is most common for contacting friends in Lithuania and for the general aims (visiting websites, sending e-mails and ect.). The search of information related to studies in Internet is less popular. It is important to mention, that most often information related to studying children look in the libraries.

Children from the cities more often search information related to studies, leisure time in Internet and also write to friends from abroad.

Analysing data usage of computer places is noticed, that all activities are more occupied by village inhabitants. As it is seen from the other questions, respondents from the city may access computers in other places.

Children's computer and Internet skills

Children evaluate their computer skills rather well. Common computer literacy and basic Internet knowledge are evaluated best, and creating websites and usage of special Internet databases (library areas) has the poorest evaluation. Respondents from cities evaluated their computer knowledge on average better than respondents from villages.

Children's awareness about the possibility to use the Internet in libraries

About the possibility to use the Internet in libraries respondents from cities and from villages know rather equally (most know). Children from villages use Internet in the libraries (and intend to use in the future) more often than it does city respondents.

Evaluation on service quality of public Internet in libraries

Summarizing the evaluation on service quality of the Internet the tendency becomes very distinct: subjective factors, such as qualification, helpfulness of the staff, working time are evaluated better than objective and technical factors, such as computers, the speed of the Internet, programme equipment are evaluated worse.

Public Internet access service quality almost according to all parameters in villages is evaluated rather better than in the cities. City respondents more appreciate to work not disturbed and are more likely to have possibility to use own digital equipment.

Image of library

According to children's evaluations, good staff is the only positive characteristic of libraries: librarians are good helpers for visitors, librarians are cheerful and polite. Other evaluations are negative.

Libraries are evaluated as conservative and unattractive institutions: a library is an unpopular, outdated, boring place to spend time, a library is old-fashioned, the equipment in the library is old, a library is the place to be alone, in the library it is not good to stay.

Evaluating the image of libraries the tendency in city and in village is almost the same. Evaluating associations of respondents (open ended question), there are no statistically significant meanings. According to the features ascribed to libraries respondents in village more often describe libraries as places where it is good to stay, meanwhile respondents from the cities named libraries as less attractive places.

1. Research aims and method

1.1 Research aims

To analyse the initial situation before conducting the project „For Library Progress“ and measure initial indexes of supervision so that in the following stages of impact evaluation it would be possible to measure the impact of the project and improve the competence of the librarians who will be included into the research on impact evaluation.

1.2 Target group

Children (12 to 14 years old) who are permanent residents of Lithuania.

1.3 Method of survey

Direct interviewing at respondent's home. All respondents were interviewed with the permission of their parents or foster-parents.

1.4 Selection

To select respondents there was used a multi-stage random (probabilistic) route selection, ensuring for all 12 to 14 year old Lithuanian residents equal opportunity to be interviewed and express their opinion. The differentiation of the interviewed according to Gender, age, living place, nationality and education correspond to all 12 to 14 year old Lithuanian residents' differentiation by mentioned characteristics.

Applying a multi-stage random (probabilistic) route selection to select respondents, there were several stages:

- Selections of the place – places are selected maintaining the proportion of Lithuanian inhabitants' number between countries and cities according to the data of the Department of Statistics of the Republic of Lithuania.
- Selection of the house and flat – in the place the selection point is chosen (address, e.g. Draugystės str.1) or several points. The number of the points is determined by intended number of the respondents to be interviewed in that place dividing by 20. In every selection point in the quarter of the block of flats interviewers go to every house and choose there every 5th flat in Vilnius, Kaunas and Klaipėda as well as every 3rd flat in other cities. In the quarters of private houses interviewers select every 2nd house.
- Respondent's selection in the flat/ house – one respondent is selected by using the nearest birthday rule in the selected flat/ house and being interviewed
- All children were interviewed only with the written permission of their parents or foster-parents.

1.5 Field work

Totally visited	2106
Interviewed	592
Inaccessible	314
Refused	59
Did not match the criteria of selection	1141
Other reasons	0
Date survey conducted	20 – 27 05 2008

1.6 Quality control

Researches of the UAB „RAIT“ are conducted pursuing the requirements of ESOMAR.

Work control is observed in all stages of conducting the research:

- Collecting data;
- Data input;
- Coding data.

While checking the interviewers' quality of work with 20% of the respondents a repeated contact is made by phone, respondents' selection principles and observing the requirements of questionnaire are being checked. If the respondent refuses to give his telephone number, he/ she gives home address or email address, so the letters with certain questions are sent to the respondent. Data input and managing. The department of data input checks the quality of data input of 20% of questionnaires. The mistakes of input and logical mistakes are checked by SPSS programme.

1.7 Statistical error

- While evaluating results, it is necessary to pay attention to statistical error. It appears because there is a respondents' selection, but not continuous survey. This error is counted mathematically.
- In the following table there are given statistical errors, when there is a distribution of various respondents' numbers and answers.

Distribution of answers ⇒	50	45/55	40/60	35/65	30/70	25/75	20/80	15/85	10/90	5/95
Size of selection ↓										
10	31	30.8	30.4	29.6	28.4	26.8	24.8	22.1	18.6	13.5
30	17.9	17.8	17.5	17.1	16.4	15.5	14.3	12.8	10.7	7.8
50	13.9	13.8	13.6	13.2	12.7	12	11.1	9.9	8.3	6
75	11.3	11.3	11.1	10.8	10.4	9.8	9.1	8.1	6.8	4.9
100	9.8	9.8	9.6	9.3	9	8.5	7.8	7	5.9	4.3
150	8	8	7.8	7.6	7.3	6.9	6.4	5.7	4.8	3.5
200	6.9	6.9	6.8	6.6	6.4	6	5.5	4.9	4.2	3
300	5.7	5.6	5.5	5.4	5.2	4.9	4.5	4	3.4	2.5
400	4.9	4.9	4.8	4.7	4.5	4.2	3.9	3.5	2.9	2.1
500	4.4	4.4	4.3	4.2	4	3.8	3.5	3.1	2.6	1.9
600	4	4	3.9	3.8	3.7	3.5	3.2	2.9	2.4	1.7
700	3.7	3.7	3.6	3.5	3.4	3.2	3	2.6	2.2	1.6
800	3.5	3.4	3.4	3.3	3.2	3	2.8	2.5	2.1	1.5
900	3.3	3.2	3.2	3.1	3	2.8	2.6	2.3	2	1.4
1000	3.1	3.1	3	3	2.8	2.7	2.5	2.2	1.9	1.4

An example.

Suppose, that 1000 respondents were asked what projects they knew. Suppose, 25 % of them said that they knew X project. That means that with the possibility of 95 % we can state that the true meaning is in the interval of $25 \% \pm 2,7\%$.

1.8 Methodological remarks

Common distributions of answers and the analysis of answer dispersion among demographic groups are given in the report. To reveal the relationship between the variables and set statistically significant differences between opinions there were applied methods of statistical analysis: correlation analysis, T – test, Chi-square-criterion.

Statistically important differences are marked in yellow.

1.9 Demographic characteristics of the interviewed

1 table. Demographic characteristics of the interviewed children.

		%	N
Gender	Female	52,9	313
	Male	47,1	279
	Total:	100,0	592
Age	12	33,4	198
	13	34,0	201
	14	32,6	193
	Total:	100,0	592
City -country	Country	32,8	194
	City	67,2	398
	Total:	100,0	592
Size of the living place	Up to 3 000 inhabitants	32,8	194
	3 001 to 10 000 inhabitants	9,6	57
	10 001 to 50 000 inhabitants	19,6	116
	50 001 to 100 000 inhabitants	2,2	13
	100 001 to 500,000 inhabitants	21,8	129
	500 001 and more inhabitants	14,0	83
Total:	100,0	592	
County	Vilnius	21,8	129
	Kaunas	20,1	119
	Šiauliai	11,5	68
	Klaipėda	11,0	65
	Panevėžys	9,1	54
	Marijampolė	6,3	37
	Telšiai	6,1	36
	Alytus	5,1	30
	Utena	4,9	29
	Tauragė	4,2	25
	Total:	100,0	592
Municipality	Vilnius city municipality	14,0	83
	Kaunas city municipality	10,1	60
	Klaipėda city municipality	4,7	28
	Šiauliai city municipality	3,5	21
	Elektrėnai municipality	3,4	20
	Panevėžys city municipality	3,4	20
	Plungė district municipality	2,9	17
	Raseiniai district municipality	2,9	17
	Ukmergė district municipality	2,5	15
	Alytus city municipality	2,4	14
	Pasvalys district municipality	2,2	13
	Kaunas district municipality	2,0	12
	Jonava district municipality	2,0	12
	Vilnius district municipality	1,9	11
	Zarasai district municipality	1,9	11
	Skuodas district municipality	1,9	11
	Pagėgiai municipality	1,7	10
	Šilutė district municipality	1,7	10
	Kretinga district municipality	1,7	10
	Mažeikiai district municipality	1,5	9
	Jurbarkas district municipality	1,5	9
	Radviliškis district municipality	1,5	9
	Kelmė district municipality	1,5	9

	%	N
Joniškis district municipality	1,5	9
Akmenė district municipality	1,5	9
Marijampolė	1,5	9
Rokiškis district municipality	1,4	8
Biržai district municipality	1,4	8
Šakiai district municipality	1,4	8
Druskininkai municipality	1,4	8
Vilkaviškis district municipality	1,2	7
Kalvarija municipality	1,2	7
Varėna district municipality	1,2	7
Ignalina district municipality	1,0	6
Pakruojas district municipality	1,0	6
Marijampolė municipality	1,0	6
Prienai district municipality	1,0	6
Kėdainiai district municipality	1,0	6
Telšiai	0,8	5
Telšiai district municipality	0,8	5
Šiauliai district municipality	0,8	5
Kupiškis district municipality	0,8	5
Visaginas municipality	0,7	4
Tauragė	0,7	4
Utena	0,5	3
Utena district municipality	0,5	3
Palanga town municipality	0,5	3
Klaipėda district municipality	0,5	3
Kaišiadorys district municipality	0,5	3
Birštonas municipality	0,5	3
Anykščiai district municipality	0,3	2
Tauragė district municipality	0,3	2
Lazdijai district municipality	0,2	1
Total:	100,0	592

2. Current situation and prospect analysis

2.1 Most popular leisure time activities

Common leisure time activities among the interviewed children are the following: with friends – 90%, using a computer – 83% (this activity is more popular among boys), watching TV – 80% (the activity is more popular among the responds who are village residents), reading books – 50% (the activity is more popular among girls), sport – 45% (the activity is more popular among boys), musical and artistic activities – 35% (the activity is more popular among girls). (Table 2)

Most popular activities among the interviewed children are communication with friends– 36% and computers – 28%. (Table 3)

The results of the research show that computers have become one of the most popular teenagers' leisure time activities and it is more popular even than watching TV. Computers by their popularity have almost twice exceeded reading books, sport, and creative activities.

Table 2. How do you usually spend your leisure time?

			How do you usually spend your leisure time?						
			You spend your leisure time with friends	You use a computer	You watch TV	You read books	You do sport	You do musical or artistic activities (paint, sing, play a musical instrument)	Other
Gender	Female	%	89,1	79,9	81,5	59,4	32,9	48,2	2,2
		N	279	250	255	186	103	151	7
	Male	%	90,3	86,7	77,1	38,4	59,5	20,4	2,9
		N	252	242	215	107	166	57	8
Age	12	%	91,9	84,3	87,9	54,5	44,4	34,8	2,5
		N	182	167	174	108	88	69	5
	13	%	88,1	84,6	77,1	48,8	52,2	30,8	2,5
		N	177	170	155	98	105	62	5
	14	%	89,1	80,3	73,1	45,1	39,4	39,9	2,6
		N	172	155	141	87	76	77	5
City -country	Country	%	88,1	75,8	86,1	46,9	46,4	37,1	3,6
		N	171	147	167	91	90	72	7
	City	%	90,5	86,7	76,1	50,8	45,0	34,2	2,0
		N	360	345	303	202	179	136	8
Size of the living place	Up to 3 000 inhabitants	%	88,1	75,8	86,1	46,9	46,4	37,1	3,6
		N	171	147	167	91	90	72	7
	3 001 to 10 000 inhabitants	%	84,2	84,2	82,5	50,9	38,6	36,8	1,8
		N	48	48	47	29	22	21	1
	10 001 to 50 000 inhabitants	%	88,8	81,9	64,7	39,7	51,7	28,4	2,6
		N	103	95	75	46	60	33	3
	50 001 to 100 000 inhabitants	%	100,0	100,0	92,3	84,6	30,8	69,2	0,0
		N	13	13	12	11	4	9	0

			How do you usually spend your leisure time?						
			You spend your leisure time with friends	You use a computer	You watch TV	You read books	You do sport	You do musical or artistic activities (paint, sing, play a musical instrument)	Other
	100 001 to 500,000 inhabitants	%	88,4	90,7	82,9	50,4	51,9	34,1	2,3
		N	114	117	107	65	67	44	3
	500 001 and more inhabitants	%	98,8	86,7	74,7	61,4	31,3	34,9	1,2
		N	82	72	62	51	26	29	1
County	Vilnius	%	94,6	81,4	81,4	61,2	34,1	36,4	2,3
		N	122	105	105	79	44	47	3
	Kaunas	%	85,7	81,5	78,2	56,3	53,8	31,1	3,4
		N	102	97	93	67	64	37	4
	Šiauliai	%	82,4	89,7	73,5	42,6	48,5	42,6	4,4
		N	56	61	50	29	33	29	3
	Klaipėda	%	87,7	92,3	78,5	49,2	56,9	27,7	1,5
		N	57	60	51	32	37	18	1
	Panevėžys	%	96,3	87,0	94,4	38,9	46,3	40,7	1,9
		N	52	47	51	21	25	22	1
	Marijampolė	%	94,6	94,6	91,9	37,8	43,2	27,0	0,0
		N	35	35	34	14	16	10	0
	Telšiai	%	77,8	52,8	58,3	36,1	38,9	47,2	8,3
		N	28	19	21	13	14	17	3
	Alytus	%	90,0	86,7	76,7	63,3	40,0	46,7	0,0
		N	27	26	23	19	12	14	0
	Utena	%	96,6	72,4	69,0	27,6	37,9	27,6	0,0
		N	28	21	20	8	11	8	0
	Tauragė	%	96,0	84,0	88,0	44,0	52,0	24,0	0,0
		N	24	21	22	11	13	6	0
Total:	%	89,7	83,1	79,4	49,5	45,4	35,1	2,5	
	N	531	492	470	293	269	208	15	

Table 3. What do you usually do?

			What do you usually do?						
			You spend your leisure time with friends	You use a computer	You do sport	You watch TV	You do musical or artistic activities (paint, sing, play a musical instrument)	You read books	Not indicated
Gender	Female	%	38,7	20,8	7,3	15,3	10,9	3,8	1,9
		N	121	65	23	48	34	12	6
Age	Male	%	33,7	36,9	16,1	6,5	2,9	1,8	1,1
		N	94	103	45	18	8	5	3
	12	%	37,9	21,2	11,1	15,7	7,6	3,5	2,0
		N	75	42	22	31	15	7	4
	13	%	35,8	32,8	13,9	9,5	3,0	2,5	0,5
		N	72	66	28	19	6	5	1
	14	%	35,2	31,1	9,3	8,3	10,9	2,6	2,1

		What do you usually do?							
		You spend your leisure time with friends	You use a computer	You do sport	You watch TV	You do musical or artistic activities (paint, sing, play a musical instrument)	You read books	Not indicated	
City – country	Country	N	68	60	18	16	21	5	4
		%	33,5	24,2	10,8	13,9	9,8	4,1	2,1
	City	N	65	47	21	27	19	8	4
		%	37,7	30,4	11,8	9,8	5,8	2,3	1,3
Size of the living place	Up to 3 000 inhabitants	N	150	121	47	39	23	9	5
		%	33,5	24,2	10,8	13,9	9,8	4,1	2,1
	3 001 to 10 000 inhabitants	N	65	47	21	27	19	8	4
		%	35,1	19,3	15,8	15,8	10,5	3,5	0,0
	10 001 to 50 000 inhabitants	N	20	11	9	9	6	2	0
		%	39,7	27,6	12,1	12,1	5,2	1,7	0,9
	50 001 to 100 000 inhabitants	N	46	32	14	14	6	2	1
		%	38,5	7,7	15,4	7,7	7,7	23,1	0,0
	100 001 to 500,000 inhabitants	N	5	1	2	1	1	3	0
		%	32,6	35,7	15,5	7,8	5,4	1,6	0,0
	500 001 and more inhabitants	N	42	46	20	10	7	2	0
		%	44,6	37,3	2,4	6,0	3,6	0,0	4,8
County	Vilnius	N	37	31	2	5	3	0	4
		%	38,8	31,8	3,9	15,5	3,9	0,0	5,4
	Kaunas	N	50	41	5	20	5	0	7
		%	37,8	26,1	14,3	7,6	6,7	5,9	0,0
	Šiauliai	N	45	31	17	9	8	7	0
		%	29,4	35,3	20,6	8,8	4,4	1,5	0,0
	Klaipėda	N	20	24	14	6	3	1	0
		%	29,2	35,4	12,3	13,8	6,2	0,0	1,5
	Panevėžys	N	19	23	8	9	4	0	1
		%	38,9	22,2	11,1	16,7	5,6	3,7	0,0
	Marijampolė	N	21	12	6	9	3	2	0
		%	32,4	24,3	10,8	10,8	13,5	8,1	0,0
	Telšiai	N	12	9	4	4	5	3	0
		%	38,9	16,7	16,7	2,8	16,7	0,0	2,8
	Alytus	N	14	6	6	1	6	0	1
		%	26,7	33,3	13,3	3,3	13,3	10,0	0,0
	Utena	N	8	10	4	1	4	3	0
		%	51,7	20,7	6,9	13,8	6,9	0,0	0,0
	Tauragė	N	15	6	2	4	2	0	0
		%	44,0	24,0	8,0	12,0	8,0	4,0	0,0
Total:	N	11	6	2	3	2	1	0	
	%	36,3	28,4	11,5	11,1	7,1	2,9	1,5	
		N	215	168	68	66	42	17	9

2.2 Attendance in public libraries

83% of respondents have attended a public (not school) library at least once. Girls from villages and towns (with up to 10000 residents) on average have attended public libraries more frequently. ([Table 4](#)).

Last year respondents attended public libraries: every day – 3%, several times a week – 14%, once a week – 8%, several times a month – 23%, once a month – 15%, very rarely (only several times) – 30%, last year 7% of the respondents did not attend the library. Respondents from villages and towns (with up to 10000 residents) attended libraries more frequently as well as respondents from cities (with over 500000 residents, Vilnius). ([Table 5](#))

Main causes of not attending libraries are the following: contentment with school library – 22%, lack of interest in books – 21%, absence of demand for reading – 16%, shortage of time, other activities – 13%, out of the way – 13%, a plentiful home library – 8%. ([Table 6](#))

The research shows that a majority of interviewed young respondents have at least once attended public libraries, last year two thirds of them were in the library at least once a month. The margin between city and village is becoming more distinct – libraries are more popular in villages, towns as well as in the capital. Children from average towns and cities (with 10000 to 500000 residents) attend libraries less.

Table 4. Have you ever attended a public library (not school library)?

		Have you ever attended a public library (not school library)?		
		Yes	No	
Gender	Female	%	87,5	12,5
		N	274	39
	Male	%	78,5	21,5
		N	219	60
Age	12	%	81,8	18,2
		N	162	36
	13	%	83,1	16,9
		N	167	34
14	%	85,0	15,0	
	N	164	29	
City - country	Country	%	89,2	10,8
		N	173	21
Size of the living place	City	%	80,4	19,6
		N	320	78
	Up to 3 000 inhabitants	%	89,2	10,8
		N	173	21
	3 001 to 10 000 inhabitants	%	89,5	10,5
		N	51	6
	10 001 to 50 000 inhabitants	%	79,3	20,7
		N	92	24
	50 001 to 100 000 inhabitants	%	100,0	0,0
		N	13	0
	100 001 to 500,000 inhabitants	%	82,9	17,1
		N	107	22
500 001 and more inhabitants	%	68,7	31,3	
	N	57	26	
County	Vilnius	%	72,9	27,1
		N	94	35
	Kaunas	%	80,7	19,3
		N	96	23
	Šiauliai	%	91,2	8,8
		N	62	6
	Klaipėda	%	80,0	20,0
		N	52	13
	Panevėžys	%	94,4	5,6
		N	51	3
	Marijampolė	%	81,1	18,9
		N	30	7
	Telšiai	%	94,4	5,6
		N	34	2
Alytus	%	93,3	6,7	
	N	28	2	
Utena	%	89,7	10,3	
	N	26	3	
Tauragė	%	80,0	20,0	
	N	20	5	
Total:		%	83,3	16,7
		N	493	99

Table 5. How often did you attend a public library last year?

			How often did you attend a public library last year?						
			Every day	Several times a week	Once a week	Several times a month	Once a month	Very rarely (only several times)	I did not attend a library last year
Gender	Female	%	4,0	10,2	10,2	25,2	18,6	26,6	5,1
		N	11	28	28	69	51	73	14
	Male	%	1,8	17,8	5,9	20,1	11,0	33,8	9,6
		N	4	39	13	44	24	74	21
Age	12	%	2,5	13,0	9,3	25,9	15,4	27,8	6,2
		N	4	21	15	42	25	45	10
	13	%	4,8	13,2	7,2	24,0	15,0	27,5	8,4
		N	8	22	12	40	25	46	14
	14	%	1,8	14,6	8,5	18,9	15,2	34,1	6,7
		N	3	24	14	31	25	56	11
City – country	Country	%	6,4	18,5	9,2	24,9	13,9	23,7	3,5
		N	11	32	16	43	24	41	6
	City	%	1,3	10,9	7,8	21,9	15,9	33,1	9,1
		N	4	35	25	70	51	106	29
Size of the living place	Up to 3 000 inhabitants	%	6,4	18,5	9,2	24,9	13,9	23,7	3,5
		N	11	32	16	43	24	41	6
	3 001 to 10 000 inhabitants	%	2,0	21,6	3,9	19,6	19,6	23,5	9,8
		N	1	11	2	10	10	12	5
	10 001 to 50 000 inhabitants	%	3,3	7,6	8,7	15,2	10,9	42,4	12,0
		N	3	7	8	14	10	39	11
	50 001 to 100 000 inhabitants	%	0,0	0,0	0,0	46,2	0,0	53,8	0,0
		N	0	0	0	6	0	7	0
	100 001 to 500,000 inhabitants	%	0,0	3,7	6,5	24,3	20,6	33,6	11,2
		N	0	4	7	26	22	36	12
500 001 and more inhabitants	%	0,0	22,8	14,0	24,6	15,8	21,1	1,8	
	N	0	13	8	14	9	12	1	
County	Vilnius	%	0,0	24,5	14,9	24,5	16,0	16,0	4,3
		N	0	23	14	23	15	15	4
	Kaunas	%	2,1	18,8	7,3	17,7	13,5	32,3	8,3
		N	2	18	7	17	13	31	8
	Šiauliai	%	3,2	8,1	3,2	17,7	21,0	32,3	14,5
		N	2	5	2	11	13	20	9
	Klaipėda	%	5,8	7,7	1,9	32,7	11,5	38,5	1,9
		N	3	4	1	17	6	20	1
	Panevėžys	%	0,0	2,0	19,6	19,6	15,7	39,2	3,9
		N	0	1	10	10	8	20	2
	Marijampolė	%	6,7	10,0	3,3	33,3	30,0	13,3	3,3
		N	2	3	1	10	9	4	1
	Telšiai	%	2,9	2,9	5,9	14,7	11,8	44,1	17,6
		N	1	1	2	5	4	15	6
	Alytus	%	0,0	10,7	3,6	28,6	10,7	39,3	7,1
		N	0	3	1	8	3	11	2
	Utena	%	19,2	19,2	7,7	19,2	11,5	23,1	0,0
		N	5	5	2	5	3	6	0
	Tauragė	%	0,0	20,0	5,0	35,0	5,0	25,0	10,0
		N	0	4	1	7	1	5	2
Total:		%	3,0	13,6	8,3	22,9	15,2	29,8	7,1
		N	15	67	41	113	75	147	35

Table 6 . Please indicate the main reasons, why you did not attend the library.

			Please indicate the main reasons, why you did not attend the library.					
			There is a library at school, a school library is sufficient	I am not interested in books, I do not read books	There is no need	I do not have time, I have other activities	Out of the way, far away	I have plenty of books at home
Gender	Female	%	30,2	9,4	11,3	11,3	13,2	9,4
		N	16	5	6	6	7	5
	Male	%	16,0	28,4	19,8	14,8	12,3	6,2
		N	13	23	16	12	10	5
Age	12	%	23,9	17,4	21,7	6,5	15,2	6,5
		N	11	8	10	3	7	3
	13	%	18,8	25,0	14,6	12,5	14,6	2,1
		N	9	12	7	6	7	1
	14	%	22,5	20,0	12,5	22,5	7,5	15,0
		N	9	8	5	9	3	6
City – country	Country	%	18,5	22,2	14,8	11,1	22,2	0,0
		N	5	6	4	3	6	0
	City	%	22,4	20,6	16,8	14,0	10,3	9,3
		N	24	22	18	15	11	10
Size of the living place	Up to 3 000 inhabitants	%	18,5	22,2	14,8	11,1	22,2	0,0
		N	5	6	4	3	6	0
	3 001 to 10 000 inhabitants	%	18,2	18,2	0,0	9,1	0,0	0,0
		N	2	2	0	1	0	0
	10 001 to 50 000 inhabitants	%	34,3	20,0	5,7	11,4	5,7	8,6
		N	12	7	2	4	2	3
	50 001 to 100 000 inhabitants	%	0,0	0,0	0,0	0,0	0,0	0,0
		N	0	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	20,6	26,5	35,3	17,6	11,8	11,8
		N	7	9	12	6	4	4
	500 001 and more inhabitants	%	11,1	14,8	14,8	14,8	18,5	11,1
		N	3	4	4	4	5	3
County	Vilnius	%	15,4	17,9	12,8	12,8	20,5	7,7
		N	6	7	5	5	8	3
	Kaunas	%	19,4	19,4	16,1	16,1	19,4	6,5
		N	6	6	5	5	6	2
	Šiauliai	%	26,7	0,0	46,7	6,7	6,7	6,7
		N	4	0	7	1	1	1
	Klaipėda	%	42,9	35,7	21,4	14,3	7,1	14,3
		N	6	5	3	2	1	2
	Panevėžys	%	20,0	20,0	0,0	60,0	0,0	0,0
		N	1	1	0	3	0	0
	Marijampolė	%	0,0	12,5	12,5	25,0	0,0	12,5
		N	0	1	1	2	0	1
	Telšiai	%	37,5	25,0	0,0	0,0	12,5	12,5
		N	3	2	0	0	1	1
	Alytus	%	0,0	0,0	25,0	0,0	0,0	0,0
		N	0	0	1	0	0	0
	Utena	%	66,7	33,3	0,0	0,0	0,0	0,0
		N	2	1	0	0	0	0
	Tauragė	%	14,3	71,4	0,0	0,0	0,0	0,0
		N	1	5	0	0	0	0
Total:		%	21,6	20,9	16,4	13,4	12,7	7,5
		N	29	28	22	18	17	10

2.3 Most popular services provided by public libraries and their evaluation

In libraries children most frequently: take books home – 86%, read books and magazines – 37%, use the Internet – 37%, play computer games – 31%, take part in events – 16%, type on the computer – 12%, study – 10%. (Table 7) Most often (one possible answer) libraries are attended to take books home – 63%. (Table 8)

Children like in the libraries most the following things: a big choice of books – 38%, a possibility to use a computer – 8%, quiet and silent environment – 8%, interesting activities – 7%, a good service, kind librarians – 7%. (Table 9)

Respondents have mentioned very few negative characteristics of libraries: a small choice of books – 6%, impolite, too strict, angry librarians – 4%. (Table 10)

Table 7. What do you usually do in the library?

			What do you usually do in the library?									
			You take books home	You read books and magazines in the library	You use the Internet (you visit websites, send emails)	You play computer games	You participate in events	You type on the computer	You study (you do homework)	You play games (not computer games)	You spend time while waiting (e.g. I wait for a bus)	They do not know./ They did not respond.
Gender	Female	%	89,6	40,4	34,6	22,3	19,6	11,2	11,2	7,7	8,5	0,4
		N	233	105	90	58	51	29	29	20	22	1
	Male	%	81,8	33,3	40,4	42,9	10,6	12,1	8,6	9,6	6,6	0,5
		N	162	66	80	85	21	24	17	19	13	1
Age	12	%	88,2	36,2	34,9	28,9	16,4	9,2	11,2	12,5	7,9	0,7
		N	134	55	53	44	25	14	17	19	12	1
	13	%	85,0	39,9	33,3	34,0	14,4	13,7	11,8	7,2	11,8	0,0
		N	130	61	51	52	22	21	18	11	18	0
	14	%	85,6	35,9	43,1	30,7	16,3	11,8	7,2	5,9	3,3	0,7
		N	131	55	66	47	25	18	11	9	5	1
City – country	Country	%	82,6	34,7	46,1	40,7	23,4	11,4	9,0	12,0	7,2	0,6
		N	138	58	77	68	39	19	15	20	12	1
	City	%	88,3	38,8	32,0	25,8	11,3	11,7	10,7	6,5	7,9	0,3
		N	257	113	93	75	33	34	31	19	23	1
Size of the living place	Up to 3 000 inhabitants	%	82,6	34,7	46,1	40,7	23,4	11,4	9,0	12,0	7,2	0,6
		N	138	58	77	68	39	19	15	20	12	1
	3 001 to 10 000 inhabitants	%	84,8	41,3	28,3	37,0	17,4	13,0	2,2	10,9	8,7	0,0
		N	39	19	13	17	8	6	1	5	4	0
	10 001 to 50 000 inhabitants	%	86,4	30,9	35,8	28,4	11,1	11,1	8,6	9,9	8,6	0,0
		N	70	25	29	23	9	9	7	8	7	0
	50 001 to 100 000 inhabitants	%	100,0	15,4	15,4	7,7	23,1	7,7	15,4	15,4	7,7	0,0
		N	13	2	2	1	3	1	2	2	1	0
	100 001 to 500,000 inhabitants	%	96,8	37,9	20,0	13,7	13,7	11,6	10,5	3,2	7,4	1,1
		N	92	36	19	13	13	11	10	3	7	1
500 001 and more inhabitants	%	76,8	55,4	53,6	37,5	0,0	12,5	19,6	1,8	7,1	0,0	
	N	43	31	30	21	0	7	11	1	4	0	
County	Vilnius	%	81,1	53,3	52,2	44,4	10,0	15,6	15,6	5,6	6,7	0,0

		What do you usually do in the library?										
		You take books home	You read books and magazines in the library	You use the Internet (you visit websites, send emails)	You play computer games	You participate in events	You type on the computer	You study (you do homework)	You play games (not computer games)	You spend time while waiting (e.g. I wait for a bus)	They do not know./ They did not respond.	
Kaunas	N	73	48	47	40	9	14	14	5	6	0	
	%	90,9	51,1	27,3	21,6	11,4	9,1	4,5	11,4	6,8	1,1	
Šiauliai	N	80	45	24	19	10	8	4	10	6	1	
	%	92,5	7,5	18,9	15,1	17,0	3,8	9,4	9,4	1,9	0,0	
Klaipėda	N	49	4	10	8	9	2	5	5	1	0	
	%	84,3	33,3	37,3	35,3	15,7	7,8	9,8	3,9	15,7	0,0	
Panevėžys	N	43	17	19	18	8	4	5	2	8	0	
	%	89,8	22,4	46,9	49,0	28,6	28,6	22,4	12,2	12,2	2,0	
Marijampolė	N	44	11	23	24	14	14	11	6	6	1	
	%	89,7	37,9	41,4	31,0	24,1	3,4	6,9	6,9	10,3	0,0	
Telšiai	N	26	11	12	9	7	1	2	2	3	0	
	%	82,1	32,1	46,4	17,9	3,6	17,9	0,0	10,7	7,1	0,0	
Alytus	N	23	9	13	5	1	5	0	3	2	0	
	%	88,5	19,2	11,5	26,9	19,2	11,5	15,4	19,2	3,8	0,0	
Utena	N	23	5	3	7	5	3	4	5	1	0	
	%	69,2	50,0	65,4	42,3	26,9	7,7	3,8	0,0	7,7	0,0	
Tauragė	N	18	13	17	11	7	2	1	0	2	0	
	%	88,9	44,4	11,1	11,1	11,1	0,0	0,0	5,6	0,0	0,0	
Total:	N	16	8	2	2	2	0	0	1	0	0	
	%	86,2	37,3	37,1	31,2	15,7	11,6	10,0	8,5	7,6	0,4	
		N	395	171	170	143	72	53	46	39	35	2

Table 8. What do you usually do in the library?

			What do you usually do in the library?									
			You take books home	You play computer games	You use the Internet (you visit websites, send emails)	You read books and magazines in the library	They do not know./ They did not respond.	You type on the computer	You study (you do homework)	You play games (not computer games)	You spend time while waiting (e.g. I wait for a bus)	You participate in events
Gender	Female	%	67,3	5,8	8,5	6,5	4,2	2,3	2,3	1,9	1,2	0,0
		N	175	15	22	17	11	6	6	5	3	0
	Male	%	56,6	20,7	9,1	5,1	4,5	2,0	1,5	0,5	0,0	0,0
		N	112	41	18	10	9	4	3	1	0	0
Age	12	%	63,2	11,2	7,9	3,9	6,6	2,0	2,0	2,0	1,3	0,0
		N	96	17	12	6	10	3	3	3	2	0
	13	%	64,7	12,4	7,2	7,2	3,3	3,3	1,3	0,0	0,7	0,0
		N	99	19	11	11	5	5	2	0	1	0
	14	%	60,1	13,1	11,1	6,5	3,3	1,3	2,6	2,0	0,0	0,0
		N	92	20	17	10	5	2	4	3	0	0
City – country	Country	%	54,5	16,2	10,2	7,2	7,2	1,8	1,2	1,2	0,6	0,0
		N	91	27	17	12	12	3	2	2	1	0
	City	%	67,4	10,0	7,9	5,2	2,7	2,4	2,4	1,4	0,7	0,0
		N	196	29	23	15	8	7	7	4	2	0
Size of the living place	Up to 3 000 inhabitants	%	54,5	16,2	10,2	7,2	7,2	1,8	1,2	1,2	0,6	0,0
		N	91	27	17	12	12	3	2	2	1	0
	3 001 to 10 000 inhabitants	%	67,4	13,0	6,5	2,2	4,3	0,0	0,0	4,3	2,2	0,0
		N	31	6	3	1	2	0	0	2	1	0
	10 001 to 50 000 inhabitants	%	67,9	6,2	9,9	6,2	0,0	4,9	1,2	2,5	1,2	0,0
		N	55	5	8	5	0	4	1	2	1	0
	50 001 to 100 000 inhabitants	%	92,3	0,0	7,7	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	12	0	1	0	0	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	78,9	7,4	4,2	4,2	1,1	3,2	1,1	0,0	0,0	0,0
		N	75	7	4	4	1	3	1	0	0	0
	500 001 and more inhabitants	%	41,1	19,6	12,5	8,9	8,9	0,0	8,9	0,0	0,0	0,0
		N	23	11	7	5	5	0	5	0	0	0
County	Vilnius	%	45,6	22,2	7,8	5,6	10,0	2,2	5,6	1,1	0,0	0,0
		N	41	20	7	5	9	2	5	1	0	0
	Kaunas	%	63,6	8,0	8,0	11,4	1,1	3,4	0,0	4,5	0,0	0,0
		N	56	7	7	10	1	3	0	4	0	0
	Šiauliai	%	81,1	5,7	5,7	0,0	3,8	1,9	1,9	0,0	0,0	0,0
		N	43	3	3	0	2	1	1	0	0	0
	Klaipėda	%	62,7	9,8	7,8	5,9	7,8	2,0	0,0	0,0	3,9	0,0
		N	32	5	4	3	4	1	0	0	2	0
	Panevėžys	%	61,2	20,4	8,2	2,0	2,0	4,1	2,0	0,0	0,0	0,0
		N	30	10	4	1	1	2	1	0	0	0
	Marijampolė	%	69,0	10,3	6,9	3,4	6,9	0,0	0,0	0,0	3,4	0,0
		N	20	3	2	1	2	0	0	0	1	0
	Telšiai	%	71,4	7,1	10,7	10,7	0,0	0,0	0,0	0,0	0,0	0,0
		N	20	2	3	3	0	0	0	0	0	0
	Alytus	%	65,4	11,5	3,8	3,8	0,0	3,8	7,7	3,8	0,0	0,0
		N	17	3	1	1	0	1	2	1	0	0
	Utena	%	46,2	11,5	26,9	11,5	3,8	0,0	0,0	0,0	0,0	0,0
		N	12	3	7	3	1	0	0	0	0	0
	Tauragė	%	88,9	0,0	11,1	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	16	0	2	0	0	0	0	0	0	0
Total:		%	62,7	12,2	8,7	5,9	4,4	2,2	2,0	1,3	0,7	0,0
		N	287	56	40	27	20	10	9	6	3	0

Table 9. Please say what you like in the library

			Please say what you like in the library									
			A big amount of books, a big choice of books	There is a possibility to use a computer	Quiet and silent environment	It is interesting, there are interesting activities	Good service, kind librarians	Magazines, a variety of magazines, reading them	Nice and comfortable environment	They do not know./ They did not respond.	There is a possibility to use the Internet	I like everything
Gender	Female	%	40,8	7,3	7,7	8,5	8,8	6,2	6,2	5,0	3,8	3,1
		N	106	19	20	22	23	16	16	13	10	8
	Male	%	34,8	9,6	7,6	6,1	5,1	6,6	6,6	5,1	4,0	4,0
		N	69	19	15	12	10	13	13	10	8	8
Age	12	%	39,5	9,9	9,9	9,9	7,2	5,9	7,2	3,9	4,6	2,6
		N	60	15	15	15	11	9	11	6	7	4
	13	%	35,9	5,2	2,6	9,8	7,8	8,5	7,8	2,0	2,6	4,6
		N	55	8	4	15	12	13	12	3	4	7
	14	%	39,2	9,8	10,5	2,6	6,5	4,6	3,9	9,2	4,6	3,3
		N	60	15	16	4	10	7	6	14	7	5
City – country	Country	%	31,7	11,4	4,8	6,0	8,4	6,6	5,4	3,0	4,2	6,6
		N	53	19	8	10	14	11	9	5	7	11
	City	%	41,9	6,5	9,3	8,2	6,5	6,2	6,9	6,2	3,8	1,7
		N	122	19	27	24	19	18	20	18	11	5
Size of the living place	Up to 3 000 inhabitants	%	31,7	11,4	4,8	6,0	8,4	6,6	5,4	3,0	4,2	6,6
		N	53	19	8	10	14	11	9	5	7	11
	3 001 to 10 000 inhabitants	%	43,5	10,9	2,2	15,2	6,5	6,5	6,5	4,3	4,3	4,3
		N	20	5	1	7	3	3	3	2	2	2
	10 001 to 50 000 inhabitants	%	42,0	0,0	3,7	11,1	7,4	7,4	4,9	6,2	4,9	3,7
		N	34	0	3	9	6	6	4	5	4	3
	50 001 to 100 000 inhabitants	%	53,8	7,7	7,7	15,4	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	1	1	2	0	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	46,3	8,4	13,7	4,2	8,4	3,2	12,6	2,1	3,2	0,0
		N	44	8	13	4	8	3	12	2	3	0
500 001 and more inhabitants	%	30,4	8,9	16,1	3,6	3,6	10,7	1,8	16,1	3,6	0,0	
	N	17	5	9	2	2	6	1	9	2	0	
County	Vilnius	%	32,2	8,9	10,0	10,0	3,3	8,9	1,1	11,1	4,4	3,3
		N	29	8	9	9	3	8	1	10	4	3
	Kaunas	%	40,9	9,1	10,2	5,7	12,5	5,7	13,6	2,3	4,5	2,3
		N	36	8	9	5	11	5	12	2	4	2
	Šiauliai	%	43,4	3,8	3,8	7,5	1,9	1,9	7,5	1,9	1,9	0,0
		N	23	2	2	4	1	1	4	1	1	0
	Klaipėda	%	31,4	9,8	13,7	2,0	2,0	3,9	2,0	3,9	2,0	15,7
		N	16	5	7	1	1	2	1	2	1	8
	Panevėžys	%	36,7	16,3	4,1	8,2	14,3	6,1	2,0	2,0	4,1	2,0
		N	18	8	2	4	7	3	1	1	2	1
	Marijampolė	%	37,9	10,3	3,4	13,8	10,3	3,4	13,8	10,3	0,0	3,4
		N	11	3	1	4	3	1	4	3	0	1
	Telšiai	%	50,0	3,6	3,6	7,1	3,6	10,7	0,0	0,0	3,6	0,0
		N	14	1	1	2	1	3	0	0	1	0
	Alytus	%	38,5	3,8	3,8	15,4	7,7	7,7	0,0	0,0	7,7	0,0
		N	10	1	1	4	2	2	0	0	2	0
	Utena	%	34,6	7,7	3,8	3,8	15,4	15,4	15,4	15,4	3,8	3,8
		N	9	2	1	1	4	4	4	4	1	1
	Tauragė	%	50,0	0,0	11,1	0,0	0,0	0,0	11,1	0,0	11,1	0,0
		N	9	0	2	0	0	0	2	0	2	0

		Please say what you like in the library									
		A big amount of books, a big choice of books	There is a possibility to use a computer	Quiet and silent environment	It is interesting, there are interesting activities	Good service, kind librarians	Magazines, a variety of magazines, reading them	Nice and comfortable environment	They do not know./ They did not respond.	There is a possibility to use the Internet	I like everything
Total:	%	38,2	8,3	7,6	7,4	7,2	6,3	6,3	5,0	3,9	3,5
	N	175	38	35	34	33	29	29	23	18	16

Table 10. Please say what you do not like in the library.

			Please say what you do not like in the library.								
			I like everything	They do not know./ They did not respond.	A small choice of books, there is a lack of certain books	I do not like impolite, too strict, angry librarians	Few computers	Books are old, there is a lack of new books	There is no computer	Computers are occupied, there are queues by the computers	A small room, little space
Gender	Female	%	27,7	24,6	8,8	5,0	2,3	3,5	2,3	2,3	2,3
		N	72	64	23	13	6	9	6	6	6
	Male	%	33,8	23,7	2,0	3,0	4,0	2,0	2,5	2,0	2,0
		N	67	47	4	6	8	4	5	4	4
Age	12	%	35,5	26,3	3,9	3,9	1,3	1,3	1,3	2,6	3,3
		N	54	40	6	6	2	2	2	4	5
	13	%	30,1	20,3	5,2	3,3	5,2	4,6	2,6	2,0	2,6
		N	46	31	8	5	8	7	4	3	4
	14	%	25,5	26,1	8,5	5,2	2,6	2,6	3,3	2,0	0,7
		N	39	40	13	8	4	4	5	3	1
City – country	Country	%	33,5	24,6	7,8	0,0	3,6	2,4	3,0	2,4	3,6
		N	56	41	13	0	6	4	5	4	6
	City	%	28,5	24,1	4,8	6,5	2,7	3,1	2,1	2,1	1,4
		N	83	70	14	19	8	9	6	6	4
Size of the living place	Up to 3 000 inhabitants	%	33,5	24,6	7,8	0,0	3,6	2,4	3,0	2,4	3,6
		N	56	41	13	0	6	4	5	4	6
	3 001 to 10 000 inhabitants	%	30,4	21,7	6,5	4,3	0,0	0,0	0,0	0,0	2,2
		N	14	10	3	2	0	0	0	0	1
	10 001 to 50 000 inhabitants	%	21,0	35,8	2,5	4,9	1,2	4,9	0,0	1,2	1,2
		N	17	29	2	4	1	4	0	1	1
	50 001 to 100 000 inhabitants	%	38,5	15,4	7,7	15,4	0,0	0,0	0,0	0,0	0,0
		N	5	2	1	2	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	40,0	18,9	4,2	9,5	1,1	5,3	6,3	1,1	1,1
		N	38	18	4	9	1	5	6	1	1
500 001 and more inhabitants	%	16,1	19,6	7,1	3,6	10,7	0,0	0,0	7,1	1,8	
	N	9	11	4	2	6	0	0	4	1	
County	Vilnius	%	23,3	17,8	6,7	3,3	6,7	0,0	0,0	6,7	3,3
		N	21	16	6	3	6	0	0	6	3
	Kaunas	%	46,6	20,5	3,4	0,0	1,1	1,1	6,8	1,1	1,1
		N	41	18	3	0	1	1	6	1	1
	Šiauliai	%	20,8	32,1	3,8	3,8	0,0	5,7	3,8	1,9	1,9
		N	11	17	2	2	0	3	2	1	1
	Klaipėda	%	37,3	21,6	2,0	7,8	2,0	9,8	0,0	0,0	0,0
		N	19	11	1	4	1	5	0	0	0
	Panevėžys	%	26,5	34,7	8,2	6,1	0,0	0,0	0,0	2,0	2,0
		N	13	17	4	3	0	0	0	1	1
	Marijampolė	%	24,1	41,4	10,3	0,0	10,3	0,0	0,0	0,0	3,4
		N	7	12	3	0	3	0	0	0	1
	Telšiai	%	32,1	0,0	7,1	14,3	0,0	10,7	7,1	0,0	3,6
		N	9	0	2	4	0	3	2	0	1
	Alytus	%	19,2	38,5	11,5	7,7	0,0	0,0	0,0	0,0	0,0
		N	5	10	3	2	0	0	0	0	0
	Utena	%	26,9	34,6	0,0	3,8	7,7	3,8	0,0	0,0	3,8
		N	7	9	0	1	2	1	0	0	1
	Tauragė	%	33,3	5,6	16,7	0,0	5,6	0,0	5,6	5,6	5,6
		N	6	1	3	0	1	0	1	1	1
Total:	%	30,3	24,2	5,9	4,1	3,1	2,8	2,4	2,2	2,2	
	N	139	111	27	19	14	13	11	10	10	

2.4 Using the Internet

Access to the Internet is rather high. 91% of respondents can use the computer with an access to the Internet at school, at home – 74%. 2% do not have a possibility to use the Internet neither at school, nor at home. In towns the Internet speed at home on average is higher. ([Table 11](#))

Children usually use the Internet at school and at home – 73%. In public libraries 42% of respondents (village respondents) use the Internet. ([Table 12](#))

Most common place to use the Internet (one possible answer) is home (69%). Respondents from villagers more often mentioned libraries and schools. ([Table 13](#))

59% of the respondents use the Internet every day, several times a week – 30%, once a week or less – 11% respondents. ([Table 14](#)). 2% use the Internet in the library every day, 13% several times a week, 6% once a week, 7% several times a month, 5% once a month, 4% several times in half-year, 7% less than several times in half-year, 4% used only once, 52% never. Every second interviewed child has never used the Internet in the public library. ([Table 15](#))

In 2008 year – 17%, in 2007 year – 35%, in 2006 year – 48% of respondents used the Internet in the library for the first time. . ([Table 16](#))

While evaluating the usage of the computer and Internet, children mentioned the following benefit: it has enriched leisure time – 80%, it has increased the variety of activities – 76%, it has helped them find new friends – 64%, it has improved communication with close people and current (not new) friends – 57%, it has helped them do homework – 53%, it has helped them improve results in extra curriculum activities – 43%, it has helped them contact by emails close people with whom another way of contacting is impossible or very expensive– 39%, it has helped them earn money – 3%. ([Table 17](#))

The vast majority of respondents (95%) has a possibility to use the Internet not only in the library. ([Table 18](#)).

Main causes why they use the Internet in the library are the following: free Internet – 59%, usage of other library services – 51%, convenience ("I come and use the Internet while I am waiting or have a break between lessons") – 27%. ([Table 19](#))

The results show that access to the Internet is rather high (even 95% can use the Internet not only in the libraries), and libraries are rather an "extra" variant of Internet usage (between common frequency of Internet usage and frequency of Internet usage in the library there is a negative relation, i.e. those children who use the Internet more rarely – they do it more often in the library). "Secondary" role of libraries as Internet provider is indirectly confirmed by main causes of using the Internet in libraries: free service, extra service (besides borrowing of books), convenience (while having a break).

Table 11. Is there a computer with Internet access which you can use at home or at school?

			Is there a computer with Internet access which you can use at home or at school?		
			Yes, at school	Yes, at home	Neither at school, nor at home
Gender	Female	%	90,1	74,1	0,6
		N	282	232	2
	Male	%	92,5	74,2	2,9
		N	258	207	8
Age	12	%	94,4	67,2	2,5
		N	187	133	5
	13	%	92,0	80,1	1,0
		N	185	161	2
	14	%	87,0	75,1	1,6
		N	168	145	3
City – country	Country	%	94,3	58,8	1,5
		N	183	114	3
	City	%	89,7	81,7	1,8
		N	357	325	7
Size of the living place	Up to 3 000 inhabitants	%	94,3	58,8	1,5
		N	183	114	3
	3 001 to 10 000 inhabitants	%	87,7	80,7	3,5
		N	50	46	2
	10 001 to 50 000 inhabitants	%	94,8	79,3	0,9
		N	110	92	1
	50 001 to 100 000 inhabitants	%	92,3	100,0	0,0
		N	12	13	0
	100 001 to 500,000 inhabitants	%	89,1	88,4	0,0
		N	115	114	0
500 001 and more inhabitants	%	84,3	72,3	4,8	
	N	70	60	4	
County	Vilnius	%	86,8	68,2	5,4
		N	112	88	7
	Kaunas	%	90,8	75,6	0,8
		N	108	90	1
	Šiauliai	%	88,2	79,4	1,5
		N	60	54	1
	Klaipėda	%	92,3	89,2	0,0
		N	60	58	0
	Panevėžys	%	94,4	59,3	0,0
		N	51	32	0
	Marijampolė	%	91,9	86,5	0,0
		N	34	32	0
	Telšiai	%	100,0	69,4	0,0
		N	36	25	0
	Alytus	%	96,7	80,0	0,0
		N	29	24	0
	Utena	%	89,7	65,5	3,4
		N	26	19	1
	Tauragė	%	96,0	68,0	0,0
		N	24	17	0
Total:		%	91,2	74,2	1,7
		N	540	439	10

Table 12. Where (in what places) do you use the Internet?

			Where (in what places) do you use the Internet?						
			At school	At home	In public library (not at school)	At friends' home	At mother's/ father's work	In the Internet café	I do not use the Internet at all
Gender	Female	%	72,2	73,5	40,3	38,3	8,3	1,3	3,5
		N	226	230	126	120	26	4	11
	Male	%	74,6	72,4	43,4	43,0	6,1	5,7	2,9
		N	208	202	121	120	17	16	8
Age	12	%	74,7	65,7	39,4	37,4	8,6	2,5	8,1
		N	148	130	78	74	17	5	16
	13	%	77,6	79,1	38,8	45,3	9,0	3,0	1,0
		N	156	159	78	91	18	6	2
	14	%	67,4	74,1	47,2	38,9	4,1	4,7	0,5
		N	130	143	91	75	8	9	1
City – country	Country	%	82,0	57,2	50,0	42,8	7,2	3,6	4,1
		N	159	111	97	83	14	7	8
	City	%	69,1	80,7	37,7	39,4	7,3	3,3	2,8
		N	275	321	150	157	29	13	11
Size of the living place	Up to 3 000 inhabitants	%	82,0	57,2	50,0	42,8	7,2	3,6	4,1
		N	159	111	97	83	14	7	8
	3 001 to 10 000 inhabitants	%	75,4	77,2	42,1	35,1	5,3	1,8	1,8
		N	43	44	24	20	3	1	1
	10 001 to 50 000 inhabitants	%	76,7	78,4	42,2	47,4	6,9	2,6	2,6
		N	89	91	49	55	8	3	3
	50 001 to 100 000 inhabitants	%	92,3	100,0	23,1	30,8	7,7	0,0	0,0
		N	12	13	3	4	1	0	0
	100 001 to 500,000 inhabitants	%	73,6	87,6	24,8	38,8	11,6	7,0	1,6
		N	95	113	32	50	15	9	2
	500 001 and more inhabitants	%	43,4	72,3	50,6	33,7	2,4	0,0	6,0
		N	36	60	42	28	2	0	5
County	Vilnius	%	52,7	68,2	46,5	27,9	3,1	0,8	10,9
		N	68	88	60	36	4	1	14
	Kaunas	%	73,1	73,1	39,5	34,5	8,4	1,7	0,8
		N	87	87	47	41	10	2	1
	Šiauliai	%	77,9	79,4	20,6	32,4	4,4	2,9	0,0
		N	53	54	14	22	3	2	0
	Klaipėda	%	86,2	87,7	43,1	61,5	9,2	9,2	1,5
		N	56	57	28	40	6	6	1
	Panevėžys	%	81,5	55,6	61,1	51,9	7,4	7,4	0,0
		N	44	30	33	28	4	4	0
	Marijampolė	%	83,8	86,5	43,2	75,7	10,8	10,8	0,0
		N	31	32	16	28	4	4	0
	Telšiai	%	86,1	66,7	41,7	47,2	5,6	0,0	0,0
		N	31	24	15	17	2	0	0
	Alytus	%	86,7	80,0	36,7	36,7	13,3	3,3	0,0
		N	26	24	11	11	4	1	0
	Utena	%	69,0	65,5	72,4	37,9	10,3	0,0	0,0
		N	20	19	21	11	3	0	0
	Tauragė	%	72,0	68,0	8,0	24,0	12,0	0,0	12,0
		N	18	17	2	6	3	0	3
Total:		%	73,3	73,0	41,7	40,5	7,3	3,4	3,2
		N	434	432	247	240	43	20	19

Table 13. Where (in what places) do you use the Internet most often?

			Where (in what places) do you use the Internet most often?							
			At home	At school	In public library (not at school)	At friends' home	They did not respond	At mother's/ father's work	At relatives	In the Internet café
Gender	Female	%	71,2	15,2	7,0	3,0	2,6	1,0	0,0	0,0
		N	215	46	21	9	8	3	0	0
	Male	%	66,4	13,7	8,1	7,0	3,7	0,7	0,4	0,0
		N	180	37	22	19	10	2	1	0
Age	12	%	64,8	18,1	6,0	6,0	3,8	0,5	0,5	0,0
		N	118	33	11	11	7	1	1	0
	13	%	72,4	11,6	8,0	4,5	3,5	0,0	0,0	0,0
		N	144	23	16	9	7	0	0	0
	14	%	69,3	14,1	8,3	4,2	2,1	2,1	0,0	0,0
		N	133	27	16	8	4	4	0	0
City – country	Country	%	51,6	26,9	12,9	3,2	3,2	1,6	0,5	0,0
		N	96	50	24	6	6	3	1	0
	City	%	77,3	8,5	4,9	5,7	3,1	0,5	0,0	0,0
		N	299	33	19	22	12	2	0	0
Size of the living place	Up to 3 000 inhabitants	%	51,6	26,9	12,9	3,2	3,2	1,6	0,5	0,0
		N	96	50	24	6	6	3	1	0
	3 001 to 10 000 inhabitants	%	66,1	8,9	16,1	3,6	5,4	0,0	0,0	0,0
		N	37	5	9	2	3	0	0	0
	10 001 to 50 000 inhabitants	%	77,9	13,3	3,5	4,4	0,9	0,0	0,0	0,0
		N	88	15	4	5	1	0	0	0
	50 001 to 100 000 inhabitants	%	92,3	0,0	7,7	0,0	0,0	0,0	0,0	0,0
		N	12	0	1	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	85,0	6,3	0,8	3,9	3,1	0,8	0,0	0,0
		N	108	8	1	5	4	1	0	0
	500 001 and more inhabitants	%	69,2	6,4	5,1	12,8	5,1	1,3	0,0	0,0
		N	54	5	4	10	4	1	0	0
	Vilnius	%	67,8	7,8	7,8	9,6	6,1	0,9	0,0	0,0
		N	78	9	9	11	7	1	0	0
Kaunas	%	67,8	16,1	11,0	0,8	3,4	0,8	0,0	0,0	
	N	80	19	13	1	4	1	0	0	
Šiauliai	%	73,5	17,6	0,0	4,4	2,9	0,0	1,5	0,0	
	N	50	12	0	3	2	0	1	0	
Klaipėda	%	76,6	14,1	6,3	0,0	3,1	0,0	0,0	0,0	
	N	49	9	4	0	2	0	0	0	
Panevėžys	%	53,7	20,4	5,6	16,7	0,0	3,7	0,0	0,0	
	N	29	11	3	9	0	2	0	0	
Marijampolė	%	86,5	5,4	5,4	0,0	2,7	0,0	0,0	0,0	
	N	32	2	2	0	1	0	0	0	
Telšiai	%	61,1	30,6	2,8	5,6	0,0	0,0	0,0	0,0	
	N	22	11	1	2	0	0	0	0	
Alytus	%	66,7	16,7	10,0	0,0	6,7	0,0	0,0	0,0	
	N	20	5	3	0	2	0	0	0	
Utena	%	65,5	6,9	20,7	6,9	0,0	0,0	0,0	0,0	
	N	19	2	6	2	0	0	0	0	
Tauragė	%	72,7	13,6	9,1	0,0	0,0	4,5	0,0	0,0	
	N	16	3	2	0	0	1	0	0	
Total:	%	68,9	14,5	7,5	4,9	3,1	0,9	0,2	0,0	
	N	395	83	43	28	18	5	1	0	

Table 14. How often do you usually use the Internet?

			How often do you usually use the Internet?							
			Every day	Several times a week	Once a week	Several times a month	Once a month	Several times in half -year	Less	They do not know./ They did not respond.
Gender	Female	%	58,9	29,8	7,3	2,0	1,0	0,7	0,3	0,0
		N	178	90	22	6	3	2	1	0
	Male	%	58,7	29,5	7,7	2,6	0,7	0,0	0,7	0,0
		N	159	80	21	7	2	0	2	0
Age	12	%	52,7	29,7	9,3	4,9	1,6	0,5	1,1	0,0
		N	96	54	17	9	3	1	2	0
	13	%	63,8	29,1	7,0	0,0	0,0	0,0	0,0	0,0
		N	127	58	14	0	0	0	0	0
	14	%	59,4	30,2	6,3	2,1	1,0	0,5	0,5	0,0
		N	114	58	12	4	2	1	1	0
City – country	Country	%	56,5	29,0	8,6	2,2	1,6	0,5	1,6	0,0
		N	105	54	16	4	3	1	3	0
	City	%	59,9	30,0	7,0	2,3	0,5	0,3	0,0	0,0
		N	232	116	27	9	2	1	0	0
Size of the living place	Up to 3 000 inhabitants	%	56,5	29,0	8,6	2,2	1,6	0,5	1,6	0,0
		N	105	54	16	4	3	1	3	0
	3 001 to 10 000 inhabitants	%	57,1	39,3	1,8	1,8	0,0	0,0	0,0	0,0
		N	32	22	1	1	0	0	0	0
	10 001 to 50 000 inhabitants	%	62,8	27,4	5,3	1,8	1,8	0,9	0,0	0,0
		N	71	31	6	2	2	1	0	0
	50 001 to 100 000 inhabitants	%	76,9	7,7	7,7	7,7	0,0	0,0	0,0	0,0
		N	10	1	1	1	0	0	0	0
	100 001 to 500,000 inhabitants	%	63,0	27,6	8,7	0,8	0,0	0,0	0,0	0,0
		N	80	35	11	1	0	0	0	0
500 001 and more inhabitants	%	50,0	34,6	10,3	5,1	0,0	0,0	0,0	0,0	
	N	39	27	8	4	0	0	0	0	
County	Vilnius	%	47,8	36,5	12,2	3,5	0,0	0,0	0,0	0,0
		N	55	42	14	4	0	0	0	0
	Kaunas	%	58,5	33,1	5,1	1,7	0,8	0,8	0,0	0,0
		N	69	39	6	2	1	1	0	0
	Šiauliai	%	72,1	19,1	2,9	1,5	2,9	0,0	1,5	0,0
		N	49	13	2	1	2	0	1	0
	Klaipėda	%	60,9	28,1	9,4	0,0	1,6	0,0	0,0	0,0
		N	39	18	6	0	1	0	0	0
	Panevėžys	%	48,1	29,6	16,7	1,9	0,0	1,9	1,9	0,0
		N	26	16	9	1	0	1	1	0
	Marijampolė	%	70,3	27,0	0,0	2,7	0,0	0,0	0,0	0,0
		N	26	10	0	1	0	0	0	0
	Telšiai	%	58,3	33,3	5,6	0,0	0,0	0,0	2,8	0,0
		N	21	12	2	0	0	0	1	0
	Alytus	%	63,3	26,7	3,3	6,7	0,0	0,0	0,0	0,0
		N	19	8	1	2	0	0	0	0
	Utena	%	69,0	17,2	6,9	6,9	0,0	0,0	0,0	0,0
		N	20	5	2	2	0	0	0	0
	Tauragė	%	59,1	31,8	4,5	0,0	4,5	0,0	0,0	0,0
		N	13	7	1	0	1	0	0	0
Total:	%	58,8	29,7	7,5	2,3	0,9	0,3	0,5	0,0	
	N	337	170	43	13	5	2	3	0	

Table 15. How often do you use the Internet in the LIBRARY?

		How often do you use the Internet in the LIBRARY?										
		Every day	Several times a week	Once a week	Several times a month	Once a month	Several times in half-year	Less	I have used only once	Never	They know./ They did not	
Gender	Female	%	2,0	10,9	7,0	6,3	6,0	4,3	7,6	2,3	53,6	0,0
		N	6	33	21	19	18	13	23	7	162	0
	Male	%	1,8	14,8	5,5	8,1	3,7	4,1	5,9	5,2	50,9	0,0
		N	5	40	15	22	10	11	16	14	138	0
Age	12	%	1,1	9,9	7,7	7,7	4,4	4,9	7,1	3,8	53,3	0,0
		N	2	18	14	14	8	9	13	7	97	0
	13	%	4,0	13,1	4,5	5,5	5,5	3,0	6,0	2,5	55,8	0,0
		N	8	26	9	11	11	6	12	5	111	0
	14	%	0,5	15,1	6,8	8,3	4,7	4,7	7,3	4,7	47,9	0,0
		N	1	29	13	16	9	9	14	9	92	0
City – country	Country	%	3,2	19,4	8,1	8,6	6,5	4,3	7,0	3,2	39,8	0,0
		N	6	36	15	16	12	8	13	6	74	0
Size of the living place	City	%	1,3	9,6	5,4	6,5	4,1	4,1	6,7	3,9	58,4	0,0
		N	5	37	21	25	16	16	26	15	226	0
	Up to 3 000 inhabitants	%	3,2	19,4	8,1	8,6	6,5	4,3	7,0	3,2	39,8	0,0
		N	6	36	15	16	12	8	13	6	74	0
	3 001 to 10 000 inhabitants	%	1,8	17,9	3,6	1,8	10,7	3,6	3,6	3,6	53,6	0,0
		N	1	10	2	1	6	2	2	2	30	0
	10 001 to 50 000 inhabitants	%	2,7	6,2	6,2	5,3	5,3	6,2	7,1	5,3	55,8	0,0
		N	3	7	7	6	6	7	8	6	63	0
	50 001 to 100 000 inhabitants	%	0,0	0,0	0,0	0,0	0,0	7,7	15,4	0,0	76,9	0,0
		N	0	0	0	0	0	1	2	0	10	0
	100 001 to 500,000 inhabitants	%	0,8	1,6	3,9	7,1	1,6	1,6	8,7	3,9	70,9	0,0
		N	1	2	5	9	2	2	11	5	90	0
	500 001 and more inhabitants	%	0,0	23,1	9,0	11,5	2,6	5,1	3,8	2,6	42,3	0,0
		N	0	18	7	9	2	4	3	2	33	0
County	Vilnius	%	0,0	20,9	11,3	10,4	5,2	4,3	2,6	2,6	42,6	0,0
		N	0	24	13	12	6	5	3	3	49	0
Kaunas	%	2,5	16,1	2,5	5,9	1,7	3,4	9,3	2,5	55,9	0,0	
	N	3	19	3	7	2	4	11	3	66	0	
Šiauliai	%	1,5	5,9	0,0	2,9	4,4	4,4	4,4	2,9	73,5	0,0	
	N	1	4	0	2	3	3	3	2	50	0	
Klaipėda	%	4,7	12,5	4,7	3,1	1,6	0,0	14,1	6,3	53,1	0,0	
	N	3	8	3	2	1	0	9	4	34	0	
Panevėžys	%	0,0	3,7	18,5	9,3	11,1	5,6	13,0	7,4	31,5	0,0	
	N	0	2	10	5	6	3	7	4	17	0	
Marijampolė	%	2,7	10,8	0,0	16,2	8,1	2,7	2,7	2,7	54,1	0,0	
	N	1	4	0	6	3	1	1	1	20	0	
Telšiai	%	0,0	8,3	0,0	2,8	11,1	8,3	2,8	8,3	58,3	0,0	
	N	0	3	0	1	4	3	1	3	21	0	
Alytus	%	0,0	13,3	10,0	10,0	3,3	3,3	10,0	0,0	50,0	0,0	
	N	0	4	3	3	1	1	3	0	15	0	
Utena	%	10,3	10,3	13,8	10,3	6,9	13,8	3,4	3,4	27,6	0,0	
	N	3	3	4	3	2	4	1	1	8	0	
Tauragė	%	0,0	9,1	0,0	0,0	0,0	0,0	0,0	0,0	90,9	0,0	
	N	0	2	0	0	0	0	0	0	20	0	
Total:	%	1,9	12,7	6,3	7,2	4,9	4,2	6,8	3,7	52,4	0,0	
	N	11	73	36	41	28	24	39	21	300	0	

Table 16. When did you last use the Internet in the library despite the fact it was for free or not?

			When did you last use the Internet in the library despite the fact it was for free or not?			
			This year (2008)	Last year (2007)	In 2006 or earlier	They do not know./ They did not respond.
Gender	Female	%	18,6	33,6	47,1	0,7
		N	26	47	66	1
	Male	%	14,3	36,1	48,1	1,5
		N	19	48	64	2
Age	12	%	20,0	37,6	41,2	1,2
		N	17	32	35	1
	13	%	14,8	37,5	47,7	0,0
		N	13	33	42	0
14	%	15,0	30,0	53,0	2,0	
	N	15	30	53	2	
City – country	Country	%	24,1	20,5	55,4	0,0
		N	27	23	62	0
City	City	%	11,2	44,7	42,2	1,9
		N	18	72	68	3
Size of the living place	Up to 3 000 inhabitants	%	24,1	20,5	55,4	0,0
		N	27	23	62	0
	3 001 to 10 000 inhabitants	%	11,5	30,8	53,8	3,8
		N	3	8	14	1
	10 001 to 50 000 inhabitants	%	8,0	48,0	44,0	0,0
		N	4	24	22	0
	50 001 to 100 000 inhabitants	%	0,0	66,7	33,3	0,0
		N	0	2	1	0
	100 001 to 500,000 inhabitants	%	10,8	32,4	56,8	0,0
		N	4	12	21	0
	500 001 and more inhabitants	%	15,6	57,8	22,2	4,4
		N	7	26	10	2
County	Vilnius	%	18,2	51,5	27,3	3,0
		N	12	34	18	2
	Kaunas	%	23,1	26,9	50,0	0,0
		N	12	14	26	0
	Šiauliai	%	22,2	27,8	50,0	0,0
		N	4	5	9	0
	Klaipėda	%	13,3	36,7	46,7	3,3
		N	4	11	14	1
	Panevėžys	%	16,2	27,0	56,8	0,0
		N	6	10	21	0
	Marijampolė	%	11,8	29,4	58,8	0,0
		N	2	5	10	0
	Telšiai	%	13,3	26,7	60,0	0,0
		N	2	4	9	0
	Alytus	%	0,0	40,0	60,0	0,0
		N	0	6	9	0
	Utena	%	14,3	19,0	66,7	0,0
		N	3	4	14	0
	Tauragė	%	0,0	100,0	0,0	0,0
		N	0	2	0	0
Total:	%	16,5	34,8	47,6	1,1	
	N	45	95	130	3	

Table 17. Has using the computer with the Internet in the LIBRARY:

			Has using the computer with the Internet in the LIBRARY:							
			Enriched your leisure time?	Increased your occupation?	Helped you find new friends?	Improved communication with close people and current (not new) friends	Helped you do your homework (your marks have improved)	Helped you improve your results in the extra curriculum activity (hobbies, interests, societies)	Helped you contact close people by emails with whom another way of contacting is impossible or very expensive	Helped you earn money
Gender	Female	%	77,7	74,6	67,7	55,4	59,2	46,2	41,5	2,3
		N	101	97	88	72	77	60	54	3
	Male	%	81,4	77,5	59,7	58,1	46,5	38,8	37,2	3,9
		N	105	100	77	75	60	50	48	5
Age	12	%	82,7	71,6	64,2	46,9	43,2	43,2	33,3	3,7
		N	67	58	52	38	35	35	27	3
	13	%	76,5	76,5	64,7	62,4	56,5	47,1	42,4	3,5
		N	65	65	55	53	48	40	36	3
	14	%	79,6	79,6	62,4	60,2	58,1	37,6	41,9	2,2
		N	74	74	58	56	54	35	39	2
City – country	Country	%	80,2	75,7	65,8	57,7	48,6	43,2	32,4	2,7
		N	89	84	73	64	54	48	36	3
	City	%	79,1	76,4	62,2	56,1	56,1	41,9	44,6	3,4
		N	117	113	92	83	83	62	66	5
Size of the living place	Up to 3 000 inhabitants	%	80,2	75,7	65,8	57,7	48,6	43,2	32,4	2,7
		N	89	84	73	64	54	48	36	3
	3 001 to 10 000 inhabitants	%	66,7	66,7	66,7	54,2	62,5	20,8	20,8	4,2
		N	16	16	16	13	15	5	5	1
	10 001 to 50 000 inhabitants	%	77,1	72,9	50,0	41,7	52,1	31,3	35,4	0,0
		N	37	35	24	20	25	15	17	0
	50 001 to 100 000 inhabitants	%	100,0	100,0	100,0	66,7	33,3	33,3	33,3	0,0
		N	3	3	3	2	1	1	1	0
	100 001 to 500,000 inhabitants	%	84,4	90,6	62,5	71,9	50,0	43,8	65,6	9,4
		N	27	29	20	23	16	14	21	3
500 001 and more inhabitants	%	82,9	73,2	70,7	61,0	63,4	65,9	53,7	2,4	
	N	34	30	29	25	26	27	22	1	
County	Vilnius	%	82,3	79,0	66,1	59,7	61,3	51,6	41,9	3,2
		N	51	49	41	37	38	32	26	2
	Kaunas	%	74,5	78,7	70,2	63,8	61,7	46,8	31,9	2,1
		N	35	37	33	30	29	22	15	1
	Šiauliai	%	77,8	83,3	61,1	27,8	33,3	38,9	22,2	0,0
		N	14	15	11	5	6	7	4	0
	Klaipėda	%	79,3	65,5	69,0	55,2	48,3	44,8	41,4	3,4
		N	23	19	20	16	14	13	12	1
	Panevėžys	%	81,1	81,1	62,2	59,5	40,5	35,1	51,4	8,1
		N	30	30	23	22	15	13	19	3
	Marijampolė	%	86,7	60,0	66,7	73,3	53,3	40,0	40,0	6,7
		N	13	9	10	11	8	6	6	1
	Telšiai	%	78,6	85,7	64,3	64,3	78,6	50,0	28,6	0,0
		N	11	12	9	9	11	7	4	0
	Alytus	%	71,4	78,6	35,7	42,9	28,6	28,6	21,4	0,0
		N	10	11	5	6	4	4	3	0
	Utena	%	81,0	61,9	52,4	47,6	52,4	23,8	57,1	0,0
		N	17	13	11	10	11	5	12	0
	Tauragė	%	100,0	100,0	100,0	50,0	50,0	50,0	50,0	0,0
		N	2	2	2	1	1	1	1	0
Total:		%	79,5	76,1	63,7	56,8	52,9	42,5	39,4	3,1
		N	206	197	165	147	137	110	102	8

Table 18. Have you got a possibility to use the Internet outside the library?

			Have you got a possibility to use the Internet outside the library?		
			Yes	No	Not indicated
Gender	Female	%	95,0	5,0	0,0
		N	133	7	0
	Male	%	94,0	6,0	0,0
		N	125	8	0
Age	12	%	94,1	5,9	0,0
		N	80	5	0
	13	%	94,3	5,7	0,0
		N	83	5	0
	14	%	95,0	5,0	0,0
		N	95	5	0
City – country	Country	%	92,9	7,1	0,0
		N	104	8	0
	City	%	95,7	4,3	0,0
		N	154	7	0
Size of the living place	Up to 3 000 inhabitants	%	92,9	7,1	0,0
		N	104	8	0
	3 001 to 10 000 inhabitants	%	92,3	7,7	0,0
		N	24	2	0
	10 001 to 50 000 inhabitants	%	96,0	4,0	0,0
		N	48	2	0
	50 001 to 100 000 inhabitants	%	100,0	0,0	0,0
		N	3	0	0
	100 001 to 500,000 inhabitants	%	100,0	0,0	0,0
		N	37	0	0
500 001 and more inhabitants	%	93,3	6,7	0,0	
	N	42	3	0	
County	Vilnius	%	92,4	7,6	0,0
		N	61	5	0
	Kaunas	%	98,1	1,9	0,0
		N	51	1	0
	Šiauliai	%	88,9	11,1	0,0
		N	16	2	0
	Klaipėda	%	93,3	6,7	0,0
		N	28	2	0
	Panevėžys	%	91,9	8,1	0,0
		N	34	3	0
	Marijampolė	%	94,1	5,9	0,0
		N	16	1	0
	Telšiai	%	100,0	0,0	0,0
		N	15	0	0
	Alytus	%	93,3	6,7	0,0
		N	14	1	0
	Utena	%	100,0	0,0	0,0
		N	21	0	0
	Tauragė	%	100,0	0,0	0,0
		N	2	0	0
Total:		%	94,5	5,5	0,0
		N	258	15	0

Table 19. Please indicate three main reasons why you use the Internet in the library.

		Please indicate three main reasons why you use the Internet in the library.											
		The Internet is for free	I use other services of the library	I come and use the Internet while waiting or having a break between lessons	There is a possibility to use a printer, copying machine and a scanner	I do not have an Internet access at home	Librarians' help and advice	A comfortable place (e.g. on the way)	A higher speed of the Internet in the library	Other visitors' of the library help and advice	Better environment in the library	Here are better computers	
Gender	Female	%	56,4	54,1	28,6	20,3	24,1	20,3	12,0	12,0	9,8	6,8	3,0
		N	75	72	38	27	32	27	16	16	13	9	4
	Male	%	61,6	47,2	24,8	20,8	16,8	15,2	20,8	11,2	8,8	10,4	10,4
		N	77	59	31	26	21	19	26	14	11	13	13
City – country	Country	%	56,7	38,5	25,0	16,3	28,8	17,3	19,2	14,4	12,5	8,7	9,6
	N	59	40	26	17	30	18	20	15	13	9	10	
	City	%	60,4	59,1	27,9	23,4	14,9	18,2	14,3	9,7	7,1	8,4	4,5
	N	93	91	43	36	23	28	22	15	11	13	7	
Size of the living place	Up to 3 000 inhabitants	%	56,7	38,5	25,0	16,3	28,8	17,3	19,2	14,4	12,5	8,7	9,6
		N	59	40	26	17	30	18	20	15	13	9	10
	3 001 to 10 000 inhabitants	%	83,3	66,7	8,3	29,2	12,5	29,2	16,7	16,7	0,0	4,2	12,5
		N	20	16	2	7	3	7	4	4	0	1	3
	10 001 to 50 000 inhabitants	%	52,1	58,3	22,9	12,5	18,8	29,2	18,8	12,5	10,4	10,4	8,3
		N	25	28	11	6	9	14	9	6	5	5	4
	50 001 to 100 000 inhabitants	%	66,7	66,7	0,0	0,0	0,0	0,0	33,3	33,3	33,3	0,0	0,0
		N	2	2	0	0	0	0	1	1	1	0	0
	100 001 to 500,000 inhabitants	%	67,6	40,5	37,8	24,3	18,9	5,4	13,5	2,7	8,1	5,4	0,0
		N	25	15	14	9	7	2	5	1	3	2	0
500 001 and more inhabitants	%	50,0	71,4	38,1	33,3	9,5	11,9	7,1	7,1	4,8	11,9	0,0	
	N	21	30	16	14	4	5	3	3	2	5	0	
County	Vilnius	%	60,7	75,4	27,9	27,9	11,5	13,1	9,8	8,2	3,3	9,8	3,3
		N	37	46	17	17	7	8	6	5	2	6	2
	Kaunas	%	52,9	43,1	23,5	31,4	21,6	13,7	11,8	13,7	11,8	9,8	7,8
		N	27	22	12	16	11	7	6	7	6	5	4
	Šiauliai	%	68,8	62,5	12,5	12,5	31,3	31,3	12,5	6,3	12,5	12,5	0,0
		N	11	10	2	2	5	5	2	1	2	2	0
	Klaipėda	%	50,0	39,3	42,9	17,9	10,7	25,0	10,7	7,1	14,3	10,7	0,0
		N	14	11	12	5	3	7	3	2	4	3	0
	Panevėžys	%	61,8	32,4	35,3	14,7	26,5	14,7	23,5	2,9	8,8	8,8	8,8
		N	21	11	12	5	9	5	8	1	3	3	3
	Marijampolė	%	62,5	56,3	6,3	18,8	18,8	31,3	37,5	37,5	18,8	6,3	6,3
		N	10	9	1	3	3	5	6	6	3	1	1
	Telšiai	%	66,7	53,3	13,3	13,3	33,3	26,7	26,7	6,7	13,3	0,0	6,7
		N	10	8	2	2	5	4	4	1	2	0	1
	Alytus	%	42,9	28,6	21,4	7,1	14,3	35,7	14,3	21,4	7,1	0,0	7,1
		N	6	4	3	1	2	5	2	3	1	0	1
	Utena	%	66,7	42,9	38,1	9,5	33,3	0,0	23,8	19,0	4,8	9,5	19,0
		N	14	9	8	2	7	0	5	4	1	2	4
	Tauragė	%	100,0	50,0	0,0	0,0	50,0	0,0	0,0	0,0	0,0	0,0	50,0
N		2	1	0	0	1	0	0	0	0	0	1	
Total:	%	58,9	50,8	26,7	20,5	20,5	17,8	16,3	11,6	9,3	8,5	6,6	
	N	152	131	69	53	53	46	42	30	24	22	17	

2.5 Aims of using a computer and the Internet

The percentage of usage the Internet for general aims (visiting websites, sending emails or SMS, etc.) is the following: constantly – 56%, once or several times – 36%, never – 8%. ([Table 20](#))

Respondents search for information related to studying on the Internet: constantly – 41%, once or several times – 45%, never – 13%. City residents search for the information related to studying more frequently. ([Table 21](#))

Respondents search for information related to interests and leisure time: constantly – 48%, once or several times – 41%, never – 11%. Residents of the cities (with 100000 to 500000 inhabitants) search for the information related to interests and leisure time more frequently. ([Table 22](#))

Respondents contact friends and close people who live in Lithuania by Internet: constantly – 61%, once or several times – 27%, never – 12%. Respondents from villages and towns communicate with friends and close people by Internet more frequently. ([Table 23](#))

Respondents contact friends and close people who live outside Lithuania by Internet: constantly – 21%, once or several times – 27%, never – 51%. Respondents from cities communicate with foreign friends by Internet more frequently. ([Table 24](#))

Respondents look for new friends on the Internet: constantly – 33%, once or several times – 41%, never – 25%. ([Table 25](#))

Respondents use Internet calls: constantly – 43%, once or several times – 26%, never – 30%. ([Table 26](#))

In the library respondents do the following activities, related to the Internet: search for the information (on websites, catalogues, search engines) related to studying – 68% (mostly respondents from cities), use the Internet (on websites, send emails or SMS, etc.) – 62%, search for information (on websites, catalogues, search engines) related to their interests, leisure time – 52%, write to friends and close people who live in Lithuania – 44% (mostly respondents from cities), look for new friends 40% (mostly respondents from cities), communicate by telephone or SMS (e.g. on skype) – 20%, write to friends and close people who live outside Lithuania – 14%. ([Table 27](#))

In other places respondents do the following activities related to the Internet: use the Internet (visit websites, send emails or SMS, etc.) – 86% (mostly respondents from cities), write to friends and close people who live in Lithuania – 85% (mostly respondents from villages and towns), search for the information (on websites, catalogues, search engines) related to their interests and leisure time – 84% (mostly respondents from cities), search for the information (on websites, catalogues, search engines) related to studying – 78% (mostly respondents from cities), look for

new friends - 71%,), communicate by telephone or SMS (e.g. on skype) - 69%, write to friends and close people who live outside Lithuania – 48% (mostly respondents from cities). ([Table 28](#))

A plenty of respondents use a computer for the activities, not related to the Internet.

They also type on the computer, draw: constantly – 22%, sometimes – 63%, never – 15%. Village residents use a computer more often for typing and drawing. ([Table 29](#))

Respondents play computer games: constantly – 57%, sometimes – 35%, never – 8%. Boys play games more frequently. ([Table 30](#))

Respondents make computer programming: constantly - 8%, sometimes – 22%, never – 63%. ([Table 31](#))

Respondents do the following activities such as: playing computer games – 80%, typing, drawing on the computer– 54%, and making computer programming – 10%. ([Table 32](#)) In other places: playing computer games - 88%, typing, drawing on the computer - 83%, making computer programming– 30%. City residents do all the mentioned activities more frequently. ([Table 33](#))

If there appear any questions about the usage of computers or the Internet, respondents usually ask for help: friends or classmates– 59%, mother or father– 32%, teacher – 32%, brother or sister– 22%, librarian– 20%. ([Table 34](#))

Table 20. How often do you use a computer and the Internet doing the following activities? I surf the Internet (I visit websites, send emails or SMS, etc.)

			I use the Internet (I visit websites, send emails or SMS, etc.)				
			I have never used	I have used once or several times	I constantly use	They did not respond	
Gender	Female	%	8,3	34,8	56,0	1,0	
		N	25	105	169	3	
	Male	%	6,6	36,9	55,4	1,1	
		N	18	100	150	3	
Age	12	%	11,0	41,8	46,7	0,5	
		N	20	76	85	1	
	13	%	6,0	34,2	57,8	2,0	
		N	12	68	115	4	
	14	%	5,7	31,8	62,0	0,5	
		N	11	61	119	1	
City – country	Country	%	8,6	38,7	52,2	0,5	
		N	16	72	97	1	
	City	%	7,0	34,4	57,4	1,3	
		N	27	133	222	5	
Size of the living place	Up to 3 000 inhabitants	%	8,6	38,7	52,2	0,5	
		N	16	72	97	1	
	3 001 to 10 000 inhabitants	%	5,4	28,6	62,5	3,6	
		N	3	16	35	2	
	10 001 to 50 000 inhabitants	%	8,0	34,5	56,6	0,9	
		N	9	39	64	1	
	50 001 to 100 000 inhabitants	%	0,0	7,7	92,3	0,0	
		N	0	1	12	0	
	100 001 to 500,000 inhabitants	%	4,7	32,3	62,2	0,8	
		N	6	41	79	1	
	500 001 and more inhabitants	%	11,5	46,2	41,0	1,3	
		N	9	36	32	1	
	County	Vilnius	%	9,6	44,3	45,2	0,9
			N	11	51	52	1
		Kaunas	%	9,3	33,1	54,2	3,4
			N	11	39	64	4
		Šiauliai	%	8,8	36,8	54,4	0,0
			N	6	25	37	0
		Klaipėda	%	4,7	39,1	56,3	0,0
			N	3	25	36	0
Panevėžys		%	11,1	38,9	48,1	1,9	
		N	6	21	26	1	
Marijampolė		%	0,0	16,2	83,8	0,0	
		N	0	6	31	0	
Telšiai		%	5,6	50,0	44,4	0,0	
		N	2	18	16	0	
Alytus		%	6,7	23,3	70,0	0,0	
		N	2	7	21	0	
Utena		%	6,9	24,1	69,0	0,0	
		N	2	7	20	0	
Tauragė		%	0,0	27,3	72,7	0,0	
		N	0	6	16	0	
Total:		%	7,5	35,8	55,7	1,0	
		N	43	205	319	6	

Table 21. How often do you use a computer and the Internet doing the following activities? I search for the information (on websites, catalogues, search engines) related to studying

			I search for the information (on websites, catalogues, search engines) related to studying			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	11,3	42,4	46,0	0,3
		N	34	128	139	1
	Male	%	15,1	48,3	35,8	0,7
		N	41	131	97	2
Age	12	%	20,3	48,4	30,2	1,1
		N	37	88	55	2
	13	%	10,6	43,7	45,7	0,0
		N	21	87	91	0
	14	%	8,9	43,8	46,9	0,5
		N	17	84	90	1
City – country	Country	%	18,3	53,2	28,0	0,5
		N	34	99	52	1
	City	%	10,6	41,3	47,5	0,5
		N	41	160	184	2
Size of the living place	Up to 3 000 inhabitants	%	18,3	53,2	28,0	0,5
		N	34	99	52	1
	3 001 to 10 000 inhabitants	%	10,7	42,9	44,6	1,8
		N	6	24	25	1
	10 001 to 50 000 inhabitants	%	18,6	50,4	31,0	0,0
		N	21	57	35	0
	50 001 to 100 000 inhabitants	%	7,7	30,8	61,5	0,0
		N	1	4	8	0
	100 001 to 500,000 inhabitants	%	6,3	37,0	56,7	0,0
		N	8	47	72	0
	500 001 and more inhabitants	%	6,4	35,9	56,4	1,3
		N	5	28	44	1
County	Vilnius	%	7,8	40,0	51,3	0,9
		N	9	46	59	1
	Kaunas	%	9,3	46,6	43,2	0,8
		N	11	55	51	1
	Šiauliai	%	11,8	41,2	45,6	1,5
		N	8	28	31	1
	Klaipėda	%	10,9	54,7	34,4	0,0
		N	7	35	22	0
	Panevėžys	%	20,4	40,7	38,9	0,0
		N	11	22	21	0
	Marijampolė	%	8,1	43,2	48,6	0,0
		N	3	16	18	0
	Telšiai	%	22,2	47,2	30,6	0,0
		N	8	17	11	0
	Alytus	%	23,3	30,0	46,7	0,0
		N	7	9	14	0
	Utena	%	37,9	44,8	17,2	0,0
		N	11	13	5	0
	Tauragė	%	0,0	81,8	18,2	0,0
		N	0	18	4	0
Total:	%	13,1	45,2	41,2	0,5	
	N	75	259	236	3	

Table 22. How often do you use a computer and the Internet doing the following activities? I search for the information (on websites, catalogues, search engines) related to my interests and leisure time

			I search for the information (on websites, catalogues, search engines) related to my interests and leisure time			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	10,6	44,4	44,7	0,3
		N	32	134	135	1
	Male	%	11,1	36,9	50,9	1,1
		N	30	100	138	3
Age	12	%	17,0	47,3	35,2	0,5
		N	31	86	64	1
	13	%	9,0	38,7	51,8	0,5
		N	18	77	103	1
	14	%	6,8	37,0	55,2	1,0
		N	13	71	106	2
City – country	Country	%	14,5	48,9	36,6	0,0
		N	27	91	68	0
	City	%	9,0	37,0	53,0	1,0
		N	35	143	205	4
Size of the living place	Up to 3 000 inhabitants	%	14,5	48,9	36,6	0,0
		N	27	91	68	0
	3 001 to 10 000 inhabitants	%	5,4	41,1	50,0	3,6
		N	3	23	28	2
	10 001 to 50 000 inhabitants	%	11,5	36,3	52,2	0,0
		N	13	41	59	0
	50 001 to 100 000 inhabitants	%	23,1	23,1	53,8	0,0
		N	3	3	7	0
	100 001 to 500,000 inhabitants	%	3,9	33,1	62,2	0,8
		N	5	42	79	1
	500 001 and more inhabitants	%	14,1	43,6	41,0	1,3
		N	11	34	32	1
County	Vilnius	%	12,2	42,6	44,3	0,9
		N	14	49	51	1
	Kaunas	%	12,7	34,7	50,0	2,5
		N	15	41	59	3
	Šiauliai	%	7,4	52,9	39,7	0,0
		N	5	36	27	0
	Klaipėda	%	3,1	45,3	51,6	0,0
		N	2	29	33	0
	Panevėžys	%	14,8	42,6	42,6	0,0
		N	8	23	23	0
	Marijampolė	%	8,1	32,4	59,5	0,0
		N	3	12	22	0
	Telšiai	%	11,1	33,3	55,6	0,0
		N	4	12	20	0
	Alytus	%	20,0	30,0	50,0	0,0
		N	6	9	15	0
	Utena	%	13,8	41,4	44,8	0,0
		N	4	12	13	0
	Tauragė	%	4,5	50,0	45,5	0,0
		N	1	11	10	0
Total:	%	10,8	40,8	47,6	0,7	
	N	62	234	273	4	

Table 23. How often do you use a computer and the Internet doing the following activities? I write to my friends and close people who live in Lithuania

			I write to my friends and close people who live in Lithuania			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	10,9	27,5	61,6	0,0
		N	33	83	186	0
	Male	%	12,5	26,9	60,1	0,4
		N	34	73	163	1
Age	12	%	14,8	32,4	52,2	0,5
		N	27	59	95	1
	13	%	9,5	24,6	65,8	0,0
		N	19	49	131	0
	14	%	10,9	25,0	64,1	0,0
		N	21	48	123	0
City – country	Country	%	11,8	31,7	56,5	0,0
		N	22	59	105	0
	City	%	11,6	25,1	63,0	0,3
		N	45	97	244	1
	Up to 3 000 inhabitants	%	11,8	31,7	56,5	0,0
		N	22	59	105	0
	3 001 to 10 000 inhabitants	%	5,4	25,0	69,6	0,0
		N	3	14	39	0
	10 001 to 50 000 inhabitants	%	9,7	23,0	67,3	0,0
		N	11	26	76	0
	50 001 to 100 000 inhabitants	%	0,0	0,0	100,0	0,0
		N	0	0	13	0
100 001 to 500,000 inhabitants	%	7,1	22,8	70,1	0,0	
	N	9	29	89	0	
500 001 and more inhabitants	%	28,2	35,9	34,6	1,3	
	N	22	28	27	1	
County	Vilnius	%	22,6	35,7	40,9	0,9
		N	26	41	47	1
	Kaunas	%	16,9	22,9	60,2	0,0
		N	20	27	71	0
	Šiauliai	%	7,4	25,0	67,6	0,0
		N	5	17	46	0
	Klaipėda	%	4,7	28,1	67,2	0,0
		N	3	18	43	0
	Panevėžys	%	11,1	25,9	63,0	0,0
		N	6	14	34	0
	Marijampolė	%	0,0	16,2	83,8	0,0
		N	0	6	31	0
	Telšiai	%	5,6	30,6	63,9	0,0
		N	2	11	23	0
	Alytus	%	6,7	20,0	73,3	0,0
		N	2	6	22	0
	Utena	%	6,9	20,7	72,4	0,0
		N	2	6	21	0
	Tauragė	%	4,5	45,5	50,0	0,0
		N	1	10	11	0
Total:	%	11,7	27,2	60,9	0,2	
	N	67	156	349	1	

Table 24. How often do you use a computer and the Internet doing the following activities? I write to my friends and close people who live outside Lithuania

			I write to my friends and close people who live outside Lithuania			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	48,0	27,2	23,2	1,7
		N	145	82	70	5
	Male	%	53,9	25,8	18,8	1,5
		N	146	70	51	4
Age	12	%	54,4	28,6	15,4	1,6
		N	99	52	28	3
	13	%	48,7	25,1	24,1	2,0
		N	97	50	48	4
	14	%	49,5	26,0	23,4	1,0
		N	95	50	45	2
City – country	Country	%	57,5	23,1	15,6	3,8
		N	107	43	29	7
	City	%	47,5	28,2	23,8	0,5
		N	184	109	92	2
Size of the living place	Up to 3 000 inhabitants	%	57,5	23,1	15,6	3,8
		N	107	43	29	7
	3 001 to 10 000 inhabitants	%	37,5	44,6	16,1	1,8
		N	21	25	9	1
	10 001 to 50 000 inhabitants	%	49,6	25,7	24,8	0,0
		N	56	29	28	0
	50 001 to 100 000 inhabitants	%	23,1	23,1	53,8	0,0
		N	3	3	7	0
	100 001 to 500,000 inhabitants	%	52,0	22,0	26,0	0,0
		N	66	28	33	0
	500 001 and more inhabitants	%	48,7	30,8	19,2	1,3
		N	38	24	15	1
County	Vilnius	%	47,8	30,4	18,3	3,5
		N	55	35	21	4
	Kaunas	%	57,6	20,3	22,0	0,0
		N	68	24	26	0
	Šiauliai	%	39,7	27,9	30,9	1,5
		N	27	19	21	1
	Klaipėda	%	40,6	34,4	21,9	3,1
		N	26	22	14	2
	Panevėžys	%	59,3	27,8	13,0	0,0
		N	32	15	7	0
	Marijampolė	%	45,9	40,5	13,5	0,0
		N	17	15	5	0
	Telšiai	%	58,3	19,4	19,4	2,8
		N	21	7	7	1
	Alytus	%	43,3	16,7	40,0	0,0
		N	13	5	12	0
	Utena	%	62,1	13,8	20,7	3,4
		N	18	4	6	1
	Tauragė	%	63,6	27,3	9,1	0,0
		N	14	6	2	0
	Total:	%	50,8	26,5	21,1	1,6
		N	291	152	121	9

Table 25. How often do you use a computer and the Internet doing the following activity? I look for new friends

			I look for new friends			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	23,5	43,7	32,8	0,0
		N	71	132	99	0
	Male	%	27,3	38,0	33,6	1,1
		N	74	103	91	3
Age	12	%	31,9	44,0	23,6	0,5
		N	58	80	43	1
	13	%	22,1	37,2	40,2	0,5
		N	44	74	80	1
	14	%	22,4	42,2	34,9	0,5
		N	43	81	67	1
City – country	Country	%	24,2	45,2	30,6	0,0
		N	45	84	57	0
	City	%	25,8	39,0	34,4	0,8
		N	100	151	133	3
Size of the living place	Up to 3 000 inhabitants	%	24,2	45,2	30,6	0,0
		N	45	84	57	0
	3 001 to 10 000 inhabitants	%	17,9	39,3	41,1	1,8
		N	10	22	23	1
	10 001 to 50 000 inhabitants	%	25,7	44,2	29,2	0,9
		N	29	50	33	1
	50 001 to 100 000 inhabitants	%	7,7	23,1	69,2	0,0
		N	1	3	9	0
	100 001 to 500,000 inhabitants	%	19,7	42,5	37,8	0,0
		N	25	54	48	0
500 001 and more inhabitants	%	44,9	28,2	25,6	1,3	
	N	35	22	20	1	
County	Vilnius	%	36,5	30,4	32,2	0,9
		N	42	35	37	1
	Kaunas	%	26,3	45,8	28,0	0,0
		N	31	54	33	0
	Šiauliai	%	26,5	42,6	29,4	1,5
		N	18	29	20	1
	Klaipėda	%	12,5	54,7	32,8	0,0
		N	8	35	21	0
	Panevėžys	%	25,9	40,7	33,3	0,0
		N	14	22	18	0
	Marijampolė	%	10,8	45,9	43,2	0,0
		N	4	17	16	0
	Telšiai	%	22,2	38,9	38,9	0,0
		N	8	14	14	0
	Alytus	%	20,0	36,7	43,3	0,0
		N	6	11	13	0
	Utena	%	34,5	34,5	31,0	0,0
		N	10	10	9	0
	Tauragė	%	18,2	36,4	40,9	4,5
		N	4	8	9	1
Total:	%	25,3	41,0	33,2	0,5	
	N	145	235	190	3	

Table 26. How often do you use a computer and the Internet doing the following activities? For telephone or message conversations (e.g. on skype)

			For telephone or message conversations (e.g. on skype)			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	29,8	26,2	42,7	1,3
		N	90	79	129	4
	Male	%	29,2	26,2	43,5	1,1
		N	79	71	118	3
Age	12	%	35,2	30,8	31,9	2,2
		N	64	56	58	4
	13	%	24,6	23,6	51,3	0,5
		N	49	47	102	1
	14	%	29,2	24,5	45,3	1,0
		N	56	47	87	2
City – country	Country	%	35,5	24,7	38,7	1,1
		N	66	46	72	2
	City	%	26,6	26,9	45,2	1,3
		N	103	104	175	5
Size of the living place	Up to 3 000 inhabitants	%	35,5	24,7	38,7	1,1
		N	66	46	72	2
	3 001 to 10 000 inhabitants	%	19,6	32,1	44,6	3,6
		N	11	18	25	2
	10 001 to 50 000 inhabitants	%	28,3	22,1	49,6	0,0
		N	32	25	56	0
	50 001 to 100 000 inhabitants	%	7,7	15,4	76,9	0,0
		N	1	2	10	0
	100 001 to 500,000 inhabitants	%	26,8	26,8	46,5	0,0
		N	34	34	59	0
	500 001 and more inhabitants	%	32,1	32,1	32,1	3,8
		N	25	25	25	3
County	Vilnius	%	29,6	33,9	33,9	2,6
		N	34	39	39	3
	Kaunas	%	33,1	25,4	40,7	0,8
		N	39	30	48	1
	Šiauliai	%	17,6	17,6	63,2	1,5
		N	12	12	43	1
	Klaipėda	%	28,1	29,7	39,1	3,1
		N	18	19	25	2
	Panevėžys	%	27,8	29,6	42,6	0,0
		N	15	16	23	0
	Marijampolė	%	16,2	27,0	56,8	0,0
		N	6	10	21	0
	Telšiai	%	30,6	30,6	38,9	0,0
		N	11	11	14	0
	Alytus	%	36,7	16,7	46,7	0,0
		N	11	5	14	0
	Utena	%	44,8	13,8	41,4	0,0
		N	13	4	12	0
	Tauragė	%	45,5	18,2	36,4	0,0
		N	10	4	8	0
Total:	%	29,5	26,2	43,1	1,2	
	N	169	150	247	7	

Table 27. Where (in what places) do you usually use the computer and the Internet doing the following activities? In the library

			Where (in what places) do you <u>usually</u> use the computer and the Internet doing the following activities? In the library							
			I search for information (on websites, catalogues, search engines) related to studying	I use the Internet (visit websites, send emails or SMS, etc.)	I search for information (on websites, catalogues, search engines) related to my interests and leisure time	I write to friends and close people who live in Lithuania	I look for new friends	For telephone or message conversations (e.g. on skype)	I write to friends and close people who live outside Lithuania	Other
Gender	Female	%	72,0	59,1	58,1	45,2	43,0	16,1	12,9	0,0
		N	67	55	54	42	40	15	12	0
	Male	%	63,1	65,5	45,2	41,7	35,7	23,8	14,3	0,0
		N	53	55	38	35	30	20	12	0
Age	12	%	71,4	61,2	49,0	42,9	34,7	16,3	10,2	0,0
		N	35	30	24	21	17	8	5	0
	13	%	57,1	66,1	53,6	50,0	46,4	26,8	21,4	0,0
		N	32	37	30	28	26	15	12	0
	14	%	73,6	59,7	52,8	38,9	37,5	16,7	9,7	0,0
		N	53	43	38	28	27	12	7	0
City – country	Country	%	58,4	68,8	54,5	51,9	48,1	24,7	13,0	0,0
		N	45	53	42	40	37	19	10	0
	City	%	75,0	57,0	50,0	37,0	33,0	16,0	14,0	0,0
		N	75	57	50	37	33	16	14	0
Size of the living place	Up to 3 000 inhabitants	%	58,4	68,8	54,5	51,9	48,1	24,7	13,0	0,0
		N	45	53	42	40	37	19	10	0
	3 001 to 10 000 inhabitants	%	72,2	61,1	50,0	55,6	50,0	38,9	16,7	0,0
		N	13	11	9	10	9	7	3	0
	10 001 to 50 000 inhabitants	%	67,9	57,1	42,9	42,9	28,6	17,9	17,9	0,0
		N	19	16	12	12	8	5	5	0
	50 001 to 100 000 inhabitants	%	0,0	100,0	100,0	100,0	100,0	0,0	0,0	0,0
		N	0	1	1	1	1	0	0	0
	100 001 to 500,000 inhabitants	%	87,5	50,0	50,0	50,0	31,3	6,3	18,8	0,0
		N	14	8	8	8	5	1	3	0
	500 001 and more inhabitants	%	78,4	56,8	54,1	16,2	27,0	8,1	8,1	0,0
		N	29	21	20	6	10	3	3	0
County	Vilnius	%	74,5	65,5	54,5	25,5	32,7	9,1	7,3	0,0
		N	41	36	30	14	18	5	4	0
	Kaunas	%	62,5	62,5	46,9	53,1	43,8	25,0	18,8	0,0
		N	20	20	15	17	14	8	6	0
	Šiauliai	%	77,8	33,3	22,2	22,2	0,0	11,1	0,0	0,0
		N	7	3	2	2	0	1	0	0
	Klaipėda	%	65,2	60,9	60,9	56,5	47,8	34,8	34,8	0,0
		N	15	14	14	13	11	8	8	0
	Panevėžys	%	76,5	58,8	52,9	52,9	29,4	17,6	11,8	0,0
		N	13	10	9	9	5	3	2	0
	Marijampolė	%	69,2	61,5	38,5	30,8	53,8	23,1	0,0	0,0
		N	9	8	5	4	7	3	0	0
	Telšiai	%	83,3	66,7	33,3	50,0	50,0	50,0	0,0	0,0
		N	5	4	2	3	3	3	0	0
	Alytus	%	16,7	66,7	50,0	50,0	33,3	0,0	16,7	0,0
		N	1	4	3	3	2	0	1	0

			Where (in what places) do you <u>usually</u> use the computer and the Internet doing the following activities? In the library							
			I search for information (on websites, catalogues, search engines) related to studying	I use the Internet (visit websites, send emails or SMS, etc.)	I search for information (on websites, catalogues, search engines) related to my interests and leisure time	I write to friends and close people who live in Lithuania	I look for new friends	For telephone or message conversations (e.g. on skype)	I write to friends and close people who live outside Lithuania	Other
Utena	%		57,1	64,3	71,4	71,4	57,1	21,4	14,3	0,0
	N		8	9	10	10	8	3	2	0
Tauragė	%		50,0	100,0	100,0	100,0	100,0	50,0	50,0	0,0
	N		1	2	2	2	2	1	1	0
Total:	%		67,8	62,1	52,0	43,5	39,5	19,8	13,6	0,0
	N		120	110	92	77	70	35	24	0

Table 28. Where (in what places) do you usually use the computer and the Internet doing the following activities? In other places

			Where (in what places) do you usually use the computer and the Internet doing the following activities? In other places							
			I use the Internet (visit websites, send emails or SMS, etc.)	I write to friends and close people who live in Lithuania	I search for information (on websites, catalogues, search engines) related to my interests and leisure time	I search for information (on websites, catalogues, search engines) related to studying	I look for new friends	For telephone or message conversations (e.g. on skype)	I write to friends and close people who live outside Lithuania	Other
Gender	Female	%	88,1	88,1	85,1	79,5	76,1	72,0	51,1	2,6
		N	236	236	228	213	204	193	137	7
Gender	Male	%	83,7	81,0	82,1	75,4	65,9	65,9	43,7	2,4
		N	211	204	207	190	166	166	110	6
Age	12	%	86,5	82,2	78,5	72,4	66,3	66,9	44,8	2,5
		N	141	134	128	118	108	109	73	4
	13	%	85,3	86,4	85,3	82,1	73,4	71,2	47,8	3,3
N		157	159	157	151	135	131	88	6	
Age	14	%	86,1	85,0	86,7	77,5	73,4	68,8	49,7	1,7
		N	149	147	150	134	127	119	86	3
City – country	Country	%	83,0	83,0	80,4	73,2	71,2	63,4	38,6	3,9
		N	127	127	123	112	109	97	59	6
City – country	City	%	87,2	85,3	85,0	79,3	71,1	71,4	51,2	1,9
		N	320	313	312	291	261	262	188	7
Size of the	Up to 3 000	%	83,0	83,0	80,4	73,2	71,2	63,4	38,6	3,9

		Where (in what places) do you usually use the computer and the Internet doing the following activities? In other places								
		I use the Internet (visit websites, send emails or SMS, etc.)	I write to friends and close people who live in Lithuania	I search for information (on websites, catalogues, search engines) related to my interests and leisure time	I search for information (on websites, catalogues, search engines) related to studying	I look for new friends	For telephone or message conversations (e.g. on skype)	I write to friends and close people who live outside Lithuania	Other	
living place	inhabitants	N	127	127	123	112	109	97	59	6
	3 001 to 10 000 inhabitants	%	88,0	90,0	88,0	80,0	76,0	72,0	62,0	2,0
	10 001 to 50 000 inhabitants	N	44	45	44	40	38	36	31	1
	10 001 to 50 000 inhabitants	%	89,0	86,2	85,3	77,1	71,6	71,6	50,5	4,6
	50 001 to 100 000 inhabitants	N	97	94	93	84	78	78	55	5
	50 001 to 100 000 inhabitants	%	100,0	100,0	76,9	92,3	92,3	92,3	76,9	0,0
	100 001 to 500,000 inhabitants	N	13	13	10	12	12	12	10	0
	100 001 to 500,000 inhabitants	%	92,8	88,8	92,8	88,0	79,2	72,8	45,6	0,8
	500 001 and more inhabitants	N	116	111	116	110	99	91	57	1
	500 001 and more inhabitants	%	71,4	71,4	70,0	64,3	48,6	64,3	50,0	0,0
County	Vilnius	%	72,3	75,2	75,2	68,3	56,4	68,3	50,5	0,0
		N	73	76	76	69	57	69	51	0
	Kaunas	%	84,6	77,9	80,8	85,6	71,2	65,4	42,3	4,8
		N	88	81	84	89	74	68	44	5
	Šiauliai	%	92,5	92,5	92,5	85,1	73,1	79,1	59,7	1,5
		N	62	62	62	57	49	53	40	1
	Klaipėda	%	91,2	89,5	91,2	77,2	82,5	68,4	54,4	0,0
		N	52	51	52	44	47	39	31	0
	Panevėžys	%	80,0	80,0	80,0	68,0	72,0	70,0	36,0	2,0
		N	40	40	40	34	36	35	18	1
	Marijampolė	%	97,1	94,3	88,6	80,0	85,7	82,9	57,1	0,0
		N	34	33	31	28	30	29	20	0
	Telšiai	%	91,7	91,7	83,3	77,8	72,2	66,7	33,3	16,7
		N	33	33	30	28	26	24	12	6
	Alytus	%	96,2	96,2	84,6	84,6	88,5	69,2	61,5	0,0
		N	25	25	22	22	23	18	16	0
	Utena	%	86,4	90,9	86,4	50,0	63,6	59,1	36,4	0,0
		N	19	20	19	11	14	13	8	0
	Tauragė	%	95,5	86,4	86,4	95,5	63,6	50,0	31,8	0,0
		N	21	19	19	21	14	11	7	0
Total:	%	86,0	84,6	83,7	77,5	71,2	69,0	47,5	2,5	
	N	447	440	435	403	370	359	247	13	

Table 29 How often do you use a computer and the Internet doing the following activities? I type, draw on the computer

			I type, draw on the computer			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	12,1	64,5	23,0	0,3
		N	38	202	72	1
	Male	%	17,9	60,9	20,4	0,7
		N	50	170	57	2
Age	12	%	20,7	65,2	13,6	0,5
		N	41	129	27	1
	13	%	9,0	60,7	29,4	1,0
		N	18	122	59	2
	14	%	15,0	62,7	22,3	0,0
		N	29	121	43	0
City – country	Country	%	17,0	58,2	24,2	0,5
		N	33	113	47	1
	City	%	13,8	65,1	20,6	0,5
		N	55	259	82	2
Size of the living place	Up to 3 000 inhabitants	%	17,0	58,2	24,2	0,5
		N	33	113	47	1
	3 001 to 10 000 inhabitants	%	15,8	56,1	28,1	0,0
		N	9	32	16	0
	10 001 to 50 000 inhabitants	%	11,2	65,5	23,3	0,0
		N	13	76	27	0
	50 001 to 100 000 inhabitants	%	0,0	46,2	53,8	0,0
		N	0	6	7	0
	100 001 to 500,000 inhabitants	%	10,1	70,5	19,4	0,0
		N	13	91	25	0
	500 001 and more inhabitants	%	24,1	65,1	8,4	2,4
		N	20	54	7	2
County	Vilnius	%	30,2	52,7	15,5	1,6
		N	39	68	20	2
	Kaunas	%	11,8	66,4	21,8	0,0
		N	14	79	26	0
	Šiauliai	%	4,4	72,1	23,5	0,0
		N	3	49	16	0
	Klaipėda	%	13,8	61,5	23,1	1,5
		N	9	40	15	1
	Panevėžys	%	11,1	77,8	11,1	0,0
		N	6	42	6	0
	Marijampolė	%	8,1	59,5	32,4	0,0
		N	3	22	12	0
	Telšiai	%	27,8	50,0	22,2	0,0
		N	10	18	8	0
	Alytus	%	3,3	53,3	43,3	0,0
		N	1	16	13	0
	Utena	%	3,4	69,0	27,6	0,0
		N	1	20	8	0
	Tauragė	%	8,0	72,0	20,0	0,0
		N	2	18	5	0
	Total:	%	14,9	62,8	21,8	0,5
		N	88	372	129	3

Table 30. How often do you use a computer and the Internet doing the following activities? I play computer games

			I play computer games				
			I have never used	I have used once or several times	I constantly use	They did not respond	
Gender	Female	%	13,1	44,4	42,5	0,0	
		N	41	139	133	0	
	Male	%	1,8	24,4	73,8	0,0	
		N	5	68	206	0	
Age	12	%	6,6	37,4	56,1	0,0	
		N	13	74	111	0	
	13	%	5,0	32,3	62,7	0,0	
		N	10	65	126	0	
	14	%	11,9	35,2	52,8	0,0	
		N	23	68	102	0	
City – country	Country	%	10,3	35,6	54,1	0,0	
		N	20	69	105	0	
	City	%	6,5	34,7	58,8	0,0	
		N	26	138	234	0	
Size of the living place	Up to 3 000 inhabitants	%	10,3	35,6	54,1	0,0	
		N	20	69	105	0	
	3 001 to 10 000 inhabitants	%	1,8	22,8	75,4	0,0	
		N	1	13	43	0	
	10 001 to 50 000 inhabitants	%	6,0	28,4	65,5	0,0	
		N	7	33	76	0	
	50 001 to 100 000 inhabitants	%	15,4	61,5	23,1	0,0	
		N	2	8	3	0	
	100 001 to 500,000 inhabitants	%	5,4	29,5	65,1	0,0	
		N	7	38	84	0	
	500 001 and more inhabitants	%	10,8	55,4	33,7	0,0	
		N	9	46	28	0	
	County	Vilnius	%	10,1	42,6	47,3	0,0
			N	13	55	61	0
Kaunas		%	9,2	27,7	63,0	0,0	
		N	11	33	75	0	
Šiauliai		%	5,9	22,1	72,1	0,0	
		N	4	15	49	0	
Klaipėda		%	1,5	29,2	69,2	0,0	
		N	1	19	45	0	
Panevėžys		%	5,6	50,0	44,4	0,0	
		N	3	27	24	0	
Marijampolė		%	8,1	24,3	67,6	0,0	
		N	3	9	25	0	
Telšiai		%	11,1	41,7	47,2	0,0	
		N	4	15	17	0	
Alytus		%	6,7	53,3	40,0	0,0	
		N	2	16	12	0	
Utena		%	6,9	41,4	51,7	0,0	
		N	2	12	15	0	
Tauragė		%	12,0	24,0	64,0	0,0	
		N	3	6	16	0	
Total:		%	7,8	35,0	57,3	0,0	
		N	46	207	339	0	

Table 31. How often do you use a computer and the Internet doing the following activities? I make computer programmes

			I make computer programmes			
			I have never used	I have used once or several times	I constantly use	They did not respond
Gender	Female	%	66,5	19,2	6,4	8,0
		N	208	60	20	25
	Male	%	58,1	25,1	9,3	7,5
		N	162	70	26	21
Age	12	%	70,2	15,7	7,6	6,6
		N	139	31	15	13
	13	%	59,2	24,9	7,0	9,0
		N	119	50	14	18
	14	%	58,0	25,4	8,8	7,8
		N	112	49	17	15
City – country	Country	%	67,5	17,0	10,3	5,2
		N	131	33	20	10
	City	%	60,1	24,4	6,5	9,0
		N	239	97	26	36
Size of the living place	Up to 3 000 inhabitants	%	67,5	17,0	10,3	5,2
		N	131	33	20	10
	3 001 to 10 000 inhabitants	%	64,9	14,0	8,8	12,3
		N	37	8	5	7
	10 001 to 50 000 inhabitants	%	60,3	25,9	4,3	9,5
		N	70	30	5	11
	50 001 to 100 000 inhabitants	%	76,9	15,4	0,0	7,7
		N	10	2	0	1
	100 001 to 500,000 inhabitants	%	55,0	30,2	3,9	10,9
		N	71	39	5	14
500 001 and more inhabitants	%	61,4	21,7	13,3	3,6	
	N	51	18	11	3	
County	Vilnius	%	65,9	17,8	11,6	4,7
		N	85	23	15	6
	Kaunas	%	62,2	25,2	5,0	7,6
		N	74	30	6	9
	Šiauliai	%	57,4	32,4	4,4	5,9
		N	39	22	3	4
	Klaipėda	%	58,5	27,7	12,3	1,5
		N	38	18	8	1
	Panevėžys	%	59,3	24,1	3,7	13,0
		N	32	13	2	7
	Marijampolė	%	40,5	16,2	10,8	32,4
		N	15	6	4	12
	Telšiai	%	88,9	5,6	0,0	5,6
		N	32	2	0	2
	Alytus	%	63,3	20,0	3,3	13,3
		N	19	6	1	4
	Utena	%	51,7	31,0	17,2	0,0
		N	15	9	5	0
	Tauragė	%	84,0	4,0	8,0	4,0
		N	21	1	2	1
Total:	%	62,5	22,0	7,8	7,8	
	N	370	130	46	46	

Table 32. Were (in what places) do you usually use the computer and the Internet doing the following activities? Library

			Were (in what places) do you usually use the computer and the Internet doing the following activities? Library			
			I play computer games	I type, draw on the computer	I make computer programmes	Other
Gender	Female	%	79,2	58,3	13,9	0,0
		N	57	42	10	0
	Male	%	81,1	50,0	5,4	1,4
		N	60	37	4	1
Age	12	%	91,1	48,9	13,3	0,0
		N	41	22	6	0
	13	%	83,0	53,2	6,4	0,0
		N	39	25	3	0
	14	%	68,5	59,3	9,3	1,9
		N	37	32	5	1
City – country	Country	%	81,9	56,9	8,3	1,4
		N	59	41	6	1
	City	%	78,4	51,4	10,8	0,0
		N	58	38	8	0
Size of the living place	Up to 3 000 inhabitants	%	81,9	56,9	8,3	1,4
		N	59	41	6	1
	3 001 to 10 000 inhabitants	%	93,8	43,8	0,0	0,0
		N	15	7	0	0
	10 001 to 50 000 inhabitants	%	71,4	52,4	9,5	0,0
		N	15	11	2	0
	50 001 to 100 000 inhabitants	%	100,0	0,0	0,0	0,0
		N	1	0	0	0
	100 001 to 500,000 inhabitants	%	70,0	60,0	10,0	0,0
		N	7	6	1	0
	500 001 and more inhabitants	%	76,9	53,8	19,2	0,0
		N	20	14	5	0
County	Vilnius	%	77,8	48,9	11,1	0,0
		N	35	22	5	0
	Kaunas	%	80,8	57,7	0,0	3,8
		N	21	15	0	1
	Šiauliai	%	77,8	66,7	0,0	0,0
		N	7	6	0	0
	Klaipėda	%	90,0	40,0	10,0	0,0
		N	18	8	2	0
	Panevėžys	%	46,7	66,7	20,0	0,0
		N	7	10	3	0
	Marijampolė	%	88,9	55,6	22,2	0,0
		N	8	5	2	0
	Telšiai	%	100,0	100,0	0,0	0,0
		N	2	2	0	0
	Alytus	%	85,7	42,9	28,6	0,0
		N	6	3	2	0
	Utena	%	100,0	72,7	0,0	0,0
		N	11	8	0	0
	Tauragė	%	100,0	0,0	0,0	0,0
		N	2	0	0	0
Total:		%	80,1	54,1	9,6	0,7
		N	117	79	14	1

Table 33. Were (in what places) do you usually use the computer and the Internet doing the following activities? In other places

			Were (in what places) do you usually use the computer and the Internet doing the following activities? In other places			
			I play computer games	I type, draw on the computer	I make computer programmes	Other
Gender	Female	%	85,2	86,7	26,7	1,9
		N	230	234	72	5
	Male	%	91,9	79,4	33,9	1,2
		N	228	197	84	3
Age	12	%	91,1	81,7	21,9	1,8
		N	154	138	37	3
	13	%	88,6	86,4	33,7	1,1
		N	163	159	62	2
	14	%	85,5	81,2	34,5	1,8
		N	141	134	57	3
City – country	Country	%	87,3	82,0	24,0	2,0
		N	131	123	36	3
	City	%	88,9	83,7	32,6	1,4
		N	327	308	120	5
Size of the living place	Up to 3 000 inhabitants	%	87,3	82,0	24,0	2,0
		N	131	123	36	3
	3 001 to 10 000 inhabitants	%	93,6	89,4	27,7	0,0
		N	44	42	13	0
	10 001 to 50 000 inhabitants	%	90,0	87,3	35,5	3,6
		N	99	96	39	4
	50 001 to 100 000 inhabitants	%	91,7	100,0	16,7	0,0
		N	11	12	2	0
	100 001 to 500,000 inhabitants	%	92,9	87,3	41,3	0,8
		N	117	110	52	1
	500 001 and more inhabitants	%	76,7	65,8	19,2	0,0
		N	56	48	14	0
County	Vilnius	%	82,5	66,0	20,4	0,0
		N	85	68	21	0
	Kaunas	%	85,4	85,4	36,9	4,9
		N	88	88	38	5
	Šiauliai	%	94,1	92,6	38,2	0,0
		N	64	63	26	0
	Klaipėda	%	87,9	84,5	27,6	0,0
		N	51	49	16	0
	Panevėžys	%	90,0	78,0	34,0	2,0
		N	45	39	17	1
	Marijampolė	%	94,1	91,2	47,1	0,0
		N	32	31	16	0
	Telšiai	%	100,0	76,7	13,3	3,3
		N	30	23	4	1
	Alytus	%	92,3	100,0	26,9	0,0
		N	24	26	7	0
	Utena	%	82,6	95,7	39,1	0,0
		N	19	22	9	0
	Tauragė	%	87,0	95,7	8,7	4,3
		N	20	22	2	1
Total:	%	88,4	83,2	30,1	1,5	
	N	458	431	156	8	

Table 34. If there appear any questions about the usage of computers or the Internet, who do you usually ask for help?

			If there appear any questions about the usage of computers or the Internet, who do you usually ask for help?										
			Friends or classmates	Mother or father	Teacher	Brother or sister	Librarian	Other relatives	Information in books or	I have never asked	Grandfather or grandmother	I do not use the computer / the Internet	They do not know. / They did not respond
Gender	Female	%	56,2	38,7	35,1	30,0	20,8	9,9	7,3	2,6	0,6	0,6	0,3
		N	176	121	110	94	65	31	23	8	2	2	1
	Male	%	61,6	25,1	29,0	21,5	19,4	8,2	8,6	6,1	2,2	1,1	0,0
		N	172	70	81	60	54	23	24	17	6	3	0
Age	12	%	52,5	32,3	36,4	25,3	17,7	12,1	8,1	2,5	3,0	2,5	0,5
		N	104	64	72	50	35	24	16	5	6	5	1
	13	%	59,7	34,3	34,3	29,4	19,4	7,0	10,4	5,0	1,0	0,0	0,0
		N	120	69	69	59	39	14	21	10	2	0	0
	14	%	64,2	30,1	25,9	23,3	23,3	8,3	5,2	5,2	0,0	0,0	0,0
		N	124	58	50	45	45	16	10	10	0	0	0
City – country	Country	%	60,8	22,7	45,4	30,9	33,5	4,6	9,3	2,6	0,5	0,5	0,5
		N	118	44	88	60	65	9	18	5	1	1	1
	City	%	57,8	36,9	25,9	23,6	13,6	11,3	7,3	5,0	1,8	1,0	0,0
		N	230	147	103	94	54	45	29	20	7	4	0
Size of the living place	Up to 3 000 inhabitants	%	60,8	22,7	45,4	30,9	33,5	4,6	9,3	2,6	0,5	0,5	0,5
		N	118	44	88	60	65	9	18	5	1	1	1
	3 001 to 10 000 inhabitants	%	56,1	29,8	29,8	26,3	24,6	8,8	15,8	5,3	3,5	1,8	0,0
		N	32	17	17	15	14	5	9	3	2	1	0
	10 001 to 50 000 inhabitants	%	60,3	35,3	30,2	27,6	16,4	8,6	5,2	2,6	1,7	1,7	0,0
		N	70	41	35	32	19	10	6	3	2	2	0
	50 001 to 100 000 inhabitants	%	23,1	76,9	15,4	38,5	15,4	15,4	0,0	7,7	0,0	0,0	0,0
		N	3	10	2	5	2	2	0	1	0	0	0
	100 001 to 500,000 inhabitants	%	57,4	43,4	31,8	21,7	5,4	16,3	9,3	5,4	1,6	0,8	0,0
		N	74	56	41	28	7	21	12	7	2	1	0
500 001 and more inhabitants	%	61,4	27,7	9,6	16,9	14,5	8,4	2,4	7,2	1,2	0,0	0,0	
	N	51	23	8	14	12	7	2	6	1	0	0	
County	Vilnius	%	58,9	27,9	21,7	15,5	22,5	6,2	5,4	6,2	0,8	2,3	0,8
		N	76	36	28	20	29	8	7	8	1	3	1
	Kaunas	%	49,6	41,2	35,3	29,4	21,8	15,1	11,8	2,5	0,8	0,0	0,0
		N	59	49	42	35	26	18	14	3	1	0	0
	Šiauliai	%	51,5	29,4	27,9	27,9	8,8	10,3	7,4	2,9	4,4	0,0	0,0
		N	35	20	19	19	6	7	5	2	3	0	0
	Klaipėda	%	60,0	38,5	26,2	20,0	18,5	9,2	12,3	3,1	3,1	1,5	0,0
		N	39	25	17	13	12	6	8	2	2	1	0
	Panevėžys	%	64,8	25,9	48,1	25,9	20,4	9,3	5,6	5,6	0,0	0,0	0,0
		N	35	14	26	14	11	5	3	3	0	0	0
	Marijampolė	%	73,0	29,7	32,4	40,5	27,0	8,1	5,4	8,1	0,0	0,0	0,0
		N	27	11	12	15	10	3	2	3	0	0	0
	Telšiai	%	61,1	16,7	44,4	33,3	19,4	5,6	13,9	2,8	0,0	0,0	0,0
		N	22	6	16	12	7	2	5	1	0	0	0
	Alytus	%	40,0	50,0	26,7	23,3	26,7	16,7	3,3	10,0	3,3	0,0	0,0
		N	12	15	8	7	8	5	1	3	1	0	0
	Utena	%	93,1	24,1	34,5	24,1	27,6	0,0	3,4	0,0	0,0	0,0	0,0
		N	27	7	10	7	8	0	1	0	0	0	0
	Tauragė	%	64,0	32,0	52,0	48,0	8,0	0,0	4,0	0,0	0,0	4,0	0,0
		N	16	8	13	12	2	0	1	0	0	1	0
Total:	%	58,8	32,3	32,3	26,0	20,1	9,1	7,9	4,2	1,4	0,8	0,2	
	N	348	191	191	154	119	54	47	25	8	5	1	

2.6 Children's computer and Internet skills

Children evaluate their computer skills rather well. Common computer literacy and basic Internet knowledge are evaluated best, and creating websites and usage of special Internet databases (library areas) has the poorest evaluation. Respondents from cities evaluated their computer knowledge on average better than respondents from villages. (Table 35)

Table 35. How can you evaluate your computer and Internet skills? Evaluate your skills in 4 point scale, where 1 – I do not know at all, 4 – I know very well. (Distribution of averages in socio- demographic groups.)

			Basic computer skills (e.g., using a mouse, typing)	Using common computer programmes (e.g., Word, Excel, Databases, Presentations)	Elimination of main technical problems (e.g., computer "sleeps", printing errors, etc.)	Common Internet usage (e.g., emails, website search, surfing)	Sending emails with attachments	Surfing the Internet or search engines (e.g., using Google™, Yahoo™, etc.)	Using Internet data bases (e.g. using paid data bases, searching for certain material)	Support for people who want to use the Internet	Creating websites	Using the Internet for telephone conversations	Participation in Internet chats (leave messages, initiate new discussions)	Using file sharing programmes (share films, music, etc.)
Gender	Female	Average	3,4	2,9	2,8	3,4	2,8	3,4	2,6	2,8	1,8	2,7	3,0	2,8
	Male	Average	3,4	2,9	2,8	3,3	2,7	3,3	2,5	2,8	1,9	2,6	2,8	2,8
Age	12	Average	3,3	2,7	2,6	3,2	2,6	3,2	2,3	2,7	1,7	2,4	2,7	2,6
	13	Average	3,5	3,0	2,8	3,4	2,8	3,4	2,7	2,9	2,0	2,7	3,0	2,9
	14	Average	3,5	2,9	2,9	3,4	3,0	3,5	2,6	2,8	2,0	2,7	3,0	2,9
City – country	Country	Average	3,3	2,8	2,5	3,2	2,5	3,2	2,3	2,6	1,8	2,4	2,7	2,5
	City	Average	3,4	2,9	2,9	3,4	2,9	3,4	2,6	2,9	1,9	2,8	3,0	2,9
Size of the living place	Up to 3 000 inhabitants	Average	3,3	2,8	2,5	3,2	2,5	3,2	2,3	2,6	1,8	2,4	2,7	2,5
	3 001 to 10 000 inhabitants	Average	3,4	2,9	2,9	3,3	2,6	3,5	2,6	2,8	1,8	2,4	2,9	2,6
	10 001 to 50 000 inhabitants	Average	3,5	3,0	2,9	3,4	3,0	3,5	2,5	2,9	1,9	2,7	2,9	3,0
	50 001 to 100 000 inhabitants	Average	3,8	3,2	2,8	3,9	3,8	3,9	2,9	3,3	1,5	3,3	3,6	3,8
	100 001 to 500,000 inhabitants	Average	3,4	3,0	2,8	3,5	3,0	3,5	2,8	3,0	2,1	3,0	3,2	3,1
	500 001 and more inhabitants	Average	3,3	2,8	3,1	3,1	2,6	3,1	2,4	2,7	1,8	2,6	2,7	2,7
County	Vilnius	Average	3,1	2,7	2,8	2,8	2,5	2,9	2,3	2,5	1,8	2,4	2,5	2,5
	Kaunas	Average	3,5	2,9	2,8	3,4	2,7	3,5	2,6	2,8	2,0	2,7	3,0	2,8
	Šiauliai	Average	3,5	3,1	2,9	3,4	3,3	3,5	2,7	3,1	2,3	3,0	3,0	3,2
	Klaipėda	Average	3,5	3,1	2,8	3,5	2,9	3,6	2,8	2,8	2,1	2,8	3,1	3,0
	Panevėžys	Average	3,5	3,0	2,9	3,4	2,7	3,5	2,7	2,7	1,9	2,8	2,9	3,0
	Marijampolė	Average	3,5	3,0	2,8	3,5	3,0	3,5	2,5	2,9	1,9	2,8	3,2	2,8
	Telšiai	Average	3,4	2,8	2,6	3,4	2,9	3,6	1,9	3,1	1,5	2,2	3,0	3,1
	Alytus	Average	3,6	2,9	2,9	3,7	2,9	3,7	2,7	3,2	1,7	2,7	2,9	2,9
	Utena	Average	3,3	2,7	2,8	3,3	2,9	3,3	2,4	2,8	1,9	2,4	2,9	2,6
	Tauragė	Average	3,5	3,0	2,3	3,2	2,6	3,3	2,2	2,0	1,3	2,5	2,8	2,1
	Totally:	Average	3,4	2,9	2,8	3,3	2,8	3,4	2,5	2,8	1,9	2,7	2,9	2,8

2.7 Children's awareness about the possibility to use the Internet in libraries

About the possibility to use the Internet in libraries know 79% of respondents. Respondents from cities (with 100000 to 500000 residents) know about the possibility to use the Internet (except for the capital) least. ([Table 36](#)) 54% of respondents use the Internet in libraries. Residents from villages and Vilnius city use the Internet in libraries more often. ([Table 37](#))

Main causes why respondents do not use the Internet in the library are the following: there is Internet at home - 64%, inconvenience and discomfort – 9%, lack of computer or long queues 7%. ([Table 38](#))

During the following 6 months the percentage of respondents who were going to use the Internet is: definitely yes – 35%, maybe yes – 21%, maybe no – 18%, definitely no – 24% (3% were dubious). Respondents from villages, towns and Vilnius city tend to use the Internet more often. ([Table 39](#))

Table 36. Do you know that you can use the Internet in the library for free?

			Do you know that you can use the Internet in the library for free?	
			Yes	No
Gender	Female	%	80,5	19,5
		N	252	61
	Male	%	78,1	21,9
		N	218	61
Age	12	%	75,3	24,7
		N	149	49
	13	%	81,1	18,9
		N	163	38
	14	%	81,9	18,1
		N	158	35
City – country	Country	%	79,4	20,6
		N	154	40
	City	%	79,4	20,6
		N	316	82
Size of the living place	Up to 3 000 inhabitants	%	79,4	20,6
		N	154	40
	3 001 to 10 000 inhabitants	%	94,7	5,3
		N	54	3
	10 001 to 50 000 inhabitants	%	81,0	19,0
		N	94	22
	50 001 to 100 000 inhabitants	%	69,2	30,8
		N	9	4
100 001 to 500,000 inhabitants	%	70,5	29,5	
	N	91	38	
500 001 and more inhabitants	%	81,9	18,1	
	N	68	15	
County	Vilnius	%	86,8	13,2
		N	112	17
	Kaunas	%	80,7	19,3
		N	96	23
	Šiauliai	%	70,6	29,4
		N	48	20
	Klaipėda	%	80,0	20,0
		N	52	13
	Panevėžys	%	77,8	22,2
		N	42	12
	Marijampolė	%	83,8	16,2
		N	31	6
	Telšiai	%	83,3	16,7
		N	30	6
	Alytus	%	73,3	26,7
		N	22	8
	Utena	%	96,6	3,4
		N	28	1
	Tauragė	%	36,0	64,0
		N	9	16
Total:		%	79,4	20,6
		N	470	122

Table 37. Do you use or have you ever used the Internet for free in the library?

			Do you use or have you ever used the Internet for free in the library?	
			Yes	No
Gender	Female	%	53,2	46,8
		N	134	118
	Male	%	54,1	45,9
		N	118	100
Age	12	%	52,3	47,7
		N	78	71
	13	%	49,1	50,9
		N	80	83
	14	%	59,5	40,5
		N	94	64
City – country	Country	%	67,5	32,5
		N	104	50
	City	%	46,8	53,2
		N	148	168
Size of the settlement	Up to 3 000 inhabitants	%	67,5	32,5
		N	104	50
	3 001 to 10 000 inhabitants	%	46,3	53,7
		N	25	29
	10 001 to 50 000 inhabitants	%	52,1	47,9
		N	49	45
	50 001 to 100 000 inhabitants	%	33,3	66,7
		N	3	6
	100 001 to 500,000 inhabitants	%	31,9	68,1
		N	29	62
500 001 and more inhabitants	%	61,8	38,2	
	N	42	26	
County	Vilnius	%	58,0	42,0
		N	65	47
	Kaunas	%	47,9	52,1
		N	46	50
	Šiauliai	%	35,4	64,6
		N	17	31
	Klaipėda	%	51,9	48,1
		N	27	25
	Panevėžys	%	69,0	31,0
		N	29	13
	Marijampolė	%	51,6	48,4
		N	16	15
	Telšiai	%	50,0	50,0
		N	15	15
	Alytus	%	68,2	31,8
		N	15	7
	Utena	%	71,4	28,6
		N	20	8
	Tauragė	%	22,2	77,8
		N	2	7
Total:		%	53,6	46,4
		N	252	218

Table 38. Why do you not use the Internet for free in the library?

			Why do not you use the Internet for free in the library?									
			I have it at home	In the library it is not good, comfortable, inconvenient	There is no Internet	Computers are usually occupied, long queues	I do not attend libraries	There is no need, I do not want	I do not have time	They do not know./ They did not respond.	It is more fun at friends'	I use it at school
Gender	Female	%	72,9	8,5	5,1	5,9	2,5	6,8	5,1	2,5	0,0	1,7
		N	86	10	6	7	3	8	6	3	0	2
	Male	%	54,0	9,0	9,0	7,0	6,0	1,0	2,0	4,0	6,0	3,0
		N	54	9	9	7	6	1	2	4	6	3
Age	12	%	62,0	9,9	2,8	8,5	4,2	4,2	2,8	1,4	1,4	2,8
		N	44	7	2	6	3	3	2	1	1	2
	13	%	61,4	4,8	7,2	3,6	6,0	3,6	2,4	6,0	2,4	2,4
		N	51	4	6	3	5	3	2	5	2	2
	14	%	70,3	12,5	10,9	7,8	1,6	4,7	6,3	1,6	4,7	1,6
		N	45	8	7	5	1	3	4	1	3	1
City – country	Country	%	50,0	4,0	16,0	6,0	4,0	4,0	2,0	4,0	0,0	4,0
		N	25	2	8	3	2	2	1	2	0	2
	City	%	68,5	10,1	4,2	6,5	4,2	4,2	4,2	3,0	3,6	1,8
		N	115	17	7	11	7	7	7	5	6	3
Size of the living place	Up to 3 000 inhabitants	%	50,0	4,0	16,0	6,0	4,0	4,0	2,0	4,0	0,0	4,0
		N	25	2	8	3	2	2	1	2	0	2
	3 001 to 10 000 inhabitants	%	72,4	3,4	0,0	3,4	13,8	3,4	3,4	0,0	3,4	3,4
		N	21	1	0	1	4	1	1	0	1	1
	10 001 to 50 000 inhabitants	%	77,8	4,4	0,0	2,2	2,2	2,2	0,0	4,4	4,4	2,2
		N	35	2	0	1	1	1	0	2	2	1
	50 001 to 100 000 inhabitants	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	6	0	0	0	0	0	0	0	0	0
	100 001 to 500,000 inhabitants	%	69,4	9,7	9,7	4,8	3,2	4,8	8,1	0,0	0,0	1,6
		N	43	6	6	3	2	3	5	0	0	1
500 001 and more inhabitants	%	38,5	30,8	3,8	23,1	0,0	7,7	3,8	11,5	11,5	0,0	
	N	10	8	1	6	0	2	1	3	3	0	
County	Vilnius	%	42,6	19,1	2,1	19,1	8,5	4,3	4,3	6,4	6,4	0,0
		N	20	9	1	9	4	2	2	3	3	0
	Kaunas	%	64,0	2,0	12,0	4,0	4,0	6,0	6,0	2,0	0,0	6,0
		N	32	1	6	2	2	3	3	1	0	3
	Šiauliai	%	67,7	9,7	12,9	3,2	0,0	0,0	0,0	0,0	3,2	3,2
		N	21	3	4	1	0	0	0	0	1	1
	Klaipėda	%	88,0	12,0	0,0	0,0	0,0	4,0	8,0	4,0	8,0	4,0
		N	22	3	0	0	0	1	2	1	2	1
	Panevėžys	%	53,8	0,0	0,0	7,7	0,0	7,7	0,0	0,0	0,0	0,0
		N	7	0	0	1	0	1	0	0	0	0
	Marijampolė	%	86,7	6,7	0,0	0,0	6,7	0,0	0,0	0,0	0,0	0,0
		N	13	1	0	0	1	0	0	0	0	0
	Telšiai	%	53,3	6,7	26,7	0,0	0,0	0,0	0,0	13,3	0,0	0,0
		N	8	1	4	0	0	0	0	2	0	0
	Alytus	%	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0
		N	7	0	0	0	0	0	0	0	0	0
	Utena	%	62,5	12,5	0,0	12,5	12,5	0,0	0,0	0,0	0,0	0,0
		N	5	1	0	1	1	0	0	0	0	0
	Tauragė	%	71,4	0,0	0,0	0,0	14,3	28,6	14,3	0,0	0,0	0,0
		N	5	0	0	0	1	2	1	0	0	0
Total:		%	64,2	8,7	6,9	6,4	4,1	4,1	3,7	3,2	2,8	2,3
		N	140	19	15	14	9	9	8	7	6	5

Table 39. Are you going to use the Internet in the library during the next 6 months?

			Are you going to use the Internet in the library during the next 6 months?				
			Yes	Maybe yes	Maybe no	No	They do not know./They did not respond
Gender	Female	%	34,9	22,6	14,3	25,0	3,2
		N	88	57	36	63	8
	Male	%	33,9	18,8	21,6	22,5	3,2
		N	74	41	47	49	7
Age	12	%	34,9	23,5	16,8	21,5	3,4
		N	52	35	25	32	5
	13	%	34,4	18,4	19,6	23,9	3,7
		N	56	30	32	39	6
	14	%	34,2	20,9	16,5	25,9	2,5
		N	54	33	26	41	4
City – country	Country	%	43,5	23,4	13,0	16,9	3,2
		N	67	36	20	26	5
	City	%	30,1	19,6	19,9	27,2	3,2
		N	95	62	63	86	10
Size of the living place	Up to 3 000 inhabitants	%	43,5	23,4	13,0	16,9	3,2
		N	67	36	20	26	5
	3 001 to 10 000 inhabitants	%	40,7	14,8	20,4	24,1	0,0
		N	22	8	11	13	0
	10 001 to 50 000 inhabitants	%	31,9	13,8	14,9	38,3	1,1
		N	30	13	14	36	1
	50 001 to 100 000 inhabitants	%	0,0	11,1	33,3	0,0	55,6
		N	0	1	3	0	5
	100 001 to 500,000 inhabitants	%	18,7	28,6	23,1	28,6	1,1
		N	17	26	21	26	1
	500 001 and more inhabitants	%	38,2	20,6	20,6	16,2	4,4
		N	26	14	14	11	3
County	Vilnius	%	48,2	15,2	17,0	17,0	2,7
		N	54	17	19	19	3
	Kaunas	%	36,5	18,8	16,7	27,1	1,0
		N	35	18	16	26	1
	Šiauliai	%	20,8	20,8	12,5	39,6	6,3
		N	10	10	6	19	3
	Klaipėda	%	30,8	17,3	30,8	19,2	1,9
		N	16	9	16	10	1
	Panevėžys	%	26,2	38,1	19,0	14,3	2,4
		N	11	16	8	6	1
	Marijampolė	%	29,0	19,4	16,1	35,5	0,0
		N	9	6	5	11	0
	Telšiai	%	36,7	13,3	3,3	43,3	3,3
		N	11	4	1	13	1
	Alytus	%	4,5	45,5	27,3	0,0	22,7
		N	1	10	6	0	5
	Utena	%	46,4	25,0	10,7	17,9	0,0
		N	13	7	3	5	0
	Tauragė	%	22,2	11,1	33,3	33,3	0,0
		N	2	1	3	3	0
Total:		%	34,5	20,9	17,7	23,8	3,2
		N	162	98	83	112	15

2.8 Evaluation on service quality of public Internet in libraries

Respondents evaluate computer equipment in public Internet access places in the following way: very bad– 1%, bad – 8%, good – 74%, very good – 14%. ([Table 40](#))

Respondents evaluate computer programming equipment in public Internet access places in the following way: very bad– 1%, bad – 7%, good – 73%, very good – 14%. ([Table 41](#))

The evaluation of the Internet speed in public Internet access places is very bad– 1%, bad – 18%, good – 63%, very good – 14%. ([Table 42](#))

Respondents evaluate helpfulness of the workers in public Internet access places in the following way: very bad– 1%, bad – 2%, good – 64%, very good – 31%. ([Table 43](#))

The qualification of workers in public Internet access places is evaluated in the following way: very bad– 1%, bad – 2%, good – 66%, very good – 27%. ([Table 44](#))

Working time in public Internet access places is evaluated in the following way: very bad– 1%, bad – 12%, good – 64%, very good – 20%. ([Table 45](#))

Respondents evaluate possibility to work without any interference in public Internet access places in the following way: very bad– 0%, bad – 14%, good – 57%, very good – 25%. ([Table 46](#))

Possibility to use own digital equipment in public Internet access places is evaluated in the following way: very bad– 5%, bad – 16%, good – 46%, very good – 10%. ([Table 47](#))

Summarizing the evaluation on service quality of the Internet the tendency becomes very distinct: subjective factors, such as qualification, helpfulness of the staff, working time are evaluated better than objective and technical factors, such as computers, the speed of the Internet, programme equipment are evaluated worse.

Table 40. How do you evaluate the quality of the service in public Internet access place in the library where you use the Internet

most? Computer equipment

			Computer equipment				
			Very bad	Bad	Good	Very good	They do not know./They did not respond
Gender	Female	%	1,5	5,2	77,6	12,7	3,0
		N	2	7	104	17	4
	Male	%	0,0	10,2	70,3	16,1	3,4
		N	0	12	83	19	4
Age	12	%	0,0	7,7	71,8	15,4	5,1
		N	0	6	56	12	4
	13	%	1,3	11,3	73,8	12,5	1,3
		N	1	9	59	10	1
	14	%	1,1	4,3	76,6	14,9	3,2
		N	1	4	72	14	3
City – country	Country	%	0,0	7,7	71,2	17,3	3,8
		N	0	8	74	18	4
	City	%	1,4	7,4	76,4	12,2	2,7
		N	2	11	113	18	4
Size of the living place	Up to 3 000 inhabitants	%	0,0	7,7	71,2	17,3	3,8
		N	0	8	74	18	4
	3 001 to 10 000 inhabitants	%	0,0	12,0	56,0	32,0	0,0
		N	0	3	14	8	0
	10 001 to 50 000 inhabitants	%	2,0	8,2	77,6	10,2	2,0
		N	1	4	38	5	1
	50 001 to 100 000 inhabitants	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	3	0	0
	100 001 to 500,000 inhabitants	%	3,4	13,8	69,0	10,3	3,4
		N	1	4	20	3	1
	500 001 and more inhabitants	%	0,0	0,0	90,5	4,8	4,8
		N	0	0	38	2	2
County	Vilnius	%	0,0	3,1	81,5	7,7	7,7
		N	0	2	53	5	5
	Kaunas	%	0,0	10,9	56,5	30,4	2,2
		N	0	5	26	14	1
	Šiauliai	%	0,0	11,8	52,9	29,4	5,9
		N	0	2	9	5	1
	Klaipėda	%	0,0	18,5	77,8	0,0	3,7
		N	0	5	21	0	1
	Panevėžys	%	3,4	6,9	79,3	10,3	0,0
		N	1	2	23	3	0
	Marijampolė	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	16	0	0
	Telšiai	%	6,7	6,7	80,0	6,7	0,0
		N	1	1	12	1	0
	Alytus	%	0,0	13,3	86,7	0,0	0,0
		N	0	2	13	0	0
	Utena	%	0,0	0,0	60,0	40,0	0,0
		N	0	0	12	8	0
	Tauragė	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	2	0	0
Total:	%	0,8	7,5	74,2	14,3	3,2	
	N	2	19	187	36	8	

Table 41. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? Computer programming equipment

			Computer programming equipment					
			Very bad	Bad	Good	Very good	They do not know./They did not respond	
Gender	Female	%	1,5	7,5	73,9	11,9	5,2	
		N	2	10	99	16	7	
	Male	%	0,0	6,8	72,0	15,3	5,9	
		N	0	8	85	18	7	
Age	12	%	0,0	3,8	73,1	12,8	10,3	
		N	0	3	57	10	8	
	13	%	1,3	8,8	75,0	12,5	2,5	
		N	1	7	60	10	2	
	14	%	1,1	8,5	71,3	14,9	4,3	
		N	1	8	67	14	4	
City – country	Country	%	0,0	5,8	68,3	20,2	5,8	
		N	0	6	71	21	6	
	City	%	1,4	8,1	76,4	8,8	5,4	
		N	2	12	113	13	8	
	Size of the living place	Up to 3 000 inhabitants	%	0,0	5,8	68,3	20,2	5,8
			N	0	6	71	21	6
		3 001 to 10 000 inhabitants	%	0,0	4,0	68,0	20,0	8,0
			N	0	1	17	5	2
		10 001 to 50 000 inhabitants	%	2,0	8,2	75,5	10,2	4,1
			N	1	4	37	5	2
		50 001 to 100 000 inhabitants	%	0,0	0,0	100,0	0,0	0,0
			N	0	0	3	0	0
100 001 to 500,000 inhabitants		%	3,4	20,7	62,1	6,9	6,9	
		N	1	6	18	2	2	
500 001 and more inhabitants	%	0,0	2,4	90,5	2,4	4,8		
	N	0	1	38	1	2		
County	Vilnius	%	0,0	3,1	83,1	3,1	10,8	
		N	0	2	54	2	7	
	Kaunas	%	0,0	13,0	45,7	34,8	6,5	
		N	0	6	21	16	3	
	Šiauliai	%	0,0	5,9	58,8	29,4	5,9	
		N	0	1	10	5	1	
	Klaipėda	%	0,0	7,4	85,2	0,0	7,4	
		N	0	2	23	0	2	
	Panevėžys	%	3,4	6,9	75,9	10,3	3,4	
		N	1	2	22	3	1	
	Marijampolė	%	0,0	0,0	100,0	0,0	0,0	
		N	0	0	16	0	0	
	Telšiai	%	6,7	13,3	73,3	6,7	0,0	
		N	1	2	11	1	0	
	Alytus	%	0,0	13,3	86,7	0,0	0,0	
		N	0	2	13	0	0	
	Utena	%	0,0	0,0	65,0	35,0	0,0	
		N	0	0	13	7	0	
	Tauragė	%	0,0	50,0	50,0	0,0	0,0	
		N	0	1	1	0	0	
	Total:	%	0,8	7,1	73,0	13,5	5,6	
		N	2	18	184	34	14	

Table 42. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? _Internet connection speed

			Internet connection speed					
			Very bad	Bad	Good	Very good	They do not know./They did not respond	
Gender	Female	%	0,0	20,1	61,9	13,4	4,5	
		N	0	27	83	18	6	
	Male	%	1,7	16,1	64,4	13,6	4,2	
		N	2	19	76	16	5	
Age	12	%	1,3	16,7	67,9	6,4	7,7	
		N	1	13	53	5	6	
	13	%	0,0	22,5	60,0	15,0	2,5	
		N	0	18	48	12	2	
	14	%	1,1	16,0	61,7	18,1	3,2	
		N	1	15	58	17	3	
City – country	Country	%	0,0	17,3	55,8	21,2	5,8	
		N	0	18	58	22	6	
	City	%	1,4	18,9	68,2	8,1	3,4	
		N	2	28	101	12	5	
Size of the living place	Up to 3 000 inhabitants	%	0,0	17,3	55,8	21,2	5,8	
		N	0	18	58	22	6	
	3 001 to 10 000 inhabitants	%	0,0	24,0	68,0	8,0	0,0	
		N	0	6	17	2	0	
	10 001 to 50 000 inhabitants	%	0,0	18,4	67,3	10,2	4,1	
		N	0	9	33	5	2	
	50 001 to 100 000 inhabitants	%	0,0	0,0	100,0	0,0	0,0	
		N	0	0	3	0	0	
	100 001 to 500,000 inhabitants	%	6,9	41,4	48,3	0,0	3,4	
		N	2	12	14	0	1	
	500 001 and more inhabitants	%	0,0	2,4	81,0	11,9	4,8	
		N	0	1	34	5	2	
	County	Vilnius	%	0,0	4,6	73,8	10,8	10,8
			N	0	3	48	7	7
Kaunas		%	2,2	21,7	45,7	26,1	4,3	
		N	1	10	21	12	2	
Šiauliai		%	0,0	23,5	58,8	11,8	5,9	
		N	0	4	10	2	1	
Klaipėda		%	0,0	18,5	77,8	0,0	3,7	
		N	0	5	21	0	1	
Panevėžys		%	3,4	27,6	65,5	3,4	0,0	
		N	1	8	19	1	0	
Marijampolė		%	0,0	6,3	75,0	18,8	0,0	
		N	0	1	12	3	0	
Telšiai		%	0,0	26,7	66,7	6,7	0,0	
		N	0	4	10	1	0	
Alytus		%	0,0	20,0	80,0	0,0	0,0	
		N	0	3	12	0	0	
Utena		%	0,0	30,0	30,0	40,0	0,0	
		N	0	6	6	8	0	
Tauragė		%	0,0	100,0	0,0	0,0	0,0	
		N	0	2	0	0	0	
Total:		%	0,8	18,3	63,1	13,5	4,4	
		N	2	46	159	34	11	

Table 43. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? Helpfulness of librarians

			Helpfulness of librarians				
			Very bad	Bad	Good	Very good	They do not know./They did not respond
Gender	Female	%	0,0	3,0	67,9	27,6	1,5
		N	0	4	91	37	2
	Male	%	1,7	0,8	59,3	35,6	2,5
		N	2	1	70	42	3
Age	12	%	1,3	2,6	66,7	26,9	2,6
		N	1	2	52	21	2
	13	%	0,0	0,0	61,3	37,5	1,3
		N	0	0	49	30	1
	14	%	1,1	3,2	63,8	29,8	2,1
		N	1	3	60	28	2
City – country	Country	%	0,0	2,9	55,8	39,4	1,9
		N	0	3	58	41	2
	City	%	1,4	1,4	69,6	25,7	2,0
		N	2	2	103	38	3
Size of the living place	Up to 3 000 inhabitants	%	0,0	2,9	55,8	39,4	1,9
		N	0	3	58	41	2
	3 001 to 10 000 inhabitants	%	0,0	0,0	56,0	44,0	0,0
		N	0	0	14	11	0
	10 001 to 50 000 inhabitants	%	0,0	2,0	65,3	32,7	0,0
		N	0	1	32	16	0
	50 001 to 100 000 inhabitants	%	0,0	0,0	66,7	33,3	0,0
		N	0	0	2	1	0
	100 001 to 500,000 inhabitants	%	6,9	0,0	72,4	17,2	3,4
		N	2	0	21	5	1
	500 001 and more inhabitants	%	0,0	2,4	81,0	11,9	4,8
		N	0	1	34	5	2
	Vilnius	%	0,0	1,5	76,9	18,5	3,1
		N	0	1	50	12	2
	Kaunas	%	2,2	2,2	56,5	37,0	2,2
		N	1	1	26	17	1
	Šiauliai	%	0,0	0,0	64,7	29,4	5,9
		N	0	0	11	5	1
Klaipėda	%	0,0	0,0	59,3	37,0	3,7	
	N	0	0	16	10	1	
Panevėžys	%	3,4	6,9	65,5	24,1	0,0	
	N	1	2	19	7	0	
Marijampolė	%	0,0	0,0	18,8	81,3	0,0	
	N	0	0	3	13	0	
Telšiai	%	0,0	6,7	73,3	20,0	0,0	
	N	0	1	11	3	0	
Alytus	%	0,0	0,0	86,7	13,3	0,0	
	N	0	0	13	2	0	
Utena	%	0,0	0,0	50,0	50,0	0,0	
	N	0	0	10	10	0	
Tauragė	%	0,0	0,0	100,0	0,0	0,0	
	N	0	0	2	0	0	
Total:	%	0,8	2,0	63,9	31,3	2,0	
	N	2	5	161	79	5	

Table 44. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? Qualification of librarians

			Qualification of librarians					
			Very bad	Bad	Good	Very good	They do not know./They did not respond	
Gender	Female	%	0,0	2,2	70,1	24,6	3,0	
		N	0	3	94	33	4	
	Male	%	2,5	0,8	61,9	30,5	4,2	
		N	3	1	73	36	5	
Age	12	%	1,3	0,0	64,1	28,2	6,4	
		N	1	0	50	22	5	
	13	%	0,0	1,3	67,5	30,0	1,3	
		N	0	1	54	24	1	
	14	%	2,1	3,2	67,0	24,5	3,2	
		N	2	3	63	23	3	
City – country	Country	%	1,0	1,0	58,7	36,5	2,9	
		N	1	1	61	38	3	
	City	%	1,4	2,0	71,6	20,9	4,1	
		N	2	3	106	31	6	
	Size of the living place	Up to 3 000 inhabitants	%	1,0	1,0	58,7	36,5	2,9
			N	1	1	61	38	3
		3 001 to 10 000 inhabitants	%	0,0	0,0	64,0	24,0	12,0
			N	0	0	16	6	3
		10 001 to 50 000 inhabitants	%	0,0	0,0	73,5	26,5	0,0
			N	0	0	36	13	0
		50 001 to 100 000 inhabitants	%	0,0	0,0	66,7	33,3	0,0
			N	0	0	2	1	0
100 001 to 500,000 inhabitants		%	6,9	10,3	58,6	20,7	3,4	
		N	2	3	17	6	1	
500 001 and more inhabitants	%	0,0	0,0	83,3	11,9	4,8		
	N	0	0	35	5	2		
County	Vilnius	%	0,0	0,0	80,0	15,4	4,6	
		N	0	0	52	10	3	
	Kaunas	%	4,3	6,5	47,8	37,0	4,3	
		N	2	3	22	17	2	
	Šiauliai	%	0,0	0,0	58,8	35,3	5,9	
		N	0	0	10	6	1	
	Klaipėda	%	0,0	0,0	63,0	25,9	11,1	
		N	0	0	17	7	3	
	Panevėžys	%	3,4	0,0	79,3	17,2	0,0	
		N	1	0	23	5	0	
	Marijampolė	%	0,0	0,0	31,3	68,8	0,0	
		N	0	0	5	11	0	
	Telšiai	%	0,0	6,7	66,7	26,7	0,0	
		N	0	1	10	4	0	
	Alytus	%	0,0	0,0	86,7	13,3	0,0	
		N	0	0	13	2	0	
	Utena	%	0,0	0,0	65,0	35,0	0,0	
		N	0	0	13	7	0	
	Tauragė	%	0,0	0,0	100,0	0,0	0,0	
		N	0	0	2	0	0	
	Total:	%	1,2	1,6	66,3	27,4	3,6	
		N	3	4	167	69	9	

Table 45. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? Working time

			Working time				
			Very bad	Bad	Good	Very good	They do not know./They did not respond
Gender	Female	%	1,5	13,4	67,9	13,4	3,7
		N	2	18	91	18	5
	Male	%	0,8	9,3	58,5	28,0	3,4
		N	1	11	69	33	4
Age	12	%	2,6	7,7	61,5	23,1	5,1
		N	2	6	48	18	4
	13	%	1,3	15,0	58,8	22,5	2,5
		N	1	12	47	18	2
	14	%	0,0	11,7	69,1	16,0	3,2
		N	0	11	65	15	3
City – country	Country	%	1,9	14,4	56,7	25,0	1,9
		N	2	15	59	26	2
	City	%	0,7	9,5	68,2	16,9	4,7
		N	1	14	101	25	7
Size of the living place	Up to 3 000 inhabitants	%	1,9	14,4	56,7	25,0	1,9
		N	2	15	59	26	2
	3 001 to 10 000 inhabitants	%	0,0	8,0	72,0	20,0	0,0
		N	0	2	18	5	0
	10 001 to 50 000 inhabitants	%	2,0	8,2	57,1	26,5	6,1
		N	1	4	28	13	3
	50 001 to 100 000 inhabitants	%	0,0	33,3	33,3	33,3	0,0
		N	0	1	1	1	0
	100 001 to 500,000 inhabitants	%	0,0	6,9	72,4	17,2	3,4
		N	0	2	21	5	1
	500 001 and more inhabitants	%	0,0	11,9	78,6	2,4	7,1
		N	0	5	33	1	3
County	Vilnius	%	0,0	12,3	75,4	6,2	6,2
		N	0	8	49	4	4
	Kaunas	%	0,0	6,5	63,0	28,3	2,2
		N	0	3	29	13	1
	Šiauliai	%	0,0	0,0	52,9	41,2	5,9
		N	0	0	9	7	1
	Klaipėda	%	0,0	0,0	63,0	33,3	3,7
		N	0	0	17	9	1
	Panevėžys	%	3,4	10,3	65,5	20,7	0,0
		N	1	3	19	6	0
	Marijampolė	%	0,0	43,8	25,0	31,3	0,0
		N	0	7	4	5	0
	Telšiai	%	6,7	20,0	60,0	13,3	0,0
		N	1	3	9	2	0
	Alytus	%	0,0	20,0	73,3	6,7	0,0
		N	0	3	11	1	0
	Utena	%	5,0	10,0	55,0	20,0	10,0
		N	1	2	11	4	2
	Tauragė	%	0,0	0,0	100,0	0,0	0,0
		N	0	0	2	0	0
Total:	%	1,2	11,5	63,5	20,2	3,6	
	N	3	29	160	51	9	

Table 46. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? _A possibility to work without interference

			A possibility to work without interference				
			Very bad	Bad	Good	Very good	They do not know./They did not respond
Gender	Female	%	0,0	14,2	55,2	27,6	3,0
		N	0	19	74	37	4
	Male	%	0,8	13,6	59,3	22,0	4,2
		N	1	16	70	26	5
Age	12	%	0,0	11,5	62,8	21,8	3,8
		N	0	9	49	17	3
	13	%	0,0	16,3	55,0	25,0	3,8
		N	0	13	44	20	3
	14	%	1,1	13,8	54,3	27,7	3,2
		N	1	13	51	26	3
City – country	Country	%	0,0	21,2	51,0	24,0	3,8
		N	0	22	53	25	4
	City	%	0,7	8,8	61,5	25,7	3,4
		N	1	13	91	38	5
Size of the living place	Up to 3 000 inhabitants	%	0,0	21,2	51,0	24,0	3,8
		N	0	22	53	25	4
	3 001 to 10 000 inhabitants	%	0,0	20,0	56,0	24,0	0,0
		N	0	5	14	6	0
	10 001 to 50 000 inhabitants	%	0,0	6,1	53,1	36,7	4,1
		N	0	3	26	18	2
	50 001 to 100 000 inhabitants	%	0,0	0,0	66,7	33,3	0,0
		N	0	0	2	1	0
	100 001 to 500,000 inhabitants	%	3,4	6,9	55,2	31,0	3,4
		N	1	2	16	9	1
	500 001 and more inhabitants	%	0,0	7,1	78,6	9,5	4,8
		N	0	3	33	4	2
County	Vilnius	%	0,0	16,9	69,2	9,2	4,6
		N	0	11	45	6	3
	Kaunas	%	2,2	8,7	41,3	45,7	2,2
		N	1	4	19	21	1
	Šiauliai	%	0,0	11,8	47,1	35,3	5,9
		N	0	2	8	6	1
	Klaipėda	%	0,0	3,7	70,4	22,2	3,7
		N	0	1	19	6	1
	Panevėžys	%	0,0	6,9	75,9	17,2	0,0
		N	0	2	22	5	0
	Marijampolė	%	0,0	25,0	31,3	37,5	6,3
		N	0	4	5	6	1
	Telšiai	%	0,0	6,7	53,3	40,0	0,0
		N	0	1	8	6	0
	Alytus	%	0,0	33,3	60,0	6,7	0,0
		N	0	5	9	1	0
	Utena	%	0,0	20,0	40,0	30,0	10,0
		N	0	4	8	6	2
	Tauragė	%	0,0	50,0	50,0	0,0	0,0
		N	0	1	1	0	0
	Total:	%	0,4	13,9	57,1	25,0	3,6
		N	1	35	144	63	9

Table 47. How do you evaluate the quality of the service in public Internet access place in the library, where you use the Internet most? Possibility to use your own digital equipment

			Possibility to use your own digital equipment (laptop, handheld computer, photo/video/audio equipment, etc.)				
			Very bad	Bad	Good	Very good	They do not know./They did not respond
Gender	Female	%	6,0	18,7	39,6	9,7	26,1
		N	8	25	53	13	35
	Male	%	4,2	11,9	54,2	10,2	19,5
		N	5	14	64	12	23
Age	12	%	2,6	10,3	39,7	7,7	39,7
		N	2	8	31	6	31
	13	%	6,3	16,3	55,0	13,8	8,8
		N	5	13	44	11	7
	14	%	6,4	19,1	44,7	8,5	21,3
		N	6	18	42	8	20
City – country	Country	%	8,7	15,4	36,5	10,6	28,8
		N	9	16	38	11	30
	City	%	2,7	15,5	53,4	9,5	18,9
		N	4	23	79	14	28
Size of the living place	Up to 3 000 inhabitants	%	8,7	15,4	36,5	10,6	28,8
		N	9	16	38	11	30
	3 001 to 10 000 inhabitants	%	4,0	8,0	44,0	16,0	28,0
		N	1	2	11	4	7
	10 001 to 50 000 inhabitants	%	6,1	12,2	55,1	8,2	18,4
		N	3	6	27	4	9
	50 001 to 100 000 inhabitants	%	0,0	33,3	33,3	0,0	33,3
		N	0	1	1	0	1
	100 001 to 500,000 inhabitants	%	0,0	24,1	48,3	10,3	17,2
		N	0	7	14	3	5
	500 001 and more inhabitants	%	0,0	16,7	61,9	7,1	14,3
		N	0	7	26	3	6
County	Vilnius	%	1,5	13,8	52,3	6,2	26,2
		N	1	9	34	4	17
	Kaunas	%	0,0	19,6	37,0	15,2	28,3
		N	0	9	17	7	13
	Šiauliai	%	5,9	11,8	35,3	5,9	41,2
		N	1	2	6	1	7
	Klaipėda	%	3,7	7,4	59,3	3,7	25,9
		N	1	2	16	1	7
	Panevėžys	%	6,9	3,4	58,6	20,7	10,3
		N	2	1	17	6	3
	Marijampolė	%	6,3	18,8	50,0	25,0	0,0
		N	1	3	8	4	0
	Telšiai	%	13,3	20,0	53,3	0,0	13,3
		N	2	3	8	0	2
	Alytus	%	0,0	40,0	53,3	0,0	6,7
		N	0	6	8	0	1
	Utena	%	25,0	10,0	15,0	10,0	40,0
		N	5	2	3	2	8
	Tauragė	%	0,0	100,0	0,0	0,0	0,0
		N	0	2	0	0	0
	Total:	%	5,2	15,5	46,4	9,9	23,0
		N	13	39	117	25	58

2.9 Image of the library

Libraries for many respondents associate with books, a variety of books, bookshelves – 38%, the source of information and knowledge, searching and obtaining information – 11%, the place for science, scientists, studying – 10%.(Table 48)

According to children’s evaluations, good staff is the only positive characteristic of libraries: librarians are good helpers for visitors, librarians are cheerful and polite. Other evaluations are negative.

Libraries are evaluated as conservative and unattractive institutions: a library is an unpopular, outdated, boring place to spend time, a library is old-fashioned, the equipment in the library is old, a library is the place to be alone, in the library it is not good to stay (residents from villages and towns, also from Utena, Klaipėda, Marijampolė counties describe libraries as the places where it is good to stay). (Table 49)

Evaluating the image of libraries the tendency described above is noticed - the staff is definitely the strongest side of the image of the library.

Table 48. What do you associate library with?

		What do you associate library with?							
		Books, many books, bookshelves, many bookshelves	They do not know./ they did not response.	The source of information and knowledge, information (its search, obtaining)	Science, scientists, a place to study, an institution to study	A good place to spend leisure time	School	Quietness, the source of quietness, it is silent	
Gender	Female	%	38,7	12,1	11,2	12,5	7,0	3,5	4,2
		N	121	38	35	39	22	11	13
	Male	%	37,6	11,5	9,7	7,9	5,4	7,9	1,4
		N	105	32	27	22	15	22	4
Age	12	%	37,9	15,7	7,6	6,1	4,0	5,6	2,5
		N	75	31	15	12	8	11	5
	13	%	36,3	9,0	13,4	12,4	6,0	5,0	3,0
		N	73	18	27	25	12	10	6
	14	%	40,4	10,9	10,4	12,4	8,8	6,2	3,1
		N	78	21	20	24	17	12	6
City – country	Country	%	35,6	10,3	10,8	13,4	4,1	5,2	3,6
		N	69	20	21	26	8	10	7
	City	%	39,4	12,6	10,3	8,8	7,3	5,8	2,5
		N	157	50	41	35	29	23	10
Size of the living place	Up to 3 000 inhabitants	%	35,6	10,3	10,8	13,4	4,1	5,2	3,6
		N	69	20	21	26	8	10	7
	3 001 to 10 000 inhabitants	%	28,1	22,8	15,8	7,0	5,3	5,3	0,0
		N	16	13	9	4	3	3	0
	10 001 to 50 000 inhabitants	%	40,5	7,8	10,3	11,2	4,3	11,2	0,0
		N							

		What do you associate library with?							
		Books, many books, bookshelves, many bookshelves	They do not know./ they did not response.	The source of information and knowledge, information (its search, obtaining)	Science, scientists, a place to study, an institution to study	A good place to spend leisure time	School	Quietness, the source of quietness, it is silent	
County	50 001 to 100 000 inhabitants	N	47	9	12	13	5	13	0
		%	84,6	0,0	0,0	7,7	0,0	0,0	7,7
	100 001 to 500,000 inhabitants	N	11	0	0	1	0	0	1
		%	47,3	7,0	11,6	10,9	3,9	4,7	2,3
	500 001 and more inhabitants	N	61	9	15	14	5	6	3
		%	26,5	22,9	6,0	3,6	19,3	1,2	7,2
	Vilnius	N	22	19	5	3	16	1	6
		%	28,7	24,0	8,5	3,9	16,3	0,8	4,7
	Kaunas	N	37	31	11	5	21	1	6
		%	42,9	10,9	13,4	11,8	6,7	0,0	1,7
	Šiauliai	N	51	13	16	14	8	0	2
		%	41,2	7,4	4,4	17,6	1,5	10,3	0,0
	Klaipėda	N	28	5	3	12	1	7	0
		%	27,7	9,2	15,4	10,8	6,2	1,5	3,1
	Panevėžys	N	18	6	10	7	4	1	2
		%	50,0	9,3	13,0	7,4	0,0	3,7	1,9
	Marijampolė	N	27	5	7	4	0	2	1
		%	37,8	10,8	13,5	16,2	0,0	2,7	2,7
	Telšiai	N	14	4	5	6	0	1	1
		%	44,4	5,6	2,8	13,9	2,8	16,7	5,6
Alytus	N	16	2	1	5	1	6	2	
	%	40,0	0,0	3,3	13,3	3,3	26,7	3,3	
Utena	N	12	0	1	4	1	8	1	
	%	51,7	3,4	17,2	13,8	3,4	6,9	0,0	
Tauragė	N	15	1	5	4	1	2	0	
	%	32,0	12,0	12,0	0,0	0,0	20,0	8,0	
Total:	N	8	3	3	0	0	5	2	
	%	38,2	11,8	10,5	10,3	6,3	5,6	2,9	
		N	226	70	62	61	37	33	17

Table 49. Which statement from the given statement pairs, in your opinion, suits more for the library as the institution in general? ¹

	Gender		Age			City – country		Size of the living place						County											
	female	Male	12	13	14	Country	City	Up to 3 000 inhabitants	3 001 to 10 000 inhabitants	10 001 to 50 000 inhabitants	50 001 to 100 000 inhabitants	100 001 to 500,000 inhabitants	500 001 and more inhabitants	Vilnius	Kaunas	Šiauliai	Klaipėda	Panevėžys	Marijampolė	Teišiai	Alytus	Utena	Tauragė		Total :
Library is a popular place to spend leisure time	2,5	2,7	2,4	2,6	2,7	2,4	2,7	2,4	2,2	2,7	2,8	2,9	2,7	2,5	2,4	2,7	2,6	2,7	2,4	2,6	2,9	2,6	3,0	2,6	Library is not a popular place to spend leisure time
Library is a fashionable place to spend time	2,8	2,9	2,8	2,9	3,0	2,8	2,9	2,8	2,6	2,8	3,2	3,1	2,8	2,6	2,9	3,0	2,9	2,9	3,0	2,8	3,3	2,8	3,2	2,9	Library is not a fashionable place to spend time
Library is modern	2,2	2,4	2,2	2,4	2,4	2,3	2,3	2,3	2,0	2,1	2,1	2,5	2,6	2,4	2,2	2,3	2,2	2,0	2,4	2,4	2,7	1,8	2,9	2,3	Library is old-fashioned
Library is a place to communicate with other people, friends	2,7	2,7	2,7	2,7	2,8	2,6	2,8	2,6	2,8	2,5	2,7	3,1	2,7	2,6	2,8	2,8	2,5	2,6	2,8	2,7	3,1	2,6	3,0	2,7	Library is the place to stay alone
Library is provided with modern equipment	2,2	2,4	2,3	2,4	2,2	2,3	2,3	2,3	1,9	2,1	1,8	2,6	2,4	2,2	2,4	2,1	2,4	2,1	2,4	2,4	2,5	1,5	3,3	2,3	Library has outdated equipment
It is good to spend time in the library	2,2	2,5	2,3	2,3	2,4	2,1	2,4	2,1	2,1	2,3	2,5	2,6	2,6	2,4	2,3	2,4	2,2	2,2	2,1	2,1	2,8	1,9	2,6	2,3	It is boring to spend time in the library
It is good to stay in the library	2,0	2,3	2,1	2,1	2,3	1,9	2,2	1,9	1,9	2,1	2,3	2,3	2,5	2,3	2,1	2,1	2,0	1,9	2,0	2,0	2,6	1,8	2,5	2,1	It is bad to stay in the library
Librarians are good helpers for the visitor	1,5	1,7	1,6	1,6	1,7	1,5	1,7	1,5	1,5	1,5	1,6	1,8	1,8	1,8	1,6	1,7	1,6	1,6	1,2	1,5	1,6	1,5	2,0	1,6	Librarians are not good helpers for the visitor
Librarians are cheerful and polite	1,7	1,8	1,7	1,7	1,9	1,5	1,9	1,5	1,5	1,7	1,7	2,2	1,9	1,9	1,8	1,8	1,9	1,7	1,1	1,7	1,6	1,4	1,9	1,7	Librarians are gloomy and rude

Appendix A. Research questionnaire

QUESTIONNAIRE for 12-14 year old children, 2008
Instrument 11

FOR THE BEGINNING SOME QUESTIONS ABOUT YOUR INTERESTS

1. How do you usually spend your leisure time? (POSSIBLE SEVERAL ANSWERS)
2. What do you usually do? (ONLY ONE ANSWER POSSIBLE)

		1. How do you usually spend your leisure time?	2. What do you usually do?
1.	You do sport	1	1
2.	You do musical or artistic activities (you paint, sing, play a musical instrument)	2	2
3.	You spend time with your friends	3	3
4.	You read books	4	4
5.	You watch TV	5	5
6.	You use a computer	6	6
7.	Other (point out)	7	7

NOW WE WOULD LIKE TO ASK YOU ABOUT LIBRARIES

INTERVIEWER PLEASE EXPLAINING THE RESPONDENT: NOW LET'S SPEAK ABOUT PUBLIC LIBRARIES. PUBLIC LIBRARY IS AFFORDABLE FOR ALL RESIDENTS. IT IS NOT A SCHOOL LIBRARY, WHERE ONLY STUDENTS CAN COME. I WILL BE ASKING YOU ONLY ABOUT PUBLIC LIBRARY AT THE TIME.

3. Have you ever visited a public library (not school library)?

1. Yes -> GO TO QUESTION No.4
2. Ne -> GO TO QUESTION No.5

CARD FREQUENCY 1

4. How often did you attend public library last year? (ONLY ONE ANSWER POSSIBLE)

1.	Every day	1	-> GO TO QUESTION No.6.
2.	Several times a week	2	
3.	Once a week	3	
4.	Several times a month	4	
5.	Once a month	5	
6.	Very rarely (only few times)	6	
7.	I did not attend the library last year	7	-> GO TO QUESTION No.5

5. Please indicate the main reasons why you were not in the library? (WRITE A RESPONDENT'S ANSWER PRECISELY)

<hr/> <hr/> <hr/> <hr/>	-> ASK G24-10 QUESTION
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6. What do you usually do in the library? (POSSIBLE SEVERAL ANSWERS)

7. What do you do in the library most often? (ONLY ONE ANSWER POSSIBLE)

		6. What do you usually do in the library?	7. What do you do in the library most often?
1.	You take books home	1	1
2.	You read books and magazines in the library	2	2
3.	You type on the computer	3	3
4.	You play computer games	4	4
5.	You use the Internet (you visit websites, send emails or SMS, etc.)	5	5
6.	You play games (not computer games)	6	6
8.	You participate in the events	8	8
9.	You spend time there while waiting (e.g., waiting for a bus)	9	9
10.	You study (you do homework)	10	10
11.	Other (point out)	11	11

8. What do you like in the library? (WRITE IN)

9. What do you not like in the library? (WRITE IN)

ASK ALL

G24-10. What do you associate library with? WRITE A RESPONDENT'S ANSWER PRECISELY

CARD PAIRS OF STATEMENTS

GB-11. Which statement from the enumerated pairs of statements, in your opinion, suits more for the library as institution in general? (IN EVERY LINE THERE IS ONE ANSWER. STATEMENT ROTATION: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR ANOTHER – FROM THE END.)

	Statement most suitable for the library on the left	Statement a little bit more suitable for the library on the left	Statement a little bit more suitable for the library on the right	Statement most suitable for the library on the right	
Library is a popular place to spend one's freetime	1	2	3	4	Library is not a popular place to spend one's freetime
Library is a fashionable place to spend freetime	1	2	3	4	Library is an unfashionable place to spend freetime
Library is up-to-date	1	2	3	4	Library is old-fashioned
Library is a place to communicate with other people, friends	1	2	3	4	Library is a place to stay alone
Library is provided with modern equipment	1	2	3	4	Equipment in libraries is old
It is fun to spend time at the library	1	2	3	4	It is boring to spend time at the library
It is good to stay in the library.	1	2	3	4	It is good to stay in the library.
Librarians are good helpers for a visitor	1	2	3	4	Librarians are bad helpers for a visitor
Librarians are cheerful and polite	1	2	3	4	Librarians are gloomy and rude

NOW I WOULD LIKE TO ASK YOU ABOUT COMPUTERS AND INTERNET

G1-12. Is there a computer with the Internet either at school or home and which you can use? (POSSIBLE SEVERAL ANSWERS)

1	Yes, at school	1
2	Yes, at home	2
0	No, neither at home, nor at school	0

G3-13.1. Where (in what places) can you use the Internet? (POSSIBLE SEVERAL ANSWERS)

G3-13.2. Where (in what places) do you usually use the Internet? (ONLY ONE ANSWER POSSIBLE)

		G3-13.1. Where (in what places) can you use the Internet?	G3-13.2. Where (in what places) do you usually use the Internet?
1.	At home	1	1
2.	At school	2	2
3.	At friends' home	3	3
4.	At mother's/ father's work	4	4
5.	In the public library (not school library)	5	5
6.	In the Internet café	6	6
7.	In another place. Which?	7	7
8.	I do not use the Internet at all	8 -> GO TO G6-22 QUESTION	

CARD FREQUENCY 2

G4-14. How often do you use the Internet in general? (MARK ONLY ONE STATEMENT)

1	Every day	1
2	Several times a week	2
3	Once a week	3
4	Several times a month	4
5	Once a month	5
6	Several times in half-year	6
7	Less	7

CARD FREQUENCY 2

G4-15. How often do you use the Internet in the LIBRARY? (ONE ANSWER, INTERVIEWER, PLEASE CHECK IF G4-15 SAYS THAT HE/SHE HAS USED IN THE LIBRARY, THEN STATEMENT IN G3-13.1 MUST BE MARKED, IF RESPONDENT'S ANSWERS DO NOT MATCH, ASK HIM/ HER ONCE MORE)

1	Every day	1	-> G5-16
2	Several times a week	2	
3	Once a week	3	
4	Several times a month	4	
5	Once a month	5	
6	Several times in half-year	6	
7	Less	7	
8	I have used once	8	-> G6-20
9	Never	9	

G5-16. When did you use the Internet for the first time despite the fact it was for free or not? (ONE ANSWER)

1. This year (2008)
2. Last year (2007)
3. In 2006 or earlier

ASK V3-17, V1-18 AND V2-19 ONLY THOSE WHO USE THE INTERNET IN THE LIBRARY TOO (LOOK AT- G4-15 QUESTION (G4-15≠9))

V3-17. Has usage of the Internet in the LIBRARY (MARK ABOUT EVERY STATEMENT, ONE ANSWER IN EACH LINE)

		Taip	Ne	N/N
1.	Helped you do homework (your marks have improved)	1	2	99
2.	Helped you improve results in extra curriculum activity (hobbies, interests, societies)	1	2	99
3.	Helped you earn money	1	2	99
4.	Helped you find new friends	1	2	99
5.	Helped you reach close people by email, with whom another way of communications is impossible or expensive	1	2	99
6.	Improved your communication with close people and current (not new) friends	1	2	99
7.	Enriched your leisure time	1	2	99
8.	Increased your occupation	1	2	99
9.	Other (point out)	1	2	99

V1-18. Have you got the possibility to use the INTERNET outside the library?

1. yes → GO TO V2-19 QUESTION.
2. no → GO TO G6-20 QUESTION.

CARDS REASONS

V2-19. You have mentioned that you can use the INTERNET in other places, why do you use it in the library? Point out three main reasons, why you use the Internet in the library (NO MORE THAN 3 VARIANTS OF ANSWERS)

1. Free Internet
2. I use other services of the library
3. Here are better computers
4. I do not have an access to the Internet at home
5. Help and advice from librarians
6. Help and advice from other visitors of the library
7. Comfortable localization (e.g., on the way)
8. Higher Internet speed in the library
9. Better environment in the library
10. Possibility to use a printer, copying machine and scanner
11. I come and use the Internet while waiting or having a break between lessons (for a bus, while having time between certain activities: lessons, lectures, work, etc.)
12. Other (*POIUNT OUT*) _____

ASK EVERYBODY WHO USE THE INTERNET (G3-13.1#8)

G6-20. How often do you use a computer and the Internet doing the following activities? Evaluate frequency in points from 1 to 3, when 1 – I have never used, 2 – I have used once or several times, 3 – I constantly use.

(READ EVERY STATEMENT, MARK ABOUT EVERY STATEMENT, ONE ANSWER IN EACH LINE)

*ASK ONLY ABOUT THOSE ACTIVITIES WHICH THEY DO, LOOK AT QUESTIONS No. 17. STATEMENT **ROTATION**: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR ANOTHER – FROM THE END.)*

	I have never used	I have used once or several times	I constantly use	They do not know./ They did not respond
1. I use the Internet (visit websites, send emails or SMS, etc.)	1	2	3	99
2. I search for the information (in websites, catalogues, search engines) related to studying	1	2	3	99
3. I search for the information (in websites, catalogues, search engines) related to interests and free time	1	2	3	99
4. I write to friends, close people who live in Lithuania	1	2	3	99
5. I write to friends, close people who live outside Lithuania	1	2	3	99
6. I look for new friends	1	2	3	99
7. For telephone or message conversations (e.g., skype)	1	2	3	99
8. Other (<i>indicate</i>)	1	2	3	99

ASK ONLY ABOUT THOSE ACTIVITIES WHICH THEY DO, LOOK AT QUESTIONS G6-20

G6-21. Where (in what places) do you usually use a computer and the Internet doing the following activities? In the library or other places (at home, at work, at friend' and other places)? (MARK ABOUT EVERY ACTIVITY WHICH THEY DO, IN EACH LINE SOME ANSWERS ARE POSSIBLE. STATEMENT **ROTATION**: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR ANOTHER – FROM THE END.)

	In public library	In other places (at home, at work, at friends', etc.)	They do not know./ They did not respond
1. I use the Internet (visit websites, send emails or SMS, etc.)	1	2	99
2. I search for the information (in websites, catalogues, search engines) related to studying	1	2	99
3. I search for the information (in websites, catalogues, search engines) related to interests and free time	1	2	99
4. I write to friends, close people who live in Lithuania	1	2	99
5. I write to friends, close people who live outside Lithuania	1	2	99
6. I look for new friends	1	2	99
7. For telephone or message conversations (e.g., skype)	1	2	99
8. Other (<i>indicate</i>)	1	2	99

ASK EVERYBODY

G6-22. How often do you use a computer and the Internet doing the following activities? Evaluate frequency in points from 1 to 3, when 1 – I have never used, 2 – I have used once or several times, 3 – I constantly use. (READ EVERY STATEMENT, MARK ABOUT EVERY STATEMENT, ONE ANSWER IN EACH LINE)

	I have never used	I have used once or several times	I constantly use	They do not know./ They did not respond
I type, draw on the computer	1	2	3	99
I play computer games	1	2	3	99
I make computer programmes	1	2	3	99
Other (<i>indicate</i>)	1	2	3	99

ASK ONLY ABOUT THOSE ACTIVITIES WHICH THEY DO, LOOK AT QUESTIONS G6-22.

G6-23. Where (in what places) do you usually use a computer and the Internet doing the following activities? In the library or other places (at home, at work, at friend' and other places)? (MARK ABOUT EVERY ACTIVITY WHICH THEY DO, IN EACH LINE SOME ANSWERS ARE POSSIBLE. STATEMENT

	In public library	In other places (at home, at work, at friends', etc.)	They do not know./ They did not respond
I type texts, draw on the computer	1	2	99
I play computer games	1	2	99
I make computer programmes	1	2	99
Other (<i>indicate</i>)	1	2	99

ASK EVERYBODY

CARD APPLICATIONS

24 If there appear questions about the using a computer or the Internet, who do apply to for help? (SEVERAL POSSIBLE ANSWERS)

1.	Mother or father	1
2.	Grandmother or grandfather	2
3.	Brother or sister	3
4.	Other relatives	4
5.	Teacher	5
6.	Librarian	6
7.	Friends or classmates	7
8.	I search for information in books or magazines	8
9.	I have never asked	9
10.	I do not use a computer / the Internet	10

CARD SCALE OF EVALUATION

G14-25. How would you evaluate your computer and Internet skills? Evaluate frequency in points from 1 to 4, when 1 – I cannot use it at all, 4 – I can use it very well. (READ EVERY STATEMENT, MARK ABOUT EVERY STATEMENT, ONE ANSWER IN EACH LINE. ROTATION: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR ANOTHER – FROM THE END.)

	Totally insufficient	Insufficient	Sufficient	Totally sufficient	They do not know./ They did not respond
1. Basic computer skills (e.g., using a mouse, typing)	1	2	3	4	99
2. Using common computer programmes (e.g., Word, Excel, Databases, Presentations)	1	2	3	4	99
3. Elimination of main technical problems (e.g., computer "sleeps", printing errors, etc.)	1	2	3	4	99
4. Common Internet usage (e.g., emails, search engines, surfing)	1	2	3	4	99
5. Sending emails with attachments	1	2	3	4	99
6. Surfing in the Internet or search engines (e.g., using Google™, Yahoo™, etc.)	1	2	3	4	99
7. Using Internet data bases (searching for certain materials)	1	2	3	4	99
8. Support the people who want to use the Internet	1	2	3	4	99
9. Creating websites	1	2	3	4	99
10. Using the Internet for telephone conversations	1	2	3	4	99
11. Participation in Internet chats (leaving messages, initiating new discussions)	1	2	3	4	99
12. Using file sharing programmes (sharing films, music, etc.)	1	2	3	4	99

NOW WE WOULD LIKE TO ASK YOU ABOUT THE INTERNET IN PUBLIC INTERNET ACCESS PLACES

ASK EVERYBODY

V4-26. Do you know that you can use the Internet in the library for free?

- 1. yes -> GO TO V5-27 QUESTION
- 2. no -> GO TO GD1 QUESTION

V5-27. Do you use or have you ever used free Internet in the Library?

- 1. yes-> GO TO G12-29 QUESTION
- 2. no -> GO TO V6-28 QUESTION

V6-28. Why do you not use free Internet in the library? WRITE A RESPONDENT'S ANSWER PRECISELY

<hr style="border: none; border-top: 1px solid black; margin-bottom: 5px;"/> <hr style="border: none; border-top: 1px solid black; margin-bottom: 5px;"/>	-> ASK QUESTION No.30
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CARD EVALUATION OF SERVICES

G12-29. How do you evaluate the quality of services in public Internet access place in the library, where you have used the Internet most. Evaluate frequency in points from 1 to 4, when 1 – very bad, 4 – very good. (READ EVERY STATEMENT, MARK ABOUT EVERY STATEMENT, ONE ANSWER IN EACH LINE. ROTATION: FOR ONE RESPONDENT READ THE STATEMENTS FROM THE BEGINNING, FOR ANOTHER – FROM THE END.)

		Very bad	Bad	Good	Very good	They do not know./ They did not respond.
1.	Computer equipment	1	2	3	4	99
2.	Programming equipment	1	2	3	4	99
3.	Internet speed	1	2	3	4	99
4.	Workers' helpfulness	1	2	3	4	99
5.	Workers' qualification	1	2	3	4	99
6.	Working time	1	2	3	4	99
7.	Possibility to work without interference	1	2	3	4	99
8.	Possibility to use your own digital equipment	1	2	3	4	99

30. Are you going to use the Internet in the library during the next 6 months?

- 1. Yes
- 2. Maybe yes
- 3. Maybe no
- 4. No

SOME MORE QUESTIONS ABOUT YOU

GD1. Respondent's Gender (INTERVIEWER MARKS)

- 1. Female
- 2. Male

GD2. How old are you? _____ (point out which was the last birthday)

D3. Who do you live with? (POSSIBLE SEVERAL ANSWERS)

1.	Mother	1
2.	Father	2
3.	Sister	3
4.	Brother	4
5.	Grandmother	5
6.	Grandfather	6
7.	Other relatives	7

GD11. Your living place: (*WRITE IN*) _____

GD12. County: 1. Alytus 3. Klaipėda 5. Panevėžys 7. Tauragė 9. Utena
2. Kaunas 4. Marijampolė 6. Šiauliai 8. Telšiai 10. Vilnius

GD13. Municipality: _____